

Errors and Omissions (E&O)

Professional Engineers are accountable for the technical accuracy and quality of their work. Mistakes can occur during the design (Consultant EOR) or during construction (Consultant CEI) that are caused by a lack of due care or professional negligence, and those errors can result in substantial construction cost or time overruns. Florida statute obligates the Department to pursue recovery of certain “premium costs” and to incorporate corrective measures to prevent recurrence. A premium cost is the difference that the Department must pay due to the E&O issue that is above and beyond the price of the original work. The process that addresses the recovery of E&O premium costs is explained in [*Procedure No. 375-020-010, Resolution of Errors, Omissions, and Contractual Breaches by Professional Engineers on Department Contracts.*](#)

Project managers (in both construction and design) are responsible for taking action as soon as an E&O issue (or potential E&O issue) is discovered. Once an issue is discovered, there needs to be timely communication between all involved parties to determine a cost effective and timely solution. This timely communication may help minimize premium costs.

The project manager is expected to manage the E&O issues and premium cost recovery. The Resolution Tracking Module within Project Suite (PSEE) is the tool used to manage, track and document each E&O issue. Each district has an E&O Liaison who can assist with or provide guidance for these efforts.