

How to Obtain and Install Survey123, Collector, and Explorer

FDOT Devices

This section applies to all devices owned, managed, and/or provided by the Florida Department of Transportation (FDOT) for use, including both internal and external users.

		Windows 10		Android	iOS
		SCCM	Microsoft Store	Comp Portal	Comp Portal
ArcGIS Survey123		No	Yes	Yes	Yes
Collector	Collector Classic	 	 	No	No
	ArcGIS Collector	 	Yes	Yes	Yes
ArcGIS Explorer		 	Yes	Yes	Yes

Windows 10

1. Open the Microsoft Store.
 - **Do not use the version deployed from SCCM.**
2. Click “Show All ##” apps, then scroll to find the applicable application.
 - Alternatively, click on the search button and enter in “Survey123”, “Collector”, or “Explorer” to find the applicable application.
3. Select the applicable application to open the details page.
4. Click the “Install” button.

iOS

1. Open the “Comp Portal” application
2. Under the “Recently Published” section, click “View All Apps”, then scroll to find the applicable application.
 - Alternatively, click on the search bar and enter in “Survey123”, “Collector”, or “Explorer” to find the applicable application.
3. Select the applicable application to open the details page.
 - **Do not select the “Collector Classic” application from the list.**
4. Click the “Install” button.
 - If the app is installed and needs to be updated, click on the “Re-Install” button.
5. When prompted by iOS, select the “Install” button in the pop-up.

Android

1. Open the “Company Portal” application.
2. Select the “Apps” tab.
3. Opened the managed Play Store.
4. Scroll to find the applicable application.
 - Alternatively, click on the search bar and enter in “Survey123”, “Collector”, or “Explorer” to find the applicable application.
5. Select the applicable application to open the details page.
 - **Do not select the “Collector Classic” application from the list.**
6. Click the “Install” button.

Additional Notes

If the applications listed above are not available in the Microsoft Store or Comp Portal, contact OIT for assistance.

If any version of the software instructed to be used above is not available in the respective app stores or portals, contact the District Champion to notify the eMaintenance admins.

On Windows 10 devices, Survey123 must be used from the Microsoft Store to ensure that the latest versions are received by our users as they are released. ESRI has indicated that there are no plans for an updated version of Collector for Windows 10 devices, so it is not recommended to use the Windows 10 version to edit data when the Android and iOS versions are accessible. If the current Windows 10 version becomes “Collector Classic” and a new “ArcGIS Collector” is added to the Microsoft Store, users must uninstall the Classic version and install the new version.

On Android and iOS devices, the new ArcGIS Collector application must be utilized, as it contains the latest updates and bug fixes from ESRI. The previous Collector Classic version will no longer receive updates and is not recommended for use with the eMaintenance systems.

Android

1. Open the Google Play Store.
2. Select the search bar and enter in "Survey123", "Collector", or "Explorer". Scroll through the results, if necessary.
3. Select the applicable application to open the details page.
 - **Do not select the "Collector Classic" application from the list.**
4. Click the "Install" button. Follow any additional prompts, if necessary.

Additional Notes

If a user's organization has its own software installation policies or methods, those instructions may supersede the steps presented within this document. Contact the organization's IT department for guidance on obtaining this software.

If any version of the software instructed to be used above is not available to download or in the respective app stores, contact the District Champion to notify the eMaintenance admins.

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