## **Frequently Asked Questions**

General and Administrative	
Why does my	The U.S. Department of Transportation requires contractors that work on
company have	FHWA-assisted aid jobs to comply with Equal Employment Opportunity
to follow the	authorities, including 23 Code of Federal Regulations Part 230 and
Equal	Executive Order 11246. FHWA 1273. FHWA 1273 makes compliance a
Employment	contractual obligation.
Opportunity	
(EEO)	
regulations on	
federally	
funded	
highway	
construction	
jobs?	
What do I	The EEO Contract Compliance Manual has been developed to provide
need to do to	contractors with an overview of their EEO requirements. A copy of this
comply with	manual is available at Contract Compliance Manual.
EEO federal	
regulations?	
What is the	The FDOT Contract Compliance Manual is the only approved source for
force and	information on FHWA 1273 civil rights oversight on FHWA-assisted
effect of the	contracts in Florida. FDOT Manuals have the effect of law for which
Contract	sanctions or other corrective action may be sought in the event of
Compliance	noncompliance. FDOT and FHWA ask that Districts and contractors refrain
Manual?	from ad hoc interpretation of FHWA 1273 and related regulations, referring
	first to the Manual for official guidance. The Equal Opportunity Office
	(EOO) imaintains a list of required updates and clarifications where the
	Manual is silent or unclear. Contact the Statewide Contract Compliance
	Administrator to report any concerns or issues with the Manual.
Must FHWA	FHWA 1273 is not physically incorporated in Purchase Orders, Lease
1273 be	Agreements and Service/Supply Agreements. The General provisions of
included in	1273 state, "The applicable requirements of Form FHWA-1273 are
Purchase	incorporated by reference for work done under any purchase order, rental
Orders, Lease	agreement or agreement for other services. The prime contractor shall be
Agreements,	responsible for compliance by any subcontractor, lower-tier subcontractor
etc.?	or service provider." Thus, the applicable provisions pertain, even in the
<u> </u>	absence of the physical document.
How do I	Because some Districts have in-house compliance staff, while others have
determine	district-wide and/or project specific consultant contracts for oversight,
which CEI	there is no convenient method for posting and maintaining this
firms are	information. The Equal Opportunity Office (EOO) recommends contacting
responsible for	the District Contract Compliance Manager (DCCM) to identify active
1273 oversight	oversight staffing. DCCM contact information for each district is located on
in each district	the <u>EOO Contract Compliance</u> webpage.

or on	
particular	
projects?	
How do I	www.sam.gov is now the Federal government's official source for
determine	information on firm suspension, debarment, and exclusion. The online
whether a	search feature makes verifying eligibility of contractors and subcontracts
contractor or	simple and fast. Compliance staff on federal-assisted projects, whether
subcontractor	FDOT or LAP, should take a few moments to check eligibility of the
is ineligible to	contractor and subcontractors, using the Certification of Sublet as a tool.
work on	However, everyone is responsible for ensuring eligibility as part of
federally	compliance duties, FHWA, FDOT, districts, local agencies, contractors, etc.
assisted	
projects?	There are two additional state sources for suspended/debarred vendors:
'	State of Florida suspensions:
	http://www.dms.myflorida.com/business operations/state purchasing/ve
	ndor information
	FDOT suspensions:
	http://www.fdot.gov/construction/legal/NewSuspension.shtm
	The links to all three of these resources are provided on the Construction
	Office Webpage.
How often	Neither FHWA nor FDOT require regular eligibility checks. Rather, ensuring
must I check	eligibility before approving new or updated Certifications of Sublet should
the eligibility	be sufficient to show due diligence. From time to time, a firm will be
of contractors	suspended or debarred while active on a federally assisted project. FHWA
and	forwards the lists of these firms to the FDOT State Construction, Equal
subcontractors	Opportunity, and Program Management Offices, who further distribute
on my project?	them to the districts and local agencies. In the event you discover an
	ineligible firm during the performance of the contract, simply advise the
	District Contract Compliance Manager (DCCM) or District LAP
	Administrator. Working with FHWA and Central Office, they will provide
	instructions on how to proceed.
When and	As part of FHWA's approval of the Contract Compliance Manual, FDOT
how often will	committed to maintain it as a 'living document' to be updated or corrected,
the Contract	as necessary. As with all FDOT Equal Opportunity Office (EOO) program
Compliance	documents, the Manual will receive at least biennial review and update,
Manual be	more frequently if required.
updated?	
	EOO is currently in the process of updating the Manual. Please submit your
	comments, questions or suggestions to the Statewide Contract Compliance
	Administrator.
What is a	A digital signature is a means of electronically signing a document and
digital	provides the same force and effect as a handwritten signature. Use of
signature?	digital signatures is an ongoing FDOT initiative and those doing business
And which	with FDOT are encouraged to obtain a digital signature. Due to the
contract	complexity of obtaining digital signatures, certain documents such as the

compliance forms require a digital signature, and which can still be hand signed? WH 347 Statement of Compliance on certified payrolls may be executed using a traditional handwritten (Wet Ink) signature. For more information, visit <a href="http://www.fdot.gov/construction/forms/ElectronicSubmit/DigitalCertificatesGuide.pdf">http://www.fdot.gov/construction/forms/ElectronicSubmit/DigitalCertificatesGuide.pdf</a>

What are the signature requirements for compliance forms (CUF, OJT, etc.) and how is consistency among the districts ensured?

FHWA approved the <u>Contractor Compliance Manual</u> as an acceptable method of overseeing FHWA 1273 and related civil rights requirements on federal-aid construction projects. This specifically includes but is not limited to the forms FDOT utilizes to track OJT, DBE, EEO and Wage compliance. FDOT Quality Assurance Reviews (QARs) and FHWA Project Accountability Reviews (PARs) examine project documents to ensure they are accurate, complete and reviewed/signed by the correct official(s).

What qualifications are required for an individual to sign digitally on EEO documents and/or Certified Payrolls?

There are no specific qualifications needed to digitally sign EEO documents and/or Certified Payrolls. Depending on method, some approved digital signing applications provide validity of the signor by way of security encryption keys. Your digital, electronic, or written signature will certify or attest to the validity of the document being submitted. For the certified payroll, the signature represents being an official representative of your company, which pays or supervises the payment of the persons employed by your company. This signatory certification is subject to civil or criminal prosecution as per Section 1001 of Title 18 and Section 231 of Title 31 of the United States Code with regards to falsification of information presented.

### **Equal Employment Opportunity**

If a compliance bulletin board cannot be placed directly on the job site due to certain conditions prohibiting the Prime Contractor, where can it be placed?

Placement of the job site bulletin board outside of project limits requires prior approval of the District Contract Compliance Manager. For more information see Section 4.2 of the Contract Compliance Manual or contact your District Contract Compliance Manager.

Is there a standard template for applicant flow logs, contractor complaint logs, EEOC complaint logs?	No. States and Local Agencies may develop and require specific logs or templates, but there is no national standard. The important thing is that the information (applicant flow, complaints) is collected and can be provided upon request by FHWA, FDOT or US DOL.
Must primes hold subcontractors to advertising to determine diversity recruitment?  What is a home office review and how are they part of the contract compliance program?	Yes. Contractors on Federal or federally-assisted projects are held to a higher standard than other businesses – not just to nondiscrimination but also to affirmative action. Good faith efforts for diverse recruitment are a requirement of the contractor, including appropriate posting of open positions or to collect applications for future positions. It is the prime contractor's right and responsibility to ensure compliance among its subcontractors.  Home Office Reviews are contract compliance reviews of a contractor or subcontractor corporate, managerial, regional or ownership headquarters. They include all home office staff, including white collar, clerical and maintenance employees. DCCMs might choose to conduct a Home Office Review to determine EEO compliance for several reasons. Examples include but are not limited to:  • where the contractor or subcontractor project workforce is too small for effective analysis.  • where a contractor or subcontractor's work on the project is of too short or intermittent duration.  • where the DCCM wants a broader, overall assessment of the contractor's activities, unclear by examining only the project(s).  • where there has been a complaint or other issue involving the contractor.  Do not undertake a Home Office Review if the office staff is less than 15 employees without written consent by FHWA. Further, when conducting a Home Office Review, the resulting report should only include the home office, not the project workforce.
Are contractors who work on federally assisted projects subject to EEO provisions and FDOT/FHWA audits even when they are working on	No. FHWA 1273 and related regulations are tied to the specific FHWA-assisted construction contract and not to the contractor generally. In addition, FHWA and FDOT lack the authority to request or review compliance documentation for projects not funded by either or both agencies. That said, firms with 15 or more employees are subject to EEO requirements under Title VII of the Civil Rights Act of 1964, as amended; Title I of the Americans with Disabilities Act of 1990, as amended; and the Equal Pay Act of 1963. In addition, those with 20 or more employees must comply with the Age Discrimination in Employment Act of 1967 (ADEA). For more information on employer responsibilities outside of federally assisted contracting, visit <a href="EEOC's employer webpage">EEOC's employer webpage</a> .

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private or non-	
government	
contracts?	
How do I add,	Complete the EEO Officer Notification Form (275-021-13) and provide it to
change or	the Statewide Contract Compliance Administrator via the EOO. A listing of
remove EEO	EEO Officers may be located under <u>Compliance QuickLinks</u> on the EOO
officers on a	Website.
particular	
project?	
Does FDOT	Currently, no. FHWA electronically collects and reports the statewide
offer an	rollup of FHWA 1391 (termed the FHWA 1392), but there are no immediate
electronic	plans to extend this to contractor 1391s. However, some FDOT districts
service for	are advocating for developing or purchasing a statewide payroll system.
entering 1391	Among the requirements of such a system would be the ability to run real-
(July Report)	time July reports based upon payrolls and additional information provided
data?	for craft workers. If you support adoption of a standard electronic payroll
	system or if you have suggestions, please pass them on to the District
	Contract Compliance Managers( <u>DCCMs</u> ) who are in regular contact with the
	State Construction Office on this and other issues.
	OJT
Who is	The proficiencies should be discussed, and the OJT Proficiency Record
responsible for	established between the contractor and FDOT during the OJT Training
filling out OJT	Evaluation Meeting. Both FDOT and the Contractor have responsibilities in
Proficiency	completing and signing the Form. The contractor initiates the observation
Form (275-	of the trainee's proficiency by completing Section 5 (Proficiency
021-01)?	Observation Request) of the Proficiency Record for OJT Training, Form 275-
021 01).	021-01. The RCS will coordinate scheduling the observation which must be
	attended by both the contractor's project representative and a department
	representative. For more information, please see Section 5.2.7 & Section
	5.4.
	J.4.
Who is	The form is initiated by the contractor and sent to FDOT for approval of all
responsible for	actions associated with a trainee. Both FDOT and the Contractor have
filling out	responsibilities in completing and signing the Form. For more information
Trainee	see Section 5.4 of the Contract Compliance Manual.
Enrollment	The second of the second secon
and Personnel	
Action forms	
(275-020-08)?	
Should LAP	Division 1 Specs are included in all LAP Projects.
require FDOT	,
OJT Specs on	
projects that	
are below the	
TSP threshold?	
Why is there	Over the years FDOT has approved upward of 70 OJT classifications.
no OJT	Despite this, FDOT makes some effort to ensure that classifications are

classification	wholistic and not subject to fragmentation that could impact or cast doubt
for a craft pile	on journeyman status. In this case, pile driving is a classification unto itself
driver – the	in which FDOT expects a journeyman to be proficient in both holding piles
worker who	in place and operating the requisite controls. If you have suggestions or
holds the pile	concerns, be sure to advise the Statewide Contract Compliance
•	·
in place while	Administrator, who will coordinate responses or any program changes with
the leadsman	the District Contract Compliance Managers (DCCMs) and State Construction
handles the	Office.
controls?	
Who is	The District Contract Compliance Manager (DCCM) or his/her designee are
responsible for	responsible for conducting the OJT Training Evaluation Meeting.
conducting	
OJT Training	
Evaluation	
Meeting	
	Prevailing Wages and Payrolls
What is the	Wage Decisions may be found at <u>SAM.gov   Home</u> . Should assistance be
website	needed to navigate the site, a video is provided by USDOL, Search Wage
address to find	<u>Determinations on SAM.gov - YouTube</u> . If further assistance is needed, you
all general	may contact Hugh Kent, Wage and Labor Specialist at Office of
wage	Construction, Central Office.
decisions?	,
To what	Verification is necessary because employees are treated differently with
extent is it	respect to OT pay and certified payrolls than are owners. However, the
necessary to	regulations (29 CFR 5.2(j)) are not specific as to how verification takes
verify	place. For more information, see the <u>Prevailing Wage Resource Book</u> ,
owner/operat	Chapter 9.
ors? Checking	
every owner	
listed on the	
certified	
payroll?	
When is a	Site of work definitions are found at 29 CFR 5.2(I)(2) and 5.2(I)(3). In short,
casting yard	for Davis Bacon purposes, a fabrication plant is considered 'off site' where
truly off site	its location and operation are without regard to a particular FHWA- assisted
and not	project or where the plant is owned/operated by a commercial material
subject to	supplier and in existence before the opening of bids for a specific project,
DBRA?	even if it will be exclusively used for the project. The Contract Work Hours
John.	and Safety Standards Act (CWHSSA) has no site of work limitations. For
	more information, see the <u>Prevailing Wage Resource Book</u> , Chapter 9
	and/or Chapter 15 of the <u>US DOL Field Operations Handbook (FOH)</u> .
When DOL	Yes. The US DOL Wage & Hour Division administers and enforces the
provides	prevailing wage requirements of the Davis Bacon Act, the Service Contract
written	Act and other Labor Standards Statutes applicable to Federal and federally
instruction on	assisted contracts for construction and for the provision of goods and
DBRA	i ·
DDNA	services. DOL understands that project circumstances differ and that not all

application to a project, is that considered binding? What if the state or FHWA disagrees?  guidance adequately addresses particular situations. Therefore, it offers a extensive library of administrative interpretations, opinion letters and Field extensive library of administrative interpretations, opinion letters and Field extensive library of administrative interpretations, opinion letters and Field extensive library of administrative interpretations, opinion letters and Field for a project, is extensive library of administrative interpretations. Therefore, it offers a extensive library of administrative interpretations. Therefore, it offers a extensive library of administrative interpretations. Therefore, it offers a extensive library of administrative interpretations. Therefore, it offers a extensive library of administrative interpretations. Therefore, it offers a extensive library of administrative interpretations. Therefore, it offers a extensive library of administrative interpretations. Therefore, it offers a extensive library of administrative interpretations. Therefore, it offers a extensive library of administrative interpretations. Therefore, it offers a extensive library of administrative interpretations. Therefore, it offers a extensive library of administrative interpretations, opinion letters and Field for a project, is extensive library of administrative interpretations, opinion letters and Field for a project, is extensive library of administrative interpretations, opinion letters and Field for a project, is extensive library of administrative interpretations, opinion letters and Field for a project, is extensive library of administrative interpretations, opinion letters and Field for a project, is extensive library of administrative interpretations, opinion letters and Field for a project, is extensive library of administrative interpretations, opinion letters and Field for a project, is extensive library of administrative interpretations, opinion letters and Field for a project library of a
that considered binding? What if the state or FHWA  Assistance Bulletins. Where these resources are insufficient, DOL offers custom opinion letters of how a particular law applies in specific circumstances. While DOL resources are open to everyone, to ensure consistency and broad sharing of information, FDOT asks that requests for opinion letters from Districts and the FHWA Division be coordinated by the
considered binding? What if the state or FHWA  custom opinion letters of how a particular law applies in specific circumstances. While DOL resources are open to everyone, to ensure consistency and broad sharing of information, FDOT asks that requests for opinion letters from Districts and the FHWA Division be coordinated by the
binding?  What if the state or FHWA  Circumstances. While DOL resources are open to everyone, to ensure consistency and broad sharing of information, FDOT asks that requests for opinion letters from Districts and the FHWA Division be coordinated by the
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state or FHWA opinion letters from Districts and the FHWA Division be coordinated by the
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Does DOL DOL offers numerous resources for training, technical assistance and
<b>offer online</b> program/project interpretive guidance – all conveniently located on the
training Wage & Hour Division website. In addition, the quick links section of the
resources, Government Contracts Compliance Assistance page contains information
particularly for on upcoming prevailing wage seminars and webinars. Finally, stay aware of
calculating emerging issues and important news by subscribing to the <u>US DOL list</u>
fringe serve, which includes a regular newsletter.
benefits?
Also, how can
I learn more
about live
training events
sponsored by
US DOL locally
and
nationally?
Is it Yes. The <u>instructions for completing WH-347</u> are clear that use of these identifiers is an acceptable method for verifying worker identity and wage
require on accuracy.
payrolls and
request from
workers the last 4 numbers
of the social
security
number?
Often payrolls
will have very
common
names or will
drop one or
more
hyphenated
names. This
makes it
difficult to
ensure you are
matching the
correct wages

to the right person.	
As a Contractor, why do I get so many Payroll Violation Notices?	Performance Deficiency Communication and Actions are covered in Section 1.6 of the Contract Compliance Manual. Non-receipt of Payroll is cited in a Notice of Noncompliance letter which may be issued any day of the month and as many times as necessary; notification that payroll has not been received shall not wait and must be issued immediately. Likewise, <i>Payroll Violations (Form 700-010-59)</i> are issued throughout the month following each occurrence of a payroll violation.  FDOT Compliance staff may make every effort to remedy a violation beforehand by contacting the Contractor and seeking a quick resolution if possible to avoid the sending of a Notice.
	DBE
Are joint checks issued by the Prime and a DBE considered a red flag for Commercially Useful Function (CUF)?	Yes. Contractors wishing to use joint checks with one or more DBE firms must request permission from the District Contract Compliance Manager (DCCM) in writing. FDOT recognizes that joint checks are a necessary tool for increasing the capacity of DBEs and other small businesses. At the same time, however, joint checks can indicate a lack of control by the DBE of its work on the project. The DCCM will review the request to use joint checks, ensuring that it does not impact the DBE's responsibility to estimate, order, receive and install materials, as applicable. FHWA and/or FDOT will require removal of DBE credit in any instance where the DCCM has not given express approval for use of joint checks. For more information, see the 7-24.5(7) of the FDOT Standard Specifications or page 25 of the DBE Program Plan.
Can you provide a graphic illustration of construction tiering?	Tier 1 - subcontract is with the Prime  Tier 2 - subcontract is with Subcontract is wi
Why does the EOC system (or ARRF accounts)	The FDOT OIT Manual requires all accounts be recertified annually.  Recertification is the process by which the users' access to specific technology resources are validated and updated. This both part of quality assurance and to maintain the integrity of FDOT systems for users. FDOT

require re-	contacts users by email in anticipation of account expiration and provides
registration every year?	the necessary paperwork. All EOC users are required to complete the Computer Security Awareness Training CBT course annually. Failure to
every year:	renew the EOC account will result in access being revoked.
Does Prompt	No. US DOT regulations at 49 CFR 26.29 require prompt payment and
Payment only	retainage return for all subcontractors no later than 30 days from the date
apply to DBEs?	payment is made to the Prime. In 2016, US DOT issued additional direction
арріу то овез?	requiring State Departments of Transportation (State DOTs) and other Recipients to develop processes for determining prompt payment compliance. For more information, visit the Official Questions and Answers (Q&As). In the FDOT program, compliance staff must use the Equal Opportunity Compliance (EOC) system, Certifications of Disbursement and other appropriate means for determining prompt payment to DBEs. Further, FDOT Construction Bulletin 03-17 requires that Comprehensive Contract Compliance Reviews (CCCRs) include an audit of the contractor's previous two (2) Certifications of Disbursements (Form 700-010-38) to ensure prompt payment of all subcontractors, regardless of tier.
What is	Retainage is a de minimis percentage of the contract amount held pending
retainage and	satisfactory completion of work. Pursuant to 49 CFR 26.29(b)(2), FDOT
how do I	declines to hold retainage but allows the prime to do so, as long as they
determine	return retainage within 30 days of satisfactory completion of the
that it is	subcontract work. US DOT interpretation holds that once a prime has made
returned	the final payment to the subcontractor, it must return any retainage within
promptly?	30 days. For more information, visit the US DOT <u>Official Questions and Answers (Q&amp;As)</u> .
How often	The Equal Opportunity Compliance (EOC) system is an electronic method of
must EOC be	collecting, approving, tracking and reporting DBE commitments and
updated to	payments. Though race neutral, FDOT is required to show a method of
reflect	reconciliation of credit to payments, often termed 'running tally' in race
anticipated	conscious programs. Contractors must update commitments in EOC any
DBE use	time there is a change in DBE use, whether a DBE addition, deletion or
and/or DBE	variance in commitment amount. In addition, contractors must also timely
payments?	and regularly enter payments made to DBEs. Entries in EOC should be made at least monthly. It is not acceptable to delay entries (particularly of payments) until the project is closed or at final acceptance. Doing so is considered noncompliant and could be subject to sanctions or other more serious corrective action. FDOT offers both technical support and training assistance for use of the EOC system. Visit the <a href="EOC webpage">EOC webpage</a> for more information.
What is a	Pursuant to 49 CFR 26.11(c) all State DOTs must collect and maintain a list
bidder	of those bidding on its contracts, whether prime or sub; State or LAP;
opportunity	winning or not. The more comprehensive the list, the more accurate and
list and is this	'narrowly tailored' the DBE goals for projects and programs. Even though
a contract	FDOT operates a race neutral program, accurate bidder information helps
compliance	identify availability percentages for specific geographical regions and types
issue?	of work. It is also essential in setting an accurate and effective triennial

DBE goal consistent with constitutional requirements (see <u>Adarand</u> <u>Constructors v. Pena</u>, 515 US 200 (1995)).

Compliance staff are not expected to ensure entry of Bidder Opportunity List (BOL) information from non-winning bidders, something that should occur before the preconstruction conference. However, prime contractors who fail to enter into EOC for BOL information for itself and its subs are noncompliant with DBE reporting requirements and should be directed by compliance staff to enter the BOL. More information in Section 2.4 of the Contract Compliance Manual.

#### How do I determine CUF on DBE contracts for furnish and install?

Pursuant to 49 CFR 26.55, DBE credit includes the entire amount of the contract that is performed by the DBE's own forces. This specifically includes the costs of supplies and materials obtained by the DBE for work on the contract. If the DBE's contract calls for furnishing as well as installing, then there must be some evidence that the DBE actually estimated, ordered, purchased and received the materials to be installed. Compliance specialists should work with their Project Administrators to verify Commercially Useful Function (CUF) in this aspect of DBE performance. Purchase orders, invoices, bills of lading, cancelled checks and other similar documents are useful in validating CUF for furnishing materials. See Section 2.7 of the Contract Compliance Manual for further information.

#### How do I determine CUF when the DBE is a regular dealer, bulk supplier or manufacturer?

Pursuant to 49 CFR 26.55(e), DBE manufacturers are entitled to 100% of the cost of materials or supplies toward DBE goals, providing they operate/maintain an establishment that produces the contracted products. DBE regular dealers receive 60% of the costs of materials or supplies toward DBE goals where they operate/maintain a facility where the goods are bought, stocked and regularly sold. This can be difficult to determine for dealers in bulk materials such as liquid asphalt or petroleum products. In those cases, the DBE must own or have long-term leases on the distribution equipment for the bulk material. Compliance staff should contact EOO with questions or concerns about Commercially Useful Function (CUF) on suppliers and manufacturers. There are circumstances in which EOO may allow variations, given appropriate documentation. See Section 2.7.8 and 2.7.9 of the Contract Compliance Manual for more information.

# What if the contractor refuses to submit proof of prompt payment upon request?

Pursuant to 49 CFR 26.109(c), "all participants in the Department's DBE program (including, but not limited to, recipients, DBE firms and applicants for DBE certification, complainants and appellants, and contractors using DBE firms to meet contract goals) are required to cooperate fully and promptly with DOT and recipient compliance reviews, certification reviews, investigations, and other requests for information. Failure to do so shall be a ground for appropriate action against the party involved (e.g., with respect to recipients, a finding of noncompliance; with respect to DBE firms, denial of certification or removal of eligibility and/or suspension and debarment; with respect to a complainant or appellant, dismissal of the complaint or appeal; with respect to a contractor which uses DBE firms to

meet goals, findings of non-responsibility for future contracts and/or suspension and debarment)."