



SG-564, with 3214 and 2173 Cease Use Devices/EM Locations and ability to run reports on ceased use devices

Tucker Brown, SwRI



Issue



- Most devices do not have the ability to “Cease Use” the device (Delete the device without deleting the reference in the system)
- Some configurations are stored in DA but not all
- EM does “Cease Use” most things but not all
- Once a device/location is “deleted”, seeing the old configurations or running reports against those devices is no longer possible



Proposed Solution

- Make all objects in the system persistent and only “Cease Use” them as opposed to delete.
 - This is a large change, so it would probably be done in stages
 - Phase 1: AVL and the rest of EM
 - Phase 2: Core Devices (CCTV, DMS, TSS)
 - Phase 2: Modify reporting to allow reporting on cease use devices and EM objects
 - Phase 3: All other devices types



QUESTIONS?



SG-3749

Highlight events that have not been updated within
certain time

Tucker Brown, SwRI



Issue



- There is no visual indication that an event has not been updated in a certain amount of time
- Highlighting of the event is currently done by ownership



Proposed Solution

- Allow the admin to configure an amount of time that could elapse before an event should be updated by an operator.
- When the last update time (or last response plan activation?) for the event exceeds that time, the event should begin flashing on the Event List



QUESTIONS?



SG-4789

A "snooze" or "reset" Button for the Road Ranger Stopped Vehicle Alert

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Issue



- AVL Alerts don't operate in the same way as IDS alerts but share the same dialog
- The alerts persist until the condition generating them is removed



Proposed Solution

- Option 1: Allow the user to “snooze” the alert and remove it from the alert list.
 - The alert should come back after a configurable amount of time if the condition is still present.
- Option 2: Allow users to “Acknowledge” the alerts and not have it reappear
- Both options should have logging added to confirm what users performed the action



QUESTIONS?



SG-4790

Checkbox (or some other means) for Tracking Asset
Damage (guardrail, etc.)

Tucker Brown, SwRI



Issue



- There is no current way to log in the event that asset damage has occurred.
- Some districts have set up a comment type to track this in the Event Chronology



Proposed Solution

- Add a checkbox for “Asset damage” that is stored as part of the event.
- Add a text field the user can put in an ID to another tracking system
 - Field could also be used for a URL to jump directly to the tracking system.



QUESTIONS?



SG-4791

Incident Clock should Start when the Operator Clicks
on "new event"

Tucker Brown, SwRI



Proposed Change

- Instead of setting the Event Creation time when the user fills out information and chooses to create the event, start it the moment the user selects “Create Event” and starts to fill out the initial information.
 - Will impact performance measures timing
- Discuss



QUESTIONS?