

APPENDIX A

2014 Florida Resident Customer Survey

Florida Department of Transportation

Statewide Detailed Results

All Response Categories

The Florida Department of Transportation (FDOT) is conducting a survey to assess satisfaction with Florida’s State Highway System. When filling out this survey, please think of the State Highway System as the Florida Turnpike, interstates, freeways, expressways, or highways with U.S. numbers or State Road numbers. (Provide examples of SHS roads in the respondent’s area).

PART I

Questions below deal with **how well a driver is able to see key signing and road markings**. Please indicate how well the following items assist you when traveling on the State Highway System near your area:

Item	Year	Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Valid N	Missing N
A. Spacing of exits and crossroad signs allow me enough time for travel decisions.	2014	25%	64%	8%	2%	1%	3,079	110
	2011	22%	67%	7%	2%	3%	2,864	17
	2009	20%	69%	7%	2%	3%	2,793	14
	2007	19%	66%	9%	2%	4%	2,781	22
	2006	18%	67%	9%	2%	4%	2,780	22
	2004	18%	70%	9%	1%	3%	2,790	18
	2002	13%	72%	11%	2%	2%	1,740	12
	2000	13%	74%	9%	2%	1%	1,742	10
B. Overall, road signs are visible.	2014	25%	67%	6%	1%	1%	3,081	108
	2011	24%	67%	6%	1%	1%	2,868	13
	2009	21%	71%	6%	1%	1%	2,802	5
	2007	21%	68%	8%	1%	2%	2,794	9
	2006	19%	68%	10%	1%	2%	2,792	10
	2004	20%	71%	8%	1%	1%	2,800	8
	2002	16%	74%	8%	1%	1%	1,747	5
	2000	14%	75%	10%	1%	1%	1,748	4

Item	Year	Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Valid N	Missing N
C. Road signs are clearly readable.	2014	27%	63%	8%	1%	1%	3,065	124
	2011	25%	66%	7%	1%	1%	2,870	11
	2009	23%	68%	7%	1%	2%	2,801	6
	2007	22%	67%	8%	1%	2%	2,792	11
	2006	21%	68%	9%	1%	1%	2,797	5
	2004	21%	70%	7%	1%	1%	2,800	8
	2002	19%	71%	9%	1%	1%	1,752	0
	2000	12%	76%	10%	1%	1%	1,748	4
D. During the day, the visibility of roadway striping and markings is good.	2014	24%	65%	9%	2%	1%	3,074	115
	2011	23%	68%	7%	1%	1%	2,867	14
	2009	20%	69%	8%	1%	2%	2,799	8
	2007	19%	67%	10%	1%	2%	2,795	8
	2006	19%	69%	10%	1%	2%	2,788	14
	2004	18%	70%	10%	1%	1%	2,798	10
	2002	14%	72%	12%	1%	1%	1,746	6
	2000	15%	74%	10%	1%	1%	1,725	27
E. At night, the visibility of roadway striping and markings is good.	2014	15%	54%	23%	5%	3%	3,083	106
	2011	13%	54%	22%	3%	7%	2,842	39
	2009	12%	55%	23%	3%	8%	2,769	38
	2007	11%	53%	25%	4%	7%	2,755	48
	2006	11%	52%	28%	5%	5%	2,755	47
	2004	10%	55%	26%	4%	5%	2,775	33
	2002	7%	56%	28%	4%	4%	1,726	26
	2000	8%	56%	28%	5%	4%	1,774	8

PART II

The next set of questions asks about your experiences with construction zones on the State Highway System.

Item	Year	Yes	No	Valid N	Missing N
A. Have you traveled through a FDOT construction project in the last 12 months?	2014	90%	11%	2,948	241
	2011	83%	17%	2,852	29
	2009	85%	15%	2,785	22
	2007	88%	12%	2,776	27
	2006	89%	11%	2,771	31
	2004	88%	12%	2,784	24
	2002	88%	12%	1,742	10
	2000	86%	14%	1,730	22

If you answered no to II-A, please skip to Part III. If you answered yes to question II-A, please proceed to question II-B.

Item	Year	Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Valid N	Missing N
B. When FDOT construction projects were initiated in my area, I was notified through various media (newspaper, radio, television, fliers, etc.).	2014	12%	44%	25%	8%	11%	2,604	33
	2011	9%	38%	37%	8%	8%	2,326	39
	2009	8%	38%	37%	9%	8%	2,357	19
	2007	10%	38%	34%	10%	9%	2,413	38
	2006	8%	39%	36%	10%	7%	2,430	37
	2004	8%	39%	36%	10%	7%	2,403	0
	2002	8%	43%	36%	9%	4%	1,512	24
	2000	6%	41%	38%	11%	4%	1,443	309
C. Construction zones were safe to travel through.	2014	12%	61%	21%	4%	2%	2,610	27
	2011	10%	61%	23%	4%	2%	2,360	5
	2009	10%	61%	23%	4%	2%	2,375	1
	2007	8%	55%	27%	7%	3%	2,444	7
	2006	8%	54%	30%	6%	3%	2,459	8
	2004	8%	55%	30%	5%	2%	2,433	0
	2002	7%	56%	30%	6%	1%	1,535	1
	2000	6%	58%	29%	6%	1%	1,473	279

Item	Year	Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Valid N	Missing N
D. When road construction was in progress, I was easily able to access local businesses.	2014	8%	49%	31%	6%	6%	2,607	30
	2011	6%	47%	35%	7%	5%	2,351	14
	2009	5%	48%	35%	6%	5%	2,365	11
	2007	5%	45%	36%	10%	5%	2,451	10
	2006	5%	41%	41%	8%	5%	2,448	19
	2004	5%	45%	40%	7%	4%	2,424	0
	2002	4%	42%	42%	10%	3%	1,522	14
	2000	3%	40%	43%	10%	3%	1,470	282
E. Construction projects on state roads were completed in a timely manner.	2014	7%	34%	34%	14%	12%	2,580	57
	2011	5%	34%	39%	12%	10%	2,305	60
	2009	4%	35%	37%	14%	10%	2,357	19
	2007	3%	28%	40%	20%	9%	2,392	59
	2006	3%	25%	44%	20%	8%	2,404	63
	2004	2%	29%	43%	18%	8%	2,374	0
	2002	3%	30%	41%	20%	7%	1,508	28
	2000	3%	29%	44%	18%	6%	1,440	312
F. I was satisfied with the results of the completed FDOT projects.	2014	17%	62%	11%	4%	7%	2,582	55
	2011	16%	68%	9%	3%	5%	2,345	20
	2009	16%	70%	9%	2%	4%	2,366	10
	2007	15%	65%	11%	3%	7%	2,424	27
	2006	12%	68%	11%	3%	6%	2,447	20
	2004	12%	66%	12%	3%	6%	2,408	0
	2002	11%	71%	11%	3%	4%	1,516	20
	2000	10%	71%	11%	3%	5%	1,469	283

PART III

The following questions relate to travel on the State Highway System in your area. Please indicate your level of agreement with the following statements.

Item	Year	Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Valid N	Missing N
A. I am satisfied with the amount of time it takes to travel within my city or town.	2014	12%	54%	24%	8%	1%	3,033	156
	2011	13%	60%	20%	6%	2%	2,869	12
	2009	13%	59%	21%	7%	1%	2,803	4
	2007	9%	52%	27%	10%	2%	2,786	17
	2006	8%	46%	32%	13%	2%	2,792	10
	2004	8%	53%	26%	11%	2%	2,801	7
	2002	7%	54%	27%	12%	1%	1,746	6
	2000	6%	52%	31%	11%	1%	1,747	5
B. I am satisfied the amount of time it takes to travel between cities or towns	2014	12%	59%	21%	6%	2%	3,024	165
	2011	12%	63%	18%	4%	3%	2,866	15
	2009	11%	64%	18%	4%	3%	2,794	13
	2007	8%	60%	22%	6%	4%	2,781	22
	2006	7%	55%	28%	8%	2%	2,778	24
	2004	8%	59%	24%	6%	3%	2,797	11
	2002	6%	63%	23%	6%	2%	1,744	8
	2000	5%	62%	26%	6%	2%	1,736	16
C. The overall level of traffic congestion on the State Highway System is acceptable.	2014	6%	47%	34%	11%	2%	3,024	165
	2011	6%	48%	33%	9%	3%	2,859	22
	2009	6%	47%	34%	10%	3%	2,791	14
	2007	4%	38%	39%	15%	4%	2,785	18
	2006	3%	35%	42%	17%	2%	2,787	15
	2004	4%	40%	40%	15%	2%	2,797	11
	2002	3%	42%	37%	17%	1%	1,743	9
	2000	2%	42%	38%	17%	1%	1,740	12
D. Roadsides on the State Highway System are attractive.	2014	10%	58%	21%	5%	7%	3,028	161
	2011	7%	62%	20%	2%	9%	2,861	20
	2009	7%	62%	20%	2%	10%	2,786	19
	2007	6%	60%	21%	3%	10%	2,769	40
	2006	5%	64%	20%	2%	9%	2,776	26
	2004	5%	66%	19%	2%	7%	2,784	24
	2002	5%	68%	20%	2%	5%	1,735	17
	2000	4%	68%	21%	2%	5%	1,737	15

Item	Year	Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Valid N	Missing N
E. Roadsides on the State Highway System in my area are kept free of litter.	2014	12%	60%	20%	5%	4%	3,025	164
	2011	10%	69%	16%	2%	3%	2,865	16
	2009	10%	67%	17%	3%	3%	2,795	10
	2007	8%	67%	18%	3%	4%	2,803	16
	2006	8%	69%	18%	3%	3%	2,789	13
	2004	8%	70%	17%	3%	2%	2,791	17
	2002	8%	74%	15%	2%	1%	1,745	7
	2000	6%	72%	18%	3%	2%	1,734	18
F. I am familiar with anti-litter efforts in my community.*	2014	14%	49%	23%	4%	11%	3,027	162
G. Anti-litter educational campaigns are effective in curbing litter behavior.*	2014	10%	37%	28%	7%	17%	3,021	168
H. The timing of traffic signals allows pedestrians enough time to cross State Highway System roads.	2014	11%	52%	20%	6%	12%	3,026	163
	2011	7%	54%	23%	5%	11%	2,811	70
	2009	7%	54%	22%	6%	12%	2,764	41
	2007	5%	51%	25%	6%	13%	2,733	70
	2006	5%	54%	26%	7%	9%	2,742	60
	2004	4%	58%	23%	5%	11%	2,745	63
	2002	4%	57%	25%	6%	8%	1,702	50

* New question added for the 2014 survey cycle.

Item	Year	Yes	No	Valid N	Missing N
3B1. Do you believe more bike lanes are needed along state roads.	2014	67%	33%	2,944	245
	2011	59%	41%	2,759	122
	2009	60%	40%	2,738	69
	2007	61%	40%	2,708	95
	2006	61%	40%	2,717	85
	2004	58%	42%	2,718	90

If you answered “Yes” to question 3B1, please indicate your level of agreement about the need for the following types of bike lanes.

Item	Year	Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Valid N	Missing N
A. Designated bike lanes on roadways.*	2014	36%	43%	14%	6%	2%	1,929	54
	2011	39%	45%	5%	2%	9%	1,621	8
	2009	36%	45%	8%	2%	10%	1,653	2
	2007	32%	52%	7%	1%	8%	1,643	6
	2006	30%	56%	6%	1%	7%	1,630	15
	2004	29%	55%	9%	2%	6%	1,574	0
B. Bike paths separated from roads.*	2014	57%	35%	5%	1%	3%	1,946	37
	2011	42%	46%	6%	1%	6%	1,624	5
	2009	40%	49%	6%	1%	4%	1,646	9
	2007	38%	48%	6%	1%	7%	1,642	7
	2006	35%	53%	8%	1%	4%	1,639	6
	2004	38%	51%	6%	1%	3%	1,577	0

* In 2006 and 2004, Item A read: “Designated bike lanes at the edge of roads,” and Item B read: “Bicycle trails separated from roads.”

Item	Year	Yes	No	Valid N	Missing N
3B2. Do you believe more sidewalks are needed along state roads?	2014	75%	25%	2,544	645
	2011	60%	40%	2,774	107
	2009	60%	40%	2,742	65
	2007	60%	40%	2,717	86
	2006	63%	37%	2,738	64
	2004	61%	40%	2,737	71

If you answered “Yes” to question 3B2, please indicate your level of agreement about the need for the following type of sidewalks.

Item	Year	Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Valid N	Missing N
A. Sidewalks directly adjacent to the road.	2014	18%	35%	34%	10%	3%	1,840	76
	2011	14%	50%	23%	4%	9%	1,636	14
	2009	12%	53%	23%	3%	9%	1,621	14
	2007	13%	49%	21%	4%	13%	1,616	18
	2006	11%	56%	22%	3%	7%	1,709	19
	2004	10%	53%	26%	4%	7%	1,638	0

Item	Year	Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion	Valid N	Missing N
B. Sidewalks with grass/landscaping between the sidewalk and road.	2014	54%	38%	5%	1%	3%	1,887	29
	2011	33%	50%	10%	1%	7%	1,639	11
	2009	30%	53%	10%	1%	6%	1,629	6
	2007	29%	55%	8%	1%	7%	1,626	8
	2006	30%	56%	10%	1%	4%	1,723	5
	2004	29%	56%	10%	1%	4%	1,649	0

PART IV

Please rate your overall satisfaction with these aspects of the State Highway System.

Item	Year	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	No Opinion	Valid N	Missing N
A. Overall safety on state roads.	2014	12%	70%	14%	2%	2%	2,978	211
	2011	13%	64%	12%	3%	8%	2,866	15
	2009	12%	62%	14%	3%	10%	2,803	4
	2007	9%	59%	19%	5%	8%	2,795	8
	2006	7%	61%	20%	4%	8%	2,796	6
	2004	10%	63%	17%	4%	7%	2,803	5
	2002	9%	69%	6%	4%	2%	1,748	4
	2000	8%	68%	18%	4%	3%	1,745	7
B. Being able to walk safely on state road sidewalks. *	2014	5%	36%	46%	13%	*	2,389	218
	2011	6%	55%	31%	7%	*	1,965	87
	2009	5%	55%	32%	8%	*	1,915	NA
	2007	5%	53%	34%	9%	*	1,918	87
	2006	4%	49%	38%	9%	*	2,082	102
	2004	5%	55%	32%	8%	*	2,726	82
	2002	4%	54%	33%	9%	*	1,407	345
C. Being able to ride bicycles safely on state roads. *	2014	3%	25%	53%	19%	*	2,312	214
	2011	3%	27%	53%	17%	*	1,975	85
	2009	2%	27%	56%	15%	*	1,928	NA
	2007	2%	26%	56%	16%	*	1,914	82
	2006	2%	26%	58%	15%	*	2,088	94
	2004	1%	29%	54%	15%	*	2,738	70
	2002	2%	28%	53%	16%	*	1,413	339

Item	Year	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	No Opinion	Valid N	Missing N
D. Shoulders on state roads are adequate for my needs.	2014	8%	54%	24%	5%	9%	2,983	206
	2011	5%	57%	22%	3%	13%	2,845	36
	2009	5%	57%	23%	4%	12%	2,774	33
	2007	4%	56%	24%	4%	12%	2,748	55
	2006	5%	65%	20%	3%	8%	2,743	59
E. Overall smoothness of the roads in the State Highway System.	2014	10%	63%	19%	6%	2%	3,001	188
	2011	10%	64%	18%	4%	4%	2,872	9
	2009	10%	64%	18%	4%	4%	2,789	18
	2007	8%	61%	21%	5%	5%	2,781	22
	2006	8%	62%	21%	5%	4%	2,777	25
	2004	8%	61%	22%	6%	3%	2,789	19
	2002	6%	63%	23%	6%	1%	1,738	14
2000	6%	64%	22%	6%	1%	1,746	6	
F. The overall transportation system provided by FDOT.	2014	9%	65%	14%	4%	8%	2,978	211
	2011	7%	60%	12%	2%	19%	2,799	82
	2009	6%	61%	13%	3%	18%	2,737	70
	2007	5%	57%	15%	3%	20%	2,702	101
	2006	4%	58%	16%	3%	19%	2,715	87
	2004	5%	61%	13%	3%	18%	2,737	71
	2002	3%	65%	15%	4%	14%	1,698	54
2000	3%	66%	14%	4%	13%	1,693	59	

* Questions not asked in the 2000 survey. The rate of “no opinion” was high for these questions (e.g., over 18%). The percentages displayed are net of “no opinion”, since these questions do not appear to reflect current “customer requirements.”

PART V

To help us ensure that we are reaching all segments of Florida’s diverse population, please tell us a little bit about yourself.

A. How many years have you been driving in Florida? _____

	2014	2011	2009	2007	2006	2004	2002	2000
Less than a year to 5 years	7%	8%	12%	14%	14%	18%	18%	20%
6 to 10 years	10%	12%	13%	13%	13%	13%	15%	15%
11 to 15 years	12%	11%	11%	11%	12%	14%	13%	15%
16 to 20 years	39%	12%	12%	13%	14%	14%	14%	15%
21 to 25 years	32%	10%	11%	11%	11%	10%	10%	10%
26 to 30 years	*	12%	13%	13%	12%	11%	11%	10%
31 to 35 years	*	7%	7%	8%	6%	6%	5%	5%
36 to 40 years	*	10%	8%	8%	8%	6%	5%	5%
More than 40 years	*	18%	15%	11%	11%	9%	9%	7%
Valid N	2,933	2,859	2,792	2,784	2,802	2,808	1,752	N/A
Missing N	256	22	15	19	0	0	0	N/A

*2014 survey combined all drivers with 21 or more years as one category.

B. In which county do you drive the most? _____

County	2014	2011	2009	2007	2004	2000
Alachua	2.4%	2%	2.5%	3%	1.9%	1.4%
Baker	0.3%	0.1%	0.3%	0%	0%	0.1%
Bay	2.1%	2%	2.1%	2%	1.5%	1.0%
Bradford	0.1%	0.2%	0.1%	0.1%	0.1%	0.1%
Brevard	2.0%	3%	2.5%	3.4%	2.4%	3.2%
Broward	6.2%	6%	6.2%	6.5%	7%	10.3%
Calhoun	0.0%	0.1%	0.1%	0.1%	0%	0.1%
Charlotte	1.4%	1%	0.9%	1.2%	1.3%	1.0%
Citrus	1.1%	1%	0.8%	1.2%	0.7%	0.8%
Clay	0.9%	1%	1.0%	1.4%	1.1%	0.8%
Collier	1.2%	3%	1.6%	1.5%	1.7%	1.4%
Columbia	0.6%	0.4%	0.6%	0.5%	0.5%	0.3%
Dade	13.0%	13%	13.4%	13.1%	13.9%	12.7%
DeSoto	0.2%	0%	0.1%	0.3%	0.1%	0.2%
Dixie	0.2%	0.1%	0.1%	0.1%	0.1%	0.1%

County	2014	2011	2009	2007	2004	2000
Duval	5.3%	4%	6.5%	6.1%	7.0%	4.9%
Escambia	2.7%	3%	3.1%	3.1%	3.6%	1.9%
Flagler	0.6%	0.3%	0.5%	0.4%	0.4%	0.3%
Franklin	0.1%	0.2%	0.1%	0.1%	0.2%	0.1%
Gadsden	0.1%	0.3%	0.5%	0.4%	0.2%	0.3%
Gilchrist	0.1%	0%	0.0%	0.0%	0.1%	0.0%
Glades	0.1%	0%	0.1%	0.1%	0.0%	0.1%
Gulf	0.1%	0.3%	0.1%	0.1%	0.1%	0.1%
Hamilton	0.2%	0.2%	0.2%	0%	0.1%	0.0%
Hardee	0.1%	0.1%	0.0%	0.1%	0.1%	0.1%
Hendry	0.1%	0%	0.1%	0.1%	0.0%	0.2%
Hernando	1.4%	1%	0.9%	1%	0.8%	0.9%
Highlands	1.0%	1%	0.7%	0.7%	0.5%	0.6%
Hillsborough	7.2%	5%	5.6%	5.6%	5.8%	6.2%
Holmes	0.1%	0.1%	0.3%	0.3%	0.1%	0.1%
Indian River	0.8%	1%	0.8%	0.9%	0.5%	0.8%
Jackson	0.1%	0.3%	0.3%	0.4%	0.6%	0.3%
Jefferson	0.1%	0.1%	0.1%	0.1%	0.1%	0.1%
Lafayette	0.0%	0.1%	0.1%	0.2%	0%	0.0%
Lake	0.9%	2%	1.4%	1.1%	1.0%	1.3%
Lee	3.4%	3%	3.1%	2.9%	3.0%	2.8%
Leon	4.0%	2%	2.6%	3.0%	3.1%	1.5%
Levy	0.2%	0.2%	0.3%	0.5%	0.5%	0.2%
Liberty	0.1%	0.1%	0.1%	0%	0.1%	0.0%
Madison	0.1%	0.1%	0.2%	0.1%	0.1%	0.1%
Manatee	1.5%	2%	1.4%	1.7%	1.7%	1.8%
Marion	1.9%	2%	1.7%	1.3%	1.9%	1.6%
Martin	0.7%	1%	0.6%	0.6%	0.5%	0.9%
Monroe	0.7%	1%	0.6%	0.9%	0.7%	0.6%
Nassau	0.6%	1%	0.5%	0.5%	0.5%	0.3%
Okaloosa	2.4%	2%	1.8%	1.9%	2.1%	1.1%
Okeechobee	0.2%	0.4%	0.2%	0.2%	0.4%	0.2%
Orange	4.0%	4%	3.5%	3.6%	4.4%	5.2%
Osceola	0.6%	1%	0.6%	0.5%	0.5%	0.9%
Palm Beach	4.4%	6%	5.4%	5.4%	5.4%	7.3%
Pasco	2.7%	3%	2.3%	1.9%	2.0%	2.4%

County	2014	2011	2009	2007	2004	2000
Pinellas	4.8%	5%	4.7%	4.5%	5.0%	6.9%
Polk	3.0%	4%	3.0%	3.1%	3.1%	3.1%
Putnam	0.3%	1%	0.4%	0.4%	0.6%	0.5%
Sarasota	2.3%	4%	2.6%	2.3%	2.5%	2.4%
Seminole	2.9%	2%	1.3%	1.5%	1.3%	2.2%
St. Johns	1.0%	1%	1.2%	1.5%	0.9%	0.7%
St. Lucie	0.6%	1%	1.2%	0.8%	0.8%	1.2%
Santa Rosa	1.2%	2%	1.9%	1.4%	1.6%	0.6%
Sumter	0.4%	1%	0.4%	0.5%	0.3%	0.3%
Suwannee	0.3%	0.1%	0.3%	0.3%	0.3%	0.2%
Taylor	0.1%	0.2%	0.1%	0.1%	0.2%	0.1%
Union	0.1%	0%	0.1%	0%	0.1%	0.0%
Volusia	1.7%	2%	2.3%	2.1%	2.3%	3.0%
Wakulla	0.2%	0.1%	0.3%	0.2%	0.1%	0.1%
Walton	0.6%	1%	0.4%	0.8%	0.3%	0.2%
Washington	0.1%	0.1%	0.4%	0.5%	0.3%	0.1%
Valid N	1,611	2,881	2,807	2,776	2,799	N/A
Missing N	1,578	0	0	27	0	N/A

C. How do you most often travel in Florida?

	2014	2011	2009	2007	2006	2004	2002	2000
Car	70%	82%	79%	70%	79%	78%	77%	79%
Van	5%	4%	4%	7%	5%	5%	5%	6%
Taxi	<1%	<1%	0%	0%	0%	0%	0%	0%
Truck/Sport Utility Vehicle	18%	12%	13%	21%	15%	15%	15%	14%
Motorcycle	3%	1%	1%	<1%	<1%	<1%	0%	0%
Bus	2%	<1%	0%	<1%	1%	<1%	1%	0%
Other (please specify)	2%	2%	3%	1%	1%	1.2%	2%	0%
Valid N	2,980	2,864	2,801	2,798	2,796	2,805	1,751	1,751
Missing N	209	17	6	5	6	3	1	1

D. Which of these alternative travel modes, if any, have you used in the last 12 months?

(Need not total 100%)	2014	2011	2009	2007	2006	2004	2002	2000
Carpool	8%	12%	15%	14%	13%	14%	14%	13%
Vanpool	2%	1%	2%	4%	4%	4%	3%	2%
Walk	21%	20%	24%	31%	34%	33%	25%	18%
City Bus	6%	5%	7%	7%	7%	7%	7%	6%
Bicycle	23%	17%	18%	20%	20%	21%	18%	15%
None/Don't Know/Refused	*	1%	<1%	<1%	<1%	<1%	<1%	<1%

*2014 survey did not include a response for "None/Don't Know/Refused".

E. Please indicate whether you are male or female.

	2014	2011	2009	2007	2006	2004	2002	2000
Male	52%	42%	42%	42%	41%	41%	43%	45%
Female	46%	58%	58%	58%	59%	59%	58%	55%
Prefer not to answer	2%	0%	0%	0%	0%	0%	0%	0%

F. Please check the box that best describes your age.

	2014	2011	2009	2007	2006	2004	2002	2000
18-24	1%	2%	3%	4%	4%	6%	9%	0%
25-34	5%	5%	7%	8%	9%	14%	16%	10%
35-44	9%	10%	15%	18%	18%	22%	22%	16%
45-54	18%	19%	21%	23%	22%	23%	21%	24%
55-64	25%	22%	22%	21%	21%	17%	15%	19%
65 or older	38%	42%	32%	25%	25%	19%	17%	14%
Prefer not to answer/Don't Know	4%	1%	0%	1%	1%	<1%	0%	16%

G. With which racial or ethnic group do you best identify?

	2014	2011	2009	2007	2006	2004	2002	2000
White	72%	77%	75%	75%	73%	73%	72%	71%
African American, Jamaican, or other Caribbean Islanders	8%	8%	8%	10%	9%	11%	11%	10%
Hispanic, Mexican, Puerto Rican, Central or South American, Cuban, or other Spanish origin or culture	10%	9%	9%	12%	11%	12%	11%	14%
Asian & Asian American, Pakistanis, Indian, and Pacific Islanders	2%	1%	2%	2%	1%	2%	2%	2%
American Indian or Alaskan	1%	1%	1%	1%	1%	1%	1%	1%
Other	1%	3%	3%	3%	2%	2%	2%	2%
Prefer not to answer	7%	4%	4%	3%	3%	3%	3%	1%