New AOR Data Collection System

Florida Commission for the



TRAINING PRESENTATION

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Purpose and Objectives

- ➤ Introduce you to the CTD Data Collection System (DCS).
- > Learn how to use the system to enter your fiscal year data for the Annual Operating Report.

The Data Collection System is the Florida Commission for the Transportation Disadvantaged (CTD) strategic system for reporting the statewide performance figures on the coordinated transportation disadvantaged system. The system is designed to collect transportation data from Community Transportation Coordinators (CTC) servicing the entire coordinated transportation system in Florida's 67 counties

Acronyms Used in this Presentation



Acronym	Definition
AOR	Annual Operating Report produced by the CTC.
APR	Annual Performance Report produced by the CTD.
СТС	Community Transportation Coordinator
CTD	Commission for the Transportation Disadvantaged
DCS	Data Collection System. New web application used to collect the information from CTCs for the APR.
DOT	Florida Department of Transportation
FDOT	Florida Department of Transportation

System Requirements



Internet Browser	Internet Explorer (preferred), Edge, Chrome
Microsoft Word	Version 2007 or later
Microsoft Excel	Version 2007 or later
Adobe Acrobat Reader	Version 2018 or later installed as a plug-in

Adobe Acrobat Reader can be downloaded for free at https://get.Adobe.com/reader

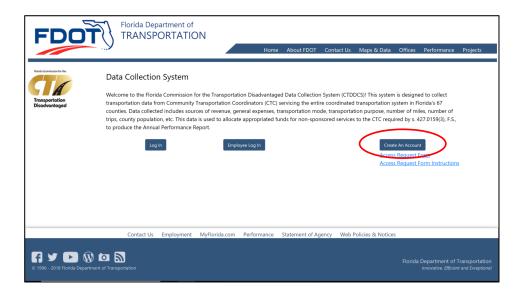
Access to the System

Access to the DCS System is granted to CTC's and Planners who currently have active grants with the Florida Commission for the Transportation Disadvantaged.

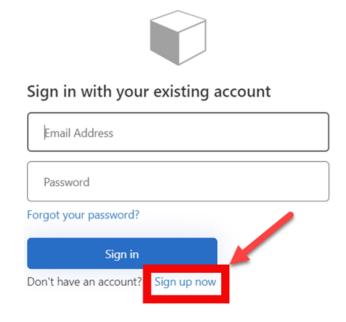
- Download and complete the DCS Access Request Form.
- Form and instructions can be found at https://ctddcs.fdot.gov.
- Scan and email the completed form to CTD.AOR@dot.state.fl.us.
- 4. You will be notified when access is approved.

Create An Account

- Access the Login Screen at https://ctddcs.fdot.gov.
- Select the Create An Account button.

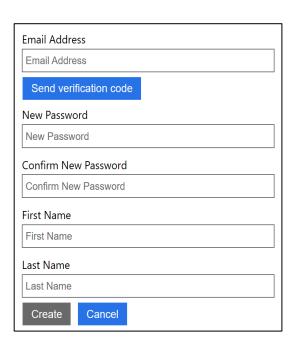


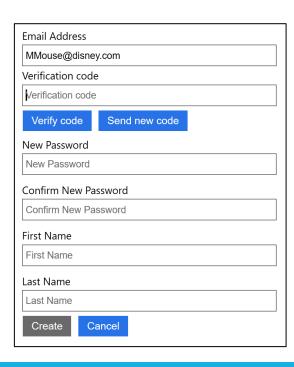
3. Select the Sign Up Now link.



Create An Account (cont'd)

- 4. Enter your business email address you used on the Access Request Form.
- Select the Send Verification Code button.





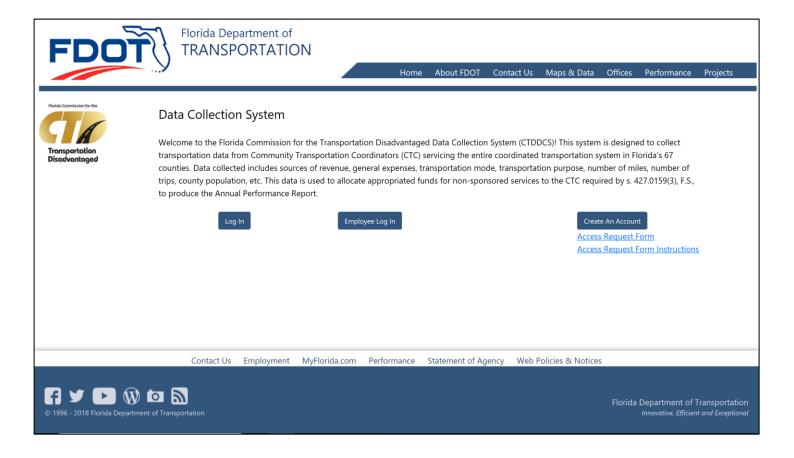
- 6. Once sent, the screen will display a field to enter a verification code, and a Verify Code button.
- You will receive an email that contains the verification code.
- 8. Enter the code from the email and select the Verify Code button.
- Note that the Create button will be disabled until the verification is complete.
- 10. Enter the remaining fields for password, first name and last name.
- 11. Select the Create button.

Login

https://ctddcs.fdot.gov

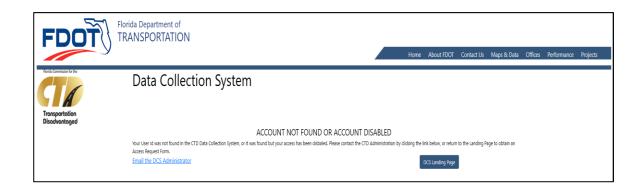
Create An Account

Access Request Form Instructions



- 1. Select the Log In button to the far left of the screen.
- 2. Enter your business email address used to create the account.
- Enter your password.

Log In Issues



If the email and password fail validation, an Account Not Found/Disabled screen will display.

Issue	Resolution
The email address on your Microsoft account doesn't match the email address on your DCS user record.	If you have updated the email address on your Microsoft account, contact the DCS Administrator in order to update the email address on your DCS user record.
Access to the DCS System has not been approved, or access has been approved but your user record has not been set up.	Contact the DCS Administrator.
Your access has been disabled.	Contact the DCS Administrator.

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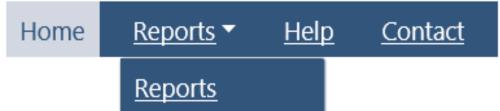
Menu Navigation

The DCS navigation menu displays globally for all users across the top of all screens, and directs users to specific screens. Options that are not permitted based on your role will not be shown.

A CTC User will have the following options after log in:

A Planner will have the following options after log in:





Click a navigation menu link to go to that screen.

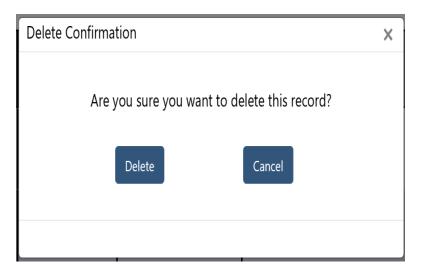
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Global Rules

Certain rules apply to all screens throughout the system.

- All data entry fields will be validated for min/max length and correct data type.
- Fields that are required will be indicated with an asterisk (*).
- A confirmation message will display when saving or deleting a record.

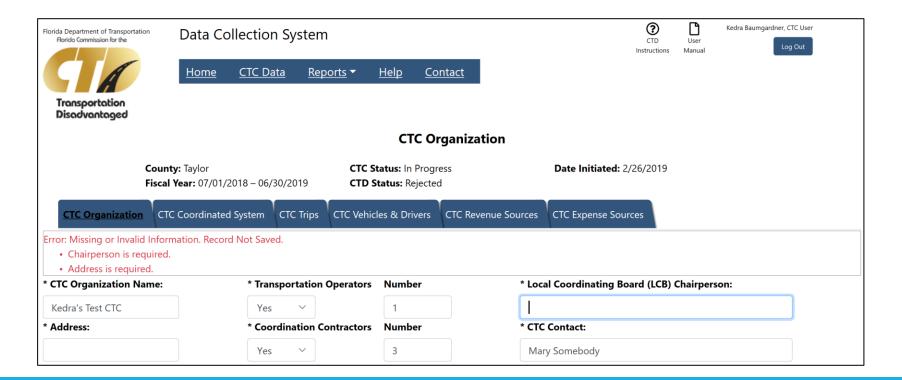




Global Rules (cont'd)

Certain rules apply to all screens throughout the system.

An error message will display when a required field is missing or data does not pass validation.



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Global Rules (cont'd)

Certain rules apply to all screens throughout the system.

A message will display if you attempt to navigate away from a screen where there are unsaved changes.



- Selecting the Yes button will close the window and navigate off the screen without saving data.
- Selecting the No button or the Close icon ("x") will close the window and return to the original screen in order for you to save the data.

User Help



Throughout the application, certain screens will contain a link to the User Manual. When selected, this icon will open the User Manual to the section that applies to that screen.



Also, certain screens will contain a link to the CTD Reporting Instructions. When selected, this icon will open the Reporting Instructions document.

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Both documents can also be found on the Help screen.

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Home Screen



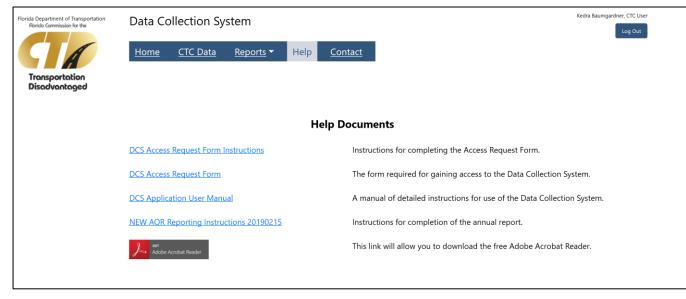


CTC User view shown above. Planner view is slightly different.

- Home Screen displays for all users after log in.
- Home Screen can also be selected from the navigation menu.
- Home Screen displays important messages from the CTD. Be sure to review the messages after login as they may change from time to time.

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Help Screen



CTC User view shown above. Planner view is slightly different.

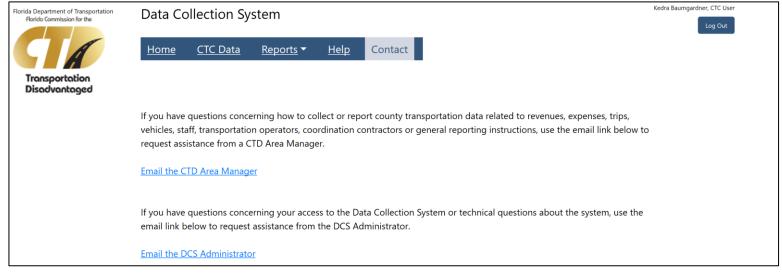
The Help screen provides links to the User Manual and Reporting Instructions. You can also find the Access Request Form and Form Instructions on this screen. Click the link to open each document.

- Access Request Form Instructions
 - Contains instructions on how to complete the Access Request Form.
- Access Request Form
 - Use this form to add or change access to the system.
- DCS Application User Manual
 - Contains detailed instructions on how to the DCS system.
- AOR Reporting Instructions
 - Instructions for completion of the annual report. This document may change from year to year.
- Adobe Acrobat Reader
 - Click the Adobe icon to visit the Adobe Acrobat Reader download page.

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Contact Screen





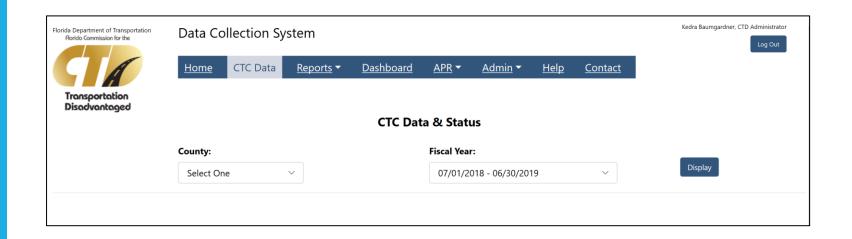
CTC User view shown above. Planner view is slightly different.

Use these links to send an email to either the CTD Area Program Manager or the CTD DCS Administrator.

CTC Data & Status Screen

The CTC Data navigation option allows the user to navigate through all CTC data entry screens, and to upload coordination contractor data.

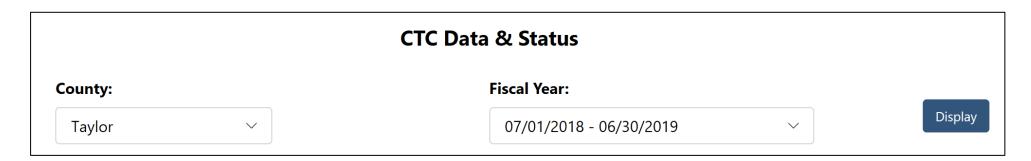
* NOTE: This option is not available to Planners.



The CTC Data & Status screen is displayed when CTC Data is selected from the navigation menu.

This is the main screen for accessing all CTC and Coordination Contractor data, updating the status of a section and uploading Coordination Contractor spreadsheets.

CTC Data & Status (cont'd)



To view a summary of CTC Data & Status, select a county and a fiscal year. Only counties that you have been granted access to will display in the county dropdown. Select the Display button, and a grid of information will display.

Section	CTC Status	CTC Status Date	CTD Status	CTD Status Date	Submit
<u>Organization</u>	In Progress	03/01/2019	Rejected	03/01/2019	→
Coordinated System	In Progress	03/01/2019	Rejected	03/01/2019	→
<u>Trips</u>	In Progress	03/01/2019	Rejected	03/01/2019	→
<u>Vehicles & Drivers</u>	In Progress	03/01/2019	Rejected	03/01/2019	→
Revenue Sources	In Progress	03/01/2019	Rejected	03/01/2019	→
Expense Sources	In Progress	03/01/2019	Rejected	03/01/2019	→

CTC Data & Status (cont'd)

Section	CTC Status	CTC Status Date	CTD Status	CTD Status Date	Submit
<u>Organization</u>	Not Started		Pending Submission		
Coordinated System	Not Started		Pending Submission		
Trips	Not Started		Pending Submission		
Vehicles & Drivers	Not Started		Pending Submission		
Revenue Sources	Not Started		Pending Submission		
Expense Sources	Not Started		Pending Submission		

Each data collection section will display as a link. Clicking the link will navigate to that section for the selected county and fiscal year. From there, you can add or edit data, depending on the status of that section.

Organization data must be entered and saved before data can be entered in any other section.

The links for Coordinated System, Trips, Vehicles & Drivers, Revenue Sources and Expense Sources will be disabled if there is no Organization data.

CTC Data & Status (cont'd)

Section	CTC Status	CTC Status Date	CTD Status	CTD Status Date	Submit
<u>Organization</u>	In Progress	03/01/2019	Rejected	03/01/2019	→
Coordinated System	In Progress	03/01/2019	Rejected	03/01/2019	→
<u>Trips</u>	Approved	03/11/2019	Approved	03/11/2019	
Vehicles & Drivers	Submitted	03/11/2019	Under Review	03/11/2019	
Revenue Sources	In Progress	03/01/2019	Rejected	03/01/2019	\rightarrow
Expense Sources	In Progress	03/01/2019	Rejected	03/01/2019	→

CTC Status	Explanation
Not Started	There is no saved data in this section. Click the section link to navigate to this section and begin entering data.
In Progress	Data has been saved for this section but has not been submitted, or is waiting on corrections and re-submission. Click the section link to navigate to this section to review and edit data. Click the Submit icon if the data is ready for submission. The Submit icon will be enabled unless initial submission has not occurred.
Submitted	Data has been saved and submitted for this section. Data can be viewed by clicking the link but not edited.
Approved	Data has been saved, submitted and approved by CTD. Data can be viewed by clicking the link but not edited.
Complete	Data has been saved, submitted and approved by CTD for all sections. Data can be viewed by clicking the link but not edited.

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Submitting Data



For the initial submission of data for a fiscal year, all sections must be submitted at once. After that, sections can be submitted individually.

If the initial submission has not occurred, the Submit icons for each section will be disabled.

The Submit All button will be visible when the CTC Status of each section is In Progress.

When the Submit icon for a section or the Submit All button is selected:

- The CTC Status will be changed to Submitted.
- The CTD Status will be changed to Under Review.
- The CTC Status Date and CTD Status Date will be set to the current date.
- An automated email will be sent to CTD with notification that the section or sections have been submitted.

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CTC Navigation

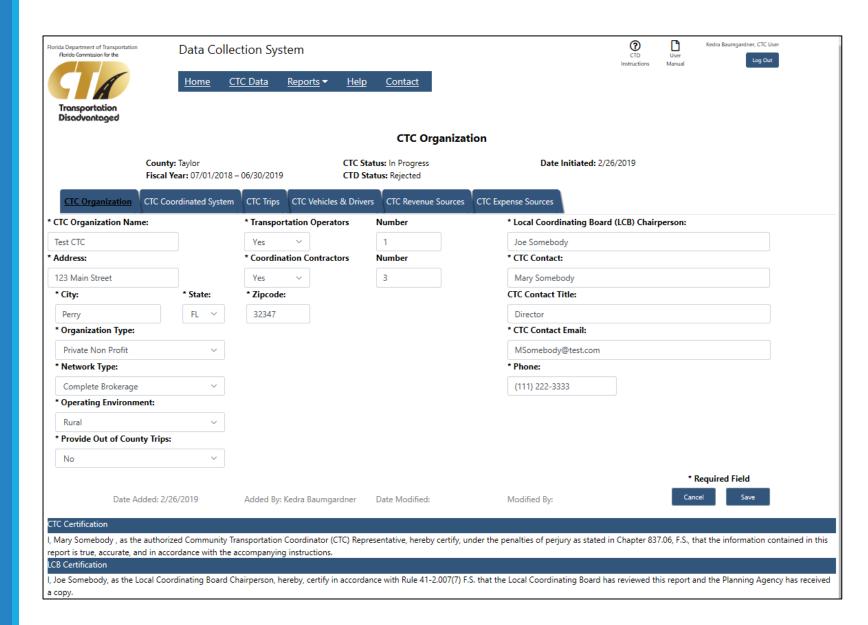


The CTC Navigation menu (above) displays on each of the CTC Data screens, and allows you to navigate to each section without having to go back to the CTC Data & Status screen.

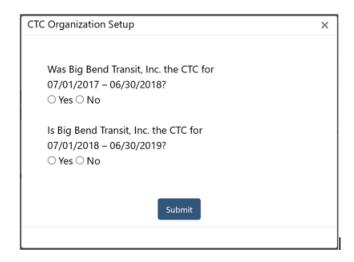
CTC Organization Screen

The CTC Organization Screen is displayed when selected from either the CTC Data & Status screen, or the CTC navigation menu on any of the CTC screens.

This screen is used for viewing or editing the Organization data for a CTC.



CTC Organization Setup



When you access the CTC Organization screen for the very first time in a fiscal year, you will see the screen above.

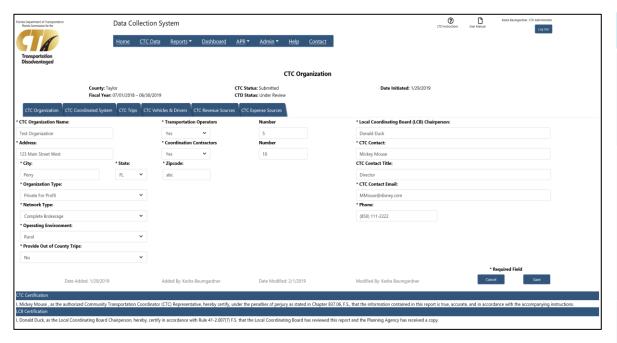
How you answer these questions determines how the organization data is setup.

The first question is asking if you were the CTC for the previous fiscal year. The second question is asking if you are the CTC for the current reporting period fiscal year.

- If you answer Yes to previous and Yes to current, the system will pre-populate the Organization data screen with information from the previous fiscal year. You can then edit and save the data as needed.
- If you answer No to previous and Yes to current, all Organization fields will be blank allowing you to data enter your information. Some fields may be pre-populated by the DCS Administrator.
- If you answer No to current, Organization data cannot be set up by you for this county and fiscal year. Contact the CTD Administrator for assistance.

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CTC Organization Screen



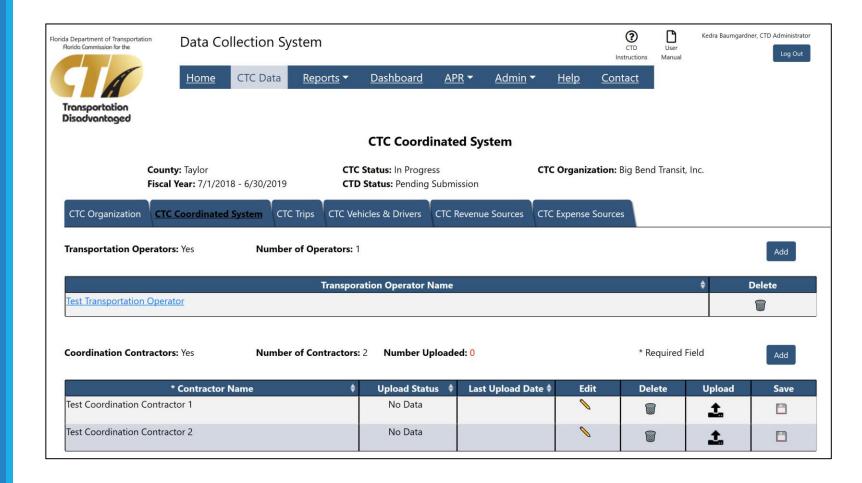
- 1. Enter or edit all required fields.
- 2. Click the Save button.

Action	Description
Add / Edit	Data can only be added or edited if the CTC Status is Not Started or In Progress. Click in any field to edit the data.
Cancel	The Cancel button will display once changes have been made to any field on the screen. When selected, the Cancel button will remove any changes and redisplay the original data prior to the last Save.
Save	The Save button will display once changes have been made to any field on the screen. When selected, the Save button will set the CTC Status to In Progress and set the Date Initiated to the current date (on the first save only).

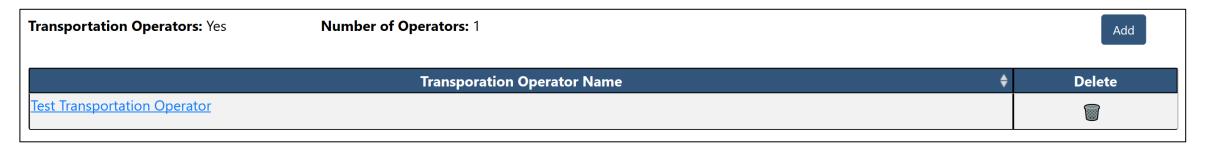
CTC Coordinated System Screen

The CTC Coordinated System Screen is displayed when selected from either the CTC Data & Status screen, or the CTC navigation menu on any of the CTC screens.

This screen is used for accessing the data for any Transportation Operators or Coordination Contractors for the CTC.

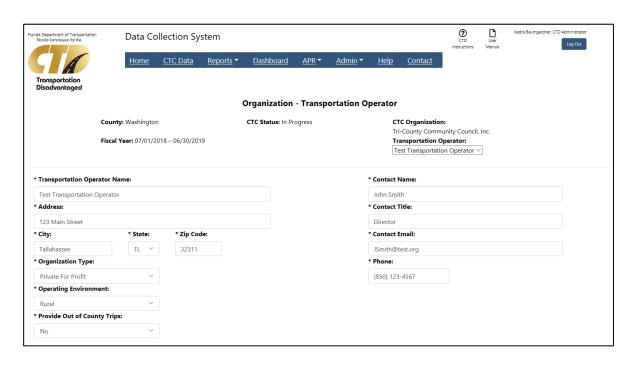


Transportation Operators



Action	Description
Add	A Transportation Operator can only be added if the CTC Status is Not Started or In Progress. Select the Add button to access the Transportation Operator Organization screen. The Add button will not display if Transportation Operators is "No".
Edit	Click the link in the Transportation Operator name column to access the Transportation Operator Organization screen.
Delete	A Transportation Operator can only be deleted if the CTC Status is Not Started or In Progress. Select the Delete icon on any row to delete that Transportation Operator. Deleting a Transportation Operator only deletes it for the selected fiscal year. The Transportation Operator remains for all previous fiscal years.

Transportation Operators Organization Screen



Action	Description
Add / Edit	Data can only be added or edited if the CTC Status is Not Started or In Progress. Click in any field to edit the data.
Cancel	The Cancel button will display once changes have been made to any field on the screen. When selected, the Cancel button will remove any changes and redisplay the original data prior to the last Save.
Save	The Save button will display once changes have been made to any field on the screen. When selected, the Save button will set the CTC Status to In Progress if not already set.

- 1. Enter or edit all required fields.
- 2. Click the Save button.

Coordination Contractors

A coordination contractor can only be added or deleted if the CTC Status is Not Started or In Progress. Deleting a record only deletes it for the selected fiscal year. It still remains for all previous fiscal years.

Number of Contractors: 2

Click here to add a new delete a row. row.



* Contractor Name	Upload Status 🛊	Last Upload Date 🕏	Edit	Delete	Upload	Save
Test Coordination Contractor 1	Loaded	4/1/2019			1	
Test Coordination Contractor 2	No Data				1	

Number Uploaded: 1



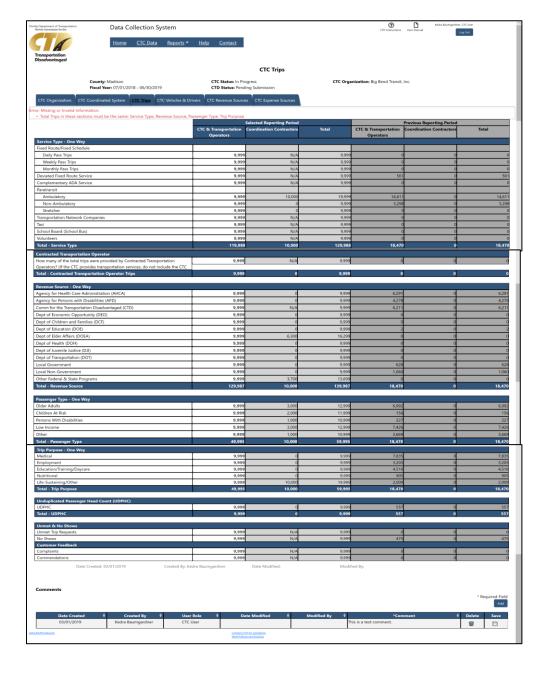
Click here to edit the name.

Coordination Contractors: Yes

CTC Trips Screen

The CTC Trips Screen is displayed when selected from either the CTC Data & Status screen, or the CTC navigation menu on any of the CTC screens.

This screen is used for viewing or editing the Trips data for a CTC.



CTC Data Entry Screens - Grids

Selected Reporting Period			Previous Reporting Period			
CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Total		



Use this column to data enter information for the CTC and any Transportation Operators for the current reporting period.



This column will display the sum of all data you have uploaded for all coordination contractors for the current reporting period.



This column will display the sum of all data you have data entered plus any data uploaded for all coordination contractors for the current reporting period.



This column will display all data for the CTC & Transportation Operators for the previous reporting period.



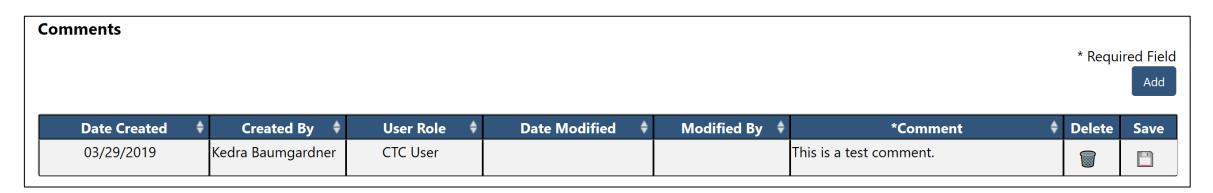
This column will display the sum of all data for all coordination contractors for the previous reporting period.



This column will display the sum of all data for the CTC & Transportation Operators plus data for all coordination contractors for the previous reporting period.

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CTC Data Entry Screens - Comments



Add a Comment	Comments cannot be added if the CTC Status is Complete. When the Add button is selected, a new row will display and you can enter text in the Comment field. Click the Save icon when done.
Delete a Comment	Comments cannot be deleted if the CTC Status is Complete. Select the Delete icon on any row created by you to delete that comment.
Edit a Comment	Comments cannot be edited if the CTC Status is Complete. Double click in the Comment field on any row created by you to edit that comment. Click the Save icon when done.

Comments can be found on all CTC Data Entry Screens: Trips, Vehicles & Drivers, Expense Sources, Revenue Sources.

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CTC Trips

	Sele
	CTC & Transportation Operators
Service Type - One Way	
Fixed Route/Fixed Schedule	
Daily Pass Trips	0
Weekly Pass Trips	0
Monthly Pass Trips	0
Deviated Fixed Route Service	5,431
Complementary ADA Service	0
Paratransit	
Ambulatory	9,473
Non-Ambulatory	2,329
Stretcher	0

- 1. Enter or edit data in any field that you use for Trips.
- 2. Click the Save button.

Action	Description
Add/Edit	Data can only be added or edited if the CTC Status is Not Started or In Progress. Click in any field in the CTC & Transportation Operators Current Reporting Period column to edit the data.
Cancel	The Cancel button will display once changes have been made to any field on the screen. When selected, the Cancel button will remove any changes and redisplay the original data prior to the last Save.
Save	The Save button will display once changes have been made to any field on the screen. When selected, the Save button will set the CTC Status to In Progress.

CTC Trips – Error Messages

There are several error messages you may receive when entering Trips data. These errors will not prevent you from saving the data but are warnings that you have data that is invalid.

Error	Resolution
Total Trips in these sections must be the same: Service Type, Revenue Source, Passenger Type, Trip Purpose.	This message will display if the total of any one of these sections is not equal to the other sections. Edit the data in the sections so that the totals match.
You must include AHCA trips if you include AHCA Revenue. (Note: This same error will display for APD, DEO, DCF, DOE, DOEA, DOH and DJJ.)	This message will display if you have no value in the AHCA field on the Trips screen but do have a value in the AHCA field on the Revenue Sources screen. Edit the value on either screen to resolve the issue.
You must include CTD trips if you include CTD Revenue.	This message will display if you have no value in the CTD field on the Trips screen but do have a value in any of these fields on the Revenue Sources screen: Non Sponsored Trip Program, Non Sponsored Capital Equipment, Rural Capital Equipment, TD Other. Edit the values on either screen to resolve the issue.
You must include DOT trips if you include DOT Revenue.	This message will display if you have no value in the DOT field on the Trips screen but do have a value in any of these fields on the Revenue Sources screen: 49 USC 5307, 49 USC 5310, 49 USC 5311, 49 USC 5311(f), Block Grant, Service Development, Commuter Assistance Program, Other DOT. Edit the values on either screen to resolve the issue.

CTC Trips – Error Messages cont'd

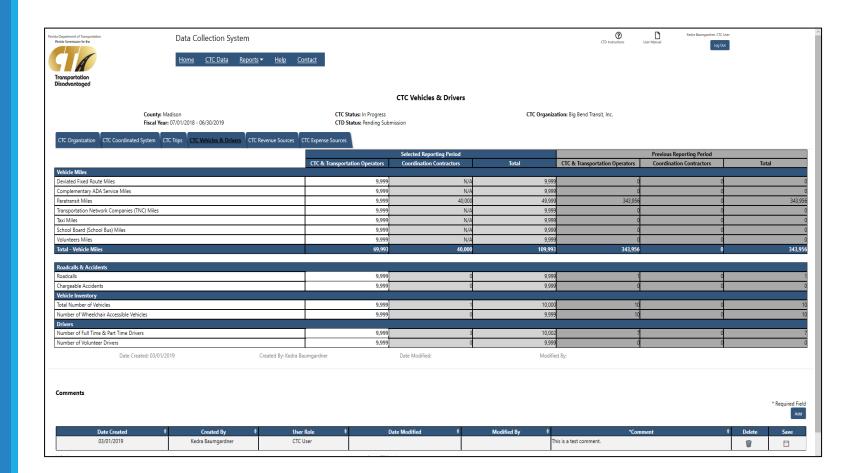
There are several error messages you may receive when entering Trips data. These errors will not prevent you from saving the data but are warnings that you have data that is invalid.

Error	Resolution
You must include Local Government trips if you include Local Government Revenue.	This message will display if you have no value in the Local Government field on the Trips screen but do have a value in any of these fields on the Revenue Sources screen: School Board (School Bus), County Cash, County In-Kind, City Cash, City In-Kind, Other Cash, Other In-Kind. Edit the values on either screen to resolve the issue.
You must include Local Non Government trips if you include Local Non Government Revenue.	This message will display if you have no value in the Local Non Government field on the Trips screen but do have a value in any of these fields on the Revenue Sources screen: Farebox, Donations/Contributions, In-Kind Services, Other Non Government. Edit the values on either screen to resolve the issue.
You must include Other Federal and State Program trips if you include Other Federal and State Revenue.	This message will display if you have no value in the Other Federal & State Programs field on the Trips screen but do have a value in any of these fields on the Revenue Sources screen: Other Federal Programs, Other State Programs. Edit the values on either screen to resolve the issue.

CTC Vehicles & Drivers Screen

The CTC Vehicles & Drivers Screen is displayed when selected from either the CTC Data & Status screen, or the CTC navigation menu on any of the CTC screens.

This screen is used for viewing or editing the Vehicles & Driver data for a CTC.



CTC Vehicles & Drivers

	Sele
	CTC & Transportation Operators
Vehicle Miles	
Deviated Fixed Route Miles	0
Complementary ADA Service Miles	0
Paratransit Miles	1,129,073
Transportation Network Companies (TNC) Miles	0
Taxi Miles	0
School Board (School Bus) Miles	0
Volunteers Miles	0
Total - Vehicle Miles	1,129,073

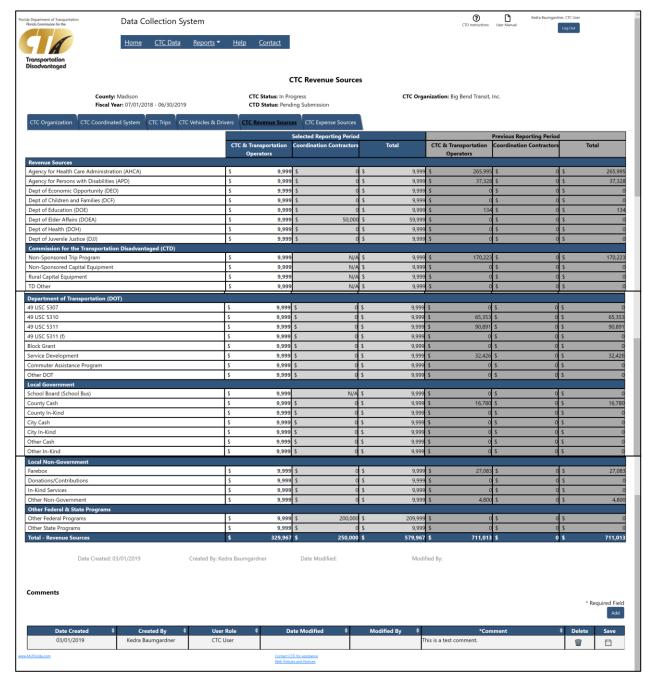
- Enter or edit data in any field that you use for Vehicles & Drivers.
- 2. Click the Save button.

Action	Description
Add/Edit	Data can only be added or edited if the CTC Status is Not Started or In Progress. Click in any field in the CTC & Transportation Operators Current Reporting Period column to edit the data.
Cancel	The Cancel button will display once changes have been made to any field on the screen. When selected, the Cancel button will remove any changes and redisplay the original data prior to the last Save.
Save	The Save button will display once changes have been made to any field on the screen. When selected, the Save button will set the CTC Status to In Progress.

CTC Revenue Sources Screen

The CTC Revenue Sources Screen is displayed when selected from either the CTC Data & Status screen, or the CTC navigation menu on any of the CTC screens.

This screen is used for viewing or editing the Revenue Sources data for a CTC.



CTC Revenue Sources

	Trans	Sele CTC & portation erators
Revenue Sources		
Agency for Health Care Administration (AHCA)	\$	24,236
Agency for Persons with Disabilities (APD)	\$	0
Dept of Economic Opportunity (DEO)	\$	0
Dept of Children and Families (DCF)	\$	0
Dept of Education (DOE)	\$	0
Dept of Elder Affairs (DOEA)	\$	16,335
Dept of Health (DOH)	\$	0
Dept of Juvenile Justice (DJJ)	\$	0

- Enter or edit data in any field that you use for Revenue Sources.
- 2. Click the Save button.

Action	Description
Add/Edit	Data can only be added or edited if the CTC Status is Not Started or In Progress. Click in any field in the CTC & Transportation Operators Current Reporting Period column to edit the data.
Cancel	The Cancel button will display once changes have been made to any field on the screen. When selected, the Cancel button will remove any changes and redisplay the original data prior to the last Save.
Save	The Save button will display once changes have been made to any field on the screen. When selected, the Save button will set the CTC Status to In Progress.

CTC Revenue Sources – Error Messages

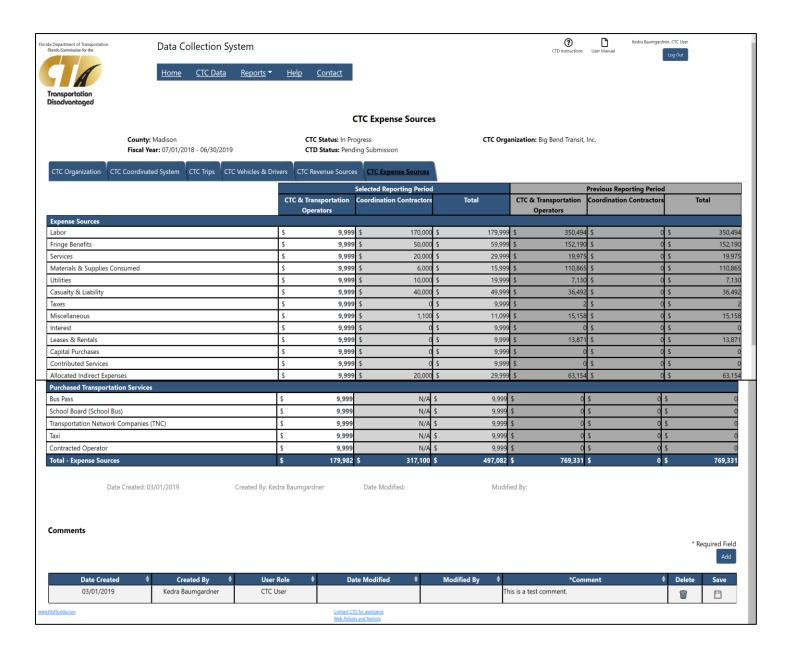
There are several error messages you may receive when entering Revenue Source data. These errors will not prevent you from saving the data but are warnings that you have data that is invalid.

Error	Resolution
Total Revenue must be greater than 0.	This message will display if the total of all revenue data is not greater than zero. Edit the data on any revenue row to resolve the issue.
You must include AHCA revenue if you include AHCA trips. (Note: This same error will display for APD, DEO, DCF, DOE, DOEA, DOH and DJJ.)	This message will display if you have no value in the AHCA field on the Revenue Sources screen but do have a value in the AHCA field on the Trips screen. Edit the value on either screen to resolve the issue.
You must include CTD revenue if you include CTD trips.	This message will display if you have a value in the CTD field on the Trips screen but do not have a value in any of these fields on the Revenue Sources screen: Non Sponsored Trip Program, Non Sponsored Capital Equipment, Rural Capital Equipment, TD Other. Edit the values on either screen to resolve the issue.

CTC Expense Sources Screen

The CTC Expense Sources Screen is displayed when selected from either the CTC Data & Status screen, or the CTC navigation menu on any of the CTC screens.

This screen is used for viewing or editing the Expense Sources data for a CTC.



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CTC Expense Sources

	Sele
	CTC & Transportation Operators
Expense Sources	
Labor	\$ 1,435,686
Fringe Benefits	\$ 38,886
Services	\$ 128,720
Materials & Supplies Consumed	\$ 409,769
Utilities	\$ 65,564
Casualty & Liability	\$ 273,131
Taxes	\$ 4,942
Miscellaneous	\$ 78,801
Interest	\$ 21,924
Leases & Rentals	\$ 113,558

- Enter or edit data in any field that you use for Expense Sources.
- 2. Click the Save button.

Action	Description
Add/Edit	Data can only be added or edited if the CTC Status is Not Started or In Progress. Click in any field in the CTC & Transportation Operators Current Reporting Period column to edit the data.
Cancel	The Cancel button will display once changes have been made to any field on the screen. When selected, the Cancel button will remove any changes and redisplay the original data prior to the last Save.
Save	The Save button will display once changes have been made to any field on the screen. When selected, the Save button will set the CTC Status to In Progress.

CTC Expense Sources – Error Messages

There are several error messages you may receive when entering Revenue Source data. These errors will not prevent you from saving the data but are warnings that you have data that is invalid.

Error	Resolution
Total Expenses must be greater than 0.	This message will display if the total of all expense data is not greater than zero. Edit the data on any expense row to resolve the issue.

Upload Coordination Contractor Data



C	oordination Contractors: Yes	Number of Contractors:	2 Number Uploade	ed: 1		* Required	Field	Add
	* Contractor Name	.	Upload Status 🛊	Last Upload Date 🕏	Edit	Delete	Upload	Save
	Coordination Contractor 1		Loaded	4/1/2019			<u> </u>	
Ī	est Coordination Contractor 2		No Data - Errors	4/1/2019			1	

Click here to view the uploaded data.

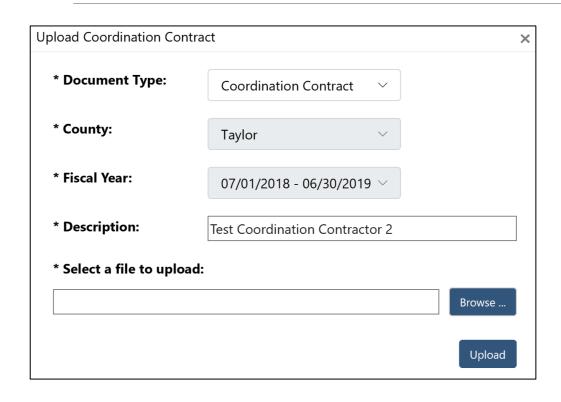
Click here to upload data.

Data for coordination contractors is uploaded from the CTC Coordinated System screen.

You must use the Coordination Contractor worksheet from the CTD website. This spreadsheet contains error checking and validations.

Complete a spreadsheet for each coordination contractor.

Upload Coordination Contractor Data



- 1. Select Browse to pick a file to upload.
- Click the Upload button.

- File must be the Coordination Contractor Upload spreadsheet provided by CTD.
- The Provider Name in the spreadsheet must match the selected coordination contractor.
- If a file has previously been uploaded for this coordination contractor, you will be asked if you want to replace it.
- If no errors are found in the file, the data will be uploaded and the status will be changed to "Loaded".
- If errors are found in the file, the data will not be uploaded and the status will be changed to "No Data – Errors".

Coordination Contractor Upload Errors

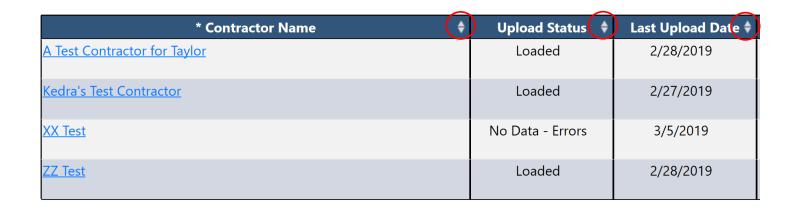
The following errors were found in the file named Kedra Test Contractor.xlsx for the Coordination Contractor named Test Coordination Contractor 2, and the file will not be uploaded. Please correct the errors and re-upload the file.

- · Organization: Address is missing.
- · Trips: You must include Local Government trips if you include Local Government revenue.
- Trips: Total by Revenue Source must match Total by Service Type, Total by Passenger Type and Total by Trip Purpose.
- Trips: Total by Passenger Type must match Total by Service Type, Total by Revenue Source, and Total by Trip Purpose.
- Trips: Total by Service Type must match Total by Revenue Source, Total by Passenger Type and Total by Trip Purpose.
- Trips: Total by Trip Purpose must match Total by Service Type, Total by Revenue Source, and Total by Passenger Type.
- Revenue: You must include DOH revenue if you include DOH trips.

This screen will display any errors found in the coordination contractor spreadsheet. If errors are displayed, the file did not upload.

- Correct the issues by editing the spreadsheet.
- Upload the spreadsheet again.

Sorting Grids



Several screens in the application contain grids that display information in columns.

Click on the up or down arrow in any column to sort the data in ascending or descending order by that column.

FLORIDA COMMISSION FOR THE TRANSPORTATION DISADVANTAGED 49

Coordination Contractor Navigation



Organization Trips Vehicles & Drivers Revenue Sources Expense Sources

The Coordination Contractor Navigation menu (above) displays on each of the Coordination Contractor Data screens, and allows you to navigate to each section.

County: Taylor

ity. layloi

Fiscal Year: 07/01/2018 - 06/30/2019

CTC Status: In Progress
Updated Date: 2/28/2019

CTC Organization: Kedra's Test CTC

Coordination Contractor:

A Test Contractor for Taylor $\,^{\vee}$

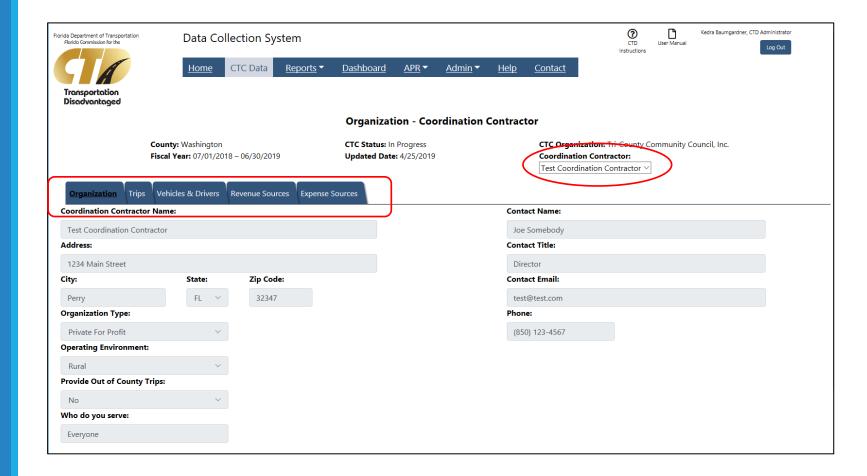
In addition, on each coordination contractor screen, you can easily switch to view another coordination contractor's data for that county by selecting a different name from the Coordination Contractor dropdown.



Coordination Contractor Organization Screen

The Coordination Contractor
Organization Screen is displayed when
selected from either the CTC
Coordinated System screen, or the
Coordination Contractor navigation
menu on any of the Coordination
Contractor screens.

This screen is used for viewing the data that was uploaded for a Coordination Contractor for the CTC.

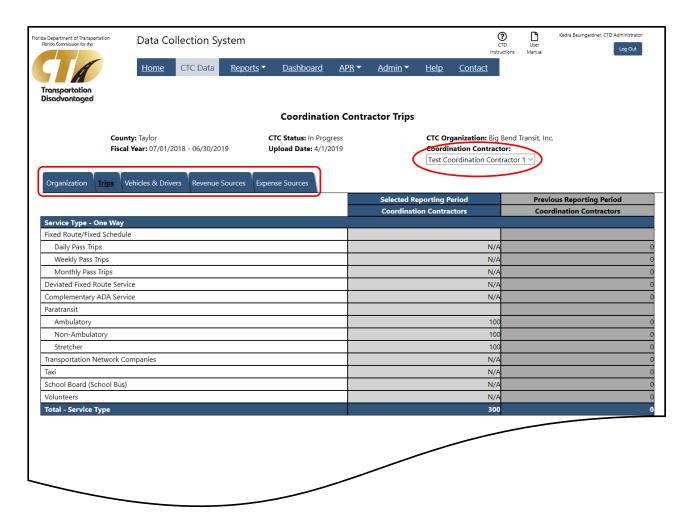


Action	Description
View Organization data for another coordination contractor	Select a coordination contractor from the Coordination Contractor dropdown list.
View other data for this coordination contractor.	Select a tab from the Coordination Contractor navigation menu.

Coordination Contractor Trips Screen

The Coordination Contractor Trips Screen is displayed when selected from the Coordination Contractor navigation menu on any of the Coordination Contractor screens.

This screen is used for viewing the data that was uploaded for a Coordination Contractor for the CTC.

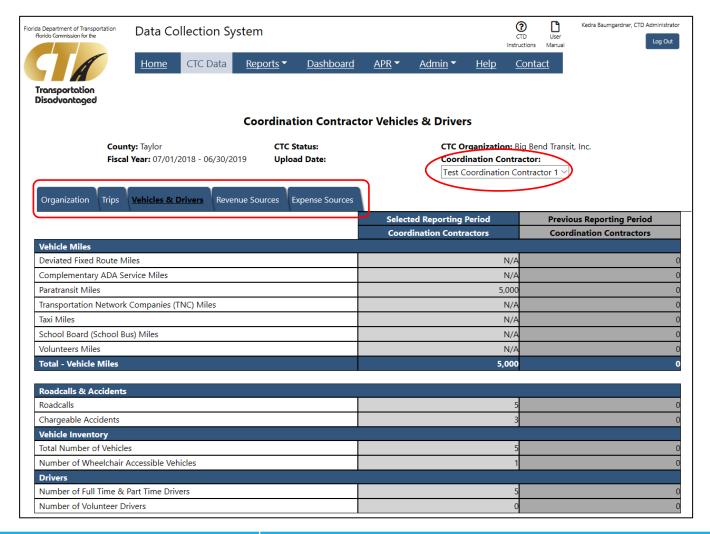


Action	Description
View Trips data for another coordination contractor	Select a coordination contractor from the Coordination Contractor dropdown list.
View other data for this coordination contractor.	Select a tab from the Coordination Contractor navigation menu.

Coordination Contractor Vehicles & Drivers Screen

The Coordination Contractor Vehicles & Drivers Screen is displayed when selected from the Coordination Contractor navigation menu on any of the Coordination Contractor screens.

This screen is used for viewing the data that was uploaded for a Coordination Contractor for the CTC.

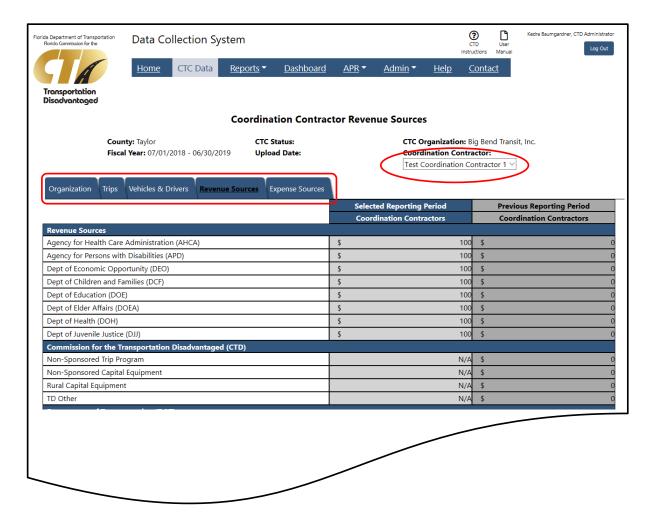


Action	Description
View Vehicles & Driver data for another coordination contractor	Select a coordination contractor from the Coordination Contractor dropdown list.
View other data for this coordination contractor.	Select a tab from the Coordination Contractor navigation menu.

Coordination Contractor Revenue Sources Screen

The Coordination Contractor Revenue Sources Screen is displayed when selected from the Coordination Contractor navigation menu on any of the Coordination Contractor screens.

This screen is used for viewing the data that was uploaded for a Coordination Contractor for the CTC.

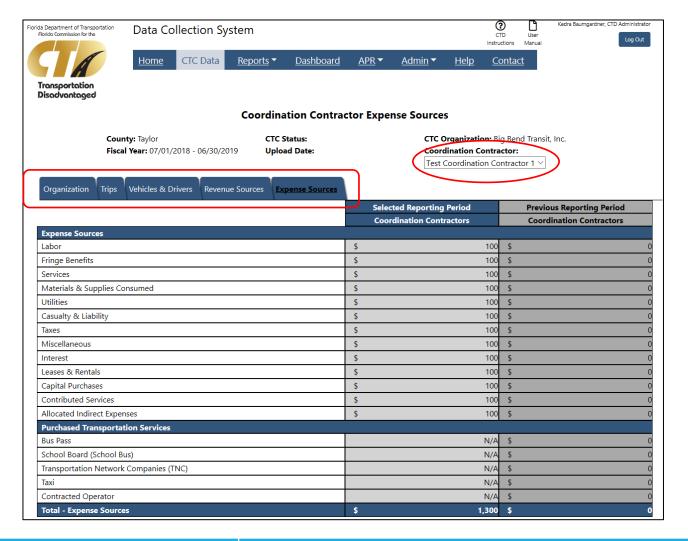


Action	Description
View Revenue Sources data for another coordination contractor	Select a coordination contractor from the Coordination Contractor dropdown list.
View other data for this coordination contractor.	Select a tab from the Coordination Contractor navigation menu.

Coordination Contractor Expense Sources Screen

The Coordination Contractor Expense Sources Screen is displayed when selected from the Coordination Contractor navigation menu on any of the Coordination Contractor screens.

This screen is used for viewing the data that was uploaded for a Coordination Contractor for the CTC.



Action	Description
View Expense Sources data for another coordination contractor	Select a coordination contractor from the Coordination Contractor dropdown list.
View other data for this coordination contractor.	Select a tab from the Coordination Contractor navigation menu.

Checklist for AOR Completion



- 1. Enter your CTC Organization data.
- 2. Enter your CTC Trips data.
- 3. Enter your CTC Vehicles & Drivers data.
- 4. Enter your CTC Revenue Sources data.
- 5. Enter your CTC Expense Sources data.
- 6. Enter the Organization data for your Transportation Operators on the Coordinated System screen.
- 7. Add the names of your Coordination Contractors on the Coordinated System screen.
- 8. Upload the spreadsheet containing the annual data for each Coordination Contractor on the Coordinated System screen.
- 9. Validate all of your information via the screens or reports.
- 10. Submit your data to CTD.

Process Flow for Completion of AOR

CTC

- Completes data entry and uploads coordination contractor spreadsheets.
- Submits data for review.

CTD

- Reviews data, and either Approves or Rejects.
- If Rejected, process goes back to CTC for re-submission.

CTD

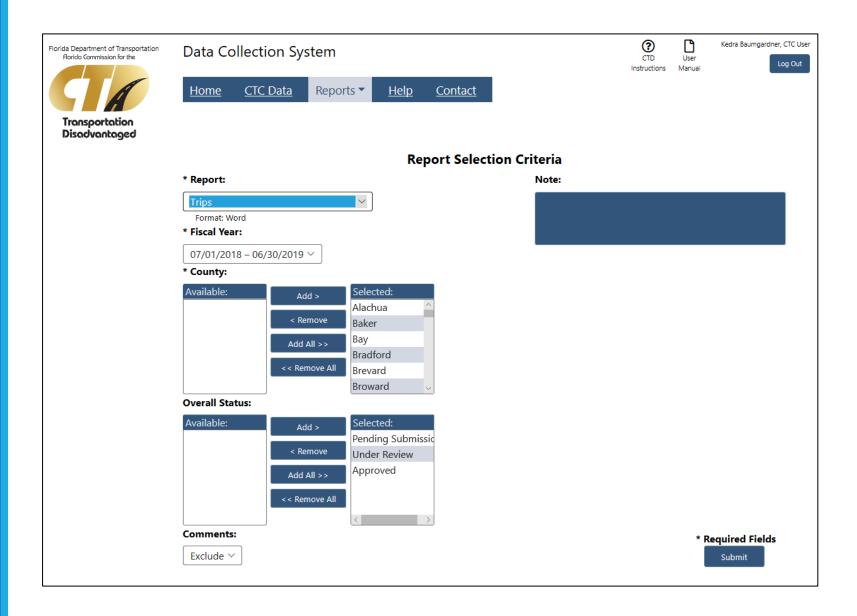
- Changes status to Complete when all sections are Approved.
- Generates the AOR when all counties are Complete.

Reports Screen

The Reports Screen is displayed when selected from the navigation menu.

This screen is used for generating any of the reports in the Data Collection System.

This option is available to CTC Users and Planners.



Using Multi-Select Controls

Several screens in the application will allow you to choose multiple selections using a multi-select control.

* County:



All available choices will be shown in the Available box on the left side of the control. All selected choices will be shown in the Selected box on the right side of the control.

- To select a single choice, click on the item in the Available box and click the Add button. This will move the item to the Selected box.
- To select multiple choices, hold down the Control key while clicking on the items in the Available box. This will allow you to highlight multiple items. Then click the Add button.
- To select all available choices, click the Add All button.
- To de-select a single choice, click on the item in the Selected box and click the Remove button.
- To de-select multiple choices, hold down the Control key while clicking on the items in the Selected box. Then click the Remove button.
- To de-select all choices, click on the Remove All button.

Report Selection Criteria



CTC System Information



Select a report from the dropdown.

Format: Excel



The type of report will display here.

Note:

This report can only be run for counties where the report status is Complete. The County selection will only list those counties.



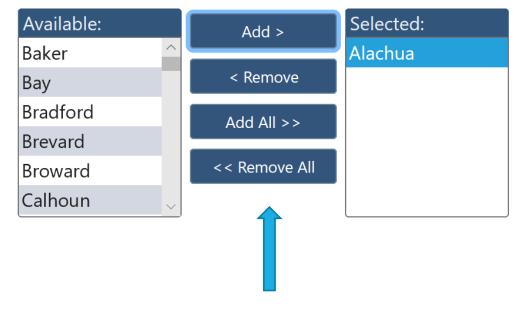
Information about the report will display here, if there is any.

* Fiscal Year:

07/01/2018 - 06/30/2019 07/01/2017 - 06/30/2018 07/01/2016 - 06/30/2017 07/01/2015 - 06/30/2016 07/01/2014 - 06/30/2015 07/01/2013 - 06/30/2014 07/01/2012 - 06/30/2013 07/01/2011 - 06/30/2012 07/01/2010 - 06/30/2011 07/01/2009 - 06/30/2010 07/01/2008 - 06/30/2009 07/01/2007 - 06/30/2008 07/01/2006 - 06/30/2007 07/01/2005 - 06/30/2006 07/01/2004 - 06/30/2005 07/01/2003 - 06/30/2004

Select a fiscal year for the data you want to see.

* County:



Select your county.

Some reports may have additional criteria.

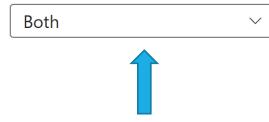
Comments:





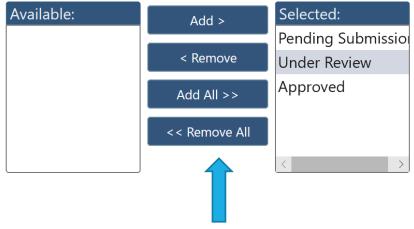
Allows you to include or exclude comments on the report.

CTC/Coordination Contractors:



Allows you to select to see data for the CTC Only, Coordination Contractors Only or Both.

Overall Status:



If one or more Overall Status categories are selected, the report will only include data for those counties that fall into the selected categories.

Pending Submission	All sections have a CTC Status of Not Started or In Progress.
Under Review	All sections have a CTC Status of Under Review or Rejected.
Approved	All sections have a CTC Status of Approved or Complete.

After selecting the Submit button, you may see these messages depending on how long it takes the report to generate.

Report generation in progress. Report started at 4/4/2019 1:56:40 PM



Your report is generating. You can leave this screen or exit the application and return later to view your report.

Report generation is complete. Open your Report



Your report has completed. Click the link to open your report.

Report failed to complete, please try again.



An error occurred causing your report to fail.

Non APR Reports

There are several reports available to you that aren't produced as part of the Annual Performance Report.

These reports can help you validate the information you've entered.

- Data Submission Summary
- Organization & Certification
- Coordinated System
- Trips
- Vehicles & Drivers
- Revenue Sources
- Expense Sources
- Complete Operations
 - All of the above reports except for Data Submission Summary and Coordinated System. Also includes the County Summary.

A sample of each report is shown on the following pages.

Data Submission Summary

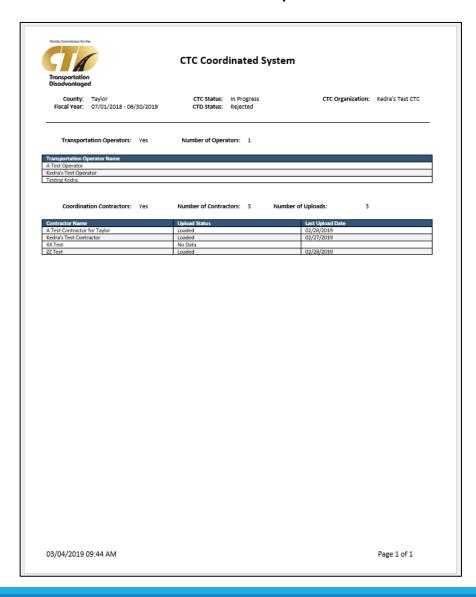


Data Submission Summary

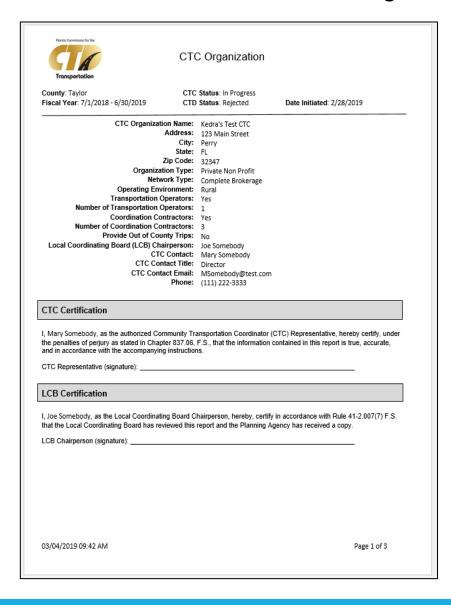
County Name	Fiscal Year	Section	CTC Status	CTC Status Date	CTD Status	CTD Status Date
Taylor	07/01/2018 - 06/30/2019	Organization	In Progress	03/29/2019	Pending Submission	03/29/2019
Taylor	07/01/2018 - 06/30/2019	Trips	In Progress	03/29/2019	Pending Submission	03/29/2019
Taylor	07/01/2018 - 06/30/2019	Coordinated System	In Progress	04/01/2019	Pending Submission	04/01/2019
Taylor	07/01/2018 - 06/30/2019	Expense Sources	In Progress	04/04/2019	Pending Submission	04/04/2019

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Coordinated System



Organization & Certification





Organization – Coordination Contractor

County: Taylor CTC Status: In Progress CTC Organization: Kedra's Test CTC
Fiscal Year: 7/1/2018 - 6/30/2019 Upload Date: 2/27/2019

Coordination Contractor Name: A Test Contractor for Taylor

Address: 123 Main Street City: Perry

State: FL

Zip Code: 32347

Organization Type: Private For Profit
Operating Environment: Rural

Provide Out of County Trips: No

Who Do You Serve: Veterans
Contact Person: Minnie Mouse

Contact Title: Test Contractor 1 Contact Email: Minnie.Mouse@disney.com

Phone: (850) 123-4567

Coordinated Contract Certification

By submission of this form, I, Minnie Mouse, as the authorized representative of A Test Contractor for Taylor, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature):

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Trips



CTC Trips

County: Madison

CTC Status: In Progress

CTC Organization: Big Bend Transit,

Fiscal Year: 07/01/2018 - 06/30/2019 CTD Status: Pending Submission

	Select	ted Reporting Period	1	Previous Reporting Period			
	CTC &	Coordination	Total	CTC &	Coordination	Total	
	Transportation Operators	Contractors		Transportation Operators	Contractors		
Service Type - One Way							
Fixed Route/Fixed Schedule							
Daily Pass Trips	9,999	N/A	9,999	0	0		
Weekly Pass Trips	9,999	N/A	9,999	0	0		
Monthly Pass Trips	9,999	N/A	9,999	0	0		
Deviated Fixed Route Service	9,999	N/A	9,999	561	0	56	
Complementary ADA Service	9,999	N/A	9,999	0	0		
Paratransit							
Ambulatory	9,999	20,000	29,999	14,611	0	14,61	
Non-Ambulatory	9,999	0	9,999	3,298	0	3,29	
Stretcher	9,999	0	9,999	0	0		
Transportation Network Companies	9,999	N/A	9,999	0	0		
Taxi	9,999	N/A	9,999	0	0		
School Board (School Bus)	9,999	N/A	9,999	0	0		
Volunteers	9,999	N/A	9,999	0	0		
Total - Service Type	119,988	20,000	139,988	18,470	0	18,4	
Contracted Transportation Operator							
How many of the total trips were provided by	9,999	N/A	9,999	0	0		
Contracted Transportation Operators? (If the CTC	-,	.,,	-,	-	- 1		
provides transportation services, do not include the CTC							
Total - Contracted Transportation Operator Trips	9,999	0	9,999	0	0		
Revenue Source - One Way				·			
Agency for Health Care Administration (AHCA)	9,999	0	9,999	6.291	0	6.2	
Agency for Persons with Disabilities (APD)	9,999	0	9,999	4.278	0	4.2	
Comm for the Transportation Disadvantaged (CTD)	9,999	N/A	9,999	6.211	0	6,2	
Dept of Economic Opportunity (DEO)	9,999	0	9,999	0	0		
Dept of Children and Families (DCF)	9,999	0	9,999	0	0		
Dept of Education (DOE)	9,999	0	9,999	2	0		
Dept of Elder Affairs (DOEA)	9 999	12.600	22,599	0	0		
Dept of Health (DOH)	9,999	0	9,999	0	0		
Dept of Juvenile Justice (DJJ)	9,999	0	9,999	0	0		
Dept of Transportation (DOT)	9,999	0	9,999	0	0		
Local Government	9,999	0	9,999	628	0	6	
Local Non-Government	9,999	0	9,999	1.060	0	1.0	
Other Federal & State Programs	9,999	7.400	17.399	1,000	0	1,0	
Total - Revenue Source	129,987	20,000	149.987	18.470	0	18.4	

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Coordination Contractor Trips

 County:
 Madison
 CTC Status:
 In Progress
 CTC Organization:
 Big Bend Transit, Inc.

 Fiscal Year:
 07/01/2018 - 06/30/2019
 Upload Date:
 3/1/2019
 Coordination Contractor:
 A Test Contractor

	Selected Reporting Period	Previous Reporting Period
	Coordination	Coordination
	Contractors	Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	0
Weekly Pass Trips	N/A	0
Monthly Pass Trips	N/A	0
Deviated Fixed Route Service	N/A	0
Complementary ADA Service	N/A	0
Paratransit		
Ambulatory	10,000	0
Non-Ambulatory	0	C
Stretcher	0	C
Transportation Network Companies	N/A	C
Taxi	N/A	0
School Board (School Bus)	N/A	C
Volunteers	N/A	C
Total - Service Type	10,000	0
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation	N/A	0
Operators? (If the CTC provides transportation services, do not include the CTC	-4	
Total - Contracted Transportation Operator Trips	0	0
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	C
Agency for Persons with Disabilities (APD)	0	C
Comm for the Transportation Disadvantaged (CTD)	N/A	C
Dept of Economic Opportunity (DEO)	0	C
Dept of Children and Families (DCF)	0	C
Dept of Education (DOE)	0	(
Dept of Elder Affairs (DOEA)	6.300	(
Dept of Health (DOH)	0	(
Dept of Juvenile Justice (DIJ)	0	(
Dept of Transportation (DOT)	0	(
Local Government	0	
Local Non-Government	0	(
Other Federal & State Programs	3,700	C
Total - Revenue Source	10,000	0

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Vehicles & Drivers



CTC Vehicles & Drivers

County: Madison CTC Status: In Progress CTC Organization: Big Bend Transit,

Fiscal Year: 07/01/2018 - 06/30/2019 CTD Status: Pending Submission

	Selec	ted Reporting Peri	od	Previous Reporting Period			
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total	
Vehicle Miles							
Deviated Fixed Route Miles	9,999	N/A	9,999	0	0	0	
Complementary ADA Service Miles	9,999	N/A	9,999	0	0	0	
Paratransit Miles	9,999	80,000	89,999	343,956	0	343,956	
Transportation Network Companies (TNC) Miles	9,999	N/A	9,999	0	0	0	
Taxi Miles	9,999	N/A	9,999	0	0	0	
School Board (School Bus) Miles	9,999	N/A	9,999	0	0	0	
Volunteers Miles	9,999	N/A	9,999	0	0	0	
Total - Vehicle Miles	59,994	80,000	139,994	343,956	0	343,956	
Roadcalls & Accidents							
Roadcalls	9,999	0	9,999	1	0	1	
Chargeable Accidents	9,999	0	9,999	0	0	0	
Vehicle Inventory							
Total Number of Vehicles	9,999	2	10,001	10	0	10	
Number of Wheelchair Accessible Vehicles	9,999	0	9,999	10	0	10	
Drivers							
Number of Full Time & Part Time Drivers	9,999	6	10,005	7	0	7	
Number of Volunteer Drivers	9,999	0	9,999	0	0	0	

	Comment	Modified By	Date Modified	User Role	Created By	Date Created
3/1/2019 Kedra Baumgardner CTC User This is a test comment.	This is a test comment.			CTC User	Kedra Baumgardner	3/1/2019

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Coordination Contractor Vehicles & Drivers

 County:
 Madison
 CTC Status:
 In Progress
 CTC Organization:
 Big Bend Transit, Inc.

 Fiscal Year:
 07/01/2018 - 06/30/2019
 Upload Date:
 3/1/2019
 Coordination Contractor:
 A Test Contractor

	Selected Reporting Period	Previous Reporting Period
	Coordination	Coordination
	Contractors	Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	0
Complementary ADA Service Miles	N/A	0
Paratransit Miles	40,000	0
Transportation Network Companies (TNC) Miles	N/A	0
Taxi Miles	N/A	0
School Board (School Bus) Miles	N/A	0
Volunteers Miles	N/A	0
Total - Vehicle Miles	40,000	0
Roadcalls & Accidents		
Roadcalls	0	0
Chargeable Accidents	0	0
Vehicle Inventory		
Total Number of Vehicles	1	0
Number of Wheelchair Accessible Vehicles	0	0
Drivers		
Number of Full Time & Part Time Drivers	3	0
Number of Volunteer Drivers	0	0

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Revenue Sources



CTC Revenue Sources

CTC Status: In Progress

CTC Organization: Big Bend Transit,

Previous Reporting Period Contractors

Fiscal Year: 07/01/2018 - 06/30/2019

CTD Status: Pending Submission

County: Madison Fiscal Year: 07/01/2018 - 06/30/2019

CTC Status: In Progress Upload Date: 3/1/2019

Coordination Contractor Revenue Sources

CTC Organization: Big Bend Transit, Inc.
Coordination Contractor: A Test Contractor

i
Total
\$ 265,995
\$ 37,328
\$0
\$0
\$ 134
\$0
\$0
\$0
\$ 170,223
\$0
\$0
\$0
\$0
\$ 65,353
\$ 90,891
\$0
\$0
\$ 32,426
\$0
\$0
7.
\$0
\$ 16,780
\$0
\$0
\$0
\$0
\$0
30
\$ 27,083
\$27,083
\$0
\$ 4,800
3 4,000
6.0
\$0 \$0
\$ 711,013
\$ /11,013

	Operators			Operators		
Revenue Sources						
Agency for Health Care Administration (AHCA)	\$ 9,999	\$0	\$ 9,999	\$ 265,995	\$0	\$ 265,9
Agency for Persons with Disabilities (APD)	\$ 9,999	\$0	\$ 9,999	\$ 37,328	\$0	\$37,3
Dept of Economic Opportunity (DEO)	\$ 9,999	\$0	\$ 9,999	\$0	\$0	5
Dept of Children and Families (DCF)	\$ 9,999	\$0	\$ 9,999	\$0	\$0	
Dept of Education (DOE)	\$ 9,999	\$0	\$ 9,999	\$ 134	\$0	\$1
Dept of Elder Affairs (DOEA)	\$ 9,999	\$ 100,000	\$ 109,999	\$0	\$0	
Dept of Health (DOH)	\$ 9,999	\$0	\$ 9,999	\$0	\$0	
Dept of Juvenile Justice (DJJ)	\$ 9,999	\$0	\$ 9,999	\$0	\$0	
Commission for the Transportation Disadvantaged (C	TD)					
Non-Sponsored Trip Program	\$ 9,999	N/A	\$ 9,999	\$ 170,223	\$0	\$ 170,2
Non-Sponsored Capital Equipment	\$ 9,999	N/A	\$ 9,999	\$0	\$0	
Rural Capital Equipment	\$ 9,999	N/A	\$ 9,999	\$0	\$0	
TD Other	\$ 9,999	N/A	\$ 9,999	\$0	\$0	
Department of Transportation (DOT)						
49 USC 5307	\$ 9,999	\$0	\$ 9,999	\$0	\$0	
49 USC 5310	\$ 9,999	\$0	\$ 9,999	\$ 65,353	\$0	\$ 65,3
49 USC 5311	\$ 9,999	\$0	\$ 9,999	\$ 90,891	\$0	\$ 90,8
49 USC 5311 (f)	\$ 9,999	\$0	\$ 9,999	\$0	\$0	
Block Grant	\$ 9,999	\$0	\$ 9,999	\$0	\$0	
Service Development	\$ 9,999	\$0	\$ 9,999	\$ 32,426	\$0	\$ 32,4
Commuter Assistance Program	\$ 9,999	\$0	\$ 9,999	\$0	\$0	
Other DOT	\$ 9,999	\$0	\$ 9,999	\$0	\$0	
Local Government						
School Board (School Bus)	\$ 9,999	N/A	\$ 9,999	\$0	\$0	
County Cash	\$ 9,999	\$0	\$ 9,999	\$ 16,780	\$0	\$ 16,7
County In-Kind	\$ 9,999	\$0	\$ 9,999	\$0	\$0	
City Cash	\$ 9,999	\$0	\$ 9,999	\$0	\$0	
City In-Kind	\$ 9,999	\$0	\$ 9,999	\$0	\$0	
Other Cash	\$ 9,999	\$0	\$ 9,999	\$0	\$0	
Other In-Kind	\$ 9,999	\$0	\$ 9,999	\$0	\$0	
Local Non-Government						
Farebox	\$ 9,999	\$0	\$ 9,999	\$ 27,083	\$0	\$ 27,0
Donations/Contributions	\$ 9,999	\$0	\$ 9,999	\$0	\$0	
In-Kind Services	\$ 9,999	\$0	\$ 9,999	\$0	\$0	
Other Non-Government	\$ 9,999	\$0	\$ 9,999	\$ 4,800	\$0	\$ 4,8
Other Federal & State Programs						
Other Federal Programs	\$ 9,999	\$ 400,000	\$ 409,999	\$0	\$0	
Other State Programs	\$ 9,999	\$0	\$ 9,999	\$0	\$0	
Total - Revenue Sources	\$ 329,967	\$ 500,000	\$ 829,967	\$ 711.013	50	\$ 711.0

	Date Created	Created By	User Role	Date Modified	Modified By	Comment
[3/1/2019	Kedra Baumgardner	CTC User			This is a test comment.

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	Selected Reporting Period Coordination	Previous Reporting Period Coordination	
	Contractors	Contractors	
Revenue Sources			
Agency for Health Care Administration (AHCA)	\$0	\$0	
Agency for Persons with Disabilities (APD)	\$0	\$	
Dept of Economic Opportunity (DEO)	\$0	\$	
Dept of Children and Families (DCF)	\$0	\$	
Dept of Education (DOE)	\$0	\$	
Dept of Elder Affairs (DOEA)	\$ 50,000	\$	
Dept of Health (DOH)	\$0	\$	
Dept of Juvenile Justice (DJJ)	\$0	\$	
Commission for the Transportation Disadvantaged (CTD)			
Non-Sponsored Trip Program	N/A	\$	
Non-Sponsored Capital Equipment	N/A	\$	
Rural Capital Equipment	N/A	\$	
TD Other	N/A	\$	
Department of Transportation (DOT)			
49 USC 5307	\$0	\$	
49 USC 5310	\$0	\$	
49 USC 5311	\$0	\$ (
49 USC 5311 (f)	\$0	\$	
Block Grant	\$0	\$(
Service Development	\$0	\$	
Commuter Assistance Program	\$0	\$1	
Other DOT	\$0	\$	
Local Government			
School Board (School Bus)	N/A	\$	
County Cash	\$0	\$	
County In-Kind	\$0	\$	
City Cash	\$0	\$	
City In-Kind	\$0	\$	
Other Cash	\$0	\$	
Other In-Kind	\$0	\$	
Local Non-Government			
Farebox	\$0	\$	
Donations/Contributions	\$0	\$	
In-Kind Services	\$0	\$	
Other Non-Government	\$0	\$	
Other Federal & State Programs			
Other Federal Programs	\$ 200,000	\$	
Other State Programs	\$0	\$	
Total - Revenue Sources	\$ 250,000	\$1	

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Expense Sources



CTC Expense Sources

County: Madison CTC Status: In Progress CTC Organization: Big Bend Transit,

Fiscal Year: 07/01/2018 - 06/30/2019 CTD Status: Pending Submission

	Selec	ted Reporting Peri	od	Previ	ous Reporting Perio	d
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Expense Sources						
Labor	\$ 9,999	\$ 340,000	\$ 349,999	\$ 350,494	\$0	\$ 350,494
Fringe Benefits	\$ 9,999	\$ 100,000	\$ 109,999	\$ 152,190	\$0	\$ 152,190
Services	\$ 9,999	\$ 40,000	\$ 49,999	\$ 19,975	\$0	\$ 19,979
Materials & Supplies Consumed	\$ 9,999	\$ 12,000	\$ 21,999	\$ 110,865	\$0	\$ 110,869
Utilities	\$ 9,999	\$ 20,000	\$ 29,999	\$7,130	\$0	\$ 7,130
Casualty & Liability	\$ 9,999	\$ 80,000	\$ 89,999	\$ 36,492	\$0	\$ 36,492
Taxes	\$ 9,999	\$0	\$ 9,999	\$2	\$0	\$2
Miscellaneous	\$ 9,999	\$ 2,200	\$ 12,199	\$ 15,158	\$0	\$ 15,158
Interest	\$ 9,999	\$0	\$ 9,999	\$0	\$0	\$0
Leases & Rentals	\$ 9,999	\$0	\$ 9,999	\$ 13,871	\$0	\$ 13,871
Capital Purchases	\$ 9,999	\$0	\$ 9,999	\$0	\$0	\$0
Contributed Services	\$ 9,999	\$0	\$ 9,999	\$0	\$0	\$0
Allocated Indirect Expenses	\$ 9,999	\$ 40,000	\$ 49,999	\$ 63,154	\$0	\$ 63,154
Purchased Transportation Services						
Bus Pass	\$ 9,999	N/A	\$ 9,999	\$0	\$0	\$0
School Board (School Bus)	\$ 9,999	N/A	\$ 9,999	\$0	\$0	\$0
Transportation Network Companies (TNC)	\$ 9,999	N/A	\$ 9,999	\$0	\$0	\$(
Taxi	\$ 9,999	N/A	\$ 9,999	\$0	\$0	\$0
Contracted Operator	\$ 9,999	N/A	\$ 9,999	\$0	\$0	\$0
Total - Expense Sources	\$ 179,982	\$ 634,200	\$ 814,182	\$ 769,331	\$0	\$ 769,331

Date Created	Created By	User Role	Date Modified	Modified By	Comment
3/1/2019	Kedra Baumgardner	CTC User			This is a test comment.

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Coordination Contractor Expense Sources

 County:
 Madison
 CTC Status:
 In Progress
 CTC Organization:
 Big Bend Transit, Inc.

 Fiscal Year:
 07/01/2018 - 06/30/2019
 Upload Date:
 3/1/2019
 Coordination Contractor:
 A Test Contractor

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Expense Sources		
Labor	\$ 170,000	\$0
Fringe Benefits	\$ 50,000	\$0
Services	\$ 20,000	\$0
Materials & Supplies Consumed	\$ 6,000	\$0
Utilities	\$10,000	\$0
Casualty & Liability	\$ 40,000	\$0
Taxes	\$0	\$0
Miscellaneous	\$ 1,100	\$0
Interest	\$0	\$0
Leases & Rentals	\$0	\$0
Capital Purchases	\$0	\$0
Contributed Services	\$0	\$0
Allocated Indirect Expenses	\$ 20,000	\$0
Purchased Transportation Services		
Bus Pass	N/A	\$0
School Board (School Bus)	N/A	\$0
Transportation Network Companies (TNC)	N/A	\$0
Taxi	N/A	\$0
Contracted Operator	N/A	\$0
Total - Expense Sources	\$ 317,100	\$0

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APR Reports

These reports show the same information as the Non APR reports, but are formatted to print for all counties as part of the Annual Performance Report.

- County Summary
- Statewide Summary
- Trips By Service Type
- Trips By Purpose
- Trips By Passenger Type
- Trips By Revenue Source
- System Organization Type By County
- Driver Information Report
- Summary of Vehicle Information
- Other Reported Data
- Expense Summary
- Revenue Summary
- CTC System Information
- Performance Measures

A sample of each report is shown on the following pages.

County Summary

Demographics

Statewide Summary

County: Miami-Dade
CTC: Miami-Dade DTPW
Contact: Ed Carson

701 NW 1 CT FL 13 MIAMI, FL 33136 Total County Population 2,751,796

Number

Unduplicated Head Count 20,408

Transportation Disadvantaged

786-469-5545

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Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	2,973,334	4,192,490	3,547,510
Deviated FR	12,553	0	-, ,
Complementary ADA	0	0	0
Paratransit	1,003,968	1,382,157	1,385,719
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	46,684	0	0
Volunteers	0	0	0
TOTAL TRIPS	4,036,539	5,574,647	4,933,229
Passenger Trips By Trip Pur	pose		
Medical	78,740	610,289	61,035
Employment	30,221	111,429	4,016
Ed/Train/DayCare	262,107	2,668,587	230,184
Nutritional	336,469	1,846,868	2,318,997
Life-Sustaining/Other	3,329,002	337,474	2,318,997
TOTAL TRIPS	4,036,539	5,574,647	4,933,229
Passenger Trips By Revenue	e Source		
OTD.	2.810.459	4.192.355	3.547.520

Employment	30,221	111,429	4,016
Ed/Train/DayCare	262,107	2,668,587	230,184
Nutritional	336,469	1,846,868	2,318,997
Life-Sustaining/Other	3,329,002	337,474	2,318,997
TOTAL TRIPS	4,036,539	5,574,647	4,933,229
Passenger Trips By Revenue Sour	ce		
СТО	2,810,459	4,192,355	3,547,520
AHCA	120,629	126,312	116,064
APD	103,797	136,298	86,450
DOEA	287,981	305,285	175,921
DOE	6,600	2,185	6,791
Other	707,073	812,212	1,000,483
TOTAL TRIPS	4,036,539	5,574,647	4,933,229
Trips by Provider Type			
Community Transportation Coordinator	2,840,325	4,211,673	3,540,695
Transportation Operator	0	0	0
Coordination Contractor	1,196,214	1,362,974	1,392,534
TOTAL TRIPS	4,036,539	5,574,647	4,933,229

Vehicle Data		2016	2017	2018
Vehide Miles		4,029,758	4,461,413	3,273,42
Roadcalls		76	78	4
Accidents		10	19	1
Vehides		447	453	30
Drivers		457	534	42
Financial and General	Dat	a		
Expenses	\$	34,031,382	\$ 32,804,590	\$ 19,027,89
Revenues	\$	32,571,829	\$ 31,840,978	\$ 19,308,52
Commendations		0	32	2
Complaints		50	73	6
Passenger No-Shows		12,075	7,815	1,28
Unmet Trip Requests		597,192	1,668,752	1,284,19
Performance Measure	5			
Performance Measure		0.25	0.43	0.3
		0.25 53,023	0.43 57,198	0.3 81,83
Performance Measures Accidents per 100,000 Miles				
Performance Measures Accidents per 100,000 Miles Miles between Roadcalls		53,023	\$ 57,198	\$ 81,83
Performance Measure: Accidents per 100,000 Miles Miles between Roadcalls Avg. Trips per Passenger	5	53,023 8.00	57,198 109.88	81,83 241.7
Performance Measure: Accidents per 100,000 Miles Miles between Roadcalls Avg. Trips per Passenger Cost per Trip	\$	53,023 8.00 8.43	\$ 57,198 109.88 5.88	\$ 81,83 241.7 3.8

	Florida Commission	for the	D	emographics	
Contact:	Transportation Disa 605 Suwannee Stre	et, M-S 49	S		
	Tallahassee, FL 32: 850-410-5700 800-983-2435	399-0450	U	nduplicated Head C	ount
Website:	www.fdot.gov/ctd				
Trips By Ty	ype of Service	2016	2017	2018	Vehicle
Fixed Route	(FR)	10,481,518	11,278,146	11,150,598	Vehide N
Deviated FR		796,354	722,047	701,241	Roadcalls

t	313,134	313,134		ion ged
	Vehicle Data	2016	2017	
	Vehide Miles	93,048,270	95,945,735	99,05
	Roadcalls	2,404	2,154	
	Accidents	600	429	
	Vehides	4 142	4 233	

Number

20,984,400

Trips By Type of Service	2016	2017	2018	Vehicle Data	2016	2017	2018
Fixed Route (FR)	10,481,518	11,278,146	11,150,598	Vehide Miles	93,048,270	95,945,735	99,057,595
Deviated FR	796,354	722,047	701,241	Roadcalls	2,404	2,154	2,592
Complementary ADA	0	0	0	Accidents	600	429	457
Paratransit	10,176,868	10,537,061	10,617,336	Vehides	4,142	4,233	4,105
TNC	0	0	0	Drivers	5496	6011	6177
Taxi	0	0	0				
School Board (School Bus)	167,398	99,396	45,678				
Volunteers	0	0	0				
TOTAL TRIPS	21,622,138	22,636,650	22,514,853				
Passenger Trips By Trip Purpose				Financial and General	Data		
Medical	5,164,765	5,622,291	4,744,140	Expenses	\$ 273,667,057	\$ 280,061,013	\$ 284,081,695
Employment	3,471,560	3,597,565	3,752,285	Revenues	\$ 267,320,111	\$ 285,399,016	\$ 274,544,299
Ed/Train/DayCare	3,433,064	5,331,015	2,805,745	Commendations	5,428	4,144	5,064
Nutritional	2,022,764	3,496,933	3,925,897	Complaints	5,910	8,345	12,275
Life-Sustaining/Other	7,529,985	4,588,846	7,286,786	Passenger No-Shows	242,049	283,836	272,321
TOTAL TRIPS	21,622,138	22,636,650	22,514,853	Unmet Trip Requests	726,932	1,947,023	1,345,805
Passenger Trips By Revenue Sou	rce			Performance Measure	5		
СТО	8,487,760	10,129,858	10,669,884	Accidents per 100,000 Miles	0.64	0.45	0.46
AHCA	839,705	779,017	574,430	Miles between Roadcalls	38,706	44,543	38,217
APD	1,540,723	1,492,163	1,441,942	Avg. Trips per Passenger	25.91	56.52	71.90
DOEA	797,485	855,943	611,331	Cost per Trip	\$ 12.66	\$ 12.37	\$ 12.62
DOE	202,449	287,305	228,920	Cost per Paratransit Trip	\$ 23.53	\$ 23.81	\$ 24.24
Other	9,754,016	9,092,364	8,988,346	Cost per Total Mile	\$ 2.94	\$ 2.92	\$ 2.87
TOTAL TRIPS	21,622,138	22,636,650	22,514,853	Cost per Paratransit Mile	\$ 2.78	\$ 2.80	\$ 2.77
Trips by Provider Type							
Community Transportation Coordinator	14,092,989	15,728,983	14,446,024				
Transportation Operator	3,822,030	3,091,846	4,068,352				
Coordination Contractor	3,707,119	3,815,821	4,000,477				
TOTAL TRIPS	21,622,138	22,636,650	22,514,853				

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Trips By Service Type

Trips By Purpose

Transportation Disadvantaged		Fixe	d Route/Fixed S	chedule			Paratransit	
County	Daily Pass	Weekly Pass	Monthly Pass	Complementary	Deviated	Ambulatory	Non	Stretcher
	Trips	Trips	Trips	ADA Service	Fixed Route		Ambulatory	
Alachua	0	0	2,244	0	0	61,540	25,372	1
Baker	0	0	0	0	7,632	18,897	4,949	
Bay	0	0	0	0	54	104,470	23,252	
Bradford	0	0	0	0	0	24,435	2,310	11
Brevard	337,621	12,960	22,908	0	0	466,119	17,399	
Broward	26	0	269,268	0	0	876,213	207,721	1
Calhoun	0	0	0	0	0	10,717	1,606	7
Charlotte	0	0	0	0	0	82,370	5,218	1
Citrus	0	0	0	0	87,879	122,370	10,185	1
Clay	0	0	0	0	46,969	81,676	14,779	
Collier	0	0	0	0	0	89,088	25,656	
Columbia	0	0	0	0	0	32,824	3,767	
Desoto	0	0	0	0	0	6,859	1,300	
Dixie	0	0	0	0	0	5,142	680	11
Duval	0	0	0	0	0	240,173	99,458	
Escambia	0	0	0	0	0	62,128	21,007	
Flagler	0	0	0	0	0	97,199	13,254	
Franklin	0	0	0	0	0	3,520	560	
Gadsden	0	0	0	0	56,564	48,407	2,346	
Gilchrist	0	0	0	0	0	3,378	939	5
Glades	0	0	0	0	0	9,416	1,261	
Gulf	0	0	0	0	0	19,938	2,368	
Hamilton	0	0	0	0	0	4,244	767	
Hardee	0	0	0	0	0	26,001	7,164	
Hendry	0	0	0	0	2,671	13,230	6,609	
Hernando	0	0	0	0	0	104,939	9,129	
Highlands	0	0	0	0	0	68,003	10,156	17
Hillsborough	76,502	0	43,668	0	0	528,392	79,583	
Holmes	0	0	0	0	0	28,988	2,608	7
Indian River	0	0	0	0	0	58,905	14,034	
Jackson	0	0	0	0	2,768	42,556	5,568	3
Jefferson	0	0	0	0	0	17,491	1,361	
Lafayette	0	0	0	0	0	4,001	166	
Lake	0	0	0	0	531	117,225	22,515	

Transportation Disadvantaged		Medical			Employment		Educat	ion, Training, Day	care
County	стс/	Coordination	Total	стс/	Coordination	Total	стс/	Coordination	Total
,	Operator	Contractor		Operator	Contractor		Operator	Contractor	
Alachua	43,358	0	43,358	14,244	0	14,244	3,350	0	3,35
Baker	10,615	0	10,615	2,852	0	2,852	5,179	0	5,17
Bay	25,428	0	25,428	5,937	0	5,937	29,770	0	29,77
Bradford	10,857	0	10,857	0	0	0	8,836	0	8,83
Brevard	95,352	0	95,352	273,480	0	273,480	233,831	0	233,83
Broward	160,760	0	160,760	57,325	0	57,325	392,138	0	392,13
Calhoun	7,251	0	7,251	914	0	914	1,707	0	1,70
Charlotte	17,420	0	17,420	19,385	0	19,385	20,874	0	20,87
Citrus	14,723	0	14,723	23,858	0	23,858	66,415	0	66,41
Clay	22,784	0	22,784	47,401	0	47,401	37,781	0	37,78
Collier	51,839	0	51,839	13,043	0	13,043	3,445	0	3,44
Columbia	3,891	0	3,891	181	0	181	5,195	0	5,19
Desoto	6,869	0	6,869	376	0	376	51	0	5
Dixie	5,417	0	5,417	0	0	0	0	0	
Duval	72,416	0	72,416	59,033	0	59,033	25,524	0	25,52
Escambia	32,359	0	32,359	30,313	0	30,313	2,552	0	2,55
Flagler	21,531	0	21,531	17,426	0	17,426	47,267	0	47,26
Franklin	3,891	0	3,891	0	0	0	1	0	
Gadsden	24,338	0	24,338	54,810	0	54,810	19,261	0	19,26
Gilchrist	4,275	0	4,275	0	0	0	0	0	
Glades	3,365	0	3,365	0	0	0	1,781	0	1,78
Gulf	7,442	0	7,442	8,695	0	8,695	1,526	0	1,52
Hamilton	766	0	766	37	0	37	1,058	0	1,05
Hardee	7,981	0	7,981	72	0	72	21,264	0	21,26
Hendry	7,919	0	7,919	1,170	0	1,170	3,853	0	3,85
Hernando	29,029	0	29,029	781	0	781	74,286	0	74,28
Highlands	28,920	0	28,920	9,821	0	9,821	32,169	0	32,16
Hillsborough	223,030	0	223,030	51,173	0	51,173	147,769	0	147,76
Holmes	18,100	0	18,100	1,522	0	1,522	9,072	0	9,07
Indian River	23,733	0	23,733	632	0	632	28,285	0	28,28
Jackson	18,474	0	18,474	16,023	0	16,023	4,998	0	4,99
Jefferson	7,847	0	7,847	2,216	0	2,216	2,650	0	2,65
Lafayette	3,639	0	3,639	0	0	0	0	0	
Lake	45,074	0	45,074	18,431	0	18,431	64,484	0	64,48

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Trips By Passenger Type

Trips By Revenue Source

Transportation Disadvantaged		Older Adults			Children At Risk		Perso	ons With Disabiliti	es
County	стс/	Coordination	Total	стс/	Coordination	Total	стс/	Coordination	Total
	Operator	Contractor		Operator	Contractor		Operator	Contractor	
Alachua	24,792	0	24,792	8,807	0	8,807	9,122	0	9,122
Baker	8,952	0	8,952	11,773	0	11,773	3,448	0	3,448
Bay	41,181	0	41,181	29,576	0	29,576	1,202	0	1,20
Bradford	6,018	0	6,018	615	0	615	728	0	728
Brevard	402,539	0	402,539	56,412	0	56,412	121,403	0	121,403
Broward	625,317	0	625,317	90,004	0	90,004	346,583	0	346,583
Calhoun	7,689	0	7,689	147	0	147	562	0	562
Charlotte	38,188	0	38,188	10,073	0	10,073	5,978	0	5,978
Citrus	21,228	0	21,228	348	0	348	1,070	0	1,070
Clay	40,118	0	40,118	26,005	0	26,005	19,362	0	19,362
Collier	68,623	0	68,623	0	0	0	0	0	(
Columbia	23,331	0	23,331	2,756	0	2,756	1,212	0	1,21
Desoto	5,756	0	5,756	42	0	42	233	0	23
Dixie	3,400	0	3,400	715	0	715	59	0	5
Duval	104,908	0	104,908	76,145	0	76,145	36,347	0	36,34
Escambia	19,156	0	19,156	279	0	279	37,946	0	37,94
Flagler	55,227	0	55,227	7,898	0	7,898	1,367	0	1,36
Franklin	1,651	0	1,651	276	0	276	4	0	4
Gadsden	17,710	0	17,710	1,025	0	1,025	226	0	220
Gilchrist	2,467	0	2,467	368	0	368	103	0	103
Glades	7,156	0	7,156	816	0	816	47	0	4
Gulf	12,959	0	12,959	790	0	790	342	0	342
Hamilton	2,501	0	2,501	561	0	561	247	0	24
Hardee	5,129	0	5,129	2	0	2	5,973	0	5,973
Hendry	16,020	0	16,020	314	0	314	2,006	0	2,000
Hernando	17,734	0	17,734	0	0	0	47,584	0	47,584
Highlands	23,635	0	23,635	428	0	428	644	0	644
Hillsborough	141,978	0	141,978	1,967	0	1,967	225,123	0	225,12
Holmes	18,263	0	18,263	8,337	0	8,337	1,123	0	1,12
Indian River	56,818	0	56,818	0	0	0	2,240	0	2,240
Jackson	21,396	0	21,396	554	0	554	1,061	0	1,06
Jefferson	8,553	0	8,553	202	0	202	48	0	48
Lafayette	2,472	0	2,472	392	0	392	39	0	3
Lake	41,975	0	41,975	22,859	0	22,859	9,521	0	9,521

Transportation Disodvantaged		AHCA			APD			CTD			DEO	
County	CTC / Op	СС	Total	CTC / Op	СС	Total	CTC / Op	СС	Total	CTC / Op	СС	Total
Alachua	5,614	0	5,614	0	0	0	22,803	0	22,803	0	0	
Baker	6,043	0	6,043	0	0	0	5,178	0	5,178	0	0	
Bay	6,163	0	6,163	52,263	0	52,263	29,726	0	29,726	0	0	
Bradford	4,941	0	4,941	12,931	0	12,931	7,824	0	7,824	0	0	
Brevard	0	0	0	35,377	0	35,377	67,174	0	67,174	0	0	
Broward	63,779	0	63,779	34,668	0	34,668	377,298	0	377,298	0	0	
Calhoun	7,010	0	7,010	1,189	0	1,189	2,644	0	2,644	0	0	
Charlotte	0	0	0	0	0	0	42,348	0	42,348	0	0	
Citrus	0	0	0	107,392	0	107,392	22,087	0	22,087	0	0	
Clay	20,588	0	20,588	13,035	0	13,035	40,028	0	40,028	0	0	
Collier	0	0	0	0	0	0	24,408	0	24,408	0	0	
Columbia	154	0	154	3,317	0	3,317	15,736	0	15,736	0	0	
Desoto	0	0	0	0	0	0	5,343	0	5,343	0	0	
Dixie	2,005	0	2,005	0	0	0	3,441	0	3,441	0	0	
Duval	0	0	0	0	0	0	58,901	0	58,901	0	0	
Escambia	1,802	0	1,802	1,396	0	1,396	23,055	0	23,055	0	0	
Flagler	0	0	0	0	0	0	44,430	0	44,430	0	0	
Franklin	781	0	781	0	0	0	3,279	0	3,279	0	0	
Gadsden	19,671	0	19,671	7,698	0	7,698	20,187	0	20,187	0	0	
Gilchrist	1,077	0	1,077	0	0	0	3,295	0	3,295	0	0	
Glades	2,491	0	2,491	899	0	899	1,566	0	1,566	0	0	
Gulf	2,418	0	2,418	6,490	0	6,490	8,445	0	8,445	0	0	
Hamilton	31	0	31	674	0	674	3,015	0	3,015	0	0	
Hardee	1,004	0	1,004	5,821	0	5,821	2,514	0	2,514	0	0	
Hendry	8,097	0	8,097	3,078	0	3,078	7,586	0	7,586	0	0	
Hernando	43,933	0	43,933	510	0	510	17,205	0	17,205	0	0	
Highlands	6,855	0	6,855	31,754	0	31,754	21,147	0	21,147	0	0	
Hillsborough	28,338	0	28,338	102,681	0	102,681	143,573	0	143,573	228	0	
Holmes	10,299	0	10,299	2,455	0	2,455	8,135	0	8,135	0	0	
Indian River	0	0	0	28,038	0	28,038	10,819	0	10,819	0	0	
Jackson	14,191	0	14,191	20,032	0	20,032	7,210	0	7,210	15	0	
Jefferson	6,853	0	6,853	2,887	0	2,887	8,706	0	8,706	0	0	
Lafayette	532	0	532	0	0	0	3,106	0	3,106	0	0	
Lake	1.129	0	1.129	51,492	0	51,492	29,590	0	29,590	0	0	

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System Organization Type By County

FY16/17 System Organization Type by County **Private For Profit Private Non Profit City Government** County Public Transit Authority County СТС CC CTC СТС Op Alachua Baker Bradford Broward Calhoun Charlotte Citrus Collier Columbia Desoto Dixie Duval Escambia Flagler Franklin Gadsden Gilchrist Glades Hamilton Hendry Hernando Highlands Hillsborough Holmes Jackson Jefferson Lafayette Lake

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Driver Information

Transportation	CTC & Transports		L6/17 Driver Information		
County	Full/Part Time Drivers	Volunteer Drivers	Full/Part Time Drivers	Volunteer Drivers	Total Drivers
Alachua	48	0	0	0	
Baker	21	0	0	0	
Bay	34	0	6	0	
Bradford	6	0	6	0	
Brevard	38	139	0	0	1
Broward	313	0	296	0	(
Calhoun	9	0	0	0	
Charlotte	34	31	0	0	
Citrus	20	0	30	0	
Clay	57	0	0	0	
Collier	34	0	10	0	
Columbia	10	0	5	0	
Desoto	22	0	0	0	
Dixie	4	0	0	0	
Duval	165	0	0	0	
Escambia	36	0	0	0	
lagler	25	0	0	0	
Franklin	5	0	0	0	
Gadsden	16	0	0	0	
Gilchrist	4	0	0	0	
Glades	3	0	2	0	
Gulf	10	0	0	0	
Hamilton	2	0	0	0	
Hardee	4	0	12	0	
Hendry	12	0	2	0	
Hernando	6	0	25	0	
Highlands	94	0	37	0	
Hillsborough	42	0	522	7	
Holmes	11	0	0	0	
ndian River	24	0	9	0	
ackson	20	0	0	0	
efferson	6	0	0	0	
.afayette	3	0	0	0	
_ake	55	0	60	0	

FLORIDA COMMISSION FOR THE TRANSPORTATION DISADVANTAGED 75

Summary of Vehicle Information

Other Reported Data

Transportation Disobusitoged				CTC/Op	erator Miles					
County	Deviated	ADA	Paratransit	TNC	Taxi	School Board	Volunteers	Total	cc	System Tota
	Fixed Route					(School Bus)			Paratransit	Miles
									Miles	
Alachua	0	0	1,173,958	0		0	0	1,173,958	0	1,173,9
Baker	0	0	447,815	0	0	0	0	447,815	0	447,8
Bay	0	0	508,796	0	0	0	0	508,796	18,641	527,4
Bradford	0	0	180,845	0	0	0	0	180,845	68,939	249,7
Brevard	0	0	2,438,751	0	0	36,758	0	2,475,509	0	2,475,5
Broward	0	0	10,155,149	0	0	0	0	10,155,149	2,375,306	12,530,4
Calhoun	0	0	235,770	0	0	0	0	235,770	0	235,7
Charlotte	0	0	567,523	0	0	0	0	567,523	0	567,5
Citrus	0	0	444,730	0	0	0	0	444,730	295,197	739,9
Clay	0	0	1,184,198	0	0	0	0	1,184,198	0	1,184,1
Collier	0	0	1,298,874	0	0	0	0	1,298,874	52,166	1,351,0
Columbia	0	0	230,439	0	0	0	0	230,439	61,259	291,6
Desoto	0	0	139,249	0	0	0	0	139,249	0	139,2
Dixie	0	0	126,625	0	0	0	0	126,625	0	126,6
Duval	0	0	4,644,767	0	0	0	0	4,644,767	0	4,644,7
Escambia	0	0	968,844	0	0	0	0	968,844	0	968,8
Flagler	0	0	709,122	0	0	0	0	709,122	0	709,1
Franklin	0	0	149,978	0	0	0	0	149,978	0	149,9
Gadsden	0	0	972,817	0	0	0	0	972,817	0	972,8
Gilchrist	0	0	86,052	0	0	0	0	86,052	0	86,0
Glades	0	0	320,216	0	0	0	0	320,216	25,202	345,4
Gulf	0	0	292,187	0	0	0	0	292,187	0	292,1
Hamilton	0	0	46,941	0	0	0	0	46,941	0	46,9
Hardee	0	0	170,882	0	0	0	0	170,882	198,286	369,
Hendry	0	0	341,246	0	0	0	0	341,246	28,995	370,2
Hernando	0	0	197,141	0	0	0	0	197,141	417,727	614,8
Highlands	0	0	774,667	0	0	0	0	774,667	55,204	829,8
Hillsborough	0	0	1,095,781	0	0	0	0	1,095,781	3,169,327	4,265,1
Holmes	0	0	449,788	0		0	0	449,788	0	449,
Indian River	0	0	466,363	0	0	0	0	466,363	50,289	516,6
Jackson	0	0	684,499	0	_	0	0	684,499	0	684,4
Jefferson	0	0	290,441	0		0	0	290,441	0	290,4
Lafayette	0	0	63,277	0		0	0	63,277	0	63,2
Lake	0	0	1,215,971	0		0	0	1,215,971	310,021	1,525,9 Page 1

County	CTC / Transportation Operator UDPHC	Coordination Contractor UDPHC	Total UDPHC	Unmet Trip Requests	Passenger No Shows	Complaints	Commendations
Alachua	3,707	0	3,707	1	6,748	47	111
Baker	679	0	679	156	73	0	(
Bay	1,325	0	1,325	355	3,992	35	1
Bradford	572	0	572	22	165	1	
Brevard	15,666	0	15,666	24	10,711	7	6
Broward	14,800	0	14,800	2,900	53,182	3,957	88
Calhoun	470	0	470	0	82	0	
Charlotte	1,639	0	1,639	1,318	2,060	94	
Citrus	10,533	0	10,533	559	4,545	5	1
Clay	3,155	0	3,155	101	1,336	24	
Collier	1,174	0	1,174	23	499	27	
Columbia	512	0	512	38	243	7	
Desoto	203	0	203	0	335	1	
Dixie	390	0	390	0	58	3	
Duval	4,368	0	4,368	0	15,467	1,206	73
Escambia	1,289	0	1,289	0	1,851	23	1
Flagler	8,437	0	8,437	182	1,244	8	
Franklin	212	0	212	0	91	0	
Gadsden	2,687	0	2,687	13	3,113	3	
Gilchrist	341	0	341	0	25	0	
Glades	236	0	236	40	70	0	
Gulf	408	0	408	63	125	0	
Hamilton	83	0	83	7	50	1	
Hardee	210	0	210	1	536	0	
Hendry	4,980	0	4,980	93	901	10	
Hernando	895	0	895	0	299	14	9
Highlands	1,180	0	1,180	3	3,568	10	
Hillsborough	27,820	0	27,820	320	7,982	184	33
Holmes	966	0	966	51	55	1	
Indian River	1,811	0	1,811	0	1,626	10	
Jackson	1,159	0	1,159	32	536	0	
Jefferson	383	0	383	7	242	0	
Lafayette	309	0	309	9	11	0	
Lake	1,713	0	1,713	572	2,842	28	

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Expense Summary

FY16/17 Expense Summary **Expense Sources** Materials & County Labor Fringe Benefits Services Utilities Insurance Taxes Supplies Alachua 1,455,033 \$ 27,949 \$ 121,585 445,045 \$ 61,874 \$ 286,233 \$ 3,085 173,845 \$ Baker 505,787 \$ 123,963 \$ 19,531 \$ 16,522 \$ 60,361 \$ 363 354,617 \$ 85,931 \$ 34,443 45,774 \$ 55,732 \$ 56,780 \$ 132,037 \$ 24,924 148,312 \$ 18,248 55,096 \$ 269 Bradford 259,726 \$ 1,483,334 \$ 336,183 \$ 1,297,123 511,375 \$ 27,614 \$ 98,695 \$ Brevard 17,128,308 \$ 1,759,901 \$ 2,882,153 1,623,531 \$ 492,276 \$ 1,779,323 \$ 123,088 Broward 351,630 \$ 85,551 \$ 22,412 61,266 \$ 19,124 \$ 27,799 \$ Calhoun Charlotte 312,063 \$ 154,347 \$ 432,048 163,547 \$ 13,598 26,575 \$ 240,088 \$ Citrus 768,941 \$ 257,320 \$ 114,582 11,380 106,000 \$ 1,900 1,389,527 \$ 257,172 \$ 116,541 358,558 \$ 77,167 147,742 \$ 657 Clay 1,667,428 72,004 \$ 14,091 Collier 1,459,723 \$ 293,639 \$ 549,060 \$ 32,706 Columbia 542,226 \$ 158,443 \$ 35,496 109,779 \$ 14,985 \$ 40,737 \$ 443 28,550 \$ 5,994 \$ 2,804 12,938 \$ 6,260 2,872 Desoto 24 \$ 102,274 \$ 56,521 \$ 13,764 162,477 \$ 10,248 \$ 14,257 \$ 222 Dixie Duval 1,889,815 \$ 833,556 \$ 504,790 1,706,705 \$ 11,868 \$ 13,517 \$ Escambia 1,217,136 \$ 292,043 \$ 313,439 381,210 \$ 20,911 \$ 117,887 \$ 4,099 751,459 \$ 358,545 \$ 142.380 224,456 \$ 11,489 \$ 19,753 \$ Flagler 135,043 \$ 19,428 \$ 8,172 27,007 \$ 4,740 \$ 22,020 \$ 73 Franklin Gadsden 766,522 \$ 342,697 \$ 80,749 314,715 \$ 8,139 \$ 84,149 \$ 913 Gilchrist 101,725 \$ 56,253 \$ 14,457 41,938 \$ 9,959 14,189 \$ 49 38,081 \$ 9,887 66,249 \$ 570 17,749 \$ Glades 144,880 \$ 225,416 \$ 51,621 \$ 16,644 48,000 \$ 7,142 \$ 37,971 \$ 301 103,624 \$ 31,789 \$ 7,231 22,362 \$ 3,053 \$ 5,804 \$ Hamilton Hardee 143,933 \$ 29,135 \$ 12,348 31,227 \$ 10,310 \$ 20,231 \$ 2,674 439,249 \$ 102,922 \$ 60,811 108,847 \$ 1,855 58,610 \$ Hendry 100,748 \$ Hernando 432,660 \$ 135,603 \$ 3,759 239,759 \$ 17,085 2,009 Highlands 249,863 \$ 56,714 \$ 15,985 95,209 \$ 31,727 39,476 \$ 14,173 Hillsborough 9,497,163 \$ 2,474,552 \$ 961,342 1,878,631 \$ 105,847 703,757 \$ 2,803 Holmes 322,428 \$ 76,284 \$ 7,763 158,207 \$ 14,619 54,509 \$ 276 126.229 S 276.343 16.188 \$ 5,843 Indian River 938,373 \$ 216.895 \$ 82,435 S 797,523 \$ 291,461 \$ 71,023 191,467 \$ 27,991 \$ 97,882 \$ 579 Jackson Jefferson 297,705 \$ 147,330 \$ 30,427 99,671 \$ 4,999 \$ 28,929 \$ 315 5,005 5,828 \$ 10,335 \$ Lafayette 62,255 \$ 30,400 \$ 20,678 \$

702,738

24,565 \$

520,208 \$

104,958 \$

3,718

Revenue Summary

Country	AHCA		APD	CTD		DEO	DCF	DOE		DOEA	DOH	DII
County	АНСА		APD	CTD		DEO	DCF	DOF		DOEA	DOH	DII
Alachua	\$ 102,989	\$	0	\$ 792,733	\$	0	\$ 0	\$ 0	\$	24,924	\$ 0	\$
Baker	\$ 258,034	\$	0	\$ 244,590	\$	0	\$ 0	\$ 0	\$	0	\$ 0	\$
Bay	\$ 81,269	\$	389,549	\$ 518,101	\$	0	\$ 0	\$ 0	\$	60,120	\$ 0	\$
Bradford	\$ 137,983	\$	148,877	\$ 236,221	\$	0	\$ 0	\$ 0	\$	18,432	\$ 0	\$
Brevard	\$ 0	\$	321,315	\$ 1,774,698	\$	0	\$ 0	\$ 8,373	\$	53,638	\$ 0	\$
Broward	\$ 514,159	\$	623,191	\$ 3,804,430	\$	0	\$ 27,440	\$ 629,402	\$	326,361	\$ 0	\$
Calhoun	\$ 249,769	\$	26,420	\$ 179,170	\$	0	\$ 0	\$ 0	\$	2,702	\$ 0	\$
Charlotte	\$ 0	\$	0	\$ 368,683	\$	0	\$ 0	\$ 0	\$	56,563	\$ 0	\$
Citrus	\$ 0	\$	353,923	\$ 438,528	\$	0	\$ 0	\$ 0	\$	50,003	\$ 0	\$
Clay	\$ 497,511	\$	155,853	\$ 569,943	\$	0	\$ 0	\$ 17,654	\$	0	\$ 0	\$ 91,80
Collier	\$ 0	\$	0	\$ 776,226	\$	0	\$ 0	\$ 0	\$	10,071	\$ 0	\$
Columbia	\$ 4,931	\$	38,779	\$ 469,489	\$	0	\$ 0	\$ 1,064	\$	56,839	\$ 245	\$
Desoto	\$ 0	\$	0	\$ 237,401	\$	0	\$ 0	\$ 411	\$	0	\$ 0	\$
Dixie	\$ 82,367	\$	0	\$ 257,463	\$	0	\$ 0	\$ 0	\$	7,008	\$ 0	\$
Duval	\$ 0	\$	0	\$ 1,596,300	\$	0	\$ 0	\$ 0	\$	0	\$ 0	\$
Escambia	\$ 19,013	\$	51,060	\$ 608,206	\$	0	\$ 0	\$ 23,940	\$	30,554	\$ 0	\$
Flagler	\$ 0	\$	0	\$ 354,195	\$	0	\$ 0	\$ 0	\$	86,000	\$ 0	\$
Franklin	\$ 58,588	\$	0	\$ 232,478	\$	0	\$ 0	\$ 0	\$	0	\$ 0	\$
Gadsden	\$ 675,036	\$	57,504	\$ 412,857	\$	0	\$ 0	\$ 293	\$	0	\$ 706	\$
Gilchrist	\$ 52,399	\$	0	\$ 120,325	\$	0	\$ 0	\$ 0	\$	0	\$ 0	\$
Glades	\$ 54,150	\$	13,596	\$ 159,709	\$	0	\$ 0	\$ 0	\$	17,962	\$ 0	\$
Gulf	\$ 90,413	\$	28,965	\$ 273,160	\$	0	\$ 0	\$ 0	\$	11,016	\$ 0	\$
Hamilton	\$ 1,004	\$	7,899	\$ 92,011	\$	0	\$ 0	\$ 216	\$	2,750	\$ 49	\$
Hardee	\$ 30,876	\$	53,627	\$ 91,854	\$	0	\$ 0	\$ 0	\$	4,333	\$ 0	\$
Hendry	\$ 175,985	\$	43,051	\$ 479,123	\$	0	\$ 0	\$ 0	\$	83,380	\$ 0	\$
Hernando	\$ 477,550	\$	5,544	\$ 537,087	\$	0	\$ 0	\$ 45,154	\$	27,622	\$ 0	\$
Highlands	\$ 167,313	\$	120,687	\$ 838,380	\$	0	\$ 0	\$ 784	\$	42,988	\$ 0	\$
Hillsborough	\$ 1,478,206	\$	851,636	\$ 2,303,556	\$	1,372	\$ 409,099	\$ 0	\$	513,636	\$ 0	\$
Holmes	\$ 266,339	\$	35,320	\$ 230,587	\$	0	\$ 0	\$ 0	\$	4,430	\$ 65	\$
Indian River	\$ 0	\$	171,592	\$ 289,193	\$	0	\$ 0	\$ 0	\$	2,531	\$ 0	\$
Jackson	\$ 710,097	\$	170,873	\$ 413,060	\$	1,174	\$ 0	\$ 0	\$	51,782	\$ 0	\$
Jefferson	\$ 256,794	\$	24,475	\$ 195,666	\$	0	\$ 0	\$ 0	\$	0	\$ 760	\$
Lafayette	\$ 32,545	\$	0	\$ 125,696	\$	0	\$ 0	\$ 0	\$	4,224	\$ 0	\$
Lake	\$ 55,201	_	489,627	\$ 854,991	_	0	\$ 0	\$ 0	Ś	106,020	0	\$

83,502 \$

448,063 \$

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CTC System Information

Performance Measures



FY16/17 Community Transportation Coordinator System Information

County	Operating	Coordinator Name	Organization Type	Network Type
•	Environment		- "	
Alachua	URBAN	MV Transportation, Inc.	Private For Profit	Sole Source
Baker	URBAN	Baker County Council On Aging, Inc.	Private Non Profit	Sole Source
Bay	URBAN	Bay County Board of County Commissioners	County	Complete Brokerage
Bradford	URBAN	Suwannee River Economic Council, Inc.	Private Non Profit	Partial Brokerage
Brevard	URBAN	Space Coast Area Transit	County	Partial Brokerage
Broward	URBAN	Broward County Board of County Commissioners	County	Partial Brokerage
Calhoun	URBAN	Calhoun County Senior Citizens	Private Non Profit	Sole Source
Charlotte	URBAN	Charlotte County BOCC Transit Division	County	Partial Brokerage
Citrus	URBAN	Citrus County Transit	County	Partial Brokerage
Clay	URBAN	Clay County Council on Aging, Inc.	Private Non Profit	Sole Source
Collier	URBAN	Collier County Board of County Commissioners	County	Complete Brokerage
Columbia	URBAN	Suwannee Valley Transit Authority	Public Transit Authority	Sole Source
Desoto	URBAN	MV Contract Transportation, Inc.	Private For Profit	Complete Brokerage
Dixie	URBAN	Suwannee River Economic Council, Inc.	Private Non Profit	Partial Brokerage
Duval	URBAN	Jacksonville Transportation Authority	Public Transit Authority	Partial Brokerage
Escambia	URBAN	Escambia County	County	Complete Brokerage
Flagler	URBAN	Flagler County Public Transportation	County	Sole Source
Franklin	URBAN	Gulf County ARC & Transportation	Private Non Profit	Sole Source
Gadsden	URBAN	Big Bend Transit, Inc.	Private Non Profit	Sole Source
Gilchrist	URBAN	Suwannee River Economic Council, Inc.	Private Non Profit	Partial Brokerage
Glades	URBAN	Good Wheels, Inc.	Private Non Profit	Sole Source
Gulf	URBAN	Gulf County ARC & Transportation	Private Non Profit	Sole Source
Hamilton	URBAN	Suwannee Valley Transit Authority	Public Transit Authority	Sole Source
Hardee	URBAN	MV Contract Transportation, Inc.	Private For Profit	Complete Brokerage
Hendry	URBAN	Good Wheels, Inc.	Private Non Profit	Sole Source
Hernando	URBAN	Mid Florida Community Services, Inc.	Private Non Profit	Sole Source
Highlands	URBAN	MV Contract Transportation, Inc.	Private For Profit	Complete Brokerage
Hillsborough	URBAN	Hillsborough County	County	Partial Brokerage
Holmes	URBAN	Tri-County Community Council, Inc.	Private Non Profit	Partial Brokerage
ndian River	URBAN	Senior Resource Association, Inc.	Private Non Profit	Sole Source
lackson	URBAN	Jackson Co. Trans. dba JTrans	Private Non Profit	Sole Source
lefferson	URBAN	Big Bend Transit, Inc.	Private Non Profit	Sole Source
.afayette	URBAN	Suwannee River Economic Council, Inc.	Private Non Profit	Partial Brokerage
ake	URBAN	Lake County Board of County Commissioners	County	Complete Brokerage
_ee	URBAN	Good Wheels, Inc.	Private Non Profit	Sole Source
Leon	URBAN	StarMetro-City of Tallahassee	City Government	Partial Brokerage
Levy	URBAN	Levy Board of County Commissioners	County	Sole Source

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FY16/17 Performance Measures

County	Cost Per Trip	Cost Per	Cost Per	Cost Per Total	Average Trip	Local Funding	Accidents per	Miles Between
		Paratransit	Paratransit	Mile	Per Passenger	of System	100,000 Miles	Roadcalls
		Trip	Mile					
Alachua	\$ 30.60	\$ 30.98	\$ 2.29	\$ 2.33	24.05	68%	0.43	45,15
Baker	\$ 29.09	9 \$ 29.09	\$ 2.04	\$ 2.04	46.36	24%	0.22	26,34
Bay	\$ 11.5	2 \$ 11.52	\$ 2.79	\$ 2.79	96.43	8%	1.14	105,48
Bradford	\$ 25.44	\$ 25.44	\$ 2.74	\$ 2.74	46.96	3%	0.80	249,78
Brevard	\$ 5.20	5 \$ 9.52	\$ 1.89	\$ 1.87	56.02	19%	0.57	91,68
Broward	\$ 22.43	1 \$ 27.39	\$ 2.37	\$ 2.48	93.56	82%	0.32	86,41
Calhoun	\$ 52.00	5 \$ 52.06	\$ 2.74	\$ 2.74	26.39	6%	0.00	78,59
Charlotte	\$ 24.5	2 \$ 24.52	\$ 3.78	\$ 3.78	53.44	74%	0.00	11,82
Citrus	\$ 9.13	9.13	\$ 2.72	\$ 2.72	20.93	31%	0.41	33,63
Clay	\$ 17.87	7 \$ 17.87	\$ 2.16	\$ 2.16	45.46	24%	0.08	148,02
Collier	\$ 40.23	1 \$ 40.21	\$ 3.42	\$ 3.42	97.74	74%	0.81	79,47
Columbia	\$ 30.93	1 \$ 30.91	\$ 3.88	\$ 3.88	71.47	9%	0.00	72,92
Desoto	\$ 49.05	\$ 49.05	\$ 2.87	\$ 2.87	40.19	7%	0.00	69,62
Dixie	\$ 65.92	\$ 65.92	\$ 3.09	\$ 3.09	15.21	5%	0.00	25,32
Duval	\$ 39.37	7 \$ 39.37	\$ 2.88	\$ 2.88	77.75	83%	0.22	43,40
Escambia	\$ 31.93	1 \$ 31.91	\$ 2.74	\$ 2.74	64.50	60%	0.31	
Flagler	\$ 13.74	\$ 13.74	\$ 2.14	\$ 2.14	13.09	46%	0.00	177,28
Franklin	\$ 89.5	89.53	\$ 2.44	\$ 2.44	19.25	4%	0.00	
Gadsden	\$ 17.50	\$ 17.56	\$ 1.94	\$ 1.94	39.94	14%	0.00	42,29
Gilchrist	\$ 60.28	\$ 60.28	\$ 3.06	\$ 3.06	12.82	5%	0.00	
Glades	\$ 28.20	5 \$ 28.26	\$ 0.87	\$ 0.87	45.24	10%	0.58	43,17
Gulf	\$ 27.94	\$ 27.94	\$ 2.13	\$ 2.13	54.67	7%	0.00	
Hamilton	\$ 44.03	3 \$ 44.03	\$ 4.70	\$ 4.70	60.37	10%	0.00	46,94
Hardee	\$ 15.90	\$ 15.90	\$ 1.43	\$ 1.43	157.94	39%	0.00	184,58
Hendry	\$ 38.84	\$ 38.84	\$ 2.36	\$ 2.36	4.52	24%	0.27	33,65
Hernando	\$ 9.30	9.36	\$ 1.74	\$ 1.74	127.45	7%	0.00	153,71
Highlands	\$ 25.60	\$ 25.66	\$ 2.42	\$ 2.42	66.38	5%	0.24	82,98
Hillsborough	\$ 23.25	\$ 26.47	\$ 3.77	\$ 3.97	26.17	65%	0.16	20,70
Holmes	\$ 22.5	1 \$ 22.51	\$ 1.58	\$ 1.58	32.78	4%	0.00	149,92
Indian River	\$ 25.82	2 \$ 25.82	\$ 3.65	\$ 3.65	40.28	18%	0.00	86,10
Jackson	\$ 34.93	3 \$ 34.93	\$ 2.60	\$ 2.60	43.94	3%	0.00	136,90
Jefferson	\$ 36.65	\$ 36.65	\$ 2.38	\$ 2.38	49.22	4%	0.00	
Lafayette	\$ 36.73	\$ 36.71	\$ 2.42	\$ 2.42	13.49	7%	0.00	
Lake /2019 1:57:53 PM	\$ 21.98	3 \$ 25.63	\$ 2.36	\$ 2.36	95.46	40%	0.59	169,55

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FLORIDA COMMISSION FOR THE TRANSPORTATION DISADVANTAGED

How to Get Help



 Access the User Manual from the screens within the application.

 Download the User Manual from the Help screen within the application.

Send an email to CTD using the links on the Contact screen within the application.

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