



## SunGuide Software User Group *Draft Agenda*

Date: March 21, 2010 (Tentative)

Time: 9:30 AM-11:00 AM (GMT-05:00) Eastern Time (US & Canada) (Tentative)

Tele: TBD

Introductions / *Attendees* TBD

### New Items:

- TBD: Please provide new items you would like to discuss to [clay.packard@dot.state.fl.us](mailto:clay.packard@dot.state.fl.us)
- Poll districts on FP 266: DMS Temp error (too frequent temp alarms on hot days)
- SunGuide Deployment Configuration worksheet

### Open Items

- See meeting notes from last meeting on 2009.12.01; Open (and closed) items after this meeting will be summarized for brevity

### Recurring Items

- Key Footprint Issues:
  - Poll districts for their more critical issues they feel may not be getting the warranted support priority or if they're curious if other districts have experienced the issue or have already solved the issue. Discuss the impact at that district as well as polling to see if the issue impacts other districts. A reasonable target would be 5-10 minutes per district.
- General Open discussion
  - *FYI – SunGuide is moving to Oracle 11g*
    - *This will be a requirement for SG version 4.3*
    - *Version 4.2.2 has been declared compatible with 11g and it was thus suggested to consider upgrading Oracle separately from SunGuide*
    - *Clay at TERL and Wayne at D3 (City of Tallahassee) to assist in FDOT testing*
    - *D1 and D5 requests additional training*
  - Poll Districts for any other items