**Where can I find the application form for the quality system evaluation?**

The application form is not available on-line. It is provided by the Traffic Engineering Research Lab (TERL) via e-mail.

**What are your quality system requirements?**

Requirements are defined in **Section PCH-06** of the [Product Certification Handbook](https://www.fdot.gov/traffic/traf-sys/terl-pch.shtm). They are based on the International Organization for Standardization (ISO) 9001 standard.

**What if my company is not ISO 9001 certified?**

There is no requirement for companies to be ISO 9001 certified in order to have their product listed on the Approved Product List (APL). However, companies must conduct internal quality audits, as specified in **Section PCH-06** of the [Product Certification Handbook](https://www.fdot.gov/traffic/traf-sys/terl-pch.shtm).

**Which facilities need to have their quality system evaluated?**

Facilities of interest are those responsible for the following activities:

1. Design and development of APL products,
2. Manufacturing of APL products (only final assemblies, not parts suppliers)
3. Production testing (not third-party testing) of APL products, and
4. Customer service of APL products

**My information is confidential. Can I be exempted from providing it?**

No, the information must still be provided. However, before doing so, the information may be marked as a “**trade secret**” or “**confidential**” in accordance with Florida Statutes, as applicable. More information can be found under the “**Confidentiality**” heading in **Section PCH-10** of the [Product Certification Handbook](https://www.fdot.gov/traffic/traf-sys/terl-pch.shtm).

**Can you sign a non-disclosure agreement?**

No, the TERL is not authorized to sign non-disclosure agreements as indicated under the “**Confidentiality**” heading in **Section PCH-10** of the [Product Certification Handbook](https://www.fdot.gov/traffic/traf-sys/terl-pch.shtm).

**What if my accepted quality system changes?**

Notify the TERL. Specific changes to the quality system will result in another evaluation. These specific changes are listed under the “**Evaluation Triggers**” heading in **Section** **PCH-05** of the [Product Certification Handbook](https://www.fdot.gov/traffic/traf-sys/terl-pch.shtm).

**I’ve already gone through requalification. Why do I need a quality system re-evaluation?**

Requalification and quality system re-evaluation are two different processes. Requalification pertains to the APL product. Quality system re-evaluation pertains to the vendor’s quality management system.