Florida Commission for the

CTD

Transportation Disadvantaged

2018 Annual Performance Report

January 1, 2019

www.fdot.gov/ctd/

OUR MISSION

To ensure the coordination of transportation service that enhances access to employment, health care, education, and other life-sustaining activities for older adults, persons with disabilities, people with low incomes and at-risk children who are dependent on others for transportation.

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Florida Commission for the

CTA

**Transportation
Disadvantaged**

Rick Scott
Governor

Marion Hart Jr.
Chairperson

Dr. Phillip Stevens
Vice Chairperson

Steven Holmes
Executive Director

January 1, 2019

Honorable Rick Scott
Governor, State of Florida
The Capitol
Tallahassee, FL 32399-0001

Honorable Bill Galvano
President, Florida Senate
Suite 409, Capitol
Tallahassee, FL 32399-1100

Honorable José R. Oliva
Speaker, Florida House of Representatives
Suite 420, Capitol
Tallahassee, FL 32399-1300

Dear Governor, Mr. President and Mr. Speaker:

The Florida Commission for the Transportation Disadvantaged is pleased to submit the *2018 Annual Performance Report*, pursuant to Section 427.013(13), Florida Statutes.

As you know, transportation plays a critical role in providing access to employment, health care, education, and other life-sustaining activities for many Floridians who are older adults, persons with disabilities, or individuals with low incomes.

During Fiscal Year 2017-2018, over 313,000 Floridians used the Coordinated Transportation System to be productive citizens and actively participate in their local communities by taking over 22 million trips.

Highlights of the *2018 Annual Performance Report* include:

- Florida's Coordinated Transportation System reported revenues of $284 million, which generated 22.5 million trips for 313,134 people at an average cost of $12.62 per trip and $24.14 per paratransit trip.

- The Coordinated Transportation System increased life-sustaining trips by 59 percent to about 2.7 million trips.

- The largest contributors of revenue to the Coordinated System were local governments. Local governments contributed $118 million, which is 43 percent of all revenues in the Coordinated System.

The Coordinated Transportation System is a manifestation of the hard work and support of elected and appointed officials, transportation professionals, and local partners who dedicate themselves to serve those who are unable to serve themselves.

The Commission will continue to partner with community transportation coordinators, other local entities, state human service agencies and advocacy groups to enhance access to employment, health care, education, and other life-sustaining activities for older adults, persons with disabilities, or individuals with low incomes while increasing the efficiency and cost-effectiveness of the Coordinated Transportation System.

We look forward to working with each of you to improve the Coordinated Transportation System that is a lifeline for so many of Florida's most vulnerable persons.

Sincerely,

Marion Hart Jr.
Chairperson

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Jason Goldfield

Palm Beach County

"I rely on this service to transport me to and from work on a daily basis – I wouldn't be employed without it. I find the service to be beneficial and reliable means of transportation that I have come to depend on in my personal and professional life."

Coordinated Transportation System Organization
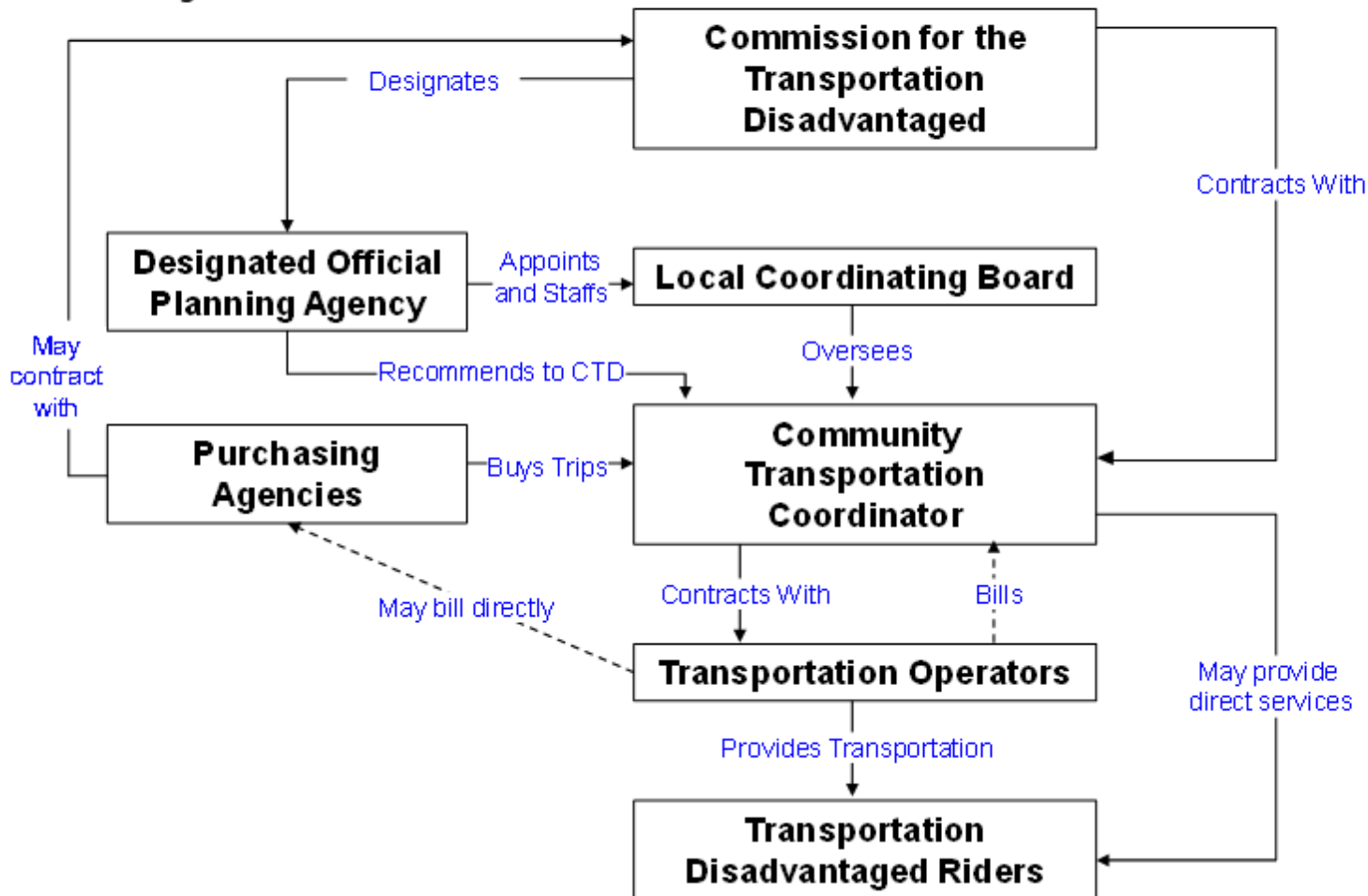
August Esche

Baker County

Mr. Esche is confined to a wheelchair and depends on transportation assistance to get to doctors' appointments. "I have been in a nursing home for three years, and this is my only means of transportation."

EXECUTIVE SUMMARY

Transportation plays a critical role in providing access to employment, health care, education, and other life-sustaining activities for many Floridians who are older adults, persons with disabilities, people with low incomes, or at-risk children.

The Commission for the Transportation Disadvantaged ensures the availability of efficient, cost-effective, and quality transportation services for transportation disadvantaged persons.

RIDERSHIP

In Fiscal Year 2017-18 the Coordinated Transportation System provided 22.5 million trips, which is a decrease of 121,000 trips from Fiscal Year 2016-17.

REVENUES

In Fiscal Year 2017-18, the Coordinated Transportation System had revenues of $274.5 million. Local Government is the largest contributor of revenues to the Coordinated Transportation System with revenues reaching $118 million.

TRIPS BY TYPE OF SERVICE

Over 11.8 million trips, 53% of all trips taken by older adults, persons with disabilities, people with low incomes and at-risk children within the Coordinated System, were on fixed route or deviated-fixed route systems. Many fixed route and deviated-fixed route systems use funds from the Coordinated System to subsidize the purchase of bus passes through various programs offered by transit authorities. Bus passes are the most cost-effective means of providing transportation for people who are in proximity to a fixed route and are able to ride a bus.

The remaining 47% of trips were provided by paratransit services at an average cost of $24.14 per trip. Paratransit services are the most expensive means of transportation for people served by the Coordinated Transportation System. Paratransit services are the predominant service in Florida's rural areas.

PURCHASERS OF TRIPS

The largest purchasers of trips from the Coordinating Transportation System were the Commission for the Transportation Disadvantaged and Local Government. These two organizations purchased 61% of all trips within the System. The Commission purchased over 10.6 million trips with funds from the Transportation Disadvantaged Trust Fund, which is an increase of half a million trips over the previous year.

The Coordinated Transportation System is a manifestation of the hard work and support of elected and appointed officials, transportation professionals, and local partners who dedicate themselves to serve those who are unable to serve themselves.

INTRODUCTION

The 2018 Annual Performance Report for the Florida Commission for the Transportation Disadvantaged is published to meet the statutory requirements outlined in Section 427.013(12), Florida Statutes, and covers the time period of July 1, 2017, to June 30, 2018.

This report provides an overview of the program and a summary of performance trends statewide. This information is compiled from each system's Annual Operating Report, thereby providing the Governor, Legislature, Commission, community transportation coordinators, planning agencies, local coordinating boards, state human service agencies, advocacy groups and others information about coordinated transportation services.

MISSION

To ensure the coordination of transportation services that enhance access to employment, health care, education, and other life-sustaining activities for older adults, persons with disabilities, people with low incomes and at-risk children who are dependent upon others for transportation.

PURPOSE OF THE COMMISSION

The Florida Legislature created the Commission for the Transportation Disadvantaged (Commission) in 1989 to coordinate the transportation services provided to the transportation disadvantaged.

The goal of this coordination is to ensure the cost-effective provision of transportation by qualified community transportation coordinators or transportation operators to those who are transportation disadvantaged.

The authority of the Commission derives from Chapter 427, Florida Statutes, and Chapter 41-2, Florida Administrative Code. The Commission also administers the Transportation Disadvantaged Trust Fund (TDTF), which provides funds for carrying out the statutory responsibilities of the Commission.

The Commission is an independent agency located within the Department of Transportation for administrative and fiscal purposes. Otherwise, the Commission operates independently, with rule making and budget authority. The Commission employs staff in Tallahassee to administer and monitor the statutory requirements for the program.

FLORIDIANS BEING SERVED

Florida's transportation disadvantaged are defined in Section 427.011(1), F.S., as those persons who because of physical or mental disability, income status, or age, are unable to transport themselves or to purchase transportation and are, therefore, dependent upon others to obtain access to health care, employment, education, shopping, social activities, or other life-sustaining activities, or children who are handicapped or high-risk as defined in s. 411.202, F.S.

COMMISSION MEMBERSHIP

According to Section 427.012(1), F.S., the Commission shall consist of seven (7) voting members all appointed by the Governor, including five (5) Business Community Members; two (2) members who have a disability and use the Transportation Disadvantaged System. One of these members must be over 65 years of age. In addition, the Secretary of Transportation, the Secretary of Children and Families, the Secretary of Elder Affairs, the Executive Director of the Department of Economic Opportunity, the Executive Director of the Department of Veterans' Affairs, the Secretary of the Agency for Health Care Administration, the Director of the Agency for Persons with Disabilities, and a county manager or administrator who is appointed by the Governor, or a senior management level of each, shall serve as ex officio non-voting advisors to the Commission. The

current members of the Commission are shown in the following table:

PROGRAM ORGANIZATION

Commission Membership	
Commissioners Voting Members	**Representing**
Chairman Marion Hart Jr.	The Business Community
Vice-Chairman Dr. Phillip Stevens	The Business Community
Rebecca "Becki" Forsell	Users with a Disability
Dr. Robin D. Tellez	The Business Community
Mike Willingham	The Business Community
Ex Officio Members	**Representing**
Eric Fenniman, Secretary Ed Coven, Designee	Department of Transportation
Cissy Proctor, Executive Director James Finch, Designee	Department of Economic Opportunity
Mike Carroll, Secretary Diane Harris, Designee	Department of Children and Families
Justin Senior, Secretary Erica Floyd-Thomas, Designee	Agency for Health Care Administration
Barbara Palmer, Director Kent Carroll, Designee	Agency for Persons with Disabilities
Jeffrey S. Bragg, Secretary Catherine Anne Avery, Designee	Department of Elder Affairs
Glenn Sutphin, Executive Director Dennis Latta, Designee	Department of Veterans' Affairs
** VACANT **	County Manager or Administrator

The Commission is the state-level policy board responsible for the oversight of the implementation of coordinated transportation disadvantaged services.

To assist with program implementation, the Commission contracts with a Community Transportation Coordinator (CTC) and planning agency in each county.

The local CTC is responsible for the actual arrangement and/or delivery of transportation services for transportation disadvantaged persons. The CTC, through a competitive procurement process, may contract with local transportation operators to provide transportation for transportation disadvantaged persons. During Fiscal Year 2017-2018, 312 qualified transportation operators carried out the provision of services.

The Local Coordinating Board (LCB), appointed and staffed by the planning agency, oversees and annually evaluates the CTC, which the Commission approves. Local Coordinating Boards also provide assistance to the CTCs by identifying local service needs and providing information, advice and direction to CTCs on the coordination of services. Each Local Coordinating Board is an advisory body to the CTC in its service area.

Membership of each Local Coordinating Board includes the Chairperson of the Board, who is an elected official; representatives from the Departments of Transportation, Children and Families, Education, Elder Affairs, and Agency for Health Care Administration; a person over sixty representing the elderly; a person with a disability representing persons with disabilities; two (2) citizen advocate representatives (one who must be a user of the system); a representative of the local public education system; a person who is recognized by the Florida Department of Veterans' Affairs, (representing the veterans of the county); a person who is recognized by the Florida Association for Community Action representing the economically disadvantaged; a representative of the local private for profit transportation industry; a representative for children at risk; a person representing the Regional Workforce Board; a representative of the local medical community; and where available, a representative of a local public transit system.

Mobility Enhancement Grant

The 2017 Florida Legislature authorized the Commission for the Transportation Disadvantaged to competitively award $1,750,000 of non-recurring funds for innovation and cost-effective grants to Community Transportation Coordinators. This was the second year these funds were made available. The Mobility Enhancement Grant projects must meet one or more of the following criteria:

1. enhance the access of older adults, persons with disabilities, and low-income individuals to healthcare, shopping, education, employment, public services, and recreation;
2. assist in the development, improvement, and use of transportation systems in non-urbanized areas;
3. promote the efficient coordination of services;
4. support inter-city bus transportation; or
5. encourage private transportation provider participation.

The Commission approved the following projects for FY 2017-18;

❖ MV Contract Transportation in Alachua County, continued to partner with the City of Gainesville through its GRACE Marketplace (homeless shelter) to provide reduced fare bus passes for the homeless clients they served.

❖ Suwannee River Economic Council (SREC) in Bradford County, provided "on-demand" service (within 30 minutes) to designated stops in the City of Starke for medical, pharmacy and shopping. Service was expanded in FY 2017-2018 to include north and west side of county (including City of Lawtey). SREC provided on-demand service (within 60 minutes) on Tuesdays. SREC expanded services to the south side of the county (including City of Hampton and Melrose Area) for on-demand service (within 60 minutes) on Thursdays.

❖ Suwannee River Economic Council in Dixie and Gilchrist Counties, provided on-demand service (within 60 minutes) to the Walmart in Chiefland (Levy Co) on Tuesdays and to Dixie County riders on Mondays.

❖ Suwannee Valley Transit Authority in Colombia County, provided "on-demand" service (within 30 minutes) to designated stops in the City of Lake City for medical, pharmacy and shopping.

❖ Mid-Florida Community Services in Hernando County, expanded their current service hours and days and added 3 connector stops to fixed route service.

❖ Central Florida Regional Transportation Authority (LYNX) in Orange, Osceola, and Seminole Counties, provided taxi vouchers to select TD riders to utilize taxi service to and from designated dialysis centers in each county. The intent is to reduce the wait time of dialysis patients to access transportation to and from treatment which may be extremely exhausting.

- ❖ Pinellas Suncoast Transit Authority in Pinellas County, partnered with Uber, United Taxi, and Care Ride to provide affordable, on-demand, door-to-door trips within 20 minutes of request to or from work outside of the fixed route service times. In addition, this grant would also fund limited urgent TD trips for medical purposes.
- ❖ St. Lucie County BOCC in St. Lucie County provide "after-hour" transportation services utilizing taxis, car services and rideshare providers to destinations within St Lucie County as well as adjacent counties.

The table below is a statewide summary of the Mobility Enhancement Grants.

NON-EMERGENCY MEDICAID TRANSPORTATION

There are tens of thousands of people statewide who depend upon their Medicaid coverage to provide transportation to and from essential medical services. Non-Emergency Medicaid Transportation (NEMT) services ensure access to medical care for those people who are either unable to drive, cannot afford to own or maintain a vehicle and do not have access to affordable transportation.

In Florida, the Agency for Health Care Administration (AHCA) administers the state's Medicaid program which consists of both mandated and optional programs to carry out its mission. Transportation is a federally mandated service.

In 2011, the Legislature created the Medicaid Managed Care Program which was completely implemented in February 2015 and changed how many individuals received their health care from the Florida Medicaid Program. Non-emergency transportation is now the responsibility of an individual's managed health care plan and is provided through brokers under contract with such health care plans.

Mobility Enhancement Grant Summary							
		FY 2016-17			FY 2017-18		
County	Community Transportation Coordinator	Bus Passes	Trips*	CTD Cost	Bus Passes	Trips*	CTD Cost
Alachua	MV Contract Transportation	2,244	0	$41,402	2,696	0	$49,741
Bradford	Suwannee River Economic Council	0	2,240	$47,517	0	1,850	$39,544
Columbia	Suwannee Valley Transit Authority	0	928	$17,947	0	2,511	$48,633
Dixie/Gilchrist	Suwannee River Economic Council	0	0	$0	0	342	$10,499
Hernando	Mid-Florida Community Services	0	2,885	$141,505		4,809	$186,294
Manatee	Manatee BOCC	465	0	$1,674	0	0	$0
Orange/Osceola/ Seminole	Central Florida Regional Transportation Authority (LYNX)	0	309	$5,562	0	17,500	$315,000
Pinellas	Pinellas Suncoast Transit Authority	0	24,769	$326,456	0	29,394	$507,000
St Lucie	St Lucie Co BOCC	0	0	$0	0	3,274	$75,282
	Total	2,709	31,131	$582,063	2,696	59,680	$1,231,993

*Estimated Number of Trips

Fiscal Year 2017-2018
Statewide Summary

County:	Florida Commission for the	Demographics	Number
CTC:	Transportation Disadvantaged		
Contact:	605 Suwannee Street, M-S 49	Statewide Population	20,984,400
	Tallahassee, FL 32399-0450		
	850.410.5700	Potential TD Population	8,866,128
	800.983.2435		
Website:	www.dot.state.fl.us/ctd	UDPHC	313,134

Florida Commission for the CTA Transportation Disadvantaged

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	10,481,518	11,278,146	11,150,598
Deviated FR	796,354	722,047	701,241
Ambulatory	8,431,669	8,735,836	8,964,908
Non-Ambulatory	1,742,608	1,799,586	1,651,336
Stretcher	2,591	1,639	1,092
School Board	167,398	99,396	45,678
TOTAL TRIPS	21,622,138	22,636,650	22,514,853

Vehicle Data	2016	2017	2018
Vehicle Miles	93,048,270	95,945,735	99,057,595
Revenue Miles	75,642,955	79,702,553	82,615,994
Roadcalls	2,404	2,154	2,592
Accidents	1,601	1,371	1,480
Vehicles	4,142	4,233	4,105
Driver Hours	6,859,501	7,557,309	7,133,971

Passenger Trips By Trip Purpose	2016	2017	2018
Medical	5,164,765	5,622,291	4,744,140
Employment	3,471,560	3,597,565	3,752,285
Ed/Train/DayCare	3,433,064	5,331,015	2,805,745
Nutritional	2,022,764	3,496,933	3,925,897
Life-Sustaining/Other	7,529,985	4,588,846	7,286,786
TOTAL TRIPS	21,622,138	22,636,650	22,514,853

Financial and General Data	2016	2017	2018
Expenses	$273,667,057	$280,061,013	$284,081,695
Revenues	$267,320,111	$285,399,016	$274,544,299
Commendations	5,428	4,144	5,064
Complaints	5,910	8,345	12,275
Passenger No-Shows	242,049	283,836	272,321
Unmet Trip Requests	726,932	1,947,023	1,345,805

Passenger Trips By Funding Source	2016	2017	2018
CTD	8,487,760	10,129,858	10,669,884
AHCA	839,705	779,017	574,430
APD	1,647,992	1,680,022	1,608,000
DOEA	797,485	855,943	611,331
DOE	202,449	287,305	228,920
Other	9,646,747	8,904,505	8,822,288
TOTAL TRIPS	21,622,138	22,636,650	22,514,853

Performance Measures	2016	2017	2018
Accidents per 100,000 Miles	1.72	1.43	1.49
Miles between Roadcalls	38,706	44,543	38,217
Avg. Trips per Driver Hour	1.62	1.50	1.59
Avg. Trips per Para Pass.	25.67	48.58	54.11
Cost per Trip	12.66	12.37	12.62
Cost per Paratransit Trip	23.19	23.61	24.14
Cost per Driver Hour	37.66	35.48	38.46
Cost per Total Mile	2.78	2.79	2.77

Florie Petty

St. Johns County

"I never thought the day would come when I couldn't drive – but it did. I am 91 years young and legally blind. I am so grateful to the Commission for the Transportation Disadvantaged and to the St. Johns County COA for taking me to the doctor and grocery shopping, and I am grateful to stay independent. I could not get along without you."

Fiscal Year 2017-2018

Statewide Data Tables

2017-18 CTC System Information

County	Operating Environment	Coordinators' Name	Organization Type	Network Type
Alachua	Urban	MV Transportation, Inc.	Private For-Profit	Sole Source
Baker	Rural	Baker County Council On Aging, Inc.	Private Non-Profit	Sole Source
Bay	Urban	Bay County Board of County Commissioners	County	Complete Brokerage
Bradford	Rural	Suwannee River Economic Council, Inc.	Private Non-Profit	Partial Brokerage
Brevard	Urban	Space Coast Area Transit	County	Partial Brokerage
Broward	Urban	Broward County	County	Partial Brokerage
Calhoun	Rural	Calhoun County Senior Citizens	Private Non-Profit	Sole Source
Charlotte	Urban	Charlotte County BOCC Transit Division	County	Partial Brokerage
Citrus	Rural	Citrus County Transit	County	Partial Brokerage
Clay	Rural	Clay County Council on Aging, Inc.	Private Non-Profit	Sole Source
Collier	Urban	Collier County Board of County Commissioners	County	Complete Brokerage
Columbia	Rural	Suwannee Valley Transit Authority	Public Transit Authority	Sole Source
Desoto	Rural	MV Contract Transportation, Inc.	Private For-Profit	Complete Brokerage
Dixie	Rural	Suwannee River Economic Council, Inc.	Private Non-Profit	Partial Brokerage
Duval	Urban	Jacksonville Transportation Authority	Public Transit Authority	Partial Brokerage
Escambia	Urban	Escambia County	County	Complete Brokerage
Flagler	Rural	Flagler County Public Transportation	County	Sole Source
Franklin	Rural	Gulf County Association for Retarded Citizens, Inc	Private Non-Profit	Sole Source
Gadsden	Rural	Big Bend Transit, Inc.	Private Non-Profit	Sole Source
Gilchrist	Rural	Suwannee River Economic Council, Inc.	Private Non-Profit	Partial Brokerage
Glades	Rural	Good Wheels, Inc.	Private Non-Profit	Sole Source
Gulf	Rural	Gulf County Association for Retarded Citizens, Inc	Private Non-Profit	Sole Source
Hamilton	Rural	Suwannee Valley Transit Authority	Public Transit Authority	Sole Source
Hardee	Rural	MV Contract Transportation	Private For-Profit	Complete Brokerage
Hendry	Rural	Good Wheels, Inc.	Private Non-Profit	Sole Source
Hernando	Rural	Mid Florida Community Services, Inc.	Private Non-Profit	Sole Source
Highlands	Rural	MV Contract Transportation, Inc.	Private For-Profit	Complete Brokerage
Hillsboroug	Urban	Hillsborough County BOCC	County	Partial Brokerage
Holmes	Rural	Tri-County Community Council, Inc.	Private Non-Profit	Partial Brokerage
Indian River	Urban	Senior Resource Association, Inc.	Private Non-Profit	Partial Brokerage
Jackson	Rural	Jackson Co. Trans. dba JTrans	Private Non-Profit	Sole Source
Jefferson	Rural	Big Bend Transit, Inc.	Private Non-Profit	Sole Source
Lafayette	Rural	Suwannee River Economic Council, Inc.	Private Non-Profit	Partial Brokerage
Lake	Rural	Lake County Board of County Commissioners	County	Complete Brokerage

Continued on the next page (CTC System Information 1 of 2)

2017-18 CTC System Information

County	Operating Environment	Coordinators' Name	Organization Type	Network Type
Lee	Urban	Good Wheels, Inc.	Private Non-Profit	Sole Source
Leon	Urban	StarMetro-City of Tallahassee	City Government	Partial Brokerage
Levy	Rural	Levy Board of County Commissioners	County	Sole Source
Liberty	Rural	Liberty County Transit	County	Sole Source
Madison	Rural	Big Bend Transit	Private Non-Profit	Sole Source
Manatee	Urban	Manatee County Area Transit	County	Partial Brokerage
Marion	Rural	Marion Senior Services, Inc.	Private Non-Profit	Partial Brokerage
Martin	Urban	Medical Transportation Management	Private For-Profit	Complete Brokerage
Miami-	Urban	Miami-Dade DTPW	County	Partial Brokerage
Monroe	Rural	Guidance/Care Center	Private Non-Profit	Partial Brokerage
Nassau	Rural	NASSAU COUNTY COUNCIL ON AGING, INC.	Private Non-Profit	Sole Source
Okaloosa	Urban	Okaloosa County BOCC	County	Complete Brokerage
Okeechobe	Rural	MV Contract Transportation, Inc.	Private For-Profit	Complete Brokerage
Orange	Urban	Central Florida Regional Transportation Authority	Public Transit Authority	Complete Brokerage
Osceola	Urban	Central Florida Regional Transportation Authority	Public Transit Authority	Complete Brokerage
Palm Beach	Urban	Palm Beach County	County	Partial Brokerage
Pasco	Urban	Pasco County Public Transportation	County	Partial Brokerage
Pinellas	Urban	Pinellas Suncoast Transit Authority	Public Transit Authority	Partial Brokerage
Polk	Urban	Lakeland Area Mass Transit/ Citrus Connection	Public Transit Authority	Partial Brokerage
Putnam	Rural	Ride Solution, Inc.	Private Non-Profit	Sole Source
Saint Johns	Rural	St. Johns County Council on Aging, Inc.	Private Non-Profit	Sole Source
Saint Lucie	Urban	St. Lucie County B.O.C.C.	County	Complete Brokerage
Santa Rosa	Rural	Tri-County Community Council, Inc.	Private Non-Profit	Partial Brokerage
Sarasota	Urban	Sarasota County Board of County Commissioners	County	Complete Brokerage
Seminole	Urban	Central Florida Regional Transportation Authority	Public Transit Authority	Complete Brokerage
Sumter	Rural	Board of Sumter County Commissioners	County	Complete Brokerage
Suwannee	Rural	Suwannee Valley Transit Authority	Public Transit Authority	Sole Source
Taylor	Rural	Big Bend Transit, Inc.	Private Non-Profit	Sole Source
Union	Rural	Suwannee River Economic Council, Inc.	Private Non-Profit	Partial Brokerage
Volusia	Urban	County of Volusia d/b/a VOTRAN	County	Partial Brokerage
Wakulla	Rural	Wakulla County Senior Citizens/Wakulla Transportat	Private Non-Profit	Sole Source
Walton	Rural	Tri-County Community Council, Inc.	Private Non-Profit	Partial Brokerage
Washington	Rural	Tri-County Community Council, Inc.	Private Non-Profit	Partial Brokerage
			Private Non-Profit- 30	
			Private For-Profit- 6	
			County- 21	
			Public Transit Authority- 9	Sole Source- 25
	Urban- 26		City Government- 1	Partial Brokerage- 26
By County	Rural- 41	Counties- 67	Other- 0	Complete Brokerage- 16

(CTC System Information 2 of 2)

2017-18 Trips by Trip Type

County	Daily Tickets	Weekly Passes	Monthly Passes	Deviated Fixed Route	Ambulatory
Alachua	0	0	2696	0	60,400
Baker	0	0	0	6,142	14,971
Bay	0	0	0	452	96,188
Bradford	0	0	0	0	22,497
Brevard	348,715	16,203	26,232	0	482,834
Broward	200	0	1,151,532	0	1,010,361
Calhoun	0	0	0	0	10,525
Charlotte	0	0	0	0	61,738
Citrus	0	0	0	45,041	105,543
Clay	0	0	0	42,842	73,231
Collier	0	0	0	0	91,435
Columbia	0	0	0	0	46,666
Desoto	0	0	0	0	5,965
Dixie	0	0	0	0	5,840
Duval	0	0	0	0	238,654
Escambia	0	0	0	0	73,165
Flagler	0	0	0	0	91,945
Franklin	0	0	0	0	4,630
Gadsden	0	0	0	53,774	48,269
Gilchrist	0	0	0	0	4,182
Glades	0	0	0	0	3,251
Gulf	0	0	0	0	19,273
Hamilton	0	0	0	0	10,527
Hardee	0	0	0	0	12,331
Hendry	0	0	0	0	17,695
Hernando	0	0	0	0	105,680
Highlands	0	0	0	0	62,668
Hillsborough	40,045	0	39,654	0	576,216
Holmes	0	0	0	0	26,023
Indian River	0	0	0	0	59,480
Jackson	0	0	0	2,458	36,615
Jefferson	0	0	0	0	15,878
Lafayette	0	0	0	0	3,664
Lake	0	0	0	522	124,507

2017-18 Trips by Trip Type

County	Daily Tickets	Weekly Passes	Monthly Passes	Deviated Fixed Route	Ambulatory
Lee	0	0	0	0	120,279
Leon	4,800	0	36,929	0	41,574
Levy	0	0	0	0	27,440
Liberty	0	0	0	0	26,527
Madison	0	0	0	561	14,611
Manatee	9,074	90	4,116	0	115,164
Marion	0	0	0	0	76,741
Martin	0	0	8	8	41,869
Miami-Dade	45,284	80,206	3,422,020	0	1,378,516
Monroe	1	0	804	0	43,654
Nassau	0	0	0	14,415	30,238
Okaloosa	0	0	-	0	74,737
Okeechobee	0	0	0	0	6,920
Orange	160,182	53,148	180,070	101,695	532,234
Osceola	38,754	12,858	43,565	24,604	128,766
Palm Beach	193	0	310,812	0	704,285
Pasco	0	0	27,195	0	147,421
Pinellas	0	134,252	3,607,983	0	672,174
Polk	352,642	1,019	84,525	0	136,970
Putnam	0	0	0	67,773	50687
Saint Johns	0	0	0	294,459	36,709
Saint Lucie	14,184	4,493	13,920	0	94,821
Santa Rosa	0	0	0	0	19,323
Sarasota	0	0	473,094	0	188,199
Seminole	59,422	19,716	66,800	37,726	197,442
Sumter	0	0	0	3,338	62,166
Suwannee	0	0	0	0	16,671
Taylor	0	0	0	5,431	9,473
Union	0	0	0	0	3,872
Volusia	97,264	24,537	141,361	0	277,836
Wakulla	0	0	0	0	11,634
Walton	0	0	0	0	38,865
Washington	0	0	0	0	14,243
TOTAL	**1,170,760**	**346,522**	**9,633,316**	**701,241**	**8,964,908**

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2017-18 Trips by Trip Type

County	Non Ambulatory	Stretcher	School Board	Total	Trips by Trans Operators	Trips by Coordination
Alachua	25,644	0	0	88,740	0	0
Baker	5,679	0	0	26,792	0	0
Bay	17,525	0	0	114,165	88,517	25,648
Bradford	3,781	0	0	26,278	0	11,009
Brevard	16,347	0	14,571	904,902	0	0
Broward	215,876	0	19,623	2,397,592	1,919,122	478,470
Calhoun	1,050	82	0	11,657	0	0
Charlotte	9,690	0	0	71,428	0	0
Citrus	10,676	0	0	161,260	0	88,922
Clay	15,098	0	0	131,171	0	0
Collier	18,188	0	0	109,623	103,178	6,445
Columbia	4,091	0	0	50,757	0	10,844
Desoto	1,629	0	0	7,594	7,594	0
Dixie	1,252	0	0	7,092	0	0
Duval	97,364	0	0	336,018	336,018	0
Escambia	24,739	0	0	97,904	97904	0
Flagler	16,230	0	0	108,175	0	0
Franklin	630	0	0	5,260	0	0
Gadsden	2,935	0	0	104,978	0	0
Gilchrist	1,170	57	0	5,409	0	0
Glades	1,139	0	0	4,390	0	135
Gulf	2,484	0	0	21,757	0	0
Hamilton	658	0	0	11,185	0	0
Hardee	4,384	0	0	16,715	5,549	11,166
Hendry	8,067	0	0	25,762	0	9,701
Hernando	8,434	0	0	114,114	0	93,471
Highlands	9,445	106	0	72,219	44,548	27,671
Hillsborough	78,405	0	0	734,320	0	503,171
Holmes	3,191	42	0	29,256	42	0
Indian River	15,619	0	0	75,099	1097	15,619
Jackson	4,977	23	0	44,073	0	0
Jefferson	1,201	0	0	17,079	0	0
Lafayette	610	0	0	4,274	0	0
Lake	28,188	0	0	153,217	84,938	68,279

2017-18 Trips by Trip Type

County	Non Ambulatory	Stretcher	School Board	Total	Trips by Trans Operators	Trips by Coordination
Lee	65,080	9	0	185,368	0	67720
Leon	8,504	0	0	91,807	50,078	41729
Levy	2,792	0	0	30,232	0	0
Liberty	1,997	0	0	28,524	0	0
Madison	3,298	0	0	18,470	0	0
Manatee	49,368	0	0	177,812	0	71,966
Marion	29,283	0	0	106,024	0	22,414
Martin	8,341	0	0	50,226	14,261	35,965
Miami-Dade	7,203	0	0	4,933,229	0	1,392,534
Monroe	5,404	52	0	49,915	6,391	40,062
Nassau	7,840	0	0	52,493	0	0
Okaloosa	21,305	0	0	96,042	96,042	0
Okeechobee	1,915	0	0	8,835	8,835	0
Orange	78,925	0	0	1,106,254	0	249,339
Osceola	19,095	0	0	267,642	0	60,324
Palm Beach	109,898	0	0	1,125,188	0	0
Pasco	12,696	0	10,294	197,606	16,448	98,489
Pinellas	183,142	0	0	4,597,551	689,845	165,471
Polk	51,279	0	0	626,435	0	92,844
Putnam	15,007	148	0	133,615	0	0
Saint Johns	17,926	547	0	349,641	0	0
Saint Lucie	111,753	0	0	239,171	163,614	75557
Santa Rosa	5,995	0	0	25,318	0	0
Sarasota	56,992	0	0	718,285	176,626	68,565
Seminole	29,279	0	0	410,385	0	92,497
Sumter	3,920	0	0	69,424	56,278	13,146
Suwannee	1,580	0	0	18,251	0	9,810
Taylor	2,329	0	0	17,233	0	0
Union	677	0	0	4,549	0	0
Volusia	69,216	0	1,190	611,404	100,940	51,494
Wakulla	1,300	5	0	12,939	0	0
Walton	5,273	0	0	44,138	466	0
Washington	6,328	21	0	20,592	21	0
TOTAL	**1,651,336**	**1,092**	**45,678**	**22,514,853**	**4,068,352**	**4,000,477**

(Passenger Trip by Trip Type page 4 of 4)

2017-18 Trips by Purpose

County	Medical	Employment	Education/Training	Nutritional	Life-Sustaining/Other	Total
Alachua	41,381	14,297	2,166	1,532	29,364	**88,740**
Baker	10,529	2,145	3,299	5,357	5,462	**26,792**
Bay	25,224	5,605	17,431	7,454	58,451	**114,165**
Bradford	12,251	0	8,225	1,434	4,368	**26,278**
Brevard	101,777	305,392	251,374	19,759	226,600	**904,902**
Broward	158,611	52,473	368,725	284,802	1,532,981	**2,397,592**
Calhoun	6,749	973	1,948	1,651	336	**11,657**
Charlotte	14,443	18,354	14,682	11,596	12,353	**71,428**
Citrus	25,540	13,014	56,479	19,899	46,328	**161,260**
Clay	18,975	45,247	34,399	18,128	14,422	**131,171**
Collier	50,069	12,874	4,097	13,868	28,715	**109,623**
Columbia	9,246	752	15,152	10,862	14,745	**50,757**
Desoto	6,516	694	0	5	379	**7,594**
Dixie	6,150	0	4	670	268	**7,092**
Duval	69,175	61,632	23,032	3,539	178,640	**336,018**
Escambia	40,172	41,214	4,358	2,745	9,415	**97,904**
Flagler	18,231	15,669	50,028	12,671	11,576	**108,175**
Franklin	5,014	0	2	10	234	**5,260**
Gadsden	20,929	50,611	21,900	98	11,440	**104,978**
Gilchrist	4,225	0	0	722	462	**5,409**
Glades	2,715	362	384	463	466	**4,390**
Gulf	8,377	7,365	1,560	3,703	752	**21,757**
Hamilton	1,021	0	5,348	3,687	1,129	**11,185**
Hardee	4,047	207	1,826	1,569	9,066	**16,715**
Hendry	15,654	2177	2,319	2,797	2815	**25,762**
Hernando	27,603	823	75,541	3,279	6,868	**114,114**
Highlands	29,297	10,029	27,671	2,430	2,792	**72,219**
Hillsborough	207,855	66,584	203,006	86,474	170,401	**734,320**
Holmes	15,467	1,410	9,676	998	1,705	**29,256**
Indian River	24,550	486	31,614	131	18,318	**75,099**
Jackson	15,766	14,438	2,840	5,768	5,261	**44,073**
Jefferson	6,732	2,482	2,302	2,660	2,903	**17,079**
Lafayette	1,306	0	770	1,836	362	**4,274**
Lake	50,625	9,462	46,421	18,743	27,966	**153,217**

Continued on the next page (Trips by Purpose page 1 of 2)

2017-18 Trips by Purpose

County	Medical	Employment	Education/Training	Nutritional	Life-Sustaining/Other	Total
Lee	110,518	16,127	17,183	20,687	20,853	185,368
Leon	18,580	30,917	23,238	6,491	12,581	91,807
Levy	6,606	608	16,262	837	5,919	30,232
Liberty	15,025	312	7,908	1,655	3,624	28,524
Madison	7,835	3,205	4,516	905	2,009	18,470
Manatee	46,550	21,279	87,179	4,475	18,329	177,812
Marion	56,417	854	27,619	15,188	5,946	106,024
Martin	8,359	2,916	27,738	485	10,728	50,226
Miami-Dade	61,035	4,016	230,184	2,318,997	2,318,997	4,933,229
Monroe	13,411	2,864	19,592	2,033	12,015	49,915
Nassau	16,916	10,892	6,938	12,491	5,256	52,493
Okaloosa	46,035	32,057	6,546	4,503	6,901	96,042
Okeechobee	6,173	620	0	1,071	971	8,835
Orange	430,417	217,690	237,599	61,832	158,716	1,106,254
Osceola	104,133	52,667	57,484	14,959	38,399	267,642
Palm Beach	162,837	293,914	220,637	48,851	398,949	1,125,188
Pasco	79,799	21,419	18,400	17,775	60,213	197,606
Pinellas	1,853,717	1,976,278	21,324	730,551	15,681	4,597,551
Polk	61,043	8,645	43,452	19,000	494,295	626,435
Putnam	24,095	40,994	351	33	68,142	133,615
Saint Johns	26,932	2,779	3,658	14,690	301,582	349,641
Saint Lucie	41,504	49,340	63,765	7,728	76,834	239,171
Santa Rosa	15,251	5,202	491	319	4,055	25,318
Sarasota	56,007	26,797	122,143	9,269	504,069	718,285
Seminole	159,671	80,756	88,141	22,938	58,879	410,385
Sumter	6,470	14,905	16,759	7,492	23,798	69,424
Suwannee	4,534	515	11,464	1	1,737	18,251
Taylor	5,830	3,540	4,376	1,576	1,911	17,233
Union	3,581	6	4	873	85	4,549
Volusia	199,159	64,512	114,646	17,894	215,193	611,404
Wakulla	6,960	492	568	4,215	704	12,939
Walton	19,625	6,565	12,361	4,116	1,471	44,138
Washington	12,893	1,831	4,640	627	601	20,592
TOTAL	**4,744,140**	**3,752,285**	**2,805,745**	**3,925,897**	**7,286,786**	**22,514,853**

(Trips by Purpose page 2 of 2)

2017-18 Trips by Type of Passenger

County	Elderly	Children	Low Income	Disabled	Low Income/Disabled	Other	Total
Alachua	24,673	8,765	17,219	9,078	29,005	0	**88,740**
Baker	7,554	9,852	2,128	3,113	1,796	2,349	**26,792**
Bay	36,495	19,869	36,380	3,364	2,301	15,756	**114,165**
Bradford	10,637	361	2,575	1,077	5,418	6210	**26,278**
Brevard	390,092	52,562	235,745	134,051	55,470	36,982	**904,902**
Broward	924,925	72,699	759,924	403,098	185,705	51,241	**2,397,592**
Calhoun	6,741	68	1,973	609	609	1,657	**11,657**
Charlotte	25,785	9,786	2,761	5,450	1,183	26,463	**71,428**
Citrus	141,636	314	8,860	1,054	3,176	6,220	**161,260**
Clay	34,031	21,927	2,107	19,527	8,017	45,562	**131,171**
Collier	69,127	0	34051	0	0	6445	**109,623**
Columbia	18,981	5,121	0	0	0	26,655	**50,757**
Desoto	4,976	0	1,978	201	427	12	**7,594**
Dixie	4,062	855	1,904	72	192	7	**7,092**
Duval	103,793	75,335	36,087	35,960	12,120	72,723	**336,018**
Escambia	22,559	329	22,711	44,687	7,173	445	**97,904**
Flagler	54,634	7,735	2,164	1,341	7,572	34,729	**108,175**
Franklin	2,451	364	222	110	86	2,027	**5,260**
Gadsden	15,766	790	43,973	1,340	1,694	41,415	**104,978**
Gilchrist	3,021	460	1,610	129	189	0	**5,409**
Glades	3,292	104	379	133	324	158	**4,390**
Gulf	13,135	655	4,072	335	822	2,738	**21,757**
Hamilton	5,156	4,292	0	0	0	1,737	**11,185**
Hardee	4,144	27	1,215	11,245	72	12	**16,715**
Hendry	19,011	652	2,377	805	1,959	958	**25,762**
Hernando	33,665	0	2,358	48,368	27,516	2,207	**114,114**
Highlands	20,922	458	13,386	4,693	31,791	969	**72,219**
Hillsborough	136,149	27,089	48,354	252,586	267,772	2,370	**734,320**
Holmes	16,609	8,018	1,517	1,002	1,938	172	**29,256**
Indian River	62,017	0	0	2,048	9,896	1138	**75,099**
Jackson	19,879	439	16,710	1,051	643	5,351	**44,073**
Jefferson	8,236	345	5,952	36	937	1,573	**17,079**
Lafayette	2,577	375	1,101	38	12	171	**4,274**
Lake	57,208	186	13,725	4,181	65,217	12,700	**153,217**

Continued on the next page (Trips by Type of Passenger 1 of 2)

2017-18 Trips by Type of Passenger

County	Elderly	Children	Low Income	Disabled	Low Income/Disabled	Other	Total
Lee	136,507	4,690	16,590	5,968	14,514	7,099	**185,368**
Leon	11,916	17,783	41,690	16,599	3,819	0	**91,807**
Levy	10,773	289	11,502	0	0	7,668	**30,232**
Liberty	16,884	4,482	5,117	1,911	68	62	**28,524**
Madison	6,992	156	7,426	227	2,031	1,638	**18,470**
Manatee	13,927	3,849	5,621	5,300	136,504	12,611	**177,812**
Marion	58,786	4,251	4,111	25,692	10,960	2,224	**106,024**
Martin	16,045	3,120	0	8,800	8,000	14,261	**50,226**
Miami-Dade	1,471,298	1,463,985	7,672	93,402	112,176	1,784,696	**4,933,229**
Monroe	20,247	5,606	2,391	12	17,142	4,517	**49,915**
Nassau	25,669	375	13037	3219	8047	2146	**52,493**
Okaloosa	36,889	655	33,344	25,154	0	0	**96,042**
Okeechobee	5,559	0	2,143	131	849	153	**8,835**
Orange	644,933	144,467	41,318	178,436	88,531	8,569	**1,106,254**
Osceola	155,786	34,952	9,996	43,416	21,419	2,073	**267,642**
Palm Beach	385,483	43,628	221,233	452,520	22,191	133	**1,125,188**
Pasco	101,417	12,728	1,403	31,403	2,740	47,915	**197,606**
Pinellas	1,351,631	560,469	1,579,001	360,961	507,557	237,932	**4,597,551**
Polk	147,974	93,606	156,364	166,834	36,143	25,514	**626,435**
Putnam	13,803	29,944	0	9,731	15,301	64,836	**133,615**
Saint Johns	146,849	181,814	11	13,972	6,992	3	**349,641**
Saint Lucie	83,287	6,850	35,517	10,970	102,547	0	**239,171**
Santa Rosa	9,099	172	6,101	762	76	9,108	**25,318**
Sarasota	460,349	862	159,962	97,112	0	0	**718,285**
Seminole	238,873	53,593	15,328	66,670	32,742	3,179	**410,385**
Sumter	22,512	20,987	14,932	1,454	8,203	1,336	**69,424**
Suwannee	3,640	953	0	9,810	0	3,848	**18,251**
Taylor	4,541	512	9,482	93	887	1,718	**17,233**
Union	1,008	1,373	1,107	0	1,061	0	**4,549**
Volusia	198,621	97,413	0	299,722	0	15,648	**611,404**
Wakulla	5,470	6	193	202	0	7,068	**12,939**
Walton	29,375	7,450	2,904	2,840	1,302	267	**44,138**
Washington	12,114	4,802	1,605	1,350	471	250	**20,592**
TOTAL	**8,152,196**	**3,135,654**	**3,732,619**	**2,925,455**	**1,893,305**	**2,675,624**	**22,514,853**

(Trips by Type of Passenger 2 of 2)

2017-18 Passenger Trips by Funding Source

County	CTD	FDOT	DCF	APD	AHCA	DCA	DJJ
Alachua	21,222	0	0	0	1,560	0	0
Baker	7,533	6,490	0	0	6,186	0	0
Bay	26,081	1,982	0	50,765	9686	0	0
Bradford	9,871	0	0	11,009	4,132	0	0
Brevard	68,949	262,614	0	36,515	0	0	0
Broward	1,216,479	0	1,905	61,218	57,548	0	0
Calhoun	2,912	1	0	1,495	6,096	0	0
Charlotte	48,243	4,332	0	0	0	0	0
Citrus	17,471	45,041	0	89,194	0	0	0
Clay	37,255	44,430	0	11,119	18,722	0	8,945
Collier	18,917	6,403	0	0	0	0	0
Columbia	18,631	3,246	0	5,712	105	0	0
Desoto	5,381	2,198	0	0	0	0	0
Dixie	3,661	0	0	0	2,956	0	0
Duval	61,191	3,390	0	0	0	0	0
Escambia	34,798	0	0	0	2268	0	0
Flagler	35,911	13,320	0	0	0	0	0
Franklin	3,790	1	0	0	1,435	0	0
Gadsden	19,646	16,829	0	10,103	17,372	0	0
Gilchrist	3,116	0	0	0	2,292	0	0
Glades	3,018	0	0	1,212	159	0	0
Gulf	8,010	1	0	5,996	2,964	0	0
Hamilton	6,672	2,562	0	338	0	0	0
Hardee	2,282	2,571	0	11,166	695	0	0
Hendry	11,528	1,634	0	6,736	2,240	0	0
Hernando	17,857	0	0	423	47,228	0	0
Highlands	21,539	13,338	0	27,670	7,239	0	0
Hillsborough	118,535	6,622	39,835	109,720	0	0	4,236
Holmes	7,624	0	0	1,897	9,817	0	0
Indian River	10,665	26,078	0	28,175	0	0	0
Jackson	7,582	0	0	17,130	11,548	41	0
Jefferson	8,327	0	0	2,325	5,758	0	0
Lafayette	3,402	0	0	0	311	0	0
Lake	28,364	31,443	0	54,319	1,213	0	0

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2017-18 Passenger Trips by Funding Source

County	CTD	FDOT	DCF	APD	AHCA	DCA	DJJ
Lee	44,790	6,266	0	27,970	77,636	0	0
Leon	21,786	4,288	0	17,805	0	0	0
Levy	11,344	0	0	6,971	635	0	0
Liberty	6,295	1	0	0	12,954	0	0
Madison	6,211	0	0	4,278	6,291	0	0
Manatee	27,257	2,424	0	63,173	3,944	0	0
Marion	30,772	33,732	0	22,414	5,164	0	0
Martin	11,799	3,085	3119	16,800	0	0	0
Miami-Dade	3,547,520	29,272	42,407	86,450	116,064	0	4,164
Monroe	9,853	3,624	0	3102	13,698	0	0
Nassau	23,729	11,827	0	0	584	0	0
Okaloosa	28,730	25,695	0	0	19,541	0	0
Okeechobee	3,108	4,976	0	0	0	0	0
Orange	114,509	0	0	141,703	12,958	1	0
Osceola	27,703	0	0	34,283	3,135	1	0
Palm Beach	412,240	0	0	0	0	0	0
Pasco	33,374	79,506	4,589	21,313	9412	0	0
Pinellas	3,904,908	1,457	42,687	121,776	24,646	0	0
Polk	108,229	11,163	17,355	86,862	2754	10447	4502
Putnam	16,711	49,037	0	38,891	12,750	0	0
Saint Johns	110,137	47,406	0	0	985	0	0
Saint Lucie	44,771	51,637	14,161	53,823	0	0	0
Santa Rosa	12,143	0	0	5,399	7,404	0	0
Sarasota	43,772	0	0	68,565	0	0	0
Seminole	42,479	0	0	52,567	4,807	1	0
Sumter	18,962	16,732	0	4,491	0	0	0
Suwannee	6,132	837	0	10,110	0	0	0
Taylor	6,151	0	0	980	3,460	0	0
Union	2,460	0	0	0	1,598	0	0
Volusia	38,661	1,042	0	0	0	0	0
Wakulla	6,134	0	0	294	2,498	0	0
Walton	22,646	0	0	2,252	5,327	0	0
Washington	8,105	0	0	5,433	6,655	0	0
TOTAL	**10,669,884**	**878,533**	**166,058**	**1,441,942**	**574,430**	**10,491**	**21,847**

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2017-18 Passenger Trips by Funding Source

County	DOH	AWI	DOE	DOEA	Other Fed/State	Local Govt	Local Non Govt	Total
Alachua	0	0	0	421	0	65,536	1	**88,740**
Baker	0	0	0	0	1	1	6,581	**26,792**
Bay	0	0	0	7,363	18,285	3	0	**114,165**
Bradford	0	0	0	1,266	0	0	0	**26,278**
Brevard	0	0	26,232	21,401	0	277,185	212,006	**904,902**
Broward	0	0	30,330	80,287	5,953	793,848	150,024	**2,397,592**
Calhoun	0	0	0	1,096	2	1	54	**11,657**
Charlotte	0	0	0	6,234	0	12,619	0	**71,428**
Citrus	0	0	0	0	0	9,554	0	**161,260**
Clay	0	0	491	0	9,265	602	342	**131,171**
Collier	0	0	0	319	5,488	67,185	11,311	**109,623**
Columbia	0	0	1	10,844	175	2	12,041	**50,757**
Desoto	0	0	14	0	0	1	0	**7,594**
Dixie	0	0	0	474	0	0	1	**7,092**
Duval	0	0	0	0	0	1,275	270,162	**336,018**
Escambia	0	0	1,151	4,495	0	55,192	0	**97,904**
Flagler	0	0	0	5,178	0	53,655	111	**108,175**
Franklin	0	0	0	0	1	1	32	**5,260**
Gadsden	24	0	60	0	0	36,945	3,999	**104,978**
Gilchrist	0	0	0	0	0	0	1	**5,409**
Glades	0	0	0	0	0	1	0	**4,390**
Gulf	0	0	0	2,427	1	1	2,357	**21,757**
Hamilton	0	0	0	0	1	1	1,611	**11,185**
Hardee	0	0	0	0	0	1	0	**16,715**
Hendry	0	0	0	0	667	1,574	1,383	**25,762**
Hernando	0	0	2,474	2,506	0	0	43,626	**114,114**
Highlands	0	0	1	2,430	1	1	0	**72,219**
Hillsborough	0	0	0	34,921	76,674	336,125	7,652	**734,320**
Holmes	0	0	4	998	8,860	56	0	**29,256**
Indian River	0	0	0	0	0	10,181	0	**75,099**
Jackson	0	0	0	4,539	0	2,458	775	**44,073**
Jefferson	16	0	4	0	0	0	649	**17,079**
Lafayette	0	0	0	560	0	0	1	**4,274**
Lake	0	0	0	11,570	0	5,861	20,447	**153,217**

2017-18 Passenger Trips by Funding Source

County	DOH	AWI	DOE	DOEA	Other Fed/State	Local Govt	Local Non Govt	Total
Lee	2	0	0	3,258	17,996	4,709	2,741	**185,368**
Leon	0	0	0	0	0	47,928	0	**91,807**
Levy	0	0	0	821	0	1	10,460	**30,232**
Liberty	0	0	0	2,090	0	4,260	2,924	**28,524**
Madison	0	0	2	0	0	628	1,060	**18,470**
Manatee	0	0	236	9,596	0	59,227	11,955	**177,812**
Marion	0	0	0	0	0	13,942	0	**106,024**
Martin	0	0	1	0	7,224	8,198	0	**50,226**
Miami-Dade	0	0	6,791	175,921	679,831	52,945	191,864	**4,933,229**
Monroe	0	0	0	0	0	19,191	447	**49,915**
Nassau	0	0	0	13,765	0	2588	0	**52,493**
Okaloosa	0	0	40	4,402	0	17,632	2	**96,042**
Okeechobee	0	0	0	750	0	1	0	**8,835**
Orange	0	0	0	47,259	121,363	263,958	404,503	**1,106,254**
Osceola	0	0	0	11,434	29,362	63,861	97,863	**267,642**
Palm Beach	0	0	0	50,874	0	662,074	0	**1,125,188**
Pasco	0	0	408	11,977	7,595	10,294	19,138	**197,606**
Pinellas	0	0	1,259	35,373	42,979	344,299	78,167	**4,597,551**
Polk	25	0	79,930	6,058	34,762	211,060	53,288	**626,435**
Putnam	0	0	0	0	1	1	16,224	**133,615**
Saint Johns	0	0	0	0	0	184,404	6,709	**349,641**
Saint Lucie	2,224	0	0	3,950	4312	61,732	2,561	**239,171**
Santa Rosa	0	0	10	0	1	1	360	**25,318**
Sarasota	0	0	0	0	0	602,250	3,698	**718,285**
Seminole	0	0	0	17,532	45,022	97,920	150,057	**410,385**
Sumter	0	0	0	3,852	0	25,387	0	**69,424**
Suwannee	10	0	0	0	2	2	1,158	**18,251**
Taylor	2	0	0	0	0	5,431	1,209	**17,233**
Union	0	0	0	490	0	0	1	**4,549**
Volusia	14947	0	79,469	7,267	1,190	253,619	215,209	**611,404**
Wakulla	0	0	0	71	0	3,942	0	**12,939**
Walton	0	0	12	4,934	8,553	351	63	**44,138**
Washington	0	0	0	328	4	67	0	**20,592**
TOTAL	**17,250**	**-**	**228,920**	**611,331**	**1,125,571**	**4,751,768**	**2,016,828**	**22,514,853**

(Passenger Trip by Funding Source page 4 of 4)

2017-18 Operators by County

County	Private Non Profit	Private For Profit	School Board	Municipality	County
Alachua	0	1	0	0	0
Baker	1	0	0	0	0
Bay	3	1	0	0	0
Bradford	1	0	0	0	0
Brevard	0	1	1	0	1
Broward	16	3	0	6	1
Calhoun	1	0	0	0	0
Charlotte	5	1	0	0	0
Citrus	1	0	0	0	1
Clay	1	0	0	0	0
Collier	3	2	0	0	1
Columbia	0	0	0	0	0
Desoto	0	1	0	0	0
Dixie	1	0	0	0	0
Duval	0	3	0	0	0
Escambia	0	1	0	0	0
Flagler	0	0	0	0	1
Franklin	1	0	0	0	0
Gadsden	1	0	0	0	0
Gilchrist	1	0	0	0	0
Glades	3	0	0	0	0
Gulf	1	0	0	0	0
Hamilton	0	0	0	0	0
Hardee	0	2	0	0	0
Hendry	3	0	0	0	0
Hernando	2	0	0	0	0
Highlands	0	2	0	0	0
Hillsborough	13	0	0	0	1
Holmes	1	2	0	0	1
Indian River	3	1	0	0	0
Jackson	1	0	0	0	0
Jefferson	1	0	0	0	0
Lafayette	1	0	0	0	0
Lake	4	7	0	0	0

Continued on the next page (Operators by County page 1 of 4)

2017-18 Operators by County

County	Private Non Profit	Private For Profit	School Board	Municipality	County
Lee	5	0	0	0	0
Leon	1	1	0	1	0
Levy	0	0	0	0	1
Liberty	0	0	1	0	1
Madison	1	0	0	0	0
Manatee	4	1	0	0	1
Marion	2	0	0	0	0
Martin	1	2	0	0	0
Miami-Dade	45	1	0	0	1
Monroe	4	0	0	0	1
Nassau	1	0	0	0	0
Okaloosa	0	1	0	0	0
Okeechobee	0	1	0	0	0
Orange	8	9	0	0	0
Osceola	2	2	0	0	0
Palm Beach	0	3	0	0	1
Pasco	6	4	0	0	1
Pinellas	13	1	0	1	0
Polk	9	0	0	0	0
Putnam	1	0	0	0	0
Saint Johns	1	0	0	0	0
Saint Lucie	8	1	0	0	2
Santa Rosa	1	0	0	0	1
Sarasota	5	1	0	0	0
Seminole	3	3	0	0	0
Sumter	1	1	0	0	0
Suwannee	0	0	0	0	0
Taylor	1	0	0	0	0
Union	1	0	0	0	0
Volusia	6	5	0	0	1
Wakulla	1	0	0	0	0
Walton	3	2	0	0	1
Washington	1	0	0	0	1
TOTAL	204	67	2	8	20

2017-18 Operators by County

County	City	Transit Authority	Other Operators	Total Operators	Number of Coordination
Alachua	0	0	0	1	0
Baker	0	0	0	1	0
Bay	0	0	0	4	3
Bradford	0	0	0	1	1
Brevard	0	0	0	3	0
Broward	0	0	0	26	22
Calhoun	0	0	0	1	0
Charlotte	0	0	0	6	0
Citrus	0	0	0	2	1
Clay	0	0	0	1	0
Collier	0	0	0	6	5
Columbia	0	1	1	2	1
Desoto	0	0	0	1	0
Dixie	0	0	0	1	0
Duval	0	1	0	4	0
Escambia	0	0	0	1	0
Flagler	0	0	0	1	0
Franklin	0	0	0	1	0
Gadsden	0	0	0	1	0
Gilchrist	0	0	0	1	0
Glades	0	0	0	3	2
Gulf	0	0	0	1	0
Hamilton	0	1	0	1	0
Hardee	0	0	0	2	1
Hendry	0	0	0	3	2
Hernando	0	0	0	2	1
Highlands	0	0	0	2	2
Hillsborough	0	1	0	15	14
Holmes	0	0	0	4	0
Indian River	0	0	0	4	2
Jackson	0	0	0	1	0
Jefferson	0	0	0	1	0
Lafayette	0	0	0	1	0
Lake	0	0	0	11	10

2017-18 Operators by County

County	City	Transit Authority	Other Operators	Total Operators	Number of Coordination
Lee	0	0	0	5	4
Leon	0	0	0	3	0
Levy	0	0	0	1	0
Liberty	0	0	0	2	0
Madison	0	0	0	1	0
Manatee	0	0	0	6	5
Marion	0	0	0	2	1
Martin	0	0	0	3	1
Miami-Dade	0	0	0	47	45
Monroe	0	0	0	5	1
Nassau	0	0	0	1	0
Okaloosa	0	0	0	1	0
Okeechobee	0	0	0	1	0
Orange	0	1	0	18	16
Osceola	0	0	0	4	4
Palm Beach	0	0	0	4	0
Pasco	0	0	0	11	7
Pinellas	0	1	0	16	11
Polk	0	1	0	10	9
Putnam	0	0	0	1	0
Saint Johns	0	0	0	1	0
Saint Lucie	0	0	0	11	8
Santa Rosa	0	0	0	2	0
Sarasota	0	0	0	6	5
Seminole	0	0	0	6	6
Sumter	0	0	0	2	1
Suwannee	0	1	1	2	1
Taylor	0	0	0	1	0
Union	0	0	0	1	0
Volusia	0	0	1	13	6
Wakulla	0	0	0	1	0
Walton	0	0	0	6	0
Washington	0	0	0	2	0
TOTAL	**0**	**8**	**3**	**312**	**198**

(Operators by County page 4 of 4)

2017-18 Employee Information

County	Total Drivers- CTC & Oper	CTC & Oper Driver Hours	CTC & Oper Total Employees	CC Drivers	CC Driver Hours	CC Total Employees
Alachua	40	65,209	57	0	0	0
Baker	26	30,473	38	0	0	0
Bay	22	36,316	39	6	4,812	8
Bradford	6	10,211	10	18	7,236	18
Brevard	190	123,579	213	0	0	0
Broward	384	676,617	533	328	192,312	428
Calhoun	10	16,100	15	0	0	0
Charlotte	66	30,949	80	0	0	0
Citrus	24	40,234	37	30	46,800	36
Clay	57	87,360	70	0	0	0
Collier	54	76,860	72	12	17,432	24
Columbia	9	19,458	15	5	8,060	7
Desoto	21	25,937	27	0	0	0
Dixie	7	6,308	10	0	0	0
Duval	137	281,840	202	0	0	0
Escambia	43	67,482	58	0	0	0
Flagler	23	49,764	28	0	0	0
Franklin	5	7,592	6	0	0	0
Gadsden	15	35,837	28	0	0	0
Gilchrist	7	6,308	10	0	0	0
Glades	3	9,242	9	1	65	1
Gulf	9	13,806	12	0	0	0
Hamilton	4	6,486	8	0	0	0
Hardee	4	4,647	8	11	11,055	14
Hendry	13	27,731	20	5	3,765	5
Hernando	7	14,560	10	25	26,000	30
Highlands	94	69,716	110	37	73,320	47
Hillsborough	75	96,290	103	638	512,485	697
Holmes	12	25,730	19	0	0	0
Indian River	16	30,909	30	11	10,791	19
Jackson	19	35,885	28	0	0	0
Jefferson	6	11,749	19	0	0	0
Lafayette	4	4,762	7	0	0	0
Lake	32	72,816	57	151	34,172	173

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2017-18 Employee Information

County	Total Drivers- CTC & Oper	CTC & Oper Driver Hours	CTC & Oper Total Employees	CC Drivers	CC Driver Hours	CC Total Employees
Lee	55	98,748	77	32	25,759	41
Leon	14	43,521	41	0	0	0
Levy	7	17,988	12	0	0	0
Liberty	12	20,400	18	0	0	0
Madison	7	13,706	19	0	0	0
Manatee	61	60,218	74	64	25,158	113
Marion	39	76,201	51	18	23,920	18
Martin	15	31,200	25	16	29,226	21
Miami-Dade	0	0	19	422	454,438	528
Monroe	24	27,271	30	24	46,784	33
Nassau	22	31,742	27	0	0	0
Okaloosa	32	59,332	59	0	0	0
Okeechobee	6	10,358	11	0	0	0
Orange	198	398,346	277	273	182,337	298
Osceola	48	96,374	67	66	44,113	72
Palm Beach	387	616,746	537	0	0	0
Pasco	19	37,695	33	100	31,406	112
Pinellas	233	322,312	263	191	52,703	216
Polk	49	87,583	68	225	19,484	266
Putnam	26	54,645	38	0	0	0
Saint Johns	69	94,178	85	0	0	0
Saint Lucie	34	58,635	52	104	39,495	126
Santa Rosa	19	34,013	25	0	0	0
Sarasota	67	141,874	88	82	93,334	116
Seminole	74	147,773	102	101	67,641	109
Sumter	18	32,240	27	2	1,196	5
Suwannee	3	4,941	9	6	12,480	8
Taylor	7	14,066	20	0	0	0
Union	4	7,917	7	0	0	0
Volusia	95	187,146	157	49	22,673	56
Wakulla	11	10,115	17	0	0	0
Walton	14	34,579	20	0	0	0
Washington	11	22,893	18	0	0	0
TOTAL	**3,124**	**5,013,519**	**4,361**	**3,053**	**2,120,452**	**3,645**

(Employee Information 2 of 2)

2017-18 Summary of Vehicle Information

County	CTC Vehicle Miles	Transp Oper Vehicle Miles	Coord Contr Vehicle Miles	School Bus Miles	Total Vehicle Miles	Revenue Miles	Number of Roadcalls
Alachua	1,129,073	0	0	0	1,129,073	964,070	27
Baker	485,965	1	0	0	485,966	412,892	28
Bay	0	462,213	45,999	0	508,212	399,036	4
Bradford	156,348	0	78,857	0	235,205	177,518	4
Brevard	878,746	1,227,930	0	30,174	2,136,850	1,929,529	34
Broward	1	10,831,830	2,576,564	0	13,408,395	10,934,157	253
Calhoun	238,365	0	0	0	238,365	190,535	1
Charlotte	476,135	0	0	0	476,135	410,579	72
Citrus	452,502	0	292,428	0	744,930	659,209	18
Clay	962,457	0	0	0	962,457	834,326	10
Collier	0	1,378,344	29,360	0	1,407,704	1,219,940	20
Columbia	401,910	0	133,174	0	535,084	390,758	4
Desoto	0	125,668	0	0	125,668	113,864	1
Dixie	166,028	0	0	0	166,028	145,741	2
Duval	1	4,665,486	0	0	4,665,487	4,096,342	126
Escambia	0	1,251,550	0	0	1,251,550	905,098	5
Flagler	652,884	0	0	0	652,884	587,453	4
Franklin	172,034	0	0	0	172,034	129,036	0
Gadsden	1,056,648	0	0	0	1,056,648	961,550	11
Gilchrist	110,685	0	0	0	110,685	97,161	2
Glades	296,890	0	540	0	297,430	246,866	1
Gulf	348,624	0	0	0	348,624	296,273	0
Hamilton	133,970	0	0	0	133,970	85,861	2
Hardee	0	142,522	56,398	0	198,920	160,092	1
Hendry	342,650	0	10,168	0	352,818	292,749	12
Hernando	203,698	0	477,550	0	681,248	630,098	3
Highlands	0	646,100	66,240	0	712,340	530,044	5
Hillsborough	1,159,080	0	3,295,918	0	4,454,998	3,985,793	307
Holmes	489,293	1,537	0	0	490,830	272,356	0
Indian River	572,697	12,707	224,742	0	810,146	733,118	5
Jackson	630,160	0	0	0	630,160	518,220	4
Jefferson	409,484	0	0	0	409,484	315,303	2
Lafayette	58,012	0	0	0	58,012	51,506	0
Lake	0	1,148,903	371,295	0	1,520,198	1,198,009	41

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2017-18 Summary of Vehicle Information

County	CTC Vehicle Miles	Transp Oper Vehicle Miles	Coord Contr Vehicle Miles	School Bus Miles	Total Vehicle Miles	Revenue Miles	Number of Roadcalls
Lee	1,488,918	0	444,362	0	1,933,280	1,604,621	0
Leon	41,380	476,948	0	0	518,328	367,904	0
Levy	952,783	0	0	0	952,783	894,173	8
Liberty	333,651	0	0	0	333,651	316,182	1
Madison	343,956	0	0	0	343,956	257,977	1
Manatee	804,451	0	276,109	0	1,080,560	856,377	119
Marion	960,993	0	156,571	0	1,117,564	954,320	33
Martin	0	120,872	392,662	0	513,534	406,071	0
Miami-Dade	2	0	3,273,427	0	3,273,429	2,901,008	40
Monroe	116,988	44,198	293,817	0	455,003	342,035	8
Nassau	500,869	0	0	0	500,869	479,874	11
Okaloosa	0	1,389,339	0	0	1,389,339	1,163,664	45
Okeechobee	0	161,525	0	0	161,525	123,912	2
Orange	0	6,808,666	1,752,718	0	8,561,384	6,362,014	236
Osceola	0	1,647,258	424,045	0	2,071,303	1,539,197	57
Palm Beach	11,007,774	0	0	0	11,007,774	10,143,445	471
Pasco	532,592	52,977	473,446	12,049	1,071,064	716,690	13
Pinellas	2	5,998,216	787,402	0	6,785,620	5,892,977	122
Polk	889,500	0	485,899	0	1,375,399	901,693	53
Putnam	1,011,130	0	0	0	1,011,130	808,904	14
Saint Johns	1,166,609	0	0	0	1,166,609	1,137,669	8
Saint Lucie	0	793,748	601,134	0	1,394,882	1,225,574	26
Santa Rosa	410,250	0	0	0	410,250	306,768	5
Sarasota	0	1,619,150	213,921	0	1,833,071	1,551,608	7
Seminole	0	2,525,795	650,202	0	3,175,997	2,360,102	88
Sumter	0	416,441	31,653	0	448,094	357,633	7
Suwannee	102,072	0	65,481	0	167,553	130,899	0
Taylor	197,929	0	0	0	197,929	170,219	1
Union	130,369	0	0	0	130,369	112,381	4
Volusia	1,875,759	819,883	221,158	0	2,916,800	2,526,128	201
Wakulla	296,837	0	0	0	296,837	169,952	0
Walton	530,157	3,564	0	0	533,721	392,041	0
Washington	358,799	651	0	0	359,450	266,900	2
Totals	**36,038,110**	**44,774,022**	**18,203,240**	**42,223**	**99,057,595**	**82,615,994**	**2,592**

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2017-18 Summary of Vehicle Information

County	Number of Accidents	Number of Chargeable	Total Number of Vehicles	Total Number of W/C Accessible	Total Number of Stretcher Equipped	Percentage of W/C Accessible Vehicles	Percentage of Stretcher Equipped
Alachua	12	8	32	30	0	93%	0%
Baker	0	0	26	26	0	100%	0%
Bay	8	4	26	26	0	100%	0%
Bradford	1	1	9	9	0	100%	0%
Brevard	14	6	188	92	0	48%	0%
Broward	150	60	505	375	0	74%	0%
Calhoun	0	0	14	5	1	35%	7%
Charlotte	4	0	43	37	0	86%	0%
Citrus	9	3	67	37	0	55%	0%
Clay	7	2	46	35	0	76%	0%
Collier	18	9	29	29	0	100%	0%
Columbia	1	1	25	21	0	84%	0%
Desoto	1	0	15	8	0	53%	0%
Dixie	0	0	7	7	0	100%	0%
Duval	10	9	97	97	0	100%	0%
Escambia	4	3	28	28	0	100%	0%
Flagler	0	0	34	32	0	94%	0%
Franklin	0	0	8	6	0	75%	0%
Gadsden	0	0	20	19	0	95%	0%
Gilchrist	1	0	9	9	1	100%	11%
Glades	1	1	5	5	0	100%	0%
Gulf	0	0	16	10	0	62%	0%
Hamilton	0	0	7	6	0	85%	0%
Hardee	2	0	13	6	0	46%	0%
Hendry	4	0	13	13	0	100%	0%
Hernando	1	0	16	16	0	100%	0%
Highlands	4	2	51	43	1	84%	1%
Hillsborough	96	12	271	148	0	54%	0%
Holmes	0	0	18	9	1	50%	5%
Indian River	0	0	62	47	0	75%	0%
Jackson	2	1	24	10	1	41%	4%
Jefferson	0	0	10	10	0	100%	0%
Lafayette	0	0	4	4	0	100%	0%
Lake	23	7	75	49	0	65%	0%

2017-18 Summary of Vehicle Information

County	Number of Accidents	Chargeable Accidents	Total Number of Vehicles	W/C Accessible Vehicles	Stretcher Equipped Vehicles	Percentage of W/C Accessible Vehicles	Stretcher Equipped Vehicles
Lee	45	5	45	43	1	95%	2%
Leon	0	0	14	14	0	100%	0%
Levy	2	0	16	16	0	100%	0%
Liberty	1	0	19	8	0	42%	0%
Madison	0	0	10	10	0	100%	0%
Manatee	50	20	82	63	0	76%	0%
Marion	13	0	41	41	0	100%	0%
Martin	1	0	16	7	0	43%	0%
Miami-Dade	25	10	307	127	0	41%	0%
Monroe	12	2	60	31	1	51%	1%
Nassau	4	2	25	25	0	100%	0%
Okaloosa	27	14	36	33	0	91%	0%
Okeechobee	1	0	8	6	0	75%	0%
Orange	217	48	246	170	0	69%	0%
Osceola	53	12	60	41	0	68%	0%
Palm Beach	379	105	238	238	0	100%	0%
Pasco	2	2	46	16	0	34%	0%
Pinellas	35	17	238	122	0	51%	0%
Polk	78	29	122	102	0	83%	0%
Putnam	5	2	34	32	2	94%	5%
Saint Johns	8	1	47	43	2	91%	4%
Saint Lucie	4	1	195	100	0	51%	0%
Santa Rosa	2	1	15	9	0	60%	0%
Sarasota	38	24	65	53	0	81%	0%
Seminole	80	18	91	63	0	69%	0%
Sumter	9	7	22	22	0	100%	0%
Suwannee	3	0	13	9	0	69%	0%
Taylor	1	1	7	7	0	100%	0%
Union	0	0	7	6	0	85%	0%
Volusia	10	6	123	103	0	83%	0%
Wakulla	1	1	9	5	1	55%	11%
Walton	0	0	20	10	0	50%	0%
Washington	1	0	15	10	1	66%	6%
Totals	**1,480**	**457**	**4,105**	**2,889**	**13**	**78%**	**1%**

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2017-18 Revenue Summary

County	CTD	FDOT	DCF	APD	AHCA	DOH	DOE	DOEA
Alachua	$780,572	$0	$0	$0	$24,236	$0	$0	$16,335
Baker	$331,084	$247,677	$0	$0	$270,452	$0	$0	$0
Bay	$466,058	$225,000	$0	$575,222	$103,672	$0	$0	$58,904
Bradford	$263,927	$106,536	$0	$136,093	$101,227	$0	$0	$19,445
Brevard	$1,432,945	$2,640,981	$0	$235,268	$0	$0	$10,460	$56,730
Broward	$3,890,998	$0	$44,383	$547,047	$504,849	$0	$503,958	$1,013,362
Calhoun	$123,501	$103,913	$0	$27,378	$287,403	$0	$0	$6,654
Charlotte	$440,289	$135,355	$0	$0	$0	$0	$0	$60,932
Citrus	$388,245	$896,921	$0	$340,508	$0	$0	$0	$0
Clay	$658,340	$336,018	$0	$155,154	$495,328	$0	$13,068	$0
Collier	$647,818	$288,176	$0	$0	$0	$0	$0	$10,786
Columbia	$558,197	$382,836	$0	$39,513	$3,117	$0	$660	$67,278
Desoto	$223,902	$116,733	$0	$0	$0	$0	$651	$0
Dixie	$199,909	$71,044	$0	$0	$148,033	$0	$0	$6,863
Duval	$1,702,908	$574,763	$0	$0	$0	$0	$0	$0
Escambia	$589,116	$353,075	$0	$0	$15,903	$0	$8,792	$35,042
Flagler	$436,919	$464,414	$0	$0	$0	$0	$0	$86,000
Franklin	$184,532	$72,420	$0	$0	$73,145	$0	$0	$0
Gadsden	$423,468	$511,851	$0	$79,178	$592,164	$839	$780	$0
Gilchrist	$150,770	$73,857	$0	$0	$98,520	$0	$0	$0
Glades	$166,458	$14,803	$0	$49,640	$37,038	$0	$0	$0
Gulf	$275,344	$114,032	$0	$43,304	$99,504	$0	$0	$12,483
Hamilton	$169,847	$131,284	$0	$13,171	$0	$0	$0	$0
Hardee	$86,908	$107,253	$0	$45,140	$14,637	$0	$0	$0
Hendry	$409,373	$132,576	$0	$68,641	$2,240	$0	$0	$0
Hernando	$736,581	$129,655	$0	$4,598	$513,363	$0	$26,882	$26,456
Highlands	$922,133	$546,030	$0	$65,026	$196,229	$0	$103	$23,899
Hillsborough	$2,331,636	$178,792	$592,416	$849,851	$0	$0	$0	$578,411
Holmes	$243,933	$162,871	$0	$31,073	$267,120	$0	$418	$6,655
Indian River	$386,973	$1,062,265	$0	$172,728	$0	$0	$0	$0
Jackson	$424,634	$485,622	$0	$146,119	$583,741	$0	$0	$54,347
Jefferson	$224,741	$171,716	$0	$19,860	$251,633	$614	$327	$0
Lafayette	$209,932	$40,317	$0	$0	$19,582	$0	$0	$4,480
Lake	$889,355	$2,771,365	$0	$442,502	$57,973	$0	$0	$109,905

Continued on the next page (Revenue Summary page 1 of 4)

2017-18 Revenue Summary

County	CTD	FDOT	DCF	APD	AHCA	DOH	DOE	DOEA
Lee	$1,256,234	$668,408	$0	$408,135	$801,578	$58	$0	$83,666
Leon	$491,708	$233,630	$0	$233,656	$0	$0	$0	$0
Levy	$436,974	$265,268	$0	$82,999	$20,743	$0	$0	$17,886
Liberty	$232,834	$50,768	$0	$0	$168,421	$0	$0	$7,600
Madison	$170,223	$188,670	$0	$37,328	$265,995	$0	$134	$0
Manatee	$525,934	$1,318,547	$0	$383,137	$32,816	$0	$466	$180,008
Marion	$827,195	$787,327	$0	$209,116	$170,096	$0	$0	$0
Martin	$404,412	$47,902	$9,438	$386,996	$0	$0	$28,985	$0
Miami-Dade	$4,261,302	$568,290	$1,316,271	$728,552	$823,847	$0	$127,688	$1,039,932
Monroe	$300,596	$0	$0	$91,602	$404,443	$0	$0	$0
Nassau	$338,807	$667,638	$0	$0	$10,572	$0	$0	$61,833
Okaloosa	$464,700	$1,456,690	$0	$0	$467,460	$0	$699	$38,878
Okeechobee	$129,859	$210,423	$0	$0	$0	$0	$0	$7,686
Orange	$2,386,541	$0	$0	$974,941	$221,483	$0	$0	$653,249
Osceola	$577,389	$0	$0	$235,873	$53,585	$0	$0	$158,044
Palm Beach	$3,492,821	$0	$0	$0	$0	$0	$0	$322,000
Pasco	$796,472	$695,501	$61,062	$133,084	$102,308	$0	$10,803	$272,391
Pinellas	$3,793,232	$1,140,148	$653,229	$1,130,492	$106,057	$0	$25,657	$635,883
Polk	$979,398	$1,568,929	$26,032	$170,138	$4,131	$1,537	$58,637	$150,045
Putnam	$438,696	$954,863	$0	$323,775	$417,215	$0	$0	$0
Saint Johns	$676,761	$2,155,286	$0	$0	$56,691	$0	$0	$0
Saint Lucie	$814,308	$1,217,792	$917,054	$262,063	$0	$17,715	$0	$60,000
Santa Rosa	$364,030	$94,588	$0	$116,950	$155,590	$0	$23	$0
Sarasota	$954,893	$0	$0	$214,763	$0	$0	$0	$0
Seminole	$885,330	$0	$0	$361,672	$82,163	$0	$0	$242,334
Sumter	$401,433	$321,591	$0	$105,582	$0	$0	$0	$24,558
Suwannee	$129,407	$97,262	$0	$99,617	$0	$352	$0	$0
Taylor	$232,912	$137,599	$0	$8,632	$193,934	$20	$0	$0
Union	$216,677	$62,006	$0	$0	$60,334	$0	$0	$4,920
Volusia	$1,303,986	$1,646,206	$0	$0	$0	$84,102	$40,770	$125,110
Wakulla	$235,120	$224,642	$0	$2,387	$76,112	$0	$0	$961
Walton	$343,694	$293,067	$0	$28,420	$159,414	$0	$40	$40,011
Washington	$314,374	$184,345	$0	$56,754	$263,092	$0	$0	$818
Totals	**$50,549,598**	**$30,907,537**	**$3,619,885**	**$10,873,678**	**$9,879,189**	**$105,237**	**$860,001**	**$6,382,780**

2017-18 Revenue Summary

County	DCA	WAGES	DJJ	OTHER FED	LOCAL GOVT	LOCAL NON GOVT	FAREBOX	Total
Alachua	$0	$0	$0	$0	$1,824,755	$14,355	$122,652	**$2,782,905**
Baker	$0	$0	$0	$15,378	$86,150	$170,350	$18,657	**$1,139,748**
Bay	$0	$0	$0	$276,822	$100,000	$0	$40,145	**$1,845,823**
Bradford	$0	$0	$0	$0	$0	$29,325	$0	**$656,553**
Brevard	$0	$0	$0	$0	$737,541	$133,117	$375,614	**$5,622,656**
Broward	$0	$0	$0	$68,066	$25,291,419	$1,633,949	$1,105,458	**$34,603,489**
Calhoun	$0	$0	$0	$4,409	$14,168	$5,123	$7,489	**$580,038**
Charlotte	$0	$0	$0	$0	$872,818	$1,000	$58,809	**$1,569,203**
Citrus	$0	$0	$0	$0	$473,194	$3,208	$33,166	**$2,135,242**
Clay	$0	$0	$73,177	$9,872	$375,785	$74,773	$64,013	**$2,255,528**
Collier	$0	$0	$0	$246,978	$2,928,929	$594,573	$213,816	**$4,931,076**
Columbia	$0	$0	$0	$14,002	$65,913	$31,178	$25,497	**$1,188,191**
Desoto	$0	$0	$0	$0	$13,859	$0	$14,902	**$370,047**
Dixie	$0	$0	$0	$0	$0	$22,212	$0	**$448,061**
Duval	$0	$0	$0	$0	$10,645,556	$0	$1,036,759	**$13,959,986**
Escambia	$0	$0	$0	$0	$1,611,491	$0	$369,687	**$2,983,106**
Flagler	$0	$0	$0	$0	$394,228	$0	$87,300	**$1,468,861**
Franklin	$0	$0	$0	$2,119	$9,239	$1,750	$7,552	**$350,757**
Gadsden	$0	$0	$0	$0	$167,519	$38,037	$105,689	**$1,919,525**
Gilchrist	$0	$0	$0	$0	$0	$16,752	$0	**$339,899**
Glades	$0	$0	$0	$0	$20,000	$28,316	$2,962	**$319,217**
Gulf	$0	$0	$0	$6,975	$24,630	$31,902	$10,573	**$618,747**
Hamilton	$0	$0	$0	$0	$12,884	$34,951	$8,499	**$375,748**
Hardee	$0	$0	$0	$0	$9,669	$330,524	$4,205	**$598,336**
Hendry	$0	$0	$0	$1	$46,574	$135,538	$9,197	**$804,140**
Hernando	$0	$0	$0	$0	$0	$0	$75,211	**$1,512,746**
Highlands	$0	$0	$0	$1,563	$49,662	$0	$27,666	**$1,832,311**
Hillsborough	$0	$0	$24,371	$2,410,817	$8,965,142	$108,849	$1,032,029	**$17,072,314**
Holmes	$0	$0	$0	$23,555	$536	$297	$22,454	**$758,912**
Indian River	$0	$0	$0	$0	$354,774	$5,000	$8,913	**$1,990,653**
Jackson	$1,977	$0	$0	$0	$21,800	$2,475	$43,444	**$1,764,159**
Jefferson	$0	$0	$0	$0	$0	$2,010	$30,661	**$701,562**
Lafayette	$0	$0	$0	$0	$0	$16,280	$0	**$290,591**
Lake	$0	$0	$0	$0	$1,163,760	$214,494	$117,945	**$5,767,299**

2017-18 Revenue Summary

County	DCA	WAGES	DJJ	OTHER FED	LOCAL GOVT	LOCAL NON GOVT	FAREBOX	Total
Lee	$0	$0	$0	$189,638	$216,080	$1,250,681	$22,451	$4,896,929
Leon	$0	$0	$0	$0	$264,010	$0	$56,807	$1,279,811
Levy	$0	$0	$0	$0	$74,593	$0	$43,156	$941,619
Liberty	$0	$0	$0	$0	$57,032	$468	$0	$517,123
Madison	$0	$0	$0	$0	$16,780	$4,800	$27,083	$711,013
Manatee	$0	$0	$0	$0	$1,787,447	$124,366	$449,270	$4,801,991
Marion	$0	$0	$0	$0	$1,249,909	$333,724	$97,573	$3,674,940
Martin	$0	$0	$0	$102,296	$44,936	$0	$0	$1,024,965
Miami-Dade	$0	$0	$85,445	$4,554,260	$1,199,885	$4,603,050	$0	$19,308,522
Monroe	$0	$0	$0	$0	$1,024,462	$20,896	$8,365	$1,850,364
Nassau	$0	$0	$0	$0	$10,000	$43,800	$16,462	$1,149,112
Okaloosa	$0	$0	$0	$0	$73,515	$0	$116,338	$2,618,280
Okeechobee	$0	$0	$0	$0	$14,428	$0	$16,287	$378,683
Orange	$17,188	$0	$0	$2,147,724	$6,673,618	$1,750,351	$1,391,617	$16,216,712
Osceola	$4,159	$0	$0	$519,610	$1,614,584	$423,471	$336,682	$3,923,397
Palm Beach	$0	$0	$0	$0	$25,377,427	$0	$2,712,117	$31,904,365
Pasco	$0	$0	$0	$154,450	$613,822	$570,637	$77,507	$3,488,037
Pinellas	$0	$0	$0	$366,102	$6,705,719	$2,577,998	$812,615	$17,947,132
Polk	$15,671	$0	$29,666	$79,790	$1,715,005	$605,207	$220,617	$5,624,803
Putnam	$0	$0	$0	$71,448	$44,400	$39,903	$70,307	$2,360,607
Saint Johns	$0	$0	$0	$0	$276,489	$125,010	$153,103	$3,443,340
Saint Lucie	$0	$0	$0	$171,944	$1,527,659	$102,191	$15,787	$5,106,513
Santa Rosa	$0	$0	$0	$10,148	$18,000	$30,690	$11,918	$801,937
Sarasota	$0	$0	$0	$0	$5,298,202	$55,454	$441,593	$6,964,905
Seminole	$6,377	$0	$0	$796,737	$2,475,696	$653,518	$516,245	$6,020,072
Sumter	$0	$0	$0	$0	$638,651	$36,290	$78,862	$1,606,967
Suwannee	$0	$0	$0	$3,112	$39,914	$15,166	$6,475	$391,305
Taylor	$0	$0	$0	$0	$47,040	$4,969	$29,799	$654,905
Union	$0	$0	$0	$0	$0	$17,030	$0	$360,967
Volusia	$0	$0	$0	$8,211	$2,529,665	$347,701	$482,610	$6,568,361
Wakulla	$0	$0	$0	$0	$63,063	$0	$39,765	$642,050
Walton	$0	$0	$0	$22,539	$44,695	$3,405	$25,790	$961,075
Washington	$0	$0	$0	$6,549	$3,786	$297	$16,053	$846,068
Totals	**$45,372**	**$0**	**$212,659**	**$12,290,227**	**$118,022,507**	**$17,421,411**	**$13,374,218**	**$274,544,299**

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2017-18 Expense Summary

County	Labor	Fringe Benefits	Services	Materials and Supplies	Utilities	Insurance	Taxes	Bus Pass Expenses
Alachua	$1,435,686	$38,886	$128,720	$409,769	$65,564	$273,131	$4,942	$47,565
Baker	$500,380	$135,769	$32,570	$193,112	$14,371	$61,007	$514	$0
Bay	$563,343	$89,272	$70,151	$61,991	$59,580	$56,905	$0	$0
Bradford	$235,591	$115,310	$24,213	$109,968	$14,686	$58,658	$498	$0
Brevard	$1,198,886	$318,618	$1,210,312	$617,318	$23,998	$83,149	$3,233	$11,144
Broward	$18,099,319	$2,208,809	$4,060,458	$2,231,337	$427,232	$2,161,355	$560,899	$1,444,962
Calhoun	$364,213	$95,581	$20,961	$60,301	$15,226	$32,298	$0	$0
Charlotte	$230,676	$114,455	$70,492	$154,849	$10,083	$23,947	$0	$0
Citrus	$957,817	$331,872	$138,195	$378,506	$930	$102,258	$1,431	$0
Clay	$1,302,641	$263,348	$119,620	$361,341	$79,263	$150,862	$874	$0
Collier	$1,638,181	$305,406	$1,405,561	$766,405	$35,986	$136,200	$33,826	$0
Columbia	$643,329	$138,945	$40,136	$175,628	$27,141	$83,886	$191	$0
Desoto	$25,938	$2,869	$1,387	$10,040	$4,329	$6,333	$2,558	$0
Dixie	$123,087	$57,639	$18,117	$57,429	$10,045	$15,830	$344	$0
Duval	$1,590,811	$725,885	$560,503	$2,001,767	$12,731	$9,633	$0	$0
Escambia	$0	$0	$0	$0	$0	$0	$0	$0
Flagler	$750,449	$354,545	$121,472	$202,400	$11,000	$21,765	$0	$0
Franklin	$162,937	$31,860	$8,346	$31,156	$4,633	$20,130	$138	$0
Gadsden	$853,139	$348,197	$49,865	$328,091	$14,572	$92,762	$680	$0
Gilchrist	$123,556	$59,715	$17,997	$56,383	$10,733	$15,850	$192	$0
Glades	$113,324	$41,506	$2,943	$44,834	$618	$18,784	$0	$0
Gulf	$287,442	$63,110	$32,922	$47,944	$9,318	$32,922	$346	$0
Hamilton	$199,265	$42,576	$13,379	$58,542	$9,047	$21,961	$64	$0
Hardee	$231,953	$43,705	$19,044	$23,502	$2,610	$25,713	$2,281	$0
Hendry	$453,306	$131,958	$9,736	$145,202	$3,135	$65,433	$111	$0
Hernando	$476,917	$158,983	$11,695	$267,343	$31,004	$101,332	$4,008	$0
Highlands	$246,107	$38,306	$10,993	$76,092	$24,816	$64,311	$13,713	$0
Hillsborough	$9,915,377	$2,741,009	$879,948	$1,227,678	$234,646	$870,862	$2,108	$792,401
Holmes	$339,166	$74,176	$10,955	$138,743	$17,850	$64,170	$265	$0
Indian River	$859,083	$160,088	$286,791	$217,202	$16,719	$95,008	$5,839	$0
Jackson	$792,906	$278,462	$19,092	$163,679	$27,913	$98,065	$616	$0
Jefferson	$263,786	$120,483	$19,975	$119,975	$8,984	$39,416	$78	$0
Lafayette	$69,593	$34,287	$7,454	$93,111	$6,211	$9,862	$133	$0
Lake	$394,502	$65,733	$895,364	$600,825	$16,717	$98,478	$1,789	$0

2017-18 Expense Summary

County	Labor	Fringe Benefits	Services	Materials and Supplies	Utilities	Insurance	Taxes	Bus Pass Expenses
Lee	$2,620,570	$758,850	$141,180	$802,518	$15,650	$439,182	$22,880	$0
Leon	$170,836	$53,251	$0	$0	$59,742	$0	$0	$121,965
Levy	$396,249	$192,954	$27,918	$170,392	$5,647	$0	$0	$0
Liberty	$213,235	$99,735	$33,701	$36,142	$21,509	$28,829	$0	$0
Madison	$350,494	$152,190	$19,975	$110,865	$7,130	$36,492	$2	$0
Manatee	$2,013,032	$605,718	$787,470	$429,726	$49,997	$191,339	$2,108	$8,580
Marion	$1,574,722	$422,574	$427,256	$500,042	$36,309	$150,319	$1,283	$0
Martin	$289,676	$25,174	$135,423	$28,945	$8,232	$72,625	$11,679	$50
Miami-Dade	$6,672,090	$1,546,136	$876,043	$1,001,493	$318,280	$1,329,417	$39,458	$4,734,776
Monroe	$744,368	$282,694	$199,859	$123,394	$5,150	$118,963	$27	$8,943
Nassau	$499,971	$7,200	$38,437	$247,396	$19,317	$71,437	$0	$0
Okaloosa	$98,477	$11,605	$0	$388,713	$31,284	$0	$0	$0
Okeechobee	$26,537	$2,935	$1,419	$10,272	$4,429	$6,479	$2,617	$0
Orange	$2,490,742	$513,882	$411,082	$1,953,657	$61,410	$256,741	$65,579	$1
Osceola	$602,600	$124,327	$99,455	$472,659	$14,857	$62,115	$15,866	$1
Palm Beach	$2,725,379	$1,893,092	$53,150	$22,376	$127,527	$0	$0	$1,105,606
Pasco	$1,438,187	$478,908	$27,002	$1,044,916	$20,665	$181,055	$9,206	$15,877
Pinellas	$9,171,184	$1,651,235	$902,736	$1,562,965	$112,258	$869,221	$3,473	$1,401,811
Polk	$3,015,502	$1,145,662	$176,244	$847,029	$60,539	$91,625	$26,923	$11,572
Putnam	$1,249,043	$340,807	$193,415	$399,476	$32,238	$255,215	$2,820	$0
Saint Johns	$2,011,181	$289,752	$71,907	$597,517	$35,401	$359,893	$0	$0
Saint Lucie	$2,262,799	$696,777	$845,156	$365,171	$50,040	$738,119	$7	$1
Santa Rosa	$448,909	$102,885	$8,277	$173,501	$19,639	$59,264	$60	$0
Sarasota	$423,410	$68,913	$38,752	$87,195	$10,785	$46,960	$1,923	$23,654
Seminole	$923,985	$190,634	$152,499	$724,743	$22,781	$95,243	$24,328	$1
Sumter	$63,881	$14,131	$9,815	$131,672	$1,999	$31,070	$0	$0
Suwannee	$199,672	$39,089	$10,732	$69,508	$6,893	$29,018	$3,157	$0
Taylor	$320,241	$143,502	$20,200	$69,311	$10,779	$27,691	$2	$0
Union	$124,451	$75,640	$12,861	$128,748	$12,583	$19,197	$281	$0
Volusia	$2,223,372	$890,737	$323,417	$965,982	$22,826	$104,560	$0	$7,913
Wakulla	$357,850	$64,215	$22,400	$17,500	$12,050	$46,203	$43,385	$0
Walton	$496,260	$127,082	$12,360	$174,711	$34,428	$69,289	$406	$0
Washington	$336,586	$79,793	$10,326	$124,207	$19,919	$58,426	$205	$0
TOTAL	**$91,998,197**	**$22,823,442**	**$16,409,834**	**$25,215,205**	**$2,523,984**	**$10,858,263**	**$919,346**	**$9,736,823**

2017-18 Expense Summary

County	School Bus	Purchased Service	Miscellaneous Exp	Interest Exp	Leases and Rentals	Depreciation	Contributed Services	Allocated Indirect Exp	Total
Alachua	$0	$0	$78,801	$21,924	$113,558	$9,558	$0	$126,806	**$2,754,910**
Baker	$0	$0	$6,005	$0	$8,576	$0	$0	$0	**$952,304**
Bay	$0	$672,795	$1,873	$0	$3,886	$0	$0	$52,870	**$1,632,666**
Bradford	$0	$0	$2,637	$0	$11,649	$5,091	$29,325	$0	**$607,626**
Brevard	$0	$0	$2,498	$0	$1,210	$742,102	$0	$47,476	**$4,259,944**
Broward	$0	$0	$450,319	$4,896	$553,484	$2,812,410	$52,270	$847,070	**$35,914,820**
Calhoun	$0	$0	$2,763	$0	$0	$83,820	$0	$0	**$675,163**
Charlotte	$0	$662,476	$7,159	$0	$6,564	$76,511	$0	$211,990	**$1,569,202**
Citrus	$0	$0	$41,227	$0	$0	$27,356	$0	$63,143	**$2,042,735**
Clay	$0	$0	$54,715	$0	$0	$52,034	$111,562	$0	**$2,496,260**
Collier	$0	$0	$33,069	$0	$4,640	$484,186	$0	$589,766	**$5,433,226**
Columbia	$0	$0	$36,616	$1,089	$2,099	$0	$0	$0	**$1,149,060**
Desoto	$0	$289,713	$2,043	$931	$2,859	$3,753	$0	$17,290	**$370,043**
Dixie	$0	$150	$2,141	$0	$0	$6,433	$22,212	$0	**$313,427**
Duval	$0	$7,597,458	$8,004	$0	$0	$0	$0	$1,453,194	**$13,959,986**
Escambia	$0	$2,983,108	$0	$0	$0	$0	$0	$0	**$2,983,108**
Flagler	$0	$0	$0	$0	$7,230	$0	$0	$0	**$1,468,861**
Franklin	$0	$0	$2,370	$0	$4,589	$0	$0	$0	**$266,159**
Gadsden	$0	$0	$40,712	$0	$46,460	$132,939	$0	$0	**$1,907,417**
Gilchrist	$0	$6,508	$1,580	$0	$0	$4,599	$16,752	$0	**$313,865**
Glades	$0	$0	$3,091	$3,972	$241	$22,210	$0	$0	**$251,523**
Gulf	$0	$0	$3,371	$4,658	$8,333	$108,092	$9,725	$0	**$608,183**
Hamilton	$0	$0	$12,205	$363	$700	$0	$0	$0	**$358,102**
Hardee	$0	$174,229	$1,232	$561	$1,724	$8,815	$0	$62,962	**$598,331**
Hendry	$0	$0	$9,928	$13,286	$767	$72,181	$0	$7,207	**$912,250**
Hernando	$0	$0	$115,885	$0	$767	$122,469	$0	$52,889	**$1,343,292**
Highlands	$0	$1,302,502	$10,557	$4,471	$17,604	$67,141	$1,200	$83,026	**$1,960,839**
Hillsborough	$0	$2,456	$20,974	$1,501	$10,819	$340,487	$0	$122,572	**$17,162,838**
Holmes	$0	$4,748	$15,739	$0	$0	$32,721	$36	$0	**$698,569**
Indian River	$0	$0	$18,538	$634	$4,835	$199,578	$0	$0	**$1,864,315**
Jackson	$0	$0	$50,301	$0	$12,451	$236,096	$0	$0	**$1,679,581**
Jefferson	$0	$0	$12,320	$0	$15,071	$49,781	$0	$0	**$649,869**
Lafayette	$0	$0	$1,114	$0	$0	$4,053	$15,567	$0	**$241,385**
Lake	$0	$2,499,782	$5,578	$0	$10,601	$403,465	$0	$0	**$4,992,834**

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2017-18 Expense Summary

County	School Bus	Purchased Service	Miscellaneous Exp	Interest Exp	Leases and Rentals	Depreciation	Contributed Services	Allocated Indirect Exp	Total
Lee	$0	$0	$3,450	$86,003	$5,706	$627,188	$0	$29,806	**$5,552,983**
Leon	$0	$666,250	$0	$0	$63,194	$0	$0	$144,573	**$1,279,811**
Levy	$0	$68,364	$3,459	$0	$0	$0	$0	$0	**$864,983**
Liberty	$0	$0	$24,545	$0	$10,560	$24,240	$0	$0	**$492,496**
Madison	$0	$0	$15,158	$0	$13,871	$63,154	$0	$0	**$769,331**
Manatee	$0	$0	$61,561	$0	$4,670	$279,351	$0	$325,671	**$4,759,223**
Marion	$0	$28,010	$19,936	$363	$15,122	$406,426	$0	$46,554	**$3,628,916**
Martin	$0	$313,859	$15,510	$228	$9,915	$30,424	$0	$73,045	**$1,014,785**
Miami-Dade	$0	$79,166	$82,460	$4,616	$372,946	$1,209,757	$432,709	$328,545	**$19,027,892**
Monroe	$0	$0	$194,675	$0	$2,398	$140,000	$0	$99,610	**$1,920,081**
Nassau	$0	$0	$0	$0	$0	$98,755	$0	$166,599	**$1,149,112**
Okaloosa	$0	$2,088,201	$0	$0	$0	$0	$0	$0	**$2,618,280**
Okeechobee	$0	$296,497	$2,090	$952	$2,925	$3,840	$0	$17,688	**$378,680**
Orange	$0	$14,391,544	$145,062	$792	$203,915	$226,185	$21,358	$77,103	**$20,819,053**
Osceola	$0	$3,481,826	$35,095	$192	$49,334	$54,722	$5,167	$18,654	**$5,036,870**
Palm Beach	$0	$25,905,969	$33,471	$0	$15,795	$0	$22,000	$0	**$31,904,365**
Pasco	$38,722	$129,635	$5,294	$311	$2,778	$64,460	$0	$266,792	**$3,723,808**
Pinellas	$0	$67,596	$137,285	$17,605	$74,893	$905,203	$2,051,620	$445,768	**$19,374,853**
Polk	$0	$0	$22,857	$2,275	$4,944	$427,915	$41,473	$38,582	**$5,913,142**
Putnam	$0	$0	$17,396	$0	$68,485	$367,463	$0	$0	**$2,926,358**
Saint Johns	$0	$0	$13,335	$0	$0	$420,086	$0	$3,437	**$3,802,509**
Saint Lucie	$0	$1,480	$19,325	$53	$146,910	$36,139	$2,938	$0	**$5,164,915**
Santa Rosa	$0	$0	$22,217	$0	$9,637	$0	$0	$0	**$844,389**
Sarasota	$0	$5,951,169	$3,262	$0	$7,031	$105,044	$0	$291,149	**$7,059,247**
Seminole	$0	$5,338,799	$53,813	$294	$75,646	$83,907	$7,923	$28,603	**$7,723,199**
Sumter	$0	$1,088,200	$3,109	$0	$3,098	$0	$181,790	$0	**$1,528,765**
Suwannee	$0	$0	$9,299	$277	$533	$7,805	$0	$0	**$375,983**
Taylor	$0	$0	$10,536	$0	$12,971	$34,161	$0	$0	**$649,394**
Union	$0	$0	$1,564	$0	$0	$0	$16,317	$0	**$391,642**
Volusia	$0	$1,655,645	$0	$0	$0	$0	$0	$373,909	**$6,568,361**
Wakulla	$0	$0	$1,000	$0	$5,400	$50,000	$0	$0	**$620,003**
Walton	$0	$2,138	$69,388	$0	$0	$101,710	$42,798	$0	**$1,130,570**
Washington	$0	$2,514	$15,828	$0	$0	$27,163	$36	$0	**$675,003**
TOTAL	**$38,722**	**$77,752,787**	**$2,097,345**	**$172,247**	**$2,033,394**	**$11,902,979**	**$3,084,778**	**$6,514,349**	**$284,081,695**

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2017-18 Performance Measures

County	Operating Expense Per Total Passenger Trip	Operating Expense Per Paratransit Passenger Trip	Operating Expense Per Vehicle Mile	Operating Expense Per Driver Hour	Local Funding of System	Potential TD Population Served	Average Trips Per Driver Hour	Average Trips Per Paratransit Passenger	Accidents Per 100,000 Miles	Miles Between Roadcalls
Alachua	$31.04	$31.46	$2.40	$41.52	70%	3%	1.32	64.21	1.06	41,818
Baker	$35.54	$35.54	$1.96	$31.25	24%	7%	0.88	42.46	0.00	17,356
Bay	$14.30	$14.30	$3.21	$39.70	8%	2%	2.78	118.55	1.57	127,053
Bradford	$23.12	$23.12	$2.58	$34.83	4%	6%	1.51	39.28	4.25	58,801
Brevard	$4.71	$8.27	$1.99	$34.38	22%	6%	4.16	34.72	6.55	62,849
Broward	$14.98	$27.67	$2.57	$39.67	81%	2%	1.43	115.20	1.12	52,998
Calhoun	$57.92	$57.92	$2.83	$41.94	5%	7%	0.72	26.68	0.00	238,365
Charlotte	$21.97	$21.97	$3.30	$50.70	59%	1%	2.31	97.45	8.40	6,613
Citrus	$12.67	$12.67	$2.74	$23.47	24%	10%	1.85	20.62	1.21	41,385
Clay	$19.03	$19.03	$2.59	$28.57	23%	5%	1.50	44.59	7.27	96,246
Collier	$49.56	$49.56	$3.86	$57.62	76%	1%	1.16	83.30	1.28	70,385
Columbia	$22.64	$22.64	$2.15	$41.76	10%	2%	1.84	93.65	1.87	133,771
Desoto	$48.73	$48.73	$2.94	$14.27	8%	1%	0.29	37.41	7.96	125,668
Dixie	$44.19	$44.19	$1.89	$49.69	5%	4%	1.12	17.95	0.00	83,014
Duval	$41.55	$41.55	$2.99	$49.53	84%	1%	1.19	75.83	2.14	37,028
Escambia	$30.47	$30.47	$2.38	$44.21	66%	1%	1.45	66.92	3.20	250,310
Flagler	$13.58	$13.58	$2.25	$29.52	33%	25%	2.17	13.09	0.00	163,221
Franklin	$50.60	$50.60	$1.55	$35.06	5%	3%	0.69	22.10	0.00	0
Gadsden	$18.17	$18.17	$1.81	$53.22	16%	12%	2.93	34.84	0.00	96,059
Gilchrist	$58.03	$58.03	$2.84	$49.76	5%	4%	0.86	20.41	9.03	55,343
Glades	$57.29	$57.29	$0.85	$27.03	16%	4%	0.47	24.53	3.36	297,430
Gulf	$27.95	$27.95	$1.74	$44.05	11%	7%	1.58	71.33	0.00	0
Hamilton	$32.02	$32.02	$2.67	$55.21	15%	1%	1.72	74.57	0.00	66,985
Hardee	$35.80	$35.80	$3.01	$38.11	58%	2%	1.06	81.54	1.01	198,920
Hendry	$35.41	$35.41	$2.59	$28.96	24%	29%	0.82	30.85	1.13	29,402
Hernando	$11.77	$11.77	$1.97	$33.12	5%	1%	2.81	101.34	1.47	227,083
Highlands	$27.15	$27.15	$2.75	$13.71	4%	2%	0.50	62.15	5.62	142,468
Hillsborough	$23.37	$25.01	$3.67	$26.89	59%	6%	1.08	29.43	2.15	14,511
Holmes	$23.88	$23.88	$1.42	$27.15	3%	11%	1.14	35.00	0.00	0
Indian River	$24.82	$24.82	$2.30	$44.71	19%	2%	1.80	39.42	0.00	162,029
Jackson	$38.11	$38.11	$2.67	$46.80	4%	5%	1.23	36.73	3.17	157,540
Jefferson	$38.05	$38.05	$1.59	$55.31	5%	5%	1.45	46.92	0.00	204,742
Lafayette	$56.48	$56.48	$4.16	$50.69	6%	8%	0.90	22.86	0.00	0
Lake	$32.59	$32.59	$3.28	$46.67	26%	1%	1.43	85.12	1.51	37,078

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2017-18 Performance Measures

County	Operating Expense Per Total Passenger Trip	Operating Expense Per Paratransit Passenger Trip	Operating Expense Per Vehicle Mile	Operating Expense Per Driver Hour	Local Funding of System	Potential TD Population Served	Average Trips Per Driver Hour	Average Trips Per Paratransit Passenger	Accidents Per 100,000 Miles	Miles Between Roadcalls
Lee	$29.96	$29.96	$2.87	$44.60	30%	2%	1.49	35.65	2.33	0
Leon	$13.94	$23.12	$2.23	$26.60	25%	4%	1.15	23.49	0.00	0
Levy	$28.61	$28.61	$0.91	$48.09	13%	2%	1.68	62.72	2.10	119,098
Liberty	$17.27	$17.27	$1.48	$24.14	11%	52%	1.40	20.02	3.00	333,651
Madison	$41.65	$41.65	$2.24	$56.13	7%	8%	1.35	33.16	0.00	343,956
Manatee	$26.77	$28.87	$4.40	$55.64	49%	4%	1.93	49.44	4.63	9,080
Marion	$34.23	$34.23	$3.25	$36.25	46%	2%	1.06	32.31	1.16	33,866
Martin	$20.20	$20.21	$1.98	$16.79	4%	1%	0.83	76.32	1.95	0
Miami-Dade	$3.86	$10.31	$4.37	$31.45	30%	5%	3.05	120.60	7.64	81,836
Monroe	$38.47	$38.92	$4.20	$25.81	57%	3%	0.66	46.59	2.64	56,875
Nassau	$21.89	$21.89	$2.29	$36.20	6%	4%	1.65	73.01	7.99	45,534
Okaloosa	$27.26	$27.26	$1.88	$44.13	7%	3%	1.62	47.71	1.94	30,874
Okeechobee	$42.86	$42.86	$2.34	$36.56	8%	1%	0.85	49.63	6.19	80,763
Orange	$18.82	$29.21	$2.43	$35.85	61%	8%	1.23	71.93	2.53	36,277
Osceola	$18.82	$29.21	$2.43	$35.85	61%	6%	1.23	71.92	2.56	36,339
Palm Beach	$28.35	$37.83	$2.80	$49.94	88%	2%	1.32	74.10	3.44	23,371
Pasco	$18.84	$21.76	$3.46	$53.66	36%	2%	2.47	100.12	1.87	82,390
Pinellas	$4.21	$21.01	$2.65	$47.93	56%	5%	2.28	46.29	5.16	55,620
Polk	$9.44	$31.35	$4.29	$55.12	45%	27%	1.76	58.30	5.67	25,951
Putnam	$21.90	$21.90	$2.89	$53.55	7%	5%	2.45	20.95	4.94	72,224
Saint Johns	$10.88	$10.88	$3.26	$40.38	16%	7%	3.71	41.26	6.86	145,826
Saint Lucie	$21.60	$25.00	$3.70	$52.63	32%	9%	2.11	44.17	2.87	53,649
Santa Rosa	$33.35	$33.35	$2.06	$24.83	8%	1%	0.74	39.01	4.88	82,050
Sarasota	$9.83	$28.69	$3.84	$29.91	83%	2%	1.04	65.31	2.07	261,867
Seminole	$18.82	$29.21	$2.43	$35.85	61%	5%	1.23	71.92	2.52	36,091
Sumter	$22.02	$22.02	$3.41	$45.72	47%	6%	2.08	47.75	2.01	64,013
Suwannee	$20.60	$20.60	$2.24	$21.58	16%	2%	1.05	127.63	1.79	0
Taylor	$37.68	$37.68	$3.28	$46.17	12%	10%	1.23	19.28	5.05	197,929
Union	$86.09	$86.09	$3.00	$49.47	5%	5%	0.57	24.33	0.00	32,592
Volusia	$10.74	$18.84	$2.25	$31.27	51%	7%	1.66	75.28	3.43	14,511
Wakulla	$47.92	$47.92	$2.09	$61.30	16%	3%	1.28	39.57	3.37	0
Walton	$25.61	$25.61	$2.12	$32.70	8%	5%	1.28	40.35	0.00	0
Washington	$32.78	$32.78	$1.88	$29.49	2%	7%	0.90	29.89	2.78	179,725

(Performance Measures page 2 of 2)

2017-18 Other Reported Data

County	Paratransit/Deviated Fixed Route/ School Brd Head Count	Fixed Route Head Count	Unduplicated Pass Head Count	Unmet Trip Requests	Medical Unmet Trip Requests	Employment Unmet Trip Requests	Educ/Training Unmet Trip Requests
Alachua	1,340	2,696	4,036	28	1	0	1
Baker	631	0	631	96	96	0	0
Bay	963	0	963	1,019	836	10	10
Bradford	669	0	669	0	0	0	0
Brevard	14,796	1,694	16,490	20	16	0	2
Broward	10,815	4,464	15,279	8,444	2,149	540	791
Calhoun	437	0	437	0	0	0	0
Charlotte	733	0	733	442	40	111	33
Citrus	7,821	0	7,821	369	75	60	7
Clay	2,942	0	2,942	96	3	39	15
Collier	1,316	0	1,316	199	70	19	17
Columbia	542	0	542	12	11	1	0
Desoto	203	0	203	87	46	0	0
Dixie	395	0	395	0	0	0	0
Duval	4,431	0	4,431	0	0	0	0
Escambia	1,463	0	1,463	53	12	11	4
Flagler	8,265	0	8,265	242	15	78	4
Franklin	238	0	238	0	0	0	0
Gadsden	3,013	0	3,013	8	0	8	0
Gilchrist	265	0	265	0	0	0	0
Glades	179	0	179	35	35	0	0
Gulf	305	0	305	88	32	28	21
Hamilton	150	0	150	2	2	0	0
Hardee	205	0	205	2	0	0	0
Hendry	835	0	835	80	80	0	0
Hernando	1,126	0	1,126	0	0	0	0
Highlands	1,162	0	1,162	6	0	0	0
Hillsborough	22,240	11,260	33,500	241	158	9	3
Holmes	836	0	836	59	45	11	3
Indian River	1,905	0	1,905	720	0	0	0
Jackson	1,200	0	1,200	51	41	0	0
Jefferson	364	0	364	1	1	0	0
Lafayette	187	0	187	0	0	0	0
Lake	1,800	0	1,800	0	0	0	0

Continued on the next page (Other Reported Data page 1 of 4)

2017-18 Other Reported Data

County	Paratransit/Deviated Fixed Route/ School Brd Head Count	Fixed Route Head Count	Unduplicated Pass Head Count	Unmet Trip Requests	Medical Unmet Trip Requests	Employment Unmet Trip Requests	Educ/Training Unmet Trip Requests
Lee	5,200	0	5,200	560	401	0	60
Leon	2,132	3,060	5,192	29	6	8	3
Levy	482	0	482	132	16	0	0
Liberty	1,425	0	1,425	10	5	3	2
Madison	557	0	557	0	0	0	0
Manatee	3,328	8,835	12,163	328	224	0	8
Marion	3,281	0	3,281	50	42	0	0
Martin	658	4	662	31	0	0	31
Miami-Dade	11,490	8,918	20,408	1,284,192	0	0	0
Monroe	1,054	35	1,089	0	0	0	0
Nassau	719	0	719	733	535	89	16
Okaloosa	2,013	0	2,013	1,266	595	234	50
Okeechobee	178	0	178	2	0	0	0
Orange	9,911	16,075	25,986	5,513	936	0	3,586
Osceola	2,398	3,889	6,287	1,335	227	0	868
Palm Beach	10,987	772	11,759	0	0	0	0
Pasco	1,702	139	1,841	206	30	16	99
Pinellas	18,478	9,845	28,323	210	155	0	8
Polk	3,229	2,932	6,161	441	427	5	8
Putnam	6,377	0	6,377	3	2	1	0
Saint Johns	8,475	0	8,475	2	0	0	0
Saint Lucie	4,677	7,072	11,749	16,642	5	12,296	2,169
Santa Rosa	649	0	649	108	56	15	0
Sarasota	3,754	226	3,980	19,338	0	3,674	9,087
Seminole	3,677	5,963	9,640	2,044	347	0	1,330
Sumter	1,454	0	1,454	0	0	0	0
Suwannee	143	0	143	7	4	1	0
Taylor	894	0	894	0	0	0	0
Union	187	0	187	0	0	0	0
Volusia	4,626	15,238	19,864	0	0	0	0
Wakulla	327	0	327	0	0	0	0
Walton	1,094	0	1,094	84	40	22	4
Washington	689	0	689	139	61	40	38
Totals	**210,017**	**103,117**	**313,134**	**1,345,805**	**7,878**	**17,329**	**18,278**

Continued on the next page (Other Reported Data page 2 of 4)

2017-18 Other Reported Data

County	Nutritional Unmet Trip Requests	Life Sust/Other Unmet Trip Requests	Reason Denied-Lack of Funding	Reason Denied-Lack of Vehicle Available	Reason Denied-Lack of Driver Available	Reason Denied-Other	Passenger No-Shows	Complaints	Commendations
Alachua	0	26	21	0	0	7	5,761	25	95
Baker	0	0	0	0	0	0	226	0	0
Bay	122	41	1,020	0	0	0	1,776	14	7
Bradford	0	0	0	0	0	0	172	0	0
Brevard	0	2	0	0	0	0	10,308	16	58
Broward	1,221	3,743	0	8,247	6	191	38,503	5,675	1,669
Calhoun	0	0	0	0	0	0	166	0	1
Charlotte	7	251	0	0	0	340	1,722	49	0
Citrus	81	146	0	0	0	0	1,158	4	2
Clay	39	0	0	0	0	0	1,035	26	2
Collier	5	88	0	0	199	0	2,821	65	6
Columbia	0	0	0	0	0	0	1,454	4	2
Desoto	0	41	86	0	0	1	339	0	16
Dixie	0	0	0	0	0	0	584	0	0
Duval	0	0	0	0	0	0	16,255	1,418	666
Escambia	7	19	0	0	0	0	6,735	23	27
Flagler	3	142	0	0	0	0	0	9	0
Franklin	0	0	0	0	0	0	117	0	0
Gadsden	0	0	0	0	0	0	3,069	4	2
Gilchrist	0	0	0	0	0	0	438	0	0
Glades	0	0	0	0	0	0	60	1	0
Gulf	7	0	34	29	25	0	871	0	0
Hamilton	0	0	0	0	0	2	371	0	0
Hardee	0	2	0	0	0	2	247	0	0
Hendry	0	0	0	0	0	0	820	1	0
Hernando	0	0	0	0	0	0	364	12	138
Highlands	0	6	0	0	0	6	3,694	9	26
Hillsborough	20	51	0	0	0	0	9,498	125	235
Holmes	0	0	0	0	0	0	70	2	0
Indian River	0	720	0	0	720	0	2,567	20	2
Jackson	0	10	0	0	51	0	496	7	0
Jefferson	0	0	0	0	0	0	218	0	3
Lafayette	0	0	0	0	0	0	926	0	0
Lake	0	0	0	0	0	0	2,612	21	16

2017-18 Other Reported Data

County	Nutritional Unmet Trip Requests	Life Sust/Other Unmet Trip Requests	Reason Denied- Lack of Funding	Reason Denied- Lack of Vehicle Available	Reason Denied- Lack of Driver Available	Reason Denied- Other	Passenger No- Shows	Complaints	Commendations
Lee	99	0	0	0	0	0	7,001	26	11
Leon	2	10	0	0	0	0	961	9	4
Levy	0	116	0	0	116	16	245	0	11
Liberty	0	0	0	1	9	0	62	1	4
Madison	0	0	0	0	0	0	475	0	0
Manatee	62	34	0	0	122	206	741	123	35
Marion	1	7	0	0	0	0	3,364	16	66
Martin	0	0	0	31	0	0	53	23	5
Miami-Dade	0	1,284,192	0	0	0	0	1,287	63	21
Monroe	0	0	0	0	0	0	651	0	1
Nassau	65	28	0	0	0	0	719	0	0
Okaloosa	3	384	0	0	0	0	7,659	84	5
Okeechobee	0	2	0	0	0	2	1,010	2	25
Orange	972	19	0	0	0	0	29,870	616	106
Osceola	235	5	0	0	0	0	7,227	150	26
Palm Beach	0	0	0	0	0	0	33,405	3,046	1,136
Pasco	16	45	0	0	0	0	531	16	0
Pinellas	1	46	202	0	0	8	24,500	18	30
Polk	1	0	102	346	5	0	3,885	24	0
Putnam	0	0	0	2	1	0	2,921	3	10
Saint Johns	0	0	0	0	0	0	483	8	11
Saint Lucie	2,172	0	16,584	58	0	0	2,424	9	15
Santa Rosa	24	13	108	0	0	0	663	0	0
Sarasota	2,517	4,060	0	0	0	0	4,208	24	1
Seminole	360	7	0	0	0	0	11,081	229	39
Sumter	0	0	0	0	0	0	541	1	127
Suwannee	0	2	1	0	0	6	292	0	4
Taylor	0	0	0	0	0	0	265	0	6
Union	0	0	0	0	0	0	473	1	0
Volusia	0	0	0	0	0	0	9,203	249	391
Wakulla	0	0	0	0	0	0	475	0	0
Walton	6	12	0	0	0	0	111	2	1
Washington	0	0	0	0	0	0	82	2	0
Totals	**8,048**	**1,294,270**	**18,158**	**8,714**	**1,254**	**787**	**272,321**	**12,275**	**5,064**

(Other Reported Data page 4 of 4)

Lois Glass

Volusia County

"I had no way of getting to a grocery store, getting my son to school, or getting either of us to our doctors' appointments. Votran was the answer to my prayers! We were able to rejoin society. I was able to put food on the table for me and my son and take him to his doctors' appointments."

2017-18 County Summaries

County:	Alachua	Demographics	Number
CTC:	MV Transportation, Inc.		
Contact:	Edward I. Griffin	Total County Population	266,944
	3713 SW 42nd St Suite 3		
	Gainesville, FL 32608	Potential TD Population	109,357
	352-375-2784		
Email:	egriffin@mvtransit.com	UDPHC	4,036

Florida Commission for the CTD
Transportation Disadvantaged

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	2,244	2,696
Deviated FR	0	0	0
Ambulatory	66,789	61,540	60,400
Non-Ambulatory	29,274	25,372	25,644
Stretcher	549	10	0
School Board	0	0	0
TOTAL TRIPS	96,612	89,166	88,740

Vehicle Data	2016	2017	2018
Vehicle Miles	1,325,073	1,173,958	1,129,073
Revenue Miles	1,124,876	981,410	964,070
Roadcalls	35	26	27
Accidents	18	8	12
Vehicles	42	32	32
Driver Hours	82,460	69,750	65,209

Passenger Trips By Trip Purpose	2016	2017	2018
Medical	57,239	43,358	41,381
Employment	10,229	14,244	14,297
Ed/Train/DayCare	2,656	3,350	2,166
Nutritional	1,592	1,720	1,532
Life-Sustaining/Other	24,896	26,494	29,364
TOTAL TRIPS	96,612	89,166	88,740

Financial and General Data	2016	2017	2018
Expenses	$2,618,026	$2,734,105	$2,754,910
Revenues	$2,818,781	$2,845,563	$2,782,905
Commendations	93	112	95
Complaints	52	47	25
Passenger No-Shows	8,746	6,748	5,761
Unmet Trip Requests	2	1	28

Passenger Trips By Funding Source	2016	2017	2018
CTD	17,607	22,803	21,222
AHCA	21,150	5,614	1,560
APD	0	0	0
DOEA	232	665	421
DOE	0	0	0
Other	57,623	60,084	65,537
TOTAL TRIPS	96,612	89,166	88,740

Performance Measures	2016	2017	2018
Accidents per 100,000 Miles	1.36	0.68	1.06
Miles between Roadcalls	37,859	45,152	41,818
Avg. Trips per Driver Hour	1.17	1.25	1.32
Avg. Trips per Para Pass.	79.45	59.09	64.21
Cost per Trip	27.10	30.66	31.04
Cost per Paratransit Trip	27.10	30.98	31.46
Cost per Driver Hour	31.75	38.60	41.52
Cost per Total Mile	1.98	2.29	2.40

County:	Baker	
CTC:	Baker County Council On Aging, Inc.	
Contact:	Tiffany Shrull	
	9264 Buck Starling Rd.	
	Macclenny, FL 32063	
	904-259-9315	
Email:	tshrull@bakercoa.org	

Demographics	Number
Total County Population	28,283
Potential TD Population	9,673
UDPHC	631

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	7,159	7,632	6,142
Ambulatory	19,098	18,897	14,971
Non-Ambulatory	4,452	4,949	5,679
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	30,709	31,478	26,792

Vehicle Data	2016	2017	2018
Vehicle Miles	340,314	447,815	485,966
Revenue Miles	293,607	369,439	412,892
Roadcalls	19	17	28
Accidents	7	3	0
Vehicles	19	21	26
Driver Hours	27,273	28,627	30,473

Passenger Trips By Trip Purpose			
Medical	9,586	10,615	10,529
Employment	2,676	2,852	2,145
Ed/Train/DayCare	6,444	5,179	3,299
Nutritional	5,641	6,219	5,357
Life-Sustaining/Other	6,362	6,613	5,462
TOTAL TRIPS	30,709	31,478	26,792

Financial and General Data			
Expenses	$923,368	$915,571	$952,304
Revenues	$970,196	$1,033,274	$1,139,748
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	19	73	226
Unmet Trip Requests	221	156	96

Passenger Trips By Funding Source			
CTD	5,712	5,178	7,533
AHCA	5,066	6,043	6,186
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	19,931	20,257	13,073
TOTAL TRIPS	30,709	31,478	26,792

Performance Measures			
Accidents per 100,000 Miles	2.06	0.67	0.00
Miles between Roadcalls	17,911	26,342	17,356
Avg. Trips per Driver Hour	1.13	1.10	0.88
Avg. Trips per Para Pass.	36.43	46.36	42.46
Cost per Trip	30.07	29.09	35.54
Cost per Paratransit Trip	30.07	29.09	35.54
Cost per Driver Hour	33.86	31.98	31.25
Cost per Total Mile	2.71	2.04	1.96

County:	Bay	Demographics	Number
CTC:	Bay County Board of County Commissioners		
Contact:	Sandra Culbreth	Total County Population	183,563
	840 W. 11th Street		
	Panama City, FL 32401	Potential TD Population	75,886
	850-248-8169		
Email:	sculbreth@baycountyfl.gov	UDPHC	963

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	103	54	452
Ambulatory	110,406	104,470	96,188
Non-Ambulatory	22,300	23,252	17,525
Stretcher	42	0	0
School Board	0	0	0
TOTAL TRIPS	132,851	127,776	114,165

Vehicle Data	2016	2017	2018
Vehicle Miles	468,081	527,437	508,212
Revenue Miles	380,265	428,906	399,036
Roadcalls	22	5	4
Accidents	5	13	8
Vehicles	27	29	26
Driver Hours	47,576	42,490	41,128

Passenger Trips By Trip Purpose			
Medical	22,659	25,428	25,224
Employment	4,814	5,937	5,605
Ed/Train/DayCare	33,648	29,770	17,431
Nutritional	8,296	7,527	7,454
Life-Sustaining/Other	63,434	59,114	58,451
TOTAL TRIPS	132,851	127,776	114,165

Financial and General Data			
Expenses	$1,363,396	$1,472,256	$1,632,666
Revenues	$1,676,636	$1,956,029	$1,845,823
Commendations	9	10	7
Complaints	15	35	14
Passenger No-Shows	4,078	3,992	1,776
Unmet Trip Requests	0	355	1,019

Passenger Trips By Funding Source			
CTD	27,649	29,726	26,081
AHCA	0	6,163	9,686
APD	54,941	52,263	50,765
DOEA	7,899	9,685	7,363
DOE	0	0	0
Other	42,362	29,939	20,270
TOTAL TRIPS	132,851	127,776	114,165

Performance Measures			
Accidents per 100,000 Miles	1.07	2.46	1.57
Miles between Roadcalls	21,276	105,487	127,053
Avg. Trips per Driver Hour	2.79	3.01	2.78
Avg. Trips per Para Pass.	137.24	96.43	118.55
Cost per Trip	10.26	11.52	14.30
Cost per Paratransit Trip	10.26	11.52	14.30
Cost per Driver Hour	28.66	34.65	39.70
Cost per Total Mile	2.91	2.79	3.21

County: Bradford
CTC: Suwannee River Economic Council, Inc.
Contact: Matt Pearson
P.O. Box 70
Live Oak, FL 32064
386-362-4115
Email: mattpearson@suwanneeec.net

Demographics	Number
Total County Population	27,038
Potential TD Population	10,384
UDPHC	669

Florida Commission for the
CTA
Transportation Disadvantaged

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	22,283	24,435	22,497
Non-Ambulatory	2,107	2,310	3,781
Stretcher	107	118	0
School Board	0	0	0
TOTAL TRIPS	24,497	26,863	26,278

Passenger Trips By Trip Purpose			
Medical	8,955	10,857	12,251
Employment	0	0	0
Ed/Train/DayCare	13,988	8,836	8,225
Nutritional	1,324	3,408	1,434
Life-Sustaining/Other	230	3,762	4,368
TOTAL TRIPS	24,497	26,863	26,278

Passenger Trips By Funding Source			
CTD	5,671	7,824	9,871
AHCA	3,891	4,941	4,132
APD	13,611	12,931	11,009
DOEA	1,324	1,167	1,266
DOE	0	0	0
Other	0	0	0
TOTAL TRIPS	24,497	26,863	26,278

Vehicle Data	2016	2017	2018
Vehicle Miles	197,016	249,784	235,205
Revenue Miles	170,630	227,082	177,518
Roadcalls	0	1	4
Accidents	0	2	1
Vehicles	12	10	9
Driver Hours	19,687	23,309	17,447

Financial and General Data			
Expenses	$571,139	$683,516	$607,626
Revenues	$659,198	$715,207	$656,553
Commendations	0	0	0
Complaints	2	1	0
Passenger No-Shows	171	165	172
Unmet Trip Requests	24	22	0

Performance Measures			
Accidents per 100,000 Miles	0.00	0.80	0.43
Miles between Roadcalls	0	249,784	58,801
Avg. Trips per Driver Hour	1.24	1.15	1.51
Avg. Trips per Para Pass.	46.84	46.96	39.28
Cost per Trip	23.31	25.44	23.12
Cost per Paratransit Trip	23.31	25.44	23.12
Cost per Driver Hour	29.01	29.32	34.83
Cost per Total Mile	2.90	2.74	2.58

County:	Brevard	Demographics	Number
CTC:	Space Coast Area Transit		
Contact:	Scott Nelson	Total County Population	589,162
	401 South Varr Ave		
	Cocoa, FL 32922	Potential TD Population	281,464
	321-635-7815		
Email:	scott.nelson@brevardFL.gov	UDPHC	16,490

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	392,427	373,489	391,150
Deviated FR	0	0	0
Ambulatory	566,138	466,119	482,834
Non-Ambulatory	15,765	17,399	16,347
Stretcher	0	0	0
School Board	18,478	20,576	14,571
TOTAL TRIPS	992,808	877,583	904,902

Vehicle Data	2016	2017	2018
Vehicle Miles	2,623,775	2,475,509	2,136,850
Revenue Miles	2,360,285	2,218,546	1,929,529
Roadcalls	38	27	34
Accidents	25	24	14
Vehicles	183	183	188
Driver Hours	122,928	120,032	123,579

Passenger Trips By Trip Purpose	2016	2017	2018
Medical	105,627	95,352	101,777
Employment	307,028	273,480	305,392
Ed/Train/DayCare	252,422	233,831	251,374
Nutritional	21,987	22,195	19,759
Life-Sustaining/Other	305,744	252,725	226,600
TOTAL TRIPS	992,808	877,583	904,902

Financial and General Data	2016	2017	2018
Expenses	$4,510,173	$4,619,713	$4,259,944
Revenues	$5,078,109	$6,479,462	$5,622,656
Commendations	85	62	58
Complaints	6	7	16
Passenger No-Shows	9,917	10,711	10,308
Unmet Trip Requests	27	24	20

Passenger Trips By Funding Source	2016	2017	2018
CTD	69,524	67,174	68,949
AHCA	0	0	0
APD	40,104	35,377	36,515
DOEA	27,351	23,687	21,401
DOE	22,224	22,908	26,232
Other	833,605	728,437	751,805
TOTAL TRIPS	992,808	877,583	904,902

Performance Measures	2016	2017	2018
Accidents per 100,000 Miles	0.95	0.97	0.66
Miles between Roadcalls	69,047	91,686	62,849
Avg. Trips per Driver Hour	4.88	4.20	4.16
Avg. Trips per Para Pass.	37.63	35.94	34.72
Cost per Trip	4.54	5.26	4.71
Cost per Paratransit Trip	7.47	9.13	8.27
Cost per Driver Hour	36.47	38.35	34.38
Cost per Total Mile	1.71	1.86	1.99

County:	Broward			Demographics		Number		
CTC:	Broward County							
Contact:	Paul Strobis			Total County Population		1,935,878		
	1 N. University Drive, Suite 3100A							
	Plantation, FL 33324			Potential TD Population		781,587		
	954-357-8321							
Email:	pstrobis@broward.org			UDPHC		15,279		

Florida Commission for the
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Transportation Disadvantaged

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	271,829	269,294	1,151,732
Deviated FR	0	0	0
Ambulatory	947,041	876,213	1,010,361
Non-Ambulatory	217,125	207,721	215,876
Stretcher	0	0	0
School Board	33,957	31,441	19,623
TOTAL TRIPS	1,469,952	1,384,669	2,397,592

Vehicle Data	2016	2017	2018
Vehicle Miles	11,667,330	12,530,455	13,408,395
Revenue Miles	9,204,766	10,295,201	10,934,157
Roadcalls	286	145	253
Accidents	406	141	150
Vehicles	429	452	505
Driver Hours	722,119	771,182	868,929

Passenger Trips By Trip Purpose			
Medical	160,671	160,760	158,611
Employment	51,605	57,325	52,473
Ed/Train/DayCare	473,203	392,138	368,725
Nutritional	265,099	220,855	284,802
Life-Sustaining/Other	519,374	553,591	1,532,981
TOTAL TRIPS	1,469,952	1,384,669	2,397,592

Financial and General Data			
Expenses	$27,643,937	$31,027,246	$35,914,820
Revenues	$26,451,243	$33,376,485	$34,603,489
Commendations	953	884	1,669
Complaints	2,420	3,957	5,675
Passenger No-Shows	30,003	53,182	38,503
Unmet Trip Requests	1,240	2,900	8,444

Passenger Trips By Funding Source			
CTD	254,953	377,298	1,216,479
AHCA	64,117	63,779	57,548
APD	95,189	35,206	63,123
DOEA	26,506	36,806	80,287
DOE	41,005	78,726	30,330
Other	988,182	792,854	949,825
TOTAL TRIPS	1,469,952	1,384,669	2,397,592

Performance Measures			
Accidents per 100,000 Miles	3.48	1.13	1.12
Miles between Roadcalls	40,795	86,417	52,998
Avg. Trips per Driver Hour	1.66	1.45	1.43
Avg. Trips per Para Pass.	115.33	103.45	115.20
Cost per Trip	18.81	22.41	14.98
Cost per Paratransit Trip	22.41	26.62	27.67
Cost per Driver Hour	37.18	38.50	39.67
Cost per Total Mile	2.30	2.37	2.57

County:	Calhoun	Demographics	Number			
CTC:	Calhoun County Senior Citizens					
Contact:	Marilyn Russell	Total County Population	14,483			
	16859 NE Cayson St					
	Blountstown, FL 32424	Potential TD Population	6,484			
	850-674-4163					
Email:	senior1@gtcom.net	UDPHC	437			

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	9,918	10,717	10,525
Non-Ambulatory	1,438	1,606	1,050
Stretcher	95	78	82
School Board	0	0	0
TOTAL TRIPS	11,451	12,401	11,657

Vehicle Data	2016	2017	2018
Vehicle Miles	252,166	235,770	238,365
Revenue Miles	200,352	189,542	190,535
Roadcalls	3	3	1
Accidents	2	0	0
Vehicles	15	14	14
Driver Hours	13,520	15,900	16,100

Passenger Trips By Trip Purpose	2016	2017	2018
Medical	7,635	7,251	6,749
Employment	846	914	973
Ed/Train/DayCare	736	1,707	1,948
Nutritional	1,653	2,209	1,651
Life-Sustaining/Other	581	320	336
TOTAL TRIPS	11,451	12,401	11,657

Financial and General Data	2016	2017	2018
Expenses	$588,976	$645,633	$675,163
Revenues	$655,742	$642,947	$580,038
Commendations	1	1	1
Complaints	0	0	0
Passenger No-Shows	36	82	166
Unmet Trip Requests	0	0	0

Passenger Trips By Funding Source	2016	2017	2018
CTD	3,539	2,644	2,912
AHCA	5,851	7,010	6,096
APD	1,339	1,189	1,495
DOEA	680	1,503	1,096
DOE	0	0	0
Other	42	55	58
TOTAL TRIPS	11,451	12,401	11,657

Performance Measures	2016	2017	2018
Accidents per 100,000 Miles	0.79	0.00	0.00
Miles between Roadcalls	84,055	78,590	238,365
Avg. Trips per Driver Hour	0.85	0.78	0.72
Avg. Trips per Para Pass.	24.68	26.39	26.68
Cost per Trip	51.43	52.06	57.92
Cost per Paratransit Trip	51.43	52.06	57.92
Cost per Driver Hour	43.56	40.61	41.94
Cost per Total Mile	2.34	2.74	2.83

County:	Charlotte	Demographics	Number
CTC:	Charlotte County BOCC Transit Division		
Contact:	Richard Kolar	Total County Population	182,033
	25490 Airport Road		
	Punta Gorda, FL 33950	Potential TD Population	142,684
	941-833-6236		
Email:	Richard.Kolar@charlottecountyfl.gov	UDPHC	733

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	69,683	82,370	61,738
Non-Ambulatory	5,870	5,218	9,690
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	75,553	87,588	71,428

Passenger Trips By Trip Purpose			
Medical	15,128	17,420	14,443
Employment	7,534	19,385	18,354
Ed/Train/DayCare	21,197	20,874	14,682
Nutritional	14,457	12,808	11,596
Life-Sustaining/Other	17,237	17,101	12,353
TOTAL TRIPS	75,553	87,588	71,428

Passenger Trips By Funding Source			
CTD	48,015	42,348	48,243
AHCA	0	0	0
APD	0	0	0
DOEA	7,295	6,620	6,234
DOE	0	0	0
Other	20,243	38,620	16,951
TOTAL TRIPS	75,553	87,588	71,428

Vehicle Data	2016	2017	2018
Vehicle Miles	516,678	567,523	476,135
Revenue Miles	442,132	482,708	410,579
Roadcalls	56	48	72
Accidents	1	2	4
Vehicles	36	37	43
Driver Hours	34,938	42,855	30,949

Financial and General Data			
Expenses	$1,737,952	$2,148,027	$1,569,202
Revenues	$1,737,952	$2,148,027	$1,569,203
Commendations	0	0	0
Complaints	124	94	49
Passenger No-Shows	2,058	2,060	1,722
Unmet Trip Requests	1,159	1,318	442

Performance Measures			
Accidents per 100,000 Miles	0.19	0.35	0.84
Miles between Roadcalls	9,226	11,823	6,613
Avg. Trips per Driver Hour	2.16	2.04	2.31
Avg. Trips per Para Pass.	57.90	53.44	97.45
Cost per Trip	23.00	24.52	21.97
Cost per Paratransit Trip	23.00	24.52	21.97
Cost per Driver Hour	49.74	50.12	50.70
Cost per Total Mile	3.36	3.78	3.30

County:	Citrus	Demographics	Number
CTC:	Citrus County Transit		
Contact:	Lon Frye	Total County Population	145,647
	1300 S Lecanto Highway,		
	Lecanto, FL 34461	Potential TD Population	108,429
	352-527-7634		
Email:	Lon.Frye@citrusbocc.com	UDPHC	7,821

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Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	64,011	87,879	45,041
Ambulatory	126,573	122,370	105,543
Non-Ambulatory	9,943	10,185	10,676
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	200,527	220,434	161,260

Vehicle Data	2016	2017	2018
Vehicle Miles	931,068	739,927	744,930
Revenue Miles	536,965	419,838	659,209
Roadcalls	27	22	18
Accidents	7	11	9
Vehicles	65	71	67
Driver Hours	83,309	85,622	87,034

Passenger Trips By Trip Purpose	2016	2017	2018
Medical	14,674	14,723	25,540
Employment	24,952	23,858	13,014
Ed/Train/DayCare	67,673	66,415	56,479
Nutritional	12,910	12,242	19,899
Life-Sustaining/Other	80,318	103,196	46,328
TOTAL TRIPS	200,527	220,434	161,260

Financial and General Data	2016	2017	2018
Expenses	$2,561,950	$2,012,641	$2,042,735
Revenues	$2,359,707	$2,360,553	$2,135,242
Commendations	10	11	2
Complaints	7	5	4
Passenger No-Shows	6,592	4,545	1,158
Unmet Trip Requests	541	559	369

Passenger Trips By Funding Source	2016	2017	2018
CTD	19,274	22,087	17,471
AHCA	0	0	0
APD	110,363	107,392	89,194
DOEA	6,621	4,203	0
DOE	0	0	0
Other	64,269	86,752	54,595
TOTAL TRIPS	200,527	220,434	161,260

Performance Measures	2016	2017	2018
Accidents per 100,000 Miles	0.75	1.49	1.21
Miles between Roadcalls	34,484	33,633	41,385
Avg. Trips per Driver Hour	2.41	2.57	1.85
Avg. Trips per Para Pass.	18.79	20.93	20.62
Cost per Trip	12.78	9.13	12.67
Cost per Paratransit Trip	12.78	9.13	12.67
Cost per Driver Hour	30.75	23.51	23.47
Cost per Total Mile	2.75	2.72	2.74

County:	Clay	Demographics	Number
CTC:	Clay County Council on Aging, Inc.		
Contact:	Al Rizer	Total County Population	212,230
	604 Walnut Street		
	Green Cove Springs, Florida , FL 32043	Potential TD Population	72,623
	904-531-5020		
Email:	alrizer@clayccoa.org	UDPHC	2,942

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Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	52,952	46,969	42,842
Ambulatory	59,630	81,676	73,231
Non-Ambulatory	20,660	14,779	15,098
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	133,242	143,424	131,171

Vehicle Data	2016	2017	2018
Vehicle Miles	1,071,941	1,184,198	962,457
Revenue Miles	971,015	987,234	834,326
Roadcalls	9	8	10
Accidents	3	5	7
Vehicles	46	45	46
Driver Hours	78,336	90,267	87,360

Passenger Trips By Trip Purpose	2016	2017	2018
Medical	35,266	22,784	18,975
Employment	58,432	47,401	45,247
Ed/Train/DayCare	23,222	37,781	34,399
Nutritional	15,698	19,142	18,128
Life-Sustaining/Other	624	16,316	14,422
TOTAL TRIPS	133,242	143,424	131,171

Financial and General Data	2016	2017	2018
Expenses	$2,480,462	$2,562,988	$2,496,260
Revenues	$2,823,444	$2,195,209	$2,255,528
Commendations	11	2	2
Complaints	22	24	26
Passenger No-Shows	1,251	1,336	1,035
Unmet Trip Requests	105	101	96

Passenger Trips By Funding Source	2016	2017	2018
CTD	26,063	40,028	37,255
AHCA	22,149	20,588	18,722
APD	13,093	13,035	11,119
DOEA	7,781	0	0
DOE	234	524	491
Other	63,922	69,249	63,584
TOTAL TRIPS	133,242	143,424	131,171

Performance Measures	2016	2017	2018
Accidents per 100,000 Miles	0.28	0.42	0.73
Miles between Roadcalls	119,105	148,025	96,246
Avg. Trips per Driver Hour	1.70	1.59	1.50
Avg. Trips per Para Pass.	44.76	45.46	44.59
Cost per Trip	18.62	17.87	19.03
Cost per Paratransit Trip	18.62	17.87	19.03
Cost per Driver Hour	31.66	28.39	28.57
Cost per Total Mile	2.31	2.16	2.59

County:	Collier	Demographics	Number
CTC:	Collier County Board of County Commissioners		
Contact:	Michelle E. Arnold	Total County Population	372,880
	3299 Tamiami Trail East #103		
	Naples, FL 34112	Potential TD Population	173,410
	239-252-5841		
Email:	michelle.arnold@colliercountyfl.gov	UDPHC	1,316

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	83,845	89,088	91,435
Non-Ambulatory	24,528	25,656	18,188
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	108,373	114,744	109,623

Passenger Trips By Trip Purpose			
Medical	53,160	51,839	50,069
Employment	11,844	13,043	12,874
Ed/Train/DayCare	4,224	3,445	4,097
Nutritional	16,416	13,700	13,868
Life-Sustaining/Other	22,729	32,717	28,715
TOTAL TRIPS	108,373	114,744	109,623

Passenger Trips By Funding Source			
CTD	24,229	24,408	18,917
AHCA	0	0	0
APD	0	0	0
DOEA	4	332	319
DOE	0	0	0
Other	84,140	90,004	90,387
TOTAL TRIPS	108,373	114,744	109,623

Vehicle Data	2016	2017	2018
Vehicle Miles	1,269,393	1,351,040	1,407,704
Revenue Miles	1,091,651	1,172,194	1,219,940
Roadcalls	20	17	20
Accidents	15	18	18
Vehicles	26	29	29
Driver Hours	62,164	85,239	94,292

Financial and General Data			
Expenses	$3,994,504	$4,614,372	$5,433,226
Revenues	$4,134,320	$4,828,842	$4,931,076
Commendations	5	1	6
Complaints	6	27	65
Passenger No-Shows	397	499	2,821
Unmet Trip Requests	18	23	199

Performance Measures			
Accidents per 100,000 Miles	1.18	1.33	1.28
Miles between Roadcalls	63,470	79,473	70,385
Avg. Trips per Driver Hour	1.74	1.35	1.16
Avg. Trips per Para Pass.	104.31	97.74	83.30
Cost per Trip	36.86	40.21	49.56
Cost per Paratransit Trip	36.86	40.21	49.56
Cost per Driver Hour	64.26	54.13	57.62
Cost per Total Mile	3.15	3.42	3.86

County:	Columbia	Demographics	Number
CTC:	Suwannee Valley Transit Authority		
Contact:	Larry Sessions/Felonzie Raggins	Total County Population	69,612
	1907 Voyles Street, S.W.		
	Live Oak, FL 32064	Potential TD Population	27,805
	386-362-5332		
Email:	larry.sessions@ridesvta.com	UDPHC	542

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	27,051	32,824	46,666
Non-Ambulatory	3,392	3,767	4,091
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	30,443	36,591	50,757

Vehicle Data	2016	2017	2018
Vehicle Miles	294,606	291,698	535,084
Revenue Miles	236,484	233,925	390,758
Roadcalls	1	4	4
Accidents	2	1	1
Vehicles	19	20	25
Driver Hours	23,316	21,297	27,518

Passenger Trips By Trip Purpose			
Medical	9,830	3,891	9,246
Employment	5,390	181	752
Ed/Train/DayCare	8,116	5,195	15,152
Nutritional	1,810	12,675	10,862
Life-Sustaining/Other	5,297	14,649	14,745
TOTAL TRIPS	30,443	36,591	50,757

Financial and General Data			
Expenses	$1,112,281	$1,131,157	$1,149,060
Revenues	$959,740	$1,068,730	$1,188,191
Commendations	9	7	2
Complaints	5	7	4
Passenger No-Shows	417	243	1,454
Unmet Trip Requests	36	38	12

Passenger Trips By Funding Source			
CTD	13,974	15,736	18,631
AHCA	138	154	105
APD	3,372	3,317	5,712
DOEA	9,275	11,963	10,844
DOE	1	7	1
Other	3,683	5,414	15,464
TOTAL TRIPS	30,443	36,591	50,757

Performance Measures			
Accidents per 100,000 Miles	0.68	0.34	0.19
Miles between Roadcalls	294,606	72,925	133,771
Avg. Trips per Driver Hour	1.31	1.72	1.84
Avg. Trips per Para Pass.	73.00	71.47	93.65
Cost per Trip	36.54	30.91	22.64
Cost per Paratransit Trip	36.54	30.91	22.64
Cost per Driver Hour	47.70	53.11	41.76
Cost per Total Mile	3.78	3.88	2.15

County:	Desoto				**Demographics**			**Number**
CTC:	MV Contract Transportation, Inc.							
Contact:	Kelly Kirk Brooks				Total County Population			36,862
	4650 US 27 S							
	Sebring, FL 33870				Potential TD Population			18,739
	863-382-6004							
Email:	kelly.kirkbrooks@mvtransit.com				UDPHC			203

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Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	6,638	6,859	5,965
Non-Ambulatory	2,253	1,300	1,629
Stretcher	1	0	0
School Board	0	0	0
TOTAL TRIPS	**8,892**	**8,159**	**7,594**

Passenger Trips By Trip Purpose			
Medical	4,487	6,869	6,516
Employment	391	376	694
Ed/Train/DayCare	64	51	0
Nutritional	50	44	5
Life-Sustaining/Other	3,900	819	379
TOTAL TRIPS	**8,892**	**8,159**	**7,594**

Passenger Trips By Funding Source			
CTD	5,522	5,343	5,381
AHCA	358	0	0
APD	0	0	0
DOEA	50	0	0
DOE	0	17	14
Other	2,962	2,799	2,199
TOTAL TRIPS	**8,892**	**8,159**	**7,594**

Vehicle Data	2016	2017	2018
Vehicle Miles	144,373	139,249	125,668
Revenue Miles	124,328	134,113	113,864
Roadcalls	6	2	1
Accidents	1	0	1
Vehicles	23	20	15
Driver Hours	35,360	28,437	25,937

Financial and General Data			
Expenses	$372,384	$400,204	$370,043
Revenues	$386,575	$402,504	$370,047
Commendations	1	3	16
Complaints	1	1	0
Passenger No-Shows	590	335	339
Unmet Trip Requests	0	0	87

Performance Measures			
Accidents per 100,000 Miles	0.69	0.00	0.80
Miles between Roadcalls	24,062	69,625	125,668
Avg. Trips per Driver Hour	0.25	0.29	0.29
Avg. Trips per Para Pass.	7.73	40.19	37.41
Cost per Trip	41.88	49.05	48.73
Cost per Paratransit Trip	41.88	49.05	48.73
Cost per Driver Hour	10.53	14.07	14.27
Cost per Total Mile	2.58	2.87	2.94

County:	Dixie	Demographics	Number
CTC:	Suwannee River Economic Council, Inc.		
Contact:	Matt Pearson	Total County Population	16,673
	P.O. Box 70		
	Live Oak, FL 32064	Potential TD Population	9,758
	386-362-4115		
Email:	mattpearson@suwanneeec.net	UDPHC	395

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	5,322	5,142	5,840
Non-Ambulatory	701	680	1,252
Stretcher	115	110	0
School Board	0	0	0
TOTAL TRIPS	6,138	5,932	7,092

Vehicle Data	2016	2017	2018
Vehicle Miles	93,992	126,625	166,028
Revenue Miles	72,660	112,586	145,741
Roadcalls	3	5	2
Accidents	0	1	0
Vehicles	9	7	7
Driver Hours	8,671	5,009	6,308

Passenger Trips By Trip Purpose	2016	2017	2018
Medical	5,544	5,417	6,150
Employment	0	0	0
Ed/Train/DayCare	0	0	4
Nutritional	555	485	670
Life-Sustaining/Other	39	30	268
TOTAL TRIPS	6,138	5,932	7,092

Financial and General Data	2016	2017	2018
Expenses	$324,737	$391,039	$313,427
Revenues	$472,823	$528,418	$448,061
Commendations	0	0	0
Complaints	1	3	0
Passenger No-Shows	60	58	584
Unmet Trip Requests	0	0	0

Passenger Trips By Funding Source	2016	2017	2018
CTD	3,455	3,441	3,661
AHCA	2,127	2,005	2,956
APD	0	0	0
DOEA	555	485	474
DOE	0	0	0
Other	1	1	1
TOTAL TRIPS	6,138	5,932	7,092

Performance Measures	2016	2017	2018
Accidents per 100,000 Miles	0.00	0.79	0.00
Miles between Roadcalls	31,331	25,325	83,014
Avg. Trips per Driver Hour	0.71	1.18	1.12
Avg. Trips per Para Pass.	15.16	15.21	17.95
Cost per Trip	52.91	65.92	44.19
Cost per Paratransit Trip	52.91	65.92	44.19
Cost per Driver Hour	37.45	78.07	49.69
Cost per Total Mile	3.45	3.09	1.89

County:	Duval	Demographics	Number
CTC:	Jacksonville Transportation Authority		
Contact:	Peter Gajdjis	Total County Population	937,934
	100 N Myrtle Ave, Building 2		
	Jacksonville, FL 32202	Potential TD Population	339,041
	904-265-8939		
Email:	pgajdjis@jtafla.com	UDPHC	4,431

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Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	239,964	240,173	238,654
Non-Ambulatory	97,607	99,458	97,364
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	337,571	339,631	336,018

Passenger Trips By Trip Purpose			
Medical	73,908	72,416	69,175
Employment	56,273	59,033	61,632
Ed/Train/DayCare	24,623	25,524	23,032
Nutritional	11,914	3,027	3,539
Life-Sustaining/Other	170,853	179,631	178,640
TOTAL TRIPS	337,571	339,631	336,018

Passenger Trips By Funding Source			
CTD	58,086	58,901	61,191
AHCA	0	0	0
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	279,485	280,730	274,827
TOTAL TRIPS	337,571	339,631	336,018

Vehicle Data	2016	2017	2018
Vehicle Miles	4,665,982	4,644,767	4,665,487
Revenue Miles	4,102,704	4,108,942	4,096,342
Roadcalls	89	107	126
Accidents	21	14	10
Vehicles	99	98	97
Driver Hours	289,120	338,000	281,840

Financial and General Data			
Expenses	$13,877,304	$13,372,918	$13,959,986
Revenues	$13,877,304	$13,372,918	$13,959,986
Commendations	914	730	666
Complaints	1,138	1,206	1,418
Passenger No-Shows	15,047	15,467	16,255
Unmet Trip Requests	0	0	0

Performance Measures			
Accidents per 100,000 Miles	0.45	0.30	0.21
Miles between Roadcalls	52,427	43,409	37,028
Avg. Trips per Driver Hour	1.17	1.00	1.19
Avg. Trips per Para Pass.	78.69	77.75	75.83
Cost per Trip	41.11	39.37	41.55
Cost per Paratransit Trip	41.11	39.37	41.55
Cost per Driver Hour	48.00	39.56	49.53
Cost per Total Mile	2.97	2.88	2.99

County:	Escambia	Demographics	Number
CTC:	Escambia County BOCC		
Contact:	Mike Crittenden	Total County	313,512
	1515 W Fairfield Drive		
	Pensacola, FL 32501	Potential TD	132,310
	850-595-3221		
Email:	mcrittenden@myescambia.com	UDPHC	1,463

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	63,449	62,128	73,165
Non-Ambulatory	21,764	21,007	24,739
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	85,213	83,135	97,904

Passenger Trips By Trip Purpose			
Medical	36,076	32,359	40,172
Employment	30,744	30,313	41,214
Ed/Train/DayCare	7,274	2,552	4,358
Nutritional	24	31	2,745
Life-Sustaining/Other	11,095	17,880	9,415
TOTAL TRIPS	85,213	83,135	97,904

Passenger Trips By Funding Source			
CTD	33,108	23,055	34,798
AHCA	0	1,802	2,268
APD	6,006	1,396	0
DOEA	5,810	3,250	4,495
DOE	2,711	1,016	1,151
Other	37,578	52,616	55,192
TOTAL TRIPS	85,213	83,135	97,904

Vehicle Data	2016	2017	2018
Vehicle Miles	1,079,538	968,844	1,251,550
Revenue Miles	1,052,580	855,216	905,098
Roadcalls	0	0	5
Accidents	21	14	4
Vehicles	24	27	28
Driver Hours	70,704	70,184	67,482

Financial and General Data			
Expenses	$2,603,878	$2,653,207	$2,983,108
Revenues	$2,603,876	$2,654,128	$2,983,106
Commendations	24	19	27
Complaints	19	23	23
Passenger No-Shows	4,048	1,851	6,735
Unmet Trip Requests	308	0	53

Performance Measures			
Accidents per 100,000 Miles	1.95	1.45	0.32
Miles between Roadcalls	0	0	250,310
Avg. Trips per Driver Hour	1.21	1.18	1.45
Avg. Trips per Para Pass.	64.80	64.50	66.92
Cost per Trip	30.56	31.91	30.47
Cost per Paratransit Trip	30.56	31.91	30.47
Cost per Driver Hour	36.83	37.80	44.21
Cost per Total Mile	2.41	2.74	2.38

County:	Flagler	Demographics	Number
CTC:	Flagler County Public Transportation		
Contact:	Tishia Peterson	Total County Population	110,510
	1769 East Moody Blvd., Bldg. 5		
	Bunnell, FL 32110	Potential TD Population	34,308
	386-313-4190		
Email:	tpeterson@flaglercounty.org	UDPHC	8,265

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	90,489	97,199	91,945
Non-Ambulatory	11,763	13,254	16,230
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	102,252	110,453	108,175

Passenger Trips By Trip Purpose			
Medical	21,331	21,531	18,231
Employment	14,990	17,426	15,669
Ed/Train/DayCare	40,949	47,267	50,028
Nutritional	11,574	12,669	12,671
Life-Sustaining/Other	13,408	11,560	11,576
TOTAL TRIPS	102,252	110,453	108,175

Passenger Trips By Funding Source			
CTD	42,787	44,430	35,911
AHCA	0	0	0
APD	0	0	0
DOEA	12,678	13,129	5,178
DOE	0	0	0
Other	46,787	52,894	67,086
TOTAL TRIPS	102,252	110,453	108,175

Vehicle Data	2016	2017	2018
Vehicle Miles	708,186	709,122	652,884
Revenue Miles	614,012	636,795	587,453
Roadcalls	3	4	4
Accidents	1	2	0
Vehicles	37	40	34
Driver Hours	49,504	51,740	49,764

Financial and General Data			
Expenses	$1,386,287	$1,517,895	$1,468,861
Revenues	$1,386,287	$1,517,895	$1,468,861
Commendations	0	0	0
Complaints	5	8	9
Passenger No-Shows	1,467	1,244	0
Unmet Trip Requests	166	182	242

Performance Measures			
Accidents per 100,000 Miles	0.14	0.28	0.00
Miles between Roadcalls	236,062	177,281	163,221
Avg. Trips per Driver Hour	2.07	2.13	2.17
Avg. Trips per Para Pass.	12.73	13.09	13.09
Cost per Trip	13.56	13.74	13.58
Cost per Paratransit Trip	13.56	13.74	13.58
Cost per Driver Hour	28.00	29.34	29.52
Cost per Total Mile	1.96	2.14	2.25

County: Franklin
CTC: Gulf County ARC, Inc
Contact: Andrew Rutherford
P. O. Box 8
Port St Joe, FL 32457
850-229-6327
Email: gtran@fairpoint.net

Demographics	Number
Total County	11,727
Potential TD	6,446
UDPHC	238

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Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	2,936	3,520	4,630
Non-Ambulatory	323	560	630
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	3,259	4,080	5,260

Vehicle Data	2016	2017	2018
Vehicle Miles	98,712	149,978	172,034
Revenue Miles	71,607	109,150	129,036
Roadcalls	0	0	0
Accidents	0	0	0
Vehicles	5	7	8
Driver Hours	5,653	6,515	7,592

Passenger Trips By Trip Purpose			
Medical	3,135	3,891	5,014
Employment	0	0	0
Ed/Train/DayCare	0	1	2
Nutritional	13	10	10
Life-Sustaining/Other	111	178	234
TOTAL TRIPS	3,259	4,080	5,260

Financial and General Data			
Expenses	$183,033	$365,282	$266,159
Revenues	$217,341	$445,976	$350,757
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	88	91	117
Unmet Trip Requests	0	0	0

Passenger Trips By Funding Source			
CTD	2,789	3,279	3,790
AHCA	465	781	1,435
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	5	20	35
TOTAL TRIPS	3,259	4,080	5,260

Performance Measures			
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	0	0	0
Avg. Trips per Driver Hour	0.58	0.63	0.69
Avg. Trips per Para Pass.	20.50	19.25	22.10
Cost per Trip	56.16	89.53	50.60
Cost per Paratransit Trip	56.16	89.53	50.60
Cost per Driver Hour	32.38	56.07	35.06
Cost per Total Mile	1.85	2.44	1.55

County:	Gadsden	Demographics	Number
CTC:	Big Bend Transit, Inc.		
Contact:	Shawn Mitchell	Total County Population	46,071
	Post Office Box 1721		
	Tallahassee, FL 32302	Potential TD Population	22,951
	850-574-6266		
Email:	smitchell@bigbendtransit.org	UDPHC	3,013

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	54,861	56,564	53,774
Ambulatory	43,900	48,407	48,269
Non-Ambulatory	2,241	2,346	2,935
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	101,002	107,317	104,978

Passenger Trips By Trip Purpose			
Medical	22,126	24,338	20,929
Employment	53,454	54,810	50,611
Ed/Train/DayCare	18,479	19,261	21,900
Nutritional	1,841	17	98
Life-Sustaining/Other	5,102	8,891	11,440
TOTAL TRIPS	101,002	107,317	104,978

Passenger Trips By Funding Source			
CTD	18,641	20,187	19,646
AHCA	16,728	19,671	17,372
APD	7,343	7,698	10,103
DOEA	0	0	0
DOE	0	27	60
Other	58,290	59,734	57,797
TOTAL TRIPS	101,002	107,317	104,978

Vehicle Data	2016	2017	2018
Vehicle Miles	927,119	972,817	1,056,648
Revenue Miles	776,556	898,724	961,550
Roadcalls	26	23	11
Accidents	1	0	0
Vehicles	21	21	20
Driver Hours	34,536	40,160	35,837

Financial and General Data			
Expenses	$1,815,065	$1,884,136	$1,907,417
Revenues	$1,828,705	$1,916,254	$1,919,525
Commendations	0	2	2
Complaints	9	3	4
Passenger No-Shows	3,280	3,113	3,069
Unmet Trip Requests	0	13	8

Performance Measures			
Accidents per 100,000 Miles	0.11	0.00	0.00
Miles between Roadcalls	35,658	42,296	96,059
Avg. Trips per Driver Hour	2.92	2.67	2.93
Avg. Trips per Para Pass.	43.20	39.94	34.84
Cost per Trip	17.97	17.56	18.17
Cost per Paratransit Trip	17.97	17.56	18.17
Cost per Driver Hour	52.56	46.92	53.22
Cost per Total Mile	1.96	1.94	1.81

County:	Gilchrist	Demographics	Number
CTC:	Suwannee River Economic Council, Inc.		
Contact:	Matt Pearson	Total County Population	17,743
	P.O. Box 70		
	Live Oak, FL 32064	Potential TD Population	8,872
	386-362-4115		
Email:	mpearson@suwanneeec.net	UDPHC	265

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	3,524	3,378	4,182
Non-Ambulatory	978	939	1,170
Stretcher	2	56	57
School Board	0	0	0
TOTAL TRIPS	**4,504**	**4,373**	**5,409**

Vehicle Data	2016	2017	2018
Vehicle Miles	66,391	86,052	110,685
Revenue Miles	55,779	75,528	97,161
Roadcalls	1	0	2
Accidents	0	0	1
Vehicles	10	7	9
Driver Hours	6,063	5,007	6,308

Passenger Trips By Trip Purpose			
Medical	4,402	4,275	4,225
Employment	0	0	0
Ed/Train/DayCare	0	0	0
Nutritional	0	0	722
Life-Sustaining/Other	102	98	462
TOTAL TRIPS	**4,504**	**4,373**	**5,409**

Financial and General Data			
Expenses	$308,264	$263,624	$313,865
Revenues	$312,803	$276,906	$339,899
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	13	25	438
Unmet Trip Requests	0	0	0

Passenger Trips By Funding Source			
CTD	3,438	3,295	3,116
AHCA	1,065	1,077	2,292
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	1	1	1
TOTAL TRIPS	**4,504**	**4,373**	**5,409**

Performance Measures			
Accidents per 100,000 Miles	0.00	0.00	0.90
Miles between Roadcalls	66,391	0	55,343
Avg. Trips per Driver Hour	0.74	0.87	0.86
Avg. Trips per Para Pass.	12.65	12.82	20.41
Cost per Trip	68.44	60.28	58.03
Cost per Paratransit Trip	68.44	60.28	58.03
Cost per Driver Hour	50.84	52.65	49.76
Cost per Total Mile	4.64	3.06	2.84

County:	Glades			Demographics		Number
CTC:	Good Wheels, Inc.					
Contact:	Alan M. Mandel			Total County Population		13,754
	10075 Bavaria Rd.					
	Fort Myers, FL 33913			Potential TD Population		5,814
	239-768-6184					
Email:	amandel@goodwheels.com			UDPHC		179

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	3,733	9,416	3,251
Non-Ambulatory	1,926	1,261	1,139
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	5,659	10,677	4,390

Vehicle Data	2016	2017	2018
Vehicle Miles	207,116	345,418	297,430
Revenue Miles	171,906	288,134	246,866
Roadcalls	7	8	1
Accidents	2	4	1
Vehicles	4	5	5
Driver Hours	7,468	8,617	9,307

Passenger Trips By Trip Purpose	2016	2017	2018
Medical	3,916	3,365	2,715
Employment	0	0	362
Ed/Train/DayCare	1,743	1,781	384
Nutritional	0	5,531	463
Life-Sustaining/Other	0	0	466
TOTAL TRIPS	5,659	10,677	4,390

Financial and General Data	2016	2017	2018
Expenses	$257,066	$301,776	$251,523
Revenues	$254,452	$273,656	$319,217
Commendations	0	0	0
Complaints	2	0	1
Passenger No-Shows	61	70	60
Unmet Trip Requests	32	40	35

Passenger Trips By Funding Source	2016	2017	2018
CTD	1,167	1,566	3,018
AHCA	2,436	2,491	159
APD	1,743	899	1,212
DOEA	0	5,720	0
DOE	0	0	0
Other	313	1	1
TOTAL TRIPS	5,659	10,677	4,390

Performance Measures	2016	2017	2018
Accidents per 100,000 Miles	0.97	1.16	0.34
Miles between Roadcalls	29,588	43,177	297,430
Avg. Trips per Driver Hour	0.76	1.24	0.47
Avg. Trips per Para Pass.	56.59	45.24	24.53
Cost per Trip	45.43	28.26	57.29
Cost per Paratransit Trip	45.43	28.26	57.29
Cost per Driver Hour	34.42	35.02	27.03
Cost per Total Mile	1.24	0.87	0.85

				Demographics	Number
County:	Gulf				
CTC:	Gulf County ARC, Inc				
Contact:	Andrew Rutherford			Total County	16,160
	P. O. Box 8				
	Port St Joe, FL 32457			Potential TD	5,904
	850-229-6327				
Email:	gtran@fairpoint.net			UDPHC	305

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	21,165	19,938	19,273
Non-Ambulatory	1,909	2,368	2,484
Stretcher	1	0	0
School Board	0	0	0
TOTAL TRIPS	23,075	22,306	21,757

Vehicle Data	2016	2017	2018
Vehicle Miles	299,369	292,187	348,624
Revenue Miles	281,177	254,308	296,273
Roadcalls	1	0	0
Accidents	0	0	0
Vehicles	13	13	16
Driver Hours	15,302	15,184	13,806

Passenger Trips By Trip Purpose			
Medical	8,172	7,442	8,377
Employment	6,771	8,695	7,365
Ed/Train/DayCare	3,603	1,526	1,560
Nutritional	3,378	3,888	3,703
Life-Sustaining/Other	1,151	755	752
TOTAL TRIPS	23,075	22,306	21,757

Financial and General Data			
Expenses	$472,880	$623,208	$608,183
Revenues	$488,411	$664,954	$618,747
Commendations	1	1	0
Complaints	1	0	0
Passenger No-Shows	93	125	871
Unmet Trip Requests	36	63	88

Passenger Trips By Funding Source			
CTD	7,933	8,445	8,010
AHCA	3,515	2,418	2,964
APD	6,026	6,490	5,996
DOEA	2,440	2,485	2,427
DOE	0	0	0
Other	3,161	2,468	2,360
TOTAL TRIPS	23,075	22,306	21,757

Performance Measures			
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	299,369	0	0
Avg. Trips per Driver Hour	1.51	1.47	1.58
Avg. Trips per Para Pass.	54.68	54.67	71.33
Cost per Trip	20.49	27.94	27.95
Cost per Paratransit Trip	20.49	27.94	27.95
Cost per Driver Hour	30.90	41.04	44.05
Cost per Total Mile	1.58	2.13	1.74

County:	Hamilton
CTC:	Suwannee Valley Transit Authority
Contact:	Larry Sessions/Felonzie Raggins
	1907 Voyles Street, S. W.
	Live Oak, FL 32064
	386-362-5332
Email:	larry.sessions@ridesvta.com

Demographics	Number
Total County Population	14,184
Potential TD Population	7,237
UDPHC	150

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Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	3,811	4,244	10,527
Non-Ambulatory	690	767	658
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	4,501	5,011	11,185

Vehicle Data	2016	2017	2018
Vehicle Miles	47,257	46,941	133,970
Revenue Miles	36,969	36,670	85,861
Roadcalls	0	1	2
Accidents	0	0	0
Vehicles	3	3	7
Driver Hours	3,293	3,093	6,486

Passenger Trips By Trip Purpose			
Medical	1,980	766	1,021
Employment	1,098	37	0
Ed/Train/DayCare	17	1,058	5,348
Nutritional	327	357	3,687
Life-Sustaining/Other	1,079	2,793	1,129
TOTAL TRIPS	4,501	5,011	11,185

Financial and General Data			
Expenses	$211,163	$220,611	$358,102
Revenues	$184,526	$207,096	$375,748
Commendations	3	1	0
Complaints	0	1	0
Passenger No-Shows	85	50	371
Unmet Trip Requests	7	7	2

Passenger Trips By Funding Source			
CTD	2,846	3,015	6,672
AHCA	28	31	0
APD	687	674	338
DOEA	186	185	0
DOE	2	1	0
Other	752	1,105	4,175
TOTAL TRIPS	4,501	5,011	11,185

Performance Measures			
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	0	46,941	66,985
Avg. Trips per Driver Hour	1.37	1.62	1.72
Avg. Trips per Para Pass.	63.39	60.37	74.57
Cost per Trip	46.91	44.03	32.02
Cost per Paratransit Trip	46.91	44.03	32.02
Cost per Driver Hour	64.12	71.33	55.21
Cost per Total Mile	4.47	4.70	2.67

					Demographics	Number
County:	Hardee					
CTC:	MV Contract Transportation					
Contact:	Kelly Kirk Brooks				Total County Population	27,411
	4650 US 27 S					
	Sebring Fl., FL 33870				Potential TD Population	10,896
	863-382-6004					
Email:	kelly.kirkbrooks@mvtransit.com				UDPHC	205

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	25,621	26,001	12,331
Non-Ambulatory	6,882	7,164	4,384
Stretcher	1	2	0
School Board	0	0	0
TOTAL TRIPS	32,504	33,167	16,715

Vehicle Data	2016	2017	2018
Vehicle Miles	297,781	369,168	198,920
Revenue Miles	123,725	294,043	160,092
Roadcalls	3	2	1
Accidents	0	0	2
Vehicles	15	15	13
Driver Hours	17,680	17,487	15,702

Passenger Trips By Trip Purpose	2016	2017	2018
Medical	8,730	7,981	4,047
Employment	32	72	207
Ed/Train/DayCare	18,943	21,264	1,826
Nutritional	1,434	1,636	1,569
Life-Sustaining/Other	3,365	2,214	9,066
TOTAL TRIPS	32,504	33,167	16,715

Financial and General Data	2016	2017	2018
Expenses	$707,896	$527,419	$598,331
Revenues	$738,135	$521,624	$598,336
Commendations	2	2	0
Complaints	0	0	0
Passenger No-Shows	463	536	247
Unmet Trip Requests	0	1	2

Passenger Trips By Funding Source	2016	2017	2018
CTD	5,121	2,514	2,282
AHCA	1,815	1,004	695
APD	22,743	5,821	11,166
DOEA	576	174	0
DOE	0	0	0
Other	2,249	23,654	2,572
TOTAL TRIPS	32,504	33,167	16,715

Performance Measures	2016	2017	2018
Accidents per 100,000 Miles	0.00	0.00	1.01
Miles between Roadcalls	99,260	184,584	198,920
Avg. Trips per Driver Hour	1.84	1.90	1.06
Avg. Trips per Para Pass.	161.71	157.94	81.54
Cost per Trip	21.78	15.90	35.80
Cost per Paratransit Trip	21.78	15.90	35.80
Cost per Driver Hour	40.04	30.16	38.11
Cost per Total Mile	2.38	1.43	3.01

County:	Hendry	Demographics	Number
CTC:	Good Wheels, Inc.		
Contact:	Alan M. Mandel	Total County Population	40,347
	10075 Bavaria Rd.		
	Fort Myers , FL 33913	Potential TD Population	17,417
	239-768-6184		
Email:	amandel@goodwheels.org	UDPHC	835

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	0	2,671	0
Ambulatory	16,881	13,230	17,695
Non-Ambulatory	5,014	6,609	8,067
Stretcher	2	0	0
School Board	0	0	0
TOTAL TRIPS	21,897	22,510	25,762

Passenger Trips By Trip Purpose	2016	2017	2018
Medical	14,865	7,919	15,654
Employment	0	1,170	2,177
Ed/Train/DayCare	3,421	3,853	2,319
Nutritional	3,611	6,374	2,797
Life-Sustaining/Other	0	3,194	2,815
TOTAL TRIPS	21,897	22,510	25,762

Passenger Trips By Funding Source	2016	2017	2018
CTD	4,974	7,586	11,528
AHCA	2,382	8,097	2,240
APD	1,754	3,078	6,736
DOEA	3,611	3,603	0
DOE	0	0	0
Other	9,176	146	5,258
TOTAL TRIPS	21,897	22,510	25,762

Vehicle Data	2016	2017	2018
Vehicle Miles	263,202	370,241	352,818
Revenue Miles	217,724	307,299	292,749
Roadcalls	15	11	12
Accidents	6	4	4
Vehicles	13	12	13
Driver Hours	28,701	21,962	31,496

Financial and General Data	2016	2017	2018
Expenses	$1,106,684	$874,375	$912,250
Revenues	$973,665	$1,163,792	$804,140
Commendations	2	2	0
Complaints	4	10	1
Passenger No-Shows	871	901	820
Unmet Trip Requests	82	93	80

Performance Measures	2016	2017	2018
Accidents per 100,000 Miles	2.28	1.08	1.13
Miles between Roadcalls	17,547	33,658	29,402
Avg. Trips per Driver Hour	0.76	1.02	0.82
Avg. Trips per Para Pass.	77.37	4.52	30.85
Cost per Trip	50.54	38.84	35.41
Cost per Paratransit Trip	50.54	38.84	35.41
Cost per Driver Hour	38.56	39.81	28.96
Cost per Total Mile	4.20	2.36	2.59

County:	Hernando	Demographics	Number
CTC:	Mid Florida Community Services, Inc.		
Contact:	Michelle Hale	Total County Population	186,553
	1122 Ponce De Leon Blvd.		
	Brooksville, FL 34601	Potential TD Population	142,234
	352-799-1510		
Email:	mhale@mfcs.us.com	UDPHC	1,126

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	101,504	104,939	105,680
Non-Ambulatory	7,909	9,129	8,434
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	109,413	114,068	114,114

Vehicle Data	2016	2017	2018
Vehicle Miles	499,748	614,868	681,248
Revenue Miles	448,352	568,336	630,098
Roadcalls	1	4	3
Accidents	0	1	1
Vehicles	36	44	16
Driver Hours	57,200	37,952	40,560

Passenger Trips By Trip Purpose			
Medical	18,582	29,029	27,603
Employment	142	781	823
Ed/Train/DayCare	87,030	74,286	75,541
Nutritional	3,223	4,154	3,279
Life-Sustaining/Other	436	5,818	6,868
TOTAL TRIPS	109,413	114,068	114,114

Financial and General Data			
Expenses	$1,080,328	$1,067,725	$1,343,292
Revenues	$1,156,930	$1,300,039	$1,512,746
Commendations	93	97	138
Complaints	6	14	12
Passenger No-Shows	308	299	364
Unmet Trip Requests	217	0	0

Passenger Trips By Funding Source			
CTD	13,748	17,205	17,857
AHCA	42,534	43,933	47,228
APD	710	510	423
DOEA	1,669	2,392	2,506
DOE	3,336	4,154	2,474
Other	47,416	45,874	43,626
TOTAL TRIPS	109,413	114,068	114,114

Performance Measures			
Accidents per 100,000 Miles	0.00	0.16	0.15
Miles between Roadcalls	499,748	153,717	227,083
Avg. Trips per Driver Hour	1.91	3.01	2.81
Avg. Trips per Para Pass.	39.66	127.45	101.34
Cost per Trip	9.87	9.36	11.77
Cost per Paratransit Trip	9.87	9.36	11.77
Cost per Driver Hour	18.89	28.13	33.12
Cost per Total Mile	2.16	1.74	1.97

County:	Highlands	Demographics		Number	
CTC:	MV Contract Transportation, Inc.				
Contact:	Kelly Kirk Brooks	Total County Population		102,883	
	4650 US 27 South				
	Sebring, FL 33870	Potential TD Population		66,352	
	863-382-6004				
Email:	kelly.kirkbrooks@mvtransit.com	UDPHC		1,162	

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	80,017	68,003	62,668
Non-Ambulatory	11,788	10,156	9,445
Stretcher	234	175	106
School Board	0	0	0
TOTAL TRIPS	92,039	78,334	72,219

Vehicle Data	2016	2017	2018
Vehicle Miles	1,237,562	829,871	712,340
Revenue Miles	858,458	642,114	530,044
Roadcalls	13	10	5
Accidents	2	7	4
Vehicles	56	51	51
Driver Hours	183,040	137,554	143,036

Passenger Trips By Trip Purpose	2016	2017	2018
Medical	30,035	28,920	29,297
Employment	11,777	9,821	10,029
Ed/Train/DayCare	43,397	32,169	27,671
Nutritional	2,892	4,041	2,430
Life-Sustaining/Other	3,938	3,383	2,792
TOTAL TRIPS	92,039	78,334	72,219

Financial and General Data	2016	2017	2018
Expenses	$1,660,168	$2,009,903	$1,960,839
Revenues	$1,541,419	$1,866,742	$1,832,311
Commendations	2	5	26
Complaints	11	10	9
Passenger No-Shows	3,217	3,568	3,694
Unmet Trip Requests	0	3	6

Passenger Trips By Funding Source	2016	2017	2018
CTD	27,532	21,147	21,539
AHCA	6,780	6,855	7,239
APD	43,397	31,754	27,670
DOEA	2,892	4,382	2,430
DOE	0	21	1
Other	11,438	14,175	13,340
TOTAL TRIPS	92,039	78,334	72,219

Performance Measures	2016	2017	2018
Accidents per 100,000 Miles	0.16	0.84	0.56
Miles between Roadcalls	95,197	82,987	142,468
Avg. Trips per Driver Hour	0.50	0.57	0.50
Avg. Trips per Para Pass.	83.60	66.38	62.15
Cost per Trip	18.04	25.66	27.15
Cost per Paratransit Trip	18.04	25.66	27.15
Cost per Driver Hour	9.07	14.61	13.71
Cost per Total Mile	1.34	2.42	2.75

County:	Hillsborough	
CTC:	Hillsborough County BOCC	
Contact:	Karen Smith	
	2709 E Hanna Avenue	
	Tampa, FL 33610	
	813-276-8126	
Email:	smithk@hillsboroughcounty.org	

Demographics	Number
Total County Population	1,408,566
Potential TD Population	437,966
UDPHC	33,500

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	120,604	120,170	79,699
Deviated FR	0	0	0
Ambulatory	495,964	528,392	576,216
Non-Ambulatory	86,134	79,583	78,405
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	702,702	728,145	734,320

Passenger Trips By Trip Purpose	2016	2017	2018
Medical	202,142	223,030	207,855
Employment	54,725	51,173	66,584
Ed/Train/DayCare	111,827	147,769	203,006
Nutritional	99,942	95,669	86,474
Life-Sustaining/Other	234,066	210,504	170,401
TOTAL TRIPS	702,702	728,145	734,320

Passenger Trips By Funding Source	2016	2017	2018
CTD	143,816	143,573	118,535
AHCA	42,151	28,338	0
APD	134,293	124,328	149,555
DOEA	23,178	30,722	34,921
DOE	0	0	0
Other	359,264	401,184	431,309
TOTAL TRIPS	702,702	728,145	734,320

Vehicle Data	2016	2017	2018
Vehicle Miles	4,363,975	4,265,108	4,454,998
Revenue Miles	3,897,484	3,860,361	3,985,793
Roadcalls	399	206	307
Accidents	44	22	96
Vehicles	262	248	271
Driver Hours	402,132	442,000	608,775

Financial and General Data	2016	2017	2018
Expenses	$15,088,978	$16,928,558	$17,162,838
Revenues	$15,088,983	$16,928,553	$17,072,314
Commendations	321	333	235
Complaints	236	184	125
Passenger No-Shows	6,973	7,982	9,498
Unmet Trip Requests	511	320	241

Performance Measures	2016	2017	2018
Accidents per 100,000 Miles	1.01	0.52	2.15
Miles between Roadcalls	10,937	20,704	14,511
Avg. Trips per Driver Hour	1.45	1.38	1.08
Avg. Trips per Para Pass.	40.28	39.06	29.43
Cost per Trip	21.47	23.25	23.37
Cost per Paratransit Trip	24.91	26.47	25.01
Cost per Driver Hour	36.06	36.41	26.89
Cost per Total Mile	3.32	3.77	3.67

County:	Holmes	Demographics	Number
CTC:	Tri-County Community Council, Inc.		
Contact:	Joel Paul	Total County Population	19,558
	302 North Oklahoma Street, Post Office Box 1210		
	Bonifay, FL 32425	Potential TD Population	8,849
	850-547-3689		
Email:	joelpaul.tccc@mchsi.com	UDPHC	836

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	28,361	28,988	26,023
Non-Ambulatory	2,560	2,608	3,191
Stretcher	99	72	42
School Board	0	0	0
TOTAL TRIPS	31,020	31,668	29,256

Passenger Trips By Trip Purpose			
Medical	17,001	18,100	15,467
Employment	2,988	1,522	1,410
Ed/Train/DayCare	8,315	9,072	9,676
Nutritional	804	1,159	998
Life-Sustaining/Other	1,912	1,815	1,705
TOTAL TRIPS	31,020	31,668	29,256

Passenger Trips By Funding Source			
CTD	7,239	8,135	7,624
AHCA	10,022	10,299	9,817
APD	3,202	2,455	1,897
DOEA	870	1,324	998
DOE	0	0	4
Other	9,687	9,455	8,916
TOTAL TRIPS	31,020	31,668	29,256

Vehicle Data	2016	2017	2018
Vehicle Miles	431,856	449,788	490,830
Revenue Miles	248,453	268,633	272,356
Roadcalls	0	3	0
Accidents	5	2	0
Vehicles	18	18	18
Driver Hours	18,658	25,486	25,730

Financial and General Data			
Expenses	$685,977	$712,895	$698,569
Revenues	$823,601	$685,215	$758,912
Commendations	0	0	0
Complaints	2	1	2
Passenger No-Shows	66	55	70
Unmet Trip Requests	42	51	59

Performance Measures			
Accidents per 100,000 Miles	1.16	0.44	0.00
Miles between Roadcalls	0	149,929	0
Avg. Trips per Driver Hour	1.66	1.24	1.14
Avg. Trips per Para Pass.	29.83	32.78	35.00
Cost per Trip	22.11	22.51	23.88
Cost per Paratransit Trip	22.11	22.51	23.88
Cost per Driver Hour	36.77	27.97	27.15
Cost per Total Mile	1.59	1.58	1.42

					Demographics	Number
County:	Indian River					
CTC:	Senior Resource Association, Inc.					
Contact:	Karen Deigl				Total County Population	154,383
	694 14th Street					
	Vero Beach, FL 32960				Potential TD Population	74,614
	772-569-0111					
Email:	kdeigl@sramail.org				UDPHC	1,905

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	68,437	58,905	59,480
Non-Ambulatory	13,628	14,034	15,619
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	82,065	72,939	75,099

Vehicle Data	2016	2017	2018
Vehicle Miles	441,382	516,652	810,146
Revenue Miles	368,399	459,831	733,118
Roadcalls	1	6	5
Accidents	0	0	0
Vehicles	42	49	62
Driver Hours	32,832	56,232	41,700

Passenger Trips By Trip Purpose	2016	2017	2018
Medical	23,079	23,733	24,550
Employment	1,069	632	486
Ed/Train/DayCare	47,332	28,285	31,614
Nutritional	364	523	131
Life-Sustaining/Other	10,221	19,766	18,318
TOTAL TRIPS	82,065	72,939	75,099

Financial and General Data	2016	2017	2018
Expenses	$1,409,687	$1,883,522	$1,864,315
Revenues	$1,350,387	$1,756,028	$1,990,653
Commendations	18	5	2
Complaints	11	10	20
Passenger No-Shows	1,032	1,626	2,567
Unmet Trip Requests	1,235	0	720

Passenger Trips By Funding Source	2016	2017	2018
CTD	14,210	10,819	10,665
AHCA	0	0	0
APD	44,787	28,038	28,175
DOEA	313	284	0
DOE	0	0	0
Other	22,755	33,798	36,259
TOTAL TRIPS	82,065	72,939	75,099

Performance Measures	2016	2017	2018
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	441,382	86,109	162,029
Avg. Trips per Driver Hour	2.50	1.30	1.80
Avg. Trips per Para Pass.	52.40	40.28	39.42
Cost per Trip	17.18	25.82	24.82
Cost per Paratransit Trip	17.18	25.82	24.82
Cost per Driver Hour	42.94	33.50	44.71
Cost per Total Mile	3.19	3.65	2.30

County:	Jackson	Demographics	Number
CTC:	Jackson Co. Trans. dba JTrans		
Contact:	Sharon Peeler	Total County Population	48,330
	P.O. Box 1117		
	Marianna, FL 32446	Potential TD Population	23,795
	850-482-7433		
Email:	speeler.jtrans@gmail.com	UDPHC	1,200

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	3,782	2,768	2,458
Ambulatory	40,832	42,556	36,615
Non-Ambulatory	6,205	5,568	4,977
Stretcher	63	35	23
School Board	0	0	0
TOTAL TRIPS	50,882	50,927	44,073

Passenger Trips By Trip Purpose			
Medical	18,219	18,474	15,766
Employment	16,209	16,023	14,438
Ed/Train/DayCare	4,481	4,998	2,840
Nutritional	5,079	5,490	5,768
Life-Sustaining/Other	6,894	5,942	5,261
TOTAL TRIPS	50,882	50,927	44,073

Passenger Trips By Funding Source			
CTD	7,603	7,210	7,582
AHCA	13,644	14,191	11,548
APD	20,635	20,032	17,130
DOEA	4,442	4,908	4,539
DOE	44	0	0
Other	4,514	4,586	3,274
TOTAL TRIPS	50,882	50,927	44,073

Vehicle Data	2016	2017	2018
Vehicle Miles	656,248	684,499	630,160
Revenue Miles	530,097	559,774	518,220
Roadcalls	2	5	4
Accidents	0	0	2
Vehicles	29	28	24
Driver Hours	33,504	32,920	35,885

Financial and General Data			
Expenses	$1,499,840	$1,778,824	$1,679,581
Revenues	$1,907,617	$1,849,945	$1,764,159
Commendations	0	0	0
Complaints	0	0	7
Passenger No-Shows	530	536	496
Unmet Trip Requests	37	32	51

Performance Measures			
Accidents per 100,000 Miles	0.00	0.00	0.32
Miles between Roadcalls	328,124	136,900	157,540
Avg. Trips per Driver Hour	1.52	1.55	1.23
Avg. Trips per Para Pass.	45.23	43.94	36.73
Cost per Trip	29.48	34.93	38.11
Cost per Paratransit Trip	29.48	34.93	38.11
Cost per Driver Hour	44.77	54.03	46.80
Cost per Total Mile	2.29	2.60	2.67

County:	Jefferson	Demographics	Number
CTC:	Big Bend Transit, Inc.		
Contact:	Shawn Mitchell	Total County Population	14,144
	Post Office Box 1721		
	Tallahassee, FL 32302	Potential TD Population	7,877
	850-574-6266		
Email:	smitchell@bigbendtransit.org	UDPHC	364

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	13,889	17,491	15,878
Non-Ambulatory	833	1,361	1,201
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	14,722	18,852	17,079

Vehicle Data	2016	2017	2018
Vehicle Miles	275,825	290,441	409,484
Revenue Miles	226,177	232,352	315,303
Roadcalls	5	0	2
Accidents	0	0	0
Vehicles	9	11	10
Driver Hours	14,877	15,169	11,749

Passenger Trips By Trip Purpose	2016	2017	2018
Medical	5,767	7,847	6,732
Employment	2,230	2,216	2,482
Ed/Train/DayCare	3,098	2,650	2,302
Nutritional	4	123	2,660
Life-Sustaining/Other	3,623	6,016	2,903
TOTAL TRIPS	14,722	18,852	17,079

Financial and General Data	2016	2017	2018
Expenses	$652,656	$690,977	$649,869
Revenues	$633,543	$703,636	$701,562
Commendations	1	3	3
Complaints	0	0	0
Passenger No-Shows	226	242	218
Unmet Trip Requests	7	7	1

Passenger Trips By Funding Source	2016	2017	2018
CTD	6,289	8,706	8,327
AHCA	4,799	6,853	5,758
APD	3,358	2,887	2,325
DOEA	0	0	0
DOE	15	0	4
Other	261	406	665
TOTAL TRIPS	14,722	18,852	17,079

Performance Measures	2016	2017	2018
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	55,165	0	204,742
Avg. Trips per Driver Hour	0.99	1.24	1.45
Avg. Trips per Para Pass.	38.64	49.22	46.92
Cost per Trip	44.33	36.65	38.05
Cost per Paratransit Trip	44.33	36.65	38.05
Cost per Driver Hour	43.87	45.55	55.31
Cost per Total Mile	2.37	2.38	1.59

County: Lafayette
CTC: Suwannee River Economic Council, Inc.
Contact: Matt Pearson
P.O. Box 70
Live Oak, FL 32064
386-362-4115
Email: mpearson@suwanneeec.net

Demographics	Number
Total County Population	8,451
Potential TD Population	3,698
UDPHC	187

Florida Commission for the CTD
Transportation Disadvantaged

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	3,646	4,001	3,664
Non-Ambulatory	150	166	610
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	**3,796**	**4,167**	**4,274**

Passenger Trips By Trip Purpose	2016	2017	2018
Medical	3,210	3,639	1,306
Employment	0	0	0
Ed/Train/DayCare	0	0	770
Nutritional	586	528	1,836
Life-Sustaining/Other	0	0	362
TOTAL TRIPS	**3,796**	**4,167**	**4,274**

Passenger Trips By Funding Source	2016	2017	2018
CTD	3,044	3,106	3,402
AHCA	165	532	311
APD	0	0	0
DOEA	586	528	560
DOE	0	0	0
Other	1	1	1
TOTAL TRIPS	**3,796**	**4,167**	**4,274**

Vehicle Data	2016	2017	2018
Vehicle Miles	56,944	63,277	58,012
Revenue Miles	43,399	53,212	51,506
Roadcalls	1	0	0
Accidents	0	1	0
Vehicles	3	3	4
Driver Hours	3,182	4,617	4,762

Financial and General Data	2016	2017	2018
Expenses	$217,333	$152,967	$241,385
Revenues	$283,150	$217,649	$290,591
Commendations	0	0	0
Complaints	3	0	0
Passenger No-Shows	10	11	926
Unmet Trip Requests	10	9	0

Performance Measures	2016	2017	2018
Accidents per 100,000 Miles	0.00	1.58	0.00
Miles between Roadcalls	56,944	0	0
Avg. Trips per Driver Hour	1.19	0.90	0.90
Avg. Trips per Para Pass.	13.46	13.49	22.86
Cost per Trip	57.25	36.71	56.48
Cost per Paratransit Trip	57.25	36.71	56.48
Cost per Driver Hour	68.30	33.13	50.69
Cost per Total Mile	3.82	2.42	4.16

County:	Lake	Demographics	Number
CTC:	Lake County Board of County Commissioners		
Contact:	David Hope	Total County Population	346,017
	P.O. Box 7800		
	Tavares, FL 32778-7800	Potential TD Population	145,716
	352-323-5733		
Email:	dhope@lakecountyfl.gov	UDPHC	1,800

Florida Commission for the
CTD
Transportation Disadvantaged

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	636	531	522
Ambulatory	127,135	117,225	124,507
Non-Ambulatory	26,725	22,515	28,188
Stretcher	26	2	0
School Board	37,972	23,243	0
TOTAL TRIPS	192,494	163,516	153,217

Vehicle Data	2016	2017	2018
Vehicle Miles	1,670,726	1,525,992	1,520,198
Revenue Miles	1,429,234	1,213,065	1,198,009
Roadcalls	40	9	41
Accidents	28	31	23
Vehicles	90	70	75
Driver Hours	119,277	96,765	106,988

Passenger Trips By Trip Purpose			
Medical	66,679	45,074	50,625
Employment	30,383	18,431	9,462
Ed/Train/DayCare	57,931	64,484	46,421
Nutritional	17,958	16,880	18,743
Life-Sustaining/Other	19,543	18,647	27,966
TOTAL TRIPS	192,494	163,516	153,217

Financial and General Data			
Expenses	$4,516,532	$3,594,889	$4,992,834
Revenues	$5,609,497	$4,799,675	$5,767,299
Commendations	2	9	16
Complaints	29	28	21
Passenger No-Shows	4,753	2,842	2,612
Unmet Trip Requests	549	572	0

Passenger Trips By Funding Source			
CTD	30,144	29,590	28,364
AHCA	11,931	1,129	1,213
APD	56,375	51,492	54,319
DOEA	12,722	11,231	11,570
DOE	0	0	0
Other	81,322	70,074	57,751
TOTAL TRIPS	192,494	163,516	153,217

Performance Measures			
Accidents per 100,000 Miles	1.68	2.03	1.51
Miles between Roadcalls	41,768	169,555	37,078
Avg. Trips per Driver Hour	1.61	1.69	1.43
Avg. Trips per Para Pass.	24.52	95.46	85.12
Cost per Trip	23.46	21.98	32.59
Cost per Paratransit Trip	23.46	21.98	32.59
Cost per Driver Hour	37.87	37.15	46.67
Cost per Total Mile	2.70	2.36	3.28

County:	Lee	Demographics	Number
CTC:	Good Wheels, Inc.		
Contact:	Alan M. Mandel	Total County Population	739,224
	10075 Bavaria Rd.		
	Fort Myers, FL 33913	Potential TD Population	277,367
	239-768-6184		
Email:	amandel@goodwheels.org	UDPHC	5,200

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Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	222,242	198,288	120,279
Non-Ambulatory	72,576	47,586	65,080
Stretcher	60	140	9
School Board	6,000	0	0
TOTAL TRIPS	300,878	246,014	185,368

Vehicle Data	2016	2017	2018
Vehicle Miles	1,811,772	2,111,610	1,933,280
Revenue Miles	1,508,730	1,754,526	1,604,621
Roadcalls	49	0	0
Accidents	29	34	45
Vehicles	53	74	45
Driver Hours	118,405	154,500	124,507

Passenger Trips By Trip Purpose			
Medical	86,501	147,981	110,518
Employment	457	21,126	16,127
Ed/Train/DayCare	209,161	22,506	17,183
Nutritional	3,207	27,091	20,687
Life-Sustaining/Other	1,552	27,310	20,853
TOTAL TRIPS	300,878	246,014	185,368

Financial and General Data			
Expenses	$3,773,594	$5,968,985	$5,552,983
Revenues	$3,594,940	$4,715,031	$4,896,929
Commendations	98	45	11
Complaints	56	48	26
Passenger No-Shows	6,989	7,010	7,001
Unmet Trip Requests	684	711	560

Passenger Trips By Funding Source			
CTD	21,823	33,318	44,790
AHCA	218,500	154,177	77,636
APD	26,994	32,844	27,970
DOEA	4,573	8,536	3,258
DOE	0	0	0
Other	28,988	17,139	31,714
TOTAL TRIPS	300,878	246,014	185,368

Performance Measures			
Accidents per 100,000 Miles	1.60	1.61	2.33
Miles between Roadcalls	36,975	0	0
Avg. Trips per Driver Hour	2.54	1.59	1.49
Avg. Trips per Para Pass.	57.65	46.11	35.65
Cost per Trip	12.54	24.26	29.96
Cost per Paratransit Trip	12.54	24.26	29.96
Cost per Driver Hour	31.87	38.63	44.60
Cost per Total Mile	2.08	2.83	2.87

County:	Leon		Demographics	Number			
CTC:	StarMetro-City of Tallahassee						
Contact:	Andrea Rosser		Total County Population	290,292			
	555 Appleyard Dr.						
	Tallahassee, FL 32304		Potential TD Population	124,655			
	850-891-5200						
Email:	andrea.rosser@talgov.com		UDPHC	5,192			

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	115,561	76,862	41,729
Deviated FR	0	0	0
Ambulatory	40,111	49,414	41,574
Non-Ambulatory	5,448	7,087	8,504
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	161,120	133,363	91,807

Vehicle Data	2016	2017	2018
Vehicle Miles	473,942	455,740	518,328
Revenue Miles	381,353	356,601	367,904
Roadcalls	0	0	0
Accidents	0	0	0
Vehicles	14	14	14
Driver Hours	31,439	42,148	43,521

Passenger Trips By Trip Purpose			
Medical	40,331	33,117	18,580
Employment	75,170	58,135	30,917
Ed/Train/DayCare	26,777	26,965	23,238
Nutritional	13,223	9,266	6,491
Life-Sustaining/Other	5,619	5,880	12,581
TOTAL TRIPS	161,120	133,363	91,807

Financial and General Data			
Expenses	$1,200,420	$1,357,444	$1,279,811
Revenues	$1,200,420	$1,357,444	$1,279,811
Commendations	4	4	4
Complaints	5	6	9
Passenger No-Shows	2,902	1,125	961
Unmet Trip Requests	38	35	29

Passenger Trips By Funding Source			
CTD	51,368	33,847	21,786
AHCA	0	0	0
APD	22,050	21,799	17,805
DOEA	0	0	0
DOE	0	0	0
Other	87,702	77,717	52,216
TOTAL TRIPS	161,120	133,363	91,807

Performance Measures			
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	0	0	0
Avg. Trips per Driver Hour	1.45	1.34	1.15
Avg. Trips per Para Pass.	19.40	27.82	23.49
Cost per Trip	7.45	10.18	13.94
Cost per Paratransit Trip	23.11	20.80	23.12
Cost per Driver Hour	33.48	27.88	26.60
Cost per Total Mile	2.22	2.58	2.23

				Demographics	Number
County:	Levy				
CTC:	Levy Board of County Commissioners				
Contact:	Connie Conley			Total County Population	40,355
	970 East Hathaway Avenue, Post Office Box 310				
	Bronson, FL 32621			Potential TD Population	23,564
	352-486-3485				
Email:	conley-connie@levycounty.org			UDPHC	482

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	39,971	29,604	27,440
Non-Ambulatory	2,315	689	2,792
Stretcher	2	1	0
School Board	0	0	0
TOTAL TRIPS	42,288	30,294	30,232

Vehicle Data	2016	2017	2018
Vehicle Miles	651,431	533,465	952,783
Revenue Miles	553,355	465,249	894,173
Roadcalls	26	6	8
Accidents	0	0	2
Vehicles	24	21	16
Driver Hours	27,508	22,400	17,988

Passenger Trips By Trip Purpose	2016	2017	2018
Medical	10,082	6,327	6,606
Employment	2,225	1,497	608
Ed/Train/DayCare	25,957	13,640	16,262
Nutritional	622	1,202	837
Life-Sustaining/Other	3,402	7,628	5,919
TOTAL TRIPS	42,288	30,294	30,232

Financial and General Data	2016	2017	2018
Expenses	$957,245	$818,968	$864,983
Revenues	$1,043,264	$826,158	$941,619
Commendations	13	10	11
Complaints	0	0	0
Passenger No-Shows	780	301	245
Unmet Trip Requests	26	30	132

Passenger Trips By Funding Source	2016	2017	2018
CTD	10,188	15,005	11,344
AHCA	121	70	635
APD	8,356	6,107	6,971
DOEA	615	1,202	821
DOE	0	0	0
Other	23,008	7,910	10,461
TOTAL TRIPS	42,288	30,294	30,232

Performance Measures	2016	2017	2018
Accidents per 100,000 Miles	0.00	0.00	0.21
Miles between Roadcalls	25,055	88,911	119,098
Avg. Trips per Driver Hour	1.54	1.35	1.68
Avg. Trips per Para Pass.	87.19	58.82	62.72
Cost per Trip	22.64	27.03	28.61
Cost per Paratransit Trip	22.64	27.03	28.61
Cost per Driver Hour	34.80	36.56	48.09
Cost per Total Mile	1.47	1.54	0.91

County: Liberty
CTC: Liberty County Transit
Contact: Ann Kincaid
P.O. Box 730
Bristol, FL 32321
850-643-2524
Email: libertyt@gtcom.net

Demographics	Number
Total County	8,242
Potential TD	2,978
UDPHC	1,425

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Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	29,587	31,627	26,527
Non-Ambulatory	1,189	1,248	1,997
Stretcher	1	2	0
School Board	0	0	0
TOTAL TRIPS	30,777	32,877	28,524

Passenger Trips By Trip Purpose			
Medical	16,880	18,712	15,025
Employment	188	196	312
Ed/Train/DayCare	7,986	8,048	7,908
Nutritional	2,010	2,057	1,655
Life-Sustaining/Other	3,713	3,864	3,624
TOTAL TRIPS	30,777	32,877	28,524

Passenger Trips By Funding Source			
CTD	6,408	6,613	6,295
AHCA	11,385	11,381	12,954
APD	0	0	0
DOEA	1,202	2,294	2,090
DOE	0	0	0
Other	11,782	12,589	7,185
TOTAL TRIPS	30,777	32,877	28,524

Vehicle Data	2016	2017	2018
Vehicle Miles	360,415	363,288	333,651
Revenue Miles	342,430	345,436	316,182
Roadcalls	1	0	1
Accidents	1	1	1
Vehicles	20	20	19
Driver Hours	22,944	23,488	20,400

Financial and General Data			
Expenses	$507,748	$534,642	$492,496
Revenues	$556,207	$581,778	$517,123
Commendations	4	3	4
Complaints	1	0	1
Passenger No-Shows	111	96	62
Unmet Trip Requests	8	9	10

Performance Measures			
Accidents per 100,000 Miles	0.28	0.28	0.30
Miles between Roadcalls	360,415	0	333,651
Avg. Trips per Driver Hour	1.34	1.40	1.40
Avg. Trips per Para Pass.	21.55	21.36	20.02
Cost per Trip	16.50	16.26	17.27
Cost per Paratransit Trip	16.50	16.26	17.27
Cost per Driver Hour	22.13	22.76	24.14
Cost per Total Mile	1.41	1.47	1.48

County:	Madison	Demographics	Number
CTC:	Big Bend Transit		
Contact:	Shawn Mitchell	Total County Population	18,449
	Post Office Box 1721		
	Tallahassee, FL 32302	Potential TD Population	8,766
	850-574-6266		
Email:	smitchell@bigbendtransit.org	UDPHC	557

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	1,133	957	561
Ambulatory	14,436	15,729	14,611
Non-Ambulatory	3,255	2,926	3,298
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	18,824	19,612	18,470

Vehicle Data	2016	2017	2018
Vehicle Miles	229,709	343,549	343,956
Revenue Miles	185,067	259,905	257,977
Roadcalls	4	4	1
Accidents	0	0	0
Vehicles	9	10	10
Driver Hours	12,117	11,604	13,706

Passenger Trips By Trip Purpose			
Medical	6,701	8,244	7,835
Employment	3,297	3,649	3,205
Ed/Train/DayCare	5,048	4,579	4,516
Nutritional	6	83	905
Life-Sustaining/Other	3,772	3,057	2,009
TOTAL TRIPS	18,824	19,612	18,470

Financial and General Data			
Expenses	$701,348	$769,058	$769,331
Revenues	$646,645	$670,875	$711,013
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	407	412	475
Unmet Trip Requests	12	8	0

Passenger Trips By Funding Source			
CTD	8,137	8,733	6,211
AHCA	4,078	4,461	6,291
APD	4,653	4,659	4,278
DOEA	0	0	0
DOE	149	31	2
Other	1,807	1,728	1,688
TOTAL TRIPS	18,824	19,612	18,470

Performance Measures			
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	57,427	85,887	343,956
Avg. Trips per Driver Hour	1.55	1.69	1.35
Avg. Trips per Para Pass.	30.66	27.01	33.16
Cost per Trip	37.26	39.21	41.65
Cost per Paratransit Trip	37.26	39.21	41.65
Cost per Driver Hour	57.88	66.28	56.13
Cost per Total Mile	3.05	2.24	2.24

County:	Manatee	Demographics	Number
CTC:	Manatee County Area Transit		
Contact:	Benita L. Zarr	Total County Population	385,571
	2411 Tallevast Rd		
	Sarasota, FL 34243	Potential TD Population	169,375
	941-708-7426		
Email:	benita.zarr@mymanatee.org	UDPHC	12,163

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	14,806	14,373	13,280
Deviated FR	0	0	0
Ambulatory	138,358	121,870	115,164
Non-Ambulatory	41,833	48,897	49,368
Stretcher	0	0	0
School Board	8,878	6,457	0
TOTAL TRIPS	203,875	191,597	177,812

Passenger Trips By Trip Purpose			
Medical	55,519	48,062	46,550
Employment	67,521	50,204	21,279
Ed/Train/DayCare	47,960	57,731	87,179
Nutritional	9,529	5,331	4,475
Life-Sustaining/Other	23,346	30,269	18,329
TOTAL TRIPS	203,875	191,597	177,812

Passenger Trips By Funding Source			
CTD	31,147	29,385	27,257
AHCA	1,525	5,715	3,944
APD	70,181	58,172	63,173
DOEA	19,231	14,217	9,596
DOE	2,799	2,612	236
Other	78,992	81,496	73,606
TOTAL TRIPS	203,875	191,597	177,812

Vehicle Data	2016	2017	2018
Vehicle Miles	1,253,074	1,126,106	1,080,560
Revenue Miles	996,008	925,779	856,377
Roadcalls	93	85	119
Accidents	67	136	50
Vehicles	81	76	82
Driver Hours	99,150	87,005	85,376

Financial and General Data			
Expenses	$4,205,481	$4,566,231	$4,759,223
Revenues	$4,205,487	$4,566,229	$4,801,991
Commendations	59	31	35
Complaints	39	89	123
Passenger No-Shows	595	628	741
Unmet Trip Requests	2,335	542	328

Performance Measures			
Accidents per 100,000 Miles	5.35	12.08	4.63
Miles between Roadcalls	13,474	13,248	9,080
Avg. Trips per Driver Hour	1.91	2.04	1.93
Avg. Trips per Para Pass.	82.49	85.57	49.44
Cost per Trip	20.63	23.83	26.77
Cost per Paratransit Trip	22.22	25.74	28.87
Cost per Driver Hour	42.37	52.43	55.64
Cost per Total Mile	3.35	4.05	4.40

				County:	Marion			

County: Marion
CTC: Marion Senior Services, Inc.
Contact: Tom Wilder
1101 SW 20th Court
Ocala, FL 34471
352-620-3519
Email: twilder@marionseniorservices.org

Demographics	Number
Total County Population	354,353
Potential TD Population	186,913
UDPHC	3,281

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	87,108	78,323	76,741
Non-Ambulatory	32,259	32,171	29,283
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	119,367	110,494	106,024

Vehicle Data	2016	2017	2018
Vehicle Miles	1,149,596	1,126,786	1,117,564
Revenue Miles	1,067,670	981,948	954,320
Roadcalls	51	36	33
Accidents	4	4	13
Vehicles	66	57	41
Driver Hours	95,461	75,614	100,121

Passenger Trips By Trip Purpose			
Medical	63,177	59,999	56,417
Employment	431	713	854
Ed/Train/DayCare	34,032	29,885	27,619
Nutritional	14,031	14,157	15,188
Life-Sustaining/Other	7,696	5,740	5,946
TOTAL TRIPS	119,367	110,494	106,024

Financial and General Data			
Expenses	$3,359,264	$3,400,073	$3,628,916
Revenues	$4,296,109	$3,294,525	$3,674,940
Commendations	2	33	66
Complaints	13	51	16
Passenger No-Shows	2,774	2,957	3,364
Unmet Trip Requests	553	669	50

Passenger Trips By Funding Source			
CTD	27,424	35,059	30,772
AHCA	11,262	7,551	5,164
APD	30,157	26,607	22,414
DOEA	0	0	0
DOE	0	0	0
Other	50,524	41,277	47,674
TOTAL TRIPS	119,367	110,494	106,024

Performance Measures			
Accidents per 100,000 Miles	0.35	0.35	1.16
Miles between Roadcalls	22,541	31,300	33,866
Avg. Trips per Driver Hour	1.25	1.46	1.06
Avg. Trips per Para Pass.	37.02	33.25	32.31
Cost per Trip	28.14	30.77	34.23
Cost per Paratransit Trip	28.14	30.77	34.23
Cost per Driver Hour	35.19	44.97	36.25
Cost per Total Mile	2.92	3.02	3.25

County:	Martin	Demographics	Number
CTC:	Medical Transportation Management		
Contact:	Lisa Sanders	Total County Population	159,923
	759 SW Federal Highway Suite #301		
	Stuart, FL 34994	Potential TD Population	82,848
	772-266-4971		
Email:	lusanders@mtm-inc.net	UDPHC	662

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	13	8
Deviated FR	0	0	8
Ambulatory	44,118	42,901	41,869
Non-Ambulatory	6,285	3,325	8,341
Stretcher	3	0	0
School Board	0	0	0
TOTAL TRIPS	50,406	46,239	50,226

Vehicle Data	2016	2017	2018
Vehicle Miles	436,987	457,874	513,534
Revenue Miles	362,492	370,765	406,071
Roadcalls	0	0	0
Accidents	0	1	1
Vehicles	28	21	16
Driver Hours	36,368	29,327	60,426

Passenger Trips By Trip Purpose	2016	2017	2018
Medical	13,244	13,896	8,359
Employment	2,117	1,541	2,916
Ed/Train/DayCare	20,659	18,275	27,738
Nutritional	45	43	485
Life-Sustaining/Other	14,341	12,484	10,728
TOTAL TRIPS	50,406	46,239	50,226

Financial and General Data	2016	2017	2018
Expenses	$991,952	$978,319	$1,014,785
Revenues	$777,414	$1,026,879	$1,024,965
Commendations	77	64	5
Complaints	21	3	23
Passenger No-Shows	3	7	53
Unmet Trip Requests	332	476	31

Passenger Trips By Funding Source	2016	2017	2018
CTD	11,791	10,291	11,799
AHCA	12,659	0	0
APD	12,004	19,706	19,919
DOEA	880	4,529	0
DOE	0	0	1
Other	13,072	11,713	18,507
TOTAL TRIPS	50,406	46,239	50,226

Performance Measures	2016	2017	2018
Accidents per 100,000 Miles	0.00	0.22	0.19
Miles between Roadcalls	0	0	0
Avg. Trips per Driver Hour	1.39	1.58	0.83
Avg. Trips per Para Pass.	77.55	67.48	76.32
Cost per Trip	19.68	21.16	20.20
Cost per Paratransit Trip	19.68	21.16	20.21
Cost per Driver Hour	27.28	33.36	16.79
Cost per Total Mile	2.27	2.14	1.98

County:	Miami-Dade	Demographics	Number
CTC:	Miami-Dade DTPW		
Contact:	Ed Carson	Total County Population	2,751,796
	701 NW 1st Court, 13th Floor		
	MIAMI, FL 33136	Potential TD Population	1,068,119
	786-469-5545		
Email:	ecarson@miamidade.gov	UDPHC	20,408

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	2,973,334	4,192,490	3,547,510
Deviated FR	12,553	0	0
Ambulatory	984,903	1,362,974	1,378,516
Non-Ambulatory	19,065	19,183	7,203
Stretcher	0	0	0
School Board	46,684	0	0
TOTAL TRIPS	4,036,539	5,574,647	4,933,229

Passenger Trips By Trip Purpose			
Medical	78,740	610,289	61,035
Employment	30,221	111,429	4,016
Ed/Train/DayCare	262,107	2,668,587	230,184
Nutritional	336,469	1,846,868	2,318,997
Life-Sustaining/Other	3,329,002	337,474	2,318,997
TOTAL TRIPS	4,036,539	5,574,647	4,933,229

Passenger Trips By Funding Source			
CTD	2,810,459	4,192,355	3,547,520
AHCA	120,629	126,312	116,064
APD	135,909	238,659	128,857
DOEA	287,981	305,285	175,921
DOE	6,600	2,185	6,791
Other	674,961	709,851	958,076
TOTAL TRIPS	4,036,539	5,574,647	4,933,229

Vehicle Data	2016	2017	2018
Vehicle Miles	4,029,758	4,461,413	3,273,429
Revenue Miles	3,414,204	3,922,269	2,901,008
Roadcalls	76	78	40
Accidents	29	51	25
Vehicles	447	453	307
Driver Hours	435,874	837,908	454,438

Financial and General Data			
Expenses	$34,031,382	$32,804,590	$19,027,892
Revenues	$32,571,829	$31,840,978	$19,308,522
Commendations	0	32	21
Complaints	50	73	63
Passenger No-Shows	12,075	7,815	1,287
Unmet Trip Requests	597,192	1,668,752	1,284,192

Performance Measures			
Accidents per 100,000 Miles	0.72	1.14	0.76
Miles between Roadcalls	53,023	57,198	81,836
Avg. Trips per Driver Hour	2.44	1.65	3.05
Avg. Trips per Para Pass.	5.92	43.60	120.60
Cost per Trip	8.43	5.88	3.86
Cost per Paratransit Trip	24.79	19.14	10.31
Cost per Driver Hour	60.47	31.57	31.45
Cost per Total Mile	6.54	5.93	4.37

County:	Monroe					Demographics		Number	
CTC:	Guidance/Care Center								
Contact:	Lisa Marciniak					Total County Population		77,013	
	3000 41st Street, Ocean								
	Marathon, FL 33050					Potential TD Population		45,244	
	305-434-7660								
Email:	lisa.marciniak@westcare.com					UDPHC		1,089	

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Trips By Type of Service	2016	2017	2018		Vehicle Data	2016	2017	2018
Fixed Route (FR)	1,492	1,769	805		Vehicle Miles	500,246	472,393	455,003
Deviated FR	0	0	0		Revenue Miles	340,851	330,106	342,035
Ambulatory	54,525	47,908	43,654		Roadcalls	17	15	8
Non-Ambulatory	7,553	8,953	5,404		Accidents	1	5	12
Stretcher	0	0	52		Vehicles	62	61	60
School Board	0	0	0		Driver Hours	69,680	64,480	74,055
TOTAL TRIPS	**63,570**	**58,630**	**49,915**					

Passenger Trips By Trip Purpose					Financial and General Data			
Medical	19,990	16,016	13,411		Expenses	$1,443,065	$1,796,216	$1,920,081
Employment	3,828	3,977	2,864		Revenues	$1,529,327	$1,854,009	$1,850,364
Ed/Train/DayCare	21,961	21,795	19,592		Commendations	2	1	1
Nutritional	4,333	2,905	2,033		Complaints	0	0	0
Life-Sustaining/Other	13,458	13,937	12,015		Passenger No-Shows	425	418	651
TOTAL TRIPS	**63,570**	**58,630**	**49,915**		Unmet Trip Requests	0	4	0

Passenger Trips By Funding Source					Performance Measures			
CTD	16,828	15,481	9,853		Accidents per 100,000 Miles	0.20	1.06	2.64
AHCA	12,145	14,709	13,698		Miles between Roadcalls	29,426	31,493	56,875
APD	4,212	2,264	3,102		Avg. Trips per Driver Hour	0.89	0.88	0.66
DOEA	0	0	0		Avg. Trips per Para Pass.	58.67	50.95	46.59
DOE	0	0	0		Cost per Trip	22.70	30.64	38.47
Other	30,385	26,176	23,262		Cost per Paratransit Trip	23.20	31.51	38.92
TOTAL TRIPS	**63,570**	**58,630**	**49,915**		Cost per Driver Hour	20.67	27.79	25.81
					Cost per Total Mile	2.88	3.79	4.20

County:	Nassau	Demographics	Number
CTC:	NASSAU COUNTY COUNCIL ON AGING, INC.		
Contact:	MICHAEL HAYS	Total County Population	82,721
	1367 S 18TH ST		
	FERNANDINA BEACH, FL 32034	Potential TD Population	21,651
	904-261-0700		
Email:	mhays@nassaucountycoa.org	UDPHC	719

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	10,134	9,609	14,415
Ambulatory	41,444	35,842	30,238
Non-Ambulatory	4,460	7,577	7,840
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	56,038	53,028	52,493

Passenger Trips By Trip Purpose			
Medical	9,208	17,620	16,916
Employment	21,288	9,116	10,892
Ed/Train/DayCare	3,075	3,988	6,938
Nutritional	22,368	13,136	12,491
Life-Sustaining/Other	99	9,168	5,256
TOTAL TRIPS	56,038	53,028	52,493

Passenger Trips By Funding Source			
CTD	32,245	28,226	23,729
AHCA	487	186	584
APD	0	0	0
DOEA	13,172	14,895	13,765
DOE	0	0	0
Other	10,134	9,721	14,415
TOTAL TRIPS	56,038	53,028	52,493

Vehicle Data	2016	2017	2018
Vehicle Miles	459,916	307,600	500,869
Revenue Miles	420,532	295,677	479,874
Roadcalls	5	9	11
Accidents	2	3	4
Vehicles	20	23	25
Driver Hours	26,987	32,057	31,742

Financial and General Data			
Expenses	$1,112,848	$1,272,019	$1,149,112
Revenues	$977,336	$1,154,930	$1,149,112
Commendations	0	0	0
Complaints	1	1	0
Passenger No-Shows	1,816	820	719
Unmet Trip Requests	319	1,097	733

Performance Measures			
Accidents per 100,000 Miles	0.43	0.98	0.80
Miles between Roadcalls	91,983	34,178	45,534
Avg. Trips per Driver Hour	2.08	1.65	1.65
Avg. Trips per Para Pass.	46.66	70.14	73.01
Cost per Trip	19.86	23.99	21.89
Cost per Paratransit Trip	19.86	23.99	21.89
Cost per Driver Hour	41.24	39.68	36.20
Cost per Total Mile	2.42	4.14	2.29

County:	Okaloosa	Demographics	Number
CTC:	Okaloosa County BOCC		
Contact:	Janet Willis	Total County Population	202,970
	600 Transit Way		
	Ft. Walton Beach, FL 32547	Potential TD Population	70,272
	850-683-6255		
Email:	jwillis@co.okaloosa.fl.us	UDPHC	2,013

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	5,680	13,602	0
Deviated FR	0	0	0
Ambulatory	84,581	70,669	74,737
Non-Ambulatory	21,188	16,363	21,305
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	111,449	100,634	96,042

Passenger Trips By Trip Purpose			
Medical	70,331	59,223	46,035
Employment	22,243	24,887	32,057
Ed/Train/DayCare	5,008	4,411	6,546
Nutritional	5,477	4,499	4,503
Life-Sustaining/Other	8,390	7,614	6,901
TOTAL TRIPS	111,449	100,634	96,042

Passenger Trips By Funding Source			
CTD	28,794	30,868	28,730
AHCA	58,628	44,121	19,541
APD	887	1,499	0
DOEA	4,142	3,768	4,402
DOE	38	49	40
Other	18,960	20,329	43,329
TOTAL TRIPS	111,449	100,634	96,042

Vehicle Data	2016	2017	2018
Vehicle Miles	872,856	1,161,781	1,389,339
Revenue Miles	769,687	1,016,524	1,163,664
Roadcalls	34	39	45
Accidents	6	31	27
Vehicles	33	33	36
Driver Hours	110,409	67,130	59,332

Financial and General Data			
Expenses	$1,642,671	$1,666,313	$2,618,280
Revenues	$1,625,993	$1,666,313	$2,618,280
Commendations	3	13	5
Complaints	20	124	84
Passenger No-Shows	2,465	6,771	7,659
Unmet Trip Requests	1,090	2,827	1,266

Performance Measures			
Accidents per 100,000 Miles	0.69	2.67	1.94
Miles between Roadcalls	25,672	29,789	30,874
Avg. Trips per Driver Hour	0.96	1.30	1.62
Avg. Trips per Para Pass.	28.12	39.85	47.71
Cost per Trip	14.74	16.56	27.26
Cost per Paratransit Trip	15.41	19.09	27.26
Cost per Driver Hour	14.76	24.75	44.13
Cost per Total Mile	1.87	1.43	1.88

County:	Okeechobee	Demographics		Number
CTC:	MV Contract Transportation, Inc.			
Contact:	Kelly Kirk Brooks	Total County Population		41,605
	4650 US 27 South			
	Sebring, FL 33870	Potential TD Population		24,437
	863-382-6004			
Email:	kelly.kirkbrooks@mvtransit.com	UDPHC		178

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Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	8,256	7,249	6,920
Non-Ambulatory	1,571	1,997	1,915
Stretcher	0	84	0
School Board	0	0	0
TOTAL TRIPS	9,827	9,330	8,835

Vehicle Data	2016	2017	2018
Vehicle Miles	312,000	193,667	161,525
Revenue Miles	152,000	153,471	123,912
Roadcalls	2	1	2
Accidents	0	0	1
Vehicles	8	8	8
Driver Hours	12,480	12,480	10,358

Passenger Trips By Trip Purpose	2016	2017	2018
Medical	5,598	6,137	6,173
Employment	968	947	620
Ed/Train/DayCare	0	2	0
Nutritional	1,141	1,511	1,071
Life-Sustaining/Other	2,120	733	971
TOTAL TRIPS	9,827	9,330	8,835

Financial and General Data	2016	2017	2018
Expenses	$388,028	$378,380	$378,680
Revenues	$442,586	$378,387	$378,683
Commendations	2	7	25
Complaints	3	2	2
Passenger No-Shows	1,346	1,354	1,010
Unmet Trip Requests	0	1	2

Passenger Trips By Funding Source	2016	2017	2018
CTD	5,126	3,741	3,108
AHCA	0	0	0
APD	0	0	0
DOEA	1,211	583	750
DOE	0	7	0
Other	3,490	4,999	4,977
TOTAL TRIPS	9,827	9,330	8,835

Performance Measures	2016	2017	2018
Accidents per 100,000 Miles	0.00	0.00	0.62
Miles between Roadcalls	156,000	193,667	80,763
Avg. Trips per Driver Hour	0.79	0.75	0.85
Avg. Trips per Para Pass.	38.39	57.59	49.63
Cost per Trip	39.49	40.56	42.86
Cost per Paratransit Trip	39.49	40.56	42.86
Cost per Driver Hour	31.09	30.32	36.56
Cost per Total Mile	1.24	1.95	2.34

County:	Orange			Demographics		Number		
CTC:	Central Florida Regional Transportation Authority							
Contact:	Selita Stubbs			Total County Population		1,348,975		
	455 North Garland Avenue							
	Orlando, FL 32801			Potential TD Population		455,573		
	407-254-6039							
Email:	sstubbs@GoLYNX.com			UDPHC		25,986		

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	769,399	525,508	393,400
Deviated FR	119,870	109,405	101,695
Ambulatory	525,025	514,657	532,234
Non-Ambulatory	119,546	131,013	78,925
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	1,533,840	1,280,583	1,106,254

Vehicle Data	2016	2017	2018
Vehicle Miles	8,216,496	8,221,253	8,561,384
Revenue Miles	6,310,482	6,799,583	6,362,014
Roadcalls	176	327	236
Accidents	218	267	217
Vehicles	234	241	246
Driver Hours	469,170	582,522	580,683

Passenger Trips By Trip Purpose			
Medical	590,117	494,813	430,417
Employment	316,164	270,415	217,690
Ed/Train/DayCare	276,598	224,171	237,599
Nutritional	70,093	83,998	61,832
Life-Sustaining/Other	280,868	207,186	158,716
TOTAL TRIPS	1,533,840	1,280,583	1,106,254

Financial and General Data			
Expenses	$17,894,050	$17,925,496	$20,819,053
Revenues	$15,499,267	$18,139,415	$16,216,712
Commendations	116	128	106
Complaints	88	555	616
Passenger No-Shows	33,393	47,395	29,870
Unmet Trip Requests	45,837	147,037	5,513

Passenger Trips By Funding Source			
CTD	115,968	121,535	114,509
AHCA	8,765	26,391	12,958
APD	151,688	156,839	141,703
DOEA	52,464	56,570	47,259
DOE	0	0	0
Other	1,204,955	919,248	789,825
TOTAL TRIPS	1,533,840	1,280,583	1,106,254

Performance Measures			
Accidents per 100,000 Miles	2.65	3.25	2.53
Miles between Roadcalls	46,685	25,141	36,277
Avg. Trips per Driver Hour	1.63	1.30	1.23
Avg. Trips per Para Pass.	23.72	49.83	71.93
Cost per Trip	11.67	14.00	18.82
Cost per Paratransit Trip	23.41	23.74	29.21
Cost per Driver Hour	38.14	30.77	35.85
Cost per Total Mile	2.18	2.18	2.43

					County:	Osceola		Demographics	Number

County: Osceola
CTC: Central Florida Regional Transportation Authority
Contact: Selita Stubbs
455 North Garland Avenue
Orlando, FL 32801
407-254-6039
Email: SStubbs@GoLYNX.com

Demographics	Number
Total County Population	352,180
Potential TD Population	117,215
UDPHC	6,287

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	154,806	105,734	95,177
Deviated FR	24,118	22,013	24,604
Ambulatory	105,637	103,551	128,766
Non-Ambulatory	24,053	26,360	19,095
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	308,614	257,658	267,642

Passenger Trips By Trip Purpose	2016	2017	2018
Medical	118,734	99,558	104,133
Employment	63,612	54,408	52,667
Ed/Train/DayCare	55,653	45,104	57,484
Nutritional	14,103	16,901	14,959
Life-Sustaining/Other	56,512	41,687	38,399
TOTAL TRIPS	308,614	257,658	267,642

Passenger Trips By Funding Source	2016	2017	2018
CTD	23,333	24,453	27,703
AHCA	1,763	5,310	3,135
APD	30,520	31,556	34,283
DOEA	10,556	11,382	11,434
DOE	0	0	0
Other	242,442	184,957	191,087
TOTAL TRIPS	308,614	257,658	267,642

Vehicle Data	2016	2017	2018
Vehicle Miles	1,653,187	1,654,145	2,071,303
Revenue Miles	1,269,691	1,368,100	1,539,197
Roadcalls	36	66	57
Accidents	45	53	53
Vehicles	47	48	60
Driver Hours	94,399	117,205	140,487

Financial and General Data	2016	2017	2018
Expenses	$3,600,344	$3,606,673	$5,036,870
Revenues	$3,118,505	$3,649,712	$3,923,397
Commendations	24	26	26
Complaints	18	112	150
Passenger No-Shows	6,719	9,536	7,227
Unmet Trip Requests	9,222	29,584	1,335

Performance Measures	2016	2017	2018
Accidents per 100,000 Miles	2.72	3.20	2.56
Miles between Roadcalls	45,922	25,063	36,339
Avg. Trips per Driver Hour	1.63	1.30	1.23
Avg. Trips per Para Pass.	23.72	49.83	71.92
Cost per Trip	11.67	14.00	18.82
Cost per Paratransit Trip	23.41	23.74	29.21
Cost per Driver Hour	38.14	30.77	35.85
Cost per Total Mile	2.18	2.18	2.43

County:	Palm Beach	Demographics	Number
CTC:	Palm Beach County		
Contact:	Chad Hockman	Total County Population	1,471,150
	50 S. Military Trail, Suite - 101		
	West Palm Beach, FL , FL 33415	Potential TD Population	682,450
	561-812-5354		
Email:	chockman@pbcgov.org	UDPHC	11,759

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	464,483	454,466	311,005
Deviated FR	0	0	0
Ambulatory	715,464	671,163	704,285
Non-Ambulatory	167,825	200,477	109,898
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	1,347,772	1,326,106	1,125,188

Vehicle Data	2016	2017	2018
Vehicle Miles	10,691,010	10,666,848	11,007,774
Revenue Miles	9,102,089	9,199,527	10,143,445
Roadcalls	174	275	471
Accidents	386	266	379
Vehicles	241	241	238
Driver Hours	703,983	715,195	616,746

Passenger Trips By Trip Purpose	2016	2017	2018
Medical	177,843	174,328	162,837
Employment	338,453	375,412	293,914
Ed/Train/DayCare	438,563	296,964	220,637
Nutritional	89,040	52,298	48,851
Life-Sustaining/Other	303,873	427,104	398,949
TOTAL TRIPS	1,347,772	1,326,106	1,125,188

Financial and General Data	2016	2017	2018
Expenses	$31,905,052	$32,891,835	$31,904,365
Revenues	$31,905,052	$32,891,836	$31,904,365
Commendations	1,806	846	1,136
Complaints	792	1,034	3,046
Passenger No-Shows	14,856	15,085	33,405
Unmet Trip Requests	0	0	0

Passenger Trips By Funding Source	2016	2017	2018
CTD	550,889	558,323	412,240
AHCA	0	0	0
APD	0	0	0
DOEA	49,901	51,231	50,874
DOE	0	0	0
Other	746,982	716,552	662,074
TOTAL TRIPS	1,347,772	1,326,106	1,125,188

Performance Measures	2016	2017	2018
Accidents per 100,000 Miles	3.61	2.49	3.44
Miles between Roadcalls	61,443	38,789	23,371
Avg. Trips per Driver Hour	1.25	1.22	1.32
Avg. Trips per Para Pass.	79.76	78.35	74.10
Cost per Trip	23.67	24.80	28.35
Cost per Paratransit Trip	34.28	35.89	37.83
Cost per Driver Hour	43.01	43.74	49.94
Cost per Total Mile	2.83	2.93	2.80

County:	Pasco				Demographics			Number
CTC:	Pasco County Public Transportation							
Contact:	Kurt M. Scheible				Total County Population			525,643
	8620 Galen Wilson Boulevard							
	Port Richey, FL 34668				Potential TD Population			272,578
	727-834-3200							
Email:	kscheible@ridepcpt.com				UDPHC			1,841

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	117,214	30,444	27,195
Deviated FR	0	0	0
Ambulatory	110,062	123,603	147,421
Non-Ambulatory	11,112	17,416	12,696
Stretcher	0	0	0
School Board	9,617	12,289	10,294
TOTAL TRIPS	248,005	183,752	197,606

Vehicle Data	2016	2017	2018
Vehicle Miles	889,263	1,174,451	1,071,064
Revenue Miles	812,219	980,335	716,690
Roadcalls	16	7	13
Accidents	2	4	2
Vehicles	87	57	46
Driver Hours	58,268	69,468	69,101

Passenger Trips By Trip Purpose	2016	2017	2018
Medical	70,292	63,342	79,799
Employment	33,664	24,322	21,419
Ed/Train/DayCare	71,224	15,815	18,400
Nutritional	3,962	19,206	17,775
Life-Sustaining/Other	68,863	61,067	60,213
TOTAL TRIPS	248,005	183,752	197,606

Financial and General Data	2016	2017	2018
Expenses	$2,601,925	$3,256,422	$3,723,808
Revenues	$2,579,425	$3,367,902	$3,488,037
Commendations	18	4	0
Complaints	12	4	16
Passenger No-Shows	1,101	608	531
Unmet Trip Requests	0	164	206

Passenger Trips By Funding Source	2016	2017	2018
CTD	63,989	109,511	33,374
AHCA	0	11,583	9,412
APD	24,800	25,671	25,902
DOEA	28,446	9,450	11,977
DOE	942	12,289	408
Other	129,828	15,248	116,533
TOTAL TRIPS	248,005	183,752	197,606

Performance Measures	2016	2017	2018
Accidents per 100,000 Miles	0.22	0.34	0.19
Miles between Roadcalls	55,579	167,779	82,390
Avg. Trips per Driver Hour	2.24	2.21	2.47
Avg. Trips per Para Pass.	42.55	39.16	100.12
Cost per Trip	10.49	17.72	18.84
Cost per Paratransit Trip	19.22	20.73	21.76
Cost per Driver Hour	43.13	45.74	53.66
Cost per Total Mile	2.83	2.71	3.46

County:	Pinellas	Demographics	Number
CTC:	Pinellas Suncoast Transit Authority		
Contact:	Ross Silvers	Total County Population	970,637
	3201 Scherer Drive		
	St Petersburg, FL 33716	Potential TD Population	506,649
	727-540-1844		
Email:	rsilvers@psta.net	UDPHC	28,323

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Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	3,364,514	3,471,768	3,742,235
Deviated FR	0	0	0
Ambulatory	540,106	579,300	672,174
Non-Ambulatory	168,237	198,266	183,142
Stretcher	0	0	0
School Board	444	0	0
TOTAL TRIPS	4,073,301	4,249,334	4,597,551

Passenger Trips By Trip Purpose	2016	2017	2018
Medical	1,746,684	1,839,002	1,853,717
Employment	1,453,438	1,535,648	1,976,278
Ed/Train/DayCare	23,687	23,415	21,324
Nutritional	751,883	752,665	730,551
Life-Sustaining/Other	97,609	98,604	15,681
TOTAL TRIPS	4,073,301	4,249,334	4,597,551

Passenger Trips By Funding Source	2016	2017	2018
CTD	3,451,239	3,471,768	3,904,908
AHCA	43,010	44,981	24,646
APD	129,808	157,892	164,463
DOEA	70,605	70,884	35,373
DOE	589	589	1,259
Other	378,050	503,220	466,902
TOTAL TRIPS	4,073,301	4,249,334	4,597,551

Vehicle Data	2016	2017	2018
Vehicle Miles	5,280,350	6,098,541	6,785,620
Revenue Miles	3,339,015	4,134,496	5,892,977
Roadcalls	104	65	122
Accidents	27	49	35
Vehicles	273	345	238
Driver Hours	464,897	525,443	375,015

Financial and General Data	2016	2017	2018
Expenses	$16,986,476	$16,168,242	$19,374,853
Revenues	$17,272,069	$17,674,315	$17,947,132
Commendations	13	33	30
Complaints	99	16	18
Passenger No-Shows	14,075	16,651	24,500
Unmet Trip Requests	198	199	210

Performance Measures	2016	2017	2018
Accidents per 100,000 Miles	0.51	0.80	0.52
Miles between Roadcalls	50,773	93,824	55,620
Avg. Trips per Driver Hour	1.52	1.48	2.28
Avg. Trips per Para Pass.	35.90	44.37	46.29
Cost per Trip	4.17	3.80	4.21
Cost per Paratransit Trip	17.91	19.00	21.01
Cost per Driver Hour	27.30	28.11	47.93
Cost per Total Mile	2.40	2.42	2.65

				Demographics	Number	
County:	Polk					
CTC:	Lakeland Area Mass Transit/ Citrus Connection					
Contact:	Cindy Mixon			Total County Population	686,483	
	1212 George Jenkins Blvd					
	Lakeland, FL 33815			Potential TD Population	245,366	
	863-733-4214					
Email:	RCarter@ridecitrus.com			UDPHC	6,161	

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	287,902	430,366	438,186
Deviated FR	376	628	0
Ambulatory	150,598	197,628	136,970
Non-Ambulatory	32,171	36,751	51,279
Stretcher	276	64	0
School Board	0	0	0
TOTAL TRIPS	471,323	665,437	626,435

Vehicle Data	2016	2017	2018
Vehicle Miles	1,490,814	1,744,038	1,375,399
Revenue Miles	1,095,488	1,177,946	901,693
Roadcalls	70	78	53
Accidents	27	3	78
Vehicles	101	127	122
Driver Hours	217,118	180,829	107,067

Passenger Trips By Trip Purpose	2016	2017	2018
Medical	284,615	303,059	61,043
Employment	3,127	42,104	8,645
Ed/Train/DayCare	65,317	92,914	43,452
Nutritional	48,984	47,991	19,000
Life-Sustaining/Other	69,280	179,369	494,295
TOTAL TRIPS	471,323	665,437	626,435

Financial and General Data	2016	2017	2018
Expenses	$8,235,680	$7,363,865	$5,913,142
Revenues	$8,278,747	$7,538,276	$5,624,803
Commendations	16	1	0
Complaints	99	51	24
Passenger No-Shows	6,611	6,624	3,885
Unmet Trip Requests	1,208	533	441

Passenger Trips By Funding Source	2016	2017	2018
CTD	16,100	24,228	108,229
AHCA	0	1,028	2,754
APD	72,002	102,106	104,217
DOEA	40,125	70,511	6,058
DOE	60,662	90,475	79,930
Other	282,434	377,089	325,247
TOTAL TRIPS	471,323	665,437	626,435

Performance Measures	2016	2017	2018
Accidents per 100,000 Miles	1.81	0.17	5.67
Miles between Roadcalls	21,297	22,359	25,951
Avg. Trips per Driver Hour	0.84	1.30	1.76
Avg. Trips per Para Pass.	61.02	38.30	58.30
Cost per Trip	17.47	11.07	9.44
Cost per Paratransit Trip	44.81	31.27	31.35
Cost per Driver Hour	37.85	40.65	55.12
Cost per Total Mile	5.51	4.21	4.29

County:	Putnam	Demographics	Number
CTC:	Ride Solution, Inc.		
Contact:	Boyd Thompson	Total County Population	73,464
	220 North 11th Street		
	Palatka, FL 32177	Potential TD Population	48,935
	386-325-9999		
Email:	boyd@theridesolution.org	UDPHC	6,377

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	112,655	60,137	67,773
Ambulatory	0	57,629	50,687
Non-Ambulatory	13,165	13,086	15,007
Stretcher	85	95	148
School Board	0	0	0
TOTAL TRIPS	125,905	130,947	133,615

Vehicle Data	2016	2017	2018
Vehicle Miles	730,021	801,609	1,011,130
Revenue Miles	600,734	641,287	808,904
Roadcalls	6	8	14
Accidents	0	2	5
Vehicles	34	32	34
Driver Hours	49,771	61,330	54,645

Passenger Trips By Trip Purpose			
Medical	19,327	21,773	24,095
Employment	3,357	46,158	40,994
Ed/Train/DayCare	369	22,171	351
Nutritional	0	4	33
Life-Sustaining/Other	102,852	40,841	68,142
TOTAL TRIPS	125,905	130,947	133,615

Financial and General Data			
Expenses	$2,201,067	$2,467,967	$2,926,358
Revenues	$2,249,098	$2,409,386	$2,360,607
Commendations	1	9	10
Complaints	13	4	3
Passenger No-Shows	2,174	2,592	2,921
Unmet Trip Requests	0	4	3

Passenger Trips By Funding Source			
CTD	27,430	19,116	16,711
AHCA	6,706	11,569	12,750
APD	41,268	39,538	38,891
DOEA	0	0	0
DOE	0	0	0
Other	50,501	60,724	65,263
TOTAL TRIPS	125,905	130,947	133,615

Performance Measures			
Accidents per 100,000 Miles	0.00	0.25	0.49
Miles between Roadcalls	121,670	100,201	72,224
Avg. Trips per Driver Hour	2.53	2.14	2.45
Avg. Trips per Para Pass.	9.22	59.09	20.95
Cost per Trip	17.48	18.85	21.90
Cost per Paratransit Trip	17.48	18.85	21.90
Cost per Driver Hour	44.22	40.24	53.55
Cost per Total Mile	3.02	3.08	2.89

County:	Saint Johns	Demographics	Number
CTC:	St. Johns County Council on Aging, Inc.		
Contact:	Becky Yanni	Total County Population	243,812
	180 Marine St.		
	St. Augustine, FL 32084	Potential TD Population	65,450
	904-209-3700		
Email:	byanni@stjohnscoa.com	UDPHC	8,475

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	288,315	275,098	294,459
Ambulatory	46,415	39,052	36,709
Non-Ambulatory	18,815	18,141	17,926
Stretcher	741	533	547
School Board	0	0	0
TOTAL TRIPS	354,286	332,824	349,641

Passenger Trips By Trip Purpose			
Medical	34,373	30,184	26,932
Employment	2,704	2,717	2,779
Ed/Train/DayCare	3,282	3,314	3,658
Nutritional	21,418	16,829	14,690
Life-Sustaining/Other	292,509	279,780	301,582
TOTAL TRIPS	354,286	332,824	349,641

Passenger Trips By Funding Source			
CTD	22,400	52,850	110,137
AHCA	6,435	3,769	985
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	325,451	276,205	238,519
TOTAL TRIPS	354,286	332,824	349,641

Vehicle Data	2016	2017	2018
Vehicle Miles	1,043,355	1,062,755	1,166,609
Revenue Miles	921,144	898,951	1,137,669
Roadcalls	20	8	8
Accidents	5	7	8
Vehicles	39	39	47
Driver Hours	83,831	87,450	94,178

Financial and General Data			
Expenses	$2,996,885	$3,448,291	$3,802,509
Revenues	$3,012,672	$3,237,291	$3,443,340
Commendations	6	8	11
Complaints	3	8	8
Passenger No-Shows	299	260	483
Unmet Trip Requests	2	0	2

Performance Measures			
Accidents per 100,000 Miles	0.48	0.66	0.69
Miles between Roadcalls	52,168	132,844	145,826
Avg. Trips per Driver Hour	4.23	3.81	3.71
Avg. Trips per Para Pass.	78.57	80.01	41.26
Cost per Trip	8.46	10.36	10.88
Cost per Paratransit Trip	8.46	10.36	10.88
Cost per Driver Hour	35.75	39.43	40.38
Cost per Total Mile	2.87	3.24	3.26

County:	Saint Lucie	Demographics	Number
CTC:	St. Lucie County B.O.C.C.		
Contact:	Murriah S. Dekle	Total County Population	313,506
	437 N. 7th Street		
	Fort Pierce, FL 34950	Potential TD Population	137,153
	772-462-3065		
Email:	deklem@st.lucieco.org	UDPHC	11,749

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	34,268	33,588	32,597
Deviated FR	0	0	0
Ambulatory	118,471	106,666	94,821
Non-Ambulatory	108,213	107,396	111,753
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	260,952	247,650	239,171

Passenger Trips By Trip Purpose	2016	2017	2018
Medical	48,224	37,677	41,504
Employment	44,719	42,790	49,340
Ed/Train/DayCare	82,925	76,881	63,765
Nutritional	12,229	11,949	7,728
Life-Sustaining/Other	72,855	78,353	76,834
TOTAL TRIPS	260,952	247,650	239,171

Passenger Trips By Funding Source	2016	2017	2018
CTD	27,079	26,997	44,771
AHCA	4,005	0	0
APD	73,558	84,534	67,984
DOEA	4,195	3,960	3,950
DOE	0	0	0
Other	152,115	132,159	122,466
TOTAL TRIPS	260,952	247,650	239,171

Vehicle Data	2016	2017	2018
Vehicle Miles	1,403,366	1,418,760	1,394,882
Revenue Miles	1,066,102	1,228,949	1,225,574
Roadcalls	29	38	26
Accidents	9	13	4
Vehicles	108	114	195
Driver Hours	142,123	120,980	98,130

Financial and General Data	2016	2017	2018
Expenses	$4,538,532	$3,800,957	$5,164,915
Revenues	$4,589,716	$3,988,411	$5,106,513
Commendations	19	18	15
Complaints	8	9	9
Passenger No-Shows	2,538	2,097	2,424
Unmet Trip Requests	36,436	32,222	16,642

Performance Measures	2016	2017	2018
Accidents per 100,000 Miles	0.64	0.92	0.29
Miles between Roadcalls	48,392	37,336	53,649
Avg. Trips per Driver Hour	1.59	1.77	2.11
Avg. Trips per Para Pass.	12.83	49.68	44.17
Cost per Trip	17.39	15.35	21.60
Cost per Paratransit Trip	19.94	17.68	25.00
Cost per Driver Hour	31.81	31.27	52.63
Cost per Total Mile	3.22	2.67	3.70

County:	Santa Rosa	Demographics	Number
CTC:	Tri-County Community Council, Inc.		
Contact:	Joel Paul	Total County Population	174,272
	302 North Oklahoma Street		
	Bonifay, FL 32425	Potential TD Population	61,628
	850-547-3689		
Email:	joelpaul.tccc@mchi.com	UDPHC	649

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	18,526	26,287	19,323
Non-Ambulatory	5,908	6,718	5,995
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	24,434	33,005	25,318

Vehicle Data	2016	2017	2018
Vehicle Miles	370,213	492,542	410,250
Revenue Miles	317,986	417,951	306,768
Roadcalls	4	2	5
Accidents	8	1	2
Vehicles	13	15	15
Driver Hours	26,412	36,436	34,013

Passenger Trips By Trip Purpose	2016	2017	2018
Medical	11,934	19,189	15,251
Employment	4,655	7,102	5,202
Ed/Train/DayCare	4	614	491
Nutritional	98	399	319
Life-Sustaining/Other	7,743	5,701	4,055
TOTAL TRIPS	24,434	33,005	25,318

Financial and General Data	2016	2017	2018
Expenses	$671,755	$870,702	$844,389
Revenues	$720,111	$898,220	$801,937
Commendations	1	0	0
Complaints	2	0	0
Passenger No-Shows	1,213	1,776	663
Unmet Trip Requests	97	85	108

Passenger Trips By Funding Source	2016	2017	2018
CTD	9,082	13,275	12,143
AHCA	7,154	10,083	7,404
APD	2,446	3,113	5,399
DOEA	0	0	0
DOE	2	4	10
Other	5,750	6,530	362
TOTAL TRIPS	24,434	33,005	25,318

Performance Measures	2016	2017	2018
Accidents per 100,000 Miles	2.16	0.20	0.49
Miles between Roadcalls	92,553	246,271	82,050
Avg. Trips per Driver Hour	0.93	0.91	0.74
Avg. Trips per Para Pass.	38.36	43.43	39.01
Cost per Trip	27.49	26.38	33.35
Cost per Paratransit Trip	27.49	26.38	33.35
Cost per Driver Hour	25.43	23.90	24.83
Cost per Total Mile	1.81	1.77	2.06

County:	Sarasota	Demographics	Number
CTC:	Sarasota County Board of County Commissioners		
Contact:	Rob Lewis	Total County Population	419,119
	5303 Pinkney Avenue		
	Sarasota, FL 34233	Potential TD Population	221,345
	941-861-1003		
Email:	rlewis@scgov.net	UDPHC	3,980

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	915,766	786,635	473,094
Deviated FR	0	0	0
Ambulatory	156,602	180,232	188,199
Non-Ambulatory	57,201	66,661	56,992
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	1,129,569	1,033,528	718,285

Passenger Trips By Trip Purpose			
Medical	64,011	74,873	56,007
Employment	26,002	26,473	26,797
Ed/Train/DayCare	122,479	124,805	122,143
Nutritional	12,528	10,814	9,269
Life-Sustaining/Other	904,549	796,563	504,069
TOTAL TRIPS	1,129,569	1,033,528	718,285

Passenger Trips By Funding Source			
CTD	25,771	38,575	43,772
AHCA	0	0	0
APD	44,974	44,854	68,565
DOEA	0	0	0
DOE	0	0	0
Other	1,058,824	950,099	605,948
TOTAL TRIPS	1,129,569	1,033,528	718,285

Vehicle Data	2016	2017	2018
Vehicle Miles	1,836,496	1,892,106	1,833,071
Revenue Miles	1,542,808	1,565,017	1,551,608
Roadcalls	6	5	7
Accidents	26	16	38
Vehicles	65	65	65
Driver Hours	236,929	235,874	235,208

Financial and General Data			
Expenses	$9,218,829	$8,128,791	$7,059,247
Revenues	$5,830,568	$6,698,332	$6,964,905
Commendations	12	8	1
Complaints	103	26	24
Passenger No-Shows	1,462	3,911	4,208
Unmet Trip Requests	12,253	15,662	19,338

Performance Measures			
Accidents per 100,000 Miles	1.42	0.85	2.07
Miles between Roadcalls	306,083	378,421	261,867
Avg. Trips per Driver Hour	0.90	1.05	1.04
Avg. Trips per Para Pass.	53.58	60.59	65.31
Cost per Trip	8.16	7.87	9.83
Cost per Paratransit Trip	42.91	32.73	28.69
Cost per Driver Hour	38.72	34.26	29.91
Cost per Total Mile	5.00	4.27	3.84

County:	Seminole	Demographics	Number
CTC:	Central Florida Regional Transportation Authority		
Contact:	Selita Stubbs	Total County Population	462,659
	445 North Garland Avenue		
	Orlando, FL 32801	Potential TD Population	188,889
	407-254-6039		
Email:	SStubbs@golynx.com	UDPHC	9,640

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	204,940	139,976	145,938
Deviated FR	31,929	29,141	37,726
Ambulatory	139,847	137,089	197,442
Non-Ambulatory	31,843	34,897	29,279
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	408,559	341,103	410,385

Passenger Trips By Trip Purpose			
Medical	157,186	131,800	159,671
Employment	84,214	72,029	80,756
Ed/Train/DayCare	73,676	59,711	88,141
Nutritional	18,670	22,374	22,938
Life-Sustaining/Other	74,813	55,189	58,879
TOTAL TRIPS	408,559	341,103	410,385

Passenger Trips By Funding Source			
CTD	30,890	32,373	42,479
AHCA	2,335	7,029	4,807
APD	40,404	41,776	52,567
DOEA	13,974	15,068	17,532
DOE	0	0	0
Other	320,956	244,857	293,000
TOTAL TRIPS	408,559	341,103	410,385

Vehicle Data	2016	2017	2018
Vehicle Miles	2,188,574	2,189,842	3,175,997
Revenue Miles	1,680,882	1,811,160	2,360,102
Roadcalls	47	87	88
Accidents	58	71	80
Vehicles	62	64	91
Driver Hours	124,970	155,163	215,414

Financial and General Data			
Expenses	$4,766,320	$4,774,694	$7,723,199
Revenues	$4,128,438	$4,831,677	$6,020,072
Commendations	31	34	39
Complaints	24	148	229
Passenger No-Shows	8,895	12,624	11,081
Unmet Trip Requests	12,208	39,165	2,044

Performance Measures			
Accidents per 100,000 Miles	2.65	3.24	2.52
Miles between Roadcalls	46,565	25,171	36,091
Avg. Trips per Driver Hour	1.63	1.30	1.23
Avg. Trips per Para Pass.	23.72	49.83	71.92
Cost per Trip	11.67	14.00	18.82
Cost per Paratransit Trip	23.41	23.74	29.21
Cost per Driver Hour	38.14	30.77	35.85
Cost per Total Mile	2.18	2.18	2.43

County:	Sumter	Demographics	Number
CTC:	Board of Sumter County Commissioners		
Contact:	Jackey Jackson	Total County Population	125,165
	319 E Anderson Ave		
	Bushnell, FL 33513	Potential TD Population	29,310
	352-689-4400		
Email:	jackey.jackson@sumtercountyfl.gov	UDPHC	1,454

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	3,537	3,481	3,338
Ambulatory	69,934	69,516	62,166
Non-Ambulatory	4,817	4,460	3,920
Stretcher	1	0	0
School Board	0	0	0
TOTAL TRIPS	78,289	77,457	69,424

Vehicle Data	2016	2017	2018
Vehicle Miles	571,187	532,769	448,094
Revenue Miles	450,583	437,345	357,633
Roadcalls	6	6	7
Accidents	1	1	9
Vehicles	32	32	22
Driver Hours	36,248	31,520	33,436

Passenger Trips By Trip Purpose			
Medical	8,472	7,158	6,470
Employment	17,606	17,807	14,905
Ed/Train/DayCare	16,791	16,596	16,759
Nutritional	8,513	8,156	7,492
Life-Sustaining/Other	26,907	27,740	23,798
TOTAL TRIPS	78,289	77,457	69,424

Financial and General Data			
Expenses	$1,511,227	$1,356,283	$1,528,765
Revenues	$1,473,578	$1,446,632	$1,606,967
Commendations	142	117	127
Complaints	2	2	1
Passenger No-Shows	409	618	541
Unmet Trip Requests	0	0	0

Passenger Trips By Funding Source			
CTD	17,594	17,040	18,962
AHCA	0	0	0
APD	13,059	11,299	4,491
DOEA	4,749	4,478	3,852
DOE	0	0	0
Other	42,887	44,640	42,119
TOTAL TRIPS	78,289	77,457	69,424

Performance Measures			
Accidents per 100,000 Miles	0.18	0.19	2.01
Miles between Roadcalls	95,198	88,795	64,013
Avg. Trips per Driver Hour	2.16	2.46	2.08
Avg. Trips per Para Pass.	50.74	46.16	47.75
Cost per Trip	19.30	17.51	22.02
Cost per Paratransit Trip	19.30	17.51	22.02
Cost per Driver Hour	41.69	43.03	45.72
Cost per Total Mile	2.65	2.55	3.41

County:	Suwannee		
CTC:	Suwannee Valley Transit Authority		
Contact:	Larry Sessions/Felonzie Raggins		
	1907 Voyles Street, S.W.		
	Live Oak, FL 32064		
	386-362-5332		
Email:	larry.sessions@ridesvta.com		

Demographics	Number
Total County Population	44,190
Potential TD Population	18,155
UDPHC	143

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Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	22,651	22,528	16,671
Non-Ambulatory	2,199	2,884	1,580
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	24,850	25,412	18,251

Vehicle Data	2016	2017	2018
Vehicle Miles	222,861	213,709	167,553
Revenue Miles	190,129	181,028	130,899
Roadcalls	0	3	0
Accidents	0	0	3
Vehicles	16	17	13
Driver Hours	13,357	22,324	17,421

Passenger Trips By Trip Purpose	2016	2017	2018
Medical	6,298	2,438	4,534
Employment	3,494	117	515
Ed/Train/DayCare	10,588	12,830	11,464
Nutritional	1,037	1,135	1
Life-Sustaining/Other	3,433	8,892	1,737
TOTAL TRIPS	24,850	25,412	18,251

Financial and General Data	2016	2017	2018
Expenses	$732,243	$792,271	$375,983
Revenues	$701,260	$769,482	$391,305
Commendations	6	4	4
Complaints	6	4	0
Passenger No-Shows	271	157	292
Unmet Trip Requests	22	25	7

Passenger Trips By Funding Source	2016	2017	2018
CTD	9,057	9,595	6,132
AHCA	89	100	0
APD	12,719	11,613	10,110
DOEA	593	590	0
DOE	2	4	0
Other	2,390	3,510	2,009
TOTAL TRIPS	24,850	25,412	18,251

Performance Measures	2016	2017	2018
Accidents per 100,000 Miles	0.00	0.00	1.79
Miles between Roadcalls	0	71,236	0
Avg. Trips per Driver Hour	1.86	1.14	1.05
Avg. Trips per Para Pass.	98.22	87.03	127.63
Cost per Trip	29.47	31.18	20.60
Cost per Paratransit Trip	29.47	31.18	20.60
Cost per Driver Hour	54.82	35.49	21.58
Cost per Total Mile	3.29	3.71	2.24

County:	Taylor	Demographics	Number
CTC:	Big Bend Transit, Inc.		
Contact:	Shawn Mitchell	Total County Population	21,833
	Post Office Box 1721		
	Tallahassee, FL 32302	Potential TD Population	8,542
	850-574-6266		
Email:	smitchell@bigbendtransit.org	UDPHC	894

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	8,230	6,510	5,431
Ambulatory	7,132	8,215	9,473
Non-Ambulatory	2,585	2,926	2,329
Stretcher	0	0	0
School Board	0	0	0
TOTAL TRIPS	17,947	17,651	17,233

Passenger Trips By Trip Purpose	2016	2017	2018
Medical	5,458	6,446	5,830
Employment	4,760	3,869	3,540
Ed/Train/DayCare	3,302	3,834	4,376
Nutritional	2	54	1,576
Life-Sustaining/Other	4,425	3,448	1,911
TOTAL TRIPS	17,947	17,651	17,233

Passenger Trips By Funding Source	2016	2017	2018
CTD	5,859	6,551	6,151
AHCA	3,560	3,997	3,460
APD	0	0	980
DOEA	0	0	0
DOE	0	0	0
Other	8,528	7,103	6,642
TOTAL TRIPS	17,947	17,651	17,233

Vehicle Data	2016	2017	2018
Vehicle Miles	237,724	263,823	197,929
Revenue Miles	187,383	224,653	170,219
Roadcalls	3	6	1
Accidents	0	0	1
Vehicles	9	8	7
Driver Hours	9,815	13,224	14,066

Financial and General Data	2016	2017	2018
Expenses	$525,749	$651,620	$649,394
Revenues	$756,031	$666,407	$654,905
Commendations	0	1	6
Complaints	0	0	0
Passenger No-Shows	227	266	265
Unmet Trip Requests	0	0	0

Performance Measures	2016	2017	2018
Accidents per 100,000 Miles	0.00	0.00	0.51
Miles between Roadcalls	79,241	43,971	197,929
Avg. Trips per Driver Hour	1.83	1.33	1.23
Avg. Trips per Para Pass.	22.32	20.60	19.28
Cost per Trip	29.29	36.92	37.68
Cost per Paratransit Trip	29.29	36.92	37.68
Cost per Driver Hour	53.57	49.28	46.17
Cost per Total Mile	2.21	2.47	3.28

County:	Union	Demographics	Number
CTC:	Suwannee River Economic Council, Inc.		
Contact:	Matt Pearson	Total County Population	15,517
	POB 70		
	Live Oak, FL 32064	Potential TD Population	5,531
	386-362-4115		
Email:	mpearson@suwanneeec.net	UDPHC	187

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	4,809	4,285	3,872
Non-Ambulatory	442	395	677
Stretcher	1	0	0
School Board	0	0	0
TOTAL TRIPS	5,252	4,680	4,549

Vehicle Data	2016	2017	2018
Vehicle Miles	144,390	159,711	130,369
Revenue Miles	122,902	140,206	112,381
Roadcalls	1	1	4
Accidents	0	1	0
Vehicles	6	10	7
Driver Hours	6,922	6,659	7,917

Passenger Trips By Trip Purpose	2016	2017	2018
Medical	3,538	4,003	3,581
Employment	0	0	6
Ed/Train/DayCare	828	0	4
Nutritional	886	677	873
Life-Sustaining/Other	0	0	85
TOTAL TRIPS	5,252	4,680	4,549

Financial and General Data	2016	2017	2018
Expenses	$459,006	$306,042	$391,642
Revenues	$461,206	$274,434	$360,967
Commendations	0	0	0
Complaints	0	0	1
Passenger No-Shows	32	35	473
Unmet Trip Requests	30	27	0

Passenger Trips By Funding Source	2016	2017	2018
CTD	3,161	2,049	2,460
AHCA	1,203	1,952	1,598
APD	0	0	0
DOEA	886	677	490
DOE	0	0	0
Other	2	2	1
TOTAL TRIPS	5,252	4,680	4,549

Performance Measures	2016	2017	2018
Accidents per 100,000 Miles	0.00	0.63	0.00
Miles between Roadcalls	144,390	159,711	32,592
Avg. Trips per Driver Hour	0.76	0.70	0.57
Avg. Trips per Para Pass.	16.46	16.48	24.33
Cost per Trip	87.40	65.39	86.09
Cost per Paratransit Trip	87.40	65.39	86.09
Cost per Driver Hour	66.31	45.96	49.47
Cost per Total Mile	3.18	1.92	3.00

County:	Volusia	Demographics	Number
CTC:	County of Volusia d/b/a VOTRAN		
Contact:	Colby E. Stallings	Total County Population	538,692
	950 Big Tree Road		
	South Daytona, FL 32119	Potential TD Population	320,931
	386-856-7496		
Email:	cstallings@volusia.org	UDPHC	19,864

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	272,493	235,355	263,162
Deviated FR	0	0	0
Ambulatory	243,249	250,444	277,836
Non-Ambulatory	77,293	76,727	69,216
Stretcher	0	0	0
School Board	5,368	5,390	1,190
TOTAL TRIPS	598,403	567,916	611,404

Passenger Trips By Trip Purpose	2016	2017	2018
Medical	205,065	162,761	199,159
Employment	63,889	49,385	64,512
Ed/Train/DayCare	106,532	114,429	114,646
Nutritional	16,805	18,057	17,894
Life-Sustaining/Other	206,112	223,284	215,193
TOTAL TRIPS	598,403	567,916	611,404

Passenger Trips By Funding Source	2016	2017	2018
CTD	34,254	34,391	38,661
AHCA	0	0	0
APD	3,315	708	0
DOEA	15,450	18,102	7,267
DOE	61,094	71,645	79,469
Other	484,290	443,070	486,007
TOTAL TRIPS	598,403	567,916	611,404

Vehicle Data	2016	2017	2018
Vehicle Miles	2,859,280	2,918,524	2,916,800
Revenue Miles	2,532,891	2,531,007	2,526,128
Roadcalls	212	168	201
Accidents	18	15	10
Vehicles	124	123	123
Driver Hours	205,379	211,431	209,819

Financial and General Data	2016	2017	2018
Expenses	$7,657,144	$6,937,738	$6,568,361
Revenues	$6,157,957	$6,937,738	$6,568,361
Commendations	393	362	391
Complaints	291	265	249
Passenger No-Shows	7,491	8,664	9,203
Unmet Trip Requests	0	0	0

Performance Measures	2016	2017	2018
Accidents per 100,000 Miles	0.63	0.51	0.34
Miles between Roadcalls	13,487	17,372	14,511
Avg. Trips per Driver Hour	1.59	1.57	1.66
Avg. Trips per Para Pass.	57.48	57.67	75.28
Cost per Trip	12.80	12.22	10.74
Cost per Paratransit Trip	23.47	20.84	18.84
Cost per Driver Hour	37.25	32.78	31.27
Cost per Total Mile	2.68	2.37	2.25

				Demographics	Number
County:	Wakulla				
CTC:	Wakulla County Senior Citizens/Wakulla Transportat				
Contact:	R.H. Carter			Total County Population	32,120
	33 Michael Drive				
	Crawfordville, FL 32327			Potential TD Population	9,146
	850-926-7145				
Email:	rhCarter@wakullaseniorcitzens.com			UDPHC	327

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	12,813	10,763	11,634
Non-Ambulatory	1,775	1,860	1,300
Stretcher	11	4	5
School Board	0	0	0
TOTAL TRIPS	14,599	12,627	12,939

Vehicle Data	2016	2017	2018
Vehicle Miles	267,482	175,825	296,837
Revenue Miles	181,690	158,484	169,952
Roadcalls	0	0	0
Accidents	0	0	1
Vehicles	10	8	9
Driver Hours	10,400	12,818	10,115

Passenger Trips By Trip Purpose	2016	2017	2018
Medical	8,065	7,417	6,960
Employment	176	212	492
Ed/Train/DayCare	369	450	568
Nutritional	5,469	4,144	4,215
Life-Sustaining/Other	520	404	704
TOTAL TRIPS	14,599	12,627	12,939

Financial and General Data	2016	2017	2018
Expenses	$532,056	$517,076	$620,003
Revenues	$588,991	$644,455	$642,050
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	363	353	475
Unmet Trip Requests	0	0	0

Passenger Trips By Funding Source	2016	2017	2018
CTD	5,187	5,502	6,134
AHCA	4,375	2,906	2,498
APD	276	274	294
DOEA	127	20	71
DOE	0	0	0
Other	4,634	3,925	3,942
TOTAL TRIPS	14,599	12,627	12,939

Performance Measures	2016	2017	2018
Accidents per 100,000 Miles	0.00	0.00	0.34
Miles between Roadcalls	0	0	0
Avg. Trips per Driver Hour	1.40	0.99	1.28
Avg. Trips per Para Pass.	33.26	42.23	39.57
Cost per Trip	36.44	40.95	47.92
Cost per Paratransit Trip	36.44	40.95	47.92
Cost per Driver Hour	51.16	40.34	61.30
Cost per Total Mile	1.99	2.94	2.09

County:	Walton	Demographics	Number
CTC:	Tri-County Community Council, Inc.		
Contact:	Joel Paul	Total County Population	68,376
	302 North Oklahoma Street, Post Office Box 1210		
	Bonifay, FL 32425	Potential TD Population	22,907
	850-547-3689		
Email:	joelpaul.tccc@mchi.com	UDPHC	1,094

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	45,474	45,027	38,865
Non-Ambulatory	4,941	4,876	5,273
Stretcher	1	0	0
School Board	0	0	0
TOTAL TRIPS	50,416	49,903	44,138

Vehicle Data	2016	2017	2018
Vehicle Miles	551,292	549,584	533,721
Revenue Miles	434,124	421,742	392,041
Roadcalls	2	0	0
Accidents	3	2	0
Vehicles	20	21	20
Driver Hours	34,256	35,038	34,579

Passenger Trips By Trip Purpose			
Medical	23,162	22,893	19,625
Employment	7,457	6,523	6,565
Ed/Train/DayCare	16,097	15,893	12,361
Nutritional	2,002	3,062	4,116
Life-Sustaining/Other	1,698	1,532	1,471
TOTAL TRIPS	50,416	49,903	44,138

Financial and General Data			
Expenses	$1,090,444	$1,106,146	$1,130,570
Revenues	$1,329,710	$1,024,041	$961,075
Commendations	0	0	1
Complaints	2	2	2
Passenger No-Shows	161	138	111
Unmet Trip Requests	144	134	84

Passenger Trips By Funding Source			
CTD	21,924	21,800	22,646
AHCA	6,650	6,529	5,327
APD	2,132	2,209	2,252
DOEA	4,714	5,541	4,934
DOE	0	14	12
Other	14,996	13,810	8,967
TOTAL TRIPS	50,416	49,903	44,138

Performance Measures			
Accidents per 100,000 Miles	0.54	0.36	0.00
Miles between Roadcalls	275,646	0	0
Avg. Trips per Driver Hour	1.47	1.42	1.28
Avg. Trips per Para Pass.	43.99	44.72	40.35
Cost per Trip	21.63	22.17	25.61
Cost per Paratransit Trip	21.63	22.17	25.61
Cost per Driver Hour	31.83	31.57	32.70
Cost per Total Mile	1.98	2.01	2.12

County:	Washington	Demographics	Number
CTC:	Tri-County Community Council, Inc.		
Contact:	Joel Paul	Total County Population	24,567
	302 North Oklahoma Street, Post Office Box 1210		
	Bonifay, FL 32425	Potential TD Population	11,606
	850-547-3689		
Email:	joelpaul.tccc@mchsi.com	UDPHC	689

Trips By Type of Service	2016	2017	2018
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Ambulatory	13,541	14,949	14,243
Non-Ambulatory	4,633	5,227	6,328
Stretcher	72	58	21
School Board	0	0	0
TOTAL TRIPS	18,246	20,234	20,592

Passenger Trips By Trip Purpose			
Medical	11,249	13,261	12,893
Employment	1,489	1,506	1,831
Ed/Train/DayCare	4,993	4,320	4,640
Nutritional	125	735	627
Life-Sustaining/Other	390	412	601
TOTAL TRIPS	18,246	20,234	20,592

Passenger Trips By Funding Source			
CTD	5,114	5,202	8,105
AHCA	6,929	7,308	6,655
APD	4,549	5,462	5,433
DOEA	147	737	328
DOE	0	0	0
Other	1,507	1,525	71
TOTAL TRIPS	18,246	20,234	20,592

Vehicle Data	2016	2017	2018
Vehicle Miles	368,482	362,609	359,450
Revenue Miles	225,426	231,319	266,900
Roadcalls	2	2	2
Accidents	6	3	1
Vehicles	16	15	15
Driver Hours	18,048	19,599	22,893

Financial and General Data			
Expenses	$682,923	$595,485	$675,003
Revenues	$755,055	$673,587	$846,068
Commendations	0	0	0
Complaints	2	2	2
Passenger No-Shows	105	69	82
Unmet Trip Requests	74	131	139

Performance Measures			
Accidents per 100,000 Miles	1.63	0.83	0.28
Miles between Roadcalls	184,241	181,305	179,725
Avg. Trips per Driver Hour	1.01	1.03	0.90
Avg. Trips per Para Pass.	24.01	26.80	29.89
Cost per Trip	37.43	29.43	32.78
Cost per Paratransit Trip	37.43	29.43	32.78
Cost per Driver Hour	37.84	30.38	29.49
Cost per Total Mile	1.85	1.64	1.88

Charlette Wilson

Putnam County

"Two of my sons have asthma, and I depend on the bus to get them to their medical appointments. I will also start classes at St. Johns Community College, and this bus service is critical in my continuing efforts to better my life for me and my children."

GLOSSARY

The following glossary is intended to coordinate terminology within the Florida Coordinated Transportation System. It is imperative that when certain words or phrases are used, the definition must be universally acknowledged.

Accidents: when used in reference to the AOR, the total number of reportable accidents that occurred whereby the result was either property damage of $1000.00 or more, or personal injury that required evacuation to a medical facility, or a combination of both.

Actual Expenditure Report (AER): an annual report completed by each state member agency and each official planning agency, to inform the Commission in writing, before September 15 of each year, of the specific amount of funds the agency expended for transportation disadvantaged services.

Advance Reservation Service: shared or individual paratransit service that is readily delivered with at least prior day notification, seven days a week, 24 hours a day.

Agency: an official, officer, commission, authority, council, committee, department, division, bureau, board, section, or any other unit or entity of the state or of a city, town, municipality, county, or other local governing body or a private non-profit transportation service providing entity.

Americans with Disabilities Act (ADA): a federal law, P .L. 101-336, signed by the President of the United States on July 26, 1990 providing protection for persons with disabilities.

Annual Operating Report (AOR): an annual report prepared by the community transportation coordinator detailing its designated service area operating statistics for the most recent operating year.

Annual Performance Report (APR): an annual report issued by the Commission for the Transportation Disadvantaged that combines all the data submitted in the Annual Operating Reports and the Commission's Annual Report.

Automotive Service Excellence (ASE): a series of tests that certify the skills of automotive technicians in a variety of maintenance areas.

Availability: a measure of the capability of a transportation system to be used by potential riders, such as the hours the system is in operation, the route spacing, the seating availability, and the pick-up and delivery time parameters.

Bus: any motor vehicle designed for carrying more than 10 passengers and used for the transportation of persons for compensation.

Bus Lane: a street or highway lane intended primarily for buses, either all day or during specified periods, but used by other traffic under certain circumstances.

Bus Stop: a waiting, boarding, and disembarking area, usually designated by distinctive signs and by curbs or pavement markings.

Center for Urban Transportation Research (CUTR): a research group located at the University of South Florida's College of Engineering.

Certified Minority Business Enterprise (CMBE): any small business concern which is organized to engage in commercial transactions, which is domiciled in Florida, and which is at least 51 percent owned by minority persons and whose management and daily operations are controlled by such persons. These businesses should be certified by the Florida Department of Management Services.

Chapter 427, Florida Statutes: the Florida statute establishing the Commission for the Transportation Disadvantaged and prescribing its duties and responsibilities.

Commendation: any documented compliment of any aspect of the coordinated system, including personnel, vehicle, service, etc.

Commercial Driver's License (CDL): a license required if a driver operates a commercial motor vehicle, including a vehicle that carries 16 or more passengers (including the driver), or a vehicle weighing more than 26,000 pounds.

Commission: the Florida Commission for the Transportation Disadvantaged (CTD) as authorized in Section 427.013, Florida Statutes.

Commission for the Transportation Disadvantaged (Commission): an independent agency created in 1989 to accomplish the coordination of transportation services provided to the transportation disadvantaged. Replaced the Coordinating Council on the Transportation Disadvantaged.

Community Transportation Coordinator (CTC): (formerly referred to as "coordinated community transportation provider") a transportation entity competitively procured or recommended by the appropriate official planning agency and local Coordinating Board and approved by the Commission, to ensure that safe, quality coordinated transportation services are provided or arranged in a cost-effective manner to serve the transportation disadvantaged in a designated service area.

Competitive Procurement: obtaining a transportation operator or other services through a competitive process based upon Commission-approved procurement guidelines, as established in accordance with Chapter 287, Florida Statutes.

Complaint: any documented customer concern involving timeliness, vehicle condition, quality of service, personnel behavior, and other operational policies.

Complete (or Full) Brokerage: type of CTC network in which the CTC does not provide any on-street transportation services itself, but contracts with transportation operators or coordination contractors for the delivery of all transportation services.

Coordinated Transportation System: includes the CTC, the transportation operators and coordination contractors under contract with the CTC, the official planning agency, and local Coordinating Board involved in the provision of service delivery to the transportation disadvantaged within the designated service area.

Coordinated Trips: passenger trips provided by or arranged through a CTC.

Coordinating Board: an entity in each designated service area composed of representatives who provide assistance to the community transportation coordinator relative to the coordination of transportation disadvantaged services.

Coordination: the arrangement for the provision of transportation services to the transportation disadvantaged in a manner that is cost effective, safe, efficient, and reduces fragmentation and duplication of services. Coordination is not the same as total consolidation of transportation disadvantaged services in any given service area.

Coordination Contract: a written contract between the community transportation coordinator and an agency who receives transportation disadvantaged funds and performs some, if not all of, its own services, as well as services to others, when such service has been analyzed by the CTC and proven to be a safer, more effective and more efficient service from a total system perspective. The Commission's standard contract reflects the specific terms and conditions that will apply to those agencies who perform their own transportation, as well as joint utilization and cost provisions for transportation services to and from the coordinator.

Deadhead: the miles or hours that a vehicle travels when out of revenue service. From dispatch point to first pick-up, and from last drop-off to home base, or movements from home base to maintenance garage or fuel depot, and return.

Demand Response: a paratransit service that is readily delivered with less than prior day notification, seven days a week, 24 hours a day. This service can be either an individual or shared ride.

Designated Service Area: a geographical area subject to approval by the Commission, which defines the community where coordinated transportation services will be provided to the transportation disadvantaged.

Deviated Fixed-Route Service: Any system of transporting individuals, including the provision of designated public transportation service by public entities and the provision of transportation service by private entities, including, but not limited to, specific public transportation service which is not a fixed-route system.

Disabled Passenger: anyone with a physical or mental impairment that substantially limits at least one of the major life activities (i.e., caring for one's self, walking, seeing, hearing, speaking, learning).

Dispatcher: the person responsible for having every scheduled run leave the yard or garage on time and maintain a schedule, matching the work force with the work load on a minute-by-minute basis. In demand-response transportation, the person who assigns the customers to vehicles and notifies the appropriate drivers.

Driver Hour: the period of one hour that a person works whose main responsibility is to drive vehicles.

Economies of Scale: cost savings resulting from combined resources (e.g., joint purchasing agreements that result in a lower cost per gallon or quantity discount for fuel).

Effectiveness Measure: a performance measure that indicates the level of consumption per unit of output. Passenger trips per vehicle mile is an example of an effectiveness measure.

Efficiency Measure: a performance measure that evaluates the level of resources expended to achieve a given level of output. An example of an efficiency measure is operating cost per vehicle mile.

Emergency: any occurrence, or threat thereof, whether accidental, natural or caused by man, in war or in peace, which results or may result in substantial denial of services to a designated service area for the transportation disadvantaged.

Emergency Fund: transportation disadvantaged trust fund monies set aside to address emergency situations and which can be utilized by direct contract, without competitive bidding, between the Commission and an entity to handle transportation services during a time of emergency.

Employees: the total number of persons employed in an organization.

Fixed Route: (also known as Fixed Route/Fixed Schedule) service in which the vehicle (s) repeatedly follows a consistent time schedule and stopping points over the same route, whereby such schedule, route or service is not at the user's request (e.g. conventional city bus, fixed guide-way).

Florida Administrative Code (FAC): a set of administrative codes regulating the State of Florida.

Florida Coordinated Transportation System (FCTS): a transportation system responsible for coordination and service provisions for the transportation disadvantaged as outlined in Chapter 427, Florida Statutes.

Florida Department of Transportation (FDOT): a governmental entity. The Commission for the Transportation Disadvantaged is housed under the Florida Department of Transportation for administrative purposes.

Florida Statutes (FS): the laws governing the State of Florida.

Full Time Equivalent (FTE): a measure used to determine the number of employees based on a 40-hour work week. One FTE equals 40 work hours per week.

Fully Allocated Costs: the total cost, including the value of donations, contributions, grants or subsidies, of providing coordinated transportation, including those services which are purchased through transportation operators or provided through coordination contracts.

General Trips: passenger trips by individuals to destinations of their choice, not associated with any agency program.

Goal: broad conditions that define what the organization hopes to achieve.

Grievance Process or Procedure: a formal grievance is a written complaint to document any concern or an unresolved service complaint regarding the separation or administration of TD service by the Transportation Operator, Community Transportation Coordinator, designated official planning agency, or local Coordinating Board. Provides a channel for the adjustment of grievances through discussions at progressively higher levels of authority, culminating in mediation, if necessary.

In Service: the time a vehicle begins the route to provide transportation service to the time the route is completed.

In-Take Clerk/Reservationist: an individual whose primary responsibility is to accept requests for trips, enter dates on requests, determine eligibility and provide customer service.

Latent Demand: demand that is not active (i.e., the potential demand of persons who are not presently in the market for a good or service).

Limited Access: the inability of a vehicle, facility or equipment to permit entry or exit to all persons. Lack of accessibility of vehicle, facility or other equipment.

Load Factor: the ratio of use to capacity of equipment or a facility during a specified time period.

Local Government: an elected and/or appointed public body existing to coordinate, govern, plan, fund, and administer public services within a designated, limited geographic area of the state.

Local Government Comprehensive Plan: a plan that meets the requirements of Chapters 163.3177 and 163.3178, Florida Statutes.

Local Coordinating Board (LCB): an entity in each designated service area composed of representatives appointed by the official planning agency. Its purpose is to provide assistance to the community transportation coordinator concerning the coordination of transportation disadvantaged services.

Management Information System (MIS): the mechanism that collects and reports key operating and financial information for managers on a continuing and regular basis.

Memorandum of Agreement (MOA): the state contract included in the transportation disadvantaged service plan for transportation disadvantaged services purchased by federal, state, or local government transportation disadvantaged funds. This agreement is between the Commission and the community transportation coordinator and recognizes the community transportation coordinator as being responsible for the arrangement of the provision of transportation disadvantaged services for a designated service area.

Metropolitan Planning Organization (MPO): the area-wide organization responsible for conducting the continuous, cooperative and comprehensive transportation planning and programming in accordance with the provisions of 23 U.S.C. s. 134, as provided in 23 U.S.C. s. 104(f)(3). Also serves as the official planning agency referred to in Chapter 427, F.S.

Network type: describes how a community transportation coordinator provides service, whether as a complete brokerage, partial brokerage, or sole provider.

Non-coordinated Trip: a trip provided by an agency, entity, or operator who is in whole or in part subsidized by local, state, or federal funds, and who does not have coordination/operator contract with the community transportation coordinator.

Non-sponsored Trip: transportation disadvantaged services that are sponsored in whole by the Transportation Disadvantaged Trust Fund.

Objective: specific, measurable conditions that the organization establishes to achieve its goals.

Off Peak: a period of day or night during which travel activity is generally low and a minimum of transit service is operated.

Official Planning Agency (OPA): the official body or agency designated by the Commission to fulfill the functions of transportation disadvantaged planning. The Metropolitan Planning Organization shall serve as the planning agency in areas covered by such organizations.

Operating Cost: the sum of all expenditures that can be associated with the operation and maintenance of the system during the particular period under consideration.

Operating Cost per Driver Hour: operating costs divided by the number of driver hours, a measure of the cost efficiency of delivered service.

Operating Cost per Passenger Trip: operating costs divided by the total number of passenger trips, a measure of the efficiency of transporting riders. One of the key indicators of comparative performance of transit properties since it reflects both the efficiency with which service is delivered and the market demand for the service.

Operating Cost per Vehicle Mile: operating costs divided by the number of vehicle miles, a measure of the cost efficiency of delivered service.

Operating Environment: describes whether the community transportation coordinator provides service in an urban or rural service area.

Operating Expenses: sum of all expenses associated with the operation and maintenance of a transportation system.

Operating Revenues: all revenues and subsidies utilized by the operator in the provision of transportation services.

Operating Statistics: data on various characteristics of operations, including passenger trips, vehicle miles, operating costs, revenues, vehicles, employees, accidents, and roadcalls.

Operator Contract: a written contract between the community transportation coordinator and a transportation operator to perform transportation services.

Organization Type: describes the structure of a community transportation coordinator, whether it is a private-for-profit, private non-profit, government, quasi-government, or transit agency.

Paratransit: elements of public transit that provide service between specific origins and destinations selected by the individual user with such service being provided at a time that is agreed upon between the user and the provider of the service. Paratransit services are provided by sedans, vans, buses, and other vehicles.

Partial Brokerage: type of CTC network in which the CTC provides some of the on-street transportation services and contracts with one or more other transportation operators, including coordination contractors, to provide the other portion of the on-street transportation disadvantaged services, including coordination contractors.

Passenger Miles: a measure of service utilization which represents the cumulative sum of the distances ridden by each passenger. This is a duplicated mileage count. For example: If 10 people ride together for 10 miles, there would be 100 passenger miles.

Passenger Trip: a unit of service provided each time a passenger enters the vehicle, is transported, then exits the vehicle. Each different destination would constitute a passenger trip. This unit of service is also known as a one-way passenger trip.

Passenger Trips per Driver Hour: a performance measure used to evaluate service effectiveness by calculating the total number of passenger trips divided by the number of driver hours.

Passenger Trips per Vehicle Mile: a performance measure used to evaluate service effectiveness by calculating the total number of passenger trips divided by the number of vehicle miles.

Performance Measure: statistical representation of how well an activity, task, or function is being performed. Usually computed from operating statistics by relating a measure of service output or utilization to a measure of service input or cost.

Potential TD Population: (formerly referred to as TD Category I) includes persons with disabilities, senior citizens, low income persons, and high risk or at risk children. These persons are eligible to receive certain governmental and social service agency subsidies for program-related trips.

Program Trip: a passenger trip supplied or sponsored by a human service agency for the purpose of transporting clients to and from a program of that agency (e.g., sheltered workshops, congregate dining, and job training).

Public Transit: means the transporting of people by conveyances or systems of conveyances traveling on land or water, local or regional in nature, and available for use by the public. Public transit systems may be governmental or privately owned. Public transit specifically includes those forms of transportation commonly known as paratransit.

Purchased Transportation: transportation services provided for an entity by a public or private transportation provider based on a written contract.

Request for Proposals (RFP): a competitive procurement process.

Request for Qualifications (RFQ): a competitive procurement process.

Reserve Fund: transportation disadvantaged trust fund monies set aside each budget year to insure adequate cash is available for incoming reimbursement requests when estimated revenues do not materialize.

Revenue Hours: total vehicle hours used in providing passenger transportation, excluding deadhead time.

Revenue Miles: the total number of paratransit service miles driven while TD passengers are riding on the vehicles. This figure should be calculated from first passenger pick-up until the last passenger drop-off, excluding any breaks in actual passenger transport. For example: if 10 passengers rode 10 miles together, there would be 10 revenue miles.

Ridesharing: the sharing of a vehicle by clients of two or more agencies, thus allowing for greater cost efficiency and improved vehicle utilization.

Roadcall: any in-service interruptions caused by failure of some functionally necessary element of the vehicle, whether the rider is transferred or not. Roadcalls exclude accidents.

Rule 41-2, F.A.C.: the rule adopted by the Commission for the Transportation Disadvantaged to implement provisions established in Chapter 427, F.S.

Scheduler: a person who prepares an operating schedule for vehicles on the basis of passenger demand, level of service, and other operating elements such as travel times or equipment availability.

Shuttle: a transit service that operates on a short route, or in a small geographical area, often as an extension to the service of a longer route.

Sole Source: (also referred to as Sole Provider) network type in which the CTC provides all of the transportation disadvantaged services.

Sponsored Trip: a passenger trip that is subsidized in part or in whole by a local, state, or federal government funding source (not including monies provided by the TD Trust Fund).

Standard: something established by authority, custom, or general consent as a model or example.

Stretcher Service: a form of non-emergency paratransit service whereby the rider is transported on a stretcher, litter, gurney, or other device that does not meet the dimensions of a wheelchair as defined in the Americans with Disabilities Act.

Subscription Service: a regular and recurring service in which schedules are prearranged, to meet the travel needs of riders who sign up for the service in advance. The service is characterized by the fact that the same passengers are picked up at the same location and time and are transported to the same location, and then returned to the point of origin in the same manner.

System Safety Program Plan (SSPP): a documented organized approach and guide to accomplishing a system safety program set forth in Florida Rule 14-90.

Total Fleet: this includes all revenue vehicles held at the end of the fiscal year, including those in storage, emergency contingency, awaiting sale, etc.

Total Quality Management (TQM): a management philosophy utilizing measurable goals and objectives to achieve quality management practices.

Transportation Alternative: those specific transportation services that are approved by rule to be acceptable transportation alternatives, and defined in s. 427.018, F. S.

Transportation Disadvantaged (TD): those persons, including children as defined in s. 411.202 F.S., who because of physical or mental disability, income status, or inability to drive due to age or disability are unable to transport themselves or to purchase transportation and have no other form of transportation available. These persons are, therefore, dependent upon others to obtain access to health care, employment, education, shopping, or medically necessary or life-sustaining activities.

Transportation Disadvantaged Funds: local government, state, or available federal funds that are for the transportation of the transportation disadvantaged. Such funds may include, but are not limited to, funds for planning, Medicaid transportation, administration, operation, procurement, and maintenance of vehicles or equipment and capital investments. Transportation disadvantaged funds do not include funds for the transportation of children to public schools.

Transportation Disadvantaged Population: (formerly referred to as TD Category II) persons, including children, who, because of disability, income status, or inability to drive due to age or disability are unable to transport themselves.

Transportation Disadvantaged Service Plan (TDSP): a five-year implementation plan, with annual updates developed by the CTC and the planning agency which contains the provisions of service delivery in the coordinated transportation system. The plan shall be reviewed and recommended by the local Coordinating Board.

Transportation Disadvantaged Trust Fund: a fund administered by the Commission for the Transportation Disadvantaged in which all fees collected for the transportation disadvantaged program shall be deposited. The funds deposited will be appropriated by the legislature to the Commission to carry out the Commission's responsibilities. Funds that are deposited may be used to subsidize a portion of a transportation disadvantaged person's transportation costs which are not sponsored by an agency.

Transportation Network Carrier (TNC): is a company which "hires" people to give rides to others in their own personal cars for a fee, or fare.

Transportation Operator: a public, private for profit, or private non-profit entity engaged by the community transportation coordinator to provide service to the transportation disadvantaged pursuant to an approved coordinated transportation system transportation disadvantaged service plan.

Transportation Operator Contract: the Commission's standard coordination/operator contract between the community transportation coordinator and the transportation operator that outlines the terms and conditions for any services to be performed.

Trend Analysis: a common technique used to analyze the performance of an organization over a period of time.

Trip Priorities: various methods for restricting or rationing trips.

Trip Sheet: a record kept of specific information required by ordinance, rule or operating procedure for a period of time worked by the driver of a public passenger vehicle in demand-response service. Also known as a driver log.

Unduplicated Passenger Head Count (UPHC): the actual number of people that were provided paratransit transportation services, not including personal care attendants, non-paying escorts, or persons provided fixed schedule/fixed route service.

Unmet Trip Requests/Unmet Need: the number of trips desired but not provided because of insufficient service supply, most commonly due to lack of adequate funding.

Urbanized Area: a city (or twin cities) that has a population of 50,000 or more (central city) and surrounding incorporated and unincorporated areas that meet certain criteria of population size of density.

U.S. Department of Health and Human Services (USDHHS): a federal agency regulating health and human services.

U.S. Department of Transportation (USDOT): a federal agency regulating the transportation field.

Van Pool: a prearranged ride-sharing service in which a number of people travel together on a regular basis in a van. Van pools are commonly a company-sponsored van that has a regular volunteer driver.

Vehicle Inventory: an inventory of vehicles used by the CTC, transportation operators, and coordination contractors for the provision of transportation disadvantaged services.

Vehicle Miles: the total distance traveled by revenue vehicles, including both revenue miles and deadhead miles.

Vehicle Miles per Vehicle: a performance measure used to evaluate resource utilization and rate of vehicle depreciation, calculated by dividing the number of vehicle miles by the total number of vehicles.

Vehicles: number of vehicles owned by the transit agency that are available for use in providing services.

Volunteers: individuals who do selected tasks for the community transportation coordinator or its contracted operator, for little or no compensation.

Will-Calls: these are trips that are requested on a demand response basis, usually for a return trip. The transportation provider generally knows to expect a request for a will-call trip, but cannot schedule the trip in advance because the provider does not know the exact time a passenger will call to request his/her trip.
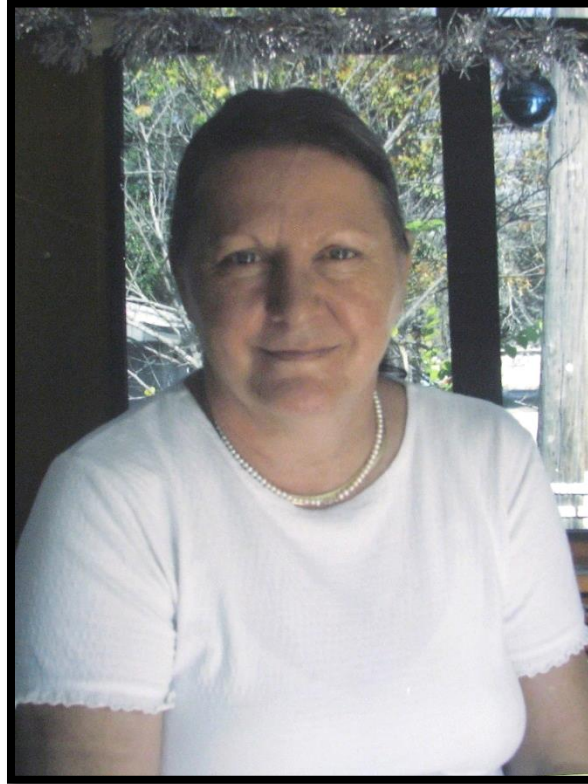
Mary Marks

Putnam County

"My whole way of life depends on the bus running. If it stopped, I would fall out in the heat trying to walk. Legislators should not think about cutting funds that support systems like this before they think about the fact they or one of their relatives may need it one day."

Florida Commission for the

CTD

Transportation Disadvantaged