FLORIDA DEPARTMENT OF TRANSPORTATION

2023 Florida Transit Information and Performance Handbook

FDOT PUBLIC TRANSIT

www.fdot.gov (850) 414-4500

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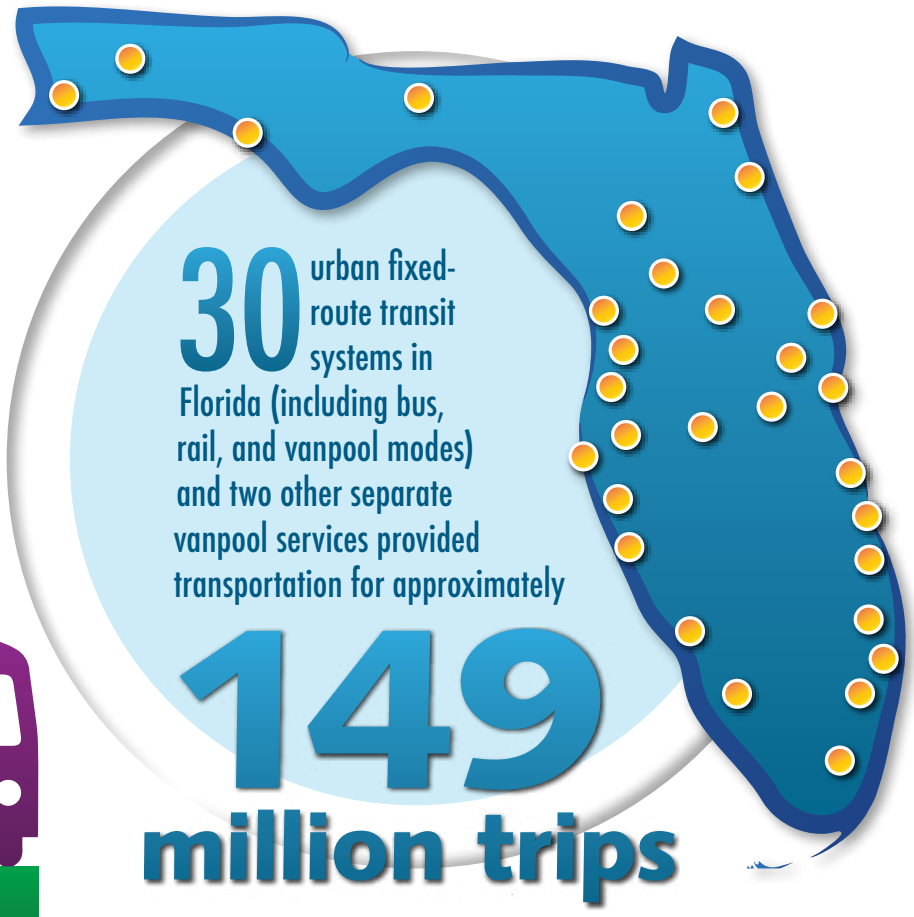
This Handbook offers a general overview of public transit in the State of Florida. The information in the following pages provides insight into transit's contribution to meeting the statewide transportation objectives and mission of the Florida Department of Transportation (FDOT). Additionally, the information is used in reporting statewide performance measures.

Public transit plays an important role in maintaining the livability of Florida's growing communities. Transit not only helps alleviate traffic congestion and improve air quality, but also provides mobility for many of Florida's citizens, as well as visitors and tourists to the Sunshine State. Transit also plays a critical role in meeting the mobility and accessibility needs of transit-dependent Floridians and visitors who, due to physical handicap, age, or economic disadvantage, cannot drive or own an automobile. By providing mobility and accessibility to millions of Florida's residents and visitors, transit helps to improve the overall quality of life in Florida's communities.

This Handbook provides a synopsis of FDOT's transit resources, a profile of Florida's transit systems, and a snapshot of their performance in 2022. Although there are rural and urban transit systems in Florida, the focus of this handbook is on Florida's urban fixed-route transit systems. Information about Florida's demand-response transit systems can be obtained from the Annual Operations Report published by Florida's Commission for the Transportation Disadvantaged.

FDOT Mission

To provide a safe transportation system that ensures the mobility of people and goods, enhances economic prosperity and preserves the quality of our environment and communities.



FDOT Public Transit Office

THE MISSION of the FDOT Transit Office is to "identify, support, advance, and manage cost-effective, efficient, and safe transportation systems and alternatives to maximize the passenger-carrying capacity of surface transportation facilities."

The FDOT Transit Office consists of three sections (Transit Planning and Commuter Assistance; Grants Administration; Transit Operations and Safety), each of which has specific areas of responsibility.

Transit Planning and Commuter Assistance

The Transit Planning and Commuter Assistance unit is responsible for statewide transit planning, legislative, and policy analysis, developing and monitoring the implementation of state transit development planning (TDP) rules and guidelines, performance monitoring, transit information systems, transit facilities planning, transit oriented development, technical assistance, research and training. Some of the programs and activities implemented and managed by the Transit Planning and Commuter Assistance unit in fulfillment of these responsibilities are:

Development of Florida's transit strategic plan; preparation of transportation development plan (TDP) policy guidance and training; development and support of the Florida Transit Information System (FTIS), Transit Boardings Estimation and Simulation Tool (TBEST), Florida Transit Planning Network (FTPN); integration of transit in traffic system management and operations systems (TSM&O), and travel demand modeling; bus operations on shoulders, premium transit project development processes, and development of transit performance measures and transit capacity and quality of service measures.

Grants Administration

The Grants Administration unit provides financial and technical assistance to Florida's transit agencies and commuter assistance services. Staff also coordinates with and provides technical assistance to the Commission for the Transportation Disadvantaged. This unit's responsibilities fall into eight areas: Federal Transit Administration coordination; grant management; financial management; rural transit technical assistance; urban transit technical assistance; innovative finance; commuter assistance; and legislative analysis.

Transit Operations and Safety

The Transit Operations and Safety unit is responsible for developing and implementing transit programs that provide services and technical assistance to support transit operational and maintenance functions and activities. This unit also develops standards and oversees compliance with State and Federal regulations. Some of the programs administered by the Transit Operations and Safety unit include the Florida Operations Network, the Transit-Research-Inspection-Procurement Services, and the Transit Maintenance Analysis & Resource Center.

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Additional information about FDOT transit resources can be found on these websites:

- FDOT Transit Office
- Florida Transit Planning Network
- Transit-Research-Inspection-Procurement Services (TRIPS)
- Substance Abuse Management
- Public Transit Agency Safety Plan (PTASP) Guidance Document
- Transit Safety Network
- Transit Safety Programs
- Commuter Assistance Program
- Transit Boardings Estimation and Simulation Tool (TBEST)
- Florida Transit Information System (FTIS)

Florida's Transit Systems

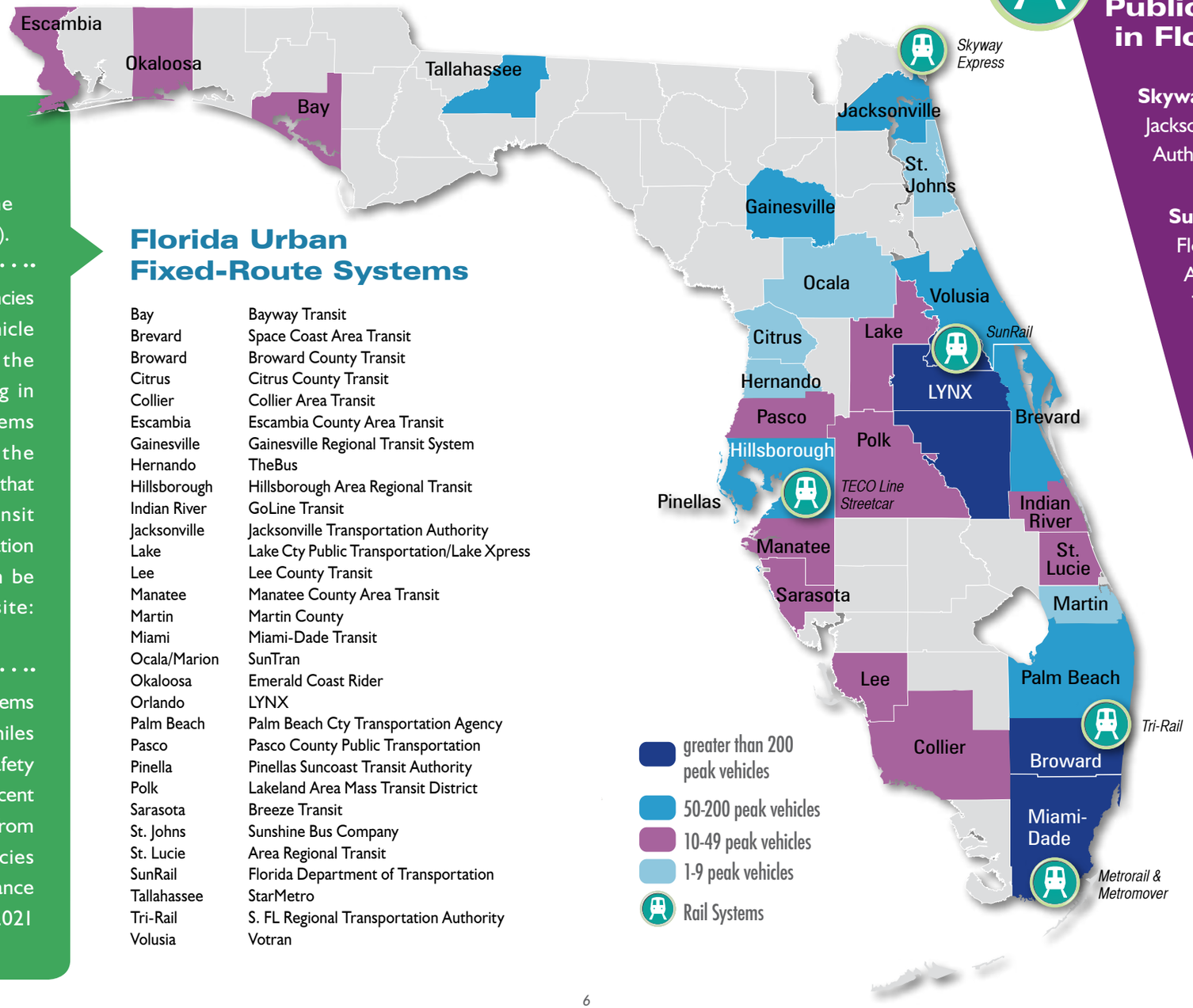
In 2022, there were 30 urban fixed-route systems operating in Florida that reported to the National Transit Database (NTD).

During 2022, Florida's transit agencies ranged in size from the 4-vehicle system in Citrus County to the 1,007-vehicle system operating in Miami-Dade County. The systems included in this edition of the Handbook represent only those that reported to the National Transit Database in 2022. More information on public transit in Florida can be found at the following website: www.fdot.gov/transit.

In 2022, Florida's urban transit systems collectively traveled 425,927 miles in between the occurrence of safety incidents. This represents a 26 percent increase in safety performance from 2021. Seventeen transit age-ncies improved their safety performance based on this measure from 2021 to 2022.

Florida Urban Fixed-Route Systems

Bay	Bayway Transit
Brevard	Space Coast Area Transit
Broward	Broward County Transit
Citrus	Citrus County Transit
Collier	Collier Area Transit
Escambia	Escambia County Area Transit
Gainesville	Gainesville Regional Transit System
Hernando	TheBus
Hillsborough	Hillsborough Area Regional Transit
Indian River	GoLine Transit
Jacksonville	Jacksonville Transportation Authority
Lake	Lake Cty Public Transportation/Lake Xpress
Lee	Lee County Transit
Manatee	Manatee County Area Transit
Martin	Martin County
Miami	Miami-Dade Transit
Ocala/Marion	SunTran
Okaloosa	Emerald Coast Rider
Orlando	LYNX
Palm Beach	Palm Beach Cty Transportation Agency
Pasco	Pasco County Public Transportation
Pinella	Pinellas Suncoast Transit Authority
Polk	Lakeland Area Mass Transit District
Sarasota	Breeze Transit
St. Johns	Sunshine Bus Company
St. Lucie	Area Regional Transit
SunRail	Florida Department of Transportation
Tallahassee	StarMetro
Tri-Rail	S. FL Regional Transportation Authority
Volusia	Votran



Public Rail Systems in Florida

Skyway Express
Jacksonville Transportation Authority

SunRail
Florida Commuter Rail Authority, Florida Dept. of Transportation

TECO Line Streetcar
Hillsborough Area Regional Transit Authority

Tri-Rail
The South Florida Regional Transportation Authority

Metrorail & Metromover
Miami-Dade Transit operates a heavy rail system

Florida's Urban Fixed-Route Transit System Summaries

2021 and 2022 Statewide Totals

FDOT Public Transit Office
605 Suwannee St., Mail Station 26, Tallahassee, FL 32399-0450
(850) 414-4500
www.fdot.gov/Transit

In 2022, 30 fixed-route transit systems in Florida reported ridership and other data. In addition, five systems operate at least one rail mode. The data* shown below and on the following pages represent fixed-route bus, rail services, and vanpool services only (excludes demand-response service) for 2021 and 2022 from the National Transit Database. The data shown below represent closed-out, validated numbers as of September 2023. However, it is possible that some figures may be updated in the subsequent reporting year. The Covid-19 pandemic continued to significantly affect transit ridership in the state during FY 2022. Please see page 4 of this Handbook for more information on Florida's transit systems.

These totals include vanpool services provided by TBARTA and FDOT District One, except for Route Miles and Resident Access to Transit, which exclude all systems' vanpool data. Passenger Trips per Employee FTE excludes purchased transportation data.

		2021	2022
GENERAL INFORMATION	Service Area Population	18,727,752	19,142,090
	Service Area Population Density	990.3	1,008.1
	Operating Expense	$1,440,681,316	$1,557,216,283
	Operating Revenue	$151,174,305	$228,839,606
SERVICE SUPPLIED	Total Annual Revenue Miles	137,936,283	138,426,126
	Total Annual Revenue Hours	9,482,107	9,464,811
	Total Revenue Vehicles	4,469	4,276
	Peak Vehicles	3,253	3,178
	Route Miles	15,722.7	15,839.8
SERVICE USAGE	Annual Passenger Trips	131,846,702	149,057,165
	Annual Passenger Miles	725,890,910	835,677,115
	Average Trip Length	5.5	5.6
QUALITY OF SERVICE	Resident Access to Transit**	57.38%	62.43%
	Weekday Span of Service (hours)	17.70	17.94
COST EFFICIENCY	Operating Expense per Revenue Mile	$10.44	$11.25
	Operating Expense per Revenue Hour	$151.94	$164.53
	Operating Revenue per Operating Expense	10.49%	14.70%
	Passenger Trips per Employee FTE	15,299	15,240
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$10.93	$10.45
	Operating Expense per Passenger Mile	$1.98	$1.84
	Operating Expense per Capita	$76.93	$81.35
	Farebox Recovery Ratio	6.69%	11.32%
	Average Fare	$0.73	$1.18
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	0.96	1.08
	Passenger Trips per Revenue Hour	13.90	15.75
	Passenger Trips per Capita	7.04	7.79
	Revenue Miles Between Safety Incidents	338,079	425,927
	Revenue Miles Between Failures	6,132	5,476

** Data in this Handbook represent FY 2022 data for all agencies. For most agencies, FY 2022 is from October 2021 through September 2022. For three agencies (FDOT District One, SunRail, and Tri-Rail) FY 2022 is from July 2021 through June 2022.*

*** Resident Access to Transit is defined as the percent of the state's population that resides within one half-mile of an urban fixed transit route (motorbus or rail service). Because Florida's transit systems typically provide demand-response (e.g., Dial-a-Ride) or other services beyond a half-mile boundary around their fixed routes, a transit system's total service area population as reported in NTD is usually larger than its fixed-route service area. Approximately 90 percent of Florida's population resides within these total service area populations. Please see the definition for Resident Access to Transit in the Glossary of this document.*

Bayway Transit

919 Massalina Drive
Panama City, FL 32401
(850) 769-0557
www.baywaytransit.org

Bayway Transit provides contracted deviated fixed-route motorbus service and is governed by the Bay County Transportation Planning Organization (TPO). Contracted demand-response service is provided by Bay Area Transportation and Bay County. Data representing the Bayway Transit's motorbus service for 2021 and 2022 is shown below.

		2021	2022
GENERAL INFORMATION	Service Area Population	175,216	179,168
	Service Area Population Density	231.2	236.4
	Operating Expense	$3,482,277	$3,630,555
	Operating Revenue	$496,563	$531,381
SERVICE SUPPLIED	Total Annual Revenue Miles	564,854	494,953
	Total Annual Revenue Hours	42,471	39,737
	Total Revenue Vehicles	17	14
	Peak Vehicles	17	12
	Route Miles	147.0	126.0
SERVICE USAGE	Annual Passenger Trips	329,927	303,829
	Annual Passenger Miles	2,010,767	1,845,467
	Average Trip Length	6.1	6.1
QUALITY OF SERVICE	Resident Access to Transit	42.68%	44.22%
	Weekday Span of Service (hours)	14.00	14.00
COST EFFICIENCY	Operating Expense per Revenue Mile	$6.16	$7.34
	Operating Expense per Revenue Hour	$81.99	$91.36
	Operating Revenue per Operating Expense	14.26%	14.64%
	Passenger Trips per Employee FTE	n/a	n/a
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$10.55	$11.95
	Operating Expense per Passenger Mile	$1.73	$1.97
	Operating Expense per Capita	$19.87	$20.26
	Farebox Recovery Ratio	11.04%	9.50%
	Average Fare	$1.17	$1.13
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	0.58	0.61
	Passenger Trips per Revenue Hour	7.77	7.65
	Passenger Trips per Capita	1.88	1.70
	Revenue Miles Between Safety Incidents	141,214	247,477
	Revenue Miles Between Failures	70,607	82,492

Breeze Transit

5303 Pinkney Avenue
Sarasota, FL 34233
(941) 861-5000
https://www.scgov.net/government/breeze-transit

Breeze Transit is a member of the Sarasota County Government. The five-member Board of County Commissioners governs the agency. Breeze serves the urbanized portion of Sarasota County (including the municipalities of Longboat Key, Sarasota, Venice, Englewood, and North Port) via fixed-route motorbus services, and demand-response services. Breeze Transit's 2021 and 2022 motorbus data are provided below.

		2021	2022
GENERAL INFORMATION	Service Area Population	526,015	517,423
	Service Area Population Density	856.7	848.2
	Operating Expense	$17,384,480	$16,540,720
	Operating Revenue	$279,061	$1,094,985
SERVICE SUPPLIED	Total Annual Revenue Miles	2,303,823	2,044,964
	Total Annual Revenue Hours	161,390	147,067
	Total Revenue Vehicles	53	43
	Peak Vehicles	39	33
	Route Miles	285.3	296.2
SERVICE USAGE	Annual Passenger Trips	1,901,968	1,688,330
	Annual Passenger Miles	9,231,162	8,025,219
	Average Trip Length	4.9	4.8
QUALITY OF SERVICE	Resident Access to Transit	47.65%	59.28%
	Weekday Span of Service (hours)	18.90	18.48
COST EFFICIENCY	Operating Expense per Revenue Mile	$7.55	$8.09
	Operating Expense per Revenue Hour	$107.72	$112.47
	Operating Revenue per Operating Expense	1.61%	6.62%
	Passenger Trips per Employee FTE	12,671	10,795
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$9.14	$9.80
	Operating Expense per Passenger Mile	$1.88	$2.06
	Operating Expense per Capita	$33.05	$31.97
	Farebox Recovery Ratio	1.28%	6.09%
	Average Fare	$0.12	$0.60
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	0.83	0.83
	Passenger Trips per Revenue Hour	11.78	11.48
	Passenger Trips per Capita	3.62	3.26
	Revenue Miles Between Safety Incidents	767,941	1,022,482
	Revenue Miles Between Failures	8,661	7,717

Broward County Transit (BCT)

One N. University Drive, Suite 3100-A
Plantation, FL 33324
(954) 357-8300
www.broward.org/BCT

Broward County Transit is an agency of Broward County government responsible for operating a fixed-route motorbus service with several routes connecting with Palm Tran (in Palm Beach County), Miami-Dade Transit, and Tri-Rail (commuter rail service). In addition to fixed-route bus service, BCT also partners with many municipalities within the county to provide Community Bus services, including Fort Lauderdale's Sun Trolley, and offers contracted paratransit service. BCT and Broward Community Bus data for the years 2021 and 2022 are provided below.

		2021	2022
GENERAL INFORMATION	Service Area Population	1,944,375	1,930,983
	Service Area Population Density	4,542.9	4,511.6
	Operating Expense	$146,021,341	$159,297,578
	Operating Revenue	$13,881,892	$28,855,007
SERVICE SUPPLIED	Total Annual Revenue Miles	15,743,505	15,919,933
	Total Annual Revenue Hours	1,232,063	1,427,435
	Total Revenue Vehicles	506	486
	Peak Vehicles	350	349
	Route Miles	1,383.6	1,170.4
SERVICE USAGE	Annual Passenger Trips	16,024,964	21,159,241
	Annual Passenger Miles	65,646,678	95,285,231
	Average Trip Length	4.3	4.5
QUALITY OF SERVICE	Resident Access to Transit	83.92%	99.79%
	Weekday Span of Service (hours)	20.20	21.03
COST EFFICIENCY	Operating Expense per Revenue Mile	$9.28	$10.01
	Operating Expense per Revenue Hour	$118.52	$111.60
	Operating Revenue per Operating Expense	9.51%	18.11%
	Passenger Trips per Employee FTE	15,865	17,654
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$9.11	$7.53
	Operating Expense per Passenger Mile	$2.22	$1.67
	Operating Expense per Capita	$75.10	$82.50
	Farebox Recovery Ratio	4.43%	14.05%
	Average Fare	$0.40	$1.06
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	1.02	1.33
	Passenger Trips per Revenue Hour	13.01	14.82
	Passenger Trips per Capita	8.24	10.96
	Revenue Miles Between Safety Incidents	238,538	241,211
	Revenue Miles Between Failures	4,185	3,443

Citrus County Transit

1300 S. Lecanto Highway
Lecanto, FL 34461
(352) 527-7630
www.citruscountytransit.com

Citrus County Transit Service is a Division under the Department of Community Services of the Board of County Commissioners. Transit Services provides an on-demand service and also operates a deviated fixed-route service which connects Beverly Hills, Homosassa, Lecanto, and Inverness. 2021 and 2022 data for Citrus County are shown below. Citrus County Transit is an NTD reduced reporter and some data are not available.

		2021	2022
GENERAL INFORMATION	Service Area Population	30,858	30,858
	Service Area Population Density	629.8	629.8
	Operating Expense	$81,827	$589,294
	Operating Revenue	$0	$1,644
SERVICE SUPPLIED	Total Annual Revenue Miles	28,001	195,398
	Total Annual Revenue Hours	5,755	9,961
	Total Revenue Vehicles	4	4
	Peak Vehicles	4	4
	Route Miles	n/a	n/a
SERVICE USAGE	Annual Passenger Trips	1,278	15,449
	Annual Passenger Miles	n/a	n/a
	Average Trip Length	n/a	n/a
QUALITY OF SERVICE	Resident Access to Transit	30.34%	28.93%
	Weekday Span of Service (hours)	n/a	n/a
COST EFFICIENCY	Operating Expense per Revenue Mile	$2.92	$3.02
	Operating Expense per Revenue Hour	$14.22	$59.16
	Operating Revenue per Operating Expense	0.00%	0.28%
	Passenger Trips per Employee FTE	n/a	n/a
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$64.03	$38.14
	Operating Expense per Passenger Mile	n/a	n/a
	Operating Expense per Capita	$2.65	$19.10
	Farebox Recovery Ratio	0.00%	0.28%
	Average Fare	$0.00	$0.11
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	0.05	0.08
	Passenger Trips per Revenue Hour	0.22	1.55
	Passenger Trips per Capita	0.04	0.50
	Revenue Miles Between Safety Incidents	n/a	n/a
	Revenue Miles Between Failures	n/a	n/a

Collier Area Transit (CAT)

8300 Radio Road
Naples, FL 34104
(239) 252-7777
www.ridecat.com

Collier Area Transit is part of the Alternative Transportation Modes Department of Collier County Transportation, which is governed by the Collier County Board of County Commissioners. CAT provides fixed-route service in Collier County. Demand-response services are provided by Collier Area Paratransit. The data below represent CAT's 2021 and 2022 fixed-route purchased motorbus services.

		2021	2022
GENERAL INFORMATION	Service Area Population	384,902	384,902
	Service Area Population Density	190.1	190.1
	Operating Expense	$7,028,919	$7,869,565
	Operating Revenue	$794,134	$907,658
SERVICE SUPPLIED	Total Annual Revenue Miles	1,422,532	1,381,925
	Total Annual Revenue Hours	73,374	72,467
	Total Revenue Vehicles	39	30
	Peak Vehicles	23	22
	Route Miles	435.2	435.2
SERVICE USAGE	Annual Passenger Trips	574,101	662,396
	Annual Passenger Miles	4,192,821	4,837,664
	Average Trip Length	7.3	7.3
QUALITY OF SERVICE	Resident Access to Transit	57.40%	54.79%
	Weekday Span of Service (hours)	17.80	17.75
COST EFFICIENCY	Operating Expense per Revenue Mile	$4.94	$5.69
	Operating Expense per Revenue Hour	$95.80	$108.60
	Operating Revenue per Operating Expense	11.30%	11.53%
	Passenger Trips per Employee FTE	n/a	n/a
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$12.24	$11.88
	Operating Expense per Passenger Mile	$1.68	$1.63
	Operating Expense per Capita	$18.26	$20.45
	Farebox Recovery Ratio	10.23%	9.92%
	Average Fare	$1.25	$1.18
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	0.40	0.48
	Passenger Trips per Revenue Hour	7.82	9.14
	Passenger Trips per Capita	1.49	1.72
	Revenue Miles Between Safety Incidents	n/a	n/a
	Revenue Miles Between Failures	17,348	9,871

Escambia County Area Transit (ECAT)

1515 West Fairfield Drive
Pensacola, FL 32501
(850) 595-3228
www.goecat.com

Escambia County Area Transit is a department of the county government. A five-member elected Board of County Commissioners governs the department. In addition to providing directly-operated fixed-route motorbus service, ECAT contracts to provide demand-response transportation services. 2021 and 2022 motorbus data for ECAT are shown below.

		2021	2022
GENERAL INFORMATION	Service Area Population	241,661	390,172
	Service Area Population Density	1,278.6	1,483.5
	Operating Expense	$9,570,367	$9,342,156
	Operating Revenue	$1,087,980	$986,495
SERVICE SUPPLIED	Total Annual Revenue Miles	1,227,580	1,208,652
	Total Annual Revenue Hours	84,089	87,563
	Total Revenue Vehicles	45	49
	Peak Vehicles	39	45
	Route Miles	429.0	429.0
SERVICE USAGE	Annual Passenger Trips	675,105	733,141
	Annual Passenger Miles	3,304,639	3,592,391
	Average Trip Length	4.9	4.9
QUALITY OF SERVICE	Resident Access to Transit	58.70%	58.71%
	Weekday Span of Service (hours)	18.98	18.98
COST EFFICIENCY	Operating Expense per Revenue Mile	$7.80	$7.73
	Operating Expense per Revenue Hour	$113.81	$106.69
	Operating Revenue per Operating Expense	11.37%	10.56%
	Passenger Trips per Employee FTE	9,772	10,556
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$14.18	$12.74
	Operating Expense per Passenger Mile	$2.90	$2.60
	Operating Expense per Capita	$39.60	$23.94
	Farebox Recovery Ratio	7.54%	7.97%
	Average Fare	$1.07	$1.02
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	0.55	0.61
	Passenger Trips per Revenue Hour	8.03	8.37
	Passenger Trips per Capita	2.79	1.88
	Revenue Miles Between Safety Incidents	409,193	241,730
	Revenue Miles Between Failures	10,062	10,419

Gainesville Regional Transit System

34 SE 13 Road
Gainesville, FL 32601
(352) 334-2600
www.go-rts.com

The Regional Transit System (RTS) is a department of the City of Gainesville. An elected seven-member Commission governs the RTS. The Commission receives input from an advisory board comprised of citizens from the community. The RTS serves the City of Gainesville and parts of Alachua County with fixed-route motorbus service and contracts for vanpool services and demand-response transportation services throughout the City of Gainesville and up to three-quarters of a mile beyond its fixed-route network. The data shown below represent fixed-route motorbus and vanpool data for RTS in 2021 and 2022.

		2021	2022
GENERAL INFORMATION	Service Area Population	163,990	163,990
	Service Area Population Density	2,157.8	2,157.8
	Operating Expense	$23,272,923	$25,896,004
	Operating Revenue	$11,597,350	$15,017,676
SERVICE SUPPLIED	Total Annual Revenue Miles	3,480,408	3,295,298
	Total Annual Revenue Hours	280,923	269,576
	Total Revenue Vehicles	169	152
	Peak Vehicles	109	107
	Route Miles	253.8	253.2
SERVICE USAGE	Annual Passenger Trips	2,914,995	4,321,643
	Annual Passenger Miles	10,092,681	14,809,736
	Average Trip Length	3.5	3.4
QUALITY OF SERVICE	Resident Access to Transit	62.28%	60.80%
	Weekday Span of Service (hours)	21.90	17.75
COST EFFICIENCY	Operating Expense per Revenue Mile	$6.69	$7.86
	Operating Expense per Revenue Hour	$82.84	$96.06
	Operating Revenue per Operating Expense	49.83%	57.99%
	Passenger Trips per Employee FTE	23,068	17,946
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$7.98	$5.99
	Operating Expense per Passenger Mile	$2.31	$1.75
	Operating Expense per Capita	$141.92	$157.91
	Farebox Recovery Ratio	47.36%	54.62%
	Average Fare	$3.78	$3.27
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	0.84	1.31
	Passenger Trips per Revenue Hour	10.38	16.03
	Passenger Trips per Capita	17.78	26.35
	Revenue Miles Between Safety Incidents	232,027	299,573
	Revenue Miles Between Failures	12,796	12,250

Hernando (TheBus)

1525 East Jefferson Avenue
Brooksville, FL 34601
(352) 754-4444
www.hernandobus.com

The County contracts with Trans-Hernando to operate THE Bus, Hernando County's fixed-route transportation service. Trans-Hernando reports to the Metropolitan Planning Organization and a five-member Board of County Commissioners. The transit system provides fixed-route transit service to the city of Brooksville and Spring Hill, with a shuttle connecting the two areas. Trans-Hernando Para-Transit also provides demand-response service throughout Hernando County. 2021 and 2022 data representing THE Bus's fixed-route motorbus service are shown below. Hernando County is an NTD reduced reporter and some data are not available.

		2021	2022
GENERAL INFORMATION	Service Area Population	119,384	119,384
	Service Area Population Density	1,341.4	1,341.4
	Operating Expense	$1,727,583	$2,560,754
	Operating Revenue	$98,993	$104,872
SERVICE SUPPLIED	Total Annual Revenue Miles	552,013	553,508
	Total Annual Revenue Hours	28,537	28,603
	Total Revenue Vehicles	7	7
	Peak Vehicles	7	7
	Route Miles	n/a	n/a
SERVICE USAGE	Annual Passenger Trips	111,602	122,298
	Annual Passenger Miles	n/a	n/a
	Average Trip Length	n/a	n/a
QUALITY OF SERVICE	Resident Access to Transit	45.03%	40.40%
	Weekday Span of Service (hours)	12.50	n/a
COST EFFICIENCY	Operating Expense per Revenue Mile	$3.13	$4.63
	Operating Expense per Revenue Hour	$60.54	$89.53
	Operating Revenue per Operating Expense	5.73%	4.10%
	Passenger Trips per Employee FTE	n/a	n/a
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$15.48	$20.94
	Operating Expense per Passenger Mile	n/a	n/a
	Operating Expense per Capita	$14.47	$21.45
	Farebox Recovery Ratio	4.82%	3.56%
	Average Fare	$0.75	$0.75
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	0.20	0.22
	Passenger Trips per Revenue Hour	3.91	4.28
	Passenger Trips per Capita	0.93	1.02
	Revenue Miles Between Safety Incidents	n/a	n/a
	Revenue Miles Between Failures	n/a	n/a

Hillsborough Area Regional Transit Authority (HART)

1201 E. 7th Avenue
Tampa, FL 33605
(813) 254-4278
www.gohart.org

The Hillsborough Area Regional Transit Authority (HART) operates motorbus service as well as the TECO Line Streetcar connecting downtown with the Ybor City Historic District. Paratransit service is provided for the City of Tampa, the City of Temple Terrace, and unincorporated Hillsborough County. The authority is governed by a Board of Directors comprised of twelve representatives appointed by the governing bodies of its members and the Governor of the State of Florida. 2021 and 2022 data for HART's fixed-route bus and rail services are shown below.

		2021	2022
GENERAL INFORMATION	Service Area Population	1,419,998	1,450,191
	Service Area Population Density	1,142.4	1,166.7
	Operating Expense	$85,062,290	$91,557,572
	Operating Revenue	$8,042,064	$11,935,332
SERVICE SUPPLIED	Total Annual Revenue Miles	7,315,496	6,667,991
	Total Annual Revenue Hours	608,339	558,479
	Total Revenue Vehicles	156	143
	Peak Vehicles	129	103
	Route Miles	1,002.5	1,002.5
SERVICE USAGE	Annual Passenger Trips	10,305,887	10,751,987
	Annual Passenger Miles	41,209,068	50,771,166
	Average Trip Length	4.0	4.7
QUALITY OF SERVICE	Resident Access to Transit	52.06%	52.27%
	Weekday Span of Service (hours)	21.20	21.22
COST EFFICIENCY	Operating Expense per Revenue Mile	$11.63	$13.73
	Operating Expense per Revenue Hour	$139.83	$163.94
	Operating Revenue per Operating Expense	9.45%	13.04%
	Passenger Trips per Employee FTE	12,249	15,947
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$8.25	$8.52
	Operating Expense per Passenger Mile	$2.06	$1.80
	Operating Expense per Capita	$59.90	$63.13
	Farebox Recovery Ratio	6.76%	7.98%
	Average Fare	$0.56	$0.68
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	1.41	1.61
	Passenger Trips per Revenue Hour	16.94	19.25
	Passenger Trips per Capita	7.26	7.41
	Revenue Miles Between Safety Incidents	261,268	208,375
	Revenue Miles Between Failures	4,884	3,670

Indian River (GoLine)

694 14th Street
Vero Beach, FL 32960
(772) 569-0903
www.GoLineIRT.com

Senior Resource Association operates as the Transit Element of Indian River County, in a quasi-governmental status under the five-member elected Board of County Commissioners. It is governed by a volunteer Board of Directors. GoLine serves the rural and urbanized portions of Indian River County. The system provides point deviation motorbus services, and demand-response van, wheelchair, and stretcher services. The data shown below represent 2021 and 2022 motorbus services.

		2021	2022
GENERAL INFORMATION	Service Area Population	159,923	163,662
	Service Area Population Density	761.5	754.2
	Operating Expense	$3,122,983	$3,730,226
	Operating Revenue	$48,463	$32,151
SERVICE SUPPLIED	Total Annual Revenue Miles	852,841	894,712
	Total Annual Revenue Hours	50,020	49,880
	Total Revenue Vehicles	21	20
	Peak Vehicles	14	14
	Route Miles	337.0	342.0
SERVICE USAGE	Annual Passenger Trips	1,138,698	1,204,772
	Annual Passenger Miles	5,319,168	5,498,505
	Average Trip Length	4.7	4.6
QUALITY OF SERVICE	Resident Access to Transit	66.93%	71.15%
	Weekday Span of Service (hours)	13.00	13.00
COST EFFICIENCY	Operating Expense per Revenue Mile	$3.66	$4.17
	Operating Expense per Revenue Hour	$62.43	$74.78
	Operating Revenue per Operating Expense	1.55%	0.86%
	Passenger Trips per Employee FTE	n/a	n/a
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$2.74	$3.10
	Operating Expense per Passenger Mile	$0.59	$0.68
	Operating Expense per Capita	$19.53	$22.79
	Farebox Recovery Ratio	0.00%	0.00%
	Average Fare	$0.00	$0.00
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	1.34	1.35
	Passenger Trips per Revenue Hour	22.76	24.15
	Passenger Trips per Capita	7.12	7.36
	Revenue Miles Between Safety Incidents	852,841	n/a
	Revenue Miles Between Failures	142,140	298,237

Jacksonville Transportation Authority (JTA)

121 West Forsyth Street, Suite 200
Jacksonville, FL 32202
(904) 630-3181
www.jtafla.com

Jacksonville Transportation Authority is an independent authority that is governed by a seven-member, appointed Board of Directors. The Jacksonville system provides its services within Duval County and northern Clay County (Orange Park). JTA transportation services include fixed-route motorbus, commuter bus, automated guideway (Skyway Express), ferry boat, and demand-response. The data below represent JTA's 2021 and 2022 fixed-route services.

		2021	2022
GENERAL INFORMATION	Service Area Population	1,237,843	1,247,374
	Service Area Population Density	906.2	913.2
	Operating Expense	$100,070,274	$110,294,201
	Operating Revenue	$7,518,016	$8,138,524
SERVICE SUPPLIED	Total Annual Revenue Miles	8,604,075	7,924,284
	Total Annual Revenue Hours	597,730	580,556
	Total Revenue Vehicles	244	235
	Peak Vehicles	141	125
	Route Miles	1,121.4	1,307.7
SERVICE USAGE	Annual Passenger Trips	5,670,320	5,867,113
	Annual Passenger Miles	30,337,474	30,856,916
	Average Trip Length	5.4	5.3
QUALITY OF SERVICE	Resident Access to Transit	67.01%	72.81%
	Weekday Span of Service (hours)	21.40	22.10
COST EFFICIENCY	Operating Expense per Revenue Mile	$11.63	$13.92
	Operating Expense per Revenue Hour	$167.42	$189.98
	Operating Revenue per Operating Expense	7.51%	7.38%
	Passenger Trips per Employee FTE	10,897	8,520
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$17.65	$18.80
	Operating Expense per Passenger Mile	$3.30	$3.57
	Operating Expense per Capita	$80.84	$88.42
	Farebox Recovery Ratio	6.73%	6.66%
	Average Fare	$1.19	$1.25
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	0.66	0.74
	Passenger Trips per Revenue Hour	9.49	10.11
	Passenger Trips per Capita	4.58	4.70
	Revenue Miles Between Safety Incidents	452,846	495,268
	Revenue Miles Between Failures	12,823	18,092

Lake County Public Transportation (LakeXpress)

315 W. Main Street, Suite 335
Tavares, FL 32778
(352) 323-5733
www.ridelakexpress.com

LakeXpress operates by contract under the Lake County Board of County Commissioners. Services provided include fixed-route LakeXpress and the Lake County Connection for demand-response service. LakeXpress was started in May 2007 and the County has served as the Community Transportation Coordinator since 2001. Data for 2021 and 2022 are shown below.

		2021	2022
GENERAL INFORMATION	Service Area Population	97,497	97,497
	Service Area Population Density	1,373.2	1,373.2
	Operating Expense	$3,269,074	$3,563,644
	Operating Revenue	$235,009	$227,868
SERVICE SUPPLIED	Total Annual Revenue Miles	537,316	548,750
	Total Annual Revenue Hours	31,796	33,196
	Total Revenue Vehicles	16	17
	Peak Vehicles	10	10
	Route Miles	173.8	173.8
SERVICE USAGE	Annual Passenger Trips	183,419	199,138
	Annual Passenger Miles	1,245,415	1,280,457
	Average Trip Length	6.8	6.4
QUALITY OF SERVICE	Resident Access to Transit	31.04%	36.93%
	Weekday Span of Service (hours)	15.00	15.00
COST EFFICIENCY	Operating Expense per Revenue Mile	$6.08	$6.49
	Operating Expense per Revenue Hour	$102.81	$107.35
	Operating Revenue per Operating Expense	7.19%	6.39%
	Passenger Trips per Employee FTE	n/a	n/a
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$17.82	$17.90
	Operating Expense per Passenger Mile	$2.62	$2.78
	Operating Expense per Capita	$33.53	$36.55
	Farebox Recovery Ratio	2.77%	2.73%
	Average Fare	$0.49	$0.49
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	0.34	0.36
	Passenger Trips per Revenue Hour	5.77	6.00
	Passenger Trips per Capita	1.88	2.04
	Revenue Miles Between Safety Incidents	179,105	548,750
	Revenue Miles Between Failures	5,320	5,716

Lakeland Area Mass Transit District (Citrus Connection)

1212 George Jenkins Blvd.
Lakeland, FL 33815
(863) 688-7433
www.ridecitrus.com

Lakeland Area Mass Transit District is an independent district governed by a five-member Board of Directors. The District serves the greater Lakeland area via fixed-route motorbus services (Citrus Connection), including Winter Haven Area Transit and demand-response services. The data below represent 2021 and 2022 motorbus data.

		2021	2022
GENERAL INFORMATION	Service Area Population	724,777	724,777
	Service Area Population Density	9,412.7	9,412.7
	Operating Expense	$11,496,123	$13,050,903
	Operating Revenue	$1,300,655	$731,365
SERVICE SUPPLIED	Total Annual Revenue Miles	1,858,524	1,790,750
	Total Annual Revenue Hours	109,995	109,890
	Total Revenue Vehicles	44	51
	Peak Vehicles	41	41
	Route Miles	768.0	761.3
SERVICE USAGE	Annual Passenger Trips	558,237	613,383
	Annual Passenger Miles	3,311,697	3,609,428
	Average Trip Length	5.9	5.9
QUALITY OF SERVICE	Resident Access to Transit	43.72%	38.88%
	Weekday Span of Service (hours)	14.80	15.10
COST EFFICIENCY	Operating Expense per Revenue Mile	$6.19	$7.29
	Operating Expense per Revenue Hour	$104.51	$118.76
	Operating Revenue per Operating Expense	11.31%	5.60%
	Passenger Trips per Employee FTE	6,062	4,452
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$20.59	$21.28
	Operating Expense per Passenger Mile	$3.47	$3.62
	Operating Expense per Capita	$15.86	$18.01
	Farebox Recovery Ratio	3.73%	3.49%
	Average Fare	$0.77	$0.74
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	0.3	0.34
	Passenger Trips per Revenue Hour	5.08	5.58
	Passenger Trips per Capita	0.77	0.85
	Revenue Miles Between Safety Incidents	309,754	895,375
	Revenue Miles Between Failures	9,680	8,778

Lee County Transit (LeeTran)

3401 Metro Parkway
Fort Myers, FL 33901
(239) 533-8726
www.rideleetran.com

Lee County Transit is an independent division of the Lee County Government. The Lee County Board of County Commissioners, a five-member public policy body, governs the division. LeeTran provides public transportation services to Lee County via fixed-route motorbus services and demand-response services. LeeTran's fixed-route motorbus and vanpool data for 2021 and 2022 are shown below.

		2021	2022
GENERAL INFORMATION	Service Area Population	782,579	802,178
	Service Area Population Density	954.4	978.3
	Operating Expense	$18,394,668	$19,343,652
	Operating Revenue	$3,370,676	$3,651,009
SERVICE SUPPLIED	Total Annual Revenue Miles	3,086,168	2,851,565
	Total Annual Revenue Hours	199,117	194,635
	Total Revenue Vehicles	86	76
	Peak Vehicles	59	45
	Route Miles	545.4	545.0
SERVICE USAGE	Annual Passenger Trips	1,704,645	2,057,592
	Annual Passenger Miles	9,465,554	10,891,820
	Average Trip Length	5.6	5.3
QUALITY OF SERVICE	Resident Access to Transit	50.22%	50.24%
	Weekday Span of Service (hours)	19.60	19.58
COST EFFICIENCY	Operating Expense per Revenue Mile	$5.96	$6.78
	Operating Expense per Revenue Hour	$92.38	$99.38
	Operating Revenue per Operating Expense	18.32%	18.87%
	Passenger Trips per Employee FTE	12,853	12,001
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$10.79	$9.40
	Operating Expense per Passenger Mile	$1.94	$1.78
	Operating Expense per Capita	$23.51	$24.11
	Farebox Recovery Ratio	9.03%	8.78%
	Average Fare	$0.97	$0.83
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	0.55	0.72
	Passenger Trips per Revenue Hour	8.56	10.57
	Passenger Trips per Capita	2.18	2.57
	Revenue Miles Between Safety Incidents	308,617	356,446
	Revenue Miles Between Failures	48,987	35,205

LYNX Transit (Central Florida Regional Transit Authority)

455 North Garland Avenue
Orlando, FL 32801
(407) 841-2279
www.golynx.com

LYNX is an independent authority that is governed by a Board of Directors. The authority provides service to Orange County (including Orlando, Winter Park, Maitland, and others), Seminole County (including Altamonte Springs, Casselberry, and Sanford), and Osceola County (including Kissimmee and St. Cloud). LYNX provides fixed-route motorbus service (including the Lymmo bus rapid transit), vanpool service, paratransit service, transportation-disadvantaged coordination, a five-county regional ridesharing assistance program, and vanpool service. 2021 and 2022 fixed-route motorbus and vanpool data for LYNX are provided below.

		2021	2022
GENERAL INFORMATION	Service Area Population	2,134,411	2,289,420
	Service Area Population Density	840.3	901.3
	Operating Expense	$110,345,124	$118,063,153
	Operating Revenue	$17,526,886	$21,723,394
SERVICE SUPPLIED	Total Annual Revenue Miles	17,298,025	17,049,710
	Total Annual Revenue Hours	1,214,188	1,199,635
	Total Revenue Vehicles	515	495
	Peak Vehicles	416	389
	Route Miles	1,719.2	2,095.4
SERVICE USAGE	Annual Passenger Trips	13,600,313	16,170,764
	Annual Passenger Miles	74,141,208	86,738,741
	Average Trip Length	5.5	5.4
QUALITY OF SERVICE	Resident Access to Transit	54.23%	55.31%
	Weekday Span of Service (hours)	23.00	23.00
COST EFFICIENCY	Operating Expense per Revenue Mile	$6.38	$6.92
	Operating Expense per Revenue Hour	$90.88	$98.42
	Operating Revenue per Operating Expense	15.88%	18.40%
	Passenger Trips per Employee FTE	13,600	11,824
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$8.11	$7.30
	Operating Expense per Passenger Mile	$1.49	$1.36
	Operating Expense per Capita	$51.70	$51.57
	Farebox Recovery Ratio	12.80%	14.34%
	Average Fare	$1.04	$1.05
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	0.79	0.95
	Passenger Trips per Revenue Hour	11.20	13.48
	Passenger Trips per Capita	6.37	7.06
	Revenue Miles Between Safety Incidents	213,556	210,490
	Revenue Miles Between Failures	9,879	8,829

Manatee County Area Transit (MCAT)

1108 26th Avenue East
Bradenton, FL 34208
(941) 747-8621
www.mymanatee.org/departments/mcat

Manatee County Area Transit is a division within the Community Services Department of Manatee County. The Board of County Commissioners governs the division. MCAT provides service to the urbanized parts of Manatee County via fixed-route motorbus services and demand-response services. 2021 and 2022 data for MCAT's fixed-route motorbus services are provided on this page.

		2021	2022
GENERAL INFORMATION	Service Area Population	399,710	399,710
	Service Area Population Density	538.0	538.0
	Operating Expense	$9,027,429	$10,846,687
	Operating Revenue	$626,219	$816,773
SERVICE SUPPLIED	Total Annual Revenue Miles	1,473,175	1,478,881
	Total Annual Revenue Hours	101,444	101,597
	Total Revenue Vehicles	44	41
	Peak Vehicles	22	25
	Route Miles	306.0	306.0
SERVICE USAGE	Annual Passenger Trips	1,131,515	1,244,847
	Annual Passenger Miles	5,365,302	6,498,884
	Average Trip Length	4.7	5.2
QUALITY OF SERVICE	Resident Access to Transit	50.50%	67.21%
	Weekday Span of Service (hours)	17.30	17.25
COST EFFICIENCY	Operating Expense per Revenue Mile	$6.13	$7.33
	Operating Expense per Revenue Hour	$88.99	$106.76
	Operating Revenue per Operating Expense	6.94%	7.53%
	Passenger Trips per Employee FTE	15,181	14,456
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$7.98	$8.71
	Operating Expense per Passenger Mile	$1.68	$1.67
	Operating Expense per Capita	$22.58	$27.14
	Farebox Recovery Ratio	6.04%	6.71%
	Average Fare	$0.48	$0.58
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	0.77	0.84
	Passenger Trips per Revenue Hour	11.15	12.25
	Passenger Trips per Capita	2.83	3.11
	Revenue Miles Between Safety Incidents	491,058	369,720
	Revenue Miles Between Failures	5,080	4,143

Martin County (Marty)

2401 SE Monterey Road
Stuart, FL 34996
(772) 463-2860
www.martin.fl.us/transit

Martin County contracts to provide fixed-route and deviated-route motorbus services (including commuter bus), shared ride Americans with Disabilities Act (ADA) services, and general paratransit services. 2021 and 2022 motorbus data are displayed below.

		2021	2022
GENERAL INFORMATION	Service Area Population	158,598	159,942
	Service Area Population Density	2,440.0	2,460.6
	Operating Expense	$2,625,337	$2,649,129
	Operating Revenue	$87,649	$115,135
SERVICE SUPPLIED	Total Annual Revenue Miles	609,205	597,350
	Total Annual Revenue Hours	30,175	29,760
	Total Revenue Vehicles	13	14
	Peak Vehicles	9	9
	Route Miles	164.0	164.0
SERVICE USAGE	Annual Passenger Trips	70,247	88,904
	Annual Passenger Miles	536,619	692,741
	Average Trip Length	7.6	7.8
QUALITY OF SERVICE	Resident Access to Transit	24.49%	67.73%
	Weekday Span of Service (hours)	14.00	14.00
COST EFFICIENCY	Operating Expense per Revenue Mile	$4.31	$4.43
	Operating Expense per Revenue Hour	$87.00	$89.02
	Operating Revenue per Operating Expense	3.34%	4.35%
	Passenger Trips per Employee FTE	n/a	n/a
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$37.37	$29.80
	Operating Expense per Passenger Mile	$4.89	$3.82
	Operating Expense per Capita	$16.55	$16.56
	Farebox Recovery Ratio	3.34%	4.11%
	Average Fare	$1.25	$1.22
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	0.12	0.15
	Passenger Trips per Revenue Hour	2.33	2.99
	Passenger Trips per Capita	0.44	0.56
	Revenue Miles Between Safety Incidents	609,205	n/a
	Revenue Miles Between Failures	76,151	49,779

Miami-Dade Transit (MDT)

Overtown Transit Village
701 NW 1st Court, Suite 1700
Miami, FL 33136
(786) 469-5406
www.miamidade.gov/transit

Miami-Dade Transit is the largest transit agency in Florida, operating throughout Miami-Dade County, southern Broward County, and northern Monroe County. MDT is governed by Miami-Dade County, and is responsible for the management, construction, and operation of its services and facilities. Passengers have access to Metrobus, Metrorail (a 23-station heavy rail system), and Metromover (an automated people-mover system that serves the downtown Miami, Brickell and Omni areas). Commuter bus and vanpool services are also provided, and paratransit is available through MDT's Special Transportation Service. The data shown below represent all of MDT's fixed-route services and area vanpool services for 2021 and 2022.

		2021	2022
GENERAL INFORMATION	Service Area Population	2,701,767	2,701,767
	Service Area Population Density	8,829.3	8,829.3
	Operating Expense	$524,002,986	$554,131,400
	Operating Revenue	$52,872,005	$86,814,604
SERVICE SUPPLIED	Total Annual Revenue Miles	36,886,577	37,809,347
	Total Annual Revenue Hours	2,551,300	2,383,340
	Total Revenue Vehicles	1,456	1,329
	Peak Vehicles	1,012	1,007
	Route Miles	2563.0	2413.8
SERVICE USAGE	Annual Passenger Trips	49,880,111	54,788,624
	Annual Passenger Miles	275,135,715	286,754,345
	Average Trip Length	5.5	5.2
QUALITY OF SERVICE	Resident Access to Transit	93.19%	95.81%
	Weekday Span of Service (hours)	24.00	24.00
COST EFFICIENCY	Operating Expense per Revenue Mile	$14.21	$14.66
	Operating Expense per Revenue Hour	$205.39	$232.50
	Operating Revenue per Operating Expense	10.09%	15.67%
	Passenger Trips per Employee FTE	17,174	18,981
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$10.51	$10.11
	Operating Expense per Passenger Mile	$1.90	$1.93
	Operating Expense per Capita	$193.95	$205.10
	Farebox Recovery Ratio	4.96%	11.88%
	Average Fare	$0.52	$1.20
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	1.35	1.45
	Passenger Trips per Revenue Hour	19.55	22.99
	Passenger Trips per Capita	18.46	20.28
	Revenue Miles Between Safety Incidents	392,410	1,050,260
	Revenue Miles Between Failures	3,807	3,274

Okaloosa County (EC Rider)

600 Transit Way
Fort Walton Beach, FL 32547
(850) 833-9168
www.ecrider.org

The Okaloosa County Board of County Commissioners contracts to operate the Emerald Coast Rider (EC Rider), also known as the Wave, which provides service in Fort Walton Beach and Crestview. In addition, demand-response services are provided by the county. 2021 and 2022 data representing EC Rider's fixed-route motorbus service are presented below.

		2021	2022
GENERAL INFORMATION	Service Area Population	196,512	196,512
	Service Area Population Density	1,637.6	1,637.6
	Operating Expense	$1,143,562	$1,561,854
	Operating Revenue	$74,730	$77,180
SERVICE SUPPLIED	Total Annual Revenue Miles	368,176	377,166
	Total Annual Revenue Hours	28,017	29,207
	Total Revenue Vehicles	17	17
	Peak Vehicles	10	10
	Route Miles	227.0	229.0
SERVICE USAGE	Annual Passenger Trips	53,071	61,913
	Annual Passenger Miles	308,342	316,738
	Average Trip Length	5.8	5.1
QUALITY OF SERVICE	Resident Access to Transit	38.61%	46.71%
	Weekday Span of Service (hours)	13.00	13.00
COST EFFICIENCY	Operating Expense per Revenue Mile	$3.11	$4.14
	Operating Expense per Revenue Hour	$40.82	$53.48
	Operating Revenue per Operating Expense	6.53%	4.94%
	Passenger Trips per Employee FTE	n/a	n/a
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$21.55	$25.23
	Operating Expense per Passenger Mile	$3.71	$4.93
	Operating Expense per Capita	$5.82	$7.95
	Farebox Recovery Ratio	4.96%	3.78%
	Average Fare	$1.07	$0.95
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	0.14	0.16
	Passenger Trips per Revenue Hour	1.89	2.12
	Passenger Trips per Capita	0.27	0.32
	Revenue Miles Between Safety Incidents	n/a	n/a
	Revenue Miles Between Failures	14,727	12,572

Palm Beach County Transportation Agency (Palm Tran)

3201 Electronics Way
West Palm Beach, FL 33407
(561) 841-4200
www.palmtran.org

Palm Tran is a not-for-profit corporation owned by Palm Beach County that is governed by the seven-member Board of County Commissioners. The corporation provides transit services throughout Palm Beach County. Palm Tran operates fixed-route motorbus services and feeder bus services to the Tri-Rail system. In addition, Palm Tran offers route deviation and demand-response services via Palm Tran CONNECTION. 2021 and 2022 motorbus data for Palm Tran are provided below.

		2021	2022
GENERAL INFORMATION	Service Area Population	1,485,941	1,497,987
	Service Area Population Density	754.3	760.4
	Operating Expense	$71,502,945	$74,033,662
	Operating Revenue	$6,900,535	$8,887,089
SERVICE SUPPLIED	Total Annual Revenue Miles	6,772,825	7,296,517
	Total Annual Revenue Hours	457,333	503,886
	Total Revenue Vehicles	145	143
	Peak Vehicles	118	116
	Route Miles	995.0	902.0
SERVICE USAGE	Annual Passenger Trips	5,919,290	6,357,425
	Annual Passenger Miles	29,834,287	35,547,557
	Average Trip Length	5.0	5.6
QUALITY OF SERVICE	Resident Access to Transit	66.53%	66.80%
	Weekday Span of Service (hours)	18.30	18.45
COST EFFICIENCY	Operating Expense per Revenue Mile	$10.56	$10.15
	Operating Expense per Revenue Hour	$156.35	$146.93
	Operating Revenue per Operating Expense	9.65%	12.00%
	Passenger Trips per Employee FTE	15,845	13,503
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$12.08	$11.65
	Operating Expense per Passenger Mile	$2.40	$2.08
	Operating Expense per Capita	$48.12	$49.42
	Farebox Recovery Ratio	8.14%	10.00%
	Average Fare	$0.98	$1.16
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	0.87	0.87
	Passenger Trips per Revenue Hour	12.94	12.62
	Passenger Trips per Capita	3.98	4.24
	Revenue Miles Between Safety Incidents	356,464	561,271
	Revenue Miles Between Failures	7,968	10,499

Pasco County Public Transportation (PCPT)

8620 Galen Wilson Boulevard
Port Richey, FL 34668
(727) 834-3322
www.gopasco.com

Pasco County Public Transportation is a division of Pasco County Government, governed by the five-member Pasco County Commission. Fixed-route bus service is provided in urbanized West Pasco County and the municipalities of East Pasco County. Demand-response (advance reservation) service is available throughout Pasco County. The data provided below represent PCPT's fixed-route motorbus data for 2021 and 2022.

		2021	2022
GENERAL INFORMATION	Service Area Population	561,891	584,067
	Service Area Population Density	752.2	781.9
	Operating Expense	$7,268,269	$8,091,598
	Operating Revenue	$864,759	$882,238
SERVICE SUPPLIED	Total Annual Revenue Miles	1,589,419	1,486,346
	Total Annual Revenue Hours	95,817	89,392
	Total Revenue Vehicles	36	36
	Peak Vehicles	25	25
	Route Miles	390.0	390.0
SERVICE USAGE	Annual Passenger Trips	551,765	559,249
	Annual Passenger Miles	3,238,092	3,175,127
	Average Trip Length	5.9	5.7
QUALITY OF SERVICE	Resident Access to Transit	44.61%	46.16%
	Weekday Span of Service (hours)	18.00	18.00
COST EFFICIENCY	Operating Expense per Revenue Mile	$4.57	$5.44
	Operating Expense per Revenue Hour	$75.86	$90.52
	Operating Revenue per Operating Expense	11.90%	10.90%
	Passenger Trips per Employee FTE	8,917	5,983
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$13.17	$14.47
	Operating Expense per Passenger Mile	$1.32	$2.55
	Operating Expense per Capita	$12.94	$13.85
	Farebox Recovery Ratio	7.28%	6.56%
	Average Fare	$0.96	$0.95
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	0.35	0.38
	Passenger Trips per Revenue Hour	5.76	6.26
	Passenger Trips per Capita	0.98	0.96
	Revenue Miles Between Safety Incidents	529,806	1,486,346
	Revenue Miles Between Failures	13,136	17,084

Pinellas Suncoast Transit Authority (PSTA)

3201 Scherer Drive
St. Petersburg, FL 33716
(727) 540-1800
www.psta.net

The Pinellas Suncoast Transit Authority (PSTA) is the public transit provider for Pinellas County. In addition, two express routes travel between Pinellas County and Tampa, located in neighboring Hillsborough County. PSTA is an independent agency governed by an eleven-member Board of Directors comprised of elected officials and private citizen appointees. PSTA provides fixed-route motorbus services (both directly-operated and contracted), and also provides demand-response services. PSTA's fixed-route motorbus data for 2021 and 2022 are shown below.

		2021	2022
GENERAL INFORMATION	Service Area Population	1,070,385	1,100,607
	Service Area Population Density	3,521.0	3,620.4
	Operating Expense	$70,017,018	$84,912,160
	Operating Revenue	$1,616,193	$7,686,124
SERVICE SUPPLIED	Total Annual Revenue Miles	9,212,539	9,229,010
	Total Annual Revenue Hours	676,462	671,199
	Total Revenue Vehicles	238	238
	Peak Vehicles	190	183
	Route Miles	947.4	875.6
SERVICE USAGE	Annual Passenger Trips	9,853,228	8,465,048
	Annual Passenger Miles	53,140,154	45,830,264
	Average Trip Length	5.4	5.4
QUALITY OF SERVICE	Resident Access to Transit	84.19%	95.10%
	Weekday Span of Service (hours)	19.10	20.35
COST EFFICIENCY	Operating Expense per Revenue Mile	$7.60	$9.20
	Operating Expense per Revenue Hour	$103.50	$126.51
	Operating Revenue per Operating Expense	2.31%	9.05%
	Passenger Trips per Employee FTE	17,946	12,207
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$7.11	$10.03
	Operating Expense per Passenger Mile	$1.32	$1.85
	Operating Expense per Capita	$65.41	$77.15
	Farebox Recovery Ratio	0.49%	7.42%
	Average Fare	$0.03	$0.74
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	1.07	0.92
	Passenger Trips per Revenue Hour	14.57	12.61
	Passenger Trips per Capita	9.21	7.69
	Revenue Miles Between Safety Incidents	255,904	236,641
	Revenue Miles Between Failures	16,781	17,380

St. Johns County Council on Aging, Inc. (Sunshine Bus)

180 Marine Street
St. Augustine, FL 32084
(904) 209-3716
www.sunshinebus.net

The Sunshine Bus Company operates under contract by St. Johns County Council on Aging, Inc. Services provided include fixed-route motorbus and demand-response operations. 2021 and 2022 data for the motorbus mode are shown below. The Sunshine Bus Company operates a deviated fixed-route service. St. Johns County is an NTD reduced reporter and some data are not available.

		2021	2022
GENERAL INFORMATION	Service Area Population	273,425	273,425
	Service Area Population Density	455.7	455.7
	Operating Expense	$1,454,876	$1,810,192
	Operating Revenue	$42,997	$46,509
SERVICE SUPPLIED	Total Annual Revenue Miles	576,711	659,686
	Total Annual Revenue Hours	33,290	36,492
	Total Revenue Vehicles	9	9
	Peak Vehicles	9	9
	Route Miles	n/a	n/a
SERVICE USAGE	Annual Passenger Trips	99,596	127,131
	Annual Passenger Miles	n/a	n/a
	Average Trip Length	n/a	n/a
QUALITY OF SERVICE	Resident Access to Transit	24.31%	25.52%
	Weekday Span of Service (hours)	n/a	n/a
COST EFFICIENCY	Operating Expense per Revenue Mile	$2.52	$2.74
	Operating Expense per Revenue Hour	$43.70	$49.61
	Operating Revenue per Operating Expense	2.96%	2.57%
	Passenger Trips per Employee FTE	n/a	n/a
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$14.61	$14.24
	Operating Expense per Passenger Mile	n/a	n/a
	Operating Expense per Capita	$5.32	$6.62
	Farebox Recovery Ratio	2.96%	2.57%
	Average Fare	$0.43	$0.37
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	0.17	0.19
	Passenger Trips per Revenue Hour	2.99	3.48
	Passenger Trips per Capita	0.36	0.46
	Revenue Miles Between Safety Incidents	n/a	n/a
	Revenue Miles Between Failures	n/a	n/a

St. Lucie County (Area Regional Transit)

2300 Virginia Avenue
Fort Pierce, FL 34982
(772) 462-1100
www.stlucieco.gov/departments-and-services/area-regional-transit

St. Lucie County contracts to provide Area Regional Transit (ART), a demand-response system, and the Treasure Coast Connector, a regional fixed-route bus systems operating throughout St. Lucie County and connecting to Martin County. The data shown below represent the fixed-route services for 2021 and 2022.

		2021	2022
GENERAL INFORMATION	Service Area Population	336,584	336,584
	Service Area Population Density	588.4	588.4
	Operating Expense	$3,214,167	$3,303,732
	Operating Revenue	$59,848	$100,010
SERVICE SUPPLIED	Total Annual Revenue Miles	552,007	522,913
	Total Annual Revenue Hours	36,082	33,848
	Total Revenue Vehicles	38	55
	Peak Vehicles	13	13
	Route Miles	172.0	172.0
SERVICE USAGE	Annual Passenger Trips	432,019	443,629
	Annual Passenger Miles	1,850,122	1,977,712
	Average Trip Length	4.3	4.5
QUALITY OF SERVICE	Resident Access to Transit	36.91%	36.87%
	Weekday Span of Service (hours)	15.30	15.22
COST EFFICIENCY	Operating Expense per Revenue Mile	$5.82	$6.32
	Operating Expense per Revenue Hour	$89.08	$97.60
	Operating Revenue per Operating Expense	1.86%	3.03%
	Passenger Trips per Employee FTE	n/a	n/a
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$7.44	$7.45
	Operating Expense per Passenger Mile	$1.74	$1.67
	Operating Expense per Capita	$9.55	$9.82
	Farebox Recovery Ratio	0.00%	0.00%
	Average Fare	$0.00	$0.00
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	0.78	0.85
	Passenger Trips per Revenue Hour	11.97	13.11
	Passenger Trips per Capita	1.28	1.32
	Revenue Miles Between Safety Incidents	n/a	n/a
	Revenue Miles Between Failures	9,200	6,536

South Florida Regional Transportation Authority (Tri-Rail)

801 NW 33rd Street
Pompano Beach, FL 33064
(954) 942-7245
www.tri-rail.com

The South Florida Regional Transportation Authority is an independent authority established by the Florida Legislature. A nine-member appointed Board of Directors governs the SFRTA. The SFRTA operates and manages the commuter rail system, Tri-Rail, as well as select motorbus services throughout Broward, Miami-Dade and Palm Beach counties. This page shows 2021 and 2022 data for these services. In 2021, 88 percent of the annual passenger trips were for the commuter rail mode (2,029,609), while the remainder were for bus services (281,019). In 2022, 92 percent of the trips were commuter rail trips (3,041,459) and 8 percent were bus trips (278,901).

		2021	2022
GENERAL INFORMATION	Service Area Population	133,588	133,588
	Service Area Population Density	4,174.6	4,174.6
	Operating Expense	$103,360,404	$113,327,362
	Operating Revenue	$5,189,352	$9,884,804
SERVICE SUPPLIED	Total Annual Revenue Miles	3,565,148	3,695,010
	Total Annual Revenue Hours	141,350	134,536
	Total Revenue Vehicles	76	60
	Peak Vehicles	56	45
	Route Miles	148.5	148.5
SERVICE USAGE	Annual Passenger Trips	2,310,628	3,320,360
	Annual Passenger Miles	56,261,546	83,858,370
	Average Trip Length	24.3	25.3
QUALITY OF SERVICE	Resident Access to Transit	4.94%	4.97%
	Weekday Span of Service (hours)	19.60	19.58
COST EFFICIENCY	Operating Expense per Revenue Mile	$28.99	$30.67
	Operating Expense per Revenue Hour	$731.24	$842.36
	Operating Revenue per Operating Expense	5.02%	8.72%
	Passenger Trips per Employee FTE	n/a	n/a
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$44.73	$34.13
	Operating Expense per Passenger Mile	$1.84	$1.35
	Operating Expense per Capita	$773.73	$848.33
	Farebox Recovery Ratio	4.45%	7.91%
	Average Fare	$1.99	$2.70
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	0.65	0.90
	Passenger Trips per Revenue Hour	16.35	24.68
	Passenger Trips per Capita	17.3	24.86
	Revenue Miles Between Safety Incidents	1,782,574	n/a
	Revenue Miles Between Failures	24,931	27,993

Space Coast Area Transit (SCAT)

401 South Varr Avenue
Cocoa, FL 32922
(321) 635-7815
www.321transit.com

Space Coast Area Transit is a department of Brevard County. The department is governed by the five-member Brevard County Commission. Space Coast provides transit service throughout Brevard County via fixed-route motorbus services, demand-response services, and vanpool services. 2021 and 2022 data representing Space Coast's motorbus and vanpool services are shown on this page.

		2021	2022
GENERAL INFORMATION	Service Area Population	622,159	622,159
	Service Area Population Density	399.6	399.6
	Operating Expense	$9,547,823	$11,125,588
	Operating Revenue	$1,343,265	$1,373,381
SERVICE SUPPLIED	Total Annual Revenue Miles	2,322,006	2,425,249
	Total Annual Revenue Hours	110,329	115,844
	Total Revenue Vehicles	99	96
	Peak Vehicles	52	54
	Route Miles	315.0	321.0
SERVICE USAGE	Annual Passenger Trips	1,545,114	1,678,396
	Annual Passenger Miles	9,816,229	10,888,712
	Average Trip Length	6.4	6.5
QUALITY OF SERVICE	Resident Access to Transit	63.10%	63.43%
	Weekday Span of Service (hours)	18.40	18.42
COST EFFICIENCY	Operating Expense per Revenue Mile	$4.11	$4.59
	Operating Expense per Revenue Hour	$86.54	$96.04
	Operating Revenue per Operating Expense	14.07%	12.34%
	Passenger Trips per Employee FTE	19,705	18,707
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$6.18	$6.63
	Operating Expense per Passenger Mile	$0.97	$1.02
	Operating Expense per Capita	$15.35	$17.88
	Farebox Recovery Ratio	9.57%	9.27%
	Average Fare	$0.59	$0.61
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	0.67	0.69
	Passenger Trips per Revenue Hour	14.00	14.49
	Passenger Trips per Capita	2.48	2.70
	Revenue Miles Between Safety Incidents	1,161,003	n/a
	Revenue Miles Between Failures	35,723	44,095

StarMetro (Tallahassee)

555 Appleyard Drive
Tallahassee, FL 32304
(850) 891-5200
www.talgov.com/starmetro

StarMetro is a department of the City of Tallahassee government. It is governed by a Board of Directors that is comprised of four elected commissioners and one elected mayor. StarMetro serves the City of Tallahassee by providing fixed-route motorbus service and demand-response service to its community. Evening, weekend, and holiday demand-response services are provided via contract. StarMetro's 2021 and 2022 motorbus data are provided directly and by contract.

		2021	2022
GENERAL INFORMATION	Service Area Population	196,169	196,169
	Service Area Population Density	1,904.6	1,904.6
	Operating Expense	$15,520,638	$21,058,124
	Operating Revenue	$4,379,618	$5,602,254
SERVICE SUPPLIED	Total Annual Revenue Miles	1,879,516	1,966,644
	Total Annual Revenue Hours	163,718	175,888
	Total Revenue Vehicles	69	69
	Peak Vehicles	57	57
	Route Miles	247.6	284.6
SERVICE USAGE	Annual Passenger Trips	1,108,458	2,286,178
	Annual Passenger Miles	3,207,560	7,840,667
	Average Trip Length	2.9	3.4
QUALITY OF SERVICE	Resident Access to Transit	58.49%	58.12%
	Weekday Span of Service (hours)	17.90	17.87
COST EFFICIENCY	Operating Expense per Revenue Mile	$8.26	$10.71
	Operating Expense per Revenue Hour	$94.80	$119.72
	Operating Revenue per Operating Expense	28.22%	26.60%
	Passenger Trips per Employee FTE	14,209	13,302
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$14.00	$9.21
	Operating Expense per Passenger Mile	$4.84	$2.69
	Operating Expense per Capita	$79.12	$107.35
	Farebox Recovery Ratio	25.75%	26.57%
	Average Fare	$3.60	$2.45
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	0.59	1.16
	Passenger Trips per Revenue Hour	6.77	13.00
	Passenger Trips per Capita	5.65	11.65
	Revenue Miles Between Safety Incidents	n/a	n/a
	Revenue Miles Between Failures	3,789	3,569

SunRail (Central Florida Commuter Rail)

801 SunRail Drive
Sanford, FL 32771
(321) 257-7174
www.SunRail.com

SunRail is a commuter rail service that began operating in May 2014. The service connects Orange and Volusia Counties through Downtown Orlando. Sunrail is overseen by the five-member Central Florida Commuter Rail Commission Governing Board. The data available for 2021 and 2022 are shown below.

		2021	2022
GENERAL INFORMATION	Service Area Population	307,573	309,193
	Service Area Population Density	2,796.1	2,810.8
	Operating Expense	$58,954,165	$63,147,846
	Operating Revenue	$5,639,800	$7,294,335
SERVICE SUPPLIED	Total Annual Revenue Miles	982,780	1,007,930
	Total Annual Revenue Hours	35,327	36,282
	Total Revenue Vehicles	31	33
	Peak Vehicles	23	23
	Route Miles	97.9	97.9
SERVICE USAGE	Annual Passenger Trips	623,705	868,700
	Annual Passenger Miles	10,525,426	14,803,269
	Average Trip Length	16.9	17.0
QUALITY OF SERVICE	Resident Access to Transit	5.27%	6.31%
	Weekday Span of Service (hours)	18.30	18.28
COST EFFICIENCY	Operating Expense per Revenue Mile	$59.99	$62.65
	Operating Expense per Revenue Hour	$1,668.81	$1,740.47
	Operating Revenue per Operating Expense	9.57%	11.55%
	Passenger Trips per Employee FTE	n/a	n/a
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$94.52	$72.69
	Operating Expense per Passenger Mile	$5.60	$4.27
	Operating Expense per Capita	$191.68	$204.23
	Farebox Recovery Ratio	1.82%	2.97%
	Average Fare	$1.72	$2.16
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	0.63	0.86
	Passenger Trips per Revenue Hour	17.66	23.94
	Passenger Trips per Capita	2.03	2.81
	Revenue Miles Between Safety Incidents	245,695	n/a
	Revenue Miles Between Failures	65,519	77,533

SunTran (Ocala/Marion)

1805 NE 30th Avenue, Building 900
Ocala, FL 34470
(352) 401-6999
www.suntran.org

SunTran is governed by the Ocala/Marion MPO and provides purchased fixed-route motorbus services on six routes in Ocala and Silver Springs Shores. Contracted demand-response services are also provided. 2021 and 2022 data for SunTran's motorbus services are shown below. SunTran is an NTD reduced reporter and some data are not available.

		2021	2022
GENERAL INFORMATION	Service Area Population	86,589	86,589
	Service Area Population Density	1,396.6	1,396.6
	Operating Expense	$2,695,501	$3,219,336
	Operating Revenue	$167,175	$145,866
SERVICE SUPPLIED	Total Annual Revenue Miles	472,679	492,866
	Total Annual Revenue Hours	33,229	33,031
	Total Revenue Vehicles	7	7
	Peak Vehicles	7	7
	Route Miles	n/a	n/a
SERVICE USAGE	Annual Passenger Trips	209,733	189,289
	Annual Passenger Miles	n/a	n/a
	Average Trip Length	n/a	n/a
QUALITY OF SERVICE	Resident Access to Transit	21.98%	22.20%
	Weekday Span of Service (hours)	n/a	n/a
COST EFFICIENCY	Operating Expense per Revenue Mile	$5.70	$6.53
	Operating Expense per Revenue Hour	$81.12	$97.46
	Operating Revenue per Operating Expense	6.20%	4.53%
	Passenger Trips per Employee FTE	n/a	n/a
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$12.85	$17.01
	Operating Expense per Passenger Mile	n/a	n/a
	Operating Expense per Capita	$31.13	$37.18
	Farebox Recovery Ratio	5.88%	4.45%
	Average Fare	$0.76	$0.76
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	0.44	0.38
	Passenger Trips per Revenue Hour	6.31	5.73
	Passenger Trips per Capita	2.42	2.19
	Revenue Miles Between Safety Incidents	n/a	n/a
	Revenue Miles Between Failures	n/a	n/a

County of Volusia (VOTRAN)

950 Big Tree Road
South Daytona, FL 32119
(386) 756-7496
www.votran.org

VOTRAN is funded through the General Fund of Volusia County. It is governed by a Board of Directors that is comprised of seven County Council members. VOTRAN provides public transportation services throughout Volusia County via fixed-route motorbus services, paratransit services, and vanpool services. 2021 and 2022 data for VOTRAN's motorbus and vanpool services are shown below.

		2021	2022
GENERAL INFORMATION	Service Area Population	494,593	494,593
	Service Area Population Density	409.8	409.8
	Operating Expense	$18,175,154	$16,107,029
	Operating Revenue	$3,278,036	$2,905,295
SERVICE SUPPLIED	Total Annual Revenue Miles	3,296,708	3,125,325
	Total Annual Revenue Hours	205,088	193,188
	Total Revenue Vehicles	89	86
	Peak Vehicles	75	72
	Route Miles	548.0	597.5
SERVICE USAGE	Annual Passenger Trips	2,110,767	2,072,039
	Annual Passenger Miles	9,621,134	9,533,717
	Average Trip Length	4.6	4.6
QUALITY OF SERVICE	Resident Access to Transit	55.98%	55.83%
	Weekday Span of Service (hours)	18.00	20.10
COST EFFICIENCY	Operating Expense per Revenue Mile	$5.51	$5.15
	Operating Expense per Revenue Hour	$88.62	$83.37
	Operating Revenue per Operating Expense	18.04%	18.04%
	Passenger Trips per Employee FTE	11,996	11,636
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$8.61	$7.77
	Operating Expense per Passenger Mile	$1.89	$1.69
	Operating Expense per Capita	$36.75	$32.57
	Farebox Recovery Ratio	10.99%	12.83%
	Average Fare	$0.95	$1.00
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	0.64	0.66
	Passenger Trips per Revenue Hour	10.29	10.73
	Passenger Trips per Capita	4.27	4.19
	Revenue Miles Between Safety Incidents	659,342	1,562,663
	Revenue Miles Between Failures	5,174	5,652

FDOT District One Commute Connector

801 N Broadway Ave.
Bartow, FL 33830
(800) 292-3368
www.swflroads.com

In FY 2021, FDOT District One's Modal Development Office began contracting to provide vanpool services, known as Commute Connector, within the district. Trips have been provided in Collier, Hardee, Lee, Manatee, Polk, and Sarasota Counties. Commute Connector's data for 2021 and 2022 are shown below. Commute Connector is a reduced NTD reporter and some data are not available.

		2021	2022
GENERAL INFORMATION	Service Area Population	2,179,299	2,179,299
	Service Area Population Density	1,691.0	1,690.7
	Operating Expense	$66,394	$313,087
	Operating Revenue	$59,063	$325,223
SERVICE SUPPLIED	Total Annual Revenue Miles	98,200	524,680
	Total Annual Revenue Hours	3,826	16,238
	Total Revenue Vehicles	17	28
	Peak Vehicles	17	28
	Route Miles	n/a	n/a
SERVICE USAGE	Annual Passenger Trips	20,044	330,512
	Annual Passenger Miles	n/a	n/a
	Average Trip Length	n/a	n/a
QUALITY OF SERVICE	Resident Access to Transit	n/a	n/a
	Weekday Span of Service (hours)	n/a	n/a
COST EFFICIENCY	Operating Expense per Revenue Mile	$0.68	$0.60
	Operating Expense per Revenue Hour	$17.35	$19.28
	Operating Revenue per Operating Expense	88.96%	103.88%
	Passenger Trips per Employee FTE	n/a	n/a
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$3.31	$0.95
	Operating Expense per Passenger Mile	n/a	n/a
	Operating Expense per Capita	$0.03	$0.14
	Farebox Recovery Ratio	88.96%	103.88%
	Average Fare	$2.95	$0.98
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	0.20	0.63
	Passenger Trips per Revenue Hour	5.24	20.35
	Passenger Trips per Capita	0.01	0.15
	Revenue Miles Between Safety Incidents	n/a	n/a
	Revenue Miles Between Failures	n/a	n/a

Tampa Bay Area Regional Transportation Authority (TBARTA)

4350 W. Cypress Street, Suite 700
Tampa, FL 33607
(813) 282-8200
www.tbarta.com

TBARTA
Tampa Bay Area Regional Transit Authority

The statewide totals on page 5 also include vanpool data provided by the Tampa Bay Regional Transportation Authority (TBARTA). TBARTA focuses its services in Hernando, Hillsborough, Manatee, Pasco, and Pinellas Counties. 2021 and 2022 data for TBARTA's vanpool services are shown below.

		2021	2022
GENERAL INFORMATION	Service Area Population	3,257,481	3,257,481
	Service Area Population Density	1,172.6	1,939.0
	Operating Expense	$1,774,395	$2,247,520
	Operating Revenue	$1,695,319	$1,943,425
SERVICE SUPPLIED	Total Annual Revenue Miles	2,403,451	2,908,813
	Total Annual Revenue Hours	59,533	72,403
	Total Revenue Vehicles	163	193
	Peak Vehicles	160	189
	Route Miles	n/a	n/a
SERVICE USAGE	Annual Passenger Trips	231,952	303,845
	Annual Passenger Miles	7,542,050	9,916,271
	Average Trip Length	32.5	32.6
QUALITY OF SERVICE	Resident Access to Transit	n/a	n/a
	Weekday Span of Service (hours)	13.00	13.00
COST EFFICIENCY	Operating Expense per Revenue Mile	$0.74	$0.77
	Operating Expense per Revenue Hour	$29.81	$31.04
	Operating Revenue per Operating Expense	95.54%	86.47%
	Passenger Trips per Employee FTE	n/a	n/a
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$7.65	$7.40
	Operating Expense per Passenger Mile	$0.24	$0.23
	Operating Expense per Capita	$0.54	$0.69
	Farebox Recovery Ratio	95.54%	86.47%
	Average Fare	$7.31	$6.40
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	0.10	0.10
	Passenger Trips per Revenue Hour	3.90	4.20
	Passenger Trips per Capita	0.07	0.09
	Revenue Miles Between Safety Incidents	n/a	727,203
	Revenue Miles Between Failures	n/a	242,401

Florida Transit System Summary 2021 & 2022

General Information

System	Service Area Population		Service Area Population Density		Operating Expense		Operating Revenue	
	2021	2022	2021	2022	2021	2022	2021	2022
Bayway Transit (Bay County)	175,216	179,168	231.16	236.37	$3,482,277	$3,630,555	$496,563	$531,381
Breeze Transit (Sarasota County)	526,015	517,423	856.70	848.23	$17,384,480	$16,540,720	$279,061	$1,094,985
Broward County Transit	1,944,375	1,930,983	4,542.93	4,511.64	$146,021,341	$159,297,578	$13,881,892	$28,855,007
Citrus County Transit*	30,858	30,858	629.76	629.76	$81,827	$589,294	$0	$1,644
Collier Area Transit	384,902	384,902	190.08	190.08	$7,028,919	$7,869,565	$794,134	$907,658
Escambia County Area Transit	241,661	390,172	1,278.63	1,483.54	$9,570,367	$9,342,156	$1,087,980	$986,495
Gainesville Regional Transit System	163,990	163,990	2,157.76	2,157.76	$23,272,923	$25,896,004	$11,597,350	$15,017,676
Hernando County (TransHernando Express)*	119,384	119,384	1,341.39	1,341.39	$1,727,583	$2,560,754	$98,993	$104,872
Hillsborough Area Regional Transit	1,419,998	1,450,191	1,142.40	1,166.69	$85,062,290	$91,557,572	$8,042,064	$11,935,332
Indian River County (GoLine)	159,923	163,662	761.54	754.20	$3,122,983	$3,730,226	$48,463	$32,151
Jacksonville Transportation Authority	1,237,843	1,247,374	906.18	913.16	$100,070,274	$110,294,201	$7,518,016	$8,138,524
Lake County Public Transp. (LakeXpress)	97,497	97,497	1,373.20	1,373.20	$3,269,074	$3,563,644	$235,009	$227,868
Lakeland Area Mass Transit District	724,777	724,777	9,412.69	9,412.69	$11,496,123	$13,050,903	$1,300,655	$731,365
Lee County Transit	782,579	802,178	954.36	978.27	$18,394,668	$19,343,652	$3,370,676	$3,651,009
LYNX Transit	2,134,411	2,289,420	840.32	901.35	$110,345,124	$118,063,153	$17,526,886	$21,723,394
Manatee County Area Transit	399,710	399,710	537.97	537.97	$9,027,429	$10,846,687	$626,219	$816,773
Martin County (MARTY)	158,598	159,942	2,439.97	2,460.65	$2,625,337	$2,649,129	$87,649	$115,135
Miami-Dade Transit	2,701,767	2,701,767	8,829.30	8,829.30	$524,002,986	$554,131,400	$52,872,005	$86,814,604
Okaloosa County Transit (The WAVE)	196,512	196,512	1,637.60	1,637.60	$1,143,562	$1,561,854	$74,730	$77,180
Palm Beach County (Palm Tran)	1,485,941	1,497,987	754.28	760.40	$71,502,945	$74,033,662	$6,900,535	$8,887,089
Pasco County Public Transp. (GoPasco)	561,891	584,067	752.20	781.88	$7,268,269	$8,091,598	$864,759	$882,238
Pinellas Suncoast Transit Authority	1,070,385	1,100,607	3,521.00	3,620.42	$70,017,018	$84,912,160	$1,616,193	$7,686,124
St. Johns County (Sunshine Bus)*	273,425	273,425	455.71	455.71	$1,454,876	$1,810,192	$42,997	$46,509
St. Lucie County (Area Regional Transit)	336,584	336,584	588.43	588.43	$3,214,167	$3,303,732	$59,848	$100,010
S. FL Regional Transp. Authority (Tri-Rail)	133,588	133,588	4,174.63	4,174.63	$103,360,404	$113,327,362	$5,189,352	$9,884,804
Space Coast Area Transit	622,159	622,159	399.59	399.59	$9,547,823	$11,125,588	$1,343,265	$1,373,381
StarMetro (Tallahassee)	196,169	196,169	1,904.55	1,904.55	$15,520,638	$21,058,124	$4,379,618	$5,602,254
SunRail (Central Florida Commuter Rail)	307,573	309,193	2,796.12	2,810.85	$58,954,165	$63,147,846	$5,639,800	$7,294,335
SunTran (Ocala)*	86,589	86,589	1,396.60	1,396.60	$2,695,501	$3,219,336	$167,175	$145,866
Volusia County dba VOTRAN	494,593	494,593	409.77	409.77	$18,175,154	$16,107,029	$3,278,036	$2,905,295
FDOT D1 Vanpools - Commute Connector*	2,179,299	2,179,299	1,691	1,691	$66,394	$313,087	$59,063	$325,223
TBARTA Vanpools - Commute Tampa Bay	3,257,481	3,257,481	1,172.60	1,938.98	$1,774,395	$2,247,520	$1,695,319	$1,943,425

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**Not all data are available for NTD Reduced Reporters.*

Florida Transit System Summary 2021 & 2022

Service Supplied

System	Total Annual Revenue Miles		Total Annual Revenue Hours		Total Revenue Vehicles		Peak Vehicles		Route Miles	
	2021	2022	2021	2022	2021	2022	2021	2022	2021	2022
Bayway Transit (Bay County)	564,854	494,953	42,471	39,737	17	14	17	12	147.00	126.00
Breeze Transit (Sarasota County)	2,303,823	2,044,964	161,390	147,067	53	43	39	33	285.30	296.20
Broward County Transit	15,743,505	15,919,933	1,232,063	1,427,435	506	486	350	349	1,383.60	1,170.40
Citrus County Transit*	28,001	195,398	5,755	9,961	4	4	4	4	n/a	n/a
Collier Area Transit	1,422,532	1,381,925	73,374	72,467	39	30	23	22	435.20	435.20
Escambia County Area Transit	1,227,580	1,208,652	84,089	87,563	45	49	39	45	429.00	429.00
Gainesville Regional Transit System	3,480,408	3,295,298	280,923	269,576	169	152	109	107	253.80	253.20
Hernando County (TransHernando Express)*	552,013	553,508	28,537	28,603	7	7	7	7	n/a	n/a
Hillsborough Area Regional Transit	7,315,496	6,667,991	608,339	558,479	156	143	129	103	1,002.50	1,002.50
Indian River County (GoLine)	852,841	894,712	50,020	49,880	21	20	14	14	337.00	342.00
Jacksonville Transportation Authority	8,604,075	7,924,284	597,730	580,556	244	235	141	125	1,121.44	1,307.74
Lake County Public Transp. (LakeXpress)	537,316	548,750	31,796	33,196	16	17	10	10	173.80	173.80
Lakeland Area Mass Transit District	1,858,524	1,790,750	109,995	109,890	44	51	41	41	768.00	761.30
Lee County Transit	3,086,168	2,851,565	199,117	194,635	86	76	59	45	545.40	545.00
LYNX Transit	17,298,025	17,049,710	1,214,188	1,199,635	515	495	416	389	1,719.24	2,095.44
Manatee County Area Transit	1,473,175	1,478,881	101,444	101,597	44	41	22	25	306.00	306.00
Martin County (MARTY)	609,205	597,350	30,175	29,760	13	14	9	9	164.00	164.00
Miami-Dade Transit	36,886,577	37,809,347	2,551,300	2,383,340	1,456	1329	1,012	1007	2,562.96	2,413.79
Okaloosa County Transit (The WAVE)	368,176	377,166	28,017	29,207	17	17	10	10	227.00	229.00
Palm Beach County (Palm Tran)	6,772,825	7,296,517	457,333	503,886	145	143	118	116	995.00	902.00
Pasco County Public Transp. (GoPasco)	1,589,419	1,486,346	95,817	89,392	36	36	25	25	390.00	390.00
Pinellas Suncoast Transit Authority	9,212,539	9,229,010	676,462	671,199	238	238	190	183	947.40	875.60
St. Johns County (Sunshine Bus)*	576,711	659,686	33,290	36,492	9	9	9	9	n/a	n/a
St. Lucie County (Area Regional Transit)	552,007	522,913	36,082	33,848	38	55	13	13	172.00	172.00
S. FL Regional Transp. Authority (Tri-Rail)	3,565,148	3,695,010	141,350	134,536	76	60	56	45	148.54	148.54
Space Coast Area Transit	2,322,006	2,425,249	110,329	115,844	99	96	52	54	315.00	321.00
StarMetro (Tallahassee)	1,879,516	1,966,644	163,718	175,888	69	69	57	57	247.60	284.60
SunRail (Central Florida Commuter Rail)	982,780	1,007,930	35,327	36,282	31	33	23	23	97.94	97.94
SunTran (Ocala)*	472,679	492,866	33,229	33,031	7	7	7	7	n/a	n/a
Volusia County dba VOTRAN	3,296,708	3,125,325	205,088	193,188	89	86	75	72	548.00	597.50
FDOT D1 Vanpools - Commute Connector*	98,200	524,680	3,826	16,238	17	28	17	28	n/a	n/a
TBARTA Vanpools - Commute Tampa Bay	2,403,451	2,908,813	59,533	72,403	163	193	160	189	n/a	n/a

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Florida Transit System Summary 2021 & 2022

Service Usage and Quality of Service

System	Annual Passenger Trips		Annual Passenger Miles		Avg. Trip (miles)		Resident Access to Transit		Weekday Span of Service (hrs)	
	2021	2022	2021	2022	2021	2022	2021	2022	2021	2022
Bayway Transit (Bay County)	329,927	303,829	2,010,767	1,845,467	6.09	6.07	42.68%	44.22%	14.00	14.00
Breeze Transit (Sarasota County)	1,901,968	1,688,330	9,231,162	8,025,219	4.85	4.75	47.65%	59.28%	18.85	18.48
Broward County Transit	16,024,964	21,159,241	65,646,678	95,285,231	4.10	4.50	83.92%	99.79%	20.22	21.03
Citrus County Transit*	1,278	15,449	n/a	n/a	n/a	n/a	30.34%	28.93%	n/a	n/a
Collier Area Transit	574,101	662,396	4,192,821	4,837,664	7.30	7.30	57.40%	54.79%	17.75	17.75
Escambia County Area Transit	675,105	733,141	3,304,639	3,592,391	4.90	4.90	58.70%	58.71%	18.98	18.98
Gainesville Regional Transit System	2,914,995	4,321,643	10,092,681	14,809,736	3.46	3.43	62.28%	60.80%	21.92	17.75
Hernando County (TransHernando Express)*	111,602	122,298	n/a	n/a	n/a	n/a	45.03%	40.40%	12.50	n/a
Hillsborough Area Regional Transit	10,305,887	10,751,987	41,209,068	50,771,166	4.00	4.72	52.06%	52.27%	21.16	21.22
Indian River County (GoLine)	1,138,698	1,204,772	5,319,168	5,498,505	4.67	4.56	66.93%	71.15%	13.00	13.00
Jacksonville Transportation Authority	5,670,320	5,867,113	30,337,474	30,856,916	5.35	5.26	67.01%	72.81%	21.43	22.10
Lake County Public Transp. (LakeXpress)	183,419	199,138	1,245,415	1,280,457	6.79	6.43	31.04%	36.93%	15.00	15.00
Lakeland Area Mass Transit District	558,237	613,383	3,311,697	3,609,428	5.93	5.88	43.72%	38.88%	14.83	15.10
Lee County Transit	1,704,645	2,057,592	9,465,554	10,891,820	5.55	5.29	50.22%	50.24%	19.58	19.58
LYNX Transit	13,600,313	16,170,764	74,141,208	86,738,741	5.45	5.36	54.23%	55.31%	23.00	23.00
Manatee County Area Transit	1,131,515	1,244,847	5,365,302	6,498,884	4.74	5.22	50.50%	67.21%	17.25	17.25
Martin County (MARTY)	70,247	88,904	536,619	692,741	7.64	7.79	24.49%	67.73%	14.00	14.00
Miami-Dade Transit	49,880,111	54,788,624	275,135,715	286,754,345	5.52	5.23	93.19%	95.81%	24.00	24.00
Okaloosa County Transit (The WAVE)	53,071	61,913	308,342	316,738	5.81	5.12	38.61%	46.71%	13.00	13.00
Palm Beach County (Palm Tran)	5,919,290	6,357,425	29,834,287	35,547,557	5.04	5.59	66.53%	66.80%	18.30	18.45
Pasco County Public Transp. (GoPasco)	551,765	559,249	3,238,092	3,175,127	5.87	5.68	44.61%	46.16%	18.00	18.00
Pinellas Suncoast Transit Authority	9,853,228	8,465,048	53,140,154	45,830,264	5.39	5.41	84.19%	95.10%	19.12	20.35
St. Johns County (Sunshine Bus)*	99,596	127,131	n/a	n/a	n/a	n/a	24.31%	25.52%	n/a	n/a
St. Lucie County (Area Regional Transit)	432,019	443,629	1,850,122	1,977,712	4.28	4.46	36.91%	36.87%	15.32	15.22
S. FL Regional Transp. Authority (Tri-Rail)	2,310,628	3,320,360	56,261,546	83,858,370	24.35	25.26	4.94%	4.97%	19.58	19.58
Space Coast Area Transit	1,545,114	1,678,396	9,816,229	10,888,712	6.35	6.49	63.10%	63.43%	18.42	18.42
StarMetro (Tallahassee)	1,108,458	2,286,178	3,207,560	7,840,667	2.89	3.43	58.49%	58.12%	17.87	17.87
SunRail (Central Florida Commuter Rail)	623,705	868,700	10,525,426	14,803,269	16.88	17.04	5.27%	6.31%	18.28	18.28
SunTran (Ocala)*	209,733	189,289	n/a	n/a	n/a	n/a	21.98%	22.20%	n/a	n/a
Volusia County dba VOTRAN	2,110,767	2,072,039	9,621,134	9,533,717	4.56	4.60	55.98%	55.83%	18.02	20.10
FDOT D1 Vanpools - Commute Connector*	20,044	330,512	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
TBARTA Vanpools - Commute Tampa Bay	231,952	303,845	7,542,050	9,916,271	32.52	32.64	n/a	n/a	13.00	13.00

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Florida Transit System Summary 2021 & 2022

Cost Efficiency

System	Operating Expense per Revenue Mile		Operating Expense per Revenue Hour		Operating Revenue per Operating Expense		Passenger Trips per Employee FTE*	
	2021	2022	2021	2022	2021	2022	2021	2022
Bayway Transit (Bay County)	$6.16	$7.34	$81.99	$91.36	14.26%	14.64%	n/a	n/a
Breeze Transit (Sarasota County)	$7.55	$8.09	$107.72	$112.47	1.61%	6.62%	12,671	10,795
Broward County Transit	$9.28	$10.01	$118.52	$111.60	9.51%	18.11%	15,865	17,654
Citrus County Transit*	$2.92	$3.02	$14.22	$59.16	0.00%	0.28%	n/a	n/a
Collier Area Transit	$4.94	$5.69	$95.80	$108.60	11.30%	11.53%	n/a	n/a
Escambia County Area Transit	$7.80	$7.73	$113.81	$106.69	11.37%	10.56%	9,772	10,556
Gainesville Regional Transit System	$6.69	$7.86	$82.84	$96.06	49.83%	57.99%	23,068	17,946
Hernando County (TransHernando Express)*		$4.63	$60.54	$89.53	5.73%	4.10%	n/a	n/a
Hillsborough Area Regional Transit	$11.63	$13.73	$139.83	$163.94	9.45%	13.04%	12,249	15,947
Indian River County (GoLine)	$3.66	$4.17	$62.43	$74.78	1.55%	0.86%	n/a	n/a
Jacksonville Transportation Authority	$11.63	$13.92	$167.42	$189.98	7.51%	7.38%	10,897	8,520
Lake County Public Transp. (LakeXpress)	$6.08	$6.49	$102.81	$107.35	7.19%	6.39%	n/a	n/a
Lakeland Area Mass Transit District	$6.19	$7.29	$104.51	$118.76	11.31%	5.60%	6,062	4,452
Lee County Transit	$5.96	$6.78	$92.38	$99.38	18.32%	18.87%	12,853	12,001
LYNX Transit	$6.38	$6.92	$90.88	$98.42	15.88%	18.40%	13,600	11,824
Manatee County Area Transit	$6.13	$7.33	$88.99	$106.76	6.94%	7.53%	15,181	14,456
Martin County (MARTY)	$4.31	$4.43	$87.00	$89.02	3.34%	4.35%	n/a	n/a
Miami-Dade Transit	$14.21	$14.66	$205.39	$232.50	10.09%	15.67%	17,174	18,981
Okaloosa County Transit (The WAVE)	$3.11	$4.14	$40.82	$53.48	6.53%	4.94%	n/a	n/a
Palm Beach County (Palm Tran)	$10.56	$10.15	$156.35	$146.93	9.65%	12.00%	15,845	13,503
Pasco County Public Transp. (GoPasco)	$4.57	$5.44	$75.86	$90.52	11.90%	10.90%	8,917	5,983
Pinellas Suncoast Transit Authority	$7.60	$9.20	$103.50	$126.51	2.31%	9.05%	17,946	12,207
St. Johns County (Sunshine Bus)*	$2.52	$2.74	$43.70	$49.61	2.96%	2.57%	n/a	n/a
St. Lucie County (Area Regional Transit)	$5.82	$6.32	$89.08	$97.60	1.86%	3.03%	n/a	n/a
S. FL Regional Transp. Authority (Tri-Rail)	$28.99	$30.67	$731.24	$842.36	5.02%	8.72%	n/a	n/a
Space Coast Area Transit	$4.11	$4.59	$86.54	$96.04	14.07%	12.34%	19,705	18,707
StarMetro (Tallahassee)	$8.26	$10.71	$94.80	$119.72	28.22%	26.60%	14,209	13,302
SunRail (Central Florida Commuter Rail)	$59.99	$62.65	$1,668.81	$1,740.47	9.57%	11.55%	n/a	n/a
SunTran (Ocala)*	$5.70	$6.53	$81.12	$97.46	6.20%	4.53%	n/a	n/a
Volusia County dba VOTRAN	$5.51	$5.15	$88.62	$83.37	18.04%	18.04%	11,996	11,636
FDOT D1 Vanpools - Commute Connector*	$0.68	$0.60	$17.35	$19.28	88.96%	103.88%	n/a	n/a
TBARTA Vanpools - Commute Tampa Bay	$0.74	$0.77	$29.81	$31.04	95.54%	86.47%	n/a	n/a

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Florida Transit System Summary 2021 & 2022

Cost Effectiveness

System	Operating Expense per Passenger Trip		Operating Expense per Passenger Mile		Operating Expense per Capita		Farebox Recovery Ratio		Average Fare	
	2021	2022	2021	2022	2021	2022	2021	2022	2021	2022
Bayway Transit (Bay County)	$10.55	$11.95	$1.73	$1.97	$19.87	$20.26	11.04%	9.50%	$1.17	$1.13
Breeze Transit (Sarasota County)	$9.14	$9.80	$1.88	$2.06	$33.05	$31.97	1.28%	6.09%	$0.12	$0.60
Broward County Transit	$9.11	$7.53	$2.22	$1.67	$75.10	$82.50	4.43%	14.05%	$0.40	$1.06
Citrus County Transit*	$64.03	$38.14	n/a	n/a	$2.65	$19.10	0.00%	0.28%	$0.00	$0.11
Collier Area Transit	$12.24	$11.88	$1.68	$1.63	$18.26	$20.45	10.23%	9.92%	$1.25	$1.18
Escambia County Area Transit	$14.18	$12.74	$2.90	$2.60	$39.60	$23.94	7.54%	7.97%	$1.07	$1.02
Gainesville Regional Transit System	$7.98	$5.99	$2.31	$1.75	$141.92	$157.91	47.36%	54.62%	$3.78	$3.27
Hernando County (TransHernando Express)*	$15.48	$20.94	n/a	n/a	$14.47	$21.45	4.82%	3.56%	$0.75	$0.75
Hillsborough Area Regional Transit	$8.25	$8.52	$2.06	$1.80	$59.90	$63.13	6.76%	7.98%	$0.56	$0.68
Indian River County (GoLine)	$2.74	$3.10	$0.59	$0.68	$19.53	$22.79	0.00%	0.00%	$0.00	$0.00
Jacksonville Transportation Authority	$17.65	$18.80	$3.30	$3.57	$80.84	$88.42	6.73%	6.66%	$1.19	$1.25
Lake County Public Transp. (LakeXpress)	$17.82	$17.90	$2.62	$2.78	$33.53	$36.55	2.77%	2.73%	$0.49	$0.49
Lakeland Area Mass Transit District	$20.59	$21.28	$3.47	$3.62	$15.86	$18.01	3.73%	3.49%	$0.77	$0.74
Lee County Transit	$10.79	$9.40	$1.94	$1.78	$23.51	$24.11	9.03%	8.78%	$0.97	$0.83
LYNX Transit	$8.11	$7.30	$1.49	$1.36	$51.70	$51.57	12.80%	14.34%	$1.04	$1.05
Manatee County Area Transit	$7.98	$8.71	$1.68	$1.67	$22.58	$27.14	6.04%	6.71%	$0.48	$0.58
Martin County (MARTY)	$37.37	$29.80	$4.89	$3.82	$16.55	$16.56	3.34%	4.11%	$1.25	$1.22
Miami-Dade Transit	$10.51	$10.11	$1.90	$1.93	$193.95	$205.10	4.96%	11.88%	$0.52	$1.20
Okaloosa County Transit (The WAVE)	$21.55	$25.23	$3.71	$4.93	$5.82	$7.95	4.96%	3.78%	$1.07	$0.95
Palm Beach County (Palm Tran)	$12.08	$11.65	$2.40	$2.08	$48.12	$49.42	8.14%	10.00%	$0.98	$1.16
Pasco County Public Transp. (GoPasco)	$13.17	$14.47	$2.55	$2.55	$12.94	$13.85	7.28%	6.56%	$0.96	$0.95
Pinellas Suncoast Transit Authority	$7.11	$10.03	$1.32	$1.85	$65.41	$77.15	0.49%	7.42%	$0.03	$0.74
St. Johns County (Sunshine Bus)*	$14.61	$14.24	n/a	n/a	$5.32	$6.62	2.96%	2.57%	$0.43	$0.37
St. Lucie County (Area Regional Transit)	$7.44	$7.45	$1.74	$1.67	$9.55	$9.82	0.00%	0.00%	$0.00	$0.00
S. FL Regional Transp. Authority (Tri-Rail)	$44.73	$34.13	$1.84	$1.35	$773.73	$848.33	4.45%	7.91%	$1.99	$2.70
Space Coast Area Transit	$6.18	$6.63	$0.97	$1.02	$15.35	$17.88	9.57%	9.27%	$0.59	$0.61
StarMetro (Tallahassee)	$14.00	$9.21	$4.84	$2.69	$79.12	$107.35	25.75%	26.57%	$3.60	$2.45
SunRail (Central Florida Commuter Rail)	$94.52	$72.69	$5.60	$4.27	$191.68	$204.23	1.82%	2.97%	$1.72	$2.16
SunTran (Ocala)*	$12.85	$17.01	n/a	n/a	$31.13	$37.18	5.88%	4.45%	$0.76	$0.76
Volusia County dba VOTRAN	$8.61	$7.77	$1.89	$1.69	$36.75	$32.57	10.99%	12.83%	$0.95	$1.00
FDOT D1 Vanpools - Commute Connector*	$3.31	$0.95	n/a	n/a	$0.03	$0.14	88.96%	103.88%	$2.95	$0.98
TBARTA Vanpools - Commute Tampa Bay	$7.65	$7.40	$0.24	$0.23	$0.54	$0.69	95.54%	86.47%	$7.31	$6.40

The data shown in this table represent closed-out, validated numbers as of September 2023. However, it is possible that some figures may be updated in the subsequent reporting year.

** Not all data are available for NTD Reduced Reporters.*

Florida Transit System Summary 2021 & 2022

Service Effectivness

System	Passenger Trips per Revenue Mile		Passenger Trips per Revenue Hour		Passenger Trips per Capita		Revenue Miles between Safety Incidents		Revenue Miles between Failures	
	2021	2022	2021	2022	2021	2022	2021	2022	2021	2022
Bayway Transit (Bay County)	0.58	0.61	7.77	7.65	1.88	1.70	141,214	247,477	70,607	82,492
Breeze Transit (Sarasota County)	0.83	0.83	11.78	11.48	3.62	3.26	767,941	1,022,482	8,661	7,717
Broward County Transit	1.02	1.33	13.01	14.82	8.24	10.96	238,538	241,211	4,185	3,443
Citrus County Transit*	0.05	0.08	0.22	1.55	0.04	0.50	n/a	n/a	n/a	n/a
Collier Area Transit	0.40	0.48	7.82	9.14	1.49	1.72	n/a	n/a	17,348	9,871
Escambia County Area Transit	0.55	0.61	8.03	8.37	2.79	1.88	409,193	241,730	10,062	10,419
Gainesville Regional Transit System	0.84	1.31	10.38	16.03	17.78	26.35	232,027	299,573	12,796	12,250
Hernando County (TransHernando Express)*	0.20	0.22	3.91	4.28	0.93	1.02	n/a	n/a	n/a	n/a
Hillsborough Area Regional Transit	1.41	1.61	16.94	19.25	7.26	7.41	261,268	208,375	4,884	3,670
Indian River County (GoLine)	1.34	1.35	22.76	24.15	7.12	7.36	852,841	n/a	142,140	298,237
Jacksonville Transportation Authority	0.66	0.74	9.49	10.11	4.58	4.70	452,846	495,268	12,823	18,092
Lake County Public Transp. (LakeXpress)	0.34	0.36	5.77	6.00	1.88	2.04	179,105	548,750	5,320	5,716
Lakeland Area Mass Transit District	0.30	0.34	5.08	5.58	0.77	0.85	309,754	895,375	9,680	8,778
Lee County Transit	0.55	0.72	8.56	10.57	2.18	2.57	308,617	356,446	48,987	35,205
LYNX Transit	0.79	0.95	11.20	13.48	6.37	7.06	213,556	210,490	9,879	8,829
Manatee County Area Transit	0.77	0.84	11.15	12.25	2.83	3.11	491,058	369,720	5,080	4,143
Martin County (MARTY)	0.12	0.15	2.33	2.99	0.44	0.56	609,205	n/a	76,151	49,779
Miami-Dade Transit	1.35	1.45	19.55	22.99	18.46	20.28	392,410	1,050,260	3,807	3,274
Okaloosa County Transit (The WAVE)	0.14	0.16	1.89	2.12	0.27	0.32	n/a	n/a	14,727	12,572
Palm Beach County (Palm Tran)	0.87	0.87	12.94	12.62	3.98	4.24	356,464	561,271	7,968	10,499
Pasco County Public Transp. (GoPasco)	0.35	0.38	5.76	6.26	0.98	0.96	529,806	1,486,346	13,136	17,084
Pinellas Suncoast Transit Authority	1.07	0.92	14.57	12.61	9.21	7.69	255,904	236,641	16,781	17,380
St. Johns County (Sunshine Bus)*	0.17	0.19	2.99	3.48	0.36	0.46	n/a	n/a	n/a	n/a
St. Lucie County (Area Regional Transit)	0.78	0.85	11.97	13.11	1.28	1.32	n/a	n/a	9,200	6,536
S. FL Regional Transp. Authority (Tri-Rail)	0.65	0.90	16.35	24.68	17.30	24.86	1,782,574	n/a	24,931	27,993
Space Coast Area Transit	0.67	0.69	14.00	14.49	2.48	2.70	1,161,003	n/a	35,723	44,095
StarMetro (Tallahassee)	0.59	1.16	6.77	13.00	5.65	11.65	n/a	n/a	3,789	3,569
SunRail (Central Florida Commuter Rail)	0.63	0.86	17.66	23.94	2.03	2.81	245,695	n/a	65,519	77,533
SunTran (Ocala)*	0.44	0.38	6.31	5.73	2.42	2.19	n/a	n/a	n/a	n/a
Volusia County dba VOTRAN	0.64	0.66	10.29	10.73	4.27	4.19	659,342	1,562,663	3,939	5,652
FDOT D1 Vanpools - Commute Connector*	0.20	0.63	5.24	20.35	0.01	0.15	n/a	n/a	n/a	n/a
TBARTA Vanpools - Commute Tampa Bay	0.10	0.10	3.90	4.20	0.07	0.09	n/a	727,203	n/a	242,401

The data shown in this table represent closed-out, validated numbers as of September 2023. However, it is possible that some figures may be updated in the subsequent reporting year.

** Not all data are available for NTD Reduced Reporters.*

Florida Transit Systems' Fixed-Route Fares (as of October 2023)

System Fare Summary

System	Cash Fare		Express Fare		Daily Fare		Weekly Pass		Monthly Pass	
	Regular	Discount	Regular	Discount	Regular	Discount	Regular	Discount	Regular	Discount
Bay Town Trolley	$1.50	$0.75	n/a	n/a	$4.00	n/a	n/a	n/a	$35.00	n/a
Breeze Transit	$1.25	$0.60	n/a	n/a	$4.00	n/a	$20.00	$10.00	$50.00	$43.00
Broward County Transit	$2.00	$1.00	$2.65	$1.30	$5.00	$4.00	$20.00	n/a	$70.00	$40.00
Collier Area Transit	$2.00	$1.00	$3.00	$1.50	$3.00	$1.50	n/a	n/a	$40.00	$20.00
Escambia County Area Transit	$1.75	$0.85	$2.35	$1.10	$5.25	n/a	$14.50	n/a	$47.00	$35.00
Gainesville Regional Transit System	$1.50	$0.75	n/a	n/a	$3.00	n/a	n/a	n/a	$35.00	$17.50
Hernando (TheBus)	$1.25	$0.60	n/a	n/a	n/a	n/a	$10.00	$5.00	$30.00	$15.00
Hillsborough Area Regional Transit	$2.00	$1.00	$3.00	$1.50	$4.00	$2.00	n/a	n/a	$65.00	$32.50
Indian River (GoLine)	FREE	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Jacksonville Transportation Authority	$1.75	$0.75	$2.75	$2.00	$4.50	$1.75	$10.00	n/a	$65.00	$32.00
Lake County Public Transp. (LakeXpress)	$1.00	$0.50	n/a	n/a	$3.00	$1.50	n/a	n/a	$30.00	$15.00
Lakeland Area Mass Transit District	$1.50	$0.75	n/a	n/a	$3.00	$1.50	$12.00	n/a	$47.00	$31.50
Lee County Transit	$1.50	$0.75	n/a	n/a	$4.00	n/a	$15.00	$11.00	$40.00	$23.00
LYNX Transit	$2.00	$1.00	n/a	n/a	$4.50	$2.25	$16.00	$8.00	$50.00	$25.00
Manatee County Area Transit	FREE	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Martin County	$1.50	$0.75	$2.00	$1.00	$3.00	n/a	n/a	n/a	n/a	n/a
Miami-Dade Transit	$2.25	$1.10*	$2.65	$1.30	$5.65	$2.80	$29.25	$14.60	$112.50	$56.25
Okaloosa County Transit (EC Rider)	$2.00	$1.00	$3.00	$2.00	$4.00	$2.00	n/a	n/a	$40.00	$20.00
Palm Beach County Transportation Agency	$2.00	$1.00	n/a	n/a	$5.00	$3.50	n/a	n/a	$70.00	$55.00
Pasco County Public Transportation	$1.50	$0.75	n/a	n/a	$3.75	$1.85	n/a	n/a	$37.50	$18.75
Pinellas Suncoast Transit Authority	$2.25	$1.10	$2.25	$1.10	$5.00	$2.50	n/a	n/a	$70.00	$35.00
St. Johns County (Sunshine Bus)	$2.00	$1.00	n/a	n/a	$4.00	$2.00	n/a	n/a	$30.00	$15.00
St. Lucie County (Area Regional Transit)	FREE	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Space Coast Area Transit	$1.50	$0.75	n/a	n/a	n/a	n/a	n/a	n/a	$42.00	$21.00
StarMetro (Tallahassee)	$1.25	$0.60	n/a	n/a	$3.00	n/a	$10.00	$7.50	$38.00	$19.00
SunTran (Ocala)	$1.50	$0.75	n/a	n/a	n/a	n/a	n/a	n/a	$45.00	$23.00
Volusia County dba VOTRAN	$1.75	$0.85	n/a	n/a	$3.75	$1.85	$13.00	$6.50	$46.00	$23.00
S. Florida Regional Transportation Authority	*Tiered fare system ranging from $2.50 to $8.75 for one-way trips, depending on number of zones traveled.*				$5.00	$2.50	n/a	n/a	$110.00	$55.00
SunRail (Central Florida Commuter Rail)	*Tiered fare system ranging from $2.00 to $5.00 for one-way trips, depending on number of zones traveled.*				n/a	n/a	$17.00 - $42.50	$8.50 - $21.25	$56.00 - $140.00	$28.00 - $70.00

* *NOTE: Some agencies also provide free rides to seniors, veterans, students, and/or children*

Glossary of Terms

Automated Guideway (MG): A fixed-guideway transit system that operates with automated (driverless) individual vehicles or multi-car trains. Service may be on a fixed schedule or in response to a passenger-activated call button.

Bus Rapid Transit (RB): Fixed-route bus systems that either (1) operate their routes predominantly on fixed-guideways (other than on highway HOV or shoulder lanes, such as for commuter bus service) or (2) that operate routes of high-frequency service with the following elements: Substantial transit stations, traffic signal priority or pre-emption, low-floor vehicles or level-platform boarding, and separate branding of the service. High-frequency service is defined as 10-minute peak and 15-minute off-peak headways for at least 14 hours of service operations per day. This mode may include portions of service that are fixed-guideway and non-fixed-guideway.

Commuter Bus (CB): Fixed-route bus systems that are primarily connecting outlying areas with a central city through bus service that operates with at least five miles of continuous closed-door service. This service typically operates using motorcoaches (aka over-the-road buses), and usually features peak scheduling, multiple-trip tickets, and multiple stops in outlying areas with limited stops in the central city.

Commuter Rail (CR): Short-haul rail passenger service operating in metropolitan and suburban areas, whether within or across the geographical boundaries of a state, usually characterized by reduced fare, multiple ride, and commutation tickets and by morning and evening peak period operations.

Demand-Response Service (DR): Any system of transporting individuals, including the provision of designated transportation service by public or private entities, which is not a fixed-route system. This type of service is also known as "paratransit."

Demand-Response Taxi (DT): A special form of the demand response mode operated through taxicab providers. The mode is always purchased transportation type of service.

Deviated Fixed Route Service: Transit service that operates along a fixed alignment or path at generally fixed times, but may deviate from the route alignment to collect or drop off passengers who have requested the deviation.

Directly Operated (DO): Transportation service provided directly by a transit agency, using their employees to supply the necessary labor to operate the revenue vehicles. This includes instances where an agency's employees provide purchased transportation (PT) services to the agency through a contractual agreement.

Fixed Guideway: Any public transportation facility that utilizes and occupies a separate right-of-way or rails for the exclusive use of public transportation service including, but not limited to, fixed rail, automated guideway transit, and exclusive facilities for buses and other high-occupancy vehicles.

Heavy Rail (HR): Transit service using rail cars with motive capability, driven by electric power usually drawn from a third rail, configured for passenger traffic, and usually operated on exclusive rights-of-way.

Motorbus (MB): Mode of service involving passenger revenue vehicles operating on fixed routes and schedules on roadways.

Park-and-Ride: Parking garages and/or pavement used for parking passengers' automobiles, either free or for a fee, while they use transit system facilities. The garages/lots are generally used as collector sites for rail or bus service. They may also serve as collector sites for vanpools or carpools, and may sometimes serve as transit centers.

Purchased Transportation (PT): Transportation service provided to a public agency from a public or private transportation provider based on a written contract. It does not include franchising, licensing operations, management services, or private conventional bus service.

Streetcar Rail (SR): This mode is for rail transit systems operating entire routes predominantly on streets in mixed-traffic. This service typically operates with single-car trains powered by overhead catenaries and with frequent stops.

Vanpool (VP): A transit mode comprised of vans, small buses and other vehicles operating as a ride sharing arrangement, providing transportation to a group of individuals traveling directly between their homes and a regular destination within the same geographical area. The vehicles have a minimum seating capacity of seven persons, including the driver.

GENERAL INFORMATION

Operating Expense: Reported total spending on operations, including administration, maintenance, and operation of service vehicles.

Operating Revenue: All revenues directly generated through the operation of the transit agency. Includes passenger fares, special transit fares, school bus service revenues, freight tariffs, charter service revenues, auxiliary transportation revenues, subsidy from other sectors of operations, and non-transportation revenues.

Service Area Population: A measure of access to transit service in terms of population served. The reporting transit agency determines the service area boundaries and population for most transit services using the definitions contained in the Americans with Disabilities Act of 1990 (ADA). This measure is reported at the system level, not by mode operated.

Service Area Population Density: Represents persons per square mile based on the service area population and service area size reported in the National Transit Database.

SERVICE SUPPLIED

Peak Vehicles: This refers to the number of vehicles operated in maximum (peak) service. It represents the number of revenue vehicles operated to meet the annual maximum service requirement, i.e., the revenue vehicle count during the peak hours of the peak days/weeks of the peak season (typically the rush period). Vehicles operated in maximum service exclude atypical days or one-time special events.

Route Miles: Number of directional route miles as reported in NTD data; defined as the mileage that service operates in each direction over routes traveled by public transportation vehicles in revenue service.

Total Annual Revenue Hours: Total hours of operation by revenue service vehicles in active revenue service.

Total Annual Revenue Miles: Number of annual miles of vehicle operation while in active service (available to pick up revenue passengers). This number is smaller than vehicle miles because of the exclusion of deadhead miles such as vehicle miles from the garage to the start of service, vehicle miles from the end of service to the garage, driver training, and other miscellaneous miles that are not considered to be in direct revenue service.

Total Revenue Vehicles: Number of vehicles available for use by the transit agency to meet the annual maximum service requirement. Total revenue vehicles includes spares, out-of-service vehicles, and vehicles in or awaiting maintenance, but excludes vehicles awaiting sale and emergency contingency vehicles.

SERVICE USAGE

Annual Passenger Miles: Number of annual passenger trips multiplied by the system's average trip length (in miles). This number provides a measure of the total number of passenger miles of transportation service consumed, and is typically derived based on sampling.

Annual Passenger Trips: Annual number of passenger boardings on the transit vehicles. A trip is counted each time a passenger boards a transit vehicle. Thus, if a passenger has to transfer between buses to reach a destination, he/she is counted as making two passenger trips.

Average Trip Length: Annual passenger miles divided by annual passenger trips.

QUALITY OF SERVICE

Resident Access to Transit: Provides the percentage of the population within a half-mile of fixed-route transit. This measure provides refined information compared to what is currently available in the NTD. For example, this measure provides a slightly narrower definition of access than the NTD service area definition which is a three-quarter-mile buffer around fixed routes. In addition, many of the Florida transit agencies that report in the urban NTD report their county populations as their service areas because they also offer county-wide demand-response service in addition to fixed-route services, and service area population is reported by system, not mode, in the NTD. Geographic Information Systems (GIS) were used along with General Transit Feed Specification (GTFS) data and data available from the American Community Survey (ACS) to compute this measure.

Weekday Span of Service: The number of hours that transit service is provided on a representative weekday in the operation of the transit agency. This indicator is determined by computing the number of hours between the values reported in the NTD for average weekday *time service begins* and *time service ends*. For transit agencies with more than one mode, the system total span of service takes into account the hours of operation for all modes and reports the span of hours that any transit service is provided on a typical weekday.

COST EFFICIENCY

Operating Expense Per Revenue Hour: Operating expense divided by total annual revenue hours; a key comparative measure which factors out vehicle speed. This is often important because vehicle speed is strongly influenced by local traffic conditions.

Operating Expense Per Revenue Mile: Operating expense divided by total annual revenue miles; a measure of the efficiency with which service is delivered and is another key comparative indicator.

Operating Revenue Per Operating Expense: Ratio of revenue generated through operation of the transit agency with respect to total operating expense.

Passenger Trips Per Employee FTE: Ratio of total passenger trips to system total full-time equivalents. Another measure of overall labor productivity.

Total Employee FTEs: Total number of payroll employees of the transit agency in terms of full-time equivalents (FTEs). All employees classified as capital are not included in this Handbook.

COST EFFECTIVENESS

Average Fare: Passenger fare revenues divided by the total number of passenger trips.

Farebox Recovery Ratio: Ratio of passenger fares to total operating expenses; an indicator of the share of total operating costs that is covered by the passengers' fares.

Operating Expense Per Capita: Annual operating budget divided by the service area population; a measure of the resource commitment to transit by the community.

Operating Expense Per Passenger Mile: Operating expense divided by the number of passenger miles; takes into account the impact of trip length on performance because some operators provide lengthy trips while others provide mainly shorter trips.

Operating Expense Per Passenger Trip: Operating expenditures divided by the total annual ridership; a measure of the efficiency of transporting riders; one of the key indicators of comparative performance of transit properties since it reflects both the efficiency with which service is delivered and the market demands for the service.

Passenger Fare Revenue: Revenue generated annually from carrying passengers in regularly scheduled service.

SERVICE EFFECTIVENESS

Passenger Trips Per Capita: Average number of transit boardings per person per year. This number is larger in areas where public transportation is emphasized and in areas where there are more transit dependent persons, and is a measure of the extent to which the public utilizes transit in a given service area.

Passenger Trips Per Revenue Hour: The ratio of annual passenger trips to total annual revenue hours of operation; reports on the effectiveness of the service because hours are generally a better representation of the resources consumed in providing service.

Passenger Trips Per Revenue Mile: The ratio of annual passenger trips to total annual revenue miles of service; a key indicator of service effectiveness that is influenced by the levels of demand and the supply of service provided.

Revenue Miles Between Failures: Number of total annual revenue miles divided by the number of revenue vehicle system failures; an indicator of the average frequency of delays because of a problem with the equipment.

Revenue Miles Between Safety Incidents: Number of total annual revenue miles divided by the number of major safety incidents; reports the average interval, in miles, between incidents.

Revenue Vehicle System Failures: Total number of failures that occur during revenue service, deadheading, and layovers. A failure is classified as the breakdown of either a major or minor element of the revenue vehicle's mechanical system.

Safety Incident: A collision, derailment, fire, hazardous material spill, act of nature, evacuation, or an event not otherwise classified occurring on transit right-of-way, in a transit revenue facility, in a transit maintenance facility, or involving a transit revenue vehicle and meeting established NTD thresholds.

FDOT District Offices Modal Development (OMD)

The Florida Department of Transportation is decentralized in accordance with legislative mandates. Each of the seven districts is managed by a District Secretary. The districts vary in organizational structure; however, each district, except for the Turnpike, District 8, has an Office of Modal Development (OMD), managed by a District Modal Development Manager. OMD organizational structures also vary from district to district, but each district OMD is responsible for transit, aviation, rail and seaport functions within their districts.

District OMDs coordinate with the FDOT Central Office in policy, planning and technical issues, but they are more involved in the day-to-day administration of FDOT's transit programs at the local level. They work more directly with local governments, transit agencies and Metropolitan Planning Organizations (MPOs) to address transit issues and programs specific to their districts. District OMD staff often represent the FDOT at local transit meetings and serve on local project committees. For information on FDOT transit activities in your district please contact your district PTO at the following addresses and phone numbers:

District	District Phone	Transit Agencies
1	(863) 519-2300 1-800-292-3368	Breeze Transit (Sarasota County); Collier Area Transit; FDOT District 1 Vanpools (Commute Connector); Lakeland Area Mass Transit District (CitrusConnection); Lee County Transit (LeeTran); Manatee County Area Transit (MCAT)
2	(904) 360-5457 1-800-207-8236	Jacksonville Transportation Authority (JTA); Regional Transit System (RTS, Gainesville); St. Johns County (The Sunshine Bus Co.)
3	(850) 330-1205 1-888-638-0250	Bay County TPO (Bayway Transit); Escambia County Area Transit (ECAT); Okaloosa County (EC Rider); City of Tallahassee (StarMetro)
4	(954) 777-4110 1-866-336-8435	Broward County Transit (BCT); Indian River County; Martin County; Palm Beach County (Palm Tran); St. Lucie County (ART); South Florida Regional Transportation Authority (Tri-Rail)
5	(386) 943-5479 1-800-780-7102	Central Florida RTA (Lynx); Lake County (LakeXpress); Ocala (SunTran); Space Coast Area Transit; Volusia County (Votran); SunRail (FL Department of Transportation)
6	(305) 470-5349 1-800-435-2368	Miami-Dade Transit (MDT); South Florida Regional Transportation Authority (Tri-Rail)
7	(813) 975-6060 1-800-226-7220	Citrus County Transit; Hillsborough Area Regional Transit Authority (HART); Pinellas Suncoast Transit Authority (PSTA); Pasco County Public Transportation; THE Bus (Hernando County Transit)