**What is the ISO 9001 standard?**

It is an international standard specifying requirements for quality management systems. More information can be found on the [American Society for Quality website](https://asq.org/quality-resources/iso-9001#:~:text=ISO%209001%20is%20defined%20as,meet%20customer%20and%20regulatory%20requirements.).

**Where can I purchase a copy of the ISO 9001 standard?**

There are various on-line vendors, including the American Society for Quality (ASQ).

**I’m not a manufacturer… I’m a small business. Why do I need to follow the ISO 9001 standard?**

The standard applies to any organization regardless of industry or size. More information on responses to common ISO 9001 misconceptions can be found in the [Debunking the myths](https://www.iso.org/files/live/sites/isoorg/files/store/en/PUB100368.pdf) publication.

**Where can I find training on the ISO 9001 standard?**

There are various on-line vendors of quality-based training including the ISO 9001 standard. For example: ASQ, Velocity 360, 360 Training, BSI Group, DEKRA, and SAI GLOBAL. To locate additional vendors, use the keywords “ISO 9001 requirements training”, “ISO 9001 foundation training” or similar.

**I’m in a Quality Manager position and I’m new to quality. Which beginner training courses should I take to help me implement an ISO 9001-based quality management system?**

Recommended courses provided by various on-line vendors include, but are not limited to: ISO 9001 Requirements, ISO 9001 Internal Auditor, Introduction to Quality Management, and Corrective and Preventive Action.

**Where can I find someone to help me develop an ISO 9001-based quality management system?**

There are various quality management system consultants specializing in the ISO 9001 standard. Many advertise their business on-line. It is recommended to verify the consultant has ISO 9001-specific experience before hiring them.