

7840400 – ITS NETWORK DEVICES– GUARANTY PROVISION  
COMMENTS FROM INDUSTRY REVIEW

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Tim Grimm

Comments:

ITS - Network Devices (Article 784-4)

TF Comment - Add that in case of three repeat failures of the same network component, the network device shall be replaced at no change to the Department.

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Comments:

Clinton, I didn't want to make this a formal comment but just wanted to ask a question. In 7840400 there is a ref. to "MFES" and I don't see it spelled out what that is. There is ref to DVE & DVD and then a section labled Digital Video Encoder and Decoder and ref to DVD & DVD. However for "MFES" the section is labled MFES not a lot of help.

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Comments:

Specs specify a 5 year warranty for FMES, and Device Servers but only a 2 year warranty for Digital Video Encoder and Decoder?

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Comments:

**784-4.1 General:** Ensure that the manufacturers' warranties *for the MFES, device server, DVE and DVD are* fully transferable from the Contractor to the Department **and maintaining agency**. *Ensure that these warranties require the manufacturer to furnish replacements for any part or*

*equipment found to be defective during the warranty period at no cost to the Department within 10 calendar days of notification by the Department.*

If the manufacturer's warranties noted below are for a longer period, those longer period warranties will apply.

**784-4.2 MFES:** Provide an MFES having a manufacturer's warranty for equipment and parts furnished to be free from defects in fabrication, assembly, and materials for five years from the date of final acceptance by the Engineer in accordance with 5-11 of all work to be performed under the Contract .

Ensure that the MFES includes technical support for both the product hardware and its software for three years from the date of final acceptance.

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