



SunGuide Software User Group Meeting Draft Agenda

Date: June 30, 2010

Time: 2:00 PM – 3:30 PM

Tele: 1-866-502-8312 Passcode: 752226

Legend: New information in italics; **Action items in bold** (*thusly, new action items in bold-italics!*)

Introductions / Attendees

- *SSUG programming*
 - *Meeting frequency (Any interest in more frequent meetings? If so, perhaps shorter mtgs?)*
 - *Supplemental correspondence*
 - *Any interest in SharePoint or similar (docs and discussion threads)?*
 - *Constraints (network access to OIS verses off-site hosting)?*
 - *Any volunteers for time or other resources?*
- Oracle 11g –
 - SunGuide is moving to Oracle 11g (specifically, version 11.1.0.7.0)
 - *Placeholder for discussion. Is everyone ready? Need training? Have any tip/tricks to share?*
- *Database Storage Discussion*
- C2C Provider (to FL-ATIS) down-time discussion.
 - Initially, to answer the CMB question.... Gene is emailed when a SunGuide system is down
 - Discussion on how to better mitigate downtime initially raised the question on having a redundant IP address for the FL-ATIS collector to poll and connect to; parts of this discussion are in a separate email attachment. Looking at the correspondence in more detail, it seems that this is addressing a more severe configuration change than a switchover, but the issue of not continuously polling a non-working, cold-standby IP address is not desirable. FL-ATIS team would prefer to manually switch the IP address (1-3 minutes);
 - District 6 recommends separating the C2C Provider to a separate server so that a backup SunGuide system can use the same provider (with the same IP / address) so that FL-ATIS needs no configuration change
 - District 5 mentioned that this does not address facility redundancy configurations where the Provider is on a server in one facility and the entire facility is switched over (including the server hosting the Provider). Thus, this is still an open item and needs more discussion.
 - **Clay will verify specifically for this case, the amount of time it would take, and the availability of support for this to happen**
 - *James Barbosa has said that this is a 1-3 minute change and does have 24/7 support.*
- SunGuide Release Schedule
 - *5.0 has been released! (this will “leap-frog” 4.3)*



- Maintenance Module Demo
 - Shared ownership between D4 and IBI
 - D5 and others interested in the upcoming video conference demo anticipated end of April
 - *Any update?*
- FHP-CAD – Still pending ITS WAN
 - *Central Office is looking into an alternative solution.*
 - *WAN team announced new deployment schedule:*
 - Districts 4 & 6 – 7/16/10*
 - District 5 & FTE – 7/23/10*
 - District 2 – 7/30/10*
 - Districts 1 & 7 are currently scheduled for 9/30/10, but that is predicated on resolving fiber connectivity issues in Districts 4 & 5.*
- SunGuide Issues
 - D4: many ODS_TABLES are not being populated
 - ODS_TSS_DETECTOR_CONFIGS, ODS_TSS_ROADWAY_LINKS, ODS_DMS_MESSAGES are among some of them.
 - Documented in Footprint 1390
 - D7 and others have experienced this issue
 - **Clay will bring this multi-district issue to Central Office for increased prioritization**
 - D5: Weather Alerts not usable for dissemination
 - Central Office is developing an enhancement for future CMB meeting
- SunGuide Suggested Enhancements (2)
 - Footprint 1522: Suppress redundant spelling conflict approval dialogs
 - D7 mentioned a desire to eliminate excessive DMS Spelling Conflicts dialog for messages intended to be sent to many DMS(s). Currently, a single message will have a separate spelling conflict dialog/pop-up for every DMS it is being posted to. Many other districts agree they are having the same issue. **Clay will enter this into footprints and will discuss this with CO to try to get this into the CMB for approval.**
 - *Clay has submitted Footprint 1522: Suppress redundant spelling conflict approval dialogs*
 - FP 1413: Forced Abbreviations in RPG
 - 595 team would like an enhancement to have the ability to set a priority type of “forced” (or similar means) for certain DMS word abbreviations such that they are always used rather than only being used if the original word does not fit on a DMS sign. D4 also supports this enhancement as well. The footprint number is 1413. Furthermore, this should work for “words” that contain a space
 - **Clay will bring up to Central Office and provide SSUG an update**
- Open Discussion