

202 Community Awareness Plan

Community Awareness Plan (CAP)

The CAP is developed for the design and construction phases of a project and is an effective way of identifying and documenting appropriate outreach activities based on the type of project and potential community concerns. Most importantly, the CAP should provide a strategic plan to achieve the following:

- Determine design implications in relation to community impacts
- Resolve controversial issues during the design phase
- Develop and maintain stakeholder support for the project
- Ensure commitments are met



FDOT CAP Guidelines for design and construction identify four levels of public involvement based on the type of project:

Level 1: Project is noncontroversial, causes negligible accessibility impacts, and causes minimal traffic disruption.

Level 2: Project has general public acceptance, little impact on accessibility or traffic, and a moderate degree of traffic disruption. Examples include urban resurfacing, bridge repair projects, and other construction activities that may require lane closures.

Level 3: Project may be controversial, will significantly impact traffic flow, or will significantly affect accessibility to properties (temporarily or permanently). Examples are parking removal, median openings/closures, access management issues, traffic signal removal, roadway widening, major reconstruction, and projects including detours.

Level 4: Project involves interstate work, including maintenance work, road widening, temporary ramp closures, constructing a new interchange, and major reconstruction. Also included are projects that require temporary closure (i.e., for the duration of the construction or maintenance work) or permanent total closure of the roadway, bridges, and railroad crossings.

Specific details and requirements for CAPs can be found in [Chapter 104 of FDOT Design Manual \(FDM\)](#). The information provided in FDM 104 includes a suggested CAP outline and a list of typical public involvement activities corresponding to the CAP level. The community engagement team should also be aware of any District-specific CAP requirements.