



Florida Department of Transportation

2018 SATISFACTION SURVEY FOR FLORIDA RESIDENTS

Appendix B: Tabulations | March 12, 2019



CONTENTS

1.0 INTRODUCTION AND QUALIFICATION QUESTIONS 1
 2.0 SATISFACTION QUESTIONS 2
 3.0 TRAVEL BEHAVIOR QUESTIONS 9
 4.0 RIDE-HAILING AND EMERGING TECHNOLOGY
 QUESTIONS 13
 5.0 DEMOGRAPHIC QUESTIONS 17

LIST OF TABLES

TABLE 1-1: FDOT DISTRICT 1
 TABLE 1-2: RESIDENCY 1
 TABLE 2-1: ATTITUDES TOWARD SIGNAGE AND ROAD MARKINGS
 (STATEMENT 1) 2
 TABLE 2-2: ATTITUDES TOWARD SIGNAGE AND ROAD MARKINGS
 (STATEMENT 2) 2
 TABLE 2-3: ATTITUDES TOWARD SIGNAGE AND ROAD MARKINGS
 (STATEMENT 3) 2
 TABLE 2-4: ATTITUDES TOWARD SIGNAGE AND ROAD MARKINGS
 (STATEMENT 4) 2
 TABLE 2-5: ATTITUDES TOWARD SIGNAGE AND ROAD MARKINGS
 (STATEMENT 5) 3
 TABLE 2-6: BICYCLE LANE USE 3
 TABLE 2-7: ATTITUDES TOWARD BICYCLE LANES (STATEMENT 1) 3
 TABLE 2-8: ATTITUDES TOWARD BICYCLE LANES (STATEMENT 2) 3
 TABLE 2-9: ATTITUDES TOWARD BICYCLE LANES (STATEMENT 3) 3
 TABLE 2-10: SIDEWALK USE 4
 TABLE 2-11: ATTITUDES TOWARD SIDEWALKS (STATEMENT 1) 4
 TABLE 2-12: ATTITUDES TOWARD SIDEWALKS (STATEMENT 2) 4
 TABLE 2-13: ATTITUDES TOWARD SIDEWALKS (STATEMENT 3) 4
 TABLE 2-14: ATTITUDES TOWARD TRAVEL, TRAFFIC, AND ROADSIDES
 (STATEMENT 1) 5
 TABLE 2-15: ATTITUDES TOWARD TRAVEL, TRAFFIC, AND ROADSIDES
 (STATEMENT 2) 5
 TABLE 2-16: ATTITUDES TOWARD TRAVEL, TRAFFIC, AND ROADSIDES
 (STATEMENT 3) 5

TABLE 2-17: ATTITUDES TOWARD TRAVEL, TRAFFIC, AND ROADSIDES (STATEMENT 4).....	5
TABLE 2-18: ATTITUDES TOWARD MAJOR TRANSPORTATION CENTERS (STATEMENT 1).....	6
TABLE 2-19: ATTITUDES TOWARD MAJOR TRANSPORTATION CENTERS (STATEMENT 2).....	6
TABLE 2-20: ATTITUDES TOWARD MAJOR TRANSPORTATION CENTERS (STATEMENT 3).....	6
TABLE 2-21: ATTITUDES TOWARD MAJOR TRANSPORTATION CENTERS (STATEMENT 4).....	6
TABLE 2-22: OVERALL SATISFACTION WITH FDOT SERVICES (STATEMENT 1).....	7
TABLE 2-23: OVERALL SATISFACTION WITH FDOT SERVICES (STATEMENT 2).....	7
TABLE 2-24: OVERALL SATISFACTION WITH FDOT SERVICES (STATEMENT 3).....	7
TABLE 2-25: OVERALL SATISFACTION WITH FDOT SERVICES (STATEMENT 4).....	7
TABLE 2-26: OVERALL SATISFACTION WITH FDOT SERVICES (STATEMENT 5).....	8
TABLE 2-27: OVERALL SATISFACTION WITH FDOT SERVICES (STATEMENT 6).....	8
TABLE 2-28: OVERALL SATISFACTION WITH FDOT SERVICES (STATEMENT 7).....	8
TABLE 3-1: NAVIGATION TOOLS.....	9
TABLE 3-2: PERSONAL VEHICLE USE.....	9
TABLE 3-3: PUBLIC TRANSIT USE.....	9
TABLE 3-4: SINGLE PASSENGER RIDE-HAILING SERVICE USE.....	9
TABLE 3-5: CARPOOL RIDE-HAILING SERVICE USE.....	10
TABLE 3-6: CARSHARING SERVICE USE.....	10
TABLE 3-7: TAXI USE.....	10
TABLE 3-8: WALKING USE.....	10
TABLE 3-9: BICYCLE USE.....	11
TABLE 3-10: TRIP PURPOSES FOR PERSONAL VEHICLES.....	11
TABLE 3-11: TRIP PURPOSES FOR PUBLIC TRANSIT.....	11
TABLE 3-12: TRIP PURPOSES FOR SINGLE PASSENGER RIDE-HAILING SERVICES.....	11
TABLE 3-13: TRIP PURPOSES FOR CARPOOL RIDE-HAILING SERVICES.....	12
TABLE 3-14: TRIP PURPOSES FOR CARSHARING SERVICES.....	12
TABLE 3-15: TRIP PURPOSES FOR TAXIS.....	12
TABLE 3-16: TRIP PURPOSES FOR WALKING.....	12
TABLE 3-17: TRIP PURPOSES FOR BICYCLES.....	12
TABLE 4-1: PUBLIC TRANSIT SUBSTITUTION.....	13
TABLE 4-2: ATTITUDES TOWARD RIDE-HAILING SERVICES (STATEMENT 1).....	13
TABLE 4-3: ATTITUDES TOWARD RIDE-HAILING SERVICES (STATEMENT 2).....	13
TABLE 4-4: ATTITUDES TOWARD RIDE-HAILING SERVICES (STATEMENT 3).....	13
TABLE 4-5: ATTITUDES TOWARD RIDE-HAILING SERVICES (STATEMENT 4).....	14
TABLE 4-6: ATTITUDES TOWARD RIDE-HAILING SERVICES (STATEMENT 5).....	14
TABLE 4-7: ATTITUDES TOWARD EMERGING TECHNOLOGIES (STATEMENT 1).....	14
TABLE 4-8: ATTITUDES TOWARD EMERGING TECHNOLOGIES (STATEMENT 2).....	14
TABLE 4-9: ATTITUDES TOWARD EMERGING TECHNOLOGIES (STATEMENT 3).....	15
TABLE 4-10: ATTITUDES TOWARD EMERGING TECHNOLOGIES (STATEMENT 4).....	15
TABLE 4-11: ATTITUDES TOWARD EMERGING TECHNOLOGIES (STATEMENT 5).....	15
TABLE 4-12: ELECTRIC VEHICLE OWNERSHIP.....	15
TABLE 4-13: CONCERNS ABOUT ELECTRIC VEHICLES.....	16
TABLE 4-14: ONLINE SHOPPING.....	16
TABLE 5-1: AGE.....	17
TABLE 5-2: GENDER.....	17
TABLE 5-3: ANNUAL HOUSEHOLD INCOME.....	17
TABLE 5-4: RACE.....	18

1.0 INTRODUCTION AND QUALIFICATION QUESTIONS

TABLE 1-1: FDOT DISTRICT

FDOT Districts Linked to Florida ZIP Code Responses		
District	Count	Percent
District 1	458	14.6%
District 2	314	10.0%
District 3	222	7.1%
District 4	609	19.4%
District 5	623	19.8%
District 6	433	13.8%
District 7	485	15.4%
Total	3144	100.0%

TABLE 1-2: RESIDENCY

Which of the following best describes your living situation in Florida? BY FDOT District								
	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Permanent resident	94.1%	98.6%	97.6%	96.7%	97.4%	96.4%	96.7%	97.1%
Part-time resident	5.9%	1.4%	2.4%	3.3%	2.6%	3.6%	3.3%	2.9%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

2.0 SATISFACTION QUESTIONS

TABLE 2-1: ATTITUDES TOWARD SIGNAGE AND ROAD MARKINGS (STATEMENT 1)

When driving on major highways, the placement of exit signs allows me enough time for travel decisions. BY FDOT District

	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Strongly Agree	35.0%	35.2%	35.8%	31.7%	29.5%	31.4%	29.9%	32.1%
Agree	55.6%	50.8%	54.2%	56.4%	57.1%	52.4%	56.6%	55.2%
Disagree	5.4%	9.0%	6.1%	8.8%	8.5%	9.2%	10.2%	8.3%
Strongly Disagree	1.2%	2.6%	1.2%	2.0%	2.6%	2.9%	1.7%	2.1%
No Opinion	2.7%	2.4%	2.7%	1.1%	2.3%	4.1%	1.6%	2.3%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 2-2: ATTITUDES TOWARD SIGNAGE AND ROAD MARKINGS (STATEMENT 2)

Crossroad signs allow me enough time to make travel decisions. BY FDOT District

	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Strongly Agree	26.6%	28.2%	30.4%	28.4%	24.2%	25.6%	23.5%	26.3%
Agree	55.2%	54.2%	51.2%	54.6%	57.7%	47.3%	55.1%	54.1%
Disagree	11.0%	10.4%	13.9%	11.5%	13.1%	18.7%	16.2%	13.5%
Strongly Disagree	2.3%	3.8%	1.1%	1.9%	1.5%	2.6%	1.8%	2.1%
No Opinion	4.8%	3.4%	3.4%	3.7%	3.5%	5.8%	3.5%	4.0%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 2-3: ATTITUDES TOWARD SIGNAGE AND ROAD MARKINGS (STATEMENT 3)

Road signs are easy to read. BY FDOT District

	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Strongly Agree	28.7%	38.6%	35.2%	30.6%	30.6%	30.4%	32.7%	31.4%
Agree	59.9%	50.1%	52.9%	58.8%	58.8%	52.7%	57.0%	56.5%
Disagree	6.5%	7.1%	7.2%	7.1%	7.1%	11.9%	7.7%	8.1%
Strongly Disagree	2.7%	1.1%	3.0%	2.2%	2.2%	2.5%	1.9%	2.2%
No Opinion	2.2%	3.1%	1.7%	1.2%	1.2%	2.5%	0.7%	1.7%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 2-4: ATTITUDES TOWARD SIGNAGE AND ROAD MARKINGS (STATEMENT 4)

Roadway striping and markings are easy to see. BY FDOT District

	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Strongly Agree	29.4%	29.0%	30.6%	25.9%	26.9%	25.5%	24.2%	26.9%
Agree	56.0%	53.0%	49.1%	54.7%	55.2%	49.8%	58.0%	54.3%
Disagree	8.6%	12.8%	16.4%	15.4%	13.1%	15.3%	13.4%	13.5%
Strongly Disagree	3.0%	3.5%	0.4%	2.5%	3.4%	6.5%	3.1%	3.3%
No Opinion	3.1%	1.8%	3.4%	1.5%	1.5%	2.9%	1.3%	2.0%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 2-5: ATTITUDES TOWARD SIGNAGE AND ROAD MARKINGS (STATEMENT 5)

Overhead electronic signs on the interstate provide timely and useful information. BY FDOT District								
	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Strongly Agree	36.3%	40.2%	38.9%	29.8%	32.9%	32.6%	31.5%	33.7%
Agree	53.2%	47.0%	49.2%	57.1%	50.8%	49.5%	54.9%	52.3%
Disagree	4.8%	5.7%	5.2%	6.9%	7.8%	10.4%	7.6%	7.1%
Strongly Disagree	1.0%	2.3%	1.6%	2.3%	3.4%	3.2%	3.4%	2.6%
No Opinion	4.7%	4.7%	5.1%	4.0%	5.1%	4.4%	2.6%	4.3%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 2-6: BICYCLE LANE USE

Within the last 12 months, have you used a bicycle on or along a State Road in your area? BY FDOT District								
	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Yes	15.4%	19.2%	14.8%	17.3%	10.7%	30.8%	12.6%	16.8%
No	84.6%	80.8%	85.2%	82.7%	89.3%	69.2%	87.4%	83.1%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 2-7: ATTITUDES TOWARD BICYCLE LANES (STATEMENT 1)

Bicycle paths along State Roads but separated by trees, grass, or a physical barrier meet my expectations. BY FDOT District								
	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Strongly Agree	21.1%	21.2%	23.5%	16.1%	13.5%	21.8%	18.1%	18.4%
Agree	36.7%	34.6%	35.4%	33.9%	38.6%	33.2%	35.4%	35.5%
Disagree	12.0%	13.0%	13.8%	18.1%	15.8%	18.9%	15.2%	15.6%
Strongly Disagree	6.9%	9.4%	6.3%	8.2%	9.7%	8.1%	10.8%	8.7%
No Opinion	23.3%	21.9%	20.9%	23.8%	22.4%	17.9%	20.5%	21.8%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 2-8: ATTITUDES TOWARD BICYCLE LANES (STATEMENT 2)

Bicycle paths along but not directly on State Roads meet my expectations. BY FDOT District								
	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Strongly Agree	9.8%	17.2%	12.8%	12.1%	10.7%	14.3%	10.0%	12.0%
Agree	35.6%	29.6%	40.2%	31.2%	34.2%	35.5%	35.7%	34.2%
Disagree	21.2%	17.9%	21.7%	22.7%	22.0%	21.2%	19.6%	21.1%
Strongly Disagree	9.5%	12.3%	8.7%	11.5%	9.9%	10.0%	12.3%	10.7%
No Opinion	23.8%	23.0%	16.5%	22.5%	23.1%	19.0%	22.3%	21.9%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 2-9: ATTITUDES TOWARD BICYCLE LANES (STATEMENT 3)

Bicycles can safely ride on or along State Roads. BY FDOT District								
	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Strongly Agree	7.5%	8.9%	11.3%	7.3%	6.0%	13.9%	4.7%	8.0%
Agree	15.5%	25.7%	24.3%	19.3%	18.0%	24.3%	16.8%	19.8%
Disagree	37.9%	33.4%	41.7%	35.8%	41.2%	28.9%	37.1%	36.6%
Strongly Disagree	23.9%	18.5%	15.3%	24.8%	22.9%	21.1%	25.3%	22.5%
No Opinion	15.2%	13.5%	7.4%	12.9%	11.9%	11.8%	16.0%	13.0%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 2-10: SIDEWALK USE

Have you used a sidewalk in the last 12 months on any State Roads in your area? BY FDOT District

	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Yes	36.3%	50.6%	43.0%	54.2%	44.0%	61.1%	41.5%	47.4%
No	63.7%	49.4%	57.0%	45.8%	56.0%	38.9%	58.5%	52.6%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 2-11: ATTITUDES TOWARD SIDEWALKS (STATEMENT 1)

Sidewalks along State Roads in my area meet my expectations. BY FDOT District

	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Strongly Agree	11.6%	22.2%	19.9%	15.5%	16.0%	19.9%	13.6%	16.3%
Agree	46.5%	38.9%	45.5%	49.2%	44.9%	47.4%	47.4%	46.1%
Disagree	15.9%	16.0%	12.9%	16.3%	18.6%	17.2%	16.6%	16.6%
Strongly Disagree	5.9%	5.6%	6.0%	5.6%	6.7%	5.8%	5.5%	5.9%
No Opinion	20.1%	17.3%	15.7%	13.4%	13.7%	9.7%	16.9%	15.0%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 2-12: ATTITUDES TOWARD SIDEWALKS (STATEMENT 2)

The timing of traffic signals allows pedestrians enough time to cross State Roads in my area. BY FDOT District

	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Strongly Agree	14.1%	23.8%	21.8%	16.7%	18.6%	20.6%	16.5%	18.3%
Agree	50.6%	37.1%	48.1%	46.8%	46.8%	48.4%	50.2%	47.2%
Disagree	15.0%	19.4%	15.8%	19.2%	17.5%	16.5%	12.5%	16.6%
Strongly Disagree	4.0%	5.4%	2.9%	6.2%	5.3%	6.0%	6.6%	5.4%
No Opinion	16.3%	14.3%	11.4%	11.1%	11.8%	8.4%	14.2%	12.5%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 2-13: ATTITUDES TOWARD SIDEWALKS (STATEMENT 3)

I am able to safely use sidewalks and pedestrian crossings along State Roads. BY FDOT District

	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Strongly Agree	13.9%	21.7%	22.0%	16.4%	16.4%	22.9%	13.7%	17.4%
Agree	38.8%	38.2%	40.7%	46.8%	42.2%	43.5%	44.4%	42.6%
Disagree	17.6%	15.3%	13.7%	13.4%	15.6%	16.4%	16.1%	15.5%
Strongly Disagree	4.2%	3.4%	3.8%	5.4%	6.2%	4.9%	5.0%	5.0%
No Opinion	25.5%	21.3%	19.8%	18.1%	19.6%	12.3%	20.9%	19.5%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 2-14: ATTITUDES TOWARD TRAVEL, TRAFFIC, AND ROADSIDES (STATEMENT 1)

State Roads allow me to travel quickly and efficiently in my city or town. BY FDOT District								
	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Strongly Agree	20.8%	26.3%	27.3%	22.7%	19.1%	23.8%	17.5%	21.7%
Agree	55.8%	52.9%	55.3%	58.6%	56.8%	48.8%	54.8%	55.1%
Disagree	13.6%	12.9%	13.3%	14.8%	16.3%	17.2%	20.8%	15.9%
Strongly Disagree	5.8%	3.8%	3.1%	2.5%	6.7%	7.4%	4.6%	5.0%
No Opinion	3.9%	4.1%	1.0%	1.3%	1.2%	2.8%	2.2%	2.3%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 2-15: ATTITUDES TOWARD TRAVEL, TRAFFIC, AND ROADSIDES (STATEMENT 2)

State Roads allow me to travel quickly and efficiently to get to cities and towns outside of my area. BY FDOT District								
	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Strongly Agree	21.7%	27.4%	27.6%	19.7%	20.4%	20.1%	17.7%	21.2%
Agree	57.5%	55.0%	54.7%	56.4%	57.2%	53.7%	55.3%	55.9%
Disagree	13.1%	11.1%	11.8%	18.5%	14.3%	13.7%	19.6%	15.2%
Strongly Disagree	4.7%	2.0%	3.3%	3.0%	5.9%	6.8%	5.1%	4.6%
No Opinion	2.9%	4.5%	2.5%	2.4%	2.2%	5.8%	2.3%	3.1%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 2-16: ATTITUDES TOWARD TRAVEL, TRAFFIC, AND ROADSIDES (STATEMENT 3)

Roadside maintenance along State Roads meets my expectations. BY FDOT District								
	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Strongly Agree	15.0%	17.4%	17.1%	16.8%	12.7%	19.8%	10.4%	15.2%
Agree	56.7%	48.6%	57.2%	50.8%	50.7%	42.2%	57.6%	51.8%
Disagree	15.0%	22.2%	17.1%	22.5%	22.2%	20.8%	20.5%	20.4%
Strongly Disagree	8.0%	6.8%	5.6%	5.3%	10.2%	11.7%	6.2%	7.9%
No Opinion	5.2%	4.9%	3.1%	4.6%	4.2%	5.4%	5.3%	4.8%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 2-17: ATTITUDES TOWARD TRAVEL, TRAFFIC, AND ROADSIDES (STATEMENT 4)

Roadsides on State Roads are kept free of litter. BY FDOT District								
	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Strongly Agree	14.2%	18.5%	14.7%	13.2%	13.9%	17.4%	11.8%	14.5%
Agree	49.6%	41.5%	46.6%	51.1%	43.9%	50.1%	49.2%	47.7%
Disagree	24.3%	26.9%	26.5%	24.7%	30.4%	20.2%	25.7%	25.7%
Strongly Disagree	6.0%	8.0%	10.0%	6.4%	9.8%	9.8%	9.0%	8.3%
No Opinion	5.8%	5.1%	2.1%	4.5%	2.0%	2.6%	4.3%	3.8%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 2-18: ATTITUDES TOWARD MAJOR TRANSPORTATION CENTERS (STATEMENT 1)

Airports can be easily accessed. BY FDOT District

	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Strongly Agree	29.5%	30.6%	29.2%	28.1%	23.4%	26.3%	29.6%	27.7%
Agree	55.5%	49.2%	56.9%	57.3%	56.6%	55.7%	55.1%	55.5%
Disagree	5.6%	6.6%	8.2%	7.3%	9.7%	11.6%	8.6%	8.3%
Strongly Disagree	1.3%	1.8%	1.6%	2.3%	3.8%	3.1%	3.9%	2.7%
No Opinion	8.1%	11.7%	4.2%	5.1%	6.5%	3.3%	2.8%	5.8%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 2-19: ATTITUDES TOWARD MAJOR TRANSPORTATION CENTERS (STATEMENT 2)

Cruise Terminals can be easily accessed. BY FDOT District

	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Strongly Agree	12.6%	17.8%	13.6%	15.6%	16.5%	20.1%	14.8%	15.9%
Agree	35.5%	33.6%	24.8%	47.2%	43.8%	42.1%	35.6%	39.4%
Disagree	9.8%	9.4%	11.4%	9.7%	10.2%	13.0%	14.7%	11.2%
Strongly Disagree	2.0%	2.8%	4.2%	2.2%	2.2%	2.7%	4.5%	2.8%
No Opinion	40.0%	36.4%	46.0%	25.3%	27.3%	22.0%	30.4%	30.7%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 2-20: ATTITUDES TOWARD MAJOR TRANSPORTATION CENTERS (STATEMENT 3)

Rail Stations (e.g. Amtrak or Tri-Rail) can be easily accessed. BY FDOT District

	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Strongly Agree	9.6%	15.5%	12.1%	17.4%	11.9%	20.1%	8.3%	13.6%
Agree	26.9%	34.9%	20.8%	45.5%	35.4%	43.9%	23.6%	34.4%
Disagree	10.6%	10.3%	11.9%	10.9%	14.9%	15.0%	13.1%	12.6%
Strongly Disagree	4.5%	3.7%	7.0%	3.0%	4.4%	3.1%	10.1%	5.0%
No Opinion	48.3%	35.6%	48.3%	23.2%	33.5%	17.9%	44.9%	34.5%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 2-21: ATTITUDES TOWARD MAJOR TRANSPORTATION CENTERS (STATEMENT 4)

Transit stations/stops (e.g. bus, light rail, trolley, water taxi, ferry) can be easily accessed. BY FDOT District

	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Strongly Agree	12.5%	17.5%	15.1%	15.8%	14.0%	22.1%	13.7%	15.6%
Agree	38.2%	38.0%	33.0%	42.4%	33.7%	48.3%	37.2%	39.0%
Disagree	9.3%	9.5%	13.3%	14.0%	17.1%	16.9%	12.2%	13.6%
Strongly Disagree	3.2%	3.7%	4.2%	2.6%	3.7%	3.1%	7.3%	3.9%
No Opinion	36.8%	31.3%	34.4%	25.3%	31.5%	9.5%	29.7%	27.9%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 2-22: OVERALL SATISFACTION WITH FDOT SERVICES (STATEMENT 1)

Overall safety on State Roads BY FDOT District								
	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Very Satisfied	16.3%	19.1%	20.1%	13.1%	12.8%	18.6%	10.9%	15.0%
Satisfied	61.3%	60.1%	64.1%	57.8%	61.0%	50.2%	63.0%	59.4%
Dissatisfied	15.1%	14.4%	10.8%	20.9%	20.9%	21.8%	19.5%	18.6%
Very Dissatisfied	4.0%	2.0%	0.6%	6.2%	3.6%	4.8%	4.7%	4.1%
No Opinion	3.4%	4.4%	4.4%	2.0%	1.7%	4.6%	1.9%	2.9%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 2-23: OVERALL SATISFACTION WITH FDOT SERVICES (STATEMENT 2)

Shoulder width on State Roads BY FDOT District								
	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Very Satisfied	12.6%	17.6%	17.5%	14.3%	13.6%	20.0%	13.3%	15.1%
Satisfied	56.9%	51.9%	59.6%	54.9%	55.2%	51.1%	57.1%	55.1%
Dissatisfied	21.1%	21.8%	16.2%	20.5%	23.7%	19.7%	18.5%	20.6%
Very Dissatisfied	2.7%	3.6%	0.9%	4.9%	4.0%	3.9%	3.7%	3.7%
No Opinion	6.7%	5.1%	5.7%	5.4%	3.5%	5.2%	7.3%	5.5%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 2-24: OVERALL SATISFACTION WITH FDOT SERVICES (STATEMENT 3)

Bridges on State Roads including overpasses and flyovers BY FDOT District								
	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Very Satisfied	18.5%	23.4%	20.9%	17.6%	14.5%	19.3%	15.8%	17.9%
Satisfied	64.9%	60.7%	68.0%	63.3%	66.2%	56.6%	63.5%	63.3%
Dissatisfied	8.7%	8.6%	5.3%	8.9%	10.5%	13.6%	12.2%	10.0%
Very Dissatisfied	0.5%	0.6%	1.9%	2.0%	2.1%	3.0%	2.2%	1.8%
No Opinion	7.5%	6.7%	3.9%	8.2%	6.8%	7.6%	6.4%	7.0%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 2-25: OVERALL SATISFACTION WITH FDOT SERVICES (STATEMENT 4)

Rest areas BY FDOT District								
	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Very Satisfied	18.7%	24.4%	27.3%	18.2%	17.1%	20.9%	14.3%	19.1%
Satisfied	47.1%	49.2%	49.1%	49.2%	54.3%	49.2%	50.9%	50.1%
Dissatisfied	11.6%	8.9%	7.2%	9.7%	9.8%	11.0%	10.4%	10.0%
Very Dissatisfied	1.8%	1.7%	1.1%	3.3%	2.2%	3.6%	1.7%	2.3%
No Opinion	21.0%	15.9%	15.3%	19.6%	16.6%	15.3%	22.7%	18.4%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 2-26: OVERALL SATISFACTION WITH FDOT SERVICES (STATEMENT 5)

Road Rangers services BY FDOT District								
	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Very Satisfied	15.4%	23.8%	11.4%	17.2%	17.1%	21.0%	12.2%	16.9%
Satisfied	42.6%	37.5%	38.1%	42.3%	38.6%	44.5%	37.2%	40.4%
Dissatisfied	4.1%	6.5%	6.7%	5.9%	6.2%	10.0%	7.3%	6.6%
Very Dissatisfied	1.6%	0.7%	0.9%	2.0%	2.6%	1.0%	0.6%	1.5%
No Opinion	36.3%	31.4%	42.9%	32.5%	35.5%	23.6%	42.6%	34.6%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 2-27: OVERALL SATISFACTION WITH FDOT SERVICES (STATEMENT 6)

Overall smoothness of State Roads BY FDOT District								
	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Very Satisfied	17.6%	15.5%	18.8%	14.7%	14.6%	20.5%	13.0%	16.0%
Satisfied	62.8%	53.3%	62.1%	55.2%	53.1%	48.8%	59.4%	55.9%
Dissatisfied	14.4%	20.8%	15.3%	23.2%	25.6%	21.4%	20.2%	20.9%
Very Dissatisfied	3.1%	6.1%	2.4%	5.4%	5.4%	6.6%	5.0%	5.0%
No Opinion	2.2%	4.3%	1.4%	1.6%	1.3%	2.8%	2.3%	2.2%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 2-28: OVERALL SATISFACTION WITH FDOT SERVICES (STATEMENT 7)

The overall transportation system BY FDOT District								
	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Very Satisfied	17.0%	16.8%	18.5%	13.6%	11.1%	17.6%	10.4%	14.3%
Satisfied	55.3%	57.4%	56.9%	52.0%	54.1%	47.3%	51.0%	53.0%
Dissatisfied	15.5%	13.6%	20.0%	22.3%	22.7%	20.2%	24.2%	20.3%
Very Dissatisfied	5.9%	2.5%	1.5%	6.5%	5.4%	10.3%	10.2%	6.5%
No Opinion	6.3%	9.7%	3.0%	5.6%	6.7%	4.6%	4.2%	5.8%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

3.0 TRAVEL BEHAVIOR QUESTIONS

TABLE 3-1: NAVIGATION TOOLS

Which of the following tools, devices or apps do you use most often to help you plan your transportation decisions? BY FDOT District

	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Vehicle/in-car navigation system	21.9%	19.4%	18.5%	17.7%	21.4%	18.0%	17.3%	19.3%
Smartphone apps (e.g., Apple Maps, Google Maps, Waze)	55.1%	58.0%	55.6%	58.4%	59.6%	64.1%	61.5%	59.2%
Computer (e.g., Google Maps, Bing Maps)	12.3%	12.7%	11.8%	13.5%	10.7%	11.3%	13.3%	12.2%
Paper maps or atlas	5.1%	2.0%	3.8%	3.5%	2.7%	2.2%	2.7%	3.1%
FL511	0.0%	0.5%	0.5%	0.2%	0.2%	0.0%	0.2%	0.2%
Other specified	0.7%	1.6%	1.6%	0.7%	1.0%	1.1%	1.0%	1.0%
None of the above	4.9%	5.8%	8.3%	6.0%	4.4%	3.3%	4.2%	5.0%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 3-2: PERSONAL VEHICLE USE

How often do you typically travel by personal vehicle (driver or passenger)? BY FDOT District

	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
4+ times per week	78.9%	76.8%	78.3%	82.1%	84.8%	71.3%	82.3%	79.9%
1-3 times per week	15.7%	16.8%	14.6%	12.8%	11.6%	17.5%	14.4%	14.4%
1-3 times per month	3.2%	2.7%	2.8%	3.1%	2.3%	7.4%	2.0%	3.3%
A few times per year	0.3%	2.1%	3.6%	1.7%	1.0%	2.5%	1.3%	1.6%
Never	1.8%	1.7%	0.8%	0.3%	0.2%	1.3%	0.0%	0.8%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 3-3: PUBLIC TRANSIT USE

How often do you typically travel by public transit (city bus, train, commuter rail, etc.)? BY FDOT District

	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
4+ times per week	2.4%	4.6%	1.8%	3.5%	1.8%	6.9%	1.8%	3.2%
1-3 times per week	4.6%	5.9%	6.8%	5.3%	3.0%	8.5%	1.7%	4.8%
1-3 times per month	2.6%	5.3%	3.5%	5.3%	4.0%	13.5%	2.9%	5.3%
A few times per year	11.3%	14.3%	10.8%	19.9%	17.0%	30.3%	15.8%	17.7%
Never	79.1%	69.8%	77.0%	65.9%	74.2%	40.7%	77.7%	69.0%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 3-4: SINGLE PASSENGER RIDE-HAILING SERVICE USE

How often do you typically travel by a ride-hailing service - Uber, Lyft, or similar app-based ride-hailing service (single passenger option)? BY FDOT District

	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
4+ times per week	3.8%	2.2%	0.8%	1.6%	2.3%	5.3%	1.1%	2.5%
1-3 times per week	2.3%	5.7%	3.2%	5.9%	1.5%	10.3%	2.6%	4.4%
1-3 times per month	7.2%	9.7%	11.8%	9.0%	8.0%	20.6%	11.6%	10.8%

A few times per year	15.1%	19.4%	14.9%	26.9%	19.2%	26.0%	26.0%	21.8%
Never	71.6%	63.1%	69.2%	56.6%	68.9%	37.7%	58.7%	60.5%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 3-5: CARPOOL RIDE-HAILING SERVICE USE

How often do you typically travel by a ride-hailing service - Uber Pool, Lyft Line, or similar app-based ride-hailing service (carpool option)? BY FDOT District

	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
4+ times per week	1.9%	0.9%	1.3%	0.5%	1.1%	5.5%	0.3%	1.6%
1-3 times per week	3.4%	5.6%	2.1%	7.4%	0.9%	6.8%	0.9%	3.9%
1-3 times per month	3.7%	6.7%	5.6%	4.0%	3.3%	18.7%	5.4%	6.4%
A few times per year	6.2%	7.4%	9.1%	13.5%	9.0%	15.2%	11.5%	10.6%
Never	84.7%	79.4%	81.8%	74.5%	85.7%	53.7%	81.9%	77.5%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 3-6: CARSHARING SERVICE USE

How often do you typically travel by carsharing services like Zipcar or Car2Go? BY FDOT District

	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
4+ times per week	0.3%	0.9%	0.0%	1.9%	1.8%	2.0%	0.0%	1.1%
1-3 times per week	5.1%	3.2%	4.0%	3.2%	0.7%	9.3%	0.9%	3.5%
1-3 times per month	1.6%	4.7%	3.9%	1.4%	1.9%	5.1%	1.2%	2.5%
A few times per year	0.8%	5.7%	4.8%	1.4%	2.8%	7.4%	2.4%	3.2%
Never	92.3%	85.5%	87.3%	92.1%	92.8%	76.2%	95.5%	89.6%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 3-7: TAXI USE

How often do you typically travel by taxi? BY FDOT District

	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
4+ times per week	1.3%	1.1%	3.8%	1.1%	2.0%	2.2%	0.3%	1.5%
1-3 times per week	3.1%	3.5%	3.4%	4.2%	0.4%	5.7%	2.1%	3.0%
1-3 times per month	1.1%	9.2%	2.6%	2.9%	2.7%	9.7%	2.4%	4.1%
A few times per year	12.9%	11.9%	18.0%	16.4%	13.6%	22.9%	13.4%	15.4%
Never	81.6%	74.3%	72.2%	75.5%	81.3%	59.5%	81.9%	76.0%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 3-8: WALKING USE

How often do you typically travel by walking? BY FDOT District

	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
4+ times per week	14.1%	13.4%	8.7%	12.9%	13.3%	23.4%	10.5%	14.0%
1-3 times per week	11.2%	16.2%	12.7%	16.0%	14.3%	19.1%	14.0%	14.9%
1-3 times per month	11.0%	16.5%	17.5%	15.2%	11.0%	16.2%	13.1%	13.9%
A few times per year	14.0%	16.9%	19.1%	17.7%	21.7%	15.8%	21.1%	18.3%
Never	49.7%	36.9%	42.0%	38.2%	39.7%	25.6%	41.3%	39.0%

Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
-------	--------	--------	--------	--------	--------	--------	--------	--------

TABLE 3-9: BICYCLE USE**How often do you typically travel by bicycle? BY FDOT District**

	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
4+ times per week	5.0%	6.3%	2.3%	4.4%	5.2%	8.0%	3.5%	5.0%
1-3 times per week	9.9%	7.5%	7.7%	9.4%	7.6%	13.3%	5.9%	8.8%
1-3 times per month	7.5%	9.5%	8.6%	7.7%	6.5%	10.6%	8.6%	8.2%
A few times per year	13.4%	14.0%	6.4%	10.4%	11.9%	12.0%	12.8%	11.8%
Never	64.2%	62.5%	75.0%	68.1%	68.8%	56.1%	69.1%	66.2%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 3-10: TRIP PURPOSES FOR PERSONAL VEHICLES**Trip Purposes for Personal Vehicles (select all that apply) BY FDOT District**

	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Work or school	71.9%	79.6%	82.0%	82.3%	83.3%	84.3%	77.1%	80.2%
Business related trip	53.9%	61.1%	66.5%	69.8%	65.5%	64.1%	67.4%	64.5%
Airport	72.9%	73.1%	62.9%	70.2%	76.4%	55.9%	73.9%	70.2%
Social or recreational trip	84.8%	85.5%	83.8%	83.4%	88.1%	73.7%	87.6%	84.1%
Other personal business	84.6%	87.8%	87.7%	89.1%	91.4%	75.2%	91.0%	87.1%

TABLE 3-11: TRIP PURPOSES FOR PUBLIC TRANSIT**Trip Purposes for Public Transit (select all that apply) BY FDOT District**

	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Work or school	22.9%	38.1%	18.8%	22.0%	23.6%	26.4%	19.8%	24.7%
Business related trip	31.9%	36.8%	35.0%	34.4%	27.1%	28.6%	21.3%	30.3%
Airport	27.7%	26.3%	35.0%	38.0%	28.0%	29.9%	33.5%	31.4%
Social or recreational trip	29.4%	44.9%	24.8%	33.1%	38.4%	34.4%	43.3%	35.8%
Other personal business	29.5%	34.2%	34.4%	26.3%	25.3%	33.5%	20.1%	28.9%

TABLE 3-12: TRIP PURPOSES FOR SINGLE PASSENGER RIDE-HAILING SERVICES**Trip Purposes for Single Passenger Ride-Hailing Services (select all that apply) BY FDOT District**

	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Work or school	5.6%	25.0%	15.9%	25.7%	13.3%	20.7%	9.9%	17.4%
Business related trip	13.6%	26.2%	24.9%	24.1%	24.4%	32.7%	21.2%	24.7%
Airport	54.4%	46.1%	50.0%	68.7%	61.4%	55.7%	64.1%	59.4%
Social or recreational trip	38.8%	41.9%	47.7%	38.1%	32.1%	35.0%	38.9%	37.6%
Other personal business	16.9%	20.4%	18.3%	18.2%	24.3%	22.5%	17.6%	20.1%

TABLE 3-13: TRIP PURPOSES FOR CARPOOL RIDE-HAILING SERVICES

Trip Purposes for Carpool Ride-Hailing Services (select all that apply) BY FDOT District								
	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Work or school	10.8%	27.6%	21.6%	21.2%	22.7%	22.7%	9.0%	19.9%
Business related trip	20.5%	23.5%	14.2%	18.3%	26.3%	21.8%	22.0%	21.2%
Airport	27.9%	31.8%	46.4%	52.7%	46.7%	34.0%	48.6%	41.5%
Social or recreational trip	36.8%	38.1%	34.8%	35.6%	33.0%	42.5%	30.3%	36.8%
Other personal business	32.6%	30.3%	42.5%	23.5%	28.1%	32.4%	16.8%	28.4%

TABLE 3-14: TRIP PURPOSES FOR CARSHARING SERVICES

Trip Purposes for Carsharing Services (select all that apply) BY FDOT District								
	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Work or school	23.3%	25.3%	42.2%	18.2%	21.5%	23.1%	23.9%	24.2%
Business related trip	23.3%	41.2%	25.2%	12.6%	16.6%	29.1%	26.9%	25.5%
Airport	41.0%	24.9%	43.2%	23.3%	37.6%	29.7%	20.8%	31.0%
Social or recreational trip	27.0%	25.7%	37.9%	20.0%	48.0%	27.0%	38.8%	30.5%
Other personal business	35.9%	32.7%	24.1%	54.3%	25.0%	36.6%	40.5%	36.1%

TABLE 3-15: TRIP PURPOSES FOR TAXIS

Trip Purposes for Taxis (select all that apply) BY FDOT District								
	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Work or school	12.0%	24.2%	15.9%	4.5%	7.5%	19.0%	5.4%	12.3%
Business related trip	26.2%	31.0%	21.7%	20.9%	38.1%	22.8%	15.4%	25.1%
Airport	40.7%	54.5%	58.8%	59.0%	43.3%	58.2%	57.5%	53.7%
Social or recreational trip	17.7%	20.5%	28.6%	28.8%	25.3%	27.9%	18.6%	24.7%
Other personal business	20.5%	31.9%	27.2%	15.2%	13.8%	23.8%	25.0%	21.5%

TABLE 3-16: TRIP PURPOSES FOR WALKING

Trip Purposes for Walking (select all that apply) BY FDOT District								
	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Work or school	24.3%	24.8%	17.8%	25.3%	22.3%	26.3%	22.0%	23.7%
Business related trip	13.2%	15.3%	13.6%	7.1%	9.4%	11.2%	10.7%	10.8%
Airport	8.5%	8.7%	11.3%	7.9%	5.3%	10.0%	3.6%	7.5%
Social or recreational trip	50.5%	52.8%	52.1%	47.4%	48.6%	43.7%	50.6%	48.8%
Other personal business	30.0%	39.3%	26.6%	41.1%	37.2%	38.1%	36.4%	36.6%

TABLE 3-17: TRIP PURPOSES FOR BICYCLES

Trip Purposes for Bicycles (select all that apply) BY FDOT District								
	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Work or school	20.7%	21.8%	21.9%	18.9%	15.7%	19.3%	19.0%	19.1%
Business related trip	12.7%	18.8%	10.0%	6.5%	8.6%	13.9%	7.0%	10.8%
Airport	11.6%	7.6%	14.6%	10.6%	3.5%	6.3%	2.1%	7.4%
Social or recreational trip	47.1%	50.4%	52.1%	57.4%	58.0%	51.5%	57.6%	53.9%
Other personal business	33.0%	35.7%	22.5%	33.7%	32.8%	34.7%	32.3%	33.0%

4.0 RIDE-HAILING AND EMERGING TECHNOLOGY QUESTIONS

TABLE 4-1: PUBLIC TRANSIT SUBSTITUTION

Has the availability of ride-hailing services, like Uber and Lyft, changed the number of trips that you make using public transit? BY FDOT District

	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Yes, I use transit less often.	16.6%	17.5%	17.3%	20.3%	13.8%	33.8%	12.1%	18.6%
Yes, I use transit more often.	1.2%	6.7%	3.7%	4.6%	1.9%	7.7%	2.9%	3.9%
No.	82.1%	75.8%	79.0%	75.0%	84.3%	58.5%	85.0%	77.5%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 4-2: ATTITUDES TOWARD RIDE-HAILING SERVICES (STATEMENT 1)

I don't mind sharing an Uber or Lyft with passengers I do not know. BY FDOT District

	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Strongly Agree	6.3%	6.6%	8.4%	11.1%	4.9%	14.1%	6.6%	8.2%
Agree	15.9%	19.8%	20.0%	28.2%	17.5%	27.8%	25.8%	22.4%
Disagree	23.6%	25.6%	22.8%	22.9%	23.3%	25.3%	25.1%	24.0%
Strongly Disagree	30.0%	28.1%	29.6%	23.3%	35.7%	22.1%	29.1%	28.4%
No Opinion	24.2%	19.9%	19.1%	14.6%	18.7%	10.6%	13.5%	16.9%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 4-3: ATTITUDES TOWARD RIDE-HAILING SERVICES (STATEMENT 2)

In the future, I am likely to rely more on shared vehicles like Uber or Lyft. BY FDOT District

	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Strongly Agree	5.5%	9.0%	5.6%	8.1%	6.8%	17.3%	6.3%	8.4%
Agree	19.3%	21.2%	22.3%	25.2%	16.9%	30.3%	24.5%	22.7%
Disagree	22.8%	25.5%	26.0%	27.7%	27.7%	25.5%	28.3%	26.4%
Strongly Disagree	31.4%	25.5%	31.8%	24.6%	31.5%	14.1%	25.7%	26.3%
No Opinion	21.1%	18.8%	14.3%	14.4%	17.1%	12.8%	15.1%	16.2%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 4-4: ATTITUDES TOWARD RIDE-HAILING SERVICES (STATEMENT 3)

The cost of ride-hailing services such as Uber and Lyft is too high. BY FDOT District

	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Strongly Agree	7.4%	12.6%	13.8%	13.5%	11.6%	12.3%	8.4%	11.2%
Agree	24.2%	22.0%	22.2%	23.7%	25.8%	28.7%	26.3%	25.0%
Disagree	21.0%	24.2%	22.1%	30.0%	25.7%	32.5%	27.4%	26.6%
Strongly Disagree	6.5%	6.7%	10.0%	8.1%	8.2%	11.1%	8.1%	8.3%
No Opinion	41.0%	34.5%	31.9%	24.6%	28.7%	15.5%	29.8%	28.8%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 4-5: ATTITUDES TOWARD RIDE-HAILING SERVICES (STATEMENT 4)

Services such as Uber and Lyft will affect my decisions about owning a personal vehicle in the future. BY FDOT District

	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Strongly Agree	3.1%	7.8%	4.5%	6.9%	4.9%	12.0%	2.8%	5.9%
Agree	10.6%	11.9%	14.0%	14.4%	10.8%	21.2%	13.7%	13.7%
Disagree	21.6%	25.6%	24.4%	28.5%	25.7%	28.7%	29.4%	26.5%
Strongly Disagree	43.8%	38.4%	40.4%	37.7%	42.3%	28.2%	41.6%	39.0%
No Opinion	20.9%	16.2%	16.7%	12.5%	16.3%	10.0%	12.5%	14.8%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 4-6: ATTITUDES TOWARD RIDE-HAILING SERVICES (STATEMENT 5)

In the future, I will use services like Uber and Lyft more and public transit services less. BY FDOT District

	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Strongly Agree	7.3%	7.9%	12.3%	13.0%	7.0%	16.3%	8.8%	10.2%
Agree	17.1%	24.0%	21.0%	23.5%	20.6%	31.8%	22.6%	22.9%
Disagree	19.3%	21.0%	18.3%	25.3%	22.7%	22.5%	26.6%	22.8%
Strongly Disagree	29.4%	25.3%	28.2%	18.8%	28.3%	14.2%	22.5%	23.5%
No Opinion	27.0%	21.7%	20.1%	19.4%	21.4%	15.1%	19.6%	20.6%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 4-7: ATTITUDES TOWARD EMERGING TECHNOLOGIES (STATEMENT 1)

I would ride in a self-driving car once they have been proven to be reliable. BY FDOT District

	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Strongly Agree	16.0%	17.6%	15.4%	16.5%	14.3%	17.2%	14.0%	15.7%
Agree	37.0%	36.9%	35.2%	38.7%	36.8%	44.8%	35.1%	37.9%
Disagree	14.7%	18.2%	20.2%	18.6%	19.2%	14.4%	20.7%	18.0%
Strongly Disagree	22.7%	18.0%	20.1%	18.9%	22.6%	15.1%	21.2%	20.0%
No Opinion	9.5%	9.3%	9.1%	7.3%	7.1%	8.5%	9.0%	8.3%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 4-8: ATTITUDES TOWARD EMERGING TECHNOLOGIES (STATEMENT 2)

Self-driving cars will lead to fewer crashes. BY FDOT District

	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Strongly Agree	10.9%	13.2%	10.4%	7.5%	8.8%	14.6%	8.7%	10.2%
Agree	26.8%	23.7%	25.4%	26.3%	25.5%	27.7%	25.2%	25.9%
Disagree	26.9%	30.1%	25.4%	27.4%	28.4%	25.8%	27.3%	27.4%
Strongly Disagree	20.3%	19.3%	20.0%	22.2%	23.6%	13.8%	21.9%	20.5%
No Opinion	15.2%	13.7%	18.7%	16.7%	13.7%	18.2%	16.9%	16.0%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 4-9: ATTITUDES TOWARD EMERGING TECHNOLOGIES (STATEMENT 3)

New technologies are causing more problems than they are solving. BY FDOT District

	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Strongly Agree	11.2%	15.8%	12.0%	12.7%	12.0%	13.1%	10.1%	12.3%
Agree	29.5%	25.0%	31.6%	26.5%	28.6%	27.8%	26.1%	27.7%
Disagree	33.0%	32.7%	29.2%	33.6%	34.1%	32.0%	34.4%	33.1%
Strongly Disagree	11.4%	14.0%	12.3%	15.0%	12.2%	15.1%	12.4%	13.2%
No Opinion	14.9%	12.5%	14.9%	12.2%	13.1%	12.0%	17.1%	13.7%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 4-10: ATTITUDES TOWARD EMERGING TECHNOLOGIES (STATEMENT 4)

Self-driving vehicles will become successful mainstream vehicles in the future. BY FDOT District

	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Strongly Agree	13.4%	18.9%	12.3%	12.4%	9.4%	15.7%	10.9%	12.8%
Agree	35.1%	29.1%	35.9%	36.9%	33.3%	39.5%	36.2%	35.3%
Disagree	20.8%	23.9%	20.8%	23.3%	24.2%	19.4%	22.5%	22.3%
Strongly Disagree	15.9%	14.9%	17.9%	15.1%	20.3%	11.6%	15.1%	15.9%
No Opinion	14.8%	13.2%	13.2%	12.3%	12.8%	13.8%	15.2%	13.6%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 4-11: ATTITUDES TOWARD EMERGING TECHNOLOGIES (STATEMENT 5)

I would feel comfortable knowing that a family member or someone close to me (e.g., an elderly parent) regularly travels in a self-driving vehicle. BY FDOT District

	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Strongly Agree	12.3%	13.8%	12.3%	11.7%	8.7%	14.3%	8.4%	11.3%
Agree	26.5%	28.9%	23.2%	23.1%	26.8%	31.4%	26.2%	26.5%
Disagree	23.5%	22.8%	28.6%	26.1%	26.3%	22.7%	27.1%	25.3%
Strongly Disagree	25.0%	21.1%	27.0%	24.3%	24.8%	17.5%	24.6%	23.5%
No Opinion	12.7%	13.4%	8.9%	14.8%	13.3%	14.0%	13.7%	13.4%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 4-12: ELECTRIC VEHICLE OWNERSHIP

Have you purchased or ever considered purchasing a fully electric vehicle? BY FDOT District

	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
I own one or more fully electric vehicles.	5.5%	4.3%	3.8%	2.8%	2.5%	8.5%	2.5%	4.1%
I have considered purchasing a fully electric vehicle and may purchase one in the next few years.	10.9%	12.7%	13.9%	13.1%	9.8%	21.8%	11.8%	13.1%
I have considered purchasing a fully electric vehicle, but am unlikely to purchase one in the next few years.	16.1%	23.4%	23.1%	20.1%	22.1%	15.0%	21.4%	19.9%
I have not considered purchasing a fully electric vehicle.	67.4%	59.6%	59.1%	64.1%	65.6%	54.8%	64.2%	62.8%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 4-13: CONCERNS ABOUT ELECTRIC VEHICLES

Respondents were only shown this question if they indicated they don't already own or lease an electric vehicle in the previous question

What are three major concerns you have about purchasing or leasing a fully electric vehicle? BY FDOT District

	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Too expensive	49.2%	48.6%	49.6%	45.1%	47.4%	34.3%	49.0%	46.0%
Limited driving range	47.0%	51.6%	43.2%	39.9%	48.6%	36.2%	43.9%	44.2%
Uncertainty about hauling or storage capacity	6.8%	3.6%	9.6%	3.9%	6.8%	9.3%	4.1%	6.0%
The types of vehicles I like to drive aren't available to buy	6.6%	9.5%	10.4%	7.0%	6.4%	7.0%	9.1%	7.6%
Uncertainty about electricity prices	7.9%	10.4%	14.2%	13.2%	12.1%	14.8%	13.4%	12.2%
The cost of installing charging equipment for your home	26.8%	30.1%	23.4%	25.7%	28.2%	27.2%	27.0%	27.0%
The lack of charging facilities	45.5%	46.1%	44.0%	43.7%	53.4%	40.8%	48.8%	46.6%
Time to charge the battery	26.2%	35.2%	26.4%	28.9%	27.9%	25.8%	26.1%	27.9%
Technology is still too new/unreliable	14.9%	20.1%	17.3%	15.0%	18.9%	20.8%	19.8%	17.9%
Other specified	2.6%	1.7%	1.6%	2.3%	0.4%	1.3%	1.5%	1.6%
I don't have any concerns.	4.3%	2.6%	3.4%	4.1%	2.7%	4.0%	4.0%	3.6%
I don't know enough about this technology.	10.6%	5.1%	10.5%	10.9%	8.3%	14.3%	7.8%	9.7%

TABLE 4-14: ONLINE SHOPPING

Have online shopping and home delivery services reduced the number of trips you make to stores or physical businesses? BY FDOT District

	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Yes, online retail has reduced the number of trips I make to stores or physical businesses.	50.6%	52.9%	47.6%	48.7%	51.0%	52.4%	50.5%	50.6%
No, I have not reduced the number of trips I make to stores or physical businesses.	43.6%	41.8%	44.3%	44.4%	45.0%	39.4%	46.0%	43.7%
Not sure.	5.8%	5.3%	8.1%	7.0%	4.0%	8.2%	3.5%	5.8%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

5.0 DEMOGRAPHIC QUESTIONS

TABLE 5-1: AGE

What is your age? BY FDOT District								
	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
18 - 24	4.4%	4.5%	7.6%	3.1%	4.8%	5.9%	5.1%	4.8%
25 - 34	15.5%	24.3%	22.8%	20.2%	20.6%	21.3%	18.7%	20.1%
35 - 44	5.0%	13.4%	8.8%	10.3%	7.7%	15.2%	8.6%	9.6%
45 - 49	6.8%	10.5%	5.8%	8.9%	5.3%	11.4%	8.8%	8.1%
50 - 55	6.7%	4.6%	7.1%	6.7%	10.7%	11.2%	6.2%	7.9%
56 - 59	10.6%	9.4%	12.4%	10.5%	13.0%	6.7%	11.4%	10.7%
60 - 64	17.3%	13.6%	15.7%	14.8%	13.3%	8.5%	16.1%	14.2%
65 - 69	12.6%	8.6%	8.4%	9.2%	10.2%	8.9%	12.0%	10.2%
70 - 74	13.3%	6.5%	5.3%	9.6%	9.5%	6.5%	5.8%	8.5%
75 - 79	4.6%	3.2%	5.0%	4.6%	3.4%	3.7%	5.3%	4.2%
80 - 84	2.7%	1.1%	0.7%	1.5%	1.3%	0.5%	1.7%	1.4%
85 - 89	0.4%	0.1%	0.3%	0.4%	0.2%	0.0%	0.3%	0.2%
90 or older	0.0%	0.1%	0.0%	0.2%	0.0%	0.3%	0.0%	0.1%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 5-2: GENDER

What is your gender? BY FDOT District								
	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Female	51.0%	50.7%	49.7%	51.5%	51.2%	51.4%	51.6%	51.1%
Male	49.0%	49.3%	50.3%	48.5%	48.8%	48.6%	48.4%	48.9%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 5-3: ANNUAL HOUSEHOLD INCOME

What category best indicates your 2017 household annual income before taxes? BY FDOT District								
	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
Less than \$15,000	9.2%	7.5%	6.2%	4.3%	6.2%	10.7%	10.7%	7.3%
\$15,000 - \$24,999	10.1%	13.3%	16.0%	14.8%	10.3%	11.3%	11.3%	12.4%
\$25,000 - \$34,999	16.1%	15.2%	13.3%	14.1%	19.6%	18.4%	18.4%	16.4%
\$35,000 - \$49,999	15.7%	14.6%	16.3%	11.9%	15.8%	12.9%	12.9%	14.4%
\$50,000 - \$74,999	16.5%	16.6%	17.5%	18.7%	18.2%	16.0%	16.0%	17.3%
\$75,000 - \$99,999	11.1%	12.2%	14.8%	14.5%	10.9%	11.8%	11.8%	12.1%
\$100,000 - \$124,999	6.9%	7.5%	4.6%	5.1%	7.8%	4.3%	4.3%	6.5%
\$125,000 - \$149,999	3.9%	3.4%	4.1%	4.4%	3.3%	4.4%	4.4%	3.8%
\$150,000 - \$199,999	3.7%	4.2%	3.7%	5.2%	3.3%	4.4%	4.4%	4.1%
\$200,000 or more	4.2%	4.0%	2.9%	5.6%	3.7%	4.5%	4.5%	4.3%
Prefer not to answer	2.3%	1.3%	0.6%	1.4%	0.9%	1.3%	1.3%	1.4%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

TABLE 5-4: RACE

With which race or ethnicity do you identify? BY FDOT District

	District 1	District 2	District 3	District 4	District 5	District 6	District 7	Total
American Indian / Alaskan Native	1.4%	1.9%	2.6%	0.4%	0.9%	0.5%	0.1%	0.9%
Asian	1.5%	3.6%	2.1%	3.3%	2.7%	3.9%	3.5%	3.0%
Black / African American	3.3%	13.1%	14.7%	9.1%	5.8%	12.4%	5.0%	8.2%
Haitian	0.0%	0.0%	0.0%	0.6%	0.2%	0.7%	0.4%	0.3%
Hispanic	7.9%	3.3%	1.7%	11.4%	9.9%	42.4%	7.6%	12.8%
Native Hawaiian / Pacific Islander	0.0%	0.0%	0.3%	0.0%	0.1%	0.5%	0.0%	0.1%
White	88.9%	77.9%	81.5%	79.6%	82.9%	50.7%	86.0%	78.6%
Other	0.6%	1.4%	0.9%	0.6%	1.4%	3.5%	0.8%	1.3%
Prefer not to answer	0.2%	0.7%	0.3%	0.0%	0.8%	0.2%	0.5%	0.4%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%