



SunGuide Software User Group Meeting Agenda

Date: October 28, 2010
Time: 10:00 AM – 11:30 AM
Tele: 4976 OR 850-414-4976

Legend: New information in italics; **Action items in bold** (thusly, **new action items in bold-italics!**)

Introductions / Attendees

D1: John S.

D2: Jason Summerfield

D4: Jack

D5: Chris & Andrew Bonner

D6: Armando, Mark Laird

D7: Dave Howell, Vincent Lee

MDX: Wang Lee

CO: Arun, Clay, Steve Novosad, John Hope

- Database Storage Discussion
 - Steve Novosad led a discussion to gather input to help him compile some recommendations / guidelines for database archiving.
 - How long to store what data?
 - Mark Laird brought up a helpful consideration of “Should some data be archived out of the system such that you would have to retrieve and rebuild access to the data or should it be online?”
 - Mary Thornton brought up the consideration that this should be driven by reporting requirements.
 - Mark Laird responded with the concern that reporting requirements can change and new ones can be created.
 - **Members should send any additional input to Steve Novosad (senovosad@pbsj.com) if they have anything they would like to add**
 - *D5 & MDX will be using VMWare as platform for Oracle*
 - *Mark Laird mentioned that the Indexing variations and rebuilding indexes should be looked into;*
 - *Mark also mentioned that Primary Keys should not be used as user editable fields; other districts agreed; John Hope mentioned that it would be helpful to FL-ATIS to have them unique statewide as well (one benefit being ability for Districts to define locations in another District without conflict)*
 - *5.0.3 patch 2 will have performance improvements that may improve the performance issues initially mentioned by D7 (David/V. Lee)*
 - ***These comments are now available to Steve; CO will distribute document for comments by CMB/SSUG folks***
 - *Thanks for your helpful comments; we'll remove from this agenda*
- FHP-CAD –



- ITS WAN is coming online in several places
- SunGuide configuration support can be requested via CO
- *Remove from agenda*
- SunGuide Issues
 - D4: FP 1390: many ODS_TABLES are not being populated;
 - *No update; remove from agenda*
- SunGuide Suggested Enhancements
 - Footprint 1522: Suppress redundant spelling conflict approval dialogs
 - APPROVED at CMB!
 - FP 1413: Forced Abbreviations in RPG
 - APPROVED at CMB!
 - **SSUG to Discuss potential enhancement: Video Display “Wrapper” integrated into SunGuide for displaying video on the workstations from within the SunGuide GUI**
 - *Wide support of this. Details include:*
 - *Right-click on icon and button on control dialog to launch video screen*
 - *No integration into CCTV control dialog;*
 - *Low priority to have snapshots as tooltip, but no video*
 - *System-wide (config.xml file) configuration parameter for maximum open streams seemed like a medium priority*
 - Resolution details in footprint – **Arun will talk to Robert Heller**
 - *Improvements in process have been implemented; SG users are encouraged to ask for more detail if not provided for a given issue*
 - FL-ATIS issues get bounced between SwRI and IBI/LogicTree
 - **Arun will bring this up to Gene Glotzback**
 - *This has been addressed*
 - *More Information Requested status needs to change when more information is submitted to the footprint –*
 - ***Clay will enter a footprint on the footprint system***
 - *See Footprint # 1700*
 - *User permissions enhancement:*
 - *By device groups (not simply all or no devices of a certain type)*
 - *More intuitively named to make it easy to grant “read-only”, etc.*
 - Specific permissions in Administration:
 - *i.e. an administrator who needs to configure detectors possibly should not have access to setting the user permissions themselves – currently admin editor is full or no access*
 - ***Clay will enter a footprint enhancement request***
 - *See Footprint # 1701*
 - Data Archive not purging: Mark suggest checking the database.
 - *An update from SwRI: They have improved the reliability of the purge script and have checked district databases. This issues should be resolved (although, it’s always helpful to take a look)*



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- *These issues will be removed from agenda*
- Video Sharing and H.264
 - ***More details will be provided for next SSUG meeting agenda.***
- Open Discussion