

Florida Commission for the



**Transportation
Disadvantaged**

2020-2021 Annual Operating Report

County Summaries and Data Tables

January 1, 2022

2020-21 COORDINATED TRANSPORTATION OPERATING DATA REPORT

Each September, CTCs are required to compile and submit operating data on their respective service areas within the AOR to CTD (s. 427.0155(2), F.S., and Rule 41-2.007(6), F.A.C.). The AOR provides a **macro-level, systemwide** overview of all coordinated transportation services provided to the TD population, including trips funded by CTD and other purchasing agencies.

The AOR data reflect aggregate totals of all trips (sponsored and non-sponsored) provided in the fiscal year, including:

- Total unduplicated passenger head count (UDPHC) served by the Coordinated System;
- Total number of Coordinated System trips and miles provided by service type (e.g., fixed route, paratransit, Transportation Network Company or Taxicab, etc.), revenue source, passenger type (i.e., person with a disability, older adult, etc.), and trip purpose;
- Total number of unmet trip requests, no-shows, complaints, and commendations;
- A summary of revenues from each of the purchasing agencies and expenses categorized by the source (labor, benefits, services, supplies, taxes, etc.); and
- Qualitative data on the CTC, such as network type (not-for-profit, for-profit, governmental), operating environment (rural or urban), whether the CTC provides out-of-county trips, and listings of any transportation operators.

Additionally, a county's AOR may include data on services provided by "coordination contractors," which are agencies that have a written contract with the CTC to perform some, if not all, of its own transportation services to a segment within the TD population (e.g., a day program serving individuals with IDD). The contractor provides data on its services (trips and miles) to the CTC, which is compiled within the AOR.

As the AOR represents a compilation of data derived from the submission of each individual CTC, there are inconsistencies in the way this data is gathered and reported from some 60 different sources. This inconsistency is increased when the CTC includes information from coordination contractors, where the CTC does not have oversight or ability to verify the data submitted by these organizations. Though the AOR may provide a "summary" of services provided in each county, CTD cannot currently authenticate the accuracy of data reported across all performance measures within the AOR.

Fiscal Year 2020-2021

Statewide Summary

Contact: Florida Commission for the
Transportation Disadvantaged
605 Suwannee Street, MS 49
Tallahassee, FL 32399-0450
850-410-5700
800-983-2435

Website: <https://ctd.fdot.gov>

Demographics	Number
Statewide Population	21,733,312
Unduplicated Head Count	170,888



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	10,063,915	8,109,202	1,498,093
Deviated FR	576,343	437,359	266,244
Complementary ADA	2,758,483	2,472,749	1,985,644
Paratransit	7,448,940	5,173,999	3,250,426
TNC	24,500	21,470	16,526
Taxi	188,693	150,612	52,987
School Board (School Bus)	26,265	14,982	4,943
Volunteers	16,224	10,234	866
TOTAL TRIPS	21,103,363	16,390,607	7,075,729

Passenger Trips By Trip Purpose

Medical	4,387,367	3,405,522	1,886,228
Employment	3,025,009	2,485,224	1,160,481
Ed/Train/DayCare	3,232,580	2,539,793	1,458,114
Nutritional	1,908,632	1,390,337	380,393
Life-Sustaining/Other	8,549,775	6,569,731	2,190,513
TOTAL TRIPS	21,103,363	16,390,607	7,075,729

Passenger Trips By Revenue Source

CTD	9,941,361	7,679,816	1,577,234
AHCA	331,430	301,787	134,690
APD	1,379,161	861,555	564,455
DOEA	638,836	483,883	151,381
DOE	174,085	170,528	47,832
Other	8,638,490	6,893,038	4,600,137
TOTAL TRIPS	21,103,363	16,390,607	7,075,729

Trips by Provider Type

CTC	13,107,576	10,059,065	2,918,861
Transportation Operator	4,498,188	3,789,792	2,785,362
Coordination Contractor	3,497,599	2,541,750	1,371,506
TOTAL TRIPS	21,103,363	16,390,607	7,075,729

Vehicle Data	2019	2020	2021
Vehicle Miles	95,241,016	75,325,995	59,227,853
Roadcalls	4,140	3,574	2,625
Accidents	497	520	381
Vehicles	4,580	4,779	4,694
Drivers	6,831	7,205	5,692

Financial and General Data

Expenses	\$302,854,277	\$291,219,584	\$254,109,370
Revenues	\$301,051,923	\$296,229,425	\$259,110,385
Commendations	4,114	3,218	2,934
Complaints	12,243	10,091	5,606
Passenger No-Shows	211,526	189,550	164,136
Unmet Trip Requests	245,556	117,320	9,349

Performance Measures

Accidents per 100,000 Miles	0.52	0.69	0.64
Miles between Roadcalls	23,005	21,076	22,563
Avg. Trips per Passenger	75.36	63.17	41.41
Cost per Trip	\$14.35	\$17.77	\$35.91
Cost per Paratransit Trip	\$26.93	\$34.02	\$45.55
Cost per Total Mile	\$3.18	\$3.87	\$4.29
Cost per Paratransit Mile	\$3.10	\$3.72	\$4.25

2020-21 County Summaries

County: Alachua
 CTC: MV Transportation, Inc.
 Contact: Gary Luke
 3713 SW 42nd Ave Ste 3
 Gainesville, FL 32608
 352-375-2784
 Email: gary.luke@mvtransit.com

Demographics	Number
Total County Population	271,218
Unduplicated Head Count	1,149



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	2,672	0	0
Deviated FR	0	0	0
Complementary ADA	57,590	43,458	36,670
Paratransit	24,391	19,503	14,218
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	84,653	62,961	50,888

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	41,110	33,787	32,205
Employment	16,086	8,544	6,465
Ed/Train/DayCare	2,039	1,573	374
Nutritional	2,689	2,937	2,562
Life-Sustaining/Other	22,729	16,120	9,282
TOTAL TRIPS	84,653	62,961	50,888

Passenger Trips By Revenue Source	2019	2020	2021
CTD	19,568	14,110	10,868
AHCA	1,102	459	0
APD	0	0	0
DOEA	1,071	844	547
DOE	0	0	0
Other	62,912	47,548	39,473
TOTAL TRIPS	84,653	62,961	50,888

Trips by Provider Type	2019	2020	2021
CTC	84,653	62,961	50,888
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	84,653	62,961	50,888

Vehicle Data	2019	2020	2021
Vehicle Miles	1,079,368	829,367	649,904
Roadcalls	28	16	15
Accidents	1	4	5
Vehicles	37	38	39
Drivers	26	27	17

Financial and General Data	2019	2020	2021
Expenses	\$2,669,452	\$2,523,599	\$2,155,941
Revenues	\$2,732,387	\$2,413,721	\$2,042,185
Commendations	67	76	59
Complaints	36	52	10
Passenger No-Shows	4,235	4,349	2,668
Unmet Trip Requests	73	7	4

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0.09	0.48	0.77
Miles between Roadcalls	38,549	51,835	43,327
Avg. Trips per Passenger	23.89	37.37	44.29
Cost per Trip	\$31.53	\$40.08	\$42.37
Cost per Paratransit Trip	\$31.99	\$40.08	\$42.37
Cost per Total Mile	\$2.47	\$3.04	\$3.32
Cost per Paratransit Mile	\$2.43	\$3.04	\$3.32

County: Baker
 CTC: Baker County Council On Aging, Inc.
 Contact: Tiffany Shrull
 9264 Buck Starling Road
 Macclenny, FL 32063
 904-259-9315
 Email: tshrull@bakercoa.org

Demographics	Number
Total County Population	29,566
Unduplicated Head Count	571



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	4,726	4,069	2,338
Complementary ADA	0	0	0
Paratransit	19,040	22,932	19,343
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	23,766	27,001	21,681

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	12,231	10,340	9,529
Employment	2,254	1,863	1,131
Ed/Train/DayCare	2,727	2,822	2,513
Nutritional	4,375	9,096	7,393
Life-Sustaining/Other	2,179	2,880	1,115
TOTAL TRIPS	23,766	27,001	21,681

Passenger Trips By Revenue Source	2019	2020	2021
CTD	8,603	5,509	6,106
AHCA	4,841	3,934	1,900
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	10,322	17,558	13,675
TOTAL TRIPS	23,766	27,001	21,681

Trips by Provider Type	2019	2020	2021
CTC	23,766	27,001	21,681
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	23,766	27,001	21,681

Vehicle Data	2019	2020	2021
Vehicle Miles	554,141	412,228	329,525
Roadcalls	35	16	9
Accidents	1	1	1
Vehicles	28	27	28
Drivers	15	15	17

Financial and General Data	2019	2020	2021
Expenses	\$1,001,594	\$1,006,188	\$1,029,664
Revenues	\$1,163,216	\$1,134,288	\$1,279,696
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	93	229	424
Unmet Trip Requests	159	78	100

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0.18	0.24	0.30
Miles between Roadcalls	15,833	25,764	36,614
Avg. Trips per Passenger	37.19	54.77	37.97
Cost per Trip	\$42.14	\$37.26	\$47.49
Cost per Paratransit Trip	\$42.14	\$37.26	\$47.49
Cost per Total Mile	\$1.81	\$2.44	\$3.12
Cost per Paratransit Mile	\$1.81	\$2.44	\$3.12

County: Bay
 CTC: Bay County Board of County Commissioners
 Contact: Lamar Hobbs
 1021 Massalina Dr
 Panama City, FL 32401
 850-248-8161

Demographics	Number
Total County Population	171,322
Unduplicated Head Count	856



Email: lhobbs@baycountyfl.gov

Trips By Type of Service	2019	2020	2021	Vehicle Data	2019	2020	2021
Fixed Route (FR)	0	0	0	Vehicle Miles	776,741	377,535	287,538
Deviated FR	147	21	9	Roadcalls	6	14	6
Complementary ADA	0	0	0	Accidents	4	0	2
Paratransit	124,769	83,685	40,709	Vehicles	31	28	26
TNC	0	0	0	Drivers	27	87	17
Taxi	0	0	0				
School Board (School Bus)	0	0	0				
Volunteers	0	0	0				
TOTAL TRIPS	124,916	83,706	40,718				

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	14,543	13,955	11,209
Employment	4,577	3,858	2,689
Ed/Train/DayCare	55,697	27,686	0
Nutritional	6,531	5,189	13,882
Life-Sustaining/Other	43,568	33,018	12,938
TOTAL TRIPS	124,916	83,706	40,718

Passenger Trips By Revenue Source	2019	2020	2021
CTD	17,163	19,925	14,703
AHCA	4,115	4,279	219
APD	38,246	28,103	10,062
DOEA	6,380	5,073	12,461
DOE	0	0	0
Other	59,012	26,326	3,273
TOTAL TRIPS	124,916	83,706	40,718

Trips by Provider Type	2019	2020	2021
CTC	0	0	0
Transportation Operator	62,916	50,946	38,408
Coordination Contractor	62,000	32,760	2,310
TOTAL TRIPS	124,916	83,706	40,718

Financial and General Data	2019	2020	2021
Expenses	\$1,454,503	\$1,779,862	\$1,325,772
Revenues	\$1,620,966	\$1,665,826	\$1,170,408
Commendations	4	3	0
Complaints	5	7	0
Passenger No-Shows	1,208	1,379	0
Unmet Trip Requests	160	0	0

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0.51	0	0.70
Miles between Roadcalls	129,457	26,967	47,923
Avg. Trips per Passenger	99.46	96.21	47.57
Cost per Trip	\$11.64	\$21.26	\$32.56
Cost per Paratransit Trip	\$11.64	\$21.26	\$32.56
Cost per Total Mile	\$1.87	\$4.71	\$4.61
Cost per Paratransit Mile	\$1.87	\$4.71	\$4.61

County: Bradford
 CTC: Suwannee River Economic Council, Inc.
 Contact: Matt Pearson
 PO Box 70
 Live Oak, FL 32064
 386-362-4115

Email: mattpearson@suwanneec.net

Demographics	Number
Total County Population	28,593
Unduplicated Head Count	544



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	25,919	20,104	18,905
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	25,919	20,104	18,905

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	10,997	9,462	9,325
Employment	5	8	28
Ed/Train/DayCare	11,770	8,946	9,271
Nutritional	1,698	1,559	4
Life-Sustaining/Other	1,449	129	277
TOTAL TRIPS	25,919	20,104	18,905

Passenger Trips By Revenue Source	2019	2020	2021
CTD	7,448	6,788	3,979
AHCA	2,880	3,150	4,431
APD	11,768	9,042	9,561
DOEA	1,353	1,052	0
DOE	0	0	0
Other	2,470	72	934
TOTAL TRIPS	25,919	20,104	18,905

Trips by Provider Type	2019	2020	2021
CTC	14,151	11,062	9,344
Transportation Operator	0	0	0
Coordination Contractor	11,768	9,042	9,561
TOTAL TRIPS	25,919	20,104	18,905

Vehicle Data	2019	2020	2021
Vehicle Miles	236,803	186,739	135,519
Roadcalls	2	3	3
Accidents	0	0	0
Vehicles	13	13	15
Drivers	29	27	14

Financial and General Data	2019	2020	2021
Expenses	\$723,786	\$637,525	\$701,007
Revenues	\$820,777	\$771,133	\$937,375
Commendations	0	0	0
Complaints	0	1	0
Passenger No-Shows	349	443	570
Unmet Trip Requests	43	75	0

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	118,402	62,246	45,173
Avg. Trips per Passenger	36.20	23.96	34.75
Cost per Trip	\$27.92	\$31.71	\$37.08
Cost per Paratransit Trip	\$27.92	\$31.71	\$37.08
Cost per Total Mile	\$3.06	\$3.41	\$5.17
Cost per Paratransit Mile	\$3.06	\$3.41	\$5.17

County: Brevard
 CTC: Space Coast Area Transit
 Contact: Terry Jordan
 401 South Varr Avenue
 Cocoa, FL 32922
 321-635-7815

Email: terry.jordan@brevardfl.gov

Demographics	Number
Total County Population	608,459
Unduplicated Head Count	9,752



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	454,839	390,730	371,866
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	482,009	364,429	160,280
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	14,240	9,762	4,943
Volunteers	0	0	0
TOTAL TRIPS	951,088	764,921	537,089

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	106,641	89,989	67,457
Employment	324,123	279,172	222,897
Ed/Train/DayCare	268,669	236,831	186,913
Nutritional	20,984	12,464	1,653
Life-Sustaining/Other	230,671	146,465	58,169
TOTAL TRIPS	951,088	764,921	537,089

Passenger Trips By Revenue Source	2019	2020	2021
CTD	71,779	58,080	41,442
AHCA	0	0	0
APD	36,859	26,632	9,129
DOEA	22,973	15,157	5,639
DOE	22,428	17,016	14,040
Other	797,049	648,036	466,839
TOTAL TRIPS	951,088	764,921	537,089

Trips by Provider Type	2019	2020	2021
CTC	951,088	764,921	537,089
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	951,088	764,921	537,089

Vehicle Data	2019	2020	2021
Vehicle Miles	2,478,527	1,825,091	1,006,210
Roadcalls	26	39	23
Accidents	12	5	4
Vehicles	169	161	165
Drivers	220	215	112

Financial and General Data	2019	2020	2021
Expenses	\$4,393,046	\$4,621,045	\$4,576,204
Revenues	\$5,871,624	\$7,260,542	\$6,783,135
Commendations	55	32	20
Complaints	13	8	2
Passenger No-Shows	11,111	10,465	4,414
Unmet Trip Requests	40	31	3

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0.48	0.27	0.40
Miles between Roadcalls	95,328	46,797	43,748
Avg. Trips per Passenger	56.48	57.07	55.07
Cost per Trip	\$4.62	\$6.04	\$8.52
Cost per Paratransit Trip	\$8.87	\$12.27	\$28.52
Cost per Total Mile	\$1.77	\$2.53	\$4.55
Cost per Paratransit Mile	\$1.75	\$2.47	\$4.58

County: Broward
 CTC: Broward County
 Contact: Paul Strobis
 1 N University Drive
 Plantation, FL 33324
 954-357-8321

Email: pstrobis@broward.org

Demographics	Number
Total County Population	1,958,105
Unduplicated Head Count	8,794



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	1,396,546	1,022,750	9,276
Deviated FR	0	0	0
Complementary ADA	593,618	471,143	348,007
Paratransit	718,736	588,751	244,656
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	2,708,900	2,082,644	601,939

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	168,997	149,966	163,156
Employment	54,083	44,939	41,225
Ed/Train/DayCare	323,580	267,487	96,253
Nutritional	260,663	172,833	35,452
Life-Sustaining/Other	1,901,577	1,447,419	265,853
TOTAL TRIPS	2,708,900	2,082,644	601,939

Passenger Trips By Revenue Source	2019	2020	2021
CTD	1,533,612	1,184,132	102,271
AHCA	59,760	54,828	15,386
APD	58,762	38,730	31,487
DOEA	76,805	34,501	7,287
DOE	30,255	21,364	10,515
Other	949,706	749,089	434,993
TOTAL TRIPS	2,708,900	2,082,644	601,939

Trips by Provider Type	2019	2020	2021
CTC	1,396,546	1,022,750	9,276
Transportation Operator	839,486	676,306	441,002
Coordination Contractor	472,868	383,588	151,661
TOTAL TRIPS	2,708,900	2,082,644	601,939

Vehicle Data	2019	2020	2021
Vehicle Miles	14,393,233	11,851,636	9,400,780
Roadcalls	341	242	56
Accidents	73	36	25
Vehicles	534	588	586
Drivers	960	1,274	530

Financial and General Data	2019	2020	2021
Expenses	\$34,599,872	\$36,303,607	\$26,786,606
Revenues	\$35,428,976	\$37,954,488	\$27,019,844
Commendations	808	630	494
Complaints	5,194	4,914	1,669
Passenger No-Shows	46,064	48,387	51,705
Unmet Trip Requests	0	0	0

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0.51	0.30	0.27
Miles between Roadcalls	42,209	48,974	167,871
Avg. Trips per Passenger	159.99	127.75	68.45
Cost per Trip	\$12.77	\$17.43	\$44.50
Cost per Paratransit Trip	\$26.36	\$31.79	\$45.12
Cost per Total Mile	\$2.40	\$3.06	\$2.85
Cost per Paratransit Mile	\$2.40	\$2.84	\$2.84

County: Calhoun
 CTC: Calhoun County Senior Citizens
 Contact: Marilyn Russell
 16859 NE Cayson Street
 Blountstown, FL 32424
 850-674-4163

Email: senior1@gtcom.net

Demographics	Number
Total County Population	14,078
Unduplicated Head Count	412



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	10,845	11,292	9,689
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	10,845	11,292	9,689

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	6,196	6,026	6,134
Employment	870	645	106
Ed/Train/DayCare	1,719	1,028	36
Nutritional	1,651	2,839	2,853
Life-Sustaining/Other	409	754	560
TOTAL TRIPS	10,845	11,292	9,689

Passenger Trips By Revenue Source	2019	2020	2021
CTD	3,082	3,927	4,275
AHCA	4,612	4,527	3,720
APD	1,286	780	0
DOEA	1,810	1,984	1,665
DOE	0	0	0
Other	55	74	29
TOTAL TRIPS	10,845	11,292	9,689

Trips by Provider Type	2019	2020	2021
CTC	10,845	11,292	9,689
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	10,845	11,292	9,689

Vehicle Data	2019	2020	2021
Vehicle Miles	221,908	220,606	214,663
Roadcalls	4	0	1
Accidents	0	0	0
Vehicles	15	13	15
Drivers	11	13	13

Financial and General Data	2019	2020	2021
Expenses	\$694,869	\$617,133	\$564,744
Revenues	\$626,069	\$544,348	\$656,604
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	71	72	58
Unmet Trip Requests	0	0	0

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	55,477	0	214,663
Avg. Trips per Passenger	25.76	27.28	23.52
Cost per Trip	\$64.07	\$54.65	\$58.29
Cost per Paratransit Trip	\$64.07	\$54.65	\$58.29
Cost per Total Mile	\$3.13	\$2.80	\$2.63
Cost per Paratransit Mile	\$3.13	\$2.80	\$2.63

County: Charlotte
 CTC: Charlotte County BOCC Transit Division
 Contact: Richard Kolar
 25490 Airport Road
 Punta Gorda, FL 33950
 941-833-6234

Email: Richard.Kolar@charlottecountyfl.gov

Demographics	Number
Total County Population	194,711
Unduplicated Head Count	961



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	69,468	46,062	26,652
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	69,468	46,062	26,652

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	13,894	11,055	6,396
Employment	19,451	13,819	9,062
Ed/Train/DayCare	12,504	5,988	3,465
Nutritional	12,504	8,751	4,531
Life-Sustaining/Other	11,115	6,449	3,198
TOTAL TRIPS	69,468	46,062	26,652

Passenger Trips By Revenue Source	2019	2020	2021
CTD	40,799	29,890	20,901
AHCA	0	0	0
APD	0	0	0
DOEA	6,555	4,193	0
DOE	0	0	0
Other	22,114	11,979	5,751
TOTAL TRIPS	69,468	46,062	26,652

Trips by Provider Type	2019	2020	2021
CTC	69,468	46,062	26,652
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	69,468	46,062	26,652

Vehicle Data	2019	2020	2021
Vehicle Miles	456,483	358,270	239,486
Roadcalls	46	30	12
Accidents	0	1	3
Vehicles	40	40	39
Drivers	51	28	42

Financial and General Data	2019	2020	2021
Expenses	\$1,665,432	\$1,501,965	\$960,012
Revenues	\$1,665,432	\$1,501,965	\$960,012
Commendations	0	0	0
Complaints	47	33	16
Passenger No-Shows	2,307	2,028	605
Unmet Trip Requests	694	356	472

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0	0.28	1.25
Miles between Roadcalls	9,924	11,942	19,957
Avg. Trips per Passenger	47.35	32.55	27.73
Cost per Trip	\$23.97	\$32.61	\$36.02
Cost per Paratransit Trip	\$23.97	\$32.61	\$36.02
Cost per Total Mile	\$3.65	\$4.19	\$4.01
Cost per Paratransit Mile	\$3.65	\$4.19	\$4.01

County: Citrus
 CTC: Citrus County Transit
 Contact: Joanne Granger
 1300 S Lecanto Highway
 Lecanto, FL 34461
 352-527-7634

Email: Joanne.Granger@citrusbocc.com

Demographics	Number
Total County Population	153,010
Unduplicated Head Count	1,108



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	107,314	87,779	84,157
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	107,314	87,779	84,157

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	22,632	17,495	35,559
Employment	10,360	8,866	7,099
Ed/Train/DayCare	54,298	40,541	29,307
Nutritional	10,393	12,277	4,549
Life-Sustaining/Other	9,631	8,600	7,643
TOTAL TRIPS	107,314	87,779	84,157

Passenger Trips By Revenue Source	2019	2020	2021
CTD	17,852	20,162	18,932
AHCA	0	0	0
APD	64,629	53,888	39,275
DOEA	0	0	0
DOE	0	0	0
Other	24,833	13,729	25,950
TOTAL TRIPS	107,314	87,779	84,157

Trips by Provider Type	2019	2020	2021
CTC	21,142	22,611	25,537
Transportation Operator	0	0	0
Coordination Contractor	86,172	65,168	58,620
TOTAL TRIPS	107,314	87,779	84,157

Vehicle Data	2019	2020	2021
Vehicle Miles	459,198	490,345	523,650
Roadcalls	11	12	8
Accidents	0	0	1
Vehicles	56	64	71
Drivers	54	47	54

Financial and General Data	2019	2020	2021
Expenses	\$1,952,589	\$1,831,851	\$2,556,007
Revenues	\$1,778,473	\$1,665,025	\$2,456,427
Commendations	2	3	8
Complaints	1	10	9
Passenger No-Shows	576	566	889
Unmet Trip Requests	108	115	127

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0	0	0.19
Miles between Roadcalls	41,745	40,862	65,456
Avg. Trips per Passenger	151.79	97.21	75.95
Cost per Trip	\$18.20	\$20.87	\$30.37
Cost per Paratransit Trip	\$18.20	\$20.87	\$30.37
Cost per Total Mile	\$4.25	\$3.74	\$4.88
Cost per Paratransit Mile	\$4.25	\$3.74	\$4.88

County: Clay
 CTC: Jacksonville Transportation Authority
 Contact: Mark Wood
 100 LaVilla Center Dr
 Jacksonville, FL 322041111
 904-265-8924

Email: MWood@jtafla.com

Demographics	Number
Total County Population	221,770
Unduplicated Head Count	274



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	13,040	19,831	7,425
Complementary ADA	0	0	0
Paratransit	27,068	23,261	15,801
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	40,108	43,092	23,226

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	5,802	39,729	4,906
Employment	13,835	975	551
Ed/Train/DayCare	10,518	1,506	497
Nutritional	5,543	735	524
Life-Sustaining/Other	4,410	147	16,748
TOTAL TRIPS	40,108	43,092	23,226

Passenger Trips By Revenue Source	2019	2020	2021
CTD	25,724	20,195	15,720
AHCA	0	0	0
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	14,384	22,897	7,506
TOTAL TRIPS	40,108	43,092	23,226

Trips by Provider Type	2019	2020	2021
CTC	40,108	0	0
Transportation Operator	0	43,092	23,226
Coordination Contractor	0	0	0
TOTAL TRIPS	40,108	43,092	23,226

Vehicle Data	2019	2020	2021
Vehicle Miles	478,743	407,642	407,859
Roadcalls	22	4	6
Accidents	0	4	0
Vehicles	35	27	28
Drivers	15	16	15

Financial and General Data	2019	2020	2021
Expenses	\$915,696	\$667,596	\$672,066
Revenues	\$853,930	\$667,595	\$1,470,015
Commendations	0	0	0
Complaints	24	11	5
Passenger No-Shows	0	818	473
Unmet Trip Requests	0	0	0

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0	0.98	0
Miles between Roadcalls	21,761	101,910	67,976
Avg. Trips per Passenger	169.95	143.64	84.77
Cost per Trip	\$22.83	\$15.49	\$28.94
Cost per Paratransit Trip	\$22.83	\$15.49	\$28.94
Cost per Total Mile	\$1.91	\$1.64	\$1.65
Cost per Paratransit Mile	\$1.91	\$1.64	\$1.65

County: Collier
 CTC: Collier County Board of County Commissioners
 Contact: Michelle E. Arnold
 3299 Tamiami Trl E Suite 103
 Naples, FL 34112
 239-252-5841

Email: michellearnold@colliergov.net

Demographics	Number
Total County Population	392,973
Unduplicated Head Count	1,642



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	77,945	69,753	54,053
Paratransit	39,640	34,384	59,545
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	117,585	104,137	113,598

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	43,133	42,377	38,522
Employment	14,256	13,466	15,164
Ed/Train/DayCare	16,982	13,209	45,081
Nutritional	14,907	11,227	424
Life-Sustaining/Other	28,307	23,858	14,407
TOTAL TRIPS	117,585	104,137	113,598

Passenger Trips By Revenue Source	2019	2020	2021
CTD	27,232	22,043	16,967
AHCA	3,626	0	0
APD	0	0	34,387
DOEA	96	137	105
DOE	0	0	0
Other	86,631	81,957	62,139
TOTAL TRIPS	117,585	104,137	113,598

Trips by Provider Type	2019	2020	2021
CTC	0	0	0
Transportation Operator	105,273	91,933	71,125
Coordination Contractor	12,312	12,204	42,473
TOTAL TRIPS	117,585	104,137	113,598

Vehicle Data	2019	2020	2021
Vehicle Miles	2,224,740	1,301,882	1,161,501
Roadcalls	116	103	14
Accidents	23	11	4
Vehicles	70	51	44
Drivers	67	51	34

Financial and General Data	2019	2020	2021
Expenses	\$5,818,222	\$5,990,895	\$5,490,244
Revenues	\$5,211,529	\$5,298,405	\$4,794,953
Commendations	2	0	4
Complaints	43	32	27
Passenger No-Shows	4,135	6,717	4,880
Unmet Trip Requests	16	14	10

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	1.03	0.84	0.34
Miles between Roadcalls	19,179	12,640	82,964
Avg. Trips per Passenger	28.41	43.39	69.18
Cost per Trip	\$49.48	\$57.53	\$48.33
Cost per Paratransit Trip	\$49.48	\$57.53	\$48.33
Cost per Total Mile	\$2.62	\$4.60	\$4.73
Cost per Paratransit Mile	\$2.62	\$4.60	\$4.73

County: Columbia
 CTC: Suwannee Valley Transit Authority
 Contact: Larry.Sessions@ridesvta.com
 1907 Voyles St, SW
 Live Oak, FL 32064
 386-362-5332

Email: larry.sessions@ridesvta.com

Demographics	Number
Total County Population	72,654
Unduplicated Head Count	208



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	44,231	27,480	15,614
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	44,231	27,480	15,614

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	7,606	6,300	3,580
Employment	574	1,843	487
Ed/Train/DayCare	11,098	7,106	7,567
Nutritional	10,313	9,035	400
Life-Sustaining/Other	14,640	3,196	3,580
TOTAL TRIPS	44,231	27,480	15,614

Passenger Trips By Revenue Source	2019	2020	2021
CTD	10,406	9,795	6,925
AHCA	0	0	0
APD	5,832	5,291	4,414
DOEA	8,754	8,068	774
DOE	0	302	0
Other	19,239	4,024	3,501
TOTAL TRIPS	44,231	27,480	15,614

Trips by Provider Type	2019	2020	2021
CTC	33,920	18,445	14,839
Transportation Operator	0	0	0
Coordination Contractor	10,311	9,035	775
TOTAL TRIPS	44,231	27,480	15,614

Vehicle Data	2019	2020	2021
Vehicle Miles	395,995	336,257	274,215
Roadcalls	1	2	2
Accidents	2	2	0
Vehicles	21	24	22
Drivers	18	17	15

Financial and General Data	2019	2020	2021
Expenses	\$1,163,881	\$1,140,226	\$1,071,796
Revenues	\$1,234,146	\$1,222,993	\$1,140,383
Commendations	0	2	4
Complaints	1	2	0
Passenger No-Shows	1,628	833	650
Unmet Trip Requests	19	0	0

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0.51	0.59	0
Miles between Roadcalls	395,995	168,128	137,108
Avg. Trips per Passenger	124.24	177.29	75.07
Cost per Trip	\$26.31	\$41.49	\$68.64
Cost per Paratransit Trip	\$26.31	\$41.49	\$68.64
Cost per Total Mile	\$2.94	\$3.39	\$3.91
Cost per Paratransit Mile	\$2.94	\$3.39	\$3.91

County: Desoto
 CTC: MV Contract Transportation, Inc.
 Contact: Kelly Kirk Brooks
 4650 US 27 S
 Sebring, FL 33870
 863-382-6004

Email: kelly.kirkbrooks@mvtransit.com

Demographics	Number
Total County Population	38,520
Unduplicated Head Count	184



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	0	6,003	5,682
Complementary ADA	0	0	0
Paratransit	7,415	6,749	7,393
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	7,415	12,752	13,075

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	6,293	6,138	6,413
Employment	604	283	508
Ed/Train/DayCare	0	0	0
Nutritional	443	281	314
Life-Sustaining/Other	75	6,050	5,840
TOTAL TRIPS	7,415	12,752	13,075

Passenger Trips By Revenue Source	2019	2020	2021
CTD	5,630	4,338	3,234
AHCA	0	0	0
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	1,785	8,414	9,841
TOTAL TRIPS	7,415	12,752	13,075

Trips by Provider Type	2019	2020	2021
CTC	0	0	0
Transportation Operator	7,415	12,752	13,075
Coordination Contractor	0	0	0
TOTAL TRIPS	7,415	12,752	13,075

Vehicle Data	2019	2020	2021
Vehicle Miles	104,608	127,643	155,349
Roadcalls	3	4	8
Accidents	1	0	0
Vehicles	16	18	15
Drivers	15	15	12

Financial and General Data	2019	2020	2021
Expenses	\$350,942	\$435,153	\$590,176
Revenues	\$350,942	\$448,617	\$588,135
Commendations	5	1	0
Complaints	0	1	0
Passenger No-Shows	142	56	45
Unmet Trip Requests	22	135	52

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0.96	0	0
Miles between Roadcalls	34,869	31,911	19,419
Avg. Trips per Passenger	45.49	73.29	71.06
Cost per Trip	\$47.33	\$34.12	\$45.14
Cost per Paratransit Trip	\$47.33	\$34.12	\$45.14
Cost per Total Mile	\$3.35	\$3.41	\$3.80
Cost per Paratransit Mile	\$3.35	\$3.41	\$3.80

County: Dixie
 CTC: Suwannee River Economic Council, Inc.
 Contact: Matt Pearson
 PO Box 70
 Live Oak, FL 32064
 386-362-4115

Email: mattpearson@suwanneec.net

Demographics	Number
Total County Population	17,057
Unduplicated Head Count	282



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	6,161	5,436	4,375
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	6,161	5,436	4,375

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	4,890	4,397	4,308
Employment	0	6	0
Ed/Train/DayCare	0	0	0
Nutritional	973	776	0
Life-Sustaining/Other	298	257	67
TOTAL TRIPS	6,161	5,436	4,375

Passenger Trips By Revenue Source	2019	2020	2021
CTD	3,886	2,991	2,210
AHCA	1,835	1,658	1,835
APD	0	0	0
DOEA	440	751	0
DOE	0	0	0
Other	0	36	330
TOTAL TRIPS	6,161	5,436	4,375

Trips by Provider Type	2019	2020	2021
CTC	6,161	5,436	4,375
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	6,161	5,436	4,375

Vehicle Data	2019	2020	2021
Vehicle Miles	153,173	144,415	151,470
Roadcalls	3	9	1
Accidents	1	0	2
Vehicles	9	10	9
Drivers	8	7	8

Financial and General Data	2019	2020	2021
Expenses	\$431,645	\$377,638	\$425,521
Revenues	\$536,947	\$537,432	\$600,719
Commendations	0	0	0
Complaints	0	2	0
Passenger No-Shows	621	500	205
Unmet Trip Requests	10	25	0

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0.65	0	1.32
Miles between Roadcalls	51,058	16,046	151,470
Avg. Trips per Passenger	17.65	11.33	15.51
Cost per Trip	\$70.06	\$69.47	\$97.26
Cost per Paratransit Trip	\$70.06	\$69.47	\$97.26
Cost per Total Mile	\$2.82	\$2.61	\$2.81
Cost per Paratransit Mile	\$2.82	\$2.61	\$2.81

County: Duval
 CTC: Jacksonville Transportation Authority
 Contact: Mark Wood
 100 LaVilla Center Dr
 Jacksonville, FL 322041111
 904-265-8924

Email: mwood@jtafla.com

Demographics	Number
Total County Population	966,728
Unduplicated Head Count	2,882



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	296,135	253,458	188,559
Paratransit	53,961	23,029	16,972
TNC	0	569	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	350,096	277,056	205,531

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	147,583	53,021	45,159
Employment	64,701	53,013	44,022
Ed/Train/DayCare	25,652	18,336	11,437
Nutritional	16,266	13,400	8,611
Life-Sustaining/Other	95,894	139,286	96,302
TOTAL TRIPS	350,096	277,056	205,531

Passenger Trips By Revenue Source	2019	2020	2021
CTD	53,961	22,661	16,972
AHCA	0	0	0
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	296,135	254,395	188,559
TOTAL TRIPS	350,096	277,056	205,531

Trips by Provider Type	2019	2020	2021
CTC	0	569	0
Transportation Operator	350,096	276,487	205,531
Coordination Contractor	0	0	0
TOTAL TRIPS	350,096	277,056	205,531

Vehicle Data	2019	2020	2021
Vehicle Miles	4,748,749	3,388,507	2,559,014
Roadcalls	56	56	40
Accidents	10	3	0
Vehicles	103	99	98
Drivers	141	125	92

Financial and General Data	2019	2020	2021
Expenses	\$17,222,041	\$15,263,164	\$13,699,462
Revenues	\$17,222,041	\$15,263,165	\$13,699,462
Commendations	591	390	166
Complaints	658	360	590
Passenger No-Shows	14,717	14,051	11,756
Unmet Trip Requests	0	0	0

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0.21	0.09	0
Miles between Roadcalls	84,799	60,509	63,975
Avg. Trips per Passenger	81.87	72.13	71.32
Cost per Trip	\$49.19	\$55.09	\$66.65
Cost per Paratransit Trip	\$49.19	\$55.15	\$66.65
Cost per Total Mile	\$3.63	\$4.50	\$5.35
Cost per Paratransit Mile	\$3.63	\$4.51	\$5.35

County: Escambia
 CTC: Escambia County
 Contact: Tonya Ellis
 1515 W Fairfield Drive
 Pensacola, FL 32501
 850-595-3229

Email: tellis@myescambia.com

Demographics	Number
Total County Population	322,364
Unduplicated Head Count	1,023



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	56,236	56,108	52,227
Paratransit	42,827	46,406	39,252
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	99,063	102,514	91,479

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	36,543	38,221	36,524
Employment	45,156	49,577	46,019
Ed/Train/DayCare	4,961	3,332	834
Nutritional	2,162	1,785	2,892
Life-Sustaining/Other	10,241	9,599	5,210
TOTAL TRIPS	99,063	102,514	91,479

Passenger Trips By Revenue Source	2019	2020	2021
CTD	32,444	42,336	21,611
AHCA	457	0	0
APD	0	0	0
DOEA	4,373	3,650	2,040
DOE	1,064	418	207
Other	60,725	56,110	67,621
TOTAL TRIPS	99,063	102,514	91,479

Trips by Provider Type	2019	2020	2021
CTC	0	0	0
Transportation Operator	99,063	102,514	91,479
Coordination Contractor	0	0	0
TOTAL TRIPS	99,063	102,514	91,479

Vehicle Data	2019	2020	2021
Vehicle Miles	934,662	1,210,096	1,271,310
Roadcalls	6	10	23
Accidents	9	19	8
Vehicles	31	31	35
Drivers	33	24	33

Financial and General Data	2019	2020	2021
Expenses	\$3,072,749	\$3,679,368	\$3,568,716
Revenues	\$3,072,749	\$3,679,368	\$3,568,716
Commendations	40	57	79
Complaints	32	36	21
Passenger No-Shows	2,879	5,482	331
Unmet Trip Requests	96	41	449

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0.96	1.57	0.63
Miles between Roadcalls	155,777	121,010	55,274
Avg. Trips per Passenger	177.85	154.39	89.42
Cost per Trip	\$31.02	\$35.89	\$39.01
Cost per Paratransit Trip	\$31.02	\$35.89	\$39.01
Cost per Total Mile	\$3.29	\$3.04	\$2.81
Cost per Paratransit Mile	\$3.29	\$3.04	\$2.81

County: Flagler
 CTC: Flagler County Public Transportation
 Contact: Tishia Peterson
 1769 E Moody Blvd
 Bunnell, FL 32110
 386-313-4190

Email: tpeterson@flaglercounty.org

Demographics	Number
Total County Population	118,451
Unduplicated Head Count	3,650



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	101,089	80,407	49,736
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	101,089	80,407	49,736

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	15,518	18,378	19,894
Employment	14,122	12,110	7,460
Ed/Train/DayCare	52,050	35,843	14,162
Nutritional	11,332	7,601	4,476
Life-Sustaining/Other	8,067	6,475	3,744
TOTAL TRIPS	101,089	80,407	49,736

Passenger Trips By Revenue Source	2019	2020	2021
CTD	46,229	42,382	36,202
AHCA	0	0	0
APD	0	0	0
DOEA	5,178	7,550	2,356
DOE	0	0	0
Other	49,682	30,475	11,178
TOTAL TRIPS	101,089	80,407	49,736

Trips by Provider Type	2019	2020	2021
CTC	101,089	80,407	49,736
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	101,089	80,407	49,736

Vehicle Data	2019	2020	2021
Vehicle Miles	617,365	525,527	514,629
Roadcalls	3	2	0
Accidents	0	0	0
Vehicles	33	33	33
Drivers	18	23	26

Financial and General Data	2019	2020	2021
Expenses	\$1,454,483	\$1,620,556	\$1,664,791
Revenues	\$1,454,483	\$1,489,866	\$1,664,791
Commendations	0	0	0
Complaints	16	15	14
Passenger No-Shows	1,768	1,326	1,841
Unmet Trip Requests	512	527	368

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	205,788	262,764	0
Avg. Trips per Passenger	13.59	13.62	13.63
Cost per Trip	\$14.39	\$20.15	\$33.47
Cost per Paratransit Trip	\$14.39	\$20.15	\$33.47
Cost per Total Mile	\$2.36	\$3.08	\$3.23
Cost per Paratransit Mile	\$2.36	\$3.08	\$3.23

County: Franklin
 CTC: Gulf County ARC & Transportation
 Contact: Andrew Rutherford
 P.O. Box 8
 Port Saint Joe, FL 32457
 850-229-6550

Email: gtran@fairpoint.net

Demographics	Number
Total County Population	12,201
Unduplicated Head Count	101



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	4,969	3,573	2,743
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	4,969	3,573	2,743

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	4,891	3,272	2,575
Employment	0	0	0
Ed/Train/DayCare	0	0	0
Nutritional	7	14	4
Life-Sustaining/Other	71	287	164
TOTAL TRIPS	4,969	3,573	2,743

Passenger Trips By Revenue Source	2019	2020	2021
CTD	3,366	2,644	2,244
AHCA	1,599	929	499
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	4	0	0
TOTAL TRIPS	4,969	3,573	2,743

Trips by Provider Type	2019	2020	2021
CTC	4,969	3,573	2,743
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	4,969	3,573	2,743

Vehicle Data	2019	2020	2021
Vehicle Miles	102,908	31,031	30,406
Roadcalls	0	0	0
Accidents	0	0	0
Vehicles	7	8	9
Drivers	4	2	2

Financial and General Data	2019	2020	2021
Expenses	\$309,180	\$360,221	\$399,339
Revenues	\$289,023	\$341,266	\$505,084
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	194	159	174
Unmet Trip Requests	0	0	0

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	0	0	0
Avg. Trips per Passenger	32.06	31.07	27.16
Cost per Trip	\$62.22	\$100.82	\$145.58
Cost per Paratransit Trip	\$62.22	\$100.82	\$145.58
Cost per Total Mile	\$3.00	\$11.61	\$13.13
Cost per Paratransit Mile	\$3.00	\$11.61	\$13.13

County: Gadsden
 CTC: Big Bend Transit, Inc.
 Contact: Shawn Mitchell
 Post Office Box 1721
 Tallahassee, FL 32302
 850-574-6266

Email: smitchell@bigbendtransit.org

Demographics	Number
Total County Population	45,277
Unduplicated Head Count	1,502



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	51,254	45,631	34,001
Complementary ADA	0	0	0
Paratransit	48,344	35,477	17,812
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	99,598	81,108	51,813

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	18,432	12,004	5,986
Employment	47,847	39,163	34,608
Ed/Train/DayCare	21,678	17,184	0
Nutritional	129	40	52
Life-Sustaining/Other	11,512	12,717	11,167
TOTAL TRIPS	99,598	81,108	51,813

Passenger Trips By Revenue Source	2019	2020	2021
CTD	18,791	13,585	9,302
AHCA	14,509	9,110	3,716
APD	10,254	7,814	0
DOEA	0	0	0
DOE	0	0	10
Other	56,044	50,599	38,785
TOTAL TRIPS	99,598	81,108	51,813

Trips by Provider Type	2019	2020	2021
CTC	99,598	81,108	51,813
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	99,598	81,108	51,813

Vehicle Data	2019	2020	2021
Vehicle Miles	845,644	670,288	589,548
Roadcalls	19	10	10
Accidents	0	0	0
Vehicles	19	19	19
Drivers	12	9	6

Financial and General Data	2019	2020	2021
Expenses	\$1,713,648	\$1,462,285	\$1,566,572
Revenues	\$1,624,594	\$1,575,610	\$1,747,334
Commendations	1	3	1
Complaints	3	0	3
Passenger No-Shows	3,113	2,206	1,088
Unmet Trip Requests	8	0	0

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	44,508	67,029	58,955
Avg. Trips per Passenger	34.27	35.23	34.50
Cost per Trip	\$17.21	\$18.03	\$30.24
Cost per Paratransit Trip	\$17.21	\$18.03	\$30.24
Cost per Total Mile	\$2.03	\$2.18	\$2.66
Cost per Paratransit Mile	\$2.03	\$2.18	\$2.66

County: Gilchrist
 CTC: Suwannee River Economic Council, Inc.
 Contact: Matt Pearson
 PO Box 70
 Live Oak, FL 32064
 386-362-4115
 Email: mpearson@suwanneec.net

Demographics	Number
Total County Population	18,885
Unduplicated Head Count	182



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	6,086	5,594	3,611
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	6,086	5,594	3,611

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	5,033	4,556	3,566
Employment	0	0	8
Ed/Train/DayCare	21	35	4
Nutritional	450	427	0
Life-Sustaining/Other	582	576	33
TOTAL TRIPS	6,086	5,594	3,611

Passenger Trips By Revenue Source	2019	2020	2021
CTD	3,953	3,000	1,701
AHCA	2,133	1,887	1,614
APD	0	0	0
DOEA	0	675	0
DOE	0	0	0
Other	0	32	296
TOTAL TRIPS	6,086	5,594	3,611

Trips by Provider Type	2019	2020	2021
CTC	6,086	5,594	3,611
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	6,086	5,594	3,611

Vehicle Data	2019	2020	2021
Vehicle Miles	101,922	96,278	87,496
Roadcalls	0	0	0
Accidents	0	0	0
Vehicles	9	3	9
Drivers	8	7	8

Financial and General Data	2019	2020	2021
Expenses	\$261,128	\$330,466	\$370,858
Revenues	\$351,024	\$477,212	\$511,526
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	540	486	191
Unmet Trip Requests	0	1	0

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	0	0	0
Avg. Trips per Passenger	20.84	11.83	19.84
Cost per Trip	\$42.91	\$59.08	\$102.70
Cost per Paratransit Trip	\$42.91	\$59.08	\$102.70
Cost per Total Mile	\$2.56	\$3.43	\$4.24
Cost per Paratransit Mile	\$2.56	\$3.43	\$4.24

County: Glades
 CTC: Hendry County BOCC
 Contact: Kelly O'Nan
 99 E Cowboy Way
 LaBelle, FL 33935
 863-612-4727

Email: konan@hendryfla.net

Demographics	Number
Total County Population	14,198
Unduplicated Head Count	96



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	3,924	577	686
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	3,924	577	686

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	1,744	566	660
Employment	0	0	0
Ed/Train/DayCare	1,360	0	0
Nutritional	0	9	0
Life-Sustaining/Other	820	2	26
TOTAL TRIPS	3,924	577	686

Passenger Trips By Revenue Source	2019	2020	2021
CTD	2,406	577	686
AHCA	148	0	0
APD	1,314	0	0
DOEA	0	0	0
DOE	0	0	0
Other	56	0	0
TOTAL TRIPS	3,924	577	686

Trips by Provider Type	2019	2020	2021
CTC	3,878	0	0
Transportation Operator	0	577	686
Coordination Contractor	46	0	0
TOTAL TRIPS	3,924	577	686

Vehicle Data	2019	2020	2021
Vehicle Miles	282,334	14,804	21,494
Roadcalls	0	0	0
Accidents	0	0	0
Vehicles	6	2	1
Drivers	4	2	1

Financial and General Data	2019	2020	2021
Expenses	\$188,211	\$39,109	\$63,133
Revenues	\$215,151	\$39,754	\$63,134
Commendations	0	1	0
Complaints	4	0	1
Passenger No-Shows	146	13	72
Unmet Trip Requests	624	8	0

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	0	0	0
Avg. Trips per Passenger	95.71	44.38	7.15
Cost per Trip	\$47.96	\$67.78	\$92.03
Cost per Paratransit Trip	\$47.96	\$67.78	\$92.03
Cost per Total Mile	\$0.67	\$2.64	\$2.94
Cost per Paratransit Mile	\$0.67	\$2.64	\$2.94

County: Gulf
 CTC: Gulf County ARC & Transportation
 Contact: Andrew Rutherford
 P.O. Box 8
 Port Saint Joe, FL 32457
 850-229-6550

Email: gtran@fairpoint.net

Demographics	Number
Total County Population	13,534
Unduplicated Head Count	288



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	18,599	15,530	12,625
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	18,599	15,530	12,625

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	7,050	6,884	5,954
Employment	6,331	4,022	3,411
Ed/Train/DayCare	853	389	759
Nutritional	3,456	2,883	1,488
Life-Sustaining/Other	909	1,352	1,013
TOTAL TRIPS	18,599	15,530	12,625

Passenger Trips By Revenue Source	2019	2020	2021
CTD	5,907	6,889	4,725
AHCA	2,173	1,921	2,064
APD	5,875	3,516	3,226
DOEA	2,209	1,028	523
DOE	0	0	0
Other	2,435	2,176	2,087
TOTAL TRIPS	18,599	15,530	12,625

Trips by Provider Type	2019	2020	2021
CTC	18,599	15,530	12,625
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	18,599	15,530	12,625

Vehicle Data	2019	2020	2021
Vehicle Miles	351,121	330,721	285,219
Roadcalls	0	0	0
Accidents	0	0	0
Vehicles	14	15	14
Drivers	9	9	9

Financial and General Data	2019	2020	2021
Expenses	\$637,316	\$742,032	\$470,392
Revenues	\$400,760	\$506,847	\$551,768
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	1,114	633	668
Unmet Trip Requests	0	0	0

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	0	0	0
Avg. Trips per Passenger	60.98	49.94	43.84
Cost per Trip	\$34.27	\$47.78	\$37.26
Cost per Paratransit Trip	\$34.27	\$47.78	\$37.26
Cost per Total Mile	\$1.82	\$2.24	\$1.65
Cost per Paratransit Mile	\$1.82	\$2.24	\$1.65

County: Hamilton
 CTC: Suwannee Valley Transit Authority
 Contact: larry.sessions@ridesvta.com
 1907 Voyles St, SW
 Live Oak, FL 32064
 386-362-5332

Email: larry.sessions@ridesvta.com

Demographics	Number
Total County Population	14,521
Unduplicated Head Count	50



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	16,928	9,604	6,142
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	16,928	9,604	6,142

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	1,536	1,525	1,596
Employment	0	0	164
Ed/Train/DayCare	6,540	4,906	3,823
Nutritional	3,812	2,573	0
Life-Sustaining/Other	5,040	600	559
TOTAL TRIPS	16,928	9,604	6,142

Passenger Trips By Revenue Source	2019	2020	2021
CTD	6,648	7,328	4,193
AHCA	0	0	0
APD	776	620	789
DOEA	0	0	0
DOE	0	0	0
Other	9,504	1,656	1,160
TOTAL TRIPS	16,928	9,604	6,142

Trips by Provider Type	2019	2020	2021
CTC	16,928	9,604	6,142
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	16,928	9,604	6,142

Vehicle Data	2019	2020	2021
Vehicle Miles	112,898	95,875	88,738
Roadcalls	1	0	0
Accidents	1	0	0
Vehicles	6	7	6
Drivers	4	4	4

Financial and General Data	2019	2020	2021
Expenses	\$371,191	\$361,599	\$356,139
Revenues	\$389,275	\$403,596	\$375,422
Commendations	0	1	0
Complaints	0	0	0
Passenger No-Shows	543	596	316
Unmet Trip Requests	3	0	0

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0.89	0	0
Miles between Roadcalls	112,898	0	0
Avg. Trips per Passenger	203.95	234.24	122.84
Cost per Trip	\$21.93	\$37.65	\$57.98
Cost per Paratransit Trip	\$21.93	\$37.65	\$57.98
Cost per Total Mile	\$3.29	\$3.77	\$4.01
Cost per Paratransit Mile	\$3.29	\$3.77	\$4.01

County: Hardee
 CTC: MV Contract Transportation, Inc.
 Contact: Kelly Kirk Brooks
 4650 US 27 S
 Sebring, FL 33870
 863-381-3437

Email: kelly.kirkbrooks@mvtransit.com

Demographics	Number
Total County Population	26,822
Unduplicated Head Count	139



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	33,988	25,964	11,912
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	33,988	25,964	11,912

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	4,579	3,863	4,030
Employment	377	803	830
Ed/Train/DayCare	17,824	8,386	3,880
Nutritional	4,596	2,348	284
Life-Sustaining/Other	6,612	10,564	2,888
TOTAL TRIPS	33,988	25,964	11,912

Passenger Trips By Revenue Source	2019	2020	2021
CTD	2,863	1,998	1,166
AHCA	503	68	0
APD	4,000	3,201	7,529
DOEA	0	0	0
DOE	0	0	0
Other	26,622	20,697	3,217
TOTAL TRIPS	33,988	25,964	11,912

Trips by Provider Type	2019	2020	2021
CTC	0	0	0
Transportation Operator	5,136	4,624	4,383
Coordination Contractor	28,852	21,340	7,529
TOTAL TRIPS	33,988	25,964	11,912

Vehicle Data	2019	2020	2021
Vehicle Miles	109,910	118,189	70,307
Roadcalls	1	2	1
Accidents	0	1	0
Vehicles	13	12	13
Drivers	41	34	35

Financial and General Data	2019	2020	2021
Expenses	\$605,093	\$507,036	\$355,822
Revenues	\$605,093	\$512,783	\$355,093
Commendations	1	1	3
Complaints	1	0	1
Passenger No-Shows	177	117	76
Unmet Trip Requests	3	151	59

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0	0.85	0
Miles between Roadcalls	109,910	59,094	70,307
Avg. Trips per Passenger	276.33	144.24	85.70
Cost per Trip	\$17.80	\$19.53	\$29.87
Cost per Paratransit Trip	\$17.80	\$19.53	\$29.87
Cost per Total Mile	\$5.51	\$4.29	\$5.06
Cost per Paratransit Mile	\$5.51	\$4.29	\$5.06

County: Hendry
 CTC: Hendry County BOCC
 Contact: Kelly O'Nan
 99 E Cowboy Way
 LaBelle, FL 33935
 863-612-4727

Email: konan@hendryfla.net

Demographics	Number
Total County Population	42,813
Unduplicated Head Count	229



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	22,964	1,055	2,164
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	22,964	1,055	2,164

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	7,142	987	1,753
Employment	2,251	0	2
Ed/Train/DayCare	4,481	0	0
Nutritional	734	59	30
Life-Sustaining/Other	8,356	9	379
TOTAL TRIPS	22,964	1,055	2,164

Passenger Trips By Revenue Source	2019	2020	2021
CTD	8,998	1,055	2,164
AHCA	5,632	0	0
APD	6,690	0	0
DOEA	478	0	0
DOE	0	0	0
Other	1,166	0	0
TOTAL TRIPS	22,964	1,055	2,164

Trips by Provider Type	2019	2020	2021
CTC	17,312	0	0
Transportation Operator	0	1,055	2,164
Coordination Contractor	5,652	0	0
TOTAL TRIPS	22,964	1,055	2,164

Vehicle Data	2019	2020	2021
Vehicle Miles	476,779	27,493	53,933
Roadcalls	3	0	0
Accidents	0	0	0
Vehicles	14	3	3
Drivers	15	3	3

Financial and General Data	2019	2020	2021
Expenses	\$884,035	\$73,000	\$203,628
Revenues	\$1,082,839	\$75,763	\$203,628
Commendations	0	2	2
Complaints	2	0	0
Passenger No-Shows	1,491	62	241
Unmet Trip Requests	1,456	5	0

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	158,926	0	0
Avg. Trips per Passenger	50.47	28.51	9.45
Cost per Trip	\$38.50	\$69.19	\$94.10
Cost per Paratransit Trip	\$38.50	\$69.19	\$94.10
Cost per Total Mile	\$1.85	\$2.66	\$3.78
Cost per Paratransit Mile	\$1.85	\$2.66	\$3.78

County: Hernando
 CTC: Mid Florida Community Services, Inc.
 Contact: Miranda Maldonado
 1122 Ponce De Leon Blvd
 Brooksville, FL 34601
 352-799-1510

Email: mimaldonado@mfcs.us.com

Demographics	Number
Total County Population	198,792
Unduplicated Head Count	792



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	73,644	55,794	57,845
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	73,644	55,794	57,845

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	20,461	14,076	9,502
Employment	5,202	2,956	2,295
Ed/Train/DayCare	26,706	25,748	43,669
Nutritional	7,978	4,693	943
Life-Sustaining/Other	13,297	8,321	1,436
TOTAL TRIPS	73,644	55,794	57,845

Passenger Trips By Revenue Source	2019	2020	2021
CTD	16,126	12,488	9,952
AHCA	0	0	0
APD	50,765	12,467	19,157
DOEA	2,308	1,750	0
DOE	0	0	0
Other	4,445	29,089	28,736
TOTAL TRIPS	73,644	55,794	57,845

Trips by Provider Type	2019	2020	2021
CTC	18,434	14,238	9,952
Transportation Operator	0	0	0
Coordination Contractor	55,210	41,556	47,893
TOTAL TRIPS	73,644	55,794	57,845

Vehicle Data	2019	2020	2021
Vehicle Miles	677,101	569,720	466,787
Roadcalls	2	5	5
Accidents	0	0	4
Vehicles	46	46	45
Drivers	34	34	35

Financial and General Data	2019	2020	2021
Expenses	\$1,699,762	\$1,232,559	\$1,299,180
Revenues	\$1,720,957	\$1,223,813	\$1,304,123
Commendations	46	29	0
Complaints	20	13	0
Passenger No-Shows	352	352	248
Unmet Trip Requests	0	0	0

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0	0	0.86
Miles between Roadcalls	338,550	113,944	93,357
Avg. Trips per Passenger	72.48	64.06	73.04
Cost per Trip	\$23.08	\$22.09	\$22.46
Cost per Paratransit Trip	\$23.08	\$22.09	\$22.46
Cost per Total Mile	\$2.51	\$2.16	\$2.78
Cost per Paratransit Mile	\$2.51	\$2.16	\$2.78

County: Highlands
 CTC: MV Contract Transportation, Inc.
 Contact: 4650 US 27 S
 4650 US 27 S
 Sebring, FL 33870
 863-381-3437

Email: kelly.kirkbrooks@mvtransit.com

Demographics	Number
Total County Population	106,639
Unduplicated Head Count	2,364



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	74,525	64,339	52,560
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	74,525	64,339	52,560

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	33,126	30,933	28,525
Employment	10,645	7,261	1,299
Ed/Train/DayCare	18,845	16,411	14,218
Nutritional	5,016	4,856	2,739
Life-Sustaining/Other	6,893	4,878	5,779
TOTAL TRIPS	74,525	64,339	52,560

Passenger Trips By Revenue Source	2019	2020	2021
CTD	22,458	19,117	14,735
AHCA	5,642	1,706	0
APD	13,671	11,089	13,043
DOEA	3,241	2,294	0
DOE	0	0	0
Other	29,513	30,133	24,782
TOTAL TRIPS	74,525	64,339	52,560

Trips by Provider Type	2019	2020	2021
CTC	0	0	0
Transportation Operator	51,239	43,216	32,004
Coordination Contractor	23,286	21,123	20,556
TOTAL TRIPS	74,525	64,339	52,560

Vehicle Data	2019	2020	2021
Vehicle Miles	720,477	662,793	639,153
Roadcalls	19	19	16
Accidents	3	4	0
Vehicles	49	53	39
Drivers	78	78	114

Financial and General Data	2019	2020	2021
Expenses	\$2,313,232	\$2,075,894	\$2,063,778
Revenues	\$2,238,498	\$1,994,839	\$1,902,239
Commendations	8	10	13
Complaints	5	5	2
Passenger No-Shows	2,263	1,248	1,011
Unmet Trip Requests	38	744	170

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0.42	0.60	0
Miles between Roadcalls	37,920	34,884	39,947
Avg. Trips per Passenger	76.20	25.35	22.23
Cost per Trip	\$31.04	\$32.26	\$39.27
Cost per Paratransit Trip	\$31.04	\$32.26	\$39.27
Cost per Total Mile	\$3.21	\$3.13	\$3.23
Cost per Paratransit Mile	\$3.21	\$3.13	\$3.23

County: Hillsborough
 CTC: Hillsborough County Board of County Commissioners
 Contact: Karen Smith
 2709 E Hanna Ave
 Tampa, FL 33610
 813-276-8126

Demographics	Number
Total County Population	1,497,957
Unduplicated Head Count	15,022



Email: smithk@hillsboroughcounty.org

Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	143,003	182,213	147,217
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	664,516	470,025	243,349
TNC	0	0	0
Taxi	2,524	1,498	1,128
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	810,043	653,736	391,694

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	200,584	147,946	111,360
Employment	76,068	55,332	35,328
Ed/Train/DayCare	179,224	136,509	32,353
Nutritional	147,068	163,963	105,370
Life-Sustaining/Other	207,099	149,986	107,283
TOTAL TRIPS	810,043	653,736	391,694

Passenger Trips By Revenue Source	2019	2020	2021
CTD	182,643	195,495	166,880
AHCA	27,174	30,272	4,800
APD	105,865	96,070	26,906
DOEA	28,167	29,546	0
DOE	13	192	0
Other	466,181	302,161	193,108
TOTAL TRIPS	810,043	653,736	391,694

Trips by Provider Type	2019	2020	2021
CTC	325,164	322,640	199,528
Transportation Operator	2,524	1,498	1,128
Coordination Contractor	482,355	329,598	191,038
TOTAL TRIPS	810,043	653,736	391,694

Vehicle Data	2019	2020	2021
Vehicle Miles	4,241,610	3,989,786	2,809,755
Roadcalls	427	124	310
Accidents	28	86	49
Vehicles	309	307	316
Drivers	800	831	716

Financial and General Data	2019	2020	2021
Expenses	\$19,076,153	\$21,046,142	\$17,862,953
Revenues	\$19,099,523	\$21,046,142	\$17,862,975
Commendations	299	211	164
Complaints	58	40	23
Passenger No-Shows	5,405	4,467	1,530
Unmet Trip Requests	403	70	21

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0.66	2.16	1.74
Miles between Roadcalls	9,934	32,176	9,064
Avg. Trips per Passenger	30.67	30.12	26.07
Cost per Trip	\$23.55	\$32.19	\$45.60
Cost per Paratransit Trip	\$27.57	\$42.27	\$71.02
Cost per Total Mile	\$4.50	\$5.28	\$6.36
Cost per Paratransit Mile	\$4.33	\$5.00	\$6.18

County: Holmes
 CTC: Tri-County Community Council, Inc.
 Contact: Joel Paul, Jr.
 302 North Oklahoma St
 Bonifay, FL 32425
 850-547-3689
 Email: joelpaul.tccc@mchsi.com

Demographics	Number
Total County Population	19,594
Unduplicated Head Count	387



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	22,820	14,499	9,101
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	22,820	14,499	9,101

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	9,636	4,140	2,771
Employment	1,754	763	264
Ed/Train/DayCare	8,132	5,426	4,204
Nutritional	77	1,652	2
Life-Sustaining/Other	3,221	2,518	1,860
TOTAL TRIPS	22,820	14,499	9,101

Passenger Trips By Revenue Source	2019	2020	2021
CTD	9,544	6,250	4,225
AHCA	3,615	0	21
APD	1,969	1,252	638
DOEA	58	1,487	0
DOE	0	0	0
Other	7,634	5,510	4,217
TOTAL TRIPS	22,820	14,499	9,101

Trips by Provider Type	2019	2020	2021
CTC	22,676	14,406	8,955
Transportation Operator	144	93	146
Coordination Contractor	0	0	0
TOTAL TRIPS	22,820	14,499	9,101

Vehicle Data	2019	2020	2021
Vehicle Miles	317,193	146,681	139,498
Roadcalls	1	0	0
Accidents	0	0	0
Vehicles	14	12	12
Drivers	12	8	5

Financial and General Data	2019	2020	2021
Expenses	\$630,063	\$498,325	\$582,871
Revenues	\$660,280	\$397,564	\$654,035
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	70	22	13
Unmet Trip Requests	25	23	6

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	317,193	0	0
Avg. Trips per Passenger	29.26	29.00	23.52
Cost per Trip	\$27.61	\$34.37	\$64.04
Cost per Paratransit Trip	\$27.61	\$34.37	\$64.04
Cost per Total Mile	\$1.99	\$3.40	\$4.18
Cost per Paratransit Mile	\$1.99	\$3.40	\$4.18

County: Indian River
 CTC: Senior Resource Association, Inc.
 Contact: Karen Deigl
 694 14th St.
 Vero Beach, FL 32960
 772-569-0111
 Email: kdeigl@sramail.org

Demographics	Number
Total County Population	162,518
Unduplicated Head Count	3,175



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	33,202	27,743	24,422
Paratransit	69,329	60,865	33,198
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	102,531	88,608	57,620

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	24,545	21,141	21,364
Employment	100	449	487
Ed/Train/DayCare	55,898	48,339	21,300
Nutritional	0	0	0
Life-Sustaining/Other	21,988	18,679	14,469
TOTAL TRIPS	102,531	88,608	57,620

Passenger Trips By Revenue Source	2019	2020	2021
CTD	18,177	15,401	16,767
AHCA	0	0	0
APD	50,744	45,044	14,747
DOEA	0	0	0
DOE	0	0	0
Other	33,610	28,163	26,106
TOTAL TRIPS	102,531	88,608	57,620

Trips by Provider Type	2019	2020	2021
CTC	38,816	32,218	24,422
Transportation Operator	12,563	10,926	16,767
Coordination Contractor	51,152	45,464	16,431
TOTAL TRIPS	102,531	88,608	57,620

Vehicle Data	2019	2020	2021
Vehicle Miles	713,760	490,779	397,098
Roadcalls	8	6	3
Accidents	0	1	0
Vehicles	113	116	83
Drivers	97	97	68

Financial and General Data	2019	2020	2021
Expenses	\$2,259,776	\$2,395,524	\$2,164,752
Revenues	\$2,145,637	\$2,293,677	\$2,296,872
Commendations	3	5	15
Complaints	27	29	13
Passenger No-Shows	2,115	1,409	819
Unmet Trip Requests	41	34	21

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0	0.20	0
Miles between Roadcalls	89,220	81,796	132,366
Avg. Trips per Passenger	43.91	29.20	18.15
Cost per Trip	\$22.04	\$27.04	\$37.57
Cost per Paratransit Trip	\$22.04	\$27.04	\$37.57
Cost per Total Mile	\$3.17	\$4.88	\$5.45
Cost per Paratransit Mile	\$3.17	\$4.88	\$5.45

County: Jackson
 CTC: Jackson Co. Trans. dba JTrans
 Contact: Sharon Peeler
 PO Box 1117
 Marianna, FL 32446
 850-482-7433
 Email: speeler.jtrans@gmail.com

Demographics	Number
Total County Population	46,085
Unduplicated Head Count	1,234



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	2,195	620	0
Complementary ADA	0	0	0
Paratransit	37,567	34,018	27,434
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	39,762	34,638	27,434

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	15,218	16,722	16,940
Employment	15,185	11,591	6,441
Ed/Train/DayCare	1,651	989	334
Nutritional	3,708	2,531	1,001
Life-Sustaining/Other	4,000	2,805	2,718
TOTAL TRIPS	39,762	34,638	27,434

Passenger Trips By Revenue Source	2019	2020	2021
CTD	8,350	8,531	10,448
AHCA	9,799	11,753	11,236
APD	15,721	11,074	4,601
DOEA	3,199	2,354	1,005
DOE	77	0	0
Other	2,616	926	144
TOTAL TRIPS	39,762	34,638	27,434

Trips by Provider Type	2019	2020	2021
CTC	39,762	34,638	27,434
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	39,762	34,638	27,434

Vehicle Data	2019	2020	2021
Vehicle Miles	627,062	605,317	573,801
Roadcalls	9	3	4
Accidents	0	1	0
Vehicles	24	23	12
Drivers	12	17	15

Financial and General Data	2019	2020	2021
Expenses	\$1,733,556	\$1,792,603	\$1,825,921
Revenues	\$1,547,937	\$1,728,488	\$2,171,695
Commendations	0	0	0
Complaints	5	9	8
Passenger No-Shows	490	483	494
Unmet Trip Requests	56	70	14

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0	0.17	0
Miles between Roadcalls	69,674	201,772	143,450
Avg. Trips per Passenger	27.48	30.46	22.23
Cost per Trip	\$43.60	\$51.75	\$66.56
Cost per Paratransit Trip	\$43.60	\$51.75	\$66.56
Cost per Total Mile	\$2.76	\$2.96	\$3.18
Cost per Paratransit Mile	\$2.76	\$2.96	\$3.18

County: Jefferson
 CTC: Big Bend Transit, Inc.
 Contact: Shawn Mitchell
 Post Office Box 1721
 Tallahassee, FL 32302
 850-574-6266

Email: smitchell@bigbendtransit.org

Demographics	Number
Total County Population	14,543
Unduplicated Head Count	192



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	18,329	15,523	10,492
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	18,329	15,523	10,492

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	7,318	6,409	4,486
Employment	3,176	2,714	2,883
Ed/Train/DayCare	2,683	2,296	1,404
Nutritional	4,986	3,842	1,414
Life-Sustaining/Other	166	262	305
TOTAL TRIPS	18,329	15,523	10,492

Passenger Trips By Revenue Source	2019	2020	2021
CTD	9,530	8,760	7,450
AHCA	5,712	4,331	1,153
APD	2,289	1,765	1,453
DOEA	0	0	0
DOE	0	0	0
Other	798	667	436
TOTAL TRIPS	18,329	15,523	10,492

Trips by Provider Type	2019	2020	2021
CTC	18,329	15,523	10,492
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	18,329	15,523	10,492

Vehicle Data	2019	2020	2021
Vehicle Miles	363,898	323,886	280,783
Roadcalls	4	8	3
Accidents	0	0	0
Vehicles	9	9	11
Drivers	8	7	6

Financial and General Data	2019	2020	2021
Expenses	\$803,370	\$797,444	\$920,574
Revenues	\$767,109	\$781,891	\$954,176
Commendations	3	2	2
Complaints	1	0	0
Passenger No-Shows	263	342	135
Unmet Trip Requests	2	0	0

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	90,974	40,486	93,594
Avg. Trips per Passenger	49.01	44.61	54.65
Cost per Trip	\$43.83	\$51.37	\$87.74
Cost per Paratransit Trip	\$43.83	\$51.37	\$87.74
Cost per Total Mile	\$2.21	\$2.46	\$3.28
Cost per Paratransit Mile	\$2.21	\$2.46	\$3.28

County: Lafayette
 CTC: Suwannee River Economic Council, Inc.
 Contact: Matt Pearson
 PO Box 70
 Live Oak, FL 32064
 386-362-4115
 Email: mpearson@suwanneec.net

Demographics	Number
Total County Population	8,482
Unduplicated Head Count	76



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	6,192	4,462	2,165
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	6,192	4,462	2,165

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	1,073	661	1,219
Employment	0	0	0
Ed/Train/DayCare	3,105	2,011	946
Nutritional	1,755	1,728	0
Life-Sustaining/Other	259	62	0
TOTAL TRIPS	6,192	4,462	2,165

Passenger Trips By Revenue Source	2019	2020	2021
CTD	5,266	3,022	1,665
AHCA	158	139	417
APD	0	0	0
DOEA	768	1,289	0
DOE	0	0	0
Other	0	12	83
TOTAL TRIPS	6,192	4,462	2,165

Trips by Provider Type	2019	2020	2021
CTC	6,192	4,462	2,165
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	6,192	4,462	2,165

Vehicle Data	2019	2020	2021
Vehicle Miles	115,671	78,324	72,944
Roadcalls	1	0	0
Accidents	0	0	0
Vehicles	4	5	5
Drivers	4	3	4

Financial and General Data	2019	2020	2021
Expenses	\$217,389	\$168,153	\$294,016
Revenues	\$262,800	\$279,891	\$371,151
Commendations	0	0	0
Complaints	0	2	0
Passenger No-Shows	1,858	1,089	220
Unmet Trip Requests	0	0	0

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	115,671	0	0
Avg. Trips per Passenger	45.20	20.95	28.49
Cost per Trip	\$35.11	\$37.69	\$135.80
Cost per Paratransit Trip	\$35.11	\$37.69	\$135.80
Cost per Total Mile	\$1.88	\$2.15	\$4.03
Cost per Paratransit Mile	\$1.88	\$2.15	\$4.03

County: Lake
 CTC: Lake County Board of County Commissioners
 Contact: Jill Brown
 PO Box 7800
 Tavares, FL 327787800
 352-323-5733
 Email: jmbrown@lakecountyfl.gov

Demographics	Number
Total County Population	375,492
Unduplicated Head Count	1,645



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	479	517	482
Complementary ADA	17,495	24,866	19,767
Paratransit	174,163	183,436	110,494
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	192,137	208,819	130,743

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	60,621	79,973	53,310
Employment	9,831	7,733	4,779
Ed/Train/DayCare	63,199	60,123	43,696
Nutritional	18,170	14,573	7,882
Life-Sustaining/Other	40,316	46,417	21,076
TOTAL TRIPS	192,137	208,819	130,743

Passenger Trips By Revenue Source	2019	2020	2021
CTD	29,864	25,069	22,287
AHCA	30,880	74,645	42,072
APD	47,000	33,203	17,532
DOEA	13,081	8,122	0
DOE	0	0	0
Other	71,312	67,780	48,852
TOTAL TRIPS	192,137	208,819	130,743

Trips by Provider Type	2019	2020	2021
CTC	0	0	0
Transportation Operator	97,601	83,153	51,683
Coordination Contractor	94,536	125,666	79,060
TOTAL TRIPS	192,137	208,819	130,743

Vehicle Data	2019	2020	2021
Vehicle Miles	1,698,369	2,021,637	1,416,081
Roadcalls	51	44	89
Accidents	11	23	11
Vehicles	85	107	124
Drivers	200	180	226

Financial and General Data	2019	2020	2021
Expenses	\$5,439,174	\$4,652,213	\$5,048,027
Revenues	\$5,576,668	\$5,121,949	\$5,045,933
Commendations	44	19	15
Complaints	14	13	5
Passenger No-Shows	2,890	3,140	1,601
Unmet Trip Requests	0	0	0

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0.65	1.14	0.78
Miles between Roadcalls	33,301	45,946	15,911
Avg. Trips per Passenger	168.54	107.97	79.48
Cost per Trip	\$28.31	\$22.28	\$38.61
Cost per Paratransit Trip	\$28.31	\$22.28	\$38.61
Cost per Total Mile	\$3.20	\$2.30	\$3.56
Cost per Paratransit Mile	\$3.20	\$2.30	\$3.56

County: Lee
 CTC: Lee County Board of County Commissioners
 Contact: Virginia L Walters
 3401 Metro Parkway
 Ft Myers, FL 33916
 239-533-0353
 Email: VWalters@leegov.com

Demographics	Number
Total County Population	790,767
Unduplicated Head Count	988



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	171,542	6,413	51,238
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	171,542	6,413	51,238

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	49,619	2,238	28,544
Employment	28,946	53	2,130
Ed/Train/DayCare	68,250	42	9,165
Nutritional	4,770	113	2,883
Life-Sustaining/Other	19,957	3,967	8,516
TOTAL TRIPS	171,542	6,413	51,238

Passenger Trips By Revenue Source	2019	2020	2021
CTD	40,224	6,413	17,552
AHCA	28,017	0	320
APD	32,714	0	2,031
DOEA	1,548	0	0
DOE	0	0	0
Other	69,039	0	31,335
TOTAL TRIPS	171,542	6,413	51,238

Trips by Provider Type	2019	2020	2021
CTC	96,415	6,413	17,552
Transportation Operator	0	0	0
Coordination Contractor	75,127	0	33,686
TOTAL TRIPS	171,542	6,413	51,238

Vehicle Data	2019	2020	2021
Vehicle Miles	1,807,102	51,012	577,151
Roadcalls	17	0	3
Accidents	2	3	10
Vehicles	121	55	133
Drivers	172	56	156

Financial and General Data	2019	2020	2021
Expenses	\$4,313,848	\$206,762	\$2,503,843
Revenues	\$3,851,079	\$313,435	\$2,538,670
Commendations	0	0	14
Complaints	29	1	22
Passenger No-Shows	7,310	647	736
Unmet Trip Requests	3,640	0	0

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0.11	5.88	1.73
Miles between Roadcalls	106,300	0	192,384
Avg. Trips per Passenger	58.87	43.63	51.86
Cost per Trip	\$25.15	\$32.24	\$48.87
Cost per Paratransit Trip	\$25.15	\$32.24	\$48.87
Cost per Total Mile	\$2.39	\$4.05	\$4.34
Cost per Paratransit Mile	\$2.39	\$4.05	\$4.34

County: Leon
 CTC: StarMetro - City of Tallahassee
 Contact: Bill Hearndon
 555 South Appleyard Drive
 Tallahassee, FL 32304
 850-891-5411

Email: William.Hearndon@TalGov.com

Demographics	Number
Total County Population	295,460
Unduplicated Head Count	1,139



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	5,376	10,704	6,528
Deviated FR	9,157	7,687	4,294
Complementary ADA	71,747	52,578	37,781
Paratransit	55,530	45,847	21,209
TNC	0	0	0
Taxi	18,962	23,229	13,434
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	160,772	140,045	83,246

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	30,543	30,062	17,870
Employment	40,144	38,963	23,161
Ed/Train/DayCare	45,116	36,592	21,751
Nutritional	2,280	1,790	1,063
Life-Sustaining/Other	42,689	32,638	19,401
TOTAL TRIPS	160,772	140,045	83,246

Passenger Trips By Revenue Source	2019	2020	2021
CTD	22,726	29,211	20,958
AHCA	0	0	0
APD	22,281	19,326	2,374
DOEA	0	0	0
DOE	0	0	0
Other	115,765	91,508	59,914
TOTAL TRIPS	160,772	140,045	83,246

Trips by Provider Type	2019	2020	2021
CTC	87,351	49,344	20,631
Transportation Operator	73,421	90,701	62,615
Coordination Contractor	0	0	0
TOTAL TRIPS	160,772	140,045	83,246

Vehicle Data	2019	2020	2021
Vehicle Miles	1,649,921	1,401,681	833,198
Roadcalls	50	108	73
Accidents	0	1	1
Vehicles	24	126	123
Drivers	15	140	74

Financial and General Data	2019	2020	2021
Expenses	\$2,630,772	\$2,635,243	\$1,707,997
Revenues	\$2,630,772	\$2,635,243	\$1,707,997
Commendations	0	3	2
Complaints	187	167	115
Passenger No-Shows	4,678	2,833	2,482
Unmet Trip Requests	0	0	0

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0	0.07	0.12
Miles between Roadcalls	32,998	12,979	11,414
Avg. Trips per Passenger	79.24	82.92	73.09
Cost per Trip	\$16.36	\$18.82	\$20.52
Cost per Paratransit Trip	\$17.48	\$22.98	\$24.70
Cost per Total Mile	\$1.59	\$1.88	\$2.05
Cost per Paratransit Mile	\$1.49	\$1.89	\$2.04

County: Levy
 CTC: Levy Board of County Commissioners
 Contact: Connie Conley
 970 E Hathaway Ave.
 Bronson, FL 32621
 352-486-3485

Email: conley-connie@levycounty.org

Demographics	Number
Total County Population	42,214
Unduplicated Head Count	263



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	30,687	24,240	19,757
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	30,687	24,240	19,757

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	9,139	8,476	7,122
Employment	745	548	57
Ed/Train/DayCare	17,275	12,404	11,129
Nutritional	754	563	2
Life-Sustaining/Other	2,774	2,249	1,447
TOTAL TRIPS	30,687	24,240	19,757

Passenger Trips By Revenue Source	2019	2020	2021
CTD	7,093	8,571	6,039
AHCA	285	0	2
APD	7,401	5,290	2,329
DOEA	1,306	887	0
DOE	0	0	0
Other	14,602	9,492	11,387
TOTAL TRIPS	30,687	24,240	19,757

Trips by Provider Type	2019	2020	2021
CTC	30,687	24,240	19,757
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	30,687	24,240	19,757

Vehicle Data	2019	2020	2021
Vehicle Miles	417,417	367,470	281,162
Roadcalls	3	9	10
Accidents	0	1	0
Vehicles	18	17	17
Drivers	7	9	7

Financial and General Data	2019	2020	2021
Expenses	\$837,014	\$774,492	\$820,275
Revenues	\$863,759	\$850,442	\$1,120,499
Commendations	1	1	2
Complaints	0	0	0
Passenger No-Shows	215	335	195
Unmet Trip Requests	140	0	0

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0	0.27	0
Miles between Roadcalls	139,139	40,830	28,116
Avg. Trips per Passenger	74.30	70.67	75.12
Cost per Trip	\$27.28	\$31.95	\$41.52
Cost per Paratransit Trip	\$27.28	\$31.95	\$41.52
Cost per Total Mile	\$2.01	\$2.11	\$2.92
Cost per Paratransit Mile	\$2.01	\$2.11	\$2.92

County: Liberty
 CTC: Liberty County Transit
 Contact: Monica Welles
 P.O. Box 399
 Bristol, FL 32321
 850-643-2524

Email: libertyt@gtcom.net

Demographics	Number
Total County Population	8,364
Unduplicated Head Count	244



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	22,792	17,142	7,480
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	22,792	17,142	7,480

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	11,602	14,523	3,933
Employment	821	401	411
Ed/Train/DayCare	7,338	64	71
Nutritional	911	669	416
Life-Sustaining/Other	2,120	1,485	2,649
TOTAL TRIPS	22,792	17,142	7,480

Passenger Trips By Revenue Source	2019	2020	2021
CTD	5,377	4,251	3,097
AHCA	14,951	12,663	4,159
APD	0	0	0
DOEA	1,840	211	205
DOE	0	0	0
Other	624	17	19
TOTAL TRIPS	22,792	17,142	7,480

Trips by Provider Type	2019	2020	2021
CTC	22,792	17,142	7,480
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	22,792	17,142	7,480

Vehicle Data	2019	2020	2021
Vehicle Miles	263,340	239,633	167,020
Roadcalls	1	1	2
Accidents	0	0	0
Vehicles	20	15	17
Drivers	14	10	10

Financial and General Data	2019	2020	2021
Expenses	\$590,904	\$447,758	\$444,340
Revenues	\$591,994	\$434,146	\$527,289
Commendations	1	1	1
Complaints	1	0	1
Passenger No-Shows	91	57	99
Unmet Trip Requests	0	0	1

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	263,340	239,633	83,510
Avg. Trips per Passenger	25.10	75.85	30.66
Cost per Trip	\$25.93	\$26.12	\$59.40
Cost per Paratransit Trip	\$25.93	\$26.12	\$59.40
Cost per Total Mile	\$2.24	\$1.87	\$2.66
Cost per Paratransit Mile	\$2.24	\$1.87	\$2.66

County: Madison
 CTC: Big Bend Transit, Inc.
 Contact: Shawn Mitchell
 Post Office Box 1721
 Tallahassee, FL 32302
 850-574-6266

Email: smitchell@bigbendtransit.org

Demographics	Number
Total County Population	18,707
Unduplicated Head Count	306



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	897	1,456	1,648
Complementary ADA	0	0	0
Paratransit	16,418	12,201	7,208
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	17,315	13,657	8,856

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	7,773	5,667	3,012
Employment	2,725	2,788	2,988
Ed/Train/DayCare	4,768	4,072	1,386
Nutritional	1,014	958	541
Life-Sustaining/Other	1,035	172	929
TOTAL TRIPS	17,315	13,657	8,856

Passenger Trips By Revenue Source	2019	2020	2021
CTD	5,251	5,068	5,978
AHCA	5,095	2,762	421
APD	4,504	3,547	1,406
DOEA	0	0	0
DOE	51	0	0
Other	2,414	2,280	1,051
TOTAL TRIPS	17,315	13,657	8,856

Trips by Provider Type	2019	2020	2021
CTC	17,315	13,657	8,856
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	17,315	13,657	8,856

Vehicle Data	2019	2020	2021
Vehicle Miles	320,750	252,498	173,161
Roadcalls	3	3	8
Accidents	0	0	0
Vehicles	9	9	8
Drivers	6	4	4

Financial and General Data	2019	2020	2021
Expenses	\$834,979	\$661,424	\$928,855
Revenues	\$634,190	\$719,733	\$901,303
Commendations	2	1	1
Complaints	0	0	0
Passenger No-Shows	432	233	109
Unmet Trip Requests	0	0	2

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	106,917	84,166	21,645
Avg. Trips per Passenger	27.18	29.12	28.94
Cost per Trip	\$48.22	\$48.43	\$104.88
Cost per Paratransit Trip	\$48.22	\$48.43	\$104.88
Cost per Total Mile	\$2.60	\$2.62	\$5.36
Cost per Paratransit Mile	\$2.60	\$2.62	\$5.36

County: Manatee
 CTC: Manatee County Area Transit
 Contact: Benita L. Zarr
 2411 Tallevast Rd
 Sarasota, FL 34243
 941-708-7426

Email: benita.zarr@mymanatee.org

Demographics	Number
Total County Population	411,219
Unduplicated Head Count	1,264



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	9,387	5,822	216
Deviated FR	0	0	0
Complementary ADA	40,346	36,126	32,928
Paratransit	124,239	94,432	45,091
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	173,972	136,380	78,235

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	45,619	33,351	25,836
Employment	16,024	11,287	10,491
Ed/Train/DayCare	85,785	55,409	14,643
Nutritional	9,511	3,575	3,613
Life-Sustaining/Other	17,033	32,758	23,652
TOTAL TRIPS	173,972	136,380	78,235

Passenger Trips By Revenue Source	2019	2020	2021
CTD	25,730	20,458	11,345
AHCA	2,672	610	0
APD	58,638	46,446	17,906
DOEA	9,455	9,092	537
DOE	1,047	4	0
Other	76,430	59,770	48,447
TOTAL TRIPS	173,972	136,380	78,235

Trips by Provider Type	2019	2020	2021
CTC	107,513	85,515	58,354
Transportation Operator	0	0	0
Coordination Contractor	66,459	50,865	19,881
TOTAL TRIPS	173,972	136,380	78,235

Vehicle Data	2019	2020	2021
Vehicle Miles	1,589,931	926,614	1,059,431
Roadcalls	133	83	33
Accidents	16	14	9
Vehicles	87	69	74
Drivers	106	85	75

Financial and General Data	2019	2020	2021
Expenses	\$5,887,975	\$5,164,872	\$4,963,911
Revenues	\$5,887,976	\$5,164,872	\$4,963,915
Commendations	25	19	20
Complaints	78	77	36
Passenger No-Shows	830	863	459
Unmet Trip Requests	115	448	11

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	1.01	1.51	0.85
Miles between Roadcalls	11,954	11,164	32,104
Avg. Trips per Passenger	25.26	24.70	61.89
Cost per Trip	\$33.84	\$37.87	\$63.45
Cost per Paratransit Trip	\$35.77	\$39.55	\$63.62
Cost per Total Mile	\$3.70	\$5.57	\$4.69
Cost per Paratransit Mile	\$3.70	\$5.57	\$4.68

County: Marion
 CTC: Marion Senior Services, Inc.
 Contact: Erick Hawkins
 1101 SW 20 CT
 Ocala, FL 34471
 352-620-3519

Email: ehawkins@marionseniorservices.org

Demographics	Number
Total County Population	373,513
Unduplicated Head Count	1,470



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	0	2,039	2,756
Complementary ADA	0	16,595	13,619
Paratransit	112,448	69,978	66,480
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	112,448	88,612	82,855

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	52,830	44,193	58,220
Employment	1,910	2,455	1,617
Ed/Train/DayCare	33,568	22,193	7,167
Nutritional	18,964	16,312	12,879
Life-Sustaining/Other	5,176	3,459	2,972
TOTAL TRIPS	112,448	88,612	82,855

Passenger Trips By Revenue Source	2019	2020	2021
CTD	33,703	30,240	23,716
AHCA	2,373	233	0
APD	26,380	1,477	23,077
DOEA	0	0	0
DOE	0	0	0
Other	49,992	56,662	36,062
TOTAL TRIPS	112,448	88,612	82,855

Trips by Provider Type	2019	2020	2021
CTC	84,640	72,007	78,179
Transportation Operator	0	0	0
Coordination Contractor	27,808	16,605	4,676
TOTAL TRIPS	112,448	88,612	82,855

Vehicle Data	2019	2020	2021
Vehicle Miles	982,693	1,003,678	1,066,983
Roadcalls	14	21	8
Accidents	3	5	2
Vehicles	55	61	69
Drivers	58	70	64

Financial and General Data	2019	2020	2021
Expenses	\$3,522,712	\$3,634,073	\$3,269,583
Revenues	\$3,392,671	\$3,601,705	\$3,257,823
Commendations	59	35	43
Complaints	20	11	23
Passenger No-Shows	3,018	3,989	1,682
Unmet Trip Requests	27	5	0

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0.31	0.50	0.19
Miles between Roadcalls	70,192	47,794	133,373
Avg. Trips per Passenger	34.28	40.39	56.36
Cost per Trip	\$31.33	\$41.01	\$39.46
Cost per Paratransit Trip	\$31.33	\$41.01	\$39.46
Cost per Total Mile	\$3.58	\$3.62	\$3.06
Cost per Paratransit Mile	\$3.58	\$3.62	\$3.06

County: Martin
 CTC: Senior Resource Association, Inc.
 Contact: Karen Deigl
 694 14th Street
 Vero Beach, FL 32960
 772-569-0111
 Email: kdeigl@sramail.org

Demographics	Number
Total County Population	162,088
Unduplicated Head Count	474



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	60,039	43,671	56,985
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	60,039	43,671	56,985

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	5,834	8,708	9,912
Employment	199	2,358	987
Ed/Train/DayCare	52,480	31,472	39,906
Nutritional	313	303	273
Life-Sustaining/Other	1,213	830	5,907
TOTAL TRIPS	60,039	43,671	56,985

Passenger Trips By Revenue Source	2019	2020	2021
CTD	7,090	9,436	16,943
AHCA	0	0	0
APD	35,408	21,752	24,230
DOEA	0	0	0
DOE	0	0	0
Other	17,541	12,483	15,812
TOTAL TRIPS	60,039	43,671	56,985

Trips by Provider Type	2019	2020	2021
CTC	0	0	0
Transportation Operator	7,090	9,436	16,943
Coordination Contractor	52,949	34,235	40,042
TOTAL TRIPS	60,039	43,671	56,985

Vehicle Data	2019	2020	2021
Vehicle Miles	392,851	386,203	324,544
Roadcalls	5	18	5
Accidents	0	0	0
Vehicles	52	69	101
Drivers	45	52	126

Financial and General Data	2019	2020	2021
Expenses	\$945,339	\$928,877	\$1,006,661
Revenues	\$893,531	\$914,881	\$1,061,875
Commendations	0	17	19
Complaints	15	37	28
Passenger No-Shows	0	87	168
Unmet Trip Requests	30	12	8

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	78,570	21,456	64,909
Avg. Trips per Passenger	76.58	95.35	120.22
Cost per Trip	\$15.75	\$21.27	\$17.67
Cost per Paratransit Trip	\$15.75	\$21.27	\$17.67
Cost per Total Mile	\$2.41	\$2.41	\$3.10
Cost per Paratransit Mile	\$2.41	\$2.41	\$3.10

County: Miami-Dade
 CTC: Miami-Dade DTPW
 Contact: Ed Carson
 701 NW 1 St. Ct. Suite 1300
 Miami, FL 33136
 786-469-5545

Email: ecarson@miamidade.gov

Demographics	Number
Total County Population	2,707,303
Unduplicated Head Count	25,753



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	2,847,921	2,298,635	135,439
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	984,924	708,592	310,672
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	3,832,845	3,007,227	446,111

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	224,778	260,478	91,081
Employment	39,388	17,130	1,326
Ed/Train/DayCare	326,887	174,313	133,706
Nutritional	297,963	198,273	7,966
Life-Sustaining/Other	2,943,829	2,357,033	212,032
TOTAL TRIPS	3,832,845	3,007,227	446,111

Passenger Trips By Revenue Source	2019	2020	2021
CTD	2,847,920	2,298,634	135,438
AHCA	0	1,036	4,824
APD	128,029	56,022	17,501
DOEA	240,906	148,753	6,690
DOE	11,870	12,036	1,883
Other	604,120	490,746	279,775
TOTAL TRIPS	3,832,845	3,007,227	446,111

Trips by Provider Type	2019	2020	2021
CTC	2,847,921	2,298,635	135,439
Transportation Operator	0	0	0
Coordination Contractor	984,924	708,592	310,672
TOTAL TRIPS	3,832,845	3,007,227	446,111

Vehicle Data	2019	2020	2021
Vehicle Miles	2,734,695	2,871,606	1,485,926
Roadcalls	53	124	43
Accidents	15	15	11
Vehicles	329	397	385
Drivers	468	552	469

Financial and General Data	2019	2020	2021
Expenses	\$23,070,745	\$23,719,643	\$10,173,150
Revenues	\$21,739,893	\$22,304,440	\$10,707,339
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	0	0	0
Unmet Trip Requests	220,176	106,560	0

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0.55	0.52	0.74
Miles between Roadcalls	51,598	23,158	34,556
Avg. Trips per Passenger	124.98	59.37	17.32
Cost per Trip	\$6.02	\$7.89	\$22.80
Cost per Paratransit Trip	\$17.46	\$24.87	\$32.73
Cost per Total Mile	\$8.44	\$8.26	\$6.85
Cost per Paratransit Mile	\$6.29	\$6.14	\$6.84

County: Monroe
 CTC: Guidance/Care Center
 Contact: Lisa Marciniak
 3000 41st St., Ocean
 Marathon, FL 33050
 305-434-7660

Email: lisa.marciniak@westcare.com

Demographics	Number
Total County Population	73,900
Unduplicated Head Count	759



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	576	36	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	51,523	40,548	34,300
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	52,099	40,584	34,300

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	15,172	12,405	9,361
Employment	1,964	2,686	1,548
Ed/Train/DayCare	20,573	19,048	13,623
Nutritional	2,295	2,174	68
Life-Sustaining/Other	12,095	4,271	9,700
TOTAL TRIPS	52,099	40,584	34,300

Passenger Trips By Revenue Source	2019	2020	2021
CTD	11,230	8,191	6,053
AHCA	14,674	10,589	9,817
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	26,195	21,804	18,430
TOTAL TRIPS	52,099	40,584	34,300

Trips by Provider Type	2019	2020	2021
CTC	5,155	3,835	2,162
Transportation Operator	7,888	4,356	4,716
Coordination Contractor	39,056	32,393	27,422
TOTAL TRIPS	52,099	40,584	34,300

Vehicle Data	2019	2020	2021
Vehicle Miles	463,103	375,824	339,829
Roadcalls	11	14	12
Accidents	1	2	3
Vehicles	56	58	60
Drivers	60	34	57

Financial and General Data	2019	2020	2021
Expenses	\$2,090,699	\$1,706,504	\$1,922,257
Revenues	\$2,041,580	\$1,678,408	\$1,799,989
Commendations	1	0	2
Complaints	2	0	2
Passenger No-Shows	72	0	10
Unmet Trip Requests	12	12	5

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0.22	0.53	0.88
Miles between Roadcalls	42,100	26,845	28,319
Avg. Trips per Passenger	51.84	42.90	45.19
Cost per Trip	\$40.13	\$42.05	\$56.04
Cost per Paratransit Trip	\$40.58	\$42.08	\$56.03
Cost per Total Mile	\$4.51	\$4.54	\$5.66
Cost per Paratransit Mile	\$4.51	\$4.54	\$5.66

County: Nassau
 CTC: Nassau County Council on Aging, Inc.
 Contact: Michael Hays
 1901 Island Walk Way
 Fernandina Beach, FL 32034
 904-261-0700
 Email: mhays@nassaucountycoa.org

Demographics	Number
Total County Population	91,113
Unduplicated Head Count	781



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	14,610	12,603	7,283
Complementary ADA	0	0	0
Paratransit	40,123	35,060	23,332
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	54,733	47,663	30,615

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	20,012	18,001	15,395
Employment	11,498	8,777	5,838
Ed/Train/DayCare	5,570	4,910	2,443
Nutritional	12,437	10,830	1,708
Life-Sustaining/Other	5,216	5,145	5,231
TOTAL TRIPS	54,733	47,663	30,615

Passenger Trips By Revenue Source	2019	2020	2021
CTD	30,341	23,084	22,104
AHCA	2,050	2,449	0
APD	0	0	0
DOEA	7,732	9,527	1,228
DOE	0	0	0
Other	14,610	12,603	7,283
TOTAL TRIPS	54,733	47,663	30,615

Trips by Provider Type	2019	2020	2021
CTC	54,733	45,933	29,996
Transportation Operator	0	1,730	619
Coordination Contractor	0	0	0
TOTAL TRIPS	54,733	47,663	30,615

Vehicle Data	2019	2020	2021
Vehicle Miles	510,938	442,163	380,731
Roadcalls	15	4	0
Accidents	1	0	0
Vehicles	27	26	25
Drivers	21	19	16

Financial and General Data	2019	2020	2021
Expenses	\$1,420,992	\$1,391,042	\$1,351,624
Revenues	\$1,420,992	\$1,391,042	\$1,351,624
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	901	755	450
Unmet Trip Requests	896	688	217

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0.20	0	0
Miles between Roadcalls	34,063	110,541	0
Avg. Trips per Passenger	65.16	42.98	39.20
Cost per Trip	\$25.96	\$29.18	\$44.15
Cost per Paratransit Trip	\$25.96	\$29.18	\$44.15
Cost per Total Mile	\$2.78	\$3.15	\$3.55
Cost per Paratransit Mile	\$2.78	\$3.15	\$3.55

County: Okaloosa
 CTC: Okaloosa County BOCC
 Contact: Booker Tyrone Parker
 600 Transit Way
 Fort Walton Beach, FL 32547
 850-609-7003

Email: Tparker@myokaloosa.com

Demographics	Number
Total County Population	212,820
Unduplicated Head Count	509



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	3,870	3,147	2,117
Complementary ADA	0	0	0
Paratransit	83,101	63,059	39,092
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	86,971	66,206	41,209

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	40,733	29,485	18,476
Employment	34,691	28,905	17,987
Ed/Train/DayCare	1,620	1,136	868
Nutritional	3,543	2,997	2,156
Life-Sustaining/Other	6,384	3,683	1,722
TOTAL TRIPS	86,971	66,206	41,209

Passenger Trips By Revenue Source	2019	2020	2021
CTD	29,794	32,473	34,250
AHCA	16,295	14,319	4,046
APD	0	0	0
DOEA	3,536	2,486	1,629
DOE	38	12	8
Other	37,308	16,916	1,276
TOTAL TRIPS	86,971	66,206	41,209

Trips by Provider Type	2019	2020	2021
CTC	0	0	0
Transportation Operator	86,971	66,206	41,209
Coordination Contractor	0	0	0
TOTAL TRIPS	86,971	66,206	41,209

Vehicle Data	2019	2020	2021
Vehicle Miles	987,754	767,715	505,200
Roadcalls	65	24	0
Accidents	12	13	0
Vehicles	32	32	32
Drivers	45	50	50

Financial and General Data	2019	2020	2021
Expenses	\$2,270,412	\$2,284,461	\$2,430,025
Revenues	\$2,733,607	\$2,003,046	\$2,430,035
Commendations	0	0	3
Complaints	146	107	9
Passenger No-Shows	6,233	5,030	4,506
Unmet Trip Requests	5,433	1,641	1,257

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	1.21	1.69	0
Miles between Roadcalls	15,196	31,988	0
Avg. Trips per Passenger	86.02	20.17	80.96
Cost per Trip	\$26.11	\$34.51	\$58.97
Cost per Paratransit Trip	\$26.11	\$34.51	\$58.97
Cost per Total Mile	\$2.30	\$2.98	\$4.81
Cost per Paratransit Mile	\$2.30	\$2.98	\$4.81

County: Okeechobee
 CTC: MV Contract Transportation, Inc.
 Contact: Kelly Kirk Brooks
 4650 US 27 S
 Sebring, FL 33870
 863-382-6004

Email: kelly.kirkbrooks@mvtransit.com

Demographics	Number
Total County Population	42,297
Unduplicated Head Count	160



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	11,280	10,658	8,490
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	11,280	10,658	8,490

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	6,734	7,202	7,467
Employment	372	344	519
Ed/Train/DayCare	2	0	0
Nutritional	3,280	2,552	209
Life-Sustaining/Other	892	560	295
TOTAL TRIPS	11,280	10,658	8,490

Passenger Trips By Revenue Source	2019	2020	2021
CTD	3,860	2,290	2,159
AHCA	174	31	0
APD	0	0	0
DOEA	1,516	954	0
DOE	0	0	0
Other	5,730	7,383	6,331
TOTAL TRIPS	11,280	10,658	8,490

Trips by Provider Type	2019	2020	2021
CTC	0	0	0
Transportation Operator	11,280	10,658	8,490
Coordination Contractor	0	0	0
TOTAL TRIPS	11,280	10,658	8,490

Vehicle Data	2019	2020	2021
Vehicle Miles	136,323	144,499	80,008
Roadcalls	2	2	4
Accidents	0	1	1
Vehicles	6	6	4
Drivers	6	6	4

Financial and General Data	2019	2020	2021
Expenses	\$452,365	\$443,609	\$435,972
Revenues	\$452,365	\$457,337	\$434,471
Commendations	8	1	0
Complaints	2	1	2
Passenger No-Shows	433	241	282
Unmet Trip Requests	18	203	51

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0	0.69	1.25
Miles between Roadcalls	68,162	72,250	20,002
Avg. Trips per Passenger	57.55	61.25	53.06
Cost per Trip	\$40.10	\$41.62	\$51.35
Cost per Paratransit Trip	\$40.10	\$41.62	\$51.35
Cost per Total Mile	\$3.32	\$3.07	\$5.45
Cost per Paratransit Mile	\$3.32	\$3.07	\$5.45

County: Orange
 CTC: Central Florida Regional Transportation Authority
 Contact: Norman L. Hickling
 455 N Garland Avenue
 Orlando, FL 32801
 407-254-6169
 Email: NHickling@golynx.com

Demographics	Number
Total County Population	1,404,396
Unduplicated Head Count	13,267



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	358,599	274,277	128,367
Deviated FR	59,875	39,592	28,354
Complementary ADA	188,634	229,014	214,153
Paratransit	396,907	253,542	147,113
TNC	5,154	2,345	239
Taxi	121,490	92,139	6,416
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	1,130,659	890,909	524,642

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	214,176	190,266	153,969
Employment	119,767	85,943	71,893
Ed/Train/DayCare	198,382	136,114	62,011
Nutritional	62,512	50,346	7,172
Life-Sustaining/Other	535,822	428,240	229,597
TOTAL TRIPS	1,130,659	890,909	524,642

Passenger Trips By Revenue Source	2019	2020	2021
CTD	135,322	127,325	104,652
AHCA	11,901	971	35
APD	181,318	131,332	53,263
DOEA	46,326	36,314	5,631
DOE	0	0	0
Other	755,792	594,967	361,061
TOTAL TRIPS	1,130,659	890,909	524,642

Trips by Provider Type	2019	2020	2021
CTC	358,599	274,277	128,367
Transportation Operator	509,005	418,050	315,930
Coordination Contractor	263,055	198,582	80,345
TOTAL TRIPS	1,130,659	890,909	524,642

Vehicle Data	2019	2020	2021
Vehicle Miles	5,312,238	4,279,118	3,185,450
Roadcalls	241	138	150
Accidents	51	46	39
Vehicles	269	254	227
Drivers	621	615	429

Financial and General Data	2019	2020	2021
Expenses	\$25,543,501	\$25,075,666	\$20,553,406
Revenues	\$23,146,389	\$29,507,949	\$28,155,293
Commendations	112	208	67
Complaints	972	1,013	972
Passenger No-Shows	31,068	29,602	19,574
Unmet Trip Requests	27	0	0

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0.96	1.07	1.22
Miles between Roadcalls	22,042	31,008	21,236
Avg. Trips per Passenger	42.28	44.65	39.54
Cost per Trip	\$22.59	\$28.15	\$39.18
Cost per Paratransit Trip	\$34.74	\$43.14	\$52.17
Cost per Total Mile	\$4.81	\$5.86	\$6.45
Cost per Paratransit Mile	\$5.13	\$6.35	\$6.43

County: Osceola
 CTC: Central Florida Regional Transportation Authority
 Contact: Norman L. Hickling
 455 N Garland Avenue
 Orlando, FL 32801
 407-254-6169
 Email: NHickling@golynx.com

Demographics	Number
Total County Population	385,315
Unduplicated Head Count	3,304



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	98,325	75,205	35,197
Deviated FR	45,453	29,371	17,328
Complementary ADA	48,919	71,160	53,618
Paratransit	116,815	70,925	36,844
TNC	1,019	1,225	30
Taxi	5,978	7,479	34
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	316,509	255,365	143,051

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	50,983	44,830	38,722
Employment	26,917	32,583	17,856
Ed/Train/DayCare	46,696	36,080	21,241
Nutritional	25,868	15,566	401
Life-Sustaining/Other	166,045	126,306	64,831
TOTAL TRIPS	316,509	255,365	143,051

Passenger Trips By Revenue Source	2019	2020	2021
CTD	37,543	35,952	29,584
AHCA	2,929	0	0
APD	32,204	27,057	17,593
DOEA	19,304	12,623	264
DOE	0	0	0
Other	224,529	179,733	95,610
TOTAL TRIPS	316,509	255,365	143,051

Trips by Provider Type	2019	2020	2021
CTC	98,325	75,205	35,197
Transportation Operator	144,712	130,616	88,505
Coordination Contractor	73,472	49,544	19,349
TOTAL TRIPS	316,509	255,365	143,051

Vehicle Data	2019	2020	2021
Vehicle Miles	1,371,033	1,468,029	903,228
Roadcalls	52	36	11
Accidents	7	5	11
Vehicles	67	59	47
Drivers	93	91	63

Financial and General Data	2019	2020	2021
Expenses	\$6,196,707	\$5,879,030	\$5,340,473
Revenues	\$6,065,409	\$7,353,775	\$6,969,158
Commendations	31	25	19
Complaints	266	255	231
Passenger No-Shows	6,523	5,315	3,826
Unmet Trip Requests	7	0	0

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0.51	0.34	1.22
Miles between Roadcalls	26,366	40,779	82,112
Avg. Trips per Passenger	44.57	46.34	43.30
Cost per Trip	\$19.58	\$23.02	\$37.33
Cost per Paratransit Trip	\$28.43	\$32.86	\$49.41
Cost per Total Mile	\$4.52	\$4.00	\$5.91
Cost per Paratransit Mile	\$4.58	\$4.12	\$5.90

County: Palm Beach
 CTC: Palm Beach County
 Contact: Lou Ferri
 50 South Military Trail
 West Palm Beach, FL 33415
 561-812-5350

Email: LFerri@pbcgov.org

Demographics	Number
Total County Population	1,507,600
Unduplicated Head Count	7,577



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	105,847	603,792	355,804
Deviated FR	0	0	0
Complementary ADA	727,072	592,415	474,394
Paratransit	140,032	150,719	70,865
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	972,951	1,346,926	901,063

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	132,092	108,962	96,004
Employment	172,608	458,872	314,121
Ed/Train/DayCare	315,724	567,026	183,077
Nutritional	82,514	73,228	30,515
Life-Sustaining/Other	270,013	138,838	277,346
TOTAL TRIPS	972,951	1,346,926	901,063

Passenger Trips By Revenue Source	2019	2020	2021
CTD	245,879	89,095	70,865
AHCA	0	0	0
APD	0	0	0
DOEA	0	46,066	0
DOE	0	0	0
Other	727,072	1,211,765	830,198
TOTAL TRIPS	972,951	1,346,926	901,063

Trips by Provider Type	2019	2020	2021
CTC	105,847	603,792	355,804
Transportation Operator	867,104	743,134	545,259
Coordination Contractor	0	0	0
TOTAL TRIPS	972,951	1,346,926	901,063

Vehicle Data	2019	2020	2021
Vehicle Miles	11,547,712	10,672,223	9,189,260
Roadcalls	1,439	1,597	1,044
Accidents	114	118	95
Vehicles	247	292	331
Drivers	316	436	349

Financial and General Data	2019	2020	2021
Expenses	\$34,829,078	\$40,344,925	\$35,401,642
Revenues	\$37,110,466	\$36,311,641	\$24,498,468
Commendations	1,384	1,320	1,421
Complaints	3,227	2,156	1,258
Passenger No-Shows	3,473	4,040	22,450
Unmet Trip Requests	0	0	0

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0.99	1.11	1.03
Miles between Roadcalls	8,025	6,683	8,802
Avg. Trips per Passenger	87.65	128.66	118.92
Cost per Trip	\$35.80	\$29.95	\$39.29
Cost per Paratransit Trip	\$39.66	\$53.63	\$63.86
Cost per Total Mile	\$3.02	\$3.78	\$3.85
Cost per Paratransit Mile	\$2.98	\$3.73	\$3.79

County: Pasco
 CTC: Pasco County Public Transportation
 Contact: Kurt M. Scheible
 8620 Galen Wilson Blvd
 Port Richey, FL 34668
 727-834-3200
 Email: kscheible@ridepcpt.com

Demographics	Number
Total County Population	570,412
Unduplicated Head Count	983



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	28,386	21,987	15,225
Deviated FR	0	0	0
Complementary ADA	27,475	7,024	2,044
Paratransit	174,229	94,670	92,010
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	12,025	5,220	0
Volunteers	0	0	0
TOTAL TRIPS	242,115	128,901	109,279

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	160,709	38,561	30,696
Employment	3,735	15,776	3,813
Ed/Train/DayCare	51,111	41,184	40,077
Nutritional	8,879	12,396	11,846
Life-Sustaining/Other	17,681	20,984	22,847
TOTAL TRIPS	242,115	128,901	109,279

Passenger Trips By Revenue Source	2019	2020	2021
CTD	62,396	36,015	35,944
AHCA	0	0	0
APD	27,055	27,281	30,660
DOEA	9,933	12,692	15,290
DOE	0	0	0
Other	142,731	52,913	27,385
TOTAL TRIPS	242,115	128,901	109,279

Trips by Provider Type	2019	2020	2021
CTC	174,806	74,857	55,411
Transportation Operator	0	0	0
Coordination Contractor	67,309	54,044	53,868
TOTAL TRIPS	242,115	128,901	109,279

Vehicle Data	2019	2020	2021
Vehicle Miles	931,964	622,600	605,607
Roadcalls	114	1	2
Accidents	7	11	5
Vehicles	55	95	48
Drivers	55	114	59

Financial and General Data	2019	2020	2021
Expenses	\$3,608,903	\$5,131,821	\$2,584,556
Revenues	\$3,701,411	\$5,035,128	\$2,584,655
Commendations	1	2	34
Complaints	143	6	7
Passenger No-Shows	1,790	1,400	1,437
Unmet Trip Requests	0	0	0

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0.75	1.77	0.83
Miles between Roadcalls	8,175	622,600	302,804
Avg. Trips per Passenger	174.94	88.05	111.17
Cost per Trip	\$14.91	\$39.81	\$23.65
Cost per Paratransit Trip	\$17.63	\$49.94	\$27.35
Cost per Total Mile	\$3.87	\$8.24	\$4.27
Cost per Paratransit Mile	\$3.97	\$8.16	\$4.25

County: Pinellas
 CTC: Pinellas Suncoast Transit Authority
 Contact: Ross Silvers, CTC Rep.
 3201 Scherer Dr.
 Saint Petersburg, FL 33716
 727-540-1844
 Email: rsilvers@psta.net

Demographics	Number
Total County Population	976,802
Unduplicated Head Count	16,935



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	3,733,619	2,558,464	0
Deviated FR	0	0	0
Complementary ADA	327,103	267,356	230,787
Paratransit	402,572	282,578	193,842
TNC	15,988	13,712	12,288
Taxi	13,894	8,233	8,711
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	4,493,176	3,130,343	445,628

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	1,677,275	1,223,806	138,270
Employment	1,545,022	1,040,262	39,549
Ed/Train/DayCare	184,319	146,848	90,812
Nutritional	691,569	457,065	28,109
Life-Sustaining/Other	394,991	262,362	148,888
TOTAL TRIPS	4,493,176	3,130,343	445,628

Passenger Trips By Revenue Source	2019	2020	2021
CTD	3,621,324	2,636,227	52,792
AHCA	3,639	2,449	252
APD	132,871	75,702	57,532
DOEA	43,409	35,502	35,502
DOE	3,234	2,444	1,108
Other	688,699	378,019	298,442
TOTAL TRIPS	4,493,176	3,130,343	445,628

Trips by Provider Type	2019	2020	2021
CTC	3,814,071	2,580,409	20,999
Transportation Operator	577,016	483,655	396,209
Coordination Contractor	102,089	66,279	28,420
TOTAL TRIPS	4,493,176	3,130,343	445,628

Vehicle Data	2019	2020	2021
Vehicle Miles	8,118,250	5,002,415	1,308,754
Roadcalls	159	240	234
Accidents	20	20	29
Vehicles	351	349	316
Drivers	595	544	501

Financial and General Data	2019	2020	2021
Expenses	\$17,146,991	\$14,693,807	\$11,768,949
Revenues	\$17,180,864	\$16,431,439	\$11,975,414
Commendations	0	0	0
Complaints	69	0	0
Passenger No-Shows	0	0	0
Unmet Trip Requests	0	0	0

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0.25	0.40	2.22
Miles between Roadcalls	51,058	20,843	5,593
Avg. Trips per Passenger	173.15	116.83	26.31
Cost per Trip	\$3.82	\$4.69	\$26.41
Cost per Paratransit Trip	\$22.88	\$24.84	\$26.93
Cost per Total Mile	\$2.11	\$2.94	\$8.99
Cost per Paratransit Mile	\$2.09	\$2.80	\$9.89

County: Polk
 CTC: Lakeland Area Mass Transit District
 Contact: Tom Phillips
 1212 George Jenkins Blvd.
 Lakeland, FL 33815
 863-327-1303

Email: tphillips@ridecitrus.com

Demographics	Number
Total County Population	744,552
Unduplicated Head Count	2,806



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	606,916	500,157	247,619
Deviated FR	652	6,000	6,658
Complementary ADA	70,482	57,209	40,444
Paratransit	110,050	79,182	44,341
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	788,100	642,548	339,062

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	128,043	66,102	62,199
Employment	5,988	4,112	5,215
Ed/Train/DayCare	176,850	115,832	41,840
Nutritional	27,651	14,910	5,150
Life-Sustaining/Other	449,568	441,592	224,658
TOTAL TRIPS	788,100	642,548	339,062

Passenger Trips By Revenue Source	2019	2020	2021
CTD	169,964	186,303	106,374
AHCA	0	0	738
APD	23,303	12,245	10,176
DOEA	8,943	10,586	29,221
DOE	103,356	90,395	10,822
Other	482,534	343,019	181,731
TOTAL TRIPS	788,100	642,548	339,062

Trips by Provider Type	2019	2020	2021
CTC	703,009	584,633	311,800
Transportation Operator	0	0	0
Coordination Contractor	85,091	57,915	27,262
TOTAL TRIPS	788,100	642,548	339,062

Vehicle Data	2019	2020	2021
Vehicle Miles	923,811	938,605	819,096
Roadcalls	85	78	63
Accidents	36	2	5
Vehicles	137	134	130
Drivers	265	273	272

Financial and General Data	2019	2020	2021
Expenses	\$6,441,079	\$6,321,680	\$5,618,464
Revenues	\$6,326,375	\$6,288,006	\$5,570,559
Commendations	35	46	21
Complaints	298	338	162
Passenger No-Shows	674	453	438
Unmet Trip Requests	15	24	6

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	3.90	0.21	0.61
Miles between Roadcalls	10,868	12,033	13,002
Avg. Trips per Passenger	110.10	123.16	120.83
Cost per Trip	\$8.17	\$9.84	\$16.57
Cost per Paratransit Trip	\$35.55	\$42.43	\$58.76
Cost per Total Mile	\$6.97	\$6.74	\$6.86
Cost per Paratransit Mile	\$6.97	\$6.44	\$6.56

County: Putnam
 CTC: Ride Solution, Inc.
 Contact: Boyd Thompson
 220 N 11 St.
 Palatka, FL 32177
 386-325-9999

Email: boyd@theridesolution.org

Demographics	Number
Total County Population	74,815
Unduplicated Head Count	512



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	2,436	1,860
Deviated FR	54,780	32,117	40,166
Complementary ADA	0	0	0
Paratransit	69,565	43,878	7,446
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	16,224	10,234	866
TOTAL TRIPS	140,569	88,665	50,338

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	24,932	15,726	9,880
Employment	39,047	24,629	18,031
Ed/Train/DayCare	108	68	17,861
Nutritional	17	11	2
Life-Sustaining/Other	76,465	48,231	4,564
TOTAL TRIPS	140,569	88,665	50,338

Passenger Trips By Revenue Source	2019	2020	2021
CTD	28,195	17,610	14,708
AHCA	12,529	2,048	0
APD	32,799	19,096	17,861
DOEA	0	0	0
DOE	0	0	0
Other	67,046	49,911	17,769
TOTAL TRIPS	140,569	88,665	50,338

Trips by Provider Type	2019	2020	2021
CTC	140,569	88,665	50,338
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	140,569	88,665	50,338

Vehicle Data	2019	2020	2021
Vehicle Miles	900,778	589,735	481,800
Roadcalls	16	6	6
Accidents	0	0	0
Vehicles	32	32	26
Drivers	29	24	22

Financial and General Data	2019	2020	2021
Expenses	\$2,665,321	\$2,235,089	\$2,176,179
Revenues	\$2,568,430	\$1,594,991	\$2,480,658
Commendations	8	8	5
Complaints	5	5	3
Passenger No-Shows	630	630	0
Unmet Trip Requests	3	3	1

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	56,299	98,289	80,300
Avg. Trips per Passenger	74.14	46.76	98.32
Cost per Trip	\$18.96	\$25.21	\$43.23
Cost per Paratransit Trip	\$18.96	\$25.92	\$44.89
Cost per Total Mile	\$2.96	\$3.79	\$4.52
Cost per Paratransit Mile	\$2.96	\$3.79	\$4.52

County: Saint Johns
 CTC: St. Johns County Council on Aging, Inc.
 Contact: Becky Yanni
 180 Marine St.
 Saint Augustine, FL 32084
 904-209-3700
 Email: byanni@stjohnscoa.com

Demographics	Number
Total County Population	278,715
Unduplicated Head Count	7,841



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	284,424	200,153	84,393
Complementary ADA	0	0	0
Paratransit	56,835	50,845	29,271
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	341,259	250,998	113,664

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	24,947	23,196	19,195
Employment	4,940	5,334	3,488
Ed/Train/DayCare	3,221	2,110	193
Nutritional	15,652	14,198	703
Life-Sustaining/Other	292,499	206,160	90,085
TOTAL TRIPS	341,259	250,998	113,664

Passenger Trips By Revenue Source	2019	2020	2021
CTD	27,159	23,811	24,473
AHCA	0	0	0
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	314,100	227,187	89,191
TOTAL TRIPS	341,259	250,998	113,664

Trips by Provider Type	2019	2020	2021
CTC	341,259	250,998	113,664
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	341,259	250,998	113,664

Vehicle Data	2019	2020	2021
Vehicle Miles	1,100,269	1,000,821	896,270
Roadcalls	7	9	7
Accidents	0	0	1
Vehicles	42	42	39
Drivers	69	78	58

Financial and General Data	2019	2020	2021
Expenses	\$3,476,109	\$3,265,927	\$3,563,735
Revenues	\$3,241,548	\$2,981,246	\$3,502,309
Commendations	12	10	11
Complaints	7	10	9
Passenger No-Shows	1,271	498	513
Unmet Trip Requests	0	1	0

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0	0	0.11
Miles between Roadcalls	157,181	111,202	128,039
Avg. Trips per Passenger	36.74	44.69	14.50
Cost per Trip	\$10.19	\$13.01	\$31.35
Cost per Paratransit Trip	\$10.19	\$13.01	\$31.35
Cost per Total Mile	\$3.16	\$3.26	\$3.98
Cost per Paratransit Mile	\$3.16	\$3.26	\$3.98

County: Saint Lucie
 CTC: St. Lucie County Board of County Commissioners
 Contact: Murriah S. Dekle
 437 North 7th Street
 Fort Pierce, FL 34950
 772-462-3065
 Email: deklem@st.lucieco.org

Demographics	Number
Total County Population	337,186
Unduplicated Head Count	8,109



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	175,752	134,349	97,411
TNC	0	0	3,907
Taxi	710	3,301	7,426
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	176,462	137,650	108,744

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	47,469	39,584	39,638
Employment	10,860	8,370	12,502
Ed/Train/DayCare	47,522	27,932	24,189
Nutritional	7,655	6,232	1,636
Life-Sustaining/Other	62,956	55,532	30,779
TOTAL TRIPS	176,462	137,650	108,744

Passenger Trips By Revenue Source	2019	2020	2021
CTD	40,494	33,660	47,174
AHCA	253	34,913	200
APD	52,412	697	22,377
DOEA	3,950	2,950	829
DOE	269	0	0
Other	79,084	65,430	38,164
TOTAL TRIPS	176,462	137,650	108,744

Trips by Provider Type	2019	2020	2021
CTC	0	0	0
Transportation Operator	108,363	87,817	72,982
Coordination Contractor	68,099	49,833	35,762
TOTAL TRIPS	176,462	137,650	108,744

Vehicle Data	2019	2020	2021
Vehicle Miles	1,144,824	721,210	778,697
Roadcalls	60	41	97
Accidents	1	0	12
Vehicles	109	184	139
Drivers	145	110	144

Financial and General Data	2019	2020	2021
Expenses	\$3,790,772	\$3,899,934	\$4,284,700
Revenues	\$3,790,772	\$3,899,929	\$4,290,394
Commendations	10	16	45
Complaints	11	1	3
Passenger No-Shows	3,015	3,304	4,484
Unmet Trip Requests	9,319	5,081	5,762

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0.09	0	1.54
Miles between Roadcalls	19,080	17,590	8,028
Avg. Trips per Passenger	37.82	12.17	13.41
Cost per Trip	\$21.48	\$28.33	\$39.40
Cost per Paratransit Trip	\$21.46	\$28.68	\$31.50
Cost per Total Mile	\$3.31	\$5.41	\$5.50
Cost per Paratransit Mile	\$3.31	\$5.45	\$3.94

County: Santa Rosa
 CTC: Tri-County Community Council, Inc.
 Contact: Joel Paul
 302 N Oklahoma ST
 Bonifay, FL 32425
 850-547-3689

Email: joelpaul.tccc@mchi.com

Demographics	Number
Total County Population	189,139
Unduplicated Head Count	235



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	22,534	16,890	16,486
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	22,534	16,890	16,486

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	12,002	7,753	8,550
Employment	5,893	6,204	6,671
Ed/Train/DayCare	3,163	40	213
Nutritional	556	367	22
Life-Sustaining/Other	920	2,526	1,030
TOTAL TRIPS	22,534	16,890	16,486

Passenger Trips By Revenue Source	2019	2020	2021
CTD	12,224	10,846	14,386
AHCA	1,689	0	0
APD	2,222	3,035	2,078
DOEA	0	0	0
DOE	0	0	0
Other	6,399	3,009	22
TOTAL TRIPS	22,534	16,890	16,486

Trips by Provider Type	2019	2020	2021
CTC	22,534	16,890	16,486
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	22,534	16,890	16,486

Vehicle Data	2019	2020	2021
Vehicle Miles	249,869	202,879	176,848
Roadcalls	0	2	0
Accidents	1	0	0
Vehicles	14	13	12
Drivers	8	12	10

Financial and General Data	2019	2020	2021
Expenses	\$739,161	\$616,676	\$705,152
Revenues	\$749,809	\$607,020	\$683,964
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	320	93	40
Unmet Trip Requests	369	26	7

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0.40	0	0
Miles between Roadcalls	0	101,440	0
Avg. Trips per Passenger	60.58	67.83	70.15
Cost per Trip	\$32.80	\$36.51	\$42.77
Cost per Paratransit Trip	\$32.80	\$36.51	\$42.77
Cost per Total Mile	\$2.96	\$3.04	\$3.99
Cost per Paratransit Mile	\$2.96	\$3.04	\$3.99

County: Sarasota
 CTC: Sarasota County Board of County Commissioners
 Contact: Benjamin Pearl
 5303 Pinkney Ave.
 Sarasota, FL 34233
 941-861-9513
 Email: bpearl@scgov.net

Demographics	Number
Total County Population	443,465
Unduplicated Head Count	2,788



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	69,886	120,286	95,789
Paratransit	195,165	69,983	45,948
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	265,051	190,269	141,737

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	63,973	155,996	49,550
Employment	27,006	0	23,101
Ed/Train/DayCare	132,113	33,152	49,522
Nutritional	0	101	18,070
Life-Sustaining/Other	41,959	1,020	1,494
TOTAL TRIPS	265,051	190,269	141,737

Passenger Trips By Revenue Source	2019	2020	2021
CTD	46,686	32,621	28,353
AHCA	710	814	11,837
APD	3,969	0	0
DOEA	0	0	0
DOE	0	0	0
Other	213,686	156,834	101,547
TOTAL TRIPS	265,051	190,269	141,737

Trips by Provider Type	2019	2020	2021
CTC	0	0	0
Transportation Operator	188,827	154,178	124,586
Coordination Contractor	76,224	36,091	17,151
TOTAL TRIPS	265,051	190,269	141,737

Vehicle Data	2019	2020	2021
Vehicle Miles	3,023,159	2,960,770	2,688,496
Roadcalls	74	43	42
Accidents	18	17	17
Vehicles	104	68	70
Drivers	80	85	72

Financial and General Data	2019	2020	2021
Expenses	\$8,057,222	\$6,739,869	\$5,838,945
Revenues	\$8,057,222	\$6,603,898	\$5,419,439
Commendations	4	3	4
Complaints	28	22	28
Passenger No-Shows	3,968	4,000	3,811
Unmet Trip Requests	520	1	0

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0.60	0.57	0.63
Miles between Roadcalls	40,854	68,855	64,012
Avg. Trips per Passenger	67.77	61.48	50.84
Cost per Trip	\$30.40	\$35.42	\$41.20
Cost per Paratransit Trip	\$30.40	\$35.42	\$41.20
Cost per Total Mile	\$2.67	\$2.28	\$2.17
Cost per Paratransit Mile	\$2.67	\$2.28	\$2.17

County: Seminole
 CTC: Central Florida Regional Transportation Authority
 Contact: Norman L. Hickling
 445 N Garland Avenue
 Orlando, FL 32801
 407-254-6169
 Email: NHickling@golynx.com

Demographics	Number
Total County Population	474,171
Unduplicated Head Count	4,380



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	121,461	92,900	43,479
Deviated FR	23,469	19,588	15,982
Complementary ADA	54,598	76,457	66,382
Paratransit	88,014	58,078	50,853
TNC	2,339	3,619	62
Taxi	25,135	14,733	1,009
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	315,016	265,375	177,767

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	71,789	57,225	45,702
Employment	35,334	35,654	21,541
Ed/Train/DayCare	21,836	16,711	8,545
Nutritional	8,819	11,304	22,713
Life-Sustaining/Other	177,238	144,481	79,266
TOTAL TRIPS	315,016	265,375	177,767

Passenger Trips By Revenue Source	2019	2020	2021
CTD	34,117	35,178	30,430
AHCA	6,581	1,588	66
APD	10,683	8,267	3,640
DOEA	13,342	14,823	19,447
DOE	0	0	0
Other	250,293	205,519	124,184
TOTAL TRIPS	315,016	265,375	177,767

Trips by Provider Type	2019	2020	2021
CTC	121,461	92,900	43,479
Transportation Operator	146,360	135,700	99,628
Coordination Contractor	47,195	36,775	34,660
TOTAL TRIPS	315,016	265,375	177,767

Vehicle Data	2019	2020	2021
Vehicle Miles	1,458,606	1,350,042	901,254
Roadcalls	56	41	22
Accidents	8	9	1
Vehicles	73	67	63
Drivers	205	120	87

Financial and General Data	2019	2020	2021
Expenses	\$7,854,833	\$7,599,074	\$6,845,187
Revenues	\$6,348,391	\$8,111,876	\$8,286,492
Commendations	38	23	22
Complaints	329	148	205
Passenger No-Shows	7,227	6,789	4,079
Unmet Trip Requests	9	0	0

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0.55	0.67	0.11
Miles between Roadcalls	26,047	32,928	40,966
Avg. Trips per Passenger	29.85	38.64	40.59
Cost per Trip	\$24.93	\$28.64	\$38.51
Cost per Paratransit Trip	\$43.27	\$45.99	\$51.05
Cost per Total Mile	\$5.39	\$5.63	\$7.60
Cost per Paratransit Mile	\$5.70	\$6.03	\$7.58

County: Sumter
 Sumter County Board of County Commissioners,
 CTC: Sumter County Transit
 Contact: Deborah Snyder
 7375 Powell Road
 Wildwood, FL 34785
 352-689-4400
 Email: Deborah.Snyder@sumtercountyfl.gov

Demographics	Number
Total County Population	139,018
Unduplicated Head Count	322



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	1,563	2,347	2,134
Complementary ADA	0	0	0
Paratransit	64,941	44,811	34,663
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	66,504	47,158	36,797

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	5,134	5,003	5,050
Employment	12,292	5,940	4,212
Ed/Train/DayCare	14,719	25,242	21,446
Nutritional	4,362	3,074	1,086
Life-Sustaining/Other	29,997	7,899	5,003
TOTAL TRIPS	66,504	47,158	36,797

Passenger Trips By Revenue Source	2019	2020	2021
CTD	17,792	18,887	20,545
AHCA	0	0	0
APD	12,967	0	0
DOEA	3,692	1,629	0
DOE	0	0	0
Other	32,053	26,642	16,252
TOTAL TRIPS	66,504	47,158	36,797

Trips by Provider Type	2019	2020	2021
CTC	0	0	36,797
Transportation Operator	53,535	47,158	0
Coordination Contractor	12,969	0	0
TOTAL TRIPS	66,504	47,158	36,797

Vehicle Data	2019	2020	2021
Vehicle Miles	522,572	388,552	365,317
Roadcalls	1	0	0
Accidents	2	0	0
Vehicles	27	21	21
Drivers	25	24	22

Financial and General Data	2019	2020	2021
Expenses	\$1,436,688	\$1,065,134	\$1,071,285
Revenues	\$1,678,900	\$1,027,580	\$1,011,779
Commendations	0	0	0
Complaints	1	0	0
Passenger No-Shows	986	2,772	603
Unmet Trip Requests	0	0	0

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0.38	0	0
Miles between Roadcalls	522,572	0	0
Avg. Trips per Passenger	77.33	123.13	114.28
Cost per Trip	\$21.60	\$22.59	\$29.11
Cost per Paratransit Trip	\$21.60	\$22.59	\$29.11
Cost per Total Mile	\$2.75	\$2.74	\$2.93
Cost per Paratransit Mile	\$2.75	\$2.74	\$2.93

County: Suwannee
 CTC: Suwannee Valley Transit Authority
 Contact: larry.sessions@ridesvta.com
 1907 Voyles St, SW
 Live Oak, FL 32064
 386-362-5332

Email: larry.sessions@ridesvta.com

Demographics	Number
Total County Population	44,851
Unduplicated Head Count	71



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	18,564	16,093	13,119
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	18,564	16,093	13,119

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	4,301	5,065	4,213
Employment	786	659	710
Ed/Train/DayCare	9,601	8,176	6,485
Nutritional	1	1	3
Life-Sustaining/Other	3,875	2,192	1,708
TOTAL TRIPS	18,564	16,093	13,119

Passenger Trips By Revenue Source	2019	2020	2021
CTD	5,029	5,855	4,980
AHCA	0	0	0
APD	9,043	7,893	6,118
DOEA	0	0	0
DOE	0	0	0
Other	4,492	2,345	2,021
TOTAL TRIPS	18,564	16,093	13,119

Trips by Provider Type	2019	2020	2021
CTC	10,743	9,062	7,890
Transportation Operator	0	0	0
Coordination Contractor	7,821	7,031	5,229
TOTAL TRIPS	18,564	16,093	13,119

Vehicle Data	2019	2020	2021
Vehicle Miles	180,622	78,258	71,597
Roadcalls	3	0	0
Accidents	1	5	0
Vehicles	11	12	11
Drivers	10	10	9

Financial and General Data	2019	2020	2021
Expenses	\$404,114	\$364,968	\$333,195
Revenues	\$386,870	\$404,233	\$368,044
Commendations	0	1	3
Complaints	1	0	3
Passenger No-Shows	413	292	128
Unmet Trip Requests	7	0	0

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0.55	6.39	0
Miles between Roadcalls	60,207	0	0
Avg. Trips per Passenger	98.74	180.82	184.77
Cost per Trip	\$21.77	\$22.68	\$25.40
Cost per Paratransit Trip	\$21.77	\$22.68	\$25.40
Cost per Total Mile	\$2.24	\$4.66	\$4.65
Cost per Paratransit Mile	\$2.24	\$4.66	\$4.65

County: Taylor
 CTC: Big Bend Transit, Inc.
 Contact: Shawn Mitchell
 Post Office Box 1721
 Tallahassee, FL 32302
 850-574-6266

Email: smitchell@bigbendtransit.org

Demographics	Number
Total County Population	21,600
Unduplicated Head Count	457



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	5,752	4,562	3,007
Complementary ADA	0	0	0
Paratransit	11,096	8,980	7,713
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	16,848	13,542	10,720

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	4,926	4,034	2,891
Employment	3,281	2,680	2,341
Ed/Train/DayCare	5,211	4,071	2,008
Nutritional	1,913	1,671	1,551
Life-Sustaining/Other	1,517	1,086	1,929
TOTAL TRIPS	16,848	13,542	10,720

Passenger Trips By Revenue Source	2019	2020	2021
CTD	6,735	6,015	7,447
AHCA	2,046	1,505	394
APD	1,712	1,122	577
DOEA	0	0	0
DOE	0	0	0
Other	6,355	4,900	2,302
TOTAL TRIPS	16,848	13,542	10,720

Trips by Provider Type	2019	2020	2021
CTC	16,848	13,542	10,720
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	16,848	13,542	10,720

Vehicle Data	2019	2020	2021
Vehicle Miles	193,576	228,020	161,271
Roadcalls	7	2	1
Accidents	0	0	0
Vehicles	8	7	10
Drivers	6	6	5

Financial and General Data	2019	2020	2021
Expenses	\$698,544	\$636,859	\$844,951
Revenues	\$636,684	\$781,310	\$967,627
Commendations	4	0	4
Complaints	0	0	0
Passenger No-Shows	308	201	85
Unmet Trip Requests	0	0	1

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	27,654	114,010	161,271
Avg. Trips per Passenger	19.32	19.21	23.46
Cost per Trip	\$41.46	\$47.03	\$78.82
Cost per Paratransit Trip	\$41.46	\$47.03	\$78.82
Cost per Total Mile	\$3.61	\$2.79	\$5.24
Cost per Paratransit Mile	\$3.61	\$2.79	\$5.24

County: Union
 CTC: Suwannee River Economic Council, Inc.
 Contact: Matt Pearson
 PO Box 70
 Live Oak, FL 32064
 386-362-4115

Email: mpearson@suwanneeec.net

Demographics	Number
Total County Population	15,182
Unduplicated Head Count	175



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	5,610	3,555	2,880
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	5,610	3,555	2,880

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	3,955	2,576	2,850
Employment	16	12	0
Ed/Train/DayCare	6	0	0
Nutritional	1,366	910	0
Life-Sustaining/Other	267	57	30
TOTAL TRIPS	5,610	3,555	2,880

Passenger Trips By Revenue Source	2019	2020	2021
CTD	3,850	1,766	1,163
AHCA	1,760	1,169	1,557
APD	0	0	0
DOEA	0	608	0
DOE	0	0	0
Other	0	12	160
TOTAL TRIPS	5,610	3,555	2,880

Trips by Provider Type	2019	2020	2021
CTC	5,610	3,555	2,880
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	5,610	3,555	2,880

Vehicle Data	2019	2020	2021
Vehicle Miles	124,920	110,393	79,720
Roadcalls	1	2	0
Accidents	0	0	0
Vehicles	6	6	7
Drivers	4	6	6

Financial and General Data	2019	2020	2021
Expenses	\$318,710	\$357,381	\$387,550
Revenues	\$325,105	\$428,107	\$494,750
Commendations	0	0	0
Complaints	0	1	0
Passenger No-Shows	605	305	81
Unmet Trip Requests	4	10	0

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	124,920	55,196	0
Avg. Trips per Passenger	23.87	10.87	16.46
Cost per Trip	\$56.81	\$100.53	\$134.57
Cost per Paratransit Trip	\$56.81	\$100.53	\$134.57
Cost per Total Mile	\$2.55	\$3.24	\$4.86
Cost per Paratransit Mile	\$2.55	\$3.24	\$4.86

County: Volusia
 CTC: County of Volusia d/b/a VOTRAN
 Contact: Kelvin Miller
 950 Big Tree Road
 South Daytona, FL 32119
 386-756-7496
 Email: kmiller@volusia.org

Demographics	Number
Total County Population	561,497
Unduplicated Head Count	3,944



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	150,442	69,094	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	357,535	74,806	191,997
TNC	0	0	0
Taxi	0	0	14,829
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	507,977	143,900	206,826

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	123,311	16,278	88,597
Employment	57,338	5,638	39,931
Ed/Train/DayCare	76,045	7,623	49,807
Nutritional	18,248	2,438	2,306
Life-Sustaining/Other	233,035	111,923	26,185
TOTAL TRIPS	507,977	143,900	206,826

Passenger Trips By Revenue Source	2019	2020	2021
CTD	52,172	28,384	21,957
AHCA	0	0	0
APD	0	0	336
DOEA	26,363	200	0
DOE	383	26,060	9,055
Other	429,059	89,256	175,478
TOTAL TRIPS	507,977	143,900	206,826

Trips by Provider Type	2019	2020	2021
CTC	375,188	90,275	186,823
Transportation Operator	81,357	7,203	14,829
Coordination Contractor	51,432	46,422	5,174
TOTAL TRIPS	507,977	143,900	206,826

Vehicle Data	2019	2020	2021
Vehicle Miles	2,700,465	506,554	1,359,996
Roadcalls	196	141	75
Accidents	0	27	8
Vehicles	166	153	116
Drivers	197	207	136

Financial and General Data	2019	2020	2021
Expenses	\$9,733,713	\$2,312,746	\$8,811,733
Revenues	\$9,691,072	\$2,292,846	\$8,811,733
Commendations	399	0	121
Complaints	196	140	67
Passenger No-Shows	9,602	0	769
Unmet Trip Requests	0	0	0

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0	5.33	0.59
Miles between Roadcalls	13,778	3,593	18,133
Avg. Trips per Passenger	33.60	30.38	52.44
Cost per Trip	\$19.16	\$16.07	\$42.60
Cost per Paratransit Trip	\$27.18	\$26.05	\$45.90
Cost per Total Mile	\$3.60	\$4.57	\$6.48
Cost per Paratransit Mile	\$3.60	\$3.85	\$6.48

County: Wakulla
 CTC: Wakulla Senior Citizens Council, Inc.
 Contact: Sandi McDaniel
 33 Michael Drive
 Crawfordville, FL 32327
 850-888-1015

Email: s.mcdaniel@wakullaseniorecitizens.com

Demographics	Number
Total County Population	34,319
Unduplicated Head Count	363



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	13,492	11,421	10,748
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	13,492	11,421	10,748

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	6,830	4,924	5,399
Employment	876	1,234	1,010
Ed/Train/DayCare	385	782	64
Nutritional	2,621	2,756	3,389
Life-Sustaining/Other	2,780	1,725	886
TOTAL TRIPS	13,492	11,421	10,748

Passenger Trips By Revenue Source	2019	2020	2021
CTD	6,582	6,334	6,248
AHCA	4,100	2,042	939
APD	332	0	0
DOEA	0	2,756	0
DOE	0	285	184
Other	2,478	4	3,377
TOTAL TRIPS	13,492	11,421	10,748

Trips by Provider Type	2019	2020	2021
CTC	13,492	11,421	10,748
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	13,492	11,421	10,748

Vehicle Data	2019	2020	2021
Vehicle Miles	239,093	236,344	211,535
Roadcalls	0	1	0
Accidents	0	0	0
Vehicles	12	11	11
Drivers	11	8	7

Financial and General Data	2019	2020	2021
Expenses	\$730,170	\$678,812	\$480,795
Revenues	\$670,644	\$568,799	\$510,640
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	263	90	61
Unmet Trip Requests	60	0	41

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	0	236,344	0
Avg. Trips per Passenger	34.07	34.50	29.61
Cost per Trip	\$54.12	\$59.44	\$44.73
Cost per Paratransit Trip	\$54.12	\$59.44	\$44.73
Cost per Total Mile	\$3.05	\$2.87	\$2.27
Cost per Paratransit Mile	\$3.05	\$2.87	\$2.27

County: Walton
 CTC: Tri-County Community Council, Inc.
 Contact: Joel Paul, Jr.
 302 North Oklahoma St
 Bonifay, FL 32425
 850-547-3689
 Email: joelpaul.tccc@mchsi.com

Demographics	Number
Total County Population	76,648
Unduplicated Head Count	567



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	0	5	187
Complementary ADA	0	0	0
Paratransit	44,721	31,806	21,814
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	44,721	31,811	22,001

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	13,982	9,288	6,983
Employment	6,841	5,859	5,748
Ed/Train/DayCare	9,503	7,950	4,532
Nutritional	4,812	3,531	7
Life-Sustaining/Other	9,583	5,183	4,731
TOTAL TRIPS	44,721	31,811	22,001

Passenger Trips By Revenue Source	2019	2020	2021
CTD	26,487	19,469	16,060
AHCA	1,508	0	0
APD	1,916	1,376	970
DOEA	6,230	3,531	506
DOE	0	0	0
Other	8,580	7,435	4,465
TOTAL TRIPS	44,721	31,811	22,001

Trips by Provider Type	2019	2020	2021
CTC	42,997	31,811	22,001
Transportation Operator	1,724	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	44,721	31,811	22,001

Vehicle Data	2019	2020	2021
Vehicle Miles	459,240	293,690	285,637
Roadcalls	0	0	1
Accidents	0	2	2
Vehicles	18	15	20
Drivers	14	12	14

Financial and General Data	2019	2020	2021
Expenses	\$911,024	\$852,525	\$960,958
Revenues	\$928,493	\$735,530	\$1,054,027
Commendations	0	0	1
Complaints	0	0	0
Passenger No-Shows	188	95	114
Unmet Trip Requests	71	65	69

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0	0.68	0.70
Miles between Roadcalls	0	0	285,637
Avg. Trips per Passenger	47.12	45.19	38.80
Cost per Trip	\$20.37	\$26.80	\$43.68
Cost per Paratransit Trip	\$20.37	\$26.80	\$43.68
Cost per Total Mile	\$1.98	\$2.90	\$3.36
Cost per Paratransit Mile	\$1.98	\$2.90	\$3.36

County: Washington
 CTC: Tri-County Community Council, Inc.
 Contact: Joel Paul, Jr.
 302 North Oklahoma St
 Bonifay, FL 32425
 850-547-3689
 Email: joelpaul.tccc@mchsi.com

Demographics	Number
Total County Population	25,932
Unduplicated Head Count	376



Trips By Type of Service	2019	2020	2021
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	18,095	13,023	12,098
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	18,095	13,023	12,098

Passenger Trips By Trip Purpose	2019	2020	2021
Medical	8,552	5,264	5,768
Employment	3,211	2,994	1,976
Ed/Train/DayCare	369	211	33
Nutritional	213	147	206
Life-Sustaining/Other	5,750	4,407	4,115
TOTAL TRIPS	18,095	13,023	12,098

Passenger Trips By Revenue Source	2019	2020	2021
CTD	10,764	9,670	9,559
AHCA	2,294	0	0
APD	4,685	3,011	2,484
DOEA	208	188	0
DOE	0	0	0
Other	144	154	55
TOTAL TRIPS	18,095	13,023	12,098

Trips by Provider Type	2019	2020	2021
CTC	18,016	13,001	12,063
Transportation Operator	79	22	35
Coordination Contractor	0	0	0
TOTAL TRIPS	18,095	13,023	12,098

Vehicle Data	2019	2020	2021
Vehicle Miles	308,103	177,753	178,013
Roadcalls	2	2	1
Accidents	1	1	0
Vehicles	14	13	13
Drivers	10	7	7

Financial and General Data	2019	2020	2021
Expenses	\$675,802	\$616,925	\$892,338
Revenues	\$690,805	\$475,530	\$963,105
Commendations	0	0	0
Complaints	0	0	1
Passenger No-Shows	61	76	54
Unmet Trip Requests	47	30	34

Performance Measures	2019	2020	2021
Accidents per 100,000 Miles	0.32	0.56	0
Miles between Roadcalls	154,052	88,876	178,013
Avg. Trips per Passenger	25.59	23.94	32.18
Cost per Trip	\$37.35	\$47.37	\$73.76
Cost per Paratransit Trip	\$37.35	\$47.37	\$73.76
Cost per Total Mile	\$2.19	\$3.47	\$5.01
Cost per Paratransit Mile	\$2.19	\$3.47	\$5.01

Fiscal Year 2020-2021
Statewide Data Tables

2020-21 Trips By Service Type

FY20/21 Trips By Service Type

County	Fixed Route/Fixed Schedule					Paratransit		
	Daily Pass Trips	Weekly Pass Trips	Monthly Pass Trips	Complementary ADA Service	Deviated Fixed Route	Ambulatory	Non Ambulatory	Stretcher
Alachua	0	0	0	36,670	0	9,886	4,332	0
Baker	0	0	0	0	2,338	16,210	3,133	0
Bay	0	0	0	0	9	34,800	5,909	0
Bradford	0	0	0	0	0	14,968	3,937	0
Brevard	333,276	24,550	14,040	0	0	152,310	7,970	0
Broward	0	0	9,276	348,007	0	201,970	42,686	0
Calhoun	0	0	0	0	0	8,431	1,234	24
Charlotte	0	0	0	0	0	21,587	5,065	0
Citrus	0	0	0	0	0	74,887	9,270	0
Clay	0	0	0	0	7,425	9,828	5,973	0
Collier	0	0	0	54,053	0	54,902	4,643	0
Columbia	0	0	0	0	0	14,014	1,600	0
Desoto	0	0	0	0	5,682	5,486	1,907	0
Dixie	0	0	0	0	0	3,798	577	0
Duval	0	0	0	188,559	0	12,770	4,202	0
Escambia	0	0	0	52,227	0	37,414	1,838	0
Flagler	0	0	0	0	0	40,880	8,856	0
Franklin	0	0	0	0	0	2,268	475	0
Gadsden	0	0	0	0	34,001	15,929	1,883	0
Gilchrist	0	0	0	0	0	2,125	1,486	0
Glades	0	0	0	0	0	686	0	0
Gulf	0	0	0	0	0	11,636	989	0
Hamilton	0	0	0	0	0	5,838	304	0
Hardee	0	0	0	0	0	9,224	2,688	0
Hendry	0	0	0	0	0	1,690	474	0
Hernando	0	0	0	0	0	50,640	7,205	0
Highlands	0	0	0	0	0	42,966	9,433	161
Hillsborough	1,045	0	146,172	0	0	212,247	31,102	0
Holmes	0	0	0	0	0	7,581	1,374	146
Indian River	0	0	0	24,422	0	27,815	5,383	0
Jackson	0	0	0	0	0	22,778	4,634	22
Jefferson	0	0	0	0	0	9,994	498	0
Lafayette	0	0	0	0	0	1,524	641	0
Lake	0	0	0	19,767	482	97,994	12,500	0

FY20/21 Trips By Service Type

County	Fixed Route/Fixed Schedule					Paratransit		
	Daily Pass Trips	Weekly Pass Trips	Monthly Pass Trips	Complementary ADA Service	Deviated Fixed Route	Ambulatory	Non Ambulatory	Stretcher
Lee	0	0	0	0	0	42,178	8,800	260
Leon	0	0	6,528	37,781	4,294	18,336	2,873	0
Levy	0	0	0	0	0	18,150	1,607	0
Liberty	0	0	0	0	0	6,349	1,131	0
Madison	0	0	0	0	1,648	6,506	702	0
Manatee	0	0	216	32,928	0	37,152	7,939	0
Marion	0	0	0	13,619	2,756	43,454	23,026	0
Martin	0	0	0	0	0	45,972	11,013	0
Miami-Dade	308	504	134,627	0	0	281,299	29,373	0
Monroe	0	0	0	0	0	30,638	3,662	0
Nassau	0	0	0	0	7,283	19,577	3,755	0
Okaloosa	0	0	0	0	2,117	27,718	11,374	0
Okeechobee	0	0	0	0	0	6,845	1,645	0
Orange	57,144	8,779	62,444	214,153	28,354	120,882	26,231	0
Osceola	15,668	2,407	17,122	53,618	17,328	29,976	6,868	0
Palm Beach	824	0	354,980	474,394	0	62,317	8,548	0
Pasco	0	0	15,225	2,044	0	78,694	13,316	0
Pinellas	0	0	0	230,787	0	191,397	2,445	0
Polk	68,388	764	178,467	40,444	6,658	37,304	7,037	0
Putnam	0	0	1,860	0	40,166	6,410	1,036	0
Saint Johns	0	0	0	0	84,393	16,647	12,277	347
Saint Lucie	0	0	0	0	0	76,398	21,013	0
Santa Rosa	0	0	0	0	0	11,751	4,735	0
Sarasota	0	0	0	95,789	0	38,481	7,467	0
Seminole	19,355	2,974	21,150	66,382	15,982	46,525	4,328	0
Sumter	0	0	0	0	2,134	32,965	1,698	0
Suwannee	0	0	0	0	0	11,045	2,074	0
Taylor	0	0	0	0	3,007	6,448	1,265	0
Union	0	0	0	0	0	1,767	1,113	0
Volusia	0	0	0	0	0	141,242	50,755	0
Wakulla	0	0	0	0	0	9,581	1,167	0
Walton	0	0	0	0	187	19,733	2,081	0
Washington	0	0	0	0	0	7,922	4,141	35
TOTAL	496,008	39,978	962,107	1,985,644	266,244	2,768,735	480,696	995

FY20/21 Trips By Service Type

County	Other				Total Trips by Service Type	Trips By Provider Type			Total Trips by Provider Type
	Taxi	TNC	Volunteer	School Board (School Bus)		CTC Trips	Operator Trips	CC Trips	
Alachua	0	0	0	0	50,888	50,888	0	0	50,888
Baker	0	0	0	0	21,681	21,681	0	0	21,681
Bay	0	0	0	0	40,718	0	38,408	2,310	40,718
Bradford	0	0	0	0	18,905	9,344	0	9,561	18,905
Brevard	0	0	0	4,943	537,089	537,089	0	0	537,089
Broward	0	0	0	0	601,939	9,276	441,002	151,661	601,939
Calhoun	0	0	0	0	9,689	9,689	0	0	9,689
Charlotte	0	0	0	0	26,652	26,652	0	0	26,652
Citrus	0	0	0	0	84,157	25,537	0	58,620	84,157
Clay	0	0	0	0	23,226	0	23,226	0	23,226
Collier	0	0	0	0	113,598	0	71,125	42,473	113,598
Columbia	0	0	0	0	15,614	14,839	0	775	15,614
Desoto	0	0	0	0	13,075	0	13,075	0	13,075
Dixie	0	0	0	0	4,375	4,375	0	0	4,375
Duval	0	0	0	0	205,531	0	205,531	0	205,531
Escambia	0	0	0	0	91,479	0	91,479	0	91,479
Flagler	0	0	0	0	49,736	49,736	0	0	49,736
Franklin	0	0	0	0	2,743	2,743	0	0	2,743
Gadsden	0	0	0	0	51,813	51,813	0	0	51,813
Gilchrist	0	0	0	0	3,611	3,611	0	0	3,611
Glades	0	0	0	0	686	0	686	0	686
Gulf	0	0	0	0	12,625	12,625	0	0	12,625
Hamilton	0	0	0	0	6,142	6,142	0	0	6,142
Hardee	0	0	0	0	11,912	0	4,383	7,529	11,912
Hendry	0	0	0	0	2,164	0	2,164	0	2,164
Hernando	0	0	0	0	57,845	9,952	0	47,893	57,845
Highlands	0	0	0	0	52,560	0	32,004	20,556	52,560
Hillsborough	1,128	0	0	0	391,694	199,528	1,128	191,038	391,694
Holmes	0	0	0	0	9,101	8,955	146	0	9,101
Indian River	0	0	0	0	57,620	24,422	16,767	16,431	57,620
Jackson	0	0	0	0	27,434	27,434	0	0	27,434
Jefferson	0	0	0	0	10,492	10,492	0	0	10,492
Lafayette	0	0	0	0	2,165	2,165	0	0	2,165
Lake	0	0	0	0	130,743	0	51,683	79,060	130,743

FY20/21 Trips By Service Type

County	Other				Total Trips by Service Type	Trips By Provider Type			Total Trips by Provider Type
	Taxi	TNC	Volunteer	School Board (School Bus)		CTC Trips	Operator Trips	CC Trips	
Lee	0	0	0	0	51,238	17,552	0	33,686	51,238
Leon	13,434	0	0	0	83,246	20,631	62,615	0	83,246
Levy	0	0	0	0	19,757	19,757	0	0	19,757
Liberty	0	0	0	0	7,480	7,480	0	0	7,480
Madison	0	0	0	0	8,856	8,856	0	0	8,856
Manatee	0	0	0	0	78,235	58,354	0	19,881	78,235
Marion	0	0	0	0	82,855	78,179	0	4,676	82,855
Martin	0	0	0	0	56,985	0	16,943	40,042	56,985
Miami-Dade	0	0	0	0	446,111	135,439	0	310,672	446,111
Monroe	0	0	0	0	34,300	2,162	4,716	27,422	34,300
Nassau	0	0	0	0	30,615	29,996	619	0	30,615
Okaloosa	0	0	0	0	41,209	0	41,209	0	41,209
Okeechobee	0	0	0	0	8,490	0	8,490	0	8,490
Orange	6,416	239	0	0	524,642	128,367	315,930	80,345	524,642
Osceola	34	30	0	0	143,051	35,197	88,505	19,349	143,051
Palm Beach	0	0	0	0	901,063	355,804	545,259	0	901,063
Pasco	0	0	0	0	109,279	55,411	0	53,868	109,279
Pinellas	8,711	12,288	0	0	445,628	20,999	396,209	28,420	445,628
Polk	0	0	0	0	339,062	311,800	0	27,262	339,062
Putnam	0	0	866	0	50,338	50,338	0	0	50,338
Saint Johns	0	0	0	0	113,664	113,664	0	0	113,664
Saint Lucie	7,426	3,907	0	0	108,744	0	72,982	35,762	108,744
Santa Rosa	0	0	0	0	16,486	16,486	0	0	16,486
Sarasota	0	0	0	0	141,737	0	124,586	17,151	141,737
Seminole	1,009	62	0	0	177,767	43,479	99,628	34,660	177,767
Sumter	0	0	0	0	36,797	36,797	0	0	36,797
Suwannee	0	0	0	0	13,119	7,890	0	5,229	13,119
Taylor	0	0	0	0	10,720	10,720	0	0	10,720
Union	0	0	0	0	2,880	2,880	0	0	2,880
Volusia	14,829	0	0	0	206,826	186,823	14,829	5,174	206,826
Wakulla	0	0	0	0	10,748	10,748	0	0	10,748
Walton	0	0	0	0	22,001	22,001	0	0	22,001
Washington	0	0	0	0	12,098	12,063	35	0	12,098
TOTAL	52,987	16,526	866	4,943	7,075,729	2,918,861	2,785,362	1,371,506	7,075,729

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2020-21 Trips by Purpose

FY20/21 Trips By Purpose

County	Medical			Employment			Education, Training, Daycare		
	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total
Alachua	32,205	0	32,205	6,465	0	6,465	374	0	374
Baker	9,529	0	9,529	1,131	0	1,131	2,513	0	2,513
Bay	11,209	0	11,209	2,689	0	2,689	0	0	0
Bradford	9,034	291	9,325	28	0	28	1	9,270	9,271
Brevard	67,457	0	67,457	222,897	0	222,897	186,913	0	186,913
Broward	141,465	21,691	163,156	39,085	2,140	41,225	20,379	75,874	96,253
Calhoun	6,134	0	6,134	106	0	106	36	0	36
Charlotte	6,396	0	6,396	9,062	0	9,062	3,465	0	3,465
Citrus	6,249	29,310	35,559	6,513	586	7,099	1,169	28,138	29,307
Clay	4,906	0	4,906	551	0	551	497	0	497
Collier	33,014	5,508	38,522	15,164	0	15,164	8,116	36,965	45,081
Columbia	3,205	375	3,580	487	0	487	7,567	0	7,567
Desoto	6,413	0	6,413	508	0	508	0	0	0
Dixie	4,308	0	4,308	0	0	0	0	0	0
Duval	45,159	0	45,159	44,022	0	44,022	11,437	0	11,437
Escambia	36,524	0	36,524	46,019	0	46,019	834	0	834
Flagler	19,894	0	19,894	7,460	0	7,460	14,162	0	14,162
Franklin	2,575	0	2,575	0	0	0	0	0	0
Gadsden	5,986	0	5,986	34,608	0	34,608	0	0	0
Gilchrist	3,566	0	3,566	8	0	8	4	0	4
Glades	660	0	660	0	0	0	0	0	0
Gulf	5,954	0	5,954	3,411	0	3,411	759	0	759
Hamilton	1,596	0	1,596	164	0	164	3,823	0	3,823
Hardee	3,218	812	4,030	830	0	830	0	3,880	3,880
Hendry	1,753	0	1,753	2	0	2	0	0	0
Hernando	8,065	1,437	9,502	379	1,916	2,295	86	43,583	43,669
Highlands	25,833	2,692	28,525	1,299	0	1,299	298	13,920	14,218
Hillsborough	43,358	68,002	111,360	10,450	24,878	35,328	1,869	30,484	32,353
Holmes	2,771	0	2,771	264	0	264	4,204	0	4,204
Indian River	21,035	329	21,364	173	314	487	6,546	14,754	21,300
Jackson	16,940	0	16,940	6,441	0	6,441	334	0	334
Jefferson	4,486	0	4,486	2,883	0	2,883	1,404	0	1,404
Lafayette	1,219	0	1,219	0	0	0	946	0	946
Lake	38,360	14,950	53,310	4,724	55	4,779	2,695	41,001	43,696

FY20/21 Trips By Purpose

County	Medical			Employment			Education, Training, Daycare		
	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total
Lee	6,492	22,052	28,544	2,130	0	2,130	944	8,221	9,165
Leon	17,870	0	17,870	23,161	0	23,161	21,751	0	21,751
Levy	7,122	0	7,122	57	0	57	11,129	0	11,129
Liberty	3,933	0	3,933	411	0	411	71	0	71
Madison	3,012	0	3,012	2,988	0	2,988	1,386	0	1,386
Manatee	25,834	2	25,836	10,095	396	10,491	7,207	7,436	14,643
Marion	58,220	0	58,220	1,572	45	1,617	2,536	4,631	7,167
Martin	9,471	441	9,912	787	200	987	505	39,401	39,906
Miami-Dade	0	91,081	91,081	0	1,326	1,326	0	133,706	133,706
Monroe	1,868	7,493	9,361	55	1,493	1,548	248	13,375	13,623
Nassau	15,395	0	15,395	5,838	0	5,838	2,443	0	2,443
Okaloosa	18,476	0	18,476	17,987	0	17,987	868	0	868
Okeechobee	7,467	0	7,467	519	0	519	0	0	0
Orange	145,310	8,659	153,969	71,893	0	71,893	13,106	48,905	62,011
Osceola	38,417	305	38,722	17,856	0	17,856	2,715	18,526	21,241
Palm Beach	96,004	0	96,004	314,121	0	314,121	183,077	0	183,077
Pasco	26,447	4,249	30,696	1,385	2,428	3,813	1,992	38,085	40,077
Pinellas	129,252	9,018	138,270	37,330	2,219	39,549	82,729	8,083	90,812
Polk	59,766	2,433	62,199	4,318	897	5,215	29,066	12,774	41,840
Putnam	9,880	0	9,880	18,031	0	18,031	17,861	0	17,861
Saint Johns	19,195	0	19,195	3,488	0	3,488	193	0	193
Saint Lucie	35,867	3,771	39,638	9,287	3,215	12,502	5,561	18,628	24,189
Santa Rosa	8,550	0	8,550	6,671	0	6,671	213	0	213
Sarasota	47,675	1,875	49,550	23,101	0	23,101	34,355	15,167	49,522
Seminole	39,599	6,103	45,702	21,541	0	21,541	4,904	3,641	8,545
Sumter	5,050	0	5,050	4,212	0	4,212	21,446	0	21,446
Suwannee	4,213	0	4,213	710	0	710	1,256	5,229	6,485
Taylor	2,891	0	2,891	2,341	0	2,341	2,008	0	2,008
Union	2,850	0	2,850	0	0	0	0	0	0
Volusia	87,988	609	88,597	39,931	0	39,931	49,189	618	49,807
Wakulla	5,399	0	5,399	1,010	0	1,010	64	0	64
Walton	6,983	0	6,983	5,748	0	5,748	4,532	0	4,532
Washington	5,768	0	5,768	1,976	0	1,976	33	0	33
TOTAL	1,582,740	303,488	1,886,228	1,118,373	42,108	1,160,481	783,819	674,295	1,458,114

FY20/21 Trips By Purpose

County	Nutritional			Life-Sustaining Other			System Total		
	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total
Alachua	2,562	0	2,562	9,282	0	9,282	50,888	0	50,888
Baker	7,393	0	7,393	1,115	0	1,115	21,681	0	21,681
Bay	11,572	2,310	13,882	12,938	0	12,938	38,408	2,310	40,718
Bradford	4	0	4	277	0	277	9,344	9,561	18,905
Brevard	1,653	0	1,653	58,169	0	58,169	537,089	0	537,089
Broward	9,439	26,013	35,452	239,910	25,943	265,853	450,278	151,661	601,939
Calhoun	2,853	0	2,853	560	0	560	9,689	0	9,689
Charlotte	4,531	0	4,531	3,198	0	3,198	26,652	0	26,652
Citrus	4,549	0	4,549	7,057	586	7,643	25,537	58,620	84,157
Clay	524	0	524	16,748	0	16,748	23,226	0	23,226
Collier	424	0	424	14,407	0	14,407	71,125	42,473	113,598
Columbia	0	400	400	3,580	0	3,580	14,839	775	15,614
Desoto	314	0	314	5,840	0	5,840	13,075	0	13,075
Dixie	0	0	0	67	0	67	4,375	0	4,375
Duval	8,611	0	8,611	96,302	0	96,302	205,531	0	205,531
Escambia	2,892	0	2,892	5,210	0	5,210	91,479	0	91,479
Flagler	4,476	0	4,476	3,744	0	3,744	49,736	0	49,736
Franklin	4	0	4	164	0	164	2,743	0	2,743
Gadsden	52	0	52	11,167	0	11,167	51,813	0	51,813
Gilchrist	0	0	0	33	0	33	3,611	0	3,611
Glades	0	0	0	26	0	26	686	0	686
Gulf	1,488	0	1,488	1,013	0	1,013	12,625	0	12,625
Hamilton	0	0	0	559	0	559	6,142	0	6,142
Hardee	237	47	284	98	2,790	2,888	4,383	7,529	11,912
Hendry	30	0	30	379	0	379	2,164	0	2,164
Hernando	943	0	943	479	957	1,436	9,952	47,893	57,845
Highlands	2,662	77	2,739	1,912	3,867	5,779	32,004	20,556	52,560
Hillsborough	103,446	1,924	105,370	41,533	65,750	107,283	200,656	191,038	391,694
Holmes	2	0	2	1,860	0	1,860	9,101	0	9,101
Indian River	0	0	0	13,435	1,034	14,469	41,189	16,431	57,620
Jackson	1,001	0	1,001	2,718	0	2,718	27,434	0	27,434
Jefferson	1,414	0	1,414	305	0	305	10,492	0	10,492
Lafayette	0	0	0	0	0	0	2,165	0	2,165
Lake	3,234	4,648	7,882	2,670	18,406	21,076	51,683	79,060	130,743

FY20/21 Trips By Purpose

County	Nutritional			Life-Sustaining Other			System Total		
	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total
Lee	892	1,991	2,883	7,094	1,422	8,516	17,552	33,686	51,238
Leon	1,063	0	1,063	19,401	0	19,401	83,246	0	83,246
Levy	2	0	2	1,447	0	1,447	19,757	0	19,757
Liberty	416	0	416	2,649	0	2,649	7,480	0	7,480
Madison	541	0	541	929	0	929	8,856	0	8,856
Manatee	3,612	1	3,613	11,606	12,046	23,652	58,354	19,881	78,235
Marion	12,879	0	12,879	2,972	0	2,972	78,179	4,676	82,855
Martin	273	0	273	5,907	0	5,907	16,943	40,042	56,985
Miami-Dade	0	7,966	7,966	135,439	76,593	212,032	135,439	310,672	446,111
Monroe	0	68	68	4,707	4,993	9,700	6,878	27,422	34,300
Nassau	1,708	0	1,708	5,231	0	5,231	30,615	0	30,615
Okaloosa	2,156	0	2,156	1,722	0	1,722	41,209	0	41,209
Okeechobee	209	0	209	295	0	295	8,490	0	8,490
Orange	98	7,074	7,172	213,890	15,707	229,597	444,297	80,345	524,642
Osceola	11	390	401	64,703	128	64,831	123,702	19,349	143,051
Palm Beach	30,515	0	30,515	277,346	0	277,346	901,063	0	901,063
Pasco	9,721	2,125	11,846	15,866	6,981	22,847	55,411	53,868	109,279
Pinellas	25,327	2,782	28,109	142,570	6,318	148,888	417,208	28,420	445,628
Polk	2,085	3,065	5,150	216,565	8,093	224,658	311,800	27,262	339,062
Putnam	2	0	2	4,564	0	4,564	50,338	0	50,338
Saint Johns	703	0	703	90,085	0	90,085	113,664	0	113,664
Saint Lucie	0	1,636	1,636	22,267	8,512	30,779	72,982	35,762	108,744
Santa Rosa	22	0	22	1,030	0	1,030	16,486	0	16,486
Sarasota	17,966	104	18,070	1,489	5	1,494	124,586	17,151	141,737
Seminole	23	22,690	22,713	77,040	2,226	79,266	143,107	34,660	177,767
Sumter	1,086	0	1,086	5,003	0	5,003	36,797	0	36,797
Suwannee	3	0	3	1,708	0	1,708	7,890	5,229	13,119
Taylor	1,551	0	1,551	1,929	0	1,929	10,720	0	10,720
Union	0	0	0	30	0	30	2,880	0	2,880
Volusia	2,282	24	2,306	22,262	3,923	26,185	201,652	5,174	206,826
Wakulla	3,389	0	3,389	886	0	886	10,748	0	10,748
Walton	7	0	7	4,731	0	4,731	22,001	0	22,001
Washington	206	0	206	4,115	0	4,115	12,098	0	12,098
TOTAL	295,058	85,335	380,393	1,924,233	266,280	2,190,513	5,704,223	1,371,506	7,075,729

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2020-21 Trips by Passenger Type

FY20/21 Trips By Passenger Type

County	Older Adults			Children At Risk			Persons With Disabilities		
	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total
Alachua	14,149	0	14,149	5,026	0	5,026	13,521	0	13,521
Baker	6,334	0	6,334	0	0	0	7,695	0	7,695
Bay	12,846	1,332	14,178	42	978	1,020	0	0	0
Bradford	0	0	0	118	0	118	2,017	9,561	11,578
Brevard	149,715	0	149,715	36,845	0	36,845	101,653	0	101,653
Broward	234,145	27,683	261,828	9,006	379	9,385	171,106	123,599	294,705
Calhoun	7,316	0	7,316	166	0	166	72	0	72
Charlotte	17,502	0	17,502	0	0	0	4,773	0	4,773
Citrus	7,306	0	7,306	69	0	69	3,864	58,620	62,484
Clay	14,633	0	14,633	0	0	0	6,166	0	6,166
Collier	11,561	5,508	17,069	0	0	0	33,484	36,965	70,449
Columbia	1,904	775	2,679	0	0	0	3,349	0	3,349
Desoto	210	0	210	320	0	320	6,570	0	6,570
Dixie	0	0	0	74	0	74	577	0	577
Duval	0	0	0	0	0	0	205,531	0	205,531
Escambia	21,041	0	21,041	274	0	274	41,714	0	41,714
Flagler	26,047	0	26,047	3,979	0	3,979	6,771	0	6,771
Franklin	1,370	0	1,370	4	0	4	10	0	10
Gadsden	6,389	0	6,389	134	0	134	614	0	614
Gilchrist	0	0	0	16	0	16	1,486	0	1,486
Glades	636	0	636	0	0	0	39	0	39
Gulf	7,589	0	7,589	60	0	60	0	0	0
Hamilton	578	0	578	2,125	0	2,125	786	0	786
Hardee	759	0	759	301	0	301	3,296	7,529	10,825
Hendry	1,475	0	1,475	0	0	0	687	0	687
Hernando	8,197	2,395	10,592	0	0	0	116	42,145	42,261
Highlands	3,727	959	4,686	430	0	430	27,641	19,597	47,238
Hillsborough	541	150	691	83	32	115	33,861	167,424	201,285
Holmes	2,356	0	2,356	4,207	0	4,207	2,160	0	2,160
Indian River	8,238	0	8,238	0	0	0	32,951	15,975	48,926
Jackson	1,703	0	1,703	442	0	442	9,891	0	9,891
Jefferson	3,734	0	3,734	80	0	80	2,528	0	2,528
Lafayette	0	0	0	8	0	8	641	0	641
Lake	31,688	453	32,141	8	15,224	15,232	6,430	63,383	69,813

FY20/21 Trips By Passenger Type

County	Older Adults			Children At Risk			Persons With Disabilities		
	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total
Lee	0	14,465	14,465	0	0	0	17,548	10,819	28,367
Leon	29,132	0	29,132	1,233	0	1,233	40,113	0	40,113
Levy	5,056	0	5,056	14	0	14	2,329	0	2,329
Liberty	3,102	0	3,102	3	0	3	0	0	0
Madison	3,708	0	3,708	0	0	0	1,456	0	1,456
Manatee	537	9	546	0	0	0	39,207	8,434	47,641
Marion	5,824	0	5,824	63	0	63	67,039	4,676	71,715
Martin	14,401	5,544	19,945	0	0	0	2,439	34,498	36,937
Miami-Dade	0	78,109	78,109	0	6,246	6,246	0	153,495	153,495
Monroe	1,446	9,989	11,435	4,421	207	4,628	192	16,409	16,601
Nassau	16,363	0	16,363	40	0	40	4,355	0	4,355
Okaloosa	16,990	0	16,990	430	0	430	10,536	0	10,536
Okeechobee	835	0	835	126	0	126	7,499	0	7,499
Orange	156,553	13,464	170,017	5,971	6	5,977	104,985	66,573	171,558
Osceola	39,820	597	40,417	1,243	0	1,243	24,300	18,234	42,534
Palm Beach	275,786	0	275,786	0	0	0	255,692	0	255,692
Pasco	30,134	7,769	37,903	773	325	1,098	2,320	35,087	37,407
Pinellas	55,855	71	55,926	738	0	738	321,252	22,208	343,460
Polk	28,771	2,050	30,821	22,438	0	22,438	80,691	22,170	102,861
Putnam	0	0	0	0	0	0	17,568	0	17,568
Saint Johns	25,081	0	25,081	0	0	0	3,406	0	3,406
Saint Lucie	44,639	7,149	51,788	0	1,420	1,420	20,642	26,139	46,781
Santa Rosa	11,763	0	11,763	0	0	0	2,303	0	2,303
Sarasota	0	0	0	0	0	0	124,586	16,927	141,513
Seminole	45,519	25,440	70,959	1,749	0	1,749	31,648	9,220	40,868
Sumter	10,615	0	10,615	12,481	0	12,481	6,121	0	6,121
Suwannee	2,129	0	2,129	0	0	0	1,933	5,229	7,162
Taylor	2,635	0	2,635	105	0	105	2,823	0	2,823
Union	0	0	0	36	0	36	1,113	0	1,113
Volusia	125,024	437	125,461	0	0	0	76,628	4,737	81,365
Wakulla	3,368	0	3,368	0	0	0	1,167	0	1,167
Walton	15,405	0	15,405	4,304	0	4,304	2,081	0	2,081
Washington	5,601	0	5,601	180	0	180	5,997	0	5,997
TOTAL	1,579,781	204,348	1,784,129	120,165	24,817	144,982	2,011,969	999,653	3,011,622

FY20/21 Trips by Passenger Type

County	Low Income			Other			System Total		
	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total
Alachua	18,192	0	18,192	0	0	0	50,888	0	50,888
Baker	4,263	0	4,263	3,389	0	3,389	21,681	0	21,681
Bay	7,090	0	7,090	18,430	0	18,430	38,408	2,310	40,718
Bradford	7,209	0	7,209	0	0	0	9,344	9,561	18,905
Brevard	178,770	0	178,770	70,106	0	70,106	537,089	0	537,089
Broward	31,519	0	31,519	4,502	0	4,502	450,278	151,661	601,939
Calhoun	122	0	122	2,013	0	2,013	9,689	0	9,689
Charlotte	4,243	0	4,243	134	0	134	26,652	0	26,652
Citrus	5,674	0	5,674	8,624	0	8,624	25,537	58,620	84,157
Clay	2,427	0	2,427	0	0	0	23,226	0	23,226
Collier	26,080	0	26,080	0	0	0	71,125	42,473	113,598
Columbia	0	0	0	9,586	0	9,586	14,839	775	15,614
Desoto	280	0	280	5,695	0	5,695	13,075	0	13,075
Dixie	3,724	0	3,724	0	0	0	4,375	0	4,375
Duval	0	0	0	0	0	0	205,531	0	205,531
Escambia	19,668	0	19,668	8,782	0	8,782	91,479	0	91,479
Flagler	8,952	0	8,952	3,987	0	3,987	49,736	0	49,736
Franklin	238	0	238	1,121	0	1,121	2,743	0	2,743
Gadsden	22,618	0	22,618	22,058	0	22,058	51,813	0	51,813
Gilchrist	2,109	0	2,109	0	0	0	3,611	0	3,611
Glades	11	0	11	0	0	0	686	0	686
Gulf	2,242	0	2,242	2,734	0	2,734	12,625	0	12,625
Hamilton	0	0	0	2,653	0	2,653	6,142	0	6,142
Hardee	26	0	26	1	0	1	4,383	7,529	11,912
Hendry	2	0	2	0	0	0	2,164	0	2,164
Hernando	1,639	2,874	4,513	0	479	479	9,952	47,893	57,845
Highlands	195	0	195	11	0	11	32,004	20,556	52,560
Hillsborough	165,238	4,265	169,503	933	19,167	20,100	200,656	191,038	391,694
Holmes	378	0	378	0	0	0	9,101	0	9,101
Indian River	0	456	456	0	0	0	41,189	16,431	57,620
Jackson	14,419	0	14,419	979	0	979	27,434	0	27,434
Jefferson	2,403	0	2,403	1,747	0	1,747	10,492	0	10,492
Lafayette	1,516	0	1,516	0	0	0	2,165	0	2,165
Lake	6,507	0	6,507	7,050	0	7,050	51,683	79,060	130,743

FY20/21 Trips by Passenger Type

County	Low Income			Other			System Total		
	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total
Lee	4	8,402	8,406	0	0	0	17,552	33,686	51,238
Leon	6,889	0	6,889	5,879	0	5,879	83,246	0	83,246
Levy	1,844	0	1,844	10,514	0	10,514	19,757	0	19,757
Liberty	1,141	0	1,141	3,234	0	3,234	7,480	0	7,480
Madison	1,211	0	1,211	2,481	0	2,481	8,856	0	8,856
Manatee	11,131	11,292	22,423	7,479	146	7,625	58,354	19,881	78,235
Marion	5,214	0	5,214	39	0	39	78,179	4,676	82,855
Martin	103	0	103	0	0	0	16,943	40,042	56,985
Miami-Dade	135,439	26,482	161,921	0	46,340	46,340	135,439	310,672	446,111
Monroe	819	817	1,636	0	0	0	6,878	27,422	34,300
Nassau	3,300	0	3,300	6,557	0	6,557	30,615	0	30,615
Okaloosa	13,253	0	13,253	0	0	0	41,209	0	41,209
Okeechobee	28	0	28	2	0	2	8,490	0	8,490
Orange	0	302	302	176,788	0	176,788	444,297	80,345	524,642
Osceola	0	0	0	58,339	518	58,857	123,702	19,349	143,051
Palm Beach	366,784	0	366,784	2,801	0	2,801	901,063	0	901,063
Pasco	18,518	3,946	22,464	3,666	6,741	10,407	55,411	53,868	109,279
Pinellas	39,363	6,045	45,408	0	96	96	417,208	28,420	445,628
Polk	107,751	2,050	109,801	72,149	992	73,141	311,800	27,262	339,062
Putnam	32,770	0	32,770	0	0	0	50,338	0	50,338
Saint Johns	784	0	784	84,393	0	84,393	113,664	0	113,664
Saint Lucie	7,701	1,054	8,755	0	0	0	72,982	35,762	108,744
Santa Rosa	2,420	0	2,420	0	0	0	16,486	0	16,486
Sarasota	0	223	223	0	1	1	124,586	17,151	141,737
Seminole	0	0	0	64,191	0	64,191	143,107	34,660	177,767
Sumter	5,446	0	5,446	2,134	0	2,134	36,797	0	36,797
Suwannee	0	0	0	3,828	0	3,828	7,890	5,229	13,119
Taylor	3,982	0	3,982	1,175	0	1,175	10,720	0	10,720
Union	1,731	0	1,731	0	0	0	2,880	0	2,880
Volusia	0	0	0	0	0	0	201,652	5,174	206,826
Wakulla	57	0	57	6,156	0	6,156	10,748	0	10,748
Walton	211	0	211	0	0	0	22,001	0	22,001
Washington	320	0	320	0	0	0	12,098	0	12,098
TOTAL	1,305,968	68,208	1,374,176	686,340	74,480	760,820	5,704,223	1,371,506	7,075,729

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2020-21 Trips By Revenue Source

FY20/21 Trips By Revenue Source

County	AHCA			APD			CTD			DEO		
	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total
Alachua	0	0	0	0	0	0	10,868	0	10,868	0	0	0
Baker	1,900	0	1,900	0	0	0	6,106	0	6,106	0	0	0
Bay	219	0	219	10,062	0	10,062	14,703	0	14,703	0	0	0
Bradford	4,431	0	4,431	0	9,561	9,561	3,979	0	3,979	0	0	0
Brevard	0	0	0	9,129	0	9,129	41,442	0	41,442	0	0	0
Broward	0	15,386	15,386	0	31,487	31,487	102,271	0	102,271	0	0	0
Calhoun	3,720	0	3,720	0	0	0	4,275	0	4,275	0	0	0
Charlotte	0	0	0	0	0	0	20,901	0	20,901	0	0	0
Citrus	0	0	0	0	39,275	39,275	18,932	0	18,932	0	0	0
Clay	0	0	0	0	0	0	15,720	0	15,720	0	0	0
Collier	0	0	0	0	34,387	34,387	16,967	0	16,967	0	0	0
Columbia	0	0	0	4,414	0	4,414	6,925	0	6,925	0	0	0
Desoto	0	0	0	0	0	0	3,234	0	3,234	0	0	0
Dixie	1,835	0	1,835	0	0	0	2,210	0	2,210	0	0	0
Duval	0	0	0	0	0	0	16,972	0	16,972	0	0	0
Escambia	0	0	0	0	0	0	21,611	0	21,611	0	0	0
Flagler	0	0	0	0	0	0	36,202	0	36,202	0	0	0
Franklin	499	0	499	0	0	0	2,244	0	2,244	0	0	0
Gadsden	3,716	0	3,716	0	0	0	9,302	0	9,302	0	0	0
Gilchrist	1,614	0	1,614	0	0	0	1,701	0	1,701	0	0	0
Glades	0	0	0	0	0	0	686	0	686	0	0	0
Gulf	2,064	0	2,064	3,226	0	3,226	4,725	0	4,725	0	0	0
Hamilton	0	0	0	789	0	789	4,193	0	4,193	0	0	0
Hardee	0	0	0	0	7,529	7,529	1,166	0	1,166	0	0	0
Hendry	0	0	0	0	0	0	2,164	0	2,164	0	0	0
Hernando	0	0	0	0	19,157	19,157	9,952	0	9,952	0	958	958
Highlands	0	0	0	0	13,043	13,043	14,735	0	14,735	0	0	0
Hillsborough	0	4,800	4,800	0	26,906	26,906	166,880	0	166,880	0	0	0
Holmes	21	0	21	638	0	638	4,225	0	4,225	0	0	0
Indian River	0	0	0	0	14,747	14,747	16,767	0	16,767	0	0	0
Jackson	11,236	0	11,236	4,601	0	4,601	10,448	0	10,448	0	0	0
Jefferson	1,153	0	1,153	1,453	0	1,453	7,450	0	7,450	0	0	0
Lafayette	417	0	417	0	0	0	1,665	0	1,665	0	0	0
Lake	0	42,072	42,072	651	16,881	17,532	22,287	0	22,287	0	0	0

FY20/21 Trips By Revenue Source

County	AHCA			APD			CTD			DEO		
	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total
Lee	0	320	320	0	2,031	2,031	17,552	0	17,552	0	0	0
Leon	0	0	0	2,374	0	2,374	20,958	0	20,958	0	0	0
Levy	2	0	2	2,329	0	2,329	6,039	0	6,039	0	0	0
Liberty	4,159	0	4,159	0	0	0	3,097	0	3,097	0	0	0
Madison	421	0	421	1,406	0	1,406	5,978	0	5,978	0	0	0
Manatee	0	0	0	6,266	11,640	17,906	11,345	0	11,345	0	0	0
Marion	0	0	0	18,516	4,561	23,077	23,716	0	23,716	0	0	0
Martin	0	0	0	0	24,230	24,230	16,943	0	16,943	0	0	0
Miami-Dade	0	4,824	4,824	0	17,501	17,501	135,438	0	135,438	0	0	0
Monroe	0	9,817	9,817	0	0	0	6,053	0	6,053	0	0	0
Nassau	0	0	0	0	0	0	22,104	0	22,104	0	0	0
Okaloosa	4,046	0	4,046	0	0	0	34,250	0	34,250	0	0	0
Okeechobee	0	0	0	0	0	0	2,159	0	2,159	0	0	0
Orange	0	35	35	0	53,263	53,263	104,652	0	104,652	0	0	0
Osceola	0	0	0	0	17,593	17,593	29,584	0	29,584	0	292	292
Palm Beach	0	0	0	0	0	0	70,865	0	70,865	0	0	0
Pasco	0	0	0	0	30,660	30,660	35,944	0	35,944	0	0	0
Pinellas	0	252	252	49,740	7,792	57,532	52,792	0	52,792	0	0	0
Polk	0	738	738	0	10,176	10,176	106,374	0	106,374	0	0	0
Putnam	0	0	0	17,861	0	17,861	14,708	0	14,708	0	0	0
Saint Johns	0	0	0	0	0	0	24,473	0	24,473	0	0	0
Saint Lucie	0	200	200	0	22,377	22,377	47,174	0	47,174	0	0	0
Santa Rosa	0	0	0	2,078	0	2,078	14,386	0	14,386	0	0	0
Sarasota	0	11,837	11,837	0	0	0	28,353	0	28,353	0	0	0
Seminole	0	66	66	0	3,640	3,640	30,430	0	30,430	0	0	0
Sumter	0	0	0	0	0	0	20,545	0	20,545	0	0	0
Suwannee	0	0	0	889	5,229	6,118	4,980	0	4,980	0	0	0
Taylor	394	0	394	577	0	577	7,447	0	7,447	0	0	0
Union	1,557	0	1,557	0	0	0	1,163	0	1,163	0	0	0
Volusia	0	0	0	336	0	336	21,957	0	21,957	0	0	0
Wakulla	939	0	939	0	0	0	6,248	0	6,248	0	0	0
Walton	0	0	0	970	0	970	16,060	0	16,060	0	0	0
Washington	0	0	0	2,484	0	2,484	9,559	0	9,559	0	0	0
TOTAL	44,343	90,347	134,690	140,789	423,666	564,455	1,577,234	0	1,577,234	0	1,250	1,250

FY20/21 Trips By Revenue Source

County	DCF			DOE			DOEA			DOH		
	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total
Lee	0	0	0	0	0	0	0	0	0	0	0	0
Leon	0	0	0	0	0	0	0	0	0	0	0	0
Levy	0	0	0	0	0	0	0	0	0	0	0	0
Liberty	0	0	0	0	0	0	205	0	205	0	0	0
Madison	0	0	0	0	0	0	0	0	0	2	0	2
Manatee	0	0	0	0	0	0	537	0	537	0	0	0
Marion	0	0	0	0	0	0	0	0	0	0	0	0
Martin	0	0	0	0	0	0	0	0	0	0	0	0
Miami-Dade	0	6,345	6,345	0	1,883	1,883	0	6,690	6,690	0	0	0
Monroe	0	3,383	3,383	0	0	0	0	0	0	0	0	0
Nassau	0	0	0	0	0	0	1,228	0	1,228	0	0	0
Okaloosa	0	0	0	8	0	8	1,629	0	1,629	0	0	0
Okeechobee	0	0	0	0	0	0	0	0	0	0	0	0
Orange	0	0	0	0	0	0	0	5,631	5,631	0	0	0
Osceola	0	0	0	0	0	0	0	264	264	0	0	0
Palm Beach	0	0	0	0	0	0	0	0	0	0	0	0
Pasco	0	0	0	0	0	0	15,290	0	15,290	0	0	0
Pinellas	0	7,877	7,877	1,108	0	1,108	35,502	0	35,502	0	1,727	1,727
Polk	14,348	122	14,470	10,822	0	10,822	29,221	0	29,221	10,505	0	10,505
Putnam	0	0	0	0	0	0	0	0	0	0	0	0
Saint Johns	0	0	0	0	0	0	0	0	0	0	0	0
Saint Lucie	0	1,420	1,420	0	0	0	0	829	829	0	2	2
Santa Rosa	0	0	0	0	0	0	0	0	0	0	0	0
Sarasota	0	0	0	0	0	0	0	0	0	0	0	0
Seminole	0	0	0	0	0	0	0	19,447	19,447	0	0	0
Sumter	0	0	0	0	0	0	0	0	0	0	0	0
Suwannee	0	0	0	0	0	0	0	0	0	6	0	6
Taylor	0	0	0	0	0	0	0	0	0	4	0	4
Union	0	0	0	0	0	0	0	0	0	0	0	0
Volusia	0	0	0	9,055	0	9,055	0	0	0	0	0	0
Wakulla	0	0	0	184	0	184	0	0	0	0	0	0
Walton	0	0	0	0	0	0	506	0	506	0	0	0
Washington	0	0	0	0	0	0	0	0	0	2	0	2
TOTAL	14,348	29,304	43,652	35,434	12,398	47,832	109,127	42,254	151,381	10,549	1,729	12,278

FY20/21 Trips By Revenue Source

County	DJJ			FDOT			Local Government		
	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total
Alachua	0	0	0	0	0	0	39,473	0	39,473
Baker	0	0	0	10,481	0	10,481	0	0	0
Bay	0	0	0	2,142	0	2,142	144	0	144
Bradford	0	0	0	934	0	934	0	0	0
Brevard	0	0	0	186,804	0	186,804	191,747	0	191,747
Broward	0	0	0	0	0	0	348,007	21,925	369,932
Calhoun	0	0	0	0	0	0	0	0	0
Charlotte	0	0	0	3,558	0	3,558	2,193	0	2,193
Citrus	0	0	0	5,919	18,173	24,092	686	879	1,565
Clay	0	0	0	0	0	0	7,425	0	7,425
Collier	0	0	0	8,863	72	8,935	16,982	0	16,982
Columbia	0	0	0	2,520	0	2,520	1	0	1
Desoto	0	0	0	9,841	0	9,841	0	0	0
Dixie	0	0	0	330	0	330	0	0	0
Duval	0	0	0	0	0	0	188,559	0	188,559
Escambia	0	0	0	47,334	0	47,334	16,906	0	16,906
Flagler	0	0	0	7,286	0	7,286	3,831	0	3,831
Franklin	0	0	0	0	0	0	0	0	0
Gadsden	0	0	0	12,648	0	12,648	21,353	0	21,353
Gilchrist	0	0	0	296	0	296	0	0	0
Glades	0	0	0	0	0	0	0	0	0
Gulf	0	0	0	0	0	0	0	0	0
Hamilton	0	0	0	852	0	852	1	0	1
Hardee	0	0	0	3,217	0	3,217	0	0	0
Hendry	0	0	0	0	0	0	0	0	0
Hernando	0	0	0	0	26,341	26,341	0	0	0
Highlands	0	0	0	17,269	6,069	23,338	0	0	0
Hillsborough	70	0	70	0	71,849	71,849	33,369	46,914	80,283
Holmes	0	0	0	3	0	3	4	0	4
Indian River	0	0	0	0	0	0	24,422	0	24,422
Jackson	0	0	0	0	0	0	0	0	0
Jefferson	0	0	0	0	0	0	0	0	0
Lafayette	0	0	0	83	0	83	0	0	0
Lake	0	0	0	8,398	0	8,398	20,346	0	20,346

FY20/21 Trips By Revenue Source

County	DJJ			FDOT			Local Government		
	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total
Lee	0	0	0	0	28,247	28,247	0	2,889	2,889
Leon	0	0	0	4,397	0	4,397	47,529	0	47,529
Levy	0	0	0	11,385	0	11,385	1	0	1
Liberty	0	0	0	0	0	0	19	0	19
Madison	0	0	0	0	0	0	776	0	776
Manatee	0	0	0	1	1,849	1,850	40,204	0	40,204
Marion	0	0	0	21,737	55	21,792	13,807	0	13,807
Martin	0	0	0	0	0	0	0	0	0
Miami-Dade	0	0	0	0	20,317	20,317	1	15,772	15,773
Monroe	0	0	0	0	0	0	757	13,714	14,471
Nassau	0	0	0	5,848	0	5,848	1,435	0	1,435
Okaloosa	0	0	0	0	0	0	70	0	70
Okeechobee	0	0	0	6,331	0	6,331	0	0	0
Orange	0	0	0	0	11,382	11,382	22,835	1,423	24,258
Osceola	0	0	0	0	305	305	15,363	1	15,364
Palm Beach	0	0	0	0	0	0	736,951	0	736,951
Pasco	0	0	0	1,546	20,942	22,488	932	0	932
Pinellas	0	0	0	40,704	221	40,925	197,451	6,120	203,571
Polk	36,360	0	36,360	3,842	4,168	8,010	32,810	25	32,835
Putnam	0	0	0	17,766	0	17,766	1	0	1
Saint Johns	0	0	0	86,532	0	86,532	69	0	69
Saint Lucie	0	0	0	18,383	1,534	19,917	7,425	3,025	10,450
Santa Rosa	0	0	0	0	0	0	7	0	7
Sarasota	0	0	0	47,285	0	47,285	48,372	0	48,372
Seminole	0	0	0	0	5,166	5,166	12,256	174	12,430
Sumter	0	0	0	2,134	0	2,134	2,283	0	2,283
Suwannee	0	0	0	385	0	385	1	0	1
Taylor	0	0	0	0	0	0	2,029	0	2,029
Union	0	0	0	160	0	160	0	0	0
Volusia	0	0	0	167,030	0	167,030	2,196	0	2,196
Wakulla	0	0	0	0	0	0	3,377	0	3,377
Walton	0	0	0	2	0	2	6	0	6
Washington	0	0	0	1	0	1	8	0	8
TOTAL	36,430	0	36,430	764,247	216,690	980,937	2,104,420	112,861	2,217,281

FY20/21 Trips By Revenue Source

County	Local Non Government			Other Fed/State Programs			Total by Revenue Source		
	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total
Alachua	0	0	0	0	0	0	50,888	0	50,888
Baker	3,194	0	3,194	0	0	0	21,681	0	21,681
Bay	9	0	9	0	978	978	38,408	2,310	40,718
Bradford	0	0	0	0	0	0	9,344	9,561	18,905
Brevard	88,288	0	88,288	0	0	0	537,089	0	537,089
Broward	0	63,657	63,657	0	326	326	450,278	151,661	601,939
Calhoun	29	0	29	0	0	0	9,689	0	9,689
Charlotte	0	0	0	0	0	0	26,652	0	26,652
Citrus	0	293	293	0	0	0	25,537	58,620	84,157
Clay	81	0	81	0	0	0	23,226	0	23,226
Collier	2,675	1,303	3,978	25,533	6,711	32,244	71,125	42,473	113,598
Columbia	977	1	978	2	0	2	14,839	775	15,614
Desoto	0	0	0	0	0	0	13,075	0	13,075
Dixie	0	0	0	0	0	0	4,375	0	4,375
Duval	0	0	0	0	0	0	205,531	0	205,531
Escambia	3,381	0	3,381	0	0	0	91,479	0	91,479
Flagler	61	0	61	0	0	0	49,736	0	49,736
Franklin	0	0	0	0	0	0	2,743	0	2,743
Gadsden	4,772	0	4,772	0	0	0	51,813	0	51,813
Gilchrist	0	0	0	0	0	0	3,611	0	3,611
Glades	0	0	0	0	0	0	686	0	686
Gulf	2,087	0	2,087	0	0	0	12,625	0	12,625
Hamilton	293	0	293	2	0	2	6,142	0	6,142
Hardee	0	0	0	0	0	0	4,383	7,529	11,912
Hendry	0	0	0	0	0	0	2,164	0	2,164
Hernando	0	1,437	1,437	0	0	0	9,952	47,893	57,845
Highlands	0	1,444	1,444	0	0	0	32,004	20,556	52,560
Hillsborough	0	20,179	20,179	337	11,311	11,648	200,656	191,038	391,694
Holmes	4	0	4	4,206	0	4,206	9,101	0	9,101
Indian River	0	1,684	1,684	0	0	0	41,189	16,431	57,620
Jackson	144	0	144	0	0	0	27,434	0	27,434
Jefferson	430	0	430	0	0	0	10,492	0	10,492
Lafayette	0	0	0	0	0	0	2,165	0	2,165
Lake	1	20,107	20,108	0	0	0	51,683	79,060	130,743

FY20/21 Trips By Revenue Source

County	Local Non Government			Other Fed/State Programs			Total by Revenue Source		
	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total
Lee	0	197	197	0	2	2	17,552	33,686	51,238
Leon	7,988	0	7,988	0	0	0	83,246	0	83,246
Levy	1	0	1	0	0	0	19,757	0	19,757
Liberty	0	0	0	0	0	0	7,480	0	7,480
Madison	273	0	273	0	0	0	8,856	0	8,856
Manatee	1	6,392	6,393	0	0	0	58,354	19,881	78,235
Marion	403	60	463	0	0	0	78,179	4,676	82,855
Martin	0	15,812	15,812	0	0	0	16,943	40,042	56,985
Miami-Dade	0	188,721	188,721	0	48,619	48,619	135,439	310,672	446,111
Monroe	68	508	576	0	0	0	6,878	27,422	34,300
Nassau	0	0	0	0	0	0	30,615	0	30,615
Okaloosa	7	0	7	1,199	0	1,199	41,209	0	41,209
Okeechobee	0	0	0	0	0	0	8,490	0	8,490
Orange	129,202	6,583	135,785	187,608	2,028	189,636	444,297	80,345	524,642
Osceola	35,462	893	36,355	43,293	1	43,294	123,702	19,349	143,051
Palm Beach	0	0	0	93,247	0	93,247	901,063	0	901,063
Pasco	1,699	2,266	3,965	0	0	0	55,411	53,868	109,279
Pinellas	33,965	1,320	35,285	5,946	3,111	9,057	417,208	28,420	445,628
Polk	67,518	10,528	78,046	0	1,505	1,505	311,800	27,262	339,062
Putnam	1	0	1	1	0	1	50,338	0	50,338
Saint Johns	2,590	0	2,590	0	0	0	113,664	0	113,664
Saint Lucie	0	6,294	6,294	0	81	81	72,982	35,762	108,744
Santa Rosa	5	0	5	10	0	10	16,486	0	16,486
Sarasota	132	4,761	4,893	444	553	997	124,586	17,151	141,737
Seminole	43,934	4,161	48,095	56,487	2,006	58,493	143,107	34,660	177,767
Sumter	11,835	0	11,835	0	0	0	36,797	0	36,797
Suwannee	1,627	0	1,627	2	0	2	7,890	5,229	13,119
Taylor	269	0	269	0	0	0	10,720	0	10,720
Union	0	0	0	0	0	0	2,880	0	2,880
Volusia	1,078	5,174	6,252	0	0	0	201,652	5,174	206,826
Wakulla	0	0	0	0	0	0	10,748	0	10,748
Walton	129	0	129	4,328	0	4,328	22,001	0	22,001
Washington	7	0	7	37	0	37	12,098	0	12,098
TOTAL	444,620	363,775	808,395	422,682	77,232	499,914	5,704,223	1,371,506	7,075,729

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2020-21 System Organization Type by County

FY20/21 System Organization Type by County

County	Private Non Profit			Private For Profit			City Government			County		
	CTC	Op	CC	CTC	Op	CC	CTC	Op	CC	CTC	Op	CC
Alachua	0	0	0	1	0	0	0	0	0	0	0	0
Baker	1	0	0	0	0	0	0	0	0	0	0	0
Bay	0	0	3	0	1	0	0	0	0	1	0	0
Bradford	1	0	1	0	0	0	0	0	0	0	0	0
Brevard	0	0	0	0	0	0	0	0	0	1	0	0
Broward	0	1	15	0	1	0	0	1	6	1	0	0
Calhoun	1	0	0	0	0	0	0	0	0	0	0	0
Charlotte	0	0	0	0	0	0	0	0	0	1	0	0
Citrus	0	0	1	0	0	0	0	0	0	1	0	0
Clay	0	0	0	0	1	0	0	0	0	0	0	0
Collier	0	0	3	0	1	0	0	0	0	1	0	0
Columbia	0	0	1	0	0	0	0	0	0	0	0	0
Desoto	0	0	0	1	1	0	0	0	0	0	0	0
Dixie	1	0	0	0	0	0	0	0	0	0	0	0
Duval	0	1	0	0	1	0	0	0	0	0	0	0
Escambia	0	0	0	0	1	0	0	0	0	1	0	0
Flagler	0	0	0	0	0	0	0	0	0	1	0	0
Franklin	1	0	0	0	0	0	0	0	0	0	0	0
Gadsden	1	0	0	0	0	0	0	0	0	0	0	0
Gilchrist	1	0	0	0	0	0	0	0	0	0	0	0
Glades	0	0	0	0	1	0	0	0	0	1	0	0
Gulf	1	0	0	0	0	0	0	0	0	0	0	0
Hamilton	0	0	0	0	0	0	0	0	0	0	0	0
Hardee	0	0	1	1	2	0	0	0	0	0	0	0
Hendry	0	0	0	0	1	0	0	0	0	1	0	0
Hernando	1	0	1	0	0	0	0	0	0	0	0	0
Highlands	0	0	2	1	2	0	0	0	0	0	0	0
Hillsborough	0	0	11	0	1	0	0	0	0	1	0	0
Holmes	1	0	0	0	0	0	0	0	0	0	1	0
Indian River	1	1	2	0	4	0	0	0	0	0	0	0
Jackson	1	0	0	0	0	0	0	0	0	0	0	0
Jefferson	1	0	0	0	0	0	0	0	0	0	0	0
Lafayette	1	0	0	0	0	0	0	0	0	0	0	0
Lake	0	0	7	0	1	2	0	0	0	1	0	0

FY20/21 System Organization Type by County

	Private Non Profit			Private For Profit			City Government			County		
County	CTC	Op	CC	CTC	Op	CC	CTC	Op	CC	CTC	Op	CC
Lee	0	0	4	0	0	0	0	0	0	1	0	0
Leon	0	1	0	0	3	0	1	0	0	0	0	0
Levy	0	0	0	0	0	0	0	0	0	1	0	0
Liberty	0	0	0	0	0	0	0	0	0	1	0	0
Madison	1	0	0	0	0	0	0	0	0	0	0	0
Manatee	0	0	3	0	0	1	0	0	0	1	0	0
Marion	1	0	2	0	0	0	0	0	0	0	0	0
Martin	1	3	3	0	4	0	0	0	0	0	0	0
Miami-Dade	0	0	29	0	0	1	0	0	2	1	0	0
Monroe	1	2	1	0	0	0	0	0	0	0	0	1
Nassau	1	0	0	0	1	0	0	0	0	0	0	0
Okaloosa	0	0	0	0	1	0	0	0	0	1	0	0
Okeechobee	0	0	0	1	1	0	0	0	0	0	0	0
Orange	0	0	7	0	0	2	0	0	0	0	0	0
Osceola	0	0	3	0	0	1	0	0	0	0	0	0
Palm Beach	0	0	0	0	2	0	0	0	0	1	0	0
Pasco	0	0	3	0	0	0	0	0	0	1	0	0
Pinellas	0	3	10	0	2	0	0	0	1	0	0	0
Polk	0	0	6	0	0	0	0	0	0	0	0	0
Putnam	1	0	0	0	0	0	0	0	0	0	0	0
Saint Johns	1	0	0	0	0	0	0	0	0	0	0	0
Saint Lucie	0	1	4	0	5	3	0	0	0	1	0	1
Santa Rosa	1	0	0	0	0	0	0	0	0	0	0	0
Sarasota	0	0	4	0	1	0	0	0	0	1	0	0
Seminole	0	0	5	0	0	1	0	0	0	0	0	0
Sumter	0	0	0	0	1	0	0	0	0	1	0	0
Suwannee	0	0	1	0	0	0	0	0	0	0	0	0
Taylor	1	0	0	0	0	0	0	0	0	0	0	0
Union	1	0	0	0	0	0	0	0	0	0	0	0
Volusia	0	0	4	0	4	0	0	0	0	1	0	0
Wakulla	1	0	0	0	0	0	0	0	0	0	0	0
Walton	1	1	0	0	0	0	0	0	0	0	0	0
Washington	1	0	0	0	0	0	0	0	0	0	1	0
TOTAL	27	14	137	5	44	11	1	1	9	24	2	2

FY20/21 System Organization Type by County

County	Public Transit Authority			School Board (School Bus)			Other			Total By Type			Total System
	CTC	Op	CC	CTC	Op	CC	CTC	Op	CC	CTC	Op	CC	
Alachua	0	0	0	0	0	0	0	0	0	1	0	0	1
Baker	0	0	0	0	0	0	0	0	0	1	0	0	1
Bay	0	0	0	0	0	0	0	0	0	1	1	3	5
Bradford	0	0	0	0	0	0	0	0	0	1	0	1	2
Brevard	0	0	0	0	0	0	0	0	0	1	0	0	1
Broward	0	0	0	0	0	0	0	0	0	1	3	21	25
Calhoun	0	0	0	0	0	0	0	0	0	1	0	0	1
Charlotte	0	0	0	0	0	0	0	0	0	1	0	0	1
Citrus	0	0	0	0	0	0	0	0	0	1	0	1	2
Clay	1	0	0	0	0	0	0	0	0	1	1	0	2
Collier	0	0	0	0	0	0	0	0	0	1	1	3	5
Columbia	1	0	0	0	0	0	0	0	0	1	0	1	2
Desoto	0	0	0	0	0	0	0	0	0	1	1	0	2
Dixie	0	0	0	0	0	0	0	0	0	1	0	0	1
Duval	1	0	0	0	0	0	0	0	0	1	2	0	3
Escambia	0	0	0	0	0	0	0	0	0	1	1	0	2
Flagler	0	0	0	0	0	0	0	0	0	1	0	0	1
Franklin	0	0	0	0	0	0	0	0	0	1	0	0	1
Gadsden	0	0	0	0	0	0	0	0	0	1	0	0	1
Gilchrist	0	0	0	0	0	0	0	0	0	1	0	0	1
Glades	0	0	0	0	0	0	0	0	0	1	1	0	2
Gulf	0	0	0	0	0	0	0	0	0	1	0	0	1
Hamilton	1	0	0	0	0	0	0	0	0	1	0	0	1
Hardee	0	0	0	0	0	0	0	0	0	1	2	1	4
Hendry	0	0	0	0	0	0	0	0	0	1	1	0	2
Hernando	0	0	0	0	0	0	0	0	0	1	0	1	2
Highlands	0	0	0	0	0	0	0	0	0	1	2	2	5
Hillsborough	0	0	1	0	0	0	0	0	0	1	1	12	14
Holmes	0	0	0	0	0	0	0	0	0	1	1	0	2
Indian River	0	0	0	0	0	0	0	0	0	1	5	2	8
Jackson	0	0	0	0	0	0	0	0	0	1	0	0	1
Jefferson	0	0	0	0	0	0	0	0	0	1	0	0	1
Lafayette	0	0	0	0	0	0	0	0	0	1	0	0	1
Lake	0	0	0	0	0	0	0	0	0	1	1	9	11

FY20/21 System Organization Type by County

County	Public Transit Authority			School Board (School Bus)			Other			Total By Type			Total System
	CTC	Op	CC	CTC	Op	CC	CTC	Op	CC	CTC	Op	CC	
Lee	0	0	0	0	0	0	0	0	0	1	0	4	5
Leon	0	0	0	0	0	0	0	0	0	1	4	0	5
Levy	0	0	0	0	0	0	0	0	0	1	0	0	1
Liberty	0	0	0	0	0	0	0	0	0	1	0	0	1
Madison	0	0	0	0	0	0	0	0	0	1	0	0	1
Manatee	0	0	0	0	0	0	0	0	0	1	0	4	5
Marion	0	0	0	0	0	0	0	0	0	1	0	2	3
Martin	0	0	0	0	0	0	0	0	0	1	7	3	11
Miami-Dade	0	0	0	0	0	0	0	0	0	1	0	32	33
Monroe	0	0	0	0	0	0	0	0	0	1	2	2	5
Nassau	0	0	0	0	0	0	0	0	0	1	1	0	2
Okaloosa	0	0	0	0	0	0	0	0	0	1	1	0	2
Okeechobee	0	0	0	0	0	0	0	0	0	1	1	0	2
Orange	1	0	0	0	0	0	0	3	0	1	3	9	13
Osceola	1	0	0	0	0	0	0	3	0	1	3	4	8
Palm Beach	0	0	0	0	0	0	0	0	0	1	2	0	3
Pasco	0	0	0	0	0	0	0	0	0	1	0	3	4
Pinellas	1	0	0	0	0	0	0	0	0	1	5	11	17
Polk	0	0	0	0	0	0	1	0	0	1	0	6	7
Putnam	0	0	0	0	0	0	0	0	0	1	0	0	1
Saint Johns	0	0	0	0	0	0	0	0	0	1	0	0	1
Saint Lucie	0	0	0	0	0	0	0	0	0	1	6	8	15
Santa Rosa	0	0	0	0	0	0	0	0	0	1	0	0	1
Sarasota	0	0	0	0	0	0	0	0	0	1	1	4	6
Seminole	1	0	0	0	0	0	0	3	0	1	3	6	10
Sumter	0	0	0	0	0	0	0	0	0	1	1	0	2
Suwannee	1	0	0	0	0	0	0	0	0	1	0	1	2
Taylor	0	0	0	0	0	0	0	0	0	1	0	0	1
Union	0	0	0	0	0	0	0	0	0	1	0	0	1
Volusia	0	0	0	0	0	0	0	0	0	1	4	4	9
Wakulla	0	0	0	0	0	0	0	0	0	1	0	0	1
Walton	0	0	0	0	0	0	0	0	0	1	1	0	2
Washington	0	0	0	0	0	0	0	0	0	1	1	0	2
TOTAL	9	0	1	0	0	0	1	9	0	67	70	160	297

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2020-21 Driver Information

FY20/21 Driver Information

County	CTC & Transportation Operators		Coordination Contractor		Total Drivers
	Full/Part Time Drivers	Volunteer Drivers	Full/Part Time Drivers	Volunteer Drivers	
Alachua	17	0	0	0	17
Baker	17	0	0	0	17
Bay	11	3	3	0	17
Bradford	0	0	14	0	14
Brevard	20	92	0	0	112
Broward	255	0	275	0	530
Calhoun	13	0	0	0	13
Charlotte	17	25	0	0	42
Citrus	24	0	30	0	54
Clay	15	0	0	0	15
Collier	20	0	14	0	34
Columbia	11	0	2	2	15
Desoto	12	0	0	0	12
Dixie	8	0	0	0	8
Duval	92	0	0	0	92
Escambia	33	0	0	0	33
Flagler	26	0	0	0	26
Franklin	2	0	0	0	2
Gadsden	6	0	0	0	6
Gilchrist	8	0	0	0	8
Glades	1	0	0	0	1
Gulf	9	0	0	0	9
Hamilton	4	0	0	0	4
Hardee	4	0	31	0	35
Hendry	3	0	0	0	3
Hernando	7	0	28	0	35
Highlands	36	0	78	0	114
Hillsborough	63	0	653	0	716
Holmes	5	0	0	0	5
Indian River	60	0	8	0	68
Jackson	15	0	0	0	15
Jefferson	6	0	0	0	6
Lafayette	4	0	0	0	4
Lake	20	0	206	0	226

FY20/21 Driver Information

County	CTC & Transportation Operators		Coordination Contractor		Total Drivers
	Full/Part Time Drivers	Volunteer Drivers	Full/Part Time Drivers	Volunteer Drivers	
Lee	63	0	51	42	156
Leon	74	0	0	0	74
Levy	7	0	0	0	7
Liberty	10	0	0	0	10
Madison	4	0	0	0	4
Manatee	31	0	44	0	75
Marion	37	0	27	0	64
Martin	82	0	44	0	126
Miami-Dade	0	0	466	3	469
Monroe	35	0	22	0	57
Nassau	16	0	0	0	16
Okaloosa	50	0	0	0	50
Okeechobee	4	0	0	0	4
Orange	151	0	278	0	429
Osceola	41	0	22	0	63
Palm Beach	349	0	0	0	349
Pasco	22	0	37	0	59
Pinellas	327	5	168	1	501
Polk	101	0	169	2	272
Putnam	19	3	0	0	22
Saint Johns	55	3	0	0	58
Saint Lucie	27	0	117	0	144
Santa Rosa	10	0	0	0	10
Sarasota	56	0	16	0	72
Seminole	51	0	36	0	87
Sumter	22	0	0	0	22
Suwannee	2	0	7	0	9
Taylor	5	0	0	0	5
Union	6	0	0	0	6
Volusia	53	0	83	0	136
Wakulla	7	0	0	0	7
Walton	14	0	0	0	14
Washington	7	0	0	0	7
TOTAL	2,582	131	2,929	50	5,692

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2020-21 Summary of Vehicle Information

FY20/21 Summary of Vehicle Information

County	CTC/Operator Miles								CC Paratransit Miles	System Total Miles
	Deviated Fixed Route	ADA	Paratransit	TNC	Taxi	School Board (School Bus)	Volunteers	Total		
Alachua	0	462,089	187,815	0	0	0	0	649,904	0	649,904
Baker	81,495	0	248,030	0	0	0	0	329,525	0	329,525
Bay	0	0	281,710	0	0	0	0	281,710	5,828	287,538
Bradford	0	0	73,918	0	0	0	0	73,918	61,601	135,519
Brevard	0	0	997,435	0	0	8,775	0	1,006,210	0	1,006,210
Broward	0	6,657,067	1,778,921	0	0	0	0	8,435,988	964,792	9,400,780
Calhoun	0	0	214,663	0	0	0	0	214,663	0	214,663
Charlotte	0	0	239,486	0	0	0	0	239,486	0	239,486
Citrus	0	0	331,568	0	0	0	0	331,568	192,082	523,650
Clay	164,664	0	243,195	0	0	0	0	407,859	0	407,859
Collier	0	765,224	239,572	0	0	0	0	1,004,796	156,705	1,161,501
Columbia	0	0	266,215	0	0	0	0	266,215	8,000	274,215
Desoto	43,364	0	111,985	0	0	0	0	155,349	0	155,349
Dixie	0	0	151,470	0	0	0	0	151,470	0	151,470
Duval	0	2,341,264	217,750	0	0	0	0	2,559,014	0	2,559,014
Escambia	0	603,607	667,703	0	0	0	0	1,271,310	0	1,271,310
Flagler	0	0	514,629	0	0	0	0	514,629	0	514,629
Franklin	0	0	30,406	0	0	0	0	30,406	0	30,406
Gadsden	245,918	0	343,630	0	0	0	0	589,548	0	589,548
Gilchrist	0	0	87,496	0	0	0	0	87,496	0	87,496
Glades	0	0	21,494	0	0	0	0	21,494	0	21,494
Gulf	0	0	285,219	0	0	0	0	285,219	0	285,219
Hamilton	0	0	88,738	0	0	0	0	88,738	0	88,738
Hardee	0	0	40,004	0	0	0	0	40,004	30,303	70,307
Hendry	0	0	53,933	0	0	0	0	53,933	0	53,933
Hernando	0	0	156,842	0	0	0	0	156,842	309,945	466,787
Highlands	0	0	560,053	0	0	0	0	560,053	79,100	639,153
Hillsboroug	0	0	828,457	0	14,777	0	0	843,234	1,966,521	2,809,755
Holmes	0	0	139,498	0	0	0	0	139,498	0	139,498
Indian River	0	231,893	104,341	0	0	0	0	336,234	60,864	397,098
Jackson	0	0	573,801	0	0	0	0	573,801	0	573,801
Jefferson	0	0	280,783	0	0	0	0	280,783	0	280,783
Lafayette	0	0	72,944	0	0	0	0	72,944	0	72,944
Lake	6,865	164,787	659,149	0	0	0	0	830,801	585,280	1,416,081

FY20/21 Summary of Vehicle Information

County	CTC/Operator Miles								CC Paratransit Miles	System Total Miles
	Deviated Fixed Route	ADA	Paratransit	TNC	Taxi	School Board (School Bus)	Volunteers	Total		
Lee	0	0	204,017	0	0	0	0	204,017	373,134	577,151
Leon	42,835	512,247	212,289	0	65,827	0	0	833,198	0	833,198
Levy	0	0	281,162	0	0	0	0	281,162	0	281,162
Liberty	0	0	167,020	0	0	0	0	167,020	0	167,020
Madison	8,016	0	165,145	0	0	0	0	173,161	0	173,161
Manatee	0	352,857	568,437	0	0	0	0	921,294	138,137	1,059,431
Marion	39,915	120,141	844,566	0	0	0	0	1,004,622	62,361	1,066,983
Martin	0	0	142,581	0	0	0	0	142,581	181,963	324,544
Miami-	1	0	0	0	0	0	0	1	1,485,925	1,485,926
Monroe	0	0	154,214	0	0	0	0	154,214	185,615	339,829
Nassau	120,758	0	259,973	0	0	0	0	380,731	0	380,731
Okaloosa	1,484	0	503,716	0	0	0	0	505,200	0	505,200
Okeechobe	0	0	80,008	0	0	0	0	80,008	0	80,008
Orange	245,322	1,672,814	761,434	2,989	22,984	0	0	2,705,543	479,907	3,185,450
Osceola	122,634	469,033	209,455	525	328	0	0	801,975	101,253	903,228
Palm Beach	0	7,996,471	1,192,789	0	0	0	0	9,189,260	0	9,189,260
Pasco	0	14,492	312,924	0	0	0	0	327,416	278,191	605,607
Pinellas	0	0	912,513	96,192	56,168	0	0	1,064,873	243,881	1,308,754
Polk	61,962	423,098	169,977	0	0	0	0	655,037	164,059	819,096
Putnam	351,675	0	117,225	0	0	0	12,900	481,800	0	481,800
Saint Johns	551,517	0	344,753	0	0	0	0	896,270	0	896,270
Saint Lucie	0	0	498,465	0	0	0	0	498,465	280,232	778,697
Santa Rosa	0	0	176,848	0	0	0	0	176,848	0	176,848
Sarasota	0	1,213,059	1,410,606	0	0	0	0	2,623,665	64,831	2,688,496
Seminole	93,789	491,041	171,913	812	3,232	0	0	760,787	140,467	901,254
Sumter	17,866	0	347,451	0	0	0	0	365,317	0	365,317
Suwannee	0	0	67,610	0	0	0	0	67,610	3,987	71,597
Taylor	35,969	0	125,302	0	0	0	0	161,271	0	161,271
Union	0	0	79,720	0	0	0	0	79,720	0	79,720
Volusia	0	0	1,326,993	0	0	0	0	1,326,993	33,003	1,359,996
Wakulla	0	0	211,535	0	0	0	0	211,535	0	211,535
Walton	57,819	0	227,818	0	0	0	0	285,637	0	285,637
Washingto	0	0	178,013	0	0	0	0	178,013	0	178,013
TOTAL	2,293,86	24,491,18	23,519,325	100,518	163,316	8,775	12,900	50,589,8	8,637,967	59,227,85

FY20/21 Summary of Vehicle Information

County	Roadcalls			Accidents			Wheelchair Accessible Vehicles			Number of Vehicles		
	CTC/Op	CC	Total	CTC/Op	CC	Total	CTC/Op	CC	Total	CTC/Op	CC	Total
Alachua	15	0	15	5	0	5	36	0	36	39	0	39
Baker	9	0	9	1	0	1	28	0	28	28	0	28
Bay	2	4	6	2	0	2	0	4	4	18	8	26
Bradford	3	0	3	0	0	0	7	7	14	7	8	15
Brevard	23	0	23	4	0	4	98	0	98	165	0	165
Broward	40	16	56	21	4	25	293	119	412	337	249	586
Calhoun	1	0	1	0	0	0	7	0	7	15	0	15
Charlotte	12	0	12	3	0	3	33	0	33	39	0	39
Citrus	3	5	8	1	0	1	29	0	29	29	42	71
Clay	6	0	6	0	0	0	28	0	28	28	0	28
Collier	13	1	14	4	0	4	35	1	36	35	9	44
Columbia	0	2	2	0	0	0	14	4	18	18	4	22
Desoto	8	0	8	0	0	0	6	0	6	15	0	15
Dixie	1	0	1	2	0	2	9	0	9	9	0	9
Duval	40	0	40	0	0	0	98	0	98	98	0	98
Escambia	23	0	23	8	0	8	35	0	35	35	0	35
Flagler	0	0	0	0	0	0	30	0	30	33	0	33
Franklin	0	0	0	0	0	0	7	0	7	9	0	9
Gadsden	10	0	10	0	0	0	16	0	16	19	0	19
Gilchrist	0	0	0	0	0	0	9	0	9	9	0	9
Glades	0	0	0	0	0	0	1	0	1	1	0	1
Gulf	0	0	0	0	0	0	8	0	8	14	0	14
Hamilton	0	0	0	0	0	0	5	0	5	6	0	6
Hardee	1	0	1	0	0	0	4	3	7	4	9	13
Hendry	0	0	0	0	0	0	3	0	3	3	0	3
Hernando	0	5	5	0	4	4	11	6	17	11	34	45
Highlands	16	0	16	0	0	0	24	7	31	24	15	39
Hillsborough	55	255	310	7	42	49	66	124	190	71	245	316
Holmes	0	0	0	0	0	0	8	0	8	12	0	12
Indian River	3	0	3	0	0	0	52	6	58	58	25	83
Jackson	4	0	4	0	0	0	9	0	9	12	0	12
Jefferson	3	0	3	0	0	0	10	0	10	11	0	11
Lafayette	0	0	0	0	0	0	5	0	5	5	0	5
Lake	85	4	89	11	0	11	43	11	54	45	79	124

FY20/21 Summary of Vehicle Information

County	Roadcalls			Accidents			Wheelchair Accessible Vehicles			Number of Vehicles		
	CTC/Op	CC	Total	CTC/Op	CC	Total	CTC/Op	CC	Total	CTC/Op	CC	Total
Lee	0	3	3	10	0	10	55	3,195	3,250	55	78	133
Leon	73	0	73	1	0	1	58	0	58	123	0	123
Levy	10	0	10	0	0	0	16	0	16	17	0	17
Liberty	2	0	2	0	0	0	8	0	8	17	0	17
Madison	8	0	8	0	0	0	8	0	8	8	0	8
Manatee	33	0	33	8	1	9	39	25	64	39	35	74
Marion	8	0	8	2	0	2	50	5	55	50	19	69
Martin	4	1	5	0	0	0	32	8	40	75	26	101
Miami-Dade	0	43	43	0	11	11	0	169	169	0	385	385
Monroe	7	5	12	0	3	3	3	23	26	20	40	60
Nassau	0	0	0	0	0	0	25	0	25	25	0	25
Okaloosa	0	0	0	0	0	0	30	0	30	32	0	32
Okeechobee	4	0	4	1	0	1	4	0	4	4	0	4
Orange	104	46	150	37	2	39	107	34	141	107	120	227
Osceola	9	2	11	10	1	11	29	12	41	29	18	47
Palm Beach	1,044	0	1,044	95	0	95	302	0	302	331	0	331
Pasco	0	2	2	5	0	5	16	2	18	16	32	48
Pinellas	225	9	234	28	1	29	112	24	136	229	87	316
Polk	62	1	63	5	0	5	85	16	101	85	45	130
Putnam	6	0	6	0	0	0	20	0	20	26	0	26
Saint Johns	7	0	7	1	0	1	38	0	38	39	0	39
Saint Lucie	96	1	97	11	1	12	54	48	102	54	85	139
Santa Rosa	0	0	0	0	0	0	9	0	9	12	0	12
Sarasota	42	0	42	17	0	17	53	16	69	53	17	70
Seminole	7	15	22	1	0	1	36	10	46	36	27	63
Sumter	0	0	0	0	0	0	21	0	21	21	0	21
Suwannee	0	0	0	0	0	0	3	0	3	4	7	11
Taylor	1	0	1	0	0	0	10	0	10	10	0	10
Union	0	0	0	0	0	0	6	0	6	7	0	7
Volusia	73	2	75	8	0	8	73	19	92	74	42	116
Wakulla	0	0	0	0	0	0	9	0	9	11	0	11
Walton	1	0	1	2	0	2	13	0	13	20	0	20
Washington	1	0	1	0	0	0	9	0	9	13	0	13
TOTAL	2,203	422	2,625	311	70	381	2,400	3,898	6,298	2,904	1,790	4,694

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2020-21 Revenue Summary

FY20/21 Revenue Summary

County	AHCA	APD	CTD	DEO	DCF	DOE	DOEA	DOH
Alachua	\$0	\$0	\$543,037	\$0	\$0	\$0	\$23,173	\$0
Baker	\$80,543	\$0	\$336,933	\$0	\$0	\$0	\$0	\$0
Bay	\$2,282	\$137,842	\$391,200	\$0	\$0	\$0	\$10,656	\$0
Bradford	\$123,813	\$118,106	\$173,817	\$0	\$0	\$0	\$0	\$0
Brevard	\$0	\$20,892	\$1,182,157	\$0	\$0	\$3,603	\$7,188	\$0
Broward	\$278,421	\$470,632	\$3,187,239	\$0	\$61,036	\$214,130	\$658,841	\$0
Calhoun	\$186,954	\$0	\$174,967	\$0	\$0	\$0	\$901	\$0
Charlotte	\$0	\$0	\$424,223	\$0	\$0	\$0	\$0	\$0
Citrus	\$0	\$328,319	\$449,397	\$0	\$0	\$0	\$0	\$0
Clay	\$0	\$0	\$551,720	\$0	\$0	\$0	\$0	\$0
Collier	\$0	\$267,215	\$805,151	\$0	\$0	\$0	\$7,376	\$0
Columbia	\$0	\$45,749	\$407,078	\$0	\$0	\$0	\$3,442	\$0
Desoto	\$0	\$0	\$157,046	\$0	\$0	\$0	\$0	\$0
Dixie	\$97,726	\$0	\$135,824	\$0	\$0	\$0	\$0	\$0
Duval	\$0	\$0	\$1,179,254	\$0	\$0	\$0	\$0	\$0
Escambia	\$0	\$0	\$691,171	\$0	\$0	\$7,260	\$29,299	\$0
Flagler	\$0	\$0	\$818,024	\$0	\$0	\$0	\$86,000	\$0
Franklin	\$60,965	\$0	\$294,455	\$0	\$0	\$0	\$0	\$0
Gadsden	\$114,791	\$0	\$420,929	\$0	\$0	\$519	\$0	\$278
Gilchrist	\$59,537	\$0	\$97,433	\$0	\$0	\$0	\$0	\$0
Glades	\$0	\$0	\$58,356	\$0	\$0	\$0	\$0	\$0
Gulf	\$46,228	\$17,945	\$198,930	\$0	\$0	\$0	\$3,856	\$0
Hamilton	\$0	\$15,250	\$135,692	\$0	\$0	\$0	\$0	\$196
Hardee	\$0	\$144,970	\$54,351	\$0	\$0	\$0	\$0	\$0
Hendry	\$0	\$0	\$158,464	\$0	\$0	\$0	\$0	\$0
Hernando	\$0	\$340,826	\$470,191	\$6,807	\$0	\$0	\$0	\$0
Highlands	\$0	\$118,670	\$741,762	\$0	\$0	\$0	\$0	\$0
Hillsborough	\$425,157	\$754,692	\$1,968,762	\$0	\$322,534	\$0	\$0	\$0
Holmes	\$1,053	\$17,528	\$214,528	\$0	\$0	\$0	\$0	\$0
Indian River	\$0	\$121,869	\$417,346	\$0	\$0	\$0	\$0	\$0
Jackson	\$591,124	\$49,047	\$519,517	\$0	\$0	\$0	\$13,568	\$0
Jefferson	\$52,999	\$20,957	\$299,532	\$0	\$0	\$0	\$0	\$312
Lafayette	\$23,468	\$0	\$97,649	\$0	\$0	\$0	\$0	\$0
Lake	\$323,684	\$297,068	\$709,098	\$0	\$0	\$0	\$0	\$0

FY20/21 Revenue Summary

County	AHCA	APD	CTD	DEO	DCF	DOE	DOEA	DOH
Lee	\$25,921	\$19,233	\$743,882	\$0	\$0	\$0	\$0	\$0
Leon	\$0	\$26,324	\$437,779	\$0	\$0	\$0	\$0	\$0
Levy	\$166	\$25,773	\$416,452	\$0	\$0	\$0	\$0	\$0
Liberty	\$67,993	\$0	\$233,582	\$0	\$0	\$0	\$3,000	\$0
Madison	\$22,936	\$13,427	\$320,961	\$0	\$0	\$0	\$0	\$185
Manatee	\$0	\$289,034	\$494,030	\$0	\$0	\$0	\$4,302	\$0
Marion	\$0	\$480,758	\$796,483	\$0	\$0	\$0	\$0	\$0
Martin	\$0	\$153,185	\$578,425	\$0	\$0	\$0	\$0	\$0
Miami-Dade	\$492,297	\$980,426	\$3,275,618	\$0	\$889,827	\$78,875	\$112,092	\$0
Monroe	\$283,594	\$0	\$339,244	\$0	\$48,477	\$0	\$0	\$0
Nassau	\$0	\$0	\$316,018	\$0	\$0	\$0	\$18,691	\$0
Okaloosa	\$111,119	\$0	\$485,638	\$0	\$0	\$63	\$7,510	\$0
Okeechobee	\$0	\$0	\$98,093	\$0	\$0	\$0	\$0	\$0
Orange	\$1,047,505	\$428,343	\$3,272,871	\$0	\$0	\$0	\$208,938	\$0
Osceola	\$0	\$152,789	\$930,292	\$1,894	\$0	\$0	\$4,259	\$0
Palm Beach	\$0	\$0	\$2,848,195	\$0	\$0	\$0	\$0	\$0
Pasco	\$0	\$291,242	\$648,550	\$0	\$0	\$0	\$274,476	\$0
Pinellas	\$135,465	\$622,697	\$2,319,523	\$0	\$346,262	\$21,315	\$286,746	\$234,573
Polk	\$49,235	\$286,687	\$1,072,407	\$0	\$31,622	\$38,569	\$22,524	\$20,740
Putnam	\$0	\$167,257	\$477,532	\$0	\$0	\$0	\$0	\$0
Saint Johns	\$0	\$0	\$613,347	\$0	\$0	\$0	\$0	\$0
Saint Lucie	\$11,200	\$267,309	\$1,417,602	\$0	\$21,017	\$0	\$18,877	\$1,240
Santa Rosa	\$0	\$37,531	\$381,210	\$0	\$0	\$0	\$0	\$0
Sarasota	\$17,939	\$0	\$972,853	\$0	\$0	\$0	\$0	\$0
Seminole	\$13,449	\$29,036	\$955,540	\$0	\$0	\$0	\$408,761	\$0
Sumter	\$0	\$0	\$416,543	\$0	\$0	\$0	\$0	\$0
Suwannee	\$0	\$66,562	\$103,385	\$0	\$0	\$0	\$0	\$65
Taylor	\$36,086	\$5,510	\$396,314	\$0	\$0	\$0	\$0	\$226
Union	\$64,917	\$0	\$86,714	\$0	\$0	\$0	\$0	\$0
Volusia	\$0	\$1,008	\$1,223,573	\$0	\$0	\$3,555	\$0	\$0
Wakulla	\$23,373	\$0	\$259,879	\$0	\$0	\$519	\$0	\$0
Walton	\$0	\$5,340	\$324,020	\$0	\$0	\$0	\$16,985	\$0
Washington	\$0	\$40,319	\$314,145	\$0	\$0	\$0	\$0	\$90
TOTAL	\$4,871,940	\$7,677,367	\$46,035,933	\$8,701	\$1,720,775	\$368,408	\$2,231,461	\$257,905

FY20/21 Revenue Summary

County	DJJ	FDOT	Local Government	Local Non Government	Other Fed/State Programs	Total Revenue	Revenue By Provider Type		Total Revenue by Provider Type
							CTC/Op Revenue	CC Revenue	
Alachua	\$0	\$0	\$1,396,483	\$79,492	\$0	\$2,042,185	\$2,042,185	\$0	\$2,042,185
Baker	\$0	\$594,455	\$88,550	\$166,257	\$12,958	\$1,279,696	\$1,279,696	\$0	\$1,279,696
Bay	\$0	\$281,237	\$0	\$20,874	\$326,317	\$1,170,408	\$833,435	\$336,973	\$1,170,408
Bradford	\$0	\$502,326	\$0	\$19,313	\$0	\$937,375	\$819,269	\$118,106	\$937,375
Brevard	\$0	\$4,921,768	\$423,090	\$224,437	\$0	\$6,783,135	\$6,783,135	\$0	\$6,783,135
Broward	\$0	\$0	\$21,022,243	\$844,474	\$282,828	\$27,019,84	\$22,417,716	\$4,602,128	\$27,019,844
Calhoun	\$0	\$232,009	\$17,075	\$12,198	\$32,500	\$656,604	\$656,604	\$0	\$656,604
Charlotte	\$0	\$180,146	\$355,643	\$0	\$0	\$960,012	\$960,012	\$0	\$960,012
Citrus	\$0	\$1,498,869	\$177,533	\$2,309	\$0	\$2,456,427	\$1,962,873	\$493,554	\$2,456,427
Clay	\$0	\$0	\$886,610	\$31,685	\$0	\$1,470,015	\$1,470,015	\$0	\$1,470,015
Collier	\$0	\$548,863	\$1,039,839	\$240,254	\$1,886,255	\$4,794,953	\$4,122,339	\$672,614	\$4,794,953
Columbia	\$0	\$563,373	\$64,881	\$33,217	\$22,643	\$1,140,383	\$1,136,559	\$3,824	\$1,140,383
Desoto	\$0	\$416,168	\$14,921	\$0	\$0	\$588,135	\$588,135	\$0	\$588,135
Dixie	\$0	\$351,977	\$0	\$15,192	\$0	\$600,719	\$600,719	\$0	\$600,719
Duval	\$0	\$2,399	\$11,891,937	\$625,872	\$0	\$13,699,46	\$13,699,462	\$0	\$13,699,462
Escambia	\$0	\$1,985,283	\$709,192	\$146,511	\$0	\$3,568,716	\$3,568,716	\$0	\$3,568,716
Flagler	\$0	\$515,391	\$206,812	\$38,564	\$0	\$1,664,791	\$1,664,791	\$0	\$1,664,791
Franklin	\$0	\$136,252	\$10,079	\$3,333	\$0	\$505,084	\$505,084	\$0	\$505,084
Gadsden	\$0	\$798,518	\$329,246	\$83,053	\$0	\$1,747,334	\$1,747,334	\$0	\$1,747,334
Gilchrist	\$0	\$343,730	\$0	\$10,826	\$0	\$511,526	\$511,526	\$0	\$511,526
Glades	\$0	\$0	\$4,778	\$0	\$0	\$63,134	\$63,134	\$0	\$63,134
Gulf	\$0	\$245,186	\$20,172	\$14,067	\$5,384	\$551,768	\$551,768	\$0	\$551,768
Hamilton	\$0	\$187,791	\$12,884	\$16,061	\$7,548	\$375,422	\$375,422	\$0	\$375,422
Hardee	\$0	\$150,634	\$5,138	\$0	\$0	\$355,093	\$210,123	\$144,970	\$355,093
Hendry	\$0	\$0	\$45,164	\$0	\$0	\$203,628	\$203,628	\$0	\$203,628
Hernando	\$0	\$450,452	\$0	\$35,847	\$0	\$1,304,123	\$714,562	\$589,561	\$1,304,123
Highlands	\$0	\$980,197	\$59,982	\$1,628	\$0	\$1,902,239	\$1,706,464	\$195,775	\$1,902,239
Hillsborough	\$17,147	\$5,098,096	\$8,148,173	\$739,467	\$388,947	\$17,862,97	\$7,056,051	\$10,806,924	\$17,862,975
Holmes	\$0	\$388,988	\$500	\$16,170	\$15,268	\$654,035	\$654,035	\$0	\$654,035
Indian River	\$0	\$970,735	\$273,692	\$513,230	\$0	\$2,296,872	\$1,664,078	\$632,794	\$2,296,872
Jackson	\$0	\$936,667	\$10,032	\$51,740	\$0	\$2,171,695	\$2,171,695	\$0	\$2,171,695
Jefferson	\$0	\$553,840	\$0	\$26,536	\$0	\$954,176	\$954,176	\$0	\$954,176
Lafayette	\$0	\$239,184	\$0	\$10,850	\$0	\$371,151	\$371,151	\$0	\$371,151
Lake	\$0	\$2,763,395	\$545,035	\$407,653	\$0	\$5,045,933	\$4,237,465	\$808,468	\$5,045,933

FY20/21 Revenue Summary

County	DJJ	FDOT	Local Government	Local Non Government	Other Fed/State Programs	Total Revenue	Revenue By Provider Type		Total Revenue by Provider Type
							CTC/Op Revenue	CC Revenue	
Lee	\$0	\$1,363,550	\$143,407	\$97,232	\$145,445	\$2,538,670	\$821,270	\$1,717,400	\$2,538,670
Leon	\$0	\$347,292	\$716,109	\$180,493	\$0	\$1,707,997	\$1,707,997	\$0	\$1,707,997
Levy	\$0	\$611,643	\$164	\$66,301	\$0	\$1,120,499	\$1,120,499	\$0	\$1,120,499
Liberty	\$0	\$163,974	\$58,740	\$0	\$0	\$527,289	\$527,289	\$0	\$527,289
Madison	\$0	\$508,583	\$16,780	\$18,431	\$0	\$901,303	\$901,303	\$0	\$901,303
Manatee	\$0	\$705,492	\$3,002,003	\$469,054	\$0	\$4,963,915	\$4,283,366	\$680,549	\$4,963,915
Marion	\$0	\$1,494,223	\$398,967	\$87,392	\$0	\$3,257,823	\$3,188,739	\$69,084	\$3,257,823
Martin	\$0	\$22,005	\$83,334	\$224,926	\$0	\$1,061,875	\$683,764	\$378,111	\$1,061,875
Miami-Dade	\$0	\$897,086	\$118,207	\$2,842,818	\$1,020,093	\$10,707,339	\$3,319,609	\$7,387,730	\$10,707,339
Monroe	\$0	\$0	\$1,109,424	\$19,250	\$0	\$1,799,989	\$384,718	\$1,415,271	\$1,799,989
Nassau	\$0	\$119,839	\$10,700	\$59,844	\$826,532	\$1,351,624	\$1,351,624	\$0	\$1,351,624
Okaloosa	\$0	\$1,651,633	\$65,798	\$108,274	\$0	\$2,430,035	\$2,430,035	\$0	\$2,430,035
Okeechobee	\$0	\$327,161	\$9,217	\$0	\$0	\$434,471	\$434,471	\$0	\$434,471
Orange	\$0	\$0	\$14,437,666	\$1,422,845	\$7,337,125	\$28,155,293	\$26,349,825	\$1,805,468	\$28,155,293
Osceola	\$0	\$931	\$3,431,627	\$418,785	\$2,028,581	\$6,969,158	\$6,714,260	\$254,898	\$6,969,158
Palm Beach	\$0	\$0	\$16,530,163	\$1,516,569	\$3,603,541	\$24,498,468	\$24,498,468	\$0	\$24,498,468
Pasco	\$0	\$263,387	\$74,520	\$140,903	\$891,577	\$2,584,655	\$1,938,389	\$646,266	\$2,584,655
Pinellas	\$0	\$555,553	\$6,151,220	\$390,356	\$911,704	\$11,975,414	\$10,540,249	\$1,435,165	\$11,975,414
Polk	\$54,540	\$1,869,034	\$1,510,136	\$571,862	\$43,203	\$5,570,559	\$4,728,930	\$841,629	\$5,570,559
Putnam	\$0	\$1,702,813	\$44,000	\$34,792	\$54,264	\$2,480,658	\$2,480,658	\$0	\$2,480,658
Saint Johns	\$0	\$2,493,896	\$276,489	\$118,577	\$0	\$3,502,309	\$3,502,309	\$0	\$3,502,309
Saint Lucie	\$0	\$1,155,830	\$972,452	\$311,083	\$113,784	\$4,290,394	\$3,188,831	\$1,101,563	\$4,290,394
Santa Rosa	\$0	\$225,615	\$18,000	\$14,548	\$7,060	\$683,964	\$683,964	\$0	\$683,964
Sarasota	\$0	\$687,450	\$1,829,548	\$97,765	\$1,813,884	\$5,419,439	\$5,254,370	\$165,069	\$5,419,439
Seminole	\$0	\$0	\$3,796,022	\$569,089	\$2,514,595	\$8,286,492	\$7,706,398	\$580,094	\$8,286,492
Sumter	\$0	\$194,668	\$396,868	\$3,700	\$0	\$1,011,779	\$1,011,779	\$0	\$1,011,779
Suwannee	\$0	\$143,079	\$39,914	\$9,288	\$5,751	\$368,044	\$313,101	\$54,943	\$368,044
Taylor	\$0	\$466,447	\$46,410	\$16,634	\$0	\$967,627	\$967,627	\$0	\$967,627
Union	\$0	\$332,460	\$0	\$10,659	\$0	\$494,750	\$494,750	\$0	\$494,750
Volusia	\$0	\$6,182,615	\$116,213	\$1,284,769	\$0	\$8,811,733	\$8,783,559	\$28,174	\$8,811,733
Wakulla	\$0	\$172,993	\$34,550	\$19,326	\$0	\$510,640	\$510,640	\$0	\$510,640
Walton	\$0	\$526,132	\$39,476	\$129,919	\$12,155	\$1,054,027	\$1,054,027	\$0	\$1,054,027
Washington	\$0	\$573,353	\$7,075	\$22,320	\$5,803	\$963,105	\$963,105	\$0	\$963,105
TOTAL	\$71,687	\$52,596,666	\$103,244,883	\$15,708,914	\$24,315,745	\$259,110,385	\$221,143,280	\$37,967,105	\$259,110,385

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2020-21 Expense Summary

FY20/21 Expense Summary

County	Expense Sources						
	Labor	Fringe Benefits	Services	Materials & Supplies	Utilities	Insurance	Taxes
Alachua	\$1,126,895	\$31,718	\$104,635	\$303,519	\$54,979	\$267,263	\$2,646
Baker	\$459,534	\$98,901	\$65,897	\$189,395	\$26,723	\$88,301	\$714
Bay	\$254,319	\$94,021	\$42,993	\$29,986	\$49,707	\$44,318	\$0
Bradford	\$250,532	\$127,286	\$17,925	\$50,086	\$62,596	\$82,750	\$1,166
Brevard	\$1,481,799	\$334,308	\$1,523,510	\$429,930	\$24,192	\$74,982	\$0
Broward	\$14,740,375	\$2,244,647	\$2,898,052	\$1,305,385	\$776,784	\$2,655,406	\$613,179
Calhoun	\$347,878	\$84,667	\$23,573	\$51,380	\$15,169	\$37,523	\$0
Charlotte	\$200,241	\$117,616	\$490,857	\$46,564	\$33,525	\$8,202	\$0
Citrus	\$1,061,023	\$359,260	\$125,473	\$319,138	\$148,095	\$28,552	\$141,293
Clay	\$0	\$0	\$0	\$113,979	\$0	\$0	\$0
Collier	\$465,096	\$143,004	\$3,504,324	\$522,198	\$53,000	\$28,498	\$9,341
Columbia	\$511,218	\$223,158	\$61,547	\$115,215	\$26,933	\$40,751	\$76
Desoto	\$36,040	\$17,021	\$4,008	\$13,133	\$5,902	\$14,333	\$3,968
Dixie	\$150,686	\$75,807	\$12,848	\$54,976	\$11,059	\$21,199	\$543
Duval	\$1,397,142	\$716,170	\$392,366	\$1,257,122	\$11,246	\$3,483	\$0
Escambia	\$22,762	\$7,587	\$0	\$173,887	\$0	\$66,667	\$0
Flagler	\$867,645	\$394,270	\$146,234	\$152,547	\$16,802	\$20,793	\$0
Franklin	\$162,088	\$26,709	\$17,987	\$31,816	\$6,079	\$32,091	\$17
Gadsden	\$630,723	\$203,603	\$69,490	\$169,999	\$16,051	\$149,402	\$482
Gilchrist	\$127,975	\$61,616	\$12,371	\$46,845	\$9,470	\$20,636	\$317
Glades	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Gulf	\$277,451	\$47,040	\$25,544	\$44,263	\$8,639	\$48,369	\$220
Hamilton	\$170,091	\$74,262	\$20,516	\$38,382	\$8,970	\$12,927	\$25
Hardee	\$80,968	\$20,993	\$30,171	\$11,912	\$5,888	\$22,502	\$1,674
Hendry	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Hernando	\$427,355	\$131,673	\$15,435	\$257,343	\$27,869	\$121,533	\$0
Highlands	\$278,893	\$76,417	\$64,133	\$68,993	\$22,207	\$44,378	\$13,334
Hillsborough	\$8,784,026	\$3,449,978	\$1,648,100	\$1,083,751	\$191,028	\$922,670	\$1,730
Holmes	\$224,801	\$63,000	\$16,886	\$73,669	\$14,891	\$66,785	\$175
Indian River	\$931,935	\$172,905	\$291,334	\$237,217	\$33,545	\$137,294	\$11,371
Jackson	\$799,777	\$255,693	\$41,402	\$174,341	\$33,855	\$131,897	\$451
Jefferson	\$315,308	\$142,461	\$32,617	\$77,977	\$10,765	\$61,063	\$238
Lafayette	\$97,019	\$42,077	\$7,541	\$34,978	\$6,664	\$17,762	\$271
Lake	\$480,532	\$74,957	\$963,190	\$502,361	\$7,653	\$195,680	\$2,507

FY20/21 Expense Summary

County	Expense Sources						
	Labor	Fringe Benefits	Services	Materials & Supplies	Utilities	Insurance	Taxes
Lee	\$1,163,998	\$414,220	\$155,414	\$366,064	\$22,232	\$73,645	\$8,159
Leon	\$533,704	\$241,334	\$6,851	\$38,966	\$0	\$0	\$0
Levy	\$416,243	\$183,902	\$22,904	\$104,084	\$9,592	\$0	\$0
Liberty	\$212,883	\$98,704	\$0	\$41,905	\$18,516	\$30,978	\$0
Madison	\$302,067	\$129,865	\$36,119	\$65,507	\$8,379	\$55,753	\$246
Manatee	\$2,438,497	\$932,985	\$609,948	\$248,046	\$36,504	\$257,289	\$1,494
Marion	\$1,685,441	\$523,053	\$9,645	\$531,960	\$23,452	\$41,252	\$388,201
Martin	\$254,113	\$47,312	\$69,024	\$35,444	\$6,002	\$88,457	\$2,459
Miami-Dade	\$4,001,350	\$1,071,773	\$505,692	\$840,432	\$111,613	\$1,766,960	\$39,025
Monroe	\$734,121	\$237,189	\$103,773	\$177,116	\$23,078	\$274,108	\$58
Nassau	\$558,505	\$0	\$38,485	\$245,264	\$3,284	\$90,751	\$386
Okaloosa	\$198,725	\$21,642	\$0	\$217,188	\$21,535	\$5,420	\$0
Okeechobee	\$26,623	\$12,573	\$2,961	\$9,701	\$4,360	\$10,588	\$2,931
Orange	\$2,560,149	\$576,239	\$473,426	\$1,264,245	\$50,481	\$259,934	\$76,396
Osceola	\$554,502	\$155,514	\$112,507	\$342,132	\$17,149	\$41,463	\$20,544
Palm Beach	\$3,348,792	\$2,019,878	\$39,347	\$23,249	\$219,347	\$0	\$0
Pasco	\$963,646	\$306,540	\$307,419	\$538,799	\$28,847	\$109,249	\$17
Pinellas	\$5,365,643	\$919,571	\$1,306,677	\$1,015,179	\$131,552	\$994,152	\$11,799
Polk	\$2,843,381	\$1,300,375	\$298,027	\$636,279	\$68,261	\$78,378	\$13,899
Putnam	\$980,512	\$225,372	\$161,675	\$238,127	\$48,321	\$402,526	\$4,581
Saint Johns	\$1,871,358	\$303,167	\$16,705	\$464,965	\$36,866	\$464,774	\$0
Saint Lucie	\$549,629	\$78,959	\$61,697	\$136,771	\$7,220	\$164,883	\$337
Santa Rosa	\$318,971	\$75,139	\$11,630	\$159,046	\$23,853	\$72,829	\$9
Sarasota	\$363,335	\$217,438	\$270,771	\$87,806	\$9,103	\$155,164	\$2,857
Seminole	\$700,981	\$241,151	\$184,731	\$440,261	\$29,126	\$61,937	\$25,472
Sumter	\$44,052	\$5,270	\$0	\$3,400	\$0	\$11,665	\$0
Suwannee	\$148,688	\$61,666	\$25,235	\$38,754	\$6,834	\$19,432	\$19
Taylor	\$284,855	\$119,218	\$40,188	\$70,855	\$9,191	\$56,109	\$278
Union	\$106,837	\$67,769	\$10,628	\$74,782	\$12,222	\$28,806	\$412
Volusia	\$3,168,476	\$1,532,429	\$170,740	\$1,284,978	\$36,643	\$55,050	\$0
Wakulla	\$195,616	\$13,772	\$30,760	\$68,075	\$11,614	\$49,884	\$39,688
Walton	\$384,216	\$117,366	\$15,514	\$129,047	\$28,999	\$130,906	\$229
Washington	\$245,950	\$65,956	\$9,186	\$126,156	\$21,982	\$73,639	\$190
TOTAL	\$74,687,986	\$22,230,166	\$17,778,638	\$18,046,870	\$2,806,444	\$11,393,991	\$1,445,424

FY20/21 Expense Summary

County	Expense Sources					
	Miscellaneous	Interest	Leases & Rentals	Capital Purchases	Contributed Services	Allocated Indirect Expenses
Alachua	\$12,363	\$12,729	\$108,329	\$31,283	\$0	\$99,582
Baker	\$5,842	\$0	\$7,476	\$86,881	\$0	\$0
Bay	\$1,999	\$0	\$2,241	\$68,800	\$0	\$97,233
Bradford	\$863	\$0	\$12,532	\$75,958	\$19,313	\$0
Brevard	\$5,330	\$0	\$4,126	\$0	\$0	\$693,486
Broward	\$450,707	\$797	\$607,894	\$185,910	\$31,322	\$231,428
Calhoun	\$493	\$0	\$0	\$4,061	\$0	\$0
Charlotte	\$1,814	\$0	\$5,267	\$22,759	\$0	\$33,167
Citrus	\$30,246	\$0	\$0	\$278,575	\$0	\$64,352
Clay	\$6,056	\$0	\$0	\$0	\$0	\$0
Collier	\$14,988	\$0	\$7,003	\$584,406	\$0	\$158,386
Columbia	\$74,972	\$0	\$2,398	\$15,528	\$0	\$0
Desoto	\$261	\$1,052	\$4,537	\$0	\$2,340	\$36,890
Dixie	\$1,293	\$0	\$0	\$82,018	\$15,092	\$0
Duval	\$6,225	\$0	\$0	\$0	\$0	\$3,884,522
Escambia	\$0	\$0	\$0	\$0	\$0	\$0
Flagler	\$0	\$0	\$18,678	\$47,822	\$0	\$0
Franklin	\$1,833	\$0	\$5,641	\$115,078	\$0	\$0
Gadsden	\$27,105	\$3,000	\$40,517	\$256,200	\$0	\$0
Gilchrist	\$1,032	\$0	\$0	\$79,770	\$10,826	\$0
Glades	\$0	\$0	\$0	\$0	\$0	\$0
Gulf	\$2,769	\$0	\$9,679	\$0	\$6,418	\$0
Hamilton	\$24,991	\$0	\$799	\$5,176	\$0	\$0
Hardee	\$93	\$376	\$1,621	\$0	\$836	\$17,770
Hendry	\$0	\$0	\$0	\$0	\$0	\$0
Hernando	\$25,558	\$5,560	\$0	\$223,212	\$0	\$63,642
Highlands	\$1,654	\$3,054	\$13,209	\$0	\$7,988	\$161,847
Hillsborough	\$47,612	\$501	\$973	\$1,072,168	\$0	\$81,142
Holmes	\$28,041	\$0	\$0	\$77,586	\$0	\$0
Indian River	\$23,612	\$11,070	\$785	\$0	\$0	\$0
Jackson	\$30,868	\$0	\$12,859	\$108,456	\$0	\$236,322
Jefferson	\$12,916	\$1,273	\$13,292	\$252,664	\$0	\$0
Lafayette	\$734	\$0	\$0	\$76,120	\$10,850	\$0
Lake	\$1,480	\$12,600	\$0	\$854,592	\$32,640	\$0

FY20/21 Expense Summary

County	Expense Sources					
	Miscellaneous	Interest	Leases & Rentals	Capital Purchases	Contributed Services	Allocated Indirect Expenses
Lee	\$43,630	\$0	\$0	\$249,651	\$0	\$6,830
Leon	\$0	\$0	\$0	\$0	\$0	\$0
Levy	\$804	\$0	\$0	\$82,746	\$0	\$0
Liberty	\$0	\$0	\$10,560	\$30,794	\$0	\$0
Madison	\$9,075	\$1,273	\$12,916	\$307,655	\$0	\$0
Manatee	\$44,548	\$0	\$6,949	\$88,510	\$0	\$298,541
Marion	\$827	\$0	\$236	\$65,516	\$0	\$0
Martin	\$7,353	\$0	\$204	\$73,242	\$0	\$65,578
Miami-Dade	\$88,556	\$34,950	\$354,971	\$915,891	\$290,870	\$147,040
Monroe	\$274,412	\$0	\$3,769	\$0	\$0	\$94,258
Nassau	\$136	\$0	\$0	\$0	\$0	\$303,447
Okaloosa	\$0	\$0	\$0	\$0	\$0	\$0
Okeechobee	\$192	\$777	\$3,350	\$0	\$1,728	\$27,251
Orange	\$6,273	\$1,980	\$282,899	\$122,020	\$0	\$102,507
Osceola	\$446	\$0	\$66,223	\$0	\$0	\$25,444
Palm Beach	\$165,281	\$0	\$0	\$0	\$0	\$0
Pasco	\$5,060	\$997	\$0	\$105,794	\$0	\$206,193
Pinellas	\$333,527	\$2,259	\$45,108	\$917,683	\$13,327	\$379,533
Polk	\$37,261	\$4,790	\$0	\$80,926	\$0	\$11,887
Putnam	\$38,700	\$0	\$17,684	\$58,681	\$0	\$0
Saint Johns	\$24,071	\$0	\$0	\$0	\$0	\$381,829
Saint Lucie	\$18,790	\$0	\$42,569	\$602,443	\$0	\$0
Santa Rosa	\$36,160	\$0	\$7,515	\$0	\$0	\$0
Sarasota	\$11,313	\$0	\$0	\$323,237	\$0	\$331
Seminole	\$4,104	\$58,212	\$43,024	\$1,254	\$66,137	\$15,412
Sumter	\$0	\$0	\$0	\$31,419	\$0	\$0
Suwannee	\$19,041	\$0	\$609	\$12,917	\$0	\$0
Taylor	\$11,055	\$1,455	\$12,057	\$239,690	\$0	\$0
Union	\$610	\$0	\$0	\$75,849	\$9,635	\$0
Volusia	\$0	\$0	\$0	\$335,097	\$0	\$872,464
Wakulla	\$0	\$0	\$2,285	\$69,101	\$0	\$0
Walton	\$30,366	\$0	\$0	\$87,914	\$36,401	\$0
Washington	\$32,607	\$0	\$0	\$312,082	\$0	\$0
TOTAL	\$2,087,948	\$158,705	\$1,792,784	\$9,795,135	\$555,723	\$8,798,314

FY20/21 Expense Summary

County	Purchased Transportation Services					Total Expenses	Expenses by Provider Type		Total Expenses by Provider Type
	Bus Pass	School Board	TNC	Taxi	Contracted Services		CTC/Op Expenses	CC Expenses	
Alachua	\$0	\$0	\$0	\$0	\$0	\$2,155,941	\$2,155,941	\$0	\$2,155,941
Baker	\$0	\$0	\$0	\$0	\$0	\$1,029,664	\$1,029,664	\$0	\$1,029,664
Bay	\$0	\$0	\$0	\$0	\$640,155	\$1,325,772	\$969,101	\$356,671	\$1,325,772
Bradford	\$0	\$0	\$0	\$0	\$0	\$701,007	\$558,954	\$142,053	\$701,007
Brevard	\$4,541	\$0	\$0	\$0	\$0	\$4,576,204	\$4,576,204	\$0	\$4,576,204
Broward	\$44,720	\$0	\$0	\$0	\$0	\$26,786,606	\$22,367,829	\$4,418,777	\$26,786,606
Calhoun	\$0	\$0	\$0	\$0	\$0	\$564,744	\$564,744	\$0	\$564,744
Charlotte	\$0	\$0	\$0	\$0	\$0	\$960,012	\$960,012	\$0	\$960,012
Citrus	\$0	\$0	\$0	\$0	\$0	\$2,556,007	\$1,962,873	\$593,134	\$2,556,007
Clay	\$0	\$0	\$0	\$0	\$552,031	\$672,066	\$672,066	\$0	\$672,066
Collier	\$0	\$0	\$0	\$0	\$0	\$5,490,244	\$4,754,560	\$735,684	\$5,490,244
Columbia	\$0	\$0	\$0	\$0	\$0	\$1,071,796	\$1,068,408	\$3,388	\$1,071,796
Desoto	\$0	\$0	\$0	\$0	\$450,691	\$590,176	\$590,176	\$0	\$590,176
Dixie	\$0	\$0	\$0	\$0	\$0	\$425,521	\$425,521	\$0	\$425,521
Duval	\$0	\$0	\$0	\$0	\$6,031,186	\$13,699,462	\$13,699,462	\$0	\$13,699,462
Escambia	\$0	\$0	\$0	\$0	\$3,297,813	\$3,568,716	\$3,568,716	\$0	\$3,568,716
Flagler	\$0	\$0	\$0	\$0	\$0	\$1,664,791	\$1,664,791	\$0	\$1,664,791
Franklin	\$0	\$0	\$0	\$0	\$0	\$399,339	\$399,339	\$0	\$399,339
Gadsden	\$0	\$0	\$0	\$0	\$0	\$1,566,572	\$1,566,572	\$0	\$1,566,572
Gilchrist	\$0	\$0	\$0	\$0	\$0	\$370,858	\$370,858	\$0	\$370,858
Glades	\$0	\$0	\$0	\$0	\$63,133	\$63,133	\$63,133	\$0	\$63,133
Gulf	\$0	\$0	\$0	\$0	\$0	\$470,392	\$470,392	\$0	\$470,392
Hamilton	\$0	\$0	\$0	\$0	\$0	\$356,139	\$356,139	\$0	\$356,139
Hardee	\$0	\$0	\$0	\$0	\$161,018	\$355,822	\$210,852	\$144,970	\$355,822
Hendry	\$0	\$0	\$0	\$0	\$203,628	\$203,628	\$203,628	\$0	\$203,628
Hernando	\$0	\$0	\$0	\$0	\$0	\$1,299,180	\$709,619	\$589,561	\$1,299,180
Highlands	\$0	\$0	\$0	\$0	\$1,307,671	\$2,063,778	\$1,712,385	\$351,393	\$2,063,778
Hillsborough	\$553,901	\$0	\$0	\$25,373	\$0	\$17,862,953	\$7,056,051	\$10,806,902	\$17,862,953
Holmes	\$0	\$0	\$0	\$0	\$17,037	\$582,871	\$582,871	\$0	\$582,871
Indian River	\$0	\$0	\$0	\$0	\$313,684	\$2,164,752	\$1,645,175	\$519,577	\$2,164,752
Jackson	\$0	\$0	\$0	\$0	\$0	\$1,825,921	\$1,825,921	\$0	\$1,825,921
Jefferson	\$0	\$0	\$0	\$0	\$0	\$920,574	\$920,574	\$0	\$920,574
Lafayette	\$0	\$0	\$0	\$0	\$0	\$294,016	\$294,016	\$0	\$294,016
Lake	\$0	\$0	\$0	\$0	\$1,919,835	\$5,048,027	\$4,239,559	\$808,468	\$5,048,027

FY20/21 Expense Summary

County	Purchased Transportation Services					Total Expenses	Expenses by Provider Type		Total Expenses by Provider Type
	Bus Pass	School Board	TNC	Taxi	Contracted Services		CTC/Op Expenses	CC Expenses	
Lee	\$0	\$0	\$0	\$0	\$0	\$2,503,843	\$760,013	\$1,743,830	\$2,503,843
Leon	\$10,336	\$0	\$0	\$134,767	\$742,039	\$1,707,997	\$1,707,997	\$0	\$1,707,997
Levy	\$0	\$0	\$0	\$0	\$0	\$820,275	\$820,275	\$0	\$820,275
Liberty	\$0	\$0	\$0	\$0	\$0	\$444,340	\$444,340	\$0	\$444,340
Madison	\$0	\$0	\$0	\$0	\$0	\$928,855	\$928,855	\$0	\$928,855
Manatee	\$600	\$0	\$0	\$0	\$0	\$4,963,911	\$4,283,366	\$680,545	\$4,963,911
Marion	\$0	\$0	\$0	\$0	\$0	\$3,269,583	\$2,959,695	\$309,888	\$3,269,583
Martin	\$0	\$0	\$0	\$0	\$357,473	\$1,006,661	\$633,692	\$372,969	\$1,006,661
Miami-Dade	\$4,027	\$0	\$0	\$0	\$0	\$10,173,150	\$340,968	\$9,832,182	\$10,173,150
Monroe	\$375	\$0	\$0	\$0	\$0	\$1,922,257	\$454,296	\$1,467,961	\$1,922,257
Nassau	\$0	\$0	\$0	\$0	\$111,366	\$1,351,624	\$1,351,624	\$0	\$1,351,624
Okaloosa	\$0	\$0	\$0	\$0	\$1,965,515	\$2,430,025	\$2,430,025	\$0	\$2,430,025
Okeechobee	\$0	\$0	\$0	\$0	\$332,937	\$435,972	\$435,972	\$0	\$435,972
Orange	\$47,895	\$0	\$7,170	\$171,462	\$14,550,330	\$20,553,406	\$17,579,254	\$2,974,152	\$20,553,406
Osceola	\$13,133	\$0	\$900	\$909	\$3,989,607	\$5,340,473	\$4,772,948	\$567,525	\$5,340,473
Palm Beach	\$579,803	\$0	\$0	\$0	\$29,005,945	\$35,401,642	\$35,401,642	\$0	\$35,401,642
Pasco	\$11,995	\$0	\$0	\$0	\$0	\$2,584,556	\$1,938,290	\$646,266	\$2,584,556
Pinellas	\$0	\$0	\$195,321	\$137,618	\$0	\$11,768,949	\$10,325,199	\$1,443,750	\$11,768,949
Polk	\$245,000	\$0	\$0	\$0	\$0	\$5,618,464	\$4,728,930	\$889,534	\$5,618,464
Putnam	\$0	\$0	\$0	\$0	\$0	\$2,176,179	\$2,176,179	\$0	\$2,176,179
Saint Johns	\$0	\$0	\$0	\$0	\$0	\$3,563,735	\$3,563,735	\$0	\$3,563,735
Saint Lucie	\$0	\$0	\$741,722	\$474,680	\$1,405,000	\$4,284,700	\$3,182,723	\$1,101,977	\$4,284,700
Santa Rosa	\$0	\$0	\$0	\$0	\$0	\$705,152	\$705,152	\$0	\$705,152
Sarasota	\$0	\$0	\$0	\$0	\$4,397,590	\$5,838,945	\$5,254,522	\$584,423	\$5,838,945
Seminole	\$16,223	\$0	\$1,860	\$26,965	\$4,928,337	\$6,845,187	\$5,922,585	\$922,602	\$6,845,187
Sumter	\$0	\$0	\$0	\$0	\$975,479	\$1,071,285	\$1,071,285	\$0	\$1,071,285
Suwannee	\$0	\$0	\$0	\$0	\$0	\$333,195	\$271,342	\$61,853	\$333,195
Taylor	\$0	\$0	\$0	\$0	\$0	\$844,951	\$844,951	\$0	\$844,951
Union	\$0	\$0	\$0	\$0	\$0	\$387,550	\$387,550	\$0	\$387,550
Volusia	\$0	\$0	\$0	\$0	\$1,355,856	\$8,811,733	\$8,783,559	\$28,174	\$8,811,733
Wakulla	\$0	\$0	\$0	\$0	\$0	\$480,795	\$480,795	\$0	\$480,795
Walton	\$0	\$0	\$0	\$0	\$0	\$960,958	\$960,958	\$0	\$960,958
Washington	\$0	\$0	\$0	\$0	\$4,590	\$892,338	\$892,338	\$0	\$892,338
TOTAL	\$1,532,549	\$0	\$946,973	\$971,774	\$79,079,946	\$254,109,370	\$211,011,161	\$43,098,209	\$254,109,370

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2020-21 Performance Measures

FY20/21 Performance Measures

County	Cost Per Trip	Cost Per Paratransit Trip	Cost Per Paratransit Mile	Cost Per Total Mile	Average Trip Per Passenger	Local Funding of System	Accidents per 100,000 Miles	Miles Between Roadcalls
Alachua	42.37	42.37	3.32	3.32	44.29	0.72	0.77	43,327
Baker	47.49	47.49	3.12	3.12	37.97	0.20	0.30	36,614
Bay	32.56	32.56	4.61	4.61	47.57	0.02	0.70	47,923
Bradford	37.08	37.08	5.17	5.17	34.75	0.02	0	45,173
Brevard	8.52	28.52	4.58	4.55	55.07	0.10	0.40	43,748
Broward	44.50	45.12	2.84	2.85	68.45	0.81	0.27	167,871
Calhoun	58.29	58.29	2.63	2.63	23.52	0.04	0	214,663
Charlotte	36.02	36.02	4.01	4.01	27.73	0.37	1.25	19,957
Citrus	30.37	30.37	4.88	4.88	75.95	0.07	0.19	65,456
Clay	28.94	28.94	1.65	1.65	84.77	0.62	0	67,976
Collier	48.33	48.33	4.73	4.73	69.18	0.27	0.34	82,964
Columbia	68.64	68.64	3.91	3.91	75.07	0.09	0	137,108
Desoto	45.14	45.14	3.80	3.80	71.06	0.03	0	19,419
Dixie	97.26	97.26	2.81	2.81	15.51	0.03	1.32	151,470
Duval	66.65	66.65	5.35	5.35	71.32	0.91	0	63,975
Escambia	39.01	39.01	2.81	2.81	89.42	0.24	0.63	55,274
Flagler	33.47	33.47	3.23	3.23	13.63	0.15	0	0
Franklin	145.58	145.58	13.13	13.13	27.16	0.03	0	0
Gadsden	30.24	30.24	2.66	2.66	34.50	0.24	0	58,955
Gilchrist	102.70	102.70	4.24	4.24	19.84	0.02	0	0
Glades	92.03	92.03	2.94	2.94	7.15	0.08	0	0
Gulf	37.26	37.26	1.65	1.65	43.84	0.06	0	0
Hamilton	57.98	57.98	4.01	4.01	122.84	0.08	0	0
Hardee	29.87	29.87	5.06	5.06	85.70	0.01	0	70,307
Hendry	94.10	94.10	3.78	3.78	9.45	0.22	0	0
Hernando	22.46	22.46	2.78	2.78	73.04	0.03	0.86	93,357
Highlands	39.27	39.27	3.23	3.23	22.23	0.03	0	39,947
Hillsborough	45.60	71.02	6.18	6.36	26.07	0.50	1.74	9,064
Holmes	64.04	64.04	4.18	4.18	23.52	0.03	0	0
Indian River	37.57	37.57	5.45	5.45	18.15	0.34	0	132,366
Jackson	66.56	66.56	3.18	3.18	22.23	0.03	0	143,450
Jefferson	87.74	87.74	3.28	3.28	54.65	0.03	0	93,594
Lafayette	135.80	135.80	4.03	4.03	28.49	0.03	0	0
Lake	38.61	38.61	3.56	3.56	79.48	0.19	0.78	15,911

FY20/21 Performance Measures

County	Cost Per Trip	Cost Per Paratransit Trip	Cost Per Paratransit Mile	Cost Per Total Mile	Average Trip Per Passenger	Local Funding of System	Accidents per 100,000 Miles	Miles Between Roadcalls
Lee	48.87	48.87	4.34	4.34	51.86	0.09	1.73	192,384
Leon	20.52	24.70	2.04	2.05	73.09	0.52	0.12	11,414
Levy	41.52	41.52	2.92	2.92	75.12	0.06	0	28,116
Liberty	59.40	59.40	2.66	2.66	30.66	0.11	0	83,510
Madison	104.88	104.88	5.36	5.36	28.94	0.04	0	21,645
Manatee	63.45	63.62	4.68	4.69	61.89	0.70	0.85	32,104
Marion	39.46	39.46	3.06	3.06	56.36	0.15	0.19	133,373
Martin	17.67	17.67	3.10	3.10	120.22	0.29	0	64,909
Miami-Dade	22.80	32.73	6.84	6.85	17.32	0.28	0.74	34,556
Monroe	56.04	56.03	5.66	5.66	45.19	0.63	0.88	28,319
Nassau	44.15	44.15	3.55	3.55	39.20	0.05	0	0
Okaloosa	58.97	58.97	4.81	4.81	80.96	0.07	0	0
Okeechobee	51.35	51.35	5.45	5.45	53.06	0.02	1.25	20,002
Orange	39.18	52.17	6.43	6.45	39.54	0.56	1.22	21,236
Osceola	37.33	49.41	5.90	5.91	43.30	0.55	1.22	82,112
Palm Beach	39.29	63.86	3.79	3.85	118.92	0.74	1.03	8,802
Pasco	23.65	27.35	4.25	4.27	111.17	0.08	0.83	302,804
Pinellas	26.41	26.93	9.89	8.99	26.31	0.55	2.22	5,593
Polk	16.57	58.76	6.56	6.86	120.83	0.37	0.61	13,002
Putnam	43.23	44.89	4.52	4.52	98.32	0.03	0	80,300
Saint Johns	31.35	31.35	3.98	3.98	14.50	0.11	0.11	128,039
Saint Lucie	39.40	31.50	3.94	5.50	13.41	0.30	1.54	8,028
Santa Rosa	42.77	42.77	3.99	3.99	70.15	0.05	0	0
Sarasota	41.20	41.20	2.17	2.17	50.84	0.36	0.63	64,012
Seminole	38.51	51.05	7.58	7.60	40.59	0.53	0.11	40,966
Sumter	29.11	29.11	2.93	2.93	114.28	0.40	0	0
Suwannee	25.40	25.40	4.65	4.65	184.77	0.13	0	0
Taylor	78.82	78.82	5.24	5.24	23.46	0.07	0	161,271
Union	134.57	134.57	4.86	4.86	16.46	0.02	0	0
Volusia	42.60	45.90	6.48	6.48	52.44	0.16	0.59	18,133
Wakulla	44.73	44.73	2.27	2.27	29.61	0.11	0	0
Walton	43.68	43.68	3.36	3.36	38.80	0.16	0.70	285,637
Washington	73.76	73.76	5.01	5.01	32.18	0.03	0	178,013

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2020-21 Other Reported Data

FY20/21 Other Reported Data

County	CTC / Transportation Operator UDPHC	Coordination Contractor UDPHC	Total UDPHC	Unmet Trip Requests	Passenger No Shows	Complaints	Commendations
Alachua	1,149	0	1,149	4	2,668	10	59
Baker	571	0	571	100	424	0	0
Bay	753	103	856	0	0	0	0
Bradford	507	37	544	0	570	0	0
Brevard	9,752	0	9,752	3	4,414	2	20
Broward	5,334	3,460	8,794	0	51,705	1,669	494
Calhoun	412	0	412	0	58	0	0
Charlotte	961	0	961	472	605	16	0
Citrus	934	174	1,108	127	889	9	8
Clay	274	0	274	0	473	5	0
Collier	1,483	159	1,642	10	4,880	27	4
Columbia	183	25	208	0	650	0	4
Desoto	184	0	184	52	45	0	0
Dixie	282	0	282	0	205	0	0
Duval	2,882	0	2,882	0	11,756	590	166
Escambia	1,023	0	1,023	449	331	21	79
Flagler	3,650	0	3,650	368	1,841	14	0
Franklin	101	0	101	0	174	0	0
Gadsden	1,502	0	1,502	0	1,088	3	1
Gilchrist	182	0	182	0	191	0	0
Glades	96	0	96	0	72	1	0
Gulf	288	0	288	0	668	0	0
Hamilton	50	0	50	0	316	0	0
Hardee	105	34	139	59	76	1	3
Hendry	229	0	229	0	241	0	2
Hernando	543	249	792	0	248	0	0
Highlands	783	1,581	2,364	170	1,011	2	13
Hillsborough	4,015	11,007	15,022	21	1,530	23	164
Holmes	387	0	387	6	13	0	0
Indian River	3,081	94	3,175	21	819	13	15
Jackson	1,234	0	1,234	14	494	8	0
Jefferson	192	0	192	0	135	0	2
Lafayette	76	0	76	0	220	0	0
Lake	906	739	1,645	0	1,601	5	15

FY20/21 Other Reported Data

County	CTC / Transportation Operator UDPHC	Coordination Contractor UDPHC	Total UDPHC	Unmet Trip Requests	Passenger No Shows	Complaints	Commendations
Lee	356	632	988	0	736	22	14
Leon	1,139	0	1,139	0	2,482	115	2
Levy	263	0	263	0	195	0	2
Liberty	244	0	244	1	99	1	1
Madison	306	0	306	2	109	0	1
Manatee	951	313	1,264	11	459	36	20
Marion	1,400	70	1,470	0	1,682	23	43
Martin	265	209	474	8	168	28	19
Miami-Dade	3,956	21,797	25,753	0	0	0	0
Monroe	154	605	759	5	10	2	2
Nassau	781	0	781	217	450	0	0
Okaloosa	509	0	509	1,257	4,506	9	3
Okeechobee	160	0	160	51	282	2	0
Orange	10,815	2,452	13,267	0	19,574	972	67
Osceola	3,105	199	3,304	0	3,826	231	19
Palm Beach	7,577	0	7,577	0	22,450	1,258	1,421
Pasco	586	397	983	0	1,437	7	34
Pinellas	11,319	5,616	16,935	0	0	0	0
Polk	1,815	991	2,806	6	438	162	21
Putnam	512	0	512	1	0	3	5
Saint Johns	7,841	0	7,841	0	513	9	11
Saint Lucie	4,381	3,728	8,109	5,762	4,484	3	45
Santa Rosa	235	0	235	7	40	0	0
Sarasota	2,455	333	2,788	0	3,811	28	4
Seminole	4,013	367	4,380	0	4,079	205	22
Sumter	322	0	322	0	603	0	0
Suwannee	56	15	71	0	128	3	3
Taylor	457	0	457	1	85	0	4
Union	175	0	175	0	81	0	0
Volusia	3,363	581	3,944	0	769	67	121
Wakulla	363	0	363	41	61	0	0
Walton	567	0	567	69	114	0	1
Washington	376	0	376	34	54	1	0
TOTAL	114,921	55,967	170,888	9,349	164,136	5,606	2,934

Florida Commission for the



**Transportation
Disadvantaged**