



Planning and Design of Managed Lanes

Andrew Velasquez, PE, PTOE (AECOM) James E. Beverly, Jr., CPM (FDOT)

Florida's Turnpike Enterprise (FTE)



Introduction

- High-level technical guidance for toll facilities and managed lanes
- Part 1
 - Planning/PD&E Considerations
 - Screening Process
 - Corridor Development
- Part 2
 - FTE Design support for Managed Lanes
 - Project Types
 - Documents
 - Best Practices





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Part 1 – Planning/PD&E Considerations and Corridor Development

Andrew Velasquez, PE, PTOE AECOM/Turnpike GEC Support



Managed Lanes Types

- Express Lanes
- Long-Distance Trip Lanes (Thru Lanes)
- Truck-Only Lanes
- Managed Transit Lanes
- Part-Time Shoulder Use
- Connected and Automated Vehicle-Only Lanes
- Reversible Lanes
- Carpool 3+ Lanes





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Planning/PD&E Considerations

Planning/PD&E processes are similar for express and thru lanes



Planning/PD&E Considerations

Managed Lanes Guidebook

Are Managed Lanes Appropriate?

Key Considerations

- Purpose and need
- Operationally sound
- Geometric constraints
- Multimodal accommodations
- Other factors



Key Considerations The more considerations that can be answered "Yes", the more favorable the project is to managed lanes.

If these considerations cannot be met, some mitigation may be implemented before developing the project as managed lanes. Any particular "No" answer does not mean a managed lanes project is not warranted.

YES

YES

YES

YES

NO

NO

NO

NO

🗟 Other

Are there other considerations that

information in the project file to

Do the managed lanes alternatives

Florida Transportation Plan goal of

transportation choices that improve

Are express lanes being considered?

(If yes, the managed lane cannot be operated

as a non-tolled lane per Section 338,151, F.S.)

Can the project help to advance the

region's transportation goals?

connections support the FDOT

be provided as needed.

equity and accessibility?

would make managed lanes more or less favorable? Keep additional

Conceptual Thru Lanes Diagram



Thru Lanes Screening Criteria

| Planning | Is this the final widening? (i.e., will this section of the facility be at build out, meaning no additional capacity projects are anticipated to be made after this project?) | Yes |
|--------------|--|-----|
| | Does widening meet the Design Year LOS target? | No |
| | Does the project propose to add more than one lane in each direction? | No |
| | Does the project have termini that support major origin-destination movements? | Yes |
| | Is there potential to extend, or is this project an extension of, existing managed lanes? | Yes |
| Operations / | Can the initial ingress / egress locations geometrically fit and operate acceptably? | Yes |
| | Is each project segment able to bypass at least two interchanges in both directions? | Yes |
| | Do the project termini avoid degrading operations in the general lanes? | Yes |
| Multimodal | Will the project support existing or proposed Express Bus Service? | Yes |
| Other | Are there any other considerations that would make express/thru lanes project favorable? | N/A |
| | Do managed lanes support the FTP goal of transportation choices that improve equity and accessibility? | N/A |
| | Can the project help advance the regions transportation goals? | Yes |

Planning/PD&E Considerations

Project Development Process



Data Collection

- Traffic Volume
- Vehicle Classification Counts
- Travel Speeds
- O-D Data

Match Traffic Counts at Peak Period and Daily Level

- Early Project Stage
- Movements between Interchanges in a Corridor
- Sub-Area including Arterials & Highways
- Consideration of ML Ingress/Egress &/or Direct Connections to other Arterials/Highways



Factors for Determining Access Locations

- 1. Analysis of O-D Data
- 2. Spacing & Geometry of Interchanges
- 3. Length of Segment(s)
- 4. Geometric Characteristics
- 5. Operational Characteristics
- 6. ITS/Signage

- 7. Tolling Infrastructure
- 8. Park-and-Ride Lot Locations
- 9. Transit Service
- 10. Availability of ROW
- 11. Environmental Impacts
- 12. Cost



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Managed Lanes Guidebook (Appendix C)

- Planning
- PD&E
- Design
- Operations

Access Point Location Flowchart



Access Plan Key Characteristics

Segment Lengths

- Lane Change Distance
- Demand

1 Managed Lane in Each Direction: Segment Length = 3 to 7 Miles

2 Managed Lanes in Each Direction: Segment Length = 4 to 10 Miles

Bypasses at Least 2 Interchanges

Minimum 1,000 Feet per Lane Change for Ingress / Egress Locations

• Greater than 40% Eligible Trips

• DDHV > 50% Capacity

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Managed Lanes Demand

Analysis from a Systemwide Perspective



Project Traffic: PD&E and Design



Revenue Traffic: Traffic & Revenue Study

ELTOD Benefits

- ✓ Refined value of time
- ✓ Includes value of reliability
- Provides 15-min or hourly volumes and estimated toll amounts
- ✓ Sensitive to changes in pricing policy



Traffic Analysis



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Part 2 – Design and Tolling Considerations

James E. Beverly, Jr., CPM

FDOT/Turnpike Tolls Design Administrator



Part 2 – FTE Support for Tolling/Managed Lanes

- Project Types
- Documents
- Best Practices
- Safety









Conventional Projects

- Supports Districts' (scope, units, and hours)
 - Review and negotiate Section 4.7 "Tolling Concepts for PD&E"
 - Review and negotiate TAB 31T Toll Facility Development "Design"
 - Supports District Structures TAB 18 Miscellaneous Structures (toll gantry)
 - FTE TransDev assigns a Production PM and Toll Systems PM
- Supports all project phases including lifecycle replacement



Non-Conventional Projects

- Supports Districts' (D-B, PD-B, and MPD-B projects)
 - Review RFP and Toll Siting Technical Memorandum (TSTM)
 - Review and provide comments on LORs, ATCs, Tech proposals, Q&A, etc.
 - FTE TransDev assigns a Production PM and Toll Systems PM
- Supports all project phases including lifecycle replacement



Project Scope and Templates

PD&E Section 4.7 and TAB 31T Toll Facility Development

Scope, units, and hours templates

Tolls Design

Home / Business Opportunities / Design / Tolls Design

STATEWIDE TOLLS DESIGN SUPPORT

- 2023 GTR Tolling Forum Presentation (posted 08/22/2023)
- S Toll Facilities Scope Section 31T (posted 01/19/2024)
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- S Toll Project Responsibility Matrix (posted 12/13/2022)

The District Production Project Manager must communicate with the Turnpike Production Project Manager who will engage with the Toll Systems Project Manager and the Tolls Design Administrator through each phase of the project. Each project should have a complete matrix that is agreed and accepted by both District and Turnpike Project Managers prior to the Phase II plan submittal.

Design Disciplines

Drainage Environmental Permitting Lighting & Electrical ITS Plans, Specs, and Estimates Roadway Shop Drawing Processing Structures Surveying & Mapping Tolls Design Traffic Design Traffic Operations Utilities & Rail Coordination

Design Resources

Turnpike Design Criteria Archives General Tolling Requirements (GTR) Public facing Tolls Design webpage link: <u>Tolls Design - Webpage</u> <u>https://floridasturnpike.com/business-</u> <u>opportunities/design/tolls-design/</u>

PD&E Section 4.7 scope, units, and hours necessary for projects with a tolling component available upon request.



Documents for Tolling Managed Lanes

- Project Management Guide (PMG)
- Managed Lanes Guidebook (MLG)
- PD&E Manual
- FDOT Design Manual (FDM)
- General Tolling Requirements (GTR)
- Traffic Engineering Manual (TEM)
- Manual on Uniform Traffic Control Devices (MUTCD)
- Concept of Operations (ConOps)



Project Management Guide

Link: Project Management Resource Page



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Section 245 – Communication on Tolling Projects

- Toll Coordination
- Coordinate with Turnpike Production PM
 - Provide input for the (8) activities
- Toll Project
 Responsibility Matrix

PMG 245 - COMMUNICATION ON TOLLING PROJECTS

Introduction

PROJECT MANAGEMENT GUIDE

When developing a project with a tolling component or impacts to existing tolling operations, the District Project Manager (PM) must contact Florida's Turnpike Enterprise (Turnpike) Program Management Administrator so that an Turnpike Production PM can be assigned. The Turnpike Production PM becomes the point of contact and engages Turnpike Design, Planning, and Toll Systems disciplines necessary to support the tolling project. The District PM should refer to the <u>General Tolling Requirements</u> (GTR) when proceeding with a tolling project. The GTR explains the toll infrastructure criteria/requirements for all project delivery methods. The GTR has three parts:

Part 1: Contains development and processes

Part 2: Contains design criteria including the content of the exhibits

Part 3: Contains the plans preparation and assembly requirements

Coordinate with the Turnpike Production PM to obtain tolls-related project input for the following activities:

- 1. Master planning for managed lanes with a tolling component (Express Lanes). Turnpike assists with concept of operations, master signing plans, tolling infrastructure locations, and express lane diagrams and concepts that are compatible with the Statewide Express Lane Software (SELS).
- Develop District and Turnpike responsibility agreements for planning, design, construction, and maintenance of tolled facilities. Refer to the <u>Toll</u> <u>Project Responsibility Matrix</u> for use as the basis of these agreements.

- 3. Develop tolling plans for the corridor and provide recommendations where to toll and whether ramp or mainline tolling should be used.
- Long range estimate input including construction cost estimates for tolling infrastructure (phase 52) and cost estimates for toll system installation (phase 53).
- Consultant Scope & Staff Hour Development Scope and staff hour development of tolling related disciplines for PD&E, design services, and RFP preparation services as well as negotiation support.
- Stakeholder management support including Turnpike Host and Back Office, District Traffic Management Center, Turnpike management, and public communications.
- 7. Design reviews and post-design oversight including shop drawing review, Requests for Information/modification support, and Tolls Systems construction management.
- 8. Develop the overall tolling deployment plan and the associated tolling implementation plans with all related coordination including post implementation reporting.

The District PM must communicate with the Turnpike Production PM who will engage with Toll Systems PM and Tolls Design Administrator through each phase of the project.

08/19/2022

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Toll Project Responsibility Matrix

• Requires CO, District and Turnpike coordination

Express Lanes: FDOT District (Non-Turnpike)

Link: <u>Tolls Design – Florida's Turnpike</u>

Recommended to be completed and accepted by all stakeholders prior to Phase II design.

| | District and Turnpike Tolling and Mananged Lanes Responsibility Matrix TEMPLATE | | | | | | | | Drawing Review by Turnpike GTR: The State's General Tolling Requirements (NA): Not Applicable | | |
|-----|---|--|----------------|-----------------------|-----------------------|------------------|----------------------------|-------------------------------|--|------------|---|
| | | | | Design | Submittal Reviews | | Construction/ | Maintenance | | RCI/BMS/ | |
| No. | Element | Description | Ownership | Delivery | Design Plans | Shop Drawings | Implementation/ Testing | Funding District | Perform | Asset Mgmt | Notes |
| 1 | Express Lanes (EL) Performance Reporting | Performance and accuracy statistics for speeds, incidents, ITS equipment performance, etc. | District | NA | NA | NA | NA | District | District | NA | Turnpike Finance will provide the District with monthly revenue and transaction data for performance report preparation, if requested. |
| 2 | Traffic & Revenue Forecasting | Traffic and revenue (T&R) forecasting of District toll projects as requested by Central Office and/or the District. | Central Office | NA | NA | NA | NA | District or Central Office | Tumpike | NA | Turnpike will manage the preparation of T&R forecasts for the District and/or Central Office, as requested. |
| 3 | Project Systems Engineering Management Plan (PSEMP) | A plan for the implementation of the express lanes project using Systems Engineering Process (SEP) principles. | District | District & Tumpike | District & Tumpike | NA | NA | District & Tumpike | District & Tumpike | NA | |

Managed Lanes Guidebook

- Link: <u>Systems Management Documents</u>
- Online and print version





FLORIDA DEPARTMENT OF TRANSPORTATION SYSTEMS IMPLEMENTATION OFFICE



Key Figures and Appendices

- Figure 2-2 Manage Lanes Diagram Example
- Figure 2-3 Major Elements of a ConOps
- Figures 6-2 6-5 Toll Segments
- Figure 9-3 ESS Concept
- Appendix C



Figure 2-2 Managed Lanes Diagram Example

- Complete segment
- Statewide Express Lanes Software (SELS)
- Advance signage (DMS/static)
- Supporting ITS/CCTV
- TMC District control
- Incident management





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Figure 2-2 Managed Lanes Diagram Example

Recommended Diagram enhancements



Figure 2-3 Major Elements of a ConOps

- Developed during the PD&E phase
- Regional, corridor, and project levels
- Phased implementation
- Maintenance of tolling
- Incident management



REGIONAL CONOPS (RCTO)

- High-Level Network Map
- Stakeholder Roles and Responsibilities
- Coordination
- Planning and Policy Framework
- Operations Objectives and Strategies
- Project Delivery Approach
- Relationships and Procedures
- Design of Physical Improvements
- Resource Needs
- Project Phasing
- Risk Analysis

PROJECT CONOPS

- Project Goals and Objectives
- Refinement of Elements in Regional ConOps
- Managed Lanes Implementation Plan and Project Phasing
- Operational Scenarios
- Toll Project Responsibility Matrix (if applicable)
- Stakeholder Needs
- Roles and Responsibilities
- System Concept
- User Requirements
- Managed Lanes Diagram
- Telecommunications Concept
- ITS Concept
- Risk Analysis

Figures 6-2 – 6-5 Toll Segments





Figure 9-3 ESS Concept

• Avoid toll site access conflicts





GTR 231.2.1(8) The maintenance pull-off parking must be dedicated to Tolls use only and must not be designed as a shared access for any other maintenance vehicles.



Part 2, Chapter 3 – Engineering Analysis

- Managed lanes type and strategy
- GTR sketch level toll sites for each concept alternative
- Preliminary Toll Siting Technical Memorandum (TSTM)

Toll Road

For projects that are on or within the vicinity of a toll road, the Project Manager must coordinate with the FTE Environmental Management Office's Project Development Engineer or responsible authority for the toll road. Project alternatives must be reviewed for conformance to the <u>General Tolling Requirements (GTR) Toll Siting 202 and 300</u> <u>Toll Submittal Requirements</u>. Alternatives must be coordinated with FTE's Tolls Design. After a preferred alternative is selected, a **Toll Siting Technical Memorandum (TSTM)** is prepared per the **GTR** using FTE's <u>Toll Siting Technical Memorandum Template</u>.

PD&E concept and GTR sketch level toll site



Potential Cost and Schedule Risks

- Roadway geometry redesign
- Right-of-way impacts
- Drainage permitting and/or wetland impacts
- Maintenance access (noise/pond) conflicts
- Utilities/utility easement conflicts
- Toll system performance/maintenance impacts
 - Proximity to existing toll sites
 - Proximity to overhead power and cell towers
- MOT transition from existing to new toll site
- Traffic operations at toll sites



GTR Sketch Level Toll Site Infrastructure

- Toll loop pavement area
- Gantry type and span limits
- Loop pull boxes
- Retaining wall (if applicable)
- Proximity to LA right-of-way
- Maintenance access pull-off area
- Cable distances (actual)
 - Gantry equipment
 - Toll loops





Cable Distance Template - Loops



Cable Distance Template - Gantry



Figures 110.1.1 & 111.1.1 Major Activities







FDM 110 Initial Engineering Design Process

Table 111.7.1 (Tolls Documents)

| Table 111.7.1 – Document Summary Table Cont. | | | | | |
|--|---------------------|--|---------------------------|--|----------------|
| PSEE Folder | Document Type | Document | File Name | | |
| | | Toll Siting Technical Memorandum | TollSitingTechMemo | | |
| | | Express Lanes Diagrams and Concept Plans | ELDiagramsAndConceptPlans | | |
| | Tolls Docs | Tolls Mechanical Design Analysis | | | |
| | | Tolls Structural Design Analysis Report | TollStructuralDAR | | |
| TOLLS | | Tolls Gantry Design Analysis Report | TollGantryDAR | | |
| | | Tolls Power Design Analysis Report | TollPowerDAR | | |
| | | | | | GTR Deviations |
| | Analytic of Days | Electrical Calculations | ElectricalCalculations | | |
| ARCHIECTURAL | JRAL Architect Docs | Mechanical Calculations | MechanicalCalculations | | |



120.2.3.3 Typical Section Sheet





Part 2 – FDOT Design Manual

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201.5.1.2 Express Lanes – Table 201.5.2

| Table 201.5.2 Ramp Desig | ın Speeds | |
|--|-----------------------------------|--------------------|
| Ramp Connection Type | Minimum Design Speed (mph) | |
| Loops and Semi-Direct | 30 | |
| Outer Cloverleaf | 35 | |
| Intermediate Portions of Long Ramps | 40 | |
| Direct Connection | 50 | Influences traffic |
| Express Lane Direct Connections: | operations | |
| Design Speeds higher than the minimum shown above show Speed of 60 mph is desirable. | | |
| (2) Design Variations for Design Speed will not be approved for with a Design Speed below 40 mph. | r Express Lane Direct Connections | |
| | | TRANSPORTATIO |

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211 Limited Access Facilities

Managed lanes design is an iterative process best performed in a collaborative environment involving various disciplines (e.g., managed lanes planning, PD&E, construction, maintenance, traffic operations, transportation systems management and operations). Coordinate with the Turnpike Toll Systems and Tolls Design Offices in Phase I of the design process. An explanation of the process and considerations is given in the *FDOT Managed Lanes Guidebook*.

Many design criteria are related to design speed (e.g., vertical and horizontal geometry, sight distance). When the minimum design values are not met, an approved Design Exception or Design Variation is required. See *FDM 201.5* for information on Design Speed. See *FDM 122* for information on Design Exceptions and Design Variations.

The following manuals and documents provide additional information for the design of LA Facilities:

- <u>General Tolling Requirements (GTR)</u> -Use this document for design criteria and requirements for tolling on Turnpike and Non-Turnpike projects.
- AASHTO's A Policy on Geometric Design of Highways and Streets (AASHTO Green Book)
- A Policy on Design Standards Interstate System, 2016 Edition (AASHTO)
- FDOT Managed Lanes Guidebook
- <u>Traffic Engineering Manual (TEM)</u> This manual is used to supplement the <u>Manual on Uniform Traffic Control Devices (MUTCD)</u>'s standards and

guidelines with Florida specific signs and pavement markings used on the State Highway System by the Department's Traffic Operations Offices.

Example roadway typical sections are included in the exhibits in *FDM 913*. Criteria regarding lanes, medians, and shoulders for bridges are illustrated in *FDM 260.1.1*. Subsequent sections of this chapter contain specific information and criteria regarding these and other typical section elements, as well as geometric features.

Existing project features which were constructed to meet minimum metric design criteria but are mathematically slightly less than equivalent minimum English design criteria, do not require Design Exceptions or Design Variations to remain. On reconstruction projects, every effort should be made to use current criteria and standards.

Specific requirements for toll site design (e.g., toll siting, toll facility demolition/renovation, toll facility site, toll facility building, and toll facility gantry) are given in the <u>General Tolling</u> <u>Requirements (GTR)</u>.

211.10.2 Decision Sight Distance

- Tolls maintenance vehicle access
- Decision points (ingress/egress)



ORTATION

211.12.2 Braided Ramps



When combining general use lane or general toll lane exits and managed lane exits in a braided ramp configuration, the managed lane exit merges on the right side of the general use lanes as illustrated in *Figure 211.12.3*. Operational analysis determines the actual lane configuration. Refer to *Traffic Analysis Handbook* and *Interchange Access Request User's Guide* for guidance on analysis requirements.





211.14 Managed Lanes Access Points/Types

- TEM Section 2.42 signs and sign sequence
- Access Types Exhibits 211-3 211-12 (in order of best traffic ops)
 - Slip Ramps
 - Direct Connect Ramps
 - Weave Lanes
 - Weave Zones
 - Continuous Access
 (not for tolling)





GTR Part 2

Section 220 Toll Site Roadway





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GTR Part 2

- Section 221 Toll Pavement Design
 - Asphalt with FC-12.5 (1.5")
 - Concrete with fiber mesh and GFRP









Section 223 Toll Site Construction Phasing Requirements







Section 202 Toll Siting

• Preliminary Toll Siting Technical Memorandum (TSTM)

Tolls Design

Home / Business Opportunities / Design / Tolls Design

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Design Disciplines

- Drainage Environmental Permitting
- Lighting & Electrical
- ITS
- Plans, Specs, and Estimates
- Roadway
- Shop Drawing Processing
- Structures Surveying & Mapping
- Tolls Design
- Traffic Design
- Traffic Operations
 - Utilities & Rail Coordination

Design Resources

Turnpike Design Criteria Archives General Tolling Requirements (GTR) Public facing Tolls Design webpage link: <u>Tolls Design - Webpage</u> <u>https://floridasturnpike.com/business-</u> opportunities/design/tolls-design/

Link to current "redacted" GTR. Contact Turnpike PM for unredacted publication

TSTM – Table Criteria

• Supports ideal toll site locations

| Criteria | Description | Site 1 Station MP Toll Site ID Site 1 | Site 2 Station MP Toll Site ID Site 2 |
|-----------------|---|---|---|
| 220.2(1) | Located on tangent or curve greater than 3000'. | Pass | Interim Fail |
| 220.2(2) & (3) | Centerline of gantry must be perpendicular or radial to travel lanes. | | |
| 220.2(4) | Located outside of sag and crest vertical curves or areas susceptible to standing water. (Toll loop pavement area may be located within sag and crest vertical curves only when the vertical grade is at least 0.3% at any point within the toll loop pavement area.) | | |
| 220.2(5) | Lane, shoulder, and buffer widths are constant through the toll loop pavement area. | | |
| 220.2(6) | Minimum 10 foot separation is provided between equipped lanes/shoulders and any adjacent non-tolled lanes, except where EL buffers are used. | | |
| 220.2(7) | Toll sites must not be located within a superelevation transition/cross slope transition, except shoulder rocking. | | |
| 220.2(8) | Toll sites must not be located within queuing areas as identified by the design year traffic analysis. | | |
| 220.2(9) & (10) | No merge or weave conditions (min. 200 ft upstream of the first lane drop sign or 50 ft beyond end of merge area.) | | |

| Criteria | Description | Site 1 Station MP Toll Site ID Site 1 | Site 2 Station MP Toll Site ID Site 2 Interim |
|-----------------------------|--|---|--|
| 220.2(11) | The gantry centerline must be located a minimum of 200 feet from nearby sign structures, bridges, or toll plaza canopies. More distance required for: The taper of the maintenance pull-off area must tie into the shoulder a minimum of 25' before bridges or similar roadside features MOT for bridge/sign structure inspection and maintenance that may extend into the toll site. MOT for bridge widening and/or replacements that may extend into the toll site. | | |
| 220.2(12) & 101.2(2) | Roadway cross slope under gantry must not result in an elevation difference of more than 26" between the highest and lowest j-arm. | | |
| 220.2(13) | Gantry must be located within 1 mile of express lane entry points. | | |
| 220.2(14) | Gantry must not block an overhead sign. At least 800 feet for static panels and 1000 feet for DMS. | | |
| 221.1.1(1) & (2) | Tolling point must be 100 feet with gantry at the midpoint. | | |
| 221.1.2(1) (2) (3) & (4) | Lane and shoulder widths at the toll site meet GTR requirements. | | |
| 221.5(2) | Tolling pavement must be free of metal objects at or below grade. | | |

Section 2.42 Express Lanes Signing

2.42.4 SIGN SEQUENCE

(1) There shall be seven signs installed for an express lane entrance, as follows: three advanced guide signs, two TASs, one vehicle eligibility sign, and one regulatory **R3-44** (<u>Section 2G.17 of the MUTCD</u>). One 3-line full-matrix Dynamic Message Sign (DMS) shall also be included if space is available. The order in which the signs should be installed is shown in *Figure 2.42-7*. *Note: The R3-44 sign shall be the last sign in the sequence. The DMS shall be the first sign in the sequence, if installed*.

Figure 2.42-7. Express Lanes Entrance Sign Sequence

| EXPRESS LANE TWO-AXLE VEHICLES ONLY BUSES ALLOWED INO TRUCKS INTERNICE I MILE XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX | NO TRUCKS | Ler No TRUCKS No TRUCKS No TRUCKS No TRUCKS LANE EXPRESS LANE ENTRANCE XXXXXXXXXXX TO ATA Maitland Blvd SXXXX S25 PLUS TOLL FOR TOLL VIOLATION |
|---|-----------|---|
|---|-----------|---|



Section 4.5 Express Lanes Markings





Figure 2G-21 – Priced Managed Lane



Best Practices

- Coordinate with FTE PM, Tolls PM, and Tolls Design
 - Early (planning phase)
 - Often (establish schedules with milestones and deliverables)
 - Scope, units, and hours
 - RFP with TSTM
- Follow the documented processes and procedures
- Ask questions (tolling has unique processes and procedures)
- We are here to support you and our customers



Safety Message

 Florida law requires you to Move Over a lane — when you can safely do so — for stopped law enforcement, emergency, sanitation, utility service vehicles, tow trucks or wreckers, maintenance or construction vehicles with displaying warning lights, and any disabled vehicle on the side of the road. If you can't move over — or when on a two-lane road — slow to a speed that is 20 mph less than the posted speed limit.





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