



# SunGuide® Software

## User's Group

### Meeting Minutes



**Date:** August 29, 2012

**Time:** 2:00 to 3:30 p.m. EDT

**Location:** Audio Teleconference, (888) 394-8197, Passcode: 793-682

#### Agenda:

Topic	Led By:
Item 1: Action Items from Previous Meeting	John Hope, OOCEA
Item 2: C2C Reliability	John Hope, OOCEA
Item 3: Expanded User/Device Permissions	John Hope, OOCEA
Item 4: Open Forum	All
Item 3: Next Meeting	John Hope, OOCEA

#### Attendees:

Fred Littrell, D1	Mark Laird, D6
Chris Botti, D1	Javier Rodriguez, D6
Jason Summerfield, D2	Dave Howell, D7
Mark Nallick, D3	Jared Roso, D7
Neena Soans, D4	Kelly Kinney, FTE
Dee McTague, D4	Alex Mirones, FTE
Josh Sibley, D5	Wang Lee, MDX
Eddie Grant, D5	John Hope, OOCEA
Shannon Watterson, D5	Arun Krishnamurthy, CO
	Clay Packard, CO

#### Discussion:

##### ITEM 1 Action Items from Previous Meeting

- Clay Packard to request cost estimate for Footprint (FP) 1634 – closed.
- John Hope to draft SunGuide® Software User's Group Charter – closed – ready to be presented to the Change Management Board (CMB).
- Jason Summerfield to investigate FP 101 and 1526 – closed.

- All Districts and Brian Ritchson – peruse and send comments on the SunGuide software web site – closed.
  - Josh Sibley expressed positive feedback on the new web site.
  - Jason Summerfield successfully referred people to the web site without hearing any further requests or concerns.
- All Districts – send permissions ideas to Clay Packard – closed.
- Clay Packard – propose concept for FP 1701 (permissions) – closed.
- John Hope – coordinate R6.0 graphical user interface changes and provide outline of changes – closed.
  - This will be handled through separate design reviews with SunGuide software user's invited through the CMB channel.
- Central Office – ask Districts how archive travel time data is used – deferred until after the Regional Integrated Transportation Information System (RITIS) is online.

## **ITEM 2      Center-to-Center Reliability**

- FL511 has reached capacity. The FL511 project is currently investigating upgrading the center-to-center (C2C) hardware. This may help eliminate overloading from contributing to reliability.
- Mark Laird – D6 had previously had reliability, but since hot fix (“C2C Collector Hot Fix”) in D4, mid-May 2012, there have been no further issues. This hot fix was first provided in D5. Clay Packard will verify that it will be included in Release 5.1.1 distribution. There was just one recent hot fix.
- Jason Summerfield has had general connectivity issues. Resolved via restarts. Currently has auto-restarts twice daily. Sometimes, something will drop and disconnect and he will restart manually. FP 2252 has details of another D2 C2C issue.
- Jason Summerfield asked about updated status web site. Clay Packard said that it is not currently on the radar, but if it is needed to let him know.
- John Hope discussed FP 1886, related to incorporating parts of the Remote Control Application (RCA) into SunGuide software for direct device control. Planned on revisiting this after R6.0.

## **ITEM 3      Expanded User/Device Permissions**

- Southwest Research Institute provided two options: Option 1 for \$125K, and Option 2 for \$250K.

- Diagram was provided to illustrate the operational difference in Options 1 and 2.
- Dee McTague said supervisors need permissions to all signs – would that be covered only in Option 2? Clay Packard said this scenario would be covered by both options.
- Mark Laird said there may be multiple permissions sets needed for configuration and usage of signs.
- Mark Laird said Option 1 can do everything we need, but with more administration work – making more groups.
- Dee McTague said this can all be done up front and its unlikely there would be that many groups.
- Josh Sibley asked what is the Texas Department of Transportation doing? Clay Packard said Option 1, minus the all-signs read-only permissions.
- Mark Laird said he is comfortable waiting until later to see if Option 2 is needed.
- Jason Summerfield said he sees a scenario where operators can move and set presets on highway cameras, but only move cameras on arterial roads. He said that his currently policy can be implemented by policy.
- Josh Sibley asked how all users were defined. Dee McTague said she has multiple SunGuide software systems, but now only has one system. Jason Summerfield said you would define a local C2C user.
- Jason Summerfield asked if anyone has an issue with all users having read-only access to all signs. No response.
- Poll:
  - D1: no preference
  - D2: prefer Option 2, but can live with Option 1 if necessary
  - D3: no preference
  - D4: Option 1 should work for us
  - D5: likes Option 2
  - D6: can live with Option 1; Option 2 is more flexible and would be nice, but we can upgrade later
  - D7: no preference
  - FTE: Option 1 should work fine
  - MDX: Option 1 should work fine

- OOCEA: sided with D5 for Option 2
- Polling results will be shared with the CMB

**ITEM 4      Open Forum**

- Jason Summerfield – put in FP 2303 for the ability to lock and unlock presets; no one affirmed if they also needed this.
- Fred Littrell – since we've added miles ahead, SunGuide software has issue correctly calculating miles ahead. There was a hot fix, but it's still a mile or two off. Would like to know if anyone else has experienced this or has a solution to this. A couple of devices were moved from the sequencing configuration and there's a rounding issue. Turnpike issue with sequencing is FP 2140 where the solution was to remove all unreferenced devices from device sequencing.
- Chris Botti – FP 1616 has attachments of what they were seeing with proximity. When you select mile marker in the email it's correct, but on the DMS it's incorrect. Jason Summerfield said they use mile markers as reference points. FTE said they always use the before and after and operators have to choose carefully. There's the concept of the cross-street and reference point. Jason Summerfield recommends reviewing FP 1194 for additional information that may shed light on how SunGuide software works.

**ITEM 5      Next Meeting**

- John Hope will send out the next meeting invite one week after the next CMB (due to Thanksgiving) and will send out the meeting minutes shortly.

**Action Items:**

Action:	Responsible Person:
No action items this meeting	nobody

**Conclusion Notes:**

No conclusion for this meeting.

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