

7840400 – ITS NETWORK DEVICES– GUARANTY PROVISION
COMMENTS/RESPONSES FROM INDUSTRY REVIEW

Tim Grimm

Comments:

ITS - Network Devices (Article 784-4)

TF Comment - Add that in case of three repeat failures of the same network component, the network device shall be replaced at no change to the Department.

ITS Section Response: Comment noted. Document not changed. Limiting replacement to a fixed number of times is not advisable. Beyond the third replacement, the Department would be left without a remedy. We agree that these situations occur, so the new language calls for replacement of either parts or the entire device. Specific warranty provisions should be detailed in the documentation the Contractor obtains from the manufacturer. All this is covered in Section 608-2.

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Comments:

Clinton, I didn't want to make this a formal comment but just wanted to ask a question. In 7840400 there is a ref. to "MFES" and I don't see it spelled out what that is. There is ref to DVE & DVD and then a section labled Digital Video Encoder and Decoder and ref to DVD & DVD. However for "MFES" the section is labeled MFES not a lot of help.

ITS Section Response: Earlier in the chapter the initials MFES are spelled out. They stand for managed field Ethernet switch.

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Comments:

Specs specify a 5 year warranty for MFES, and Device Servers but only a 2 year warranty for Digital Video Encoder and Decoder?

ITS Section Response: The warranty terms utilized in the specifications were based upon the durations commonly offered by manufacturers at the time the bulk of the specification content was drafted and issued for internal review – therefore the different warranty lengths for different devices. We intend to monitor industry and FDOT experience with device usage (reported failures, warranty claims, etc.) to determine if future adjustment of these durations are in order.
