

FY 2026-27 Innovative Service Development (ISD) Grant Questions and Answers

- 1) When is the application package due and do all forms requiring a signature have to be signed upon submission?

Final applications are due no later than May 18, 2026, at 11:59 pm (eastern time). Signatures are not required at the time of submission but must be received prior to grant execution, if awarded.

- 2) Is it mandatory to attend the ISD Grant Informational Webinar on May 6, 2026?

No, although encouraged, attendance is not required to be considered for funding. The recording and a copy of the slide presentation will be available on our website at [CTD Calendar of Past Events \(fdot.gov\)](https://www.fdot.gov/ctd/ctd-calendar-of-past-events) or <https://www.fdot.gov/ctd/ctd-calendar-of-past-events> shortly upon completion.

- 3) Does the Rate Model Worksheet count towards the 25-page limit?

No, the Rate Model Worksheet does not count towards the page limit.

- 4) Can an applicant with a current funded project apply to continue the same project as well as a new project.

Applicants can submit multiple applications for consideration. However, an agency may only receive one grant award for the same service area.

- 5) Are technology initiatives such as the cost of a trip scheduling application or portal to improve efficiency of trip scheduling eligible as an ISD project?

All funds shall be used to provide direct services to eligible transportation disadvantaged riders. However, capital equipment expenses can be included in the rate model as part of the project

expense budget which will be used to generate a trip or mile rate to cover proposed expenses.

6) Will there be an opportunity to submit applications early for feedback?

There will not be an opportunity to submit applications for feedback this year due to the short turn-around time.

7) What are Non-Traditional Transportation Service Providers?

Per legislative proviso – eligible recipients for this funding are CTCs and Non-Traditional Traditional Transportation Service Providers such as TNCs, that provide door-to-door on-demand, or scheduled transportation services for innovative service delivery that is more cost effective for the program and time efficient for the users. In addition, Non-Traditional Transportation Service Providers must provide additional information including Business Profile, Insurance Requirements, and Safety Plan Requirements. See “Requirements for Non-Traditional Transportation Service Provider” form on website for more details.