Target ZERO

Safety Campaign Development - Speeding, Distraction, Aggression



February 23, 2023: Monthly Partner Statewide Meeting



Agenda – February 2023 Statewide Meeting

News and Current Events

- Florida House Transportation and Modal Subcommittee
- Florida School Crossing Guard
 Appreciation Day, Annual Awards
- Safe Streets for All Grants
- Hit and Run Awareness Month

Campaign Development

Speeding, Distracted, and Aggressive Driving

Updates

- More New Tip Cards
- Materials Order Status
- Communications Plans

New Information

- New Materials in Design
- New Website Pages
- Campaign Schedule
- Campaign Evaluation
- Action Items and Next Steps

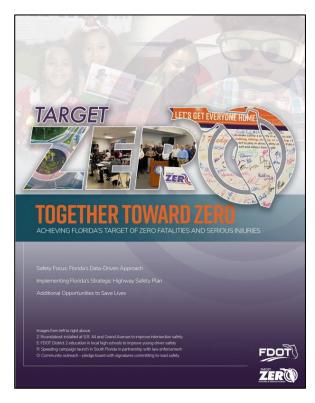




FL House Transportation Subcommittee

Target Zero efforts highlighted!

FDOT on panel with FLHSMV, FHP, Department of Education, and more











Florida School Crossing Guard Appreciation Day

Congratulations to this year's winners!!!

2022 Florida School Crossing Guard of the Year David W. Peterson, Pasco County Sheriff's Office

2022 Florida School Crossing Guard of the Year Larry Miller, Seminole County Sheriff's Office

2022 Florida School Crossing Guard of the Year Extra Mile Award Tom Bowser, Okaloosa County Sheriff's Office





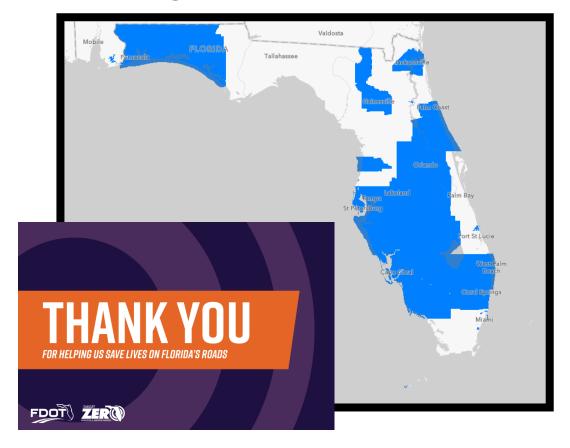


Safe Streets and Roads for All Grant Program (SS4A)

<u>U.S. Transportation Secretary Pete Buttigieg announced a historic \$800 million in grant awards for 510 projects through the new Safe Streets and Roads for All (SS4A) Grant Program</u>

- 34 Florida Partners Collectively Received \$20M for Development of Safety Action Plans
- 3 Florida Partners Collectively Received
 \$48M for Implementation Projects

THANK YOU to our agency partners who applied and received funding to help Florida achieve our collective target of ZERO!!!







Hit and Run Awareness Month



If you have information on a hit-and-run crash, you can report it by calling *FHP (*347) or report it anonymously to Florida Crime Stoppers by calling **TIPS (**8477) or through the Florida Crime Stoppers smartphone phone app, available free in the Apple and Google Play stores.









SCENE

In Florida, between 2015 and 2022, there were **815,998** hit-and-run crashes that resulted in **1,873** traffic fatalities.

In 2022 alone, 214 (80%) of the 266 fatalities from a hit-and-run crash occured during dawn, dusk or nighttime conditions.

Approximately **84%** of hit-and-run traffic fatalities occur during dawn, dusk or nighttime conditions.

Fatalities from hit-and-run crashes by lighting condition							
Dawn, Dusk or Nighttime	1,574						
Daylight	280						
Other	19						
Grand Total	1,873						
FILTER BY YEAR	FILTER BY COUNTY						

▼ (All)

FREQUENCY OF HIT-AND-RUN CRASH FATALITIES BY MONTH AND TIME

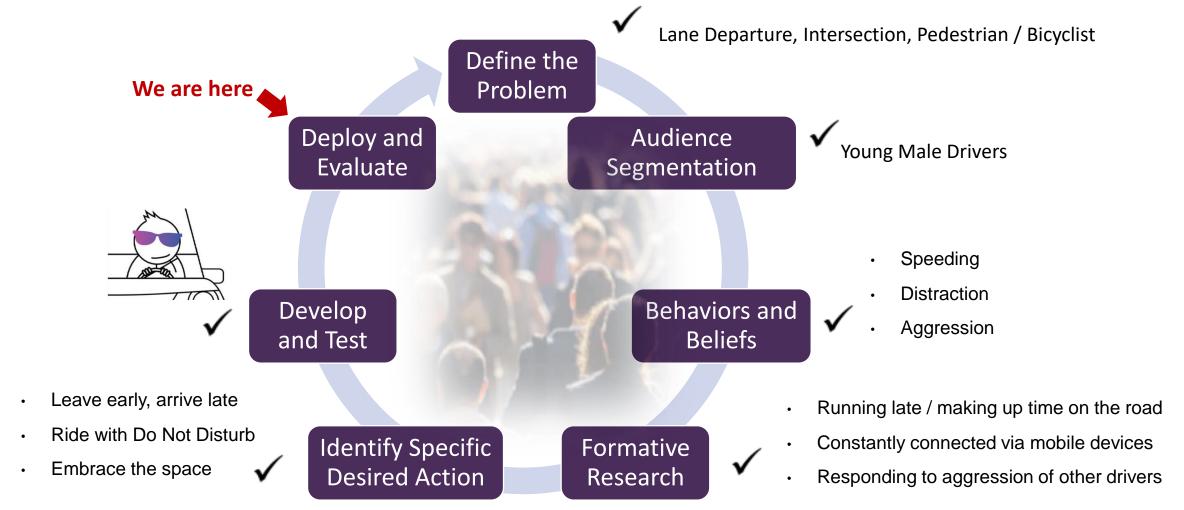
2015 to 2022

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
12 AM												
1 AM												•
2 AM												
3 AM												
4 AM								0			•	•
5 AM	0											
6 AM	0			•	0	0	0					
7 AM	0	0		0	0	0		0		•		0
8 AM	0	•	•	0	0	0	0	0	•	•		0
9 AM	0		0	•		0	0		0	0	0	0
10 AM	0		0	0	0		0		0	0	0	0
11 AM	0	0	0		0		0	0		0		0
12 PM	0	0	0	0	0	0	0	0	0			0
1 PM		0	0	0	0	0	0	0		0	0	0
2 PM	0	0	0	0	0	0	0	0	•	0	0	0
3 PM	0	•	•	•		0		0		0	•	•
4 PM	0	0	•	•	0	•		0	•	•		•
5 PM		0		0	0	•		•	0		0	•
6 PM	0	9	0	0		•	0	•	•	0		\bigcirc
7 PM		\bigcirc	0	0	0	0	0	0	0			
8 PM	0	0				0	0	0			0	
9 PM										0		
10 PM	0							0				
11 PM												\bigcirc





New Campaign Development – Social Marketing







Speeding, Distraction, and Aggressive Campaigns



Paid Media: Targeted social, digital billboards, gas pump videos, audio and video streaming, web, radio



Earned Media: Launch/press events, articles in news platforms, partner agency publications/platforms



Owned and Shared Media: FDOT website, publications, offices, rest areas, signs, and social media



Community Outreach:
Outreach at local events
where members of audience
and influencers gather

*Separated by geographic region for independent evaluation; all campaigns to be statewide next fiscal year

Male Drivers Aged 22-27:

Managing time, stress, overcommitments, need for constant connection, staying in control, admired.

Behavior Messages / Calls to Action

*Speeding Campaign - D4, D6

Time Management: Leave Early For Your Trip Or Arrive Late







*Distracted Campaign - D5

Addressing constant connection and multi—tasking: Set 'Do Not Disturb' Before Your Trip







*Aggressive Campaign - D1, D7

Stress Management:
Leave Space Between You and The Driver Ahead











Communication Plans: Speeding, Distracted, Aggressive

Contents:

In Communications
Office Review

- Situational Analysis
- Goals
- Strategies
- Target Audiences
- Key Messages
- Tactics
- Implementation
- Evaluation
- Timeline

Attachments:

- Paid media purchases/locations/content
- Media release
- Shared media posts

Distracted Driving Campaign Communication Plan

District 5 (Brevard, Lake, Marion, Orange, Osceola, Seminole, and Volusia Counties)

Situational Analysis

Nationally, the majority of crashes involve driver errors as a contributing factor. Every day in Florida, eight people die and 49 more are seriously injured on public roadways in preventable traffic crashes.

In Florida, 9 out of 10 fatalities and 3 out of 4 injuries are due to lane departure, intersection, and pedestrian- and bicyclist-involved crashes. The majority of these crashes involve Florida residents and over 50% of the fatalities and serious injuries involve a young male driver. While our crash data is limited in its ability to quantify distracted driving-involved crashes, young male drivers in focus groups around the state shared they regularly drive distracted due to feeling a need to be constantly connected to their families, friends, and employers on their mobile devices, and using them while driving because they are overcommitted and multitasking.

Over 20% of lane departure, intersection, and pedestrian and bicyclist fatalities and serious injuries in Florida occur in Central Florida (over 15,000 between 2015-2020), which is also one of the top regions of the state where young males live that are involved in fatal and serious injury crashes. Brevard, Lake, Marion, Orange, Osceola, Seminole, and Volusia countries specifically are the highest.

Deaths and injuries due to distraction are preventable. Young males in focus groups shared they know all our safety laws but still behave otherwise, they are very confident in their driving skills, they want to be in control and admired, and they do not want to be told what to do. They also shared they continue to be influenced by their parents and grandparents. Messaging that showcases confidence, humor and control resonates with this audience. Messaging that connects with their desire to be admired by peers resonates well with this audience, as opposed to punitive messaging that focuses on consequences on consequences.

Goals

- Influence young male behavior to prevent distracted driving by addressing their challenges that
 lead to distraction.
- Engage young males in Central Florida counties over 2 one-month time periods (April and June 2023)
- Engage parents, grandparents, and other community adults to indirectly influence young males in their lives over a 1-month time period concurrently with young male engagement (June 2023)
- Evaluate effectiveness before and after, make any needed adjustments to improve effectiveness, and deploy statewide in highest priority Districts/counties FY 23/24

Strategies

- Go beyond education of the laws and more effectively influence safe driving behavior by relating to what young men value and their life challenges that lead to distracted driving
- Provide a specific call to action that is measurable via before and after surveys about what they
 know, feel, and self-report they do regarding distracted driving
- Provide tools to help young men address their common life challenges:
 - Custom do not disturb messages with instructions to prevent distraction









Media and Community Engagement Schedule*



Paid Media: Targeted social, digital billboards, gas pump videos, audio and video streaming, web, radio



Earned Media: Launch/press events, articles in news platforms, partner agency publications/platforms



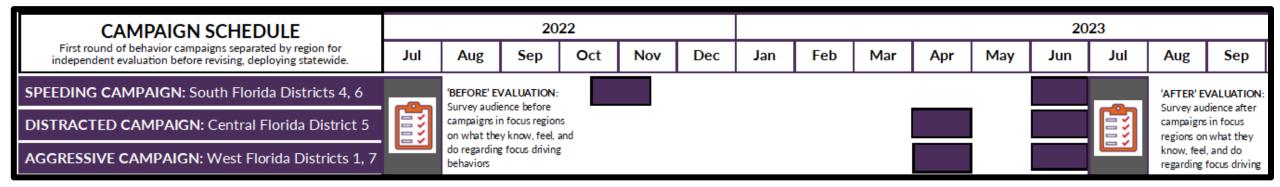
Owned and Shared Media: FDOT website, publications, offices, rest areas, signs, and social media



Community Outreach:
Outreach at local events
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and influencers gather

*Separated by geographic region for independent evaluation; all campaigns to be statewide next fiscal year

Current Fiscal Year:

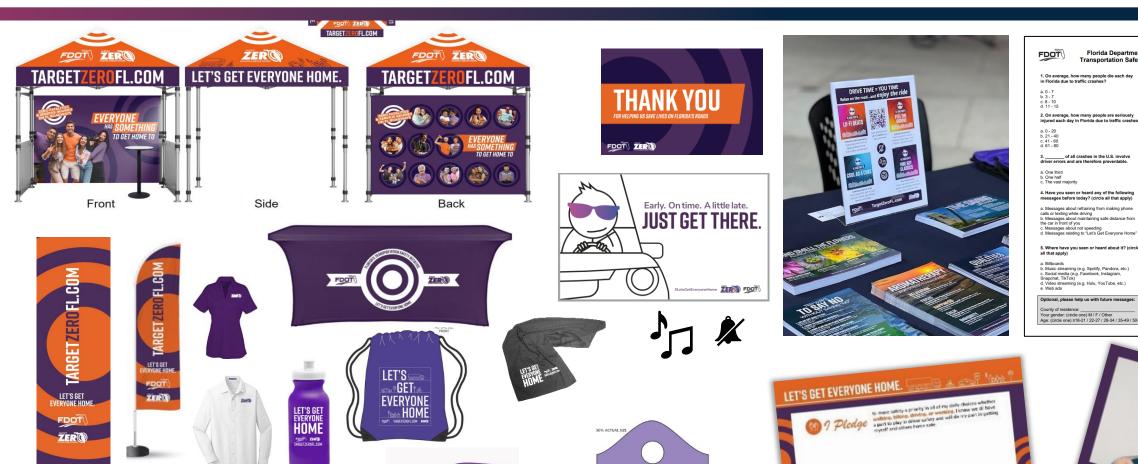


Next Fiscal Year: All 3 campaigns statewide





Community Outreach Materials – Comprehensive



ZERO

Florida Department of Transportation Transportation Safety Program Evaluation

2. On average, how many people are seriously

4. Have you seen or heard any of the following

5. Where have you seen or heard about it? (circle

in over the past five years when you were the

7. How many times in the past year have you

8. How likely or unlikely are you to do the

Delay making phone calls or texting until after you 1 2 3 4 5 6 7

Thank you! And remember, YOU have the power to help save lives!









Community Outreach Materials – Complete











Districts 4 & 6:





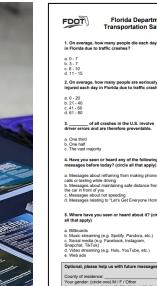
(Future order for all Districts)

Designs for District orders:









Transportation Safety Program Evaluation

Florida Department of Transportation

7. How many times in the past year have you

8. How likely or unlikely are you to do the

Delay making phone calls or texting until after you

5. Where have you seen or heard about it? (circle

d. Video streaming (e.g. Hulu, YouTube, etc.)
e. Web ads

Your gender: (circle one) M / F / Other Age: (circle one) ≤18-21 / 22-27 / 28-34 / 35-49 / 50-

Thank you! And remember, YOU have the power to help save lives!





FL.CON



Community Outreach Materials – Orders for Districts

Shipped:

























LET'S GET EVERYONE





FDOT LET'S GET EVERYONE



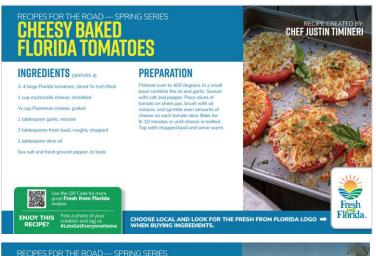


New Safety Tip Cards – Recipes for the Road Series

Inspired by D2 Recipes for the Road! FDOT Partnership with Florida Department of Agriculture

- Florida-focused
- Seasonal series throughout the year
- Here are the Florida SPRING recipes!
- Ordering and distributing to Districts for use in community outreach events
- Electronic versions on both FDOT and FDAC websites











New Safety Tip Cards – Recipes for the Road Series

Inspired by D2 Recipes for the Road! FDOT Partnership with Florida Department of Agriculture

Key features:

- FDAC 'Fresh from Florida' brand colors
- Chef credits
- Features most popular recipes from their website
- QR code to their recipe site for more
- Engagement post and tag photos
- Encouraging Fresh from Florida call to action

FLORIDA SWEET PEPPER AND CHICKEN STREET TACOS

INGREDIENTS (SERVES 4)

- 2 cups multi-colored Florida sweet peppers, sliced
- 1 pound roasted chicken, pulled or chopped rough
- 8 small soft corn or flour tacos
- 1 cup Mexican farmers cheese
- 2 limes, guartered

1/4 cup fresh cilantro sprigs

1 teaspoon taco seasoning blend

Cantina style salsa (your favorite)

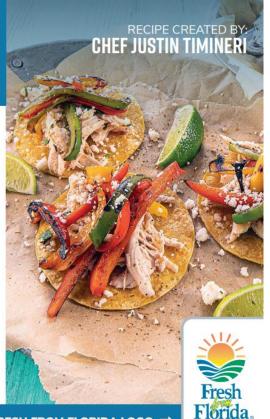
Florida hot sauce to taste

Sea salt and fresh ground pepper, to taste



PREPARATION

Preheat a large sauté pan over medium-high heat. Add sliced sweet peppers and taco seasoning to a dry pan. Let peppers blister and char to add flavor. Remove peppers from pan and set aside. In same pan, lightly toast tortillas until warm. Remove tortillas from pan and place on a platter or plates. In same pan, add chicken and 1 tablespoon of the salsa you plan to use. Warm the cooked chicken until heated throughout. Assemble the street tacos by adding an even amount of chicken and peppers to each tortilla. Garnish each taco with salsa. cheese and fresh cilantro. Serve with lime wedges, salsa and Florida hot sauce.



CHOOSE LOCAL AND LOOK FOR THE FRESH FROM FLORIDA LOGO

WHEN BUYING INGREDIENTS.

→





New Safety Tip Cards – Recipes for the Road Series

Inspired by D2 Recipes for the Road! FDOT Partnership with Florida Department of Agriculture

Key features:

- Target Zero brand colors that most closely match FDAC's on the front
- Empowering call to action to help save lives
- Tips for safe driving following recipe theme, addressing precursors to speeding, distraction, and aggression
- Imagery clearly depicting seatbelt use
- QR code to Target Zero website for playlists and Do Not Disturb messages

8 people die on Florida's roads **EVERY DAY** due to common mistakes behind the wheel. **YOU** can make a difference!

RECIPE FOR SAFE DRIVING

INGREDIENTS

(SERVES ALL ROAD USERS)

- 1 whole, undivided calm mind
- 1 well-maintained vehicle with functioning lights and signals
- 1 seatbelt per person, buckled
- A dash of "Do Not Disturb" auto replies
- Sprinkle of your favorite playlist

PREPARATION

- 1. Preheat by allowing extra time for your trip.
- 2. Fasten your seatbelt.
- 3. Set your phone on "do not disturb" mode.
- Start your **favorite playlist** before you start your drive.
- 5. Give other drivers space.
- Allow your drive to simmer under the speed limit while continually staying attentive to other road users.
- 7. Allow yourself to cool and arrive at your destination safely.
- 8. Serve with sides of compassion for others.





NEED INGREDIENTS?

"do not disturb" messages and chill playlists.

LET'S GET EVERYONE HOME.

TARGETZEROFL.COM





'Owned Media' - Rest Areas/Welcome Centers

- Optimizing static safety messaging for travelers
- Coordinating with Rest Area Manager in D3
- D3 is a great place to start 12 total locations
 - Rest areas: 5 pairs, 2 singles
 - Welcome centers: 2
- Innovative concepts custom banners, kiosks
- Identify opportunities for statewide deployment
- Target Zero creative team supporting



Thank you to Gretchen Peoples and Mike Lewis for taking the lead!





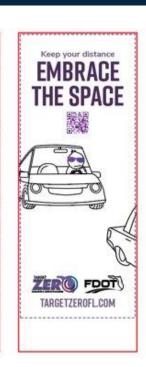






































































And by special request – annual safety calendars





Website – New Pages

Linking to playlists and Do Not Disturb messages for paid media click-through, QR codes at events and on tip cards:

www.TargetZeroFL.com/Speeding

Next:

www.TargetZeroFL.com/Distracted

www.TargetZeroFL.com/Aggressive







Our Strategy for Evaluating Effectiveness: Speeding, Distracted, Aggressive Campaigns

FDOT Paid
Media Buyer
Provides

FDOT Tracks for Social Media If you do not engage and influence your customer, your marketing program has failed.

Awareness is not action.

Traditional Media Metric:

 Impressions – how many people could have seen the message (each time counts)

Advanced Metrics:

- Engagements reactions, comments, shares, link clicks
- Engagement rates ratio of those who engaged of those who could have seen it

Additional Key Performance Indicators via Surveys:

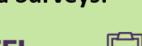




- Self-recognition of responsibility
- Power to act



- Changed attitudes
- Injunctive norms
- Perceived susceptibility to behavior/belief



- Self-reported behavior/belief
- Behavior/belief intention



FDOT
Conducting
Both
Before and
After
Campaigns
Released

400 surveys each: Southeast, Southwest, Central, and West Florida = 1,600 responses to achieve statistical significance







Connecting Actions to Consequences

- How likely is it that you will have a crash or close call in the next year if you engage in the following?
 - Making a phone call or texting while driving.
 - Exceeding the speed limit.
 - Driving especially close to the car in front of you.





KNOW Power to Act

- Please rate the following statements how they best describe you, on the 7-point scale ranging from 1 (Strongly Agree) to 7 (Strongly Disagree).
 - I have the power to start my driving trip early enough so I can arrive on time without having to exceed the speed limit.
 - While driving, I am in control of whether to make phone calls or text.
 - While driving, I have the power to keep my full attention on driving and not allow any distractions.
 - While driving, staying within the speed limit demonstrates self-control.
 - While driving, maintaining a safe distance from the car in front of me demonstrates self-control.
 - While driving, I have the power to control my anxiety and stressors.
 - It is up to me to safeguard others by the way I drive.







- Most people who are important to me think it is all right for me to...
 - ...wait to make a phone call or text until after I arrive at my destination.
 - ...exceed the speed limit to make up for lost time.
 - ...drive especially close to the car in front of me







DO Self Reported Behaviors Due to Precursors

- In the past month, how often did you start your driving trip early enough so you could arrive on time without having to exceed the speed limit?
- In the past month while driving, how often did you wait to make phone calls or text until after you arrived at your destination?
- In the past month while driving, how often did you keep your full attention on driving and not allow any distractions?
- In the past month while driving, how often did you exceed the speed limit to make up for lost time?
- In the past month while driving, how often did you drive especially close to the car in front of you (called tailgating or following too closely)?





Demographics and Background

• 35% have been a driver in a crash in the last 5 years

40% have been pulled over by law enforcement in the past year
 Half of this group has been pulled over more than once





Self-Reported Behavior

- 19% rarely leave early
- 20% rarely wait to make a phone call or text
- 9% rarely keep their full attention on driving o 16% exceed the speed limit to make up for lost time on an almost daily or daily basis

Respondents with a larger number of reported crashes were more likely to report exceeding the speed limit





Behavioral Intent

 Youngest drivers consistently had the least percentage of choosing the best safety behavior





Injunctive Norms & Perceived Susceptibility

- The youngest group was more likely to believe that others think it is all right to exceed the speed limit to make up for lost time.
- 15% of respondents identified these behaviors (making a phone call while driving, exceeding the speed limit, and following especially close to the car in front) as extremely unlikely to result in a crash or close call, which was consistent for the three behaviors and age groups.





Perceived Behavioral Control

• The youngest age group, 18-21-year-olds, had fewer respondents agreeing they have control.

 Close to half of the drivers feel they do not have control over anxiety and stress while driving.





Close to half of the drivers feel they do not have control over anxiety and stress while driving...

- Outreach should include ways to empower drivers for control over the entire driving task (and our target audience values control).
- Respondents who feel less control over anxiety and stressors while driving, also feel
 less control over cell phone use and leaving in time to avoid exceeding the speed limit.

After campaigns run, 2nd evaluation will be conducted and compared to baseline to evaluate effectiveness of influencing what you men know, feel, and do.





Media Buyer Reports – Speeding Campaign

*Speeding Campaign - D4, D6

Time Management: Leave Early For Your Trip Or Arrive Late







- October 15 November 30, 2022
- Districts 4 and 6: St. Lucie, Palm Beach, Broward, Miami-Dade Counties
- Paid media purchases targeting young males included:
 - Radio
 - Streaming audio (Spotify, Pandora, Soundcloud)
 - Digital video (Paramount+, Pluto, Samba, Visio, Hulu, YouTube)
 - Targeted social (Facebook, Instagram, Snapchat)
 - Digital billboards
 - Gas pump tv





Media Buyer Reports – Speeding Campaign

MEDIUM	Overall Estimated Impressions by Medium	verall Spend by Medium	lı	Cost Per mpression
Radio	3,120,000	\$ 288,978.75	\$	0.09
Digital Video	10,143,121	\$ 201,064.48	\$	0.02
Digital Audio	4,830,931	\$ 72,500.00	\$	0.02
Paid Social	10,242,611	76,306	\$	0.01
Out of Home (Billboards)	6,476,430	188,203	\$	0.03
Out of Home (GSTV)	4,698,714	\$ 100,000.00	\$	0.02

Almost 40 million impressions total

REMEMBER – this metric counts each time a person sees a message **GOAL** – each person sees messages multiple times for message retention and comprehension





FDOT Social Media Metrics - January

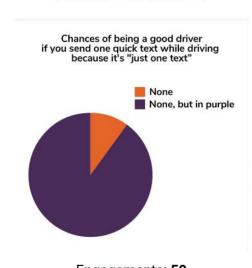
Engagement Rate Target: 4.5 - 5%

Instagram

Top Posts by Engagements



Pie Chart- January 17, 2023



Engagements: 50 Impressions: 1,128 Engagement Rate: 4.4% Spongebob Meme - January 19, 2023



Engagements: 41 Impressions: 782 Engagement Rate: 5.24% National Florida Day- January 25, 2023



Engagements: 24 Impressions: 378 Engagement Rate: 6.3%





FDOT Social Media Metrics - January

Engagement Rate Target: 1.5 - 2%

Twitter



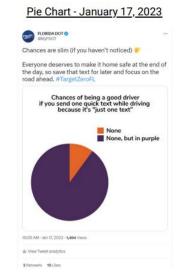
Top Tweets by Engagements



Engagements: 33 Impressions: 2,103 Engagement Rate: 1.5%



Engagements: 26 Impressions: 1,250 Engagement Rate: 2.08%



Engagements: 24 Impressions: 1,487 Engagement Rate: 1.61%







South Florida
Central and West Florida
All Districts

South Florida

- Congratulate Yourselves Job Well Done!
- Continue Community Outreach and Promote Speeding Messaging
- Prepare for June ways to engage young males in the community
- We'll send Communication Plan and meet!







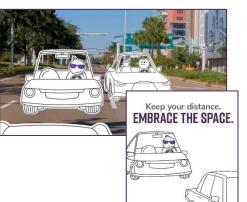
Central and West Florida

- Prepare for Distraction and Aggression Behavior Campaign Launch
- Consider Assets Available, Opportunities to Reach Young Males
 - District meetings to be scheduled to go over communication plans

Paid Media Video, Audio, Billboards



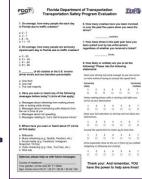






Community Outreach Materials











Statewide

- Remember All Behavior Campaign Assets Are Yours Too
 - Once final approved, all digital assets will be uploaded to website
- In the Community Promote Playlists, DND Messages, Videos PSAs, Audio PSAs, Social Media
- Please Continue to Share With Us What You Are Doing Too!







Next Steps

- Behavior Campaigns
 - D4/D6 Speeding Campaign in Oct/Nov Complete
 - D5 Distraction Campaign in April, June
 - D1/D7 Aggressive Campaign in April, June
 - D4/D6 Speeding Campaign again in June

Communication Plans Pending Approval

- Post-Evaluation of Effectiveness in July, Compare to Baseline
- Latin-American Messaging Development
- Additional 'Owned' Media Assets Development
 - Rest Areas, Welcome Centers D3 Leading
 - DMS Seeking Leader!





FEBRUARY IS HIT AND RUN AWARENESS MONTH



IF YOU'RE INVOLVED IN A CRASH,

STAY AT THE SCENE

AND CALL FOR HELP.



Hit-and-Run Awareness - Florida Department of Highway Safety and Motor Vehicles (flhsmv.gov)

Let's Get Everyone Home Safely







Thank You!

Brenda Young, P.E.
State Safety Engineer
brenda.young@dot.state.fl.us

For more information, visit:

www.TargetZeroFL.com