

How to Obtain and Install Survey123 and Collector

FDOT Devices

This section applies to all devices owned, managed, and/or provided by the Florida Department of Transportation (FDOT) for use, including both internal and external users.

		Windows 10		Android	iOS
		SCCM	Microsoft Store	Comp Portal	Comp Portal
Survey123 for ArcGIS		Yes	No	Yes	Yes
Collector	Collector Classic				Yes
	Collector for ArcGIS		Yes	Yes	No

Windows 10

1. Survey123
 - a. SCCM – Contact OIT for assistance with obtaining or having this software deployed.
 - b. Microsoft Store – **Do not use this version with eMaintenance.**
2. Collector for ArcGIS
 - a. Open the Microsoft Store.
 - b. Click “Show All ##” apps, then scroll to find the “Collector for ArcGIS” application.
 - Alternatively, click on the search button and enter in “Collector” to find the application.
 - c. Select “Collector for ArcGIS”.
 - d. Click the “Install” button.

Android

1. Survey123
 - a. Open the “Company Portal” application.
 - b. Select the “Apps” tab.
 - c. Open the managed Play Store.
 - d. Scroll to find the “Survey123 for ArcGIS” application.
 - Alternatively, click on the search bar and enter in “Survey123” to find the application.
 - e. Select “Survey123 for ArcGIS”.
 - f. Click the “Install” button.
2. Collector for ArcGIS
 - a. Open the “Company Portal” application.
 - b. Select the “Apps” tab.
 - c. Opened the managed Play Store.
 - d. Scroll to find the “Collector for ArcGIS” application.
 - Alternatively, click on the search bar and enter in “Collector” to find the application.
 - e. Select “Collector for ArcGIS”.
 - f. Click the “Install” button.

iOS

1. Survey123 for ArcGIS
 - a. Open the “Comp Portal” application
 - b. Under the “Recently Published” section, click “View All Apps”, then scroll to find the “Survey123 for ArcGIS” application.
 - Alternatively, click on the search bar and enter in “Survey123” to find the application.
 - c. Select “Survey123 for ArcGIS”.
 - d. Click the “Install” button.
 - If the app is installed and needs to be updated, click on the “Re-Install” button.
 - e. When prompted by iOS, select the “Install” button in the pop-up.
2. Collector Classic
 - a. Open the “Comp Portal” application
 - b. Under the “Recently Published” section, click “View All Apps”, then scroll to find the “Collector Classic” application.
 - Alternatively, click on the search bar and enter in “Collector” to find the application.
 - c. Select “Collector Classic”.
 - d. Click the “Install” button.
 - If the app is installed and needs to be updated, click on the “Re-Install” button.
 - e. When prompted by iOS, select the “Install” button in the pop-up.
3. Collector for ArcGIS – **Do not use this version with eMaintenance data.**

Additional Notes

If the applications listed above are not available in the Microsoft Store or Comp Portal, contact OIT for assistance. To have software deployed via SCCM, contact OIT for assistance.

If any version of the software instructed to be used above is not available in the respective app stores or portals, contact the District Champion to notify the eMaintenance admins.

If the “Collector for ArcGIS” application is later updated by ESRI on the Microsoft Store and/or Google Play Store and becomes the “Collector Classic” application, continue using the classic version. When presented with the choice between “Collector Classic” and “Collector for ArcGIS”, then always select the “Collector Classic” version unless otherwise instructed to do so.

Other Devices

This section applies to any other devices that are not owned, managed, and/or provided by the Florida Department of Transportation (FDOT), such as those provided by a contractor's organization for use by an external user.

		Windows 10		Android	iOS
		Download	Microsoft Store	Google Play Store	App Store
Survey123 for ArcGIS		Yes	No	Yes	Yes
Collector	Collector Classic				Yes
	Collector for ArcGIS		Yes	Yes	No

Windows 10

1. Survey123
 - a. Download
 - i. Visit the ESRI [Survey123 Download](#) page.
 - ii. Under the "Survey123 Field App" column, select the "Windows x64" or "Windows x86" version as applicable to the device.
 - iii. If prompted, sign in with ArcGIS credentials.
 - iv. When the installer has downloaded, run it and follow the prompts to install the application.
 - v. Always verify that the latest version installed matches the latest version on the ESRI [Survey123 What's New](#) page. Older versions of the software may need to be uninstalled before the newest version can be installed.
 - b. Microsoft Store – **Do not use this version with eMaintenance.**
2. Collector for ArcGIS
 - a. Open the Microsoft Store.
 - b. Click on the search button and enter in "Collector". Scroll through the results, if necessary.
 - c. Select "Collector for ArcGIS".
 - d. Click the "Install" button.

Android

1. Survey123
 - a. Open the Google Play Store.
 - b. Select the search bar and enter in "Survey123". Scroll through the results, if necessary.
 - c. Select "Survey123 for ArcGIS".
 - d. Click the "Install" button. Follow any additional prompts, if necessary.
2. Collector for ArcGIS
 - a. Open the Google Play Store.
 - b. Select the search bar and enter in "Collector". Scroll through the results, if necessary.
 - c. Select "Collector for ArcGIS".
 - d. Click the "Install" button. Follow any additional prompts, if necessary.

iOS

1. Survey123 for ArcGIS
 - a. Open the App Store.
 - b. Select the search bar and enter in "Survey123". Scroll through the results, if necessary.
 - c. Select "Survey123 for ArcGIS".
 - d. Click the "Install" button.
2. Collector Classic
 - a. Open the App Store.
 - b. Select the search bar and enter in "Collector". Scroll through the results, if necessary.
 - c. Select "Collector Classic".
 - d. Click the "Install" button.
3. Collector for ArcGIS – Do **not** use this version with eMaintenance.

Additional Notes

If a user's organization has its own software installation policies or methods, those instructions may supersede the steps presented within this document. Contact the organization's IT department for guidance on obtaining this software.

If any version of the software instructed to be used above is not available to download or in the respective app stores, contact the District Champion to notify the eMaintenance admins.

If the "Collector for ArcGIS" application is later updated by ESRI on the Microsoft Store and/or Google Play Store and becomes the "Collector Classic" application, continue using the classic version. When presented with the choice between "Collector Classic" and "Collector for ArcGIS", then always select the "Collector Classic" version unless otherwise instructed to do so.