



SunGuide® Software User's Group Meeting Minutes



Date: December 17, 2013

Time: 2:00-3:30pm EDT

Location: Audio Teleconference, (877) 807-4005, Access code: 571-5958

Agenda:

Topic	Led By:
Item 1: Action Item Review	John Hope, OOCEA
Item 2: Vote for new SSUG Chairman	John Hope, OOCEA
Item 3: Open Forum	John Hope, OOCEA

Attendees:

- | | |
|--------------------------|---------------------------|
| Scott Robbins, D1 | Mark Laird, D6 |
| Vincent Lee, D1 | Joe Snyder, D6 |
| Jason Summerfield, D2 | Jared Roso, D7 |
| Tanesha Sibley, D2 | David Howell, D7 |
| Mark Nallick, D3 | Kelsey , D7 |
| Janice Hughes, D3 | John Hope, OOCEA |
| Neena Soans, D4 | Stephen Bruzdowski, OOCEA |
| Dee McTague, D4 | Clay Packard, CO |
| Jacques Dupuy, D4 | Brian Ritchson, CO |
| Marlon Chin Shue, D4/595 | Derek Vollmer, CO |
| Josh Sibley, D5 | Wang Lee, MDX |

Discussion:

- ITEM 1** Action Item Review
- FDOT CO developing survey asking how SunGuide systems are connected to external systems
 - Derek sent out survey on 12/12/13
 - **AI:** John will forward SunGuide configuration survey to all SSUG members
 - ConOps for desired IDS changes
 - Derek sent email on 10/18 requesting feedback

- TSS Gap Data Retrieval ConOps
 - To be sent out SSUG in coming weeks
- FTE will inform CO if FTE is ready to install 6.0
 - Open, no update
- FDOT CO will send out a link for new Navteq map data
 - Derek sent link on 12/17/13
- Clay will get with Joe and Javier offline to discuss protocol of their beacons (paging)
 - Joe: Will discuss how to incorporate into RPG
 - Action item open
- Clay will get with Mark to brainstorm making a common IDS interface and Mark will provide a bulleted list of initial ideas of an IDS interface
 - Open, no update

ITEM 2 Vote for new SSUG Chairman

- Only nomination is John Hope
 - No other nominations
- SSUG Vote to keep John chairman: *PASSED*

ITEM 3 Open Forum

- Mark Laird – FP 1957 – email messages in RPG
 - Currently, info in email messages doesn't change
 - Enhancement: updates to event should automatically update timestamps, blockages, congestion
 - Multiple emails would be sent throughout life of event
 - May also consider adding an email template for message and subject
 - **AI:** Mark will set up working group with who uses emails most (D6, D4, FTE, and MDX) to discuss enhancements to email messages in RPG
- Mark Laird – FP 2640 – time change issue
 - D6 needs to manually correct timestamps in reports
 - Joe – daylight savings should be abolished
 - May need to discuss this issue further

- **AI:** SSUG will revisit FP 2640 related to fixing timestamps in reports spanning daylight savings dates
- Dee – issue with reporting duration for specific cases
 - Boat was abandoned for 2 days, then blocked right lane to remove boat
 - Reported lane blockage time was extremely long
 - FP 1912 – covers lane blockage, lane clear, then lane blockage again
 - Clay – Currently works as designed
 - Joe – but cannot handle discontinuous blockage
 - Clay – Perhaps present changing the event type and/or exclude outliers from reported average lane clearing timelines
 - **AI:** D4 and D6 will send scenarios and chronology reports to Clay so that FDOT CO can better understand issues
- Mark Laird – Has R6.0, patch 2 been released?
 - D4 is waiting on official patch 2
 - Derek – Will be available shortly
 - Jared – Have there been issues for D5?
 - Josh – No major issues except SQL transaction logs need more space
- Derek – Is everyone receiving FHP CAD alerts?
 - Still down for D7 and D2
 - D5 changed IP for FHP interface
 - **AI:** D5 will coordinate with D7 to D2 to provide new IPs for FHP CAD alerts
 - Josh – if there are issues with FHP CAD, how should D5 inform other districts?
 - Clay – D5 should contact FDOT CO, and CO will communicate with other districts
 - **AI:** FDOT CO will open up conversation with FHP to discuss better coordination between FHP and FDOT for upgrades and issues
- Next SSUG meetings

New Action Items:

Action:	Responsible Person:
John will forward SunGuide configuration survey to all SSUG members	John Hope, OOCEA
Mark will set up working group with who uses emails most (D6, D4, FTE, and MDX) to discuss enhancements to email messages in RPG	Mark Laird, FDOT D6
SSUG will revisit FP 2640 related to fixing timestamps in reports spanning daylight savings dates	John Hope, OOCEA
D4 and D6 will send scenarios and chronology reports to Clay so that FDOT CO can better understand issues	Dee McTague, FDOT D4 Mark Laird, FDOT D6
D5 will coordinate with D7 to D2 to provide new IPs for FHP CAD alerts	Josh Sibley, FDOT D5
FDOT CO will open up conversation with FHP to discuss better coordination between FHP and FDOT for upgrades and issues	Derek Vollmer, FDOT CO