

Innovative Service Development Grant Update



Senior Resource
ASSOCIATION

Promoting Independence in Our Community

Senior Resource Association's Mission

Senior Resource Association promotes independence and dignity in our community by providing services to older adults and transportation for all.



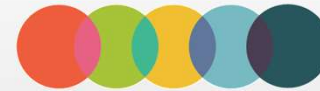
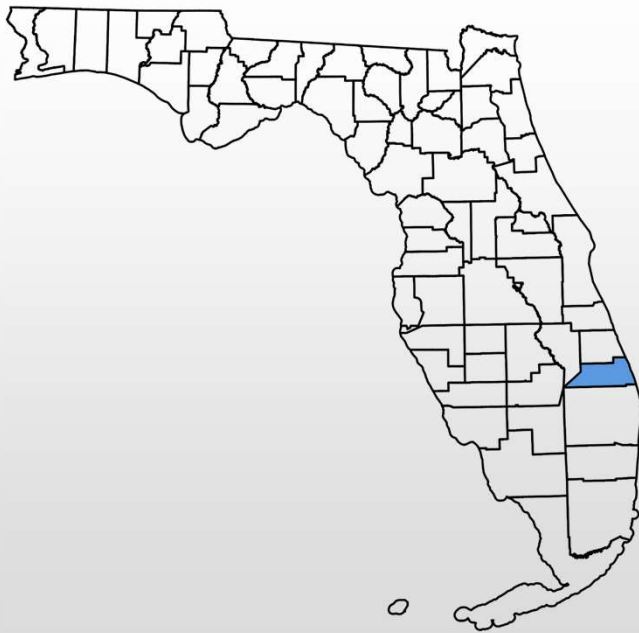
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ISD Grant Martin County 2022 – 2023

Current Award \$750,000



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Goals of the ISD Grant



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- Provide 11,040 dialysis trips
- Provide 6,766 non-dialysis trips to dialysis clients
- Travel times to from dialysis treatment:
 - a) Not to exceed 20 minutes outside of Indiantown
 - b) Not to exceed 45 minutes to/from Indiantown.
- Provide transportation to 90 unduplicated TD eligible individuals
- Provide 7,510 non-dialysis trips utilizing Trip & Equipment Grant
- 90% of passengers report a favorable evaluation of the service



Marketing



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- Newly designed
 - Letterhead
 - Informational flyer
 - Trifold brochure
- Direct mailings to 111 rehab facilities and churches
- Partnership with the Cleveland Clinic Martin North Hospital
- Social media postings (English and Spanish)
- Networking meetings with community partners

**Eligibility questions?
Need a reservation?
Call 772.469.2063**
MONDAY – FRIDAY, 8:00 AM – 5:00 PM
**or email us at
martincc@sramail.org**

MCC
MARTIN COMMUNITY COACH

**UNLIMITED
DOOR-TO-DOOR
TRANSPORTATION
FOR ELIGIBLE RIDERS**

A Transportation Disadvantaged service
for those with no other means of transportation

MCC
MARTIN COMMUNITY COACH
OPERATED BY
Senior Resource
ASSOCIATION
Promoting Independence in our Community

APPLY TODAY!
Eligibility application
available for download at
MartinCommunityCoach.com
CLICK ON THE 'ELIGIBILITY REQUIREMENTS' PAGE

In accordance with Title VI of the Federal Civil Rights Act of 1964, any person who feels they have been discriminated against may issue a formal written complaint. The complaint procedure and Title VI Policy is available upon request from SRA's Administrative Offices or by calling 772.569.0766.



GOALS

YTD Numbers
3.5 months remaining in FY

Provide 11,040 dialysis trips	✓8,447 – on pace to achieve
Provide 6,766 non-dialysis trips to dialysis clients	3,868
Travel times not to exceed 20 minutes outside of Indiantown.	95% of trips
Travel times not to exceed 45 minutes to/from Indiantown.	98% of trips
Provide transportation to 90 unduplicated TD eligible individuals	✓Achieved 225 individuals
Provide 7,510 non-dialysis trips utilizing Trip & Equipment Grant	✓5,893 – on pace to achieve
90% of passengers report a favorable evaluation of the service	✓92%

Total TD Ridership in Martin County



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Additional Funding Removed Limitations



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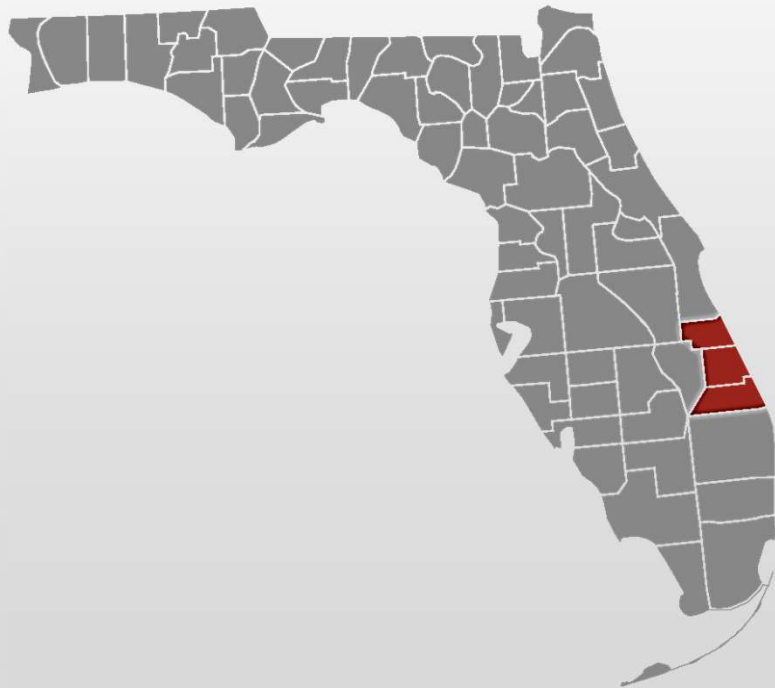
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With the additional funding this year, riders have not been limited, and do not have to prioritize medical appointments like dialysis over grocery shopping, education, or employment.

ISD Grant: Treasure Coast Advantage Ride Program 2022 – 2023

Current Award \$1,250,000



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Goals of the ISD Grant



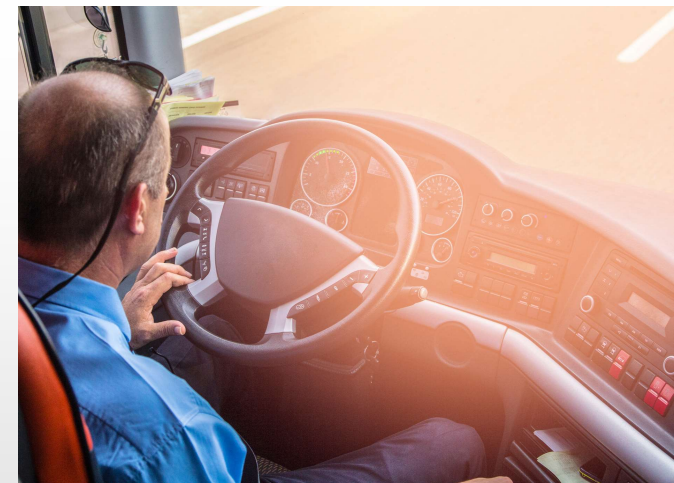
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- Provide 41,365 trips to developmentally disabled individuals
- Provide transportation to 600 unduplicated passengers
- No “Wait List” for qualified users of the system
- 90% of passengers report a favorable evaluation of the service





- 5,000 Promotional Brochure printed and distributed
- Social Media Advertisements
- Local Media Publications
- Travel Training at local disability resource centers



Senior Resource Association
Published by Emily Wilkes on January 1

SR's transportation program spans the Treasure Coast, including our door-to-door service for rides with developmental disabilities. To learn more, call 772-907-5457

St. Lucie County Expands Transit Options for Those with Disabilities
November 18, 2020

St. Lucie County recently awarded UZURV, an Adaptive Transportation Network Company, a contract to provide transportation services to increase a person with intellectual or developmental disabilities access to job training, employment, health care, and other life-sustaining services in St. Lucie, Indian River, Martin, and Okeechobee counties.

The Advantage Ride - Treasure Coast program, funded through the Florida Commission for the Transportation Disadvantaged, officially starts on Monday, Nov. 2 and will offer ambulatory and wheelchair accessible transportation until June 30.

With this award, St. Lucie County and UZURV will partner to enhance regional connectivity for a person with an intellectual or developmental disability by providing cross-county transportation between the counties in the Treasure Coast. UZURV has a proven track record of service in the state of Florida and a 98 percent on-time performance rating.

"St. Lucie County is honored to be the grant recipient and have an opportunity to expand the transportation service options for individuals with disabilities. We would like to thank the Florida Commission for the Transportation Disadvantaged and Florida Legislature's Transportation Task Force, which addresses transportation priorities for those with disabilities. Advantage Ride is definitely a move in the right direction for transportation options in our community," said St. Lucie County Commission Chair Cathy Townsend. "This program's unique focus on providing transportation to persons with intellectual or developmental disabilities allows eligible Floridians more opportunity to lead independent lives through the freedom to schedule, arrange, and take safe, reliable rides via the UZURV platform. The UZURV platform is a life-changing mobility option and provides affordable and accessible transportation that is safe and flexible to persons' needs."

"We are thankful for this opportunity to work with St. Lucie County in expanding our services for persons with intellectual or developmental disabilities from the Tampa Bay area to the Treasure Coast. The Advantage Ride program in the Tampa Bay area provided persons with intellectual or developmental disabilities and their caregivers more freedom in their day-to-day lives. We look forward to providing this valuable service in the Treasure Coast," said UZURV CEO John Doolan.

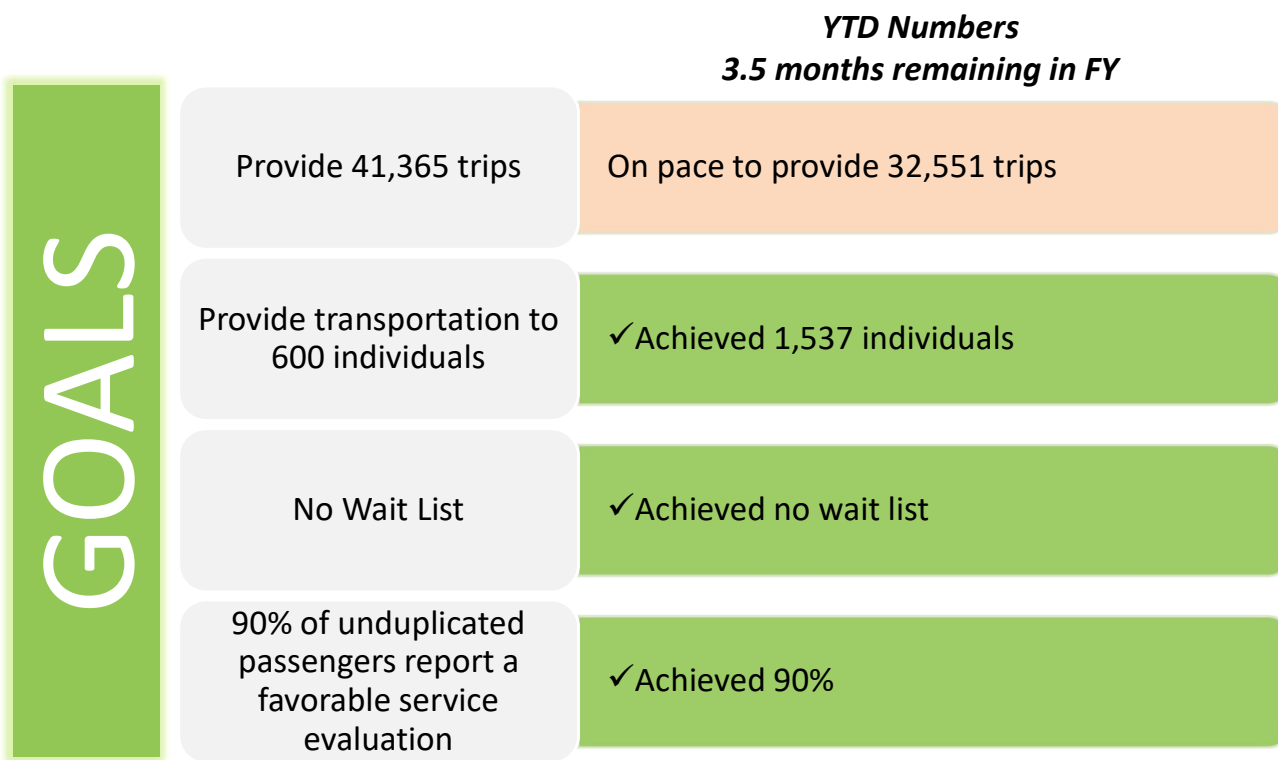
UZURV brings three years of Adaptive TNC expertise and is a trusted innovation partner to transit agencies across the country, providing more than 400,000 rides to special needs clients while helping lower the overall systemic cost of paratransit and non-emergency medical transportation (NEMT) service delivery.

UZURV's unique technology and mobility platform prioritizes safety and makes sure proper assistance is available to the rider, while allowing transit agencies to increase overall paratransit system efficiency. The flexibility and security of UZURV's adaptive TNC stems from technology-assisted credentialing and testing and real-time ride oversight by a proven operations team that keeps trips on time and drivers and riders safe and supported.

For more information about St. Lucie County's transit options visit: www.StLucie.org.

Treasure Coast Developmental Mobility Advantage Ride Program

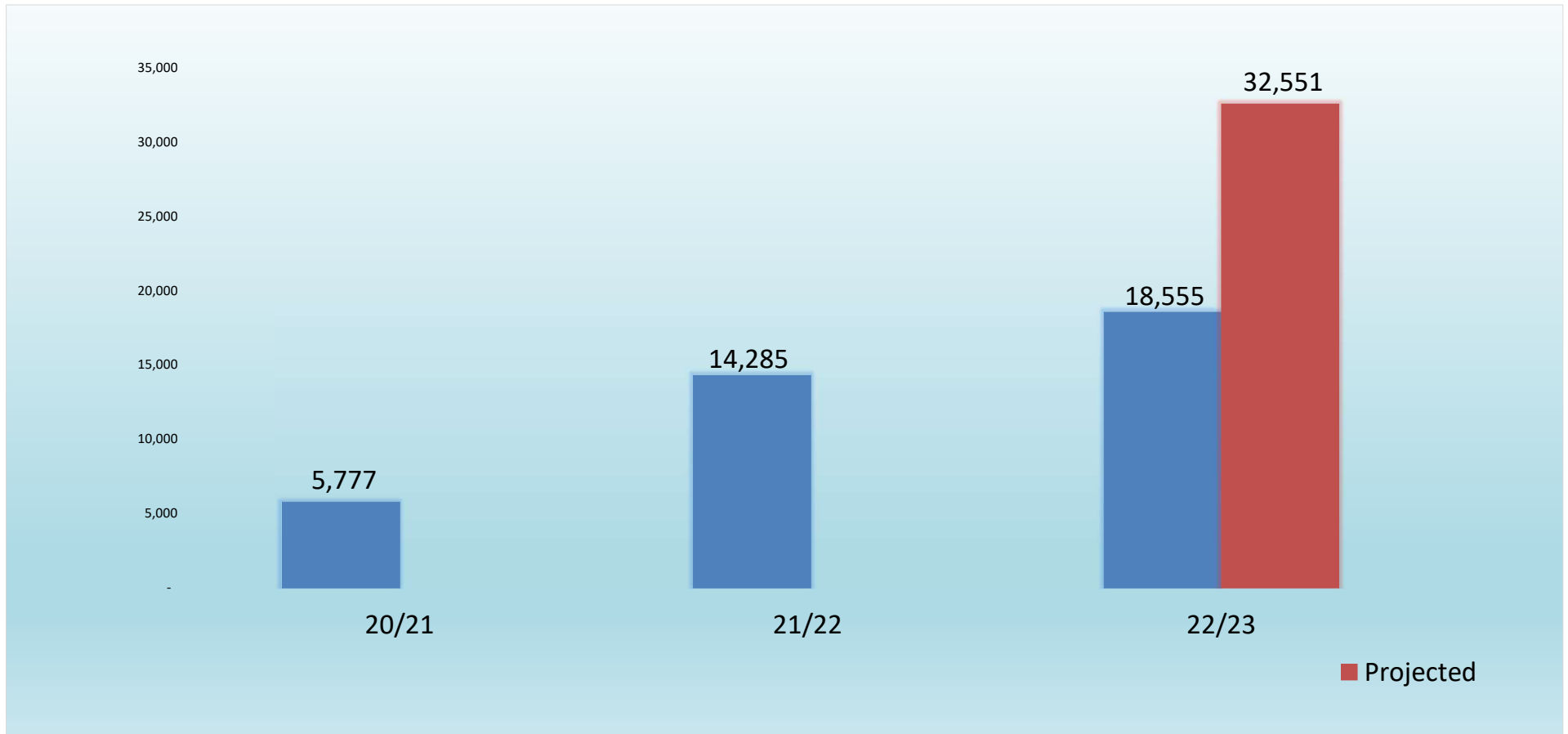
DOOR-TO-DOOR SERVICE
Transportation for persons with developmental disabilities
Serving Indian River, St. Lucie, Okeechobee and Martin Counties



Trips Provided Since Program Inception



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Customer Comments:

“I think highly of the Treasure Coast Advantage Ride Program. I wouldn't be able to work without them!”

“Love this program. It is a life-saver for me and my family.”

“I am very happy to have this service. My mom works too much. I cannot go to my therapies if it wasn't for this ride.”

Customer Satisfaction:

Customers expressed that safety was most important to them, followed by ride availability and reliability.

CONTACT US



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TRANSPORTATION OFFICES

4385 43rd Avenue

Vero Beach, FL 32967

EMAIL ADDRESS

cstephenson@sramail.org

PHONE NUMBER

(772)532-0396

**THANK
YOU**



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QUESTIONS?