# Target ZERO

Safety Campaign Development - Speeding, Distraction, Aggression



January 19, 2023: Monthly Statewide Partner Meeting



## Agenda – January 2023 Statewide Meeting

#### Welcome

- Agenda
- Celebrate
- Recap

#### Together Toward Zero - Sharing

- Partner Highlights
- FDOT Highlights
- Recognition

#### Campaign Development

Speeding, Distracted, and Aggressive Driving

- Updates
- New Information
- Action Items

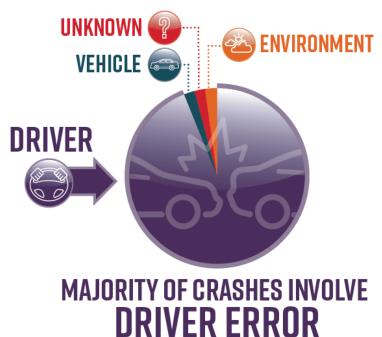






## Challenge

## NATIONALLY...



Source: NHTSA

AS A CONTRIBUTING FACTOR

### On Florida's Roads...





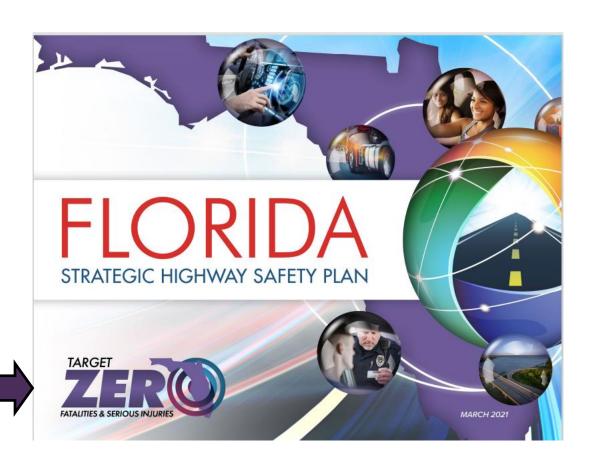
Daily Serious Injuries

Source: Florida Strategic Highway Safety Plan, 2021





## Florida Strategic Highway Safety Plan



#### Florida's Focused Initiative Expansion





LANE DEPARTURE

INTERSECTIONS

PEDESTRIAN / BICYCLIST







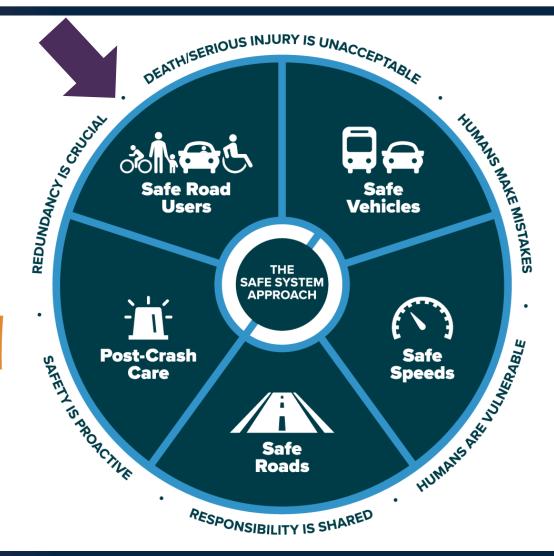


## Florida Strategic Highway Safety Plan

# SAFE SYSTEM

#### **APPROACH**

Zero is our goal. A Safe System is how we get there.











#### **SAFE ROADS / ENGINEERING**

SAFE SPEEDS / ENGINEERING



#### **SAFE VEHICLES**

POST-CRASH CARE / **EMERGENCY RESPONSE** 

SAFE ROAD USERS / **EDUCATION** 



#### **Existing Campaigns**



All Safety Campaigns Support Target Zero Goals

#### **Behavior Change Campaigns**

In new style – targeting males 22-27





**Speeding** 

Aggression



Distraction

New Campaigns



WORK ZONE AHEAD

NFLUENCERO



## New Campaign Development – Social Marketing

- ✓ Education of Laws
- Influencing Behavior

# Influencing people requires understanding human factors:

- Why people behave the way they do
- How people change
- How to help people in their efforts to change







## **New Campaign Development**



What?

LANE DEPARTURE

INTERSECTIONS

PEDESTRIAN / BICYCLIST







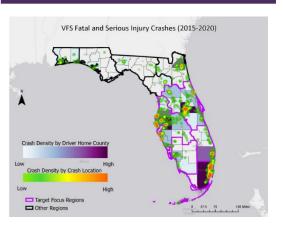
Who?

**FOCUS AUDIENCES** 



Over 50% - young male drivers, age 18-37 Age 22-27 is most influenced by marketing

#### Where?







**CRASH DATA** 







**SPEEDING** 







**AGGRESSION** 



Running late / making up time on the road Responding to aggression of other drivers

Feeling a need to be constantly connected via mobile devices

Overcommitted and stressed

Thrill / adrenaline rush

Overconfidence in driving skills

Driving not perceived to be risky / more likely to accept risk





## Speeding, Distraction, and Aggressive Campaigns



Paid Media: Targeted social, digital billboards, gas pump videos, audio and video streaming, web, radio



**Earned Media:** Launch/press events, articles in news platforms, partner agency publications/platforms



Owned and Shared Media: FDOT website, publications, offices, rest areas signs, and social media



Community Outreach:
Outreach at local events
where members of audience
and influencers gather

\*Separated by geographic region for independent evaluation; all campaigns to be statewide next fiscal year

Male Drivers Aged 22-27:

Managing time, stress, overcommitments, need for constant connection, staying in control, admired.

Behavior
Messages /
Calls to
Action

#### \*Speeding Campaign - D4, D6

Time Management: Leave Early For Your Trip Or Arrive Late







#### \*Distracted Campaign - D5

Addressing constant connection and multi—tasking: Set 'Do Not Disturb' Before Your Trip







#### \*Aggressive Campaign - D1, D7

Stress Management:
Leave Space Between You and The Driver Ahead









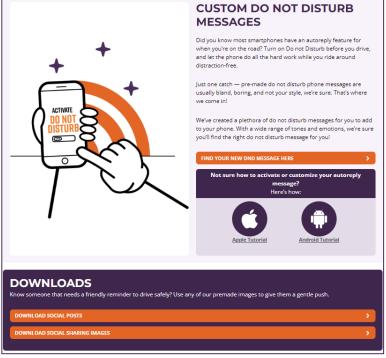


#### **Supportive Behavior Change Tools**

'Click Through' from Paid Media: <a href="www.TargetZeroFL.com/speeding">www.TargetZeroFL.com/speeding</a>
Designed for specific target audience interests, to support safe driving













## Recap – Last Monthly Update (Nov 2022)

#### **Updates**

- Target Zero Efforts In the Districts Around the State
- Speed Campaign Launch in South Florida

#### **New Information**

- Behavior Campaigns
  - 3<sup>rd</sup>/Final Video/Audio Creative Available Aggression
  - New Tip Cards; Bookmarks
- Target Zero Card for the Holidays
- Target Zero Recipe Cards

#### **Action Items**

- South Florida
- Central and West Florida
- Statewide

#### **Recognition**

**Next Steps** 





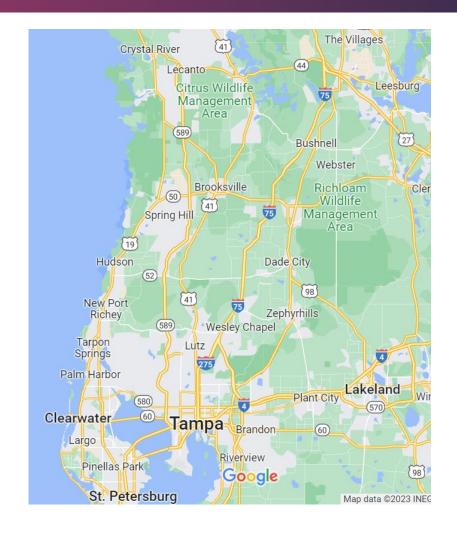


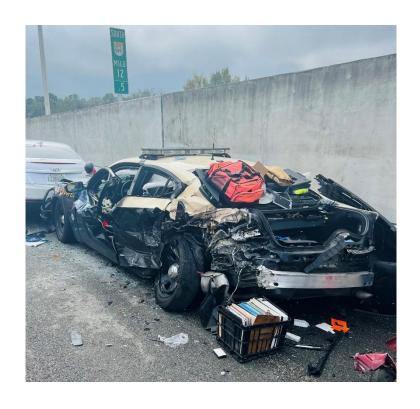






## Florida Highway Patrol





Traffic stop on SR-589 southbound (mm 12.5) on the outside shoulder Approximately 11:10 AM on 1/1/23





## Melissa Wandall: Speaker, Advocate, Spokesperson



#### Melissa Wandall, Speaker, Advocate Consultant, Spokesperson

5d · 🕄

Did you know most smartphones have an autoreply feature for when you're on the road?

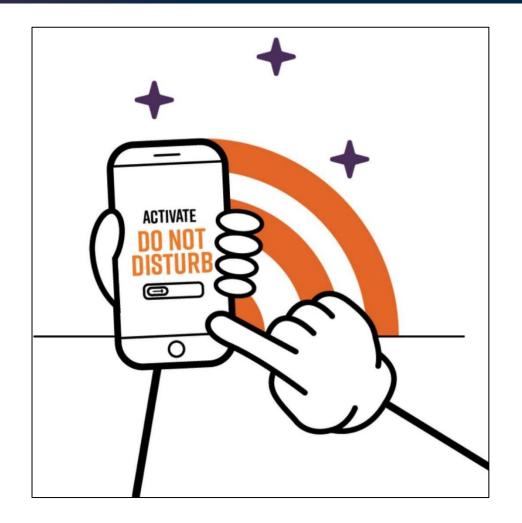
Turn on Do not Disturb before you drive, and let the phone do all the hard work while you ride around distraction-free.

Just one catch — pre-made do not disturb phone messages are usually bland, boring, and not your style, we're sure. That's where the Florida Department of Transportation comes in with do not disturb messages for you to add to your phone.

Check out the wide range of tones and emotions here -

https://www.fdot.gov/projects/targetzero/speeding

#distracteddriving #smartphones







## **Space Coast TPO**





*NOW, THEREFORE, BE IT RESOLVED* the Space Coast Transportation Planning Organization:

- 1. Endorses Vision Zero as part of a comprehensive effort to strive to achieve zero traffic deaths and serious injuries on Brevard County roadways; and
- 2. Directs TPO Staff to develop a Vision Zero Action Plan identifying policy and procedural changes the TPO can adopt to further support and promote Vision Zero; and
- 3. Encourages local municipalities to consider developing and adopting Vision Zero Action Plans for their respective jurisdictions.

Passed and duly adopted at a regular meeting of the Space Coast Transportation Planning Organization Governing Board on the 11<sup>th</sup> day of July, 2019.





July 2020

## **Bike Walk Central Florida**



https://youtu.be/BuXf0kcJeY0





## **FDOT District 1**

FDOT District 1 Drone Partnership









## **FDOT District 1**

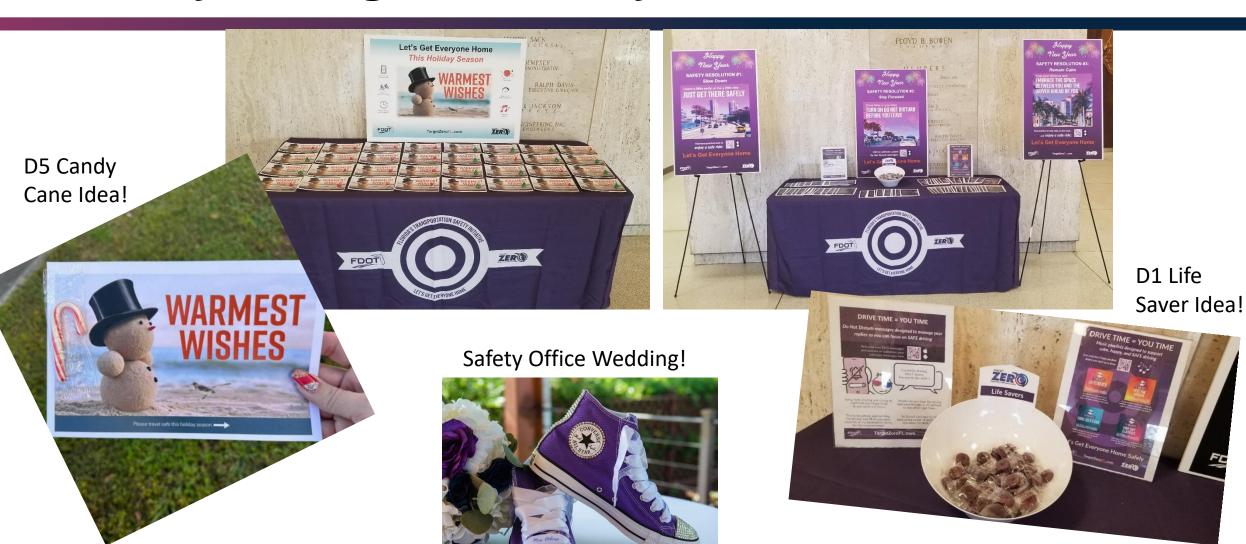








## Safety During the Holidays – FDOT Central Office







## Florida Automated Vehicle Summit













## D1: Permits Coordination + Safety

The Department highly encourages that an Applicant request a Pre-Application meeting before they submit for a Driveway Connection Permit. One small thing the Permits Department is doing in D1 Heartlands Operation is, at the end of each meeting that includes FDOT personnel and outside Engineers and Developers, we give a brief safety message using various items from the Strategic Highway Safety Plan, or one of the many Safety Signature images and Safety Tips. It helps to remind the public just why the Department has so many requirements when approving driveway connections and improvements to the State roadways.

-Douglas Stewart
Permits Coordinator I





## Article from D4: Safety Research

The National Academies of Sciences, Engineering, and Medicine - Transportation Research Board released this paper on employer-based behavioral traffic safety programs. It made me think of how lucky we are to have the Target Zero Ambassador program and how important it is to create a safety culture in FDOT. Enjoy reading!

-Orianna Caschetta, M.A Traffic Safety Specialist III

Behavior traffic patterns for drivers in the workplace.pdf





## **D5: The Beat Survey**

I would like the following to be considered for one of the "The Beat" questions this month.

**Question:** January is Move Over Month in Florida. Which of the following type of vehicles does the Move Over law apply?

- A. Tow Truck
- B. Sanitation (Garbage) Truck
- C. Utility Vehicles
- D. All the above
- E. None of the above

Answer and follow-up: Correct Answer: D. Law Enforcement, Emergency Rescue, Ambulance, Fire Truck, Tow Truck, Sanitation (Garbage) Truck, Utility Vehicles, Maintenance Vehicles, and Construction Vehicles are all included in the "Move Over" law. If you can't move over - slow to a speed that is 20 mph less than the posted speed limit.

- Cindy Feior

Technology Project Manager





## D6: Pre-Thanksgiving Treats + Safety







I am proud to support and be an ambassador for this initiative. Please see attached pictures for a little pre-

Thanksgiving event to remind our district employees to download the music playlists and take it easy on the

roadways this holiday season. 🧐



-Deborah Gray **Budget Specialist** 







## New Safety Tip Cards – Recipes for the Road Series

# Inspired by D2 Recipes for the Road! FDOT Partnership with Florida Department of Agriculture!

RECIPES FOR THE ROAD

#### FLORIDA SQUASH AND ZUCCHINI RICOTTA ROLLUPS

#### **INGREDIENTS NEEDED:**

2 large Florida zucchini or yellow squash, sliced thin lengthwise

- 1 cup ricotta cheese
- 1 cup mozzarella cheese, shredded
- 2 cups marinara sauce (your favorite)
- 2 egg yolks
- 1 teaspoon Italian seasoning mix
- 1/3 cup parmesan cheese, grated
- 1/4 cup fresh basil, hand torn

Sea salt and fresh ground pepper,



Use the QR Code for more great **Fresh from Florida** recipes.

ENJOY THIS

Post a photo of your creation and tag us #LetsGetEveryoneHome

#### **INSTRUCTIONS:**

Lay out all the zucchini and yellow squash slices on paper towels. Lightly sprinkle each side of the sliced zucchini and squash with sea salt. Let the salted slices sit for about 20 minutes.

After 20 minutes, use another paper towel to soak up any liquid from the vegetables. In a small bowl combine the egg yolk, mozzarella cheese, ricotta cheese, and Italian seasoning.

Season cheese mixture lightly with salt and pepper. Spread a thin layer of the cheese mixture on one side of each vegetable slice. Roll each slice up carefully and place seam side down in a baking dish. Evenly add marinara sauce to the top of the vegetable rollups.

Sprinkle with Parmesan cheese and bake in a 375 degree oven for about 15 minutes. Top with hand torn basil, serve warm.



8 people die on Florida's roads **EVERY DAY** due to common mistakes behind the wheel. **YOU** can make a difference!

## RECIPE FOR SAFE DRIVING

#### **INGREDIENTS NEEDED:**

- 1 whole, undivided calm mind
- 1 well-maintained vehicle with functioning lights and signals
- 1 seatbelt per person, buckled
- A dash of "Do Not Disturb" auto replies

Sprinkle of your favorite playlist

#### INSTRUCTIONS:

- 1. Preheat by allowing extra time for your trip.
- Fasten your seatbelt.
- 3. Set your phone on "do not disturb" mode.
- Start your favorite playlist before you start your drive.
- 5. Give other drivers space.
- Allow your drive to simmer under the speed limit while continually staying attentive to other road users.
- Allow yourself to cool and arrive at your destination safely.
- 8. Serve with sides of compassion for others.





NEED INGREDIENTS?
Scan here for a list of custom

Scan here for a list of custom "do not disturb" messages and chill playlists. LET'S GET EVERYONE HOME.

TargetZeroFL.com

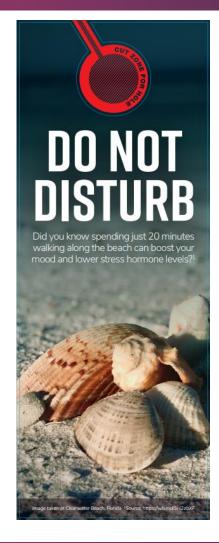


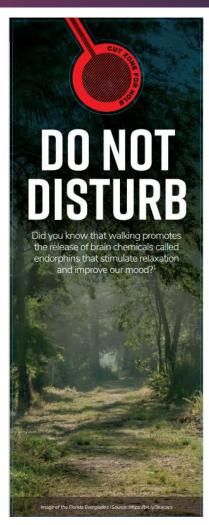


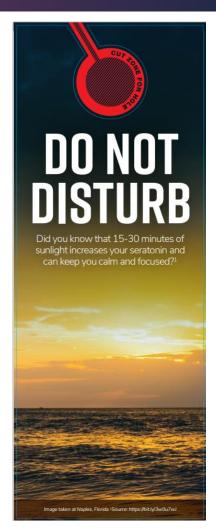


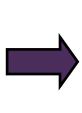


## **New Safety Tip Cards – Door Hangers**









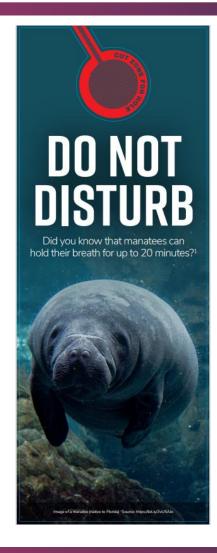


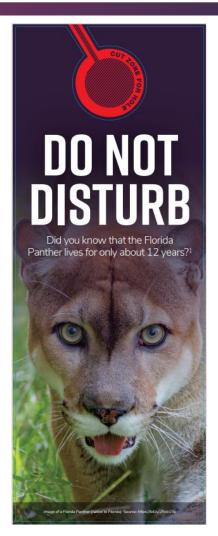
Stress Management Florida - Themed

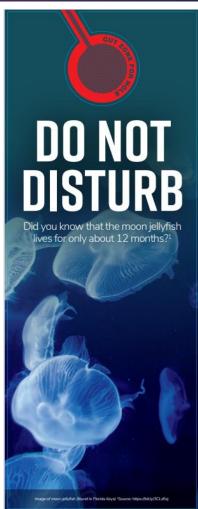


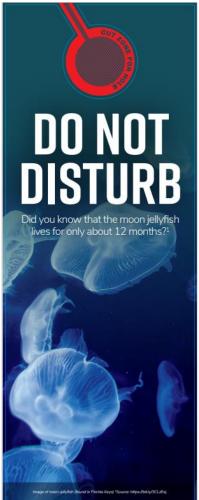


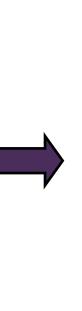
## **New Safety Tip Cards – Door Hangers**













**Time Management** Florida - Themed





#### **Valentines**



## SAFE DRIVING TIPS TO SHOW LOVE BEHIND THE WHEEL













Set phone on "Do not Disturb

one on Show compassion
Disturb". to yourself and others.

Leave earlier to avoid being late.

to Give fellow drivers the ate. benefit of the doubt.

romantic playlist.

Focus on getting to the ones you love.

8 people die on Florida's roads **EVERY DAY** due to common mistakes behind the wheel. **YOU** can make a difference!

BE THE CHANGE.





LET'S GET EVERYONE HOME THIS VALENTINE'S DAY.

TargetZeroFL.com







### **Community Outreach Materials – Comprehensive**



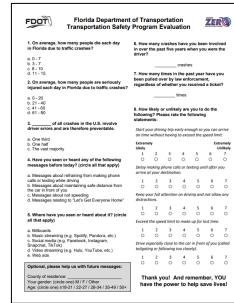




### **Community Outreach Materials – Complete**













### **Community Outreach Materials – Next Orders**

#### **Ordered:**









#### **Next Orders:**







#### In Design:





**USB Drives** 

#### **Target Audience Engagement Activities:**

Darts
Corn hole
Trivia
Cutouts / frames
Custom pledges



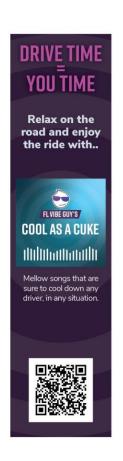




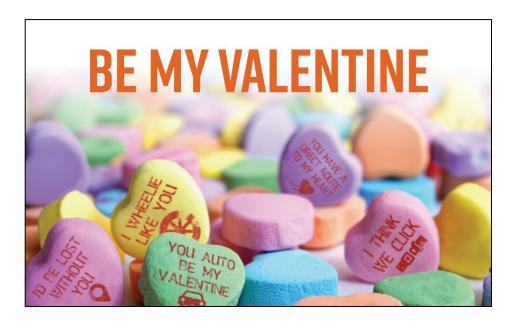
## **Community Outreach Materials – Reprographics Orders**















# Website and Sharepoint Updates

Linking to playlists and Do Not Disturb messages for paid media click-through, QR codes at events and on tip cards:

www.TargetZeroFL.com/Speeding

### Next:

www.TargetZeroFL.com/Distracted www.TargetZeroFL.com/Aggressive

Sharepoint Site Updated – Master Slide Deck for Safety Moments <u>Target Zero (sharepoint.com)</u>





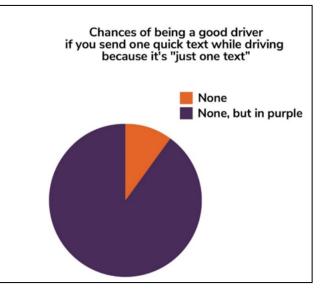
# **January Social Media**

Chances are slim (if you haven't noticed) 🔊

Everyone deserves to make it home safe at the end of the day, so save that text for later and focus on the road ahead. #TargetZeroFL

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Everyone deserves to make it home safe at the end of the day, so save that text for later and focus on the road ahead. #TargetZeroFL



January is Little Things Mental Health Month. Taking the stress out of driving doesn't have to be an overwhelming task - just take it one step at a time.

What are the #LittleThings that make your commute easier every day?

January is Little Things Mental Health Month. Taking the stress out of driving doesn't have to be an overwhelming task - just take it one step at a time.

What are the #LittleThings that make your commute easier every day?







# **January Social Media**

We're three weeks into January. Are your resolutions looking a little rough? Feel free to borrow ours if you need 'em – we don't mind 
#LetsGetEveryoneHome

NO NEED FOR SPEED.
JUST GET THERE WHEN
YOU GET THERE.

Swipe for more ⇒

- No need for speed just get there when you get there
- Do Not Disturb is your BFF
- Leave the aggressive driving in 2022

It's National Florida Day, so be sure to rep our state right on the roadways by slowing down, putting away the distractions, and leaving that road rage behind.





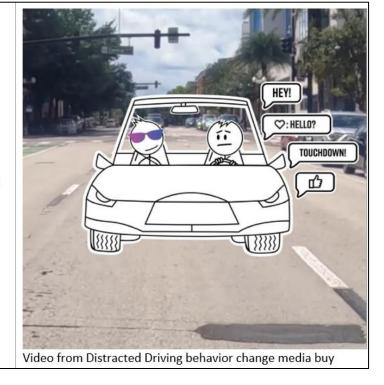


# **January Social Media**

Awards season is kicking off – want to be in the running for Best Driver in the State of Florida? We'll give you some pointers: sharing the road and following the speed limit are good ways to get the judges' attention AND keep everyone safe...



Drive time is you time. Set that 1 to Do Not Disturb and enjoy the ride.







## Congratulations USF College of Public Health!



### Public transportation agency sees boost in ridership following USF eye-tracking research

JANUARY 4, 2023 RESEARCH AND INNOVATION



One of Florida's largest passenger rail services is experiencing an increase in ridership – and leaders of a Florida Department of Transportation program that promotes alternatives to commuters who drive alone attribute some of this success to guidance from an interdisciplinary team of researchers at USF who combined eye-tracking technology and social marketing to improve the impact of marketing campaigns.

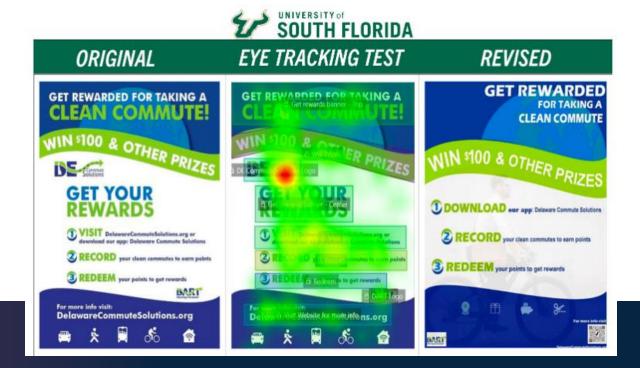
As part of a collaboration with the Florida Department of Transportation, researchers from the USF Center for Urban

Transportation Research (CUTR), a College of Public Health Social Marketing expert and the Muma College of Business Center for

Marketing and Sales Innovation tested a variety of materials from Commuter Assistance Programs across the country to develop

data-driven marketing guidelines to improve the effectiveness of commuter marketing efforts.

One of Florida's largest passenger rail services is experiencing an increase in ridership – and leaders of a Florida Department of Transportation program that promotes alternatives to commuters who drive alone attribute some of this success to guidance from an interdisciplinary team of researchers at USF who combined eye-tracking technology and social marketing to improve the impact of marketing campaigns.





# Communication Plans: Speeding, Distracted, Aggressive

### **Contents:**

Following Example from D2!

- Situational Analysis
- Goals
- Strategies
- Target Audiences
- Key Messages
- Tactics
- Implementation
- Evaluation
- Timeline

### **Attachments:**

- Paid media purchases/locations/content
- Media release
- Shared media posts

#### Distracted Driving Campaign Communication Plan

District 5 (Brevard, Lake, Marion, Orange, Osceola, Seminole, and Volusia Counties)

#### Situational Analysis

Nationally, the majority of crashes involve driver errors as a contributing factor. Every day in Florida, eight people die and 49 more are seriously injured on public roadways in preventable traffic crashes.

In Florida, 9 out of 10 fatalities and 3 out of 4 injuries are due to lane departure, intersection, and pedestrian- and bicyclist-involved crashes. The majority of these crashes involve Florida residents and over 50% of the fatalities and serious injuries involve a young male driver. While our crash data is limited in its ability to quantify distracted driving-involved crashes, young male drivers in focus groups around the state shared they regularly drive distracted due to feeling a need to be constantly connected to their families, friends, and employers on their mobile devices, and using them while driving because they are overcommitted and multitasking.

Over 20% of lane departure, intersection, and pedestrian and bicyclist fatalities and serious injuries in Florida occur in Central Florida (over 15,000 between 2015-2020), which is also one of the top regions of the state where young males live that are involved in fatal and serious injury crashes. Brevard, Lake, Marion. Orange, Osceola, Seminole, and Volusia counties specifically are the highest.

Deaths and injuries due to distraction are preventable. Young males in focus groups shared they know all our safety laws but still behave otherwise, they are very confident in their driving skills, they want to be in control and admired, and they do not want to be told what to do. They also shared they continue to be influenced by their parents and grandparents. Messaging that showcases confidence, humor and control resonates with this audience. Messaging that connects with their desire to be admired by peers resonates well with this audience, as opposed to punitive messaging that focuses on consequences on consequences.

#### Goals

- Influence young male behavior to prevent distracted driving by addressing their challenges that lead to distraction
- Engage young males in Central Florida counties over 2 one-month time periods (April and June 2023)
- Engage parents, grandparents, and other community adults to indirectly influence young males in their lives over a 1-month time period concurrently with young male engagement (June 2023)
- Evaluate effectiveness before and after, make any needed adjustments to improve effectiveness, and deploy statewide in highest priority Districts/counties FY 23/24

#### Strategies

- Go beyond education of the laws and more effectively influence safe driving behavior by relating to what young men value and their life challenges that lead to distracted driving
- Provide a specific call to action that is measurable via before and after surveys about what they
  know, feel, and self-report they do regarding distracted driving
- Provide tools to help young men address their common life challenges:
  - Custom do not disturb messages with instructions to prevent distraction









# Media and Community Engagement Schedule\*



Paid Media: Targeted social, digital billboards, gas pump videos, audio and video streaming, web, radio



Earned Media: Launch/press events, articles in news platforms, partner agency publications/platforms



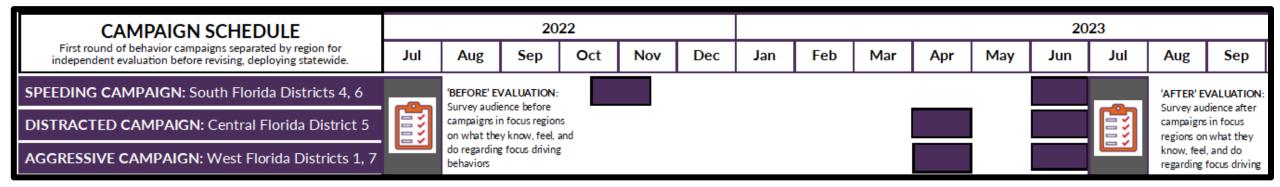
Owned and Shared Media: FDOT website, publications, offices, rest areas, signs, and social media



Community Outreach:
Outreach at local events
where members of audience
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\*Separated by geographic region for independent evaluation; all campaigns to be statewide next fiscal year

### **Current Fiscal Year:**



Next Fiscal Year: All 3 campaigns statewide



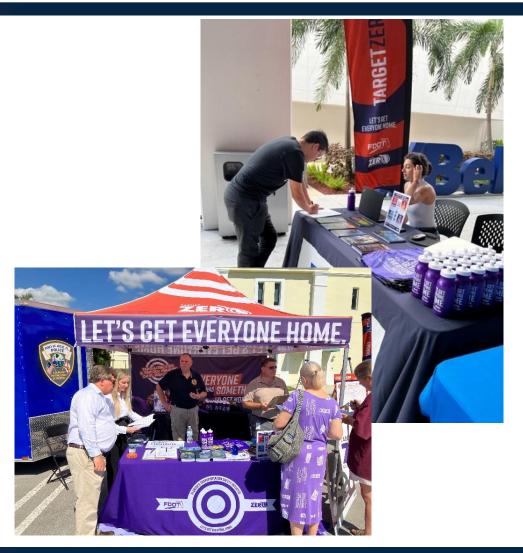




South Florida Central and West Florida Statewide

### South Florida

- Congratulate Yourselves Job Well Done!
- Continue Community Outreach and Promote Speeding Messaging
- Prepare for June ways to engage young males in the community
- We'll share Communication Plan!







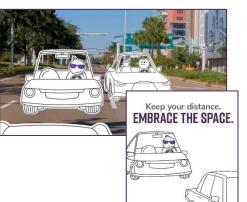
### **Central and West Florida**

- Prepare for Distraction and Aggression Behavior Campaign Launch
- Consider Assets Available, Opportunities to Reach Young Males
  - District meetings are scheduled to go over communication plans

### Paid Media Video, Audio, Billboards



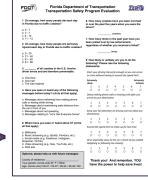






### **Community Outreach Materials**











### **Statewide**

- Submit 'Florida' Recipes for next batch of tip cards, any additional artist/song suggestions for playlists – <u>TargetZeroAmbassadors@dot.state.fl.us</u>
- Remember All Behavior Campaign Assets Are Yours Too
  - Once final approved, all digital assets will be uploaded to website
- Promote Playlists, DND Messages, Videos PSAs, Audio PSAs, Social Media







# **Next Steps**

- Behavior Campaigns
  - D4/D6 Speeding Campaign in Oct/Nov Complete
  - D5 Distraction Campaign in April, June
  - D1/D7 Aggressive Campaign in April, June
  - D4/D6 Speeding Campaign again in June

Full Communication Plans to Support are Developed, to Be Provided

- Post-Evaluation of Effectiveness in July, Compare to Baseline
- Latin-American Messaging Development
- Additional 'Owned' Media Assets Development
  - Rest Areas, Welcome Centers D3 Leading
  - DMS Seeking Leader!





# January is Move Over Month



If you can't move over - slow to a speed that is 20 mph less than the posted speed limit

\* Law Enforcement \* Emergency Rescue \* Ambulance \* Fire Truck \* Tow \* \* Sanitation \* Utility \* Maintenance \* Construction \*

# Let's Get Everyone Home







# Thank You!

Brenda Young, P.E.
State Safety Engineer
<a href="mailto:brenda.young@dot.state.fl.us">brenda.young@dot.state.fl.us</a>

For more information, visit:

www.TargetZeroFL.com