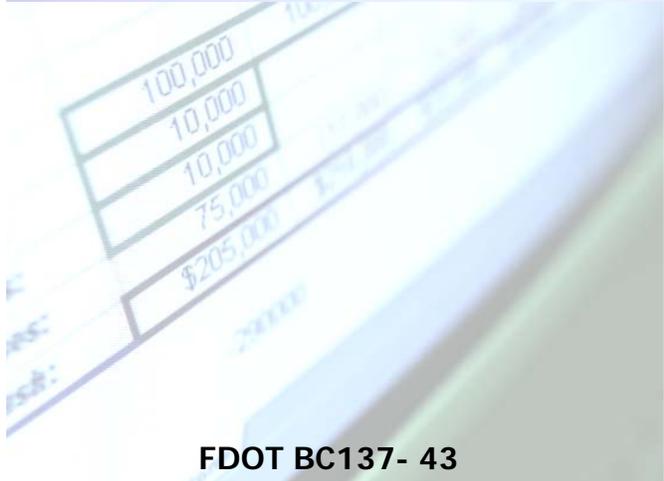




Benchmark Rankings for Transit Systems in the United States

December 2004



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BENCHMARK RANKINGS OF TRANSIT SYSTEMS IN THE UNITED STATES

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INTRODUCTION

As part of its National Center for Transit Research (NCTR) Program, the Center for Urban Transportation Research (CUTR) has been working with the Florida Department of Transportation (FDOT) to conduct analyses regarding benchmark rankings of U.S. transit systems. Benchmarking is a well-established practice among public and private entities that are interested in improving their performances. Benchmarking allows agencies to measure their own performances against other similar agencies, assuming that similar types of data are maintained to allow for meaningful comparisons. The benchmarking practice also allows agencies to measure their own progress over time.

Transit agencies do maintain considerable data that are required by the federal government in order to receive federal funds (the National Transit Database, or NTD). These data could provide the foundation for meaningful benchmarks of performance to be established, which would help transit agencies realize “where they stand” in the industry. However, at this time there is no effort to utilize these data on a national basis that is universally regarded as constructive by the transit industry. Part of the problem is that transit agencies operate in different economic and geographic environments with different policy goals, making broad comparisons of system performance misleading. This study aimed to develop a method of measuring commonly maintained performance statistics in a manner that is broadly acceptable to the transit industry, and thereby provide useful information that helps agencies improve their performance over time.

In the course of this study, CUTR reviewed previous research that ranked transit agencies or otherwise studied transit performance measurements. Strengths and weaknesses of these studies were evaluated. Also, this study benefited from guidance in the form of an advisory committee composed of representatives of transit agencies and the transit industry throughout the United States.

With assistance from the study advisory committee, CUTR used existing NTD information to develop comparative measures that can allow transit agencies to measure their own performance against relative peers. Suggestions in the selection of an appropriate peer group are provided (e.g., geographical location, agency size, service area population size, etc.). In addition, a variety of categories are established (e.g., service availability, quality of service, cost efficiency, etc.), along with a simple index system, that provide transit agencies with an instant means of comparison for their fixed-route motorbus services.

This report first discusses existing literature on the subject of transit performance, and then summarizes input obtained from the study advisory committee and other representatives of the

transit industry. This information is followed by a description of the selection of peer groups and performance measurement categories developed for this study, along with the results for the fixed-route motorbus service of all transit systems that operate this mode in the United States (as of 2001). Finally, conclusions are presented along with suggestions for future refinements of the process developed herein.

RELEVANT LITERATURE

The first task of this study was to examine some of the literature related to transit performance measurement and rankings. This section summarizes that literature.

One of the more well-known and controversial reports is Hartgen's and Horner's *Comparative Performance of Major U.S. Bus Transit Systems: 1988–1995* (1997). This report uses NTD data, and ranked the performance of the 127 largest urban bus operators in the country. The transit agencies were categorized into six groups using American Public Transportation Association (APTA) definitions for mode and population served. The groups are:

- ❑ Multi-modal, serving over 2 million persons
- ❑ Multi-modal, serving between 500,000 and 2 million persons
- ❑ Bus only, serving over 2 million persons
- ❑ Bus only, serving between 500,000 and 2 million persons
- ❑ Bus only, serving between 250,000 and 500,000 persons
- ❑ Bus only, serving less than 250,000 persons.

Twelve measures were used to rank the transit agencies, and were chosen to measure the resources available to operate service, the amount of service provided, and the resulting utilization of the service. Measures commonly used in the transit industry were targeted.

To determine system performance, the authors computed the ratio of each system's statistics to the overall mean of the statistic. This yielded 12 ratios for each operator, for each year. The overall system ratio was then computed as the average of these 12 ratios, and the 127 systems were ranked according to this overall performance ratio, with the best performing systems having the lowest ratios. The systems were also ranked within their own peer groups.

Some of the criticism of this study included that there was no industry consensus or agreement on the measures that were used, that inconsistencies in the data exist, and that systems have different goals, regional demographics, and regional economies. The authors do not believe that geographic or size differences affect their results. Their top-rated systems were those with lower-than-average costs and subsidies, low fares, high relative ridership, and area-targeted

service. The authors did acknowledge that their findings did not shed light on the reasons why apparently similar systems differed so much in performance. Hartgen and Collins also performed a similar analysis in 1996 (*Comparative Performance of Transit Systems is Valuable but Controversial*), using 108 of the largest urban bus operators and reviewing their performance from 1988 to 1993.

In the Winter 2002 issue of *Transportation Quarterly*, Hartgen and Neumann engaged in a *Point/Counterpoint Exchange* on performance. Key points included the comparison of performance measurements used in the private sector versus the public sector. In the private sector, performance measures are reinforced by clear, quantifiable objectives that tend to be widely agreed upon among firms and their ownership. In transportation agencies in the public sector, some broad agreement has been reached on appropriate measures of performance; however, there is less consensus regarding objectives, many of which are not easily quantified and can tend to vary over time even within the same agency. For example, policies change, political leadership changes, and objectives/measures must reflect these changes.

Another key point from the Hartgen/Neumann discussion is that the existence of performance measures alone cannot guarantee effective change or improved performance. To be truly effective, performance measures must be integrated into the ongoing planning, management, and decision-making processes of agencies.

Other studies have explored the performance measurement and ranking of transit systems. A Transit Performance Index was developed by APTA (1998), which suggested using NTD information to highlight a set of performance indicators that evaluate resource utilization and transit output, including:

- ❑ Cost per passenger mile
- ❑ Cost per seat mile
- ❑ Load factor
- ❑ In-service productivity (passenger miles per driver).

APTA's study explains that these measures can be used directly to compare systems, assess changes over time, and identify potential sources of improvement for a given system. To resolve the difficulty in understanding the relationship among the measures and the inter-city comparisons, a model was constructed to transform the key measures into an index between 0 and 1 (with the best performers near 1 and the worst performers near 0). With this index system, different agencies can be compared. Factors that are unique to cities of various sizes can be identified and accounted for in the index.

Rey, Perk, and Thompson conducted annual performance reviews, including trend and peer analyses, over a period of several years for the FDOT. The last complete report was the 2000

Performance Evaluation of Florida's Transit Systems (CUTR, 2000). In this study, the performance of each transit system in Florida was compared against itself over a 16-year period and against peer systems for the most recent year complete NTD data were available. Fixed-route and demand-response modes were considered separately.

The peer selection process developed by Rey, Perk, and Thompson, was tailored to Florida and therefore was concentrated in the Southeastern U.S. Systems were first selected based on the number of vehicles operated in maximum service, and then further analyzed based on seven additional indicators:

- ❑ Passenger trips
- ❑ Revenue miles
- ❑ Revenue hours
- ❑ Average speed
- ❑ Total operating expense
- ❑ Service area population
- ❑ Service area population density.

Using a simple scoring system based on the standard deviations from the Florida means for each measure, the peer groups were formed. The peer groups were then analyzed using several NTD-based indicators and measures, divided into three categories: general performance indicators, which consisted of absolute values obtained directly from the NTD; effectiveness measures, which indicate the extent to which various service-related goals are being achieved and are developed from the performance indicators (vehicle miles per capita, passenger trips per revenue mile, etc.); and efficiency measures, which involve reviewing the level of resources (labor or cost) required to achieve a given level of output and are also developed from the performance indicators (operating expense per passenger trip, maintenance expense per revenue mile, farebox recovery, etc.).

This study simply presented the transit systems' data along with the peer group means; the intent was not to explicitly rank systems. The study's authors indicated that performance evaluation based solely on NTD information will not directly measure several relevant considerations such as passenger satisfaction with regard to levels of service, public attitudes toward the agency, employee morale, quality of planning, contributions to economic development, air quality improvements, or other goals that may be important to an agency. In addition, this type of performance review does not measure several aspects of quality of service such as vehicle cleanliness and comfort, operator courtesy, on-time performance, quality of marketing and passenger information support, and level of satisfaction with hours of operation, frequency of service, and geographic coverage of service. It should be noted that the Transit Cooperative Research Program (TCRP) Report 100, *Transit Capacity and Quality of Service Manual, Second Edition* (Kittelson & Associates, Inc., et. al., 2003) includes a framework

designed to measure several of these quality of service characteristics from the transit passenger's point of view.

Chu, Fielding, and Lamar created single measures of efficiency and effectiveness for peer groups (1992). Two peer groups were included, one serving large metropolitan areas and the other serving small cities and large towns. The efficiency measure was a function of annual revenue hours divided by the sum of weighted annual vehicle operating expenses, maintenance expenses, general/administrative expenses, and other expenses. The effectiveness measure was a function of annual unlinked passenger trips divided by the sum of weighted annual revenue hours, urbanized area population density, proportion of households without automobiles, and annual financial assistance per passenger. The results showed that a transit system might be relatively efficient but ineffective, and vice versa.

Chu also evaluated six alternative approaches to creating a transit performance index (1996), including:

- ❑ *Average Performance Approach*—ranks transit systems based on their average performance across a set of performance dimensions (used by Hartgen, for example).
- ❑ *Best Performance Approach*—ranks systems by what they do best, and assumes that a system's priority objective is the one for which it achieves the most.
- ❑ *Worst Performance Approach*—is the opposite of the Best Performance Approach, and ranks systems with respect to the objective for which they achieve the least.
- ❑ *Stated Objective Approach*—ranks systems by their priority objective obtained from a system survey, and addresses the issue of a system not being able to achieve its priority objective due to external constraints.
- ❑ *Stated Priority Approach*—ranks systems by a weighted average of their performance across a set of performance dimensions (or categories), with the weights derived from a survey of systems.
- ❑ *Total Performance Approach*—ranks systems based on how they rank on individual dimensions, and overcomes the potential problem encountered by the previous methods of results being dominated by dimensions that show wide variation across systems.

Other studies have addressed the issue of transit performance more broadly. For example, accurate estimates of transit service area population are essential if an agency uses measures that incorporate density or per-capita data. Horner and Murray investigated issues of spatial representation of potential transit riders using geographic information systems (GIS). The authors concluded that the best estimates are those obtained using block-group level data based on the location of transit stops.

The Transit Performance Monitoring System (TPMS) was designed to collect data on transit customers through an ongoing, systematic program of on-board surveys (McCollom, et. al.). It

resulted from an effort by the Federal Transit Administration (FTA) to develop and test a plan for collecting data on transit benefits that could be implemented by transit systems at minimal cost. The TPMS involved 14 standard on-board survey questions, and implementation in conjunction with NTD surveys. Some of the results included the following:

- ❑ Low-income users represent a larger percentage of users at small transit systems (61%) than in medium (51%) or large (40%) systems.
- ❑ Work trips are a greater percentage of transit trips in large systems (58%) than in small systems (33%).
- ❑ There are more choice riders in medium (39%) and large (42%) systems than in small systems (33%).
- ❑ In terms of policy objectives, mobility is most important in smaller systems.
- ❑ In terms of congestion management, on average, 79% of riders are associated with this objective (large shares of riders associated with this objective in larger systems and in rail services of multi-modal systems).

The National Cooperative Highway Research Program (NCHRP) Synthesis Report 238 addresses performance measures in state departments of transportation (Poister, 1997). The report notes Washington DOT's transit mobility index (which was under development), which is intended to be able to track the availability, connectivity, and affordability of both fixed-route and paratransit services in the state's counties. The report found that, in terms of public transit operating, ridership, and financial statistics, most of the measures tracked by state DOTs are the same as those used by individual agencies. The amount of service provided is typically measured by vehicle miles/hours, or revenue miles/hours. Overall capacity can be measured by the number of seat-miles operated. Labor productivity is often measured by revenue hours per employee (or vehicle operator, or maintenance employee). Vehicle productivity is also sometimes monitored, in terms of measures including vehicle hours/miles per vehicle. Indicators of service quality may include on-time performance, and measures incorporating breakdowns and collisions. Many state DOTs track the number of passenger trips per vehicle hour/mile as a measure of overall transit system productivity. Passenger trips per capita can be a measure of the need for (or importance of) public transportation in a given service area. The cost per passenger trip is a standard measure of cost-effectiveness. Also, most state DOTs compare farebox recovery across transit systems and over time.

NCHRP Report 446, *A Guidebook for Performance-Based Transportation Planning* (Cambridge Systematics, Inc., 2000) provides an ideal summary for this literature review. It indicates that no two performance-based planning processes will be exactly alike. This is because agencies across the country have different organizational needs to satisfy, different types and levels of resources, and unique local and regional issues to consider. These differing needs, resources, and issues affect the environments in which transit agencies operate and make it difficult to

develop a performance review/ranking process that can reveal the true relative performance of these agencies throughout the country.

SUMMARY OF INPUT FROM ADVISORY COMMITTEE & OTHERS

As part of this study, input was gathered from an advisory committee consisting of transit industry representatives from around the United States. In addition, others with relevant experience also provided input. Those willing to share ideas and opinions were informed that the intent of this study is to develop a method of measuring commonly-maintained performance statistics in a manner that is broadly acceptable to the transit industry, and to provide useful information that helps agencies improve their performance over time. It was also noted that this particular study's scope was limited to NTD data representing the fixed-route motorbus mode.

There are several national ranking studies available in various industries. Typically, these studies provide a resource for customers to make more informed decisions. In the case of transit, such a study could target a national audience, the media, the industry policy-makers, or it could target individual agencies either focusing on information for management or the oversight board. Committee members were asked about any thoughts on where the greatest need and prospect for added value would be, and whether trend or peer analyses would be most appropriate.

Members of the committee responded that one of the major current issues in transit is the balance between ridership and cost-effective service with a reasonable farebox return. Support was voiced for the use of both trend and peer analyses. It was thought that there needs to be a way for agencies to compare and contrast themselves with one another, and that the study should include several peer groups with a detailed set of measurement criteria. It was noted that the most challenging part of this effort would be in the appropriate selection of peers. One member indicated the importance of benchmarking at the local level so agency management and governing boards can determine where a transit system stands relative to its peers and itself over time.

Advisory committee members were also asked if they had any opinions as to whether any study, regardless of methodology, would be embraced by the transit industry. The general consensus is that it will be difficult to get the industry to accept any methodology used for performance measurement. Peer comparison, if done well, is not simple. Previous studies have tended to focus on a single measure or small set of measures, and the committee members do not believe that such studies produce meaningful and useful results. There has always been a

level of resistance to performance rankings, and the low-ranked agencies, especially, will always argue that the studies are inherently flawed or biased in some manner. According to the committee, the argument that all systems are different is often used, and may be valid, but it is not supported in most other industry comparisons. One member stated that the transit industry should have standards or benchmarks that practitioners and managers can use to identify areas that are strong and areas that are weak. In most cases, transit managers succumb to political pressures to run clearly inefficient service instead of making decisions that will result in optimal efficiency and use of available resources. Without a national or industry standard, transit agencies operate in a vacuum with no comparative accountability for efficient operations.

Committee members were asked if there are any types of measures that they believe strongly should be included or excluded. Some members provided a list of measures used at their agency. For example, one member noted that the measures provided do well at explaining the “overall picture,” are easy to understand, and others can see the analogy in other industries (most of the measures provided by this member are included in the methodology presented later in this report). One noted that caution should be used in applying cost-per-employee measures, because different agencies outsource different functions, and comparisons would not be meaningful.

Another member noted that, because transit agencies often cannot conduct “business” as a private entity would, it is necessary to evaluate transit agencies against their particular constraints, and keeping in mind other various goals of a public service. For example, farebox recovery might not be the best indicator for agencies required to keep lower fares or operate routes with low ridership. Others cautioned against the aggregation of measures for multi-modal agencies, which could reduce the usefulness of results.

When asked their opinions on the number of measures that can be usefully absorbed, responses were varied. Some believed a large number of measures should be used, with the research focused on “tell(ing) the story” rather than just assembling large amounts of data. Others believed the number of measures used should not exceed six to ten.

Some committee members expressed reservations about using NTD data for benchmarking in this study. It is clear that some NTD requirements necessitate agencies to compile data differently from their internal accounts. Also, some noted limitations in the accuracy of NTD information, and that some agencies remain inconsistent in their reporting despite experience and the validation process. Committee members were informed that this relatively small study would begin with NTD data, and the results would make apparent any need for revisions or additional types of data that could be explored in further research. Other types of data suggested include cost of living, regional wage rates, and the consumer price index (CPI) to normalize wage and/or benefit information.

At least one of the committee members was not in favor of using peer comparisons. However, this study examines the establishment of peer groups. In categorizing transit agencies into peer groups, committee members indicated that common variables such as population (actual service area population, as defined by a $\frac{3}{4}$ -mile route buffer), population density, geographic region, agency size (in terms of vehicles operated and/or operating budget), and other fleet information might be used. Modes operated, governance structure, and contracting information might also be incorporated. Other variables not derived from the agency itself such as climate, labor market information, cost of living, and transit-dependency levels could also be appropriate (some of these variables would be at least partially addressed by looking at geographic regions).

Overall, committee members advised that any type of benchmarking or peer comparison study, such as this one, should not be considered an end in itself. The data used alone are never sufficient without further explanation and analysis. Results of such efforts are best used as a starting point for fully understanding the performance of a particular agency. They can also be presented to the industry and policy-makers as comparative information on how well their transit dollars are being utilized, and can make transit governing boards more accountable for the decisions they make and the priorities they set. It is hoped that the industry will welcome this effort.

INITIAL BENCHMARK DEVELOPMENT

Based on a review of previous transit performance/ranking analyses, input from the study advisory committee, and the scope of services prepared for this study, CUTR developed an initial transit benchmarking system incorporating several measures from the National Transit Database for all NTD reporters in the U.S. that operate fixed-route motorbus. Initial sets of peer groups were also established.

This section of the report outlines how the peer groups were selected, which measures were chosen for inclusion in the benchmarking, and the derivation of the results. It should be noted that the process described herein is not considered to be “finished.” It is anticipated that this process will evolve as future research efforts allow deeper analysis and further refinements.

Source of Data

This study is limited to the NTD data. Data were compiled using a relatively new tool called the Florida Transit Information System (FTIS) prepared for FDOT by the Lehman Transportation Center at Florida International University. This software tool contains a database with NTD information dating back to 1984, with 2001 being the most current report year available. While additional, more detailed information is available with this tool for Florida transit systems (such as precalculated measures and geographic information systems, or GIS, capabilities), data compiled directly from the NTD report forms are available for every transit system in the U.S. All data used in this benchmarking study (unless otherwise noted) are report year 2001 NTD data compiled from the latest available version of the FTIS at the time this report was written.

Peer Group Selection

According to previous studies, advisory committee input, and CUTR’s past experience with transit performance evaluation, it is clear that the appropriate selection of peers is one of the most important tasks in this benchmarking study, yet it is also one of the most difficult. It is the goal of this study to allow for comparisons among transit systems that have some similarities, rather than compare all transit systems across the country with each other. Factors including climate, population characteristics, and cost of living issues have an effect on the environment in which a transit agency operates. It was beyond the scope of this study to collect detailed data such as that mentioned previously for all transit systems; however, grouping first by geographic region does address some of the issues related to climate, populations, and costs. Table 1 shows how fixed-route transit agencies in different states were initially grouped.

Table 1: Geographic Groups for Peer Comparisons

Southeast	Southwest	Midwest	Northeast	Northwest
Alabama	Arizona	Illinois	Connecticut	Alaska
Arkansas	California	Indiana	Delaware	Idaho
Florida	Colorado	Iowa	District of Columbia	Montana
Georgia	Hawaii	Kansas	Maine	Oregon
Kentucky	Nevada	Michigan	Maryland	Washington
Louisiana	New Mexico	Minnesota	Massachusetts	Wyoming
Mississippi	Oklahoma	Missouri	New Hampshire	
North Carolina	Texas	Nebraska	New Jersey	
South Carolina	Utah	North Dakota	New York	
Tennessee		Ohio	Pennsylvania	
Virginia		South Dakota	Rhode Island	
West Virginia		Wisconsin	Vermont	

Once placed into their respective geographic groups, the transit systems were further divided based on the following variables, obtainable from the NTD (for the fixed-route motorbus mode):

- ❑ Service area population
- ❑ Service area population density
- ❑ Total Operating Expense
- ❑ Vehicles Operated in Maximum Service
- ❑ Annual Total Vehicle Miles.

Service area population and density provide information on the size of the area served while operating expense, vehicles operated, and vehicle miles convey information on the size of the system. Operating expense, vehicles operated, and vehicle miles were compiled for fixed-route motorbus service only (directly-operated and purchased services).

From the ranges for each of the above variables, a mean and standard deviation were calculated. This information was used to generate a simple scoring system based on whether an agency's value for a variable was within one standard deviation of the mean, between one and two standard deviations above than the mean, or greater than two standard deviations above the mean. For each transit system a composite score was computed as the sum of the five individual scores for the variables being considered. Then, the mean and standard deviation of the composite scores were calculated to provide break points for the peer groups.

In general, for each geographic region, peer groups were determined based on whether the transit systems' scores were greater than one standard deviation above the mean, above the mean but within one standard deviation, or below the mean. This analysis was performed again on the transit systems that fell below the mean of the original composite scores to break

them down into two additional peer groups per geographic region. In some instances, closer inspection of the group results indicated that, due to an unusually high score on one of the measures in the selection criteria, an agency needed to be re-categorized into the next group (either above or below). Approximately 10 transit agencies were re-categorized in this way.

In some cases, the very largest systems in each geographic region (such as New York City Transit, Chicago Transit Authority, etc.) did not have other comparable systems within their regions. As such, 20 of the largest systems from around the country were also put into a separate group and compared among themselves.

Initial Benchmarks

The measures selected for this benchmarking process were determined based on the other studies that were reviewed, input from the advisory committee and others, and CUTR's past experience conducting similar performance analyses. A total of 37 measures were used, which are listed in Table 2. As Table 2 indicates, some measures are absolute values (revenue miles, passenger trips, etc.), while others are ratios derived from these absolute values (passenger trips per capita, revenue miles per route mile, etc.). Several comparisons were completed, some using all 37 measures and some using just the ratios. The results presented in this report were generated from a composite index of the 23 measures shown in italics in Table 2. Appendix A provides a list of definitions for the measures shown in Table 2.

Table 2: Initial Benchmarking Criteria

Service Supply/Availability	Service Consumption	Quality of Service
Revenue Miles Revenue Hours Vehicle Miles Vehicle Hours Total Operating Expense <i>Revenue Miles per Route Mile</i> <i>Average Weekday Span of Service</i>	Passenger Trips <i>Passenger Trips per Capita</i> <i>Passenger Trips per Revenue Mile</i> <i>Passenger Trips per Revenue Hour</i> Passenger Miles	<i>Average Speed</i> Number of Vehicle System Failures <i>Revenue Miles Between Failures</i> Number of Collisions <i>Revenue Miles Between Collisions</i> <i>Average Headway</i>
Cost Efficiency	Operating Ratios	Vehicle Utilization
<i>Operating Expense per Capita</i> Vehicle Maintenance Expense Non-Vehicle Maintenance Expense General/Administrative Expense <i>Operating Expense per Revenue Hour</i> <i>Vehicle Maint. Exp. per Operating Exp.</i> <i>Non-Veh. Maint. Exp. per Operating Exp.</i> <i>Gen./Admin. Exp. per Operating Exp.</i>	<i>Farebox Recovery</i> <i>Local Revenue per Operating Expense*</i>	Peak Vehicles Total Vehicles <i>Vehicle Miles per Peak Vehicle</i> <i>Vehicle Hours per Peak Vehicle</i> <i>Revenue Miles per Vehicle Mile</i> <i>Revenue Miles per Total Vehicles</i> <i>Revenue Hours per Total Vehicles</i> <i>Revenue Miles per Peak Vehicle</i> <i>Spare Ratio</i>

*System total measure

NOTE: Benchmarking results shown later in this report were derived from a composite of the measures shown in italics.

Scoring Procedure

All data used in this analysis were compiled from the FTIS (2001 NTD data) and imported into Microsoft Excel. For each peer group, the mean and standard deviation of the transit agencies' values for each of the measures shown in Table 2 were computed. Each transit agency received a score for each measure based on the following relatively simple method:

- *2 points* if the agency's value was greater than 2 standard deviations above the mean.
- *1.5 points* if the agency's value was between 1 and 2 standard deviations above the mean.
- *1 point* if the agency's value was within 1 standard deviation above the mean.
- *0.75 point* if the agency's value was within 1 standard deviation below the mean.
- *0.5 point* if the agency's value was between 1 and 2 standard deviations below the mean.
- *0 points* if the agency's value was greater than 2 standard deviations below the mean.

By awarding 1 point to an agency whose value for a particular measure was within one standard deviation *above* the mean, and only 0.75 point if the agency's value was within one standard deviation *below* the mean, a slight weight is given to being greater than the average of those in the group. No other weights were introduced to the procedure in this initial phase.

Composite scores were calculated for each transit agency, and then the agencies in each group were ranked by their composite scores in descending order. Agencies with higher scores would be considered the better performers in their respective group. Because group means and, subsequently, scores, were calculated separately for each peer group, composite scores cannot be compared outside of a given peer group (that is, Miami-Dade Transit's composite score should not be compared to Central Ohio Transit Authority's score, or that for Tallahassee Transit). Composite scores can only be compared within each peer group analysis.

Several composite scores were calculated in each peer group. For example, a composite score was calculated using all 37 measures from Table 2, and one was calculated using only the 23 measures in italics from the same table. Results based on the latter score are presented in the next section of this report. In addition, composite scores were computed for each of the six subcategories from Table 2 so that the transit agencies can be compared on the basis of, for instance, service consumption or cost efficiency alone. The composite scores from the subcategories can also be used to help explain a transit agency's particularly high or low overall composite score. For example, an agency may have a low overall composite score in its peer group, but closer inspection of the subcategory results may show it performs very well in one or two areas, but has relatively worse performance in other areas, thus compressing its overall score. Using the 23 measures, composite scores could have a range between 0 and 46.

Results of Initial Benchmarking

This section of the report details the results of the initial benchmarking process. Results are shown for each of the peer groups developed in each geographic region (southeast, northeast, midwest, southwest, and northwest). In addition, results are shown for a peer group containing the largest transit systems in the U.S. Benchmark rankings are presented using the composite score of the 23 measures shown in italics in Table 2. For each group examined, a brief discussion of the results is included, although further analysis beyond what is revealed by the NTD data is not provided. It should be noted that all information is for the fixed-route motorbus mode. Directly-operated and purchased transportation data were combined for those measures that are reported for purchased transportation service; where noted, data represent directly-operated service only. Appendix B provides detailed data tables for all transit agencies reviewed in this report.

Southeast (SE) Region

The Southeast (SE) Region includes a total of 95 transit agencies in the following states:

- ❑ Alabama
- ❑ Arkansas
- ❑ Florida
- ❑ Georgia
- ❑ Kentucky
- ❑ Louisiana
- ❑ Mississippi
- ❑ North Carolina
- ❑ South Carolina
- ❑ Tennessee
- ❑ Virginia
- ❑ West Virginia

The transit agencies in this region were divided into four separate peer groups, using the methodology discussed previously. Table 3 shows the results for the SE Region Group A.

Table 3: Initial Benchmarking Results: SE Region – Group A

Transit Agency	Composite Score
Central Florida Regional Transportation Authority (Lynx) – FL	23.25
Regional Transit Authority of Orleans and Jefferson – LA	21.50
Broward County Mass Transit Division – FL	20.50
Miami-Dade Transit – FL	19.25
Metropolitan Atlanta Rapid Transit Authority – GA	19.25
Transportation District Commission of Hampton Roads – VA	15.50

The composite scores in Table 3 exclude the measure of revenue miles between collisions, because there were no data available in FTIS for the Regional Transit Authority of Orleans and Jefferson for the number of collisions. The most noticeable result in Table 3 is the relatively low score for the Transportation District of Hampton Roads. Further examination of the scores for the subcategories of measures shows this agency to be comparably weak in most areas, but very strong in cost efficiency. The data also show that, based on the peer selection criteria for this study, this agency does belong in this particular peer group. Just for informational purposes, Transportation District of Hampton Roads was reviewed in the SE Region Group B, and it appeared third from the bottom out of 19 transit agencies.

Table 4 lists the results of the next group in this region, Group B, which contains 18 agencies.

Table 4: Initial Benchmarking Results: SE Region – Group B

Transit Agency	Composite Score
Lee County Transit – FL	24.25
City of Kingsport – TN	24.00
Pinellas Suncoast Transit Authority – FL	23.00
Capital Transportation Corporation – LA	23.00
Palm Tran, Inc. – FL	22.50
Research Triangle Regional Public Transportation Authority – NC	22.25
Jacksonville Transportation Authority – FL	22.00
Greater Richmond Transit Company – VA	22.00
City of Alexandria, Alexandria Transit Company – VA	21.75
Charlotte Area Transit System – NC	20.75
Fairfax Connector Bus System – VA	20.50
Transit Authority of Northern Kentucky – KY	20.25
Petersburg Area Transit – VA	19.75
Memphis Area Transit Authority – TN	19.50
Transit Authority of River City – KY	19.25
Metropolitan Transit Authority – TN	19.25
Hillsborough Area Regional Transit Authority – FL	18.50
Birmingham-Jefferson County Transit Authority – AL	15.00

Lee County Transit and the City of Kingsport are the best performers in this peer group, despite the fact that these two transit agencies are fourth-last and second-last, respectively, in the subcategory of service consumption, and they are second-last and last, respectively, in the subcategory of operating ratios (which includes farebox recovery and local revenue as a percent of operating expense). However, Lee County and Kingsport perform well in every other subcategory, with Lee County being the best in terms of vehicle utilization, and third-best in

cost efficiency, and Kingsport being the best in service supply and cost efficiency. The agencies with the lowest scores in Table 4 are Hillsborough Area Regional Transit Authority and Birmingham-Jefferson County Transit Authority. In all subcategories, Hillsborough ranks in the middle to lower part of the group. Birmingham-Jefferson is last in three subcategories (service supply, quality of service, and vehicle utilization). Closer inspection of the peer selection criteria used in this study confirms that Birmingham-Jefferson should be in this group.

Table 5 shows results from the next group, SE Region Group C, which contains 27 agencies.

Table 5: Initial Benchmarking Results: SE Region – Group C

Transit Agency	Composite Score
Durham Area Transit Authority – NC	24.00
Albany Transit System – GA	23.25
Charleston Area Regional Transportation – SC	22.75
Shreveport Area Transit System – LA	22.75
South Carolina Electric & Gas Company-Columbia – SC	22.50
Chatham Area Transit Authority – GA	21.75
Central Arkansas Transit Authority – AR	21.50
Gainesville Regional Transit System – FL	21.25
Chapel Hill Transit – NC	21.00
Kanawha Valley Regional Transportation Authority – WV	21.00
Sarasota County Transportation Authority – FL	20.75
Transit Authority Lexington- Fayette Urban County Government – KY	20.75
Jefferson Parish Department of Transit Administration – LA	20.25
Winston-Salem Transit Authority - Trans-Aid of Forsyth County – NC	20.00
Greensboro Transit Authority – NC	19.50
Knoxville Transportation Authority – TN	19.50
Capital Area Transit – NC	19.25
Cobb Community Transit – GA	19.00
County of Volusia dba: VOTRAN – FL	19.00
City of Tallahassee-TALTRAN – FL	18.75
Metro Transit – AL	18.75
Augusta Richmond Co. Transit Dept – GA	18.50
Escambia County Area Transit – FL	18.50
Greater Roanoke Transit Company – VA	18.50
Chattanooga Area Regional Transportation Authority – TN	17.75
Potomac and Rappahannock Transportation Commission – VA	17.25
Space Coast Area Transit – FL	17.00

The composite scores listed in Table 5 do not include the measure of revenue miles between vehicle system failures. Six of the transit agencies in this peer group operate purchased motorbus services only, and so failures are not reported in the NTD (these six agencies are: Charleston Area Regional Transportation, Cobb Community Transit, Greensboro Transit Authority, Jefferson Parish Department of Transit Administration, Potomac and Rappahannock Transportation Commission, and South Carolina Electric & Gas Company-Columbia).

The two best performers in SE Region Group C are Durham Area Transit Authority and Albany Transit System. Despite ranking second-last in the subcategory of quality of service, Durham performs well in the other areas, ranking fourth-best in cost efficiency and best in vehicle utilization. Albany was strong in the subcategories of cost efficiency and the operating ratios, placing third-best in each, and was tied for best in the subcategory of vehicle utilization with Durham.

Potomac and Rappahannock Transportation Commission and Space Coast Area Transit placed at the bottom of this peer group. Potomac and Rappahannock ranked high in the subcategories of quality of service and the operating ratios, but ranked low in the subcategories of service consumption and cost efficiency (placing last in the latter subcategory). Space Coast appeared in the middle of the group in most subcategories but placed last in service consumption and second-last in vehicle utilization. Space Coast does have a unique service area geography that may help explain its performance in this peer group. However, when Space Coast was placed in the next peer group, Group D, it ranked 40th out of 45 transit agencies.

Table 6, on the following page, shows the results of the initial benchmarking within the SE Region Group D, the last group in this region. Group D contains 44 transit agencies. The best performers in this group are the City of Fairfax CUE Bus and Okaloosa County Transit. Those ranked near the bottom of this group are Polk County Transit Services, Lee-Russell Council of Governments, and Indian River County. It must be noted that the composite scores for this group do not include measures incorporating failures or collisions, due to a lack of data for several transit agencies in this group.

The City of Fairfax performs well in most of the subcategories, and is best in service supply. However, Fairfax did rank near the bottom of the group for the subcategory of quality of service (which, in this group, only contains the measures for average speed and average headway). Okaloosa County performs best in the group for cost efficiency, and is ranked near the top for the operating ratios. However, Okaloosa County ranked in the middle of the group for most of the other subcategories, and was second-last in service consumption.

Polk County, Lee-Russell, and Indian River County were the three transit agencies with the lowest composite scores in this group. Polk ranked near the bottom in most subcategories but was near the top in terms of cost efficiency. Lee-Russell's strongest subcategories were quality

of service and cost efficiency, where it ranked near the top of the group. Indian River was sixth-best in cost efficiency, but ranked near the bottom of the group in most other subcategories, placing last in terms of service supply, and second-last in quality of service.

Table 6: Initial Benchmarking Results: SE Region – Group D

Transit Agency	Composite Score	Transit Agency	Composite Score
City of Fairfax CUE Bus – VA	23.25	Greenville Transit Authority – SC	19.00
Okaloosa County – FL	22.00	Athens Transit System – GA	18.75
Clarksville Transit System – TN	21.75	City of Rome Transit Department – GA	18.75
Department of Transportation/METRA – GA	20.75	Loudoun County Commuter Bus Service – VA	18.75
Jackson Transit Authority – TN	20.75	High Point Transit – NC	18.50
Wilmington Transit Authority – NC	20.75	Johnson City Transit System – TN	18.50
Lafayette Transit System LTS – LA	20.50	City of Alexandria – LA	18.25
Lakeland Area Mass Transit District – FL	20.50	City of Danville Mass Transit System – VA	18.25
Pasco County Public Transportation – FL	20.50	Fayetteville Area System of Transit – NC	18.25
SunTran – FL	20.50	Mid-Ohio Valley Transit Authority – WV	18.25
Bay County Council On Aging - Bay Coordinated Transportation – FL	20.25	Tuscaloosa County Parking and Transit Authority – AL	18.25
City of Key West - Department of Transportation – FL	20.25	City of Jackson Transit System – MS	18.00
Manatee County Area Transit – FL	20.25	City of Monroe Transit System – LA	18.00
Mississippi Coast Transportation Authority – MS	20.25	Terrebonne Parish Consolidated Government – LA	18.00
City of Huntsville Department of Parking & Public Transit – AL	19.75	The Tri-State Transit Authority – WV	18.00
James City County Transit – VA	19.75	Pee Dee Regional Transportation Authority – SC	17.50
University of Arkansas, Fayetteville/Razorback Transit – AR	19.75	Santee Wateree Regional Transportation Authority – SC	17.50
Charlottesville Transit Service – VA	19.50	CRPTA - Waccamaw Regional Transportation Authority – SC	17.00
Greater Lynchburg Transit Company – VA	19.50	Montgomery Area Transit System – AL	17.00
Ohio Valley Regional Transportation Authority – WV	19.50	Polk County Transit Services Division – FL	16.75
Spartanburg Transit System – SC	19.50	Lee-Russell Council of Governments – AL	16.50
Asheville Transit Authority – NC	19.25	Indian River County Council on Aging, Inc. – FL	16.00

Northeast (NE) Region

In this analysis, the Northeast (NE) Region includes a total of 107 transit agencies in the following states:

- Connecticut
- Delaware
- District of Columbia
- Maine
- Maryland
- Massachusetts
- New Hampshire
- New Jersey
- New York
- Pennsylvania
- Rhode Island
- Vermont

The transit agencies in this region were divided into four separate peer groups, using the methodology discussed previously. Table 7 shows the results for the NE Region Group A.

Table 7: Initial Benchmarking Results: NE Region – Group A

Transit Agency	Composite Score
New York City Transit – NY	25.25
Southeastern Pennsylvania Transportation Authority – PA	22.25
New Jersey Transit Corporation (Consolidated) – NJ	22.25
Massachusetts Bay Transportation Authority – MA	21.00
Port Authority of Allegheny County – PA	19.75
Washington Metropolitan Area Transit Authority – DC	19.50
GTJC – NY	19.50
Maryland Transit Administration – MD	18.75

Because New York City Transit is so much larger than the other systems in this peer group (as well as the entire country), this group was analyzed without it; results are shown in Table 8.

Table 8: Initial Benchmarking Results: NE Region – Group A(1)

Transit Agency	Composite Score
Southeastern Pennsylvania Transportation Authority – PA	23.50
New Jersey Transit Corporation (Consolidated) – NJ	23.25
GTJC – NY	21.00
Massachusetts Bay Transportation Authority – MA	21.00
Port Authority of Allegheny County – PA	21.00
Washington Metropolitan Area Transit Authority – DC	19.75
Maryland Transit Administration – MD	18.50

It is clear from Tables 7 and 8 that the results are not significantly different when New York City Transit is excluded from the analysis. The best performer in the group is the Southeastern Pennsylvania Transportation Authority (SEPTA), and the agency with the lowest composite score is the Maryland Transit Administration (MTA). In terms of the measures used in this study, New York City Transit is strong in all subcategories except cost efficiency. SEPTA is strong in vehicle utilization, and MTA's low rank in quality of service and vehicle utilization accounted for its relatively low composite score in both Tables 7 and 8.

Table 9 presents the results of NE Region Group B, which consists of 14 transit agencies. Despite ranking last in the subcategory of service consumption, Suburban Transit Corporation is first overall in this group, largely due to ranking best in terms of cost efficiency and vehicle utilization. Delaware Transit Corporation and Queens Surface Transportation had relatively low scores in this group. Delaware Transit appeared in the middle of the group for most subcategories, but finished last in quality of service and the operating ratios. Queens Surface Transportation ranked second-best in terms of service consumption, but ranked last in the group in terms of service supply and cost efficiency.

Table 9: Initial Benchmarking Results: NE Region – Group B

Transit Agency	Composite Score
Suburban Transit Corporation – NJ	26.00
Academy Lines, Inc. – NJ	23.50
Ride-On Montgomery County Government – MD	23.50
Hudson Transit Lines, Inc. – NJ	23.25
Metropolitan Suburban Bus Authority dba MTA Long Island Bus – NY	22.00
Liberty Lines Transit, Inc. – NY	21.75
New York Bus Tours, Inc., dba New York Bus Service – NY	21.00
Connecticut Transit-Hartford Division – CT	21.00
Niagara Frontier Transit Metro System, Inc. – NY	20.75
Capital District Transportation Authority – NY	20.50
Regional Transit Service, Inc. and Lift Line, Inc. – NY	20.00
Rhode Island Public Transit Authority – RI	20.00
Delaware Transit Corporation – DE	18.00
Queens Surface Corporation – NY	17.75

On the following page, the results of NE Region Group C are shown in Table 10. This peer group contains a total of 25 transit agencies.

Table 10: Initial Benchmarking Results: NE Region – Group C

Transit Agency	Composite Score
Olympia Trails Bus Co., Inc. c/o NJ Transit, Carrier Admin. – NJ	25.25
Trans-Bridge Lines, Inc. c/o NJ Transit, Carrier Admin. – NJ	22.50
Trans-Hudson Express c/o NJ Transit, Carrier Admin. – NJ	22.00
Private Transportation – NY	20.00
City of Long Beach – NY	19.75
Worcester Regional Transit Authority – MA	19.50
York County Transportation Authority – PA	19.25
Pioneer Valley Transit Authority – MA	19.25
Greater Bridgeport Transit Authority – CT	19.25
Rockland Coaches, Inc. – NJ	19.25
Connecticut Transit-New Haven Division – CT	19.00
CNY Centro, Inc. – NY	19.00
Lakeland Bus Lines, Inc. c/o NJ Transit, Carrier Admin. – NJ	19.00
Red Rose Transit Authority – PA	19.00
Transit Express – MA	18.75
New Jersey Transit Corporation – NJ	18.75
Transport of Rockland – NY	18.75
Metro-North Commuter Railroad Co. - -NY	18.75
Private One of New York LLC, d.b.a. New York Airport Service – NY	18.25
Liberty Lines Express, Inc. – NY	18.00
Southeastern Regional Transit Authority – MA	17.75
Lehigh and Northampton Transportation Authority – PA	17.50
DeCamp Bus Lines c/o NJ Transit, Carrier Admin. – NJ	17.50
Westchester County Department of Transportation – NY	16.75
Cumberland-Dauphin-Harrisburg Transit Authority – PA	16.50

Due to several transit agencies not having complete NTD data for vehicle failures and/or collisions, the composite scores in Table 10 do not include the measures of revenue miles between failures and revenue miles between collisions. Olympia Trails Bus Co., Trans-Bridge Lines, and Trans-Hudson Express, all part of NJ Transit, are the best performers in this peer group. Olympia Trails had the highest score, and is ranked best in terms of service supply and vehicle utilization, but is not as strong in terms of service consumption and cost efficiency. Trans-Bridge lines ranked best in quality of service, while Trans-Hudson ranked best in service consumption.

Westchester County Department of Transportation and Cumberland-Dauphin-Harrisburg Transit Authority had the lowest scores in NE Region Group C. Further examination of the subcategory scores can provide insight into these results. Westchester ranked last in the group in terms of quality of service and cost efficiency, but ranked best in the operating ratios and was strong in terms of vehicle utilization. Cumberland-Dauphin-Harrisburg ranked in the middle to lower part of the group in each of the subcategories of measures.

Table 11, on the following page, presents the initial benchmarking results of the last peer group in the NE Region, which is Group D. This peer group, one of the largest in this report, contains 60 mostly small and medium-sized transit agencies in the NE Region. Once again, because of a lack of data on failures and collisions for several systems in this group, composite scores listed in Table 11 do not include the measures of revenue miles between failures and revenue miles between collisions.

The best three performers in this peer group are Orange-Newark-Elizabeth, Inc. and South Orange Avenue IBOA, both affiliated with NJ Transit, and Putnam County Transit. Both Orange-Newark-Elizabeth and South Orange Avenue IBOA ranked near the top of the group in all subcategories except cost efficiency, where they ranked near the bottom (South Orange Avenue actually ranked last).

The three transit agencies with the lowest scores in Table 11 are Western Maine Transportation Services, Inc., G G & C Bus Company, Inc., and Cape Ann Transportation Authority. Western Maine ranked in the middle to lower part of the group for most all subcategories, ranking lowest in cost efficiency. Similarly, G G & C and Cape Ann both ranked in the lower part of the group in most subcategories. G G & C ranked last in quality of service and Cape Ann ranked last in vehicle utilization.

Table 11: Initial Benchmarking Results: NE Region – Group D

Transit Agency	Composite Score	Transit Agency	Composite Score
Orange-Newark-Elizabeth, Inc. c/o NJ Transit, Carrier Admin. – NJ	26.50	City of Nashua Nashua Transit System – NH	18.75
Putnam County Transit – NY	24.50	New Britain Transp. Co. Inc. (1047)–CT	18.75
South Orange Avenue IBOA c/o NJ Transit, Carrier Admin. – NJ	24.00	Middletown Transit District – CT	18.75
Clarkstown Mini-Trans – NY	23.25	Berks Area Reading Transp. Auth. – PA	18.50
Howard Transit c/o Corridor Transp – MD	23.25	Village of Spring Valley Bus – NY	18.50
Community Transit, Inc. c/o NJ Transit, Carrier Admin. – NJ	22.25	Norwalk Transit District – CT	18.25
Greater Glens Falls Transit System – NY	22.00	Centro of Cayuga, Inc. – NY	18.25
Lafayette-Greenville IBOA c/o NJ Transit, Carrier Admin. – NJ	22.00	Southeast Area Transit – CT	18.25
Connecticut Transit-Stamford Div. -- CT	21.25	TransIT Svcs of Frederick Count – MD	18.25
Centre Area Transp. Authority – PA	21.00	Merrimack Valley Reg Transit Auth–MA	18.00
Monsey New Square Trails Corp. – NY	21.00	T-Tran – NY	18.00
Dutchess Cty. Div. of Mass Transp – NY	20.75	Huntington Area Rapid Transit – NY	18.00
Greater Hartford Transit District – CT	20.50	Manchester Transit Authority – NH	18.00
Milford Transit District – CT	20.50	Beaver County Transit Authority – PA	18.00
Greater Attleboro-Taunton Regional Transit Authority – MA	20.25	Centro of Oswego, Inc. – NY	18.00
Chemung County Transit System – NY	20.25	Montachusett Reg Transit Auth – MA	18.00
Leisure Line c/o NJT, Carrier Admin. – NJ	20.25	Connecticut Dept. of Transp. – CT	17.75
Greater Portland Transit District – ME	20.25	Utica Transit Authority – NY	17.75
Tompkins Consolidated Area Transit – NY	20.00	Cty of Lackawanna Trans. System – PA	17.75
Harford County Transp. Services – MD	19.75	Mid Mon Valley Transit Authority	17.75
Broome Cty Dept. of Public Transp. – NY	19.50	Northeast Transp. Company, Inc. – CT	17.50
Chittenden County Transp. Auth. – VT	19.50	Washington County Transp Dept – MD	17.25
Luzerne County Transp. Auth. – PA	19.25	Cambria County Transit Authority – PA	17.25
Williamsport Bureau of Transp. – PA	19.25	Lowell Regional Transit Authority – MA	17.00
City of Bangor – ME	19.25	New Britain Transp. Co. Inc. (1052)–CT	17.00
Housatonic Area Regional Transit – CT	19.25	Altoona Metro Transit – PA	16.00
Erie Metropolitan Transit Authority – PA	19.00	Cape Cod Regional Transit Auth. – MA	16.00
Westmoreland County Transit Auth. – PA	19.00	Western Maine Transp Svcs, Inc. – ME	15.50
Brockton Area Transit Authority – MA	18.75	G G & C Bus Company, Inc. – PA	14.75
Annapolis Department of Transp. – MD	18.75	Cape Ann Transp. Auth – MA	14.75

Midwest (MW) Region

For this benchmarking analysis, the Midwest (MW) Region includes a total of 105 transit agencies in the following states:

- ❑ Illinois
- ❑ Indiana
- ❑ Iowa
- ❑ Kansas
- ❑ Michigan
- ❑ Minnesota
- ❑ Missouri
- ❑ Nebraska
- ❑ North Dakota
- ❑ Ohio
- ❑ South Dakota
- ❑ Wisconsin

Following the peer selection methodology discussed previously, the transit agencies in this region were divided into four separate peer groups.

Tables 12 and 13 show the results for the MW Region Group A, which contains 11 of the largest transit agencies in the region. Due to its size in comparison with the other transit agencies in this region, Chicago Transit Authority is included in Table 12, but is not included in the results in Table 13 (on the following page).

Table 12: Initial Benchmarking Results: MW Region – Group A

Transit Agency	Composite Score
Chicago Transit Authority – IL	27.75
Milwaukee County Transit System – WI	23.50
Pace, Suburban Bus Division – IL	23.25
Suburban Mobility Authority for Regional Transportation – MI	22.25
City of Detroit Department of Transportation – MI	21.50
The Greater Cleveland Regional Transit Authority – OH	20.00
Bi-State Development Agency – MO	19.75
Metro Transit – MN	19.50
Southwest Ohio Regional Transit Authority – OH	19.25
Kansas City Area Transportation Authority – MO	19.25
Central Ohio Transit Authority – OH	18.50

Table 13: Initial Benchmarking Results: MW Region – Group A(1)

Transit Agency	Composite Score
Milwaukee County Transit System – WI	27.50
Pace, Suburban Bus Division – IL	23.25
City of Detroit Department of Transportation – MI	22.50
Suburban Mobility Authority for Regional Transportation – MI	21.75
The Greater Cleveland Regional Transit Authority – OH	20.75
Metro Transit – MN	20.75
Bi-State Development Agency – MO	20.00
Southwest Ohio Regional Transit Authority – OH	19.25
Kansas City Area Transportation Authority – MO	19.25
Central Ohio Transit Authority – OH	18.75

Table 12 shows Chicago Transit Authority to be the best performer in the group, which might be expected given its size relative to the other agencies in the group. Chicago performed well in all subcategories, with its lowest ranking in quality of service (still in the middle of the group).

Milwaukee County Transit System is the best performer when Chicago Transit Authority is not considered. Upon closer examination of the subcategories of performance measures, Milwaukee ranked high in terms of service consumption, cost efficiency, and vehicle utilization, but ranked lower in terms of quality of service. Southwest Ohio Regional Transit Authority, Kansas City Area Transportation Authority, and Central Ohio Transit Authority had the lowest overall composite scores in this group. While Kansas City and Central Ohio are two of the smaller transit agencies in this group, it should be noted that Suburban Mobility Authority for Regional Transportation is similarly sized, but ranked much higher. Southwest Ohio was very strong in terms of cost efficiency, but ranked last in vehicle utilization. Kansas City ranked in the middle to lower part of the group for most subcategories but was very strong in terms of quality of service. Central Ohio ranked in the middle to lower part of the group in all subcategories, but did not have one or more areas in which it performed well enough to boost its score.

Table 14, on the following page, presents the results of the next group in this region, MW Region Group B. This group consists of 10 transit agencies. It should be noted that the composite scores shown in Table 14 do not include the measure of revenue miles between failures, because the Metropolitan Council is a purchased-transportation service and failures are not reported in the NTD.

Table 14: Initial Benchmarking Results: MW Region – Group B

Transit Agency	Composite Score
Indianapolis Public Transportation Corporation – IN	22.50
Miami Valley Regional Transit Authority – OH	22.00
Capital Area Transportation Authority – MI	21.75
Madison Metro Transit – WI	20.25
Mass Transportation Authority – MI	20.25
Interurban Transit Partnership – MI	20.00
Transit Authority of Omaha – NE	19.50
Metropolitan Council – MN	19.50
Metro Regional Transit Authority – OH	19.00
Toledo Area Regional Transit Authority – OH	18.50

As shown in Table 14, Indianapolis Public Transportation Corporation is the best performer in this group, based on the analysis used in this report, while Toledo Area Regional Transit Authority has the lowest composite score. Interestingly, both Indianapolis and Toledo are in the middle of the group in terms of service consumption and cost efficiency. However, Indianapolis ranked second-best in terms of both service supply and vehicle utilization. Toledo ranked in the middle to lower part of the group in most subcategories of measures.

The next group in this region, MW Region Group C, contains 30 transit agencies. Its results are listed in Table 15 on the following page. Due to a lack of data on vehicle system failures for several transit agencies in this group, the composite scores in Table 15 do not include the measure of revenue miles between failures.

According to Table 15, University of Michigan Parking and Transportation Services and Stark Area Regional Transit Authority have the highest overall composite scores in this group. University of Michigan ranked best in the subcategories of service supply and service consumption, and was also strong in cost efficiency. Stark ranked best in terms of vehicle utilization, and ranked well in the other subcategories except service consumption, where it was one of four transit agencies with the lowest score in the group.

Five Seasons Transportation and Springfield Mass Transit District have the lowest composite scores in this group, as shown in Table 15. Both transit agencies ranked in the middle to lowest parts of the group in all subcategories of measures.

Table 15: Initial Benchmarking Results: MW Region – Group C

Transit Agency	Composite Score
University of Michigan Parking and Transportation Services – MI	26.25
Stark Area Regional Transit Authority – OH	24.00
Belle Urban System-Racine – WI	23.25
Southwest Missouri State University – MO	23.25
Lorain County Transit – OH	23.00
Champaign-Urbana Mass Transit District – IL	22.25
LaCrosse Municipal Transit Utility – WI	21.25
Madison County Transit District –IL	21.00
Butler County Regional Transit Authority – OH	21.00
Wichita Transit – KS	20.25
Campus Bus Service – OH	20.25
Pekin Municipal Bus Service – IL	20.25
South Bend Public Transportation Corporation – IN	20.00
Greater Peoria Mass Transit District – IL	19.75
Bloomington Public Transportation Corporation – IN	19.75
Kalamazoo Metro Transit System – MI	19.50
Ann Arbor Transportation Authority – MI	19.25
Waukesha County Transit System – WI	19.25
Gary Public Transportation Corporation – IN	19.25
Greater Lafayette Public Transportation Corporation – IN	19.00
Muncie Indiana Transit System – IN	19.00
Duluth Transit Authority – MN	18.75
Western Reserve Transit Authority – OH	18.75
Rock Island County Metropolitan Mass Transit District – IL	18.75
StarTran – NE	18.75
Kenosha Transit – WI	18.25
Des Moines Metropolitan Transit Authority – IA	18.00
Green Bay Metro – WI	17.75
Five Seasons Transportation – IA	17.25
Springfield Mass Transit District – IL	16.75

On the following page, Table 16 presents the results for the 54 transit agencies in MW Region Group D, the last group in this region. Group D represents most of the smaller transit agencies in this region. With several agencies lacking NTD data for vehicle failures and/or collisions, the composite scores in Table 16 do not include measures derived from these two variables.

Table 16: Initial Benchmarking Results: MW Region – Group D

Transit Agency	Composite Score	Transit Agency	Composite Score
Heart City Rider/Goshen Transit – IN	24.00	City of Holland Macatawa Area Express – MI	19.00
University of Iowa – IA	22.75	Ozaukee County Transit Services – WI	19.00
Brunswick Transit Alternative – OH	22.75	City of Appleton-Valley Transit – WI	18.75
City Utilities of Springfield Transit Services – MO	22.50	City of Newark Transit Operations – OH	18.75
Eau Claire Transit System – WI	21.75	Columbia Transit System – MO	18.75
City of Anderson Transportation System – IN	21.50	Sioux Falls Transit – SD	18.50
Rockford Mass Transit District – IL	21.00	Sheboygan Transit System – WI	18.50
Iowa City Transit – IA	21.00	Johnson County Transit – KS	18.00
Lawrence Transit System – KS	20.75	Richland County Transit – OH	18.00
Metropolitan Evansville Transit System – IN	20.50	Blue Water Area Transportation Commission – MI	18.00
Oshkosh Transit System – WI	20.50	Janesville Transit System – WI	18.00
Rapid Transit System – SD	20.50	LAKETRAN – OH	17.75
Fort Wayne Public Transportation Corporation – IN	20.25	Twin Cities Area Transportation Authority – MI	17.75
City of Rochester, Minnesota – MN	20.25	Hammond Transit System – IN	17.25
St. Cloud Metropolitan Transit Commission – MN	20.25	Decatur Public Transit System – IL	17.25
City of Jackson Transportation Authority – MI	20.00	Wausau Area Transit System – WI	17.25
Davenport Public Transit – IA	19.75	Springfield City Area Transit – OH	17.00
Fargo Metropolitan Area Transit – ND	19.75	Saginaw Transit Authority Regional – MI	16.75
Bloomington-Normal Public Transit System – IL	19.50	Portage Area Regional Transportation Authority – OH	16.75
Bettendorf Transit System – IA	19.50	East Chicago Transit – IN	16.75
Grand Forks City Bus – ND	19.50	Battle Creek Transit – MI	16.75
Sioux City Transit System – IA	19.50	City of Beloit Transit System – WI	16.75
Topeka Metropolitan Transit Authority – KS	19.25	City of Moorhead-Transit – MN	16.75
Waukesha Transit Commission – WI	19.25	Muskegon Area Transit System – MI	16.50
Metropolitan Transit Authority of Black Hawk County – IA	19.25	Terre Haute Transit Utility – IN	16.00
St. Joseph Transit – MO	19.25	Bay Metropolitan Transportation Authority – MI	15.75
Middletown Transit System – OH	19.00	City of Dubuque-KeyLine – IA	15.25

Further examination of the subcategory scores can be used to help explain the results shown in Table 16. Heart City Rider/Goshen Transit, University of Iowa, and Brunswick Transit Alternative had the highest composite scores in this group. Heart City Rider performed best in terms of cost efficiency and vehicle utilization, but ranked low in terms of service consumption. University of Iowa ranked best in service supply and service consumption, but ranked lowest in terms of the operating ratios, mainly as a result of a low farebox recovery ratio, which can be expected for a university transit system that often has low or free fares (University of Iowa reported low passenger fare revenues). Brunswick Transit Alternative ranked low in terms of service supply and service consumption, but ranked very high in terms of quality of service, operating ratios, and vehicle utilization.

Bay Metropolitan Transportation Authority and City of Dubuque—Key Line had the lowest composite scores in this group. Both transit agencies ranked in the middle to lower part of the group in all subcategories of measures, but ranked lowest in terms of service supply.

Southwest (SW) Region

The Southwest (SW) Region includes a total of 110 transit agencies in the following states:

- ❑ Arizona
- ❑ California
- ❑ Colorado
- ❑ Hawaii
- ❑ Nevada
- ❑ New Mexico
- ❑ Oklahoma
- ❑ Texas
- ❑ Utah

Using the peer selection methodology discussed previously, the transit agencies in this region were divided into five separate peer groups.

Table 17, on the following page, shows the results for the SW Region Group A, which contains 9 of the largest transit agencies in the region, including Los Angeles County Metropolitan Transportation Authority (LACMTA). Due to its size in comparison with the other transit agencies in this group, LACMTA is included in Table 17, but is not included in the results in Table 18 (on the following page).

Table 17: Initial Benchmarking Results: SW Region – Group A

Transit Agency	Composite Score
San Francisco Municipal Railway – CA	25.00
City and County of Honolulu Dept of Transportation Services – HI	23.50
Orange County Transportation Authority – CA	23.25
Metropolitan Transit Authority of Harris County – TX	21.50
Regional Transportation District – CO	21.50
Alameda-Contra Costa Transit District – CA	21.50
Los Angeles County Metropolitan Transportation Authority – CA	21.00
Santa Clara Valley Transportation Authority – CA	19.00
Dallas Area Rapid Transit Authority – TX	18.75

Table 18: Initial Benchmarking Results: SW Region – Group A(1)

Transit Agency	Composite Score
San Francisco Municipal Railway – CA	25.50
Orange County Transportation Authority – CA	22.75
City and County of Honolulu Dept of Transportation Services – HI	22.75
Alameda-Contra Costa Transit District – CA	21.75
Metropolitan Transit Authority of Harris County – TX	21.25
Regional Transportation District – CO	21.00
Dallas Area Rapid Transit Authority – TX	19.50
Santa Clara Valley Transportation Authority – CA	18.50

Both Table 17 and Table 18 show San Francisco Municipal Railway (which directly-operates motorbus services), to be the best performer in this group. Both tables also indicate that Dallas Area Rapid Transit Authority and Santa Clara Valley Transportation Authority have the overall lowest composite scores in this peer group.

From closer inspection of the results in Table 17, LACMTA ranked high in the subcategories of service supply and service consumption, as well as the operating ratios. However, LACMTA ranked lower in terms of quality of service.

San Francisco Municipal Railway, upon examination of the subcategory measures, ranked the best in the group in terms of service supply and service consumption, and was strong in vehicle utilization. Dallas and Santa Clara ranked in the middle to lower part of the group for most of the subcategory measures; however, Dallas ranked the best in the group in terms of the

operating ratios. Both Dallas and Santa Clara ranked solidly in the middle of the peer group in terms of vehicle utilization.

Table 19 below presents the initial benchmarking results of the next group in this region, SW Region Group B. This group consists of 8 transit agencies from this region.

Table 19: Initial Benchmarking Results: SW Region – Group B

Transit Agency	Composite Score
RTC of Southern Nevada – NV	25.25
San Diego Transit Corporation – CA	21.25
First Transit, Inc. (6057) – TX	20.50
VIA Metropolitan Transit – TX	20.50
Capital Metropolitan Transportation Authority – TX	19.75
City of Los Angeles Department of Transportation – CA	19.25
City of Phoenix Public Transit Department – AZ	18.50
San Mateo County Transit District – CA	16.50

The scores in Table 19 show that RTC of Southern Nevada is the strongest performer in this group, while San Mateo County Transit District has the lowest overall score. Further examination of the subcategory scores shows that both RTC and San Mateo have the same scores for service supply, placing them in the middle of the group; however, RTC ranks near the top in terms of service consumption while San Mateo ranks near the bottom. Also, RTC's high overall composite score was due, in part, to its very high score in the subcategory of vehicle utilization. RTC ranked best in the group in terms of vehicle utilization, while San Mateo ranked the lowest.

The next group in this region is SW Region Group C. Results for this group are shown on the following page in Table 20. SW Region Group C includes 18 transit agencies. As shown in the table, there is more than one transit system operated by Laidlaw Transit Services, Inc., and First Transit, Inc. These transit systems are differentiated by their NTD identification numbers, which are the four-digit numbers in parentheses. In addition, the Los Angeles Metropolitan Transportation Authority in this peer group represents the purchased motorbus services operated for LACMTA under a separate NTD identification number. It should also be noted that the composite scores shown in Table 20 do not include the measure of revenue miles between failures, due to a lack of data on vehicle system failures for several transit agencies in this group.

Laidlaw Transit Services, Inc. (9178), which operates in El Monte, California, ranked the best in this group. Laidlaw (9178) ranked the best in the subcategories of quality of service and the operating ratios, and was strong in the other subcategories.

Another system operated by Laidlaw Transit Services, Inc., (NTD #9158) which operates in Santa Ana, California, had one of the lowest scores in this group. This system ranked in the middle to lower part of the group in most subcategories but ranked the best in the group in terms of cost efficiency. Finally, Golden Gate Bridge Highway and Transportation Authority and Fort Worth Transportation Authority had the two lowest composite scores in the group. Golden Gate did rank near the top in terms of service supply and quality of service. Fort Worth ranked in the lower part of the peer group in most of the subcategories of measures.

Table 20: Initial Benchmarking Results: SW Region – Group C

Transit Agency	Composite Score
Laidlaw Transit Services Inc. (9178) – CA	25.25
Long Beach Public Transportation Company – CA	22.50
Santa Monica's Big Blue Bus – CA	22.25
Mass Transit Department-City of El Paso – TX	22.00
North San Diego County Transit Development Board – CA	22.00
San Diego Metropolitan Transit Development Board – CA	21.75
OMNITRANS – CA	21.75
First Transit, Inc. (6087) – TX	21.25
Riverside Transit Agency – CA	20.50
City of Tucson – AZ	20.50
Sun Tran of Albuquerque – AZ	19.50
First Transit, Inc. (9179) – CA	19.25
Los Angeles County Metropolitan Transportation Authority – CA	18.50
Sacramento Regional Transit District – CA	18.25
Central Contra Costa Transit Authority – CA	18.00
Laidlaw Transit Services, Inc. (9158) – CA	17.50
Golden Gate Bridge, Highway and Transportation District – CA	17.25
Fort Worth Transportation Authority – TX	15.50

Table 21 below summarizes the results of the next group, SW Region Group D. A total of 27 transit agencies form this peer group. Composite scores in this group exclude the measure of revenue miles between failures due to a lack of NTD data on vehicle system failures from several agencies.

Table 21: Initial Benchmarking Results: SW Region – Group D

Transit Agency	Composite Score
Regional Transportation Commission of Washoe County – NV	24.25
Culver City Municipal Bus Lines – CA	24.00
City of Vallejo: Vallejo Transit Vallejo-San Francisco Ferry – CA	24.00
Laredo Metro, Inc. – TX	23.25
UNITRANS University of California, Davis – CA	22.50
Fresno Area Express – CA	22.00
Norwalk Transit System – CA	21.75
Montebello Bus Lines – CA	21.50
City of Gardena Transportation Department – CA	21.50
Golden Empire Transit District – CA	21.50
Santa Barbara Metropolitan Transit District – CA	21.50
Santa Clarita Transit – CA	21.50
County of San Diego Transit System – CA	20.50
City of Tempe Transportation Planning & Transit Division – AZ	20.25
South Coast Area Transit – CA	20.00
Regional Public Transportation Authority – AZ	19.75
Colorado Springs Transit System – CO	19.00
Eastern Contra Costa Transit Authority – CA	18.75
Santa Cruz Metropolitan Transit District – CA	18.50
Monterey-Salinas Transit – CA	18.50
Sonoma County Transit – CA	18.50
Central Oklahoma Transit & Parking Authority – OK	17.75
City of Torrance Transit System – CA	17.75
Metropolitan Tulsa Transit Authority – OK	17.75
Corpus Christi Regional Transportation Authority – TX	17.25
SunLine Transit Agency – CA	17.25
San Joaquin Regional Transit District – CA	15.25

According to the results in Table 21 above, the Regional Transportation Commission of Washoe County has the highest overall composite score in this peer group, while San Joaquin Regional

Transit District has the lowest. Closer examination of the subcategory scores provides some insight into these results.

Washoe County ranks at the top of the group in terms of service supply, while San Joaquin ranks at the bottom. San Joaquin also ranks lowest in the group in terms of vehicle utilization, while Washoe County ranks best in this subcategory. Both transit agencies place in the middle of the group in terms of cost efficiency and the operating ratios.

The final group in this region is SW Region Group E, which contains 48 of the smaller transit agencies in the southwest region. Table 22, on the following page, provides the initial benchmarking results of this group. It should be noted that, due to a lack of NTD data on vehicle system failures and collisions from several agencies in the group, the composite scores listed in Table 22 do not include the measures of revenue miles between failures and revenue miles between collisions.

The City of Lodi, National City Transit, Beaumont Transit System, and The Logan Transit District have the best composite scores in this group. All four are strong in the subcategories of service supply and service consumption. The City of Lodi ranked best in the group in terms of vehicle utilization. National City was strong in most subcategories, but ranked low in terms of quality of service and cost efficiency. Beaumont also was strong in most subcategories, ranking third-best in vehicle utilization, but it ranked relatively low in the operating ratios. Finally, Logan's strongest subcategory is service consumption, where it ranked second-best in the group.

Santa Fe Trails, Waco Transit System, and the Lower Rio Grande Valley Development Council have the lowest composite score in this group. Santa Fe ranked in the middle to lower part of the group in each subcategory, and ranked last in terms of vehicle utilization. Waco ranked in the lower part of the group in each subcategory. Lower Rio Grande also ranked in the lower part of the group in most subcategories, including having the lowest score in quality of service; however, this transit agency was relatively strong in terms of cost efficiency and the operating ratios.

Table 22: Initial Benchmarking Results: SW Region – Group E

Transit Agency	Composite Score	Transit Agency	Composite Score
City of Lodi – CA	24.00	Livermore/Amador Valley Transit Authority – CA	19.00
National City Transit – CA	23.50	Chico Area Transit System City of Chico – CA	19.00
Beaumont Transit System – TX	23.25	City of Union City Transit Division – CA	19.00
The Logan Transit District – UT	23.00	Amarillo City Transit – TX	18.75
Island Transit – TX	22.25	Pueblo Transit – CO	18.50
City of Mesa – AZ	22.00	City of Greeley-Transit Services – CO	18.25
Western Contra Costa Transit Authority – CA	21.75	Santa Maria Area Transit – CA	18.25
Victor Valley Transit Authority – CA	21.50	City of Fairfield, Fairfield/Suisun Transit – CA	18.00
City Transit Management Company, Inc. – TX	21.25	City of San Angelo – TX	18.00
Ventura Intercity Service Transit Authority – CA	21.25	Yuba-Sutter Transit Authority – CA	18.00
Yolo County Transportation District – CA	21.00	City of Denton Public Transportation Department – TX	17.75
Merced County Transit – CA	21.00	Mesa County – CO	17.75
City of Santa Rosa – CA	20.75	Roseville Transit – CA	17.75
Antelope Valley Transit Authority – CA	20.50	Thousand Oaks Transit c/o City of Thousand Oaks – CA	17.75
Modesto Area Express – CA	20.25	City of Scottsdale - Scottsdale Connection – AZ	17.50
Simi Valley Transit – CA	20.25	Abilene Transit System – TX	17.50
City of Commerce Municipal Buslines – CA	20.00	Brazos Transit District – TX	17.50
Redding Area Bus Authority – CA	20.00	Hill County Transit District – TX	17.25
Transfort – CO	20.00	Port Arthur Transit – TX	17.25
City of Visalia-Visalia City Coach – CA	19.75	City of Lompoc-Lompoc Transit – CA	16.50
City of Napa Napa Valley Transit/ The V.I.N.E. – CA	19.75	City of Glendale – Transit – AZ	16.25
City of Brownsville Brownsville Urban System – TX	19.50	Santa Fe Trails - City of Santa Fe – NM	16.00
City of San Luis Obispo – CA	19.50	Waco Transit System, Inc. – TX	16.00
Las Cruces Area Transit-RoadRUNNER – NM	19.25	Lower Rio Grande Valley Development Council – TX	15.75

Northwest (NW) Region

The Northwest (NW) Region includes 24 transit agencies in the following states:

- ❑ Alaska
- ❑ Idaho
- ❑ Montana
- ❑ Oregon
- ❑ Washington
- ❑ Wyoming

Transit agencies in this region were divided into four separate peer groups based on the peer selection process used throughout this study.

The NW Region contains two transit agencies that are significantly larger in size than the other agencies in the region: King County Department of Transportation (Seattle Metro) and Tri-County Metropolitan Transportation District of Oregon. These two agencies are too large to compare with the other agencies in the region, and are too few to be considered one peer group. For informational purposes, Table 23 presents their composite scores when compared with the next two largest agencies in the region, Pierce County Public Benefit Authority and Snohomish County Transportation Benefit Area Corporation (NW Region Group A). King County and Tri-County are also included in the “Large” peer comparisons presented after this region’s results are discussed.

The two large systems, Tri-County and King County ranked the best in terms of service supply, service consumption, and the operating ratios. However, Pierce County ranked very strong in terms of quality of service, cost efficiency, and vehicle utilization.

Table 23: Initial Benchmarking Results: NW Region – Group A

Transit Agency	Composite Score
Tri-County Metropolitan Transportation District of Oregon – OR	23.25
Pierce County Public Benefit Authority – WA	22.00
King County Department of Transportation - Metro Transit Division – WA	20.75
Snohomish County Transportation Benefit Area Corporation – WA	17.25

Table 24, on the following page, presents the results of NW Region Group B, which places Pierce County and Snohomish County with this next peer group. Group B has a total of 9 transit agencies.

Table 24: Initial Benchmarking Results: NW Region – Group B

Transit Agency	Composite Score
Pierce County Public Benefit Authority – WA	24.50
Clark County Public Transportation Benefit Area Authority – WA	22.75
Spokane Transit Authority – WA	22.00
Lane Transit District – OR	22.00
Municipality of Anchorage - Public Transportation Department – AK	21.75
Salem Area Mass Transit District – OR	21.25
Snohomish County Transportation Benefit Area Corporation – WA	21.00
Intercity Transit – WA	19.25
Kitsap Transit – WA	19.25

Table 24 shows that Pierce County ranks best in this group, while Snohomish County ranks lower in the group. The two lowest scores belong to Intercity Transit and Kitsap Transit. In this peer group, Pierce County ranked best in the subcategories of service supply and vehicle utilization, but ranked low in the operating ratios. Snohomish County ranked second-best in terms of quality of service, but ranked the lowest in cost efficiency. Intercity Transit ranked in the middle to lower part of the group for all subcategories except cost efficiency, where it ranked best in the group. Finally, Kitsap Transit ranked lowest in terms of service supply and vehicle utilization, but did rank best in the group in quality of service.

Table 25 presents this peer group without the relatively large systems of Pierce County and Snohomish County. Now, NW Region Group B(1) contains 8 transit agencies, with the addition of Ben Franklin Transit (Ben Franklin was on the border between this group and Group C, and so was not included in Group B with the two larger agencies of Pierce and Snohomish).

Table 25: Initial Benchmarking Results: NW Region – Group B(1)

Transit Agency	Composite Score
Clark County Public Transportation Benefit Area Authority – WA	22.75
Spokane Transit Authority – WA	22.50
Lane Transit District – OR	22.25
Municipality of Anchorage - Public Transportation Department – AK	21.75
Ben Franklin Transit – WA	21.50
Kitsap Transit – WA	20.75
Salem Area Mass Transit District – OR	20.50
Intercity Transit – WA	19.00

The results of NW Region Group B(1), shown in Table 25 on the previous page, indicate that Clark County Public Transportation Benefit Area Authority ranks the highest in this group. Intercity Transit has the lowest composite score in this peer group.

Upon closer examination of the subcategory scores, it is evident that Clark County ranked near the top of the group in most of the subcategories. Intercity Transit mostly ranked near the bottom of the group, but ranked third-best in terms of cost efficiency. Both Clark County and Intercity Transit had the same score for the operating ratios, placing them in the middle of the peer group for that subcategory.

The final group in the NW Region is Group C. This peer group contains 12 transit agencies, and the results are provided in Table 26. Targhee Regional Public Transit Authority operates only purchased motorbus services, and does not report failures in the NTD; as such, the composite scores in Table 26 do not include the measure of revenue miles between failures.

Table 26: Initial Benchmarking Results: NW Region – Group C

Transit Agency	Composite Score
Whatcom Transportation Authority – WA	24.75
Yakima Transit – WA	22.25
Community Urban Bus Service – WA	22.00
Boise Urban Stages/VIATrans – ID	21.00
Everett Transit – WA	20.25
City of Pocatello, Pocatello Regional Transit – ID	20.25
Targhee Regional Public Transit Authority – ID	20.25
Rogue Valley Transit District – OR	19.75
Missoula Urban Transportation District – MT	19.75
The City of Cheyenne Transit Program – WY	19.00
Great Falls Transit District – MT	18.50
Billings Metropolitan Transit – MT	18.25

Whatcom Transportation Authority has the highest composite score in this peer group. Whatcom ranked near the top of most subcategories, having the best score in service consumption (tied with another transit agency); however, it ranked lowest in terms of cost efficiency.

Great Falls Transit District and Billings Metropolitan Transit received the lowest composite scores in this peer group. Both ranked in the middle to lower part of the group in each of the subcategories of measures.

Largest Transit Systems in the U.S.

There are several transit agencies from each of the geographic regions analyzed thus far in the report that are significantly larger than most of the agencies in their respective regions or groups. For informational purposes, the 20 largest transit agencies from all geographic regions were placed in a peer group called simply "*Large.*" Transit agencies were placed in this group using the arbitrary criterion of operating more than 500 vehicles in peak service. This group of 20 agencies was then further categorized into those agencies operating greater than 1,000 peak vehicles, and less than 1,000 peak vehicles.

Table 27 shows the first of these comparisons, using all 20 of the transit agencies operating more than 500 vehicles in peak service.

Table 27: Initial Benchmarking Results: Large Group (> 500 Vehs)

Transit Agency	Composite Score
Chicago Transit Authority – IL	25.50
New York City Transit – NY	24.25
Miami-Dade Transit – FL	23.50
Metropolitan Transit Authority of Harris County – TX	22.75
Utah Transit Authority – UT	22.75
Regional Transportation District – CO	22.50
Metropolitan Atlanta Rapid Transit Authority – GA	22.25
Los Angeles County Metropolitan Transportation Authority – CA	21.25
Tri-County Metropolitan Transportation District of Oregon – OR	20.75
GTJC – NY	20.50
Alameda-Contra Costa Transit District – CA	20.25
The Greater Cleveland Regional Transit Authority – OH	20.25
New Jersey Transit Corporation (Consolidated) – NJ	19.75
King County Department of Transportation - Metro Transit Division – WA	19.75
Massachusetts Bay Transportation Authority – MA	19.75
Pace, Suburban Bus Division – IL	19.75
Washington Metropolitan Area Transit Authority – DC	19.25
Southeastern Pennsylvania Transportation Authority – PA	19.25
Port Authority of Allegheny County – PA	18.75
Metro Transit – MN	18.75

Table 27 indicates that Chicago Transit Authority and New York City Transit have the highest scores in this group, followed by Miami-Dade Transit. Port Authority of Allegheny County and Metro Transit have the lowest scores in this group.

Further examination of the subcategory results shows that Chicago and New York are tied for the best score in terms of service supply, and are second-best and best, respectively, in service consumption. Both agencies rank at the top or in the upper part of the group for all the subcategories; except New York ranked lowest in terms of cost efficiency. Miami-Dade Transit ranked best in the group in terms of vehicle utilization. Port Authority and Metro Transit ranked in the middle to lower part of the group in all subcategories; Metro Transit ranked lowest in vehicle utilization.

Table 28 shows the results of all transit systems that operate more than 1,000 vehicles in peak service. There are 7 transit agencies in this group.

Table 28: Initial Benchmarking Results: Large Group (>1000 Vehs)

Transit Agency	Composite Score
Chicago Transit Authority – IL	24.75
Metropolitan Transit Authority of Harris County – TX	22.75
New York City Transit – NY	21.00
New Jersey Transit Corporation (Consolidated) – NJ	21.00
Los Angeles County Metropolitan Transportation Authority – CA	20.00
Southeastern Pennsylvania Transportation Authority – PA	19.75
Washington Metropolitan Area Transit Authority – DC	18.00

In this group of agencies that operate more than 1,000 vehicles in their peak, Chicago Transit Authority had the highest composite score, while Washington Metropolitan Area Transit Authority (WMATA) had the lowest score. Chicago tied for the best score in terms of service supply (with New York City Transit), had the highest score in vehicle utilization, and was second-best in terms of service consumption. WMATA, however, ranked mainly in the middle to lower part of the group in the subcategories, and ranked lowest in service supply.

Lastly, Table 29, on the following page, illustrates the results of those transit systems in this larger group that operate less than 1,000 vehicles in the peak. A total of 13 transit agencies are placed in this group.

Table 29: Initial Benchmarking Results: Large Group (<1000 Vehs)

Transit Agency	Composite Score
Metropolitan Atlanta Rapid Transit Authority – GA	24.00
Miami-Dade Transit – FL	24.00
GTJC – NY	22.50
Tri-County Metropolitan Transportation District of Oregon – OR	22.25
Massachusetts Bay Transportation Authority – MA	21.75
Utah Transit Authority – UT	21.00
Regional Transportation District – CO	20.75
Metro Transit – MN	20.25
Alameda-Contra Costa Transit District – CA	20.00
The Greater Cleveland Regional Transit Authority – OH	20.00
King County Department of Transportation - Metro Transit Division – WA	19.75
Pace, Suburban Bus Division – IL	19.75
Port Authority of Allegheny County – PA	18.50

The results in Table 29 above indicate that large systems from the southeast region perform the strongest in this peer group. Metropolitan Atlanta Rapid Transit Authority (MARTA) and Miami-Dade Transit tied for the best score in the group. Port Authority of Allegheny County had the lowest composite score in the group.

Closer analysis of the subcategory scores shows that MARTA ranked in the middle to upper part of the group in all subcategories, ranking second-best in vehicle utilization. Miami-Dade ranked second-worst in quality of service, but had the third-best score in cost efficiency and the best score in vehicle utilization. Port Authority typically ranked in the middle to lower parts of the group, having the group’s lowest score in the operating ratios. However, Port Authority did rank second-best in terms of quality of service.

Conclusions

As the results and discussion on the previous pages illustrate, placing transit agencies into different peer groups produces varied results. It is clear that the most crucial element of a benchmarking analysis, such as the one undertaken in this study, is the categorization of transit agencies into appropriate peer groups. The intent of this study was to be a first approach to this issue using NTD data, and to address the limitations of previous efforts, as described in the review of literature. It should be noted that the peer groups presented in this report are reasonable given the NTD information used, and provide a valid analysis for 2001 data. However, the work presented in this report lays the foundation for a refinement of the peer selection process used herein. Additional research is required to incorporate other NTD and non-NTD data (such as U.S. Census or other available socio-economic data including transit-dependency, income levels, cost of living, and/or wage rates) into the process. Other factors that might be considered include the age of the transit agency, modes operated systemwide, and whether services are directly operated, contracted, or some combination of both. It may also be appropriate to form peer groups of only the smallest transit agencies in each region, such as those operating less than 10 peak vehicles, for example. This study developed benchmark rankings for fixed-route motorbus systems in the U.S. The method used in this study can also be applied to other modes such as rail and demand-response, creating additional peer groups.

Future efforts may also refine the measures used in the generation of the benchmarking results. One issue that arose during the study involved the lack of NTD data on vehicle failures and collisions for some transit agencies. Without such information, some of the benchmarks do not include the quality of service measures dealing with safety (revenue miles between failures) and security (revenue miles between collisions). It should be noted that, beginning in 2002, NTD data are more complete with regard to incidents (collisions); however, vehicles system failures are still not required to be reported for purchased transportation services.

This study used a relatively simple scoring method; other, more complex techniques might be explored, such as different indexes and the introduction of weighting schemes. Everything required for the benchmarking process has been prepared in Microsoft Excel. Modifications to peer groups, measures used, or the scoring method would be relatively simple to accomplish using what was developed in this study as a starting point (or template). Future benchmarking studies might also examine performance indexes based on three to five years of trend data for each transit agency, to capture major changes that can occur from year to year.

The initial benchmarking results presented in this report are not intended to indicate that one particular transit agency is “better” than another. Rather, the development of peer groups and

a composite scoring system based on an array of standardized NTD information allows transit agencies to see where they fit into a group of similar agencies. An inspection of the tables listing benchmarking results in this report show that many transit agencies have identical composite scores within their groups; this is not unintentional, as it shows that such transit agencies are performing at about the same level, as opposed to explicitly ranking them from “best” to “worst.”

These benchmarking results show how transit agencies in the U.S. perform within the peer groups as defined in this study, using measures and a scoring system developed for this project. Brief discussions of results are included, but the analysis does not go beyond what is revealed by the NTD data used in the study. While this benchmarking process is intended to be comprehensive, there is no doubt that future benchmarking efforts will benefit from additional input from the industry.

Finally, it must be noted that the results of this initial benchmarking study, or any other single ranking effort, do not conclusively define the overall performance of any transit agency. As discussed earlier in this report, there are countless other factors, both exogenous and endogenous to a transit agency’s operations, that influence performance. One of the most important factors is the agency goals. Goals such as geographic coverage, service to specific areas or groups, low fares, etc., often dictate a level of performance that can be acceptable to transit agencies and their governing boards, even when that performance appears “low” by the definitions used in a study such as this one. Benchmarking studies such as this never reveal the whole picture regarding transit performance, and should always be used as only one of many tools to measure performance and target areas for improvements.

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Appendix A – List of Definitions

Average Headway - Average headway, in minutes, for the system as a whole that is computed utilizing the following performance indicators: directional route miles, revenue miles, revenue hours, and the number of vehicles operated in maximum service. The equation used to determine this measure first doubles the directional route mileage to produce an estimate of system size in terms of total (non-directional) route miles. The resulting mileage figure is then divided by the system's calculated average speed (revenue miles per revenue hour) to produce an estimate of the time it would take, in hours, to traverse all of the system's total route miles. Finally, this time figure is divided by the system's number of peak vehicles (then multiplied by 60 to convert time in hours to minutes) to determine the number of minutes it takes for a vehicle to complete its portion of the total route miles one time.

Average Speed - Average speed of vehicles in revenue service operation (i.e., not including travel to and from the garage or any other deadhead) calculated by dividing total revenue miles by total revenue hours.

Average Weekday Span of Service – Time, in hours, from the start of service to the end of service, for an average weekday.

Directly-Generated Non-Fare Revenue - All revenues, except passenger fares, generated through the operation of the transit agency. Includes special transit fares, school bus service revenues, freight tariffs, charter service revenues, auxiliary transportation revenues, subsidy from other sectors of operations, and non-transportation revenues.

Farebox Recovery - Ratio of passenger fare revenues to total operating expenses; an indicator of the share of total operating costs that is covered by the passengers' fares. This measure is expressed as a percentage.

General/Administrative Expense - General administration is all the activities associated with supporting the provision of transit service. Usually, these activities benefit all modes and types of service and are reported using a cost allocation plan.

General/Administrative Expense Per Operating Expense - Calculated by dividing general/administrative expense by operating expense; expressed as a percent of total operating expense.

Local Contribution - Any financial assistance obtained from a local government or agency (below the State level) to assist in paying the operating costs of providing transit service.

Local Revenue - All revenues originating at the local level (excluding state and federal assistance). This represents the sum of local contribution, directly-generated non-fare revenue, and passenger fare revenue.

Local Revenue Per Operating Expense - Ratio of total local commitment with respect to total operating expense; expressed as a percent of total operating expense.

Non-Vehicle Maintenance Expense - Non-vehicle maintenance are all the activities associated with ensuring buildings, grounds and equipment (garages, passenger stations and shelters, administration buildings); fare collection equipment; and communications systems, track, structures, tunnels and power systems are operable.

Non-Vehicle Maintenance Expense Per Operating Expense - Calculated by dividing non-vehicle maintenance expense by operating expense; expressed as a percent of total operating expense.

Number of Collisions - Total number of unforeseen occurrences resulting in collisions (excluding suicides) with property damage in excess of \$1,000 as reported in the Safety and Security NTD forms.

Number of Vehicle System Failures - Total number of failures that occur during revenue service, deadheading, and layovers. A failure is classified as the breakdown of either a major or minor element of the revenue vehicle's mechanical system. Failures are tabulated regardless of whether they result in a vehicle completing or not completing its trip.

Operating Expense Per Capita - Annual operating budget divided by the service area population; a measure of the resource commitment to transit by the community.

Operating Expense Per Revenue Hour - Operating expense divided by revenue hours of operation; a key comparative measure which differs from operating expense per vehicle mile in that the vehicle speed is factored out. This is often important since vehicle speed is strongly influenced by local traffic conditions.

Passenger Fare Revenue - Revenue generated annually from carrying passengers in regularly scheduled service.

Passenger Miles - Number of annual passenger trips multiplied by the system's average trip length (in miles). This number provides a measure of the total number of passenger miles of transportation service consumed.

Passenger Trips - Annual number of unlinked passenger boardings on the transit vehicles. A trip is counted each time a passenger boards a transit vehicle. Thus, if a passenger has to transfer between buses to reach a destination, he/she is counted as making two passenger trips.

Passenger Trips Per Capita - Average number of transit boardings per person per year. This number is larger in areas where public transportation is emphasized and in areas where there are more transit dependents, and is a measure of the extent to which the public utilizes transit in a given service area.

Passenger Trips Per Revenue Hour - The ratio of passenger trips to revenue hours of operation; reports on the effectiveness of the service since hours are a better representation of the resources consumed in providing service

Passenger Trips Per Revenue Mile - The ratio of passenger trips to revenue miles of service; a key indicator of service effectiveness that is influenced by the levels of demand and the supply of service provided.

Peak Vehicles - Number of revenue vehicles operated to meet the annual maximum service requirement, i.e., the revenue vehicle count during the peak hours of the peak days/weeks of the peak season (typically the rush period). Vehicles operated in maximum service exclude atypical days or one-time special events.

Revenue Hours - Total hours of operation by revenue service vehicles in active revenue service.

Revenue Hours Per Total Vehicles - Total revenue hours of service that are provided, on average, by each vehicle available for maximum service.

Revenue Miles - Number of annual miles of vehicle operation while in active service (available to pick up revenue passengers). This number is smaller than vehicle miles because of the exclusion of deadhead miles such as vehicle miles from the garage to the start of service, vehicle miles from the end of service to the garage, driver training, and other miscellaneous miles that are not considered to be in direct revenue service.

Revenue Miles Between Collisions - Number of revenue miles divided by the number of collisions (excluding suicides); reports the average interval, in miles, between collisions.

Revenue Miles Between Failures - Number of revenue miles divided by the number of vehicle system failures; an indicator of the average frequency of delays because of a problem with the equipment.

Revenue Miles Per Peak Vehicle - Total revenue miles of service that are provided, on average, by each vehicle operated in maximum service.

Revenue Miles Per Route Mile - Number of revenue miles divided by the number of directional route miles of service; an indicator of the availability of transit service.

Revenue Miles Per Total Vehicles - Total revenue miles of service that are provided, on average, by each vehicle available for maximum service.

Revenue Miles Per Vehicle Mile - Reflects how much of the total vehicle operation is in passenger service. Higher ratios are favorable, but garage location, training needs, and other considerations may influence the ratio.

Route Miles - Number of directional route miles as reported in NTD data; defined as the mileage that service operates in each direction over routes traveled by public transportation vehicles in revenue service.

Service Area Population - This measure provides a suitable approximation of overall market size for comparison of relative spending and service levels. According to NTD definitions, it should be measured as a $\frac{3}{4}$ -mile buffer around a fixed-route network; however, agencies that serve a larger area with another mode such as demand-response will report the larger figure.

Service Area Population Density – Measured as service area population per square mile of service area. Service area size, in square miles, is reported in the NTD.

Spare Ratio - Vehicles operated in maximum service subtracted from vehicles available for maximum service divided by vehicles operated in maximum service. This measure is an indicator of the number of spare vehicles available for service. A spare ratio of approximately 20 percent is considered appropriate in the industry. However, this varies depending on the size and age of fleet as well as the condition of equipment.

Total Operating Expense - Reported total spending on operations, including administration, maintenance, and operation of service vehicles.

Total Vehicles - Number of vehicles available for use by the transit agency to meet the annual maximum service requirement. Vehicles available for maximum service include spares, out-of-service vehicles, and vehicles in or awaiting maintenance, but exclude vehicles awaiting sale and emergency contingency vehicles.

Vehicle Hours - Total hours of operation by revenue service vehicles including hours consumed in passenger service and deadhead travel.

Vehicle Hours Per Peak Vehicle - Substitutes vehicle hours for vehicle miles and again reflects how intensively equipment is utilized.

Vehicle Maintenance Expense - Vehicle maintenance are all the activities associated with ensuring revenue vehicles and service vehicles are operable, cleaned, fueled, inspected and repaired.

Vehicle Maintenance Expense Per Operating Expense - Calculated by dividing vehicle maintenance expense by operating expense; expressed as a percent of total operating expense.

Vehicle Miles - Total distance traveled annually by revenue service vehicles, including both revenue miles and deadhead miles.

Vehicle Miles Per Peak Vehicle - Vehicle miles divided by the number of vehicles operated in maximum service. It is an indicator of how intensively the equipment is used and is influenced by the bus travel speeds as well as by the levels of service in the off-peak time periods. A more uniform demand for service over the day would result in a higher number.

Appendix B – Detailed Data Tables

Initial Benchmarking Results: SE Region -- Group A

Transit Agency	Revenue Miles Per Route Mile	Alt Score	Average Weekday Span of Service	Alt Score	Passenger Trips Per Capita	Alt Score	Passenger Trips Per Revenue Mile	Alt Score
Miami-Dade Transit	14,678.83	1	24.00	1	34.43	0.75	2.60	1
Metropolitan Atlanta Rapid Transit Authority	13,588.09	1	22.00	1	34.43	0.75	2.60	1
Broward County Mass Transit Division	10,013.19	0.75	21.50	1	19.42	0.75	2.38	0.75
Regional Transit Authority of Orleans and Jefferson	9,114.32	0.5	19.50	0.75	15.93	0.75	1.57	0.75
Transportation District Commission of Hampton	9,114.32	0.5	19.50	0.75	15.93	0.75	1.57	0.75
Central Florida Regional Transportation Authority	11,747.26	0.75	22.33	1	14.83	0.75	1.84	0.75

Transit Agency	Passenger Trips Per Revenue Hour	Alt Score	Average Speed	Alt Score	Revenue Miles Between Failures	Alt Score	Average Headway (minutes)	Alt Score
Miami-Dade Transit	33.25	0.75	12.76	0.75	1,543	0.75	14.71	1
Metropolitan Atlanta Rapid Transit Authority	37.24	0.75	12.49	0.5	2,247	0.75	15.98	0.5
Broward County Mass Transit Division	32.85	1.5	13.72	1	26,302	1.5	22.67	0.5
Regional Transit Authority of Orleans and Jefferson	57.75	0.75	13.53	1	1,694	0.75	8.55	1.5
Transportation District Commission of Hampton	19.05	0.5	12.66	0.75	4,897	0.75	19.31	0.75
Central Florida Regional Transportation Authority	25.71	0.75	13.88	1	16,851	1	22.28	0.75

Transit Agency	Operating Expense Per Capita	Alt Score	Operating Expense Per Revenue Hour	Alt Score	Veh. Maint. Expense Per Operating Expense	Alt Score	Non-Veh. Maint. Expense Per Operating Expense	Alt Score
Miami-Dade Transit	\$85.22	0.75	\$92.25	0.75	21.95%	0.75	4.97%	0.5
Metropolitan Atlanta Rapid Transit Authority	\$85.22	0.75	\$92.25	0.75	21.95%	0.3	4.97%	1
Broward County Mass Transit Division	\$38.11	0.5	\$44.07	0.5	18.17%	1	2.88%	1
Regional Transit Authority of Orleans and Jefferson	\$174.86	0.5	\$88.32	0.5	19.51%	1	3.89%	1
Transportation District Commission of Hampton	\$35.45	1	\$52.24	1.5	17.71%	1	3.71%	0.75
Central Florida Regional Transportation Authority	\$35.15	1	\$60.87	1	18.05%	1	3.43%	1

Transit Agency	Gen. Admin. Expense Per Operating Expense	Alt Score	Firebox Recovery	Alt Score	Local Revenue Per Operating Expense (System Total)	Alt Score	Vehicle Miles Per Peak Vehicle	Alt Score
Miami-Dade Transit	11.04%	1.5	26.82%	0.75	52.15%	1	53,685	1
Metropolitan Atlanta Rapid Transit Authority	15.50%	1	30.26%	0.5	62.01%	1	53,137	1
Broward County Mass Transit Division	12.20%	0.5	22.95%	0.5	85.89%	1	95,301	0.5
Regional Transit Authority of Orleans and Jefferson	23.86%	0.75	26.29%	0.75	19.52%	0.5	41,872	0.5
Transportation District Commission of Hampton	21.48%	0.75	33.30%	1	40.43%	0.75	66,294	1.5
Central Florida Regional Transportation Authority	21.48%	0.75	33.30%	1	40.43%	0.75	66,294	1.5

Transit Agency	Vehicle Hours Per Peak Vehicle	Alt Score	Revenue Miles Per Vehicle Mile	Alt Score	Revenue Miles Per Total Vehicle	Alt Score	Revenue Hours Per Total Vehicle	Alt Score
Miami-Dade Transit	3,945	1	0.86	0.5	34,393	0.75	2,900	0.75
Metropolitan Atlanta Rapid Transit Authority	3,984	1	0.85	0.5	39,289	1	3,065	1
Broward County Mass Transit Division	3,946	1	0.92	1	40,382	1	2,843	1
Regional Transit Authority of Orleans and Jefferson	3,339	0.75	0.85	1.5	30,911	0.5	2,235	0.5
Transportation District Commission of Hampton	3,096	0.5	0.89	0.75	55,141	0.75	2,775	0.75
Central Florida Regional Transportation Authority	4,854	1.5	0.92	1	49,474	1.5	3,539	1.5

Transit Agency	Revenue Miles Per Peak Vehicle	Alt Score	Spare Vehicle Ratio	Alt Score	Composite Score (Measures Only)	Alt Score
Miami-Dade Transit	46,025	0.75	33.82%	1.5	23.25	0.75
Metropolitan Atlanta Rapid Transit Authority	45,210	0.75	18.08%	0.75	21.50	0.75
Broward County Mass Transit Division	33,024	0.75	26.25%	1	19.25	0.75
Regional Transit Authority of Orleans and Jefferson	37,149	0.5	5.71%	0.5	15.50	0.5
Transportation District Commission of Hampton	60,931	1.5	23.16%	1	15.50	1.5
Central Florida Regional Transportation Authority	60,931	1.5	23.16%	1	15.50	1.5

Initial Benchmarking Results: SE Region -- Group B

Transit Agency	Revenue Miles Per Route Mile	Alt Score	Average Weekday Span of Service	Alt Score	Passenger Trips Per Revenue Mile	Alt Score	Passenger Trips Per Capita	Alt Score
Transit Authority of River City	4,388.43	0.75	21.00	1	21.41	1.5	21.41	1.5
Jacksonville Transportation Authority	6,850.73	0.75	22.14	1.5	3.60	0.75	3.60	0.75
Charlotte Area Transit System	10,338.94	0.75	19.33	1	27.27	1.5	27.27	1.5
Fairfax Connector Bus System	7,462.24	0.75	20.27	1	16.59	0.75	16.59	0.75
Palm Tran, Inc.	5,174.99	0.75	17.00	1	6.64	0.75	6.64	0.75
Memphis Area Transit Authority	7,709.54	0.75	20.17	1	15.01	1	15.01	1
Hillsborough Area Regional Transit Authority	6,685.23	0.75	19.67	1	17.36	1	17.36	1
Greater Richmond Transit Company	9,688.00	1	20.33	1	25.65	1.5	25.65	1.5
Metropolitan Transit Authority	4,311.13	0.75	19.32	1	12.21	0.75	12.21	0.75
Capital Transportation Corporation	12,674.41	1	18.32	1	14.67	0.5	14.67	0.5
Birmingham-Jefferson County Transit Authority	2,853.09	0.5	15.00	0.5	4.09	0.5	4.09	0.5
Petersburg Area Transit	5,891.04	0.75	12.50	0.5	19.33	1	19.33	1
City of Kingsport	23,525.54	2	10.58	0.5	6.47	0.75	6.47	0.75
Transit Authority of Northern Kentucky	7,798.65	0.75	21.08	1	18.78	0.75	18.78	0.75
Lee County Transit	6,603.59	0.75	16.50	0.75	5.26	0.75	5.26	0.75
Research Triangle Regional Public Transportation	4,402.60	0.75	19.00	1	0.71	0.5	0.71	0.5

Transit Agency	Passenger Trips Per Hour	Alt Score	Average Speed	Alt Score	Revenue Miles Between Failures	Alt Score	Revenue Miles Between Collisions (excluding Self-Colliding)	Alt Score
Transit Authority of River City	26.97	1	12.74	0.75	2,283	0.75	80,787	0.75
Jacksonville Transportation Authority	14.73	0.75	13.78	0.75	6,124	0.75	115,314	0.75
Charlotte Area Transit System	25.47	0.75	14.24	0.75	20,925	0.75	144,617	0.75
Pinellas Suncoast Transit Authority	18.07	0.75	14.54	0.75	20,925	1.5	159,953	0.75
Fairfax Connector Bus System	18.71	0.75	15.61	1	11,478	1	64,508	0.75
Palm Tran, Inc.	16.27	0.75	16.52	1	21,886	1.5	240,741	1
Metropolitan Transit Authority	18.27	0.75	16.52	1	11,478	0.75	152,914	0.75
Hillsborough Area Regional Transit Authority	18.71	0.75	12.92	0.75	3,983	0.75	182,876	0.75
Greater Richmond Transit Company	41.18	2	11.67	0.5	2,018	0.75	130,029	0.75
Metropolitan Transit Authority	23.75	1	13.95	0.75	3,272	0.75	342,735	0.75
City of Alexandria, Alexandria Transit Company	26.18	1	10.52	0.5	4,021	0.75	88,459	0.75
Capital Transportation Corporation	33.73	1.5	16.13	0.75	12,732	1	129,283	0.75
Birmingham-Jefferson County Transit Authority	18.66	0.75	12.95	0.75	1,281	0.75	123,120	0.75
City of Kingsport	26.59	0.5	14.24	0.75	98,220	2	475,944	1.5
Lee County Transit	19.93	0.75	15.37	0.75	4,000	0.75	152,914	0.75
Transit Authority of Northern Kentucky	13.19	0.75	16.04	1	4,650	0.75	216,900	0.75
Research Triangle Regional Public Transportation	9.79	0.5	22.63	2	8,157	0.75	82,384	0.75

Transit Agency	Average Headway (minutes)	Alt Score	Operating Expense Per Capita	Alt Score	Operating Expense Per Revenue Hour	Alt Score	Veh. Maint Expense Per Operating Expense	Alt Score
Transit Authority of River City	39.39	0.75	\$53.59	0.5	\$67.52	0.75	21.34%	0.75
Jacksonville Transportation Authority	32.86	0.75	\$38.85	0.75	\$59.59	1	18.64%	1
Charlotte Area Transit System	16.48	0.75	\$66.93	0.5	\$62.32	0.75	17.89%	1
Pinellas Suncoast Transit Authority	20.29	0	\$31.59	1	\$69.56	1	21.32%	0.75
Fairfax Connector Bus System	37.37	0.75	\$31.04	1	\$78.11	0.5	23.12%	0.75
Palm Tran, Inc.	20.02	1	\$44.00	0.75	\$74.12	0.5	20.30%	0.75
Memphis Area Transit Authority	27.37	0.75	\$55.05	0.5	\$58.35	1	20.20%	0.75
Hillsborough Area Regional Transit Authority	17.12	1	\$41.28	0.75	\$66.24	0.75	18.29%	0.75
Greater Richmond Transit Company	37.65	0.75	\$36.89	0.75	\$71.90	1	26.63%	0.5
Metropolitan Transit Authority	13.69	1.5	\$54.47	1.5	\$54.47	1	21.89%	0.75
Capital Transportation Corporation	13.69	1.5	\$33.92	1	\$57.46	0	14.05%	1.5
Birmingham-Jefferson County Transit Authority	41.09	0.5	\$19.15	0.75	\$49.00	0	9.64%	2
Petersburg Area Transit	22.97	1	\$35.91	0.75	\$27.23	2	15.30%	2
City of Kingsport	6.80	1.5	\$51.62	1	\$45.80	1	18.73%	1
Transit Authority of Northern Kentucky	17.75	0.75	\$51.62	0.5	\$45.80	1.5	16.13%	1
Lee County Transit	30.99	0.75	\$18.17	1	\$45.99	0.75	25.17%	0.5
Research Triangle Regional Public Transportation	30.99	0.75	\$47.17	1.3	\$67.00	0.75		

Initial Benchmarking Results: SE Region --- Group B

Transit Agency	Alt Score						
Transit Authority of River City	1	Transit Authority of River City	0.75	Transit Authority of River City	0.75	Transit Authority of River City	0.5
Jacksonville Transportation Authority	1	Jacksonville Transportation Authority	0.75	Jacksonville Transportation Authority	0.75	Jacksonville Transportation Authority	0.75
Charlotte Area Transit System	1	Charlotte Area Transit System	0.75	Charlotte Area Transit System	0.75	Charlotte Area Transit System	0.75
Penniles Suncoast Transit Authority	0.5	Penniles Suncoast Transit Authority	0.75	Penniles Suncoast Transit Authority	0.75	Penniles Suncoast Transit Authority	0.75
Fairfax Connector Bus System	1	Fairfax Connector Bus System	0.75	Fairfax Connector Bus System	0.75	Fairfax Connector Bus System	0.75
Palm Tran, Inc.	1	Palm Tran, Inc.	0.75	Palm Tran, Inc.	0.75	Palm Tran, Inc.	0.75
Memphis Area Transit Authority	0.5	Memphis Area Transit Authority	0.75	Memphis Area Transit Authority	0.75	Memphis Area Transit Authority	0.75
Hillsborough Area Regional Transit Authority	0.5	Hillsborough Area Regional Transit Authority	0.75	Hillsborough Area Regional Transit Authority	0.75	Hillsborough Area Regional Transit Authority	0.75
Greater Richmond Transit Company	0.5	Greater Richmond Transit Company	0.75	Greater Richmond Transit Company	0.75	Greater Richmond Transit Company	0.75
Capital Transportation Corporation	0.5	Capital Transportation Corporation	0.75	Capital Transportation Corporation	0.75	Capital Transportation Corporation	0.75
City of Alexandria, Alexandria Transit Company	0.75	City of Alexandria, Alexandria Transit Company	0.75	City of Alexandria, Alexandria Transit Company	0.75	City of Alexandria, Alexandria Transit Company	0.75
Birmingham-Jefferson County Transit Authority	2.43%	Birmingham-Jefferson County Transit Authority	0.75	Birmingham-Jefferson County Transit Authority	0.75	Birmingham-Jefferson County Transit Authority	0.75
Petersburg Area Transit	1.43%	Petersburg Area Transit	0.75	Petersburg Area Transit	0.75	Petersburg Area Transit	0.75
City of Kingsport	0.75						
Lee County Transit	2.80%	Lee County Transit	0.75	Lee County Transit	0.75	Lee County Transit	0.75
Research Triangle Regional Public Transportation	1.31%	Research Triangle Regional Public Transportation	0.75	Research Triangle Regional Public Transportation	0.75	Research Triangle Regional Public Transportation	0.75

Transit Agency	Alt Score						
Transit Authority of River City	0.75						
Jacksonville Transportation Authority	40,217	Jacksonville Transportation Authority	3,063	Jacksonville Transportation Authority	0.81	Jacksonville Transportation Authority	0.75
Charlotte Area Transit System	59,900	Charlotte Area Transit System	3,953	Charlotte Area Transit System	0.94	Charlotte Area Transit System	0.75
Penniles Suncoast Transit Authority	43,356	Penniles Suncoast Transit Authority	3,005	Penniles Suncoast Transit Authority	0.91	Penniles Suncoast Transit Authority	0.75
Fairfax Connector Bus System	65,054	Fairfax Connector Bus System	3,703	Fairfax Connector Bus System	0.91	Fairfax Connector Bus System	0.75
Palm Tran, Inc.	59,105	Palm Tran, Inc.	3,745	Palm Tran, Inc.	0.91	Palm Tran, Inc.	0.75
Memphis Area Transit Authority	47,312	Memphis Area Transit Authority	2,958	Memphis Area Transit Authority	0.81	Memphis Area Transit Authority	0.75
Hillsborough Area Regional Transit Authority	43,950	Hillsborough Area Regional Transit Authority	3,261	Hillsborough Area Regional Transit Authority	0.88	Hillsborough Area Regional Transit Authority	0.75
Greater Richmond Transit Company	35,360	Greater Richmond Transit Company	3,028	Greater Richmond Transit Company	0.91	Greater Richmond Transit Company	0.75
Metropolitan Transit Authority	43,036	Metropolitan Transit Authority	2,952	Metropolitan Transit Authority	0.88	Metropolitan Transit Authority	0.75
Capital Transportation Corporation	49,020	Capital Transportation Corporation	3,063	Capital Transportation Corporation	0.87	Capital Transportation Corporation	0.75
Birmingham-Jefferson County Transit Authority	28,827	Birmingham-Jefferson County Transit Authority	2,170	Birmingham-Jefferson County Transit Authority	0.88	Birmingham-Jefferson County Transit Authority	0.75
Petersburg Area Transit	33,472	Petersburg Area Transit	2,303	Petersburg Area Transit	0.89	Petersburg Area Transit	0.75
City of Kingsport	39,229	City of Kingsport	2,666	City of Kingsport	1.00	City of Kingsport	0.75
Lee County Transit	43,541	Lee County Transit	2,652	Lee County Transit	0.81	Lee County Transit	0.75
Research Triangle Regional Public Transportation	59,474	Research Triangle Regional Public Transportation	2,717	Research Triangle Regional Public Transportation	0.87	Research Triangle Regional Public Transportation	0.75

Transit Agency	Alt Score						
Transit Authority of River City	0.75						
Jacksonville Transportation Authority	2,736	Jacksonville Transportation Authority	36,630	Jacksonville Transportation Authority	29.83%	Jacksonville Transportation Authority	1
Charlotte Area Transit System	3,056	Charlotte Area Transit System	51,692	Charlotte Area Transit System	22.76%	Charlotte Area Transit System	0.75
Penniles Suncoast Transit Authority	2,438	Penniles Suncoast Transit Authority	40,717	Penniles Suncoast Transit Authority	18.50%	Penniles Suncoast Transit Authority	0.75
Fairfax Connector Bus System	2,674	Fairfax Connector Bus System	59,003	Fairfax Connector Bus System	40.16%	Fairfax Connector Bus System	1.5
Memphis Area Transit Authority	1,868	Memphis Area Transit Authority	39,201	Memphis Area Transit Authority	34.62%	Memphis Area Transit Authority	0.75
Hillsborough Area Regional Transit Authority	2,890	Hillsborough Area Regional Transit Authority	40,201	Hillsborough Area Regional Transit Authority	34.72%	Hillsborough Area Regional Transit Authority	0.75
Greater Richmond Transit Company	2,319	Greater Richmond Transit Company	38,501	Greater Richmond Transit Company	21.05%	Greater Richmond Transit Company	0.75
Metropolitan Transit Authority	1,895	Metropolitan Transit Authority	32,262	Metropolitan Transit Authority	45.86%	Metropolitan Transit Authority	1.5
City of Alexandria, Alexandria Transit Company	2,692	City of Alexandria, Alexandria Transit Company	37,792	City of Alexandria, Alexandria Transit Company	31.19%	City of Alexandria, Alexandria Transit Company	1
Capital Transportation Corporation	2,659	Capital Transportation Corporation	33,172	Capital Transportation Corporation	53.13%	Capital Transportation Corporation	1.5
City of Kingsport	2,572	City of Kingsport	25,206	City of Kingsport	41.1%	City of Kingsport	0.75
Petersburg Area Transit	2,255	Petersburg Area Transit	33,186	Petersburg Area Transit	0.00%	Petersburg Area Transit	0.5
City of Kingsport	2,866	City of Kingsport	39,229	City of Kingsport	0.00%	City of Kingsport	0.5
Transit Authority of Northern Kentucky	1,622	Transit Authority of Northern Kentucky	35,442	Transit Authority of Northern Kentucky	26.60%	Transit Authority of Northern Kentucky	1
Lee County Transit	3,031	Lee County Transit	65,575	Lee County Transit	34.88%	Lee County Transit	1
Research Triangle Regional Public Transportation	1,920	Research Triangle Regional Public Transportation	51,493	Research Triangle Regional Public Transportation	25.00%	Research Triangle Regional Public Transportation	1

Transit Agency	Alt Score						
Transit Authority of River City	0.75						
Jacksonville Transportation Authority	28,476	Jacksonville Transportation Authority	42,109	Jacksonville Transportation Authority	46.28%	Jacksonville Transportation Authority	0.75
Charlotte Area Transit System	34,549	Charlotte Area Transit System	42,096	Charlotte Area Transit System	46.28%	Charlotte Area Transit System	0.75
Penniles Suncoast Transit Authority	42,096	Penniles Suncoast Transit Authority	46,286	Penniles Suncoast Transit Authority	46.28%	Penniles Suncoast Transit Authority	0.75
Fairfax Connector Bus System	46,286	Fairfax Connector Bus System	46,286	Fairfax Connector Bus System	46.28%	Fairfax Connector Bus System	0.75
Palm Tran, Inc.	46,286	Palm Tran, Inc.	46,286	Palm Tran, Inc.	46.28%	Palm Tran, Inc.	0.75
Memphis Area Transit Authority	29,896	Memphis Area Transit Authority	31,805	Memphis Area Transit Authority	46.28%	Memphis Area Transit Authority	0.75
Hillsborough Area Regional Transit Authority	22,118	Hillsborough Area Regional Transit Authority	22,118	Hillsborough Area Regional Transit Authority	46.28%	Hillsborough Area Regional Transit Authority	0.75
Greater Richmond Transit Company	28,751	Greater Richmond Transit Company	28,751	Greater Richmond Transit Company	46.28%	Greater Richmond Transit Company	0.75
Metropolitan Transit Authority	28,751	Metropolitan Transit Authority	28,751	Metropolitan Transit Authority	46.28%	Metropolitan Transit Authority	0.75
Capital Transportation Corporation	41,488	Capital Transportation Corporation	41,488	Capital Transportation Corporation	46.28%	Capital Transportation Corporation	0.75
Birmingham-Jefferson County Transit Authority	24,300	Birmingham-Jefferson County Transit Authority	24,300	Birmingham-Jefferson County Transit Authority	46.28%	Birmingham-Jefferson County Transit Authority	0.75
Petersburg Area Transit	33,186	Petersburg Area Transit	33,186	Petersburg Area Transit	46.28%	Petersburg Area Transit	0.75
City of Kingsport	39,229	City of Kingsport	39,229	City of Kingsport	46.28%	City of Kingsport	0.75
Lee County Transit	27,897	Lee County Transit	27,897	Lee County Transit	46.28%	Lee County Transit	0.75
Research Triangle Regional Public Transportation	41,184	Research Triangle Regional Public Transportation	41,184	Research Triangle Regional Public Transportation	46.28%	Research Triangle Regional Public Transportation	0.75

Transit Agency	Alt Score						
Transit Authority of River City	0.75						
Jacksonville Transportation Authority	24,25	Jacksonville Transportation Authority	24,25	Jacksonville Transportation Authority	24.25%	Jacksonville Transportation Authority	1
Charlotte Area Transit System	24,00	Charlotte Area Transit System	24,00	Charlotte Area Transit System	24.00%	Charlotte Area Transit System	0.75
Penniles Suncoast Transit Authority	23,00	Penniles Suncoast Transit Authority	23,00	Penniles Suncoast Transit Authority	23.00%	Penniles Suncoast Transit Authority	0.75
Fairfax Connector Bus System	22,50	Fairfax Connector Bus System	22,50	Fairfax Connector Bus System	22.50%	Fairfax Connector Bus System	0.75
Palm Tran, Inc.	22,00	Palm Tran, Inc.	22,00	Palm Tran, Inc.	22.00%	Palm Tran, Inc.	0.75
Memphis Area Transit Authority	22,00	Memphis Area Transit Authority	22,00	Memphis Area Transit Authority	22.00%	Memphis Area Transit Authority	0.75
Hillsborough Area Regional Transit Authority	21,75	Hillsborough Area Regional Transit Authority	21,75	Hillsborough Area Regional Transit Authority	21.75%	Hillsborough Area Regional Transit Authority	0.75
Greater Richmond Transit Company	20,50	Greater Richmond Transit Company	20,50	Greater Richmond Transit Company	20.50%	Greater Richmond Transit Company	0.75
Metropolitan Transit Authority	19,25	Metropolitan Transit Authority	19,25	Metropolitan Transit Authority	19.25%	Metropolitan Transit Authority	0.75
City of Alexandria, Alexandria Transit Company	18,50	City of Alexandria, Alexandria Transit Company	18,50	City of Alexandria, Alexandria Transit Company	18.50%	City of Alexandria, Alexandria Transit Company	0.75
Capital Transportation Corporation	18,50	Capital Transportation Corporation	18,50	Capital Transportation Corporation	18.50%	Capital Transportation Corporation	0.75
City of Kingsport	18,50	City of Kingsport	18,50	City of Kingsport	18.50%	City of Kingsport	0.75
Petersburg Area Transit	18,50	Petersburg Area Transit	18,50	Petersburg Area Transit	18.50%	Petersburg Area Transit	0.75
Transit Authority of Northern Kentucky	18,50	Transit Authority of Northern Kentucky	18,50	Transit Authority of Northern Kentucky	18.50%	Transit Authority of Northern Kentucky	0.75
Lee County Transit	18,50	Lee County Transit	18,50	Lee County Transit	18.50%	Lee County Transit	0.75
Research Triangle Regional Public Transportation	18,50	Research Triangle Regional Public Transportation	18,50	Research Triangle Regional Public Transportation	18.50%	Research Triangle Regional Public Transportation	0.75

Initial Benchmarking Results: SE Region -- Group C

Transit Agency	Revenue Miles Per Route Mile	Alt Score	Average Span of Weekday Service	Transit Agency	Passenger Trips Per Capita	Alt Score	Passengers Trips Per Revenue Mile	Alt Score
Albany Transit System	5,706.60	0.75	14.55	Albany Transit System	9.11	0.75	1.46	0.75
Augusta Richmond Co. Transit Dept	5,200.92	0.75	15.50	Augusta Richmond Co. Transit Dept	11.09	0.75	1.95	1
Capital Area Transit	5,773.01	0.75	13.67	Capital Area Transit	11.83	0.75	1.85	1
Central Arkansas Transit Authority	9,302.77	1.5	19.09	Central Arkansas Transit Authority	50.34	1	0.15	1
Chapel Hill Transit Authority	3,902.77	1.5	19.09	Chapel Hill Transit Authority	50.34	1	0.15	1
Chattanooga Area Regional Transportation Authority	2,488.87	0.75	8.00	Chattanooga Area Regional Transportation Authority	11.83	0.75	2.08	1
Chatham Area Transit Authority	10,658.48	1.5	18.40	Chatham Area Transit Authority	16.68	1	1.44	0.75
Chattanooga Area Regional Transportation Authority	9,048.02	1.5	19.42	Chattanooga Area Regional Transportation Authority	11.55	0.75	1.17	0.75
City of Tallahassee-TALTRAN	4,196.73	1	16.67	City of Tallahassee-TALTRAN	25.61	1	2.41	1.5
Cobb Community Transit	4,684.85	0.75	19.25	Cobb Community Transit	10.17	0.75	1.40	0.75
County of Volusia dba: VOTRAN	7,861.40	0.5	16.00	County of Volusia dba: VOTRAN	16.97	0.5	1.97	0.75
Durham Area Transit Authority	4,939.28	0.75	13.25	Durham Area Transit Authority	27.74	0.75	1.07	0.75
Essex County Area Transit	4,939.28	0.75	13.25	Essex County Area Transit	27.74	0.75	1.07	0.75
Gainesville Regional Transit System	6,658.58	1.5	15.00	Gainesville Regional Transit System	45.02	2	3.21	2
Greater Roanoke Transit Company	6,075.21	0.75	14.50	Greater Roanoke Transit Company	20.50	1	1.63	1
Greensboro Transit Authority	3,984.68	0.5	13.50	Greensboro Transit Authority	9.58	0.75	1.79	1
Jefferson Parish Department of Transit Adminis	8,593.07	0.75	13.50	Jefferson Parish Department of Transit Adminis	8.35	0.75	1.63	1
Kanawha Valley Regional Transportation Author	7,861.40	0.75	13.50	Kanawha Valley Regional Transportation Author	18.97	0.75	0.82	0.5
Knoxville Transportation Authority	7,861.40	0.75	13.50	Knoxville Transportation Authority	18.97	0.75	0.82	0.5
Metro Transit	5,437.38	0.75	13.50	Metro Transit	5.03	0.75	0.93	0.5
Palomar and Rappahannock Transportation Co	5,084.44	0.75	16.85	Palomar and Rappahannock Transportation Co	3.90	0.75	0.67	0.5
Sarasota County Transportation Authority	4,028.46	0.5	15.42	Sarasota County Transportation Authority	5.78	0.75	1.05	0.75
Shreveport Area Transit System	6,594.22	0.75	15.08	Shreveport Area Transit System	13.74	0.75	1.71	0.75
South Carolina Electric & Gas Company-Colum	9,195.42	1.5	19.00	South Carolina Electric & Gas Company-Colum	12.83	0.75	1.37	0.75
Space Coast Area Transit	9,195.42	1.5	19.00	Space Coast Area Transit	12.83	0.5	1.37	0.75
Transit Authority Lexington-Fayette Urban Cou	9,318.02	1.5	18.30	Transit Authority Lexington-Fayette Urban Cou	16.09	1	2.38	0.5
Winston-Salem Transit Authority - Trans-Aid of	7,834.51	1	18.00	Winston-Salem Transit Authority - Trans-Aid of	16.64	1	1.88	1

Transit Agency	Passenger Trips Per Revenue Hour	Alt Score	Average Speed	Transit Agency	Revenue Miles Between Collisions (per mil)	Alt Score	Average Roadway (minutes)	Alt Score
Albany Transit System	19.19	0.75	13.17	Albany Transit System	79.227	0.75	47.43	0.75
Augusta Richmond Co. Transit Dept	23.89	1	12.22	Augusta Richmond Co. Transit Dept	134.805	0.75	35.36	0.75
Capital Area Transit	24.50	0.75	13.26	Capital Area Transit	125.900	0.75	30.01	1
Central Arkansas Transit Authority	20.10	0.75	14.30	Central Arkansas Transit Authority	265.188	0.75	25.77	1
Chapel Hill Transit Authority	31.95	1.5	14.00	Chapel Hill Transit Authority	183.932	0.75	23.89	1.5
Chattanooga Area Regional Transportation Authority	13.58	0.75	13.58	Chattanooga Area Regional Transportation Authority	241.459	0.75	22.17	0.75
Chatham Area Transit Authority	16.65	0.75	14.17	Chatham Area Transit Authority	441.091	1	16.19	1
Chattanooga Area Regional Transportation Authority	28.37	1.5	11.75	Chattanooga Area Regional Transportation Authority	74.066	0.75	21.38	1
Cobb Community Transit	23.19	1	16.53	Cobb Community Transit	154.590	0.75	35.39	0.75
County of Volusia dba: VOTRAN	22.25	1	14.45	County of Volusia dba: VOTRAN	495.910	1	59.09	0.5
Durham Area Transit Authority	23.61	0.75	13.43	Durham Area Transit Authority	167.716	0.75	33.95	0.75
Essex County Area Transit	38.11	0.75	12.17	Essex County Area Transit	111.173	1	26.79	1
Gainesville Regional Transit System	38.11	0.75	12.17	Gainesville Regional Transit System	480.173	1	33.98	1
Greater Roanoke Transit Company	19.81	0.75	12.15	Greater Roanoke Transit Company	402.494	1	31.66	1
Greensboro Transit Authority	20.49	0.75	11.47	Greensboro Transit Authority	49.577	0.75	59.70	0.5
Jefferson Parish Department of Transit Adminis	25.64	1	15.72	Jefferson Parish Department of Transit Adminis	39.271	0.75	20.19	1
Kanawha Valley Regional Transportation Author	14.05	0.5	17.14	Kanawha Valley Regional Transportation Author	194.762	0.75	38.77	0.75
Knoxville Transportation Authority	10.90	0.5	13.51	Knoxville Transportation Authority	130.939	2	26.79	1
Metro Transit	12.72	0.5	18.92	Metro Transit	210.151	0.75	18.15	0.75
Palomar and Rappahannock Transportation Co	15.83	0.75	15.01	Palomar and Rappahannock Transportation Co	317.733	1	54.35	0.75
Sarasota County Transportation Authority	25.61	1	15.00	Sarasota County Transportation Authority	147.428	0.75	33.85	0.75
Shreveport Area Transit System	18.59	0.75	13.58	Shreveport Area Transit System	343.357	1	24.80	1
South Carolina Electric & Gas Company-Colum	9.44	0.5	19.72	South Carolina Electric & Gas Company-Colum	234.693	2	118.97	0
Space Coast Area Transit	26.14	1	12.71	Space Coast Area Transit	67.001	0.75	21.22	1
Transit Authority Lexington-Fayette Urban Cou	26.14	1	12.71	Transit Authority Lexington-Fayette Urban Cou	67.001	0.75	21.22	1
Winston-Salem Transit Authority - Trans-Aid of	24.51	1	12.81	Winston-Salem Transit Authority - Trans-Aid of	310.131	0.75	25.24	1

Initial Benchmarking Results: SE Region -- Group C

Transit Agency	Alt Score	Operating Expense Per Capita
Albany Transit System	1	\$18.43
Augusta Richmond Co. Transit Dept	1	\$22.30
Capital Area Transit	0.75	\$31.25
Central Arkansas Transit Authority	0.75	\$29.07
Chapel Hill Transit	0.75	\$166.33
Chattanooga Area Regional Transportation Authority	0.75	\$22.89
Chatham Area Transit Authority	0.75	\$45.24
Chattanooga Area Regional Transportation Authority	0.75	\$46.75
City of Tallahassee-TALTRAN	0.5	\$54.02
Cobb County Transit	1	\$25.89
Cobb County Transit	1	\$25.89
Durham Area Transit Authority	0.75	\$41.27
Escambia County Area Transit	0.75	\$51.38
Gainesville Regional Transit System	0.75	\$60.42
Greater Roanoke Transit Company	0.5	\$43.74
Greensboro Transit Authority	1	\$29.72
Jefferson Parish Department of Transit Adminis	1	\$23.01
Jefferson Parish Department of Transit Adminis	1	\$23.01
Knoxville Transportation Authority	0.75	\$49.12
Knoxville Transportation Authority	0.75	\$49.12
Metro Transit	1	\$16.31
Potomac and Rappahannock Transportation Co	1	\$27.01
Sarasota County Transportation Authority	1	\$21.40
Shreveport Area Transit System	1	\$27.03
South Carolina Electric & Gas Company-Colum	1	\$26.29
South Carolina Electric & Gas Company-Colum	1	\$26.29
Transit Authority Lexington- Fayette Urban Cou	1	\$28.44
Transit Authority Lexington- Fayette Urban Cou	1	\$28.44
Winston-Salem Transit Authority- Trans-Aid of	0.75	\$35.35

Transit Agency	Alt Score	Operating Expense Per Revenue Hour
Albany Transit System	1.5	\$38.81
Augusta Richmond Co. Transit Dept	0.75	\$48.03
Capital Area Transit	0.75	\$31.25
Central Arkansas Transit Authority	0.75	\$29.07
Chapel Hill Transit	0.75	\$66.33
Chattanooga Area Regional Transportation Authority	0.75	\$22.89
Chatham Area Transit Authority	0.75	\$53.13
Chattanooga Area Regional Transportation Authority	0.75	\$53.26
Chattanooga Area Regional Transportation Authority	0.75	\$53.26
City of Tallahassee-TALTRAN	0.75	\$67.46
Cobb County Transit	0.75	\$59.86
Cobb County Transit	0.75	\$59.86
Durham Area Transit Authority	1	\$60.03
Durham Area Transit Authority	1	\$60.03
Escambia County Area Transit	1	\$51.38
Gainesville Regional Transit System	1	\$52.49
Greater Roanoke Transit Company	1.5	\$42.26
Greensboro Transit Authority	0.75	\$63.54
Jefferson Parish Department of Transit Adminis	0.5	\$70.82
Jefferson Parish Department of Transit Adminis	0.5	\$70.82
Knoxville Transportation Authority	1	\$44.93
Knoxville Transportation Authority	1	\$44.93
Metro Transit	1	\$43.14
Potomac and Rappahannock Transportation Co	0	\$91.08
Sarasota County Transportation Authority	1	\$47.69
Shreveport Area Transit System	1	\$50.39
South Carolina Electric & Gas Company-Colum	1.5	\$58.01
South Carolina Electric & Gas Company-Colum	1.5	\$58.01
Transit Authority Lexington- Fayette Urban Cou	0.75	\$46.21
Transit Authority Lexington- Fayette Urban Cou	0.75	\$46.21
Winston-Salem Transit Authority- Trans-Aid of	1	\$53.11

Transit Agency	Alt Score	Veh. Maint. Expense Per Operating Expense
Albany Transit System	1	17.99%
Augusta Richmond Co. Transit Dept	0.75	20.70%
Capital Area Transit	0.75	20.48%
Central Arkansas Transit Authority	0.75	12.26%
Chapel Hill Transit	1.5	12.26%
Chattanooga Area Regional Transportation Authority	0	31.76%
Chatham Area Transit Authority	0.75	21.84%
Chattanooga Area Regional Transportation Authority	0.75	22.98%
City of Tallahassee-TALTRAN	0.75	21.42%
Cobb County Transit	1	18.00%
Cobb County Transit	1	18.00%
Durham Area Transit Authority	0.75	14.76%
Durham Area Transit Authority	0.75	14.76%
Escambia County Area Transit	0.75	21.04%
Gainesville Regional Transit System	1	16.73%
Greater Roanoke Transit Company	1	17.02%
Greensboro Transit Authority	1	6.17%
Jefferson Parish Department of Transit Adminis	1.5	14.48%
Jefferson Parish Department of Transit Adminis	1.5	14.48%
Knoxville Transportation Authority	0.75	17.89%
Knoxville Transportation Authority	0.75	17.89%
Metro Transit	0.75	20.20%
Potomac and Rappahannock Transportation Co	0.75	24.12%
Sarasota County Transportation Authority	0.75	21.61%
Shreveport Area Transit System	0.75	22.32%
South Carolina Electric & Gas Company-Colum	1	16.00%
South Carolina Electric & Gas Company-Colum	1	16.00%
Transit Authority Lexington- Fayette Urban Cou	0.75	21.12%
Transit Authority Lexington- Fayette Urban Cou	0.75	21.12%
Winston-Salem Transit Authority- Trans-Aid of	1.5	14.04%

Transit Agency	Alt Score	Non-Veh. Maint. Expense Per Operating Expense
Albany Transit System	1	4.28%
Augusta Richmond Co. Transit Dept	0.75	4.22%
Capital Area Transit	0.75	1.41%
Central Arkansas Transit Authority	0.75	0.82%
Chapel Hill Transit	1.5	0.82%
Chattanooga Area Regional Transportation Authority	1.5	0.82%
Chatham Area Transit Authority	1.5	0.46%
Chattanooga Area Regional Transportation Authority	1.5	0.46%
City of Tallahassee-TALTRAN	1	1.85%
Cobb County Transit	1	2.09%
Cobb County Transit	1	2.09%
Durham Area Transit Authority	0.75	1.33%
Durham Area Transit Authority	0.75	1.33%
Escambia County Area Transit	0.5	4.21%
Gainesville Regional Transit System	1	4.26%
Greater Roanoke Transit Company	1	4.08%
Greensboro Transit Authority	1	1.01%
Jefferson Parish Department of Transit Adminis	0.5	4.38%
Jefferson Parish Department of Transit Adminis	0.5	4.38%
Knoxville Transportation Authority	0.5	1.43%
Knoxville Transportation Authority	0.5	1.43%
Metro Transit	1	1.15%
Potomac and Rappahannock Transportation Co	0.5	3.85%
Sarasota County Transportation Authority	1	0.81%
Shreveport Area Transit System	1	2.97%
South Carolina Electric & Gas Company-Colum	1	1.07%
South Carolina Electric & Gas Company-Colum	1	1.07%
Transit Authority Lexington- Fayette Urban Cou	1	1.47%
Transit Authority Lexington- Fayette Urban Cou	1	1.47%
Winston-Salem Transit Authority- Trans-Aid of	1	1.39%

Transit Agency	Alt Score	Gen. Admin. Expense Per Operating Expense
Albany Transit System	1.5	13.61%
Augusta Richmond Co. Transit Dept	1	18.32%
Capital Area Transit	1	18.24%
Central Arkansas Transit Authority	0.75	20.97%
Chapel Hill Transit	1	16.95%
Chattanooga Area Regional Transportation Authority	1.5	19.34%
Chatham Area Transit Authority	0.75	19.30%
Chattanooga Area Regional Transportation Authority	0.75	23.36%
Cobb County Transit	0	33.50%
Cobb County Transit	0	33.50%
County of Volusia dba: VOTRAN	1.5	12.61%
Durham Area Transit Authority	0.75	15.26%
Durham Area Transit Authority	0.75	15.26%
Gainesville Regional Transit System	0.75	23.80%
Greater Roanoke Transit Company	0.75	23.80%
Greensboro Transit Authority	1	18.04%
Jefferson Parish Department of Transit Adminis	0.5	26.88%
Jefferson Parish Department of Transit Adminis	0.5	26.88%
Knoxville Transportation Authority	1	15.37%
Knoxville Transportation Authority	1	15.37%
Knoxville Transportation Authority	0.75	16.76%
Knoxville Transportation Authority	0.75	16.76%
Potomac and Rappahannock Transportation Co	0.5	26.02%
Sarasota County Transportation Authority	1	14.03%
Shreveport Area Transit System	1.5	10.85%
South Carolina Electric & Gas Company-Colum	1.5	19.00%
South Carolina Electric & Gas Company-Colum	1.5	19.40%
Transit Authority Lexington- Fayette Urban Cou	1	14.31%
Transit Authority Lexington- Fayette Urban Cou	1	14.31%
Winston-Salem Transit Authority- Trans-Aid of	0.75	22.89%

Transit Agency	Alt Score	Farebox Recovery
Albany Transit System	0.75	20.10%
Augusta Richmond Co. Transit Dept	1	23.45%
Capital Area Transit	0.75	22.03%
Central Arkansas Transit Authority	0.75	17.17%
Chapel Hill Transit	1	24.31%
Chattanooga Area Regional Transportation Authority	0.75	31.46%
Chatham Area Transit Authority	1.5	30.36%
Chattanooga Area Regional Transportation Authority	1	29.35%
City of Tallahassee-TALTRAN	1	26.12%
Cobb County Transit	0.5	13.67%
County of Volusia dba: VOTRAN	0.75	23.67%
Durham Area Transit Authority	0.75	23.67%
Durham Area Transit Authority	0.75	23.67%
Gainesville Regional Transit System	0.75	8.66%
Greater Roanoke Transit Company	0.75	29.71%
Greensboro Transit Authority	0.5	11.42%
Jefferson Parish Department of Transit Adminis	2	43.73%
Jefferson Parish Department of Transit Adminis	2	43.73%
Knoxville Transportation Authority	0.75	16.56%
Knoxville Transportation Authority	0.75	16.56%
Knoxville Transportation Authority	1.5	15.33%
Knoxville Transportation Authority	1.5	15.33%
Potomac and Rappahannock Transportation Co	0.5	31.16%
Sarasota County Transportation Authority	0.5	9.62%
Shreveport Area Transit System	1	25.76%
South Carolina Electric & Gas Company-Colum	0.75	22.67%
South Carolina Electric & Gas Company-Colum	0.75	22.67%
Transit Authority Lexington- Fayette Urban Cou	1.5	34.50%
Transit Authority Lexington- Fayette Urban Cou	1.5	34.50%
Transit Authority Lexington- Fayette Urban Cou	1	22.48%
Transit Authority Lexington- Fayette Urban Cou	1	22.48%
Winston-Salem Transit Authority- Trans-Aid of	1	21.75%

Transit Agency	Alt Score	Local Revenue Per Operating Expense (System)
Albany Transit System	1.5	108,66,57%
Augusta Richmond Co. Transit Dept	1	47,95%
Capital Area Transit	1	48,21%
Central Arkansas Transit Authority	1.5	65,50%
Chapel Hill Transit	0.75	23,11%
Chattanooga Area Regional Transportation Authority	1	51,30%
Chatham Area Transit Authority	0.75	29,17%
Chattanooga Area Regional Transportation Authority	0.75	49,41%
City of Tallahassee-TALTRAN	1	44,74%
Cobb County Transit	1	43,60%
County of Volusia dba: VOTRAN	1	43,60%
Durham Area Transit Authority	0.75	41,93%
Durham Area Transit Authority	0.75	41,93%
Gainesville Regional Transit System	0.75	63,98%
Greater Roanoke Transit Company	0.5	12,05%
Greensboro Transit Authority	0.5	39,24%
Jefferson Parish Department of Transit Adminis	0.75	38,38%
Jefferson Parish Department of Transit Adminis	0.75	38,38%
Knoxville Transportation Authority	1.5	66,33%
Knoxville Transportation Authority	1.5	66,33%
Knoxville Transportation Authority	1.5	45,69%
Knoxville Transportation Authority	1.5	45,69%
Potomac and Rappahannock Transportation Co	0.75	32,33%
Sarasota County Transportation Authority	1	49,04%
Shreveport Area Transit System	1	47,66%
South Carolina Electric & Gas Company-Colum	1	14,81%
South Carolina Electric & Gas Company-Colum	1	14,81%
Transit Authority Lexington- Fayette Urban Cou	0.5	50,82%
Transit Authority Lexington- Fayette Urban Cou	0.5	50,82%
Winston-Salem Transit Authority- Trans-Aid of	0.5	21,65%

Transit Agency	Alt Score	Vehicle Miles Per Peak Vehicle
Albany Transit System	1.5	60,118
Augusta Richmond Co. Transit Dept	0.75	41,039
Capital Area Transit	0.75	40,529
Central Arkansas Transit Authority	1.5	58,053
Chapel Hill Transit	1	27,281
Chattanooga Area Regional Transportation Authority	1	55,265
Chatham Area Transit Authority	1	38,522
Chattanooga Area Regional Transportation Authority	0.75	36,087
Cobb County Transit	1	50,110
County of Volusia dba: VOTRAN	1	55,225
Durham Area Transit Authority	0.75	63,945
Durham Area Transit Authority	0.75	63,945
Gainesville Regional Transit System	0.5	29,585
Greater Roanoke Transit Company	0.5	41,925
Greensboro Transit Authority	0.75	45,739
Jefferson Parish Department of Transit Adminis	1	49,469
Jefferson Parish Department of Transit Adminis	1	49,469
Knoxville Transportation Authority	0.75	56,289
Knoxville Transportation Authority	0.75	56,289
Potomac and Rappahannock Transportation Co	0.75	40,950
Sarasota County Transportation Authority	1.5	36,935
Shreveport Area Transit System	1.5	57,183
South Carolina Electric & Gas Company-Colum	1	50,833
South Carolina Electric & Gas Company-Colum	1	44,551
Transit Authority Lexington- Fayette Urban Cou	0.75	43,836
Transit Authority Lexington- Fayette Urban Cou	0.75	43,836
Winston-Salem Transit Authority- Trans-Aid of	1	43,956

Initial Benchmarking Results: SE Region -- Group C

Transit Agency	Vehicle Hours Per Peak Vehicle	Alt Score	Revenue Miles Per Vehicle Mile	Alt Score	Revenue Miles Per Total Vehicles	Alt Score
Albany Transit System	4,989	2	0.99	0.75	29,710	0.75
Augusta Richmond Co. Transit Dept.	3,113	0.75	0.81	0.75	24,964	0.5
Capital Area Transit	3,088	0.75	0.95	0.75	26,307	0.5
Central Arkansas Transit Authority	3,991	0.75	0.93	0.75	40,795	1
Chapel Hill Transit	3,428	0.5	0.97	1.5	45,872	1.5
Charleston Area Regional Transporta	4,028	1	0.97	0.75	39,870	1
Chatham Area Transit Authority	3,011	0.75	0.90	0.75	26,733	0.5
Chattanooga Area Regional Transportation Auth	3,027	0.75	0.84	0.75	28,094	0.75
City of Tallahassee-TALTRAN	3,039	0.75	0.91	0.75	37,918	1
Cobb Community Transit	3,725	0.75	0.93	0.75	42,028	1
County of Volusia dba: VOTRAN	3,622	0.75	0.92	1	37,014	1
Escambia County Area Transit	2,672	0.5	0.93	1	37,014	1
Gainesville Regional Transit System	2,969	1	0.92	0.75	23,811	0.5
Greater Roanoke Transit Company	3,361	1	0.93	0.75	31,783	0.75
Greensboro Transit Authority	4,031	1	0.95	1	35,901	0.75
Jefferson Parish Department of Transit Adminis	3,144	0.75	0.92	0.75	36,271	0.75
Kanawha Valley Regional Transportation Author	3,311	0.75	0.98	1	46,035	1.5
Maricopa Transit Authority	3,725	0.75	0.93	0.75	40,877	0.75
Metro Transit	3,927	0.75	0.93	0.75	40,877	0.75
Potomac and Rapahannock Transportation Co	1,894	0.5	0.71	0.75	24,249	0.5
Sarasota County Transportation Authority	3,924	1	0.93	0.75	32,422	0.75
Shreveport Area Transit System	3,914	1	0.95	1	45,868	1.5
South Carolina Electric & Gas Company-Colum	3,722	1	0.99	1	49,876	1
Space Coast Area Transit	2,282	0.5	0.93	0.75	39,515	0.75
Transit Authority Lexington Fayette Urban Cou	3,322	1	0.93	1	39,515	1
Winston-Salem Transit Authority - Trans-Aid of	3,427	1	0.98	1	26,665	0.75

Transit Agency	Revenue Miles Per Peak Vehicle	Alt Score	Spare Vehicle Ratio	Alt Score	Composite Score (Measures Only)	Alt Score
Albany Transit System	59,248	1.5	103.07%	2	24.03	0.75
Augusta Richmond Co. Transit Dept	37,448	0.75	60.00%	1.5	23.25	0.75
Capital Area Transit	39,317	0.75	46.65%	1	22.75	0.75
Central Arkansas Transit Authority	54,116	0.5	32.65%	0.75	22.50	0.75
Chapel Hill Transit	26,553	1	14.00%	0.75	21.75	0.75
Charleston Area Regional Transporta	51,156	1	11.63%	1	21.50	0.75
Chattanooga Area Regional Transportation Auth	52,850	1	35.95%	1	21.50	0.75
City of Tallahassee-TALTRAN	33,937	0.5	20.83%	1	21.00	0.75
Cobb Community Transit	43,674	0.9	20.45%	0.75	21.00	0.75
County of Volusia dba: VOTRAN	51,697	1	22.92%	0.75	20.75	0.75
Durham Area Transit Authority	60,987	1.5	30.30%	0.75	20.75	0.75
Escambia County Area Transit	37,019	0.75	0.00%	0.5	20.25	0.75
Gainesville Regional Transit System	27,229	0.5	13.89%	0.75	20.00	0.75
Greater Roanoke Transit Company	45,268	0.75	26.09%	0.75	19.50	0.75
Jefferson Parish Department of Transit Adminis	45,300	1	18.37%	0.75	19.25	0.75
Kanawha Valley Regional Transportation Author	55,042	1.5	19.57%	0.75	19.00	0.75
Knoxville Transportation Authority	38,283	1	29.41%	0.75	19.00	0.75
Metro Transit	51,285	1	28.00%	0.75	18.75	0.75
Potomac and Rapahannock Transportation Co	29,099	0.5	20.00%	0.75	18.75	0.75
Shreveport Area Transit System	59,724	1.5	31.62%	0.75	18.50	0.75
South Carolina Electric & Gas Company-Colum	50,464	1	23.82%	0.75	18.50	0.75
Space Coast Area Transit	41,400	0.75	23.53%	0.75	17.75	0.75
Transit Authority Lexington Fayette Urban Cou	41,876	0.75	15.00%	0.75	17.25	0.75
Winston-Salem Transit Authority - Trans-Aid of	41,817	0.75	45.95%	1	17.00	0.75

Initial Benchmarking Results: SE Region -- Group D

Transit Agency	Revenue Miles Per Route Mile	Alt Score	Average Span of Weekday Service	Transit Agency	Passenger Trips Per Capita	Alt Score	Passenger Trips Per Revenue Mile	Alt Score
Ashville Transit Authority	4,736.83	1	13.50	Ashville Transit Authority	18.48	1.5	1.91	1
Athens Transit System	3,879.21	0.75	13.25	Athens Transit System	17.40	1	2.68	1.5
Bay County Council on Aging Bay Coordinated	3,487.85	0.75	12.50	Bay County Council on Aging Bay Coordinated	0.81	0.75	0.43	0.75
Cherokee Transit Service	3,092.06	0.5	13.00	Cherokee Transit Service	18.95	1	1.53	1
City of Asheville Transit System	3,092.06	0.75	13.00	City of Asheville Transit System	18.95	1	1.53	1
City of Danville Mass Transit System	2,826.29	0.75	11.83	City of Danville Mass Transit System	4.04	0.75	0.76	0.75
City of Fairfax CUE Bus	19,051.42	2	18.48	City of Fairfax CUE Bus	48.93	1.5	1.96	0.75
City of Huntsville Alabama Dept. of Parking & F	3,977.16	0.75	13.00	City of Huntsville Alabama Dept. of Parking & F	1.53	0.75	0.48	1
City of Jackson Transit System	3,600.67	0.75	13.67	City of Jackson Transit System	4.17	0.75	0.87	0.75
City of Key West - Department of Transportation	7,188.76	1.5	16.50	City of Key West - Department of Transportation	11.16	1	1.60	1
City of Raleigh Transit System	4,424.08	0.75	12.50	City of Raleigh Transit System	26.92	0.75	2.02	0.75
City of Roanoke Transit System	4,424.08	0.75	12.50	City of Roanoke Transit System	26.92	0.75	2.02	0.75
Clarksville Transit System	3,570.97	0.75	16.58	Clarksville Transit System	5.08	0.75	0.88	0.75
CRPTA - Vaccinaw Regional Transportation A	3,812.79	0.75	21.40	CRPTA - Vaccinaw Regional Transportation A	12.25	1	0.66	0.75
Department of Transportation/METRA	5,334.80	1	16.00	Department of Transportation/METRA	3.93	0.75	0.90	0.75
Fayetteville Area System of Transit	5,305.37	1	17.83	Fayetteville Area System of Transit	7.99	0.75	1.11	0.75
Greater Lynchburg Transit Company	6,393.95	1	17.83	Greater Lynchburg Transit Company	13.43	1	1.27	1
Hughesville Transit Authority	4,658.11	1	12.50	Hughesville Transit Authority	6.63	0.75	1.92	0.75
Indian River County Council on Aging, Inc.	1,032.00	0.5	10.00	Indian River County Council on Aging, Inc.	1.38	0.75	0.68	0.75
Jackson Transit Authority	5,254.74	1	16.50	Jackson Transit Authority	9.79	1	1.04	0.75
James City County Transit	2,507.65	0.75	12.08	James City County Transit	1.54	0.75	0.36	0.75
Johnson City Transit System	3,162.84	0.75	12.00	Johnson City Transit System	6.30	0.75	1.15	0.75
Lafayette Transit System LITS	4,324.12	1	13.50	Lafayette Transit System LITS	8.23	0.75	2.23	1.5
Lewisville Transit Authority	3,452.38	0.75	13.00	Lewisville Transit Authority	16.02	1	0.75	0.75
Loudoun County Commuter Bus Services Office	2,728.08	0.75	15.00	Loudoun County Commuter Bus Services Office	1.00	0.75	0.66	0.75
Manatee County Area Transit	4,322.46	1	13.00	Manatee County Area Transit	2.74	0.75	1.00	0.75
Mid-Ohio Valley Transit Authority	3,865.64	0.75	11.42	Mid-Ohio Valley Transit Authority	5.52	0.75	0.72	0.75
Mississippi Coast Transportation Authority	6,132.11	1	17.75	Mississippi Coast Transportation Authority	5.63	0.75	0.59	0.75
Montgomery Area Transit System	2,933.67	0.5	12.00	Montgomery Area Transit System	1.29	0.75	0.55	0.75
Ohio Valley Regional Transportation Authority	2,929.36	0.75	12.33	Ohio Valley Regional Transportation Authority	3.42	0.75	0.75	0.75
Onondaga County Public Transportation	2,113.06	0.75	13.32	Onondaga County Public Transportation	0.78	0.75	0.48	0.75
Pasco County Public Transportation	561.58	0.5	14.00	Pasco County Public Transportation	0.36	0.75	0.16	0.75
Pee Dee Regional Transportation Authority	1,882.66	0.75	13.00	Pee Dee Regional Transportation Authority	1.76	0.75	0.41	0.75
Polk County Transit Services Divsn Polk Count	591.30	0.5	12.00	Polk County Transit Services Divsn Polk Count	0.62	0.75	0.36	0.75
Santee Wateres Regional Transportation Autho	2,771.02	0.75	24.17	Santee Wateres Regional Transportation Autho	3.40	1	2.78	1.5
Spartanburg Transit System	2,771.02	0.75	24.17	Spartanburg Transit System	3.40	1	2.78	1.5
Stantec	4,834.76	0.75	14.00	Stantec	3.06	0.75	0.75	0.75
The Tri-State Transit Authority	2,652.89	0.75	17.67	The Tri-State Transit Authority	8.70	0.75	0.87	0.75
Tuscaloosa County Parking and Transit Authori	2,747.88	0.75	19.00	Tuscaloosa County Parking and Transit Authori	1.14	0.75	0.61	0.75
University of Arkansas, Fayetteville/Razorback	5,589.20	1	13.00	University of Arkansas, Fayetteville/Razorback	28.14	2	5.93	2
Wilmington Transit Authority	5,697.76	1	14.00	Wilmington Transit Authority	25.60	1.5	2.36	1.5

Initial Benchmarking Results: SE Region -- Group D

Transit Agency	Alt Score	Per Minute Hour	Average Speed	Average Headway (minutes)	Operating Expense Per Capita	Alt Score
Ashville Transit Authority	1.5	25.59	13.47	36.99	\$37.14	0.75
Athens Transit System	1	13.54	13.47	36.99	\$24.83	0.75
Bay County Council On Aging Bay Coordinated	0.75	7.10	16.66	106.25	\$2.08	0.75
Charlottesville Transit Service	0.75	14.25	11.79	21.15	\$48.05	0.5
City of Fairfax CUE Bus	0.75	10.26	13.43	61.33	\$17.39	0.75
City of Fairfax CUE Bus	0.75	23.05	11.26	11.03	\$38.89	0
City of Huntsville, Alabama Dept. of Parking & P	0.75	8.14	16.96	46.57	\$6.64	1
City of Jacksonville Transit System	0.75	13.89	16.05	36.42	\$16.94	1
City of Key West - Department of Transportation	1	23.89	14.97	25.33	\$39.83	0.5
City of Monroe Transit System	0.75	14.31	13.07	45.07	\$39.19	0.5
City of Raleigh Department	0.5	13.01	15.43	71.26	\$16.89	0.5
City of Raleigh Transit System	0.75	13.40	15.43	71.26	\$16.89	0.75
GRETA - Wakeham Regional Transportation A	0.75	10.34	15.19	22.67	\$38.11	0.75
Department of Transportation/METRA	1	13.15	14.25	41.23	\$24.92	1
Fayetteville Area System of Transit	0.75	17.72	15.97	33.60	\$22.52	0.75
Greater Lynchburg Transit Company	1	18.07	14.26	33.16	\$35.45	0.75
Greenville Transit Authority	1	18.21	16.31	42.82	\$6.57	1
High Point Transit System	0.75	29.57	13.49	44.35	\$31.92	1
James City County Transit	0.75	12.82	12.18	52.00	\$39.72	0.75
Johnson City Transit System	0.75	16.57	14.35	84.59	\$22.81	0.75
Lafayette Transit System LTS	1.5	28.69	12.81	41.55	\$15.07	0.75
Lakeand Area Mass Transit District Citrus Coun	0.75	17.49	16.36	33.30	\$31.45	0.75
Lee-Russell Council of Governments	0.75	10.25	15.94	37.01	\$16.89	1.5
Lee-Russell Council of Governments	0.75	10.25	15.94	37.01	\$16.89	1.5
Manatee County Area Transit	0.75	16.11	15.64	49.22	\$9.52	1
Mid-Ohio Valley Transit Authority	0.75	9.67	13.42	49.16	\$23.19	0.75
Mississippi Coast Transportation Authority	0.75	7.84	12.85	49.32	\$26.05	0.75
Montgomery Area Transit System	0.75	7.87	14.40	49.32	\$9.84	0.75
Montgomery Area Transit System	0.75	6.31	12.85	44.01	\$31.15	0.75
Ohio Valley Regional Transportation Authority	0.5	3.20	14.59	66.87	\$16.89	0.75
Polk County Transit Services Diven Polk Count	0.5	3.44	14.59	66.87	\$16.89	0.5
Polk County Transit Services Diven Polk Count	0.5	3.44	14.59	66.87	\$16.89	0.5
Sanjee Wateres Regional Transportation Autho	0.75	6.80	19.05	132.10	\$10.06	1.5
Spartanburg Transit System	1.5	34.84	12.57	37.09	\$12.45	1
Sun Tran	0.75	10.89	16.37	79.34	\$12.45	1
Terrapine Parish Consolidated Government	0.75	12.88	11.15	83.77	\$12.83	0.75
University of Arkansas, Fayetteville/Razorback	0.75	5.34	8.24	77.77	\$6.11	0.75
University of Arkansas, Fayetteville/Razorback	2	62.13	10.66	17.02	\$19.89	1
Wilmington Transit Authority	1.5	31.02	13.17	34.47	\$35.75	0.75

Initial Benchmarking Results: SE Region -- Group D

Transit Agency	Operating Revenue Hour	Alt Score	Transit Agency	Visn. Maint. Expense Per Operating Expense	Alt Score	Transit Agency	Visn. Vch. Maint. Expense Per Operating Expense	Alt Score	Transit Agency	Cap. Admin. Expense Per Operating Expense	Alt Score
Ashville Transit Authority	\$51.43	0.75	Ashville Transit Authority	16.03%	1	Ashville Transit Authority	2.92%	0.75	Ashville Transit Authority	14.36%	1
Athens Transit System	\$53.41	0.75	Athens Transit System	13.15%	1	Athens Transit System	1.90%	1	Athens Transit System	20.70%	0.75
Bay County Council On Aging Bay Coordinated	\$24.28	1.5	Bay County Council On Aging Bay Coordinated	7.08%	1.5	Bay County Council On Aging Bay Coordinated	0.08%	1	Bay County Council On Aging Bay Coordinated	23.25%	0.75
Cherokee Transit Service	\$56.04	0.75	Cherokee Transit Service	16.11%	1	Cherokee Transit Service	3.62%	0.75	Cherokee Transit Service	43.09%	0.75
City of Asheville Transit System	\$31.19	0.75	City of Asheville Transit System	16.69%	1	City of Asheville Transit System	2.08%	0.75	City of Asheville Transit System	13.89%	1
City of Fairfax CUE Bus	\$44.60	1	City of Fairfax CUE Bus	11.85%	0.5	City of Fairfax CUE Bus	0.00%	1.5	City of Fairfax CUE Bus	5.67%	1.5
City of Huntsville Alabama Dept. of Parking & F	\$35.27	1	City of Huntsville Alabama Dept. of Parking & F	25.10%	0.75	City of Huntsville Alabama Dept. of Parking & F	0.95%	1	City of Huntsville Alabama Dept. of Parking & F	9.07%	1.5
City of Jackson Transit System	\$56.45	0.75	City of Jackson Transit System	19.65%	1	City of Jackson Transit System	3.84%	0.75	City of Jackson Transit System	12.14%	1
City of Key West - Department of Transportation	\$55.25	0	City of Key West - Department of Transportation	12.57%	0.75	City of Key West - Department of Transportation	2.43%	0.75	City of Key West - Department of Transportation	27.87%	0.75
City of Raleigh Transit System	\$65.94	0.5	City of Raleigh Transit System	28.45%	0.5	City of Raleigh Transit System	2.04%	1	City of Raleigh Transit System	20.45%	0.75
Clarksville Transit System	\$43.48	0.5	Clarksville Transit System	10.05%	0.5	Clarksville Transit System	1.17%	0	Clarksville Transit System	19.03%	1
CRPTA - Waccamaw Regional Transportation A	\$32.16	1	CRPTA - Waccamaw Regional Transportation A	8.77%	1.5	CRPTA - Waccamaw Regional Transportation A	2.43%	0.75	CRPTA - Waccamaw Regional Transportation A	25.06%	0.75
Department of Transportation/METRA	\$41.21	1	Department of Transportation/METRA	19.23%	0.75	Department of Transportation/METRA	1.17%	1	Department of Transportation/METRA	13.16%	1
Fayetteville Area System of Transit	\$49.94	0.75	Fayetteville Area System of Transit	22.58%	0.75	Fayetteville Area System of Transit	3.32%	0.75	Fayetteville Area System of Transit	20.69%	0.75
Greater Lynchburg Transit Company	\$47.71	0.75	Greater Lynchburg Transit Company	11.98%	1	Greater Lynchburg Transit Company	4.35%	0.75	Greater Lynchburg Transit Company	29.67%	0.5
Harrisburg Transit Authority	\$43.95	0.75	Harrisburg Transit Authority	20.12%	0.75	Harrisburg Transit Authority	3.89%	0.75	Harrisburg Transit Authority	17.48%	0.75
High Point Transit System	\$43.95	1	High Point Transit System	20.12%	0.75	High Point Transit System	3.89%	1	High Point Transit System	17.48%	1
Indian River County Council on Aging, Inc.	\$39.89	1.5	Indian River County Council on Aging, Inc.	16.47%	1	Indian River County Council on Aging, Inc.	1.19%	1	Indian River County Council on Aging, Inc.	18.81%	1
Jackson Transit Authority	\$39.89	1	Jackson Transit Authority	23.07%	0.75	Jackson Transit Authority	0.95%	1	Jackson Transit Authority	13.82%	1
James City County Transit	\$88.43	0	James City County Transit	17.87%	0.75	James City County Transit	6.95%	0	James City County Transit	16.66%	1
Johnson City Transit System	\$54.81	0.75	Johnson City Transit System	19.14%	0.75	Johnson City Transit System	2.81%	0.75	Johnson City Transit System	18.20%	1
Lafayette Transit System LITS	\$52.07	0.75	Lafayette Transit System LITS	11.28%	1.5	Lafayette Transit System LITS	1.87%	1	Lafayette Transit System LITS	22.34%	0.75
Lewisville Transit System	\$52.07	1	Lewisville Transit System	22.42%	0.75	Lewisville Transit System	3.19%	1	Lewisville Transit System	17.98%	1
Loudoun County Commuter Bus Service Office	\$81.14	0	Loudoun County Commuter Bus Service Office	22.01%	0.75	Loudoun County Commuter Bus Service Office	0.17%	0.75	Loudoun County Commuter Bus Service Office	9.42%	1.5
Manatee County Area Transit	\$55.50	0.75	Manatee County Area Transit	14.66%	1	Manatee County Area Transit	9.17%	0	Manatee County Area Transit	12.75%	1
Mid-Ohio Valley Transit Authority	\$40.49	1	Mid-Ohio Valley Transit Authority	17.81%	0.75	Mid-Ohio Valley Transit Authority	1.70%	1	Mid-Ohio Valley Transit Authority	22.12%	0.75
Mississippi Coast Transportation Authority	\$35.32	0.75	Mississippi Coast Transportation Authority	24.05%	0.5	Mississippi Coast Transportation Authority	3.32%	0.75	Mississippi Coast Transportation Authority	12.49%	1
Montgomery Area Transit System	\$60.09	1	Montgomery Area Transit System	13.34%	1	Montgomery Area Transit System	6.29%	0.5	Montgomery Area Transit System	12.40%	1
Ohio Valley Regional Transportation Authority	\$34.19	2	Ohio Valley Regional Transportation Authority	16.74%	0.75	Ohio Valley Regional Transportation Authority	0.00%	1.5	Ohio Valley Regional Transportation Authority	18.60%	0.5
Osceola County Public Transportation	\$37.21	1	Osceola County Public Transportation	16.24%	2	Osceola County Public Transportation	0.00%	1.5	Osceola County Public Transportation	7.74%	1.5
Pasco County Public Transportation	\$37.21	1	Pasco County Public Transportation	2.82%	2	Pasco County Public Transportation	0.00%	1.5	Pasco County Public Transportation	7.74%	1.5
Pee Dee Regional Transportation Authority	\$30.16	1	Pee Dee Regional Transportation Authority	10.61%	1	Pee Dee Regional Transportation Authority	0.00%	1.5	Pee Dee Regional Transportation Authority	16.46%	1
Polk County Transit Services Divsn Polk Count	\$32.79	1	Polk County Transit Services Divsn Polk Count	12.09%	1	Polk County Transit Services Divsn Polk Count	0.71%	1	Polk County Transit Services Divsn Polk Count	19.89%	0.75
Santee Wateres Regional Transportation Autho	\$27.91	1.5	Santee Wateres Regional Transportation Autho	11.94%	1	Santee Wateres Regional Transportation Autho	0.00%	1.5	Santee Wateres Regional Transportation Autho	30.45%	0.5
Shenandoah Transit System	\$46.25	0.75	Shenandoah Transit System	10.38%	1.5	Shenandoah Transit System	0.34%	1	Shenandoah Transit System	34.25%	0.5
Southwest Transit System	\$46.25	1	Southwest Transit System	25.98%	1	Southwest Transit System	0.17%	1	Southwest Transit System	16.46%	0
Stantec Parkes Consolidated Government	\$46.25	0.75	Stantec Parkes Consolidated Government	25.98%	0.5	Stantec Parkes Consolidated Government	4.90%	1	Stantec Parkes Consolidated Government	13.94%	1
The Tri-State Transit Authority	\$62.41	0.5	The Tri-State Transit Authority	18.60%	0.5	The Tri-State Transit Authority	3.59%	0.5	The Tri-State Transit Authority	16.17%	1
Tuscaloosa County Parking and Transit Authori	\$28.69	1.5	Tuscaloosa County Parking and Transit Authori	18.60%	0.75	Tuscaloosa County Parking and Transit Authori	0.45%	1	Tuscaloosa County Parking and Transit Authori	44.10%	0
University of Arkansas, Fayetteville/Razorback	\$43.69	1	University of Arkansas, Fayetteville/Razorback	21.25%	0.75	University of Arkansas, Fayetteville/Razorback	0.45%	1	University of Arkansas, Fayetteville/Razorback	16.17%	1
Wilmington Transit Authority	\$43.30	1	Wilmington Transit Authority	16.43%	1	Wilmington Transit Authority	3.53%	0.75	Wilmington Transit Authority	15.48%	1

Initial Benchmarking Results: SE Region -- Group D

Transit Agency	Facebook Recovery	Alt Score	Local Revenue Per Operating Expense System (Total)	Transit Agency	Vehicle Miles Per Peak Vehicle	Alt Score	Vehicle Hours Per Peak Vehicle	Alt Score
Ashville Transit Authority	21.28%	1	31.47%	Ashville Transit Authority	39,560	0.75	2,995	0.75
Athens Transit System	28.74%	1	50.30%	Athens Transit System	35,683	0.75	2,474	0.75
Bay County Council On Aging Bay Coordinated	51.28%	2	0.00%	Bay County Council On Aging Bay Coordinated	47,545	0.5	2,891	0.75
Cherokee Transit Service	11.50%	0.75	54.14%	Cherokee Transit Service	49,189	0.1	3,765	0.75
City of Asheville Transit System	27.21%	0.75	21.19%	City of Asheville Transit System	41,807	0.75	3,075	0.75
City of Danville Mass Transit System	8.77%	0.75	35.71%	City of Danville Mass Transit System	43,189	0.75	3,604	0.75
City of Fairfax CUE Bus	11.97%	0.75	43.16%	City of Fairfax CUE Bus	54,310	0.75	3,228	0.75
City of Huntsville Alabama Dept. of Parking & F	12.07%	0.75	85.98%	City of Huntsville Alabama Dept. of Parking & F	36,111	0.75	2,317	0.75
City of Jacksonville Transit System	8.14%	0.75	63.13%	City of Jacksonville Transit System	53,935	1.5	4,235	1.5
City of Key West - Department of Transportation	26.04%	0.75	27.44%	City of Key West - Department of Transportation	22,272	0.5	1,409	0.75
City of Rome Transit System	13.68%	0.75	28.95%	City of Rome Transit System	67,610	0.75	4,243	0.75
Clarksville Transit System	5.12%	0.75	5.74%	Clarksville Transit System	24,812	0.5	1,511	0.5
CRPTA - Waccamaw Regional Transportation A	25.90%	1	71.34%	CRPTA - Waccamaw Regional Transportation A	53,348	0.75	3,666	0.75
Department of Transportation/METRA	14.30%	0.75	30.31%	Department of Transportation/METRA	48,529	1	3,095	1
Fayetteville Area System of Transit	25.17%	1	16.43%	Fayetteville Area System of Transit	53,981	0.75	3,810	0.75
Greater Lynchburg Transit Company	28.56%	1	16.88%	Greater Lynchburg Transit Company	32,706	0.75	2,375	0.75
Hughesville Transit Authority	28.56%	1	16.88%	Hughesville Transit Authority	29,028	0.75	2,548	0.75
Indian River County Council on Aging, Inc.	22.24%	0.5	20.15%	Indian River County Council on Aging, Inc.	55,592	0.5	4,645	1.5
Jackson Transit Authority	18.33%	1	17.53%	Jackson Transit Authority	77,611	0.75	3,841	1
James City County Transit	8.54%	0.75	29.95%	James City County Transit	49,622	2	3,522	1
Johnson City Transit System	11.48%	0.75	24.27%	Johnson City Transit System	41,930	0.75	3,357	1
Lafayette Transit System LTS	12.47%	0.75	62.71%	Lafayette Transit System LTS	19,506	0.5	1,220	0.75
Lewisville Mass Transit District Citrus Coun	7.52%	0.75	6.88%	Lewisville Mass Transit District Citrus Coun	51,653	0.5	3,234	0.75
Loudoun County Commuter Bus Service Office	55.07%	0.2	25.00%	Loudoun County Commuter Bus Service Office	56,829	1.5	3,196	1
Manatee County Area Transit	9.67%	0.75	38.14%	Manatee County Area Transit	51,521	0.75	3,981	1.5
Mid-Ohio Valley Transit Authority	8.04%	0.75	49.92%	Mid-Ohio Valley Transit Authority	34,432	1	2,400	0.75
Mississippi Coast Transportation Authority	12.19%	0.75	33.41%	Mississippi Coast Transportation Authority	43,976	0.75	2,964	0.75
Montgomery Area Transit System	11.19%	0.75	85.46%	Montgomery Area Transit System	46,828	0.75	2,841	0.75
Ohio Valley Regional Transportation Authority	15.92%	1	4.42%	Ohio Valley Regional Transportation Authority	40,556	0.75	1,931	0.5
Oswayo County Public Transportation	54.92%	0.75	20.97%	Oswayo County Public Transportation	27,961	0.5	1,457	0.5
Pasco County Public Transportation	4.81%	0.75	4.37%	Pasco County Public Transportation	21,964	0.5	1,750	0.5
Pee Dee Regional Transportation Authority	11.07%	0.75	5.53%	Pee Dee Regional Transportation Authority	47,436	1	3,088	1
Polk County Transit Services Divsn Polk Coun	2.09%	0.5	48.44%	Polk County Transit Services Divsn Polk Coun	34,302	0.75	3,925	1.5
Santee Wateres Regional Transportation Autho	5.84%	0.75	53.28%	Santee Wateres Regional Transportation Autho	18,845	0.5	1,656	0.5
Spokane Transit System	22.46%	1	35.03%	Spokane Transit System	44,016	0.75	3,348	1
Stantec	20.92%	0.75	6.84%	Stantec	47,436	1	3,088	1
The Tri-State Transit Authority	10.56%	0.75	32.73%	The Tri-State Transit Authority	34,302	0.75	3,925	1.5
Tuscaloosa County Parking and Transit Author	20.66%	1	33.02%	Tuscaloosa County Parking and Transit Author	18,845	0.5	1,656	0.5
University of Arkansas, Fayetteville/Razorback	0.00%	0.5	2.85%	University of Arkansas, Fayetteville/Razorback	18,845	0.5	1,656	0.5
Wilmington Transit Authority	19.48%	1	22.03%	Wilmington Transit Authority	44,016	0.75	3,348	1

Initial Benchmarking Results: NE Region -- Group A

Transit Agency	Revenue Miles Per Route Mile	Air Score	Average Weekday Span of Service	Air Score	Passenger Trips Per Capita	Air Score	Passenger Trips Per Revenue Mile	Air Score
Massachusetts Bay Transportation Authority	9,148.97	0.75	22.25	0.5	24.14	0.75	4.17	0.75
Washington Metropolitan Area Transit Authority	13,293.66	0.75	23.67	1	42.42	0.75	3.91	0.75
New York City Transit	5,428.05	2	24.00	1	126.47	2	9.17	2
Southeastern Pennsylvania Transportation Authority	13,948.87	0.75	24.00	1	44.09	0.75	4.42	0.75
Maryland Transit Administration	6,968.42	0.75	22.00	1	30.02	0.75	3.39	0.75
New Jersey Transit Corporation (Consolidated)	11,268.58	0.75	22.58	0.5	47.08	0.75	2.23	0.5
Port Authority of Allegheny County 345 Sixth Av	24,903.69	1	24.00	1	11.62	0.75	6.26	1

Transit Agency	Revenue Miles Between Corridors (excluding sub(6)s)	Air Score	Revenue Miles Between Failures	Air Score	Operating Expense Per Revenue Hour	Air Score	Veh. Maint. Expense Per Operating Expense	Air Score
Massachusetts Bay Transportation Authority	151,820	1	4,845.64	0.75	\$94.76	1	24.76%	0.75
Washington Metropolitan Area Transit Authority	30,889	0.75	4,357.76	1	\$101.32	0.75	27.49%	0.5
New York City Transit	17,935	0.75	2,865.62	0.5	\$110.40	0.5	24.09%	0.75
Southeastern Pennsylvania Transportation Authority	105,336	1.5	6,271.83	0.75	\$101.83	1	24.92%	2
Maryland Transit Administration	211,009	1	4,456.73	0.75	\$97.83	1	23.93%	1
New Jersey Transit Corporation (Consolidated)	183,420	0.5	361.05	0.75	\$115.19	1.5	23.84%	0.75
Port Authority of Allegheny County 345 Sixth Av	21,338	0.75	4,060.60	0.75	\$23.44	1.5	26.83%	0.75

Transit Agency	Local Revenue Per Operating Expense (System Total)	Air Score	Gen. Admin. Expense Per Operating Expense	Air Score	Vehicle Miles Per Peak Vehicle	Air Score	Revenue Miles Per Total Vehicle	Air Score
Massachusetts Bay Transportation Authority	19.45%	1.5	1.61%	1.5	33.73	0.75	24.96%	0.75
Washington Metropolitan Area Transit Authority	23.97%	1.5	3.69%	1	37,012	1	25.48%	1
New York City Transit	14.43%	1	5.43%	0.75	30,240	0.75	22.67%	0.75
Southeastern Pennsylvania Transportation Authority	8.92%	0.5	0	0	39,229	1.5	32.75%	1.5
Maryland Transit Administration	9.27%	0.75	3.43%	1	48,925	1.5	32.86%	1.5
New Jersey Transit Corporation (Consolidated)	9.27%	0.75	3.84%	1	45,051	1.5	28.66%	1.5
Port Authority of Allegheny County 345 Sixth Av	9.27%	0.75	6.05%	0.75	48,021	0.5	18.43%	0.5
GT.C.	0.00%	0.75	2.83%	1	28,401			

Transit Agency	Revenue Miles Per Vehicle	Air Score	Vehicle Miles Per Peak Vehicle	Air Score	Revenue Miles Between Failures	Air Score	Operating Expense Per Revenue Hour	Air Score
Massachusetts Bay Transportation Authority	18.33%	0.75	3,010	0.75	4,845.64	0.75	\$94.76	1
Washington Metropolitan Area Transit Authority	22.25	0.75	2,957	0.75	4,357.76	1	\$101.32	0.75
New York City Transit	14.66%	1	3,801	1.5	2,865.62	0.5	\$110.40	0.5
Southeastern Pennsylvania Transportation Authority	20.95%	1	3,589	0.75	6,271.83	0.75	\$101.83	1
Maryland Transit Administration	18.75%	0.75	3,092	0.75	4,456.73	0.75	\$97.83	1
New Jersey Transit Corporation (Consolidated)	21.25%	1	3,116	0.75	361.05	0.75	\$115.19	1.5
Port Authority of Allegheny County 345 Sixth Av	20.24%	0.5	3,060	0.75	4,060.60	0.75	\$23.44	1.5
GT.C.								

Transit Agency	Revenue Miles Per Total Vehicle	Air Score	Revenue Miles Per Peak Vehicle	Air Score	Revenue Miles Between Failures	Air Score	Operating Expense Per Revenue Hour	Air Score
Massachusetts Bay Transportation Authority	25.29	0.75	29,540	0.75	4,845.64	0.75	\$94.76	1
Southeastern Pennsylvania Transportation Authority	22.25	0.75	30,072	0.75	4,357.76	1	\$101.32	0.75
New York City Transit	21.00	1	25,951	1.5	2,865.62	0.5	\$110.40	0.5
Washington Metropolitan Area Transit Authority	19.75	0.75	33,612	1	6,271.83	0.75	\$101.83	1
Maryland Transit Administration	18.75	0.75	27,679	0.75	4,456.73	0.75	\$97.83	1
New Jersey Transit Corporation (Consolidated)	15.5	0.5	34,891	1	361.05	0.75	\$115.19	1.5
Port Authority of Allegheny County 345 Sixth Av	13.75	0.5	21,166	0.75	4,060.60	0.75	\$23.44	1.5
GT.C.								

Transit Agency	Revenue Miles Per Total Vehicle	Air Score	Revenue Miles Per Peak Vehicle	Air Score	Revenue Miles Between Failures	Air Score	Operating Expense Per Revenue Hour	Air Score
Massachusetts Bay Transportation Authority	25.29	0.75	29,540	0.75	4,845.64	0.75	\$94.76	1
Southeastern Pennsylvania Transportation Authority	22.25	0.75	30,072	0.75	4,357.76	1	\$101.32	0.75
New York City Transit	21.00	1	25,951	1.5	2,865.62	0.5	\$110.40	0.5
Washington Metropolitan Area Transit Authority	19.75	0.75	33,612	1	6,271.83	0.75	\$101.83	1
Maryland Transit Administration	18.75	0.75	27,679	0.75	4,456.73	0.75	\$97.83	1
New Jersey Transit Corporation (Consolidated)	15.5	0.5	34,891	1	361.05	0.75	\$115.19	1.5
Port Authority of Allegheny County 345 Sixth Av	13.75	0.5	21,166	0.75	4,060.60	0.75	\$23.44	1.5
GT.C.								

Initial Benchmarking Results: NE Region -- Group B

Transit Agency	Revenue Miles Per Route Mile	Air Score	Average Weekday Span of Service	Passenger Trips Per Capita	Air Score	Passenger Trips Per Revenue Mile	Air Score
Metropolitan Suburban Bus Authority dba MTA	10,227.23	0.75	24.00	23.26	1	3.08	1
New York Bus Tours, Inc. DBA New York Bus	26,550.06	1.5	21.00	0.57	0.5	1.49	0.75
Academy Lines, Inc.	41,298.18	0.75	18.00	1.83	0.5	1.13	0.75
Connecticut Transit-Hartford Division	6,323.14	0.75	13.00	10.77	1	3.26	1
Niagara Frontier Transit Metro System, Inc.	6,323.14	0.75	21.19	18.77	1	2.42	1
Delaware Transit Corporation	3,898.37	0.75	24.00	10.21	0.75	1.46	0.75
Hudson Transit Lines, Inc.	4,595.32	0.75	23.20	0.49	0.5	0.35	0.5
Suburban Transit Corporation	19,458.93	0.75	15.17	0.99	0.5	0.54	0.5
Capital District Transportation Authority	8,769.42	0.75	22.08	17.13	1	1.76	1
Liberty Lines Transit, Inc.	5,718.88	0.75	21.17	28.82	1.5	3.38	1.5
Regional Transit Service, Inc. and Lift Line, Inc.	14,605.38	0.75	18.25	19.26	1	2.13	1
Rhode Island Public Transit Authority	14,605.38	0.75	19.00	18.97	1.5	2.31	1
Ride-On Montgomery County Government	8,128.06	0.75	19.00	21.28	1	2.31	1
Queens Surface Corporation	8,604.93	0.75	24.00	14.18	1	4.67	2

Transit Agency	Revenue Miles Per Revenue Hour	Air Score	Average Speed	Revenue Miles Between Failures	Air Score	Revenue Miles Collisions (excluding sub) (8)	Air Score
Metropolitan Suburban Bus Authority dba MTA	38.28	1.5	12.42	2,737.09	0.75	553,904	1
New York Bus Tours, Inc. DBA New York Bus	16.24	0.75	10.90	14,806.76	1	57,337	0.75
Academy Lines, Inc.	23.65	0.75	21.03	82,924.41	2	43,950	0.75
Connecticut Transit-Hartford Division	34.52	0.75	10.05	2,043.44	0.5	114,285	0.75
Niagara Frontier Transit Metro System, Inc.	20.46	0.75	14.04	7,452.44	0.75	274,617	0.75
Delaware Transit Corporation	8.12	0.5	22.89	14,979.46	1	28,926	0.75
Hudson Transit Lines, Inc.	10.87	0.5	20.19	12,705.44	1	32,677	0.75
Suburban Transit Corporation	21.89	0.75	12.43	2,077.50	0.75	507,709	1
Capital District Transportation Authority	40.08	1.5	11.92	23,767.87	1	478,154	0.75
Liberty Lines Transit, Inc.	34.39	0.75	16.68	1,649.84	0.75	335,413	0.75
Regional Transit Service, Inc. and Lift Line, Inc.	33.07	1	14.32	5,595.10	0.75	1,913,525	2
Rhode Island Public Transit Authority	45.62	1.5	9.77	4,318.13	0.75	118,576	0.75
Ride-On Montgomery County Government							
Queens Surface Corporation							

Transit Agency	Average Headway (minutes)	Air Score	Operating Expense Per Capita	Operating Expense Per Revenue Hour	Air Score	Veh. Maint. Expense per Operating Expense	Air Score
Metropolitan Suburban Bus Authority dba MTA	17.51	1	\$60.24	\$98.63	0.75	23.75%	1
New York Bus Tours, Inc. DBA New York Bus	4.36	1.5	\$3.37	\$96.41	0.75	14.62%	1.5
Academy Lines, Inc.	2.19	1.5	\$5.56	\$72.48	1	31.69%	0.5
Connecticut Transit-Hartford Division	23.51	0.75	\$32.21	\$71.09	1	23.09%	1
Niagara Frontier Transit Metro System, Inc.	36.42	0.5	\$34.20	\$68.53	1	17.41%	1.5
Delaware Transit Corporation	30.76	0.5	\$34.20	\$68.53	1	17.41%	1.5
Hudson Transit Lines, Inc.	9.04	0.5	\$4.75	\$52.17	1.5	32.81%	0.5
Suburban Transit Corporation	29.05	0.75	\$52.37	\$66.94	1	21.24%	1
Capital District Transportation Authority	17.14	1	\$71.27	\$95.74	0.75	26.97%	1
Regional Transit Service, Inc. and Lift Line, Inc.	25.87	0.75	\$69.59	\$76.97	0.5	22.62%	1
Liberty Lines Transit, Inc.	18.26	0.75	\$67.92	\$81.85	1	23.11%	1
Rhode Island Public Transit Authority	15.11	1	\$42.01	\$135.18	0	35.19%	0
Ride-On Montgomery County Government							
Queens Surface Corporation							

Initial Benchmarking Results: NE Region -- Group B

Transit Agency	Revenue Miles Per Peak Vehicle	Alt Score	Revenue Miles Per Operating Expense	Alt Score	Revenue Miles Per Operating Expense (System Total)	Alt Score
Metropolitan Suburban Bus Authority dba MTA	42.369	0.75	15.563	0.75	13.526	0.75
New York Bus Tours, Inc. DBA New York Bus	27.769	0.75	16.239	0.75	59.426	0.75
Academy Lines, Inc.	36.609	0.75	12.555	0.75	0.000	0.75
Connecticut Transit-Hartford Division	35.762	0.75	14.042	0.75	36.272	0.75
Niagara Frontier Transit Metro System, Inc.	33.929	0.75	5.285	0.75	0.000	0.75
Delaware Transit Corporation	59.268	0.75	27.026	0.75	0.000	0.75
Hudson Transit Lines, Inc.	37.650	0.75	8.663	0.75	0.000	0.75
Suburban Transit Corporation	59.268	0.75	8.709	0.75	0.000	0.75
Capital District Transportation Authority	37.650	0.75	20.453	0.75	17.259	0.75
Liberty Lines Transit, Inc.	39.141	0.75	8.033	0.75	0.000	0.75
Regional Transit Service, Inc. and Lift Line, Inc.	32.831	0.75	30.272	0.75	0.000	0.75
Rhode Island Public Transit Authority	43.054	0.75	16.392	0.75	0.000	0.75
Ride-On Montgomery County Government	23.928	0.75	16.392	0.75	0.000	0.75
Queens Surface Corporation	23.928	0.75	16.392	0.75	0.000	0.75

Transit Agency	Revenue Miles Per Vehicle Mile	Alt Score	Revenue Miles Per Peak Vehicle	Alt Score	Revenue Miles Per Total Vehicles	Alt Score
Metropolitan Suburban Bus Authority dba MTA	0.87	1	3.315	1.5	42.369	1
New York Bus Tours, Inc. DBA New York Bus	0.76	0.5	2.332	0.75	27.769	0.5
Academy Lines, Inc.	0.86	0.75	1.654	0.75	36.609	0.75
Connecticut Transit-Hartford Division	0.89	0.75	2.894	0.75	35.762	0.75
Niagara Frontier Transit Metro System, Inc.	0.88	0.75	3.301	0.75	33.929	0.75
Delaware Transit Corporation	0.93	0.75	2.413	0.75	59.268	0.75
Suburban Transit Corporation	0.86	1.5	2.874	0.75	59.268	1.5
Capital District Transportation Authority	0.92	1	2.966	0.75	37.650	0.75
Liberty Lines Transit, Inc.	0.75	0.5	2.920	0.75	39.141	0.5
Regional Transit Service, Inc. and Lift Line, Inc.	0.88	0.75	2.678	0.75	32.831	0.75
Rhode Island Public Transit Authority	0.83	0.75	3.208	0.75	43.054	0.75
Ride-On Montgomery County Government	0.70	1	2.723	0.75	23.928	1
Queens Surface Corporation	0.70	0.5	2.723	0.75	23.928	0.5

Transit Agency	Revenue Miles Per Vehicle Mile	Alt Score	Revenue Miles Per Peak Vehicle	Alt Score	Revenue Miles Per Total Vehicles	Alt Score
Metropolitan Suburban Bus Authority dba MTA	0.87	1	3.315	1.5	42.369	1
New York Bus Tours, Inc. DBA New York Bus	0.76	0.5	2.332	0.75	27.769	0.5
Academy Lines, Inc.	0.86	0.75	1.654	0.75	36.609	0.75
Connecticut Transit-Hartford Division	0.89	0.75	2.894	0.75	35.762	0.75
Niagara Frontier Transit Metro System, Inc.	0.88	0.75	3.301	0.75	33.929	0.75
Delaware Transit Corporation	0.93	0.75	2.413	0.75	59.268	0.75
Suburban Transit Corporation	0.86	1.5	2.874	0.75	59.268	1.5
Capital District Transportation Authority	0.92	1	2.966	0.75	37.650	1
Liberty Lines Transit, Inc.	0.75	0.5	2.920	0.75	39.141	0.5
Regional Transit Service, Inc. and Lift Line, Inc.	0.88	0.75	2.678	0.75	32.831	0.75
Rhode Island Public Transit Authority	0.83	0.75	3.208	0.75	43.054	0.75
Ride-On Montgomery County Government	0.70	1	2.723	0.75	23.928	1
Queens Surface Corporation	0.70	0.5	2.723	0.75	23.928	0.5

Transit Agency	Revenue Miles Per Operating Expense (System Total)	Alt Score	Revenue Miles Per Peak Vehicle	Alt Score	Revenue Miles Per Total Vehicles	Alt Score
Metropolitan Suburban Bus Authority dba MTA	13.526	0.75	3.315	1.5	42.369	1
New York Bus Tours, Inc. DBA New York Bus	59.426	0.75	2.332	0.75	27.769	0.75
Academy Lines, Inc.	0.000	0.75	1.654	0.75	36.609	0.75
Connecticut Transit-Hartford Division	36.272	0.75	2.894	0.75	35.762	0.75
Niagara Frontier Transit Metro System, Inc.	0.000	0.75	3.301	0.75	33.929	0.75
Delaware Transit Corporation	0.000	0.75	2.413	0.75	59.268	0.75
Hudson Transit Lines, Inc.	0.000	0.75	8.663	0.75	37.650	0.75
Suburban Transit Corporation	0.000	0.75	8.709	0.75	59.268	0.75
Capital District Transportation Authority	17.259	0.75	20.453	0.75	37.650	0.75
Liberty Lines Transit, Inc.	0.000	0.75	8.033	0.75	39.141	0.75
Regional Transit Service, Inc. and Lift Line, Inc.	0.000	0.75	30.272	0.75	32.831	0.75
Rhode Island Public Transit Authority	0.000	0.75	16.392	0.75	43.054	0.75
Ride-On Montgomery County Government	0.000	0.75	16.392	0.75	23.928	0.75
Queens Surface Corporation	0.000	0.75	16.392	0.75	23.928	0.75

Transit Agency	Revenue Miles Per Vehicle Mile	Alt Score	Revenue Miles Per Peak Vehicle	Alt Score	Revenue Miles Per Total Vehicles	Alt Score
Metropolitan Suburban Bus Authority dba MTA	0.87	1	3.315	1.5	42.369	1
New York Bus Tours, Inc. DBA New York Bus	0.76	0.5	2.332	0.75	27.769	0.5
Academy Lines, Inc.	0.86	0.75	1.654	0.75	36.609	0.75
Connecticut Transit-Hartford Division	0.89	0.75	2.894	0.75	35.762	0.75
Niagara Frontier Transit Metro System, Inc.	0.88	0.75	3.301	0.75	33.929	0.75
Delaware Transit Corporation	0.93	0.75	2.413	0.75	59.268	0.75
Suburban Transit Corporation	0.86	1.5	2.874	0.75	59.268	1.5
Capital District Transportation Authority	0.92	1	2.966	0.75	37.650	1
Liberty Lines Transit, Inc.	0.75	0.5	2.920	0.75	39.141	0.5
Regional Transit Service, Inc. and Lift Line, Inc.	0.88	0.75	2.678	0.75	32.831	0.75
Rhode Island Public Transit Authority	0.83	0.75	3.208	0.75	43.054	0.75
Ride-On Montgomery County Government	0.70	1	2.723	0.75	23.928	1
Queens Surface Corporation	0.70	0.5	2.723	0.75	23.928	0.5

Transit Agency	Revenue Miles Per Vehicle Mile	Alt Score	Revenue Miles Per Peak Vehicle	Alt Score	Revenue Miles Per Total Vehicles	Alt Score
Metropolitan Suburban Bus Authority dba MTA	0.87	1	3.315	1.5	42.369	1
New York Bus Tours, Inc. DBA New York Bus	0.76	0.5	2.332	0.75	27.769	0.5
Academy Lines, Inc.	0.86	0.75	1.654	0.75	36.609	0.75
Connecticut Transit-Hartford Division	0.89	0.75	2.894	0.75	35.762	0.75
Niagara Frontier Transit Metro System, Inc.	0.88	0.75	3.301	0.75	33.929	0.75
Delaware Transit Corporation	0.93	0.75	2.413	0.75	59.268	0.75
Suburban Transit Corporation	0.86	1.5	2.874	0.75	59.268	1.5
Capital District Transportation Authority	0.92	1	2.966	0.75	37.650	1
Liberty Lines Transit, Inc.	0.75	0.5	2.920	0.75	39.141	0.5
Regional Transit Service, Inc. and Lift Line, Inc.	0.88	0.75	2.678	0.75	32.831	0.75
Rhode Island Public Transit Authority	0.83	0.75	3.208	0.75	43.054	0.75
Ride-On Montgomery County Government	0.70	1	2.723	0.75	23.928	1
Queens Surface Corporation	0.70	0.5	2.723	0.75	23.928	0.5

Initial Benchmarking Results: NE Region -- Group C

Transit Agency	Alt Score	Revenue Miles Per Operating Expense (System Total)	Local Revenue Per Operating Expense (System Total)	Vehicle Miles Per Peak Vehicle	Alt Score
Westchester County Department of Transportation	0.75	44.29%	44.29%	37,713	0.75
Connecticut Transit-New Haven Division	0.75	0.00%	0.00%	35,579	0.75
Transit Express	0.75	0.00%	0.00%	35,579	0.75
CNY Central, Inc.	0.75	30.52%	30.52%	36,243	0.75
New Jersey Transit Corporation-45	1.5	0.00%	0.00%	24,832	0.75
Private One of New York LLC, d.b.a. New York	0.75	0.00%	0.00%	43,800	0.75
Lehigh and Northampton Transportation Authority	0.75	3.85%	3.85%	39,804	0.75
York County Transportation Authority	0.75	5.75%	5.75%	46,150	0.75
Pioneer Valley Transit Authority	0.75	19.36%	19.36%	30,354	0.75
Transit Express	0.75	19.36%	19.36%	30,354	0.75
Lakeland Bus Lines, Inc. c/o NJ Transit, Carrier	0.75	0.00%	0.00%	58,160	0.75
DeCamp Bus Lines c/o NJ Transit, Carrier Adm	1.5	0.00%	0.00%	46,411	0.75
Trans-Hudson Express c/o NJ Transit, Carrier A	1.5	0.00%	0.00%	31,231	0.75
Greater Bridgeport Transit Authority	0.5	0.00%	0.00%	55,761	0.75
Cumberland-Dauphin-Harrisburg Transit Author	0.75	6.81%	6.81%	29,277	0.75
Trans-Hudson Express c/o NJ Transit, Carrier	0.75	15.54%	15.54%	50,330	0.75
Worcester Regional Transit Authority	0.75	16.79%	16.79%	28,917	0.75
Southeastern Regional Transit Authority	1	18.92%	18.92%	23,917	0.75
Red Rose Transit Authority	0.75	2.18%	2.18%	47,009	0.75
Transport of Rockland	0.5	52.95%	52.95%	47,669	0.75
Olympia Trails Bus Co., Inc. c/o NJ Transit, Car	1.5	0.00%	0.00%	77,104	0.75
Private Transportation	0.75	0.00%	0.00%	34,839	0.75
Rockland Coaches, Inc.	0.75	10.00%	10.00%	57,141	0.75
Rockland Coaches, Inc.	0.75	10.00%	10.00%	57,141	0.75
Metro-North Commuter Railroad Co.	1	10.17%	10.17%	14,529	0.5

Transit Agency	Alt Score	Revenue Miles Per Total Vehicle Mile	Revenue Miles Per Total Vehicle Mile	Revenue Miles Per Total Vehicle Mile	Alt Score
Westchester County Department of Transportation	0.75	28,591	28,591	1,838	0.75
Connecticut Transit-New Haven Division	0.75	27,314	27,314	2,441	0.75
Transit Express	0.75	20,723	20,723	1,707	0.75
CNY Central, Inc.	0.75	20,176	20,176	2,545	0.75
New Jersey Transit Corporation-45	0.75	26,486	26,486	2,138	0.75
Private One of New York LLC, d.b.a. New York	0.75	26,486	26,486	2,138	0.75
Lehigh and Northampton Transportation Authority	0.75	21,955	21,955	1,458	1.5
York County Transportation Authority	1	16,005	16,005	1,942	0.75
Pioneer Valley Transit Authority	0.75	36,852	36,852	1,921	0.75
City of Long Beach	0.5	22,146	22,146	2,013	0.75
Lakeland Bus Lines, Inc. c/o NJ Transit, Carrier	0.75	38,682	38,682	2,013	0.75
Trans-Hudson Express c/o NJ Transit, Carrier	0.75	38,682	38,682	2,013	0.75
Trans-Hudson Express c/o NJ Transit, Carrier	0.75	38,682	38,682	2,013	0.75
Greater Bridgeport Transit Authority	0.75	20,500	20,500	2,987	1.5
Cumberland-Dauphin-Harrisburg Transit Author	0.75	60,555	60,555	1,708	0.75
Trans-Bridge Lines, Inc. c/o NJ Transit, Carrier	2	37,854	37,854	3,076	0.75
Worcester Regional Transit Authority	0.75	44,224	44,224	3,524	1.5
Southeastern Regional Transit Authority	0.75	34,244	34,244	1,716	0.75
Transport of Rockland	1	27,977	27,977	3,041	1.5
Olympia Trails Bus Co., Inc. c/o NJ Transit, Car	1.5	23,952	23,952	1,900	0.75
Private Transportation	0.75	36,218	36,218	2,263	0.75
Liberty Lines Express, Inc.	1	36,218	36,218	2,263	0.75
Rockland Coaches, Inc.	0.75	10,301	10,301	1,551	0.5
Rockland Coaches, Inc.	0.75	10,301	10,301	1,551	0.5
Metro-North Commuter Railroad Co.	0.5	10,301	10,301	1,551	0.5

Transit Agency	Alt Score	Revenue Miles Per Vehicle Mile	Revenue Miles Per Vehicle Mile	Revenue Miles Per Vehicle Mile	Alt Score
Westchester County Department of Transportation	0.75	35,579	35,579	33,752	0.75
Connecticut Transit-New Haven Division	0.75	35,579	35,579	33,959	0.75
Transit Express	0.75	24,020	24,020	24,020	0.75
CNY Central, Inc.	0.75	22,944	22,944	22,944	0.75
New Jersey Transit Corporation-45	0.75	35,075	35,075	35,075	0.75
Private One of New York LLC, d.b.a. New York	0.75	44,616	44,616	44,616	0.75
Lehigh and Northampton Transportation Authority	0.75	21,340	21,340	21,340	0.5
York County Transportation Authority	1	48,498	48,498	48,498	0.75
Pioneer Valley Transit Authority	0.75	28,204	28,204	28,204	0.75
Transit Express	0.75	52,834	52,834	52,834	0.75
Lakeland Bus Lines, Inc. c/o NJ Transit, Carrier	0.75	24,859	24,859	24,859	0.75
Trans-Hudson Express c/o NJ Transit, Carrier	0.75	87,662	87,662	87,662	0.75
Greater Bridgeport Transit Authority	0.75	50,732	50,732	50,732	0.75
Cumberland-Dauphin-Harrisburg Transit Author	0.75	24,437	24,437	24,437	0.75
Trans-Bridge Lines, Inc. c/o NJ Transit, Carrier	1	40,615	40,615	40,615	1.5
Worcester Regional Transit Authority	1.5	69,392	69,392	69,392	1.5
Southeastern Regional Transit Authority	0.75	32,640	32,640	32,640	0.75
Transport of Rockland	0.75	27,465	27,465	27,465	0.75
Olympia Trails Bus Co., Inc. c/o NJ Transit, Car	0.75	45,827	45,827	45,827	1
Private Transportation	1	12,465	12,465	12,465	0.5
Liberty Lines Express, Inc.	0.5	12,465	12,465	12,465	0.5
Rockland Coaches, Inc.	0.5	12,465	12,465	12,465	0.5
Rockland Coaches, Inc.	0.5	12,465	12,465	12,465	0.5
Metro-North Commuter Railroad Co.	0.5	12,465	12,465	12,465	0.5

Initial Benchmarking Results: NE Region -- Group C

Transit Agency	Alt Score	Revenue Miles Per Vehicle Mile	Revenue Miles Per Vehicle Mile	Revenue Miles Per Vehicle Mile	Alt Score
Westchester County Department of Transportation	0.75	35,579	35,579	35,579	0.75
Connecticut Transit-New Haven Division	0.75	35,579	35,579	35,579	0.75
Transit Express	0.75	24,020	24,020	24,020	0.75
CNY Central, Inc.	0.75	22,944	22,944	22,944	0.75
New Jersey Transit Corporation-45	1.5	35,075	35,075	35,075	0.75
Private One of New York LLC, d.b.a. New York	1.5	44,616	44,616	44,616	0.75
Lehigh and Northampton Transportation Authority	0.75	21,340	21,340	21,340	0.75
York County Transportation Authority	0.75	48,498	48,498	48,498	0.75
Pioneer Valley Transit Authority	0.75	28,204	28,204	28,204	0.75
Transit Express	0.75	52,834	52,834	52,834	0.75
Lakeland Bus Lines, Inc. c/o NJ Transit, Carrier	0.75	24,859	24,859	24,859	0.75
Trans-Hudson Express c/o NJ Transit, Carrier Adm	1.5	87,662	87,662	87,662	0.75
Trans-Hudson Express c/o NJ Transit, Carrier A	1.5	87,662	87,662	87,662	0.75
Greater Bridgeport Transit Authority	0.5	50,732	50,732	50,732	0.75
Cumberland-Dauphin-Harrisburg Transit Author	0.75	24,437	24,437	24,437	0.75
Trans-Bridge Lines, Inc. c/o NJ Transit, Carrier	2	40,615	40,615	40,615	0.75
Worcester Regional Transit Authority	1.5	69,392	69,392	69,392	0.75
Southeastern Regional Transit Authority	0.75	32,640	32,640	32,640	0.75
Transport of Rockland	0.75	27,465	27,465	27,465	0.75
Olympia Trails Bus Co., Inc. c/o NJ Transit, Car	1.5	45,827	45,827	45,827	0.75
Private Transportation	0.75	12,465	12,465	12,465	0.75
Liberty Lines Express, Inc.	1	12,465	12,465	12,465	0.75
Rockland Coaches, Inc.	0.75	12,465	12,465	12,465	0.75
Rockland Coaches, Inc.	0.75	12,465	12,465	12,465	0.75
Metro-North Commuter Railroad Co.	1	12,465	12,465	12,465	0.75

Transit Agency	Alt Score	Revenue Miles Per Vehicle Mile	Revenue Miles Per Vehicle Mile	Revenue Miles Per Vehicle Mile	Alt Score
Westchester County Department of Transportation	0.75	35,579	35,579	35,579	0.75
Connecticut Transit-New Haven Division	0.75	35,579	35,579	35,579	0.75
Transit Express	0.75	24,020	24,020	24,020	0.75
CNY Central, Inc.	0.75	22,944	22,944	22,944	0.75
New Jersey Transit Corporation-45	0.75	35,075	35,075	35,075	0.75
Private One of New York LLC, d.b.a. New York	0.75	44,616	44,616	44,616	0.75
Lehigh and Northampton Transportation Authority	0.75	21,340	21,340	21,340	0.75
York County Transportation Authority	1	48,498	48,498	48,498	0.75
Pioneer Valley Transit Authority	0.75	28,204	28,204	28,204	0.75
Transit Express	0.75	52,834	52,834	52,834	0.75
Lakeland Bus Lines, Inc. c/o NJ Transit, Carrier	0.75	24,859	24,859	24,859	0.75
Trans-Hudson Express c/o NJ Transit, Carrier Adm	1.5	87,662	87,662	87,662	0.75
Trans-Hudson Express c/o NJ Transit, Carrier A	1.5	87,662	87,662	87,662	0.75
Greater Bridgeport Transit Authority	0.75	50,732	50,732	50,732	0.75
Cumberland-Dauphin-Harrisburg Transit Author	0.75	24,437	24,437	24,437	0.75
Trans-Bridge Lines, Inc. c/o NJ Transit, Carrier	2	40,615	40,615	40,615	0.75
Worcester Regional Transit Authority	1.5	69,392	69,392	69,392	0.75
Southeastern Regional Transit Authority	0.75	32,640	32,640	32,640	0.75
Transport of Rockland	0.75	27,465	27,465	27,465	0.75
Olympia Trails Bus Co., Inc. c/o NJ Transit, Car	1.5	45,827	45,827	45,827	0.75
Private Transportation	0.75	12,465	12,465	12,465	0.75
Liberty Lines Express, Inc.	1	12,465	12,465	12,465	0.75
Rockland Coaches, Inc.	0.75	12,465	12,465	12,465	0.75
Rockland Coaches, Inc.	0.75	12,465	12,465	12,465	0.75
Metro-North Commuter Railroad Co.	1	12,465	12,465	12,465	0.75

Transit Agency	Alt Score	Revenue Miles Per Vehicle Mile	Revenue Miles Per Vehicle Mile	Revenue Miles Per Vehicle Mile	Alt Score
Westchester County Department of Transportation	0.75	35,579	35,579	35,579	0.75
Connecticut Transit-New Haven Division	0.75	35,579	35,579	35,579	0.75
Transit Express	0.75	24,020	24,020	24,020	0.75
CNY Central, Inc.	0.75	22,944	22,944	22,944	0.75
New Jersey Transit Corporation-45	0.75	35,075	35,075	35,075	0.75
Private One of New York LLC, d.b.a. New York	0.75	44,616	44,616	44,616	0.75
Lehigh and Northampton Transportation Authority	0.75	21,340	21,340	21,340	0.75
York County Transportation Authority	1	48,498	48,498	48,498	0.75
Pioneer Valley Transit Authority	0.75	28,204	28,204	28,204	0.75
Transit Express	0.75	52,834	52,834	52,834	0.75
Lakeland Bus Lines, Inc. c/o NJ Transit, Carrier	0.75	24,859	24,859	24,859	0.75
Trans-Hudson Express c/o NJ Transit, Carrier Adm	1.5	87,662	87,662	87,662	0.75
Trans-Hudson Express c/o NJ Transit, Carrier A	1.5	87,662	87,662	87,662	0.75
Greater Bridgeport Transit Authority	0.75	50,732	50,732	50,732	0.75
Cumberland-Dauphin-Harrisburg Transit Author	0.75	24,437	24,437	24,437	0.75
Trans-Bridge Lines, Inc. c/o NJ Transit, Carrier	2	40,615	40,615	40,615	0.75
Worcester Regional Transit Authority	1.5	69,392	69,392	69,392	0.75
Southeastern Regional Transit Authority	0.75	32,640	32,640	32,640	0.75
Transport of Rockland	0.75	27,465	27,465	27,465	0.75
Olympia Trails Bus Co., Inc. c/o NJ Transit, Car	1.5	45,827	45,827	45,827	0.75
Private Transportation	0.75	12,465	12,465	12,465	0.75
Liberty Lines Express, Inc.	1	12,465	12,465	12,465	0.75
Rockland Coaches, Inc.	0.75	12,465	12,465	12,465	0.75
Rockland Coaches, Inc.	0.75	12,465	12,465	12,465	0.75
Metro-North Commuter Railroad Co.	1	12,465	12,465	12,465	0.75

Initial Benchmarking Results: NE Region -- Group D

Transit Agency	Revenue Miles Per Route Mile	All Score	Average Span of Weekday Service	Transit Agency	Passenger Trips Per Capita	All Score	Transit Agency	Passenger Trips Per Revenue Mile	All Score
Berkshire Reading Transportation Authority	2,888.95	0.75	19.08	Berkshire Reading Transportation Authority	15.60	0.75	Berkshire Reading Transportation Authority	2.22	0.75
Connecticut Department of Transportation	2,418.28	0.75	13.87	Connecticut Department of Transportation	0.27	0.75	Connecticut Department of Transportation	0.92	0.75
Greater Hartford Transit District	2,418.28	0.75	13.87	Greater Hartford Transit District	0.27	0.75	Greater Hartford Transit District	0.92	0.75
Mid-Mon Valley Transit Authority	3,544.35	0.75	16.00	Mid-Mon Valley Transit Authority	0.31	0.75	Mid-Mon Valley Transit Authority	1.18	0.75
Greater Albion-Canton Regional Transit Authority	3,101.73	0.75	13.08	Greater Albion-Canton Regional Transit Authority	3.47	0.75	Greater Albion-Canton Regional Transit Authority	0.41	0.75
Luzerne County Transportation Authority	3,690.42	0.75	13.50	Luzerne County Transportation Authority	16.09	0.75	Luzerne County Transportation Authority	3.33	1.5
Northeast Transportation Company, Inc.	3,705.06	0.75	13.00	Northeast Transportation Company, Inc.	11.34	0.75	Northeast Transportation Company, Inc.	2.13	1
Albion Metro Transit	4,117.11	0.75	16.00	Albion Metro Transit	10.34	0.75	Albion Metro Transit	1.09	0.75
Brockton Area Transit Authority	8,012.65	1	19.00	Brockton Area Transit Authority	19.02	0.75	Brockton Area Transit Authority	2.28	0.75
Greater Lowell Regional Transit Authority	4,465.83	0.75	17.00	Greater Lowell Regional Transit Authority	13.03	0.75	Greater Lowell Regional Transit Authority	1.63	1
Everett Metropolitan Transit Authority	2,927.17	0.75	15.00	Everett Metropolitan Transit Authority	10.11	0.75	Everett Metropolitan Transit Authority	1.21	0.75
Merrimack Valley Regional Transit Authority	1,586.68	1	18.82	Merrimack Valley Regional Transit Authority	63.57	0.75	Merrimack Valley Regional Transit Authority	5.06	1
Tompkins Consolidated Area Transit	6,804.14	0.75	22.00	Tompkins Consolidated Area Transit	27.34	0.75	Tompkins Consolidated Area Transit	1.76	1
Ulster Transit Authority	4,708.41	0.75	17.50	Ulster Transit Authority	9.47	0.75	Ulster Transit Authority	1.17	0.75
Washington County Transportation Department	5,369.42	0.75	16.00	Washington County Transportation Department	0.93	0.75	Washington County Transportation Department	0.12	0.75
Western Maine Transportation Services, Inc.	2,980.57	0.75	11.25	Western Maine Transportation Services, Inc.	1.72	0.75	Western Maine Transportation Services, Inc.	0.76	0.75
Westmoreland County Transit Authority	1,249.35	0.75	17.17	Westmoreland County Transit Authority	1.04	0.75	Westmoreland County Transit Authority	0.40	0.75
Williamson County Transit Authority	4,057.81	0.75	18.25	Williamson County Transit Authority	16.49	0.75	Williamson County Transit Authority	1.63	1
Norwalk Transit District	5,153.45	0.75	17.25	Norwalk Transit District	20.69	0.75	Norwalk Transit District	1.81	1
Bacon County Department of Public Transportation	4,432.41	0.75	18.25	Bacon County Department of Public Transportation	22.76	0.75	Bacon County Department of Public Transportation	2.81	1.5
Chatham County Transit Authority	3,628.41	0.75	17.25	Chatham County Transit Authority	11.26	0.75	Chatham County Transit Authority	1.61	1
South Orange Avenue BOA c/o NJ Transit, Ctr	3,045.98	2	21.42	South Orange Avenue BOA c/o NJ Transit, Ctr	102.50	2	South Orange Avenue BOA c/o NJ Transit, Ctr	4.61	2
Chemung County Transit System	2,640.12	0.75	16.75	Chemung County Transit System	6.45	0.75	Chemung County Transit System	0.45	0.75
Community Transit, Inc. c/o NJ Transit, Carrier	25,122.45	2	20.42	Community Transit, Inc. c/o NJ Transit, Carrier	14.07	0.75	Community Transit, Inc. c/o NJ Transit, Carrier	0.65	0.75
County of Lakawanna Transit System	2,661.83	0.75	15.33	County of Lakawanna Transit System	7.48	0.75	County of Lakawanna Transit System	1.45	0.75
Dutchess County Division of Mass Transportation	1,552.41	0.75	20.00	Dutchess County Division of Mass Transportation	3.38	0.75	Dutchess County Division of Mass Transportation	0.79	0.75
Chittenden County Transportation Authority	3,777.31	0.75	17.25	Chittenden County Transportation Authority	19.41	0.75	Chittenden County Transportation Authority	1.57	0.75
Leisure Line c/o NJ Transit, Carrier Adm.	3,218.94	0.75	16.67	Leisure Line c/o NJ Transit, Carrier Adm.	79.64	1	Leisure Line c/o NJ Transit, Carrier Adm.	0.77	0.75
Lowell Regional Transit Authority	4,192.68	0.75	12.35	Lowell Regional Transit Authority	6.42	0.75	Lowell Regional Transit Authority	1.87	1
Annapolis Department of Transportation	8,068.43	0.75	18.00	Annapolis Department of Transportation	23.11	0.75	Annapolis Department of Transportation	2.39	1
Cambridge County Transit Authority	2,151.25	0.75	17.50	Cambridge County Transit Authority	13.51	0.75	Cambridge County Transit Authority	1.42	1
City of Middletown Transit System	3,676.33	0.75	13.75	City of Middletown Transit System	0.59	0.75	City of Middletown Transit System	0.47	0.75
G & C Bus Company, Inc.	841.70	0.75	12.50	G & C Bus Company, Inc.	0.84	0.75	G & C Bus Company, Inc.	0.43	0.75
Greater Glens Falls Transit System	3,033.28	0.75	12.00	Greater Glens Falls Transit System	5.54	0.75	Greater Glens Falls Transit System	1.07	0.75
Greater Portland Transit District	5,193.28	1	18.42	Greater Portland Transit District	15.99	0.75	Greater Portland Transit District	1.69	1
Harford County Transportation Services	1,983.77	0.75	13.00	Harford County Transportation Services	0.46	0.75	Harford County Transportation Services	0.47	0.75
Huntington Area Rapid Transit	1,263.50	0.75	14.00	Huntington Area Rapid Transit	3.41	0.75	Huntington Area Rapid Transit	0.85	0.75
Mid-Mon Valley Transit Authority	3,898.81	0.75	20.33	Mid-Mon Valley Transit Authority	3.27	0.75	Mid-Mon Valley Transit Authority	0.69	0.75
Monsey New Square Trails Corporation	21,501.82	2	17.00	Monsey New Square Trails Corporation	1.66	0.75	Monsey New Square Trails Corporation	0.53	0.75
New Britain Transportation Company, Inc.	2,202.82	0.75	12.00	New Britain Transportation Company, Inc.	1.08	0.75	New Britain Transportation Company, Inc.	0.66	0.75
New Britain Transportation Company, Inc.	1,957.52	0.75	13.75	New Britain Transportation Company, Inc.	3.15	0.75	New Britain Transportation Company, Inc.	0.92	0.75
Beaver County Transit Authority	2,985.00	0.75	16.50	Beaver County Transit Authority	2.04	0.75	Beaver County Transit Authority	0.98	0.75
Central Massachusetts Transportation Authority	1,034.36	0.75	13.50	Central Massachusetts Transportation Authority	4.78	0.75	Central Massachusetts Transportation Authority	0.67	0.75
Centro of Oswego, Inc.	1,257.42	0.75	19.00	Centro of Oswego, Inc.	4.88	0.75	Centro of Oswego, Inc.	0.75	0.75
City of Bangor	4,601.36	0.75	13.00	City of Bangor	7.62	0.75	City of Bangor	1.19	0.75
Housatonic Area Regional Transit	4,182.51	0.75	17.33	Housatonic Area Regional Transit	4.14	0.75	Housatonic Area Regional Transit	1.01	0.75
Howard Transit (HT) c/o Corridor Transportation	4,017.22	0.75	18.17	Howard Transit (HT) c/o Corridor Transportation	1.96	0.75	Howard Transit (HT) c/o Corridor Transportation	0.37	0.75
Lafayette-Greenville BOA c/o NJ Transit, Carrier	7,126.14	1	19.00	Lafayette-Greenville BOA c/o NJ Transit, Carrier	5.32	1.5	Lafayette-Greenville BOA c/o NJ Transit, Carrier	0.68	0.75
Massachusetts Regional Transit Authority	5,429.41	0.75	13.50	Massachusetts Regional Transit Authority	4.25	0.75	Massachusetts Regional Transit Authority	0.84	0.75
Pulman County Transit	2,041.05	0.75	16.17	Pulman County Transit	3.12	0.75	Pulman County Transit	0.37	0.75
Southeast Area Transit	2,386.15	0.75	14.25	Southeast Area Transit	4.67	0.75	Southeast Area Transit	1.21	0.75
Transit Services of Frederick County	4,308.79	0.75	16.00	Transit Services of Frederick County	1.22	0.75	Transit Services of Frederick County	0.83	0.75
Village of Spring Valley Bus	2,880.00	0.75	12.93	Village of Spring Valley Bus	2.08	0.75	Village of Spring Valley Bus	0.83	0.75

Initial Benchmarking Results: NE Region -- Group D

Transit Agency	Operating Expense Per Revenue Hour	All Score	Yrs Maint Expense Per Operating Expenditure	All Score	Transit Agency	Non-Vol Warrant Expense Per Operating Expenditure	All Score	Gen Admin Expense Per Operating Expenditure	All Score
Berks Area Reading Transportation Authority	\$51.48	1	15.09%	1	Berks Area Reading Transportation Authority	1.84%	1	20.07%	0.75
Connecticut Department of Transportation	\$807.64	0	12.28%	1	Connecticut Department of Transportation	0.85%	1	16.17%	1
Greater Albion Regional Transit Authority	\$34.20	0.75	7.47%	1.5	Greater Albion Regional Transit Authority	0.70%	1.5	9.10%	0.75
Greater Alton Regional Transit Authority	\$48.03	1	8.66%	1.5	Greater Alton Regional Transit Authority	0.93%	1	7.84%	1.5
Luzerne County Transportation Authority	\$63.90	1	23.65%	0.75	Luzerne County Transportation Authority	2.13%	1	14.93%	1
Northeast Transportation Company, Inc.	\$63.11	1	13.90%	1	Northeast Transportation Company, Inc.	1.29%	1	20.19%	0.75
Albion Metro Transit	\$59.13	1	16.80%	1	Albion Metro Transit	2.94%	1	17.73%	1
Brockton Area Transit Authority	\$67.28	0.75	12.05%	0.75	Brockton Area Transit Authority	1.07%	0.75	15.99%	1
Chatham County Transportation Authority	\$88.97	1	17.37%	1	Chatham County Transportation Authority	1.71%	1	7.40%	1.5
Everett Metropolitan Transit Authority	\$63.57	1	16.21%	0.75	Everett Metropolitan Transit Authority	1.36%	1	15.86%	1
Merrimack Valley Regional Transit Authority	\$47.47	1	15.27%	1	Merrimack Valley Regional Transit Authority	4.71%	0.5	10.82%	1
Tompkins Consolidated Area Transit	\$50.80	1	17.39%	0.75	Tompkins Consolidated Area Transit	1.24%	1	23.87%	0.75
Utica Transit Authority	\$42.18	1	14.14%	1	Utica Transit Authority	5.33%	0.5	17.88%	0.75
Washington County Transportation Department	\$39.94	1	30.92%	0.75	Washington County Transportation Department	2.55%	0.75	15.91%	1
Western Maine Transportation Services, Inc.	\$39.55	1	35.36%	0	Western Maine Transportation Services, Inc.	2.62%	0	0.72%	1
Westmoreland County Transit Authority	\$60.24	1	10.84%	0.75	Westmoreland County Transit Authority	0.00%	1	26.67%	0.5
Williamsport Bureau of Transportation	\$53.45	1	19.89%	0.75	Williamsport Bureau of Transportation	2.60%	1.5	14.74%	1
Norwalk Transit District	\$55.42	1	18.97%	0.75	Norwalk Transit District	0.67%	1	9.96%	1
Bacon County Department of Public Transportation	\$53.71	1	17.35%	0.75	Bacon County Department of Public Transportation	1.84%	1	9.11%	1
Chatham County Transportation Authority	\$52.40	1	40.25%	0.75	Chatham County Transportation Authority	3.14%	1	11.42%	1
South Orange Avenue B.O.A. c/o NJ Transit, Ctr	\$44.08	1	40.25%	0.75	South Orange Avenue B.O.A. c/o NJ Transit, Ctr	4.83%	0	28.85%	0.5
Chemung County Transit System	\$58.46	1	17.66%	0.75	Chemung County Transit System	6.66%	0	28.85%	0.5
Community Transit, Inc. c/o NJ Transit, Carrier	\$42.51	1	18.51%	0.75	Community Transit, Inc. c/o NJ Transit, Carrier	0.76%	1	23.76%	0.75
County of Lakawanna Transit System	\$46.71	1	15.52%	1	County of Lakawanna Transit System	4.84%	0.5	16.10%	1
Dutchess County Division of Mass Transportation	\$42.51	1	14.95%	1	Dutchess County Division of Mass Transportation	1.47%	1	5.64%	1.5
Chittenden County Transportation Authority	\$51.17	1	19.14%	1.5	Chittenden County Transportation Authority	0.82%	0.5	11.84%	1
Leisure Line c/o NJ Transit, Carrier	\$118.92	0.75	28.28%	0.5	Leisure Line c/o NJ Transit, Carrier	0.33%	1	4.83%	1.5
Lowell Regional Transit Authority	\$58.81	1	11.21%	0.75	Lowell Regional Transit Authority	7.85%	0	23.18%	1
Annapolis Department of Transportation	\$75.01	0.75	17.44%	0.75	Annapolis Department of Transportation	0.46%	1	9.94%	1
Cambria County Transit Authority	\$60.49	1	22.11%	0.75	Cambria County Transit Authority	6.07%	0.5	16.90%	0.75
City of Massachusetts Transit System	\$60.36	1	12.92%	1	City of Massachusetts Transit System	0.89%	1	16.07%	1
City of Montgomery	\$62.48	1	25.68%	0.5	City of Montgomery	2.88%	1	38.13%	0
G. G. & C. Bus Company, Inc.	\$41.90	1	16.62%	1	G. G. & C. Bus Company, Inc.	3.65%	0.75	16.95%	1
Greater Glens Falls Transit System	\$57.79	1	17.01%	1	Greater Glens Falls Transit System	2.40%	0.75	13.85%	1
Greater Portland Transit District	\$29.13	1	24.45%	0.75	Greater Portland Transit District	0.05%	1.5	5.86%	1.5
Harford County Transportation Services	\$35.07	0.75	18.73%	0.75	Harford County Transportation Services	1.83%	1	11.21%	1
Huntington Area Rapid Transit	\$47.11	1	17.00%	0.75	Huntington Area Rapid Transit	2.00%	0.5	18.00%	0.75
Mid-Mon Valley Transit Authority	\$56.92	1	9.95%	1.5	Mid-Mon Valley Transit Authority	7.24%	0	24.37%	1
Monsey New Square Trails Corporation	\$46.45	1	14.01%	1	Monsey New Square Trails Corporation	1.19%	1	18.18%	0.75
New Britain Transportation Company, Inc.	\$43.28	1	15.83%	1	New Britain Transportation Company, Inc.	1.29%	1	16.85%	0.75
New Britain Transportation Company, Inc.	\$72.70	0.75	12.01%	1	New Britain Transportation Company, Inc.	1.59%	1	45.90%	0
Beaver County Transit Authority	\$64.01	1	19.92%	1	Beaver County Transit Authority	1.57%	1	26.01%	0.5
City of Oswego, Inc.	\$84.50	1	15.68%	0.75	City of Oswego, Inc.	1.68%	1	24.11%	0.75
City of Bangor	\$30.41	1	13.40%	1	City of Bangor	0.28%	1	14.91%	1
Housatonic Area Regional Transit	\$46.50	1	12.27%	1	Housatonic Area Regional Transit	1.07%	1	24.32%	0.75
Howard Transit (HT) c/o Corridor Transportation	\$52.78	1	6.99%	1.5	Howard Transit (HT) c/o Corridor Transportation	1.18%	1	14.66%	1
Lafayette-Greenville B.O.A. c/o NJ Transit, Carrier	\$31.88	1	43.91%	0	Lafayette-Greenville B.O.A. c/o NJ Transit, Carrier	1.69%	1	13.26%	0
Montachusett Regional Transit Authority	\$43.12	1	15.43%	1	Montachusett Regional Transit Authority	4.20%	0.75	14.59%	1
Pulnam County Transit	\$55.32	1	25.44%	0.5	Pulnam County Transit	0.30%	1	16.33%	1
Southeast Area Transit	\$45.26	1	13.85%	1	Southeast Area Transit	1.66%	1	16.43%	1
Transit Services of Frederick County	\$45.26	1	13.85%	1	Transit Services of Frederick County	0.04%	1.5	16.43%	1
Village of Spring Valley Bus	\$38.94	1	13.12%	1	Village of Spring Valley Bus	0.40%	1	10.51%	1

Initial Benchmarking Results: NE Region -- Group D

Transit Agency	FAREBOX RECOVERY	Alt Score	Local Revenue Per Operating Expense (System Total)	Alt Score	Transit Agency	Vehicle Miles Per Peak Hour	Alt Score	Transit Agency	Vehicle Hours Per Peak Hour	Alt Score
Berks Area Reading Transportation Authority	29.08%	0.75	2.81%	0.75	Berks Area Reading Transportation Authority	34,295	0.75	Berks Area Reading Transportation Authority	2,771	0.75
Connecticut Department of Transportation	21.35%	0.75	0.00%	0.75	Connecticut Department of Transportation	27,698	0.5	Connecticut Department of Transportation	1,283	0.5
Greater Hartford Transit District	35.52%	0.5	18.65%	0.75	Greater Hartford Transit District	49,413	0.75	Greater Hartford Transit District	4,829	0.75
Greater Albion-Canton Regional Transit Authority	27.33%	0.75	10.81%	0.75	Greater Albion-Canton Regional Transit Authority	51,110	1	Greater Albion-Canton Regional Transit Authority	2,281	0.75
Luzerne County Transportation Authority	18.18%	0.75	7.83%	0.75	Luzerne County Transportation Authority	34,015	0.75	Luzerne County Transportation Authority	2,346	0.75
Northeast Transportation Company, Inc.	22.85%	0.75	0.00%	0.75	Northeast Transportation Company, Inc.	32,276	0.75	Northeast Transportation Company, Inc.	2,450	0.75
Albion Metro Transit	28.65%	0.75	2.91%	0.75	Albion Metro Transit	24,987	0.5	Albion Metro Transit	1,780	0.5
Brockton Area Transit Authority	26.67%	0.75	12.48%	0.75	Brockton Area Transit Authority	34,534	0.75	Brockton Area Transit Authority	2,658	0.75
Chatham County Transportation Authority	27.12%	0.75	1.06%	0.75	Chatham County Transportation Authority	38,016	0.75	Chatham County Transportation Authority	2,954	0.75
East Metropolitan Transit Authority	42.12%	1	4.25%	0.75	East Metropolitan Transit Authority	30,768	0.75	East Metropolitan Transit Authority	2,464	0.75
Marine Valley Regional Transit Authority	11.89%	0.75	18.76%	0.75	Marine Valley Regional Transit Authority	40,110	1	Marine Valley Regional Transit Authority	2,929	1
Centre Area Transportation Authority	43.14%	1	5.31%	0.75	Centre Area Transportation Authority	30,387	0.75	Centre Area Transportation Authority	2,957	1
Tompkins Consolidated Area Transit	32.91%	1	21.04%	0.75	Tompkins Consolidated Area Transit	38,022	0.75	Tompkins Consolidated Area Transit	3,110	1
Ulster Transit Authority	28.89%	0.75	8.53%	0.75	Ulster Transit Authority	35,275	0.75	Ulster Transit Authority	2,878	1
Washington County Transportation Department	21.55%	0.75	34.86%	0.75	Washington County Transportation Department	39,029	1	Washington County Transportation Department	2,082	0.75
Western Maine Transportation Services, Inc.	5.62%	0.75	0.00%	0.75	Western Maine Transportation Services, Inc.	29,859	0.75	Western Maine Transportation Services, Inc.	2,042	0.75
Westmoreland County Transit Authority	10.73%	0.75	16.45%	0.75	Westmoreland County Transit Authority	52,653	1.5	Westmoreland County Transit Authority	2,808	1
Williamsport Bureau of Transportation	18.14%	0.75	9.96%	0.75	Williamsport Bureau of Transportation	45,451	1	Williamsport Bureau of Transportation	3,129	1
Norwalk Transit District	22.85%	0.75	6.42%	0.75	Norwalk Transit District	35,538	0.75	Norwalk Transit District	2,689	0.75
Bacon County Department of Public Transportation	69.10%	2	10.78%	0.75	Bacon County Department of Public Transportation	37,123	0.75	Bacon County Department of Public Transportation	2,653	0.75
South Orange Avenue BOA c/o NJ Transit, Carter	109.47%	2	0.00%	0.75	South Orange Avenue BOA c/o NJ Transit, Carter	39,237	0.75	South Orange Avenue BOA c/o NJ Transit, Carter	4,017	1.5
Chemung County Transit System	43.22%	2	6.96%	0.75	Chemung County Transit System	22,674	0.75	Chemung County Transit System	2,966	1
Community Transit, Inc. c/o NJ Transit, Carter	116.42%	2	0.00%	0.75	Community Transit, Inc. c/o NJ Transit, Carter	55,149	1.5	Community Transit, Inc. c/o NJ Transit, Carter	3,957	1
County of Lakawanna Transit System	18.61%	0.75	8.63%	0.75	County of Lakawanna Transit System	40,700	1.5	County of Lakawanna Transit System	3,183	1
Dutchess County Division of Mass Transportation	39.55%	0.75	22.50%	0.75	Dutchess County Division of Mass Transportation	54,417	1.5	Dutchess County Division of Mass Transportation	2,954	0.75
Chitenden County Transportation Authority	23.42%	0.75	39.25%	1.5	Chitenden County Transportation Authority	30,584	0.75	Chitenden County Transportation Authority	2,315	0.75
Leisure Line c/o NJ Transit, Carter Admin.	87.62%	2	0.00%	0.75	Leisure Line c/o NJ Transit, Carter Admin.	22,674	0.5	Leisure Line c/o NJ Transit, Carter Admin.	687	1
Lowell Regional Transit Authority	18.92%	0.75	18.54%	1	Lowell Regional Transit Authority	31,047	0.75	Lowell Regional Transit Authority	2,881	1
Annapolis Department of Transportation	24.18%	0.75	23.53%	1	Annapolis Department of Transportation	27,277	0.5	Annapolis Department of Transportation	1,781	0.5
Cambridge County Transit Authority	14.03%	0.75	8.95%	0.75	Cambridge County Transit Authority	36,472	0.75	Cambridge County Transit Authority	2,957	1
City of Massachusetts Transit System	18.42%	0.75	68.88%	2	City of Massachusetts Transit System	71,363	0.75	City of Massachusetts Transit System	3,981	1.5
G. G. & C. Bus Company, Inc.	33.83%	1	15.60%	0.75	G. G. & C. Bus Company, Inc.	33,968	0.75	G. G. & C. Bus Company, Inc.	2,384	0.75
Greater Glens Falls Transit System	17.80%	0.75	10.80%	0.75	Greater Glens Falls Transit System	64,717	2	Greater Glens Falls Transit System	3,801	1.5
Greater Portland Transit District	26.21%	0.75	57.63%	2	Greater Portland Transit District	52,536	0.75	Greater Portland Transit District	2,977	1
Harford County Transportation Services	12.37%	0.75	50.40%	1.5	Harford County Transportation Services	47,400	0.75	Harford County Transportation Services	3,050	0.75
Huntington Area Rapid Transit	8.07%	0.75	7.61%	1.2	Huntington Area Rapid Transit	33,888	0.75	Huntington Area Rapid Transit	2,485	0.75
Mid-Mon Valley Transit Authority	23.45%	0.75	1.02%	0.75	Mid-Mon Valley Transit Authority	30,926	0.75	Mid-Mon Valley Transit Authority	2,230	0.75
Monsey New Square Trails Corporation	54.68%	1.5	9.54%	0.75	Monsey New Square Trails Corporation	37,897	0.75	Monsey New Square Trails Corporation	1,565	0.75
New Britain Transportation Company, Inc.	19.04%	0.75	0.00%	0.75	New Britain Transportation Company, Inc.	36,741	0.75	New Britain Transportation Company, Inc.	2,244	0.75
New Britain Transportation Company, Inc.	28.23%	0.75	0.00%	0.75	New Britain Transportation Company, Inc.	47,338	0.75	New Britain Transportation Company, Inc.	2,922	1
Beaver County Transit Authority	28.65%	0.75	13.85%	0.75	Beaver County Transit Authority	50,438	1	Beaver County Transit Authority	2,958	0.75
Central Valley Transportation Authority	18.42%	0.75	35.42%	0.75	Central Valley Transportation Authority	48,749	0.5	Central Valley Transportation Authority	2,348	0.75
Centro of Oswego, Inc.	19.42%	0.75	16.44%	0.75	Centro of Oswego, Inc.	42,485	1	Centro of Oswego, Inc.	2,861	1
City of Bangor	31.94%	1	30.96%	1	City of Bangor	47,400	1	City of Bangor	2,979	1
Housatonic Area Regional Transit	14.75%	0.75	25.54%	2	Housatonic Area Regional Transit	44,679	1	Housatonic Area Regional Transit	2,779	0.75
Howard Transit (HT) c/o Corridor Transportation	4.72%	0.75	60.05%	2	Howard Transit (HT) c/o Corridor Transportation	57,864	1.5	Howard Transit (HT) c/o Corridor Transportation	3,214	1
Lafayette-Greenville BOA c/o NJ Transit, Carter	10.76%	0.75	34.09%	1.2	Lafayette-Greenville BOA c/o NJ Transit, Carter	31,989	0.75	Lafayette-Greenville BOA c/o NJ Transit, Carter	3,029	2
Massachusetts Regional Transit Authority	23.85%	0.75	17.08%	0.75	Massachusetts Regional Transit Authority	55,933	0.75	Massachusetts Regional Transit Authority	3,355	1
Pulham County Transit	10.68%	0.75	60.07%	2	Pulham County Transit	80,536	0.75	Pulham County Transit	3,856	1.5
Southeast Area Transit	31.31%	0.75	6.70%	0.75	Southeast Area Transit	45,688	1	Southeast Area Transit	2,726	0.75
Transit Services of Frederick County	19.95%	0.75	20.60%	1	Transit Services of Frederick County	27,184	0.5	Transit Services of Frederick County	2,308	0.75
Village of Spring Valley Bus	12.75%	0.75	61.22%	2	Village of Spring Valley Bus	29,438	0.75	Village of Spring Valley Bus	3,181	1

Initial Benchmarking Results: MW Region -- Group A

Transit Agency	Revenue Miles Per Route Mile	Alt Score
City of Detroit Department of Transportation	13,418.04	1
Central Ohio Transit Authority	10,162.34	0.75
Suburban Mobility Authority for Regional Transit	7,978.26	0.75
Southwest Ohio Regional Transit Authority	8,824.36	0.75
Kansas City Area Transportation Authority	8,933.43	0.75
Milwaukee County Transit System	11,620.13	0.75
The Greater Cleveland Regional Transit Authority	19,992.00	1
Bi-State Development Agency	8,781.00	0.75
Metro Transit	10,228.11	0.75
Pace Suburban Bus Division	10,228.11	0.75
Chicago Transit Authority	47,681.68	2

Transit Agency	Average Span of Weekday Service	Alt Score
City of Detroit Department of Transportation	22.00	0.75
Central Ohio Transit Authority	23.17	1
Suburban Mobility Authority for Regional Transit	21.47	0.75
Southwest Ohio Regional Transit Authority	21.87	0.75
Kansas City Area Transportation Authority	19.75	1
Milwaukee County Transit System	23.50	1
The Greater Cleveland Regional Transit Authority	24.00	1.5
Bi-State Development Agency	22.50	0.75
Metro Transit	24.00	1.5
Pace Suburban Bus Division	24.00	1.5
Chicago Transit Authority	24.00	1.5

Transit Agency	Passenger Trips Per Revenue Mile	Alt Score
City of Detroit Department of Transportation	27.23	0.75
Central Ohio Transit Authority	24.36	0.75
Suburban Mobility Authority for Regional Transit	17.79	0.5
Southwest Ohio Regional Transit Authority	28.38	0.75
Kansas City Area Transportation Authority	45.81	1.5
Milwaukee County Transit System	25.72	0.75
The Greater Cleveland Regional Transit Authority	29.39	0.75
Bi-State Development Agency	39.87	1
Metro Transit	23.87	0.75
Pace Suburban Bus Division	47.09	1.5

Transit Agency	Revenue Miles Between Failures	Alt Score
City of Detroit Department of Transportation	2,270	0.75
Central Ohio Transit Authority	3,019	0.75
Suburban Mobility Authority for Regional Transit	3,841	0.75
Southwest Ohio Regional Transit Authority	10,429	1.5
Milwaukee County Transit System	1,905	0.75
The Greater Cleveland Regional Transit Authority	4,939	0.75
Bi-State Development Agency	6,829	1
Metro Transit	1,304	0.5
Pace Suburban Bus Division	10,211	1.5
Chicago Transit Authority	3,638	0.75

Transit Agency	Average Headway (minutes)	Alt Score
City of Detroit Department of Transportation	17.41	0.75
Central Ohio Transit Authority	15.81	1
Suburban Mobility Authority for Regional Transit	20.89	0.75
Southwest Ohio Regional Transit Authority	16.01	1
Kansas City Area Transportation Authority	16.69	0.75
Milwaukee County Transit System	17.45	0.75
The Greater Cleveland Regional Transit Authority	18.28	1
Bi-State Development Agency	13.63	0.75
Metro Transit	32.78	1
Pace Suburban Bus Division	4.93	1.5

Transit Agency	Revenue Miles Between Collisions (excluding Billed)	Alt Score
City of Detroit Department of Transportation	291,853	1.5
Central Ohio Transit Authority	108,018	0.75
Suburban Mobility Authority for Regional Transit	202,555	1
Southwest Ohio Regional Transit Authority	49,213	0.75
Milwaukee County Transit System	128,376	0.75
The Greater Cleveland Regional Transit Authority	80,420	0.75
Bi-State Development Agency	54,415	0.75
Metro Transit	147,059	0.75
Pace Suburban Bus Division	415,593	2
Chicago Transit Authority	44,495	0.75

Transit Agency	Operating Expense Per Revenue Hour	Alt Score
City of Detroit Department of Transportation	\$112.03	0.5
Central Ohio Transit Authority	\$88.15	0.75
Suburban Mobility Authority for Regional Transit	\$102.02	1.5
Southwest Ohio Regional Transit Authority	\$72.09	0.75
Kansas City Area Transportation Authority	\$95.13	1
Milwaukee County Transit System	\$74.69	1.5
The Greater Cleveland Regional Transit Authority	\$81.31	0.75
Bi-State Development Agency	\$100.79	0.75
Metro Transit	\$71.11	1
Pace Suburban Bus Division	\$81.64	1.5
Chicago Transit Authority	\$81.64	1

Transit Agency	Average Speed	Alt Score
City of Detroit Department of Transportation	11.76	0.75
Central Ohio Transit Authority	12.73	0.75
Suburban Mobility Authority for Regional Transit	17.82	2
Southwest Ohio Regional Transit Authority	13.34	0.75
Milwaukee County Transit System	12.56	0.75
The Greater Cleveland Regional Transit Authority	15.51	1
Bi-State Development Agency	13.67	1
Metro Transit	14.16	1
Pace Suburban Bus Division	9.82	0.5

Transit Agency	Operating Expense Per Capita	Alt Score
City of Detroit Department of Transportation	\$159.18	0.5
Central Ohio Transit Authority	\$70.00	1
Suburban Mobility Authority for Regional Transit	\$20.94	1.5
Southwest Ohio Regional Transit Authority	\$89.04	1
Kansas City Area Transportation Authority	\$97.27	0.75
Milwaukee County Transit System	\$113.38	0.75
The Greater Cleveland Regional Transit Authority	\$43.99	1.5
Bi-State Development Agency	\$119.41	0.75
Metro Transit	\$26.47	1
Pace Suburban Bus Division	\$141.02	1.5
Chicago Transit Authority	\$141.02	0.5

Transit Agency	Operating Expense Per Operating Vehicle-Mile	Alt Score
City of Detroit Department of Transportation	16.83%	0.75
Central Ohio Transit Authority	32.80%	0
Suburban Mobility Authority for Regional Transit	21.45%	0.75
Southwest Ohio Regional Transit Authority	22.14%	0.75
Kansas City Area Transportation Authority	16.71%	1
Milwaukee County Transit System	21.37%	0.75
The Greater Cleveland Regional Transit Authority	16.71%	1
Bi-State Development Agency	16.50%	1
Metro Transit	21.37%	0.75
Pace Suburban Bus Division	16.50%	1
Chicago Transit Authority	21.37%	0.75

Initial Benchmarking Results: MW Region -- Group A

Transit Agency	Non-User Mark Expense Per Operating Expense	All Score	Local Revenue Per Operating Expense (System Total)	All Score
City of Detroit Department of Transportation	5.98%	0.75	46.02%	1
Central Ohio Transit Authority	6.15%	0.75	59.49%	1
Suburban Mobility Authority for Regional Transit	3.42%	1	28.32%	0.75
Southwest Ohio Regional Transit Authority	4.88%	0.75	27.43%	0.75
Kansas City Area Transportation Authority	4.88%	0.75	58.21%	1
Milwaukee County Transit System	3.95%	1	13.15%	0.5
The Greater Cleveland Regional Transit Authority	7.11%	0.5	76.82%	1.5
Bi-State Development Agency	5.93%	0.75	63.91%	1
Metro Transit	3.82%	1	32.95%	0.75
Pace Suburban Bus Division	4.47%	1	0%	2
Chicago Transit Authority	5.72%	0.75	31.90%	0.75

Transit Agency	Farebox Recovery	All Score
City of Detroit Department of Transportation	14.07%	0.75
Central Ohio Transit Authority	18.48%	0.75
Suburban Mobility Authority for Regional Transit	27.43%	0.5
Southwest Ohio Regional Transit Authority	27.43%	0.5
Kansas City Area Transportation Authority	15.70%	0.75
Milwaukee County Transit System	31.02%	1
The Greater Cleveland Regional Transit Authority	17.96%	0.75
Bi-State Development Agency	21.58%	0.75
Metro Transit	35.05%	1.5
Pace Suburban Bus Division	0%	2
Chicago Transit Authority	41.93%	1.5

Transit Agency	Gen. Admin. Expense Per Operating Expense	All Score
City of Detroit Department of Transportation	25.67%	0.5
Central Ohio Transit Authority	22.32%	0.75
Suburban Mobility Authority for Regional Transit	13.18%	0.75
Southwest Ohio Regional Transit Authority	13.18%	0.5
Kansas City Area Transportation Authority	13.08%	0.75
Milwaukee County Transit System	14.54%	1
The Greater Cleveland Regional Transit Authority	21.85%	0.75
Bi-State Development Agency	18.89%	0.75
Metro Transit	19.33%	0.75
Pace Suburban Bus Division	10.76%	1
Chicago Transit Authority	10.76%	1.5

Transit Agency	Vehicle Miles Per Peak Vehicle	All Score
City of Detroit Department of Transportation	52,132	1
Central Ohio Transit Authority	41,628	0.75
Suburban Mobility Authority for Regional Transit	64,661	2
Southwest Ohio Regional Transit Authority	37,000	0.5
Kansas City Area Transportation Authority	42,822	0.75
Milwaukee County Transit System	48,274	1
The Greater Cleveland Regional Transit Authority	51,026	0.75
Bi-State Development Agency	41,248	0.75
Metro Transit	40,660	0.75
Pace Suburban Bus Division	41,649	0.75
Chicago Transit Authority	39,759	0.75

Transit Agency	Revenue Miles Per Total Vehicles	All Score
City of Detroit Department of Transportation	432	0.75
Central Ohio Transit Authority	27,785	0.75
Suburban Mobility Authority for Regional Transit	35,996	1.5
Southwest Ohio Regional Transit Authority	24,249	0.5
Kansas City Area Transportation Authority	28,849	0.75
Milwaukee County Transit System	38,452	1.5
The Greater Cleveland Regional Transit Authority	33,683	0.75
Bi-State Development Agency	26,387	0.5
Metro Transit	29,594	0.75
Pace Suburban Bus Division	33,226	1
Chicago Transit Authority	33,226	1

Transit Agency	Revenue Miles Per Vehicle Mile	All Score
City of Detroit Department of Transportation	0.89	1
Central Ohio Transit Authority	0.82	0.75
Suburban Mobility Authority for Regional Transit	0.77	0.5
Southwest Ohio Regional Transit Authority	0.86	1
Kansas City Area Transportation Authority	0.88	1
Milwaukee County Transit System	0.91	1
The Greater Cleveland Regional Transit Authority	0.81	0.75
Bi-State Development Agency	0.78	0.5
Metro Transit	0.86	0.75
Pace Suburban Bus Division	0.89	0.75
Chicago Transit Authority	0.89	2

Transit Agency	Vehicle Hours Per Peak Vehicle	All Score
City of Detroit Department of Transportation	4,092	1.5
Central Ohio Transit Authority	2,975	0.75
Suburban Mobility Authority for Regional Transit	3,288	1
Southwest Ohio Regional Transit Authority	2,651	0.5
Kansas City Area Transportation Authority	2,689	0.5
Milwaukee County Transit System	3,577	1
The Greater Cleveland Regional Transit Authority	3,159	1
Bi-State Development Agency	2,977	0.75
Metro Transit	2,724	1.5
Pace Suburban Bus Division	4,008	0.5
Chicago Transit Authority	4,008	1.5

Transit Agency	Revenue Hours Per Total Vehicles	All Score
City of Detroit Department of Transportation	2,589	1
Central Ohio Transit Authority	2,182	0.75
Suburban Mobility Authority for Regional Transit	2,020	0.75
Southwest Ohio Regional Transit Authority	1,890	0.75
Kansas City Area Transportation Authority	1,890	0.75
Milwaukee County Transit System	2,987	1.5
The Greater Cleveland Regional Transit Authority	2,416	1
Bi-State Development Agency	2,172	0.75
Metro Transit	1,930	0.75
Pace Suburban Bus Division	2,080	0.75
Chicago Transit Authority	3,638	2

Transit Agency	Composite Score (Measures Only)
Chicago Transit Authority	27.75
Milwaukee County Transit System	23.50
Pace Suburban Bus Division	23.25
Central Ohio Transit Authority	21.50
City of Detroit Department of Transportation	21.50
The Greater Cleveland Regional Transit Authority	20.00
Bi-State Development Agency	19.75
Metro Transit	19.50
Southwest Ohio Regional Transit Authority	19.25
Kansas City Area Transportation Authority	19.25
Central Ohio Transit Authority	19.25

Transit Agency	Spare Vehicle Ratio	All Score
City of Detroit Department of Transportation	50.39%	2
Central Ohio Transit Authority	22.78%	0.75
Suburban Mobility Authority for Regional Transit	37.78%	1.5
Southwest Ohio Regional Transit Authority	31.06%	1
Kansas City Area Transportation Authority	13.91%	0.5
Milwaukee County Transit System	23.43%	0.75
The Greater Cleveland Regional Transit Authority	29.13%	0.75
Bi-State Development Agency	20.33%	0.75
Metro Transit	17.79%	0.5
Pace Suburban Bus Division	17.89%	0.5
Chicago Transit Authority	17.89%	0.75

Transit Agency	Revenue Miles Per Peak Vehicle	All Score
City of Detroit Department of Transportation	45,766	1.5
Central Ohio Transit Authority	34,091	0.75
Suburban Mobility Authority for Regional Transit	49,388	1.5
Southwest Ohio Regional Transit Authority	37,811	0.75
Kansas City Area Transportation Authority	37,811	0.75
Milwaukee County Transit System	43,800	1
The Greater Cleveland Regional Transit Authority	37,459	0.75
Bi-State Development Agency	41,481	0.5
Metro Transit	31,751	0.75
Pace Suburban Bus Division	33,378	0.75
Chicago Transit Authority	39,118	1

Transit Agency	Revenue Hours Per Total Vehicles	All Score
City of Detroit Department of Transportation	2,589	1
Central Ohio Transit Authority	2,182	0.75
Suburban Mobility Authority for Regional Transit	2,020	0.75
Southwest Ohio Regional Transit Authority	1,890	0.75
Kansas City Area Transportation Authority	1,890	0.75
Milwaukee County Transit System	2,987	1.5
The Greater Cleveland Regional Transit Authority	2,416	1
Bi-State Development Agency	2,172	0.75
Metro Transit	1,930	0.75
Pace Suburban Bus Division	2,080	0.75
Chicago Transit Authority	3,638	2

Initial Benchmarking Results: MW Region -- Group B

Transit Agency	Revenue Miles Per Route Mile	Alt Score	Average Span of Weekday Service	Passenger Trips Per Revenue Mile	Alt Score	Passenger Trips Per Revenue Mile	Alt Score
Capital Area Transportation Authority	6,453.10	0.75	18.67	15.13	1	2.74	0.75
Toledo Area Regional Transit Authority	5,210.31	0.75	19.25	10.13	0.75	1.17	0.75
Indianapolis Public Transportation Corporation	6,939.89	0.75	23.09	12.63	0.75	1.85	0.75
Interurban Transit Partnership	19,291.00	0.75	13.74	17.43	0.75	1.55	0.75
Metro Regional Transit Authority	9,450.01	1	20.92	11.21	0.75	1.83	0.75
Miami Valley Regional Transit Authority	7,841.50	0.75	21.25	25.87	1	1.83	1
Madison Metro Transit	11,819.28	1.5	21.33	46.59	2	2.19	1.5
Transit Authority of Omaha	5,910.85	0.75	19.93	6.53	0.75	1.04	0.75
Mass Transportation Authority	13,854.41	1.5	18.25	18.18	1	1.84	1
Metropolitan Council	2,636.23	0.5	16.01	14.23	0.5	0.73	0.5

Transit Agency	Revenue Miles Between Collisions (excluding subways)	Alt Score	Operating Expense Per Revenue Hour	Operating Expense Per Capita	Alt Score
Capital Area Transportation Authority	239,340	1	\$52.13	\$40.05	1
Toledo Area Regional Transit Authority	205,573	0.75	\$74.40	\$43.87	1
Indianapolis Public Transportation Corporation	118,932	0.5	\$54.57	\$37.30	1
Interurban Transit Partnership	179,403	0.75	\$78.12	\$41.55	1
Metro Regional Transit Authority	277,483	1	\$75.20	\$77.20	0
Miami Valley Regional Transit Authority	168,177	0.75	\$76.71	\$130.65	0
Madison Metro Transit	139,197	0.75	\$52.99	\$28.32	1
Transit Authority of Omaha	469,714	2	\$68.54	\$42.40	1
Mass Transportation Authority	195,858	0.75	\$106.54	\$11.17	1.5
Metropolitan Council					

Transit Agency	Average Headway (minutes)	Alt Score	Operating Expense Per Revenue Hour	Operating Expense Per Capita	Alt Score
Capital Area Transportation Authority	25.61	0.75	\$52.13	\$40.05	1
Toledo Area Regional Transit Authority	19.82	1	\$74.40	\$43.87	1
Indianapolis Public Transportation Corporation	29.19	0.75	\$54.57	\$37.30	1
Interurban Transit Partnership	16.70	1	\$78.12	\$41.55	1
Metro Regional Transit Authority	11.84	0.5	\$75.20	\$77.20	0
Miami Valley Regional Transit Authority	11.42	0.75	\$76.71	\$130.65	0
Madison Metro Transit	24.26	1	\$52.99	\$28.32	1
Transit Authority of Omaha	5.41	1.5	\$68.54	\$42.40	1
Mass Transportation Authority	35.74	0.5	\$106.54	\$11.17	1.5
Metropolitan Council					

Transit Agency	Revenue Miles Between Collisions (excluding subways)	Alt Score	Operating Expense Per Revenue Hour	Operating Expense Per Capita	Alt Score
Capital Area Transportation Authority	239,340	1	\$52.13	\$40.05	1
Toledo Area Regional Transit Authority	205,573	0.75	\$74.40	\$43.87	1
Indianapolis Public Transportation Corporation	118,932	0.5	\$54.57	\$37.30	1
Interurban Transit Partnership	179,403	0.75	\$78.12	\$41.55	1
Metro Regional Transit Authority	277,483	1	\$75.20	\$77.20	0
Miami Valley Regional Transit Authority	168,177	0.75	\$76.71	\$130.65	0
Madison Metro Transit	139,197	0.75	\$52.99	\$28.32	1
Transit Authority of Omaha	469,714	2	\$68.54	\$42.40	1
Mass Transportation Authority	195,858	0.75	\$106.54	\$11.17	1.5
Metropolitan Council					

Transit Agency	Non-Veh. Maint. Expense Per Operating Expense	Alt Score
Capital Area Transportation Authority	4.37%	0.75
Toledo Area Regional Transit Authority	2.87%	1
Indianapolis Public Transportation Corporation	2.51%	1
Interurban Transit Partnership	4.31%	0.75
Metro Regional Transit Authority	7.25%	0
Miami Valley Regional Transit Authority	2.71%	1
Madison Metro Transit	3.74%	1
Transit Authority of Omaha	3.03%	1
Mass Transportation Authority	33.1%	1
Metropolitan Council		

Initial Benchmarking Results: MW Region -- Group B

Transit Agency	Local Revenue Per Operating Expense (System Total)	Alt Score	Vehicle Miles Per Peak Vehicle	Alt Score
Capital Area Transportation Authority	42.29%	0.75	42,057	1
Toledo Area Regional Transit Authority	49.59%	0.75	30,309	0.75
Indianapolis Public Transportation Corporation	41.31%	0.5	45,570	1.5
Interurban Transit Partnership	67.64%	0.75	30,543	0.75
Metro Regional Transit Authority	69.30%	1.5	47,923	1.5
Miami Valley Regional Transit Authority	29.16%	0.75	33,015	0.75
Madison Metro Transit	59.86%	1	34,829	0.75
Transit Authority of Omaha	20.41%	0.5	21,058	0.5
Mass Transportation Authority	38.57%	1	42,412	1
Metropolitan Council				

Transit Agency	Revenue Miles Per Total Vehicles	Alt Score	Revenue Miles Per Total Vehicles	Alt Score
Capital Area Transportation Authority	23,201	1	2,410	1
Toledo Area Regional Transit Authority	41,431	0.75	2,371	0.75
Indianapolis Public Transportation Corporation	32,036	1.5	2,883	1.5
Interurban Transit Partnership	25,249	0.75	1,228	1
Metro Regional Transit Authority	35,353	0.75	2,552	1.5
Miami Valley Regional Transit Authority	23,527	1.5	1,852	0.75
Madison Metro Transit	18,278	0.5	1,098	0.5
Transit Authority of Omaha	13,576	1	1,076	0.5
Mass Transportation Authority				
Metropolitan Council				

Transit Agency	Spare Vehicle Ratio	Alt Score	Composite Score (Measures Only)
Capital Area Transportation Authority	24.68%	1	22.55
Toledo Area Regional Transit Authority	25.34%	1	22.00
Indianapolis Public Transportation Corporation	16.92%	0.75	21.79
Interurban Transit Partnership	21.74%	0.75	20.25
Metro Regional Transit Authority	2.07%	0.5	20.25
Miami Valley Regional Transit Authority	18.47%	0.75	19.59
Madison Metro Transit	21.93%	1	19.59
Transit Authority of Omaha	12.00%	0.75	19.00
Mass Transportation Authority	45.91%	2	18.50
Metropolitan Council			

Transit Agency	Vehicle Hours Per Peak Vehicle	Alt Score	Revenue Miles Per Vehicle Mile	Alt Score
Capital Area Transportation Authority	3,627	1	0.89	1
Toledo Area Regional Transit Authority	2,927	0.75	0.82	0.75
Indianapolis Public Transportation Corporation	3,684	1.5	0.88	0.75
Interurban Transit Partnership	2,853	0.75	0.86	1.5
Metro Regional Transit Authority	2,189	0.75	0.88	1
Miami Valley Regional Transit Authority	3,479	1.5	0.95	0.75
Madison Metro Transit	2,515	0.75	0.85	0.75
Transit Authority of Omaha	1,823	0.5	0.81	1
Mass Transportation Authority	2,323	0.75	0.64	1
Metropolitan Council				

Transit Agency	Revenue Miles Per Peak Vehicle	Alt Score
Capital Area Transportation Authority	37,378	1
Toledo Area Regional Transit Authority	25,320	0.75
Indianapolis Public Transportation Corporation	48,512	1.5
Interurban Transit Partnership	39,001	0.75
Metro Regional Transit Authority	26,292	0.75
Miami Valley Regional Transit Authority	28,033	0.75
Madison Metro Transit	31,747	0.75
Transit Authority of Omaha	18,789	0.5
Mass Transportation Authority	27,105	0.75
Metropolitan Council		

Initial Benchmarking Results: MW Region -- Group C

Transit Agency	Revenue Miles Per Route Mile	Alt Score
Des Moines Metropolitan Transit Authority	4,215.35	0.75
Champaign-Urbana Mass Transit District	12,951.07	1
Ann Arbor Transportation Authority	9,797.92	0.75
Madison County Transit District	3,188.92	0.75
Wichita Transit	6,355.41	0.75
Greater Peoria Mass Transit District	14,389.03	1
Duluth Transit Authority	9,148.35	0.75
Western Reserve Transit Authority	18,677	0.75
Waukeshu County Transit System	3,854.29	0.75
Waukesha County Transit System	3,854.29	0.75
Bloomington Public Transportation Corporation	2,138.71	0.75
Buller County Regional Transit Authority	13,070	0.75
Rock Island County Metropolitan Mass Transit	10,153.85	1
Campus Bus Service	2,225.92	0.75
Bloomington Public Transportation Corporation	5,146.79	0.75
LaCrosse Municipal Transit Utility	7,877.49	0.75
Kenosha Transit	1,829.16	0.75
StarTran	8,129.16	0.75
Greater Lafayette Public Transportation Corp	3,418.93	0.75
Greater Lafayette Public Transportation Corp	19,283.74	1
Gay Public Transportation Corporation	7,569.35	0.75
Belle Urban System-Reine	1,878.16	0.75
Belle Urban System-Reine	1,878.16	0.75
Muncie Indiana Transit System	1,802.83	0.75
Springfield Mass Transit District	4,456.26	0.75
Peain Municipal Bus Service	2,873.07	0.75
Green Bay Metro	6,537.27	0.75
Southwest Missouri State University	28,848.87	2
University of Michigan Parking and Transportat	17,000	2
Stark Area Regional Transit Authority	10,189.15	1

Transit Agency	Average Span of Weekday Service	Alt Score
Des Moines Metropolitan Transit Authority	17.75	0.75
Champaign-Urbana Mass Transit District	86.69	1
Ann Arbor Transportation Authority	13.00	0.75
Madison County Transit District	13.00	0.75
Wichita Transit	13.00	0.75
Greater Peoria Mass Transit District	13.75	0.75
Duluth Transit Authority	19.75	1
Western Reserve Transit Authority	18.67	0.75
Waukeshu County Transit System	13.00	0.75
Waukesha County Transit System	13.00	0.75
Bloomington Public Transportation Corporation	13.00	0.75
Buller County Regional Transit Authority	13.00	0.75
Rock Island County Metropolitan Mass Transit	22.00	1
Campus Bus Service	17.00	0.75
Bloomington Public Transportation Corporation	18.33	0.75
LaCrosse Municipal Transit Utility	17.67	0.75
Kenosha Transit	13.00	0.75
StarTran	13.00	0.75
Greater Lafayette Public Transportation Corp	13.00	0.75
Greater Lafayette Public Transportation Corp	16.50	0.75
Gay Public Transportation Corporation	18.00	0.75
Belle Urban System-Reine	81.30	2
Belle Urban System-Reine	17.47	0.75
Muncie Indiana Transit System	15.00	0.75
Springfield Mass Transit District	12.67	0.75
Peain Municipal Bus Service	12.00	0.75
Green Bay Metro	17.50	0.75
Southwest Missouri State University	17.00	0.75
University of Michigan Parking and Transportat	21.00	2
Stark Area Regional Transit Authority	21.00	1

Transit Agency	Passenger Trips Per Capita	Alt Score
Des Moines Metropolitan Transit Authority	11.41	0.75
Champaign-Urbana Mass Transit District	86.69	2
Ann Arbor Transportation Authority	7.19	0.75
Madison County Transit District	7.19	0.75
Wichita Transit	8.53	0.75
Greater Peoria Mass Transit District	12.11	0.75
Duluth Transit Authority	25.61	1
Western Reserve Transit Authority	3.71	0.75
Waukeshu County Transit System	8.29	0.75
Waukesha County Transit System	8.29	0.75
Bloomington Public Transportation Corporation	0.41	0.75
Buller County Regional Transit Authority	0.41	0.75
Rock Island County Metropolitan Mass Transit	23.69	1
Campus Bus Service	1.44	0.75
Bloomington Public Transportation Corporation	31.84	1
LaCrosse Municipal Transit Utility	19.07	1
Kenosha Transit	6.37	0.75
StarTran	6.37	0.75
Greater Lafayette Public Transportation Corp	18.27	0.75
Greater Lafayette Public Transportation Corp	1.33	0.75
Gay Public Transportation Corporation	28.61	1
Belle Urban System-Reine	16.88	0.75
Belle Urban System-Reine	17.47	0.75
Muncie Indiana Transit System	17.59	0.75
Springfield Mass Transit District	12.69	0.75
Peain Municipal Bus Service	0.11	0.75
Green Bay Metro	10.73	0.75
Southwest Missouri State University	37.38	1.5
University of Michigan Parking and Transportat	33.38	2
Stark Area Regional Transit Authority	33.27	0.75

Transit Agency	Passenger Trips Per Revenue Mile	Alt Score
Des Moines Metropolitan Transit Authority	1.87	1
Champaign-Urbana Mass Transit District	4.01	0.75
Ann Arbor Transportation Authority	0.95	0.75
Madison County Transit District	0.95	0.75
Wichita Transit	1.67	0.75
Greater Peoria Mass Transit District	1.22	0.75
Duluth Transit Authority	1.65	0.75
Western Reserve Transit Authority	1.06	0.75
Waukeshu County Transit System	0.81	0.75
Waukesha County Transit System	0.81	0.75
Bloomington Public Transportation Corporation	0.46	0.75
Buller County Regional Transit Authority	0.46	0.75
Rock Island County Metropolitan Mass Transit	1.44	0.75
Campus Bus Service	2.09	1
Bloomington Public Transportation Corporation	2.56	1
LaCrosse Municipal Transit Utility	1.26	0.75
Kenosha Transit	1.12	0.75
StarTran	1.12	0.75
Greater Lafayette Public Transportation Corp	1.60	0.75
Greater Lafayette Public Transportation Corp	2.45	1
Gay Public Transportation Corporation	1.27	0.75
Belle Urban System-Reine	1.46	0.75
Belle Urban System-Reine	1.46	0.75
Muncie Indiana Transit System	1.55	0.75
Springfield Mass Transit District	1.49	0.75
Peain Municipal Bus Service	0.36	0.5
Green Bay Metro	1.25	0.75
Southwest Missouri State University	4.81	2
University of Michigan Parking and Transportat	4.81	2
Stark Area Regional Transit Authority	0.42	0.5

Transit Agency	Passenger Trips Per Revenue Hour	Alt Score
Des Moines Metropolitan Transit Authority	25.13	1
Champaign-Urbana Mass Transit District	46.57	2
Ann Arbor Transportation Authority	22.95	1
Madison County Transit District	12.33	0.75
Wichita Transit	21.24	1
Greater Peoria Mass Transit District	21.24	1
Duluth Transit Authority	22.70	1
Western Reserve Transit Authority	12.89	0.75
Waukeshu County Transit System	11.91	0.75
South Bend Public Transportation Corporation	24.11	1
Buller County Regional Transit Authority	4.90	0.5
Buller County Regional Transit Authority	4.90	0.75
Campus Bus Service	23.60	1
Bloomington Public Transportation Corporation	26.83	1
Bloomington Public Transportation Corporation	17.07	0.75
Kenosha Transit	25.58	0.75
StarTran	15.40	0.75
StarTran	15.40	0.75
Greater Lafayette Public Transportation Corp	51.63	1
Greater Lafayette Public Transportation Corp	29.16	1
Gay Public Transportation Corporation	18.39	0.75
Belle Urban System-Reine	19.44	0.75
Five Seasons Transportation	14.21	0.75
Muncie Indiana Transit System	20.21	0.75
Muncie Indiana Transit System	13.33	0.75
Peain Municipal Bus Service	5.89	0.5
Peain Municipal Bus Service	5.89	0.5
Green Bay Metro	20.26	0.75
Southwest Missouri State University	35.55	1.5
University of Michigan Parking and Transportat	44.27	2
Stark Area Regional Transit Authority	5.79	0.5

Transit Agency	Average Speed (including waiting)	Alt Score
Des Moines Metropolitan Transit Authority	13.46	0.75
Champaign-Urbana Mass Transit District	11.61	0.75
Ann Arbor Transportation Authority	13.92	1
Madison County Transit District	17.37	1.5
Wichita Transit	14.46	1
Greater Peoria Mass Transit District	14.46	1.5
Duluth Transit Authority	13.76	1
Western Reserve Transit Authority	12.20	0.75
Waukeshu County Transit System	19.54	2
South Bend Public Transportation Corporation	14.88	1
Buller County Regional Transit Authority	10.30	0.5
Buller County Regional Transit Authority	10.30	0.75
Campus Bus Service	11.29	0.75
Bloomington Public Transportation Corporation	10.50	0.5
Bloomington Public Transportation Corporation	13.58	0.75
Kenosha Transit	14.09	1
StarTran	13.91	0.75
StarTran	13.91	0.75
Greater Lafayette Public Transportation Corp	21.99	2
Greater Lafayette Public Transportation Corp	11.92	0.75
Gay Public Transportation Corporation	14.50	1
Belle Urban System-Reine	13.92	0.75
Five Seasons Transportation	12.93	0.75
Muncie Indiana Transit System	13.33	0.75
Muncie Indiana Transit System	12.69	0.75
Peain Municipal Bus Service	16.26	1
Peain Municipal Bus Service	16.26	1
Green Bay Metro	16.26	1
Southwest Missouri State University	7.71	1
University of Michigan Parking and Transportat	9.99	0.5
Stark Area Regional Transit Authority	13.72	1

Transit Agency	Revenue Miles (including waiting)	Alt Score
Des Moines Metropolitan Transit Authority	249,231	0.75
Champaign-Urbana Mass Transit District	58,007	0.75
Ann Arbor Transportation Authority	1,260,763	2
Madison County Transit District	517,874	1
Wichita Transit	448,197	2
Greater Peoria Mass Transit District	448,197	2
Duluth Transit Authority	638,115	1
Western Reserve Transit Authority	629,726	1
Waukeshu County Transit System	249,719	0.75
South Bend Public Transportation Corporation	183,552	0.75
Buller County Regional Transit Authority	159,939	0.5
Buller County Regional Transit Authority	159,939	0.75
Campus Bus Service	62,326	0.75
Bloomington Public Transportation Corporation	377,775	1
LaCrosse Municipal Transit Utility	773,871	1.5
Kenosha Transit	176,637	0.75
StarTran	82,388	0.75
StarTran	82,388	0.75
Greater Lafayette Public Transportation Corp	174,539	0.75
Greater Lafayette Public Transportation Corp	84,546	0.75
Gay Public Transportation Corporation	195,486	0.75
Belle Urban System-Reine	89,422	0.75
Five Seasons Transportation	81,653	0.75
Muncie Indiana Transit System	84,743	1.5
Muncie Indiana Transit System	122,029	0.75
Peain Municipal Bus Service	n/a	0.2
Peain Municipal Bus Service	n/a	0.2
Green Bay Metro	324,843	0.75
Southwest Missouri State University	n/a	2
University of Michigan Parking and Transportat	141,872	1.5
Stark Area Regional Transit Authority	354,888	0.75

Transit Agency	Average Headway (minutes)	Alt Score
Des Moines Metropolitan Transit Authority	25.01	1
Champaign-Urbana Mass Transit District	13.59	1
Ann Arbor Transportation Authority	25.80	0.75
Madison County Transit District	40.87	0.75
Wichita Transit	26.29	1
Greater Peoria Mass Transit District	26.29	1.5
Duluth Transit Authority	14.44	1
Western Reserve Transit Authority	53.82	0.5
Waukeshu County Transit System	41.85	0.75
South Bend Public Transportation Corporation	16.45	1
Buller County Regional Transit Authority	75.41	0
Buller County Regional Transit Authority	75.41	0
Campus Bus Service	91.88	0
Bloomington Public Transportation Corporation	32.27	0.75
LaCrosse Municipal Transit Utility	26.76	1
Kenosha Transit	14.80	0.75
StarTran	33.13	0.75
StarTran	33.13	0.75
Greater Lafayette Public Transportation Corp	64.98	1
Greater Lafayette Public Transportation Corp	10.01	0.5
Gay Public Transportation Corporation	26.72	1
Belle Urban System-Reine	30.67	0.75
Five Seasons Transportation	19.53	1
Muncie Indiana Transit System	26.29	1
Muncie Indiana Transit System	26.29	1
Peain Municipal Bus Service	47.37	0.75
Peain Municipal Bus Service	47.37	0.75
Green Bay Metro	18.87	0.75
Southwest Missouri State University	41.12	1.5
University of Michigan Parking and Transportat	5.00	1
Stark Area Regional Transit Authority	24.58	0.75

Initial Benchmarking Results: MW Region -- Group C

Transit Agency	Operating Expense Per Capita	All Score	Operating Revenue Per Hour	Alt Score	Transit Agency	Operating Expense Per Operating Expenditure	Alt Score	Transit Agency	Vehicle Miles Per Peak Vehicle	Alt Score
Des Moines Metropolitan Transit Authority	\$28.44	1	\$62.67	0.75	Des Moines Metropolitan Transit Authority	19.99%	1	Des Moines Metropolitan Transit Authority	27,411	0.75
Champaign-Urbana Mass Transit District	\$30.43	0.5	\$58.34	0.75	Champaign-Urbana Mass Transit District	23.28%	0.75	Champaign-Urbana Mass Transit District	35,546	0.75
Ann Arbor Transportation Authority	\$30.48	0	\$55.46	0	Ann Arbor Transportation Authority	41.2%	0.75	Ann Arbor Transportation Authority	43,366	1.5
Madison County Transit District	\$31.81	1	\$55.46	0.75	Madison County Transit District	26.05%	0.75	Madison County Transit District	54,019	0.75
Wichita Transit	\$32.04	1	\$59.49	0.75	Wichita Transit	42.97%	1.5	Wichita Transit	37,053	0.75
Greater Peoria Mass Transit District	\$30.46	0.75	\$68.52	0	Greater Peoria Mass Transit District	22.03%	0.75	Greater Peoria Mass Transit District	32,343	1
Duluth Transit Authority	\$70.01	1.5	\$62.06	0.75	Duluth Transit Authority	14.09%	0.75	Duluth Transit Authority	35,473	0.75
Western Reserve Transit Authority	\$15.22	1.5	\$53.31	1	Western Reserve Transit Authority	19.27%	0.75	Western Reserve Transit Authority	32,364	0.75
Waikaele County Transit System	\$39.07	0.5	\$76.30	0.75	Waikaele County Transit System	15.00%	0.75	Waikaele County Transit System	41,167	1
Rock Island County Metropolitan Mass Transit I	\$35.53	1.5	\$76.30	0.75	Rock Island County Metropolitan Mass Transit I	15.00%	0.75	Rock Island County Metropolitan Mass Transit I	30,324	0.75
Rock Island County Metropolitan Mass Transit I	\$37.44	1.5	\$53.07	1	Rock Island County Metropolitan Mass Transit I	19.42%	0.75	Rock Island County Metropolitan Mass Transit I	49,864	1
Campus Bus Service	\$31.05	0.5	\$50.06	1	Campus Bus Service	28.66%	0.5	Campus Bus Service	25,861	0.5
Bloomington Public Transportation Corporation	\$48.63	0.75	\$40.97	1.5	Bloomington Public Transportation Corporation	23.85%	0.75	Bloomington Public Transportation Corporation	31,094	0.75
LaCrosse Municipal Transit Utility	\$55.63	0.75	\$60.89	1	LaCrosse Municipal Transit Utility	16.05%	1	LaCrosse Municipal Transit Utility	44,628	1
Stark Area Regional Transit Authority	\$47.39	0.75	\$43.86	1	Stark Area Regional Transit Authority	21.50%	0.75	Stark Area Regional Transit Authority	28,292	1
Kalamazoo Metro Transit System	\$47.23	0.75	\$60.22	0.75	Kalamazoo Metro Transit System	24.56%	0.75	Kalamazoo Metro Transit System	38,293	0.75
Loran County Transit	\$11.40	1.5	\$48.55	1	Loran County Transit	30.47%	0	Loran County Transit	0.00%	1.5
Greater Lafayette Public Transportation Corp	\$45.17	0.75	\$46.05	1	Greater Lafayette Public Transportation Corp	19.55%	0.75	Greater Lafayette Public Transportation Corp	1,065%	0
Gary Public Transportation Corporation	\$77.91	0.5	\$54.83	0.5	Gary Public Transportation Corporation	21.67%	0.75	Gary Public Transportation Corporation	11,24%	0
Belle Urban System-Racine	\$47.17	0.75	\$52.30	0.75	Belle Urban System-Racine	13.38%	1.5	Belle Urban System-Racine	3,53%	0.75
Muncie Indiana Transit System	\$52.88	0.75	\$69.93	0.75	Muncie Indiana Transit System	12.85%	1.5	Muncie Indiana Transit System	2,25%	0.75
Springfield Mass Transit District	\$42.26	0.75	\$59.83	0.75	Springfield Mass Transit District	21.40%	1.5	Springfield Mass Transit District	3,35%	0.75
Peñon Municipal Bus Service	\$1.32	1.5	\$70.32	0.75	Peñon Municipal Bus Service	10.86%	1.5	Peñon Municipal Bus Service	3,00%	1.5
Green Bay Metro	\$30.54	1	\$57.65	0.75	Green Bay Metro	13.98%	0.75	Green Bay Metro	3,80%	0.75
Southwest Missouri State University	\$31.21	1	\$29.89	2	Southwest Missouri State University	23.70%	0.75	Southwest Missouri State University	4,30%	0.75
University of Michigan Parking and Transportation	\$31.21	0.75	\$29.89	1.5	University of Michigan Parking and Transportation	23.70%	1.5	University of Michigan Parking and Transportation	2,42%	0.75
Stark Area Regional Transit Authority	\$27.49	1	\$45.43	1	Stark Area Regional Transit Authority	20.82%	0.75	Stark Area Regional Transit Authority	1,24%	1

Transit Agency	Gen. Admin. Expense Per Operating Expenditure	All Score	Transit Agency	Local Revenue Per Operating Expenditure (System)	All Score	Transit Agency	Vehicle Miles Per Peak Vehicle	Alt Score
Des Moines Metropolitan Transit Authority	22.01%	0.75	Des Moines Metropolitan Transit Authority	36.62%	1	Des Moines Metropolitan Transit Authority	27,411	0.75
Champaign-Urbana Mass Transit District	17.42%	1	Champaign-Urbana Mass Transit District	28.92%	0.75	Champaign-Urbana Mass Transit District	35,546	0.75
Ann Arbor Transportation Authority	25.44%	0.75	Ann Arbor Transportation Authority	37.84%	1	Ann Arbor Transportation Authority	43,366	1.5
Madison County Transit District	9.32%	1.5	Madison County Transit District	26.05%	0.75	Madison County Transit District	54,019	0.75
Wichita Transit	20.25%	0.75	Wichita Transit	42.97%	1.5	Wichita Transit	37,053	0.75
Greater Peoria Mass Transit District	18.45%	0.75	Greater Peoria Mass Transit District	26.7%	0.75	Greater Peoria Mass Transit District	32,343	1
Duluth Transit Authority	21.82%	0.75	Duluth Transit Authority	38.68%	0.75	Duluth Transit Authority	35,473	0.75
Western Reserve Transit Authority	18.82%	1	Western Reserve Transit Authority	19.96%	0.75	Western Reserve Transit Authority	32,364	0.75
Waikaele County Transit System	19.00%	0.75	Waikaele County Transit System	67.31%	1.5	Waikaele County Transit System	49,737	1
South Bend Public Transportation Corporation	17.75%	1	South Bend Public Transportation Corporation	19.24%	0.75	South Bend Public Transportation Corporation	32,364	0.75
Butler County Regional Transit Authority	15.94%	0.75	Butler County Regional Transit Authority	21.19%	0.75	Butler County Regional Transit Authority	41,167	1
Rock Island County Metropolitan Mass Transit I	20.45%	0.75	Rock Island County Metropolitan Mass Transit I	20.64%	0.75	Rock Island County Metropolitan Mass Transit I	30,324	0.75
Bloomington Public Transportation Corporation	12.81%	1	Bloomington Public Transportation Corporation	23.76%	0.75	Bloomington Public Transportation Corporation	49,864	1
LaCrosse Municipal Transit Utility	15.98%	1	LaCrosse Municipal Transit Utility	19.55%	0.75	LaCrosse Municipal Transit Utility	25,861	0.5
Kenosha Transit	10.35%	1	Kenosha Transit	71.48%	1.5	Kenosha Transit	31,094	0.75
Kalamazoo Metro Transit System	12.53%	1	Kalamazoo Metro Transit System	42.82%	1	Kalamazoo Metro Transit System	44,628	1
Green Bay Metro	20.53%	0.75	Green Bay Metro	17.33%	0.75	Green Bay Metro	38,293	0.75
Greater Lafayette Public Transportation Corp	18.02%	1	Greater Lafayette Public Transportation Corp	17.33%	0.75	Greater Lafayette Public Transportation Corp	1,065%	0
Gary Public Transportation Corporation	18.43%	1	Gary Public Transportation Corporation	26.70%	0.75	Gary Public Transportation Corporation	50,20%	0.75
Belle Urban System-Racine	17.30%	1	Belle Urban System-Racine	16.30%	0.75	Belle Urban System-Racine	54,456	1.5
Muncie Indiana Transit System	24.42%	0.75	Muncie Indiana Transit System	47.29%	1	Muncie Indiana Transit System	27,485	0.75
Springfield Mass Transit District	17.71%	1	Springfield Mass Transit District	57.77%	0.75	Springfield Mass Transit District	35,526	0.75
Peñon Municipal Bus Service	15.75%	0	Peñon Municipal Bus Service	21.05%	0.75	Peñon Municipal Bus Service	28,523	0.75
Green Bay Metro	11.28%	1	Green Bay Metro	14.84%	0.75	Green Bay Metro	34,386	0.75
Southwest Missouri State University	17.02%	1	Southwest Missouri State University	0.00%	0.5	Southwest Missouri State University	16,184	0.75
University of Michigan Parking and Transportation	3.03%	1.5	University of Michigan Parking and Transportation	0.00%	0.5	University of Michigan Parking and Transportation	28,523	0.75
Stark Area Regional Transit Authority	13.06%	1	Stark Area Regional Transit Authority	76.34%	1.5	Stark Area Regional Transit Authority	61,880	1.5

Initial Benchmarking Results: MW Region -- Group C

Transit Agency	Vehicle Hours Per Peak Vehicle	Alt Score	Revenue Miles Per Vehicle Mile	Alt Score	Revenue Miles Per Total Vehicles	Alt Score	Revenue Hours Per Total Vehicles	Alt Score
Des Moines Metropolitan Transit Authority	2,010	0.5	17,420	0.5	28,026	0.75	1,295	0.5
Champaign-Urbana Mass Transit District	3,029	1	0.96	1	27,026	0.75	2,414	1
Ann Arbor Transportation Authority	3,047	1	0.94	1	33,179	1	2,383	1
Madison County Transit District	3,059	1	0.91	0.5	31,083	1	2,181	0.75
Wichita Transit	3,079	0.75	0.81	0.5	31,083	1	2,181	0.75
Greater Peoria Mass Transit District	2,688	0.75	0.71	1	28,681	0.75	1,471	0.75
Duluth Transit Authority	2,346	0.75	0.94	1	24,681	0.75	1,779	0.75
Western Reserve Transit Authority	2,687	1	0.99	1	23,483	0.75	1,948	0.75
Waukesha County Transit System	2,697	0.75	0.84	0.5	37,838	0.75	1,937	0.75
South Bend Public Transportation Corporation	2,699	0.75	0.97	1	28,498	0.75	2,010	0.75
Five Seasons Transportation	2,699	0.75	0.97	1	28,498	0.75	2,010	0.75
Rock Island County Metropolitan Mass Transit District	3,137	1	0.91	0.75	29,063	0.75	2,221	1
Campus Bus Service	3,222	1	0.96	1	16,466	0.5	1,461	0.75
Bloomington Public Transportation Corporation	2,684	1	0.96	1	22,855	0.75	2,181	1
LaCrosse Municipal Transit Utility	3,231	1.5	0.97	1	32,242	0.75	2,374	1
Kenosha Transit	1,878	0.5	0.94	1	20,172	0.75	1,463	0.75
Stark Area Regional Transit Authority	3,440	0.75	0.95	1	34,410	0.75	2,735	1.5
Kalamazoo Metro Transit System	3,440	1.5	0.93	0.75	58,532	2	2,865	1.5
Greater Lafayette Public Transportation Corporation	2,365	0.75	0.93	1	22,250	0.75	1,867	0.75
Gary Public Transportation Corporation	3,489	1	0.97	1	45,612	1.5	3,148	1.5
Belle Urban System-Racine	4,137	1.5	0.95	1	4,048	1.5	3,652	1.5
Five Seasons Transportation	2,114	0.75	0.96	1	27,725	0.75	1,891	0.75
Springfield Mass Transit District	2,245	0.5	0.83	0.75	22,123	0.75	1,789	0.75
Peain Municipal Bus Service	2,284	0.75	0.97	1	18,459	0.75	1,134	0.5
Green Bay Metro	2,482	0.5	0.97	1	33,424	1	2,056	0.75
Southwest Missouri State University	2,088	0.5	0.94	1	9,459	0.5	1,231	0.5
University of Michigan Parking and Transportation	3,088	1	0.93	1	15,277	0.5	1,721	0.75
Stark Area Regional Transit Authority	4,549	2	0.91	1	60,261	2	4,936	2

Transit Agency	Revenue Miles Per Peak Vehicle	Alt Score	Spans Vehicle Ratio	Alt Score	Composite Score (Measures Only)	Alt Score
Des Moines Metropolitan Transit Authority	257,241	0.5	35,715	0.75	20,25	0.75
Champaign-Urbana Mass Transit District	34,670	0.75	31,424	0.75	24,25	0.75
Ann Arbor Transportation Authority	40,670	1	22,582	0.75	23,25	0.75
Madison County Transit District	43,071	1	28,812	0.75	23,25	0.75
Greater Peoria Mass Transit District	33,072	0.75	6,354	0.75	23,00	0.75
Duluth Transit Authority	30,241	0.75	23,613	0.75	21,25	0.75
Western Reserve Transit Authority	41,620	0.75	10,000	0.75	21,00	0.75
Waukesha County Transit System	37,445	1	27,274	0.75	20,25	0.75
South Bend Public Transportation Corporation	27,162	0.75	40,000	1	20,25	0.75
Butler County Regional Transit Authority	37,659	1	29,415	0.75	20,25	0.75
Rock Island County Metropolitan Mass Transit District	35,489	1	133,333	2	20,00	0.75
Campus Bus Service	48,864	0.75	50,000	0.75	19,75	0.75
LaCrosse Municipal Transit Utility	24,803	0.75	18,185	0.75	19,75	0.75
Kenosha Transit	29,003	0.75	21,285	0.75	19,50	0.75
Stark Area Regional Transit Authority	43,884	1.5	24,244	0.75	19,25	0.75
Kalamazoo Metro Transit System	77,572	2	38,892	0.75	19,25	0.75
Greater Lafayette Public Transportation Corporation	26,471	0.75	19,750	0.75	19,00	0.75
Gary Public Transportation Corporation	51,580	1.5	26,926	0.75	18,75	0.75
Belle Urban System-Racine	26,482	0.75	21,624	0.75	18,75	0.75
Five Seasons Transportation	33,769	0.75	32,000	0.75	18,75	0.75
Muncie Indiana Transit System	24,580	0.75	11,115	0.75	18,75	0.75
Springfield Mass Transit District	36,018	0.75	100,000	2	18,75	0.75
Peain Municipal Bus Service	15,164	0.5	60,000	0.75	17,25	0.75
Green Bay Metro	26,001	0.75	71,885	1.5	17,25	0.75
Southwest Missouri State University	60,261	1.5	0.00%	0.5	16,75	0.75
University of Michigan Parking and Transportation	60,261	1.5	0.00%	0.5	16,75	0.75
Stark Area Regional Transit Authority	60,261	1.5	0.00%	0.5	16,75	0.75

Initial Benchmarking Results: MW Region -- Group D

Transit Agency	Revenue Miles Per Route Mile	Alt Score	Average Span of Weekday Service	Transit Agency	Passenger Trips Per Capita	Alt Score	Passenger Trips Per Revenue Mile	Alt Score
City of Appleton/Valley Transit	5,906.79	1	17.50	City of Appleton/Valley Transit	5.68	0.75	0.94	0.75
Rochford Mass Transit District	5,019.10	0.75	22.25	Rochford Mass Transit District	12.29	1	2.16	1.5
City Utilities of Springfield Transit Services	4,983.54	1.5	18.20	City Utilities of Springfield Transit Services	7.26	0.75	1.11	0.75
City of Union Public Transportation Corporation	4,883.54	0.75	13.83	City of Union Public Transportation Corporation	10.04	1	1.47	0.75
Davenport Public Transit	5,018.25	0.75	13.83	Davenport Public Transit	10.04	1	1.47	0.75
Saginaw Transit Authority Regional	4,921.67	0.75	16.42	Saginaw Transit Authority Regional	10.36	0.75	1.09	0.75
Metropolitan Evansville Transit System	5,129.83	1	18.50	Metropolitan Evansville Transit System	10.36	1	1.09	0.75
Johnson County Kansas aka Johnson County T	2,279.95	0.75	14.67	Johnson County Kansas aka Johnson County T	1.42	0.75	0.50	0.75
LAKE TRAN	1,709.97	0.5	17.00	LAKE TRAN	2.55	0.75	0.77	0.75
Richard County Transit	3,482.29	0.75	11.60	Richard County Transit	3.64	0.75	1.22	0.75
Terre Haute Transit Utility	2,421.53	0.75	11.75	Terre Haute Transit Utility	2.25	0.75	1.51	0.75
City of Rochester, Minnesota	4,679.38	0.75	16.50	City of Rochester, Minnesota	11.75	1	0.64	1
Shelbygan Transit System	10,901.25	1.5	19.00	Shelbygan Transit System	12.46	0.75	0.91	0.75
Blue Water Area Transportation Commission	5,599.52	1	12.00	Blue Water Area Transportation Commission	2.56	0.75	1.14	0.75
City of Jackson Transportation Authority	3,133.03	0.75	11.40	City of Jackson Transportation Authority	2.69	0.75	1.08	0.75
Portage Area Regional Transportation Authority	873.22	0.5	17.25	Portage Area Regional Transportation Authority	0.39	0.75	0.32	0.5
Bay Metropolitan Transportation Authority	1,706.66	0.5	12.50	Bay Metropolitan Transportation Authority	4.59	0.75	0.66	0.75
St. Cloud Metropolitan Transit Commission	7,010.85	1	19.42	St. Cloud Metropolitan Transit Commission	23.64	2	1.63	1
Topeka Metropolitan Transit Authority	5,386.61	0.75	13.00	Topeka Metropolitan Transit Authority	9.89	1	1.39	1
Bloomington-Normal Public Transit System	4,835.50	0.75	19.00	Bloomington-Normal Public Transit System	8.20	0.75	1.21	1
City of Lawrence Lawrence Transit System	5,603.25	1	14.00	City of Lawrence Lawrence Transit System	1.34	0.75	0.31	0.5
City of Middletown-Middletown Transit System	3,439.54	0.75	12.00	City of Middletown-Middletown Transit System	3.96	0.75	1.00	0.75
East Chicago Transit	3,816.21	0.75	14.75	East Chicago Transit	7.51	0.75	1.37	1
Fargo Metropolitan Area Transit	4,735.94	0.75	16.00	Fargo Metropolitan Area Transit	5.25	0.75	0.84	0.75
Hammond Transit System	5,006.13	0.75	13.33	Hammond Transit System	3.99	0.75	0.82	0.75
Chaska Transit System	12,784.35	1.5	12.90	Chaska Transit System	13.98	1.5	1.41	1.5
Springfield City Area Transit	2,738.35	0.75	11.00	Springfield City Area Transit	7.05	0.75	2.03	1.5
University of Iowa	21,652.83	2	18.00	University of Iowa	47.49	2	5.59	2
Waukesha Transit Commission	7,078.63	1	17.42	Waukesha Transit Commission	11.49	1	0.95	0.75
Battle Creek Transit	4,700.36	0.75	13.50	Battle Creek Transit	6.81	0.75	1.26	1
Battleground Transit System	3,340.47	0.75	12.00	Battleground Transit System	4.14	0.75	0.52	0.75
City of Anderson Transportation System	4,137.26	0.75	13.50	City of Anderson Transportation System	4.61	0.75	0.84	0.75
City of Beloit Transit System	2,853.05	0.75	12.00	City of Beloit Transit System	7.39	0.75	0.90	0.75
City of Holland Macatawa Area Express	5,422.76	1	12.00	City of Holland Macatawa Area Express	1.10	0.75	0.32	0.5
City of Moorhead-Transit	6,697.17	0.5	12.50	City of Moorhead-Transit	9.20	1	1.09	0.75
City of Newark Transit Operations	380.37	0.75	12.33	City of Newark Transit Operations	0.31	0.75	0.33	0.5
DeKalb Public Transit System	4,254.35	0.75	12.50	DeKalb Public Transit System	8.59	1	1.27	1
Eau Claire Transit System	7,279.47	1	17.63	Eau Claire Transit System	12.78	1	1.46	1
Grand Forks City Bus	3,603.27	0.75	12.00	Grand Forks City Bus	14.16	1	2.69	1.5
Heart City Rider/Goshen Transit	6,214.12	1	14.82	Heart City Rider/Goshen Transit	1.03	0.75	0.23	0.5
Jamesville Transit System	3,066.49	0.75	16.00	Jamesville Transit System	8.09	1	1.07	0.75
Metropolitan Transit Authority of Black Hawk Co	7,112.97	0.75	12.00	Metropolitan Transit Authority of Black Hawk Co	3.09	0.75	0.81	0.75
City of Madison Transit Services	4,932.38	0.75	12.00	City of Madison Transit Services	2.80	0.75	1.02	0.75
Rapid Transit System	3,580.02	0.75	12.00	Rapid Transit System	2.80	0.75	1.02	0.75
Sioux City Transit System	6,333.65	1	15.83	Sioux City Transit System	3.31	1	2.11	1.5
St. Joseph Transit	3,948.42	0.75	8.50	St. Joseph Transit	0.99	0.75	0.62	0.75
Twin Cities Area Transportation Authority	5,188.72	1	12.90	Twin Cities Area Transportation Authority	18.12	1.5	0.38	0.75
Wausau Area Transit System	5,188.72	1	12.90	Wausau Area Transit System	18.12	1.5	0.38	0.75

Initial Benchmarking Results: MW Region -- Group D

Transit Agency	Passengers Per Hour	Alt Score	Average Speed	Average Headway (minutes)	Operating Expense Per Capita	Alt Score
City of Appleton-Valley Transit	15.77	1	16.76	22.31	\$21.55	1
Rockford Mass Transit District	29.09	1.5	13.46	40.46	\$26.84	0.75
City Utilities of Springfield Transit Services	19.60	0.75	13.35	38.82	\$25.28	0.75
Fort Wayne Public Transportation Corporation	18.31	0.75	13.33	36.29	\$26.25	0.75
St. Joseph Transit	18.31	0.75	12.76	36.29	\$26.25	0.75
Spartan Transit Authority Regional	8.08	0.75	14.24	40.08	\$26.49	0.75
Metropolitan Evansville Transit System	15.21	0.75	14.11	27.22	\$31.44	0.75
Johnson County Kansas aka Johnson County I	8.08	0.75	16.15	33.1	\$14.39	1
LAKEFRAN	12.86	0.75	16.61	50.08	\$19.00	1
Sioux Falls Transit	13.03	0.75	13.14	32.89	\$18.27	1
Sioux Falls Transit	13.03	0.75	13.14	32.89	\$18.27	1
Terre Haute Transit Utility	5.47	0.5	16.59	33.14	\$16.74	1.5
Terre Haute Transit Utility	5.47	0.5	16.59	33.14	\$16.74	1.5
City of Rochester, Minnesota	22.23	0.75	14.71	25.97	\$26.17	0.75
Sheboygan Transit System	11.65	0.75	12.80	13.50	\$51.81	0
Blue Water Area Transportation Commission	14.75	0.75	12.88	25.62	\$8.88	1.5
City of Jackson Transportation Authority	22.25	0.75	13.34	37.68	\$9.58	1.5
Metropolitan Transit System	11.65	0.75	14.19	15.52	\$21.11	1.5
Metropolitan Transit System	11.65	0.75	14.19	15.52	\$21.11	1.5
Bay Metropolitan Transportation Authority	10.27	0.75	15.60	15.71	\$21.11	0.75
St. Cloud Metropolitan Transit Commission	23.01	1	14.14	25.81	\$53.00	0
Topoka Metropolitan Transit Authority	22.72	1	16.34	29.59	\$29.77	0.75
Bloomington-Normal Public Transit System	14.89	0.75	12.34	46.65	\$27.14	1
City of Dubuque-Keokuk	15.39	0.5	12.71	96.29	\$19.47	0.75
City of Dubuque-Keokuk	15.39	0.5	12.71	96.29	\$19.47	0.75
City of Madison-Middletown Transit System	14.00	0.75	14.04	60.03	\$14.82	1
East Chicago Transit	18.52	0.75	13.95	36.00	\$28.06	0.75
Fargo Metropolitan Area Transit	9.83	0.75	11.52	48.31	\$17.22	1
Hammond Transit System	12.35	0.75	15.10	34.18	\$22.02	1
Iowa City Transit	29.22	1.5	12.18	18.73	\$45.72	0.5
Iowa City Transit	29.22	1.5	12.18	18.73	\$45.72	0.5
Springfield City Area Transit	26.00	1	12.32	32.22	\$14.47	0.75
Springfield City Area Transit	26.00	1	12.32	32.22	\$14.47	0.75
University of Iowa	37.34	2	10.28	8.62	\$22.98	0.75
Waukesha Transit Commission	12.50	0.75	13.19	27.66	\$41.70	0.5
Battle Creek Transit	18.97	1	15.11	22.49	\$29.89	0.75
Battendorf Transit System	9.05	0.75	17.43	42.40	\$17.13	1
Brunswick Transit Alternative	2.89	0.5	18.44	61.93	\$7.49	1.5
Brunswick Transit Alternative	2.89	0.5	18.44	61.93	\$7.49	1.5
City of Becht Transit System	14.63	0.75	16.26	34.78	\$35.36	0.5
City of Holland Macatawa Area Express	4.16	0.5	12.84	30.45	\$9.06	1.5
City of Moorhead-Transit	15.83	1	14.80	22.50	\$26.41	0.75
City of Newark Transit Operations	9.63	0.75	29.35	94.01	\$2.46	1.5
Columbia Transit System	15.29	0.75	12.02	52.20	\$36.14	0.5
Columbia Transit System	15.29	0.75	12.02	52.20	\$36.14	0.5
East Chicago Transit System	22.13	1	14.93	27.72	\$20.01	0.75
East Chicago Transit System	22.13	1	14.93	27.72	\$20.01	0.75
Grand Forks City Bus	38.75	2	14.41	34.68	\$20.25	1
Heart City Riders/Goshen Transit	3.76	0.5	16.42	36.54	\$11.55	1
Jamesville Transit System	16.56	1	15.49	41.12	\$31.26	0.75
Metropolitan Transit Authority of Black Hawk Co	11.78	0.75	14.52	35.62	\$15.77	1
Metropolitan Transit Authority of Black Hawk Co	11.78	0.75	14.52	35.62	\$15.77	1
Ozaukee County Transit Services	9.40	0.75	24.66	38.68	\$31.40	1.5
Ozaukee County Transit Services	9.40	0.75	24.66	38.68	\$31.40	1.5
Sioux City Transit System	27.01	1.5	12.80	40.54	\$23.03	0.75
St. Joseph Transit	8.63	0.5	12.80	40.54	\$23.03	0.75
Twin Cities Area Transportation Authority	5.35	0.5	16.49	43.39	\$18.33	1
Twin Cities Area Transportation Authority	5.35	0.5	16.49	43.39	\$18.33	1
Wausau Area Transit System	21.22	1	14.65	30.01	\$7.04	1.5
Wausau Area Transit System	21.22	1	14.65	30.01	\$7.04	1.5

Initial Benchmarking Results: MW Region -- Group D

Transit Agency	Operating Expense Per Revenue Hour	All Score	VOL Maint Expense Per Operating Expenditure	All Score	Transit Agency	Non-Vol Maint Expense Per Operating Expenditure	All Score	Alt Score	Transit Agency	Gov Admin Expense Per Operating Expenditure	Alt Score
City of Appleton-Valley Transit	\$59.88	0.75	16.04%	1	City of Appleton-Valley Transit	5.07%	0.75	0.75	City of Appleton-Valley Transit	14.72%	1
Rochester Mass Transit District	\$81.13	0.75	15.94%	1	Rochester Mass Transit District	4.38%	0.75	0.75	Rochester Mass Transit District	21.00%	0.75
City of Ames of Springfield Transit Services	\$67.88	0.75	15.05%	1	City of Ames of Springfield Transit Services	1.97%	0.75	0.75	City of Ames of Springfield Transit Services	15.29%	0.75
City of Ames of Springfield Transit Services	\$67.88	0.75	15.05%	1	City of Ames of Springfield Transit Services	1.97%	0.75	0.75	City of Ames of Springfield Transit Services	15.29%	0.75
Davenport Public Transit	\$64.14	0.75	13.36%	0.75	Davenport Public Transit	5.13%	0.75	0.75	Davenport Public Transit	13.84%	0.75
Saginaw Transit Authority Regional	\$44.14	0.75	8.03%	1.5	Saginaw Transit Authority Regional	7.86%	0.75	0.75	Saginaw Transit Authority Regional	20.51%	0.75
Metropolitan Evansville Transit System	\$46.17	1	14.72%	1	Metropolitan Evansville Transit System	1.02%	1	1	Metropolitan Evansville Transit System	10.03%	1
Johnson County Kansas aka Johnson County T	\$84.82	0.75	12.63%	1	Johnson County Kansas aka Johnson County T	0.17%	1	1	Johnson County Kansas aka Johnson County T	10.11%	1
LAKE TRAV	\$95.51	0.75	15.08%	1.5	LAKE TRAV	2.86%	0.75	0.75	LAKE TRAV	16.03%	1
Richard County Transit	\$41.31	0.75	21.25%	0.75	Richard County Transit	15.62%	0.75	0.75	Richard County Transit	8.23%	0.75
Terre Haute Transit Utility	\$40.68	1	8.81%	1.5	Terre Haute Transit Utility	6.66%	0.5	0.5	Terre Haute Transit Utility	44.19%	0
City of Rochester, Minnesota	\$49.50	1	16.44%	1	City of Rochester, Minnesota	1.00%	1	1	City of Rochester, Minnesota	5.05%	1.5
Shelbygan Transit System	\$48.44	1	21.90%	0.75	Shelbygan Transit System	2.13%	1	1	Shelbygan Transit System	8.44%	1
Blue Water Area Transportation Commission	\$51.08	0.5	28.01%	0.5	Blue Water Area Transportation Commission	6.89%	0.5	0.5	Blue Water Area Transportation Commission	16.31%	1
City of Jackson Transportation Authority	\$52.30	0.75	26.86%	0.5	City of Jackson Transportation Authority	0.70%	0.5	0.5	City of Jackson Transportation Authority	12.10%	1
Portage Area Regional Transportation Authority	\$53.17	1.5	14.30%	1	Portage Area Regional Transportation Authority	0.64%	1	1	Portage Area Regional Transportation Authority	28.21%	0.5
Bay Metropolitan Transportation Authority	\$51.47	0.75	16.21%	1	Bay Metropolitan Transportation Authority	5.64%	0.75	0.75	Bay Metropolitan Transportation Authority	19.24%	0.75
St. Cloud Metropolitan Transit Commission	\$51.17	1	19.68%	1	St. Cloud Metropolitan Transit Commission	2.53%	1	1	St. Cloud Metropolitan Transit Commission	12.86%	1
Topeka Metropolitan Transit Authority	\$54.13	0.75	13.68%	1	Topeka Metropolitan Transit Authority	4.31%	0.75	0.75	Topeka Metropolitan Transit Authority	17.66%	0.75
Bloomington-Normal Public Transit System	\$46.13	0	16.69%	0	Bloomington-Normal Public Transit System	2.45%	1	1	Bloomington-Normal Public Transit System	10.68%	1
City of Lawrence Lawrence Transit System	\$41.47	1	11.20%	1.5	City of Lawrence Lawrence Transit System	0.03%	1	1	City of Lawrence Lawrence Transit System	8.13%	0.75
City of Middletown-Middletown Transit System	\$52.39	0.75	14.12%	1	City of Middletown-Middletown Transit System	2.09%	1	1	City of Middletown-Middletown Transit System	20.23%	0.75
East Chicago Transit	\$69.23	0.5	17.23%	0.75	East Chicago Transit	8.69%	0.5	0.5	East Chicago Transit	17.46%	0.75
Fargo Metropolitan Area Transit	\$31.59	1.5	23.17%	0.75	Fargo Metropolitan Area Transit	9.05%	0.5	0.5	Fargo Metropolitan Area Transit	14.25%	1
Hammond Transit System	\$68.10	0.5	27.27%	0.5	Hammond Transit System	2.69%	1	1	Hammond Transit System	20.23%	0.75
Oshtemo Transit System	\$51.69	0.75	16.57%	1	Oshtemo Transit System	1.33%	1	1	Oshtemo Transit System	22.69%	0.75
Springfield City Area Transit	\$47.74	1	19.88%	0.75	Springfield City Area Transit	8.20%	0.5	0.5	Springfield City Area Transit	20.72%	0.75
University of Iowa	\$27.00%	1.5	27.00%	0.5	University of Iowa	2.27%	1	1	University of Iowa	8.74%	1
Waukesha Transit Commission	\$45.73	0.5	18.37%	0.75	Waukesha Transit Commission	2.38%	1	1	Waukesha Transit Commission	10.69%	1
Battle Creek Transit	\$66.51	0.5	16.19%	1	Battle Creek Transit	2.09%	1	1	Battle Creek Transit	9.86%	0.75
Battleground Transit System	\$37.48	1.5	15.56%	0.75	Battleground Transit System	0.12%	1	1	Battleground Transit System	20.33%	0.75
City of Anderson Transportation System	\$11.44	2	10.78%	1.5	City of Anderson Transportation System	13.30%	0	0	City of Anderson Transportation System	19.88%	0.75
City of Bechtel Transit System	\$70.35	1.5	17.35%	1	City of Bechtel Transit System	2.00%	1	1	City of Bechtel Transit System	24.10%	0.75
City of Holland Macatawa Area Express	\$34.31	0.5	9.26%	1.5	City of Holland Macatawa Area Express	0.39%	1	1	City of Holland Macatawa Area Express	9.48%	0
City of Moorhead-Transit	\$45.45	0.5	24.03%	1.5	City of Moorhead-Transit	1.09%	1	1	City of Moorhead-Transit	67.33%	0
City of Newark Transit Operations	\$76.30	0.5	9.55%	1	City of Newark Transit Operations	0.80%	1	1	City of Newark Transit Operations	10.14%	0.5
Decatur Public Transit System	\$66.24	0.5	19.32%	0.75	Decatur Public Transit System	2.91%	1	1	Decatur Public Transit System	22.28%	0.75
Eau Claire Transit System	\$50.23	0.75	16.54%	1	Eau Claire Transit System	0.90%	1	1	Eau Claire Transit System	20.30%	0.75
Grand Forks City Bus	\$55.43	0.75	17.70%	1	Grand Forks City Bus	0.18%	1	1	Grand Forks City Bus	22.85%	0.75
Heart City Rider/Goshen Transit	\$42.23	1	4.15%	2	Heart City Rider/Goshen Transit	0.00%	1	1	Heart City Rider/Goshen Transit	5.90%	1.5
Jamesville Transit System	\$53.98	0.75	17.70%	0.75	Jamesville Transit System	8.99%	0.5	0.5	Jamesville Transit System	8.40%	0.75
Metropolitan Transit Authority of Black Hawk Co	\$34.70	0	15.97%	1	Metropolitan Transit Authority of Black Hawk Co	3.86%	0.75	0.75	Metropolitan Transit Authority of Black Hawk Co	16.13%	0.75
City of Madison Transit Services	\$38.23	1.5	23.71%	0.5	City of Madison Transit Services	1.73%	1	1	City of Madison Transit Services	7.09%	0.75
Rapid Transit System	\$38.23	1.5	19.96%	0.75	Rapid Transit System	1.63%	1	1	Rapid Transit System	7.70%	1
Sioux City Transit System	\$48.23	1.5	24.50%	0.5	Sioux City Transit System	2.40%	1	1	Sioux City Transit System	6.82%	1
St. Joseph Transit	\$29.62	1	22.62%	0.75	St. Joseph Transit	7.00%	0.5	0.5	St. Joseph Transit	20.95%	0.75
Twin Cities Area Transportation Authority	\$45.19	1	22.62%	0.75	Twin Cities Area Transportation Authority	7.00%	0.5	0.5	Twin Cities Area Transportation Authority	20.95%	0.75
Wausau Area Transit System	\$88.47	0.75	13.91%	1	Wausau Area Transit System	4.51%	0.75	0.75	Wausau Area Transit System	17.03%	0.75

Initial Benchmarking Results: MW Region -- Group D

Transit Agency	Farebox Recovery	All Score	Local Revenue Per Operating Expense (System Total)	Transit Agency	Vehicle Miles Per Peak Hour	All Score	Transit Agency	Vehicle Hours Per Peak Hour	All Score
City of Appleton-Valley Transit	13.27%	0.75	24.35%	City of Appleton-Valley Transit	42,382	0.75	City of Appleton-Valley Transit	2,476	0.75
Rochford Mass Transit District	14.83%	1	45,544	Rochford Mass Transit District	45,544	0.75	Rochford Mass Transit District	3,385	0.75
City Utilities of Springfield Transit Services	10.92%	0.75	19,595	City Utilities of Springfield Transit Services	19,595	1.5	City Utilities of Springfield Transit Services	3,325	1
City of Union Public Transportation Corporation	10.92%	0.75	33,095	City of Union Public Transportation Corporation	33,095	0.75	City of Union Public Transportation Corporation	3,325	0.75
Davenport Public Transit	7.63%	0.75	72,043	Davenport Public Transit	44,437	2	Davenport Public Transit	3,416	1
Saginaw Transit Authority Regional	13.01%	0.75	23,397	Saginaw Transit Authority Regional	25,289	0.5	Saginaw Transit Authority Regional	3,352	1
Metropolitan Evansville Transit System	19.72%	1	33,733	Metropolitan Evansville Transit System	41,162	1	Metropolitan Evansville Transit System	2,997	0.75
Johnson County Kansas aka Johnson County Transit	12.51%	0.75	55,145	Johnson County Kansas aka Johnson County Transit	34,653	0.75	Johnson County Kansas aka Johnson County Transit	1,650	0.75
LAKE TRAN	9.19%	1.5	62,395	LAKE TRAN	33,020	0.75	LAKE TRAN	3,312	0.75
Richard County Transit	14.54%	0.75	23,126	Richard County Transit	42,474	0.75	Richard County Transit	3,524	0.75
Terre Haute Transit Utility	8.11%	0.75	21,767	Terre Haute Transit Utility	32,282	0.75	Terre Haute Transit Utility	3,867	1
City of Rochester, Minnesota	38.98%	2	11,435	City of Rochester, Minnesota	34,480	0.75	City of Rochester, Minnesota	2,297	0.75
Shelbygan Transit System	16.38%	1	17,695	Shelbygan Transit System	32,373	0.75	Shelbygan Transit System	2,691	0.75
Blue Water Area Transportation Commission	27.23%	1.5	9,453	Blue Water Area Transportation Commission	31,232	0.75	Blue Water Area Transportation Commission	2,442	0.75
City of Jackson Transportation Authority	14.42%	0.5	22,525	City of Jackson Transportation Authority	33,813	0.75	City of Jackson Transportation Authority	2,845	0.75
Portage Area Regional Transportation Authority	5.62%	0.5	5,225	Portage Area Regional Transportation Authority	38,504	0.75	Portage Area Regional Transportation Authority	2,489	0.75
Bay Metropolitan Transportation Authority	9.18%	0.75	28,245	Bay Metropolitan Transportation Authority	25,413	0.5	Bay Metropolitan Transportation Authority	1,629	0.75
St. Cloud Metropolitan Transit Commission	17.05%	1	20,426	St. Cloud Metropolitan Transit Commission	44,034	1	St. Cloud Metropolitan Transit Commission	3,142	0.75
Topeka Metropolitan Transit Authority	16.81%	1	45,326	Topeka Metropolitan Transit Authority	44,473	1	Topeka Metropolitan Transit Authority	2,633	0.75
Bloomington-Normal Public Transit System	12.23%	0.5	6,035	Bloomington-Normal Public Transit System	48,507	1	Bloomington-Normal Public Transit System	3,768	0.75
City of Lawrence Lawrence Transit System	14.26%	0.5	42,465	City of Lawrence Lawrence Transit System	53,321	1.5	City of Lawrence Lawrence Transit System	4,359	0.75
City of Middletown-Middletown Transit System	11.55%	1	19,452	City of Middletown-Middletown Transit System	51,278	1.5	City of Middletown-Middletown Transit System	3,577	1
East Chicago Transit	10.02%	0.5	46,506	East Chicago Transit	32,474	0.75	East Chicago Transit	2,372	0.75
Fargo Metropolitan Area Transit	22.31%	1.5	21,255	Fargo Metropolitan Area Transit	45,639	1	Fargo Metropolitan Area Transit	4,012	1
Hammond Transit System	14.15%	0.75	27,405	Hammond Transit System	46,524	1	Hammond Transit System	3,294	0.75
Chaska Transit System	14.57%	1	19,642	Chaska Transit System	45,745	0.75	Chaska Transit System	3,099	0.75
Springfield City Area Transit	13.92%	1	11,517	Springfield City Area Transit	18,935	1	Springfield City Area Transit	1,541	0.75
University of Iowa	2.72%	0.5	0,007	University of Iowa	33,261	0.75	University of Iowa	3,265	1
Waukesha Transit Commission	14.38%	1	19,165	Waukesha Transit Commission	45,869	0.5	Waukesha Transit Commission	3,371	0.75
Battle Creek Transit	11.35%	0.75	17,935	Battle Creek Transit	27,450	1	Battle Creek Transit	1,849	0.75
Butte County Transit System	6.32%	0.5	51,135	Butte County Transit System	41,444	2	Butte County Transit System	2,378	0.75
City of Anderson Transportation System	5.83%	0.5	35,672	City of Anderson Transportation System	56,293	1.5	City of Anderson Transportation System	22,667	2
City of Bechtel Transit System	11.34%	0.75	13,476	City of Bechtel Transit System	34,169	0.75	City of Bechtel Transit System	2,100	0.75
City of Holland Macatawa Area Express	8.60%	0.75	13,476	City of Holland Macatawa Area Express	36,000	0.75	City of Holland Macatawa Area Express	2,800	0.75
City of Moorhead-Transit	13.02%	0.75	21,485	City of Moorhead-Transit	39,557	0.75	City of Moorhead-Transit	2,617	0.75
City of Newark Transit Operations	39.18%	0.2	14,705	City of Newark Transit Operations	33,231	0.75	City of Newark Transit Operations	1,135	0.75
Decatur Public Transit System	9.92%	0.75	12,316	Decatur Public Transit System	30,924	0.75	Decatur Public Transit System	1,884	0.75
Eau Claire Transit System	15.71%	1	23,176	Eau Claire Transit System	51,301	1.5	Eau Claire Transit System	3,414	1
Grand Forks City Bus	14.82%	1	27,115	Grand Forks City Bus	32,020	0.75	Grand Forks City Bus	2,165	0.75
Heart City Rider/Goshen Transit	24.73%	1.5	15,135	Heart City Rider/Goshen Transit	69,431	2	Heart City Rider/Goshen Transit	4,014	1
Jamesville Transit System	17.43%	1	19,595	Jamesville Transit System	34,029	0.75	Jamesville Transit System	2,297	0.75
Metropolitan Transit Authority of Black Hawk Co	21.22%	1	44,675	Metropolitan Transit Authority of Black Hawk Co	47,728	1	Metropolitan Transit Authority of Black Hawk Co	2,893	0.75
City of Cedar Rapids Transit Services	25.58%	0.75	32,865	City of Cedar Rapids Transit Services	42,688	1	City of Cedar Rapids Transit Services	3,260	0.75
Rapid Transit System	26.58%	1.5	25,642	Rapid Transit System	42,688	1	Rapid Transit System	3,260	0.75
Sioux City Transit System	28.56%	1	32,865	Sioux City Transit System	33,883	0.75	Sioux City Transit System	2,921	0.75
St. Joseph Transit	14.13%	0.5	59,745	St. Joseph Transit	41,485	1.5	St. Joseph Transit	4,840	1
Twin Cities Area Transportation Authority	14.13%	0.75	10,035	Twin Cities Area Transportation Authority	31,750	0.75	Twin Cities Area Transportation Authority	1,925	0.75
Wausau Area Transit System	15.02%	1	21,185	Wausau Area Transit System	27,137	0.5	Wausau Area Transit System	1,886	0.75

Initial Benchmarking Results: MW Region -- Group D

Transit Agency	Revenue Miles Per Vehicle Mile	Alt Score	Revenue Miles Per Total Vehicles	Transit Agency	Revenue Hours Per Total Vehicles	Alt Score	Revenue Miles Per Peak Vehicle	Alt Score
City of Appleton-Valley Transit	0.75	1	31,559	City of Appleton-Valley Transit	1,893	0.75	36,819	0.75
Rockford Mass Transit District	1.00	1	30,742	Rockford Mass Transit District	2,285	0.75	45,544	1
City Utilities of Springfield Transit Services	0.98	1.5	41,688	City Utilities of Springfield Transit Services	2,988	0.75	53,240	1.5
Fort Wayne Public Transportation Corporation	0.95	1	35,496	Fort Wayne Public Transportation Corporation	2,907	1	45,271	1.5
Shawnee Transit Authority Regional	0.97	0.5	18,760	Shawnee Transit Authority Regional	2,522	1	24,444	0.5
Metropolitan Evansville Transit System	0.95	1	39,251	Metropolitan Evansville Transit System	2,781	1	39,251	1
Johnson County Kansas aka Johnson County T	0.95	0.5	17,600	Johnson County Kansas aka Johnson County T	1,090	0.75	20,439	0.5
LAKEFRAN	0.71	0.75	20,800	LAKEFRAN	1,262	0.75	24,960	0.75
Sioux Falls Transit	0.98	0.75	25,748	Sioux Falls Transit	1,980	0.75	28,984	0.75
St. Joseph Transit	0.98	0.75	25,103	St. Joseph Transit	1,827	0.75	32,276	0.75
Heartland Transit Utility	0.98	0.75	26,110	Heartland Transit Utility	2,024	0.75	32,276	0.75
City of Rochester, Minnesota	0.96	0.75	23,140	City of Rochester, Minnesota	1,505	0.75	29,904	0.75
Shelbylogan Transit System	0.97	0.75	23,085	Shelbylogan Transit System	1,803	0.75	31,396	0.75
Blue Water Area Transportation Commission	0.99	1	28,429	Blue Water Area Transportation Commission	2,207	0.75	30,798	1
City of Jackson Transportation Authority	0.98	0.75	31,631	City of Jackson Transportation Authority	2,371	0.75	43,492	1
Waukesha Area Transit System	0.93	0.75	22,489	Waukesha Area Transit System	1,827	0.75	32,884	0.75
Bay Metropolitan Transportation Authority	0.93	0.75	22,838	Bay Metropolitan Transportation Authority	1,471	0.75	25,158	0.75
St. Cloud Metropolitan Transit Authority	0.97	1	33,159	St. Cloud Metropolitan Transit Authority	2,345	0.75	42,633	1
Topoka Metropolitan Transit Authority	0.95	1	30,276	Topoka Metropolitan Transit Authority	1,853	0.75	41,810	1
Bloomington-Normal Public Transit System	0.96	1	33,352	Bloomington-Normal Public Transit System	2,703	0.75	44,470	1
City of Dubuque-KeyLine	0.97	0.5	17,927	City of Dubuque-KeyLine	1,824	0.75	28,890	0.5
City of Dubuque-Keystone	0.97	1	32,726	City of Dubuque-Keystone	2,333	0.75	49,155	1
City of Madison-Midwestern Transit System	0.95	1	32,726	City of Madison-Midwestern Transit System	2,333	0.75	49,155	1
East Chicago Transit	0.95	1	31,039	East Chicago Transit	2,230	0.75	31,039	1
Fargo Metropolitan Area Transit	0.97	1.5	41,057	Fargo Metropolitan Area Transit	3,564	0.75	44,478	1.5
Hammond Transit System	0.93	0.75	35,877	Hammond Transit System	2,376	0.75	43,053	0.75
Iowa City Transit	0.94	0.75	26,047	Iowa City Transit	2,143	0.75	32,175	0.75
Shelbylogan Transit System	0.93	0.75	26,047	Shelbylogan Transit System	2,143	0.75	32,175	0.75
Springfield Area Transit	0.93	0.5	18,572	Springfield Area Transit	1,473	0.75	18,572	0.5
University of Iowa	0.98	0.75	23,319	University of Iowa	2,274	0.75	31,310	0.75
Waukesha Transit Commission	0.94	1	26,070	Waukesha Transit Commission	2,138	0.75	42,844	1
Battle Creek Transit	0.97	1	26,626	Battle Creek Transit	1,762	0.75	26,626	1
Bettendorf Transit System	0.99	1	30,858	Bettendorf Transit System	1,770	0.75	41,144	1
Brunswick Transit Alternative	0.99	1	21,106	Brunswick Transit Alternative	1,470	0.75	67,798	1
City of Bechtel Transit System	0.95	1	24,275	City of Bechtel Transit System	2,480	0.75	32,366	1
City of Bechtel Transit System	0.95	1	24,275	City of Bechtel Transit System	2,480	0.75	32,366	1
City of Holland Macatawa Area Express	0.96	0.75	26,504	City of Holland Macatawa Area Express	2,069	0.75	35,416	0.75
City of Moorhead-Transit	0.92	0.75	29,133	City of Moorhead-Transit	2,069	0.75	35,416	0.75
City of Newark Transit Operations	0.93	1	17,497	City of Newark Transit Operations	596	0.75	17,497	1
Columbia Transit System	0.96	1	29,373	Columbia Transit System	2,424	0.75	42,428	1
Grand Forks City Bus	0.94	1	27,814	Grand Forks City Bus	1,865	0.75	30,415	1
Grand Forks City Bus	0.94	1	27,814	Grand Forks City Bus	1,865	0.75	30,415	1
Heart City Riders/Goshen Transit	0.90	2	53,264	Heart City Riders/Goshen Transit	2,082	0.75	60,415	2
Janesville Transit System	0.96	1	19,812	Janesville Transit System	3,243	0.75	62,141	1
Metropolitan Transit Authority of Black Hawk Co	0.97	1	24,848	Metropolitan Transit Authority of Black Hawk Co	1,279	0.75	32,549	1
Ozaukee County Transit Services	0.73	0.75	36,950	Ozaukee County Transit Services	1,712	0.75	40,660	0.75
Sioux Falls Transit	0.91	0.75	21,007	Sioux Falls Transit	1,488	0.75	36,950	0.75
Sioux City Transit System	0.91	0.75	21,007	Sioux City Transit System	1,641	0.75	30,958	0.75
St. Joseph Transit	0.91	1	32,935	St. Joseph Transit	3,816	0.75	39,522	1
Twin Cities Area Transportation Authority	1.00	1	21,168	Twin Cities Area Transportation Authority	1,283	0.75	31,750	1
Wausau Area Transit System	0.98	1	23,168	Wausau Area Transit System	1,582	0.75	26,471	1

Initial Benchmarking Results: MW Region --- Group D

Transit Agency	Spare Vehicle Ratio	Alt Score	Transit Agency	Composite Score (Measures Only)
City of Appleton-Valley Transit	16.67%	0.75	Heart City Rider/Goshen Transit	24.00
Rockford Mass Transit District	48.15%	1	University of Iowa	22.00
City Utilities of Springfield Transit Services	27.78%	0.75	Brunswick Transit Alternative	22.75
Fort Wayne Public Transportation Corporation	45.45%	1	City Utilities of Springfield Transit Services	22.50
Davenport Public Transit	16.75%	0.75	East Chiles Transit System	21.75
City of Dubuque Regional Transportation Authority	0.00%	0.5	City of Dubuque Transit System	21.00
Metropolitan Evansville Transit System	0.00%	0.5	Rockford Mass Transit District	21.00
Johnson County Kansas aka Johnson County T	16.13%	0.75	Iowa City Transit	21.00
LAKE TRAN	20.00%	0.75	City of Lawrence Lawrence Transit System	20.75
Sioux Falls Transit	12.50%	0.75	Metropolitan Evansville Transit System	20.50
Terre Haute Transit Utility	42.86%	1	Rockford Mass Transit District	20.50
City of Rockford Transit Services	28.57%	1	Rapid Transit System	20.50
City of Dubuque Transit System	36.00%	1	City of Rockford Transit Services	20.25
Blue Water Area Transportation Commission	8.33%	0.75	City of Rockford Transit Services	20.25
City of Jackson Transportation Authority	37.50%	1	City of Jackson Transportation Authority	20.25
Muskegon Area Transit System	38.46%	1	City of Jackson Transportation Authority	20.00
Portage Area Regional Transportation Authority	40.00%	1	Davenport Public Transit	19.75
Bay Metropolitan Transportation Authority	8.68%	0.75	Fargo Metropolitan Area Transit	19.75
St. Cloud Metropolitan Transit Commission	28.57%	0.75	Bloomington-Normal Public Transit System	19.50
City of Dubuque-Keokuk Transit System	33.33%	1	Bloomington-Normal Public Transit System	19.50
City of Dubuque-Keokuk Transit System	33.33%	1	Sioux City Transit System	19.50
City of Dubuque-Keokuk Transit System	50.00%	1	Sioux City Transit System	19.50
City of Lawrence Transit System	0.00%	0.5	Topeka Metropolitan Transit Authority	19.25
City of Middletown-Middletown Transit System	50.00%	1	Waukesha Transit Commission	19.25
Fargo Metropolitan Area Transit	8.33%	0.5	Metropolitan Transit Authority of Black Hawk Co	19.25
Sioux Falls Transit	21.63%	0.75	St. Joseph Transit	19.25
Iowa City Transit	21.63%	0.75	City of Middletown-Middletown Transit System	19.00
Springfield City Area Transit	42.86%	1	City of Appleton-Valley Transit	19.00
University of Iowa	0.00%	0.5	City of Appleton-Valley Transit	18.75
Waukesha Transit Commission	36.84%	1	City of Newark Transit Operations	18.75
Battle Creek Transit	0.00%	0.5	Columbia Transit System	18.75
Bloomington-Normal Public Transit System	15.00%	1	Shaboygan Transit System	18.50
Bloomington-Normal Public Transit System	15.00%	1	Johnson County Kansas aka Johnson County T	18.50
City of Appleton-Valley Transit	0.00%	0.5	Johnson County Kansas aka Johnson County T	18.00
City of Holland Macatawa Area Express	33.33%	1	Blue Water Area Transportation Commission	18.00
City of Holland Macatawa Area Express	33.33%	1	Janesville Transit System	18.00
City of Moonhead Transit	25.00%	0.75	Janesville Transit System	18.00
City of Newark Transit Operations	0.00%	0.5	LAKE TRAN	18.00
Columbia Transit System	44.44%	1	Twin Cities Area Transportation Authority	17.75
Grand Forks City Bus	81.25%	1.5	Hammond Transit System	17.75
Grand Forks City Bus	0.00%	0.5	Desair Public Transit System	17.25
Janesville Transit System	16.67%	0.75	Springfield City Area Transit	17.00
Metropolitan Transit Authority of Black Hawk Co	63.64%	1.5	Portage Area Regional Transportation Authority	16.75
Metropolitan Transit Authority of Black Hawk Co	63.64%	1.5	East Chicago Transit	16.75
Sioux Falls Transit	0.00%	0.5	Battle Creek Transit	16.75
Sioux Falls Transit	47.37%	1.5	City of Battle Creek Transit System	16.75
Sioux Falls Transit	47.37%	1.5	City of Battle Creek Transit System	16.75
Sioux Falls Transit	20.00%	0.75	Terre Haute Transit Utility	16.00
Twin Cities Area Transportation Authority	50.00%	1	Bay Metropolitan Transportation Authority	15.75
Wausau Area Transit System	14.29%	0.75	City of Dubuque-Keokuk Transit System	15.25

Initial Benchmarking Results: SW Region -- Group A

Transit Agency	Revenue Miles Per Route Mile	Air Score	Average Weekday Span of Service	Air Score	Passenger Trips Per Capita	Air Score	Passenger Miles Per Revenue Mile	Air Score
Los Angeles County Metropolitan Transportation Authority	17,989.34	1	24.00	1	38.80	0.75	4.19	1
Metropolitan Transit Authority of Harris County	14,260.73	0.75	24.33	1	33.28	0.75	2.30	0.75
Regional Transportation District	7,652.84	0.5	24.00	1	29.35	0.75	1.92	0.75
San Francisco Municipal Railway	9,974.32	0.5	21.33	1	21.48	0.75	2.64	0.75
Orange County Transportation Authority	20,463.61	1.5	24.00	1	83.63	1.5	3.79	1
City and County of Honolulu Dept. of Transportation	16,390.72	1	24.00	1	59.22	0.75	3.11	0.75
Alameda-Contra Costa Transit District	13,609.61	0.75	22.25	0.5	28.44	0.75	2.50	0.75
Dallas Area Rapid Transit Authority	11,769.98	0.75	24.00	1	28.44	0.75	2.49	0.75
Santa Clara Valley Trans. Authority								

Transit Agency	Passenger Trips Per Revenue Hour	Air Score	Average Speed	Air Score	Revenue Miles Between Failures	Air Score	Revenue Miles Between Collisions (excluding suicides)	Air Score
Los Angeles County Metropolitan Transportation Authority	51.44	1	12.28	0.75	2,741	0.75	11,193	0.75
Metropolitan Transit Authority of Harris County	38.46	0.75	14.33	1.5	3,182	0.75	13,010	1
Regional Transportation District	68.32	2	8.86	0.75	2,145	0.75	86,444	0.75
San Francisco Municipal Railway	39.16	0.75	13.77	1	5,299	0.75	62,799	0.75
Orange County Transportation Authority	52.54	1	13.86	1	4,709	0.75	209,637	1.5
City and County of Honolulu Dept. of Transportation	33.35	0.75	11.67	0.75	3,129	0.75	89,061	0.75
Alameda-Contra Costa Transit District	31.92	0.75	12.81	0.75	2,059	0.75	47,359	0.5
Dallas Area Rapid Transit Authority	31.92	0.75	12.81	0.75		0.75	264,373	1.5
Santa Clara Valley Trans. Authority								

Transit Agency	Average Headway (minutes)	Air Score	Operating Expense Per Capita	Air Score	Operating Expense Per Revenue Hour	Air Score	Veh. Maint. Expense Per Operating Expense	Air Score
Los Angeles County Metropolitan Transportation Authority	10.76	1	\$73.76	1	\$59.32	1	8.02%	0.75
Metropolitan Transit Authority of Harris County	10.80	1	\$71.24	1	\$70.06	1.5	8.45%	2
Regional Transportation District	22.66	0.5	\$65.89	1	\$63.31	1	19.78%	0.75
San Francisco Municipal Railway	11.45	1	\$195.95	0.5	\$110.65	0.75	25.19%	0.75
Orange County Transportation Authority	21.43	1.5	\$44.84	1	\$51.99	1	20.44%	0.75
City and County of Honolulu Dept. of Transportation	8.89	1.5	\$133.31	0.75	\$84.13	0.75	22.09%	0.75
Alameda-Contra Costa Transit District	10.89	0.75	\$139.30	1	\$107.00	0.75	20.07%	0.75
Metropolitan Transit Authority of Harris County	17.20	0.75	\$116.47	0.75	\$139.93	0.5	24.42%	0.75
Santa Clara Valley Trans. Authority								

Transit Agency	Non-Veh. Maint. Expense Per Operating Expense	Air Score	Gen. Admin. Expense Per Operating Expense	Air Score	Farebox Recovery	Air Score	Local Revenue Per Operating Expense (System Total)	Air Score
Los Angeles County Metropolitan Transportation Authority	35%	1	18.71%	1	0.00%	1	0.00%	1
Metropolitan Transit Authority of Harris County	7.40%	0.5	7.55%	2	25.22%	1	74.92%	1
Regional Transportation District	8.10%	0.5	22.25%	0.75	19.73%	1	63.72%	0.75
San Francisco Municipal Railway	2.14%	1.5	17.49%	1	25.44%	1.5	57.64%	0.75
Orange County Transportation Authority	4.06%	1	18.80%	1	29.05%	1	68.18%	1
City and County of Honolulu Dept. of Transportation	2.12%	1.5	17.07%	1	24.64%	1	68.18%	1
Alameda-Contra Costa Transit District	5.43%	0.75	23.42%	0.5	12.18%	0.75	106.95%	1.5
Dallas Area Rapid Transit Authority	4.85%	0.75	23.52%	0.5	13.82%	0.75	44.94%	0.75
Santa Clara Valley Trans. Authority								

Transit Agency	Vehicle Miles Per Peak Vehicle	Air Score	Vehicle Hours Per Peak Vehicle	Air Score	Revenue Miles Per Vehicle Mile	Air Score	Revenue Miles Per Total Vehicle	Air Score
Los Angeles County Metropolitan Transportation Authority	48,416	0.75	3,426	0.75	0.85	1	31,424	0.75
Metropolitan Transit Authority of Harris County	42,943	0.75	2,816	0.5	0.85	1	30,436	0.75
Regional Transportation District	52,308	1	3,306	0.75	0.81	0.75	31,556	0.75
San Francisco Municipal Railway	36,017	1.5	3,817	1.5	0.87	1.5	21,574	0.5
Orange County Transportation Authority	35,017	1.5	3,882	1.5	0.84	0.75	40,889	1.5
City and County of Honolulu Dept. of Transportation	49,205	0.5	3,274	0.75	0.86	1	39,289	0.75
Alameda-Contra Costa Transit District	49,205	0.5	3,274	0.75	0.86	1	39,289	0.75
Dallas Area Rapid Transit Authority	51,814	1	3,644	1	0.85	0.75	36,201	1
Santa Clara Valley Trans. Authority	50,517	1	3,642	1	0.85	0.75	36,006	1
Santa Clara Valley Trans. Authority								

Transit Agency	Revenue Hours Per Total Vehicle	Air Score	Revenue Miles Per Peak Vehicle	Air Score	Spare Vehicle Ratio	Air Score	Composite Score (Measures Only)
Los Angeles County Metropolitan Transportation Authority	2,560	1	39,208	0.75	26.08%	1	25.00
Metropolitan Transit Authority of Harris County	2,153	0.5	36,292	0.75	19.24%	0.75	23.50
Regional Transportation District	2,128	0.5	42,574	0.5	34.92%	1.5	23.25
San Francisco Municipal Railway	2,436	0.75	31,189	0.5	44.61%	1	21.50
Orange County Transportation Authority	2,989	1.5	49,036	1.5	19.95%	0.75	21.50
City and County of Honolulu Dept. of Transportation	2,507	0.75	34,702	0.5	18.57%	0.75	21.00
Alameda-Contra Costa Transit District	2,507	0.75	34,702	0.5	18.57%	0.75	21.00
Dallas Area Rapid Transit Authority	2,718	1	43,681	1	20.58%	0.75	19.00
Santa Clara Valley Trans. Authority	2,812	1	42,697	1	18.95%	0.75	18.75
Santa Clara Valley Trans. Authority							

Initial Benchmarking Results: SW Region -- Group B

Transit Agency	Revenue Miles Per Route Mile	Air Score	Average Weekly Span of Service	Air Score	Passenger Trips Per Capita	Air Score	Transit Agency	Passenger Trips Per Revenue Mile	Air Score
City of Los Angeles Department of Transportation	7,076.94	0.75	19.83	0.75	2.46	0.75	City of Los Angeles Department of Transportation	3.23	1
San Mateo County Transit District	7,477.99	0.75	22.00	1.5	24.32	0.75	San Mateo County Transit District	2.33	0.75
San Diego Transit Corporation	14,203.92	0.75	20.00	1	30.20	0.75	San Diego Transit Corporation	3.36	0.5
San Diego Transit Corporation	15,072.16	0.75	20.00	1	44.62	0.75	San Diego Transit Corporation	3.66	0.75
RTC of Southern Nevada	8,111.28	0.75	20.67	1	23.08	0.75	RTC of Southern Nevada	2.47	0.75
City of Phoenix Public Transit Department	10,270.14	0.75	12.50	1	35.18	1.5	City of Phoenix Public Transit Department	2.49	0.75
Capital Metropolitan Transportation Authority	12,129.18	0.75	19.50	1	32.32	1	Capital Metropolitan Transportation Authority	2.31	0.75
VIA Metropolitan Transit							VIA Metropolitan Transit		

Transit Agency	Revenue Miles Between Collisions (excluding suicide)	Air Score	Average Speed	Air Score	Revenue Miles Between Collisions (excluding suicide)	Air Score	Transit Agency	Average Headway (minutes)	Air Score
City of Los Angeles Department of Transportation	2,159,933	0.75	12.57	0.75	2,159,933	2	City of Los Angeles Department of Transportation	21.61	0.75
San Mateo County Transit District	181,763	0.75	11.71	0.75	181,763	0.75	San Mateo County Transit District	17.39	0.75
San Diego Transit Corporation	181,821	1.5	16.46	1.5	181,821	0.75	San Diego Transit Corporation	17.39	0.75
RTC of Southern Nevada	337,772	0.75	13.44	0.75	337,772	0.75	RTC of Southern Nevada	23.97	0.5
City of Phoenix Public Transit Department	262,721	1.5	15.43	1.5	262,721	0.75	City of Phoenix Public Transit Department	17.89	0.75
Capital Metropolitan Transportation Authority	126,342	0.75	12.87	0.75	126,342	0.75	Capital Metropolitan Transportation Authority	19.71	0.75
VIA Metropolitan Transit	278,714	1	14.36	1	278,714	0.75	VIA Metropolitan Transit	17.07	0.75

Transit Agency	Operating Expense Per Capita	Air Score	Operating Expense Per Revenue Hour	Air Score	Veh. Maint. Expense Per Operating Expense	Air Score	Transit Agency	Non-Veh. Maint. Expense Per Operating Expense	Air Score
City of Los Angeles Department of Transportation	\$3,320	1.5	\$57.81	1	21.00%	0.75	City of Los Angeles Department of Transportation	3.07%	0.75
San Mateo County Transit District	\$51,244	0.75	\$82.29	0.5	20.60%	0.75	San Mateo County Transit District	1.87%	0.75
San Diego Transit Corporation	\$16,086	1.5	\$53.99	1	31.29%	0	San Diego Transit Corporation	0.98%	1.5
RTC of Southern Nevada	\$33.14	1	\$48.91	1	19.52%	1	RTC of Southern Nevada	0.94%	0.75
City of Phoenix Public Transit Department	\$59.70	0.75	\$98.60	0.5	18.33%	1	City of Phoenix Public Transit Department	2.85%	1
Capital Metropolitan Transportation Authority	\$14,147	0.5	\$66.55	1	19.25%	1	Capital Metropolitan Transportation Authority	3.31%	0.75
VIA Metropolitan Transit	\$33.80	1	\$54.94	1	16.97%	1	VIA Metropolitan Transit	6.58%	0.5

Transit Agency	Gen. Admin. Expense Per Operating Expense	Air Score	Vehicle Hours Per Peak Vehicle	Air Score	Local Revenue Per Operating Expense (System Total)	Air Score	Transit Agency	Vehicle Miles Per Peak Vehicle	Air Score
City of Los Angeles Department of Transportation	22.02%	1	15,702	1	33.37%	0.75	City of Los Angeles Department of Transportation	43,659	0.75
San Mateo County Transit District	19.40%	0.75	22,726	0.75	40.11%	0.75	San Mateo County Transit District	37,655	0.5
San Diego Transit Corporation	3.50%	1.5	19,476	1	40.11%	0.75	San Diego Transit Corporation	54,651	0.75
RTC of Southern Nevada	29.13%	0.5	15,216	1	0.00%	0.5	RTC of Southern Nevada	40,227	0.75
City of Phoenix Public Transit Department	13.63%	1	10,897	0.75	45.65%	1	City of Phoenix Public Transit Department	43,796	0.75
VIA Metropolitan Transit	15,702%	1	16,153	0.75	71.12%	1.3	VIA Metropolitan Transit	47,367	0.75

Transit Agency	Revenue Miles Per Peak Vehicle	Air Score	Revenue Miles Per Vehicle	Air Score	Revenue Miles Per Vehicle	Air Score	Transit Agency	Revenue Hours Per Total Vehicles	Air Score
City of Los Angeles Department of Transportation	2,880	0.75	25,664	0.75	25,664	0.75	City of Los Angeles Department of Transportation	2,042	0.75
San Mateo County Transit District	4,529	0.5	30,174	0.5	30,174	0.5	San Mateo County Transit District	3,337	0.75
San Diego Transit Corporation	2,315	0.5	55,524	1.5	55,524	2	San Diego Transit Corporation	2,010	1.5
RTC of Southern Nevada	3,139	0.75	30,853	1	30,853	0.75	RTC of Southern Nevada	4,132	1.5
City of Phoenix Public Transit Department	3,476	0.75	30,787	1	30,787	0.75	City of Phoenix Public Transit Department	1,938	0.75
Capital Metropolitan Transportation Authority	3,589	1	40,007	1	40,007	0.75	Capital Metropolitan Transportation Authority	2,933	0.75
VIA Metropolitan Transit							VIA Metropolitan Transit	2,788	1

Transit Agency	Revenue Miles Per Peak Vehicle	Air Score	Span Vehicle Ratio	Air Score	Composite Score (measures only)
City of Los Angeles Department of Transportation	32,029	0.75	24.88%	1	25.25
San Mateo County Transit District	40,227	0.75	23.56%	0.75	20.43
San Diego Transit Corporation	33,658	0.75	0.00%	1	20.30
RTC of Southern Nevada	70,186	2	26.41%	1	19.75
City of Phoenix Public Transit Department	37,309	0.75	21.01%	1	19.45
Capital Metropolitan Transportation Authority	41,207	0.75	33.85%	1.5	18.50
VIA Metropolitan Transit	49,561	1	23.88%	1	16.50

Initial Benchmarking Results: SW Region -- Group C

Transit Agency	Revenue Miles Per Route Mile	Alt Score	Average Weekday Span of Service	Transit Agency	Passenger Trips Per Capita	Alt Score	Passengers Trips Per Revenue Mile	Alt Score
Golden Gate Bridge, Highway and Transportation District	8,974.89	0.75	24.00	Golden Gate Bridge, Highway and Transportation District	16.60	0.75	1.21	0.75
San Diego Metropolitan Transit Development Board	9,108.49	0.75	21.75	San Diego Metropolitan Transit Development Board	5.70	0.75	2.81	1
First Transit, Inc. (6087)	9,491.85	2	20.75	First Transit, Inc. (6087)	7.71	0.75	2.05	1
Ladlaw Transit Services, Inc. (6158)	9,549.30	0.75	4.71	Ladlaw Transit Services, Inc. (6158)	3.05	0.5	2.53	0.5
San Joaquin Hills Transit District	4,278.40	0.75	19.25	San Joaquin Hills Transit District	20.04	2	4.57	2
Santa Monica's Big Blue Bus	17,766.51	0.75	20.00	Santa Monica's Big Blue Bus	50.04	0.75	3.67	1.5
Long Beach Public Transportation Company	16,899.41	1	21.00	Long Beach Public Transportation Company	45.04	0.75	2.57	1
Los Angeles County Metropolitan Transportation Authority	5,897.13	0.75	15.50	Los Angeles County Metropolitan Transportation Authority	4.80	0.75	2.57	1
Mass Transit Department-City of El Paso	11,849.70	0.75	18.33	Mass Transit Department-City of El Paso	21.13	1	2.11	0.75
North San Diego County Transit Development Board	6,308.00	0.75	24.00	North San Diego County Transit Development Board	13.33	0.75	1.33	0.75
OMNI TRANS	10,508.33	0.75	19.75	OMNI TRANS	16.75	0.75	1.26	0.75
Riverside Transit Agency	4,152.02	0.75	21.33	Riverside Transit Agency	10.20	0.75	1.26	0.75
Central Contra Costa Transit Authority	10,808.13	0.75	18.25	Central Contra Costa Transit Authority	10.20	0.75	1.26	0.75
City of Tucson	15,062.84	1	18.00	City of Tucson	30.95	1.5	1.43	0.75
Fort Worth Transportation Authority	14,501.38	0.75	19.25	Fort Worth Transportation Authority	13.13	0.75	1.43	0.75
San Tran of Albuquerque	10,630.86	0.75	17.67	San Tran of Albuquerque	20.80	0.75	1.67	0.75
First Transit, Inc. (6178)	4,693.57	0.75	18.50	First Transit, Inc. (6178)	3.40	0.75	1.20	0.75
Ladlaw Transit Services, Inc. (6178)	23,869.88	1	24.00	Ladlaw Transit Services, Inc. (6178)	8.05	0.75	1.78	0.75

Transit Agency	Passenger Trips Per Revenue Hour	Alt Score	Average Speed	Transit Agency	Revenue Miles Between Collisions (excluding Subsidies)	Alt Score	Average Headway (minutes)	Alt Score
Golden Gate Bridge, Highway and Transportation District	22.92	0.75	18.31	Golden Gate Bridge, Highway and Transportation District	592,833	0.75	12.17	1
San Diego Metropolitan Transit Development Board	34.37	1	12.46	San Diego Metropolitan Transit Development Board	125,645	0.75	1.79	1.5
First Transit, Inc. (6087)	31.75	0.5	15.51	First Transit, Inc. (6087)	219,645	0.75	47.74	0.5
Ladlaw Transit Services, Inc. (6158)	8.97	1	14.52	Ladlaw Transit Services, Inc. (6158)	95,955	0.75	10.88	0.5
Sacramento Regional Transit District	32.88	1	12.96	Sacramento Regional Transit District	111,541	0.75	10.88	0.5
Santa Monica's Big Blue Bus	52.82	2	11.49	Santa Monica's Big Blue Bus	24.22	0.75	24.13	0.75
Long Beach Public Transportation Company	27.93	1.5	10.90	Long Beach Public Transportation Company	37,422	0.75	24.13	0.75
Los Angeles County Metropolitan Transportation Authority	27.93	0.75	12.55	Los Angeles County Metropolitan Transportation Authority	786,838	1	22.47	0.75
Mass Transit Department-City of El Paso	26.44	0.75	17.16	Mass Transit Department-City of El Paso	65,455	0.75	29.50	0.75
North San Diego County Transit Development Board	22.84	0.75	13.27	North San Diego County Transit Development Board	210,439	0.75	27.51	0.75
OMNI TRANS	27.10	0.75	13.27	OMNI TRANS	160,322	0.75	46.80	0.5
Riverside Transit Agency	19.10	0.75	15.77	Riverside Transit Agency	298,071	0.75	14.30	1
Central Contra Costa Transit Authority	17.28	0.5	13.76	Central Contra Costa Transit Authority	160,322	0.75	14.30	1
City of Tucson	37.24	1	13.24	City of Tucson	141,848	0.75	9.21	1
San Tran of Albuquerque	37.24	0.75	16.32	San Tran of Albuquerque	160,322	0.75	14.62	1
First Transit, Inc. (6178)	27.45	0.75	16.22	First Transit, Inc. (6178)	422,649	1	24.63	0.75
Ladlaw Transit Services, Inc. (6178)	28.92	1	16.25	Ladlaw Transit Services, Inc. (6178)	3,041,182	2	8.17	1.5

Transit Agency	Operating Expense Per Capita	Alt Score	Operating Expense Per Revenue Hour	Transit Agency	Veh. Maint. Expense Per Operating Expense	Alt Score	Non-Veh. Maint. Expense Per Operating Expense	Alt Score
Golden Gate Bridge, Highway and Transportation District	\$88.11	0.5	\$128.88	Golden Gate Bridge, Highway and Transportation District	11.71%	1.5	1.98%	1
San Diego Metropolitan Transit Development Board	\$7.84	1.5	\$46.85	San Diego Metropolitan Transit Development Board	21.59%	0.75	0.03%	1
First Transit, Inc. (6087)	\$7.26	1.5	\$46.85	First Transit, Inc. (6087)	23.93%	0.5	1.64%	1
Ladlaw Transit Services, Inc. (6158)	\$3.68	0.5	\$31.59	Ladlaw Transit Services, Inc. (6158)	16.39%	1	5.24%	0.75
San Joaquin Hills Transit District	\$84.03	0.75	\$67.24	San Joaquin Hills Transit District	21.25%	0.75	2.12%	0.75
Santa Monica's Big Blue Bus	\$79.37	0.5	\$71.08	Santa Monica's Big Blue Bus	16.46%	1	5.07%	0.75
Long Beach Public Transportation Company	\$9.05	1.5	\$52.75	Long Beach Public Transportation Company	15.10%	1.5	5.27%	0.75
Los Angeles County Metropolitan Transportation Authority	\$40.21	0.75	\$50.31	Los Angeles County Metropolitan Transportation Authority	22.48%	0.75	3.28%	1
Mass Transit Department-City of El Paso	\$44.07	0.75	\$74.37	Mass Transit Department-City of El Paso	16.57%	1	4.89%	0.75
North San Diego County Transit Development Board	\$43.80	0.75	\$73.24	North San Diego County Transit Development Board	13.43%	0.5	2.12%	1
OMNI TRANS	\$7.69	1	\$38.97	OMNI TRANS	24.93%	1	2.97%	1
Riverside Transit Agency	\$43.80	0.75	\$73.24	Riverside Transit Agency	13.43%	1.5	2.12%	1
Central Contra Costa Transit Authority	\$61.83	0.75	\$60.33	Central Contra Costa Transit Authority	20.87%	0.75	3.44%	1
City of Tucson	\$61.83	0.75	\$68.42	City of Tucson	20.87%	0.75	3.44%	1
Fort Worth Transportation Authority	\$50.01	0.75	\$68.42	Fort Worth Transportation Authority	22.15%	0.75	6.09%	0.5
San Tran of Albuquerque	\$53.25	0.75	\$70.54	San Tran of Albuquerque	21.42%	0.75	16.82%	0
First Transit, Inc. (6178)	\$9.83	1.5	\$52.48	First Transit, Inc. (6178)	27.12%	0.5	1.00%	1
Ladlaw Transit Services, Inc. (6178)	\$12.47	1	\$44.20	Ladlaw Transit Services, Inc. (6178)	17.90%	1	0.70%	1

Initial Benchmarking Results: SW Region -- Group C

Transit Agency	Revenue Miles Per Operating Expense	Alt Score	Farebox Recovery	Alt Score	Local Revenue Per Operating Expense (System Total)	Alt Score	Vehicle Miles Per Peak Hour	Alt Score
Golden Gate Bridge, Highway and Transportation District	34.94%	0	30.47%	1	21,026%	0.75	41,150	0.75
San Diego Metropolitan Transit Development Board	19.20%	0.75	39.95%	1.5	7,52%	0.5	5,148	0.5
First Transit, Inc. (6087)	11.95%	1	23.74%	0.75	0.00%	0.5	53,991	1
Ladlaw Transit Services, Inc. (6158)	24.13%	0.75	26.01%	0.5	69,317%	0.5	49,629	0.75
Sacramento Regional Transit District	24.13%	1	26.01%	0.5	55,435%	1	40,116	0.75
Santa Monica's Big Blue Bus	17.46%	1	28.07%	0.5	43,639%	0.75	47,301	0.75
Long Beach Public Transportation Company	17.25%	1	27.02%	0.5	88,824%	1.5	29,267	0.5
Los Angeles County Metropolitan Transportation Authority	11.90%	1	7.99%	0.75	70,311%	1	57,566	1
Mass Transit Department-City of El Paso	14.10%	0.75	23.70%	0.75	95,243%	1	49,122	0.75
North San Diego County Transit Development Board	25.22%	0.75	23.70%	0.75	68,292%	1	43,599	1.5
Riverside Transit Agency	24.90%	0.75	19.85%	0.75	68,292%	1	63,065	1.5
Central Contra Costa Transit Authority	20.55%	0.75	18.81%	0.75	73,143%	1	43,599	0.75
City of Tucson	17.17%	0.75	20.00%	0.75	60,059%	1	48,463	0.75
Fort Worth Transportation Authority	17.86%	0.75	11.15%	0.75	66,224%	1	32,107	0.5
San Tran of Albuquerque	4.45%	1.5	14.16%	0.75	86,376%	1.5	49,122	0.75
First Transit, Inc. (6179)	16.22%	1	43.40%	1.5	0.00%	0.5	51,568	1
Ladlaw Transit Services, Inc. (6178)	2.63%	1.5	32.82%	2	0.00%	0.5	69,701	1.5

Transit Agency	Revenue Miles Per Peak Hour	Alt Score	Revenue Miles Per Vehicle	Alt Score	Revenue Miles Per Total Vehicles	Alt Score	Revenue Hours Per Total Vehicles	Alt Score
Golden Gate Bridge, Highway and Transportation District	2,079	0.5	0.92	0.75	28,826	0.75	1,522	0.5
San Diego Metropolitan Transit Development Board	3,139	0.5	0.90	0.75	34,293	1	2,110	0.5
First Transit, Inc. (6087)	3,139	0.75	0.86	0.75	21,864	0.75	1,533	0.5
Ladlaw Transit Services, Inc. (6158)	2,637	0.5	0.86	0.75	33,691	0.75	2,599	1
Sacramento Regional Transit District	3,448	1	0.83	0.75	29,593	0.75	2,468	0.75
Santa Monica's Big Blue Bus	3,389	1	0.81	1	32,178	0.75	2,626	1
Long Beach Public Transportation Company	4,159	1.5	0.93	1	23,013	0.5	2,111	0.75
Los Angeles County Metropolitan Transportation Authority	2,757	0.75	0.92	1	45,364	1	3,161	1.5
North San Diego County Transit Development Board	3,295	0.75	0.92	1	45,364	1.5	3,161	1.5
OMNI TRANS	4,378	1.5	0.92	1	45,364	1.5	3,161	1.5
Riverside Transit Agency	3,813	1	0.89	1	45,806	1.5	2,904	1
Central Contra Costa Transit Authority	3,141	0.75	0.85	1	34,598	0.75	2,515	1
City of Tucson	3,584	1	0.87	1	34,228	0.75	2,599	1
Fort Worth Transportation Authority	2,959	0.5	0.89	1	26,033	0.5	2,100	0.75
San Tran of Albuquerque	2,883	0.5	0.92	1	25,570	1	1,548	0.5
First Transit, Inc. (6179)	2,843	0.75	0.92	1	44,075	1.5	2,710	1
Ladlaw Transit Services, Inc. (6178)	3,662	1	0.76	0.5	44,075	1.5	2,710	1

Transit Agency	Revenue Miles Per Peak Hour	Alt Score	Revenue Miles Per Vehicle	Alt Score	Revenue Miles Per Total Vehicles	Alt Score	Revenue Hours Per Total Vehicles	Alt Score	Composite Score (Measures Only)
Golden Gate Bridge, Highway and Transportation District	34,155	0.75	19.31%	0.75	25,25	0.75	25,25	0.75	25,25
San Diego Metropolitan Transit Development Board	48,109	1	18.89%	0.75	22,25	0.75	22,25	0.75	22,25
First Transit, Inc. (6087)	43,178	0.5	25.95%	1	22,25	1	22,25	1	22,25
Ladlaw Transit Services, Inc. (6158)	29,010	0.5	32.05%	1.5	22,00	1	22,00	1.5	22,00
Sacramento Regional Transit District	41,189	0.75	22.28%	1	21,75	1	21,75	1	21,75
Santa Monica's Big Blue Bus	36,372	0.75	28.26%	1	21,22	1	21,22	1	21,22
Long Beach Public Transportation Company	29,924	1.5	37.14%	0.75	20,50	1	20,50	0.75	20,50
Los Angeles County Metropolitan Transportation Authority	42,919	0.5	40.71%	1.5	19,50	1	19,50	1.5	19,50
Mass Transit Department-City of El Paso	55,715	1.5	0.00%	1	18,50	1	18,50	1.5	18,50
North San Diego County Transit Development Board	53,211	1.5	22.79%	1	18,50	1	18,50	1.5	18,50
OMNI TRANS	53,211	1.5	22.79%	1	18,50	1	18,50	1.5	18,50
Riverside Transit Agency	56,704	1.5	22.69%	1	18,50	1	18,50	1.5	18,50
Central Contra Costa Transit Authority	56,195	1.5	7.89%	0.5	18,50	1	18,50	1.5	18,50
City of Tucson	37,259	0.75	24.72%	1	17,50	1	17,50	0.75	17,50
San Tran of Albuquerque	42,693	1	24.47%	0.5	17,25	1	17,25	0.5	17,25
Fort Worth Transportation Authority	42,768	0.5	18.97%	0.75	17,25	0.75	17,25	0.75	17,25
First Transit, Inc. (6179)	32,236	0.5	26.27%	1	16,50	1	16,50	0.5	16,50
Ladlaw Transit Services, Inc. (6178)	52,890	1.5	20.00%	0.75	16,50	0.75	16,50	1.5	16,50

Initial Benchmarking Results: SW Region -- Group D

Transit Agency	Revenue Miles Per Route Mile	Alt Score	Average Weekday Span of Service	Transit Agency	Passenger Trips Per Capita	Alt Score
Fresno Area Express	11,303.41	1.5	16.63	Fresno Area Express	29.07	1.5
Santa Cruz Metropolitan Transit District	9,337.44	1	17.53	Santa Cruz Metropolitan Transit District	23.63	0.75
Colorado Springs Transit System	8,747.00	0.5	19.88	Colorado Springs Transit System	23.69	0.75
City of Tempe Transportation Planning & Transit	8,137.03	0.5	16.30	City of Tempe Transportation Planning & Transit	28.00	0.75
San Joaquin Regional Transit District	4,037.03	0.5	16.30	San Joaquin Regional Transit District	28.00	0.5
San Joaquin Regional Transit District	2,448.75	0.5	16.30	San Joaquin Regional Transit District	28.00	0.5
City of Torrance Transit System	5,860.00	0.75	18.75	City of Torrance Transit System	7.95	0.75
Regional Public Transportation Authority	7,073.08	0.75	19.00	Regional Public Transportation Authority	4.50	0.5
Montebello Bus Lines	6,833.51	0.75	19.52	Montebello Bus Lines	27.32	1
County of San Diego Transit System	6,838.50	0.75	17.50	County of San Diego Transit System	3.33	0.5
City of Gardena Transportation Department	6,838.50	1	17.50	City of Gardena Transportation Department	27.32	1
Corona Christi Regional Transportation Authority	10,848.48	1.5	17.32	Corona Christi Regional Transportation Authority	19.00	0.75
Corona Christi Regional Transportation Authority	5,201.95	0.75	17.32	Corona Christi Regional Transportation Authority	17.86	1
Monteirey-Salinas Transit	5,702.09	0.75	19.33	Monteirey-Salinas Transit	17.57	1
Metropolitan Tulsa Transit Authority	3,572.56	0.5	17.25	Metropolitan Tulsa Transit Authority	8.18	0.75
Culver City Municipal Bus Lines	14,196.57	2	18.67	Culver City Municipal Bus Lines	26.72	1
Regional Transportation Commission of Washoe	8,777.79	1	24.00	Regional Transportation Commission of Washoe	28.55	1
City of Vallejo, Vallejo Transit Valley-San Francisco	8,651.11	1.5	19.26	City of Vallejo, Vallejo Transit Valley-San Francisco	12.41	1.5
City of Vallejo, Vallejo Transit Valley-San Francisco	3,480.71	0.5	19.33	City of Vallejo, Vallejo Transit Valley-San Francisco	12.05	0.75
South Coast Area Transit	6,568.67	0.75	17.00	South Coast Area Transit	11.90	0.75
UNITRANS University of California, Davis	8,433.71	1	17.50	UNITRANS University of California, Davis	40.78	2
Laredo Metro, Inc.	4,580.29	0.75	16.00	Laredo Metro, Inc.	27.83	1.5
Norwalk Transit System	7,307.20	1	13.50	Norwalk Transit System	4.66	0.75
Regional Public Transportation Authority	4,424.08	0.75	16.00	Regional Public Transportation Authority	5.46	0.5
San Joaquin Regional Transit District	4,424.08	0.75	16.00	San Joaquin Regional Transit District	5.46	0.5
Santa Clara Transit	5,834.70	0.75	18.25	Santa Clara Transit	20.12	1

Transit Agency	Passenger Trips Per Revenue Hour	Alt Score	Average Speed (miles per hour)	Transit Agency	Revenue Miles Between Collisions (per \$1000 in subsidies)	Alt Score
Fresno Area Express	43.79	1.5	13.36	Fresno Area Express	211.612	0.75
Santa Cruz Metropolitan Transit District	24.89	0.75	14.21	Santa Cruz Metropolitan Transit District	318.111	0.75
Colorado Springs Transit System	21.84	0.75	15.36	Colorado Springs Transit System	454.885	0.75
City of Tempe Transportation Planning & Transit	12.64	0.5	12.18	City of Tempe Transportation Planning & Transit	750.959	1
San Joaquin Regional Transit District	21.84	0.75	15.21	San Joaquin Regional Transit District	333.850	0.75
San Joaquin Regional Transit District	31.05	1	15.21	San Joaquin Regional Transit District	333.850	0.75
Regional Public Transportation Authority	15.42	0.5	13.57	Regional Public Transportation Authority	117.220	0.75
Montebello Bus Lines	37.02	1	11.65	Montebello Bus Lines	170.417	0.75
County of San Diego Transit System	23.82	0.75	15.12	County of San Diego Transit System	306.926	0.75
City of Gardena Transportation Department	54.48	2	14.19	City of Gardena Transportation Department	3,155.440	0.75
Corona Christi Regional Transportation Authority	28.15	0.75	13.36	Corona Christi Regional Transportation Authority	143.978	1
Corona Christi Regional Transportation Authority	23.90	0.75	13.36	Corona Christi Regional Transportation Authority	461.456	0.75
Monteirey-Salinas Transit	23.90	0.75	13.78	Monteirey-Salinas Transit	684.251	1
Metropolitan Tulsa Transit Authority	15.29	1.5	14.48	Metropolitan Tulsa Transit Authority	2087.740	0.75
Culver City Municipal Bus Lines	40.55	0.5	10.85	Culver City Municipal Bus Lines	1,327.424	1.5
Regional Transportation Commission of Washoe	33.39	1	12.82	Regional Transportation Commission of Washoe	291.104	0.75
Santa Barbara Metropolitan Transit District	42.11	1.5	13.41	Santa Barbara Metropolitan Transit District	457.225	0.75
San Joaquin Regional Transit District	27.69	0.5	15.21	San Joaquin Regional Transit District	431.545	0.75
South Coast Area Transit	30.33	0.75	15.21	South Coast Area Transit	414.258	0.75
UNITRANS University of California, Davis	41.39	1.5	10.49	UNITRANS University of California, Davis	311.626	0.75
Laredo Metro, Inc.	33.14	0.75	10.51	Laredo Metro, Inc.	1,553.819	1.5
Norwalk Transit System	24.92	0.5	13.89	Norwalk Transit System	468.026	0.75
Eastern Contra Costa Transit Authority	16.36	0.5	13.68	Eastern Contra Costa Transit Authority	88.280	0.75
San Joaquin Regional Transit District	33.97	1.5	13.68	San Joaquin Regional Transit District	468.026	0.75
Santa Clara Transit	21.17	0.75	13.89	Santa Clara Transit	254.771	0.75

Transit Agency	Passenger Trips Per Revenue Mile	Alt Score
Fresno Area Express	3.28	1.5
Santa Cruz Metropolitan Transit District	1.76	0.75
Colorado Springs Transit System	1.42	0.75
City of Tempe Transportation Planning & Transit	1.76	0.75
San Joaquin Regional Transit District	1.40	0.75
San Joaquin Regional Transit District	2.42	1
City of Torrance Transit System	1.14	0.5
Regional Public Transportation Authority	1.14	0.5
Montebello Bus Lines	3.17	1.5
County of San Diego Transit System	1.58	0.75
City of Gardena Transportation Department	1.58	1
Corona Christi Regional Transportation Authority	2.03	0.75
Corona Christi Regional Transportation Authority	2.03	0.75
Monteirey-Salinas Transit	1.70	0.75
Metropolitan Tulsa Transit Authority	1.03	0.5
Culver City Municipal Bus Lines	3.85	1.5
Regional Transportation Commission of Washoe	2.60	1
City of Vallejo, Vallejo Transit Valley-San Francisco	1.14	1.5
City of Vallejo, Vallejo Transit Valley-San Francisco	1.14	0.75
South Coast Area Transit	1.74	0.75
UNITRANS University of California, Davis	3.95	1.5
Laredo Metro, Inc.	3.15	1.5
Norwalk Transit System	1.78	0.75
Regional Public Transportation Authority	0.96	0.5
San Joaquin Regional Transit District	0.96	0.5
Santa Clara Transit	1.09	0.5

Transit Agency	Average Roadway (minutes)	Alt Score
Fresno Area Express	19.02	1
Santa Cruz Metropolitan Transit District	21.35	1
Colorado Springs Transit System	49.38	0.5
City of Tempe Transportation Planning & Transit	21.73	1
San Joaquin Regional Transit District	41.25	0.75
San Joaquin Regional Transit District	26.87	1
Regional Public Transportation Authority	31.00	0.75
Montebello Bus Lines	24.12	1
County of San Diego Transit System	25.98	1
City of Gardena Transportation Department	17.05	1.5
Corona Christi Regional Transportation Authority	36.56	0.75
Corona Christi Regional Transportation Authority	26.13	1
Monteirey-Salinas Transit	44.59	0.5
Metropolitan Tulsa Transit Authority	19.08	1
Culver City Municipal Bus Lines	30.50	0.75
Regional Transportation Commission of Washoe	14.42	1.5
Santa Barbara Metropolitan Transit District	37.40	1
San Joaquin Regional Transit District	37.40	0.75
South Coast Area Transit	13.63	1.5
UNITRANS University of California, Davis	58.54	0
Laredo Metro, Inc.	32.34	0.75
Norwalk Transit System	13.22	1
Eastern Contra Costa Transit Authority	19.22	0.75
San Joaquin Regional Transit District	23.13	0.75
Santa Clara Transit	23.13	1

Initial Benchmarking Results: SW Region -- Group D

Transit Agency	Operating Expense Per Capita	Alt Score	Transit Agency	Operating Revenue	Alt Score	Transit Agency	Veh. Maint. Expense Per Operating Expense	Alt Score	Transit Agency	Non-Veh. Maint. Expense Per Operating Expense	Alt Score
Fresno Area Express	\$62.20	0.75	Fresno Area Express	\$79.09	0.75	Fresno Area Express	21.57%	0.75	Fresno Area Express	1.00%	1
Santa Cruz Metropolitan Transit District	\$94.27	0	Santa Cruz Metropolitan Transit District	\$99.39	0	Santa Cruz Metropolitan Transit District	17.82%	1	Santa Cruz Metropolitan Transit District	5.26%	0.75
Colorado Springs Transit System	\$18.87	1	Colorado Springs Transit System	\$49.96	1.5	Colorado Springs Transit System	15.69%	1	Colorado Springs Transit System	3.12%	0.75
City of Tempe Transportation Planning & Transit	\$113.85	0	City of Tempe Transportation Planning & Transit	\$80.48	0.5	City of Tempe Transportation Planning & Transit	24.93%	0.5	City of Tempe Transportation Planning & Transit	1.44%	1
Central Oklahoma Transit & Parking Authority	\$68.92	1.5	Central Oklahoma Transit & Parking Authority	\$83.96	0.5	Central Oklahoma Transit & Parking Authority	22.44%	0.75	Central Oklahoma Transit & Parking Authority	1.98%	1
San Joaquin Regional Transit District	\$26.92	1	San Joaquin Regional Transit District	\$31.24	0.5	San Joaquin Regional Transit District	22.44%	0.75	San Joaquin Regional Transit District	1.98%	1
City of Torrance Transit System	\$23.34	1	City of Torrance Transit System	\$31.18	0.5	City of Torrance Transit System	16.93%	1	City of Torrance Transit System	0.57%	1
Regional Public Transportation Authority	\$29.15	1	Regional Public Transportation Authority	\$39.11	1	Regional Public Transportation Authority	8.49%	1.5	Regional Public Transportation Authority	0.26%	1
Montebello Bus Lines	\$42.83	0.75	Montebello Bus Lines	\$57.69	1	Montebello Bus Lines	22.82%	0.75	Montebello Bus Lines	0.60%	0
County of San Diego Transit System	\$10.38	1.5	County of San Diego Transit System	\$45.84	1.5	County of San Diego Transit System	22.92%	0.75	County of San Diego Transit System	8.33%	0
City of Gardena Transportation Department	\$28.35	1	City of Gardena Transportation Department	\$73.04	0.75	City of Gardena Transportation Department	18.66%	0.75	City of Gardena Transportation Department	3.13%	0.75
Golden Empire Transit District	\$36.33	1	Golden Empire Transit District	\$54.96	1	Golden Empire Transit District	20.86%	0.75	Golden Empire Transit District	5.12%	0.75
Metrolink	\$48.82	1	Metrolink	\$66.82	1	Metrolink	15.53%	0.75	Metrolink	4.13%	0.75
Monterey-Salinas Transit	\$48.99	0.75	Monterey-Salinas Transit	\$69.24	1	Monterey-Salinas Transit	10.51%	1.5	Monterey-Salinas Transit	1.52%	1
Metropolitan Tulsa Transit Authority	\$31.20	1	Metropolitan Tulsa Transit Authority	\$59.34	0.75	Metropolitan Tulsa Transit Authority	10.51%	1.5	Metropolitan Tulsa Transit Authority	0.34%	1
Culver City Municipal Bus Lines	\$44.46	0.75	Culver City Municipal Bus Lines	\$67.49	0.75	Culver City Municipal Bus Lines	16.92%	1	Culver City Municipal Bus Lines	3.67%	0.75
Regional Transportation Commission of Washoe	\$50.45	0.75	Regional Transportation Commission of Washoe	\$66.03	0.75	Regional Transportation Commission of Washoe	15.77%	1	Regional Transportation Commission of Washoe	0.74%	1
Santa Barbara Metropolitan Transit District	\$62.89	0.5	Santa Barbara Metropolitan Transit District	\$72.06	0.75	Santa Barbara Metropolitan Transit District	17.33%	0.75	Santa Barbara Metropolitan Transit District	0.53%	1
City of Vallejo, Vallejo Transit Vallejo-San Francisco	\$53.43	1	City of Vallejo, Vallejo Transit Vallejo-San Francisco	\$69.24	0.5	City of Vallejo, Vallejo Transit Vallejo-San Francisco	20.86%	0.75	City of Vallejo, Vallejo Transit Vallejo-San Francisco	6.26%	0
South Coast Area Transit	\$24.34	1	South Coast Area Transit	\$31.17	0.5	South Coast Area Transit	32.11%	0.75	South Coast Area Transit	0.66%	1.5
UNITTRANS University of California, Davis	\$34.71	1	UNITTRANS University of California, Davis	\$38.24	1	UNITTRANS University of California, Davis	30.93%	1.5	UNITTRANS University of California, Davis	6.85%	0.5
Laredo Metro, Inc.	\$42.00	0.75	Laredo Metro, Inc.	\$63.02	1.5	Laredo Metro, Inc.	14.34%	1	Laredo Metro, Inc.	0.00%	1.5
Norwalk Transit System	\$19.42	1	Norwalk Transit System	\$57.64	0.75	Norwalk Transit System	15.93%	1	Norwalk Transit System	2.88%	0.75
Eastern Contra Costa Transit Authority	\$33.34	1	Eastern Contra Costa Transit Authority	\$70.73	0.75	Eastern Contra Costa Transit Authority	18.41%	1	Eastern Contra Costa Transit Authority	3.17%	0.75
Sonoma County Transit	\$25.15	1	Sonoma County Transit	\$36.00	1	Sonoma County Transit	20.07%	0.75	Sonoma County Transit	1.00%	1
Santa Clara Transit	\$61.17	0.75	Santa Clara Transit	\$86.00	0.75	Santa Clara Transit	20.07%	0.75	Santa Clara Transit	1.00%	1

Transit Agency	Gen. Admin. Expense Per Operating Expense	Alt Score	Transit Agency	Farebox Recovery	Alt Score	Transit Agency	Local Revenue Per Operating Expense (System Total)	Alt Score	Transit Agency	Vehicle Miles Per Peak Vehicle	Alt Score
Fresno Area Express	18.04%	1	Fresno Area Express	25.99%	1	Fresno Area Express	0.25%	0.5	Fresno Area Express	50,919	1
Santa Cruz Metropolitan Transit District	18.90%	1	Santa Cruz Metropolitan Transit District	20.35%	0.75	Santa Cruz Metropolitan Transit District	2.83%	1.5	Santa Cruz Metropolitan Transit District	48,242	1
Colorado Springs Transit System	30.65%	0.5	Colorado Springs Transit System	14.92%	0.75	Colorado Springs Transit System	60.34%	1	Colorado Springs Transit System	53,611	1
Central Oklahoma Transit & Parking Authority	21.16%	0.75	Central Oklahoma Transit & Parking Authority	20.21%	0.75	Central Oklahoma Transit & Parking Authority	47.41%	1	Central Oklahoma Transit & Parking Authority	34,021	0.5
San Joaquin Regional Transit District	23.59%	0.75	San Joaquin Regional Transit District	21.73%	0.75	San Joaquin Regional Transit District	59.19%	1	San Joaquin Regional Transit District	33,722	0.5
City of Torrance Transit System	25.90%	1.5	City of Torrance Transit System	17.76%	0.75	City of Torrance Transit System	55.40%	1	City of Torrance Transit System	38,400	0.75
Regional Public Transportation Authority	15.29%	1	Regional Public Transportation Authority	19.79%	1.5	Regional Public Transportation Authority	68.89%	1	Regional Public Transportation Authority	60,175	1.5
Montebello Bus Lines	18.35%	1	Montebello Bus Lines	36.60%	1.5	Montebello Bus Lines	35.99%	0.75	Montebello Bus Lines	41,940	0.75
County of San Diego Transit System	18.35%	1	County of San Diego Transit System	25.69%	1	County of San Diego Transit System	32.72%	0.75	County of San Diego Transit System	42,108	0.75
City of Gardena Transportation Department	29.84%	0.5	City of Gardena Transportation Department	26.69%	1	City of Gardena Transportation Department	69.57%	0.75	City of Gardena Transportation Department	54,927	1
Golden Empire Transit District	29.63%	0.5	Golden Empire Transit District	26.88%	1	Golden Empire Transit District	69.57%	0.75	Golden Empire Transit District	49,560	1
Monterey-Salinas Transit	17.99%	1	Monterey-Salinas Transit	28.95%	0.5	Monterey-Salinas Transit	0.00%	0.5	Monterey-Salinas Transit	35,337	0.5
Metropolitan Tulsa Transit Authority	21.89%	0.75	Metropolitan Tulsa Transit Authority	16.00%	0.75	Metropolitan Tulsa Transit Authority	54.13%	1	Metropolitan Tulsa Transit Authority	49,560	0.75
Culver City Municipal Bus Lines	18.42%	1	Culver City Municipal Bus Lines	24.14%	1	Culver City Municipal Bus Lines	44.89%	0.75	Culver City Municipal Bus Lines	42,790	0.75
Regional Transportation Commission of Washoe	20.02%	0.75	Regional Transportation Commission of Washoe	28.75%	1	Regional Transportation Commission of Washoe	41.35%	0.75	Regional Transportation Commission of Washoe	50,225	1.5
City of Vallejo, Vallejo Transit Vallejo-San Francisco	11.40%	0.5	City of Vallejo, Vallejo Transit Vallejo-San Francisco	16.46%	2	City of Vallejo, Vallejo Transit Vallejo-San Francisco	25.25%	0.75	City of Vallejo, Vallejo Transit Vallejo-San Francisco	59,929	1.5
South Coast Area Transit	28.17%	0.5	South Coast Area Transit	16.58%	0.75	South Coast Area Transit	74.21%	1.5	South Coast Area Transit	64,464	1.5
UNITTRANS University of California, Davis	19.61%	1	UNITTRANS University of California, Davis	23.43%	1	UNITTRANS University of California, Davis	53.59%	1	UNITTRANS University of California, Davis	55,419	0.75
Laredo Metro, Inc.	15.36%	1.5	Laredo Metro, Inc.	25.75%	0.5	Laredo Metro, Inc.	75.51%	1.5	Laredo Metro, Inc.	43,069	1
Norwalk Transit System	28.48%	0.5	Norwalk Transit System	15.46%	0.75	Norwalk Transit System	29.21%	1	Norwalk Transit System	48,396	1
Eastern Contra Costa Transit Authority	19.38%	1.5	Eastern Contra Costa Transit Authority	20.95%	0.75	Eastern Contra Costa Transit Authority	76.33%	0.5	Eastern Contra Costa Transit Authority	55,867	0.75
Sonoma County Transit	19.38%	1	Sonoma County Transit	30.95%	1	Sonoma County Transit	71.52%	1.5	Sonoma County Transit	45,729	0.75
Santa Clara Transit	16.00%	1	Santa Clara Transit	15.87%	0.75	Santa Clara Transit	55.03%	1	Santa Clara Transit	61,242	1.5

Initial Benchmarking Results: SW Region -- Group D

Transit Agency	Vehicle Hours Per Peak Vehicle	Alt Score	Revenue Miles Per Vehicle Mile	Alt Score	Revenue Miles Per Total Vehicles	Alt Score
Fresno Area Express	4,007	1	0.94	0.75	36,551	1
Santa Cruz Metropolitan Transit District	3,230	0.75	0.87	0.75	29,449	0.75
Colorado Springs Transit System	3,249	0.75	0.92	1	37,907	1
City of Tempe Transportation Planning & Transit	4,399	1.5	0.92	1	41,228	1
Central Oklahoma Transit & Parking Authority	4,399	0.5	0.92	0.75	36,143	0.75
San Joaquin Regional Transit District	1,889	0.75	0.78	0.75	26,138	0.75
San Joaquin Regional Transit District	2,834	0.75	0.88	0.75	31,136	0.75
City of Torrance Transit System	4,438	1.5	0.82	0.5	37,877	1
Regional Public Transportation Authority	4,438	1.5	0.82	0.5	37,877	1
Montebello Bus Lines	3,559	1	0.89	0.75	35,077	1
County of San Diego Transit System	3,924	0.75	0.86	0.75	31,675	0.75
City of Gardena Transportation Department	3,092	0.75	0.94	1	31,675	1
City of Gardena Transportation Department	3,092	0.75	0.94	1	31,675	1
Compass Christi Regional Transportation Authority	3,325	0.75	0.83	0.75	35,483	0.75
Compass Christi Regional Transportation Authority	3,325	0.75	0.83	0.75	35,483	0.75
Monterey-Salinas Transit	2,684	0.75	0.97	0.75	33,376	0.75
Metropolitan Tulsa Transit Authority	2,803	0.75	0.92	1	33,376	1
Culver City Municipal Bus Lines	4,589	1.5	0.93	1	29,224	1.5
Regional Transportation Commission of Washoe	4,577	1.5	0.95	1	31,605	1.5
Santa Barbara Metropolitan Transit District	2,841	0.75	0.92	0.5	47,793	0.5
Santa Barbara Metropolitan Transit District	2,841	0.75	0.92	0.5	47,793	0.5
San Jose Area Transit	3,425	0.75	0.96	0.75	28,895	0.75
San Jose Area Transit	3,425	0.75	0.96	0.75	28,895	0.75
South Coast Area Transit	3,653	0.75	0.97	1.5	38,151	1.5
UNITTRANS University of California, Davis	2,007	0.5	0.93	1	33,088	0.5
Laredo Metro, Inc.	4,589	1.5	0.97	1.5	15,951	1.5
Norwalk Transit System	4,109	1	0.99	1.5	34,529	1.5
Eastern Contra Costa Transit Authority	3,951	0.75	0.94	0.5	40,698	0.5
Eastern Contra Costa Transit Authority	3,951	0.75	0.94	0.5	40,698	0.5
Santa Clara Transit	3,177	0.75	0.92	1	31,921	1
Santa Clara Transit	3,177	0.75	0.92	1	31,921	1

Transit Agency	Revenue Miles Per Peak Vehicle	Alt Score	Spans Vehicle Ratio	Alt Score	Composite Score (Measures Only)
Fresno Area Express	42,862	1	30.05%	1	24.00
Santa Cruz Metropolitan Transit District	42,862	0.75	48.19%	1.5	24.00
Colorado Springs Transit System	47,364	1	25.00%	0.75	24.00
City of Tempe Transportation Planning & Transit	49,386	0.5	19.74%	0.75	23.25
Central Oklahoma Transit & Parking Authority	32,049	0.5	0.02%	0.5	22.50
San Joaquin Regional Transit District	26,425	0.5	0.93%	0.5	22.00
City of Torrance Transit System	33,779	0.5	8.47%	0.5	21.75
City of Torrance Transit System	33,779	0.5	8.47%	0.5	21.75
Montebello Bus Lines	41,617	0.75	18.64%	0.75	21.50
County of San Diego Transit System	43,826	1	22.22%	0.75	21.50
Golden Empire Transit District	39,524	0.75	25.00%	0.75	21.50
Golden Empire Transit District	51,470	1	21.21%	0.75	21.50
Compass Christi Regional Transportation Authority	43,981	0.75	22.22%	0.75	20.50
Compass Christi Regional Transportation Authority	43,981	0.75	22.22%	0.75	20.50
Monterey-Salinas Transit	34,213	0.75	2.50%	0.5	20.25
Monterey-Salinas Transit	34,213	0.75	2.50%	0.5	20.25
Culver City Municipal Bus Lines	47,438	0.75	60.00%	1.5	19.75
Regional Transportation Commission of Washoe	57,181	1.5	19.64%	0.75	19.00
Santa Barbara Metropolitan Transit District	34,121	0.75	26.87%	1	18.75
City of Vallejo, Vallejo Transit Vallejo-San Francisco	58,416	1.5	35.71%	1	18.50
San Jose Transit Agency	52,627	0.75	36.59%	1	18.50
South Coast Area Transit	41,868	0.75	26.47%	1	18.50
South Coast Area Transit	41,868	0.75	26.47%	1	18.50
Laredo Metro, Inc.	47,035	1	38.29%	1	17.75
Norwalk Transit System	55,082	1.5	35.29%	1	17.75
Eastern Contra Costa Transit Authority	39,227	0.75	24.44%	0.75	17.25
Eastern Contra Costa Transit Authority	39,227	0.75	24.44%	0.75	17.25
Sonoma County Transit	56,356	1.5	40.00%	1.5	17.25
Santa Clara Transit	56,356	1.5	25.53%	1.5	15.25

Initial Benchmarking Results: SW Region -- Group E

Transit Agency	Revenue Miles Per Route Mile	Alt Score	Average Weekday Span of Service	Transit Agency	Passenger Trips Per Capita	Alt Score	Transit Agency	Passenger Trips Per Revenue Mile	Alt Score
Livermore/Amador Valley Transit Authority	4,983.75	0.75	19.92	Livermore/Amador Valley Transit Authority	12.83	1	Livermore/Amador Valley Transit Authority	1.16	0.75
Modesto Area Express	4,092.00	0.75	15.50	Modesto Area Express	19.55	1.5	Modesto Area Express	2.49	1.5
City of Mesa	7,598.95	1	13.07	City of Mesa	2.95	0.75	City of Mesa	0.64	0.75
City of Santa Rosa	6,172.36	0.75	14.50	City of Santa Rosa	18.72	0.75	City of Santa Rosa	2.48	0.75
Antelope Valley Transit Authority	2,345.68	0.75	16.50	Antelope Valley Transit Authority	12.49	1	Antelope Valley Transit Authority	1.24	0.75
City Transit Management Company, Inc	11,316.59	2	13.48	City Transit Management Company, Inc	19.87	1.5	City Transit Management Company, Inc	2.11	1
Yolo County Transportation District	4,312.81	0.75	12.00	City of Glendale - Transit	9.33	0.5	City of Glendale - Transit	0.41	0.75
Lower Rio Grande Valley Development Council	6,722.61	1	19.33	Yolo County Transportation District	9.33	1	Yolo County Transportation District	1.00	0.75
City of San Jose	3,491.41	0.75	15.49	Lower Rio Grande Valley Development Council	30.93	0.75	Lower Rio Grande Valley Development Council	0.81	0.75
City of Brownsville/Brownsville Urban System	3,315.84	0.75	14.42	Chico Valley Transit System	3.32	0.75	Chico Valley Transit System	1.57	0.75
City of Fairfield, Fairfield/Suisun Transit	5,989.33	1	12.17	City of Brownsville/Brownsville Urban System	13.02	1	City of Brownsville/Brownsville Urban System	2.38	1.5
City of San Luis Obispo	7,914.17	1.5	13.50	City of Fairfield, Fairfield/Suisun Transit	7.78	0.75	City of Fairfield, Fairfield/Suisun Transit	1.12	0.75
City of Scottsdale - Scottsdale Connection	6,014.98	2	16.42	City of San Luis Obispo	6.79	0.75	City of San Luis Obispo	1.37	1
City of Ventura City Transit Division	6,519.38	1.5	13.50	City of Scottsdale - Scottsdale Connection	18.92	1.5	City of Scottsdale - Scottsdale Connection	2.24	1.5
Santa Maria Area Transit	3,333.92	0.75	13.08	City of Ventura City Transit Division	0.71	0.75	City of Ventura City Transit Division	0.25	0.75
Ventura Intercity Service Transit Authority	4,122.24	0.75	17.00	City of Ukiah City Transit Division	15.82	0.75	City of Ukiah City Transit Division	1.11	0.75
Western Contra Costa Transit Authority	12,029.05	2	19.92	Santa Maria Area Transit	5.80	0.75	Santa Maria Area Transit	1.85	1
Ahliene Transit System	3,244.55	0.75	12.00	Ventura Intercity Service Transit Authority	2.01	0.75	Ventura Intercity Service Transit Authority	0.28	0.5
Beaumont Transit System	7,690.77	1.5	15.50	Ahliene Transit System	4.03	0.75	Western Contra Costa Transit Authority	1.21	0.75
Glendale Transit District	2,815.74	0.75	15.03	Beaumont Transit System	18.42	1.5	Ahliene Transit System	1.16	0.75
City of Denton Public Transportation Department	4,332.99	0.75	15.00	Glendale Transit District	4.83	0.75	Beaumont Transit System	2.10	1
City of Logan aka, The Logan Transit District	2,977.01	0.5	15.50	City of Denton Public Transportation Department	21.81	0.75	Glendale Transit District	3.75	0.75
City of Lompoc-Lompoc Transit	2,062.30	0.5	12.00	City of Logan aka, The Logan Transit District	2.21	1.5	City of Denton Public Transportation Department	0.43	0.5
City of Napa Napa Valley Transit/The V.I.N.E.	6,456.74	0.75	16.08	City of Lompoc-Lompoc Transit	6.94	0.75	City of Logan aka, The Logan Transit District	3.05	2
Hill Country Transit District	2,708.48	0.75	17.00	City of Napa Napa Valley Transit/The V.I.N.E.	2.38	0.75	City of Lompoc-Lompoc Transit	0.40	0.5
Las Cruces Area Transit/RoadRUNNER	6,649.21	4	12.25	Hill Country Transit District	13.30	0.75	City of Napa Napa Valley Transit/The V.I.N.E.	1.20	0.75
Mesa County	1,704.17	0.5	12.50	Las Cruces Area Transit/RoadRUNNER	8.72	1.5	City of San Angelo	0.75	0.75
Port Arthur Transit	2,453.95	0.75	12.00	Mesa County	4.87	0.75	Hill Country Transit District	1.39	0.5
Reading Area Bus Authority	3,259.95	0.75	12.50	Port Arthur Transit	2.68	0.75	Las Cruces Area Transit/RoadRUNNER	1.82	1
Reading Area Bus Authority	4,630.93	0.75	13.00	Pueblo Transit	2.83	0.75	Mesa County	0.96	0.75
Santa Fe Trails - City of Santa Fe	5,678.26	0.75	16.93	Reading Area Bus Authority	8.21	1	Port Arthur Transit	0.23	0.5
Sim Valley Transit	4,061.25	0.75	15.00	Reading Area Bus Authority	3.93	0.75	Pueblo Transit	0.65	0.75
Thousand Oaks Transit c/o City of Thousand Oaks	3,031.55	0.75	13.00	Santa Fe Trails - City of Santa Fe	2.28	0.75	Reading Area Bus Authority	0.75	0.75
Victor Valley Transit Authority	5,509.43	1	17.75	Sim Valley Transit	2.99	0.75	Santa Fe Trails - City of Santa Fe	0.65	0.75
Victor Valley Transit Authority	2,354.60	0.75	13.58	Thousand Oaks Transit c/o City of Thousand Oaks	1.29	0.75	Sim Valley Transit	0.56	0.75
Victor Valley Transit Authority	2,952.62	0.75	13.50	Victor Valley Transit Authority	16.19	1.5	Thousand Oaks Transit c/o City of Thousand Oaks	0.68	0.75
Victor Valley Transit Authority	3,186.19	0.75	13.00	Victor Valley Transit Authority	5.02	0.75	Victor Valley Transit Authority	2.16	1
National City Transit	10,127.89	1.5	16.00	Victor Valley Transit Authority	6.06	0.75	Victor Valley Transit Authority	0.94	0.75
				National City Transit	13.54	1	National City Transit	0.82	0.75
								3.97	2

Initial Benchmarking Results: SW Region -- Group E

Transit Agency	Passenger Trips Per Hour	Alt Score	Average Speed	Transit Agency	Average Hours (minutes)	Alt Score	Operating Expenses per Capita	Alt Score
Livermore/Amador Valley Transit Authority	17.85	0.75	15.43	Livermore/Amador Valley Transit Authority	29.71	1	\$40.73	0.5
Modesto Area Express	33.68	1.5	13.54	Modesto Area Express	46.20	0.75	\$34.30	0.75
City of Mesa	9.58	0.75	14.89	City of Mesa	31.53	0.75	\$17.49	1
City of Greeley-Transit Services	15.00	0.75	13.87	City of Greeley-Transit Services	65.52	0.75	\$14.62	1
City of Santa Rosa	30.71	1.5	12.40	City of Santa Rosa	32.42	0.75	\$37.66	0.75
City of Yuba Transit Authority	18.00	0.75	13.71	City of Yuba Transit Authority	32.42	0.75	\$27.66	0.75
City of Ukiah Transit Authority	24.32	1.5	13.71	City of Ukiah Transit Authority	15.10	1.5	\$27.66	0.75
City of Glendale - Transit	6.86	0.5	14.72	City of Glendale - Transit	36.69	1	\$8.06	0.75
Yolo County Transportation District	19.10	1	19.05	Yolo County Transportation District	25.61	1	\$26.97	0.75
Lower Rio Grande Valley Development Council	10.35	0.75	12.86	Lower Rio Grande Valley Development Council	132.81	0	\$16.50	1.5
Amarillo City Transit	8.07	0.5	15.94	Amarillo City Transit	33.25	1	\$18.50	1
City of Brownsville-Brownsville Urban System	22.21	1	14.05	City of Brownsville-Brownsville Urban System	48.96	1	\$15.84	1
City of Houston-Fairfield/Sussex Transit	23.24	1.5	12.31	City of Houston-Fairfield/Sussex Transit	36.51	0.75	\$36.22	0.75
City of Leoti	17.36	0.75	12.35	City of Leoti	23.90	1	\$17.15	0.75
City of San Luis Obispo	24.17	1	10.79	City of San Luis Obispo	24.88	1	\$33.05	0.75
City of Scottsdale - Scottsdale Connection	3.59	0.5	14.08	City of Scottsdale - Scottsdale Connection	0.00	1.5	\$26.33	0.75
City of Union City-Transit Division	14.60	0.75	13.15	City of Union City-Transit Division	23.73	1	\$32.85	0.75
City of Visalia-Visalia City Coach	22.39	1	13.95	City of Visalia-Visalia City Coach	30.36	1	\$25.14	0.75
Santa Maria Area Transit	23.65	1	12.78	Santa Maria Area Transit	55.18	0.75	\$17.85	1
Ventura Intercity Services-Transit Authority	6.88	0.5	16.30	Ventura Intercity Services-Transit Authority	32.93	1.5	\$43.45	0.75
Alhambra Transit System	15.82	0.75	13.51	Alhambra Transit System	32.13	1	\$8.30	1.5
Beaumont Transit System	30.94	1.5	14.72	Beaumont Transit System	29.56	1	\$32.02	0.75
Brazos Transit District	9.26	0.75	16.69	Brazos Transit District	57.97	0.75	\$9.56	1
City of Commerce Municipal Business	50.48	2	13.47	City of Commerce Municipal Business	59.57	0	\$79.22	0
City of Denton Public Transportation Department	6.31	0.5	14.62	City of Denton Public Transportation Department	29.34	1	\$7.34	1.5
City of Logan area-The Logan Transit District	37.86	1.5	12.54	City of Logan area-The Logan Transit District	29.67	1	\$22.88	1
City of Lincoln-Compass Transit	19.26	0.5	16.30	City of Lincoln-Compass Transit	25.61	0.75	\$21.85	1
City of Napa Valley Transit-The V.I.N.E.	19.26	1	15.96	City of Napa Valley Transit-The V.I.N.E.	25.61	0.75	\$9.60	1
Hill County Transit District	11.92	0.75	15.79	Hill County Transit District	59.36	0.75	\$5.22	1.5
Island Transit	15.72	0.75	11.61	Island Transit	0.00	1.5	\$31.83	0.75
Las Cruces Area Transit-RoadRunner	22.21	1	12.18	Las Cruces Area Transit-RoadRunner	26.30	1	\$17.11	1
Merced County Transit	21.21	1	22.03	Merced County Transit	107.69	0	\$12.25	1
Mesa County	3.15	0.5	13.65	Mesa County	33.98	0.75	\$27.72	0.75
Peabody Transit	25.92	1	14.05	Peabody Transit	65.63	0.75	\$21.47	1
Reading Area Bus Authority	18.04	0.75	16.35	Reading Area Bus Authority	36.86	0.5	\$24.17	1
Roseville Transit	14.13	0.75	14.64	Roseville Transit	28.94	1	\$12.26	1
Santa Fe Trails - City of Santa Fe	9.43	0.75	14.50	Santa Fe Trails - City of Santa Fe	22.70	1	\$51.42	0.5
Simi Valley Transit	15.11	0.75	15.77	Simi Valley Transit	55.00	0.75	\$17.36	1
Thousand Oaks Transit Co City of Thousand Oaks	9.33	0.75	13.76	Thousand Oaks Transit Co City of Thousand Oaks	50.14	0.75	\$8.28	1.5
Transit Authority	16.63	1.5	13.26	Transit Authority	35.43	0.5	\$14.90	0.5
Wasco Transit System, Inc.	16.63	0.75	13.10	Wasco Transit System, Inc.	48.27	0.75	\$15.14	1
Yuba-Sutter Transit Authority	14.70	0.75	17.62	Yuba-Sutter Transit Authority	57.54	0.75	\$17.27	1
National City Transit	42.85	2	10.79	National City Transit	27.38	1	\$16.81	1

Initial Benchmarking Results: SW Region -- Group E

Transit Agency	Operating Expense Per Revenue Hour	Alt Score	Transit Agency	Yrly. Maint. Expense Per Operating Expense	Alt Score	Transit Agency	Max. Yrly. Maint. Expense Per Operating Expense	Alt Score	Transit Agency	Cap. Admin. Expense Per Operating Expense	Alt Score
Livermore/Amador Valley Transit Authority	\$61.85	0.75	Livermore/Amador Valley Transit Authority	17.15%	1	Livermore/Amador Valley Transit Authority	2.64%	0.75	Livermore/Amador Valley Transit Authority	18.65%	0.75
Modesto Area Express	\$53.03	0.75	Modesto Area Express	25.97%	0.75	Modesto Area Express	3.57%	0.75	Modesto Area Express	10.23%	1
City of Mesa	\$65.78	0.75	City of Mesa	37.92%	0.5	City of Mesa	3.30%	0.75	City of Mesa	1.39%	1.5
City of Santa Rosa	\$69.23	0.75	City of Santa Rosa	41.61%	0.75	City of Santa Rosa	2.72%	0.75	City of Santa Rosa	20.81%	0.75
Antelope Valley Transit Authority	\$52.33	0.75	Antelope Valley Transit Authority	24.24%	0.75	Antelope Valley Transit Authority	0.17%	0.75	Antelope Valley Transit Authority	8.19%	1.5
City Transit Management Company, Inc	\$40.54	0	City Transit Management Company, Inc	18.56%	1	City Transit Management Company, Inc	3.89%	0.75	City Transit Management Company, Inc	21.04%	0.75
Yolo County Transportation District	\$180.28	0	City of Glendale - Transit	22.13%	0	City of Glendale - Transit	4.05%	0.75	City of Glendale - Transit	23.62%	0.75
Yolo County Transportation District	\$57.67	0.75	Yolo County Transportation District	27.74%	0.75	Yolo County Transportation District	1.19%	0.75	Yolo County Transportation District	18.01%	0.75
Lower Rio Grande Valley Development Council	\$72.09	1	Lower Rio Grande Valley Development Council	24.14%	0.75	Lower Rio Grande Valley Development Council	2.69%	0.75	Lower Rio Grande Valley Development Council	20.89%	0.75
City of San Jose	\$39.26	1	City of San Jose	19.32%	0.75	City of San Jose	3.22%	0.75	City of San Jose	8.22%	1.5
City of Brownsville/Brownsville Urban System	\$67.84	0.75	City of Brownsville/Brownsville Urban System	41.72%	0	City of Brownsville/Brownsville Urban System	2.28%	0.75	City of Brownsville/Brownsville Urban System	15.07%	1
City of Fairfield, Fairfield/Suisun Transit	\$64.23	0.75	City of Fairfield, Fairfield/Suisun Transit	41.72%	0	City of Fairfield, Fairfield/Suisun Transit	1.84%	1	City of Fairfield, Fairfield/Suisun Transit	30.73%	0.5
City of Lodi	\$43.61	1	City of Lodi	6.39%	1.5	City of Lodi	9.49%	0	City of Lodi	17.63%	0.75
City of San Luis Obispo	\$42.22	1	City of San Luis Obispo	26.10%	0.75	City of San Luis Obispo	0.62%	1	City of San Luis Obispo	22.61%	0.75
City of Scottsdale - Scottsdale Connection	\$132.09	0	City of Scottsdale - Scottsdale Connection	18.00%	1	City of Scottsdale - Scottsdale Connection	2.00%	1	City of Scottsdale - Scottsdale Connection	10.00%	1
City of Union City Transit Division	\$53.79	0.75	City of Union City Transit Division	9.30%	1.5	City of Union City Transit Division	0.46%	0.75	City of Union City Transit Division	28.84%	0.5
City of Vista City Transit Division	\$53.30	1	City of Vista City Transit Division	24.01%	1.5	City of Vista City Transit Division	1.34%	1	City of Vista City Transit Division	12.27%	1
Santa Maria Area Transit	\$52.38	1	Santa Maria Area Transit	24.01%	0	Santa Maria Area Transit	0.00%	1	Santa Maria Area Transit	2.85%	1.5
Ventura Intercity Service Transit Authority	\$52.96	1	Ventura Intercity Service Transit Authority	59.46%	1	Ventura Intercity Service Transit Authority	0.00%	1	Ventura Intercity Service Transit Authority	10.07%	1
Western Contra Costa Transit Authority	\$53.76	1	Western Contra Costa Transit Authority	13.95%	1	Western Contra Costa Transit Authority	0.65%	1	Western Contra Costa Transit Authority	22.15%	1
Abilene Transit System	\$32.13	1	Abilene Transit System	16.10%	0.75	Abilene Transit System	1.93%	1	Abilene Transit System	12.74%	0.75
Beaumont Transit System	\$53.79	1	Beaumont Transit System	23.00%	0.75	Beaumont Transit System	2.43%	0.75	Beaumont Transit System	12.74%	0.75
Blaine Transit District	\$59.29	0.5	Blaine Transit District	49.84%	0.75	Blaine Transit District	3.02%	0.75	Blaine Transit District	23.87%	0.75
City of Denton Public Transportation Department	\$39.43	1	City of Denton Public Transportation Department	11.19%	1.5	City of Denton Public Transportation Department	0.00%	1	City of Denton Public Transportation Department	3.36%	1.5
City of Logan aka. The Logan Transit District	\$39.33	0.75	City of Logan aka. The Logan Transit District	9.84%	1.5	City of Logan aka. The Logan Transit District	0.64%	1	City of Logan aka. The Logan Transit District	19.92%	0.75
City of Lompoc-Lompoc Transit	\$59.40	0.75	City of Lompoc-Lompoc Transit	17.32%	1	City of Lompoc-Lompoc Transit	2.01%	1	City of Lompoc-Lompoc Transit	17.32%	0.75
City of Napa Napa Valley Transit/The V.I.N.E.	\$60.33	0.75	City of Napa Napa Valley Transit/The V.I.N.E.	8.79%	1.5	City of Napa Napa Valley Transit/The V.I.N.E.	0.65%	0	City of Napa Napa Valley Transit/The V.I.N.E.	14.65%	1.5
City of San Angelo	\$48.46	1	City of San Angelo	27.02%	0.75	City of San Angelo	6.59%	0	City of San Angelo	7.89%	1.5
Hill County Transit District	\$37.93	1	Hill County Transit District	22.84%	0.75	Hill County Transit District	0.85%	1	Hill County Transit District	19.13%	0.5
Las Cruces Area Transit/RoadRUNNER	\$43.59	1	Las Cruces Area Transit/RoadRUNNER	24.78%	0.75	Las Cruces Area Transit/RoadRUNNER	0.85%	1	Las Cruces Area Transit/RoadRUNNER	11.40%	0.5
Mesa County	\$53.41	1	Mesa County	24.94%	0.75	Mesa County	0.77%	1	Mesa County	11.40%	1
Port Arthur Transit	\$32.95	1	Port Arthur Transit	28.49%	0.75	Port Arthur Transit	0.00%	1	Port Arthur Transit	16.00%	1
Pueblo Transit	\$56.42	1	Pueblo Transit	20.04%	1	Pueblo Transit	1.90%	1	Port Arthur Transit	20.01%	0.75
Reading Area Bus Authority	\$60.41	0.75	Reading Area Bus Authority	20.89%	1	Reading Area Bus Authority	1.77%	1	Pueblo Transit	11.68%	1
Reading Area Bus Authority	\$43.52	1	Reading Area Bus Authority	49.84%	1	Reading Area Bus Authority	0.92%	1	Reading Area Bus Authority	1.68%	0.75
Santa Fe Trails - City of Santa Fe	\$66.50	0.75	Santa Fe Trails - City of Santa Fe	15.88%	1	Santa Fe Trails - City of Santa Fe	2.75%	0.75	Santa Fe Trails - City of Santa Fe	19.01%	0.75
Sim Valley Transit	\$67.69	0.5	Sim Valley Transit	11.48%	1.5	Sim Valley Transit	0.04%	0.75	Sim Valley Transit	34.12%	0
Thousand Oaks Transit c/o City of Thousand Oaks	\$59.89	0.75	Thousand Oaks Transit c/o City of Thousand Oaks	19.13%	1	Thousand Oaks Transit c/o City of Thousand Oaks	0.00%	1	Thousand Oaks Transit c/o City of Thousand Oaks	9.21%	0
Transit	\$72.79	0.75	Transit	19.77%	1	Transit	1.74%	1	Transit	20.89%	0.75
Victor Valley Transit Authority	\$51.48	1	Victor Valley Transit Authority	26.64%	0.75	Victor Valley Transit Authority	5.03%	0.5	Victor Valley Transit Authority	11.78%	1
Waco Transit System, Inc	\$49.00	1	Waco Transit System, Inc	45.01%	0.75	Waco Transit System, Inc	3.00%	0.75	Waco Transit System, Inc	27.65%	0.5
Yuba County Transit Authority	\$53.21	1	Yuba County Transit Authority	26.62%	0.75	Yuba County Transit Authority	8.24%	0	Yuba County Transit Authority	10.95%	1
National City Transit	\$53.21	1	National City Transit	26.62%	0.75	National City Transit	8.24%	0	National City Transit	10.95%	1

Initial Benchmarking Results: SW Region -- Group E

Transit Agency	Facebook Recovery	Alt Score	Local Revenue Per Operating Expense (System Total)	Transit Agency	Vehicle Miles Per Peak Vehicle	Alt Score	Transit Agency	Vehicle Hours Per Peak Vehicle	Alt Score
Livermore/Amador Valley Transit Authority	19.75%	1	69.55%	Livermore/Amador Valley Transit Authority	44,395	0.75	Livermore/Amador Valley Transit Authority	2,684	0.75
Modesto Area Express	31.95%	1.5	0.00%	Modesto Area Express	44,609	0.75	Modesto Area Express	3,313	0.75
City of Mesa	11.79%	0.75	84.00%	City of Mesa	65,358	1.5	City of Mesa	4,394	1.5
City of Santa Rosa	25.71%	0.75	65.38%	City of Santa Rosa	45,339	0.75	City of Santa Rosa	3,624	0.75
Antelope Valley Transit Authority	38.11%	2	0.58%	Antelope Valley Transit Authority	45,703	1	Antelope Valley Transit Authority	3,019	0.75
City Transit Management Company, Inc	25.27%	1	12.70%	City Transit Management Company, Inc	39,509	0.75	City Transit Management Company, Inc	2,922	0.75
City of Glendale - Transit	15.00%	0.75	27.32%	City of Glendale - Transit	40,153	0.75	City of Glendale - Transit	2,773	0.75
Yolo County Transportation District	17.28%	1	1.78%	Yolo County Transportation District	67,231	1.5	Yolo County Transportation District	2,528	0.75
Lower Rio Grande Valley Development Council	12.81%	0.75	37.64%	Lower Rio Grande Valley Development Council	38,681	0.75	Lower Rio Grande Valley Development Council	2,990	0.75
City of San Jose	26.45%	0.5	6.02%	City of San Jose	43,336	0.75	City of San Jose	3,048	0.75
City of Brownsville/Brownsville Urban System	21.03%	1.5	6.02%	City of Brownsville/Brownsville Urban System	50,257	0.75	City of Brownsville/Brownsville Urban System	3,976	1.5
City of Fairfield, Fairfield/Suisun Transit	16.96%	1	43.16%	City of Fairfield, Fairfield/Suisun Transit	48,538	1	City of Fairfield, Fairfield/Suisun Transit	2,804	0.75
City of San Luis Obispo	24.19%	0.75	0.00%	City of San Luis Obispo	59,217	1.5	City of San Luis Obispo	4,763	2
City of Scottsdale - Scottsdale Connection	15.09%	0.75	0.00%	City of Scottsdale - Scottsdale Connection	36,549	0.5	City of Scottsdale - Scottsdale Connection	3,312	0.75
City of Union City Transit Division	30.41%	0.75	53.81%	City of Union City Transit Division	43,213	0.75	City of Union City Transit Division	3,088	0.75
City of Vista, Vista/Cosden	30.41%	1	34.23%	City of Vista, Vista/Cosden	46,470	0.75	City of Vista, Vista/Cosden	3,413	1
Santa Maria Area Transit	17.48%	1	35.87%	Santa Maria Area Transit	42,983	0.75	Santa Maria Area Transit	3,537	1
Ventura Intercity Service Transit Authority	11.14%	0.75	26.81%	Ventura Intercity Service Transit Authority	69,078	2	Ventura Intercity Service Transit Authority	2,357	0.5
Western Contra Costa Transit Authority	17.79%	1	70.47%	Western Contra Costa Transit Authority	42,257	0.75	Western Contra Costa Transit Authority	2,707	0.75
Abilene Transit System	9.37%	0.75	4.27%	Abilene Transit System	23,979	1	Abilene Transit System	1,776	1
Beaumont Transit System	15.25%	0.75	29.00%	Beaumont Transit System	95,326	0.75	Beaumont Transit System	3,858	1.5
Blaine Transit District	6.03%	0.75	8.42%	Blaine Transit District	41,359	0.75	Blaine Transit District	3,240	0.75
City of Denton Public Transportation Department	10.14%	0.75	8.42%	City of Denton Public Transportation Department	32,135	0.5	City of Denton Public Transportation Department	2,320	0.5
City of Logan, The Logan Transit District	0.00%	0.5	99.50%	City of Logan, The Logan Transit District	48,195	1	City of Logan, The Logan Transit District	3,827	1
City of Lompoc-Lompoc Transit	29.05%	1	24.36%	City of Lompoc-Lompoc Transit	40,457	0.75	City of Lompoc-Lompoc Transit	2,248	0.5
City of Napa Napa Valley Transit/The V.I.N.E.	20.44%	1	51.28%	City of Napa Napa Valley Transit/The V.I.N.E.	46,110	0.75	City of Napa Napa Valley Transit/The V.I.N.E.	2,954	0.75
City of San Angelo	6.05%	0.5	0.83%	City of San Angelo	57,282	1	City of San Angelo	3,565	1
Hill Country Transit District	17.92%	0.5	17.68%	Hill Country Transit District	52,819	0.75	Hill Country Transit District	4,295	0.5
Las Cruces Area Transit/RoadRunner	15.46%	0.75	75.67%	Las Cruces Area Transit/RoadRunner	37,618	0.75	Las Cruces Area Transit/RoadRunner	3,062	0.75
Mesa County Transit	15.51%	0.75	10.02%	Mesa County Transit	67,838	1.5	Mesa County Transit	3,133	0.75
Mesa County	4.51%	0.5	39.22%	Mesa County	48,332	1	Mesa County	3,574	1
Port Arthur Transit	15.10%	0.75	8.16%	Port Arthur Transit	41,667	0.75	Port Arthur Transit	2,708	0.75
Pueblo Transit	14.19%	0.75	39.09%	Pueblo Transit	43,420	0.75	Pueblo Transit	3,112	0.75
Reading Area Bus Authority	21.68%	1	96.24%	Reading Area Bus Authority	38,293	0.5	Reading Area Bus Authority	2,862	0.5
Reading Area Bus Authority	21.68%	1	96.24%	Reading Area Bus Authority	38,293	0.5	Reading Area Bus Authority	2,862	0.5
Santa Fe Trails - City of Santa Fe	5.81%	0.5	92.78%	Santa Fe Trails - City of Santa Fe	34,441	0.5	Santa Fe Trails - City of Santa Fe	2,330	0.5
Sim Valley Transit	13.17%	0.75	33.11%	Sim Valley Transit	61,954	1.5	Sim Valley Transit	3,890	1.5
Thousand Oaks Transit c/o City of Thousand Oaks	9.72%	0.75	89.13%	Thousand Oaks Transit c/o City of Thousand Oaks	37,540	0.75	Thousand Oaks Transit c/o City of Thousand Oaks	2,760	0.75
Transit	16.80%	1	69.46%	Transit	44,985	1.5	Transit	3,271	1.5
Victor Valley Transit Authority	16.25%	0.75	59.70%	Victor Valley Transit Authority	76,774	2	Victor Valley Transit Authority	4,011	1.5
West Coast Transit System, Inc	25.91%	0.75	41.57%	West Coast Transit System, Inc	57,941	0.75	West Coast Transit System, Inc	2,827	0.75
Yuba County Transit Authority	45.45%	2	41.57%	Yuba County Transit Authority	51,810	1	Yuba County Transit Authority	2,832	0.75
National City Transit	45.45%	2	0.00%	National City Transit	51,810	0.5	National City Transit	4,813	2

Initial Benchmarking Results: SW Region -- Group E

Transit Agency	Spare Vehicle Ratio	All Score	Transit Agency	Composite Score (Measures Only)
Livemore/Amador Valley Transit Authority	34.00%	0.75	City of Lodi	24.00
Modesto Area Express	22.86%	0.75	National City Transit	23.50
City of Mesa	52.17%	1	Beaumont Transit System	23.25
City of Greeley-Transit Services	40.00%	1	City of Logan Ohio, The Logan Transit District	23.00
City of Santa Rosa	23.81%	0.75	Island Transit	22.25
City of Yuba	22.73%	0.75	City of Santa Rosa	21.75
City of Marysville	17.86%	0.75	City of Ukiah	21.50
City of Glenn	15.00%	2	Victor Valley Transit Authority	21.25
City of Glendale - Transit	39.13%	1	City Transit Management Company, Inc.	21.25
Yolo County Transportation District	45.45%	1	Ventura InterCity Services Transit Authority	21.00
Lower Rio Grande Valley Development Council	41.67%	1	Yolo County Transportation District	21.00
Amarillo City Transit	15.38%	0.75	Merced County Transit	20.75
City of Brownsville	107.14%	2	City of Santa Rosa	20.75
City of Brownsville-Brownsville Urban System	107.14%	2	City of Ukiah	20.25
City of Fairfield	0.00%	0.5	Modesto Area Express	20.25
City of Lodi	0.00%	0.5	Simi Valley Transit	20.25
City of San Luis Obispo	33.33%	0.75	City of Commerce Municipal Business	20.00
City of Scottsdale - Scottsdale Connection	35.71%	0.75	Reading Area Bus Authority	20.00
City of Union City Transit Division	8.33%	0.75	Transfort	20.00
City of Visalia-Visalia City Coach	47.06%	1	City of Visalia-Visalia City Coach	19.75
Santa Maria Area Transit	0.00%	0.5	City of Napa Napa Valley Transit The V.I.N.E.	19.75
Ventura InterCity Services Transit Authority	12.50%	0.75	City of Napa Napa Valley Transit The V.I.N.E.	19.25
City of Ukiah	25.00%	0.75	City of Ukiah	18.75
Abilene Transit System	25.00%	0.75	City of San Luis Obispo	18.50
Beaumont Transit System	23.08%	0.75	Las Cruces Area Transit-RoadRUNNER	19.25
Brazos Transit District	0.00%	0.5	Livemore/Amador Valley Transit Authority	19.00
City of Commerce Municipal Business	83.33%	1.5	Chico Area Transit System City of Chico	18.00
City of Denton Public Transportation Department	0.00%	0.5	City of Union City Transit Division	19.00
City of Logan Ohio, The Logan Transit District	37.50%	1	Amarillo City Transit	18.75
City of Lodi	0.00%	0.5	Chico Area Transit	18.75
City of Lodi-Scotchdale Transit	43.75%	1	Chico Area Transit	18.25
City of Lodi-Scotchdale Transit	43.75%	1	Chico Area Transit	18.25
City of San Angelo	40.00%	1	Chico Area Transit	18.25
Hill County Transit District	25.00%	0.75	Chico Area Transit	18.25
Island Transit	0.00%	0.5	Chico Area Transit	18.25
Las Cruces Area Transit-RoadRUNNER	70.00%	1.5	Chico Area Transit	18.00
Merced County Transit	89.00%	1.5	Chico Area Transit	18.00
Mesa County	27.78%	0.75	Chico Area Transit	17.75
Modesto Area Express	22.73%	0.75	Chico Area Transit	17.75
Pueblo Transit	33.33%	1	Chico Area Transit	17.75
Reading Area Bus Authority	53.85%	1	Chico Area Transit	17.75
Roseville Transit	40.00%	1	Chico Area Transit	17.75
Santa Fe Trails - City of Santa Fe	0.00%	0.5	Chico Area Transit	17.60
Simi Valley Transit	114.29%	2	Chico Area Transit	17.60
Thousand Oaks Transit City of Thousand Oaks	16.67%	0.75	Chico Area Transit	17.25
Transfort	57.89%	1	Chico Area Transit	17.25
Victor Valley Transit Authority	28.57%	0.75	Chico Area Transit	16.50
Waco Transit System, Inc.	28.57%	0.75	Chico Area Transit	16.50
Yuba-Sutter Transit Authority	0.00%	0.5	Chico Area Transit	16.00
National City Transit	33.33%	0.75	Chico Area Transit	15.75

Initial Benchmarking Results: NW Region -- Group A

Transit Agency	Revenue Miles Per Route Mile	Alt Score	Average Weekday Span of Service	Alt Score	Passenger Trips Per Revenue Mile	Alt Score	Revenue Miles Between Collisions (excluding Subsidizing)	Alt Score	Revenue Miles Between Failures	Alt Score	Operating Expense Per Revenue Hour	Alt Score	Farebox Recovery	Alt Score	Revenue Miles Per Vehicle Mile	Alt Score	Spare Vehicle Ratio	Alt Score
King County Department of Transportation - Me	12,493.63	1	24.00	1.5	41.09	1	7,540	0.75	\$102.64	0.75	22,652	1	22,652	1	0.82	0.75	5.33%	0.5
Tri-County Metropolitan Transportation Dist. of C	15,760.01	1.5	22.42	0.75	53.54	1.5	6,593	0.75	\$125.92	0.75	20,852	0.5	25.84%	1	0.86	0.75	22.36%	1
Pierce County Public Benefit Authority	8,354.79	0.75	21.63	0.75	20.43	0.75	17,845	1.5	\$92.89	1	13,907	0.5	13.90%	1	0.83	1	43.67%	1
Snohomish County Transportation Benefit Area	6,488.13	0.5	20.22	0.3	19.03	0.75	13,811	1	\$118.14	0.5	23,056	1	23.05%	1	0.89	0.5	41.94%	1
King County Department of Transportation - Me	29.25	1	13.40	0.75	7.540	0.75	6,593	0.75	\$102.64	0.75	22,652	1	22,652	1	0.82	0.75	5.33%	0.5
Tri-County Metropolitan Transportation Dist. of C	35.25	1.5	12.37	0.75	53.54	1.5	6,593	0.75	\$125.92	0.75	20,852	0.5	25.84%	1	0.86	0.75	22.36%	1
Pierce County Public Benefit Authority	24.40	0.75	15.76	0.75	20.43	0.75	17,845	1.5	\$92.89	1	13,907	0.5	13.90%	1	0.83	1	43.67%	1
Snohomish County Transportation Benefit Area	20.81	0.5	18.61	0.3	19.03	0.75	13,811	1	\$118.14	0.5	23,056	1	23.05%	1	0.89	0.5	41.94%	1
King County Department of Transportation - Me	12.15	1	\$144.19	0.75	\$102.64	0.75	\$102.64	0.75	\$102.64	0.75	22,652	1	22,652	1	0.82	0.75	5.33%	0.5
Tri-County Metropolitan Transportation Dist. of C	12.44	1	\$125.92	0.75	\$92.89	1	\$92.89	1	\$92.89	1	13,907	0.5	13.90%	1	0.83	1	43.67%	1
Pierce County Public Benefit Authority	23.08	0.5	\$88.29	1.5	\$79.93	1.5	\$79.93	1.5	\$79.93	1.5	13,907	0.5	13.90%	1	0.83	1	43.67%	1
Snohomish County Transportation Benefit Area	16.89	0.75	\$108.27	1	\$118.14	0.5	\$118.14	0.5	\$118.14	0.5	23,056	1	23.05%	1	0.89	0.5	41.94%	1
King County Department of Transportation - Me	2.46%	0.5	6.72	1.5	22,652	1	22,652	1	22,652	1	22,652	1	22,652	1	0.82	0.75	5.33%	0.5
Tri-County Metropolitan Transportation Dist. of C	2.46%	1	20.85%	0.5	20,852	0.5	20,852	0.5	20,852	0.5	20,852	0.5	20,852	0.5	0.86	0.75	22.36%	1
Pierce County Public Benefit Authority	3.26%	1	17.41%	0.75	17,41%	0.75	17,41%	0.75	17,41%	0.75	17,41%	0.75	17,41%	0.75	0.83	1	43.67%	1
Snohomish County Transportation Benefit Area	3.72%	1	18.07%	0.75	18.07%	0.75	18.07%	0.75	18.07%	0.75	18.07%	0.75	18.07%	0.75	0.89	0.5	41.94%	1
King County Department of Transportation - Me	41,485	0.5	2,847	0.75	2,847	0.75	2,847	0.75	2,847	0.75	2,847	0.75	2,847	0.75	0.82	0.75	5.33%	0.5
Tri-County Metropolitan Transportation Dist. of C	48,971	0.75	3,526	1	3,526	1	3,526	1	3,526	1	3,526	1	3,526	1	0.86	0.75	22.36%	1
Pierce County Public Benefit Authority	61,102	1.5	3,569	1	3,569	1	3,569	1	3,569	1	3,569	1	3,569	1	0.83	1	43.67%	1
Snohomish County Transportation Benefit Area	59,049	1	2,698	0.5	2,698	0.5	2,698	0.5	2,698	0.5	2,698	0.5	2,698	0.5	0.89	0.5	41.94%	1
King County Department of Transportation - Me	2,403	1	33,900	0.75	33,900	0.75	33,900	0.75	33,900	0.75	33,900	0.75	33,900	0.75	0.82	0.75	5.33%	0.5
Tri-County Metropolitan Transportation Dist. of C	2,671	1	49,418	1	49,418	1	49,418	1	49,418	1	49,418	1	49,418	1	0.86	0.75	22.36%	1
Pierce County Public Benefit Authority	2,238	1	59,629	1.5	59,629	1.5	59,629	1.5	59,629	1.5	59,629	1.5	59,629	1.5	0.83	1	43.67%	1
Snohomish County Transportation Benefit Area	1,281	0.5	54,171	0.75	54,171	0.75	54,171	0.75	54,171	0.75	54,171	0.75	54,171	0.75	0.89	0.5	41.94%	1

Initial Benchmarking Results: NW Region -- Group C

Transit Agency	Revenue Miles Per Route Mile	Alt Score	Average Weekday Span of Service	Alt Score	Passenger Trips Per Capita	Alt Score	Passengers Trips Per Revenue Mile	Alt Score
Everett Transit	4,483.30	1	19.08	2	16.41	1.5	1.51	1
Yakima Transit	4,816.49	1	12.50	0.75	17.87	1.5	2.37	1.5
Boise Urban Stages/VIA Trans	6,754.39	2	14.42	0.75	7.85	0.75	1.14	0.75
Community Urban Bus Service	4,654.98	0.75	17.97	0.75	13.71	0.75	2.43	0.75
Whitcomb Transportation Authority	3,755.30	0.75	12.36	0.75	6.42	0.75	1.41	0.75
City of Pocatello, Pocatello Regional Transit	3,925.21	0.75	13.00	0.75	8.42	0.75	1.44	1
Rogue Valley Transit District	2,860.00	0.5	11.00	0.5	6.78	0.5	0.54	0.5
Tamhees Regional Public Transit Authority	3,284.16	0.75	12.83	0.75	7.60	0.75	1.02	0.75
Billings Metropolitan Transit	2,684.81	0.5	16.00	1	10.82	0.75	1.18	0.75
Missoula Urban Transportation District	3,567.00	0.75	13.29	0.75	8.90	0.75	1.18	0.75
Great Falls Transit District	3,537.70	0.75	12.82	0.75	2.62	0.5	0.63	0.5
The City of Cheyenne Transit Program								

Transit Agency	Revenue Miles Per Revenue Hour	Alt Score	Average Speed	Alt Score	Revenue Miles Between Collisions (excluding Sidings)	Alt Score	Average Headway (minutes)	Alt Score
Everett Transit	18.83	0.75	12.32	0.75	147,372	0.75	32.98	1
Yakima Transit	28.51	1.5	12.02	0.75	180,297	0.75	40.06	0.75
Boise Urban Stages/VIA Trans	15.47	0.75	13.51	0.75	322,409	1.5	21.20	1.5
Community Urban Bus Service	16.85	0.75	12.84	0.75	212,722	1	69.74	0.5
Whitcomb Transportation Authority	34.22	1.5	14.11	1	400,897	1.5	35.77	1
Rogue Valley Transit District	26.29	0.75	18.29	0.5	23,176	0.5	25.28	0.75
City of Pocatello, Pocatello Regional Transit	16.42	0.5	12.06	0.75	2,417.6	2	45.00	0.75
Tamhees Regional Public Transit Authority	16.47	0.75	16.10	1.5	40,189	0.5	34.09	1
Billings Metropolitan Transit	17.72	0.75	15.33	1	201,808	0.75	55.18	0.5
Missoula Urban Transportation District	16.68	0.75	12.54	1	210,375	1	29.94	1
Great Falls Transit District	8.88	0.5	14.54	1	n/a	2	38.38	1
The City of Cheyenne Transit Program								

Transit Agency	Operating Expense Per Capita	Alt Score	Operating Expense Per Revenue Hour	Alt Score	Veh. Maint. Expense Per Operating Expense	Alt Score	Non-Veh. Maint. Expense Per Operating Expense	Alt Score
Everett Transit	\$72.40	0	\$82.17	0.75	17,37%	0.75	2,05%	1
Yakima Transit	\$72.40	0.75	\$76.14	0.75	23,53%	0.75	0.92%	1.5
Boise Urban Stages/VIA Trans	\$24.71	0.75	\$76.14	0.75	23,53%	0.75	0.92%	1.5
Community Urban Bus Service	\$23.89	0.75	\$65.78	0.75	11,08%	1	2,33%	1
Whitcomb Transportation Authority	\$43.95	0.75	\$67.20	0.5	23,88%	0.5	5,80%	0.5
City of Pocatello, Pocatello Regional Transit	\$12.00	1	\$29.79	1.5	21,09%	0.75	1,33%	1
Rogue Valley Transit District	\$25.10	1	\$103.68	0.5	22,83%	0.75	4,37%	0.75
Tamhees Regional Public Transit Authority	\$3.36	1.5	\$27.80	1.5	8,99%	1.5	0,74%	1
Billings Metropolitan Transit	\$29.28	0.75	\$23.33	0.75	2,08%	0.5	3,45%	0
Missoula Urban Transportation District	\$28.19	1	\$53.35	1	15,02%	0.75	4,03%	0.75
Great Falls Transit District	\$28.19	1	\$53.35	1	15,02%	0.75	4,03%	0.75
The City of Cheyenne Transit Program	\$7.18	1.5	\$24.12	1.5	7,46%	1.5	3,00%	1

Initial Benchmarking Results: NW Region -- Group C

Transit Agency	Alt Score	Revenue Miles Per Peak Vehicle	Local Revenue Per Operating Expense (System Total)	Revenue Miles Per Total Vehicles	Alt Score	Vehicle Miles Per Peak Vehicle	Revenue Miles Per Total Vehicles	Alt Score
Everett Transit	1	17,29%	85.81%	24,750	0.75	35,332	1,316	0.75
Yakima Transit	1	17.10%	8.65%	20,59%	0.75	40,906	1,444	0.75
Boise Urban Stages/VIA Trans	1	22.62%	12.67%	38.25%	0.75	38,026	1,280	0.75
Community Urban Bus Service	0	14.91%	7.26%	26.28%	0.75	41,365	1,365	0.75
Whitacom Transportation Authority	1.5	14.91%	14.39%	31.65%	0.75	35,741	1,243	0.75
City of Pocatello, Pocatello Regional Transit	1	21.14%	19.11%	46.67%	0.75	29,723	1,074	0.75
Rogue Valley Transit District	0.5	32.10%	15.84%	39.76%	0.75	25,740	927	0.75
Targhee Regional Public Transit Authority	1	22.49%	15.11%	34.76%	0.75	31,074	1,074	0.75
Billings Metropolitan Transit	1	21.93%	10.43%	26.33%	0.75	39,277	1,316	0.75
Missoula Urban Transportation District	0.75	25.72%	10.43%	26.33%	0.75	32,683	1,131	0.75
The City of Cheyenne Transit Program	0.75	25.72%	10.43%	26.33%	0.75	32,683	1,131	0.75

Transit Agency	Alt Score	Revenue Miles Per Peak Vehicle	Local Revenue Per Operating Expense (System Total)	Revenue Miles Per Total Vehicles	Alt Score	Vehicle Miles Per Peak Vehicle	Revenue Miles Per Total Vehicles	Alt Score
Everett Transit	1	3,659	16.7	24,750	0.75	1,444	1,316	0.75
Yakima Transit	1	3,379	8.65	20,59%	0.75	2,144	1,444	0.75
Boise Urban Stages/VIA Trans	1.5	2,624	0.85	38.25%	0.75	1,780	1,280	0.75
Community Urban Bus Service	1.5	3,314	1.00	30.38%	1.5	2,366	1,5	1.5
Whitacom Transportation Authority	1	2,987	0.97	31.65%	1.5	2,243	1,5	1.5
City of Pocatello, Pocatello Regional Transit	1	2,727	0.97	17.56%	0.5	1,945	0.5	0.5
Rogue Valley Transit District	0.5	1,619	0.97	28.98%	1	1,955	0.75	0.75
City of Pocatello, Pocatello Regional Transit	0.5	1,495	0.97	26.70%	1	2,040	0.75	0.75
Targhee Regional Public Transit Authority	0.9	1,939	0.97	28.43%	1	1,883	1	1
Billings Metropolitan Transit	1	2,535	0.96	28.83%	0.75	1,974	1	1
Missoula Urban Transportation District	1	2,535	0.96	28.83%	0.75	1,974	1	0.5
Great Falls Transit District	1	2,535	0.96	28.83%	0.75	1,974	1	0.5
The City of Cheyenne Transit Program	1	2,535	0.96	28.83%	0.75	1,974	1	0.5

Transit Agency	Alt Score	Revenue Miles Per Peak Vehicle	Local Revenue Per Operating Expense (System Total)	Revenue Miles Per Total Vehicles	Alt Score	Vehicle Miles Per Peak Vehicle	Revenue Miles Per Total Vehicles	Alt Score
Everett Transit	0.75	30,341	20.59%	24,750	0.75	24,750	1,316	0.75
Yakima Transit	1	38,635	50.00%	22.25	1	22,25	1,444	0.75
Boise Urban Stages/VIA Trans	0.75	32,241	33.33%	22.00	1	22,00	1,280	0.75
Community Urban Bus Service	1.5	42,524	40.00%	21.00	1	21,00	1,5	1.5
Whitacom Transportation Authority	1.5	37,571	30.00%	20.25	0.75	20,25	1,365	0.75
City of Pocatello, Pocatello Regional Transit	0.75	24,881	10.00%	20.25	0.75	20,25	1,243	0.75
Rogue Valley Transit District	0.5	24,881	10.00%	20.25	0.5	19,75	0.5	0.5
Targhee Regional Public Transit Authority	0.5	29,740	15.00%	19.75	0.75	19,75	1,074	0.75
Billings Metropolitan Transit	0.75	30,142	31.25%	19.00	1	19,00	1,074	1
Missoula Urban Transportation District	1	37,839	21.43%	18.50	0.75	18,50	1,316	0.75
Great Falls Transit District	0.75	30,054	21.43%	18.50	0.75	18,50	1,316	0.75
The City of Cheyenne Transit Program	0.5	24,357	21.43%	18.50	0.75	18,50	1,316	0.75

Initial Benchmarking Results: Large Group (> 1000 Vehicles)

Transit Agency	Revenue Miles Per Route Mile	Alt Score	Average Weekday Span of Service	Alt Score	Passenger Trips Per Revenue Mile	Alt Score
New York City Transit	54,239.05	1.5	24.00	1	126.47	1.5
Los Angeles County Metropolitan Transportation Authority	17,598.34	0.75	24.00	1	39.80	0.75
New Jersey Transit Corporation (Consolidated)	16,205.04	0.75	24.00	1	20.41	0.75
Chicago Transit Authority	15,253.58	0.5	23.00	0.5	42.29	0.75
Washington Metropolitan Area Transit Authority	13,253.58	0.75	23.00	0.5	42.29	0.75
Southwestern Pennsylvania Transportation Authority	13,848.87	0.75	24.00	1	33.28	0.75
Metropolitan Transit Authority of Harris County	14,260.73	0.75	24.33	1.5	33.28	0.75

Transit Agency	Revenue Miles Per Revenue Hour	Alt Score	Average Speed	Alt Score	Revenue Miles Between Failures	Alt Score
New York City Transit	72.45	1.5	7.50	0.5	2,854	0.5
Los Angeles County Metropolitan Transportation Authority	51.44	1	12.28	1	2,741	0.5
New Jersey Transit Corporation (Consolidated)	31.32	0.5	14.72	1.5	4,457	1
Chicago Transit Authority	43.33	0.75	11.22	0.5	4,363	0.75
Washington Metropolitan Area Transit Authority	45.69	0.75	10.33	0.75	6,373	1.5
Southwestern Pennsylvania Transportation Authority	43.69	0.75	10.33	0.75	6,373	1.5
Metropolitan Transit Authority of Harris County	32.50	0.5	14.14	1.5	4,012	0.75

Transit Agency	Average Headway (minutes)	Alt Score	Operating Expense Per Capita	Alt Score	Operating Expense Per Revenue Hour	Alt Score
New York City Transit	3.84	1.5	\$192.70	0.5	\$110.40	0.5
Los Angeles County Metropolitan Transportation Authority	10.76	0.75	\$73.75	1	\$95.32	0.75
New Jersey Transit Corporation (Consolidated)	9.84	0.75	\$66.10	1	\$101.46	0.75
Chicago Transit Authority	4.33	1.5	\$111.02	0.75	\$81.84	0.75
Washington Metropolitan Area Transit Authority	13.99	0.5	\$84.61	1	\$93.05	0.75
Southwestern Pennsylvania Transportation Authority	13.99	0.5	\$84.61	1	\$93.05	0.75
Metropolitan Transit Authority of Harris County	10.80	0.75	\$71.74	1	\$70.09	1.5

Transit Agency	Non-Veh. Maint Expense Per Operating Vehicle	Alt Score	Gen. Admin. Expense Per Operating Vehicle	Alt Score	Farebox Recovery	Alt Score
New York City Transit	3.20	1	15.72%	0.75	57.08%	1.5
Los Angeles County Metropolitan Transportation Authority	4.41	0.5	16.71%	0.75	0.00%	0.5
New Jersey Transit Corporation (Consolidated)	3.53%	1	22.60%	0.5	48.91%	1
Chicago Transit Authority	3.94%	0.75	10.76%	0.75	41.93%	1
Washington Metropolitan Area Transit Authority	3.93%	1	17.21%	0.75	46.75%	1
Southwestern Pennsylvania Transportation Authority	3.93%	1	17.21%	0.75	46.75%	1
Metropolitan Transit Authority of Harris County	2.40%	0.75	7.85%	1.5	25.22%	0.75

Transit Agency	Vehicle Miles Per Peak Vehicle	Alt Score	Vehicle Hours Per Peak Vehicle	Alt Score	Revenue Miles Per Vehicle Mile	Alt Score
New York City Transit	30,240	0.5	3,601	1	14.66%	0.5
Los Angeles County Metropolitan Transportation Authority	48,415	1	3,455	0.75	26.07%	0.75
New Jersey Transit Corporation (Consolidated)	48,505	1.5	3,067	0.75	0.81	0.75
Chicago Transit Authority	39,750	0.75	4,006	1.5	0.99	2
Washington Metropolitan Area Transit Authority	37,012	0.75	2,957	0.75	0.81	0.75
Southwestern Pennsylvania Transportation Authority	39,232	0.75	3,559	0.5	0.86	0.75
Metropolitan Transit Authority of Harris County	42,983	1	2,816	0.5	0.89	0.75

Transit Agency	Revenue Hours Per Total Vehicles	Alt Score	Revenue Miles Per Total Vehicles	Alt Score	Spares Vehicle Ratio	Alt Score
New York City Transit	2,868	1	25,991	0.5	14.66%	0.5
Los Angeles County Metropolitan Transportation Authority	2,950	0.75	39,636	1	26.07%	1.5
New Jersey Transit Corporation (Consolidated)	3,338	1.5	38,198	0.75	17.95%	0.75
Chicago Transit Authority	2,271	0.75	30,072	0.75	17.99%	0.75
Washington Metropolitan Area Transit Authority	2,683	1	33,614	1	21.25%	1
Southwestern Pennsylvania Transportation Authority	2,683	1	33,614	1	21.25%	1
Metropolitan Transit Authority of Harris County	2,153	0.5	36,252	1	19.24%	0.75

Transit Agency	Revenue Miles Per Revenue Mile	Alt Score	Revenue Miles Per Total Vehicles	Alt Score	Composite Score (Measures Only)	Alt Score
New York City Transit	9.17	2	17,935	0.5	Chicago Transit Authority	27.75
Los Angeles County Metropolitan Transportation Authority	4.19	0.75	211,093	1.5	Metropolitan Transit Authority of Harris County	27.75
New Jersey Transit Corporation (Consolidated)	2.13	0.75	30,883	0.75	New Jersey Transit Corporation (Consolidated)	21.00
Chicago Transit Authority	3.93	0.75	105,916	1	Los Angeles County Metropolitan Transportation Authority	20.00
Washington Metropolitan Area Transit Authority	4.42	0.75	172,426	1	Southwestern Pennsylvania Transportation Authority	19.75
Southwestern Pennsylvania Transportation Authority	4.42	0.75	172,426	1	Metropolitan Transit Authority of Harris County	19.00

Transit Agency	Revenue Miles Per Operating Expense (System)	Alt Score	Revenue Miles Per Total Vehicles	Alt Score
New York City Transit	14.43%	0.75	17,935	0.5
Los Angeles County Metropolitan Transportation Authority	0.00%	0.75	211,093	1.5
New Jersey Transit Corporation (Consolidated)	1.40%	0.75	30,883	0.75
Chicago Transit Authority	31.99%	1	30,883	0.75
Washington Metropolitan Area Transit Authority	23.97%	1	105,916	1
Southwestern Pennsylvania Transportation Authority	17.76%	0.75	105,916	1
Metropolitan Transit Authority of Harris County	8.55%	1.5	172,426	1

Transit Agency	Local Revenue Per Operating Expense (System)	Alt Score	Revenue Miles Per Total Vehicles	Alt Score
New York City Transit	14.43%	0.75	17,935	0.5
Los Angeles County Metropolitan Transportation Authority	0.00%	0.75	211,093	1.5
New Jersey Transit Corporation (Consolidated)	1.40%	0.75	30,883	0.75
Chicago Transit Authority	31.99%	1	30,883	0.75
Washington Metropolitan Area Transit Authority	23.97%	1	105,916	1
Southwestern Pennsylvania Transportation Authority	17.76%	0.75	105,916	1
Metropolitan Transit Authority of Harris County	8.55%	1.5	172,426	1

Transit Agency	Revenue Miles Per Vehicle Mile	Alt Score	Revenue Miles Per Total Vehicles	Alt Score
New York City Transit	0.86	0.75	17,935	0.5
Los Angeles County Metropolitan Transportation Authority	0.82	0.75	211,093	1.5
New Jersey Transit Corporation (Consolidated)	0.81	0.75	30,883	0.75
Chicago Transit Authority	0.99	2	30,883	0.75
Washington Metropolitan Area Transit Authority	0.81	0.75	105,916	1
Southwestern Pennsylvania Transportation Authority	0.86	0.75	105,916	1
Metropolitan Transit Authority of Harris County	0.89	0.75	172,426	1

Transit Agency	Revenue Miles Per Vehicle	Alt Score	Revenue Miles Per Total Vehicles	Alt Score
New York City Transit	14.66%	0.5	17,935	0.5
Los Angeles County Metropolitan Transportation Authority	26.07%	1.5	211,093	1.5
New Jersey Transit Corporation (Consolidated)	17.95%	0.75	30,883	0.75
Chicago Transit Authority	17.99%	0.75	30,883	0.75
Washington Metropolitan Area Transit Authority	21.25%	1	105,916	1
Southwestern Pennsylvania Transportation Authority	21.25%	1	105,916	1
Metropolitan Transit Authority of Harris County	19.24%	0.75	172,426	1

Initial Benchmarking Results: Large Group (< 1000 Vehicles)

Transit Agency	Revenue Miles Per Route Mile	Average Weekday Span of Service	Alt Score
King County Department of Transportation - Me	12,493.63	24.00	1
Massachusetts Bay Transportation Authority	9,148.97	22.25	0.75
Regional Transportation District	7,652.84	24.00	0.5
Port Authority of Allegheny County 345 Sixth Av	10,238.13	24.00	0.75
Metro Transit	10,238.13	24.00	0.75
Alameda-Contra Costa Transit District	16,380.72	24.00	1
The Greater Cleveland Regional Transit Authority	13,992.00	24.00	1
Pace, Suburban Bus Division	4,313.78	24.00	0.5
Metropolitan Atlanta Rapid Transit Authority	13,588.09	22.00	0.75
GTJC	24,983.69	24.00	2
Tri-County Metropolitan Transportation Dist. of C	14,679.33	24.00	0.5
Miami-Dade Transit	14,679.33	24.00	0.5
Utah Transit Authority	10,316.16	20.75	0.75

Transit Agency	Revenue Miles Between Failures	Average Speed	Alt Score
King County Department of Transportation - Me	7,540	13.40	1
Massachusetts Bay Transportation Authority	4,946	11.15	0.75
Regional Transportation District	31,629	14.83	1
Port Authority of Allegheny County 345 Sixth Av	961	13.09	1
Metro Transit	961	13.09	1
Alameda-Contra Costa Transit District	2,317	11.67	0.75
The Greater Cleveland Regional Transit Authority	4,938	12.56	0.75
Pace, Suburban Bus Division	10,211	14.16	1
Metropolitan Atlanta Rapid Transit Authority	2,247	12.49	0.75
GTJC	4,061	9.13	0.5
Tri-County Metropolitan Transportation Dist. of C	6,593	12.37	0.75
Miami-Dade Transit	6,593	12.37	0.75
Utah Transit Authority	85,573	18.22	2

Transit Agency	Operating Expense Per Revenue Hour	Average Headway (minutes)	Alt Score
King County Department of Transportation - Me	29.25	12.15	1
Massachusetts Bay Transportation Authority	46.49	17.37	0.75
Regional Transportation District	28.49	22.65	0.5
Port Authority of Allegheny County 345 Sixth Av	29.21	14.19	1
Metro Transit	29.21	14.19	1
Alameda-Contra Costa Transit District	36.26	10.89	1
The Greater Cleveland Regional Transit Authority	25.72	13.85	1
Pace, Suburban Bus Division	23.87	13.85	1
Metropolitan Atlanta Rapid Transit Authority	37.34	57.11	1
GTJC	57.11	57.11	2
Tri-County Metropolitan Transportation Dist. of C	35.25	32.78	0.75
Miami-Dade Transit	35.25	32.78	0.75
Utah Transit Authority	20.84	20.84	0.5

Transit Agency	Operating Expense Per Capita	Alt Score
King County Department of Transportation - Me	\$144.19	0.5
Massachusetts Bay Transportation Authority	\$49.20	1.5
Regional Transportation District	\$85.89	1
Port Authority of Allegheny County 345 Sixth Av	\$141.59	0.5
Metro Transit	\$113.41	0.75
Alameda-Contra Costa Transit District	\$139.59	0.5
The Greater Cleveland Regional Transit Authority	\$100.00	0.5
Pace, Suburban Bus Division	\$26.27	1.5
Metropolitan Atlanta Rapid Transit Authority	\$130.20	0.75
GTJC	\$23.44	1.5
Tri-County Metropolitan Transportation Dist. of C	\$125.92	0.75
Miami-Dade Transit	\$85.22	1
Utah Transit Authority	\$55.41	1

Transit Agency	Operating Expense Per Revenue Hour	Alt Score
King County Department of Transportation - Me	\$102.64	0.75
Massachusetts Bay Transportation Authority	\$54.76	0.75
Regional Transportation District	\$63.31	1
Port Authority of Allegheny County 345 Sixth Av	\$97.83	0.75
Metro Transit	\$100.78	0.75
Alameda-Contra Costa Transit District	\$101.00	0.75
The Greater Cleveland Regional Transit Authority	\$71.11	1.5
Pace, Suburban Bus Division	\$51.01	1
Metropolitan Atlanta Rapid Transit Authority	\$115.19	0
GTJC	\$92.89	1
Tri-County Metropolitan Transportation Dist. of C	\$92.25	1
Miami-Dade Transit	\$92.25	1
Utah Transit Authority	\$91.86	0.75

Transit Agency	Operating Expense Per Revenue Hour	Alt Score
King County Department of Transportation - Me	\$102.64	0.75
Massachusetts Bay Transportation Authority	\$54.76	0.75
Regional Transportation District	\$63.31	1
Port Authority of Allegheny County 345 Sixth Av	\$97.83	0.75
Metro Transit	\$100.78	0.75
Alameda-Contra Costa Transit District	\$101.00	0.75
The Greater Cleveland Regional Transit Authority	\$71.11	1.5
Pace, Suburban Bus Division	\$51.01	1
Metropolitan Atlanta Rapid Transit Authority	\$115.19	0
GTJC	\$92.89	1
Tri-County Metropolitan Transportation Dist. of C	\$92.25	1
Miami-Dade Transit	\$92.25	1
Utah Transit Authority	\$91.86	0.75

Transit Agency	Passenger Trips Per Revenue Mile	Alt Score
King County Department of Transportation - Me	2.18	0.75
Massachusetts Bay Transportation Authority	4.17	1.5
Regional Transportation District	1.92	0.75
Port Authority of Allegheny County 345 Sixth Av	2.92	0.75
Metro Transit	2.92	0.75
Alameda-Contra Costa Transit District	3.11	1
The Greater Cleveland Regional Transit Authority	2.05	0.75
Pace, Suburban Bus Division	1.69	0.75
Metropolitan Atlanta Rapid Transit Authority	2.99	1
GTJC	2.99	1
Tri-County Metropolitan Transportation Dist. of C	2.69	0.75
Miami-Dade Transit	2.69	0.75
Utah Transit Authority	1.14	0.5

Transit Agency	Revenue Miles Between Failures	Alt Score
King County Department of Transportation - Me	145,757	0.75
Massachusetts Bay Transportation Authority	151,820	0.75
Regional Transportation District	139,010	0.75
Port Authority of Allegheny County 345 Sixth Av	163,426	1
Metro Transit	163,426	1
Alameda-Contra Costa Transit District	88,065	0.75
The Greater Cleveland Regional Transit Authority	80,420	0.75
Pace, Suburban Bus Division	415,523	2
Metropolitan Atlanta Rapid Transit Authority	201,939	1
GTJC	21,338	0.5
Tri-County Metropolitan Transportation Dist. of C	154,078	0.75
Miami-Dade Transit	154,078	0.75
Utah Transit Authority	346,455	1.5

Transit Agency	Veh. Maint. Expense Per Operating Hour	Alt Score
King County Department of Transportation - Me	\$1,028	1
Massachusetts Bay Transportation Authority	\$4,762	0.75
Regional Transportation District	\$9,786	1
Port Authority of Allegheny County 345 Sixth Av	\$3,844	0.75
Metro Transit	\$3,844	1.5
Alameda-Contra Costa Transit District	\$20,078	1
The Greater Cleveland Regional Transit Authority	\$2,925	1
Pace, Suburban Bus Division	\$6,596	1.5
Metropolitan Atlanta Rapid Transit Authority	\$7,892	0.5
GTJC	\$26,836	0.5
Tri-County Metropolitan Transportation Dist. of C	\$6,776	1.5
Miami-Dade Transit	\$6,776	1.5
Utah Transit Authority	\$20,465	1

Transit Agency	Veh. Maint. Expense Per Operating Hour	Alt Score
King County Department of Transportation - Me	\$1,028	1
Massachusetts Bay Transportation Authority	\$4,762	0.75
Regional Transportation District	\$9,786	1
Port Authority of Allegheny County 345 Sixth Av	\$3,844	0.75
Metro Transit	\$3,844	1.5
Alameda-Contra Costa Transit District	\$20,078	1
The Greater Cleveland Regional Transit Authority	\$2,925	1
Pace, Suburban Bus Division	\$6,596	1.5
Metropolitan Atlanta Rapid Transit Authority	\$7,892	0.5
GTJC	\$26,836	0.5
Tri-County Metropolitan Transportation Dist. of C	\$6,776	1.5
Miami-Dade Transit	\$6,776	1.5
Utah Transit Authority	\$20,465	1

Initial Benchmarking Results: Large Group (< 1000 Vehicles)

Transit Agency	Revenue Miles Per Operating Expense	Alt Score	Gen. Admin. Expense Per Operating Expense	Alt Score	Local Revenue Per Operating Expense (System Total)	Alt Score
King County Department of Transportation - Me	8.03%	0.5	11.62%	1.5	63.79%	1
Massachusetts Bay Transportation Authority	1.61%	1.5	12.49%	0.5	19.45%	0.75
Regional Transportation District	8.10%	0.5	22.25%	0.5	63.72%	1
Port Authority of Allegheny County 345 Sixth Av	3.62%	0.75	19.33%	0.5	37.66%	0.5
Metro Transit	17.07%	0.75	17.07%	0.75	68.78%	1
Alameda-Contra Costa Transit District	2.12%	1	17.07%	0.75	68.78%	1
The Greater Cleveland Regional Transit Authority	7.11%	0.5	21.85%	0.5	76.62%	1.5
Pace, Suburban Bus Division	2.33%	1	16.76%	1	4.89%	0.5
Metropolitan Atlanta Rapid Transit Authority	2.86%	1	15.50%	1	62.01%	1
Tri-County Metropolitan Transportation Dist. of C	2.83%	1	11.96%	1.5	6.00%	0.5
Miami-Dade Transit	4.90%	0.75	11.94%	0.5	52.15%	1
Utah Transit Authority	4.68%	0.75	24.60%	0.5	61.24%	1

Transit Agency	Revenue Miles Per Peak Vehicle	Alt Score	Vehicle Hours Per Peak Vehicle	Alt Score	Revenue Miles Per Total Vehicles	Alt Score
King County Department of Transportation - Me	41.485	0.75	2,847	0.75	32,188	1
Massachusetts Bay Transportation Authority	33.733	0.5	3,010	0.75	24,965	0.75
Regional Transportation District	52,938	1.5	3,306	0.75	31,555	1
Port Authority of Allegheny County 345 Sixth Av	45,051	0.75	2,977	0.75	28,662	0.75
Metro Transit	40,685	0.75	3,234	1	26,387	0.75
Alameda-Contra Costa Transit District	40,265	0.75	3,234	1	29,268	0.75
Pace, Suburban Bus Division	41,638	1	2,777	0.75	39,543	1
The Greater Cleveland Regional Transit Authority	48,838	0.75	3,582	0.75	38,288	1.5
Metropolitan Atlanta Rapid Transit Authority	53.137	1.5	3,060	0.75	18,435	1
Tri-County Metropolitan Transportation Dist. of C	28.401	0.5	3,555	1	33,033	1
G.T.C.	46.871	1	3,945	1.5	34,393	1.5
Miami-Dade Transit	53,685	1.5	2,289	0.5	24,600	0.75
Utah Transit Authority	35,010	0.75				

Transit Agency	Revenue Hours Per Total Vehicles	Alt Score	Revenue Miles Per Vehicle Ratio	Alt Score	Composite Score (Measures Only)
King County Department of Transportation - Me	2,403	1	5.33%	1	24.00
Massachusetts Bay Transportation Authority	2,239	0.75	18.33%	0.75	24.00
Regional Transportation District	2,178	0.75	34.92%	1.5	27.50
Port Authority of Allegheny County 345 Sixth Av	2,178	0.75	20.33%	0.75	21.75
Metro Transit	1,930	0.75	20.33%	0.75	21.75
Alameda-Contra Costa Transit District	2,507	1	18.57%	0.75	20.00
The Greater Cleveland Regional Transit Authority	2,416	1	23.45%	1	20.75
Pace, Suburban Bus Division	2,050	0.75	12.79%	0.5	20.25
Metropolitan Atlanta Rapid Transit Authority	3,085	1.5	18.09%	0.75	20.00
G.T.C.	2,018	0.75	20.24%	1	20.00
Tri-County Metropolitan Transportation Dist. of C	2,680	1	33.82%	1.5	19.75
Miami-Dade Transit	2,680	1	33.82%	1.5	19.75
Utah Transit Authority	1,950	1	27.79%	1	19.50

