

Florida Commission for the



**Transportation
Disadvantaged**

2022-2023 Annual Operating Report

County Summaries and Data Tables

January 1, 2024

2022-23 COORDINATED TRANSPORTATION OPERATING DATA REPORT

Each September, CTCs are required to compile and submit operating data on their respective service areas within the AOR to CTD (s. 427.0155(2), F.S., and Rule 41-2.007(6), F.A.C.). The AOR provides a **macro-level, systemwide** overview of all coordinated transportation services provided to the TD population, including trips funded by CTD and other purchasing agencies.

The AOR data reflect aggregate totals of all trips (sponsored and non-sponsored) provided in the fiscal year, including:

- Total unduplicated passenger head count (UDPHC) served by the Coordinated System;
- Total number of Coordinated System trips and miles provided by service type (e.g., fixed route, paratransit, Transportation Network Company or Taxicab, etc.), revenue source, passenger type (i.e., person with a disability, older adult, etc.), and trip purpose;
- Total number of unmet trip requests, no-shows, complaints, and commendations;
- A summary of revenues from each of the purchasing agencies and expenses categorized by the source (labor, benefits, services, supplies, taxes, etc.); and
- Qualitative data on the CTC, such as network type (not-for-profit, for-profit, governmental), operating environment (rural or urban), whether the CTC provides out-of-county trips, and listings of any transportation operators.

Additionally, a county's AOR may include data on services provided by "coordination contractors," which are agencies that have a written contract with the CTC to perform some, if not all, of its own transportation services to a segment within the TD population (e.g., a day program serving individuals with IDD). The contractor provides data on its services (trips and miles) to the CTC, which is compiled within the AOR.

As the AOR represents a compilation of data derived from the submission of each individual CTC, there are inconsistencies in the way this data is gathered and reported from some 60 different sources. This inconsistency is increased when the CTC includes information from coordination contractors, where the CTC does not have oversight or ability to verify the data submitted by these organizations. Though the AOR may provide a "summary" of services provided in each county, CTD cannot currently authenticate the accuracy of data reported across all performance measures within the AOR.

Fiscal Year 2022-2023

Statewide Summary

Florida Commission for the
Transportation Disadvantaged
Contact: 605 Suwannee Street, MS 49
Tallahassee, FL 32399-0450
850-410-5700
800-983-2435

Website: <https://ctd.fdot.gov>

Demographics	Number
Statewide Population	21,634,529
Unduplicated Head Count	193,241



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	1,498,093	3,939,150	3,837,093
Deviated FR	266,244	320,228	376,833
Complementary ADA	1,985,644	2,144,801	2,403,047
Paratransit	3,250,426	4,105,025	4,786,970
TNC	16,526	38,494	96,917
Taxi	52,987	45,765	106,897
School Board (School Bus)	4,943	13,212	14,066
Volunteers	866	5,380	2,446
TOTAL TRIPS	7,075,729	10,612,055	11,624,269

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	1,886,228	2,364,468	2,518,314
Employment	1,160,481	1,694,988	1,668,746
Ed/Train/DayCare	1,458,114	1,915,597	2,484,183
Nutritional	380,393	616,332	911,319
Life-Sustaining/Other	2,190,513	4,020,670	4,041,707
TOTAL TRIPS	7,075,729	10,612,055	11,624,269

Passenger Trips by Revenue Source	2021	2022	2023
CTD	1,577,234	4,190,777	4,327,352
AHCA	134,690	157,399	268,129
APD	564,455	812,500	997,636
DOEA	151,381	230,597	365,056
DOE	47,832	114,065	120,693
Other	4,600,137	5,106,717	5,545,403
TOTAL TRIPS	7,075,729	10,612,055	11,624,269

Trips by Provider Type	2021	2022	2023
CTC	2,918,861	5,257,062	5,421,804
Transportation Operator	2,785,362	3,328,265	3,802,210
Coordination Contractor	1,371,506	2,026,728	2,400,255
TOTAL TRIPS	7,075,729	10,612,055	11,624,269

Vehicle Data	2021	2022	2023
Vehicle Miles	59,227,853	65,359,113	73,258,120
Roadcalls	2,625	2,165	3,020
Accidents	381	401	429
Vehicles	4,694	4,598	4,490
Drivers	5,692	5,904	6,082

Financial and General Data	2021	2022	2023
Expenses	\$254,109,370	\$278,790,926	\$330,857,548
Revenues	\$259,110,385	\$299,488,692	\$335,085,193
Commendations	2,934	2,206	3,930
Complaints	5,606	7,965	8,650
Passenger No-Shows	164,136	189,718	262,699
Unmet Trip Requests	9,349	13,197	8,840

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0.64	0.61	0.59
Miles between Roadcalls	22,563	30,189	24,258
Avg. Trips per Passenger	41.41	55.68	60.15
Cost per Trip	\$35.91	\$26.27	\$28.46
Cost per Paratransit Trip	\$45.55	\$41.58	\$42.56
Cost per Total Mile	\$4.29	\$4.27	\$4.52
Cost per Paratransit Mile	\$4.25	\$4.22	\$4.51

2022-2023 County Summaries

County: Alachua
 CTC: MV Transportation, Inc.
 Contact: Gary Luke
 3713 SW 42nd Ave Ste 3
 Gainesville, FL 32608
 352-375-2784
 Email: gary.luke@mvtransit.com

Demographics	Number
Total County Population	279,729
Unduplicated Head Count	1,062



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	36,670	36,110	38,400
Paratransit	14,218	15,738	18,491
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	50,888	51,848	56,891

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	32,205	31,272	32,189
Employment	6,465	8,026	10,582
Ed/Train/DayCare	374	973	808
Nutritional	2,562	1,974	1,642
Life-Sustaining/Other	9,282	9,603	11,670
TOTAL TRIPS	50,888	51,848	56,891

Passenger Trips by Revenue Source	2021	2022	2023
CTD	10,868	10,705	12,034
AHCA	0	0	0
APD	0	0	0
DOEA	547	826	890
DOE	0	0	0
Other	39,473	40,317	43,967
TOTAL TRIPS	50,888	51,848	56,891

Trips by Provider Type	2021	2022	2023
CTC	50,888	51,848	56,891
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	50,888	51,848	56,891

Vehicle Data	2021	2022	2023
Vehicle Miles	649,904	672,172	754,552
Roadcalls	15	27	17
Accidents	5	7	7
Vehicles	39	35	37
Drivers	17	21	24

Financial and General Data	2021	2022	2023
Expenses	\$2,155,941	\$2,206,470	\$2,735,625
Revenues	\$2,042,185	\$2,041,718	\$3,116,786
Commendations	59	79	59
Complaints	10	8	11
Passenger No-Shows	2,668	1,946	2,506
Unmet Trip Requests	4	282	61

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0.77	1.04	0.93
Miles between Roadcalls	43,327	24,895	44,385
Avg. Trips per Passenger	44.29	48.50	53.57
Cost per Trip	\$42.37	\$42.56	\$48.09
Cost per Paratransit Trip	\$42.37	\$42.56	\$48.09
Cost per Total Mile	\$3.32	\$3.28	\$3.63
Cost per Paratransit Mile	\$3.32	\$3.28	\$3.63

County: Baker
 CTC: Baker County Council On Aging, Inc.
 Contact: Virginia Braddock
 9264 Buck Starling Road
 Macclenny, FL 32063
 904-259-9315
 Email: gbraddock@bakercoa.org

Demographics	Number
Total County Population	27,969
Unduplicated Head Count	559



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	2,338	2,912	2,934
Complementary ADA	0	0	0
Paratransit	19,343	16,087	19,525
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	21,681	18,999	22,459

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	9,529	9,885	10,588
Employment	1,131	1,294	1,590
Ed/Train/DayCare	2,513	4,475	5,144
Nutritional	7,393	2,546	4,190
Life-Sustaining/Other	1,115	799	947
TOTAL TRIPS	21,681	18,999	22,459

Passenger Trips by Revenue Source	2021	2022	2023
CTD	6,106	5,442	6,286
AHCA	1,900	1,833	3,029
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	13,675	11,724	13,144
TOTAL TRIPS	21,681	18,999	22,459

Trips by Provider Type	2021	2022	2023
CTC	21,681	18,999	22,459
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	21,681	18,999	22,459

Vehicle Data	2021	2022	2023
Vehicle Miles	329,525	384,254	452,048
Roadcalls	9	6	5
Accidents	1	4	0
Vehicles	28	26	24
Drivers	17	18	17

Financial and General Data	2021	2022	2023
Expenses	\$1,029,664	\$1,111,848	\$1,310,333
Revenues	\$1,279,696	\$1,240,096	\$1,450,371
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	424	375	559
Unmet Trip Requests	100	56	128

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0.30	1.04	0
Miles between Roadcalls	36,614	64,042	90,410
Avg. Trips per Passenger	37.97	37.47	40.18
Cost per Trip	\$47.49	\$58.52	\$58.34
Cost per Paratransit Trip	\$47.49	\$58.52	\$58.34
Cost per Total Mile	\$3.12	\$2.89	\$2.90
Cost per Paratransit Mile	\$3.12	\$2.89	\$2.90

County: Bay
 CTC: Bay County Board of County Commissioners
 Contact: Lamar Hobbs
 1010 Cone Avenue
 Panama City, FL 32401
 850-248-8161

Email: lhobbs@baycountyfl.gov

Demographics	Number
Total County Population	181,055
Unduplicated Head Count	689



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	9	38	5
Complementary ADA	0	0	0
Paratransit	40,709	47,909	60,956
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	40,718	47,947	60,961

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	11,209	10,703	11,729
Employment	2,689	5,764	7,918
Ed/Train/DayCare	0	3,680	12,248
Nutritional	13,882	7,730	4,719
Life-Sustaining/Other	12,938	20,070	24,347
TOTAL TRIPS	40,718	47,947	60,961

Passenger Trips by Revenue Source	2021	2022	2023
CTD	14,703	19,174	20,013
AHCA	219	111	49
APD	10,062	14,674	13,748
DOEA	12,461	3,599	6,211
DOE	0	0	0
Other	3,273	10,389	20,940
TOTAL TRIPS	40,718	47,947	60,961

Trips by Provider Type	2021	2022	2023
CTC	0	0	0
Transportation Operator	38,408	45,623	48,713
Coordination Contractor	2,310	2,324	12,248
TOTAL TRIPS	40,718	47,947	60,961

Vehicle Data	2021	2022	2023
Vehicle Miles	287,538	345,058	376,581
Roadcalls	6	7	7
Accidents	2	3	6
Vehicles	26	36	29
Drivers	17	24	26

Financial and General Data	2021	2022	2023
Expenses	\$1,325,772	\$1,759,935	\$2,249,799
Revenues	\$1,170,408	\$1,453,451	\$2,280,193
Commendations	0	2	12
Complaints	0	5	6
Passenger No-Shows	0	307	756
Unmet Trip Requests	0	0	0

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0.70	0.87	1.59
Miles between Roadcalls	47,923	49,294	53,797
Avg. Trips per Passenger	47.57	36.54	88.48
Cost per Trip	\$32.56	\$36.71	\$36.91
Cost per Paratransit Trip	\$32.56	\$36.71	\$36.91
Cost per Total Mile	\$4.61	\$5.10	\$5.97
Cost per Paratransit Mile	\$4.61	\$5.10	\$5.97

County: Bradford
 CTC: Suwannee River Economic Council, Inc.
 Contact: Matt Pearson
 PO Box 70
 Live Oak, FL 32064
 386-362-4115
 Email: mattpearson@suwanneec.net

Demographics	Number
Total County Population	27,816
Unduplicated Head Count	557



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	18,905	19,473	39,240
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	18,905	19,473	39,240

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	9,325	9,077	10,367
Employment	28	11	0
Ed/Train/DayCare	9,271	9,738	27,810
Nutritional	4	0	459
Life-Sustaining/Other	277	647	604
TOTAL TRIPS	18,905	19,473	39,240

Passenger Trips by Revenue Source	2021	2022	2023
CTD	3,979	3,682	4,530
AHCA	4,431	4,675	4,915
APD	9,561	10,161	28,664
DOEA	0	0	115
DOE	0	0	0
Other	934	955	1,016
TOTAL TRIPS	18,905	19,473	39,240

Trips by Provider Type	2021	2022	2023
CTC	9,344	9,312	10,576
Transportation Operator	0	0	0
Coordination Contractor	9,561	10,161	28,664
TOTAL TRIPS	18,905	19,473	39,240

Vehicle Data	2021	2022	2023
Vehicle Miles	135,519	244,836	300,383
Roadcalls	3	0	3
Accidents	0	1	1
Vehicles	15	17	14
Drivers	14	24	30

Financial and General Data	2021	2022	2023
Expenses	\$701,007	\$614,261	\$743,200
Revenues	\$937,375	\$798,047	\$978,604
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	570	479	586
Unmet Trip Requests	0	0	0

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0	0.41	0.33
Miles between Roadcalls	45,173	0	100,128
Avg. Trips per Passenger	34.75	28.89	70.45
Cost per Trip	\$37.08	\$31.54	\$18.94
Cost per Paratransit Trip	\$37.08	\$31.54	\$18.94
Cost per Total Mile	\$5.17	\$2.51	\$2.47
Cost per Paratransit Mile	\$5.17	\$2.51	\$2.47

County: Brevard
 CTC: Space Coast Area Transit
 Contact: Terry Jordan
 401 South Varr Avenue
 Cocoa, FL 32922
 321-635-7815

Email: terry.jordan@brevardfl.gov

Demographics	Number
Total County Population	610,723
Unduplicated Head Count	10,006



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	371,866	433,522	410,780
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	160,280	105,174	117,413
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	4,943	13,212	14,066
Volunteers	0	0	0
TOTAL TRIPS	537,089	551,908	542,259

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	67,457	67,564	61,735
Employment	222,897	229,919	214,497
Ed/Train/DayCare	186,913	186,932	187,005
Nutritional	1,653	1,681	3,055
Life-Sustaining/Other	58,169	65,812	75,967
TOTAL TRIPS	537,089	551,908	542,259

Passenger Trips by Revenue Source	2021	2022	2023
CTD	41,442	53,900	54,289
AHCA	0	0	0
APD	9,129	32,786	23,682
DOEA	5,639	6,177	6,036
DOE	14,040	16,116	17,880
Other	466,839	442,929	440,372
TOTAL TRIPS	537,089	551,908	542,259

Trips by Provider Type	2021	2022	2023
CTC	537,089	551,908	542,259
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	537,089	551,908	542,259

Vehicle Data	2021	2022	2023
Vehicle Miles	1,006,210	1,168,602	1,185,065
Roadcalls	23	16	14
Accidents	4	3	2
Vehicles	165	165	128
Drivers	112	138	139

Financial and General Data	2021	2022	2023
Expenses	\$4,576,204	\$5,229,943	\$5,738,614
Revenues	\$6,783,135	\$7,162,648	\$6,450,739
Commendations	20	3	12
Complaints	2	5	3
Passenger No-Shows	4,414	7,866	7,289
Unmet Trip Requests	3	23	22

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0.40	0.26	0.17
Miles between Roadcalls	43,748	73,038	84,648
Avg. Trips per Passenger	55.07	54.21	54.19
Cost per Trip	\$8.52	\$9.48	\$10.58
Cost per Paratransit Trip	\$28.52	\$49.72	\$48.70
Cost per Total Mile	\$4.55	\$4.48	\$4.84
Cost per Paratransit Mile	\$4.58	\$4.54	\$4.95

County: Broward
 CTC: Broward County
 Contact: Paul Strobis
 1 N University Drive
 Plantation, FL 33324
 954-357-8321

Email: pstrobis@broward.org

Demographics	Number
Total County Population	1,940,907
Unduplicated Head Count	10,529



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	9,276	174,288	217,164
Deviated FR	0	0	0
Complementary ADA	348,007	467,243	568,975
Paratransit	244,656	488,388	629,294
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	601,939	1,129,919	1,415,433

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	163,156	195,319	254,382
Employment	41,225	57,510	81,155
Ed/Train/DayCare	96,253	195,434	287,567
Nutritional	35,452	77,810	132,791
Life-Sustaining/Other	265,853	603,846	659,538
TOTAL TRIPS	601,939	1,129,919	1,415,433

Passenger Trips by Revenue Source	2021	2022	2023
CTD	102,271	344,019	424,961
AHCA	15,386	54,955	96,269
APD	31,487	72,131	71,415
DOEA	7,287	31,090	37,042
DOE	10,515	51,319	59,213
Other	434,993	576,405	726,533
TOTAL TRIPS	601,939	1,129,919	1,415,433

Trips by Provider Type	2021	2022	2023
CTC	9,276	173,468	217,164
Transportation Operator	441,002	637,794	776,772
Coordination Contractor	151,661	318,657	421,497
TOTAL TRIPS	601,939	1,129,919	1,415,433

Vehicle Data	2021	2022	2023
Vehicle Miles	9,400,780	11,913,738	13,527,364
Roadcalls	56	100	192
Accidents	25	35	5
Vehicles	586	591	611
Drivers	530	593	643

Financial and General Data	2021	2022	2023
Expenses	\$26,786,606	\$36,867,504	\$43,492,585
Revenues	\$27,019,844	\$36,905,750	\$43,529,297
Commendations	494	448	565
Complaints	1,669	3,168	3,961
Passenger No-Shows	51,705	82,712	107,959
Unmet Trip Requests	0	0	0

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0.27	0.29	0.04
Miles between Roadcalls	167,871	119,137	70,455
Avg. Trips per Passenger	68.45	115.04	134.43
Cost per Trip	\$44.50	\$32.63	\$30.73
Cost per Paratransit Trip	\$45.12	\$37.70	\$35.77
Cost per Total Mile	\$2.85	\$3.09	\$3.22
Cost per Paratransit Mile	\$2.84	\$3.02	\$3.17

County: Calhoun
 CTC: Calhoun County Senior Citizens
 Contact: Marilyn Russell
 16859 NE Cayson Street
 Blountstown, FL 32424
 850-674-4163
 Email: senior1@gtcom.net

Demographics	Number
Total County Population	13,753
Unduplicated Head Count	456



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	9,689	9,636	11,416
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	9,689	9,636	11,416

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	6,134	6,006	7,014
Employment	106	320	65
Ed/Train/DayCare	36	31	1,082
Nutritional	2,853	2,662	2,647
Life-Sustaining/Other	560	617	608
TOTAL TRIPS	9,689	9,636	11,416

Passenger Trips by Revenue Source	2021	2022	2023
CTD	4,275	2,609	2,580
AHCA	3,720	4,200	6,170
APD	0	0	0
DOEA	1,665	2,788	2,617
DOE	0	0	0
Other	29	39	49
TOTAL TRIPS	9,689	9,636	11,416

Trips by Provider Type	2021	2022	2023
CTC	9,689	9,636	11,416
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	9,689	9,636	11,416

Vehicle Data	2021	2022	2023
Vehicle Miles	214,663	234,565	244,226
Roadcalls	1	1	2
Accidents	0	0	0
Vehicles	15	14	14
Drivers	13	11	13

Financial and General Data	2021	2022	2023
Expenses	\$564,744	\$665,004	\$627,128
Revenues	\$656,604	\$847,443	\$985,268
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	58	96	85
Unmet Trip Requests	0	0	0

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	214,663	234,565	122,113
Avg. Trips per Passenger	23.52	18.82	25.04
Cost per Trip	\$58.29	\$69.01	\$54.93
Cost per Paratransit Trip	\$58.29	\$69.01	\$54.93
Cost per Total Mile	\$2.63	\$2.84	\$2.57
Cost per Paratransit Mile	\$2.63	\$2.84	\$2.57

County: Charlotte
 CTC: Charlotte County BOCC Transit Division
 Contact: Richard Kolar
 545 Theresa Blvd
 Port Charlotte, FL 33948
 941-833-6234

Demographics	Number
Total County Population	189,900
Unduplicated Head Count	1,096



Email: Richard.Kolar@charlottecountyfl.gov

Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	26,652	27,991	23,324
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	26,652	27,991	23,324

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	6,396	5,872	6,064
Employment	9,062	8,296	6,764
Ed/Train/DayCare	3,465	5,232	3,265
Nutritional	4,531	4,229	1,633
Life-Sustaining/Other	3,198	4,362	5,598
TOTAL TRIPS	26,652	27,991	23,324

Passenger Trips by Revenue Source	2021	2022	2023
CTD	20,901	20,946	18,595
AHCA	0	0	0
APD	0	0	0
DOEA	0	2,151	1,403
DOE	0	0	0
Other	5,751	4,894	3,326
TOTAL TRIPS	26,652	27,991	23,324

Trips by Provider Type	2021	2022	2023
CTC	26,652	27,991	23,324
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	26,652	27,991	23,324

Vehicle Data	2021	2022	2023
Vehicle Miles	239,486	180,267	234,213
Roadcalls	12	2	23
Accidents	3	0	0
Vehicles	39	38	34
Drivers	42	22	22

Financial and General Data	2021	2022	2023
Expenses	\$960,012	\$1,180,002	\$1,021,868
Revenues	\$960,012	\$1,180,002	\$1,021,868
Commendations	0	0	0
Complaints	16	62	41
Passenger No-Shows	605	509	339
Unmet Trip Requests	472	693	1,021

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	1.25	0	0
Miles between Roadcalls	19,957	90,134	10,183
Avg. Trips per Passenger	27.73	28.22	21.28
Cost per Trip	\$36.02	\$42.16	\$43.81
Cost per Paratransit Trip	\$36.02	\$42.16	\$43.81
Cost per Total Mile	\$4.01	\$6.55	\$4.36
Cost per Paratransit Mile	\$4.01	\$6.55	\$4.36

County: Citrus
 CTC: Citrus County Transit
 Contact: Joanne Granger
 1300 S Lecanto Highway
 Lecanto, FL 34461
 352-527-7634

Email: Joanne.Granger@citrusbocc.com

Demographics	Number
Total County Population	155,173
Unduplicated Head Count	1,025



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	84,157	91,403	88,544
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	84,157	91,403	88,544

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	35,559	39,009	37,969
Employment	7,099	19,464	18,543
Ed/Train/DayCare	29,307	18,160	16,628
Nutritional	4,549	7,036	10,193
Life-Sustaining/Other	7,643	7,734	5,211
TOTAL TRIPS	84,157	91,403	88,544

Passenger Trips by Revenue Source	2021	2022	2023
CTD	18,932	19,113	22,256
AHCA	0	0	0
APD	39,275	45,879	56,280
DOEA	0	0	0
DOE	0	0	0
Other	25,950	26,411	10,008
TOTAL TRIPS	84,157	91,403	88,544

Trips by Provider Type	2021	2022	2023
CTC	25,537	23,933	26,697
Transportation Operator	0	0	0
Coordination Contractor	58,620	67,470	61,847
TOTAL TRIPS	84,157	91,403	88,544

Vehicle Data	2021	2022	2023
Vehicle Miles	523,650	526,307	614,471
Roadcalls	8	6	11
Accidents	1	0	0
Vehicles	71	58	61
Drivers	54	46	46

Financial and General Data	2021	2022	2023
Expenses	\$2,556,007	\$2,368,845	\$2,569,994
Revenues	\$2,456,427	\$2,272,851	\$2,160,759
Commendations	8	25	48
Complaints	9	29	81
Passenger No-Shows	889	840	839
Unmet Trip Requests	127	120	0

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0.19	0	0
Miles between Roadcalls	65,456	87,718	55,861
Avg. Trips per Passenger	75.95	99.68	86.38
Cost per Trip	\$30.37	\$25.92	\$29.03
Cost per Paratransit Trip	\$30.37	\$25.92	\$29.03
Cost per Total Mile	\$4.88	\$4.50	\$4.18
Cost per Paratransit Mile	\$4.88	\$4.50	\$4.18

County: Clay
 CTC: Jacksonville Transportation Authority
 Contact: Mark Poirier
 100 LaVilla Center Dr
 Jacksonville, FL 322041111
 904-265-8937
 Email: MPoirier@jtafla.com

Demographics	Number
Total County Population	219,650
Unduplicated Head Count	248



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	7,425	21,835	22,656
Complementary ADA	0	0	0
Paratransit	15,801	12,207	16,402
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	23,226	34,042	39,058

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	4,906	7,250	3,803
Employment	551	792	1,399
Ed/Train/DayCare	497	724	1,749
Nutritional	524	766	977
Life-Sustaining/Other	16,748	24,510	31,130
TOTAL TRIPS	23,226	34,042	39,058

Passenger Trips by Revenue Source	2021	2022	2023
CTD	15,720	12,207	16,402
AHCA	0	0	0
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	7,506	21,835	22,656
TOTAL TRIPS	23,226	34,042	39,058

Trips by Provider Type	2021	2022	2023
CTC	0	0	0
Transportation Operator	23,226	34,042	39,058
Coordination Contractor	0	0	0
TOTAL TRIPS	23,226	34,042	39,058

Vehicle Data	2021	2022	2023
Vehicle Miles	407,859	420,736	412,019
Roadcalls	6	23	12
Accidents	0	0	0
Vehicles	28	26	25
Drivers	15	18	18

Financial and General Data	2021	2022	2023
Expenses	\$672,066	\$609,804	\$721,845
Revenues	\$1,470,015	\$609,804	\$721,845
Commendations	0	1	5
Complaints	5	9	0
Passenger No-Shows	473	132	546
Unmet Trip Requests	0	0	0

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	67,976	18,293	34,335
Avg. Trips per Passenger	84.77	144.86	157.49
Cost per Trip	\$28.94	\$17.91	\$18.48
Cost per Paratransit Trip	\$28.94	\$17.91	\$18.48
Cost per Total Mile	\$1.65	\$1.45	\$1.75
Cost per Paratransit Mile	\$1.65	\$1.45	\$1.75

County: Collier
 CTC: Collier County Board of County Commissioners
 Contact: Brian Wells
 3299 Tamiami Trl E Suite 103
 Naples, FL 34112
 239-252-5841

Email: brian.wells@colliercountyfl.gov

Demographics	Number
Total County Population	380,221
Unduplicated Head Count	1,512



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	54,053	55,292	79,514
Paratransit	59,545	53,752	54,285
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	113,598	109,044	133,799

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	38,522	34,708	30,953
Employment	15,164	16,632	20,987
Ed/Train/DayCare	45,081	47,968	62,297
Nutritional	424	337	271
Life-Sustaining/Other	14,407	9,399	19,291
TOTAL TRIPS	113,598	109,044	133,799

Passenger Trips by Revenue Source	2021	2022	2023
CTD	16,967	19,602	24,306
AHCA	0	0	0
APD	34,387	23,274	26,724
DOEA	105	92	45
DOE	0	0	0
Other	62,139	66,076	82,724
TOTAL TRIPS	113,598	109,044	133,799

Trips by Provider Type	2021	2022	2023
CTC	0	0	0
Transportation Operator	71,125	74,986	104,025
Coordination Contractor	42,473	34,058	29,774
TOTAL TRIPS	113,598	109,044	133,799

Vehicle Data	2021	2022	2023
Vehicle Miles	1,161,501	1,101,252	1,439,870
Roadcalls	14	17	33
Accidents	4	15	28
Vehicles	44	47	42
Drivers	34	53	56

Financial and General Data	2021	2022	2023
Expenses	\$5,490,244	\$5,914,126	\$7,207,957
Revenues	\$4,794,953	\$5,203,820	\$6,788,334
Commendations	4	20	24
Complaints	27	70	49
Passenger No-Shows	4,880	6,447	9,047
Unmet Trip Requests	10	347	182

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0.34	1.36	1.94
Miles between Roadcalls	82,964	64,780	43,632
Avg. Trips per Passenger	69.18	86.75	88.49
Cost per Trip	\$48.33	\$54.24	\$53.87
Cost per Paratransit Trip	\$48.33	\$54.24	\$53.87
Cost per Total Mile	\$4.73	\$5.37	\$5.01
Cost per Paratransit Mile	\$4.73	\$5.37	\$5.01

County: Columbia
 CTC: Suwannee Valley Transit Authority
 Contact: Larry Sessions
 1907 Voyles St, SW
 Live Oak, FL 32064
 386-362-5332

Email: larry.sessions@ridesvta.com

Demographics	Number
Total County Population	69,832
Unduplicated Head Count	143



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	15,614	13,563	14,527
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	15,614	13,563	14,527

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	3,580	4,799	4,722
Employment	487	251	107
Ed/Train/DayCare	7,567	7,595	8,279
Nutritional	400	166	17
Life-Sustaining/Other	3,580	752	1,402
TOTAL TRIPS	15,614	13,563	14,527

Passenger Trips by Revenue Source	2021	2022	2023
CTD	6,925	6,140	5,684
AHCA	0	0	0
APD	4,414	5,318	5,772
DOEA	774	221	323
DOE	0	0	643
Other	3,501	1,884	2,105
TOTAL TRIPS	15,614	13,563	14,527

Trips by Provider Type	2021	2022	2023
CTC	14,839	13,341	14,203
Transportation Operator	0	0	0
Coordination Contractor	775	222	324
TOTAL TRIPS	15,614	13,563	14,527

Vehicle Data	2021	2022	2023
Vehicle Miles	274,215	276,485	152,814
Roadcalls	2	0	4
Accidents	0	0	1
Vehicles	22	20	19
Drivers	15	14	14

Financial and General Data	2021	2022	2023
Expenses	\$1,071,796	\$1,166,661	\$1,269,182
Revenues	\$1,140,383	\$992,470	\$2,131,161
Commendations	4	0	1
Complaints	0	0	1
Passenger No-Shows	650	681	887
Unmet Trip Requests	0	0	0

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0	0	0.65
Miles between Roadcalls	137,108	0	38,204
Avg. Trips per Passenger	75.07	75.35	101.59
Cost per Trip	\$68.64	\$86.02	\$87.37
Cost per Paratransit Trip	\$68.64	\$86.02	\$87.37
Cost per Total Mile	\$3.91	\$4.22	\$8.31
Cost per Paratransit Mile	\$3.91	\$4.22	\$8.31

County: Desoto
 CTC: MTM Transit, LLC
 Contact: Kelly Brooks
 4650 US 27 South
 Sebring, FL 33870
 863-381-3437

Email: kelbrooks@mtm-inc.net

Demographics	Number
Total County Population	34,258
Unduplicated Head Count	157



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	5,682	12,907	29,346
Complementary ADA	0	0	0
Paratransit	7,393	8,511	5,542
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	13,075	21,418	34,888

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	6,413	8,060	5,183
Employment	508	29	196
Ed/Train/DayCare	0	0	2
Nutritional	314	237	123
Life-Sustaining/Other	5,840	13,092	29,384
TOTAL TRIPS	13,075	21,418	34,888

Passenger Trips by Revenue Source	2021	2022	2023
CTD	3,234	1,604	2,212
AHCA	0	0	0
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	9,841	19,814	32,676
TOTAL TRIPS	13,075	21,418	34,888

Trips by Provider Type	2021	2022	2023
CTC	0	0	0
Transportation Operator	13,075	21,418	34,888
Coordination Contractor	0	0	0
TOTAL TRIPS	13,075	21,418	34,888

Vehicle Data	2021	2022	2023
Vehicle Miles	155,349	217,588	129,645
Roadcalls	8	5	1
Accidents	0	0	1
Vehicles	15	20	15
Drivers	12	12	10

Financial and General Data	2021	2022	2023
Expenses	\$590,176	\$633,292	\$514,667
Revenues	\$588,135	\$665,904	\$521,921
Commendations	0	5	9
Complaints	0	0	4
Passenger No-Shows	45	26	17
Unmet Trip Requests	52	12	82

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0	0	0.77
Miles between Roadcalls	19,419	43,518	129,645
Avg. Trips per Passenger	71.06	113.93	222.22
Cost per Trip	\$45.14	\$29.57	\$14.75
Cost per Paratransit Trip	\$45.14	\$29.57	\$14.75
Cost per Total Mile	\$3.80	\$2.91	\$3.97
Cost per Paratransit Mile	\$3.80	\$2.91	\$3.97

County: Dixie
 CTC: Suwannee River Economic Council, Inc.
 Contact: Matt Pearson
 PO Box 70
 Live Oak, FL 32064
 386-362-4115

Email: mattpearson@suwanneec.net

Demographics	Number
Total County Population	16,737
Unduplicated Head Count	412



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	4,375	5,810	7,387
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	4,375	5,810	7,387

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	4,308	5,593	6,638
Employment	0	0	0
Ed/Train/DayCare	0	0	2
Nutritional	0	1	210
Life-Sustaining/Other	67	216	537
TOTAL TRIPS	4,375	5,810	7,387

Passenger Trips by Revenue Source	2021	2022	2023
CTD	2,210	2,584	3,354
AHCA	1,835	2,795	3,441
APD	0	0	0
DOEA	0	0	60
DOE	0	0	0
Other	330	431	532
TOTAL TRIPS	4,375	5,810	7,387

Trips by Provider Type	2021	2022	2023
CTC	4,375	5,810	7,387
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	4,375	5,810	7,387

Vehicle Data	2021	2022	2023
Vehicle Miles	151,470	151,604	169,758
Roadcalls	1	2	2
Accidents	2	2	0
Vehicles	9	10	9
Drivers	8	8	10

Financial and General Data	2021	2022	2023
Expenses	\$425,521	\$525,283	\$486,204
Revenues	\$600,719	\$747,387	\$786,874
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	205	265	361
Unmet Trip Requests	0	0	0

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	1.32	1.32	0
Miles between Roadcalls	151,470	75,802	84,879
Avg. Trips per Passenger	15.51	13.45	17.93
Cost per Trip	\$97.26	\$90.41	\$65.82
Cost per Paratransit Trip	\$97.26	\$90.41	\$65.82
Cost per Total Mile	\$2.81	\$3.46	\$2.86
Cost per Paratransit Mile	\$2.81	\$3.46	\$2.86

County: Duval
 CTC: Jacksonville Transportation Authority
 Contact: Mark Poirier
 100 LaVilla Center Dr
 Jacksonville, FL 322041111
 904-265-8939
 Email: mpoirier@jtafla.com

Demographics	Number
Total County Population	995,708
Unduplicated Head Count	3,063



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	188,559	181,664	203,325
Paratransit	16,972	16,862	19,569
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	205,531	198,526	222,894

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	45,159	42,974	49,747
Employment	44,022	48,052	57,990
Ed/Train/DayCare	11,437	11,748	20,151
Nutritional	8,611	8,634	4,101
Life-Sustaining/Other	96,302	87,118	90,905
TOTAL TRIPS	205,531	198,526	222,894

Passenger Trips by Revenue Source	2021	2022	2023
CTD	16,972	16,862	19,569
AHCA	0	0	0
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	188,559	181,664	203,325
TOTAL TRIPS	205,531	198,526	222,894

Trips by Provider Type	2021	2022	2023
CTC	0	0	0
Transportation Operator	205,531	198,526	222,894
Coordination Contractor	0	0	0
TOTAL TRIPS	205,531	198,526	222,894

Vehicle Data	2021	2022	2023
Vehicle Miles	2,559,014	2,355,157	2,261,859
Roadcalls	40	83	74
Accidents	0	0	0
Vehicles	98	93	100
Drivers	92	100	111

Financial and General Data	2021	2022	2023
Expenses	\$13,699,462	\$17,245,788	\$20,403,639
Revenues	\$13,699,462	\$17,245,788	\$20,403,639
Commendations	166	329	278
Complaints	590	495	328
Passenger No-Shows	11,756	11,598	8,211
Unmet Trip Requests	0	0	0

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	63,975	28,375	30,566
Avg. Trips per Passenger	71.32	61.12	72.77
Cost per Trip	\$66.65	\$86.87	\$91.54
Cost per Paratransit Trip	\$66.65	\$86.87	\$91.54
Cost per Total Mile	\$5.35	\$7.32	\$9.02
Cost per Paratransit Mile	\$5.35	\$7.32	\$9.02

County: Escambia
 CTC: Escambia County
 Contact: Rodriques Kimbrough
 1515 W Fairfield Drive
 Pensacola, FL 32501
 850-595-3221

Email: rkimbrough@myescambia.com

Demographics	Number
Total County Population	321,296
Unduplicated Head Count	1,010



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	52,227	46,905	46,909
Paratransit	39,252	57,628	63,810
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	91,479	104,533	110,719

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	36,524	34,494	33,859
Employment	46,019	59,510	63,825
Ed/Train/DayCare	834	2,227	4,466
Nutritional	2,892	3,367	4,663
Life-Sustaining/Other	5,210	4,935	3,906
TOTAL TRIPS	91,479	104,533	110,719

Passenger Trips by Revenue Source	2021	2022	2023
CTD	21,611	24,583	27,211
AHCA	0	0	0
APD	0	0	0
DOEA	2,040	4,767	6,247
DOE	207	192	1,017
Other	67,621	74,991	76,244
TOTAL TRIPS	91,479	104,533	110,719

Trips by Provider Type	2021	2022	2023
CTC	0	0	0
Transportation Operator	91,479	104,533	110,719
Coordination Contractor	0	0	0
TOTAL TRIPS	91,479	104,533	110,719

Vehicle Data	2021	2022	2023
Vehicle Miles	1,271,310	981,553	1,165,878
Roadcalls	23	19	12
Accidents	8	6	12
Vehicles	35	43	44
Drivers	33	40	35

Financial and General Data	2021	2022	2023
Expenses	\$3,568,716	\$4,159,509	\$4,233,789
Revenues	\$3,568,716	\$4,159,509	\$4,233,789
Commendations	79	91	70
Complaints	21	17	27
Passenger No-Shows	331	3,959	2,593
Unmet Trip Requests	449	91	0

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0.63	0.61	1.03
Miles between Roadcalls	55,274	51,661	97,156
Avg. Trips per Passenger	89.42	128.89	109.62
Cost per Trip	\$39.01	\$39.79	\$38.24
Cost per Paratransit Trip	\$39.01	\$39.79	\$38.24
Cost per Total Mile	\$2.81	\$4.24	\$3.63
Cost per Paratransit Mile	\$2.81	\$4.24	\$3.63

County: Flagler
 CTC: Flagler County Public Transportation
 Contact: Heidi Petito
 1769 E Moody Blvd
 Bunnell, FL 32110
 386-313-4125
 Email: hpetito@flaglercounty.com

Demographics	Number
Total County Population	117,515
Unduplicated Head Count	830



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	49,736	79,935	80,538
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	60	0
TOTAL TRIPS	49,736	79,995	80,538

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	19,894	20,762	19,610
Employment	7,460	12,723	13,435
Ed/Train/DayCare	14,162	34,221	36,597
Nutritional	4,476	6,226	7,652
Life-Sustaining/Other	3,744	6,063	3,244
TOTAL TRIPS	49,736	79,995	80,538

Passenger Trips by Revenue Source	2021	2022	2023
CTD	36,202	14,700	47,516
AHCA	0	0	0
APD	0	0	0
DOEA	2,356	47,342	20,999
DOE	0	0	0
Other	11,178	17,953	12,023
TOTAL TRIPS	49,736	79,995	80,538

Trips by Provider Type	2021	2022	2023
CTC	49,736	79,995	80,538
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	49,736	79,995	80,538

Vehicle Data	2021	2022	2023
Vehicle Miles	514,629	652,564	669,084
Roadcalls	0	3	0
Accidents	0	0	1
Vehicles	33	33	33
Drivers	26	26	29

Financial and General Data	2021	2022	2023
Expenses	\$1,664,791	\$1,867,801	\$1,665,990
Revenues	\$1,664,791	\$1,867,801	\$1,665,990
Commendations	0	8	93
Complaints	14	22	4
Passenger No-Shows	1,841	3,147	3,051
Unmet Trip Requests	368	1,516	2,034

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0	0	0.15
Miles between Roadcalls	0	217,521	0
Avg. Trips per Passenger	13.63	34.16	97.03
Cost per Trip	\$33.47	\$23.35	\$20.69
Cost per Paratransit Trip	\$33.47	\$23.35	\$20.69
Cost per Total Mile	\$3.23	\$2.86	\$2.49
Cost per Paratransit Mile	\$3.23	\$2.86	\$2.49

County: Franklin
 CTC: Gulf County ARC & Transportation
 Contact: Carlenna Standland
 122 Water Plant Rd
 Port Saint Joe, FL 32456
 850-229-6327
 Email: gtran@fairpoint.net

Demographics	Number
Total County Population	12,276
Unduplicated Head Count	123



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	2,743	4,154	2,795
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	2,743	4,154	2,795

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	2,575	3,835	2,668
Employment	0	70	11
Ed/Train/DayCare	0	0	4
Nutritional	4	10	15
Life-Sustaining/Other	164	239	97
TOTAL TRIPS	2,743	4,154	2,795

Passenger Trips by Revenue Source	2021	2022	2023
CTD	2,244	2,111	1,016
AHCA	499	2,043	1,779
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	0	0	0
TOTAL TRIPS	2,743	4,154	2,795

Trips by Provider Type	2021	2022	2023
CTC	2,743	4,154	2,795
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	2,743	4,154	2,795

Vehicle Data	2021	2022	2023
Vehicle Miles	30,406	95,244	117,621
Roadcalls	0	0	0
Accidents	0	0	0
Vehicles	9	9	9
Drivers	2	2	1

Financial and General Data	2021	2022	2023
Expenses	\$399,339	\$373,288	\$384,612
Revenues	\$505,084	\$640,834	\$399,141
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	174	159	98
Unmet Trip Requests	0	0	0

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	0	0	0
Avg. Trips per Passenger	27.16	27.15	22.72
Cost per Trip	\$145.58	\$89.86	\$137.61
Cost per Paratransit Trip	\$145.58	\$89.86	\$137.61
Cost per Total Mile	\$13.13	\$3.92	\$3.27
Cost per Paratransit Mile	\$13.13	\$3.92	\$3.27

County: Gadsden
 CTC: Big Bend Transit, Inc.
 Contact: Shawn Mitchell
 Post Office Box 1721
 Tallahassee, FL 32302
 850-574-6266

Email: smitchell@bigbendtransit.org

Demographics	Number
Total County Population	43,746
Unduplicated Head Count	1,960



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	34,001	34,750	41,521
Complementary ADA	0	0	0
Paratransit	17,812	18,225	30,696
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	51,813	52,975	72,217

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	5,986	4,758	9,292
Employment	34,608	30,051	35,596
Ed/Train/DayCare	0	7,873	11,908
Nutritional	52	12	113
Life-Sustaining/Other	11,167	10,281	15,308
TOTAL TRIPS	51,813	52,975	72,217

Passenger Trips by Revenue Source	2021	2022	2023
CTD	9,302	11,823	15,707
AHCA	3,716	1,489	4,373
APD	0	174	2,034
DOEA	0	0	0
DOE	10	396	395
Other	38,785	39,093	49,708
TOTAL TRIPS	51,813	52,975	72,217

Trips by Provider Type	2021	2022	2023
CTC	51,813	52,975	72,217
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	51,813	52,975	72,217

Vehicle Data	2021	2022	2023
Vehicle Miles	589,548	654,608	804,396
Roadcalls	10	6	12
Accidents	0	0	0
Vehicles	19	26	25
Drivers	6	13	14

Financial and General Data	2021	2022	2023
Expenses	\$1,566,572	\$1,467,893	\$1,912,632
Revenues	\$1,747,334	\$1,531,768	\$1,906,128
Commendations	1	0	0
Complaints	3	2	0
Passenger No-Shows	1,088	949	2,020
Unmet Trip Requests	0	7	3

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	58,955	109,101	67,033
Avg. Trips per Passenger	34.50	31.24	36.85
Cost per Trip	\$30.24	\$27.71	\$26.48
Cost per Paratransit Trip	\$30.24	\$27.71	\$26.48
Cost per Total Mile	\$2.66	\$2.24	\$2.38
Cost per Paratransit Mile	\$2.66	\$2.24	\$2.38

County: Gilchrist
 CTC: Suwannee River Economic Council, Inc.
 Contact: Matt Pearson
 PO Box 70
 Live Oak, FL 32064
 386-362-4115

Email: mpearson@suwanneeec.net

Demographics	Number
Total County Population	18,070
Unduplicated Head Count	278



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	3,611	4,747	5,094
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	3,611	4,747	5,094

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	3,566	4,550	4,788
Employment	8	0	0
Ed/Train/DayCare	4	0	0
Nutritional	0	2	26
Life-Sustaining/Other	33	195	280
TOTAL TRIPS	3,611	4,747	5,094

Passenger Trips by Revenue Source	2021	2022	2023
CTD	1,701	1,925	1,621
AHCA	1,614	2,460	3,117
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	296	362	356
TOTAL TRIPS	3,611	4,747	5,094

Trips by Provider Type	2021	2022	2023
CTC	3,611	4,747	5,094
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	3,611	4,747	5,094

Vehicle Data	2021	2022	2023
Vehicle Miles	87,496	101,069	113,173
Roadcalls	0	0	0
Accidents	0	1	0
Vehicles	9	10	9
Drivers	8	8	10

Financial and General Data	2021	2022	2023
Expenses	\$370,858	\$408,492	\$434,398
Revenues	\$511,526	\$531,287	\$574,549
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	191	164	147
Unmet Trip Requests	0	0	0

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0	0.99	0
Miles between Roadcalls	0	0	0
Avg. Trips per Passenger	19.84	15.46	18.32
Cost per Trip	\$102.70	\$86.05	\$85.28
Cost per Paratransit Trip	\$102.70	\$86.05	\$85.28
Cost per Total Mile	\$4.24	\$4.04	\$3.84
Cost per Paratransit Mile	\$4.24	\$4.04	\$3.84

County: Glades
 CTC: Hendry County BOCC
 Contact: Kelly O'Nan
 99 E Cowboy Way
 LaBelle, FL 33935
 863-612-4727
 Email: konan@hendryfla.net

Demographics	Number
Total County Population	12,179
Unduplicated Head Count	245



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	686	2,156	3,011
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	686	2,156	3,011

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	660	1,893	2,226
Employment	0	0	0
Ed/Train/DayCare	0	0	127
Nutritional	0	4	18
Life-Sustaining/Other	26	259	640
TOTAL TRIPS	686	2,156	3,011

Passenger Trips by Revenue Source	2021	2022	2023
CTD	686	2,003	2,108
AHCA	0	0	0
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	0	153	903
TOTAL TRIPS	686	2,156	3,011

Trips by Provider Type	2021	2022	2023
CTC	0	2,156	903
Transportation Operator	686	0	2,108
Coordination Contractor	0	0	0
TOTAL TRIPS	686	2,156	3,011

Vehicle Data	2021	2022	2023
Vehicle Miles	21,494	70,601	87,276
Roadcalls	0	2	2
Accidents	0	0	0
Vehicles	1	3	3
Drivers	1	3	3

Financial and General Data	2021	2022	2023
Expenses	\$63,133	\$194,270	\$344,060
Revenues	\$63,134	\$194,270	\$304,163
Commendations	0	0	0
Complaints	1	0	0
Passenger No-Shows	72	79	106
Unmet Trip Requests	0	8	11

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	0	35,300	43,638
Avg. Trips per Passenger	7.15	13.31	12.29
Cost per Trip	\$92.03	\$90.11	\$114.27
Cost per Paratransit Trip	\$92.03	\$90.11	\$114.27
Cost per Total Mile	\$2.94	\$2.75	\$3.94
Cost per Paratransit Mile	\$2.94	\$2.75	\$3.94

County: Gulf
 CTC: Gulf County ARC & Transportation
 Contact: Carlenna Standland
 P.O. Box 8
 Port Saint Joe, FL 32457
 850-229-6327
 Email: gtran@fairpoint.net

Demographics	Number
Total County Population	15,002
Unduplicated Head Count	290



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	12,625	14,875	15,254
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	12,625	14,875	15,254

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	5,954	4,630	5,019
Employment	3,411	4,222	4,636
Ed/Train/DayCare	759	1,012	1,257
Nutritional	1,488	3,979	3,674
Life-Sustaining/Other	1,013	1,032	668
TOTAL TRIPS	12,625	14,875	15,254

Passenger Trips by Revenue Source	2021	2022	2023
CTD	4,725	4,291	5,440
AHCA	2,064	1,961	2,297
APD	3,226	4,039	4,302
DOEA	523	2,856	3,215
DOE	0	0	0
Other	2,087	1,728	0
TOTAL TRIPS	12,625	14,875	15,254

Trips by Provider Type	2021	2022	2023
CTC	12,625	14,875	15,254
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	12,625	14,875	15,254

Vehicle Data	2021	2022	2023
Vehicle Miles	285,219	312,116	254,648
Roadcalls	0	0	0
Accidents	0	0	0
Vehicles	14	13	13
Drivers	9	9	10

Financial and General Data	2021	2022	2023
Expenses	\$470,392	\$596,398	\$576,638
Revenues	\$551,768	\$757,806	\$581,625
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	668	395	908
Unmet Trip Requests	0	1	96

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	0	0	0
Avg. Trips per Passenger	43.84	48.77	52.60
Cost per Trip	\$37.26	\$40.09	\$37.80
Cost per Paratransit Trip	\$37.26	\$40.09	\$37.80
Cost per Total Mile	\$1.65	\$1.91	\$2.26
Cost per Paratransit Mile	\$1.65	\$1.91	\$2.26

County: Hamilton
 CTC: Suwannee Valley Transit Authority
 Contact: Larry Sessions
 1907 Voyles St, SW
 Live Oak, FL 32064
 386-362-5332

Email: larry.sessions@ridesvta.com

Demographics	Number
Total County Population	13,492
Unduplicated Head Count	63



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	6,142	7,774	11,889
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	6,142	7,774	11,889

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	1,596	1,259	1,002
Employment	164	294	0
Ed/Train/DayCare	3,823	3,784	8,038
Nutritional	0	1,963	1,785
Life-Sustaining/Other	559	474	1,064
TOTAL TRIPS	6,142	7,774	11,889

Passenger Trips by Revenue Source	2021	2022	2023
CTD	4,193	4,741	4,766
AHCA	0	0	0
APD	789	136	0
DOEA	0	0	0
DOE	0	0	0
Other	1,160	2,897	7,123
TOTAL TRIPS	6,142	7,774	11,889

Trips by Provider Type	2021	2022	2023
CTC	6,142	7,774	11,889
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	6,142	7,774	11,889

Vehicle Data	2021	2022	2023
Vehicle Miles	88,738	89,495	156,539
Roadcalls	0	0	2
Accidents	0	1	0
Vehicles	6	5	5
Drivers	4	4	3

Financial and General Data	2021	2022	2023
Expenses	\$356,139	\$387,589	\$422,108
Revenues	\$375,422	\$340,927	\$704,892
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	316	389	573
Unmet Trip Requests	0	0	0

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0	1.12	0
Miles between Roadcalls	0	0	78,270
Avg. Trips per Passenger	122.84	143.96	188.71
Cost per Trip	\$57.98	\$49.86	\$35.50
Cost per Paratransit Trip	\$57.98	\$49.86	\$35.50
Cost per Total Mile	\$4.01	\$4.33	\$2.70
Cost per Paratransit Mile	\$4.01	\$4.33	\$2.70

County: Hardee
 CTC: MTM Transit, LLC
 Contact: Kelly Brooks
 4650 US 27 South
 Sebring, FL 33870
 863-381-3437

Email: kelbrooks@mtm-inc.net

Demographics	Number
Total County Population	25,528
Unduplicated Head Count	110



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	11,912	30,395	29,015
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	11,912	30,395	29,015

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	4,030	4,350	3,541
Employment	830	884	421
Ed/Train/DayCare	3,880	17,442	17,623
Nutritional	284	1,902	2,738
Life-Sustaining/Other	2,888	5,817	4,692
TOTAL TRIPS	11,912	30,395	29,015

Passenger Trips by Revenue Source	2021	2022	2023
CTD	1,166	649	959
AHCA	0	0	0
APD	7,529	25,042	24,406
DOEA	0	339	969
DOE	0	0	0
Other	3,217	4,365	2,681
TOTAL TRIPS	11,912	30,395	29,015

Trips by Provider Type	2021	2022	2023
CTC	0	0	0
Transportation Operator	4,383	5,353	4,609
Coordination Contractor	7,529	25,042	24,406
TOTAL TRIPS	11,912	30,395	29,015

Vehicle Data	2021	2022	2023
Vehicle Miles	70,307	119,402	145,281
Roadcalls	1	1	3
Accidents	0	0	0
Vehicles	13	10	10
Drivers	35	36	34

Financial and General Data	2021	2022	2023
Expenses	\$355,822	\$443,376	\$398,163
Revenues	\$355,093	\$455,102	\$401,190
Commendations	3	3	4
Complaints	1	1	2
Passenger No-Shows	76	150	60
Unmet Trip Requests	59	6	36

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	70,307	119,402	48,427
Avg. Trips per Passenger	85.70	206.77	263.77
Cost per Trip	\$29.87	\$14.59	\$13.72
Cost per Paratransit Trip	\$29.87	\$14.59	\$13.72
Cost per Total Mile	\$5.06	\$3.71	\$2.74
Cost per Paratransit Mile	\$5.06	\$3.71	\$2.74

County: Hendry
 CTC: Hendry County BOCC
 Contact: Kelly O'Nan
 99 E Cowboy Way
 LaBelle, FL 33935
 863-612-4727
 Email: konan@hendryfla.net

Demographics	Number
Total County Population	39,902
Unduplicated Head Count	512



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	2,164	4,764	9,072
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	2,164	4,764	9,072

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	1,753	4,409	4,924
Employment	2	17	78
Ed/Train/DayCare	0	0	3,873
Nutritional	30	16	18
Life-Sustaining/Other	379	322	179
TOTAL TRIPS	2,164	4,764	9,072

Passenger Trips by Revenue Source	2021	2022	2023
CTD	2,164	4,430	3,677
AHCA	0	0	0
APD	0	0	3,203
DOEA	0	0	0
DOE	0	0	0
Other	0	334	2,192
TOTAL TRIPS	2,164	4,764	9,072

Trips by Provider Type	2021	2022	2023
CTC	0	4,764	0
Transportation Operator	2,164	0	5,207
Coordination Contractor	0	0	3,865
TOTAL TRIPS	2,164	4,764	9,072

Vehicle Data	2021	2022	2023
Vehicle Miles	53,933	99,636	103,118
Roadcalls	0	37	8
Accidents	0	1	2
Vehicles	3	5	7
Drivers	3	5	7

Financial and General Data	2021	2022	2023
Expenses	\$203,628	\$432,168	\$561,419
Revenues	\$203,628	\$432,168	\$721,270
Commendations	2	0	0
Complaints	0	0	0
Passenger No-Shows	241	192	231
Unmet Trip Requests	0	7	24

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0	1.00	1.94
Miles between Roadcalls	0	2,693	12,890
Avg. Trips per Passenger	9.45	10.78	17.72
Cost per Trip	\$94.10	\$90.72	\$61.88
Cost per Paratransit Trip	\$94.10	\$90.72	\$61.88
Cost per Total Mile	\$3.78	\$4.34	\$5.44
Cost per Paratransit Mile	\$3.78	\$4.34	\$5.44

County: Hernando
 CTC: Mid Florida Community Services, Inc.
 Contact: Miranda Maldonado
 1122 Ponce De Leon Blvd
 Brooksville, FL 34601
 352-799-1510

Email: mimaldonado@mfcs.us.com

Demographics	Number
Total County Population	196,621
Unduplicated Head Count	769



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	57,845	59,743	67,353
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	57,845	59,743	67,353

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	9,502	10,659	10,517
Employment	2,295	2,269	2,646
Ed/Train/DayCare	43,669	43,630	50,659
Nutritional	943	1,638	2,036
Life-Sustaining/Other	1,436	1,547	1,495
TOTAL TRIPS	57,845	59,743	67,353

Passenger Trips by Revenue Source	2021	2022	2023
CTD	9,952	11,584	10,965
AHCA	0	0	0
APD	19,157	17,941	21,867
DOEA	0	945	1,720
DOE	0	0	0
Other	28,736	29,273	32,801
TOTAL TRIPS	57,845	59,743	67,353

Trips by Provider Type	2021	2022	2023
CTC	9,952	12,529	12,685
Transportation Operator	0	0	0
Coordination Contractor	47,893	47,214	54,668
TOTAL TRIPS	57,845	59,743	67,353

Vehicle Data	2021	2022	2023
Vehicle Miles	466,787	464,122	532,047
Roadcalls	5	2	1
Accidents	4	0	0
Vehicles	45	47	38
Drivers	35	55	61

Financial and General Data	2021	2022	2023
Expenses	\$1,299,180	\$1,393,050	\$1,393,174
Revenues	\$1,304,123	\$1,403,373	\$1,378,254
Commendations	0	34	55
Complaints	0	6	10
Passenger No-Shows	248	397	516
Unmet Trip Requests	0	0	0

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0.86	0	0
Miles between Roadcalls	93,357	232,061	532,047
Avg. Trips per Passenger	73.04	70.20	87.59
Cost per Trip	\$22.46	\$23.32	\$20.68
Cost per Paratransit Trip	\$22.46	\$23.32	\$20.68
Cost per Total Mile	\$2.78	\$3.00	\$2.62
Cost per Paratransit Mile	\$2.78	\$3.00	\$2.62

County: Highlands
 CTC: MTM Transit, LLC
 Contact: Kelly Brooks
 4650 US 27 South
 Sebring, FL 33870
 863-381-3437

Email: kelbrooks@mtm-inc.net

Demographics	Number
Total County Population	102,339
Unduplicated Head Count	745



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	52,560	62,396	60,936
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	52,560	62,396	60,936

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	28,525	29,243	25,947
Employment	1,299	7,645	5,839
Ed/Train/DayCare	14,218	17,379	19,942
Nutritional	2,739	3,039	3,257
Life-Sustaining/Other	5,779	5,090	5,951
TOTAL TRIPS	52,560	62,396	60,936

Passenger Trips by Revenue Source	2021	2022	2023
CTD	14,735	19,850	14,682
AHCA	0	0	0
APD	13,043	12,290	12,238
DOEA	0	1,793	2,322
DOE	0	0	0
Other	24,782	28,463	31,694
TOTAL TRIPS	52,560	62,396	60,936

Trips by Provider Type	2021	2022	2023
CTC	0	0	0
Transportation Operator	32,004	40,691	35,523
Coordination Contractor	20,556	21,705	25,413
TOTAL TRIPS	52,560	62,396	60,936

Vehicle Data	2021	2022	2023
Vehicle Miles	639,153	531,858	615,256
Roadcalls	16	10	2
Accidents	0	2	5
Vehicles	39	42	36
Drivers	114	90	83

Financial and General Data	2021	2022	2023
Expenses	\$2,063,778	\$2,093,487	\$2,189,299
Revenues	\$1,902,239	\$2,080,322	\$2,055,735
Commendations	13	8	15
Complaints	2	15	40
Passenger No-Shows	1,011	1,369	928
Unmet Trip Requests	170	109	368

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0	0.38	0.81
Miles between Roadcalls	39,947	53,186	307,628
Avg. Trips per Passenger	22.23	32.28	81.79
Cost per Trip	\$39.27	\$33.55	\$35.93
Cost per Paratransit Trip	\$39.27	\$33.55	\$35.93
Cost per Total Mile	\$3.23	\$3.94	\$3.56
Cost per Paratransit Mile	\$3.23	\$3.94	\$3.56

County: Hillsborough
 CTC: Hillsborough County Board of County Commissioners
 Contact: Karen Smith
 2709 E Hanna Ave
 Tampa, FL 33610
 813-272-7272

Email: smithk@hillsboroughcounty.org

Demographics	Number
Total County Population	1,468,560
Unduplicated Head Count	19,244



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	147,217	289,023	345,927
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	243,349	407,965	442,627
TNC	0	0	0
Taxi	1,128	762	5
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	391,694	697,750	788,559

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	111,360	140,507	129,308
Employment	35,328	51,909	53,003
Ed/Train/DayCare	32,353	104,646	157,265
Nutritional	105,370	222,752	280,963
Life-Sustaining/Other	107,283	177,936	168,020
TOTAL TRIPS	391,694	697,750	788,559

Passenger Trips by Revenue Source	2021	2022	2023
CTD	166,880	299,434	375,019
AHCA	4,800	3,117	1,679
APD	26,906	98,858	143,190
DOEA	0	1,435	15,330
DOE	0	0	0
Other	193,108	294,906	253,341
TOTAL TRIPS	391,694	697,750	788,559

Trips by Provider Type	2021	2022	2023
CTC	199,528	359,949	431,076
Transportation Operator	1,128	762	5
Coordination Contractor	191,038	337,039	357,478
TOTAL TRIPS	391,694	697,750	788,559

Vehicle Data	2021	2022	2023
Vehicle Miles	2,809,755	3,411,478	3,871,684
Roadcalls	310	300	502
Accidents	49	25	19
Vehicles	316	296	281
Drivers	716	590	582

Financial and General Data	2021	2022	2023
Expenses	\$17,862,953	\$19,348,199	\$21,288,324
Revenues	\$17,862,975	\$19,298,677	\$20,656,924
Commendations	164	128	138
Complaints	23	36	19
Passenger No-Shows	1,530	2,794	3,651
Unmet Trip Requests	21	15	21

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	1.74	0.73	0.49
Miles between Roadcalls	9,064	11,372	7,713
Avg. Trips per Passenger	26.07	40.87	40.98
Cost per Trip	\$45.60	\$27.73	\$27.00
Cost per Paratransit Trip	\$71.02	\$47.06	\$47.68
Cost per Total Mile	\$6.36	\$5.67	\$5.50
Cost per Paratransit Mile	\$6.18	\$5.64	\$5.45

County: Holmes
 CTC: Tri County Community Council Inc
 Contact: Joel Paul, Jr
 302 North Oklahoma
 Bonifay, FL 32425
 850-547-3689
 Email: joelpaul.tccc@mchsi.com

Demographics	Number
Total County Population	19,529
Unduplicated Head Count	372



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	9,101	8,147	11,140
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	9,101	8,147	11,140

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	2,771	2,143	2,398
Employment	264	1,081	1,291
Ed/Train/DayCare	4,204	3,548	6,140
Nutritional	2	3	5
Life-Sustaining/Other	1,860	1,372	1,306
TOTAL TRIPS	9,101	8,147	11,140

Passenger Trips by Revenue Source	2021	2022	2023
CTD	4,225	3,330	3,441
AHCA	21	0	8
APD	638	1,295	1,542
DOEA	0	0	0
DOE	0	2	25
Other	4,217	3,520	6,124
TOTAL TRIPS	9,101	8,147	11,140

Trips by Provider Type	2021	2022	2023
CTC	8,955	8,054	11,000
Transportation Operator	146	93	140
Coordination Contractor	0	0	0
TOTAL TRIPS	9,101	8,147	11,140

Vehicle Data	2021	2022	2023
Vehicle Miles	139,498	112,230	103,009
Roadcalls	0	1	1
Accidents	0	0	0
Vehicles	12	14	10
Drivers	5	8	8

Financial and General Data	2021	2022	2023
Expenses	\$582,871	\$714,761	\$408,073
Revenues	\$654,035	\$667,297	\$368,041
Commendations	0	0	0
Complaints	0	0	1
Passenger No-Shows	13	13	36
Unmet Trip Requests	6	35	21

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	0	112,230	103,009
Avg. Trips per Passenger	23.52	21.00	29.95
Cost per Trip	\$64.04	\$87.73	\$36.63
Cost per Paratransit Trip	\$64.04	\$87.73	\$36.63
Cost per Total Mile	\$4.18	\$6.37	\$3.96
Cost per Paratransit Mile	\$4.18	\$6.37	\$3.96

County: Indian River
 CTC: Senior Resource Association, Inc.
 Contact: Karen Deigl
 694 14th St.
 Vero Beach, FL 32960
 772-569-0111
 Email: kdeigl@sramail.org

Demographics	Number
Total County Population	160,986
Unduplicated Head Count	4,102



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	24,422	32,900	31,541
Paratransit	33,198	28,477	39,511
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	57,620	61,377	71,052

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	21,364	25,005	25,237
Employment	487	5,312	5,449
Ed/Train/DayCare	21,300	18,731	26,155
Nutritional	0	0	250
Life-Sustaining/Other	14,469	12,329	13,961
TOTAL TRIPS	57,620	61,377	71,052

Passenger Trips by Revenue Source	2021	2022	2023
CTD	16,767	13,834	13,275
AHCA	0	0	0
APD	14,747	12,480	23,438
DOEA	0	0	0
DOE	0	0	0
Other	26,106	35,063	34,339
TOTAL TRIPS	57,620	61,377	71,052

Trips by Provider Type	2021	2022	2023
CTC	24,422	32,900	31,541
Transportation Operator	16,767	13,834	13,275
Coordination Contractor	16,431	14,643	26,236
TOTAL TRIPS	57,620	61,377	71,052

Vehicle Data	2021	2022	2023
Vehicle Miles	397,098	514,407	522,929
Roadcalls	3	5	6
Accidents	0	1	1
Vehicles	83	62	63
Drivers	68	58	69

Financial and General Data	2021	2022	2023
Expenses	\$2,164,752	\$2,639,210	\$2,499,143
Revenues	\$2,296,872	\$3,166,256	\$3,037,795
Commendations	15	16	22
Complaints	13	13	15
Passenger No-Shows	819	207	134
Unmet Trip Requests	21	7	0

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0	0.19	0.19
Miles between Roadcalls	132,366	102,881	87,155
Avg. Trips per Passenger	18.15	15.26	17.32
Cost per Trip	\$37.57	\$43.00	\$35.17
Cost per Paratransit Trip	\$37.57	\$43.00	\$35.17
Cost per Total Mile	\$5.45	\$5.13	\$4.78
Cost per Paratransit Mile	\$5.45	\$5.13	\$4.78

County: Jackson
 CTC: Jackson Co. Trans. dba JTrans
 Contact: Sharon Peeler
 3988 Old Cottondale Rd
 Marianna, FL 32448
 850-482-7433
 Email: speeler.jtrans@gmail.com

Demographics	Number
Total County Population	47,704
Unduplicated Head Count	1,270



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	27,434	33,363	36,641
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	27,434	33,363	36,641

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	16,940	18,267	21,554
Employment	6,441	8,438	9,032
Ed/Train/DayCare	334	1,512	1,133
Nutritional	1,001	2,762	2,558
Life-Sustaining/Other	2,718	2,384	2,364
TOTAL TRIPS	27,434	33,363	36,641

Passenger Trips by Revenue Source	2021	2022	2023
CTD	10,448	8,941	10,985
AHCA	11,236	14,579	16,370
APD	4,601	5,960	6,428
DOEA	1,005	2,757	2,553
DOE	0	0	0
Other	144	1,126	305
TOTAL TRIPS	27,434	33,363	36,641

Trips by Provider Type	2021	2022	2023
CTC	27,434	33,363	36,641
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	27,434	33,363	36,641

Vehicle Data	2021	2022	2023
Vehicle Miles	573,801	639,117	675,095
Roadcalls	4	5	3
Accidents	0	1	0
Vehicles	12	14	26
Drivers	15	17	17

Financial and General Data	2021	2022	2023
Expenses	\$1,825,921	\$1,802,725	\$1,920,267
Revenues	\$2,171,695	\$2,181,946	\$2,517,981
Commendations	0	0	0
Complaints	8	2	5
Passenger No-Shows	494	592	654
Unmet Trip Requests	14	42	76

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0	0.16	0
Miles between Roadcalls	143,450	127,823	225,032
Avg. Trips per Passenger	22.23	25.26	28.85
Cost per Trip	\$66.56	\$54.03	\$52.41
Cost per Paratransit Trip	\$66.56	\$54.03	\$52.41
Cost per Total Mile	\$3.18	\$2.82	\$2.84
Cost per Paratransit Mile	\$3.18	\$2.82	\$2.84

County: Jefferson
 CTC: Big Bend Transit, Inc.
 Contact: Shawn Mitchell
 Post Office Box 1721
 Tallahassee, FL 32302
 850-574-6266

Email: smitchell@bigbendtransit.org

Demographics	Number
Total County Population	14,458
Unduplicated Head Count	261



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	0	0	226
Complementary ADA	0	0	0
Paratransit	10,492	14,077	16,481
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	10,492	14,077	16,707

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	4,486	4,122	4,695
Employment	2,883	2,840	2,660
Ed/Train/DayCare	1,404	1,585	512
Nutritional	1,414	2,784	3,950
Life-Sustaining/Other	305	2,746	4,890
TOTAL TRIPS	10,492	14,077	16,707

Passenger Trips by Revenue Source	2021	2022	2023
CTD	7,450	11,598	11,113
AHCA	1,153	536	1,379
APD	1,453	1,512	1,700
DOEA	0	0	0
DOE	0	0	0
Other	436	431	2,515
TOTAL TRIPS	10,492	14,077	16,707

Trips by Provider Type	2021	2022	2023
CTC	10,492	14,077	16,707
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	10,492	14,077	16,707

Vehicle Data	2021	2022	2023
Vehicle Miles	280,783	223,537	304,579
Roadcalls	3	1	4
Accidents	0	0	0
Vehicles	11	8	12
Drivers	6	6	7

Financial and General Data	2021	2022	2023
Expenses	\$920,574	\$652,803	\$882,126
Revenues	\$954,176	\$654,619	\$1,048,070
Commendations	2	3	2
Complaints	0	0	1
Passenger No-Shows	135	180	271
Unmet Trip Requests	0	2	2

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	93,594	223,537	76,145
Avg. Trips per Passenger	54.65	75.28	64.01
Cost per Trip	\$87.74	\$46.37	\$52.80
Cost per Paratransit Trip	\$87.74	\$46.37	\$52.80
Cost per Total Mile	\$3.28	\$2.92	\$2.90
Cost per Paratransit Mile	\$3.28	\$2.92	\$2.90

County: Lafayette
 CTC: Suwannee River Economic Council, Inc.
 Contact: Matt Pearson
 PO Box 70
 Live Oak, FL 32064
 386-362-4115
 Email: mpearson@suwanneec.net

Demographics	Number
Total County Population	8,107
Unduplicated Head Count	144



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	2,165	4,053	2,162
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	2,165	4,053	2,162

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	1,219	1,521	1,867
Employment	0	0	0
Ed/Train/DayCare	946	2,481	0
Nutritional	0	0	6
Life-Sustaining/Other	0	51	289
TOTAL TRIPS	2,165	4,053	2,162

Passenger Trips by Revenue Source	2021	2022	2023
CTD	1,665	3,244	1,293
AHCA	417	537	708
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	83	272	161
TOTAL TRIPS	2,165	4,053	2,162

Trips by Provider Type	2021	2022	2023
CTC	2,165	4,053	2,162
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	2,165	4,053	2,162

Vehicle Data	2021	2022	2023
Vehicle Miles	72,944	101,691	108,467
Roadcalls	0	0	3
Accidents	0	0	0
Vehicles	5	5	5
Drivers	4	3	4

Financial and General Data	2021	2022	2023
Expenses	\$294,016	\$260,201	\$275,867
Revenues	\$371,151	\$395,602	\$431,066
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	220	193	55
Unmet Trip Requests	0	0	0

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	0	0	36,156
Avg. Trips per Passenger	28.49	28.74	15.01
Cost per Trip	\$135.80	\$64.20	\$127.60
Cost per Paratransit Trip	\$135.80	\$64.20	\$127.60
Cost per Total Mile	\$4.03	\$2.56	\$2.54
Cost per Paratransit Mile	\$4.03	\$2.56	\$2.54

County: Lake
 CTC: Lake County Board of County Commissioners
 Contact: Jill Brown
 2440 US Highway 441/27
 Fruitland, FL 34731
 352-901-0606
 Email: jill.brown@lakecountyfl.gov

Demographics	Number
Total County Population	386,829
Unduplicated Head Count	1,213



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	482	604	626
Complementary ADA	19,767	18,777	19,036
Paratransit	110,494	96,918	106,370
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	130,743	116,299	126,032

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	53,310	41,003	34,800
Employment	4,779	4,021	5,231
Ed/Train/DayCare	43,696	37,641	45,532
Nutritional	7,882	9,129	9,072
Life-Sustaining/Other	21,076	24,505	31,397
TOTAL TRIPS	130,743	116,299	126,032

Passenger Trips by Revenue Source	2021	2022	2023
CTD	22,287	19,321	25,489
AHCA	42,072	6,869	0
APD	17,532	35,287	34,873
DOEA	0	2,515	2,480
DOE	0	0	0
Other	48,852	52,307	63,190
TOTAL TRIPS	130,743	116,299	126,032

Trips by Provider Type	2021	2022	2023
CTC	0	0	0
Transportation Operator	51,683	52,436	59,987
Coordination Contractor	79,060	63,863	66,045
TOTAL TRIPS	130,743	116,299	126,032

Vehicle Data	2021	2022	2023
Vehicle Miles	1,416,081	1,101,917	1,124,507
Roadcalls	89	56	49
Accidents	11	11	19
Vehicles	124	92	82
Drivers	226	188	187

Financial and General Data	2021	2022	2023
Expenses	\$5,048,027	\$4,638,701	\$6,036,862
Revenues	\$5,045,933	\$4,952,909	\$5,185,897
Commendations	15	6	10
Complaints	5	6	7
Passenger No-Shows	1,601	1,900	1,740
Unmet Trip Requests	0	0	0

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0.78	1.00	1.69
Miles between Roadcalls	15,911	19,677	22,949
Avg. Trips per Passenger	79.48	67.46	103.90
Cost per Trip	\$38.61	\$39.89	\$47.90
Cost per Paratransit Trip	\$38.61	\$39.89	\$47.90
Cost per Total Mile	\$3.56	\$4.21	\$5.37
Cost per Paratransit Mile	\$3.56	\$4.21	\$5.37

County: Lee
 CTC: Lee County Board of County Commissioners
 Contact: Virginia L Walters
 3401 Metro Parkway
 Ft Myers, FL 33901
 239-533-0353
 Email: VWalters@leegov.com

Demographics	Number
Total County Population	772,902
Unduplicated Head Count	1,298



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	51,238	78,338	103,415
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	51,238	78,338	103,415

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	28,544	32,347	28,617
Employment	2,130	5,195	8,465
Ed/Train/DayCare	9,165	30,492	59,859
Nutritional	2,883	3,127	1,883
Life-Sustaining/Other	8,516	7,177	4,591
TOTAL TRIPS	51,238	78,338	103,415

Passenger Trips by Revenue Source	2021	2022	2023
CTD	17,552	24,524	27,252
AHCA	320	18,127	34,758
APD	2,031	441	1,999
DOEA	0	0	0
DOE	0	0	0
Other	31,335	35,246	39,406
TOTAL TRIPS	51,238	78,338	103,415

Trips by Provider Type	2021	2022	2023
CTC	17,552	24,525	27,818
Transportation Operator	0	0	0
Coordination Contractor	33,686	53,813	75,597
TOTAL TRIPS	51,238	78,338	103,415

Vehicle Data	2021	2022	2023
Vehicle Miles	577,151	939,653	776,048
Roadcalls	3	36	15
Accidents	10	2	67
Vehicles	133	154	143
Drivers	156	157	150

Financial and General Data	2021	2022	2023
Expenses	\$2,503,843	\$2,990,610	\$3,295,618
Revenues	\$2,538,670	\$3,114,424	\$3,399,783
Commendations	14	2	3
Complaints	22	19	11
Passenger No-Shows	736	636	806
Unmet Trip Requests	0	0	0

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	1.73	0.21	8.63
Miles between Roadcalls	192,384	26,101	51,737
Avg. Trips per Passenger	51.86	53.55	79.67
Cost per Trip	\$48.87	\$38.18	\$31.87
Cost per Paratransit Trip	\$48.87	\$38.18	\$31.87
Cost per Total Mile	\$4.34	\$3.18	\$4.25
Cost per Paratransit Mile	\$4.34	\$3.18	\$4.25

County: Leon
 CTC: StarMetro - City of Tallahassee
 Contact: Jorge J. Puente
 555 South Appleyard Drive
 Tallahassee, FL 32304
 850-891-5412
 Email: Jorge.Puente@TalGov.com

Demographics	Number
Total County Population	294,128
Unduplicated Head Count	1,217



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	6,528	5,244	5,232
Deviated FR	4,294	7,800	9,069
Complementary ADA	37,781	30,715	43,648
Paratransit	21,209	19,628	22,629
TNC	0	0	0
Taxi	13,434	13,780	40,418
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	83,246	77,167	120,996

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	17,870	17,500	28,071
Employment	23,161	20,596	32,067
Ed/Train/DayCare	21,751	20,321	19,871
Nutritional	1,063	1,250	492
Life-Sustaining/Other	19,401	17,500	40,495
TOTAL TRIPS	83,246	77,167	120,996

Passenger Trips by Revenue Source	2021	2022	2023
CTD	20,958	18,096	29,213
AHCA	0	0	0
APD	2,374	300	6,996
DOEA	0	0	0
DOE	0	0	0
Other	59,914	58,771	84,787
TOTAL TRIPS	83,246	77,167	120,996

Trips by Provider Type	2021	2022	2023
CTC	20,631	0	44,205
Transportation Operator	62,615	77,167	76,791
Coordination Contractor	0	0	0
TOTAL TRIPS	83,246	77,167	120,996

Vehicle Data	2021	2022	2023
Vehicle Miles	833,198	826,743	905,991
Roadcalls	73	80	313
Accidents	1	3	3
Vehicles	123	90	134
Drivers	74	119	125

Financial and General Data	2021	2022	2023
Expenses	\$1,707,997	\$1,576,991	\$2,556,973
Revenues	\$1,707,997	\$2,413,902	\$2,556,973
Commendations	2	1	7
Complaints	115	203	289
Passenger No-Shows	2,482	2,500	3,666
Unmet Trip Requests	0	0	0

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0.12	0.36	0.33
Miles between Roadcalls	11,414	10,334	2,895
Avg. Trips per Passenger	73.09	61.73	99.42
Cost per Trip	\$20.52	\$20.44	\$21.13
Cost per Paratransit Trip	\$24.70	\$24.53	\$25.88
Cost per Total Mile	\$2.05	\$1.91	\$2.82
Cost per Paratransit Mile	\$2.04	\$1.87	\$3.01

County: Levy
 CTC: Levy Board of County Commissioners
 Contact: Connie Conley
 970 E Hathaway Ave.
 Bronson, FL 32621
 352-486-3485

Email: conley-connie@levycounty.org

Demographics	Number
Total County Population	43,268
Unduplicated Head Count	266



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	19,757	23,890	21,268
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	19,757	23,890	21,268

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	7,122	6,359	7,172
Employment	57	35	1
Ed/Train/DayCare	11,129	15,296	11,985
Nutritional	2	105	547
Life-Sustaining/Other	1,447	2,095	1,563
TOTAL TRIPS	19,757	23,890	21,268

Passenger Trips by Revenue Source	2021	2022	2023
CTD	6,039	6,326	6,125
AHCA	2	0	0
APD	2,329	4,790	3,040
DOEA	0	220	794
DOE	0	0	0
Other	11,387	12,554	11,309
TOTAL TRIPS	19,757	23,890	21,268

Trips by Provider Type	2021	2022	2023
CTC	19,757	23,890	21,268
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	19,757	23,890	21,268

Vehicle Data	2021	2022	2023
Vehicle Miles	281,162	275,148	267,124
Roadcalls	10	4	1
Accidents	0	0	0
Vehicles	17	16	16
Drivers	7	5	6

Financial and General Data	2021	2022	2023
Expenses	\$820,275	\$897,864	\$917,928
Revenues	\$1,120,499	\$1,173,465	\$848,677
Commendations	2	0	0
Complaints	0	0	0
Passenger No-Shows	195	145	242
Unmet Trip Requests	0	0	0

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	28,116	68,787	267,124
Avg. Trips per Passenger	75.12	100.80	79.95
Cost per Trip	\$41.52	\$37.58	\$43.16
Cost per Paratransit Trip	\$41.52	\$37.58	\$43.16
Cost per Total Mile	\$2.92	\$3.26	\$3.44
Cost per Paratransit Mile	\$2.92	\$3.26	\$3.44

County: Liberty
 CTC: Liberty County Transit
 Contact: Monica Welles
 P.O. Box 399
 Bristol, FL 32321
 850-643-2524
 Email: libertyt@gtcom.net

Demographics	Number
Total County Population	7,704
Unduplicated Head Count	204



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	7,480	4,745	6,153
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	7,480	4,745	6,153

Vehicle Data	2021	2022	2023
Vehicle Miles	167,020	153,939	172,623
Roadcalls	2	1	1
Accidents	0	1	0
Vehicles	17	19	17
Drivers	10	12	10

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	3,933	2,522	2,806
Employment	411	331	609
Ed/Train/DayCare	71	4	42
Nutritional	416	228	242
Life-Sustaining/Other	2,649	1,660	2,454
TOTAL TRIPS	7,480	4,745	6,153

Financial and General Data	2021	2022	2023
Expenses	\$444,340	\$429,698	\$726,368
Revenues	\$527,289	\$533,599	\$808,038
Commendations	1	0	0
Complaints	1	1	0
Passenger No-Shows	99	103	266
Unmet Trip Requests	1	71	11

Passenger Trips by Revenue Source	2021	2022	2023
CTD	3,097	2,995	3,241
AHCA	4,159	1,454	2,709
APD	0	0	0
DOEA	205	206	203
DOE	0	0	0
Other	19	90	0
TOTAL TRIPS	7,480	4,745	6,153

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0	0.65	0
Miles between Roadcalls	83,510	153,939	172,623
Avg. Trips per Passenger	30.66	22.28	30.16
Cost per Trip	\$59.40	\$90.56	\$118.05
Cost per Paratransit Trip	\$59.40	\$90.56	\$118.05
Cost per Total Mile	\$2.66	\$2.79	\$4.21
Cost per Paratransit Mile	\$2.66	\$2.79	\$4.21

Trips by Provider Type	2021	2022	2023
CTC	7,480	4,745	6,153
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	7,480	4,745	6,153

County: Madison
 CTC: Big Bend Transit, Inc.
 Contact: Shawn Mitchell
 Post Office Box 1721
 Tallahassee, FL 32302
 850-574-6266

Email: smitchell@bigbendtransit.org

Demographics	Number
Total County Population	17,986
Unduplicated Head Count	286



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	1,648	1,574	2,001
Complementary ADA	0	0	0
Paratransit	7,208	8,861	10,798
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	8,856	10,435	12,799

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	3,012	3,047	4,801
Employment	2,988	3,335	3,713
Ed/Train/DayCare	1,386	2,392	2,517
Nutritional	541	496	754
Life-Sustaining/Other	929	1,165	1,014
TOTAL TRIPS	8,856	10,435	12,799

Passenger Trips by Revenue Source	2021	2022	2023
CTD	5,978	6,357	4,973
AHCA	421	557	3,363
APD	1,406	2,213	1,522
DOEA	0	0	0
DOE	0	0	0
Other	1,051	1,308	2,941
TOTAL TRIPS	8,856	10,435	12,799

Trips by Provider Type	2021	2022	2023
CTC	8,856	10,435	12,799
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	8,856	10,435	12,799

Vehicle Data	2021	2022	2023
Vehicle Miles	173,161	185,157	185,523
Roadcalls	8	2	8
Accidents	0	0	0
Vehicles	8	8	7
Drivers	4	3	3

Financial and General Data	2021	2022	2023
Expenses	\$928,855	\$649,044	\$666,479
Revenues	\$901,303	\$622,224	\$805,804
Commendations	1	1	0
Complaints	0	0	0
Passenger No-Shows	109	136	382
Unmet Trip Requests	2	0	0

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	21,645	92,578	23,190
Avg. Trips per Passenger	28.94	51.66	44.75
Cost per Trip	\$104.88	\$62.20	\$52.07
Cost per Paratransit Trip	\$104.88	\$62.20	\$52.07
Cost per Total Mile	\$5.36	\$3.51	\$3.59
Cost per Paratransit Mile	\$5.36	\$3.51	\$3.59

County: Manatee
 CTC: Manatee County Area Transit
 Contact: Benita L. Zarr
 2411 Tallevast Rd
 Sarasota, FL 34243
 941-708-7426

Email: benita.zarr@mymanatee.org

Demographics	Number
Total County Population	405,069
Unduplicated Head Count	1,244



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	216	324	132
Deviated FR	0	0	0
Complementary ADA	32,928	39,185	41,408
Paratransit	45,091	54,758	58,558
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	78,235	94,267	100,098

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	25,836	21,851	25,248
Employment	10,491	9,880	12,355
Ed/Train/DayCare	14,643	33,086	38,803
Nutritional	3,613	3,234	3,965
Life-Sustaining/Other	23,652	26,216	19,727
TOTAL TRIPS	78,235	94,267	100,098

Passenger Trips by Revenue Source	2021	2022	2023
CTD	11,345	6,705	6,438
AHCA	0	0	0
APD	17,906	30,950	28,743
DOEA	537	578	9,027
DOE	0	0	0
Other	48,447	56,034	55,890
TOTAL TRIPS	78,235	94,267	100,098

Trips by Provider Type	2021	2022	2023
CTC	58,354	65,515	69,056
Transportation Operator	0	0	0
Coordination Contractor	19,881	28,752	31,042
TOTAL TRIPS	78,235	94,267	100,098

Vehicle Data	2021	2022	2023
Vehicle Miles	1,059,431	1,111,427	792,169
Roadcalls	33	47	48
Accidents	9	17	15
Vehicles	74	75	72
Drivers	75	68	67

Financial and General Data	2021	2022	2023
Expenses	\$4,963,911	\$5,131,669	\$5,972,773
Revenues	\$4,963,915	\$5,140,304	\$5,972,773
Commendations	20	8	66
Complaints	36	13	23
Passenger No-Shows	459	447	419
Unmet Trip Requests	11	83	1

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0.85	1.53	1.89
Miles between Roadcalls	32,104	23,647	16,504
Avg. Trips per Passenger	61.89	68.41	80.46
Cost per Trip	\$63.45	\$54.44	\$59.67
Cost per Paratransit Trip	\$63.62	\$54.62	\$59.75
Cost per Total Mile	\$4.69	\$4.62	\$7.54
Cost per Paratransit Mile	\$4.68	\$4.62	\$7.54

County: Marion
 CTC: Marion Senior Services, Inc.
 Contact: Clayton Murch
 1101 SW 20 CT
 Ocala, FL 34471
 352-620-3519

Email: cmurch@marionseniorservices.org

Demographics	Number
Total County Population	378,225
Unduplicated Head Count	1,571



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	2,756	4,620	7,040
Complementary ADA	13,619	14,925	18,074
Paratransit	66,480	51,213	62,660
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	82,855	70,758	87,774

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	58,220	39,527	40,482
Employment	1,617	2,468	4,557
Ed/Train/DayCare	7,167	10,064	20,490
Nutritional	12,879	14,922	17,291
Life-Sustaining/Other	2,972	3,777	4,954
TOTAL TRIPS	82,855	70,758	87,774

Passenger Trips by Revenue Source	2021	2022	2023
CTD	23,716	21,327	23,665
AHCA	0	0	0
APD	23,077	3,557	13,879
DOEA	0	0	0
DOE	0	0	0
Other	36,062	45,874	50,230
TOTAL TRIPS	82,855	70,758	87,774

Trips by Provider Type	2021	2022	2023
CTC	78,179	63,255	72,135
Transportation Operator	0	0	0
Coordination Contractor	4,676	7,503	15,639
TOTAL TRIPS	82,855	70,758	87,774

Vehicle Data	2021	2022	2023
Vehicle Miles	1,066,983	907,333	1,019,072
Roadcalls	8	6	4
Accidents	2	3	4
Vehicles	69	65	65
Drivers	64	59	63

Financial and General Data	2021	2022	2023
Expenses	\$3,269,583	\$3,981,296	\$4,434,623
Revenues	\$3,257,823	\$3,387,207	\$3,358,860
Commendations	43	24	8
Complaints	23	10	17
Passenger No-Shows	1,682	2,262	3,203
Unmet Trip Requests	0	0	0

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0.19	0.33	0.39
Miles between Roadcalls	133,373	151,222	254,768
Avg. Trips per Passenger	56.36	45.65	55.87
Cost per Trip	\$39.46	\$56.27	\$50.52
Cost per Paratransit Trip	\$39.46	\$56.27	\$50.52
Cost per Total Mile	\$3.06	\$4.39	\$4.35
Cost per Paratransit Mile	\$3.06	\$4.39	\$4.35

County: Martin
 CTC: Senior Resource Association, Inc.
 Contact: Karen Deigl
 694 14th Street
 Vero Beach, FL 32960
 772-569-0111
 Email: kdeigl@sramail.org

Demographics	Number
Total County Population	159,399
Unduplicated Head Count	1,145



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	56,985	46,299	61,610
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	56,985	46,299	61,610

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	9,912	7,229	17,350
Employment	987	1,980	2,480
Ed/Train/DayCare	39,906	30,812	32,031
Nutritional	273	112	1,008
Life-Sustaining/Other	5,907	6,166	8,741
TOTAL TRIPS	56,985	46,299	61,610

Passenger Trips by Revenue Source	2021	2022	2023
CTD	16,943	10,015	22,215
AHCA	0	0	0
APD	24,230	22,838	25,185
DOEA	0	0	0
DOE	0	0	0
Other	15,812	13,446	14,210
TOTAL TRIPS	56,985	46,299	61,610

Trips by Provider Type	2021	2022	2023
CTC	0	0	0
Transportation Operator	16,943	10,015	22,215
Coordination Contractor	40,042	36,284	39,395
TOTAL TRIPS	56,985	46,299	61,610

Vehicle Data	2021	2022	2023
Vehicle Miles	324,544	272,161	356,534
Roadcalls	5	6	4
Accidents	0	0	0
Vehicles	101	53	52
Drivers	126	78	108

Financial and General Data	2021	2022	2023
Expenses	\$1,006,661	\$757,712	\$1,664,541
Revenues	\$1,061,875	\$747,134	\$1,219,083
Commendations	19	11	38
Complaints	28	17	27
Passenger No-Shows	168	211	343
Unmet Trip Requests	8	94	0

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	64,909	45,360	89,134
Avg. Trips per Passenger	120.22	64.84	53.81
Cost per Trip	\$17.67	\$16.37	\$27.02
Cost per Paratransit Trip	\$17.67	\$16.37	\$27.02
Cost per Total Mile	\$3.10	\$2.78	\$4.67
Cost per Paratransit Mile	\$3.10	\$2.78	\$4.67

County: Miami-Dade
 CTC: Miami-Dade DTPW
 Contact: Mia Marin
 701 NW 1st Court Suite 1300
 Miami, FL 33136
 786-469-5061

Email: mia.marin@miamidade.gov

Demographics	Number
Total County Population	2,688,237
Unduplicated Head Count	20,385



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	135,439	1,529,248	1,135,335
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	310,672	494,913	570,081
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	446,111	2,024,161	1,705,416

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	91,081	133,159	85,081
Employment	1,326	1,967	1,658
Ed/Train/DayCare	133,706	164,304	178,886
Nutritional	7,966	55,058	113,243
Life-Sustaining/Other	212,032	1,669,673	1,326,548
TOTAL TRIPS	446,111	2,024,161	1,705,416

Passenger Trips by Revenue Source	2021	2022	2023
CTD	135,438	1,529,247	1,135,334
AHCA	4,824	8,276	28,995
APD	17,501	31,388	98,290
DOEA	6,690	41,182	78,099
DOE	1,883	7,509	5,172
Other	279,775	406,559	359,526
TOTAL TRIPS	446,111	2,024,161	1,705,416

Trips by Provider Type	2021	2022	2023
CTC	135,439	1,529,248	1,135,335
Transportation Operator	0	0	0
Coordination Contractor	310,672	494,913	570,081
TOTAL TRIPS	446,111	2,024,161	1,705,416

Vehicle Data	2021	2022	2023
Vehicle Miles	1,485,926	1,996,026	2,023,016
Roadcalls	43	35	35
Accidents	11	3	12
Vehicles	385	316	344
Drivers	469	462	338

Financial and General Data	2021	2022	2023
Expenses	\$10,173,150	\$11,151,611	\$12,863,693
Revenues	\$10,707,339	\$15,318,708	\$15,011,294
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	0	0	0
Unmet Trip Requests	0	0	0

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0.74	0.15	0.59
Miles between Roadcalls	34,556	57,029	57,800
Avg. Trips per Passenger	17.32	62.14	83.66
Cost per Trip	\$22.80	\$5.51	\$7.54
Cost per Paratransit Trip	\$32.73	\$22.42	\$22.49
Cost per Total Mile	\$6.85	\$5.59	\$6.36
Cost per Paratransit Mile	\$6.84	\$5.56	\$6.34

County: Monroe
 CTC: Guidance/Care Center
 Contact: Lisa Marciniak
 3000 41st St., Ocean
 Marathon, FL 33050
 305-434-7660

Email: lisa.marciniak@westcare.com

Demographics	Number
Total County Population	82,044
Unduplicated Head Count	749



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	18	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	34,300	38,653	34,781
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	34,300	38,671	34,781

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	9,361	9,403	10,557
Employment	1,548	2,055	1,871
Ed/Train/DayCare	13,623	18,255	16,175
Nutritional	68	709	876
Life-Sustaining/Other	9,700	8,249	5,302
TOTAL TRIPS	34,300	38,671	34,781

Passenger Trips by Revenue Source	2021	2022	2023
CTD	6,053	6,652	4,286
AHCA	9,817	13,011	13,113
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	18,430	19,008	17,382
TOTAL TRIPS	34,300	38,671	34,781

Trips by Provider Type	2021	2022	2023
CTC	2,162	3,411	4,286
Transportation Operator	4,716	3,241	0
Coordination Contractor	27,422	32,019	30,495
TOTAL TRIPS	34,300	38,671	34,781

Vehicle Data	2021	2022	2023
Vehicle Miles	339,829	327,436	296,118
Roadcalls	12	24	13
Accidents	3	0	0
Vehicles	60	50	44
Drivers	57	52	30

Financial and General Data	2021	2022	2023
Expenses	\$1,922,257	\$2,078,887	\$2,156,300
Revenues	\$1,799,989	\$1,894,527	\$1,994,182
Commendations	2	0	0
Complaints	2	0	0
Passenger No-Shows	10	45	71
Unmet Trip Requests	5	137	217

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0.88	0	0
Miles between Roadcalls	28,319	13,643	22,778
Avg. Trips per Passenger	45.19	47.57	46.44
Cost per Trip	\$56.04	\$53.76	\$62.00
Cost per Paratransit Trip	\$56.03	\$53.78	\$61.99
Cost per Total Mile	\$5.66	\$6.35	\$7.28
Cost per Paratransit Mile	\$5.66	\$6.35	\$7.28

County: Nassau
 CTC: Nassau County Council on Aging, Inc.
 Contact: Jules Cherney
 1901 Island Walk Way
 Fernandina Beach, FL 32034
 904-261-0700
 Email: jcherney@nassaucountycoa.org

Demographics	Number
Total County Population	91,538
Unduplicated Head Count	1,118



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	7,283	4,392	5,766
Complementary ADA	0	0	0
Paratransit	23,332	37,407	54,877
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	30,615	41,799	60,643

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	15,395	20,040	29,654
Employment	5,838	4,576	3,916
Ed/Train/DayCare	2,443	3,199	6,526
Nutritional	1,708	6,266	11,130
Life-Sustaining/Other	5,231	7,718	9,417
TOTAL TRIPS	30,615	41,799	60,643

Passenger Trips by Revenue Source	2021	2022	2023
CTD	22,104	37,407	54,588
AHCA	0	0	0
APD	0	0	0
DOEA	1,228	0	0
DOE	0	0	0
Other	7,283	4,392	6,055
TOTAL TRIPS	30,615	41,799	60,643

Trips by Provider Type	2021	2022	2023
CTC	29,996	40,672	59,130
Transportation Operator	619	1,127	1,513
Coordination Contractor	0	0	0
TOTAL TRIPS	30,615	41,799	60,643

Vehicle Data	2021	2022	2023
Vehicle Miles	380,731	361,848	449,248
Roadcalls	0	6	17
Accidents	0	0	0
Vehicles	25	23	23
Drivers	16	16	20

Financial and General Data	2021	2022	2023
Expenses	\$1,351,624	\$1,318,357	\$1,772,110
Revenues	\$1,351,624	\$1,318,357	\$1,722,110
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	450	655	922
Unmet Trip Requests	217	344	277

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	0	60,308	26,426
Avg. Trips per Passenger	39.20	50.30	54.24
Cost per Trip	\$44.15	\$31.54	\$29.22
Cost per Paratransit Trip	\$44.15	\$31.54	\$29.22
Cost per Total Mile	\$3.55	\$3.64	\$3.94
Cost per Paratransit Mile	\$3.55	\$3.64	\$3.94

County: Okaloosa
 CTC: Okaloosa County BOCC
 Contact: Booker Tyrone Parker
 600 Transit Way
 Fort Walton Beach, FL 32547
 850-609-7003
 Email: Tparker@myokaloosa.com

Demographics	Number
Total County Population	212,021
Unduplicated Head Count	551



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	2,117	2,080	2,629
Complementary ADA	0	0	0
Paratransit	39,092	37,285	47,119
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	41,209	39,365	49,748

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	18,476	18,069	21,945
Employment	17,987	16,989	20,463
Ed/Train/DayCare	868	661	872
Nutritional	2,156	1,884	2,633
Life-Sustaining/Other	1,722	1,762	3,835
TOTAL TRIPS	41,209	39,365	49,748

Passenger Trips by Revenue Source	2021	2022	2023
CTD	34,250	22,681	24,391
AHCA	4,046	4,221	7,875
APD	0	0	0
DOEA	1,629	1,618	2,405
DOE	8	0	16
Other	1,276	10,845	15,061
TOTAL TRIPS	41,209	39,365	49,748

Trips by Provider Type	2021	2022	2023
CTC	0	0	0
Transportation Operator	41,209	39,365	49,748
Coordination Contractor	0	0	0
TOTAL TRIPS	41,209	39,365	49,748

Vehicle Data	2021	2022	2023
Vehicle Miles	505,200	429,055	504,587
Roadcalls	0	27	20
Accidents	0	6	8
Vehicles	32	32	32
Drivers	50	50	50

Financial and General Data	2021	2022	2023
Expenses	\$2,430,025	\$2,575,869	\$2,974,337
Revenues	\$2,430,035	\$2,575,869	\$3,128,344
Commendations	3	12	22
Complaints	9	17	18
Passenger No-Shows	4,506	5,024	4,187
Unmet Trip Requests	1,257	973	1,403

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0	1.40	1.59
Miles between Roadcalls	0	15,891	25,229
Avg. Trips per Passenger	80.96	103.87	90.29
Cost per Trip	\$58.97	\$65.44	\$59.79
Cost per Paratransit Trip	\$58.97	\$65.44	\$59.79
Cost per Total Mile	\$4.81	\$6.00	\$5.89
Cost per Paratransit Mile	\$4.81	\$6.00	\$5.89

County: Okeechobee
 CTC: MTM Transit, LLC
 Contact: Kelly Brooks
 4650 US 27 South
 Sebring, FL 33870
 863-381-3437

Email: kelbrooks@mtm-inc.net

Demographics	Number
Total County Population	39,870
Unduplicated Head Count	115



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	8,490	10,165	8,641
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	8,490	10,165	8,641

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	7,467	5,948	5,772
Employment	519	582	87
Ed/Train/DayCare	0	97	107
Nutritional	209	3,275	2,500
Life-Sustaining/Other	295	263	175
TOTAL TRIPS	8,490	10,165	8,641

Passenger Trips by Revenue Source	2021	2022	2023
CTD	2,159	1,481	2,290
AHCA	0	0	0
APD	0	0	0
DOEA	0	1,005	1,121
DOE	0	0	0
Other	6,331	7,679	5,230
TOTAL TRIPS	8,490	10,165	8,641

Trips by Provider Type	2021	2022	2023
CTC	0	0	0
Transportation Operator	8,490	10,165	8,641
Coordination Contractor	0	0	0
TOTAL TRIPS	8,490	10,165	8,641

Vehicle Data	2021	2022	2023
Vehicle Miles	80,008	128,315	137,924
Roadcalls	4	4	0
Accidents	1	0	0
Vehicles	4	6	3
Drivers	4	6	3

Financial and General Data	2021	2022	2023
Expenses	\$435,972	\$429,796	\$393,509
Revenues	\$434,471	\$451,929	\$399,055
Commendations	0	5	5
Complaints	2	10	6
Passenger No-Shows	282	464	285
Unmet Trip Requests	51	21	52

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	1.25	0	0
Miles between Roadcalls	20,002	32,079	0
Avg. Trips per Passenger	53.06	89.96	75.14
Cost per Trip	\$51.35	\$42.28	\$45.54
Cost per Paratransit Trip	\$51.35	\$42.28	\$45.54
Cost per Total Mile	\$5.45	\$3.35	\$2.85
Cost per Paratransit Mile	\$5.45	\$3.35	\$2.85

County: Orange
 CTC: Central Florida Regional Transportation Authority
 Contact: Norman Hickling
 455 N Garland Avenue
 Orlando, FL 32801
 407-254-6169
 Email: NHickling@golynx.com

Demographics	Number
Total County Population	1,427,403
Unduplicated Head Count	23,074



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	128,367	194,482	246,398
Deviated FR	28,354	48,203	43,958
Complementary ADA	214,153	238,068	262,466
Paratransit	147,113	210,337	246,203
TNC	239	18,653	32,354
Taxi	6,416	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	524,642	709,743	831,379

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	153,969	146,586	159,916
Employment	71,893	98,285	107,885
Ed/Train/DayCare	62,011	121,743	153,216
Nutritional	7,172	25,724	33,002
Life-Sustaining/Other	229,597	317,405	377,360
TOTAL TRIPS	524,642	709,743	831,379

Passenger Trips by Revenue Source	2021	2022	2023
CTD	104,652	95,216	105,713
AHCA	35	1,436	2,973
APD	53,263	84,495	92,365
DOEA	5,631	7,726	15,983
DOE	0	0	0
Other	361,061	520,870	614,345
TOTAL TRIPS	524,642	709,743	831,379

Trips by Provider Type	2021	2022	2023
CTC	128,367	194,482	249,326
Transportation Operator	315,930	377,628	412,610
Coordination Contractor	80,345	137,633	169,443
TOTAL TRIPS	524,642	709,743	831,379

Vehicle Data	2021	2022	2023
Vehicle Miles	3,185,450	4,081,594	4,585,058
Roadcalls	150	176	275
Accidents	39	44	15
Vehicles	227	226	220
Drivers	429	444	526

Financial and General Data	2021	2022	2023
Expenses	\$20,553,406	\$23,484,584	\$27,802,822
Revenues	\$28,155,293	\$30,699,298	\$27,704,154
Commendations	67	102	42
Complaints	972	920	752
Passenger No-Shows	19,574	23,242	26,510
Unmet Trip Requests	0	0	0

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	1.22	1.08	0.33
Miles between Roadcalls	21,236	23,191	16,673
Avg. Trips per Passenger	39.54	33.73	36.03
Cost per Trip	\$39.18	\$33.09	\$33.44
Cost per Paratransit Trip	\$52.17	\$45.94	\$48.26
Cost per Total Mile	\$6.45	\$5.75	\$6.06
Cost per Paratransit Mile	\$6.43	\$5.87	\$6.27

County: Osceola
 CTC: Central Florida Regional Transportation Authority
 Contact: Norman Hickling
 455 N Garland Avenue
 Orlando, FL 32801
 407-254-6169
 Email: NHickling@golynx.com

Demographics	Number
Total County Population	393,745
Unduplicated Head Count	5,520



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	35,197	53,326	71,535
Deviated FR	17,328	22,480	23,056
Complementary ADA	53,618	56,879	64,553
Paratransit	36,844	41,815	60,335
TNC	30	1,886	3,465
Taxi	34	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	143,051	176,386	222,944

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	38,722	30,842	33,059
Employment	17,856	25,002	28,608
Ed/Train/DayCare	21,241	28,373	37,694
Nutritional	401	2,303	12,272
Life-Sustaining/Other	64,831	89,866	111,311
TOTAL TRIPS	143,051	176,386	222,944

Passenger Trips by Revenue Source	2021	2022	2023
CTD	29,584	24,476	25,153
AHCA	0	0	0
APD	17,593	22,210	26,711
DOEA	264	1,353	7,546
DOE	0	0	0
Other	95,610	128,347	163,534
TOTAL TRIPS	143,051	176,386	222,944

Trips by Provider Type	2021	2022	2023
CTC	35,197	53,326	73,399
Transportation Operator	88,505	97,049	107,165
Coordination Contractor	19,349	26,011	42,380
TOTAL TRIPS	143,051	176,386	222,944

Vehicle Data	2021	2022	2023
Vehicle Miles	903,228	1,008,224	1,158,982
Roadcalls	11	20	67
Accidents	11	9	3
Vehicles	47	49	53
Drivers	63	69	86

Financial and General Data	2021	2022	2023
Expenses	\$5,340,473	\$5,792,922	\$7,148,310
Revenues	\$6,969,158	\$7,661,524	\$7,093,492
Commendations	19	32	31
Complaints	231	489	300
Passenger No-Shows	3,826	4,688	5,709
Unmet Trip Requests	0	0	0

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	1.22	0.89	0.26
Miles between Roadcalls	82,112	50,411	17,298
Avg. Trips per Passenger	43.30	38.26	40.39
Cost per Trip	\$37.33	\$32.84	\$32.06
Cost per Paratransit Trip	\$49.41	\$47.06	\$47.43
Cost per Total Mile	\$5.91	\$5.75	\$6.17
Cost per Paratransit Mile	\$5.90	\$5.82	\$6.29

County: Palm Beach
 CTC: Palm Beach County
 Contact: Lou Ferri
 50 South Military Trail
 West Palm Beach, FL 33415
 561-812-5350
 Email: LFerri@pbcgov.org

Demographics	Number
Total County Population	1,494,805
Unduplicated Head Count	8,142



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	355,804	158,594	0
Deviated FR	0	0	0
Complementary ADA	474,394	560,221	613,316
Paratransit	70,865	104,471	131,148
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	901,063	823,286	744,464

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	96,004	99,467	102,371
Employment	314,121	332,902	185,479
Ed/Train/DayCare	183,077	237,534	254,133
Nutritional	30,515	33,378	62,371
Life-Sustaining/Other	277,346	120,005	140,110
TOTAL TRIPS	901,063	823,286	744,464

Passenger Trips by Revenue Source	2021	2022	2023
CTD	70,865	142,169	91,398
AHCA	0	0	0
APD	0	0	0
DOEA	0	0	33,267
DOE	0	0	0
Other	830,198	681,117	619,799
TOTAL TRIPS	901,063	823,286	744,464

Trips by Provider Type	2021	2022	2023
CTC	355,804	158,594	0
Transportation Operator	545,259	664,692	744,464
Coordination Contractor	0	0	0
TOTAL TRIPS	901,063	823,286	744,464

Vehicle Data	2021	2022	2023
Vehicle Miles	9,189,260	9,919,499	10,871,016
Roadcalls	1,044	552	848
Accidents	95	112	126
Vehicles	331	310	294
Drivers	349	377	448

Financial and General Data	2021	2022	2023
Expenses	\$35,401,642	\$33,464,080	\$47,180,752
Revenues	\$24,498,468	\$33,464,080	\$47,180,752
Commendations	1,421	446	1,779
Complaints	1,258	1,757	1,679
Passenger No-Shows	22,450	2,228	25,731
Unmet Trip Requests	0	0	0

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	1.03	1.13	1.16
Miles between Roadcalls	8,802	17,970	12,820
Avg. Trips per Passenger	118.92	102.65	91.44
Cost per Trip	\$39.29	\$40.65	\$63.38
Cost per Paratransit Trip	\$63.86	\$49.73	\$63.38
Cost per Total Mile	\$3.85	\$3.37	\$4.34
Cost per Paratransit Mile	\$3.79	\$3.33	\$4.34

County: Pasco
 CTC: Pasco County Public Transportation
 Contact: Jannina Elkin
 8620 Galen Wilson Blvd
 Port Richey, FL 34668
 727-834-3200
 Email: jelkin@gopasco.com

Demographics	Number
Total County Population	569,211
Unduplicated Head Count	1,329



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	15,225	21,303	30,405
Deviated FR	0	0	0
Complementary ADA	2,044	1,938	3,608
Paratransit	92,010	103,334	113,355
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	109,279	126,575	147,368

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	30,696	31,078	27,133
Employment	3,813	15,096	21,208
Ed/Train/DayCare	40,077	49,562	56,351
Nutritional	11,846	6,814	8,322
Life-Sustaining/Other	22,847	24,025	34,354
TOTAL TRIPS	109,279	126,575	147,368

Passenger Trips by Revenue Source	2021	2022	2023
CTD	35,944	39,865	55,621
AHCA	0	0	11,629
APD	30,660	33,606	23,935
DOEA	15,290	15,126	10,482
DOE	0	0	0
Other	27,385	37,978	45,701
TOTAL TRIPS	109,279	126,575	147,368

Trips by Provider Type	2021	2022	2023
CTC	55,411	61,709	72,740
Transportation Operator	0	0	0
Coordination Contractor	53,868	64,866	74,628
TOTAL TRIPS	109,279	126,575	147,368

Vehicle Data	2021	2022	2023
Vehicle Miles	605,607	695,610	692,444
Roadcalls	2	10	4
Accidents	5	1	1
Vehicles	48	79	70
Drivers	59	98	103

Financial and General Data	2021	2022	2023
Expenses	\$2,584,556	\$3,159,262	\$3,727,521
Revenues	\$2,584,655	\$3,137,361	\$3,727,521
Commendations	34	25	77
Complaints	7	30	15
Passenger No-Shows	1,437	918	724
Unmet Trip Requests	0	0	0

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0.83	0.14	0.14
Miles between Roadcalls	302,804	69,561	173,111
Avg. Trips per Passenger	111.17	107.54	110.89
Cost per Trip	\$23.65	\$24.96	\$25.29
Cost per Paratransit Trip	\$27.35	\$29.91	\$31.68
Cost per Total Mile	\$4.27	\$4.54	\$5.38
Cost per Paratransit Mile	\$4.25	\$4.53	\$5.35

County: Pinellas
 CTC: Pinellas Suncoast Transit Authority
 Contact: Ross Silvers
 3201 Scherer Dr.
 Saint Petersburg, FL 33716
 727-540-1844
 Email: rsilvers@psta.net

Demographics	Number
Total County Population	959,918
Unduplicated Head Count	17,360



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	812,011	1,089,490
Deviated FR	0	0	0
Complementary ADA	230,787	158,933	155,469
Paratransit	193,842	207,374	246,545
TNC	12,288	0	11,479
Taxi	8,711	0	6,499
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	445,628	1,178,318	1,509,482

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	138,270	518,166	611,878
Employment	39,549	420,965	426,787
Ed/Train/DayCare	90,812	110,150	214,216
Nutritional	28,109	39,937	85,193
Life-Sustaining/Other	148,888	89,100	171,408
TOTAL TRIPS	445,628	1,178,318	1,509,482

Passenger Trips by Revenue Source	2021	2022	2023
CTD	52,792	846,566	1,110,675
AHCA	252	1,731	1,059
APD	57,532	71,849	79,581
DOEA	35,502	35,563	62,446
DOE	1,108	0	0
Other	298,442	222,609	255,721
TOTAL TRIPS	445,628	1,178,318	1,509,482

Trips by Provider Type	2021	2022	2023
CTC	20,999	812,011	1,107,947
Transportation Operator	396,209	333,136	364,581
Coordination Contractor	28,420	33,171	36,954
TOTAL TRIPS	445,628	1,178,318	1,509,482

Vehicle Data	2021	2022	2023
Vehicle Miles	1,308,754	2,045,864	2,998,476
Roadcalls	234	13	39
Accidents	29	11	13
Vehicles	316	366	303
Drivers	501	565	558

Financial and General Data	2021	2022	2023
Expenses	\$11,768,949	\$12,393,567	\$15,925,833
Revenues	\$11,975,414	\$14,740,184	\$17,141,958
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	0	0	0
Unmet Trip Requests	0	0	0

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	2.22	0.54	0.43
Miles between Roadcalls	5,593	157,374	76,884
Avg. Trips per Passenger	26.31	85.97	86.95
Cost per Trip	\$26.41	\$10.52	\$10.55
Cost per Paratransit Trip	\$26.93	\$29.81	\$33.26
Cost per Total Mile	\$8.99	\$6.06	\$5.31
Cost per Paratransit Mile	\$9.89	\$5.34	\$4.75

County: Polk
 CTC: Lakeland Area Mass Transit District
 Contact: Marcia Roberson
 1212 George Jenkins Blvd.
 Lakeland, FL 33815
 863-733-4222

Email: MRoberson@ridecitrus.com

Demographics	Number
Total County Population	736,229
Unduplicated Head Count	3,631



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	247,619	200,652	202,727
Deviated FR	6,658	8,868	7,708
Complementary ADA	40,444	48,694	49,288
Paratransit	44,341	54,842	71,698
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	339,062	313,056	331,421

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	62,199	71,796	66,229
Employment	5,215	7,381	7,773
Ed/Train/DayCare	41,840	54,126	81,148
Nutritional	5,150	3,050	6,795
Life-Sustaining/Other	224,658	176,703	169,476
TOTAL TRIPS	339,062	313,056	331,421

Passenger Trips by Revenue Source	2021	2022	2023
CTD	106,374	99,278	107,338
AHCA	738	1,734	7,703
APD	10,176	18,857	26,450
DOEA	29,221	2,060	2,666
DOE	10,822	29,436	29,554
Other	181,731	161,691	157,710
TOTAL TRIPS	339,062	313,056	331,421

Trips by Provider Type	2021	2022	2023
CTC	311,800	276,992	280,426
Transportation Operator	0	0	0
Coordination Contractor	27,262	36,064	50,995
TOTAL TRIPS	339,062	313,056	331,421

Vehicle Data	2021	2022	2023
Vehicle Miles	819,096	833,205	778,063
Roadcalls	63	91	68
Accidents	5	3	2
Vehicles	130	140	129
Drivers	272	270	243

Financial and General Data	2021	2022	2023
Expenses	\$5,618,464	\$5,362,754	\$5,508,624
Revenues	\$5,570,559	\$5,322,439	\$5,462,571
Commendations	21	29	31
Complaints	162	119	169
Passenger No-Shows	438	460	501
Unmet Trip Requests	6	33	21

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0.61	0.36	0.26
Miles between Roadcalls	13,002	9,156	11,442
Avg. Trips per Passenger	120.83	133.33	91.28
Cost per Trip	\$16.57	\$17.13	\$16.62
Cost per Paratransit Trip	\$58.76	\$45.85	\$41.28
Cost per Total Mile	\$6.86	\$6.44	\$7.08
Cost per Paratransit Mile	\$6.56	\$6.19	\$6.83

County: Putnam
 CTC: Ride Solution, Inc.
 Contact: Boyd Thompson
 220 N 11 St.
 Palatka, FL 32177
 386-325-9999

Email: boyd@theridesolution.org

Demographics	Number
Total County Population	73,604
Unduplicated Head Count	2,042



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	1,860	1,242	2,484
Deviated FR	40,166	33,475	47,251
Complementary ADA	0	0	0
Paratransit	7,446	10,361	15,733
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	866	5,320	2,446
TOTAL TRIPS	50,338	50,398	67,914

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	9,880	10,005	15,672
Employment	18,031	12,306	9,559
Ed/Train/DayCare	17,861	10,395	10,057
Nutritional	2	10,265	6,257
Life-Sustaining/Other	4,564	7,427	26,369
TOTAL TRIPS	50,338	50,398	67,914

Passenger Trips by Revenue Source	2021	2022	2023
CTD	14,708	19,553	28,511
AHCA	0	161	528
APD	17,861	10,395	13,232
DOEA	0	0	0
DOE	0	0	0
Other	17,769	20,289	25,643
TOTAL TRIPS	50,338	50,398	67,914

Trips by Provider Type	2021	2022	2023
CTC	50,338	50,398	67,914
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	50,338	50,398	67,914

Vehicle Data	2021	2022	2023
Vehicle Miles	481,800	530,883	612,603
Roadcalls	6	5	5
Accidents	0	0	0
Vehicles	26	25	26
Drivers	22	20	24

Financial and General Data	2021	2022	2023
Expenses	\$2,176,179	\$2,261,086	\$2,576,352
Revenues	\$2,480,658	\$2,812,327	\$2,567,042
Commendations	5	1	3
Complaints	3	1	0
Passenger No-Shows	0	0	0
Unmet Trip Requests	1	2	0

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	80,300	106,177	122,521
Avg. Trips per Passenger	98.32	69.23	33.26
Cost per Trip	\$43.23	\$44.86	\$37.94
Cost per Paratransit Trip	\$44.89	\$46.00	\$39.38
Cost per Total Mile	\$4.52	\$4.26	\$4.21
Cost per Paratransit Mile	\$4.52	\$4.26	\$4.21

County: Saint Johns
 CTC: St. Johns County Council on Aging, Inc.
 Contact: Matt McCord
 180 Marine St.
 Saint Augustine, FL 32084
 904-209-3718
 Email: mmccord@stjohnscoa.com

Demographics	Number
Total County Population	278,722
Unduplicated Head Count	4,141



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	84,393	91,135	108,553
Complementary ADA	0	0	0
Paratransit	29,271	37,107	41,733
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	113,664	128,242	150,286

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	19,195	19,573	21,349
Employment	3,488	3,603	2,518
Ed/Train/DayCare	193	2,058	2,189
Nutritional	703	7,378	11,657
Life-Sustaining/Other	90,085	95,630	112,573
TOTAL TRIPS	113,664	128,242	150,286

Passenger Trips by Revenue Source	2021	2022	2023
CTD	24,473	26,666	27,359
AHCA	0	0	0
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	89,191	101,576	122,927
TOTAL TRIPS	113,664	128,242	150,286

Trips by Provider Type	2021	2022	2023
CTC	113,664	128,242	150,286
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	113,664	128,242	150,286

Vehicle Data	2021	2022	2023
Vehicle Miles	896,270	974,342	1,109,573
Roadcalls	7	6	7
Accidents	1	3	4
Vehicles	39	37	47
Drivers	58	56	57

Financial and General Data	2021	2022	2023
Expenses	\$3,563,735	\$3,697,010	\$3,710,334
Revenues	\$3,502,309	\$3,256,243	\$3,561,016
Commendations	11	10	10
Complaints	9	8	8
Passenger No-Shows	513	727	503
Unmet Trip Requests	0	0	0

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0.11	0.31	0.36
Miles between Roadcalls	128,039	162,390	158,510
Avg. Trips per Passenger	14.50	39.35	36.29
Cost per Trip	\$31.35	\$28.83	\$24.69
Cost per Paratransit Trip	\$31.35	\$28.83	\$24.69
Cost per Total Mile	\$3.98	\$3.79	\$3.34
Cost per Paratransit Mile	\$3.98	\$3.79	\$3.34

County: Saint Lucie
 CTC: St. Lucie County Board of County Commissioners
 Contact: Adolfo Covelli
 2300 Virginia Avenue
 Fort Pierce, FL 34982
 772-462-1798
 Email: covellia@stlucieco.org

Demographics	Number
Total County Population	334,682
Unduplicated Head Count	7,966



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	97,411	135,574	119,940
TNC	3,907	10,984	33,521
Taxi	7,426	14,220	23,604
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	108,744	160,778	177,065

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	39,638	76,716	74,268
Employment	12,502	11,617	18,182
Ed/Train/DayCare	24,189	31,285	39,898
Nutritional	1,636	1,671	6,521
Life-Sustaining/Other	30,779	39,489	38,196
TOTAL TRIPS	108,744	160,778	177,065

Passenger Trips by Revenue Source	2021	2022	2023
CTD	47,174	27,567	27,808
AHCA	200	756	612
APD	22,377	19,791	361
DOEA	829	3,625	15,622
DOE	0	0	0
Other	38,164	109,039	132,662
TOTAL TRIPS	108,744	160,778	177,065

Trips by Provider Type	2021	2022	2023
CTC	0	0	0
Transportation Operator	72,982	122,555	144,913
Coordination Contractor	35,762	38,223	32,152
TOTAL TRIPS	108,744	160,778	177,065

Vehicle Data	2021	2022	2023
Vehicle Miles	778,697	1,440,348	1,739,136
Roadcalls	97	131	58
Accidents	12	25	14
Vehicles	139	123	115
Drivers	144	115	111

Financial and General Data	2021	2022	2023
Expenses	\$4,284,700	\$4,233,028	\$4,740,308
Revenues	\$4,290,394	\$4,233,027	\$4,689,897
Commendations	45	86	92
Complaints	3	24	19
Passenger No-Shows	4,484	3,769	10,498
Unmet Trip Requests	5,762	4,952	2,529

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	1.54	1.74	0.80
Miles between Roadcalls	8,028	10,995	29,985
Avg. Trips per Passenger	13.41	24.83	22.23
Cost per Trip	\$39.40	\$26.33	\$26.77
Cost per Paratransit Trip	\$31.50	\$22.84	\$28.09
Cost per Total Mile	\$5.50	\$2.94	\$2.73
Cost per Paratransit Mile	\$3.94	\$2.54	\$2.80

County: Santa Rosa
 CTC: Tri County Community Council Inc
 Contact: Joel Paul, Jr
 302 North Oklahoma
 Bonifay, FL 32425
 850-547-3689

Email: joelpaul.tccc@mchsi.com

Demographics	Number
Total County Population	188,994
Unduplicated Head Count	222



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	16,486	19,339	18,068
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	16,486	19,339	18,068

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	8,550	9,079	7,656
Employment	6,671	7,965	8,297
Ed/Train/DayCare	213	427	345
Nutritional	22	35	8
Life-Sustaining/Other	1,030	1,833	1,762
TOTAL TRIPS	16,486	19,339	18,068

Passenger Trips by Revenue Source	2021	2022	2023
CTD	14,386	11,089	10,818
AHCA	0	0	0
APD	2,078	2,232	2,424
DOEA	0	0	0
DOE	0	0	0
Other	22	6,018	4,826
TOTAL TRIPS	16,486	19,339	18,068

Trips by Provider Type	2021	2022	2023
CTC	16,486	19,339	18,068
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	16,486	19,339	18,068

Vehicle Data	2021	2022	2023
Vehicle Miles	176,848	181,324	203,534
Roadcalls	0	5	3
Accidents	0	4	1
Vehicles	12	12	10
Drivers	10	11	16

Financial and General Data	2021	2022	2023
Expenses	\$705,152	\$713,308	\$726,370
Revenues	\$683,964	\$711,344	\$725,402
Commendations	0	0	0
Complaints	0	1	2
Passenger No-Shows	40	38	4
Unmet Trip Requests	7	5	6

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0	2.21	0.49
Miles between Roadcalls	0	36,265	67,845
Avg. Trips per Passenger	70.15	80.24	81.39
Cost per Trip	\$42.77	\$36.88	\$40.20
Cost per Paratransit Trip	\$42.77	\$36.88	\$40.20
Cost per Total Mile	\$3.99	\$3.93	\$3.57
Cost per Paratransit Mile	\$3.99	\$3.93	\$3.57

County: Sarasota
 CTC: Sarasota County Board of County Commissioners
 Contact: Seth Kling
 5303 Pinkney Ave.
 Sarasota, FL 34233
 941-861-1021
 Email: skling@scgov.net

Demographics	Number
Total County Population	439,392
Unduplicated Head Count	2,939



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	95,789	84,702	82,767
Paratransit	45,948	68,437	90,304
TNC	0	3,833	6,073
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	141,737	156,972	179,144

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	49,550	42,389	41,759
Employment	23,101	25,457	25,509
Ed/Train/DayCare	49,522	64,133	77,143
Nutritional	18,070	1,017	957
Life-Sustaining/Other	1,494	23,976	33,776
TOTAL TRIPS	141,737	156,972	179,144

Passenger Trips by Revenue Source	2021	2022	2023
CTD	28,353	47,226	52,387
AHCA	11,837	1,022	2,376
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	101,547	108,724	124,381
TOTAL TRIPS	141,737	156,972	179,144

Trips by Provider Type	2021	2022	2023
CTC	0	0	0
Transportation Operator	124,586	137,928	153,001
Coordination Contractor	17,151	19,044	26,143
TOTAL TRIPS	141,737	156,972	179,144

Vehicle Data	2021	2022	2023
Vehicle Miles	2,688,496	1,214,767	1,423,044
Roadcalls	42	14	14
Accidents	17	8	0
Vehicles	70	129	120
Drivers	72	189	181

Financial and General Data	2021	2022	2023
Expenses	\$5,838,945	\$6,960,938	\$8,718,481
Revenues	\$5,419,439	\$6,702,823	\$8,614,682
Commendations	4	7	12
Complaints	28	15	50
Passenger No-Shows	3,811	2,267	2,875
Unmet Trip Requests	0	0	0

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0.63	0.66	0
Miles between Roadcalls	64,012	86,769	101,646
Avg. Trips per Passenger	50.84	89.14	60.95
Cost per Trip	\$41.20	\$44.35	\$48.67
Cost per Paratransit Trip	\$41.20	\$45.00	\$49.94
Cost per Total Mile	\$2.17	\$5.73	\$6.13
Cost per Paratransit Mile	\$2.17	\$5.73	\$6.15

County: Seminole
 CTC: Central Florida Regional Transportation Authority
 Contact: Norman Hickling
 455 N Garland Avenue
 Orlando, FL 32801
 407-254-6169
 Email: NHickling@golynx.com

Demographics	Number
Total County Population	471,321
Unduplicated Head Count	6,922



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	43,479	65,873	79,484
Deviated FR	15,982	17,612	16,201
Complementary ADA	66,382	71,650	80,750
Paratransit	50,853	47,589	46,356
TNC	62	3,138	4,848
Taxi	1,009	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	177,767	205,862	227,639

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	45,702	49,529	46,722
Employment	21,541	27,837	31,511
Ed/Train/DayCare	8,545	17,318	20,109
Nutritional	22,713	4,482	6,710
Life-Sustaining/Other	79,266	106,696	122,587
TOTAL TRIPS	177,767	205,862	227,639

Passenger Trips by Revenue Source	2021	2022	2023
CTD	30,430	25,063	23,412
AHCA	66	0	0
APD	3,640	5,549	5,626
DOEA	19,447	7,677	12,504
DOE	0	0	0
Other	124,184	167,573	186,097
TOTAL TRIPS	177,767	205,862	227,639

Trips by Provider Type	2021	2022	2023
CTC	43,479	65,873	80,983
Transportation Operator	99,628	110,865	119,941
Coordination Contractor	34,660	29,124	26,715
TOTAL TRIPS	177,767	205,862	227,639

Vehicle Data	2021	2022	2023
Vehicle Miles	901,254	1,120,720	1,178,172
Roadcalls	22	40	85
Accidents	1	16	1
Vehicles	63	60	57
Drivers	87	80	89

Financial and General Data	2021	2022	2023
Expenses	\$6,845,187	\$7,342,697	\$7,880,314
Revenues	\$8,286,492	\$8,879,508	\$7,633,164
Commendations	22	46	16
Complaints	205	193	272
Passenger No-Shows	4,079	5,166	6,330
Unmet Trip Requests	0	0	0

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0.11	1.43	0.08
Miles between Roadcalls	40,966	28,018	13,861
Avg. Trips per Passenger	40.59	31.08	32.89
Cost per Trip	\$38.51	\$35.67	\$34.62
Cost per Paratransit Trip	\$51.05	\$52.67	\$53.74
Cost per Total Mile	\$7.60	\$6.55	\$6.69
Cost per Paratransit Mile	\$7.58	\$6.66	\$6.88

County: Sumter
 Sumter County Board of County Commissioners,
 CTC: Sumter County Transit
 Contact: Deborah Snyder
 7375 Powell Road
 Wildwood, FL 34785
 352-689-4400
 Email: Deborah.Snyder@sumtercountyfl.gov

Demographics	Number
Total County Population	131,832
Unduplicated Head Count	367



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	2,134	2,141	3,375
Complementary ADA	0	0	0
Paratransit	34,663	42,195	41,300
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	36,797	44,336	44,675

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	5,050	8,907	8,314
Employment	4,212	8,479	10,050
Ed/Train/DayCare	21,446	15,563	13,074
Nutritional	1,086	2,224	3,409
Life-Sustaining/Other	5,003	9,163	9,828
TOTAL TRIPS	36,797	44,336	44,675

Passenger Trips by Revenue Source	2021	2022	2023
CTD	20,545	19,200	25,335
AHCA	0	0	0
APD	0	13,915	12,163
DOEA	0	539	2,237
DOE	0	0	0
Other	16,252	10,682	4,940
TOTAL TRIPS	36,797	44,336	44,675

Trips by Provider Type	2021	2022	2023
CTC	36,797	0	0
Transportation Operator	0	44,336	44,675
Coordination Contractor	0	0	0
TOTAL TRIPS	36,797	44,336	44,675

Vehicle Data	2021	2022	2023
Vehicle Miles	365,317	405,956	375,166
Roadcalls	0	0	5
Accidents	0	0	5
Vehicles	21	21	18
Drivers	22	21	24

Financial and General Data	2021	2022	2023
Expenses	\$1,071,285	\$1,192,977	\$1,377,281
Revenues	\$1,011,779	\$1,101,730	\$1,368,749
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	603	722	680
Unmet Trip Requests	0	2,830	0

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0	0	1.33
Miles between Roadcalls	0	0	75,033
Avg. Trips per Passenger	114.28	305.77	121.73
Cost per Trip	\$29.11	\$26.91	\$30.83
Cost per Paratransit Trip	\$29.11	\$26.91	\$30.83
Cost per Total Mile	\$2.93	\$2.94	\$3.67
Cost per Paratransit Mile	\$2.93	\$2.94	\$3.67

County: Suwannee
 CTC: Suwannee Valley Transit Authority
 Contact: Larry Sessions
 1907 Voyles St, SW
 Live Oak, FL 32064
 386-362-5332

Email: larry.sessions@ridesvta.com

Demographics	Number
Total County Population	43,881
Unduplicated Head Count	167



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	13,119	15,529	17,255
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	13,119	15,529	17,255

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	4,213	4,698	3,964
Employment	710	534	984
Ed/Train/DayCare	6,485	7,575	9,492
Nutritional	3	3	7
Life-Sustaining/Other	1,708	2,719	2,808
TOTAL TRIPS	13,119	15,529	17,255

Passenger Trips by Revenue Source	2021	2022	2023
CTD	4,980	5,098	4,237
AHCA	0	0	0
APD	6,118	7,477	9,123
DOEA	0	0	0
DOE	0	0	0
Other	2,021	2,954	3,895
TOTAL TRIPS	13,119	15,529	17,255

Trips by Provider Type	2021	2022	2023
CTC	7,890	8,941	9,160
Transportation Operator	0	0	0
Coordination Contractor	5,229	6,588	8,095
TOTAL TRIPS	13,119	15,529	17,255

Vehicle Data	2021	2022	2023
Vehicle Miles	71,597	131,827	291,822
Roadcalls	0	0	5
Accidents	0	1	1
Vehicles	11	11	15
Drivers	9	11	29

Financial and General Data	2021	2022	2023
Expenses	\$333,195	\$371,894	\$443,172
Revenues	\$368,044	\$349,042	\$647,876
Commendations	3	0	0
Complaints	3	0	0
Passenger No-Shows	128	141	120
Unmet Trip Requests	0	0	0

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0	0.76	0.34
Miles between Roadcalls	0	0	58,364
Avg. Trips per Passenger	184.77	95.27	103.32
Cost per Trip	\$25.40	\$23.95	\$25.68
Cost per Paratransit Trip	\$25.40	\$23.95	\$25.68
Cost per Total Mile	\$4.65	\$2.82	\$1.52
Cost per Paratransit Mile	\$4.65	\$2.82	\$1.52

County: Taylor
 CTC: Big Bend Transit, Inc.
 Contact: Shawn Mitchell
 Post Office Box 1721
 Tallahassee, FL 32302
 850-574-6266

Email: smitchell@bigbendtransit.org

Demographics	Number
Total County Population	21,421
Unduplicated Head Count	476



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	3,007	2,379	2,724
Complementary ADA	0	0	0
Paratransit	7,713	9,973	8,918
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	10,720	12,352	11,642

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	2,891	3,372	4,080
Employment	2,341	2,141	1,609
Ed/Train/DayCare	2,008	2,631	1,806
Nutritional	1,551	1,092	1,329
Life-Sustaining/Other	1,929	3,116	2,818
TOTAL TRIPS	10,720	12,352	11,642

Passenger Trips by Revenue Source	2021	2022	2023
CTD	7,447	8,844	6,664
AHCA	394	562	1,327
APD	577	753	526
DOEA	0	0	0
DOE	0	0	0
Other	2,302	2,193	3,125
TOTAL TRIPS	10,720	12,352	11,642

Trips by Provider Type	2021	2022	2023
CTC	10,720	12,352	11,642
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	10,720	12,352	11,642

Vehicle Data	2021	2022	2023
Vehicle Miles	161,271	218,818	211,888
Roadcalls	1	0	2
Accidents	0	0	0
Vehicles	10	10	11
Drivers	5	6	6

Financial and General Data	2021	2022	2023
Expenses	\$844,951	\$673,734	\$687,328
Revenues	\$967,627	\$686,518	\$786,380
Commendations	4	1	3
Complaints	0	1	0
Passenger No-Shows	85	128	205
Unmet Trip Requests	1	0	0

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	161,271	0	105,944
Avg. Trips per Passenger	23.46	28.79	24.46
Cost per Trip	\$78.82	\$54.54	\$59.04
Cost per Paratransit Trip	\$78.82	\$54.54	\$59.04
Cost per Total Mile	\$5.24	\$3.08	\$3.24
Cost per Paratransit Mile	\$5.24	\$3.08	\$3.24

County: Union
 CTC: Suwannee River Economic Council, Inc.
 Contact: Matt Pearson
 PO Box 70
 Live Oak, FL 32064
 386-362-4115
 Email: mpearson@suwanneec.net

Demographics	Number
Total County Population	15,524
Unduplicated Head Count	241



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	2,880	3,530	4,871
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	2,880	3,530	4,871

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	2,850	3,435	4,594
Employment	0	0	0
Ed/Train/DayCare	0	14	0
Nutritional	0	0	119
Life-Sustaining/Other	30	81	158
TOTAL TRIPS	2,880	3,530	4,871

Passenger Trips by Revenue Source	2021	2022	2023
CTD	1,163	1,558	2,161
AHCA	1,557	1,748	2,311
APD	0	0	0
DOEA	0	0	75
DOE	0	0	0
Other	160	224	324
TOTAL TRIPS	2,880	3,530	4,871

Trips by Provider Type	2021	2022	2023
CTC	2,880	3,530	4,871
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	2,880	3,530	4,871

Vehicle Data	2021	2022	2023
Vehicle Miles	79,720	97,865	102,804
Roadcalls	0	3	2
Accidents	0	1	0
Vehicles	7	8	7
Drivers	6	8	8

Financial and General Data	2021	2022	2023
Expenses	\$387,550	\$470,372	\$466,492
Revenues	\$494,750	\$581,084	\$629,871
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	81	102	177
Unmet Trip Requests	0	0	0

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0	1.02	0
Miles between Roadcalls	0	32,622	51,402
Avg. Trips per Passenger	16.46	14.18	20.21
Cost per Trip	\$134.57	\$133.25	\$95.77
Cost per Paratransit Trip	\$134.57	\$133.25	\$95.77
Cost per Total Mile	\$4.86	\$4.81	\$4.54
Cost per Paratransit Mile	\$4.86	\$4.81	\$4.54

County: Volusia
 CTC: County of Volusia d/b/a VOTRAN
 Contact: Bobbie King
 950 Big Tree Road
 South Daytona, FL 32119
 386-804-2616
 Email: bgking@volusia.org

Demographics	Number
Total County Population	558,520
Unduplicated Head Count	12,373



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	191,997	170,544	242,858
TNC	0	0	0
Taxi	14,829	17,003	36,371
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	206,826	187,547	279,229

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	88,597	70,725	89,285
Employment	39,931	27,856	52,359
Ed/Train/DayCare	49,807	37,416	92,528
Nutritional	2,306	7,466	14,099
Life-Sustaining/Other	26,185	44,084	30,958
TOTAL TRIPS	206,826	187,547	279,229

Passenger Trips by Revenue Source	2021	2022	2023
CTD	21,957	27,039	30,629
AHCA	0	0	0
APD	336	0	14,017
DOEA	0	0	0
DOE	9,055	9,022	6,721
Other	175,478	151,486	227,862
TOTAL TRIPS	206,826	187,547	279,229

Trips by Provider Type	2021	2022	2023
CTC	186,823	78,369	132,435
Transportation Operator	14,829	68,856	88,758
Coordination Contractor	5,174	40,322	58,036
TOTAL TRIPS	206,826	187,547	279,229

Vehicle Data	2021	2022	2023
Vehicle Miles	1,359,996	1,426,901	2,555,842
Roadcalls	75	76	42
Accidents	8	5	17
Vehicles	116	111	135
Drivers	136	188	231

Financial and General Data	2021	2022	2023
Expenses	\$8,811,733	\$9,497,212	\$10,913,854
Revenues	\$8,811,733	\$9,497,212	\$10,913,854
Commendations	121	148	263
Complaints	67	146	377
Passenger No-Shows	769	825	9,400
Unmet Trip Requests	0	0	0

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0.59	0.35	0.67
Miles between Roadcalls	18,133	18,775	60,853
Avg. Trips per Passenger	52.44	16.75	22.57
Cost per Trip	\$42.60	\$50.64	\$39.09
Cost per Paratransit Trip	\$45.90	\$55.69	\$39.22
Cost per Total Mile	\$6.48	\$6.66	\$4.27
Cost per Paratransit Mile	\$6.48	\$6.66	\$4.19

County: Wakulla
 CTC: Wakulla Senior Citizens Council, Inc.
 Contact: Sandi McDaniel
 33 Michael Drive
 Crawfordville, FL 32327
 850-888-1015

Email: s.mcdaniel@wakullaseniorecitizens.com

Demographics	Number
Total County Population	33,732
Unduplicated Head Count	325



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	10,748	9,415	13,618
TNC	0	0	5,177
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	10,748	9,415	18,795

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	5,399	3,699	5,332
Employment	1,010	1,686	6,006
Ed/Train/DayCare	64	424	1,218
Nutritional	3,389	3,342	5,717
Life-Sustaining/Other	886	264	522
TOTAL TRIPS	10,748	9,415	18,795

Passenger Trips by Revenue Source	2021	2022	2023
CTD	6,248	6,097	12,502
AHCA	939	443	1,114
APD	0	0	0
DOEA	0	0	0
DOE	184	71	57
Other	3,377	2,804	5,122
TOTAL TRIPS	10,748	9,415	18,795

Trips by Provider Type	2021	2022	2023
CTC	10,748	9,415	13,618
Transportation Operator	0	0	5,177
Coordination Contractor	0	0	0
TOTAL TRIPS	10,748	9,415	18,795

Vehicle Data	2021	2022	2023
Vehicle Miles	211,535	194,515	334,749
Roadcalls	0	0	0
Accidents	0	0	0
Vehicles	11	9	10
Drivers	7	8	8

Financial and General Data	2021	2022	2023
Expenses	\$480,795	\$477,529	\$752,880
Revenues	\$510,640	\$582,558	\$668,755
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	61	17	50
Unmet Trip Requests	41	181	0

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	0	0	0
Avg. Trips per Passenger	29.61	35.53	57.83
Cost per Trip	\$44.73	\$50.72	\$40.06
Cost per Paratransit Trip	\$44.73	\$50.72	\$42.73
Cost per Total Mile	\$2.27	\$2.45	\$2.25
Cost per Paratransit Mile	\$2.27	\$2.45	\$2.01

County: Walton
 CTC: Tri County Community Council Inc
 Contact: Joel Paul, Jr
 302 North Oklahoma
 Bonifay, FL 32425
 850-547-3689

Email: joelpaul.tccc@mchsi.com

Demographics	Number
Total County Population	76,618
Unduplicated Head Count	508



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	187	423	188
Complementary ADA	0	0	0
Paratransit	21,814	22,535	22,284
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	22,001	22,958	22,472

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	6,983	7,454	6,816
Employment	5,748	4,831	3,959
Ed/Train/DayCare	4,532	4,843	5,451
Nutritional	7	29	179
Life-Sustaining/Other	4,731	5,801	6,067
TOTAL TRIPS	22,001	22,958	22,472

Passenger Trips by Revenue Source	2021	2022	2023
CTD	16,060	15,454	15,493
AHCA	0	0	0
APD	970	1,409	1,334
DOEA	506	426	2
DOE	0	2	0
Other	4,465	5,667	5,643
TOTAL TRIPS	22,001	22,958	22,472

Trips by Provider Type	2021	2022	2023
CTC	22,001	22,958	22,472
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	22,001	22,958	22,472

Vehicle Data	2021	2022	2023
Vehicle Miles	285,637	303,161	276,055
Roadcalls	1	2	0
Accidents	2	4	7
Vehicles	20	19	17
Drivers	14	11	13

Financial and General Data	2021	2022	2023
Expenses	\$960,958	\$819,792	\$795,745
Revenues	\$1,054,027	\$833,258	\$785,660
Commendations	1	0	0
Complaints	0	0	0
Passenger No-Shows	114	98	98
Unmet Trip Requests	69	9	55

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0.70	1.32	2.54
Miles between Roadcalls	285,637	151,580	0
Avg. Trips per Passenger	38.80	40.42	44.24
Cost per Trip	\$43.68	\$35.71	\$35.41
Cost per Paratransit Trip	\$43.68	\$35.71	\$35.41
Cost per Total Mile	\$3.36	\$2.70	\$2.88
Cost per Paratransit Mile	\$3.36	\$2.70	\$2.88

County: Washington
 CTC: Tri County Community Council Inc
 Contact: Joel Paul, Jr
 302 North Oklahoma
 Bonifay, FL 32425
 850-547-3689
 Email: joelpaul.tccc@mchsi.com

Demographics	Number
Total County Population	25,014
Unduplicated Head Count	292



Trips by Type of Service	2021	2022	2023
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	12,098	12,273	11,548
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	12,098	12,273	11,548

Passenger Trips by Trip Purpose	2021	2022	2023
Medical	5,768	4,450	4,026
Employment	1,976	3,410	3,275
Ed/Train/DayCare	33	642	683
Nutritional	206	59	4
Life-Sustaining/Other	4,115	3,712	3,560
TOTAL TRIPS	12,098	12,273	11,548

Passenger Trips by Revenue Source	2021	2022	2023
CTD	9,559	7,959	6,773
AHCA	0	0	101
APD	2,484	4,248	4,628
DOEA	0	0	0
DOE	0	0	0
Other	55	66	46
TOTAL TRIPS	12,098	12,273	11,548

Trips by Provider Type	2021	2022	2023
CTC	12,063	12,224	11,454
Transportation Operator	35	49	94
Coordination Contractor	0	0	0
TOTAL TRIPS	12,098	12,273	11,548

Vehicle Data	2021	2022	2023
Vehicle Miles	178,013	150,183	144,261
Roadcalls	1	0	2
Accidents	0	0	0
Vehicles	13	13	8
Drivers	7	7	5

Financial and General Data	2021	2022	2023
Expenses	\$892,338	\$480,089	\$459,939
Revenues	\$963,105	\$465,831	\$457,262
Commendations	0	0	0
Complaints	1	0	0
Passenger No-Shows	54	47	33
Unmet Trip Requests	34	83	80

Performance Measures	2021	2022	2023
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	178,013	0	72,130
Avg. Trips per Passenger	32.18	41.60	39.55
Cost per Trip	\$73.76	\$39.12	\$39.83
Cost per Paratransit Trip	\$73.76	\$39.12	\$39.83
Cost per Total Mile	\$5.01	\$3.20	\$3.19
Cost per Paratransit Mile	\$5.01	\$3.20	\$3.19

Florida Commission for the



**Transportation
Disadvantaged**

Fiscal Year 2022-2023
Statewide Data Tables

2022-2023 CTC System Information

FY22/23 Community Transportation Coordinator System Information

County	Operating Environment	Coordinator Name	Organization Type	Network Type
Alachua	URBAN	MV Transportation, Inc.	Private For Profit	Sole Source
Baker	RURAL	Baker County Council On Aging, Inc.	Private Non Profit	Sole Source
Bay	URBAN	Bay County Board of County Commissioners	County	Complete Brokerage
Bradford	RURAL	Suwannee River Economic Council, Inc.	Private Non Profit	Partial Brokerage
Brevard	URBAN	Space Coast Area Transit	County	Sole Source
Broward	URBAN	Broward County	County	Partial Brokerage
Calhoun	RURAL	Calhoun County Senior Citizens	Private Non Profit	Sole Source
Charlotte	URBAN	Charlotte County BOCC Transit Division	County	Sole Source
Citrus	RURAL	Citrus County Transit	County	Partial Brokerage
Clay	RURAL	Jacksonville Transportation Authority	Public Transit Authority	Partial Brokerage
Collier	URBAN	Collier County Board of County Commissioners	County	Complete Brokerage
Columbia	RURAL	Suwannee Valley Transit Authority	Public Transit Authority	Sole Source
Desoto	RURAL	MTM Transit, LLC	Private For Profit	Complete Brokerage
Dixie	RURAL	Suwannee River Economic Council, Inc.	Private Non Profit	Partial Brokerage
Duval	URBAN	Jacksonville Transportation Authority	Public Transit Authority	Partial Brokerage
Escambia	URBAN	Escambia County	County	Complete Brokerage
Flagler	RURAL	Flagler County Public Transportation	County	Sole Source
Franklin	RURAL	Gulf County ARC & Transportation	Private Non Profit	Sole Source
Gadsden	RURAL	Big Bend Transit, Inc.	Private Non Profit	Sole Source
Gilchrist	RURAL	Suwannee River Economic Council, Inc.	Private Non Profit	Partial Brokerage
Glades	RURAL	Hendry County BOCC	County	Complete Brokerage
Gulf	RURAL	Gulf County ARC & Transportation	Private Non Profit	Sole Source
Hamilton	RURAL	Suwannee Valley Transit Authority	Public Transit Authority	Sole Source
Hardee	RURAL	MTM Transit, LLC	Private For Profit	Complete Brokerage
Hendry	RURAL	Hendry County BOCC	County	Complete Brokerage
Hernando	RURAL	Mid Florida Community Services, Inc.	Private Non Profit	Sole Source
Highlands	RURAL	MTM Transit, LLC	Private For Profit	Complete Brokerage
Hillsborough	URBAN	Hillsborough County Board of County Commissioners	County	Partial Brokerage
Holmes	RURAL	Tri County Community Council Inc	Private Non Profit	Partial Brokerage
Indian River	URBAN	Senior Resource Association, Inc.	Private Non Profit	Partial Brokerage
Jackson	RURAL	Jackson Co. Trans. dba JTrans	Private Non Profit	Sole Source
Jefferson	RURAL	Big Bend Transit, Inc.	Private Non Profit	Sole Source
Lafayette	RURAL	Suwannee River Economic Council, Inc.	Private Non Profit	Partial Brokerage
Lake	RURAL	Lake County Board of County Commissioners	County	Complete Brokerage
Lee	URBAN	Lee County Board of County Commissioners	County	Sole Source
Leon	URBAN	StarMetro - City of Tallahassee	City Government	Partial Brokerage
Levy	RURAL	Levy Board of County Commissioners	County	Sole Source

FY22/23 Community Transportation Coordinator System Information

County	Operating Environment	Coordinator Name	Organization Type	Network Type
Liberty	RURAL	Liberty County Transit	County	Sole Source
Madison	RURAL	Big Bend Transit, Inc.	Private Non Profit	Sole Source
Manatee	URBAN	Manatee County Area Transit	County	Partial Brokerage
Marion	RURAL	Marion Senior Services, Inc.	Private Non Profit	Partial Brokerage
Martin	URBAN	Senior Resource Association, Inc.	Private Non Profit	Complete Brokerage
Miami-Dade	URBAN	Miami-Dade DTPW	County	Sole Source
Monroe	RURAL	Guidance/Care Center	Private Non Profit	Partial Brokerage
Nassau	RURAL	Nassau County Council on Aging, Inc.	Private Non Profit	Partial Brokerage
Okaloosa	URBAN	Okaloosa County BOCC	County	Complete Brokerage
Okeechobee	RURAL	MTM Transit, LLC	Private For Profit	Complete Brokerage
Orange	URBAN	Central Florida Regional Transportation Authority	Public Transit Authority	Partial Brokerage
Osceola	URBAN	Central Florida Regional Transportation Authority	Public Transit Authority	Partial Brokerage
Palm Beach	URBAN	Palm Beach County	County	Partial Brokerage
Pasco	RURAL	Pasco County Public Transportation	County	Partial Brokerage
Pinellas	URBAN	Pinellas Suncoast Transit Authority	Public Transit Authority	Partial Brokerage
Polk	URBAN	Lakeland Area Mass Transit District	Other	Partial Brokerage
Putnam	RURAL	Ride Solution, Inc.	Private Non Profit	Sole Source
Saint Johns	RURAL	St. Johns County Council on Aging, Inc.	Private Non Profit	Sole Source
Saint Lucie	URBAN	St. Lucie County Board of County Commissioners	County	Complete Brokerage
Santa Rosa	RURAL	Tri County Community Council Inc	Private Non Profit	Partial Brokerage
Sarasota	URBAN	Sarasota County Board of County Commissioners	County	Complete Brokerage
Seminole	URBAN	Central Florida Regional Transportation Authority	Public Transit Authority	Partial Brokerage
Sumter	RURAL	Sumter County Board of County Commissioners, Sumter County Transit	County	Complete Brokerage
Suwannee	RURAL	Suwannee Valley Transit Authority	Public Transit Authority	Sole Source
Taylor	RURAL	Big Bend Transit, Inc.	Private Non Profit	Sole Source
Union	RURAL	Suwannee River Economic Council, Inc.	Private Non Profit	Partial Brokerage
Volusia	URBAN	County of Volusia d/b/a VOTRAN	County	Partial Brokerage
Wakulla	RURAL	Wakulla Senior Citizens Council, Inc.	Private Non Profit	Sole Source
Walton	RURAL	Tri County Community Council Inc	Private Non Profit	Partial Brokerage
Washington	RURAL	Tri County Community Council Inc	Private Non Profit	Partial Brokerage
Operating Environment Totals:		Rural - 42	Urban - 25	
Network Type Totals:		Complete Brokerage - 15	Partial Brokerage - 28	Sole Source - 24
Organization Type Totals:		Private For Profit - 5	City Government - 1	County - 24
		Private Non Profit - 27	School Board - 0	Other - 1
		Public Transit Authority - 9		

2022-2023 Trips by Service Type

FY22/23 Trips by Service Type

County	Fixed Route/Fixed Schedule					Paratransit		
	Daily Pass Trips	Weekly Pass Trips	Monthly Pass Trips	Complementary ADA Service	Deviated Fixed Route	Ambulatory	Non Ambulatory	Stretcher
Alachua	0	0	0	38,400	0	13,253	5,238	0
Baker	0	0	0	0	2,934	14,752	4,773	0
Bay	0	0	0	0	5	51,474	9,482	0
Bradford	0	0	0	0	0	34,873	4,367	0
Brevard	380,270	12,630	17,880	0	0	105,430	11,983	0
Broward	0	0	217,164	568,975	0	467,126	162,168	0
Calhoun	0	0	0	0	0	8,474	2,882	60
Charlotte	0	0	0	0	0	16,057	7,267	0
Citrus	0	0	0	0	0	75,807	12,737	0
Clay	0	0	0	0	22,656	12,047	4,355	0
Collier	0	0	0	79,514	0	48,879	5,406	0
Columbia	0	0	0	0	0	11,918	2,609	0
Desoto	0	0	0	0	29,346	4,294	1,248	0
Dixie	0	0	0	0	0	6,628	759	0
Duval	0	0	0	203,325	0	15,209	4,360	0
Escambia	0	0	0	46,909	0	61,935	1,875	0
Flagler	0	0	0	0	0	67,930	12,608	0
Franklin	0	0	0	0	0	2,587	208	0
Gadsden	0	0	0	0	41,521	27,657	3,039	0
Gilchrist	0	0	0	0	0	3,585	1,509	0
Glades	0	0	0	0	0	2,603	408	0
Gulf	0	0	0	0	0	14,299	955	0
Hamilton	0	0	0	0	0	11,887	2	0
Hardee	0	0	0	0	0	21,297	7,718	0
Hendry	0	0	0	0	0	7,676	1,396	0
Hernando	0	0	0	0	0	60,282	7,071	0
Highlands	0	0	0	0	0	50,910	10,026	0
Hillsborough	939	0	344,988	0	0	387,348	55,279	0
Holmes	0	0	0	0	0	10,085	915	140
Indian River	0	0	0	31,541	0	34,250	5,261	0
Jackson	0	0	0	0	0	29,815	6,810	16
Jefferson	0	0	0	0	226	15,839	642	0
Lafayette	0	0	0	0	0	1,591	571	0
Lake	0	0	0	19,036	626	94,947	11,423	0

FY22/23 Trips by Service Type

County	Fixed Route/Fixed Schedule					Paratransit		
	Daily Pass Trips	Weekly Pass Trips	Monthly Pass Trips	Complementary ADA Service	Deviated Fixed Route	Ambulatory	Non Ambulatory	Stretcher
Lee	0	0	0	0	0	86,822	16,593	0
Leon	0	0	5,232	43,648	9,069	17,421	5,208	0
Levy	0	0	0	0	0	19,295	1,973	0
Liberty	0	0	0	0	0	5,351	802	0
Madison	0	0	0	0	2,001	10,274	524	0
Manatee	0	0	132	41,408	0	47,475	11,083	0
Marion	0	0	0	18,074	7,040	44,409	18,251	0
Martin	0	0	0	0	0	48,333	13,277	0
Miami-Dade	7,518	16,021	1,111,796	0	0	492,908	77,173	0
Monroe	0	0	0	0	0	29,782	4,999	0
Nassau	0	0	0	0	5,766	46,442	8,435	0
Okaloosa	0	0	0	0	2,629	33,967	13,152	0
Okeechobee	0	0	0	0	0	7,600	1,041	0
Orange	128,458	15,328	102,612	262,466	43,958	207,168	39,035	0
Osceola	37,294	4,450	29,791	64,553	23,056	54,019	6,316	0
Palm Beach	0	0	0	613,316	0	118,490	12,658	0
Pasco	0	0	30,405	3,608	0	100,838	12,517	0
Pinellas	0	8,719	1,080,771	155,469	0	220,371	26,174	0
Polk	19,689	0	183,038	49,288	7,708	54,478	17,220	0
Putnam	0	0	2,484	0	47,251	11,049	4,684	0
Saint Johns	0	0	0	0	108,553	21,121	20,160	452
Saint Lucie	0	0	0	0	0	97,644	22,296	0
Santa Rosa	0	0	0	0	0	15,348	2,720	0
Sarasota	0	0	0	82,767	0	74,570	15,734	0
Seminole	41,438	4,945	33,101	80,750	16,201	40,684	5,672	0
Sumter	0	0	0	0	3,375	37,498	3,802	0
Suwannee	0	0	0	0	0	14,708	2,547	0
Taylor	0	0	0	0	2,724	7,136	1,782	0
Union	0	0	0	0	0	3,990	881	0
Volusia	0	0	0	0	0	190,343	52,515	0
Wakulla	0	0	0	0	0	12,601	1,017	0
Walton	0	0	0	0	188	20,899	1,385	0
Washington	0	0	0	0	0	7,973	3,481	94
TOTAL	615,606	62,093	3,159,394	2,403,047	376,833	3,993,751	792,457	762

FY22/23 Trips by Service Type

County	Other				Total Trips by Service Type	Trips By Provider Type			Total Trips by Provider Type
	Taxi	TNC	Volunteer	School Board (School Bus)		CTC Trips	Operator Trips	CC Trips	
Alachua	0	0	0	0	56,891	56,891	0	0	56,891
Baker	0	0	0	0	22,459	22,459	0	0	22,459
Bay	0	0	0	0	60,961	0	48,713	12,248	60,961
Bradford	0	0	0	0	39,240	10,576	0	28,664	39,240
Brevard	0	0	0	14,066	542,259	542,259	0	0	542,259
Broward	0	0	0	0	1,415,433	217,164	776,772	421,497	1,415,433
Calhoun	0	0	0	0	11,416	11,416	0	0	11,416
Charlotte	0	0	0	0	23,324	23,324	0	0	23,324
Citrus	0	0	0	0	88,544	26,697	0	61,847	88,544
Clay	0	0	0	0	39,058	0	39,058	0	39,058
Collier	0	0	0	0	133,799	0	104,025	29,774	133,799
Columbia	0	0	0	0	14,527	14,203	0	324	14,527
Desoto	0	0	0	0	34,888	0	34,888	0	34,888
Dixie	0	0	0	0	7,387	7,387	0	0	7,387
Duval	0	0	0	0	222,894	0	222,894	0	222,894
Escambia	0	0	0	0	110,719	0	110,719	0	110,719
Flagler	0	0	0	0	80,538	80,538	0	0	80,538
Franklin	0	0	0	0	2,795	2,795	0	0	2,795
Gadsden	0	0	0	0	72,217	72,217	0	0	72,217
Gilchrist	0	0	0	0	5,094	5,094	0	0	5,094
Glades	0	0	0	0	3,011	903	2,108	0	3,011
Gulf	0	0	0	0	15,254	15,254	0	0	15,254
Hamilton	0	0	0	0	11,889	11,889	0	0	11,889
Hardee	0	0	0	0	29,015	0	4,609	24,406	29,015
Hendry	0	0	0	0	9,072	0	5,207	3,865	9,072
Hernando	0	0	0	0	67,353	12,685	0	54,668	67,353
Highlands	0	0	0	0	60,936	0	35,523	25,413	60,936
Hillsborough	5	0	0	0	788,559	431,076	5	357,478	788,559
Holmes	0	0	0	0	11,140	11,000	140	0	11,140
Indian River	0	0	0	0	71,052	31,541	13,275	26,236	71,052
Jackson	0	0	0	0	36,641	36,641	0	0	36,641
Jefferson	0	0	0	0	16,707	16,707	0	0	16,707
Lafayette	0	0	0	0	2,162	2,162	0	0	2,162
Lake	0	0	0	0	126,032	0	59,987	66,045	126,032

FY22/23 Trips by Service Type

County	Other				Total Trips by Service Type	Trips By Provider Type			Total Trips by Provider Type
	Taxi	TNC	Volunteer	School Board (School Bus)		CTC Trips	Operator Trips	CC Trips	
Lee	0	0	0	0	103,415	27,818	0	75,597	103,415
Leon	40,418	0	0	0	120,996	44,205	76,791	0	120,996
Levy	0	0	0	0	21,268	21,268	0	0	21,268
Liberty	0	0	0	0	6,153	6,153	0	0	6,153
Madison	0	0	0	0	12,799	12,799	0	0	12,799
Manatee	0	0	0	0	100,098	69,056	0	31,042	100,098
Marion	0	0	0	0	87,774	72,135	0	15,639	87,774
Martin	0	0	0	0	61,610	0	22,215	39,395	61,610
Miami-Dade	0	0	0	0	1,705,416	1,135,335	0	570,081	1,705,416
Monroe	0	0	0	0	34,781	4,286	0	30,495	34,781
Nassau	0	0	0	0	60,643	59,130	1,513	0	60,643
Okaloosa	0	0	0	0	49,748	0	49,748	0	49,748
Okeechobee	0	0	0	0	8,641	0	8,641	0	8,641
Orange	0	32,354	0	0	831,379	249,326	412,610	169,443	831,379
Osceola	0	3,465	0	0	222,944	73,399	107,165	42,380	222,944
Palm Beach	0	0	0	0	744,464	0	744,464	0	744,464
Pasco	0	0	0	0	147,368	72,740	0	74,628	147,368
Pinellas	6,499	11,479	0	0	1,509,482	1,107,947	364,581	36,954	1,509,482
Polk	0	0	0	0	331,421	280,426	0	50,995	331,421
Putnam	0	0	2,446	0	67,914	67,914	0	0	67,914
Saint Johns	0	0	0	0	150,286	150,286	0	0	150,286
Saint Lucie	23,604	33,521	0	0	177,065	0	144,913	32,152	177,065
Santa Rosa	0	0	0	0	18,068	18,068	0	0	18,068
Sarasota	0	6,073	0	0	179,144	0	153,001	26,143	179,144
Seminole	0	4,848	0	0	227,639	80,983	119,941	26,715	227,639
Sumter	0	0	0	0	44,675	0	44,675	0	44,675
Suwannee	0	0	0	0	17,255	9,160	0	8,095	17,255
Taylor	0	0	0	0	11,642	11,642	0	0	11,642
Union	0	0	0	0	4,871	4,871	0	0	4,871
Volusia	36,371	0	0	0	279,229	132,435	88,758	58,036	279,229
Wakulla	0	5,177	0	0	18,795	13,618	5,177	0	18,795
Walton	0	0	0	0	22,472	22,472	0	0	22,472
Washington	0	0	0	0	11,548	11,454	94	0	11,548
TOTAL	106,897	96,917	2,446	14,066	11,624,269	5,421,804	3,802,210	2,400,255	11,624,269

2022-2023 Trips by Purpose

FY22/23 Trips by Purpose

County	Medical			Employment			Education, Training, Daycare		
	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total
Alachua	32,189	0	32,189	10,582	0	10,582	808	0	808
Baker	10,588	0	10,588	1,590	0	1,590	5,144	0	5,144
Bay	11,729	0	11,729	7,918	0	7,918	0	12,248	12,248
Bradford	9,513	854	10,367	0	0	0	0	27,810	27,810
Brevard	61,735	0	61,735	214,497	0	214,497	187,005	0	187,005
Broward	193,866	60,516	254,382	78,076	3,079	81,155	96,347	191,220	287,567
Calhoun	7,014	0	7,014	65	0	65	1,082	0	1,082
Charlotte	6,064	0	6,064	6,764	0	6,764	3,265	0	3,265
Citrus	7,046	30,923	37,969	4,937	13,606	18,543	1,165	15,463	16,628
Clay	3,803	0	3,803	1,399	0	1,399	1,749	0	1,749
Collier	30,953	0	30,953	20,987	0	20,987	32,523	29,774	62,297
Columbia	4,642	80	4,722	107	0	107	8,279	0	8,279
Desoto	5,183	0	5,183	196	0	196	2	0	2
Dixie	6,638	0	6,638	0	0	0	2	0	2
Duval	49,747	0	49,747	57,990	0	57,990	20,151	0	20,151
Escambia	33,859	0	33,859	63,825	0	63,825	4,466	0	4,466
Flagler	19,610	0	19,610	13,435	0	13,435	36,597	0	36,597
Franklin	2,668	0	2,668	11	0	11	4	0	4
Gadsden	9,292	0	9,292	35,596	0	35,596	11,908	0	11,908
Gilchrist	4,788	0	4,788	0	0	0	0	0	0
Glades	2,226	0	2,226	0	0	0	127	0	127
Gulf	5,019	0	5,019	4,636	0	4,636	1,257	0	1,257
Hamilton	1,002	0	1,002	0	0	0	8,038	0	8,038
Hardee	2,530	1,011	3,541	421	0	421	98	17,525	17,623
Hendry	4,924	0	4,924	78	0	78	8	3,865	3,873
Hernando	8,877	1,640	10,517	459	2,187	2,646	911	49,748	50,659
Highlands	23,914	2,033	25,947	5,839	0	5,839	1,645	18,297	19,942
Hillsborough	53,309	75,999	129,308	13,237	39,766	53,003	6,409	150,856	157,265
Holmes	2,398	0	2,398	1,291	0	1,291	6,140	0	6,140
Indian River	24,648	589	25,237	4,929	520	5,449	2,711	23,444	26,155
Jackson	21,554	0	21,554	9,032	0	9,032	1,133	0	1,133
Jefferson	4,695	0	4,695	2,660	0	2,660	512	0	512
Lafayette	1,867	0	1,867	0	0	0	0	0	0
Lake	33,609	1,191	34,800	4,952	279	5,231	10,493	35,039	45,532

FY22/23 Trips by Purpose

County	Medical			Employment			Education, Training, Daycare		
	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total
Lee	11,343	17,274	28,617	8,465	0	8,465	3,094	56,765	59,859
Leon	28,071	0	28,071	32,067	0	32,067	19,871	0	19,871
Levy	7,172	0	7,172	1	0	1	11,985	0	11,985
Liberty	2,806	0	2,806	609	0	609	42	0	42
Madison	4,801	0	4,801	3,713	0	3,713	2,517	0	2,517
Manatee	25,248	0	25,248	11,897	458	12,355	17,427	21,376	38,803
Marion	40,482	0	40,482	4,395	162	4,557	5,013	15,477	20,490
Martin	16,255	1,095	17,350	990	1,490	2,480	383	31,648	32,031
Miami-Dade	0	85,081	85,081	0	1,658	1,658	0	178,886	178,886
Monroe	2,507	8,050	10,557	29	1,842	1,871	0	16,175	16,175
Nassau	29,654	0	29,654	3,916	0	3,916	6,526	0	6,526
Okaloosa	21,945	0	21,945	20,463	0	20,463	872	0	872
Okeechobee	5,772	0	5,772	87	0	87	107	0	107
Orange	149,228	10,688	159,916	107,885	0	107,885	39,528	113,688	153,216
Osceola	32,815	244	33,059	28,608	0	28,608	8,141	29,553	37,694
Palm Beach	102,371	0	102,371	185,479	0	185,479	254,133	0	254,133
Pasco	17,999	9,134	27,133	16,901	4,307	21,208	10,278	46,073	56,351
Pinellas	601,941	9,937	611,878	425,570	1,217	426,787	203,577	10,639	214,216
Polk	64,985	1,244	66,229	7,412	361	7,773	43,310	37,838	81,148
Putnam	15,672	0	15,672	9,559	0	9,559	10,057	0	10,057
Saint Johns	21,349	0	21,349	2,518	0	2,518	2,189	0	2,189
Saint Lucie	62,044	12,224	74,268	16,587	1,595	18,182	34,216	5,682	39,898
Santa Rosa	7,656	0	7,656	8,297	0	8,297	345	0	345
Sarasota	38,596	3,163	41,759	25,509	0	25,509	54,281	22,862	77,143
Seminole	38,147	8,575	46,722	31,511	0	31,511	14,483	5,626	20,109
Sumter	8,314	0	8,314	10,050	0	10,050	13,074	0	13,074
Suwannee	3,964	0	3,964	984	0	984	1,397	8,095	9,492
Taylor	4,080	0	4,080	1,609	0	1,609	1,806	0	1,806
Union	4,594	0	4,594	0	0	0	0	0	0
Volusia	85,223	4,062	89,285	52,345	14	52,359	49,822	42,706	92,528
Wakulla	5,332	0	5,332	6,006	0	6,006	1,218	0	1,218
Walton	6,816	0	6,816	3,959	0	3,959	5,451	0	5,451
Washington	4,026	0	4,026	3,275	0	3,275	683	0	683
TOTAL	2,172,707	345,607	2,518,314	1,596,205	72,541	1,668,746	1,265,805	1,218,378	2,484,183

FY22/23 Trips by Purpose

County	Nutritional			Life-Sustaining Other			System Total		
	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total
Alachua	1,642	0	1,642	11,670	0	11,670	56,891	0	56,891
Baker	4,190	0	4,190	947	0	947	22,459	0	22,459
Bay	4,719	0	4,719	24,347	0	24,347	48,713	12,248	60,961
Bradford	459	0	459	604	0	604	10,576	28,664	39,240
Brevard	3,055	0	3,055	75,967	0	75,967	542,259	0	542,259
Broward	76,635	56,156	132,791	549,012	110,526	659,538	993,936	421,497	1,415,433
Calhoun	2,647	0	2,647	608	0	608	11,416	0	11,416
Charlotte	1,633	0	1,633	5,598	0	5,598	23,324	0	23,324
Citrus	8,957	1,236	10,193	4,592	619	5,211	26,697	61,847	88,544
Clay	977	0	977	31,130	0	31,130	39,058	0	39,058
Collier	271	0	271	19,291	0	19,291	104,025	29,774	133,799
Columbia	17	0	17	1,158	244	1,402	14,203	324	14,527
Desoto	123	0	123	29,384	0	29,384	34,888	0	34,888
Dixie	210	0	210	537	0	537	7,387	0	7,387
Duval	4,101	0	4,101	90,905	0	90,905	222,894	0	222,894
Escambia	4,663	0	4,663	3,906	0	3,906	110,719	0	110,719
Flagler	7,652	0	7,652	3,244	0	3,244	80,538	0	80,538
Franklin	15	0	15	97	0	97	2,795	0	2,795
Gadsden	113	0	113	15,308	0	15,308	72,217	0	72,217
Gilchrist	26	0	26	280	0	280	5,094	0	5,094
Glades	18	0	18	640	0	640	3,011	0	3,011
Gulf	3,674	0	3,674	668	0	668	15,254	0	15,254
Hamilton	1,785	0	1,785	1,064	0	1,064	11,889	0	11,889
Hardee	1,530	1,208	2,738	30	4,662	4,692	4,609	24,406	29,015
Hendry	18	0	18	179	0	179	5,207	3,865	9,072
Hernando	2,036	0	2,036	402	1,093	1,495	12,685	54,668	67,353
Highlands	3,257	0	3,257	868	5,083	5,951	35,523	25,413	60,936
Hillsborough	277,710	3,253	280,963	80,416	87,604	168,020	431,081	357,478	788,559
Holmes	5	0	5	1,306	0	1,306	11,140	0	11,140
Indian River	250	0	250	12,278	1,683	13,961	44,816	26,236	71,052
Jackson	2,558	0	2,558	2,364	0	2,364	36,641	0	36,641
Jefferson	3,950	0	3,950	4,890	0	4,890	16,707	0	16,707
Lafayette	6	0	6	289	0	289	2,162	0	2,162
Lake	4,984	4,088	9,072	5,949	25,448	31,397	59,987	66,045	126,032

FY22/23 Trips by Purpose

County	Nutritional			Life-Sustaining Other			System Total		
	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total
Lee	557	1,326	1,883	4,359	232	4,591	27,818	75,597	103,415
Leon	492	0	492	40,495	0	40,495	120,996	0	120,996
Levy	547	0	547	1,563	0	1,563	21,268	0	21,268
Liberty	242	0	242	2,454	0	2,454	6,153	0	6,153
Madison	754	0	754	1,014	0	1,014	12,799	0	12,799
Manatee	3,965	0	3,965	10,519	9,208	19,727	69,056	31,042	100,098
Marion	17,291	0	17,291	4,954	0	4,954	72,135	15,639	87,774
Martin	1,008	0	1,008	3,579	5,162	8,741	22,215	39,395	61,610
Miami-Dade	0	113,243	113,243	1,135,335	191,213	1,326,548	1,135,335	570,081	1,705,416
Monroe	0	876	876	1,750	3,552	5,302	4,286	30,495	34,781
Nassau	11,130	0	11,130	9,417	0	9,417	60,643	0	60,643
Okaloosa	2,633	0	2,633	3,835	0	3,835	49,748	0	49,748
Okeechobee	2,500	0	2,500	175	0	175	8,641	0	8,641
Orange	382	32,620	33,002	364,913	12,447	377,360	661,936	169,443	831,379
Osceola	23	12,249	12,272	110,977	334	111,311	180,564	42,380	222,944
Palm Beach	62,371	0	62,371	140,110	0	140,110	744,464	0	744,464
Pasco	5,307	3,015	8,322	22,255	12,099	34,354	72,740	74,628	147,368
Pinellas	79,084	6,109	85,193	162,356	9,052	171,408	1,472,528	36,954	1,509,482
Polk	6,400	395	6,795	158,319	11,157	169,476	280,426	50,995	331,421
Putnam	6,257	0	6,257	26,369	0	26,369	67,914	0	67,914
Saint Johns	11,657	0	11,657	112,573	0	112,573	150,286	0	150,286
Saint Lucie	3,128	3,393	6,521	28,938	9,258	38,196	144,913	32,152	177,065
Santa Rosa	8	0	8	1,762	0	1,762	18,068	0	18,068
Sarasota	865	92	957	33,750	26	33,776	153,001	26,143	179,144
Seminole	232	6,478	6,710	116,551	6,036	122,587	200,924	26,715	227,639
Sumter	3,409	0	3,409	9,828	0	9,828	44,675	0	44,675
Suwannee	7	0	7	2,808	0	2,808	9,160	8,095	17,255
Taylor	1,329	0	1,329	2,818	0	2,818	11,642	0	11,642
Union	119	0	119	158	0	158	4,871	0	4,871
Volusia	13,489	610	14,099	20,314	10,644	30,958	221,193	58,036	279,229
Wakulla	5,717	0	5,717	522	0	522	18,795	0	18,795
Walton	179	0	179	6,067	0	6,067	22,472	0	22,472
Washington	4	0	4	3,560	0	3,560	11,548	0	11,548
TOTAL	664,972	246,347	911,319	3,524,325	517,382	4,041,707	9,224,014	2,400,255	11,624,269

2022-2023 Trips by Passenger Type

FY22/23 Trips by Passenger Type

County	Older Adults			Children at Risk			Persons with Disabilities		
	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total
Alachua	15,818	0	15,818	5,619	0	5,619	15,116	0	15,116
Baker	10,384	0	10,384	0	0	0	5,360	0	5,360
Bay	11,778	0	11,778	140	12,248	12,388	11,971	0	11,971
Bradford	6,163	0	6,163	41	0	41	1,556	28,664	30,220
Brevard	169,944	0	169,944	42,353	0	42,353	95,689	0	95,689
Broward	344,321	58,463	402,784	0	29,986	29,986	432,451	243,589	676,040
Calhoun	8,619	0	8,619	93	0	93	803	0	803
Charlotte	9,680	0	9,680	2,706	0	2,706	5,714	0	5,714
Citrus	10,356	0	10,356	133	0	133	7,389	61,847	69,236
Clay	19,922	0	19,922	0	0	0	16,402	0	16,402
Collier	6,414	0	6,414	346	0	346	45,512	29,774	75,286
Columbia	5,167	324	5,491	0	0	0	1,000	0	1,000
Desoto	4,163	0	4,163	0	0	0	226	0	226
Dixie	3,463	0	3,463	62	0	62	759	0	759
Duval	0	0	0	0	0	0	222,894	0	222,894
Escambia	20,036	0	20,036	0	0	0	65,683	0	65,683
Flagler	42,239	0	42,239	0	0	0	21,017	0	21,017
Franklin	1,332	0	1,332	11	0	11	0	0	0
Gadsden	8,777	0	8,777	31	0	31	4,423	0	4,423
Gilchrist	2,893	0	2,893	31	0	31	1,509	0	1,509
Glades	621	0	621	0	0	0	764	0	764
Gulf	9,472	0	9,472	61	0	61	10	0	10
Hamilton	2,730	0	2,730	7,447	0	7,447	22	0	22
Hardee	3,027	0	3,027	0	0	0	1,196	24,406	25,602
Hendry	1,319	0	1,319	0	0	0	3,357	3,865	7,222
Hernando	9,775	16,400	26,175	16	0	16	2,451	26,241	28,692
Highlands	24,783	0	24,783	0	0	0	7,253	25,413	32,666
Hillsborough	2,151	511	2,662	0	520	520	44,469	350,861	395,330
Holmes	1,433	0	1,433	6,095	0	6,095	3,479	0	3,479
Indian River	11,653	0	11,653	0	0	0	33,163	25,784	58,947
Jackson	2,132	0	2,132	20	0	20	15,673	0	15,673
Jefferson	1,392	0	1,392	44	0	44	5,586	0	5,586
Lafayette	1,264	0	1,264	185	0	185	571	0	571
Lake	36,904	1,364	38,268	1	0	1	7,195	64,681	71,876

FY22/23 Trips By Passenger Type

County	Older Adults			Children at Risk			Persons with Disabilities		
	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total
Lee	6,646	63,590	70,236	0	0	0	19,867	12,007	31,874
Leon	42,349	0	42,349	1,791	0	1,791	58,296	0	58,296
Levy	9,067	0	9,067	0	0	0	680	0	680
Liberty	3,690	0	3,690	27	0	27	0	0	0
Madison	4,609	0	4,609	12	0	12	2,052	0	2,052
Manatee	588	8,439	9,027	1	0	1	55,910	16,644	72,554
Marion	8,658	0	8,658	91	0	91	57,523	15,639	73,162
Martin	15,666	6,410	22,076	0	0	0	6,169	32,686	38,855
Miami-Dade	0	186,648	186,648	0	9,108	9,108	0	267,073	267,073
Monroe	1,731	14,497	16,228	0	156	156	535	15,842	16,377
Nassau	40,409	0	40,409	62	0	62	8,435	0	8,435
Okaloosa	20,556	0	20,556	518	0	518	12,724	0	12,724
Okeechobee	6,417	0	6,417	0	0	0	1,191	0	1,191
Orange	168,452	38,624	207,076	12,735	0	12,735	158,529	130,819	289,348
Osceola	38,030	244	38,274	4,464	0	4,464	35,184	27,613	62,797
Palm Beach	362,611	0	362,611	0	0	0	362,585	0	362,585
Pasco	32,774	11,404	44,178	1,812	178	1,990	6,363	43,970	50,333
Pinellas	62,446	3,534	65,980	0	11	11	281,042	27,378	308,420
Polk	2,954	0	2,954	21,080	0	21,080	68,977	50,995	119,972
Putnam	0	0	0	0	0	0	9,573	0	9,573
Saint Johns	13,575	0	13,575	2	0	2	24,819	0	24,819
Saint Lucie	54,020	20,539	74,559	0	2,204	2,204	86,245	5,910	92,155
Santa Rosa	7,452	0	7,452	0	0	0	7,206	0	7,206
Sarasota	0	0	0	0	0	0	153,001	25,218	178,219
Seminole	47,494	13,209	60,703	3,925	0	3,925	48,944	12,449	61,393
Sumter	18,067	0	18,067	1,241	0	1,241	8,786	0	8,786
Suwannee	3,776	0	3,776	0	0	0	601	8,095	8,696
Taylor	2,022	0	2,022	18	0	18	3,770	0	3,770
Union	3,261	0	3,261	36	0	36	881	0	881
Volusia	4,068	37,182	41,250	0	0	0	217,125	20,854	237,979
Wakulla	4,037	0	4,037	21	0	21	753	0	753
Walton	9,430	0	9,430	5,451	0	5,451	7,334	0	7,334
Washington	4,301	0	4,301	30	0	30	6,988	0	6,988
TOTAL	1,809,281	481,382	2,290,663	118,752	54,411	173,163	2,792,751	1,598,317	4,391,068

FY22/23 Trips by Passenger Type

County	Low Income			Other			System Total		
	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total
Alachua	20,338	0	20,338	0	0	0	56,891	0	56,891
Baker	3,029	0	3,029	3,686	0	3,686	22,459	0	22,459
Bay	9,061	0	9,061	15,763	0	15,763	48,713	12,248	60,961
Bradford	2,816	0	2,816	0	0	0	10,576	28,664	39,240
Brevard	168,281	0	168,281	65,992	0	65,992	542,259	0	542,259
Broward	217,164	89,459	306,623	0	0	0	993,936	421,497	1,415,433
Calhoun	804	0	804	1,097	0	1,097	11,416	0	11,416
Charlotte	3,405	0	3,405	1,819	0	1,819	23,324	0	23,324
Citrus	5,084	0	5,084	3,735	0	3,735	26,697	61,847	88,544
Clay	2,734	0	2,734	0	0	0	39,058	0	39,058
Collier	51,753	0	51,753	0	0	0	104,025	29,774	133,799
Columbia	0	0	0	8,036	0	8,036	14,203	324	14,527
Desoto	1,124	0	1,124	29,375	0	29,375	34,888	0	34,888
Dixie	3,103	0	3,103	0	0	0	7,387	0	7,387
Duval	0	0	0	0	0	0	222,894	0	222,894
Escambia	19,165	0	19,165	5,835	0	5,835	110,719	0	110,719
Flagler	13,524	0	13,524	3,758	0	3,758	80,538	0	80,538
Franklin	45	0	45	1,407	0	1,407	2,795	0	2,795
Gadsden	32,797	0	32,797	26,189	0	26,189	72,217	0	72,217
Gilchrist	661	0	661	0	0	0	5,094	0	5,094
Glades	1,626	0	1,626	0	0	0	3,011	0	3,011
Gulf	2,903	0	2,903	2,808	0	2,808	15,254	0	15,254
Hamilton	0	0	0	1,690	0	1,690	11,889	0	11,889
Hardee	376	0	376	10	0	10	4,609	24,406	29,015
Hendry	474	0	474	57	0	57	5,207	3,865	9,072
Hernando	443	8,747	9,190	0	3,280	3,280	12,685	54,668	67,353
Highlands	3,452	0	3,452	35	0	35	35,523	25,413	60,936
Hillsborough	383,663	4,160	387,823	798	1,426	2,224	431,081	357,478	788,559
Holmes	133	0	133	0	0	0	11,140	0	11,140
Indian River	0	452	452	0	0	0	44,816	26,236	71,052
Jackson	17,630	0	17,630	1,186	0	1,186	36,641	0	36,641
Jefferson	4,782	0	4,782	4,903	0	4,903	16,707	0	16,707
Lafayette	142	0	142	0	0	0	2,162	0	2,162
Lake	11,858	0	11,858	4,029	0	4,029	59,987	66,045	126,032

FY22/23 Trips by Passenger Type

County	Low Income			Other			System Total		
	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total
Lee	1,305	0	1,305	0	0	0	27,818	75,597	103,415
Leon	10,018	0	10,018	8,542	0	8,542	120,996	0	120,996
Levy	11,521	0	11,521	0	0	0	21,268	0	21,268
Liberty	0	0	0	2,436	0	2,436	6,153	0	6,153
Madison	3,601	0	3,601	2,525	0	2,525	12,799	0	12,799
Manatee	6,438	0	6,438	6,119	5,959	12,078	69,056	31,042	100,098
Marion	5,848	0	5,848	15	0	15	72,135	15,639	87,774
Martin	380	32	412	0	267	267	22,215	39,395	61,610
Miami-Dade	1,135,334	36,616	1,171,950	1	70,636	70,637	1,135,335	570,081	1,705,416
Monroe	2,020	0	2,020	0	0	0	4,286	30,495	34,781
Nassau	5,488	0	5,488	6,249	0	6,249	60,643	0	60,643
Okaloosa	15,950	0	15,950	0	0	0	49,748	0	49,748
Okeechobee	991	0	991	42	0	42	8,641	0	8,641
Orange	6,452	0	6,452	315,768	0	315,768	661,936	169,443	831,379
Osceola	1,656	14,523	16,179	101,230	0	101,230	180,564	42,380	222,944
Palm Beach	15,931	0	15,931	3,337	0	3,337	744,464	0	744,464
Pasco	30,627	9,907	40,534	1,164	9,169	10,333	72,740	74,628	147,368
Pinellas	1,129,040	5,973	1,135,013	0	58	58	1,472,528	36,954	1,509,482
Polk	118,217	0	118,217	69,198	0	69,198	280,426	50,995	331,421
Putnam	58,341	0	58,341	0	0	0	67,914	0	67,914
Saint Johns	0	0	0	111,890	0	111,890	150,286	0	150,286
Saint Lucie	2,171	657	2,828	2,477	2,842	5,319	144,913	32,152	177,065
Santa Rosa	3,410	0	3,410	0	0	0	18,068	0	18,068
Sarasota	0	925	925	0	0	0	153,001	26,143	179,144
Seminole	1,518	696	2,214	99,043	361	99,404	200,924	26,715	227,639
Sumter	9,144	0	9,144	7,437	0	7,437	44,675	0	44,675
Suwannee	0	0	0	4,783	0	4,783	9,160	8,095	17,255
Taylor	3,799	0	3,799	2,033	0	2,033	11,642	0	11,642
Union	693	0	693	0	0	0	4,871	0	4,871
Volusia	0	0	0	0	0	0	221,193	58,036	279,229
Wakulla	166	0	166	13,818	0	13,818	18,795	0	18,795
Walton	257	0	257	0	0	0	22,472	0	22,472
Washington	229	0	229	0	0	0	11,548	0	11,548
TOTAL	3,562,915	172,147	3,735,062	940,315	93,998	1,034,313	9,224,014	2,400,255	11,624,269

2022-2023 Trips by Revenue Source

FY22/23 Trips by Revenue Source

County	AHCA			APD			CTD			DEO		
	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total
Alachua	0	0	0	0	0	0	12,034	0	12,034	0	0	0
Baker	3,029	0	3,029	0	0	0	6,286	0	6,286	0	0	0
Bay	49	0	49	13,748	0	13,748	20,013	0	20,013	0	0	0
Bradford	4,915	0	4,915	0	28,664	28,664	4,530	0	4,530	0	0	0
Brevard	0	0	0	23,682	0	23,682	54,289	0	54,289	0	0	0
Broward	0	96,269	96,269	0	71,415	71,415	424,961	0	424,961	0	0	0
Calhoun	6,170	0	6,170	0	0	0	2,580	0	2,580	0	0	0
Charlotte	0	0	0	0	0	0	18,595	0	18,595	0	0	0
Citrus	0	0	0	0	56,280	56,280	22,256	0	22,256	0	0	0
Clay	0	0	0	0	0	0	16,402	0	16,402	0	0	0
Collier	0	0	0	0	26,724	26,724	24,306	0	24,306	0	0	0
Columbia	0	0	0	5,772	0	5,772	5,684	0	5,684	0	0	0
Desoto	0	0	0	0	0	0	2,212	0	2,212	0	0	0
Dixie	3,441	0	3,441	0	0	0	3,354	0	3,354	0	0	0
Duval	0	0	0	0	0	0	19,569	0	19,569	0	0	0
Escambia	0	0	0	0	0	0	27,211	0	27,211	0	0	0
Flagler	0	0	0	0	0	0	47,516	0	47,516	0	0	0
Franklin	1,779	0	1,779	0	0	0	1,016	0	1,016	0	0	0
Gadsden	4,373	0	4,373	2,034	0	2,034	15,707	0	15,707	0	0	0
Gilchrist	3,117	0	3,117	0	0	0	1,621	0	1,621	0	0	0
Glades	0	0	0	0	0	0	2,108	0	2,108	0	0	0
Gulf	2,297	0	2,297	4,302	0	4,302	5,440	0	5,440	0	0	0
Hamilton	0	0	0	0	0	0	4,766	0	4,766	0	0	0
Hardee	0	0	0	0	24,406	24,406	959	0	959	0	0	0
Hendry	0	0	0	0	3,203	3,203	3,677	0	3,677	0	0	0
Hernando	0	0	0	0	21,867	21,867	10,965	0	10,965	0	0	0
Highlands	0	0	0	0	12,238	12,238	14,682	0	14,682	0	0	0
Hillsborough	0	1,679	1,679	0	143,190	143,190	375,019	0	375,019	0	0	0
Holmes	8	0	8	1,542	0	1,542	3,441	0	3,441	0	0	0
Indian River	0	0	0	0	23,438	23,438	13,275	0	13,275	0	0	0
Jackson	16,370	0	16,370	6,428	0	6,428	10,985	0	10,985	0	0	0
Jefferson	1,379	0	1,379	1,700	0	1,700	11,113	0	11,113	0	0	0
Lafayette	708	0	708	0	0	0	1,293	0	1,293	0	0	0
Lake	0	0	0	4,348	30,525	34,873	25,489	0	25,489	0	0	0

FY22/23 Trips by Revenue Source

County	AHCA			APD			CTD			DEO		
	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total
Lee	0	34,758	34,758	0	1,999	1,999	27,252	0	27,252	0	0	0
Leon	0	0	0	6,996	0	6,996	29,213	0	29,213	0	0	0
Levy	0	0	0	3,040	0	3,040	6,125	0	6,125	0	0	0
Liberty	2,709	0	2,709	0	0	0	3,241	0	3,241	0	0	0
Madison	3,363	0	3,363	1,522	0	1,522	4,973	0	4,973	0	0	0
Manatee	0	0	0	13,612	15,131	28,743	6,438	0	6,438	0	0	0
Marion	0	0	0	0	13,879	13,879	23,665	0	23,665	0	0	0
Martin	0	0	0	0	25,185	25,185	22,215	0	22,215	0	0	0
Miami-Dade	0	28,995	28,995	0	98,290	98,290	1,135,334	0	1,135,334	0	0	0
Monroe	0	13,113	13,113	0	0	0	4,286	0	4,286	0	0	0
Nassau	0	0	0	0	0	0	54,588	0	54,588	0	0	0
Okaloosa	7,875	0	7,875	0	0	0	24,391	0	24,391	0	0	0
Okeechobee	0	0	0	0	0	0	2,290	0	2,290	0	0	0
Orange	0	2,973	2,973	0	92,365	92,365	105,713	0	105,713	0	0	0
Osceola	0	0	0	0	26,711	26,711	25,153	0	25,153	0	0	0
Palm Beach	0	0	0	0	0	0	91,398	0	91,398	0	0	0
Pasco	0	11,629	11,629	0	23,935	23,935	55,621	0	55,621	0	0	0
Pinellas	0	1,059	1,059	69,329	10,252	79,581	1,110,675	0	1,110,675	0	0	0
Polk	0	7,703	7,703	0	26,450	26,450	107,338	0	107,338	0	0	0
Putnam	528	0	528	13,232	0	13,232	28,511	0	28,511	0	0	0
Saint Johns	0	0	0	0	0	0	27,359	0	27,359	0	0	0
Saint Lucie	0	612	612	0	361	361	27,808	0	27,808	0	0	0
Santa Rosa	0	0	0	2,424	0	2,424	10,818	0	10,818	0	0	0
Sarasota	0	2,376	2,376	0	0	0	52,387	0	52,387	0	0	0
Seminole	0	0	0	0	5,626	5,626	23,412	0	23,412	0	0	0
Sumter	0	0	0	12,163	0	12,163	25,335	0	25,335	0	0	0
Suwannee	0	0	0	1,028	8,095	9,123	4,237	0	4,237	0	0	0
Taylor	1,327	0	1,327	526	0	526	6,664	0	6,664	0	0	0
Union	2,311	0	2,311	0	0	0	2,161	0	2,161	0	0	0
Volusia	0	0	0	0	14,017	14,017	30,629	0	30,629	0	0	0
Wakulla	1,114	0	1,114	0	0	0	12,502	0	12,502	0	0	0
Walton	0	0	0	1,334	0	1,334	15,493	0	15,493	0	0	0
Washington	101	0	101	4,628	0	4,628	6,773	0	6,773	0	0	0
TOTAL	66,963	201,166	268,129	193,390	804,246	997,636	4,327,352	0	4,327,352	0	0	0

FY22/23 Trips by Revenue Source

County	DCF			DOE			DOEA			DOH		
	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total
Alachua	0	0	0	0	0	0	890	0	890	0	0	0
Baker	0	0	0	0	0	0	0	0	0	0	0	0
Bay	0	0	0	0	0	0	6,211	0	6,211	0	0	0
Bradford	0	0	0	0	0	0	115	0	115	0	0	0
Brevard	0	0	0	17,880	0	17,880	6,036	0	6,036	0	0	0
Broward	0	1,336	1,336	0	59,213	59,213	0	37,042	37,042	0	0	0
Calhoun	0	0	0	0	0	0	2,617	0	2,617	0	0	0
Charlotte	0	0	0	0	0	0	1,403	0	1,403	0	0	0
Citrus	0	0	0	0	0	0	0	0	0	0	0	0
Clay	0	0	0	0	0	0	0	0	0	0	0	0
Collier	0	0	0	0	0	0	45	0	45	0	0	0
Columbia	0	0	0	643	0	643	0	323	323	0	0	0
Desoto	0	0	0	0	0	0	0	0	0	0	0	0
Dixie	0	0	0	0	0	0	60	0	60	0	0	0
Duval	0	0	0	0	0	0	0	0	0	0	0	0
Escambia	0	0	0	1,017	0	1,017	6,247	0	6,247	0	0	0
Flagler	0	0	0	0	0	0	20,999	0	20,999	0	0	0
Franklin	0	0	0	0	0	0	0	0	0	0	0	0
Gadsden	0	0	0	395	0	395	0	0	0	6	0	6
Gilchrist	0	0	0	0	0	0	0	0	0	0	0	0
Glades	0	0	0	0	0	0	0	0	0	0	0	0
Gulf	0	0	0	0	0	0	3,215	0	3,215	0	0	0
Hamilton	0	0	0	0	0	0	0	0	0	22	0	22
Hardee	0	0	0	0	0	0	969	0	969	0	0	0
Hendry	0	0	0	0	0	0	0	0	0	0	0	0
Hernando	0	0	0	0	0	0	1,720	0	1,720	0	0	0
Highlands	0	0	0	0	0	0	2,322	0	2,322	0	0	0
Hillsborough	0	10,282	10,282	0	0	0	15,330	0	15,330	0	0	0
Holmes	0	0	0	25	0	25	0	0	0	0	0	0
Indian River	0	0	0	0	0	0	0	0	0	0	0	0
Jackson	0	0	0	0	0	0	2,553	0	2,553	0	0	0
Jefferson	0	0	0	0	0	0	0	0	0	4	0	4
Lafayette	0	0	0	0	0	0	0	0	0	0	0	0
Lake	0	0	0	0	0	0	2,480	0	2,480	0	0	0

FY22/23 Trips by Revenue Source

County	DCF			DOE			DOEA			DOH		
	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total
Lee	0	0	0	0	0	0	0	0	0	0	0	0
Leon	0	0	0	0	0	0	0	0	0	0	0	0
Levy	0	0	0	0	0	0	794	0	794	0	0	0
Liberty	0	0	0	0	0	0	203	0	203	0	0	0
Madison	0	0	0	0	0	0	0	0	0	4	0	4
Manatee	0	0	0	0	0	0	588	8,439	9,027	0	0	0
Marion	0	0	0	0	0	0	0	0	0	0	0	0
Martin	0	0	0	0	0	0	0	0	0	0	31	31
Miami-Dade	0	5,733	5,733	0	5,172	5,172	0	78,099	78,099	0	0	0
Monroe	0	2,985	2,985	0	0	0	0	0	0	0	0	0
Nassau	0	0	0	0	0	0	0	0	0	0	0	0
Okaloosa	0	0	0	16	0	16	2,405	0	2,405	0	0	0
Okeechobee	0	0	0	0	0	0	1,121	0	1,121	0	0	0
Orange	0	0	0	0	0	0	0	15,983	15,983	0	0	0
Osceola	0	0	0	0	0	0	0	7,546	7,546	0	0	0
Palm Beach	0	0	0	0	0	0	33,267	0	33,267	0	0	0
Pasco	0	2,712	2,712	0	0	0	10,482	0	10,482	0	0	0
Pinellas	0	8,423	8,423	0	0	0	62,446	0	62,446	0	0	0
Polk	20,900	6,699	27,599	29,554	0	29,554	2,666	0	2,666	10,879	0	10,879
Putnam	0	0	0	0	0	0	0	0	0	0	0	0
Saint Johns	0	0	0	0	0	0	0	0	0	0	0	0
Saint Lucie	0	0	0	0	0	0	0	15,622	15,622	0	445	445
Santa Rosa	0	0	0	0	0	0	0	0	0	0	0	0
Sarasota	0	0	0	0	0	0	0	0	0	0	0	0
Seminole	0	0	0	0	0	0	0	12,504	12,504	0	0	0
Sumter	0	0	0	0	0	0	2,237	0	2,237	0	0	0
Suwannee	0	0	0	0	0	0	0	0	0	106	0	106
Taylor	0	0	0	0	0	0	0	0	0	0	0	0
Union	0	0	0	0	0	0	75	0	75	0	0	0
Volusia	0	0	0	6,721	0	6,721	0	0	0	0	0	0
Wakulla	0	0	0	57	0	57	0	0	0	0	0	0
Walton	0	0	0	0	0	0	2	0	2	0	0	0
Washington	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL	20,900	38,170	59,070	56,308	64,385	120,693	189,498	175,558	365,056	11,021	476	11,497

FY22/23 Trips by Revenue Source

County	DJJ			FDOT			Local Government		
	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total
Alachua	0	0	0	0	0	0	43,967	0	43,967
Baker	0	0	0	9,273	0	9,273	0	0	0
Bay	0	0	0	2,577	0	2,577	6,053	0	6,053
Bradford	0	0	0	1,016	0	1,016	0	0	0
Brevard	0	0	0	148,091	0	148,091	162,157	0	162,157
Broward	0	0	0	0	0	0	568,975	68,194	637,169
Calhoun	0	0	0	0	0	0	0	0	0
Charlotte	0	0	0	2,195	0	2,195	1,131	0	1,131
Citrus	0	0	0	4,387	4,329	8,716	54	618	672
Clay	0	0	0	0	0	0	22,656	0	22,656
Collier	0	0	0	7,640	632	8,272	54,484	0	54,484
Columbia	0	0	0	82	0	82	1	0	1
Desoto	0	0	0	32,676	0	32,676	0	0	0
Dixie	0	0	0	532	0	532	0	0	0
Duval	0	0	0	0	0	0	203,325	0	203,325
Escambia	0	0	0	1,698	0	1,698	46,734	0	46,734
Flagler	0	0	0	5,382	0	5,382	6,551	0	6,551
Franklin	0	0	0	0	0	0	0	0	0
Gadsden	0	0	0	11,256	0	11,256	30,265	0	30,265
Gilchrist	0	0	0	356	0	356	0	0	0
Glades	0	0	0	903	0	903	0	0	0
Gulf	0	0	0	0	0	0	0	0	0
Hamilton	0	0	0	5,287	0	5,287	1	0	1
Hardee	0	0	0	2,681	0	2,681	0	0	0
Hendry	0	0	0	1,530	0	1,530	0	0	0
Hernando	0	0	0	0	30,067	30,067	0	0	0
Highlands	0	0	0	18,519	13,172	31,691	0	0	0
Hillsborough	0	0	0	0	13,233	13,233	40,678	179,371	220,049
Holmes	0	0	0	0	0	0	4	0	4
Indian River	0	0	0	0	0	0	31,541	0	31,541
Jackson	0	0	0	0	0	0	0	0	0
Jefferson	0	0	0	0	0	0	226	0	226
Lafayette	0	0	0	161	0	161	0	0	0
Lake	0	0	0	7,970	0	7,970	19,698	0	19,698

FY22/23 Trips by Revenue Source

County	DJJ			FDOT			Local Government		
	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total
Lee	0	0	0	565	2,498	3,063	1	36,091	36,092
Leon	0	0	0	7,542	0	7,542	72,831	0	72,831
Levy	0	0	0	11,308	0	11,308	0	0	0
Liberty	0	0	0	0	0	0	0	0	0
Madison	0	0	0	0	0	0	2,001	0	2,001
Manatee	0	0	0	1	4	5	48,416	0	48,416
Marion	0	0	0	30,323	1,051	31,374	73	0	73
Martin	0	0	0	0	0	0	0	267	267
Miami-Dade	0	0	0	0	48,132	48,132	1	83,953	83,954
Monroe	0	0	0	0	0	0	0	14,138	14,138
Nassau	0	0	0	6,055	0	6,055	0	0	0
Okaloosa	0	0	0	13,079	0	13,079	77	0	77
Okeechobee	0	0	0	5,230	0	5,230	0	0	0
Orange	0	0	0	0	23,677	23,677	38,959	11,212	50,171
Osceola	0	0	0	0	244	244	21,630	1,855	23,485
Palm Beach	0	0	0	0	0	0	619,799	0	619,799
Pasco	0	0	0	3,608	29,720	33,328	872	0	872
Pinellas	0	0	0	43,864	761	44,625	139,311	9,776	149,087
Polk	1,020	0	1,020	120	0	120	37,322	1,676	38,998
Putnam	0	0	0	25,640	0	25,640	1	0	1
Saint Johns	0	0	0	108,553	0	108,553	1	0	1
Saint Lucie	0	0	0	72,989	1,050	74,039	28,464	9,056	37,520
Santa Rosa	0	0	0	0	0	0	3	0	3
Sarasota	0	0	0	43,623	0	43,623	50,409	0	50,409
Seminole	0	0	0	0	3,298	3,298	14,348	0	14,348
Sumter	0	0	0	3,375	0	3,375	240	0	240
Suwannee	0	0	0	162	0	162	1	0	1
Taylor	0	0	0	0	0	0	2,724	0	2,724
Union	0	0	0	324	0	324	0	0	0
Volusia	0	0	0	105,532	0	105,532	61,332	0	61,332
Wakulla	0	0	0	0	0	0	0	0	0
Walton	0	0	0	2	0	2	4	0	4
Washington	0	0	0	0	0	0	4	0	4
TOTAL	1,020	0	1,020	746,107	171,868	917,975	2,377,325	416,207	2,793,532

FY22/23 Trips by Revenue Source

County	Local Non Government			Other Fed/State Programs			Total by Revenue Source		
	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total
Alachua	0	0	0	0	0	0	56,891	0	56,891
Baker	3,871	0	3,871	0	0	0	22,459	0	22,459
Bay	57	0	57	5	12,248	12,253	48,713	12,248	60,961
Bradford	0	0	0	0	0	0	10,576	28,664	39,240
Brevard	130,124	0	130,124	0	0	0	542,259	0	542,259
Broward	0	83,828	83,828	0	4,200	4,200	993,936	421,497	1,415,433
Calhoun	49	0	49	0	0	0	11,416	0	11,416
Charlotte	0	0	0	0	0	0	23,324	0	23,324
Citrus	0	620	620	0	0	0	26,697	61,847	88,544
Clay	0	0	0	0	0	0	39,058	0	39,058
Collier	3,684	2,399	6,083	13,866	19	13,885	104,025	29,774	133,799
Columbia	2,020	1	2,021	1	0	1	14,203	324	14,527
Desoto	0	0	0	0	0	0	34,888	0	34,888
Dixie	0	0	0	0	0	0	7,387	0	7,387
Duval	0	0	0	0	0	0	222,894	0	222,894
Escambia	7,996	0	7,996	19,816	0	19,816	110,719	0	110,719
Flagler	90	0	90	0	0	0	80,538	0	80,538
Franklin	0	0	0	0	0	0	2,795	0	2,795
Gadsden	8,181	0	8,181	0	0	0	72,217	0	72,217
Gilchrist	0	0	0	0	0	0	5,094	0	5,094
Glades	0	0	0	0	0	0	3,011	0	3,011
Gulf	0	0	0	0	0	0	15,254	0	15,254
Hamilton	1,812	0	1,812	1	0	1	11,889	0	11,889
Hardee	0	0	0	0	0	0	4,609	24,406	29,015
Hendry	0	662	662	0	0	0	5,207	3,865	9,072
Hernando	0	2,734	2,734	0	0	0	12,685	54,668	67,353
Highlands	0	3	3	0	0	0	35,523	25,413	60,936
Hillsborough	0	1,977	1,977	54	7,746	7,800	431,081	357,478	788,559
Holmes	20	0	20	6,100	0	6,100	11,140	0	11,140
Indian River	0	2,798	2,798	0	0	0	44,816	26,236	71,052
Jackson	305	0	305	0	0	0	36,641	0	36,641
Jefferson	2,285	0	2,285	0	0	0	16,707	0	16,707
Lafayette	0	0	0	0	0	0	2,162	0	2,162
Lake	1	35,520	35,521	1	0	1	59,987	66,045	126,032

FY22/23 Trips by Revenue Source

County	Local Non Government			Other Fed/State Programs			Total by Revenue Source		
	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total
Lee	0	251	251	0	0	0	27,818	75,597	103,415
Leon	4,414	0	4,414	0	0	0	120,996	0	120,996
Levy	1	0	1	0	0	0	21,268	0	21,268
Liberty	0	0	0	0	0	0	6,153	0	6,153
Madison	936	0	936	0	0	0	12,799	0	12,799
Manatee	1	7,468	7,469	0	0	0	69,056	31,042	100,098
Marion	18,074	709	18,783	0	0	0	72,135	15,639	87,774
Martin	0	13,912	13,912	0	0	0	22,215	39,395	61,610
Miami-Dade	0	163,054	163,054	0	58,653	58,653	1,135,335	570,081	1,705,416
Monroe	0	259	259	0	0	0	4,286	30,495	34,781
Nassau	0	0	0	0	0	0	60,643	0	60,643
Okaloosa	17	0	17	1,888	0	1,888	49,748	0	49,748
Okeechobee	0	0	0	0	0	0	8,641	0	8,641
Orange	247,660	8,099	255,759	269,604	15,134	284,738	661,936	169,443	831,379
Osceola	71,901	2,056	73,957	61,880	3,968	65,848	180,564	42,380	222,944
Palm Beach	0	0	0	0	0	0	744,464	0	744,464
Pasco	9	6,632	6,641	2,148	0	2,148	72,740	74,628	147,368
Pinellas	22,073	1,932	24,005	24,830	4,751	29,581	1,472,528	36,954	1,509,482
Polk	70,627	8,280	78,907	0	187	187	280,426	50,995	331,421
Putnam	1	0	1	1	0	1	67,914	0	67,914
Saint Johns	14,373	0	14,373	0	0	0	150,286	0	150,286
Saint Lucie	15,652	5,006	20,658	0	0	0	144,913	32,152	177,065
Santa Rosa	2	0	2	4,821	0	4,821	18,068	0	18,068
Sarasota	200	23,666	23,866	6,382	101	6,483	153,001	26,143	179,144
Seminole	79,941	4,163	84,104	83,223	1,124	84,347	200,924	26,715	227,639
Sumter	1,325	0	1,325	0	0	0	44,675	0	44,675
Suwannee	3,625	0	3,625	1	0	1	9,160	8,095	17,255
Taylor	401	0	401	0	0	0	11,642	0	11,642
Union	0	0	0	0	0	0	4,871	0	4,871
Volusia	16,979	44,019	60,998	0	0	0	221,193	58,036	279,229
Wakulla	0	0	0	5,122	0	5,122	18,795	0	18,795
Walton	188	0	188	5,449	0	5,449	22,472	0	22,472
Washington	20	0	20	22	0	22	11,548	0	11,548
TOTAL	728,915	420,048	1,148,963	505,215	108,131	613,346	9,224,014	2,400,255	11,624,269

2022-2023 System Organization Type by County

FY22/23 System Organization Type by County

County	Private Non Profit			Private For Profit			City Government			County		
	CTC	Op	CC	CTC	Op	CC	CTC	Op	CC	CTC	Op	CC
Alachua	0	0	0	1	0	0	0	0	0	0	0	0
Baker	1	0	0	0	0	0	0	0	0	0	0	0
Bay	0	0	1	0	1	0	0	0	0	1	0	0
Bradford	1	0	1	0	0	0	0	0	0	0	0	0
Brevard	0	0	0	0	0	0	0	0	0	1	0	0
Broward	0	2	14	0	1	0	0	2	6	1	0	0
Calhoun	1	0	0	0	0	0	0	0	0	0	0	0
Charlotte	0	0	0	0	0	0	0	0	0	1	0	0
Citrus	0	0	1	0	0	0	0	0	0	1	0	0
Clay	0	0	0	0	1	0	0	0	0	0	0	0
Collier	0	0	2	0	1	0	0	0	0	1	0	0
Columbia	0	0	1	0	0	0	0	0	0	0	0	0
Desoto	0	0	0	1	1	0	0	0	0	0	0	0
Dixie	1	0	0	0	0	0	0	0	0	0	0	0
Duval	0	1	0	0	1	0	0	0	0	0	0	0
Escambia	0	0	0	0	1	0	0	0	0	1	0	0
Flagler	0	0	0	0	0	0	0	0	0	1	0	0
Franklin	1	0	0	0	0	0	0	0	0	0	0	0
Gadsden	1	0	0	0	0	0	0	0	0	0	0	0
Gilchrist	1	0	0	0	0	0	0	0	0	0	0	0
Glades	0	0	0	0	1	0	0	0	0	1	0	0
Gulf	1	0	0	0	0	0	0	0	0	0	0	0
Hamilton	0	0	0	0	0	0	0	0	0	0	0	0
Hardee	0	0	1	1	1	0	0	0	0	0	0	0
Hendry	0	0	0	0	1	1	0	0	0	1	0	0
Hernando	1	0	1	0	0	0	0	0	0	0	0	0
Highlands	0	0	1	1	1	0	0	0	0	0	0	0
Hillsborough	0	0	10	0	1	1	0	0	0	1	0	0
Holmes	1	0	0	0	0	0	0	0	0	0	1	0
Indian River	1	2	2	0	3	0	0	0	0	0	0	0
Jackson	1	0	0	0	0	0	0	0	0	0	0	0
Jefferson	1	0	0	0	0	0	0	0	0	0	0	0
Lafayette	1	0	0	0	0	0	0	0	0	0	0	0
Lake	0	0	6	0	1	2	0	0	0	1	0	0

FY22/23 System Organization Type by County

	Private Non Profit			Private For Profit			City Government			County		
County	CTC	Op	CC	CTC	Op	CC	CTC	Op	CC	CTC	Op	CC
Lee	0	0	4	0	0	0	0	0	0	1	0	0
Leon	0	1	0	0	2	0	1	0	0	0	0	0
Levy	0	0	0	0	0	0	0	0	0	1	0	0
Liberty	0	0	0	0	0	0	0	0	0	1	0	0
Madison	1	0	0	0	0	0	0	0	0	0	0	0
Manatee	0	0	3	0	0	1	0	0	0	1	0	0
Marion	1	0	2	0	0	0	0	0	0	0	0	0
Martin	1	3	4	0	2	0	0	0	0	0	0	0
Miami-Dade	0	0	25	0	0	0	0	0	1	1	0	0
Monroe	1	0	1	0	0	0	0	0	0	0	0	1
Nassau	1	0	0	0	1	0	0	0	0	0	0	0
Okaloosa	0	0	0	0	1	0	0	0	0	1	0	0
Okeechobee	0	0	0	1	1	0	0	0	0	0	0	0
Orange	0	0	8	0	0	2	0	0	0	0	0	0
Osceola	0	0	3	0	0	0	0	0	0	0	0	0
Palm Beach	0	0	0	0	2	0	0	0	0	1	0	0
Pasco	0	0	4	0	0	0	0	0	0	1	0	0
Pinellas	0	3	9	0	2	0	0	0	1	0	0	0
Polk	0	0	5	0	0	0	0	0	0	0	0	0
Putnam	1	0	0	0	0	0	0	0	0	0	0	0
Saint Johns	1	0	0	0	0	0	0	0	0	0	0	0
Saint Lucie	0	1	2	0	4	2	0	0	0	1	0	1
Santa Rosa	1	0	0	0	0	0	0	0	0	0	0	0
Sarasota	0	0	4	0	2	0	0	0	0	1	0	0
Seminole	0	0	4	0	0	0	0	0	0	0	0	0
Sumter	0	0	0	0	1	0	0	0	0	1	0	0
Suwannee	0	0	1	0	0	0	0	0	0	0	0	0
Taylor	1	0	0	0	0	0	0	0	0	0	0	0
Union	1	0	0	0	0	0	0	0	0	0	0	0
Volusia	0	0	5	0	4	0	0	0	0	1	0	0
Wakulla	1	1	0	0	0	0	0	0	0	0	0	0
Walton	1	1	0	0	0	0	0	0	0	0	0	0
Washington	1	0	0	0	0	0	0	0	0	0	1	0
TOTAL	27	15	125	5	38	9	1	2	8	24	2	2

FY22/23 System Organization Type by County

County	Public Transit Authority			School Board (School Bus)			Other			Total By Type			Total System
	CTC	Op	CC	CTC	Op	CC	CTC	Op	CC	CTC	Op	CC	
Alachua	0	0	0	0	0	0	0	0	0	1	0	0	1
Baker	0	0	0	0	0	0	0	0	0	1	0	0	1
Bay	0	0	0	0	0	0	0	0	0	1	1	1	3
Bradford	0	0	0	0	0	0	0	0	0	1	0	1	2
Brevard	0	0	0	0	0	0	0	0	0	1	0	0	1
Broward	0	0	0	0	0	0	0	0	0	1	5	20	26
Calhoun	0	0	0	0	0	0	0	0	0	1	0	0	1
Charlotte	0	0	0	0	0	0	0	0	0	1	0	0	1
Citrus	0	0	0	0	0	0	0	0	0	1	0	1	2
Clay	1	0	0	0	0	0	0	0	0	1	1	0	2
Collier	0	0	0	0	0	0	0	0	0	1	1	2	4
Columbia	1	0	0	0	0	0	0	0	0	1	0	1	2
Desoto	0	0	0	0	0	0	0	0	0	1	1	0	2
Dixie	0	0	0	0	0	0	0	0	0	1	0	0	1
Duval	1	0	0	0	0	0	0	0	0	1	2	0	3
Escambia	0	0	0	0	0	0	0	0	0	1	1	0	2
Flagler	0	0	0	0	0	0	0	0	0	1	0	0	1
Franklin	0	0	0	0	0	0	0	0	0	1	0	0	1
Gadsden	0	0	0	0	0	0	0	0	0	1	0	0	1
Gilchrist	0	0	0	0	0	0	0	0	0	1	0	0	1
Glades	0	0	0	0	0	0	0	0	0	1	1	0	2
Gulf	0	0	0	0	0	0	0	0	0	1	0	0	1
Hamilton	1	0	0	0	0	0	0	0	0	1	0	0	1
Hardee	0	0	0	0	0	0	0	0	0	1	1	1	3
Hendry	0	0	0	0	0	0	0	0	0	1	1	1	3
Hernando	0	0	0	0	0	0	0	0	0	1	0	1	2
Highlands	0	0	0	0	0	0	0	0	0	1	1	1	3
Hillsborough	0	0	1	0	0	0	0	0	0	1	1	12	14
Holmes	0	0	0	0	0	0	0	0	0	1	1	0	2
Indian River	0	0	0	0	0	0	0	0	0	1	5	2	8
Jackson	0	0	0	0	0	0	0	0	0	1	0	0	1
Jefferson	0	0	0	0	0	0	0	0	0	1	0	0	1
Lafayette	0	0	0	0	0	0	0	0	0	1	0	0	1
Lake	0	0	0	0	0	0	0	0	0	1	1	8	10

FY22/23 System Organization Type by County

County	Public Transit Authority			School Board (School Bus)			Other			Total By Type			Total System
	CTC	Op	CC	CTC	Op	CC	CTC	Op	CC	CTC	Op	CC	
Lee	0	0	0	0	0	0	0	0	0	1	0	4	5
Leon	0	0	0	0	0	0	0	0	0	1	3	0	4
Levy	0	0	0	0	0	0	0	0	0	1	0	0	1
Liberty	0	0	0	0	0	0	0	0	0	1	0	0	1
Madison	0	0	0	0	0	0	0	0	0	1	0	0	1
Manatee	0	0	0	0	0	0	0	0	0	1	0	4	5
Marion	0	0	0	0	0	0	0	0	0	1	0	2	3
Martin	0	0	0	0	0	0	0	0	0	1	5	4	10
Miami-Dade	0	0	0	0	0	0	0	0	0	1	0	26	27
Monroe	0	0	0	0	0	0	0	0	0	1	0	2	3
Nassau	0	0	0	0	0	0	0	0	0	1	1	0	2
Okaloosa	0	0	0	0	0	0	0	0	0	1	1	0	2
Okeechobee	0	0	0	0	0	0	0	0	0	1	1	0	2
Orange	1	0	0	0	0	0	0	3	1	1	3	11	15
Osceola	1	0	0	0	0	0	0	3	0	1	3	3	7
Palm Beach	0	0	0	0	0	0	0	0	0	1	2	0	3
Pasco	0	0	0	0	0	0	0	0	0	1	0	4	5
Pinellas	1	0	0	0	0	0	0	0	0	1	5	10	16
Polk	0	0	0	0	0	0	1	0	0	1	0	5	6
Putnam	0	0	0	0	0	0	0	0	0	1	0	0	1
Saint Johns	0	0	0	0	0	0	0	0	0	1	0	0	1
Saint Lucie	0	0	0	0	0	0	0	0	0	1	5	5	11
Santa Rosa	0	0	0	0	0	0	0	0	0	1	0	0	1
Sarasota	0	0	0	0	0	0	0	0	0	1	2	4	7
Seminole	1	0	0	0	0	0	0	3	0	1	3	4	8
Sumter	0	0	0	0	0	0	0	0	0	1	1	0	2
Suwannee	1	0	0	0	0	0	0	0	0	1	0	1	2
Taylor	0	0	0	0	0	0	0	0	0	1	0	0	1
Union	0	0	0	0	0	0	0	0	0	1	0	0	1
Volusia	0	0	0	0	0	0	0	1	0	1	5	5	11
Wakulla	0	0	0	0	0	0	0	0	0	1	1	0	2
Walton	0	0	0	0	0	0	0	0	0	1	1	0	2
Washington	0	0	0	0	0	0	0	0	0	1	1	0	2
TOTAL	9	0	1	0	0	0	1	10	1	67	67	146	280

2022-2023 Driver Information

FY22/23 Driver Information

County	CTC & Transportation Operators		Coordination Contractor		Total Drivers
	Full/Part Time Drivers	Volunteer Drivers	Full/Part Time Drivers	Volunteer Drivers	
Alachua	24	0	0	0	24
Baker	17	0	0	0	17
Bay	19	5	2	0	26
Bradford	8	0	22	0	30
Brevard	24	115	0	0	139
Broward	376	0	251	16	643
Calhoun	13	0	0	0	13
Charlotte	17	5	0	0	22
Citrus	16	0	30	0	46
Clay	18	0	0	0	18
Collier	40	0	16	0	56
Columbia	11	0	3	0	14
Desoto	10	0	0	0	10
Dixie	10	0	0	0	10
Duval	111	0	0	0	111
Escambia	35	0	0	0	35
Flagler	29	0	0	0	29
Franklin	1	0	0	0	1
Gadsden	14	0	0	0	14
Gilchrist	10	0	0	0	10
Glades	3	0	0	0	3
Gulf	10	0	0	0	10
Hamilton	3	0	0	0	3
Hardee	2	0	32	0	34
Hendry	4	0	3	0	7
Hernando	6	0	48	7	61
Highlands	18	0	65	0	83
Hillsborough	40	0	542	0	582
Holmes	8	0	0	0	8
Indian River	40	0	29	0	69
Jackson	17	0	0	0	17
Jefferson	7	0	0	0	7
Lafayette	4	0	0	0	4
Lake	29	0	158	0	187

FY22/23 Driver Information

County	CTC & Transportation Operators		Coordination Contractor		Total Drivers
	Full/Part Time Drivers	Volunteer Drivers	Full/Part Time Drivers	Volunteer Drivers	
Lee	68	0	53	29	150
Leon	125	0	0	0	125
Levy	6	0	0	0	6
Liberty	10	0	0	0	10
Madison	3	0	0	0	3
Manatee	30	0	37	0	67
Marion	37	0	26	0	63
Martin	25	0	83	0	108
Miami-Dade	0	0	338	0	338
Monroe	9	0	21	0	30
Nassau	20	0	0	0	20
Okaloosa	50	0	0	0	50
Okeechobee	3	0	0	0	3
Orange	205	0	319	2	526
Osceola	60	0	26	0	86
Palm Beach	448	0	0	0	448
Pasco	19	0	76	8	103
Pinellas	338	4	215	1	558
Polk	112	0	129	2	243
Putnam	21	3	0	0	24
Saint Johns	57	0	0	0	57
Saint Lucie	79	0	32	0	111
Santa Rosa	16	0	0	0	16
Sarasota	164	0	17	0	181
Seminole	66	0	23	0	89
Sumter	24	0	0	0	24
Suwannee	3	0	26	0	29
Taylor	6	0	0	0	6
Union	8	0	0	0	8
Volusia	59	0	172	0	231
Wakulla	8	0	0	0	8
Walton	13	0	0	0	13
Washington	5	0	0	0	5
TOTAL	3,091	132	2,794	65	6,082

2022-2023 Summary of Vehicle Information

FY22/23 Summary of Vehicle Information

County	CTC/Operator Miles								CC Paratransit Miles	System Total Miles
	Deviated Fixed Route	ADA	Paratransit	TNC	Taxi	School Board (School Bus)	Volunteers	Total		
Alachua	0	491,837	262,715	0	0	0	0	754,552	0	754,552
Baker	91,497	0	360,551	0	0	0	0	452,048	0	452,048
Bay	0	0	366,410	0	0	0	0	366,410	10,171	376,581
Bradford	0	0	190,924	0	0	0	0	190,924	109,459	300,383
Brevard	0	0	1,154,129	0	0	30,936	0	1,185,065	0	1,185,065
Broward	0	9,888,148	2,041,422	0	0	0	0	11,929,57	1,597,794	13,527,364
Calhoun	0	0	244,226	0	0	0	0	244,226	0	244,226
Charlotte	0	0	234,213	0	0	0	0	234,213	0	234,213
Citrus	0	0	390,309	0	0	0	0	390,309	224,162	614,471
Clay	212,938	0	199,081	0	0	0	0	412,019	0	412,019
Collier	0	861,946	401,037	0	0	0	0	1,262,983	176,887	1,439,870
Columbia	0	0	148,883	0	0	0	0	148,883	3,931	152,814
Desoto	44,477	0	85,168	0	0	0	0	129,645	0	129,645
Dixie	0	0	169,758	0	0	0	0	169,758	0	169,758
Duval	0	1,999,495	262,364	0	0	0	0	2,261,859	0	2,261,859
Escambia	0	375,332	790,546	0	0	0	0	1,165,878	0	1,165,878
Flagler	0	0	669,084	0	0	0	0	669,084	0	669,084
Franklin	0	0	117,621	0	0	0	0	117,621	0	117,621
Gadsden	272,926	0	531,470	0	0	0	0	804,396	0	804,396
Gilchrist	0	0	113,173	0	0	0	0	113,173	0	113,173
Glades	0	0	87,276	0	0	0	0	87,276	0	87,276
Gulf	0	0	254,648	0	0	0	0	254,648	0	254,648
Hamilton	0	0	156,539	0	0	0	0	156,539	0	156,539
Hardee	0	0	68,962	0	0	0	0	68,962	76,319	145,281
Hendry	0	0	100,452	0	0	0	0	100,452	2,666	103,118
Hernando	0	0	194,779	0	0	0	0	194,779	337,268	532,047
Highlands	0	0	559,359	0	0	0	0	559,359	55,897	615,256
Hillsboroug	0	0	938,840	0	70	0	0	938,910	2,932,774	3,871,684
Holmes	0	0	103,009	0	0	0	0	103,009	0	103,009
Indian River	0	277,480	87,721	0	0	0	0	365,201	157,728	522,929
Jackson	0	0	675,095	0	0	0	0	675,095	0	675,095
Jefferson	59,428	0	245,151	0	0	0	0	304,579	0	304,579
Lafayette	0	0	108,467	0	0	0	0	108,467	0	108,467
Lake	7,273	274,556	583,433	0	0	0	0	865,262	259,245	1,124,507

FY22/23 Summary of Vehicle Information

County	CTC/Operator Miles								CC Paratransit Miles	System Total Miles
	Deviated Fixed Route	ADA	Paratransit	TNC	Taxi	School Board (School Bus)	Volunteers	Total		
Lee	0	0	344,246	0	0	0	0	344,246	431,802	776,048
Leon	68,707	344,831	234,893	0	257,560	0	0	905,991	0	905,991
Levy	0	0	267,124	0	0	0	0	267,124	0	267,124
Liberty	0	0	172,623	0	0	0	0	172,623	0	172,623
Madison	7,913	0	177,610	0	0	0	0	185,523	0	185,523
Manatee	0	435,448	199,285	0	0	0	0	634,733	157,436	792,169
Marion	59,006	150,647	679,794	0	0	0	0	889,447	129,625	1,019,072
Martin	0	0	155,327	0	0	0	0	155,327	201,207	356,534
Miami-	1	0	0	0	0	0	0	1	2,023,015	2,023,016
Monroe	0	0	116,696	0	0	0	0	116,696	179,422	296,118
Nassau	35,150	0	414,098	0	0	0	0	449,248	0	449,248
Okaloosa	1,482	0	503,105	0	0	0	0	504,587	0	504,587
Okeechobe	0	0	137,924	0	0	0	0	137,924	0	137,924
Orange	304,109	2,221,923	965,492	333,136	0	0	0	3,824,660	760,398	4,585,058
Osceola	138,924	614,866	233,397	43,242	0	0	0	1,030,429	128,553	1,158,982
Palm Beach	0	9,440,958	1,430,058	0	0	0	0	10,871,01	0	10,871,016
Pasco	0	35,030	261,167	0	0	0	0	296,197	396,247	692,444
Pinellas	0	0	2,576,838	118,309	63,382	0	0	2,758,529	239,947	2,998,476
Polk	56,881	360,585	192,806	0	0	0	0	610,272	167,791	778,063
Putnam	489,532	0	123,071	0	0	0	0	612,603	0	612,603
Saint Johns	695,336	0	414,237	0	0	0	0	1,109,573	0	1,109,573
Saint Lucie	0	0	915,342	412,473	124,245	0	0	1,452,060	287,076	1,739,136
Santa Rosa	0	0	203,534	0	0	0	0	203,534	0	203,534
Sarasota	0	572,215	757,700	16,463	0	0	0	1,346,378	76,666	1,423,044
Seminole	76,223	647,144	208,858	59,303	0	0	0	991,528	186,644	1,178,172
Sumter	25,234	0	349,932	0	0	0	0	375,166	0	375,166
Suwannee	0	0	189,427	0	0	0	0	189,427	102,395	291,822
Taylor	35,147	0	176,741	0	0	0	0	211,888	0	211,888
Union	0	0	102,804	0	0	0	0	102,804	0	102,804
Volusia	0	0	2,040,476	0	281,898	0	0	2,322,374	233,468	2,555,842
Wakulla	0	0	289,401	45,348	0	0	0	334,749	0	334,749
Walton	37,260	0	238,795	0	0	0	0	276,055	0	276,055
Washingto	0	0	144,261	0	0	0	0	144,261	0	144,261
TOTAL	2,719,44	28,992,44	28,113,877	1,028,2	727,155	30,936	0	61,612,1	11,645,993	73,258,12

FY22/23 Summary of Vehicle Information

County	Roadcalls			Accidents			Wheelchair Accessible Vehicles			Number of Vehicles		
	CTC/Op	CC	Total	CTC/Op	CC	Total	CTC/Op	CC	Total	CTC/Op	CC	Total
Alachua	17	0	17	7	0	7	34	0	34	37	0	37
Baker	5	0	5	0	0	0	24	0	24	24	0	24
Bay	3	4	7	6	0	6	25	0	25	25	4	29
Bradford	1	2	3	1	0	1	5	6	11	5	9	14
Brevard	14	0	14	2	0	2	95	0	95	128	0	128
Broward	167	25	192	3	2	5	293	122	415	362	249	611
Calhoun	2	0	2	0	0	0	7	0	7	14	0	14
Charlotte	23	0	23	0	0	0	28	0	28	34	0	34
Citrus	7	4	11	0	0	0	22	12	34	22	39	61
Clay	12	0	12	0	0	0	0	0	0	25	0	25
Collier	33	0	33	28	0	28	35	0	35	35	7	42
Columbia	4	0	4	1	0	1	13	4	17	15	4	19
Desoto	1	0	1	1	0	1	11	0	11	15	0	15
Dixie	2	0	2	0	0	0	9	0	9	9	0	9
Duval	74	0	74	0	0	0	0	0	0	100	0	100
Escambia	12	0	12	12	0	12	44	0	44	44	0	44
Flagler	0	0	0	1	0	1	33	0	33	33	0	33
Franklin	0	0	0	0	0	0	6	0	6	9	0	9
Gadsden	12	0	12	0	0	0	19	0	19	25	0	25
Gilchrist	0	0	0	0	0	0	9	0	9	9	0	9
Glades	2	0	2	0	0	0	3	0	3	3	0	3
Gulf	0	0	0	0	0	0	8	0	8	13	0	13
Hamilton	2	0	2	0	0	0	4	0	4	5	0	5
Hardee	3	0	3	0	0	0	2	3	5	2	8	10
Hendry	8	0	8	2	0	2	4	2	6	4	3	7
Hernando	0	1	1	0	0	0	11	6	17	11	27	38
Highlands	2	0	2	5	0	5	25	6	31	25	11	36
Hillsborough	7	495	502	2	17	19	68	110	178	68	213	281
Holmes	1	0	1	0	0	0	8	0	8	10	0	10
Indian River	4	2	6	0	1	1	33	10	43	37	26	63
Jackson	3	0	3	0	0	0	10	0	10	26	0	26
Jefferson	4	0	4	0	0	0	11	0	11	12	0	12
Lafayette	3	0	3	0	0	0	5	0	5	5	0	5
Lake	43	6	49	19	0	19	43	13	56	43	39	82

FY22/23 Summary of Vehicle Information

County	Roadcalls			Accidents			Wheelchair Accessible Vehicles			Number of Vehicles		
	CTC/Op	CC	Total	CTC/Op	CC	Total	CTC/Op	CC	Total	CTC/Op	CC	Total
Lee	12	3	15	67	0	67	54	45	99	60	83	143
Leon	313	0	313	3	0	3	65	0	65	134	0	134
Levy	1	0	1	0	0	0	15	0	15	16	0	16
Liberty	1	0	1	0	0	0	8	0	8	17	0	17
Madison	8	0	8	0	0	0	7	0	7	7	0	7
Manatee	48	0	48	15	0	15	41	23	64	41	31	72
Marion	4	0	4	4	0	4	46	5	51	46	19	65
Martin	2	2	4	0	0	0	19	11	30	21	31	52
Miami-Dade	0	35	35	0	12	12	0	155	155	0	344	344
Monroe	2	11	13	0	0	0	4	19	23	7	37	44
Nassau	17	0	17	0	0	0	23	0	23	23	0	23
Okaloosa	20	0	20	8	0	8	30	0	30	32	0	32
Okeechobee	0	0	0	0	0	0	3	0	3	3	0	3
Orange	204	71	275	7	8	15	113	45	158	113	107	220
Osceola	59	8	67	3	0	3	33	14	47	33	20	53
Palm Beach	848	0	848	126	0	126	267	0	267	294	0	294
Pasco	4	0	4	1	0	1	18	7	25	18	52	70
Pinellas	34	5	39	13	0	13	93	17	110	232	71	303
Polk	68	0	68	2	0	2	97	13	110	97	32	129
Putnam	5	0	5	0	0	0	24	0	24	26	0	26
Saint Johns	7	0	7	4	0	4	46	0	46	47	0	47
Saint Lucie	58	0	58	13	1	14	73	26	99	82	33	115
Santa Rosa	3	0	3	1	0	1	7	0	7	10	0	10
Sarasota	14	0	14	0	0	0	75	8	83	103	17	120
Seminole	65	20	85	1	0	1	36	7	43	36	21	57
Sumter	5	0	5	5	0	5	18	0	18	18	0	18
Suwannee	1	4	5	1	0	1	3	5	8	4	11	15
Taylor	2	0	2	0	0	0	11	0	11	11	0	11
Union	2	0	2	0	0	0	7	0	7	7	0	7
Volusia	40	2	42	17	0	17	90	22	112	90	45	135
Wakulla	0	0	0	0	0	0	8	0	8	10	0	10
Walton	0	0	0	7	0	7	12	0	12	17	0	17
Washington	2	0	2	0	0	0	7	0	7	8	0	8
TOTAL	2,320	700	3,020	388	41	429	2,300	716	3,016	2,897	1,593	4,490

2022-2023 Revenue Summary

FY22/23 Revenue Summary

County	AHCA	APD	CTD	DEO	DCF	DOE	DOEA	DOH
Alachua	\$0	\$0	\$585,541	\$0	\$0	\$0	\$40,026	\$0
Baker	\$117,236	\$0	\$264,572	\$0	\$0	\$0	\$0	\$0
Bay	\$577	\$192,799	\$527,290	\$0	\$0	\$0	\$20,932	\$0
Bradford	\$157,311	\$161,589	\$146,661	\$0	\$0	\$0	\$1,766	\$0
Brevard	\$0	\$117,173	\$1,260,979	\$0	\$0	\$5,361	\$6,000	\$0
Broward	\$571,211	\$467,630	\$5,248,034	\$0	\$193,019	\$390,354	\$785,098	\$0
Calhoun	\$395,274	\$0	\$118,430	\$0	\$0	\$0	\$4,920	\$0
Charlotte	\$0	\$0	\$347,882	\$0	\$0	\$0	\$18,072	\$0
Citrus	\$0	\$380,428	\$494,826	\$0	\$0	\$0	\$0	\$0
Clay	\$0	\$0	\$485,046	\$0	\$0	\$0	\$0	\$0
Collier	\$0	\$565,139	\$768,742	\$0	\$0	\$0	\$6,194	\$0
Columbia	\$0	\$89,779	\$283,619	\$0	\$0	\$9,022	\$3,521	\$0
Desoto	\$0	\$0	\$109,208	\$0	\$0	\$0	\$0	\$0
Dixie	\$185,193	\$0	\$191,181	\$0	\$0	\$0	\$867	\$0
Duval	\$0	\$0	\$721,132	\$0	\$0	\$0	\$0	\$0
Escambia	\$0	\$0	\$685,469	\$0	\$0	\$14,210	\$83,058	\$0
Flagler	\$0	\$0	\$520,856	\$0	\$0	\$0	\$86,000	\$0
Franklin	\$173,999	\$0	\$85,839	\$0	\$0	\$0	\$0	\$0
Gadsden	\$109,889	\$31,491	\$446,970	\$0	\$0	\$11,857	\$0	\$209
Gilchrist	\$119,762	\$0	\$93,766	\$0	\$0	\$0	\$0	\$0
Glades	\$0	\$0	\$229,590	\$0	\$0	\$0	\$0	\$0
Gulf	\$127,704	\$20,594	\$189,118	\$0	\$0	\$0	\$18,157	\$0
Hamilton	\$0	\$0	\$94,540	\$0	\$0	\$0	\$0	\$480
Hardee	\$0	\$183,319	\$49,385	\$0	\$0	\$0	\$11,628	\$0
Hendry	\$0	\$23,507	\$351,906	\$0	\$0	\$0	\$0	\$0
Hernando	\$0	\$494,671	\$383,339	\$0	\$0	\$0	\$18,958	\$0
Highlands	\$0	\$149,650	\$724,710	\$0	\$0	\$0	\$28,128	\$0
Hillsborough	\$666,498	\$965,908	\$2,119,242	\$0	\$428,926	\$0	\$529,120	\$0
Holmes	\$180	\$28,317	\$147,753	\$0	\$0	\$625	\$0	\$0
Indian River	\$0	\$198,560	\$377,430	\$0	\$0	\$0	\$0	\$0
Jackson	\$872,056	\$68,522	\$468,058	\$0	\$0	\$0	\$36,410	\$0
Jefferson	\$76,547	\$36,275	\$205,836	\$0	\$0	\$0	\$0	\$104
Lafayette	\$46,499	\$0	\$111,908	\$0	\$0	\$0	\$0	\$0
Lake	\$0	\$521,439	\$739,308	\$0	\$0	\$0	\$25,284	\$0

FY22/23 Revenue Summary

County	AHCA	APD	CTD	DEO	DCF	DOE	DOEA	DOH
Lee	\$1,924,748	\$31,026	\$1,060,297	\$0	\$0	\$0	\$0	\$0
Leon	\$0	\$1	\$568,921	\$0	\$0	\$0	\$0	\$0
Levy	\$0	\$45,263	\$351,033	\$0	\$0	\$0	\$13,511	\$0
Liberty	\$106,705	\$0	\$284,773	\$0	\$0	\$0	\$5,083	\$0
Madison	\$76,025	\$16,381	\$226,007	\$0	\$0	\$0	\$0	\$287
Manatee	\$0	\$260,849	\$294,978	\$0	\$0	\$0	\$422,214	\$0
Marion	\$0	\$106,449	\$885,732	\$0	\$0	\$0	\$0	\$0
Martin	\$0	\$75,540	\$847,286	\$0	\$0	\$0	\$0	\$1,744
Miami-Dade	\$1,733,963	\$937,228	\$4,074,775	\$0	\$885,461	\$261,363	\$1,442,115	\$0
Monroe	\$387,240	\$0	\$371,893	\$0	\$33,690	\$0	\$0	\$0
Nassau	\$0	\$0	\$455,965	\$0	\$0	\$0	\$0	\$0
Okaloosa	\$82,127	\$0	\$611,501	\$0	\$0	\$500	\$9,163	\$0
Okeechobee	\$0	\$0	\$102,842	\$0	\$0	\$0	\$13,452	\$0
Orange	\$1,202,630	\$905,704	\$2,680,757	\$0	\$0	\$0	\$333,219	\$0
Osceola	\$0	\$144,081	\$637,831	\$0	\$0	\$0	\$141,135	\$0
Palm Beach	\$0	\$0	\$3,197,260	\$0	\$0	\$0	\$605,510	\$0
Pasco	\$111,721	\$239,350	\$729,902	\$0	\$96,490	\$0	\$312,233	\$0
Pinellas	\$62,743	\$853,997	\$3,184,403	\$0	\$685,318	\$0	\$1,167,703	\$0
Polk	\$164,458	\$318,867	\$1,197,837	\$0	\$190,277	\$104,653	\$12,455	\$14,172
Putnam	\$19,738	\$149,686	\$425,999	\$0	\$0	\$0	\$0	\$0
Saint Johns	\$0	\$0	\$696,480	\$0	\$0	\$0	\$0	\$0
Saint Lucie	\$11,227	\$11,138	\$681,267	\$0	\$0	\$0	\$257,249	\$13,560
Santa Rosa	\$0	\$38,893	\$414,412	\$0	\$0	\$0	\$0	\$0
Sarasota	\$19,352	\$0	\$1,122,322	\$0	\$0	\$0	\$0	\$0
Seminole	\$0	\$66,711	\$593,706	\$0	\$0	\$0	\$262,816	\$0
Sumter	\$0	\$0	\$430,806	\$0	\$0	\$0	\$0	\$0
Suwannee	\$0	\$101,974	\$72,030	\$0	\$0	\$0	\$0	\$1,931
Taylor	\$62,707	\$5,014	\$269,488	\$0	\$0	\$0	\$0	\$0
Union	\$100,526	\$0	\$134,621	\$0	\$0	\$0	\$1,152	\$0
Volusia	\$0	\$202,025	\$751,741	\$0	\$0	\$20,163	\$0	\$0
Wakulla	\$47,869	\$0	\$343,701	\$0	\$0	\$98	\$0	\$0
Walton	\$0	\$12,663	\$439,493	\$0	\$0	\$0	\$912	\$0
Washington	\$3,825	\$55,431	\$176,780	\$0	\$0	\$0	\$0	\$0
TOTAL	\$9,737,540	\$9,275,061	\$47,895,005	\$0	\$2,513,181	\$818,206	\$6,724,061	\$32,487

FY22/23 Revenue Summary

County	DJJ	FDOT	Local Government	Local Non Government	Other Fed/State Programs	Total Revenue	Revenue By Provider Type		Total Revenue by Provider Type
							CTC/Op Revenue	CC Revenue	
Alachua	\$0	\$0	\$2,392,051	\$99,168	\$0	\$3,116,786	\$3,116,786	\$0	\$3,116,786
Baker	\$0	\$769,160	\$90,625	\$191,560	\$17,218	\$1,450,371	\$1,450,371	\$0	\$1,450,371
Bay	\$0	\$722,089	\$372,622	\$33,924	\$409,960	\$2,280,193	\$1,870,233	\$409,960	\$2,280,193
Bradford	\$0	\$494,781	\$0	\$16,496	\$0	\$978,604	\$817,015	\$161,589	\$978,604
Brevard	\$0	\$3,440,929	\$1,187,944	\$432,353	\$0	\$6,450,739	\$6,450,739	\$0	\$6,450,739
Broward	\$0	\$0	\$34,688,729	\$1,168,701	\$16,521	\$43,529,29	\$37,811,574	\$5,717,723	\$43,529,297
Calhoun	\$0	\$435,407	\$13,159	\$14,033	\$4,045	\$985,268	\$985,268	\$0	\$985,268
Charlotte	\$0	\$95,444	\$560,470	\$0	\$0	\$1,021,868	\$1,021,868	\$0	\$1,021,868
Citrus	\$0	\$951,836	\$285,193	\$48,476	\$0	\$2,160,759	\$1,740,619	\$420,140	\$2,160,759
Clay	\$0	\$0	\$205,697	\$31,102	\$0	\$721,845	\$721,845	\$0	\$721,845
Collier	\$0	\$533,319	\$3,624,088	\$351,856	\$938,996	\$6,788,334	\$6,074,561	\$713,773	\$6,788,334
Columbia	\$0	\$1,612,753	\$53,276	\$67,904	\$11,287	\$2,131,161	\$2,127,554	\$3,607	\$2,131,161
Desoto	\$0	\$400,579	\$12,134	\$0	\$0	\$521,921	\$521,921	\$0	\$521,921
Dixie	\$0	\$388,391	\$0	\$21,242	\$0	\$786,874	\$786,874	\$0	\$786,874
Duval	\$0	\$18,760	\$19,046,362	\$617,385	\$0	\$20,403,63	\$20,403,639	\$0	\$20,403,639
Escambia	\$0	\$825,826	\$2,318,297	\$306,929	\$0	\$4,233,789	\$4,233,789	\$0	\$4,233,789
Flagler	\$0	\$824,464	\$178,476	\$56,194	\$0	\$1,665,990	\$1,665,990	\$0	\$1,665,990
Franklin	\$0	\$126,236	\$11,420	\$1,647	\$0	\$399,141	\$399,141	\$0	\$399,141
Gadsden	\$0	\$904,878	\$271,153	\$129,681	\$0	\$1,906,128	\$1,906,128	\$0	\$1,906,128
Gilchrist	\$0	\$350,603	\$0	\$10,418	\$0	\$574,549	\$574,549	\$0	\$574,549
Glades	\$0	\$55,016	\$19,557	\$0	\$0	\$304,163	\$304,163	\$0	\$304,163
Gulf	\$0	\$191,638	\$30,245	\$4,169	\$0	\$581,625	\$581,625	\$0	\$581,625
Hamilton	\$0	\$537,583	\$15,686	\$52,841	\$3,762	\$704,892	\$704,892	\$0	\$704,892
Hardee	\$0	\$151,371	\$5,487	\$0	\$0	\$401,190	\$217,871	\$183,319	\$401,190
Hendry	\$0	\$92,452	\$248,545	\$4,860	\$0	\$721,270	\$692,903	\$28,367	\$721,270
Hernando	\$0	\$432,948	\$0	\$48,338	\$0	\$1,378,254	\$828,394	\$549,860	\$1,378,254
Highlands	\$0	\$1,103,736	\$49,476	\$35	\$0	\$2,055,735	\$1,812,937	\$242,798	\$2,055,735
Hillsborough	\$0	\$341,133	\$14,804,788	\$356,844	\$444,465	\$20,656,92	\$7,658,417	\$12,998,507	\$20,656,924
Holmes	\$0	\$168,816	\$1,300	\$8,659	\$12,391	\$368,041	\$368,041	\$0	\$368,041
Indian River	\$0	\$1,408,411	\$175,479	\$877,915	\$0	\$3,037,795	\$1,963,599	\$1,074,196	\$3,037,795
Jackson	\$0	\$1,014,714	\$13,814	\$44,407	\$0	\$2,517,981	\$2,517,981	\$0	\$2,517,981
Jefferson	\$0	\$514,298	\$181,263	\$33,747	\$0	\$1,048,070	\$1,048,070	\$0	\$1,048,070
Lafayette	\$0	\$260,225	\$0	\$12,434	\$0	\$431,066	\$431,066	\$0	\$431,066
Lake	\$0	\$2,402,178	\$1,044,640	\$453,048	\$0	\$5,185,897	\$4,403,561	\$782,336	\$5,185,897

FY22/23 Revenue Summary

County	DJJ	FDOT	Local Government	Local Non Government	Other Fed/State Programs	Total Revenue	Revenue By Provider Type		Total Revenue by Provider Type
							CTC/Op Revenue	CC Revenue	
Lee	\$0	\$158,170	\$137,983	\$87,559	\$0	\$3,399,783	\$1,239,352	\$2,160,431	\$3,399,783
Leon	\$0	\$510,954	\$1,326,214	\$150,883	\$0	\$2,556,973	\$2,556,973	\$0	\$2,556,973
Levy	\$0	\$359,170	\$0	\$79,700	\$0	\$848,677	\$848,677	\$0	\$848,677
Liberty	\$0	\$363,590	\$47,887	\$0	\$0	\$808,038	\$808,038	\$0	\$808,038
Madison	\$0	\$437,001	\$16,572	\$33,531	\$0	\$805,804	\$805,804	\$0	\$805,804
Manatee	\$0	\$1,002,672	\$3,906,684	\$85,376	\$0	\$5,972,773	\$5,278,426	\$694,347	\$5,972,773
Marion	\$0	\$1,659,431	\$316,008	\$391,240	\$0	\$3,358,860	\$3,157,397	\$201,463	\$3,358,860
Martin	\$0	\$32,340	\$133,318	\$128,855	\$0	\$1,219,083	\$1,006,199	\$212,884	\$1,219,083
Miami-Dade	\$0	\$892,443	\$750,077	\$2,643,464	\$1,390,405	\$15,011,294	\$4,527,048	\$10,484,246	\$15,011,294
Monroe	\$0	\$0	\$1,191,082	\$10,277	\$0	\$1,994,182	\$414,527	\$1,579,655	\$1,994,182
Nassau	\$0	\$145,909	\$0	\$73,825	\$1,046,411	\$1,722,110	\$1,722,110	\$0	\$1,722,110
Okaloosa	\$0	\$2,236,197	\$104,017	\$84,839	\$0	\$3,128,344	\$3,128,344	\$0	\$3,128,344
Okeechobee	\$0	\$271,290	\$11,471	\$0	\$0	\$399,055	\$399,055	\$0	\$399,055
Orange	\$0	\$33,781	\$15,755,167	\$2,902,508	\$3,890,388	\$27,704,154	\$24,290,716	\$3,413,438	\$27,704,154
Osceola	\$0	\$35,815	\$4,256,435	\$685,044	\$1,193,151	\$7,093,492	\$6,583,920	\$509,572	\$7,093,492
Palm Beach	\$0	\$0	\$40,859,228	\$2,518,754	\$0	\$47,180,752	\$47,180,752	\$0	\$47,180,752
Pasco	\$0	\$1,066,803	\$259,828	\$534,212	\$376,982	\$3,727,521	\$2,637,859	\$1,089,662	\$3,727,521
Pinellas	\$0	\$1,716,071	\$8,184,189	\$981,833	\$305,701	\$17,141,958	\$15,468,347	\$1,673,611	\$17,141,958
Polk	\$3,169	\$1,276,402	\$1,796,056	\$379,358	\$4,867	\$5,462,571	\$4,566,063	\$896,508	\$5,462,571
Putnam	\$0	\$1,871,492	\$45,600	\$18,948	\$35,579	\$2,567,042	\$2,567,042	\$0	\$2,567,042
Saint Johns	\$0	\$2,429,932	\$276,489	\$158,115	\$0	\$3,561,016	\$3,561,016	\$0	\$3,561,016
Saint Lucie	\$0	\$1,354,465	\$2,042,520	\$318,471	\$0	\$4,689,897	\$3,867,021	\$822,876	\$4,689,897
Santa Rosa	\$0	\$248,312	\$7,500	\$13,507	\$2,778	\$725,402	\$725,402	\$0	\$725,402
Sarasota	\$0	\$607,730	\$4,605,266	\$445,244	\$1,814,768	\$8,614,682	\$8,126,230	\$488,452	\$8,614,682
Seminole	\$0	\$38,770	\$4,571,698	\$868,264	\$1,231,199	\$7,633,164	\$7,109,967	\$523,197	\$7,633,164
Sumter	\$0	\$393,672	\$540,271	\$4,000	\$0	\$1,368,749	\$1,368,749	\$0	\$1,368,749
Suwannee	\$0	\$409,589	\$42,262	\$17,224	\$2,866	\$647,876	\$564,290	\$83,586	\$647,876
Taylor	\$0	\$377,995	\$47,129	\$24,047	\$0	\$786,380	\$786,380	\$0	\$786,380
Union	\$0	\$378,614	\$0	\$14,958	\$0	\$629,871	\$629,871	\$0	\$629,871
Volusia	\$0	\$5,546,396	\$3,223,383	\$1,170,146	\$0	\$10,913,854	\$10,434,061	\$479,793	\$10,913,854
Wakulla	\$0	\$204,197	\$50,000	\$22,890	\$0	\$668,755	\$668,755	\$0	\$668,755
Walton	\$0	\$185,623	\$34,130	\$102,384	\$10,455	\$785,660	\$785,660	\$0	\$785,660
Washington	\$0	\$201,550	\$7,000	\$11,396	\$1,280	\$457,262	\$457,262	\$0	\$457,262
TOTAL	\$3,169	\$48,016,350	\$176,447,440	\$20,457,218	\$13,165,475	\$335,085,193	\$286,485,297	\$48,599,896	\$335,085,193

2022-2023 Expense Summary

FY22/23 Expense Summary

County	Expense Sources						
	Labor	Fringe Benefits	Services	Materials & Supplies	Utilities	Insurance	Taxes
Alachua	\$1,539,495	\$74,627	\$75,051	\$354,097	\$51,776	\$314,449	\$1,786
Baker	\$627,506	\$131,797	\$61,781	\$283,579	\$26,350	\$136,047	\$1,290
Bay	\$339,144	\$142,936	\$248,674	\$38,216	\$51,600	\$47,497	\$0
Bradford	\$323,043	\$156,354	\$17,235	\$106,678	\$17,166	\$87,293	\$3,339
Brevard	\$1,816,004	\$389,044	\$1,837,068	\$842,367	\$29,877	\$77,062	\$0
Broward	\$3,378,349	\$1,122,446	\$573,431	\$3,978,292	\$142,852	\$855,104	\$64,298
Calhoun	\$366,423	\$83,604	\$19,548	\$97,789	\$17,519	\$38,375	\$0
Charlotte	\$245,779	\$108,129	\$415,388	\$59,400	\$36,978	\$4,300	\$0
Citrus	\$995,032	\$342,990	\$201,027	\$541,893	\$38,022	\$350,388	\$1,002
Clay	\$0	\$0	\$0	\$188,016	\$0	\$0	\$0
Collier	\$482,362	\$121,825	\$440,135	\$963,364	\$76,904	\$32,749	\$21,277
Columbia	\$528,753	\$192,856	\$92,977	\$189,941	\$30,988	\$66,401	\$68
Desoto	\$46,814	\$12,801	\$2,756	\$9,167	\$1,691	\$0	\$0
Dixie	\$208,833	\$100,136	\$15,804	\$89,064	\$15,198	\$26,251	\$428
Duval	\$1,426,142	\$716,590	\$459,391	\$1,668,776	\$16,323	\$2,687	\$0
Escambia	\$87,529	\$33,085	\$0	\$364,765	\$0	\$17,423	\$0
Flagler	\$875,683	\$423,726	\$89,148	\$208,584	\$26,820	\$22,754	\$0
Franklin	\$197,794	\$27,665	\$40,822	\$58,152	\$6,208	\$42,298	\$100
Gadsden	\$769,624	\$233,572	\$97,557	\$392,920	\$17,566	\$191,943	\$318
Gilchrist	\$191,871	\$89,235	\$16,015	\$81,150	\$13,220	\$25,836	\$315
Glades	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Gulf	\$324,080	\$40,228	\$40,854	\$68,161	\$8,598	\$77,035	\$233
Hamilton	\$175,607	\$64,180	\$30,993	\$63,314	\$10,329	\$22,093	\$23
Hardee	\$96,172	\$11,332	\$48,346	\$30,200	\$3,646	\$16,110	\$623
Hendry	\$15,926	\$2,373	\$8,409	\$2,839	\$1,400	\$6,780	\$0
Hernando	\$483,329	\$145,294	\$86,778	\$244,045	\$18,875	\$153,122	\$9,652
Highlands	\$351,312	\$79,536	\$19,087	\$128,002	\$15,182	\$25,447	\$3,792
Hillsborough	\$11,083,476	\$3,753,474	\$1,475,454	\$2,064,232	\$218,142	\$1,221,221	\$3,782
Holmes	\$170,312	\$43,354	\$6,666	\$100,344	\$12,470	\$40,700	\$145
Indian River	\$913,270	\$180,078	\$283,041	\$204,589	\$14,532	\$148,799	\$13,660
Jackson	\$887,738	\$257,955	\$65,777	\$258,829	\$33,829	\$154,381	\$30
Jefferson	\$312,994	\$117,433	\$47,573	\$146,962	\$10,444	\$63,865	\$242
Lafayette	\$112,822	\$48,638	\$8,019	\$61,882	\$7,216	\$22,419	\$245
Lake	\$472,494	\$66,910	\$1,649,860	\$785,818	\$24,489	\$206,447	\$6,366

FY22/23 Expense Summary

County	Expense Sources						
	Labor	Fringe Benefits	Services	Materials & Supplies	Utilities	Insurance	Taxes
Lee	\$1,448,726	\$532,947	\$106,536	\$802,918	\$40,243	\$71,596	\$5,136
Leon	\$551,068	\$137,767	\$12,510	\$41,356	\$0	\$0	\$0
Levy	\$494,664	\$185,938	\$28,407	\$139,236	\$9,181	\$0	\$0
Liberty	\$293,905	\$145,377	\$0	\$87,006	\$24,485	\$39,375	\$0
Madison	\$312,119	\$122,139	\$49,218	\$100,357	\$5,903	\$52,518	\$76
Manatee	\$3,145,520	\$1,104,767	\$678,007	\$429,608	\$32,833	\$205,766	\$1,685
Marion	\$2,010,659	\$417,225	\$425,084	\$737,030	\$63,864	\$228,101	\$10,293
Martin	\$524,138	\$62,358	\$111,241	\$88,950	\$6,573	\$159,040	\$2,865
Miami-Dade	\$5,509,497	\$818,258	\$920,547	\$1,313,946	\$144,423	\$2,140,881	\$39,933
Monroe	\$835,052	\$266,935	\$149,079	\$179,372	\$13,626	\$293,398	\$49
Nassau	\$765,088	\$0	\$310,686	\$194,116	\$3,864	\$120,174	\$651
Okaloosa	\$211,255	\$25,581	\$0	\$375,471	\$45,097	\$3,920	\$0
Okeechobee	\$35,793	\$9,787	\$2,107	\$7,009	\$1,293	\$0	\$0
Orange	\$3,859,930	\$779,888	\$670,150	\$1,736,652	\$92,705	\$292,402	\$56,670
Osceola	\$615,589	\$203,274	\$151,289	\$446,654	\$20,571	\$34,745	\$15,914
Palm Beach	\$4,313,083	\$1,719,293	\$11,100	\$269,010	\$0	\$0	\$0
Pasco	\$1,618,876	\$507,934	\$40,985	\$863,608	\$27,142	\$218,361	\$17,387
Pinellas	\$5,188,671	\$700,241	\$1,424,641	\$1,125,585	\$151,070	\$1,647,420	\$229,442
Polk	\$2,982,277	\$922,559	\$202,849	\$867,073	\$56,147	\$78,320	\$8,735
Putnam	\$1,137,282	\$281,275	\$215,662	\$372,984	\$57,052	\$423,426	\$1,677
Saint Johns	\$1,929,482	\$220,260	\$5,989	\$615,509	\$58,244	\$546,223	\$0
Saint Lucie	\$870,236	\$101,637	\$93,229	\$156,484	\$31,543	\$100,786	\$359
Santa Rosa	\$359,581	\$75,391	\$9,087	\$185,161	\$21,210	\$54,874	\$24
Sarasota	\$336,533	\$191,187	\$124,718	\$93,675	\$11,116	\$161,487	\$3,948
Seminole	\$552,774	\$231,714	\$181,564	\$512,561	\$15,361	\$38,639	\$17,790
Sumter	\$0	\$0	\$0	\$21,141	\$0	\$12,532	\$0
Suwannee	\$174,560	\$50,349	\$25,524	\$66,600	\$7,921	\$39,991	\$17
Taylor	\$310,909	\$116,725	\$51,077	\$111,114	\$8,285	\$62,712	\$166
Union	\$145,556	\$82,962	\$15,185	\$151,897	\$14,346	\$40,140	\$342
Volusia	\$3,912,309	\$1,344,803	\$448,580	\$1,477,269	\$32,670	\$164,407	\$2,427
Wakulla	\$275,273	\$12,643	\$47,595	\$83,393	\$11,662	\$53,935	\$21,250
Walton	\$389,924	\$91,821	\$11,339	\$138,093	\$29,824	\$67,415	\$190
Washington	\$218,038	\$52,760	\$8,094	\$97,037	\$19,776	\$30,603	\$130
TOTAL	\$75,174,079	\$20,829,998	\$15,006,744	\$28,563,302	\$2,054,240	\$11,880,463	\$570,170

FY22/23 Expense Summary

County	Expense Sources					
	Miscellaneous	Interest	Leases & Rentals	Capital Purchases	Contributed Services	Allocated Indirect Expenses
Alachua	\$12,581	\$11,176	\$103,524	\$40,537	\$0	\$156,526
Baker	\$4,730	\$0	\$6,628	\$30,625	\$0	\$0
Bay	\$47,893	\$0	\$2,757	\$269,098	\$0	\$16,664
Bradford	\$1,419	\$0	\$14,102	\$275	\$16,296	\$0
Brevard	\$53,783	\$0	\$16,753	\$0	\$0	\$656,269
Broward	\$124,205	\$22,366	\$28,315	\$147,307	\$21,401	\$61,848
Calhoun	\$3,870	\$0	\$0	\$0	\$0	\$0
Charlotte	\$8,181	\$0	\$5,496	\$0	\$0	\$138,217
Citrus	\$2,725	\$0	\$0	\$29,152	\$0	\$67,763
Clay	\$13,800	\$0	\$0	\$0	\$0	\$0
Collier	\$6,449	\$0	\$28,413	\$410,170	\$0	\$102,995
Columbia	\$909	\$0	\$3,296	\$162,501	\$0	\$492
Desoto	\$3,908	\$1,225	\$6,153	\$0	\$0	\$36,102
Dixie	\$1,521	\$0	\$0	\$3,496	\$21,242	\$0
Duval	\$21,010	\$0	\$0	\$0	\$0	\$7,202,022
Escambia	\$0	\$0	\$0	\$0	\$0	\$0
Flagler	\$0	\$0	\$19,275	\$0	\$0	\$0
Franklin	\$4,804	\$0	\$6,769	\$0	\$0	\$0
Gadsden	\$26,701	\$3,630	\$37,259	\$141,542	\$0	\$0
Gilchrist	\$1,429	\$0	\$0	\$4,661	\$10,666	\$0
Glades	\$0	\$0	\$0	\$69,250	\$0	\$0
Gulf	\$7,219	\$0	\$10,230	\$0	\$0	\$0
Hamilton	\$303	\$0	\$1,099	\$54,167	\$0	\$0
Hardee	\$1,631	\$511	\$2,569	\$0	\$0	\$22,530
Hendry	\$0	\$0	\$0	\$69,250	\$0	\$3,132
Hernando	\$42,879	\$0	\$390	\$148,180	\$0	\$60,630
Highlands	\$14,541	\$4,255	\$21,416	\$0	\$32,458	\$125,504
Hillsborough	\$55,282	\$1,502	\$0	\$1,117,470	\$0	\$112,161
Holmes	\$16,624	\$0	\$0	\$3,972	\$0	\$0
Indian River	\$54,299	\$32	\$950	\$0	\$0	\$0
Jackson	\$13,333	\$0	\$13,334	\$0	\$0	\$235,061
Jefferson	\$15,155	\$1,907	\$12,324	\$153,227	\$0	\$0
Lafayette	\$703	\$0	\$0	\$1,489	\$12,434	\$0
Lake	\$0	\$0	\$12,600	\$820,682	\$0	\$9,396

FY22/23 Expense Summary

County	Expense Sources					
	Miscellaneous	Interest	Leases & Rentals	Capital Purchases	Contributed Services	Allocated Indirect Expenses
Lee	\$49,911	\$0	\$0	\$229,254	\$0	\$8,351
Leon	\$0	\$0	\$0	\$0	\$0	\$0
Levy	\$7,740	\$0	\$0	\$52,762	\$0	\$0
Liberty	\$0	\$0	\$12,474	\$123,746	\$0	\$0
Madison	\$10,928	\$1,687	\$11,534	\$0	\$0	\$0
Manatee	\$145,879	\$0	\$9,262	\$0	\$0	\$219,171
Marion	\$72,507	\$368	\$136,176	\$333,316	\$0	\$0
Martin	\$30,201	\$0	\$393	\$0	\$0	\$81,561
Miami-Dade	\$363,509	\$47,371	\$46,548	\$870,091	\$10,397	\$592,998
Monroe	\$292,228	\$444	\$2,987	\$0	\$0	\$122,845
Nassau	\$1,011	\$0	\$0	\$0	\$0	\$230,611
Okaloosa	\$0	\$0	\$0	\$0	\$0	\$0
Okeechobee	\$2,988	\$937	\$4,705	\$0	\$0	\$27,603
Orange	\$66,053	\$1,730	\$183,005	\$51,201	\$3,150	\$116,664
Osceola	\$24,159	\$0	\$36,850	\$0	\$0	\$21,547
Palm Beach	\$0	\$0	\$1,975	\$0	\$0	\$0
Pasco	\$3,213	\$263	\$505	\$184,171	\$0	\$223,138
Pinellas	\$322,536	\$1,203	\$267,514	\$1,369,672	\$68,325	\$873,581
Polk	\$85,658	\$1,251	\$0	\$94,198	\$0	\$13,875
Putnam	\$57,551	\$0	\$29,443	\$0	\$0	\$0
Saint Johns	\$21,452	\$0	\$0	\$0	\$0	\$313,175
Saint Lucie	\$15,800	\$0	\$55,057	\$0	\$0	\$0
Santa Rosa	\$10,187	\$0	\$10,855	\$0	\$0	\$0
Sarasota	\$590,924	\$0	\$0	\$525,564	\$0	\$702
Seminole	\$20,683	\$0	\$39,553	\$28,243	\$0	\$10,708
Sumter	\$29,602	\$0	\$0	\$0	\$0	\$0
Suwannee	\$20,400	\$0	\$837	\$41,270	\$0	\$15,703
Taylor	\$10,966	\$1,587	\$13,787	\$0	\$0	\$0
Union	\$936	\$0	\$0	\$170	\$14,958	\$0
Volusia	\$0	\$0	\$0	\$30,927	\$0	\$1,029,485
Wakulla	\$3,456	\$0	\$3,214	\$69,450	\$0	\$0
Walton	\$32,537	\$0	\$0	\$3,972	\$30,630	\$0
Washington	\$21,738	\$0	\$0	\$3,972	\$0	\$0
TOTAL	\$2,876,640	\$103,445	\$1,220,326	\$7,689,030	\$241,957	\$12,909,030

FY22/23 Expense Summary

County	Purchased Transportation Services					Total Expenses	Expenses by Provider Type		Total Expenses by Provider Type
	Bus Pass	School Board	TNC	Taxi	Contracted Services		CTC/Op Expenses	CC Expenses	
Alachua	\$0	\$0	\$0	\$0	\$0	\$2,735,625	\$2,735,625	\$0	\$2,735,625
Baker	\$0	\$0	\$0	\$0	\$0	\$1,310,333	\$1,310,333	\$0	\$1,310,333
Bay	\$0	\$0	\$0	\$0	\$1,045,320	\$2,249,799	\$1,839,839	\$409,960	\$2,249,799
Bradford	\$0	\$0	\$0	\$0	\$0	\$743,200	\$515,113	\$228,087	\$743,200
Brevard	\$20,387	\$0	\$0	\$0	\$0	\$5,738,614	\$5,738,614	\$0	\$5,738,614
Broward	\$629,965	\$0	\$0	\$0	\$32,342,406	\$43,492,585	\$37,811,574	\$5,681,011	\$43,492,585
Calhoun	\$0	\$0	\$0	\$0	\$0	\$627,128	\$627,128	\$0	\$627,128
Charlotte	\$0	\$0	\$0	\$0	\$0	\$1,021,868	\$1,021,868	\$0	\$1,021,868
Citrus	\$0	\$0	\$0	\$0	\$0	\$2,569,994	\$1,740,619	\$829,375	\$2,569,994
Clay	\$0	\$0	\$0	\$0	\$520,029	\$721,845	\$721,845	\$0	\$721,845
Collier	\$0	\$0	\$0	\$0	\$4,521,314	\$7,207,957	\$6,587,726	\$620,231	\$7,207,957
Columbia	\$0	\$0	\$0	\$0	\$0	\$1,269,182	\$1,266,319	\$2,863	\$1,269,182
Desoto	\$0	\$0	\$0	\$0	\$394,050	\$514,667	\$514,667	\$0	\$514,667
Dixie	\$0	\$0	\$0	\$0	\$4,231	\$486,204	\$486,204	\$0	\$486,204
Duval	\$0	\$0	\$0	\$0	\$8,890,698	\$20,403,639	\$20,403,639	\$0	\$20,403,639
Escambia	\$0	\$0	\$0	\$0	\$3,730,987	\$4,233,789	\$4,233,789	\$0	\$4,233,789
Flagler	\$0	\$0	\$0	\$0	\$0	\$1,665,990	\$1,665,990	\$0	\$1,665,990
Franklin	\$0	\$0	\$0	\$0	\$0	\$384,612	\$384,612	\$0	\$384,612
Gadsden	\$0	\$0	\$0	\$0	\$0	\$1,912,632	\$1,912,632	\$0	\$1,912,632
Gilchrist	\$0	\$0	\$0	\$0	\$0	\$434,398	\$434,398	\$0	\$434,398
Glades	\$0	\$0	\$0	\$0	\$274,810	\$344,060	\$344,060	\$0	\$344,060
Gulf	\$0	\$0	\$0	\$0	\$0	\$576,638	\$576,638	\$0	\$576,638
Hamilton	\$0	\$0	\$0	\$0	\$0	\$422,108	\$422,108	\$0	\$422,108
Hardee	\$0	\$0	\$0	\$0	\$164,493	\$398,163	\$214,844	\$183,319	\$398,163
Hendry	\$0	\$0	\$0	\$0	\$451,310	\$561,419	\$520,560	\$40,859	\$561,419
Hernando	\$0	\$0	\$0	\$0	\$0	\$1,393,174	\$843,314	\$549,860	\$1,393,174
Highlands	\$0	\$0	\$0	\$0	\$1,368,767	\$2,189,299	\$1,787,744	\$401,555	\$2,189,299
Hillsborough	\$182,128	\$0	\$0	\$0	\$0	\$21,288,324	\$7,658,417	\$13,629,907	\$21,288,324
Holmes	\$0	\$0	\$0	\$0	\$13,486	\$408,073	\$408,073	\$0	\$408,073
Indian River	\$0	\$0	\$0	\$0	\$685,893	\$2,499,143	\$2,141,426	\$357,717	\$2,499,143
Jackson	\$0	\$0	\$0	\$0	\$0	\$1,920,267	\$1,920,267	\$0	\$1,920,267
Jefferson	\$0	\$0	\$0	\$0	\$0	\$882,126	\$882,126	\$0	\$882,126
Lafayette	\$0	\$0	\$0	\$0	\$0	\$275,867	\$275,867	\$0	\$275,867
Lake	\$0	\$0	\$0	\$0	\$1,981,800	\$6,036,862	\$5,224,243	\$812,619	\$6,036,862

FY22/23 Expense Summary

County	Purchased Transportation Services					Total Expenses	Expenses by Provider Type		Total Expenses by Provider Type
	Bus Pass	School Board	TNC	Taxi	Contracted Services		CTC/Op Expenses	CC Expenses	
Lee	\$0	\$0	\$0	\$0	\$0	\$3,295,618	\$946,924	\$2,348,694	\$3,295,618
Leon	\$16,568	\$0	\$0	\$590,665	\$1,207,039	\$2,556,973	\$2,556,973	\$0	\$2,556,973
Levy	\$0	\$0	\$0	\$0	\$0	\$917,928	\$917,928	\$0	\$917,928
Liberty	\$0	\$0	\$0	\$0	\$0	\$726,368	\$726,368	\$0	\$726,368
Madison	\$0	\$0	\$0	\$0	\$0	\$666,479	\$666,479	\$0	\$666,479
Manatee	\$275	\$0	\$0	\$0	\$0	\$5,972,773	\$5,278,426	\$694,347	\$5,972,773
Marion	\$0	\$0	\$0	\$0	\$0	\$4,434,623	\$4,087,122	\$347,501	\$4,434,623
Martin	\$0	\$0	\$0	\$0	\$597,221	\$1,664,541	\$856,589	\$807,952	\$1,664,541
Miami-Dade	\$45,294	\$0	\$0	\$0	\$0	\$12,863,693	\$431,575	\$12,432,118	\$12,863,693
Monroe	\$285	\$0	\$0	\$0	\$0	\$2,156,300	\$558,467	\$1,597,833	\$2,156,300
Nassau	\$0	\$0	\$0	\$0	\$145,909	\$1,772,110	\$1,772,110	\$0	\$1,772,110
Okaloosa	\$0	\$0	\$0	\$0	\$2,313,013	\$2,974,337	\$2,974,337	\$0	\$2,974,337
Okeechobee	\$0	\$0	\$0	\$0	\$301,287	\$393,509	\$393,509	\$0	\$393,509
Orange	\$52,359	\$0	\$1,078,226	\$0	\$18,762,037	\$27,802,822	\$23,293,806	\$4,509,016	\$27,802,822
Osceola	\$15,201	\$0	\$115,474	\$0	\$5,447,043	\$7,148,310	\$6,565,157	\$583,153	\$7,148,310
Palm Beach	\$0	\$0	\$0	\$0	\$40,866,291	\$47,180,752	\$47,180,752	\$0	\$47,180,752
Pasco	\$21,938	\$0	\$0	\$0	\$0	\$3,727,521	\$2,637,859	\$1,089,662	\$3,727,521
Pinellas	\$1,981,310	\$0	\$265,619	\$309,003	\$0	\$15,925,833	\$14,280,845	\$1,644,988	\$15,925,833
Polk	\$195,682	\$0	\$0	\$0	\$0	\$5,508,624	\$4,566,063	\$942,561	\$5,508,624
Putnam	\$0	\$0	\$0	\$0	\$0	\$2,576,352	\$2,576,352	\$0	\$2,576,352
Saint Johns	\$0	\$0	\$0	\$0	\$0	\$3,710,334	\$3,710,334	\$0	\$3,710,334
Saint Lucie	\$0	\$0	\$999,861	\$371,694	\$1,943,622	\$4,740,308	\$3,874,868	\$865,440	\$4,740,308
Santa Rosa	\$0	\$0	\$0	\$0	\$0	\$726,370	\$726,370	\$0	\$726,370
Sarasota	\$0	\$0	\$74,864	\$0	\$6,603,763	\$8,718,481	\$8,126,230	\$592,251	\$8,718,481
Seminole	\$16,890	\$0	\$161,564	\$0	\$6,052,270	\$7,880,314	\$7,327,880	\$552,434	\$7,880,314
Sumter	\$0	\$0	\$0	\$0	\$1,314,006	\$1,377,281	\$1,377,281	\$0	\$1,377,281
Suwannee	\$0	\$0	\$0	\$0	\$0	\$443,172	\$321,605	\$121,567	\$443,172
Taylor	\$0	\$0	\$0	\$0	\$0	\$687,328	\$687,328	\$0	\$687,328
Union	\$0	\$0	\$0	\$0	\$0	\$466,492	\$466,492	\$0	\$466,492
Volusia	\$0	\$0	\$0	\$1,389,282	\$1,081,695	\$10,913,854	\$10,434,061	\$479,793	\$10,913,854
Wakulla	\$0	\$0	\$171,009	\$0	\$0	\$752,880	\$752,880	\$0	\$752,880
Walton	\$0	\$0	\$0	\$0	\$0	\$795,745	\$795,745	\$0	\$795,745
Washington	\$0	\$0	\$0	\$0	\$7,791	\$459,939	\$459,939	\$0	\$459,939
TOTAL	\$3,178,282	\$0	\$2,866,617	\$2,660,644	\$143,032,581	\$330,857,548	\$277,500,875	\$53,356,673	\$330,857,548

2022-2023 Performance Measures

FY22/23 Performance Measures

County	Cost Per Trip	Cost Per Paratransit Trip	Cost Per Paratransit Mile	Cost Per Total Mile	Average Trip Per Passenger	Local Funding of System	Accidents per 100,000 Miles	Miles Between Roadcalls
Alachua	48.09	48.09	3.63	3.63	53.57	0.80	0.93	44,385
Baker	58.34	58.34	2.90	2.90	40.18	0.19	0	90,410
Bay	36.91	36.91	5.97	5.97	88.48	0.18	1.59	53,797
Bradford	18.94	18.94	2.47	2.47	70.45	0.02	0.33	100,128
Brevard	10.58	48.70	4.95	4.84	54.19	0.25	0.17	84,648
Broward	30.73	35.77	3.17	3.22	134.43	0.82	0.04	70,455
Calhoun	54.93	54.93	2.57	2.57	25.04	0.03	0	122,113
Charlotte	43.81	43.81	4.36	4.36	21.28	0.55	0	10,183
Citrus	29.03	29.03	4.18	4.18	86.38	0.15	0	55,861
Clay	18.48	18.48	1.75	1.75	157.49	0.33	0	34,335
Collier	53.87	53.87	5.01	5.01	88.49	0.59	1.94	43,632
Columbia	87.37	87.37	8.31	8.31	101.59	0.06	0.65	38,204
Desoto	14.75	14.75	3.97	3.97	222.22	0.02	0.77	129,645
Dixie	65.82	65.82	2.86	2.86	17.93	0.03	0	84,879
Duval	91.54	91.54	9.02	9.02	72.77	0.96	0	30,566
Escambia	38.24	38.24	3.63	3.63	109.62	0.62	1.03	97,156
Flagler	20.69	20.69	2.49	2.49	97.03	0.14	0.15	0
Franklin	137.61	137.61	3.27	3.27	22.72	0.03	0	0
Gadsden	26.48	26.48	2.38	2.38	36.85	0.21	0	67,033
Gilchrist	85.28	85.28	3.84	3.84	18.32	0.02	0	0
Glades	114.27	114.27	3.94	3.94	12.29	0.06	0	43,638
Gulf	37.80	37.80	2.26	2.26	52.60	0.06	0	0
Hamilton	35.50	35.50	2.70	2.70	188.71	0.10	0	78,270
Hardee	13.72	13.72	2.74	2.74	263.77	0.01	0	48,427
Hendry	61.88	61.88	5.44	5.44	17.72	0.35	1.94	12,890
Hernando	20.68	20.68	2.62	2.62	87.59	0.04	0	532,047
Highlands	35.93	35.93	3.56	3.56	81.79	0.02	0.81	307,628
Hillsborough	27.00	47.68	5.45	5.50	40.98	0.73	0.49	7,713
Holmes	36.63	36.63	3.96	3.96	29.95	0.03	0	103,009
Indian River	35.17	35.17	4.78	4.78	17.32	0.35	0.19	87,155
Jackson	52.41	52.41	2.84	2.84	28.85	0.02	0	225,032
Jefferson	52.80	52.80	2.90	2.90	64.01	0.21	0	76,145
Lafayette	127.60	127.60	2.54	2.54	15.01	0.03	0	36,156
Lake	47.90	47.90	5.37	5.37	103.90	0.29	1.69	22,949

FY22/23 Performance Measures

County	Cost Per Trip	Cost Per Paratransit Trip	Cost Per Paratransit Mile	Cost Per Total Mile	Average Trip Per Passenger	Local Funding of System	Accidents per 100,000 Miles	Miles Between Roadcalls
Lee	31.87	31.87	4.25	4.25	79.67	0.07	8.63	51,737
Leon	21.13	25.88	3.01	2.82	99.42	0.58	0.33	2,895
Levy	43.16	43.16	3.44	3.44	79.95	0.09	0	267,124
Liberty	118.05	118.05	4.21	4.21	30.16	0.06	0	172,623
Madison	52.07	52.07	3.59	3.59	44.75	0.06	0	23,190
Manatee	59.67	59.75	7.54	7.54	80.46	0.67	1.89	16,504
Marion	50.52	50.52	4.35	4.35	55.87	0.21	0.39	254,768
Martin	27.02	27.02	4.67	4.67	53.81	0.22	0	89,134
Miami-Dade	7.54	22.49	6.34	6.36	83.66	0.23	0.59	57,800
Monroe	62.00	61.99	7.28	7.28	46.44	0.60	0	22,778
Nassau	29.22	29.22	3.94	3.94	54.24	0.04	0	26,426
Okaloosa	59.79	59.79	5.89	5.89	90.29	0.06	1.59	25,229
Okeechobee	45.54	45.54	2.85	2.85	75.14	0.03	0	0
Orange	33.44	48.26	6.27	6.06	36.03	0.67	0.33	16,673
Osceola	32.06	47.43	6.29	6.17	40.39	0.70	0.26	17,298
Palm Beach	63.38	63.38	4.34	4.34	91.44	0.92	1.16	12,820
Pasco	25.29	31.68	5.35	5.38	110.89	0.21	0.14	173,111
Pinellas	10.55	33.26	4.75	5.31	86.95	0.53	0.43	76,884
Polk	16.62	41.28	6.83	7.08	91.28	0.40	0.26	11,442
Putnam	37.94	39.38	4.21	4.21	33.26	0.03	0	122,521
Saint Johns	24.69	24.69	3.34	3.34	36.29	0.12	0.36	158,510
Saint Lucie	26.77	28.09	2.80	2.73	22.23	0.50	0.80	29,985
Santa Rosa	40.20	40.20	3.57	3.57	81.39	0.03	0.49	67,845
Sarasota	48.67	49.94	6.15	6.13	60.95	0.59	0	101,646
Seminole	34.62	53.74	6.88	6.69	32.89	0.71	0.08	13,861
Sumter	30.83	30.83	3.67	3.67	121.73	0.40	1.33	75,033
Suwannee	25.68	25.68	1.52	1.52	103.32	0.09	0.34	58,364
Taylor	59.04	59.04	3.24	3.24	24.46	0.09	0	105,944
Union	95.77	95.77	4.54	4.54	20.21	0.02	0	51,402
Volusia	39.09	39.22	4.19	4.27	22.57	0.40	0.67	60,853
Wakulla	40.06	42.73	2.01	2.25	57.83	0.11	0	0
Walton	35.41	35.41	2.88	2.88	44.24	0.17	2.54	0
Washington	39.83	39.83	3.19	3.19	39.55	0.04	0	72,130

2022-2023 Other Reported Data

FY22/23 Other Reported Data

County	CTC / Transportation Operator UDPHC	Coordination Contractor UDPHC	Total UDPHC	Unmet Trip Requests	Passenger No Shows	Complaints	Commendations
Alachua	1,062	0	1,062	61	2,506	11	59
Baker	559	0	559	128	559	0	0
Bay	627	62	689	0	756	6	12
Bradford	510	47	557	0	586	0	0
Brevard	10,006	0	10,006	22	7,289	3	12
Broward	7,297	3,232	10,529	0	107,959	3,961	565
Calhoun	456	0	456	0	85	0	0
Charlotte	1,096	0	1,096	1,021	339	41	0
Citrus	841	184	1,025	0	839	81	48
Clay	248	0	248	0	546	0	5
Collier	1,337	175	1,512	182	9,047	49	24
Columbia	134	9	143	0	887	1	1
Desoto	157	0	157	82	17	4	9
Dixie	412	0	412	0	361	0	0
Duval	3,063	0	3,063	0	8,211	328	278
Escambia	1,010	0	1,010	0	2,593	27	70
Flagler	830	0	830	2,034	3,051	4	93
Franklin	123	0	123	0	98	0	0
Gadsden	1,960	0	1,960	3	2,020	0	0
Gilchrist	278	0	278	0	147	0	0
Glades	245	0	245	11	106	0	0
Gulf	290	0	290	96	908	0	0
Hamilton	63	0	63	0	573	0	0
Hardee	78	32	110	36	60	2	4
Hendry	504	8	512	24	231	0	0
Hernando	527	242	769	0	516	10	55
Highlands	635	110	745	368	928	40	15
Hillsborough	2,585	16,659	19,244	21	3,651	19	138
Holmes	372	0	372	21	36	1	0
Indian River	3,986	116	4,102	0	134	15	22
Jackson	1,270	0	1,270	76	654	5	0
Jefferson	261	0	261	2	271	1	2
Lafayette	144	0	144	0	55	0	0
Lake	722	491	1,213	0	1,740	7	10

FY22/23 Other Reported Data

County	CTC / Transportation Operator UDPHC	Coordination Contractor UDPHC	Total UDPHC	Unmet Trip Requests	Passenger No Shows	Complaints	Commendations
Lee	672	626	1,298	0	806	11	3
Leon	1,217	0	1,217	0	3,666	289	7
Levy	266	0	266	0	242	0	0
Liberty	204	0	204	11	266	0	0
Madison	286	0	286	0	382	0	0
Manatee	1,030	214	1,244	1	419	23	66
Marion	1,487	84	1,571	0	3,203	17	8
Martin	817	328	1,145	0	343	27	38
Miami-Dade	4,153	16,232	20,385	0	0	0	0
Monroe	112	637	749	217	71	0	0
Nassau	1,118	0	1,118	277	922	0	0
Okaloosa	551	0	551	1,403	4,187	18	22
Okeechobee	115	0	115	52	285	6	5
Orange	18,772	4,302	23,074	0	26,510	752	42
Osceola	5,298	222	5,520	0	5,709	300	31
Palm Beach	8,142	0	8,142	0	25,731	1,679	1,779
Pasco	749	580	1,329	0	724	15	77
Pinellas	11,669	5,691	17,360	0	0	0	0
Polk	2,208	1,423	3,631	21	501	169	31
Putnam	2,042	0	2,042	0	0	0	3
Saint Johns	4,141	0	4,141	0	503	8	10
Saint Lucie	3,041	4,925	7,966	2,529	10,498	19	92
Santa Rosa	222	0	222	6	4	2	0
Sarasota	2,067	872	2,939	0	2,875	50	12
Seminole	6,304	618	6,922	0	6,330	272	16
Sumter	367	0	367	0	680	0	0
Suwannee	140	27	167	0	120	0	0
Taylor	476	0	476	0	205	0	3
Union	241	0	241	0	177	0	0
Volusia	3,512	8,861	12,373	0	9,400	377	263
Wakulla	325	0	325	0	50	0	0
Walton	508	0	508	55	98	0	0
Washington	292	0	292	80	33	0	0
TOTAL	126,232	67,009	193,241	8,840	262,699	8,650	3,930

Glossary

The following glossary is intended to coordinate terminology within the Florida Coordinated Transportation System. It is imperative that when certain words or phrases are used, the definition must be universally acknowledged.

Accidents: when used in reference to the AOR, the total number of reportable accidents that occurred whereby the result was either property damage of \$1000.00 or more, or personal injury that required evacuation to a medical facility, or a combination of both.

Actual Expenditure Report (AER): an annual report completed by each state member agency and each official planning agency, to inform the Commission in writing, before September 15 of each year, of the specific amount of funds the agency expended for transportation disadvantaged services.

Advance Reservation Service: shared or individual paratransit service that is readily delivered with at least prior day notification, seven days a week, 24 hours a day.

Agency: an official, officer, commission, authority, council, committee, department, division, bureau, board, section, or any other unit or entity of the state or of a city, town, municipality, county, or other local governing body or a private non-profit transportation service providing entity.

Americans with Disabilities Act (ADA): a federal law, P.L. 101-336, signed by the President of the United States on July 26, 1990 providing protection for Persons with Disabilities.

Annual Operating Report (AOR): an annual report prepared by the community transportation coordinator detailing its designated service area operating statistics for the most recent operating year.

Annual Performance Report (APR): an annual report issued by the Commission for the Transportation Disadvantaged that combines all the data submitted in the Annual Operating Reports and the Commissions Annual Report.

Automotive Service Excellence (ASE): a series of tests that certify the skills of automotive technicians in a variety of maintenance areas.

Availability: a measure of the capability of a transportation system to be used by potential riders, such as the hours the system is in operation, the route spacing, the seating availability, and the pick-up and delivery time parameters.

Bus: any motor vehicle designed for carrying more than 10 passengers and used for the transportation of persons for compensation.

Bus Lane: a street or highway lane intended primarily for buses, either all day or during specified periods, but used by other traffic under certain circumstances.

Bus Stop: a waiting, boarding, and disembarking area, usually designated by distinctive signs and by curbs or pavement markings.

Center for Urban Transportation Research (CUTR): a research group located at the University of South Floridas College of Engineering.

Certified Minority Business Enterprise (CMBE): any small business concern which is organized to engage in commercial transactions, which is domiciled in Florida, and which is at least 51 percent owned by minority persons and whose management and daily operations are controlled by such persons. These businesses should be certified by the Florida Department of Management Services.

Chapter 427, Florida Statutes: the Florida statute establishing the Commission for the Transportation Disadvantaged and prescribing its duties and responsibilities.

Commendation: : any documented compliment of any aspect of the coordinated system, including personnel, vehicle, service, etc.

Commercial Drivers License (CDL): a license required if a driver operates a commercial motor vehicle, including a vehicle that carries 16 or more passengers (including the driver), or a vehicle weighing more than 26,000 pounds.

Commission: the Florida Commission for the Transportation Disadvantaged (CTD) as authorized in Section 427.013, Florida Statutes.

Commission for the Transportation Disadvantaged (Commission): an independent agency created in 1989 to accomplish the coordination of transportation services provided to the transportation disadvantaged. Replaced the Coordinating Council on the Transportation Disadvantaged.

Community Transportation Coordinator (CTC): (formerly referred to as coordinated community transportation

provider) a transportation entity competitively procured or recommended by the appropriate official planning agency and local Coordinating Board and approved by the Commission, to ensure that safe, quality coordinated transportation services are provided or arranged in a cost-effective manner to serve the transportation disadvantaged in a designated service area.

Competitive Procurement: obtaining a transportation operator or other services through a competitive process based upon Commission-approved procurement guidelines, as established in accordance with Chapter 287, Florida Statutes.

Complaint: any documented customer concern involving timeliness, vehicle condition, quality of service, personnel behavior, and other operational policies.

Complete (or Full) Brokerage: type of CTC network in which the CTC does not provide any on-street transportation services itself, but contracts with transportation operators or coordination contractors for the delivery of all transportation services.

Coordinated Transportation System: includes the CTC, the transportation operators and coordination contractors under contract with the CTC, the official planning agency, and local Coordinating Board involved in the provision of service delivery to the transportation disadvantaged within the designated service area.

Coordinated Trips: passenger trips provided by or arranged through a CTC.

Coordinating Board: an entity in each designated service area composed of representatives who provide assistance to the community transportation coordinator relative to the coordination of transportation disadvantaged services.

Coordination: the arrangement for the provision of transportation services to the transportation disadvantaged in a manner that is cost effective, safe, efficient, and reduces fragmentation and duplication of services. Coordination is not the same as total consolidation of transportation disadvantaged services in any given service area.

Coordination Contract: a written contract between the community transportation coordinator and an agency who receives transportation disadvantaged funds and performs some, if not all of, its own services, as well as services to others, when such service has been analyzed by the CTC and proven to be a safer, more effective and more efficient service from a total system perspective. The Commission's standard contract reflects the specific terms and conditions that will apply to those agencies who perform their own transportation, as well as joint utilization and cost provisions for transportation services to and from the coordinator.

Deadhead: the miles or hours that a vehicle travels when out of revenue service. From dispatch point to first pick-up, and from last drop-off to home base, or movements from home base to maintenance garage or fuel depot, and return.

Demand Response: a paratransit service that is readily delivered with less than prior day notification, seven days a

week, 24 hours a day. This service can be either an individual or shared ride.

Designated Service Area: a geographical area subject to approval by the Commission, which defines the community where coordinated transportation services will be provided to the transportation disadvantaged.

Deviated Fixed-Route Service: Any system of transporting individuals, including the provision of designated public transportation service by public entities and the provision of transportation service by private entities, including, but not limited to, specific public transportation service which is not a fixed-route system.

Disabled Passenger: anyone with a physical or mental impairment that substantially limits at least one of the major life activities (i.e., caring for ones self, walking, seeing, hearing, speaking, learning).

Dispatcher: the person responsible for having every scheduled run leave the yard or garage on time and maintain a schedule, matching the work force with the work load on a minute-by-minute basis. In demand-response transportation, the person who assigns the customers to vehicles and notifies the appropriate drivers.

Driver Hour: the period of one hour that a person works whose main responsibility is to drive vehicles.

Economies of Scale: cost savings resulting from combined resources (e.g., joint purchasing agreements that result in a lower cost per gallon or quantity discount for fuel).

Effectiveness Measure: a performance measure that indicates the level of consumption per unit of output. Passenger trips per vehicle mile is an example of an effectiveness measure.

Efficiency Measure: a performance measure that evaluates the level of resources expended to achieve a given level of output. An example of an efficiency measure is operating cost per vehicle mile.

Emergency: any occurrence, or threat thereof, whether accidental, natural or caused by man, in war or in peace, which results or may result in substantial denial of services to a designated service area for the transportation disadvantaged.

Emergency Fund: transportation disadvantaged trust fund monies set aside to address emergency situations and which can be utilized by direct contract, without competitive bidding, between the Commission and an entity to handle transportation services during a time of emergency.

Employees: the total number of persons employed in an organization.

Fixed Route: (also known as Fixed Route/Fixed Schedule) service in which the vehicle (s) repeatedly follows a consistent time schedule and stopping points over the same route, whereby such schedule, route or service is not at the users request (e.g. conventional city bus, fixed guide-way).

Florida Administrative Code (FAC): a set of administrative codes regulating the State of Florida.

Florida Coordinated Transportation System (FCTS): a transportation system responsible for coordination and service provisions for the transportation disadvantaged as outlined in Chapter 427, Florida Statutes.

Florida Department of Transportation (FDOT): a governmental entity. The Commission for the Transportation Disadvantaged is housed under the Florida Department of Transportation for administrative purposes.

Florida Statutes (FS): the laws governing the State of Florida.

Full Time Equivalent (FTE): a measure used to determine the number of employees based on a 40-hour work week. One FTE equals 40 work hours per week.

Fully Allocated Costs: the total cost, including the value of donations, contributions, grants or subsidies, of providing coordinated transportation, including those services which are purchased through transportation operators or provided through coordination contracts.

General Trips: passenger trips by individuals to destinations of their choice, not associated with any agency program.

Goal: broad conditions that define what the organization hopes to achieve.

Grievance Process or Procedure: a formal grievance is a written complaint to document any concern or an unresolved service complaint regarding the separation or administration of TD service by the Transportation Operator, Community Transportation Coordinator, designated official planning agency, or local Coordinating Board. Provides a

channel for the adjustment of grievances through discussions at progressively higher levels of authority, culminating in mediation, if necessary.

In Service: the time a vehicle begins the route to provide transportation service to the time the route is completed.

In-Take Clerk/Reservationist: an individual whose primary responsibility is to accept requests for trips, enter dates on requests, determine eligibility and provide customer service.

Latent Demand: demand that is not active (i.e., the potential demand of persons who are not presently in the market for a good or service).

Limited Access: the inability of a vehicle, facility or equipment to permit entry or exit to all persons. Lack of accessibility of vehicle, facility or other equipment.

Load Factor: the ratio of use to capacity of equipment or a facility during a specified time period.

Local Coordinating Board (LCB): an entity in each designated service area composed of representatives appointed by the official planning agency. Its purpose is to provide assistance to the community transportation coordinator concerning the coordination of transportation disadvantaged services.

Local Government: an elected and/or appointed public body existing to coordinate, govern, plan, fund, and administer public services within a designated, limited geographic area of the state.

Local Government Comprehensive Plan: a plan that meets the requirements of Chapters 163.3177 and 163.3178, Florida Statutes.

Management Information System (MIS): the mechanism that collects and reports key operating and financial information for managers on a continuing and regular basis.

Memorandum of Agreement (MOA): the state contract included in the transportation disadvantaged service plan for transportation disadvantaged services purchased by federal, state, or local government transportation disadvantaged funds. This agreement is between the Commission and the community transportation coordinator and recognizes the community transportation coordinator as being responsible for the arrangement of the provision of transportation disadvantaged services for a designated service area.

Metropolitan Planning Organization (MPO): the area-wide organization responsible for conducting the continuous, cooperative and comprehensive transportation planning and programming in accordance with the provisions of 23 U.S.C. s. 134, as provided in 23 U.S.C. s. 104(f)(3). Also serves as the official planning agency referred to in Chapter 427, F.S.

Network type: describes how a community transportation coordinator provides service, whether as a complete brokerage, partial brokerage, or sole provider.

Non-coordinated Trip: a trip provided by an agency, entity, or operator who is in whole or in part subsidized by local, state, or federal funds, and who does not have

coordination/operator contract with the community transportation coordinator.

Non-sponsored Trip: transportation disadvantaged services that are sponsored in whole by the Transportation Disadvantaged Trust Fund.

Objective: specific, measurable conditions that the organization establishes to achieve its goals.

Off Peak: a period of day or night during which travel activity is generally low and a minimum of transit service is operated.

Official Planning Agency (OPA): the official body or agency designated by the Commission to fulfill the functions of transportation disadvantaged planning. The Metropolitan Planning Organization shall serve as the planning agency in areas covered by such organizations.

Operating Cost: the sum of all expenditures that can be associated with the operation and maintenance of the system during the particular period under consideration.

Operating Cost per Driver Hour: operating costs divided by the number of driver hours, a measure of the cost efficiency of delivered service.

Operating Cost per Passenger Trip: operating costs divided by the total number of passenger trips, a measure of the efficiency of transporting riders. One of the key indicators of comparative performance of transit properties since it reflects both the efficiency with which service is delivered and the market demand for the service.

Operating Cost per Vehicle Mile: operating costs divided by the number of vehicle miles, a measure of the cost efficiency of delivered service.

Operating Environment: describes whether the community transportation coordinator provides service in an urban or rural service area.

Operating Expenses: sum of all expenses associated with the operation and maintenance of a transportation system.

Operating Revenues: all revenues and subsidies utilized by the operator in the provision of transportation services.

Operating Statistics: data on various characteristics of operations, including passenger trips, vehicle miles, operating costs, revenues, vehicles, employees, accidents, and roadcalls.

Operator Contract: a written contract between the community transportation coordinator and a transportation operator to perform transportation services.

Organization Type: describes the structure of a community transportation coordinator, whether it is a private-for-profit, private non-profit, government, quasi-government, or transit agency.

Paratransit: elements of public transit that provide service between specific origins and destinations selected by the individual user with such service being provided at a time that is agreed upon between the user and the provider of the service. Paratransit services are provided by sedans, vans, buses, and other vehicles.

Partial Brokerage: type of CTC network in which the CTC provides some of the on-street transportation services and contracts with one or more other transportation operators, including coordination contractors, to provide the other portion of the on-street transportation disadvantaged services, including coordination contractors.

Passenger Miles: a measure of service utilization which represents the cumulative sum of the distances ridden by each passenger. This is a duplicated mileage count. For example: If 10 people ride together for 10 miles, there would be 100 passenger miles.

Passenger Trip: a unit of service provided each time a passenger enters the vehicle, is transported, then exits the vehicle. Each different destination would constitute a passenger trip. This unit of service is also known as a one-way passenger trip.

Passenger Trips per Driver Hour: a performance measure used to evaluate service effectiveness by calculating the total number of passenger trips divided by the number of driver hours.

Passenger Trips per Vehicle Mile: a performance measure used to evaluate service effectiveness by calculating the total number of passenger trips divided by the number of vehicle miles.

Performance Measure: statistical representation of how well an activity, task, or function is being performed. Usually computed from operating statistics by relating a measure of

service output or utilization to a measure of service input or cost.

Potential TD Population: (formerly referred to as TD Category I) includes Persons with Disabilities, senior citizens, low income persons, and high risk or at risk children. These persons are eligible to receive certain governmental and social service agency subsidies for program-related trips.

Program Trip: a passenger trip supplied or sponsored by a human service agency for the purpose of transporting clients to and from a program of that agency (e.g., sheltered workshops, congregate dining, and job training).

Public Transit: means the transporting of people by conveyances or systems of conveyances traveling on land or water, local or regional in nature, and available for use by the public. Public transit systems may be governmental or privately owned. Public transit specifically includes those forms of transportation commonly known as paratransit.

Purchased Transportation: transportation services provided for an entity by a public or private transportation provider based on a written contract.

Request for Proposals (RFP): a competitive procurement process.

Request for Qualifications (RFQ): a competitive procurement process.

Reserve Fund: transportation disadvantaged trust fund monies set aside each budget year to insure adequate cash

is available for incoming reimbursement requests when estimated revenues do not materialize.

Revenue Hours: total vehicle hours used in providing passenger transportation, excluding deadhead time.

Revenue Miles: the total number of paratransit service miles driven while TD passengers are riding on the vehicles. This figure should be calculated from first passenger pick-up until the last passenger drop-off, excluding any breaks in actual passenger transport. For example: if 10 passengers rode 10 miles together, there would be 10 revenue miles.

Ridesharing: the sharing of a vehicle by clients of two or more agencies, thus allowing for greater cost efficiency and improved vehicle utilization.

Roadcall: any in-service interruptions caused by failure of some functionally necessary element of the vehicle, whether the rider is transferred or not. Roadcalls exclude accidents.

Rule 41-2, F.A.C.: the rule adopted by the Commission for the Transportation Disadvantaged to implement provisions established in Chapter 427, F.S.

Scheduler: a person who prepares an operating schedule for vehicles on the basis of passenger demand, level of service, and other operating elements such as travel times or equipment availability.

Shuttle: a transit service that operates on a short route, or in a small geographical area, often as an extension to the service of a longer route.

Sole Source: (also referred to as Sole Provider) network type in which the CTC provides all of the transportation disadvantaged services.

Sponsored Trip: a passenger trip that is subsidized in part or in whole by a local, state, or federal government funding source (not including monies provided by the TD Trust Fund).

Standard: something established by authority, custom, or general consent as a model or example.

Stretcher Service: a form of non-emergency paratransit service whereby the rider is transported on a stretcher, litter, gurney, or other device that does not meet the dimensions of a wheelchair as defined in the Americans with Disabilities Act.

Subscription Service: a regular and recurring service in which schedules are prearranged, to meet the travel needs of riders who sign up for the service in advance. The service is characterized by the fact that the same passengers are picked up at the same location and time and are transported to the same location, and then returned to the point of origin in the same manner.

System Safety Program Plan (SSPP): a documented organized approach and guide to accomplishing a system safety program set forth in Florida Rule 14-90.

Total Fleet: this includes all revenue vehicles held at the end of the fiscal year, including those in storage, emergency contingency, awaiting sale, etc.

Total Quality Management (TQM): a management philosophy utilizing measurable goals and objectives to achieve quality management practices.

Transportation Alternative: those specific transportation services that are approved by rule to be acceptable transportation alternatives, and defined in s. 427.018, F. S.

Transportation Disadvantaged (TD): those persons, including children as defined in s. 411.202 F.S., who because of physical or mental disability, income status, or inability to drive due to age or disability are unable to transport themselves or to purchase transportation and have no other form of transportation available. These persons are, therefore, dependent upon others to obtain access to health care, employment, education, shopping, or medically necessary or life-sustaining activities.

Transportation Disadvantaged Funds: local government, state, or available federal funds that are for the transportation of the transportation disadvantaged. Such funds may include, but are not limited to, funds for planning, Medicaid transportation, administration, operation, procurement, and maintenance of vehicles or equipment and capital investments. Transportation disadvantaged funds do not include funds for the transportation of children to public schools.

Transportation Disadvantaged Population: (formerly referred to as TD Category II) persons, including children, who, because of disability, income status, or inability to drive due to age or disability are unable to transport themselves.

Transportation Disadvantaged Service Plan (TDSP): a five-year implementation plan, with annual updates developed by the CTC and the planning agency which contains the provisions of service delivery in the coordinated transportation system. The plan shall be reviewed and recommended by the local Coordinating Board.

Transportation Disadvantaged Trust Fund: a fund administered by the Commission for the Transportation Disadvantaged in which all fees collected for the transportation disadvantaged program shall be deposited. The funds deposited will be appropriated by the legislature to the Commission to carry out the Commissions responsibilities. Funds that are deposited may be used to subsidize a portion of a transportation disadvantaged persons transportation costs which are not sponsored by an agency.

Transportation Network Carrier (TNC): is a company which hires people to give rides to others in their own personal cars for a fee, or fare.

Transportation Operator: a public, private for profit, or private non-profit entity engaged by the community transportation coordinator to provide service to the transportation disadvantaged pursuant to an approved coordinated transportation system transportation disadvantaged service plan.

Transportation Operator Contract: the Commissions standard coordination/operator contract between the community transportation coordinator and the

transportation operator that outlines the terms and conditions for any services to be performed.

Trend Analysis: a common technique used to analyze the performance of an organization over a period of time.

Trip Priorities: various methods for restricting or rationing trips.

Trip Sheet: a record kept of specific information required by ordinance, rule or operating procedure for a period of time worked by the driver of a public passenger vehicle in demand-response service. Also known as a driver log.

U.S. Department of Health and Human Services (USDHHS): a federal agency regulating health and human services.

U.S. Department of Transportation (USDOT): a federal agency regulating the transportation field.

Unduplicated Passenger Head Count (UPHC): the actual number of people that were provided paratransit transportation services, not including personal care attendants, non-paying escorts, or persons provided fixed schedule/fixed route service.

Unmet Trip Requests/Unmet Need: the number of trips desired but not provided because of insufficient service supply, most commonly due to lack of adequate funding.

Urbanized Area: a city (or twin cities) that has a population of 50,000 or more (central city) and surrounding incorporated and unincorporated areas that meet certain criteria of population size of density.

Van Pool: a prearranged ride-sharing service in which a number of people travel together on a regular basis in a van. Van pools are commonly company-sponsored van that has a regular volunteer driver.

Vehicle Inventory: an inventory of vehicles used by the CTC, transportation operators, and coordination contractors for the provision of transportation disadvantaged services.

Vehicle Miles: the total distance traveled by revenue vehicles, including both revenue miles and deadhead miles.

Vehicle Miles per Vehicle: a performance measure used to evaluate resource utilization and rate of vehicle depreciation, calculated by dividing the number of vehicle miles by the total number of vehicles.

Vehicles: number of vehicles owned by the transit agency that are available for use in providing services.

Volunteers: individuals who do selected tasks for the community transportation coordinator or its contracted operator, for little or no compensation.

Will-Calls: these are trips that are requested on a demand response basis, usually for a return trip. The transportation provider generally knows to expect a request for a will-call trip but cannot schedule the trip in advance because the provider does not know the exact time a passenger will call to request his/her trip.

