



SunGuide Software User Group Agenda

Date: December 1, 2009

Time: 9:30 AM-11:30 AM (GMT-05:00) Eastern Time (US & Canada)

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Introductions:

New Items:

- District Configuration Update
- CMB Action Item: Poll Districts on how they report down-time to Central Office for the purposes of FL-ATIS coordination
 - CMB Topic/Action Item for SSUG:
SunGuide Release Upgrade Procedures with FL-ATIS – Arun Krishnamurthy
 - A. Krishnamurthy stated that CO would like for each District to coordinate with CO and have a backup plan for updating SunGuide. There are times when things do not go as expected and we would like to have a plan in place when this happens. G. Glotzbach and A. Krishnamurthy recommend the District provide at least a one week notice when upgrades will be done and provide a backup plan if something goes wrong. There are other cases when SunGuide could be down and CO recommends that they be informed so that they can work with the District to come up with a resolution to get data to FL-ATIS. District 7 asked what CO envisioned as a backup plan, District 7 thinks the only plan is to put up a floodgate message. E. Gaarder stated that some Districts have production and backup systems and if FL-ATIS knows in advance we can connect to your backup system while upgrades are performed.
 - District 5 asked if there has been any progress on having FL-ATIS connected to two different systems. E. Gaarder responded that he has been told that if there is a notice it could be connected but not to both systems at one time. J. Barbosa stated that they could configure the circuit to be able to access both systems but FL-ATIS can only connect to one system at a time. District 7 stated they thought this is something that should be thought through more and we shouldn't assume it will work. P. Vega suggested that the SunGuide® Software Users Group (SSUG) should pick up this item and come up with a process for all Districts.
- Other items to be suggested by districts

Open Items

- Maintenance Module for SunGuide
 - Will receive an email from Arun from James Barbosa presenting a demo and features of the module.
- Road Ranger Tablets



- District 4 using the AVLRR system currently in SunGuide
- District Updates:
 - District is continuing to use Version 4.1.3
 - Test System running 4.2.2 in DeLand
 - Districts 2, 6, and TERL using 4.2.2. District 2 has found some bugs from installing it in the ODS table in the DB, Admin Editor.
 - There will be a patch released on 9/11
 - It will fix a few footprints
 - FP 1339
 - Primary or Secondary Route selection in EM.
- Operational Issues or Topics of Interest:
 - FHP Cad Alerts
 - Awaiting ITS WAN.
 - Currently D5 is not running 4.2.2; however D5 is receiving and using FHP CAD Alerts.
 - John Hope is working with FHP on it
 - D5 will send out email once 4.2.2 is installed and running
 - Software used to take Camera Snapshots for FL-ATIS
 - D2 uses a program from MPATH with time stamps and image overlays
 - D4 uses VisioPaD
 - D6 uses MPATH and Snapper
 - FLATIS Incident Severity Definitions
 - Was discussed at the 511 Working Group Meeting
 - Review and email Arun any questions, concerns, or comments.
 - Right Click Menu Enhancements
 - Email Arun or Mark with comments.
 - Reports
 - Since moving over to FL-ATIS, has anyone run them or verified that the reports that were paid for by D5 work.
 - There are formatting quirks with them
 - Will they be updated to work with FL-ATIS
 - Footprint will be created and emailed out to SSUG group.
 - Travel Times
 - D6 and Central Office noticed that travel times were extremely large in the database however they were posting to FL-ATIS correctly.
 - Informed to keep an eye on it.
- Key Footprint Issues:
 - Poll districts for any items

General Discussion:

- Open discussion
- Poll Districts for any items