

## 110 Outreach During Operations and Maintenance



Like construction, community engagement during operations and maintenance is typically focused on informing people about lane closures, work zones, detours, and temporary access impacts, if any.

Examples of operations activities include improvements to traffic signals, pavement marking, and signage.

Example maintenance activities are roadside mowing/landscaping, pavement repairs, and drainage system upkeep. Community engagement during operations and maintenance activities may be limited to the use of variable message signs (VMS) and the PIO's weekly traffic report. However, there may be times when public meetings or one-on-one meetings are necessary to address the concerns of adjacent property owners, neighborhoods, or businesses.

