

## DRAFT 2024-25 Innovative Service Development Grant Applications

Service Area	Applicant	Project Description	Staff Comments	Requested Total Project Cost (100%)	Requested TD Dollar Amount (90%)
<b>CURRENT YEAR (2023-24) FUNDED PROJECTS</b>					
Bay	Bay County BOCC	<p>Continue to provide a rider's-choice, on-demand service utilizing Uber and/or Bay Co Public Transit System (BCPTS) for all purposes.</p> <p>Rider fare = \$1.50 per trip.</p> <p>Estimates providing 10,000 trips to 128 individuals.</p>	<p>If awarded, this would be a 3rd year project.</p> <p>Awarded \$668,793 in FY2023-24. Began providing service September 2023. Invoiced/paid approximately \$23,700 through December 2023.</p>	\$235,000.00	\$211,500.00
Highlands	MTM Transit, LLC	<p>Continue to provide prescheduled or on-demand transportation service to TD eligible individuals who reside in Highlands County. Trips can be for any purpose but mainly for medical, employment, education and nutritional purposes.</p> <p>Trips can be scheduled the day before and/or same day. Goal is for same-day trips to be provided within 4 hours at the most.</p> <p>Service will be available Mon-Fri 6 am - 7 pm and Sat-Sun 8:00 am - 5:00 pm.</p> <p>Estimate providing 2,796 trips.</p>	<p>If awarded, this would be a 2nd year project.</p> <p>Awarded \$148,150 in FY2023-24. Began providing service September 2023. Invoiced/paid approximately \$68,300 through February 2024.</p> <p>Regular service [funded under Trip &amp; Equipment (T&amp;E) Grant] requires TD riders to schedule trip 2 days in advance.</p> <p>Planning to include Sunday service.</p> <p>Did not provide estimated unduplicated passenger head count (riders).</p> <p>Like some others, it appears rates are based on current T&amp;E Grant rates that are determined by the rate model and not based on total expense budget.</p>	\$156,094.00	\$140,485.00

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Indian River/ St. Lucie	Senior Resource Association, Inc.	<p>Continue to partner with the St. Lucie County CTC to provide transportation to individuals with intellectual and developmental disabilities (IDD) as well as other cognitive disabilities.</p> <p>Transportation will be non-stop, door-to-door service and can be scheduled from 2 hours up to 2 weeks in advance, provided within and accross St. Lucie and Indian River counties. Service is available 24 hours per day/7 days per week.</p> <p>This project, although independent, is part of a larger coordinated project which serves individuals with IDD in Martin and Okeechobee counties.</p> <p>Based on current program data, estimates providing 43,227 trips.</p>	<p>If awarded, this would be a 4th year project.</p> <p>Awarded \$1,350,000 in FY2023-24. Invoiced/paid approximately \$1,012,000 through March 2024.</p> <p>Expanding call center hours and hopes to increase same day service from 2% to 15% of trips requested/provided.</p> <p>Indian River County and St Lucie County will provide the required local match.</p> <p>Both CTCs work together on eligibility.</p> <p>Did not identify estimated number of riders in appropriate section. However, when providing status of current goals, mentioned serving over 1,000 individuals by the end of current fiscal year.</p>	\$1,500,000.00	\$1,350,000.00	
Lake	Lake County BOCC	<p>Provide on-demand transportation utilizing Transportation Network Companies (TNCs) and service will be available 7 days/week at all times limited only by the availability of drivers/providers. Eligible riders will have more flexibility, access and choices for scheduling their trips.</p> <p>Lake County will cover up to \$25 for an ambulatory trip and \$45 for a wheelchair trip. Rider will be responsible for \$2.00 fare and anything above \$25/\$45.</p> <p>Estimates providing 6,564 trips for the year to 97 individuals.</p>	<p>If awarded, this would be a 2nd year project. Project had a late contract execution (November 2023) due to county board approval and CTC has struggled to procure a TNC provider. Thus, no services have been provided as of this application.</p> <p>Awarded \$163,819 in FY2023-24. Invoiced/paid \$0 through April 2024.</p> <p>Application was submitted incorrectly (i.e., not emailed to the designated application address, as instructed to all applicants).</p> <p>Anticipates a "soft lauch" in July 2024 with full implementation in September.</p>	\$182,021.00	\$163,819.00	

Service Area	Applicant	Project Description	Staff Comments	Requested Total Project Cost (100%)	Requested TD Dollar Amount (90%)	
Leon	City of Tallahassee - StarMetro	<p>Continue to provide same-day/on-demand transportation utilizing TNCs, taxis and other service providers. Service will be available Monday - Saturday 6 am - 11 pm and Sunday 11 am - 7 pm. Eligible riders will have more flexibility, access and choices for scheduling their trips.</p> <p>Estimates providing 5,400 ambulatory trips utilizing ISD funding for the year. Same-day wheelchair trips will be provided by StarMetro at this time. Estimated providing 600 wheelchair trips.</p> <p>Leon County will cover up to \$18.58 for ambulatory trip. Rider will be responsible for \$2.50 and anything above \$18.58.</p> <p>To control demand, eligible riders are limited to 16 same-day trip requests per month.</p>	<p>If awarded, this would be a 3rd year project. However, no services were provided in the first year due to late contract execution and internal challenges (CTC staff turnover, delays in procuring a TNC, etc.)</p> <p>Awarded \$73,190 in FY2023-24. Began providing service in August, 2023. Invoiced/paid approximately \$4,700 through February 2024.</p> <p>To date, most trips provided under the project were not reimbursed under the ISD Grant but by local dollars. These trips fall under the fixed route system (i.e., ADA complementary paratransit), which are not eligible for reimbursement under the TD Trust Fund.</p> <p>Did not provide estimated TD riders that'll be served next fiscal year.</p>	\$185,500.00	\$166,950.00	
Monroe (Miami)	Guidance/Care Center, Inc.	<p>Continue to provide door-to-door trips on a planned route beginning early in the morning starting in the Lower Keys (Key West) to Miami. This service allows riders to get to earlier medical appointments and/or stay longer, if necessary. Service will continue to be available two days per week with a pickup time as early as 4 am arriving to Miami by 8 am. Will work with three major medical facility destinations and individuals to attempt to group those who are going to same location.</p> <p>Estimates providing 200 trips to 50 individuals.</p>	<p>If awarded, this would be a 3rd year project.</p> <p>Awarded \$96,007 in FY2023-24. Invoiced/paid approximately \$64,000 through February 2024.</p> <p>Rate per mile decreased from current grant (\$6.25 to \$5.84 per mile). For group trips with 2-4 individuals, rate will be \$4.31 per mile.</p>	\$99,345.00	\$89,410.00	

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Pinellas, Hillsborough and Pasco	Pinellas Suncoast Transit Authority	<p>Continue partnership between 3 CTCs (Hillsborough, Pinellas, and Pasco) to provide same day, door-to-door regional trips within the Tampa Bay Area. Regional trips are considered trips between these 3 counties (i.e., must cross county lines).</p> <p>PSTA would be the lead agency. Service will be provided by contracted taxis, wheelchair van services and TNCs based on rider's choice.</p> <p>Includes a 3rd party call center for regional trips to provide scheduling assistance, when needed, and the ability to monitor trips.</p> <p>Estimates providing 11,800 trips to 1,800 individuals.</p>	<p>If awarded, this would be a 3rd year project (regional component of this project). Eligibility for regional trips is still determined by the CTC of the rider's residence and then referred to PSTA.</p> <p>Proposal requesting to provide "same-day, urgent" trips within Pinellas County. Due to Commission policy, this component of the current year project has met the maximum allowable timeframe of 4 years (i.e., not eligible for next grant cycle). Estimates for this service included within proposal was \$24,000.</p> <p>Awarded \$578,700 in FY2023-24. Invoiced/paid approximately \$337,500 through January 2024 (includes Late Shift and Urgent/Same-Day trips).</p> <p>Planning to include Sunday service.</p>	\$576,600.00	\$518,940.00	
Wakulla (Leon)	Wakulla Senior Citizens Council, Inc.	<p>Continue to provide scheduled and on-demand transportation utilizing a Transportation Network Company (i-Enable). Eligible riders in Wakulla County will be provided trips within Wakulla County and/or cross-county trips to/from Leon County. Leon County riders will be limited to Leon County. Transportation can be provided to all TD eligible riders but will primarily focus individuals with IDD.</p> <p>Estimates providing 15,000 trips to 165 individuals.</p>	<p>If awarded, this would be a 3rd year project.</p> <p>Awarded \$535,261 in FY2023-24. Invoiced/paid approximately \$279,000 through February 2024.</p> <p>Changing operational hours from 6 am - 8 pm to 5 am - 8 pm seven days per week.</p>	\$643,875.00	\$579,488.00	
		Subtotal of current projects reapplying		\$3,578,435.00	\$3,220,592.00	\$0.00

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<b>NEW PROJECT PROPOSALS</b>						
Gulf	Gulf County ARC, Inc.	Provide on-demand/same-day transportation in the downtown Port St. Joe area, outlying communities in the county and the Wewahitchka area Monday - Friday from 8:00 am - 5:00 pm.  Estimates providing 3,848 trips.	Proposed Expense Budget is incorrect as it includes the amount required for local match within the overall total. The allowable expenses should be totaled and then the required 10% match deducted on the application page.  Application Page - Amounts listed for Total Proposed Project Amount and Local Match are incorrect.  Does not provide estimated riders that would be served under the project.	\$62,296.00	\$48,451.00	
Martin	Senior Resource Association, Inc.	Provide same day or scheduled transportation to TD eligible individuals who reserve trips utilizing the online, self-service reservations mobile app. The Ecolane Community Coach Mobile App is available 24 hours per day, 7 days per week and allows scheduling in real time versus the current requirement to book a trip 72 hours in advance. Riders and their caregivers can reserve trips and verify trip status in real time.  Estimates providing 24,000+ trips booked through the App.	Proposals indicates Mobile App has already proven a success through a pilot program launched in FY23/24. Pilot began in July 2023 and continues today. As of now, 1,300 trips have been provided to 20 riders using the mobile app.  Does not provide estimated riders that would be served under the project.	\$750,000.00	\$675,000.00	
		Subtotal of new projects		\$812,296.00	\$723,451.00	\$0.00
		Total Funds Requested		\$4,390,731.00	\$3,944,043.00	\$0.00
				<b>Total</b>	<b>\$4,390,731.00</b>	<b>\$3,944,043.00</b>

**Available: \$3,000,000.00**

**Remaining: \$3,000,000.00**