

2025 ANNUAL OPERATING REPORT

Florida Commission for the



County Summaries
& Data Tables
(FY 2024-2025)



2024-25 COORDINATED TRANSPORTATION OPERATING DATA REPORT

Each September, CTCs are required to compile and submit operating data on their respective service areas within the AOR to CTD (s. 427.0155(2), F.S., and Rule 41-2.007(6), F.A.C.). The AOR provides a macro-level, systemwide overview of all coordinated transportation services provided to the TD population, including trips funded by CTD and other purchasing agencies.

The AOR data reflect aggregate totals of all trips (sponsored and non-sponsored) provided in the fiscal year, including:

- Total unduplicated passenger head count (UDPHC) served by the Coordinated System;
- Total number of Coordinated System trips and miles provided by service type (e.g., fixed route, paratransit, Transportation Network Company or Taxicab, etc.), revenue source, passenger type (i.e., person with a disability, older adult, etc.), and trip purpose;
- Total number of unmet trip requests, no-shows, complaints, and commendations;
- A summary of revenues from each of the purchasing agencies and expenses categorized by the source (labor, benefits, services, supplies, taxes, etc.); and
- Qualitative data on the CTC, such as network type (not-for-profit, for-profit, governmental), operating environment (rural or urban), whether the CTC provides out-of-county trips, and listings of any transportation operators.

Additionally, a county's AOR may include data on services provided by "coordination contractors," which are agencies that have a written contract with the CTC to perform some, if not all, of its own transportation services to a segment within the TD population (e.g., a day program serving individuals with IDD). The contractor provides data on its services (trips and miles) to the CTC, which is compiled within the AOR.

The AOR brings together data submitted by individual CTCs and their coordination contractors, providing a broad view of services delivered statewide. Given the diversity of reporting practices, some variation in how information is collected and presented is to be expected, particularly when information is provided by coordination contractors where direct oversight is limited. Even so, the AOR serves as a valuable summary of services provided in each county, and CTD values on-going collaboration with CTCs and their partners to improve data consistency, transparency, and a shared understanding of reported performance measures.

Fiscal Year 2024-2025

Statewide Summary

Florida Commission for the
Transportation Disadvantaged
Contact: 605 Suwannee Street, MS 49
Tallahassee, FL 32399-0450
850-410-5700
800-983-2435

Website: <https://ctd.fdot.gov>

Demographics	Number
Statewide Population	21,634,529
Unduplicated Head Count	214,079



Trips By Type of Service	2023	2024	2025	Vehicle Data	2023	2024	2025
Fixed Route (FR)	3,837,093	5,373,680	5,612,664	Vehicle Miles	73,258,120	79,187,677	82,861,387
Deviated FR	376,833	326,975	334,610	Roadcalls	3,020	2,908	2,772
Complementary ADA	2,403,047	2,718,494	2,543,766	Accidents	429	511	585
Paratransit	4,786,970	4,831,995	5,400,848	Vehicles	4,490	4,394	4,386
TNC	96,917	114,287	435,857	Drivers	6,082	6,343	6,811
Taxi	106,897	78,016	71,174				
School Board (School Bus)	14,066	13,602	12,522				
Volunteers	2,446	1,009	1,106				
TOTAL TRIPS	11,624,269	13,458,058	14,412,547				

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	2,518,314	3,025,015	3,244,505
Employment	1,668,746	2,114,061	2,193,722
Ed/Train/DayCare	2,484,183	2,556,166	2,571,389
Nutritional	911,319	923,895	1,001,046
Life-Sustaining/Other	4,041,707	4,838,921	5,401,885
TOTAL TRIPS	11,624,269	13,458,058	14,412,547

Passenger Trips By Revenue Source	2023	2024	2025
CTD	4,327,352	5,918,300	5,927,767
AHCA	268,129	447,140	400,349
APD	997,636	918,225	923,326
DOEA	365,056	285,006	304,362
DOE	120,693	101,143	96,444
Other	5,545,403	5,788,244	6,760,299
TOTAL TRIPS	11,624,269	13,458,058	14,412,547

Trips by Provider Type	2023	2024	2025
CTC	5,421,804	6,970,554	7,439,586
Transportation Operator	3,802,210	4,085,127	4,441,035
Coordination Contractor	2,400,255	2,402,377	2,531,926
TOTAL TRIPS	11,624,269	13,458,058	14,412,547

Financial and General Data	2023	2024	2025
Expenses	\$330,857,548	\$381,814,036	\$439,110,717
Revenues	\$335,085,193	\$374,495,333	\$427,568,929
Commendations	3,930	39,442	60,489
Complaints	8,650	10,000	12,354
Passenger No-Shows	262,699	269,684	290,774
Unmet Trip Requests	8,840	8,612	9,677

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.59	0.65	0.71
Miles between Roadcalls	24,258	27,231	29,892
Avg. Trips per Passenger	60.15	71.74	67.32
Cost per Trip	\$28.46	\$28.37	\$30.47
Cost per Paratransit Trip	\$42.56	\$46.67	\$49.47
Cost per Total Mile	\$4.52	\$4.82	\$5.30
Cost per Paratransit Mile	\$4.51	\$4.73	\$5.23

2024-25 CTC System Information

FY24/25 Community Transportation Coordinator System Information

County	Operating Environment	Coordinator Name	Organization Type	Network Type
Alachua	URBAN	MV Transportation, Inc.	Private For Profit	Sole Source
Baker	RURAL	Baker County Council On Aging, Inc.	Private Non Profit	Sole Source
Bay	URBAN	Bay County Board of County Commissioners	County	Complete Brokerage
Bradford	RURAL	Suwannee River Economic Council, Inc.	Private Non Profit	Partial Brokerage
Brevard	URBAN	Space Coast Area Transit	County	Sole Source
Broward	URBAN	Broward County	County	Partial Brokerage
Calhoun	RURAL	Calhoun County Senior Citizens	Private Non Profit	Sole Source
Charlotte	URBAN	Charlotte County BOCC Transit Division	County	Partial Brokerage
Citrus	RURAL	Citrus County Transit	County	Partial Brokerage
Clay	RURAL	Jacksonville Transportation Authority	Public Transit Authority	Partial Brokerage
Collier	URBAN	Collier County Board of County Commissioners	County	Complete Brokerage
Columbia	RURAL	Suwannee Valley Transit Authority	Public Transit Authority	Sole Source
Desoto	RURAL	MTM Transit, LLC	Private For Profit	Complete Brokerage
Dixie	RURAL	Suwannee River Economic Council, Inc.	Private Non Profit	Partial Brokerage
Duval	URBAN	Jacksonville Transportation Authority	Public Transit Authority	Partial Brokerage
Escambia	URBAN	Escambia County	County	Complete Brokerage
Flagler	URBAN	Flagler County Public Transportation	County	Sole Source
Franklin	RURAL	Gulf County ARC & Transportation	Private Non Profit	Sole Source
Gadsden	RURAL	Big Bend Transit, Inc.	Private Non Profit	Sole Source
Gilchrist	RURAL	Suwannee River Economic Council, Inc.	Private Non Profit	Partial Brokerage
Glades	RURAL	Hendry County BOCC	County	Complete Brokerage
Gulf	RURAL	Gulf County ARC & Transportation	Private Non Profit	Sole Source
Hamilton	RURAL	Suwannee Valley Transit Authority	Public Transit Authority	Sole Source
Hardee	RURAL	MTM Transit, LLC	Private For Profit	Complete Brokerage
Hendry	RURAL	Hendry County BOCC	County	Complete Brokerage
Hernando	RURAL	You Thrive Florida	Private Non Profit	Sole Source
Highlands	RURAL	MTM Transit, LLC	Private For Profit	Complete Brokerage
Hillsborough	URBAN	Hillsborough County Board of County Commissioners	County	Partial Brokerage
Holmes	RURAL	Tri-County Community Council Inc	Private Non Profit	Partial Brokerage
Indian River	URBAN	Senior Resource Association, Inc.	Private Non Profit	Partial Brokerage
Jackson	RURAL	Jackson Co. Trans.	Private Non Profit	Sole Source
Jefferson	RURAL	Big Bend Transit, Inc.	Private Non Profit	Sole Source
Lafayette	RURAL	Suwannee River Economic Council, Inc.	Private Non Profit	Partial Brokerage
Lake	RURAL	Lake County Board of County Commissioners	County	Complete Brokerage
Lee	URBAN	Lee County Board of County Commissioners	County	Sole Source
Leon	URBAN	StarMetro - City of Tallahassee	City Government	Partial Brokerage
Levy	RURAL	Levy Board of County Commissioners	County	Sole Source

FY24/25 Community Transportation Coordinator System Information

County	Operating Environment	Coordinator Name	Organization Type	Network Type
Liberty	RURAL	Liberty County Transit	County	Sole Source
Madison	RURAL	Big Bend Transit, Inc.	Private Non Profit	Sole Source
Manatee	URBAN	Manatee County Area Transit	County	Partial Brokerage
Marion	RURAL	Marion Senior Services, Inc.	Private Non Profit	Partial Brokerage
Martin	URBAN	Senior Resource Association, Inc.	Private Non Profit	Complete Brokerage
Miami-Dade	URBAN	Miami-Dade DTPW	County	Sole Source
Monroe	RURAL	Guidance/Care Center	Private Non Profit	Sole Source
Nassau	RURAL	Jacksonville Transportation Authority	Public Transit Authority	Complete Brokerage
Okaloosa	URBAN	Okaloosa County BOCC	County	Complete Brokerage
Okeechobee	RURAL	MTM Transit, LLC	Private For Profit	Complete Brokerage
Orange	URBAN	Central Florida Regional Transportation Authority	Public Transit Authority	Partial Brokerage
Osceola	URBAN	Central Florida Regional Transportation Authority	Public Transit Authority	Partial Brokerage
Palm Beach	URBAN	Palm Beach County Board of Commissioners	County	Partial Brokerage
Pasco	URBAN	Pasco County Public Transportation	County	Partial Brokerage
Pinellas	URBAN	Pinellas Suncoast Transit Authority	Public Transit Authority	Partial Brokerage
Polk	URBAN	Lakeland Area Mass Transit District	Other	Partial Brokerage
Putnam	RURAL	Ride Solution, Inc.	Private Non Profit	Sole Source
Saint Johns	RURAL	St. Johns County Council on Aging, Inc.	Private Non Profit	Sole Source
Saint Lucie	URBAN	St. Lucie County Board of County Commissioners	County	Complete Brokerage
Santa Rosa	RURAL	Tri-County Community Council Inc	Private Non Profit	Sole Source
Sarasota	URBAN	Sarasota County Board of County Commissioners	County	Complete Brokerage
Seminole	URBAN	Central Florida Regional Transportation Authority	Public Transit Authority	Partial Brokerage
Sumter	RURAL	Sumter County Board of County Commissioners, Sumter County Transit	County	Complete Brokerage
Suwannee	RURAL	Suwannee Valley Transit Authority	Public Transit Authority	Sole Source
Taylor	RURAL	Big Bend Transit, Inc.	Private Non Profit	Sole Source
Union	RURAL	Suwannee River Economic Council, Inc.	Private Non Profit	Partial Brokerage
Volusia	URBAN	County of Volusia d/b/a VOTRAN	County	Partial Brokerage
Wakulla	RURAL	Wakulla Senior Citizens Council, Inc.	Private Non Profit	Partial Brokerage
Walton	RURAL	Tri-County Community Council Inc	Private Non Profit	Sole Source
Washington	RURAL	Tri-County Community Council Inc	Private Non Profit	Partial Brokerage
Operating Environment Totals:	Rural - 40	Urban - 27		
Network Type Totals:	Complete Brokerage - 16	Partial Brokerage - 26	Sole Source - 25	
Organization Type Totals:	Private For Profit - 5	City Government - 1	County - 24	
	Private Non-Profit - 26	School Board - 0	Other - 1	
	Public Transit Authority - 10			

2024-25 Performance Measures

FY24/25 Performance Measures

County	Cost Per Trip	Cost Per Paratransit Trip	Cost Per Paratransit Mile	Cost Per Total Mile	Average Trip Per Passenger	Local Funding of System	Accidents per 100,000 Miles	Miles Between Roadcalls
Alachua	49.85	49.85	3.96	3.96	44.18	0.83	0.62	44,588
Baker	58.21	58.21	2.92	2.92	42.35	0.35	0	143,040
Bay	28.82	30.68	3.58	3.32	145.32	0.09	0.66	82,853
Bradford	37.34	37.34	2.91	2.91	74.89	0.02	0	83,022
Brevard	10.80	44.05	4.45	4.37	45.71	0.19	0	75,153
Broward	27.52	44.98	3.73	3.77	144.68	0.87	0.55	66,677
Calhoun	126.59	126.59	5.04	5.04	22.10	0.02	0	63,394
Charlotte	78.01	78.01	3.01	3.01	9.02	0.58	2.03	20,262
Citrus	32.02	32.02	4.12	4.12	119.60	0.16	0.13	31,543
Clay	23.55	23.55	1.78	1.78	157.19	0.58	2.32	0
Collier	51.38	51.38	4.32	4.32	110.37	0.45	1.27	40,190
Columbia	74.73	74.73	8.42	8.42	79.93	0.15	0.79	63,154
Desoto	19.01	19.01	6.02	6.02	370.54	0.06	0	0
Dixie	105.24	105.24	4.22	4.22	30.93	0.03	0.63	0
Duval	111.19	111.19	10.41	10.41	73.35	0.95	2.96	0
Escambia	50.69	50.69	4.56	4.56	121.37	0.48	0.68	342,150
Flagler	24.64	24.64	3.10	3.10	65.83	0.09	0	0
Franklin	125.83	125.83	4.20	4.20	39.37	0.02	0	43,981
Gadsden	25.51	25.51	2.01	2.01	157.48	0.34	0	106,921
Gilchrist	117.80	117.80	6.21	6.21	27.34	0.02	0	53,174
Glades	104.34	104.34	4.12	4.12	79.48	0.29	0	0
Gulf	40.19	40.19	1.18	1.18	60.83	0.06	0	293,107
Hamilton	72.16	72.16	4.75	4.75	77.94	0.07	3.38	59,170
Hardee	20.37	20.37	3.61	3.61	316.60	0.03	0	0
Hendry	63.59	63.59	6.35	6.35	47.23	0.20	0	8,340
Hernando	25.82	25.82	2.87	2.87	98.51	0.03	0	49,804
Highlands	39.74	39.74	4.12	4.12	105.68	0.04	0	63,258
Hillsborough	25.19	43.07	6.67	6.82	66.05	0.67	1.11	9,012
Holmes	87.57	87.57	3.92	3.92	16.49	0.03	0	0
Indian River	38.68	38.68	4.75	4.75	17.91	0.12	0.11	115,008
Jackson	68.21	68.21	3.40	3.40	25.77	0.04	0.15	82,166
Jefferson	36.57	36.57	1.82	1.82	105.98	0.27	0	0
Lafayette	303.24	303.24	7.39	7.39	18.57	0.03	0	73,206
Lake	54.11	54.11	5.72	5.72	142.67	0.28	0.55	25,387

FY24/25 Performance Measures

County	Cost Per Trip	Cost Per Paratransit Trip	Cost Per Paratransit Mile	Cost Per Total Mile	Average Trip Per Passenger	Local Funding of System	Accidents per 100,000 Miles	Miles Between Roadcalls
Lee	13.66	13.96	4.02	4.02	341.27	0.19	4.94	10,227
Leon	22.20	31.83	3.58	3.12	102.56	0.42	0.50	14,497
Levy	74.70	74.70	4.30	4.30	60.95	0.02	0	47,873
Liberty	142.07	142.07	5.43	5.43	33.64	0.10	0	183,803
Madison	75.16	75.16	4.35	4.35	54.82	0.05	0	26,913
Manatee	59.90	59.90	6.83	6.83	75.28	0.68	1.28	27,668
Marion	49.07	49.07	5.25	5.25	66.25	0.33	0.28	65,974
Martin	24.84	24.84	4.34	4.34	53.52	0.48	0	137,836
Miami-Dade	10.49	34.63	7.90	11.04	44.01	0.26	0.51	67,378
Monroe	81.65	81.65	10.80	10.80	44.54	0.56	0.80	19,350
Nassau	37.58	37.58	5.89	5.89	129.08	0.30	1.34	0
Okaloosa	77.48	77.48	7.57	7.57	88.91	0.06	1.76	41,560
Okeechobee	46.90	46.90	5.11	5.11	95.33	0.06	0	0
Orange	37.47	54.90	7.41	7.16	39.70	0.74	0.38	27,745
Osceola	33.23	51.22	6.65	6.42	36.57	0.77	0.61	12,908
Palm Beach	84.08	98.42	6.62	6.12	92.69	0.96	0.63	16,520
Pasco	30.54	39.44	5.24	5.27	92.27	0.22	0.32	28,248
Pinellas	7.67	24.51	3.67	4.09	138.50	0.51	0.61	76,320
Polk	17.92	38.02	5.25	5.41	116.73	0.38	0.27	14,902
Putnam	63.68	63.68	5.33	5.33	21.88	0.03	0	61,195
Saint Johns	26.82	26.82	3.15	3.15	37.81	0.12	0.17	385,521
Saint Lucie	37.75	38.19	5.17	5.06	36.31	0.69	0.41	17,800
Santa Rosa	40.09	40.09	3.23	3.23	69.23	0.07	0.43	0
Sarasota	64.53	60.75	6.04	6.83	66.05	0.42	0	99,052
Seminole	36.29	60.29	8.73	8.39	32.34	0.81	0.51	14,575
Sumter	36.74	36.74	4.19	4.19	105.56	0.61	1.84	126,587
Suwannee	25.08	25.08	2.62	2.62	141.12	0.19	0	85,038
Taylor	57.24	57.24	2.43	2.43	68.17	0.13	0	0
Union	192.43	192.43	6.51	6.51	26.69	0.02	1.00	100,204
Volusia	44.86	45.50	5.85	5.76	57.40	0.25	1.11	33,066
Wakulla	55.46	61.03	3.79	4.35	55.32	0.10	0	0
Walton	48.38	48.38	4.58	4.58	45.03	0.06	1.77	0
Washington	66.70	66.70	4.25	4.25	46.90	0.04	0	0

2024-25 County Summaries

County: Alachua
 CTC: MV Transportation, Inc.
 Contact: Gary Luke
 3713 SW 42nd Ave Ste 3
 Gainesville, FL 32608
 352-375-2784
 Email: gary.luke@mvtransit.com

Demographics	Number
Total County Population	279,729
Unduplicated Head Count	1,443



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	38,400	47,204	47,497
Paratransit	18,491	17,371	16,260
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	56,891	64,575	63,757

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	32,189	34,229	34,336
Employment	10,582	12,066	13,506
Ed/Train/DayCare	808	1,665	852
Nutritional	1,642	2,498	2,429
Life-Sustaining/Other	11,670	14,117	12,634
TOTAL TRIPS	56,891	64,575	63,757

Passenger Trips By Revenue Source	2023	2024	2025
CTD	12,034	11,304	10,543
AHCA	0	0	0
APD	0	0	0
DOEA	890	892	757
DOE	0	0	0
Other	43,967	52,379	52,457
TOTAL TRIPS	56,891	64,575	63,757

Trips by Provider Type	2023	2024	2025
CTC	56,891	64,575	63,757
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	56,891	64,575	63,757

Vehicle Data	2023	2024	2025
Vehicle Miles	754,552	839,882	802,583
Roadcalls	17	13	18
Accidents	7	8	5
Vehicles	37	37	31
Drivers	24	24	24

Financial and General Data	2023	2024	2025
Expenses	\$ 2,735,625	\$ 3,650,605	\$ 3,178,443
Revenues	\$ 3,116,786	\$ 3,802,274	\$ 3,990,876
Commendations	59	58	67
Complaints	11	5	6
Passenger No-Shows	2,506	4,203	8,906
Unmet Trip Requests	61	21	10

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.93	0.95	0.62
Miles between Roadcalls	44,385	64,606	44,588
Avg. Trips per Passenger	53.57	51.54	44.18
Cost per Trip	\$48.09	\$56.53	\$49.85
Cost per Paratransit Trip	\$48.09	\$56.53	\$49.85
Cost per Total Mile	\$3.63	\$4.35	\$3.96
Cost per Paratransit Mile	\$3.63	\$4.35	\$3.96

County: Baker
 CTC: Baker County Council On Aging, Inc.
 Contact: Virginia Braddock
 9264 Buck Starling Road
 Macclenny, FL 32063
 904-259-9315
 Email: gbraddock@bakercoa.org

Demographics	Number
Total County Population	27,969
Unduplicated Head Count	508



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	2,934	2,357	2,110
Complementary ADA	0	0	0
Paratransit	19,525	20,588	19,403
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	22,459	22,945	21,513

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	10,588	9,287	9,645
Employment	1,590	1,455	1,348
Ed/Train/DayCare	5,144	6,792	6,191
Nutritional	4,190	4,117	3,098
Life-Sustaining/Other	947	1,294	1,231
TOTAL TRIPS	22,459	22,945	21,513

Passenger Trips By Revenue Source	2023	2024	2025
CTD	6,286	4,468	5,762
AHCA	3,029	1,949	460
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	13,144	16,528	15,291
TOTAL TRIPS	22,459	22,945	21,513

Trips by Provider Type	2023	2024	2025
CTC	22,459	22,945	21,513
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	22,459	22,945	21,513

Vehicle Data	2023	2024	2025
Vehicle Miles	452,048	471,642	429,120
Roadcalls	5	5	3
Accidents	0	0	0
Vehicles	24	23	25
Drivers	17	17	20

Financial and General Data	2023	2024	2025
Expenses	\$ 1,310,333	\$ 1,199,757	\$ 1,252,211
Revenues	\$ 1,450,371	\$ 1,359,991	\$ 1,241,229
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	559	475	437
Unmet Trip Requests	128	82	70

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	90,410	94,328	143,040
Avg. Trips per Passenger	40.18	40.54	42.35
Cost per Trip	\$58.34	\$52.29	\$58.21
Cost per Paratransit Trip	\$58.34	\$52.29	\$58.21
Cost per Total Mile	\$2.90	\$2.54	\$2.92
Cost per Paratransit Mile	\$2.90	\$2.54	\$2.92

County: Bay
 CTC: Bay County Board of County Commissioners
 Contact: Lamar Hobbs
 1010 Cone Avenue
 Panama City, FL 32401
 850-248-8161
 Email: lhobbs@baycountyfl.gov

Demographics	Number
Total County Population	181,055
Unduplicated Head Count	722



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	5	0	17
Complementary ADA	0	0	0
Paratransit	60,956	54,259	92,260
TNC	0	7,724	12,643
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	60,961	61,983	104,920

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	11,729	15,155	14,745
Employment	7,918	7,767	25,194
Ed/Train/DayCare	12,248	0	19,948
Nutritional	4,719	6,674	5,698
Life-Sustaining/Other	24,347	32,387	39,335
TOTAL TRIPS	60,961	61,983	104,920

Passenger Trips By Revenue Source	2023	2024	2025
CTD	20,013	31,708	35,057
AHCA	49	6	0
APD	13,748	13,662	13,206
DOEA	6,211	4,844	5,813
DOE	0	0	0
Other	20,940	11,763	50,844
TOTAL TRIPS	60,961	61,983	104,920

Trips by Provider Type	2023	2024	2025
CTC	0	0	0
Transportation Operator	48,713	61,983	104,920
Coordination Contractor	12,248	0	0
TOTAL TRIPS	60,961	61,983	104,920

Vehicle Data	2023	2024	2025
Vehicle Miles	376,581	518,256	911,382
Roadcalls	7	10	11
Accidents	6	5	6
Vehicles	29	24	25
Drivers	26	23	48

Financial and General Data	2023	2024	2025
Expenses	\$ 2,249,799	\$ 2,872,808	\$ 3,023,472
Revenues	\$ 2,280,193	\$ 2,262,211	\$ 3,128,461
Commendations	12	13	104
Complaints	6	14	3
Passenger No-Shows	756	1,135	3,328
Unmet Trip Requests	0	54	115

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	1.59	0.96	0.66
Miles between Roadcalls	53,797	51,826	82,853
Avg. Trips per Passenger	88.48	91.15	145.32
Cost per Trip	\$36.91	\$46.35	\$28.82
Cost per Paratransit Trip	\$36.91	\$50.25	\$30.68
Cost per Total Mile	\$5.97	\$5.54	\$3.32
Cost per Paratransit Mile	\$5.97	\$5.91	\$3.58

County: Bradford
 CTC: Suwannee River Economic Council, Inc.
 Contact: Matt Pearson
 PO Box 70
 Live Oak, FL 32064
 386-362-4115
 Email: mpearson@suwanneec.net

Demographics	Number
Total County Population	27,816
Unduplicated Head Count	345



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	39,240	42,058	25,837
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	39,240	42,058	25,837

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	10,367	8,781	7,743
Employment	0	0	0
Ed/Train/DayCare	27,810	31,190	16,131
Nutritional	459	1,444	1,164
Life-Sustaining/Other	604	643	799
TOTAL TRIPS	39,240	42,058	25,837

Passenger Trips By Revenue Source	2023	2024	2025
CTD	4,530	4,912	4,616
AHCA	4,915	3,837	3,212
APD	28,664	31,812	16,813
DOEA	115	553	369
DOE	0	0	0
Other	1,016	944	827
TOTAL TRIPS	39,240	42,058	25,837

Trips by Provider Type	2023	2024	2025
CTC	10,576	10,246	9,024
Transportation Operator	0	0	0
Coordination Contractor	28,664	31,812	16,813
TOTAL TRIPS	39,240	42,058	25,837

Vehicle Data	2023	2024	2025
Vehicle Miles	300,383	254,829	332,087
Roadcalls	3	1	4
Accidents	1	2	0
Vehicles	14	15	16
Drivers	30	30	32

Financial and General Data	2023	2024	2025
Expenses	\$ 743,200	\$ 779,066	\$ 964,858
Revenues	\$ 978,604	\$ 833,393	\$ 889,775
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	586	459	388
Unmet Trip Requests	0	0	0

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.33	0.78	0.00
Miles between Roadcalls	100,128	254,829	83,022
Avg. Trips per Passenger	70.45	81.51	74.89
Cost per Trip	\$18.94	\$18.52	\$37.34
Cost per Paratransit Trip	\$18.94	\$18.52	\$37.34
Cost per Total Mile	\$2.47	\$3.06	\$2.91
Cost per Paratransit Mile	\$2.47	\$3.06	\$2.91

County: Brevard
 CTC: Space Coast Area Transit
 Contact: Terry Jordan
 401 South Varr Avenue
 Cocoa, FL 32922
 321-635-7815
 Email: terry.jordan@brevardfl.gov

Demographics	Number
Total County Population	610,723
Unduplicated Head Count	11,322



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	410,780	327,287	378,583
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	117,413	107,147	126,467
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	14,066	13,602	12,522
Volunteers	0	0	0
TOTAL TRIPS	542,259	448,036	517,572

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	61,735	53,185	58,142
Employment	214,497	168,397	195,324
Ed/Train/DayCare	187,005	149,690	179,756
Nutritional	3,055	3,389	8,760
Life-Sustaining/Other	75,967	73,375	75,590
TOTAL TRIPS	542,259	448,036	517,572

Passenger Trips By Revenue Source	2023	2024	2025
CTD	54,289	57,795	54,838
AHCA	0	0	0
APD	23,682	26,343	26,793
DOEA	6,036	4,001	11,838
DOE	17,880	25,200	27,948
Other	440,372	334,697	396,155
TOTAL TRIPS	542,259	448,036	517,572

Trips by Provider Type	2023	2024	2025
CTC	542,259	448,036	517,572
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	542,259	448,036	517,572

Vehicle Data	2023	2024	2025
Vehicle Miles	1,185,065	1,280,216	1,277,605
Roadcalls	14	16	17
Accidents	2	1	0
Vehicles	128	131	116
Drivers	139	152	145

Financial and General Data	2023	2024	2025
Expenses	\$ 5,738,614	\$ 5,301,149	\$ 5,587,974
Revenues	\$ 6,450,739	\$ 7,167,510	\$ 6,937,582
Commendations	12	12	30
Complaints	3	13	28
Passenger No-Shows	7,289	7,263	8,624
Unmet Trip Requests	22	9	24

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.17	0.08	0.00
Miles between Roadcalls	84,648	80,014	75,153
Avg. Trips per Passenger	54.19	48.17	45.71
Cost per Trip	\$10.58	\$11.83	\$10.80
Cost per Paratransit Trip	\$48.70	\$49.33	\$44.05
Cost per Total Mile	\$4.84	\$4.14	\$4.37
Cost per Paratransit Mile	\$4.95	\$4.22	\$4.45

County: Broward
 CTC: Broward County
 Contact: Paul Strobis
 1 N University Drive
 Plantation, FL 33324
 954-357-8321
 Email: pstrobis@broward.org

Demographics	Number
Total County Population	1,940,907
Unduplicated Head Count	15,235



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	217,164	848,819	871,101
Deviated FR	0	0	0
Complementary ADA	568,975	626,233	704,504
Paratransit	629,294	590,446	628,540
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	1,415,433	2,065,498	2,204,145

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	254,382	345,806	361,579
Employment	81,155	124,885	117,590
Ed/Train/DayCare	287,567	308,691	318,825
Nutritional	132,791	170,030	181,246
Life-Sustaining/Other	659,538	1,116,086	1,224,905
TOTAL TRIPS	1,415,433	2,065,498	2,204,145

Passenger Trips By Revenue Source	2023	2024	2025
CTD	424,961	1,100,253	1,147,155
AHCA	96,269	86,834	97,037
APD	71,415	49,963	35,284
DOEA	37,042	41,564	44,977
DOE	59,213	16,056	19,694
Other	726,533	770,828	859,998
TOTAL TRIPS	1,415,433	2,065,498	2,204,145

Trips by Provider Type	2023	2024	2025
CTC	217,164	848,819	871,101
Transportation Operator	776,772	877,667	980,558
Coordination Contractor	421,497	339,012	352,486
TOTAL TRIPS	1,415,433	2,065,498	2,204,145

Vehicle Data	2023	2024	2025
Vehicle Miles	13,527,364	15,859,934	16,069,169
Roadcalls	192	136	241
Accidents	5	125	89
Vehicles	611	604	613
Drivers	643	702	856

Financial and General Data	2023	2024	2025
Expenses	\$ 43,492,585	\$ 48,468,097	\$ 60,654,604
Revenues	\$ 43,529,297	\$ 48,530,802	\$ 60,756,566
Commendations	565	612	950
Complaints	3,961	3,351	4,264
Passenger No-Shows	107,959	101,768	126,903
Unmet Trip Requests	0	0	0

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.04	0.79	0.55
Miles between Roadcalls	70,455	116,617	66,677
Avg. Trips per Passenger	134.43	184.78	144.68
Cost per Trip	\$30.73	\$23.47	\$27.52
Cost per Paratransit Trip	\$35.77	\$39.23	\$44.98
Cost per Total Mile	\$3.22	\$3.06	\$3.77
Cost per Paratransit Mile	\$3.17	\$3.01	\$3.73

County: Calhoun
 CTC: Calhoun County Senior Citizens
 Contact: Marilyn Russell
 16859 NE Cayson Street
 Blountstown, FL 32424
 850-674-4163
 Email: senior1@gтком.net

Demographics	Number
Total County Population	13,753
Unduplicated Head Count	457



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	11,416	11,454	10,100
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	11,416	11,454	10,100

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	7,014	6,599	5,745
Employment	65	3	5
Ed/Train/DayCare	1,082	1,046	772
Nutritional	2,647	3,039	2,257
Life-Sustaining/Other	608	767	1,321
TOTAL TRIPS	11,416	11,454	10,100

Passenger Trips By Revenue Source	2023	2024	2025
CTD	2,580	3,714	2,800
AHCA	6,170	5,519	4,840
APD	0	0	0
DOEA	2,617	2,140	2,421
DOE	0	0	0
Other	49	81	39
TOTAL TRIPS	11,416	11,454	10,100

Trips by Provider Type	2023	2024	2025
CTC	11,416	11,454	10,100
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	11,416	11,454	10,100

Vehicle Data	2023	2024	2025
Vehicle Miles	244,226	253,252	253,576
Roadcalls	2	3	4
Accidents	0	0	0
Vehicles	14	14	16
Drivers	13	12	12

Financial and General Data	2023	2024	2025
Expenses	\$ 627,128	\$ 777,174	\$ 1,278,567
Revenues	\$ 985,268	\$ 1,076,121	\$ 1,324,222
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	85	75	70
Unmet Trip Requests	0	0	0

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	122,113	84,417	63,394
Avg. Trips per Passenger	25.04	23.81	22.10
Cost per Trip	\$54.93	\$67.85	\$126.59
Cost per Paratransit Trip	\$54.93	\$67.85	\$126.59
Cost per Total Mile	\$2.57	\$3.07	\$5.04
Cost per Paratransit Mile	\$2.57	\$3.07	\$5.04

County: Charlotte
 CTC: Charlotte County BOCC Transit Division
 Contact: Heidi Maddox
 545 Theresa Blvd
 Port Charlotte, FL 33954
 941-833-6234
 Email: heidi.maddox@charlottecountyfl.gov

Demographics	Number
Total County Population	189,900
Unduplicated Head Count	2,946



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	23,324	38,150	26,562
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	23,324	38,150	26,562

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	6,064	8,180	7,185
Employment	6,764	7,284	3,209
Ed/Train/DayCare	3,265	14,675	8,006
Nutritional	1,633	1,365	3,586
Life-Sustaining/Other	5,598	6,646	4,576
TOTAL TRIPS	23,324	38,150	26,562

Passenger Trips By Revenue Source	2023	2024	2025
CTD	18,595	19,649	15,077
AHCA	0	6,820	4,269
APD	0	0	0
DOEA	1,403	1,422	2,309
DOE	0	0	0
Other	3,326	10,259	4,907
TOTAL TRIPS	23,324	38,150	26,562

Trips by Provider Type	2023	2024	2025
CTC	23,324	24,510	22,293
Transportation Operator	0	0	0
Coordination Contractor	0	13,640	4,269
TOTAL TRIPS	23,324	38,150	26,562

Vehicle Data	2023	2024	2025
Vehicle Miles	234,213	491,108	688,897
Roadcalls	23	16	34
Accidents	0	4	14
Vehicles	34	39	35
Drivers	22	35	24

Financial and General Data	2023	2024	2025
Expenses	\$ 1,021,868	\$ 1,677,404	\$ 2,072,175
Revenues	\$ 1,021,868	\$ 1,677,404	\$ 2,072,175
Commendations	0	11	31
Complaints	41	75	71
Passenger No-Shows	339	2,573	1,478
Unmet Trip Requests	1,021	1,216	1,973

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.00	0.81	2.03
Miles between Roadcalls	10,183	30,694	20,262
Avg. Trips per Passenger	21.28	18.50	9.02
Cost per Trip	\$43.81	\$43.97	\$78.01
Cost per Paratransit Trip	\$43.81	\$43.97	\$78.01
Cost per Total Mile	\$4.36	\$3.42	\$3.01
Cost per Paratransit Mile	\$4.36	\$3.42	\$3.01

County: Citrus
 CTC: Citrus County Transit
 Contact: Joanne Granger
 1300 S Lecanto Highway
 Lecanto, FL 34461
 352-527-7634
 Email: Joanne.Granger@citrusbocc.com

Demographics	Number
Total County Population	155,173
Unduplicated Head Count	848



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	88,544	98,791	101,419
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	88,544	98,791	101,419

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	37,969	41,756	42,772
Employment	18,543	6,198	8,416
Ed/Train/DayCare	16,628	33,020	33,599
Nutritional	10,193	10,728	8,791
Life-Sustaining/Other	5,211	7,089	7,841
TOTAL TRIPS	88,544	98,791	101,419

Passenger Trips By Revenue Source	2023	2024	2025
CTD	22,256	23,115	24,100
AHCA	0	0	0
APD	56,280	61,672	61,742
DOEA	0	0	0
DOE	0	0	0
Other	10,008	14,004	15,577
TOTAL TRIPS	88,544	98,791	101,419

Trips by Provider Type	2023	2024	2025
CTC	26,697	28,309	31,257
Transportation Operator	0	0	0
Coordination Contractor	61,847	70,482	70,162
TOTAL TRIPS	88,544	98,791	101,419

Vehicle Data	2023	2024	2025
Vehicle Miles	614,471	649,150	788,569
Roadcalls	11	14	25
Accidents	0	1	1
Vehicles	61	57	62
Drivers	46	55	48

Financial and General Data	2023	2024	2025
Expenses	\$ 2,569,994	\$ 3,032,405	\$ 3,247,523
Revenues	\$ 2,160,759	\$ 2,781,144	\$ 3,055,811
Commendations	48	23	39
Complaints	81	24	50
Passenger No-Shows	839	1,005	1,108
Unmet Trip Requests	0	0	0

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.00	0.15	0.13
Miles between Roadcalls	55,861	46,368	31,543
Avg. Trips per Passenger	86.38	105.77	119.60
Cost per Trip	\$29.03	\$30.70	\$32.02
Cost per Paratransit Trip	\$29.03	\$30.70	\$32.02
Cost per Total Mile	\$4.18	\$4.67	\$4.12
Cost per Paratransit Mile	\$4.18	\$4.67	\$4.12

County: Clay
 CTC: Jacksonville Transportation Authority
 Contact: Angela Brown
 100 Myrtle Ave N
 Jacksonville, FL 32204
 904-632-5260
 Email: ABrown@jtafla.com

Demographics	Number
Total County Population	219,650
Unduplicated Head Count	290



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	22,656	21,471	21,987
Complementary ADA	0	0	0
Paratransit	16,402	20,301	23,599
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	39,058	41,772	45,586

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	3,803	2,995	3,238
Employment	1,399	1,086	797
Ed/Train/DayCare	1,749	1,692	3,221
Nutritional	977	4,528	4,993
Life-Sustaining/Other	31,130	31,471	33,337
TOTAL TRIPS	39,058	41,772	45,586

Passenger Trips By Revenue Source	2023	2024	2025
CTD	16,402	20,301	10,953
AHCA	0	0	0
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	22,656	21,471	34,633
TOTAL TRIPS	39,058	41,772	45,586

Trips by Provider Type	2023	2024	2025
CTC	0	0	0
Transportation Operator	39,058	41,772	45,586
Coordination Contractor	0	0	0
TOTAL TRIPS	39,058	41,772	45,586

Vehicle Data	2023	2024	2025
Vehicle Miles	412,019	439,141	603,520
Roadcalls	12	0	0
Accidents	0	0	14
Vehicles	25	25	29
Drivers	18	18	22

Financial and General Data	2023	2024	2025
Expenses	\$ 721,845	\$ 757,394	\$ 1,073,459
Revenues	\$ 721,845	\$ 757,394	\$ 1,073,459
Commendations	5	0	1
Complaints	0	0	15
Passenger No-Shows	546	0	258
Unmet Trip Requests	0	0	0

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.00	0.00	2.32
Miles between Roadcalls	34,335	0	0
Avg. Trips per Passenger	157.49	163.17	157.19
Cost per Trip	\$18.48	\$18.13	\$23.55
Cost per Paratransit Trip	\$18.48	\$18.13	\$23.55
Cost per Total Mile	\$1.75	\$1.72	\$1.78
Cost per Paratransit Mile	\$1.75	\$1.72	\$1.78

County: Collier
 CTC: Collier County Board of County Commissioners
 Contact: Ellen Sheffey
 3299 Tamiami Trl E Suite 103
 Naples, FL 34112
 239-252-8137
 Email: Ellen.Sheffey@colliercountyfl.gov

Demographics	Number
Total County Population	380,221
Unduplicated Head Count	1,499



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	79,514	89,647	96,052
Paratransit	54,285	66,791	69,392
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	133,799	156,438	165,444

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	30,953	29,437	41,547
Employment	20,987	16,773	23,255
Ed/Train/DayCare	62,297	70,016	69,795
Nutritional	271	86	4,636
Life-Sustaining/Other	19,291	40,126	26,211
TOTAL TRIPS	133,799	156,438	165,444

Passenger Trips By Revenue Source	2023	2024	2025
CTD	24,306	25,646	24,810
AHCA	0	7,491	21,271
APD	26,724	23,405	21,908
DOEA	45	27	23
DOE	0	0	0
Other	82,724	99,869	97,432
TOTAL TRIPS	133,799	156,438	165,444

Trips by Provider Type	2023	2024	2025
CTC	0	0	0
Transportation Operator	104,025	115,320	120,925
Coordination Contractor	29,774	41,118	44,519
TOTAL TRIPS	133,799	156,438	165,444

Vehicle Data	2023	2024	2025
Vehicle Miles	1,439,870	1,667,067	1,969,313
Roadcalls	33	58	49
Accidents	28	52	25
Vehicles	42	43	46
Drivers	56	70	73

Financial and General Data	2023	2024	2025
Expenses	\$ 7,207,957	\$ 7,282,387	\$ 8,500,871
Revenues	\$ 6,788,334	\$ 6,820,221	\$ 8,119,213
Commendations	24	15	9
Complaints	49	96	59
Passenger No-Shows	9,047	8,925	7,557
Unmet Trip Requests	182	248	118

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	1.94	3.12	1.27
Miles between Roadcalls	43,632	28,743	40,190
Avg. Trips per Passenger	88.49	96.75	110.37
Cost per Trip	\$53.87	\$46.55	\$51.38
Cost per Paratransit Trip	\$53.87	\$46.55	\$51.38
Cost per Total Mile	\$5.01	\$4.37	\$4.32
Cost per Paratransit Mile	\$5.01	\$4.37	\$4.32

County: Columbia
 CTC: Suwannee Valley Transit Authority
 Contact: Candice Kennon
 1907 Voyles St SW
 Live Oak, FL 32064
 386-362-5332
 Email: Candice.Kennon@ridesvta.com

Demographics	Number
Total County Population	69,832
Unduplicated Head Count	178



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	14,527	14,245	14,227
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	14,527	14,245	14,227

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	4,722	4,558	4,566
Employment	107	371	433
Ed/Train/DayCare	8,279	8,274	8,401
Nutritional	17	12	22
Life-Sustaining/Other	1,402	1,030	805
TOTAL TRIPS	14,527	14,245	14,227

Passenger Trips By Revenue Source	2023	2024	2025
CTD	5,684	5,077	5,969
AHCA	0	0	0
APD	5,772	7,464	7,823
DOEA	323	419	57
DOE	643	188	0
Other	2,105	1,097	378
TOTAL TRIPS	14,527	14,245	14,227

Trips by Provider Type	2023	2024	2025
CTC	14,203	13,826	14,169
Transportation Operator	0	0	0
Coordination Contractor	324	419	58
TOTAL TRIPS	14,527	14,245	14,227

Vehicle Data	2023	2024	2025
Vehicle Miles	152,814	130,326	126,307
Roadcalls	4	7	2
Accidents	1	5	1
Vehicles	19	14	13
Drivers	14	9	9

Financial and General Data	2023	2024	2025
Expenses	\$ 1,269,182	\$ 1,112,893	\$ 1,063,219
Revenues	\$ 2,131,161	\$ 1,121,404	\$ 837,435
Commendations	1	0	0
Complaints	1	0	1
Passenger No-Shows	887	524	648
Unmet Trip Requests	0	0	0

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.65	3.84	0.79
Miles between Roadcalls	38,204	18,618	63,154
Avg. Trips per Passenger	101.59	96.25	79.93
Cost per Trip	\$87.37	\$78.13	\$74.73
Cost per Paratransit Trip	\$87.37	\$78.13	\$74.73
Cost per Total Mile	\$8.31	\$8.54	\$8.42
Cost per Paratransit Mile	\$8.31	\$8.54	\$8.42

County: Desoto
 CTC: MTM Transit, LLC
 Contact: Felix Collazo
 4650 US 27 South
 Sebring, FL 33870
 863-381-3437
 Email: fcollazo@mtm-inc.net

Demographics	Number
Total County Population	34,258
Unduplicated Head Count	71



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	29,346	27,364	22,156
Complementary ADA	0	0	0
Paratransit	5,542	5,141	4,152
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	34,888	32,505	26,308

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	5,183	4,562	3,481
Employment	196	491	627
Ed/Train/DayCare	2	16	0
Nutritional	123	67	31
Life-Sustaining/Other	29,384	27,369	22,169
TOTAL TRIPS	34,888	32,505	26,308

Passenger Trips By Revenue Source	2023	2024	2025
CTD	2,212	1,113	1,279
AHCA	0	0	0
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	32,676	31,392	25,029
TOTAL TRIPS	34,888	32,505	26,308

Trips by Provider Type	2023	2024	2025
CTC	0	0	0
Transportation Operator	34,888	32,505	26,308
Coordination Contractor	0	0	0
TOTAL TRIPS	34,888	32,505	26,308

Vehicle Data	2023	2024	2025
Vehicle Miles	129,645	111,456	83,012
Roadcalls	1	0	0
Accidents	1	0	0
Vehicles	15	8	6
Drivers	10	11	12

Financial and General Data	2023	2024	2025
Expenses	\$ 514,667	\$ 524,214	\$ 500,066
Revenues	\$ 521,921	\$ 541,956	\$ 260,510
Commendations	9	20	4
Complaints	4	14	0
Passenger No-Shows	17	28	4
Unmet Trip Requests	82	72	42

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.77	0.00	0.00
Miles between Roadcalls	129,645	0	0
Avg. Trips per Passenger	222.22	270.88	370.54
Cost per Trip	\$14.75	\$16.13	\$19.01
Cost per Paratransit Trip	\$14.75	\$16.13	\$19.01
Cost per Total Mile	\$3.97	\$4.70	\$6.02
Cost per Paratransit Mile	\$3.97	\$4.70	\$6.02

County: Dixie
 CTC: Suwannee River Economic Council, Inc.
 Contact: Matt Pearson
 PO Box 70
 Live Oak, FL 32064
 386-362-4115
 Email: mpearson@suwanneec.net

Demographics	Number
Total County Population	16,737
Unduplicated Head Count	207



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	7,387	6,757	6,403
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	7,387	6,757	6,403

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	6,638	5,501	5,385
Employment	0	2	0
Ed/Train/DayCare	2	1	0
Nutritional	210	497	348
Life-Sustaining/Other	537	756	670
TOTAL TRIPS	7,387	6,757	6,403

Passenger Trips By Revenue Source	2023	2024	2025
CTD	3,354	3,360	2,962
AHCA	3,441	2,808	2,904
APD	0	0	0
DOEA	60	116	65
DOE	0	0	0
Other	532	473	472
TOTAL TRIPS	7,387	6,757	6,403

Trips by Provider Type	2023	2024	2025
CTC	7,387	6,757	6,403
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	7,387	6,757	6,403

Vehicle Data	2023	2024	2025
Vehicle Miles	169,758	151,079	159,525
Roadcalls	2	0	0
Accidents	0	0	1
Vehicles	9	9	8
Drivers	10	9	8

Financial and General Data	2023	2024	2025
Expenses	\$ 486,204	\$ 634,600	\$ 673,863
Revenues	\$ 786,874	\$ 753,891	\$ 777,053
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	361	310	214
Unmet Trip Requests	0	0	0

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.00	0.00	0.63
Miles between Roadcalls	84,879	0	0
Avg. Trips per Passenger	17.93	18.26	30.93
Cost per Trip	\$65.82	\$93.92	\$105.24
Cost per Paratransit Trip	\$65.82	\$93.92	\$105.24
Cost per Total Mile	\$2.86	\$4.20	\$4.22
Cost per Paratransit Mile	\$2.86	\$4.20	\$4.22

County: Duval
 CTC: Jacksonville Transportation Authority
 Contact: Angela Brown
 100 Myrtle Ave N
 Jacksonville, FL 32204
 904-632-5260
 Email: ABrown@jtafla.com

Demographics	Number
Total County Population	995,708
Unduplicated Head Count	3,403



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	203,325	222,349	211,243
Paratransit	19,569	29,309	38,359
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	222,894	251,658	249,602

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	49,747	53,111	44,147
Employment	57,990	62,835	61,592
Ed/Train/DayCare	20,151	21,559	24,493
Nutritional	4,101	10,924	0
Life-Sustaining/Other	90,905	103,229	119,370
TOTAL TRIPS	222,894	251,658	249,602

Passenger Trips By Revenue Source	2023	2024	2025
CTD	19,569	33,186	30,000
AHCA	0	0	0
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	203,325	218,472	219,602
TOTAL TRIPS	222,894	251,658	249,602

Trips by Provider Type	2023	2024	2025
CTC	0	0	0
Transportation Operator	222,894	251,658	249,602
Coordination Contractor	0	0	0
TOTAL TRIPS	222,894	251,658	249,602

Vehicle Data	2023	2024	2025
Vehicle Miles	2,261,859	2,478,820	2,665,013
Roadcalls	74	0	0
Accidents	0	0	79
Vehicles	100	100	100
Drivers	111	110	135

Financial and General Data	2023	2024	2025
Expenses	\$ 20,403,639	\$ 25,011,683	\$ 27,752,489
Revenues	\$ 20,403,639	\$ 25,011,683	\$ 27,752,489
Commendations	278	47	212
Complaints	328	217	936
Passenger No-Shows	8,211	11,116	1,821
Unmet Trip Requests	0	0	0

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.00	0.00	2.96
Miles between Roadcalls	30,566	0	0
Avg. Trips per Passenger	72.77	77.01	73.35
Cost per Trip	\$91.54	\$99.39	\$111.19
Cost per Paratransit Trip	\$91.54	\$99.39	\$111.19
Cost per Total Mile	\$9.02	\$10.09	\$10.41
Cost per Paratransit Mile	\$9.02	\$10.09	\$10.41

County: Escambia
 CTC: Escambia County
 Contact: Thaddeus Davenport (Interim)
 1515 W Fairfield Drive
 Pensacola, FL 32501
 850-595-3228
 Email: tjdavenport@myescambia.com

Demographics	Number
Total County Population	321,296
Unduplicated Head Count	761



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	46,909	47,231	45,252
Paratransit	63,810	59,593	47,110
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	110,719	106,824	92,362

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	33,859	31,257	28,375
Employment	63,825	59,980	50,150
Ed/Train/DayCare	4,466	4,520	2,680
Nutritional	4,663	2,232	2,670
Life-Sustaining/Other	3,906	8,835	8,487
TOTAL TRIPS	110,719	106,824	92,362

Passenger Trips By Revenue Source	2023	2024	2025
CTD	27,211	17,150	19,127
AHCA	0	0	0
APD	0	0	0
DOEA	6,247	1,808	0
DOE	1,017	293	0
Other	76,244	87,573	73,235
TOTAL TRIPS	110,719	106,824	92,362

Trips by Provider Type	2023	2024	2025
CTC	0	0	0
Transportation Operator	110,719	106,824	92,362
Coordination Contractor	0	0	0
TOTAL TRIPS	110,719	106,824	92,362

Vehicle Data	2023	2024	2025
Vehicle Miles	1,165,878	1,044,205	1,026,449
Roadcalls	12	1	3
Accidents	12	10	7
Vehicles	44	41	38
Drivers	35	31	31

Financial and General Data	2023	2024	2025
Expenses	\$ 4,233,789	\$ 4,662,826	\$ 4,681,637
Revenues	\$ 4,233,789	\$ 4,662,826	\$ 4,340,241
Commendations	70	73	58
Complaints	27	11	10
Passenger No-Shows	2,593	1,487	1,385
Unmet Trip Requests	0	0	0

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	1.03	0.96	0.68
Miles between Roadcalls	97,156	1,044,205	342,150
Avg. Trips per Passenger	109.62	104.94	121.37
Cost per Trip	\$38.24	\$43.65	\$50.69
Cost per Paratransit Trip	\$38.24	\$43.65	\$50.69
Cost per Total Mile	\$3.63	\$4.47	\$4.56
Cost per Paratransit Mile	\$3.63	\$4.47	\$4.56

County: Flagler
 CTC: Flagler County Public Transportation
 Contact: Mike Dickson
 1769 E Moody Blvd
 Bunnell, FL 32110
 386-313-4191
 Email: mdickson@flaglercounty.gov

Demographics	Number
Total County Population	117,515
Unduplicated Head Count	1,299



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	80,538	86,966	85,513
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	80,538	86,966	85,513

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	19,610	22,090	22,470
Employment	13,435	14,684	14,451
Ed/Train/DayCare	36,597	40,269	39,336
Nutritional	7,652	6,073	5,986
Life-Sustaining/Other	3,244	3,850	3,270
TOTAL TRIPS	80,538	86,966	85,513

Passenger Trips By Revenue Source	2023	2024	2025
CTD	47,516	72,537	18,927
AHCA	0	0	0
APD	0	0	0
DOEA	20,999	5,921	5,046
DOE	0	0	0
Other	12,023	8,508	61,540
TOTAL TRIPS	80,538	86,966	85,513

Trips by Provider Type	2023	2024	2025
CTC	80,538	86,966	85,513
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	80,538	86,966	85,513

Vehicle Data	2023	2024	2025
Vehicle Miles	669,084	690,853	680,773
Roadcalls	0	0	0
Accidents	1	2	0
Vehicles	33	27	27
Drivers	29	29	29

Financial and General Data	2023	2024	2025
Expenses	\$ 1,665,990	\$ 2,004,460	\$ 2,107,380
Revenues	\$ 1,665,990	\$ 2,004,460	\$ 2,107,380
Commendations	93	11	13
Complaints	4	5	4
Passenger No-Shows	3,051	4,080	2,724
Unmet Trip Requests	2,034	634	892

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.15	0.29	0.00
Miles between Roadcalls	0	0	0
Avg. Trips per Passenger	97.03	97.06	65.83
Cost per Trip	\$20.69	\$23.05	\$24.64
Cost per Paratransit Trip	\$20.69	\$23.05	\$24.64
Cost per Total Mile	\$2.49	\$2.90	\$3.10
Cost per Paratransit Mile	\$2.49	\$2.90	\$3.10

County: Franklin
 CTC: Gulf County ARC & Transportation
 Contact: Vacant
 122 Water Plant Rd
 Port Saint Joe, FL 32456
 850-000-0000
 Email: Vacant@fairpoint.net

Demographics	Number
Total County Population	12,276
Unduplicated Head Count	112



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	2,795	4,409	4,409
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	2,795	4,409	4,409

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	2,668	2,895	2,895
Employment	11	398	398
Ed/Train/DayCare	4	0	0
Nutritional	15	11	11
Life-Sustaining/Other	97	1,105	1,105
TOTAL TRIPS	2,795	4,409	4,409

Passenger Trips By Revenue Source	2023	2024	2025
CTD	1,016	2,783	2,783
AHCA	1,779	1,626	1,626
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	0	0	0
TOTAL TRIPS	2,795	4,409	4,409

Trips by Provider Type	2023	2024	2025
CTC	2,795	4,409	4,409
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	2,795	4,409	4,409

Vehicle Data	2023	2024	2025
Vehicle Miles	117,621	131,944	131,944
Roadcalls	0	3	3
Accidents	0	0	0
Vehicles	9	9	9
Drivers	1	2	2

Financial and General Data	2023	2024	2025
Expenses	\$ 384,612	\$ 554,801	\$ 554,801
Revenues	\$ 399,141	\$ 588,262	\$ 588,262
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	98	132	132
Unmet Trip Requests	0	4	4

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	0	43,981	43,981
Avg. Trips per Passenger	22.72	39.37	39.37
Cost per Trip	\$137.61	\$125.83	\$125.83
Cost per Paratransit Trip	\$137.61	\$125.83	\$125.83
Cost per Total Mile	\$3.27	\$4.20	\$4.20
Cost per Paratransit Mile	\$3.27	\$4.20	\$4.20

County: Gadsden
 CTC: Big Bend Transit, Inc.
 Contact: Shawn Mitchell
 Post Office Box 1721
 Tallahassee, FL 32302
 850-574-6266

Email: smitchell@bigbendtransit.org

Demographics	Number
Total County Population	43,746
Unduplicated Head Count	375



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	41,521	40,399	30,864
Complementary ADA	0	0	0
Paratransit	30,696	26,193	28,191
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	72,217	66,592	59,055

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	9,292	5,523	4,990
Employment	35,596	31,696	30,602
Ed/Train/DayCare	11,908	10,114	9,500
Nutritional	113	56	58
Life-Sustaining/Other	15,308	19,203	13,905
TOTAL TRIPS	72,217	66,592	59,055

Passenger Trips By Revenue Source	2023	2024	2025
CTD	15,707	14,572	9,116
AHCA	4,373	2,820	1,316
APD	2,034	2,680	2,393
DOEA	0	0	0
DOE	395	124	98
Other	49,708	46,396	46,132
TOTAL TRIPS	72,217	66,592	59,055

Trips by Provider Type	2023	2024	2025
CTC	72,217	66,592	59,055
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	72,217	66,592	59,055

Vehicle Data	2023	2024	2025
Vehicle Miles	804,396	800,480	748,449
Roadcalls	12	9	7
Accidents	0	0	0
Vehicles	25	28	21
Drivers	14	20	21

Financial and General Data	2023	2024	2025
Expenses	\$ 1,912,632	\$ 1,870,930	\$ 1,506,777
Revenues	\$ 1,906,128	\$ 1,282,045	\$ 1,506,777
Commendations	0	3	0
Complaints	0	0	0
Passenger No-Shows	2,020	1,411	1,045
Unmet Trip Requests	3	0	0

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	67,033	88,942	106,921
Avg. Trips per Passenger	36.85	32.28	157.48
Cost per Trip	\$26.48	\$28.10	\$25.51
Cost per Paratransit Trip	\$26.48	\$28.10	\$25.51
Cost per Total Mile	\$2.38	\$2.34	\$2.01
Cost per Paratransit Mile	\$2.38	\$2.34	\$2.01

County: Gilchrist
 CTC: Suwannee River Economic Council, Inc.
 Contact: Matt Pearson
 PO Box 70
 Live Oak, FL 32064
 386-362-4115
 Email: mpearson@suwanneec.net

Demographics	Number
Total County Population	18,070
Unduplicated Head Count	205



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	5,094	5,359	5,605
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	5,094	5,359	5,605

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	4,788	4,887	4,990
Employment	0	0	0
Ed/Train/DayCare	0	0	0
Nutritional	26	37	130
Life-Sustaining/Other	280	435	485
TOTAL TRIPS	5,094	5,359	5,605

Passenger Trips By Revenue Source	2023	2024	2025
CTD	1,621	2,536	2,970
AHCA	3,117	2,484	2,229
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	356	339	406
TOTAL TRIPS	5,094	5,359	5,605

Trips by Provider Type	2023	2024	2025
CTC	5,094	5,359	5,605
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	5,094	5,359	5,605

Vehicle Data	2023	2024	2025
Vehicle Miles	113,173	100,719	106,349
Roadcalls	0	1	2
Accidents	0	0	0
Vehicles	9	9	8
Drivers	10	9	8

Financial and General Data	2023	2024	2025
Expenses	\$ 434,398	\$ 481,483	\$ 660,297
Revenues	\$ 574,549	\$ 441,368	\$ 670,563
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	147	204	198
Unmet Trip Requests	0	0	0

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	0	100,719	53,174
Avg. Trips per Passenger	18.32	18.87	27.34
Cost per Trip	\$85.28	\$89.85	\$117.80
Cost per Paratransit Trip	\$85.28	\$89.85	\$117.80
Cost per Total Mile	\$3.84	\$4.78	\$6.21
Cost per Paratransit Mile	\$3.84	\$4.78	\$6.21

County: Glades
 CTC: Hendry County BOCC
 Contact: Timmi Finnerty
 99 E Cowboy Way
 LaBelle, FL 33935
 863-612-4727

Email: timmi.finnerty@hendryfla.net

Demographics	Number
Total County Population	12,179
Unduplicated Head Count	40



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	3,011	3,333	3,179
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	3,011	3,333	3,179

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	2,226	2,745	2,911
Employment	0	0	0
Ed/Train/DayCare	127	308	0
Nutritional	18	161	213
Life-Sustaining/Other	640	119	55
TOTAL TRIPS	3,011	3,333	3,179

Passenger Trips By Revenue Source	2023	2024	2025
CTD	2,108	1,997	1,952
AHCA	0	0	0
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	903	1,336	1,227
TOTAL TRIPS	3,011	3,333	3,179

Trips by Provider Type	2023	2024	2025
CTC	903	0	0
Transportation Operator	2,108	3,333	3,179
Coordination Contractor	0	0	0
TOTAL TRIPS	3,011	3,333	3,179

Vehicle Data	2023	2024	2025
Vehicle Miles	87,276	92,509	80,496
Roadcalls	2	0	0
Accidents	0	0	0
Vehicles	3	4	4
Drivers	3	5	17

Financial and General Data	2023	2024	2025
Expenses	\$ 344,060	\$ 321,891	\$ 331,697
Revenues	\$ 304,163	\$ 318,064	\$ 352,151
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	106	101	171
Unmet Trip Requests	11	0	6

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	43,638	0	0
Avg. Trips per Passenger	12.29	83.33	79.48
Cost per Trip	\$114.27	\$96.58	\$104.34
Cost per Paratransit Trip	\$114.27	\$96.58	\$104.34
Cost per Total Mile	\$3.94	\$3.48	\$4.12
Cost per Paratransit Mile	\$3.94	\$3.48	\$4.12

County: Gulf
 CTC: Gulf County ARC & Transportation
 Contact: Vacant
 P.O. Box 8
 Port Saint Joe, FL 32457
 850-000-0000
 Email: Vacant@fairpoint.net

Demographics	Number
Total County Population	15,002
Unduplicated Head Count	283



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	15,254	17,214	17,214
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	15,254	17,214	17,214

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	5,019	5,543	5,543
Employment	4,636	5,059	5,059
Ed/Train/DayCare	1,257	1,093	1,093
Nutritional	3,674	4,207	4,207
Life-Sustaining/Other	668	1,312	1,312
TOTAL TRIPS	15,254	17,214	17,214

Passenger Trips By Revenue Source	2023	2024	2025
CTD	5,440	11,278	11,278
AHCA	2,297	1,175	1,175
APD	4,302	1,932	1,932
DOEA	3,215	2,829	2,829
DOE	0	0	0
Other	0	0	0
TOTAL TRIPS	15,254	17,214	17,214

Trips by Provider Type	2023	2024	2025
CTC	15,254	17,214	17,214
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	15,254	17,214	17,214

Vehicle Data	2023	2024	2025
Vehicle Miles	254,648	586,214	586,214
Roadcalls	0	2	2
Accidents	0	0	0
Vehicles	13	14	14
Drivers	10	7	7

Financial and General Data	2023	2024	2025
Expenses	\$ 576,638	\$ 691,840	\$ 691,840
Revenues	\$ 581,625	\$ 856,747	\$ 856,747
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	908	939	939
Unmet Trip Requests	96	233	233

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	0	293,107	293,107
Avg. Trips per Passenger	52.60	60.83	60.83
Cost per Trip	\$37.80	\$40.19	\$40.19
Cost per Paratransit Trip	\$37.80	\$40.19	\$40.19
Cost per Total Mile	\$2.26	\$1.18	\$1.18
Cost per Paratransit Mile	\$2.26	\$1.18	\$1.18

County: Hamilton
 CTC: Suwannee Valley Transit Authority
 Contact: Candice Kennon
 1907 Voyles St SW
 Live Oak, FL 32064
 386-208-6321
 Email: candice.kennon@ridesvta.com

Demographics	Number
Total County Population	13,492
Unduplicated Head Count	50



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	11,889	4,613	3,897
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	11,889	4,613	3,897

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	1,002	725	1,041
Employment	0	0	0
Ed/Train/DayCare	8,038	2,134	1,700
Nutritional	1,785	1,270	894
Life-Sustaining/Other	1,064	484	262
TOTAL TRIPS	11,889	4,613	3,897

Passenger Trips By Revenue Source	2023	2024	2025
CTD	4,766	4,097	3,784
AHCA	0	0	0
APD	0	0	0
DOEA	0	0	37
DOE	0	0	0
Other	7,123	516	76
TOTAL TRIPS	11,889	4,613	3,897

Trips by Provider Type	2023	2024	2025
CTC	11,889	4,613	3,897
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	11,889	4,613	3,897

Vehicle Data	2023	2024	2025
Vehicle Miles	156,539	54,859	59,170
Roadcalls	2	0	1
Accidents	0	0	2
Vehicles	5	9	9
Drivers	3	6	6

Financial and General Data	2023	2024	2025
Expenses	\$ 422,108	\$ 360,831	\$ 281,216
Revenues	\$ 704,892	\$ 386,843	\$ 242,785
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	573	333	362
Unmet Trip Requests	0	0	0

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.00	0.00	3.38
Miles between Roadcalls	78,270	0	59,170
Avg. Trips per Passenger	188.71	100.28	77.94
Cost per Trip	\$35.50	\$78.22	\$72.16
Cost per Paratransit Trip	\$35.50	\$78.22	\$72.16
Cost per Total Mile	\$2.70	\$6.58	\$4.75
Cost per Paratransit Mile	\$2.70	\$6.58	\$4.75

County: Hardee
 CTC: MTM Transit, LLC
 Contact: Felix Collazo
 4650 US 27 South
 Sebring, FL 33870
 863-381-3437
 Email: fcollazo@mtm-inc.net

Demographics	Number
Total County Population	25,528
Unduplicated Head Count	77



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	29,015	25,206	24,378
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	29,015	25,206	24,378

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	3,541	3,670	3,390
Employment	421	647	567
Ed/Train/DayCare	17,623	14,378	14,320
Nutritional	2,738	2,469	1,260
Life-Sustaining/Other	4,692	4,042	4,841
TOTAL TRIPS	29,015	25,206	24,378

Passenger Trips By Revenue Source	2023	2024	2025
CTD	959	478	1,368
AHCA	0	0	0
APD	24,406	19,274	18,159
DOEA	969	1,336	1,320
DOE	0	0	0
Other	2,681	4,118	3,531
TOTAL TRIPS	29,015	25,206	24,378

Trips by Provider Type	2023	2024	2025
CTC	0	0	3,402
Transportation Operator	4,609	5,932	2,817
Coordination Contractor	24,406	19,274	18,159
TOTAL TRIPS	29,015	25,206	24,378

Vehicle Data	2023	2024	2025
Vehicle Miles	145,281	145,497	137,401
Roadcalls	3	0	0
Accidents	0	0	0
Vehicles	10	10	8
Drivers	34	22	22

Financial and General Data	2023	2024	2025
Expenses	\$ 398,163	\$ 518,615	\$ 496,606
Revenues	\$ 401,190	\$ 530,829	\$ 499,713
Commendations	4	7	4
Complaints	2	6	3
Passenger No-Shows	60	62	123
Unmet Trip Requests	36	44	18

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	48,427	0	0
Avg. Trips per Passenger	263.77	296.54	316.60
Cost per Trip	\$13.72	\$20.58	\$20.37
Cost per Paratransit Trip	\$13.72	\$20.58	\$20.37
Cost per Total Mile	\$2.74	\$3.56	\$3.61
Cost per Paratransit Mile	\$2.74	\$3.56	\$3.61

County: Hendry
 CTC: Hendry County BOCC
 Contact: Timmi Finnerty
 99 E Cowboy Way
 LaBelle, FL 33935
 863-612-4727

Email: timmi.finnerty@hendryfla.net

<u>Demographics</u>	<u>Number</u>
Total County Population	39,902
Unduplicated Head Count	300



<u>Trips By Type of Service</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	9,072	10,987	14,169
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	9,072	10,987	14,169

<u>Passenger Trips By Trip Purpose</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
Medical	4,924	5,058	6,851
Employment	78	469	467
Ed/Train/DayCare	3,873	5,307	4,843
Nutritional	18	0	1,796
Life-Sustaining/Other	179	153	212
TOTAL TRIPS	9,072	10,987	14,169

<u>Passenger Trips By Revenue Source</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
CTD	3,677	3,658	3,826
AHCA	0	0	0
APD	3,203	3,285	4,645
DOEA	0	0	1,767
DOE	0	0	0
Other	2,192	4,044	3,931
TOTAL TRIPS	9,072	10,987	14,169

<u>Trips by Provider Type</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
CTC	0	0	0
Transportation Operator	5,207	5,909	7,757
Coordination Contractor	3,865	5,078	6,412
TOTAL TRIPS	9,072	10,987	14,169

<u>Vehicle Data</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
Vehicle Miles	103,118	123,954	141,780
Roadcalls	8	16	17
Accidents	2	2	0
Vehicles	7	9	11
Drivers	7	12	21

<u>Financial and General Data</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
Expenses	\$ 561,419	\$ 669,912	\$ 900,995
Revenues	\$ 721,270	\$ 665,109	\$ 944,364
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	231	361	383
Unmet Trip Requests	24	7	14

<u>Performance Measures</u>	<u>2023</u>	<u>2024</u>	<u>2025</u>
Accidents per 100,000 Miles	1.94	1.61	0.00
Miles between Roadcalls	12,890	7,747	8,340
Avg. Trips per Passenger	17.72	19.87	47.23
Cost per Trip	\$61.88	\$60.97	\$63.59
Cost per Paratransit Trip	\$61.88	\$60.97	\$63.59
Cost per Total Mile	\$5.44	\$5.40	\$6.35
Cost per Paratransit Mile	\$5.44	\$5.40	\$6.35

County: Hernando
 CTC: You Thrive Florida
 Contact: Jeff Cottrell
 1122 Ponce De Leon Blvd
 Brooksville, FL 34601
 352-799-1510
 Email: jcottrell@youthrivefl.org

Demographics	Number
Total County Population	196,621
Unduplicated Head Count	619



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	67,353	56,729	60,977
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	67,353	56,729	60,977

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	10,517	8,661	8,092
Employment	2,646	2,794	2,703
Ed/Train/DayCare	50,659	41,369	42,373
Nutritional	2,036	2,503	4,161
Life-Sustaining/Other	1,495	1,402	3,648
TOTAL TRIPS	67,353	56,729	60,977

Passenger Trips By Revenue Source	2023	2024	2025
CTD	10,965	10,121	13,498
AHCA	0	0	0
APD	21,867	17,743	18,208
DOEA	1,720	2,250	1,959
DOE	0	0	0
Other	32,801	26,615	27,312
TOTAL TRIPS	67,353	56,729	60,977

Trips by Provider Type	2023	2024	2025
CTC	12,685	12,371	15,457
Transportation Operator	0	0	0
Coordination Contractor	54,668	44,358	45,520
TOTAL TRIPS	67,353	56,729	60,977

Vehicle Data	2023	2024	2025
Vehicle Miles	532,047	511,073	547,839
Roadcalls	1	5	11
Accidents	0	0	0
Vehicles	38	39	44
Drivers	61	56	48

Financial and General Data	2023	2024	2025
Expenses	\$ 1,393,174	\$ 1,569,989	\$ 1,574,193
Revenues	\$ 1,378,254	\$ 1,560,860	\$ 1,289,395
Commendations	55	67	65
Complaints	10	13	12
Passenger No-Shows	516	382	395
Unmet Trip Requests	0	0	0

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	532,047	102,215	49,804
Avg. Trips per Passenger	87.59	84.29	98.51
Cost per Trip	\$20.68	\$27.68	\$25.82
Cost per Paratransit Trip	\$20.68	\$27.68	\$25.82
Cost per Total Mile	\$2.62	\$3.07	\$2.87
Cost per Paratransit Mile	\$2.62	\$3.07	\$2.87

County: Highlands
 CTC: MTM Transit, LLC
 Contact: Felix Collazo
 4650 US 27 South
 Sebring, FL 33870
 863-381-3437
 Email: fcollazo@mtm-inc.net

Demographics	Number
Total County Population	102,339
Unduplicated Head Count	559



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	60,936	61,657	59,075
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	60,936	61,657	59,075

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	25,947	21,913	18,207
Employment	5,839	6,122	3,339
Ed/Train/DayCare	19,942	23,984	28,656
Nutritional	3,257	3,917	2,938
Life-Sustaining/Other	5,951	5,721	5,935
TOTAL TRIPS	60,936	61,657	59,075

Passenger Trips By Revenue Source	2023	2024	2025
CTD	14,682	15,959	9,739
AHCA	0	0	0
APD	12,238	13,352	13,101
DOEA	2,322	3,029	3,669
DOE	0	0	0
Other	31,694	29,317	32,566
TOTAL TRIPS	60,936	61,657	59,075

Trips by Provider Type	2023	2024	2025
CTC	0	0	18,716
Transportation Operator	35,523	34,544	14,326
Coordination Contractor	25,413	27,113	26,033
TOTAL TRIPS	60,936	61,657	59,075

Vehicle Data	2023	2024	2025
Vehicle Miles	615,256	659,661	569,319
Roadcalls	2	9	9
Accidents	5	6	0
Vehicles	36	42	36
Drivers	83	78	78

Financial and General Data	2023	2024	2025
Expenses	\$ 2,189,299	\$ 2,170,181	\$ 2,347,918
Revenues	\$ 2,055,735	\$ 2,143,797	\$ 2,131,431
Commendations	15	25	67
Complaints	40	26	36
Passenger No-Shows	928	525	728
Unmet Trip Requests	368	384	332

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.81	0.91	0.00
Miles between Roadcalls	307,628	73,296	63,258
Avg. Trips per Passenger	81.79	98.49	105.68
Cost per Trip	\$35.93	\$35.20	\$39.74
Cost per Paratransit Trip	\$35.93	\$35.20	\$39.74
Cost per Total Mile	\$3.56	\$3.29	\$4.12
Cost per Paratransit Mile	\$3.56	\$3.29	\$4.12

County: Hillsborough
 CTC: Hillsborough County Board of County Commissioners
 Contact: Karen Smith
 2709 E Hanna Ave
 Tampa, FL 33610
 813-272-7272
 Email: smithk@hillsboroughcounty.org

Demographics	Number
Total County Population	1,468,560
Unduplicated Head Count	16,560



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	345,927	426,100	468,399
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	442,627	516,704	625,332
TNC	0	0	0
Taxi	5	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	788,559	942,804	1,093,731

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	129,308	132,940	111,556
Employment	53,003	56,111	68,136
Ed/Train/DayCare	157,265	150,789	138,699
Nutritional	280,963	321,290	333,925
Life-Sustaining/Other	168,020	281,674	441,415
TOTAL TRIPS	788,559	942,804	1,093,731

Passenger Trips By Revenue Source	2023	2024	2025
CTD	375,019	397,907	491,639
AHCA	1,679	22,737	23,892
APD	143,190	119,674	110,755
DOEA	15,330	12,217	12,959
DOE	0	0	0
Other	253,341	390,269	454,486
TOTAL TRIPS	788,559	942,804	1,093,731

Trips by Provider Type	2023	2024	2025
CTC	431,076	530,014	575,731
Transportation Operator	5	0	0
Coordination Contractor	357,478	412,790	518,000
TOTAL TRIPS	788,559	942,804	1,093,731

Vehicle Data	2023	2024	2025
Vehicle Miles	3,871,684	4,119,351	4,037,213
Roadcalls	502	376	448
Accidents	19	18	45
Vehicles	281	343	388
Drivers	582	744	755

Financial and General Data	2023	2024	2025
Expenses	\$ 21,288,324	\$ 24,930,902	\$ 27,552,461
Revenues	\$ 20,656,924	\$ 25,033,768	\$ 27,552,364
Commendations	138	189	309
Complaints	19	18	20
Passenger No-Shows	3,651	3,441	3,966
Unmet Trip Requests	21	25	181

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.49	0.44	1.11
Miles between Roadcalls	7,713	10,956	9,012
Avg. Trips per Passenger	40.98	61.63	66.05
Cost per Trip	\$27.00	\$26.44	\$25.19
Cost per Paratransit Trip	\$47.68	\$47.71	\$43.07
Cost per Total Mile	\$5.50	\$6.05	\$6.82
Cost per Paratransit Mile	\$5.45	\$5.98	\$6.67

County: Holmes
 CTC: Tri-County Community Council Inc
 Contact: Joel Paul, Jr
 302 North Oklahoma
 Bonifay, FL 32425
 850-547-3689
 Email: joel@tricountycommunitycouncil.com

Demographics	Number
Total County Population	19,529
Unduplicated Head Count	372



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	11,140	6,321	6,133
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	11,140	6,321	6,133

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	2,398	2,766	2,570
Employment	1,291	1,528	1,779
Ed/Train/DayCare	6,140	0	480
Nutritional	5	345	960
Life-Sustaining/Other	1,306	1,682	344
TOTAL TRIPS	11,140	6,321	6,133

Passenger Trips By Revenue Source	2023	2024	2025
CTD	3,441	4,848	4,706
AHCA	8	10	0
APD	1,542	1,432	1,342
DOEA	0	0	0
DOE	25	0	0
Other	6,124	31	85
TOTAL TRIPS	11,140	6,321	6,133

Trips by Provider Type	2023	2024	2025
CTC	11,000	6,101	6,046
Transportation Operator	140	220	87
Coordination Contractor	0	0	0
TOTAL TRIPS	11,140	6,321	6,133

Vehicle Data	2023	2024	2025
Vehicle Miles	103,009	146,124	136,953
Roadcalls	1	1	0
Accidents	0	0	0
Vehicles	10	10	7
Drivers	8	5	4

Financial and General Data	2023	2024	2025
Expenses	\$ 408,073	\$ 539,279	\$ 537,089
Revenues	\$ 368,041	\$ 502,541	\$ 535,097
Commendations	0	1	0
Complaints	1	0	0
Passenger No-Shows	36	33	24
Unmet Trip Requests	21	3	12

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	103,009	146,124	0
Avg. Trips per Passenger	29.95	18.70	16.49
Cost per Trip	\$36.63	\$85.32	\$87.57
Cost per Paratransit Trip	\$36.63	\$85.32	\$87.57
Cost per Total Mile	\$3.96	\$3.69	\$3.92
Cost per Paratransit Mile	\$3.96	\$3.69	\$3.92

County: Indian River
 CTC: Senior Resource Association, Inc.
 Contact: Karen Deigl
 694 14th St.
 Vero Beach, FL 32960
 772-569-0111
 Email: kdeigl@sramail.org

Demographics	Number
Total County Population	160,986
Unduplicated Head Count	6,302



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	31,541	37,832	38,051
Paratransit	39,511	36,163	74,804
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	71,052	73,995	112,855

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	25,237	24,809	24,891
Employment	5,449	8,204	36,282
Ed/Train/DayCare	26,155	27,326	35,741
Nutritional	250	1,280	1,332
Life-Sustaining/Other	13,961	12,376	14,609
TOTAL TRIPS	71,052	73,995	112,855

Passenger Trips By Revenue Source	2023	2024	2025
CTD	13,275	10,882	46,495
AHCA	0	0	0
APD	23,438	23,917	27,784
DOEA	0	0	0
DOE	0	0	0
Other	34,339	39,196	38,576
TOTAL TRIPS	71,052	73,995	112,855

Trips by Provider Type	2023	2024	2025
CTC	31,541	39,489	38,051
Transportation Operator	13,275	10,086	46,495
Coordination Contractor	26,236	24,420	28,309
TOTAL TRIPS	71,052	73,995	112,855

Vehicle Data	2023	2024	2025
Vehicle Miles	522,929	475,106	920,066
Roadcalls	6	9	8
Accidents	1	0	1
Vehicles	63	56	77
Drivers	69	66	111

Financial and General Data	2023	2024	2025
Expenses	\$ 2,499,143	\$ 2,980,246	\$ 4,365,772
Revenues	\$ 3,037,795	\$ 2,784,625	\$ 4,382,132
Commendations	22	44	66
Complaints	15	24	25
Passenger No-Shows	134	111	313
Unmet Trip Requests	0	0	0

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.19	0.00	0.11
Miles between Roadcalls	87,155	52,790	115,008
Avg. Trips per Passenger	17.32	18.98	17.91
Cost per Trip	\$35.17	\$40.28	\$38.68
Cost per Paratransit Trip	\$35.17	\$40.28	\$38.68
Cost per Total Mile	\$4.78	\$6.27	\$4.75
Cost per Paratransit Mile	\$4.78	\$6.27	\$4.75

County: Jackson
 CTC: Jackson Co. Trans.
 Contact: Sharon Peeler
 3988 Old Cottondale Rd
 Marianna, FL 32448
 850-482-7433
 Email: speeler@jtrans.org

Demographics	Number
Total County Population	47,704
Unduplicated Head Count	1,272



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	36,641	34,857	32,778
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	36,641	34,857	32,778

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	21,554	22,569	20,644
Employment	9,032	6,789	5,343
Ed/Train/DayCare	1,133	1,421	2,515
Nutritional	2,558	1,959	2,111
Life-Sustaining/Other	2,364	2,119	2,165
TOTAL TRIPS	36,641	34,857	32,778

Passenger Trips By Revenue Source	2023	2024	2025
CTD	10,985	9,476	11,016
AHCA	16,370	17,145	14,477
APD	6,428	5,133	4,261
DOEA	2,553	1,959	2,098
DOE	0	0	0
Other	305	1,144	926
TOTAL TRIPS	36,641	34,857	32,778

Trips by Provider Type	2023	2024	2025
CTC	36,641	34,857	32,778
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	36,641	34,857	32,778

Vehicle Data	2023	2024	2025
Vehicle Miles	675,095	685,346	657,330
Roadcalls	3	5	8
Accidents	0	0	1
Vehicles	26	26	27
Drivers	17	17	16

Financial and General Data	2023	2024	2025
Expenses	\$ 1,920,267	\$ 2,064,595	\$ 2,235,884
Revenues	\$ 2,517,981	\$ 2,376,004	\$ 1,880,797
Commendations	0	0	2
Complaints	5	2	7
Passenger No-Shows	654	566	528
Unmet Trip Requests	76	6	3

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.00	0.00	0.15
Miles between Roadcalls	225,032	137,069	82,166
Avg. Trips per Passenger	28.85	28.32	25.77
Cost per Trip	\$52.41	\$59.23	\$68.21
Cost per Paratransit Trip	\$52.41	\$59.23	\$68.21
Cost per Total Mile	\$2.84	\$3.01	\$3.40
Cost per Paratransit Mile	\$2.84	\$3.01	\$3.40

County: Jefferson
 CTC: Big Bend Transit, Inc.
 Contact: Shawn Mitchell
 Post Office Box 1721
 Tallahassee, FL 32302
 850-574-6266

Email: smitchell@bigbendtransit.org

Demographics	Number
Total County Population	14,458
Unduplicated Head Count	181



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	226	3,978	5,262
Complementary ADA	0	0	0
Paratransit	16,481	17,164	13,920
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	16,707	21,142	19,182

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	4,695	4,033	2,790
Employment	2,660	2,546	1,383
Ed/Train/DayCare	512	360	0
Nutritional	3,950	3,416	193
Life-Sustaining/Other	4,890	10,787	14,816
TOTAL TRIPS	16,707	21,142	19,182

Passenger Trips By Revenue Source	2023	2024	2025
CTD	11,113	10,876	8,163
AHCA	1,379	796	761
APD	1,700	1,617	1,323
DOEA	0	0	0
DOE	0	0	0
Other	2,515	7,853	8,935
TOTAL TRIPS	16,707	21,142	19,182

Trips by Provider Type	2023	2024	2025
CTC	16,707	21,142	19,182
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	16,707	21,142	19,182

Vehicle Data	2023	2024	2025
Vehicle Miles	304,579	340,664	385,944
Roadcalls	4	6	0
Accidents	0	0	0
Vehicles	12	12	10
Drivers	7	11	10

Financial and General Data	2023	2024	2025
Expenses	\$ 882,126	\$ 877,072	\$ 701,437
Revenues	\$ 1,048,070	\$ 824,462	\$ 701,437
Commendations	2	2	0
Complaints	1	0	3
Passenger No-Shows	271	232	2,170
Unmet Trip Requests	2	0	0

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	76,145	56,777	0
Avg. Trips per Passenger	64.01	55.93	105.98
Cost per Trip	\$52.80	\$41.48	\$36.57
Cost per Paratransit Trip	\$52.80	\$41.48	\$36.57
Cost per Total Mile	\$2.90	\$2.57	\$1.82
Cost per Paratransit Mile	\$2.90	\$2.57	\$1.82

County: Lafayette
 CTC: Suwannee River Economic Council, Inc.
 Contact: Matt Pearson
 PO Box 70
 Live Oak, FL 32064
 386-362-4115
 Email: mpearson@suwanneec.net

Demographics	Number
Total County Population	8,107
Unduplicated Head Count	96



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	2,162	3,739	1,783
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	2,162	3,739	1,783

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	1,867	2,254	1,260
Employment	0	0	0
Ed/Train/DayCare	0	1,332	320
Nutritional	6	153	127
Life-Sustaining/Other	289	0	76
TOTAL TRIPS	2,162	3,739	1,783

Passenger Trips By Revenue Source	2023	2024	2025
CTD	1,293	2,848	1,328
AHCA	708	649	324
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	161	242	131
TOTAL TRIPS	2,162	3,739	1,783

Trips by Provider Type	2023	2024	2025
CTC	2,162	3,739	1,783
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	2,162	3,739	1,783

Vehicle Data	2023	2024	2025
Vehicle Miles	108,467	113,915	73,206
Roadcalls	3	1	1
Accidents	0	0	0
Vehicles	5	5	5
Drivers	4	4	3

Financial and General Data	2023	2024	2025
Expenses	\$ 275,867	\$ 372,227	\$ 540,674
Revenues	\$ 431,066	\$ 380,404	\$ 481,613
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	55	770	239
Unmet Trip Requests	0	0	0

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	36,156	113,915	73,206
Avg. Trips per Passenger	15.01	19.78	18.57
Cost per Trip	\$127.60	\$99.55	\$303.24
Cost per Paratransit Trip	\$127.60	\$99.55	\$303.24
Cost per Total Mile	\$2.54	\$3.27	\$7.39
Cost per Paratransit Mile	\$2.54	\$3.27	\$7.39

County: Lake
 CTC: Lake County Board of County Commissioners
 Contact: Jill Brown
 2440 US Highway 441/27
 Fruitland, FL 34731
 352-901-0606
 Email: jill.brown@lakecountyfl.gov

Demographics	Number
Total County Population	386,829
Unduplicated Head Count	941



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	626	560	399
Complementary ADA	19,036	19,557	18,634
Paratransit	106,370	115,261	115,217
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	126,032	135,378	134,250

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	34,800	29,474	31,430
Employment	5,231	8,129	8,339
Ed/Train/DayCare	45,532	45,589	35,958
Nutritional	9,072	13,129	12,684
Life-Sustaining/Other	31,397	39,057	45,839
TOTAL TRIPS	126,032	135,378	134,250

Passenger Trips By Revenue Source	2023	2024	2025
CTD	25,489	26,050	27,130
AHCA	0	0	0
APD	34,873	35,871	34,636
DOEA	2,480	5,384	4,937
DOE	0	0	0
Other	63,190	68,073	67,547
TOTAL TRIPS	126,032	135,378	134,250

Trips by Provider Type	2023	2024	2025
CTC	0	0	0
Transportation Operator	59,987	67,037	66,005
Coordination Contractor	66,045	68,341	68,245
TOTAL TRIPS	126,032	135,378	134,250

Vehicle Data	2023	2024	2025
Vehicle Miles	1,124,507	1,298,896	1,269,355
Roadcalls	49	37	50
Accidents	19	13	7
Vehicles	82	86	83
Drivers	187	166	149

Financial and General Data	2023	2024	2025
Expenses	\$ 6,036,862	\$ 7,206,656	\$ 7,264,280
Revenues	\$ 5,185,897	\$ 7,347,402	\$ 7,264,280
Commendations	10	5	5
Complaints	7	12	29
Passenger No-Shows	1,740	2,355	3,245
Unmet Trip Requests	0	0	0

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	1.69	1.00	0.55
Miles between Roadcalls	22,949	35,105	25,387
Avg. Trips per Passenger	103.90	103.66	142.67
Cost per Trip	\$47.90	\$53.23	\$54.11
Cost per Paratransit Trip	\$47.90	\$53.23	\$54.11
Cost per Total Mile	\$5.37	\$5.55	\$5.72
Cost per Paratransit Mile	\$5.37	\$5.55	\$5.72

County: Lee
 CTC: Lee County Board of County Commissioners
 Contact: Virginia L Walters
 3401 Metro Parkway
 Ft Myers, FL 33901
 239-533-0353
 Email: VWalters@leegov.com

Demographics	Number
Total County Population	772,902
Unduplicated Head Count	890



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	2	6,612
Deviated FR	0	0	0
Complementary ADA	0	0	156
Paratransit	103,415	102,407	296,961
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	103,415	102,409	303,729

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	28,617	23,269	128,970
Employment	8,465	6,185	5,053
Ed/Train/DayCare	59,859	67,475	151,655
Nutritional	1,883	1,879	4,174
Life-Sustaining/Other	4,591	3,601	13,877
TOTAL TRIPS	103,415	102,409	303,729

Passenger Trips By Revenue Source	2023	2024	2025
CTD	27,252	17,826	16,740
AHCA	34,758	38,002	166,255
APD	1,999	2,993	1,875
DOEA	0	0	0
DOE	0	0	0
Other	39,406	43,588	118,859
TOTAL TRIPS	103,415	102,409	303,729

Trips by Provider Type	2023	2024	2025
CTC	27,818	21,254	31,033
Transportation Operator	0	0	0
Coordination Contractor	75,597	81,155	272,696
TOTAL TRIPS	103,415	102,409	303,729

Vehicle Data	2023	2024	2025
Vehicle Miles	776,048	796,812	1,032,934
Roadcalls	15	28	101
Accidents	67	16	51
Vehicles	143	135	139
Drivers	150	140	137

Financial and General Data	2023	2024	2025
Expenses	\$ 3,295,618	\$ 4,131,409	\$ 4,148,927
Revenues	\$ 3,399,783	\$ 3,385,253	\$ 4,148,927
Commendations	3	5	14
Complaints	11	8	13
Passenger No-Shows	806	487	819
Unmet Trip Requests	0	0	0

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	8.63	2.01	4.94
Miles between Roadcalls	51,737	28,458	10,227
Avg. Trips per Passenger	79.67	109.88	341.27
Cost per Trip	\$31.87	\$40.34	\$13.66
Cost per Paratransit Trip	\$31.87	\$40.34	\$13.96
Cost per Total Mile	\$4.25	\$5.18	\$4.02
Cost per Paratransit Mile	\$4.25	\$5.18	\$4.02

County: Leon
 CTC: StarMetro - City of Tallahassee
 Contact: Jorge J. Puente
 555 South Appleyard Drive
 Tallahassee, FL 32304
 850-891-5412
 Email: Jorge.Puente@TalGov.com

Demographics	Number
Total County Population	294,128
Unduplicated Head Count	1,093



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	5,232	5,244	5,712
Deviated FR	9,069	4,511	1,908
Complementary ADA	43,648	36,857	28,480
Paratransit	22,629	25,121	22,300
TNC	0	3,125	5,694
Taxi	40,418	45,921	48,007
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	120,996	120,779	112,101

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	28,071	23,499	26,568
Employment	32,067	36,363	46,298
Ed/Train/DayCare	19,871	18,433	16,255
Nutritional	492	887	1,121
Life-Sustaining/Other	40,495	41,597	21,859
TOTAL TRIPS	120,996	120,779	112,101

Passenger Trips By Revenue Source	2023	2024	2025
CTD	29,213	35,011	27,663
AHCA	0	0	0
APD	6,996	0	0
DOEA	0	0	0
DOE	0	0	0
Other	84,787	85,768	84,438
TOTAL TRIPS	120,996	120,779	112,101

Trips by Provider Type	2023	2024	2025
CTC	44,205	40,686	39,932
Transportation Operator	76,791	80,093	72,169
Coordination Contractor	0	0	0
TOTAL TRIPS	120,996	120,779	112,101

Vehicle Data	2023	2024	2025
Vehicle Miles	905,991	905,357	797,342
Roadcalls	313	78	55
Accidents	3	7	4
Vehicles	134	103	85
Drivers	125	121	83

Financial and General Data	2023	2024	2025
Expenses	\$ 2,556,973	\$ 2,323,072	\$ 2,488,980
Revenues	\$ 2,556,973	\$ 2,323,072	\$ 2,488,980
Commendations	7	1	0
Complaints	289	140	183
Passenger No-Shows	3,666	4,029	3,300
Unmet Trip Requests	0	0	0

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.33	0.77	0.50
Miles between Roadcalls	2,895	11,607	14,497
Avg. Trips per Passenger	99.42	102.36	102.56
Cost per Trip	\$21.13	\$19.23	\$22.20
Cost per Paratransit Trip	\$25.88	\$24.83	\$31.83
Cost per Total Mile	\$2.82	\$2.57	\$3.12
Cost per Paratransit Mile	\$3.01	\$2.73	\$3.58

County: Levy
 CTC: Levy Board of County Commissioners
 Contact: Connie Conley
 970 E Hathaway Ave.
 Bronson, FL 32621
 352-486-3485
 Email: conley-connie@levycounty.org

Demographics	Number
Total County Population	43,268
Unduplicated Head Count	271



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	21,268	18,848	16,517
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	21,268	18,848	16,517

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	7,172	6,088	6,786
Employment	1	25	34
Ed/Train/DayCare	11,985	4,119	7,656
Nutritional	547	232	2
Life-Sustaining/Other	1,563	8,384	2,039
TOTAL TRIPS	21,268	18,848	16,517

Passenger Trips By Revenue Source	2023	2024	2025
CTD	6,125	5,630	7,002
AHCA	0	0	0
APD	3,040	2,603	1,934
DOEA	794	269	20
DOE	0	0	0
Other	11,309	10,346	7,561
TOTAL TRIPS	21,268	18,848	16,517

Trips by Provider Type	2023	2024	2025
CTC	21,268	18,848	16,517
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	21,268	18,848	16,517

Vehicle Data	2023	2024	2025
Vehicle Miles	267,124	294,427	287,239
Roadcalls	1	3	6
Accidents	0	0	0
Vehicles	16	12	12
Drivers	6	6	6

Financial and General Data	2023	2024	2025
Expenses	\$ 917,928	\$ 903,008	\$ 1,233,830
Revenues	\$ 848,677	\$ 810,988	\$ 1,006,648
Commendations	0	0	5
Complaints	0	0	0
Passenger No-Shows	242	256	193
Unmet Trip Requests	0	0	74

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	267,124	98,142	47,873
Avg. Trips per Passenger	79.95	73.63	60.95
Cost per Trip	\$43.16	\$47.91	\$74.70
Cost per Paratransit Trip	\$43.16	\$47.91	\$74.70
Cost per Total Mile	\$3.44	\$3.07	\$4.30
Cost per Paratransit Mile	\$3.44	\$3.07	\$4.30

County: Liberty
 CTC: Liberty County Transit
 Contact: Monica Welles
 P.O. Box 399
 Bristol, FL 32321
 850-643-2524
 Email: mwelles@libertybocc.com

Demographics	Number
Total County Population	7,704
Unduplicated Head Count	209



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	6,153	5,806	7,030
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	6,153	5,806	7,030

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	2,806	3,787	4,189
Employment	609	205	614
Ed/Train/DayCare	42	0	820
Nutritional	242	193	193
Life-Sustaining/Other	2,454	1,621	1,214
TOTAL TRIPS	6,153	5,806	7,030

Passenger Trips By Revenue Source	2023	2024	2025
CTD	3,241	3,247	4,929
AHCA	2,709	2,376	1,946
APD	0	0	0
DOEA	203	181	150
DOE	0	0	0
Other	0	2	5
TOTAL TRIPS	6,153	5,806	7,030

Trips by Provider Type	2023	2024	2025
CTC	6,153	5,806	7,030
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	6,153	5,806	7,030

Vehicle Data	2023	2024	2025
Vehicle Miles	172,623	164,193	183,803
Roadcalls	1	0	1
Accidents	0	0	0
Vehicles	17	19	14
Drivers	10	9	9

Financial and General Data	2023	2024	2025
Expenses	\$ 726,368	\$ 662,359	\$ 998,786
Revenues	\$ 808,038	\$ 788,051	\$ 970,948
Commendations	0	0	3
Complaints	0	0	2
Passenger No-Shows	266	241	528
Unmet Trip Requests	11	187	234

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	172,623	0	183,803
Avg. Trips per Passenger	30.16	30.40	33.64
Cost per Trip	\$118.05	\$114.08	\$142.07
Cost per Paratransit Trip	\$118.05	\$114.08	\$142.07
Cost per Total Mile	\$4.21	\$4.03	\$5.43
Cost per Paratransit Mile	\$4.21	\$4.03	\$5.43

County: Madison
 CTC: Big Bend Transit, Inc.
 Contact: Shawn Mitchell
 Post Office Box 1721
 Tallahassee, FL 32302
 850-574-6266

Email: smitchell@bigbendtransit.org

Demographics	Number
Total County Population	17,986
Unduplicated Head Count	142



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	2,001	1,904	1,936
Complementary ADA	0	0	0
Paratransit	10,798	8,525	5,849
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	12,799	10,429	7,785

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	4,801	4,437	2,786
Employment	3,713	2,187	1,250
Ed/Train/DayCare	2,517	0	0
Nutritional	754	0	0
Life-Sustaining/Other	1,014	3,805	3,749
TOTAL TRIPS	12,799	10,429	7,785

Passenger Trips By Revenue Source	2023	2024	2025
CTD	4,973	4,186	3,633
AHCA	3,363	2,045	177
APD	1,522	1,317	1,409
DOEA	0	0	0
DOE	0	0	0
Other	2,941	2,881	2,566
TOTAL TRIPS	12,799	10,429	7,785

Trips by Provider Type	2023	2024	2025
CTC	12,799	10,429	7,785
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	12,799	10,429	7,785

Vehicle Data	2023	2024	2025
Vehicle Miles	185,523	152,992	134,565
Roadcalls	8	6	5
Accidents	0	0	0
Vehicles	7	7	6
Drivers	3	3	4

Financial and General Data	2023	2024	2025
Expenses	\$ 666,479	\$ 579,851	\$ 585,152
Revenues	\$ 805,804	\$ 527,998	\$ 585,152
Commendations	0	2	0
Complaints	0	0	0
Passenger No-Shows	382	268	156
Unmet Trip Requests	0	2	0

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	23,190	25,499	26,913
Avg. Trips per Passenger	44.75	38.63	54.82
Cost per Trip	\$52.07	\$55.60	\$75.16
Cost per Paratransit Trip	\$52.07	\$55.60	\$75.16
Cost per Total Mile	\$3.59	\$3.79	\$4.35
Cost per Paratransit Mile	\$3.59	\$3.79	\$4.35

County: Manatee
 CTC: Manatee County Area Transit
 Contact: Stormy Byrd/Benita Zarr
 2411 Tallevast Rd
 Sarasota, FL 34243
 941-708-7625
 Email: stormy.byrd@mymanatee.org

Demographics	Number
Total County Population	405,069
Unduplicated Head Count	1,425



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	132	0	0
Deviated FR	0	0	0
Complementary ADA	41,408	49,819	50,093
Paratransit	58,558	55,602	57,187
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	100,098	105,421	107,280

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	25,248	27,064	26,334
Employment	12,355	14,391	13,828
Ed/Train/DayCare	38,803	38,422	39,959
Nutritional	3,965	5,720	6,718
Life-Sustaining/Other	19,727	19,824	20,441
TOTAL TRIPS	100,098	105,421	107,280

Passenger Trips By Revenue Source	2023	2024	2025
CTD	6,438	7,819	9,902
AHCA	0	0	0
APD	28,743	26,819	28,329
DOEA	9,027	8,893	8,127
DOE	0	0	0
Other	55,890	61,890	60,922
TOTAL TRIPS	100,098	105,421	107,280

Trips by Provider Type	2023	2024	2025
CTC	69,056	75,764	75,130
Transportation Operator	0	0	0
Coordination Contractor	31,042	29,657	32,150
TOTAL TRIPS	100,098	105,421	107,280

Vehicle Data	2023	2024	2025
Vehicle Miles	792,169	890,578	940,721
Roadcalls	48	42	34
Accidents	15	9	12
Vehicles	72	64	62
Drivers	67	68	74

Financial and General Data	2023	2024	2025
Expenses	\$ 5,972,773	\$ 6,345,381	\$ 6,426,531
Revenues	\$ 5,972,773	\$ 6,345,599	\$ 6,442,236
Commendations	66	67	47
Complaints	23	24	24
Passenger No-Shows	419	493	547
Unmet Trip Requests	1	1	1

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	1.89	1.01	1.28
Miles between Roadcalls	16,504	21,204	27,668
Avg. Trips per Passenger	80.46	78.91	75.28
Cost per Trip	\$59.67	\$60.19	\$59.90
Cost per Paratransit Trip	\$59.75	\$60.19	\$59.90
Cost per Total Mile	\$7.54	\$7.13	\$6.83
Cost per Paratransit Mile	\$7.54	\$7.13	\$6.83

County: Marion
 CTC: Marion Senior Services, Inc.
 Contact: Clayton Murch
 1101 SW 20 CT
 Ocala, FL 34471
 352-620-3519
 Email: cmurch@marionseniorservices.org

Demographics	Number
Total County Population	378,225
Unduplicated Head Count	1,703



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	7,040	6,812	6,344
Complementary ADA	18,074	20,080	22,719
Paratransit	62,660	79,719	83,767
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	87,774	106,611	112,830

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	40,482	40,282	40,144
Employment	4,557	5,071	5,497
Ed/Train/DayCare	20,490	20,530	22,257
Nutritional	17,291	18,931	22,348
Life-Sustaining/Other	4,954	21,797	22,584
TOTAL TRIPS	87,774	106,611	112,830

Passenger Trips By Revenue Source	2023	2024	2025
CTD	23,665	26,127	24,456
AHCA	0	0	0
APD	13,879	27,203	28,438
DOEA	0	0	0
DOE	0	0	0
Other	50,230	53,281	59,936
TOTAL TRIPS	87,774	106,611	112,830

Trips by Provider Type	2023	2024	2025
CTC	72,135	75,647	80,441
Transportation Operator	0	0	0
Coordination Contractor	15,639	30,964	32,389
TOTAL TRIPS	87,774	106,611	112,830

Vehicle Data	2023	2024	2025
Vehicle Miles	1,019,072	1,043,496	1,055,584
Roadcalls	4	8	16
Accidents	4	3	3
Vehicles	65	70	76
Drivers	63	81	64

Financial and General Data	2023	2024	2025
Expenses	\$ 4,434,623	\$ 5,180,288	\$ 5,536,810
Revenues	\$ 3,358,860	\$ 4,139,743	\$ 6,257,526
Commendations	8	41	46
Complaints	17	13	10
Passenger No-Shows	3,203	3,714	3,967
Unmet Trip Requests	0	0	0

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.39	0.29	0.28
Miles between Roadcalls	254,768	130,437	65,974
Avg. Trips per Passenger	55.87	62.57	66.25
Cost per Trip	\$50.52	\$48.59	\$49.07
Cost per Paratransit Trip	\$50.52	\$48.59	\$49.07
Cost per Total Mile	\$4.35	\$4.96	\$5.25
Cost per Paratransit Mile	\$4.35	\$4.96	\$5.25

County: Martin
 CTC: Senior Resource Association, Inc.
 Contact: Karen Deigl
 694 14th Street
 Vero Beach, FL 32960
 772-569-0111
 Email: kdeigl@sramail.org

Demographics	Number
Total County Population	159,399
Unduplicated Head Count	1,350



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	61,610	63,043	72,258
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	61,610	63,043	72,258

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	17,350	19,544	20,246
Employment	2,480	7,148	6,376
Ed/Train/DayCare	32,031	30,970	33,669
Nutritional	1,008	1,369	1,753
Life-Sustaining/Other	8,741	4,012	10,214
TOTAL TRIPS	61,610	63,043	72,258

Passenger Trips By Revenue Source	2023	2024	2025
CTD	22,215	22,027	15,945
AHCA	0	0	0
APD	25,185	21,577	35,648
DOEA	0	0	0
DOE	0	0	0
Other	14,210	19,439	20,665
TOTAL TRIPS	61,610	63,043	72,258

Trips by Provider Type	2023	2024	2025
CTC	0	0	0
Transportation Operator	22,215	28,972	26,248
Coordination Contractor	39,395	34,071	46,010
TOTAL TRIPS	61,610	63,043	72,258

Vehicle Data	2023	2024	2025
Vehicle Miles	356,534	397,816	413,509
Roadcalls	4	2	3
Accidents	0	0	0
Vehicles	52	49	85
Drivers	108	108	123

Financial and General Data	2023	2024	2025
Expenses	\$ 1,664,541	\$ 2,145,000	\$ 1,794,775
Revenues	\$ 1,219,083	\$ 1,481,725	\$ 1,855,790
Commendations	38	35	32
Complaints	27	22	18
Passenger No-Shows	343	411	381
Unmet Trip Requests	0	0	0

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	89,134	198,908	137,836
Avg. Trips per Passenger	53.81	54.07	53.52
Cost per Trip	\$27.02	\$34.02	\$24.84
Cost per Paratransit Trip	\$27.02	\$34.02	\$24.84
Cost per Total Mile	\$4.67	\$5.39	\$4.34
Cost per Paratransit Mile	\$4.67	\$5.39	\$4.34

County: Miami-Dade
 CTC: Miami-Dade DTPW
 Contact: Mia Marin
 701 NW 1st Court Suite 1300
 Miami, FL 33136
 786-469-5061
 Email: mia.marin@miamidade.gov

Demographics	Number
Total County Population	2,688,237
Unduplicated Head Count	41,897



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	1,135,335	1,240,284	1,443,906
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	570,081	418,457	399,915
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	1,705,416	1,658,741	1,843,821

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	85,081	61,355	108,664
Employment	1,658	714	1,671
Ed/Train/DayCare	178,886	208,086	107,089
Nutritional	113,243	33,278	29,137
Life-Sustaining/Other	1,326,548	1,355,308	1,597,260
TOTAL TRIPS	1,705,416	1,658,741	1,843,821

Passenger Trips By Revenue Source	2023	2024	2025
CTD	1,135,334	1,240,283	1,443,905
AHCA	28,995	16,022	15,737
APD	98,290	54,033	50,044
DOEA	78,099	7,769	5,805
DOE	5,172	6,481	4,805
Other	359,526	334,153	323,525
TOTAL TRIPS	1,705,416	1,658,741	1,843,821

Trips by Provider Type	2023	2024	2025
CTC	1,135,335	1,240,284	1,443,906
Transportation Operator	0	0	0
Coordination Contractor	570,081	418,457	399,915
TOTAL TRIPS	1,705,416	1,658,741	1,843,821

Vehicle Data	2023	2024	2025
Vehicle Miles	2,023,016	1,650,665	1,751,820
Roadcalls	35	39	26
Accidents	12	7	9
Vehicles	344	241	304
Drivers	338	417	726

Financial and General Data	2023	2024	2025
Expenses	\$ 12,863,693	\$ 15,638,986	\$ 19,341,309
Revenues	\$ 15,011,294	\$ 13,476,567	\$ 15,733,198
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	0	0	0
Unmet Trip Requests	0	0	0

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.59	0.42	0.51
Miles between Roadcalls	57,800	42,325	67,378
Avg. Trips per Passenger	83.66	63.60	44.01
Cost per Trip	\$7.54	\$9.43	\$10.49
Cost per Paratransit Trip	\$22.49	\$25.53	\$34.63
Cost per Total Mile	\$6.36	\$9.47	\$11.04
Cost per Paratransit Mile	\$6.34	\$6.47	\$7.90

County: Monroe
 CTC: Guidance/Care Center
 Contact: Lisa Marciniak
 3000 41st St., Ocean
 Marathon, FL 33050
 305-434-7660

Email: lisa.marciniak@westcare.com

Demographics	Number
Total County Population	82,044
Unduplicated Head Count	747



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	34,781	34,583	33,272
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	34,781	34,583	33,272

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	10,557	9,951	8,513
Employment	1,871	1,897	3,106
Ed/Train/DayCare	16,175	17,229	16,972
Nutritional	876	1,402	453
Life-Sustaining/Other	5,302	4,104	4,228
TOTAL TRIPS	34,781	34,583	33,272

Passenger Trips By Revenue Source	2023	2024	2025
CTD	4,286	3,853	2,790
AHCA	13,113	13,224	13,055
APD	0	3,333	5,176
DOEA	0	0	0
DOE	0	0	0
Other	17,382	14,173	12,251
TOTAL TRIPS	34,781	34,583	33,272

Trips by Provider Type	2023	2024	2025
CTC	4,286	3,853	2,790
Transportation Operator	0	0	0
Coordination Contractor	30,495	30,730	30,482
TOTAL TRIPS	34,781	34,583	33,272

Vehicle Data	2023	2024	2025
Vehicle Miles	296,118	267,285	251,549
Roadcalls	13	9	13
Accidents	0	1	2
Vehicles	44	46	43
Drivers	30	33	32

Financial and General Data	2023	2024	2025
Expenses	\$ 2,156,300	\$ 2,422,743	\$ 2,716,717
Revenues	\$ 1,994,182	\$ 2,199,927	\$ 2,327,638
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	71	91	243
Unmet Trip Requests	217	131	921

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.00	0.37	0.80
Miles between Roadcalls	22,778	29,698	19,350
Avg. Trips per Passenger	46.44	35.51	44.54
Cost per Trip	\$62.00	\$70.06	\$81.65
Cost per Paratransit Trip	\$61.99	\$70.06	\$81.65
Cost per Total Mile	\$7.28	\$9.06	\$10.80
Cost per Paratransit Mile	\$7.28	\$9.06	\$10.80

County: Nassau
 CTC: Jacksonville Transportation Authority
 Contact: Angela A. Brown
 100 Myrtle Ave N
 Jacksonville, FL 32204
 904-633-5805
 Email: abrown@jtafla.com

Demographics	Number
Total County Population	91,538
Unduplicated Head Count	271



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	5,766	5,943	0
Complementary ADA	0	0	0
Paratransit	54,877	38,679	34,981
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	60,643	44,622	34,981

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	29,654	21,606	8,792
Employment	3,916	2,755	1,605
Ed/Train/DayCare	6,526	4,940	4,692
Nutritional	11,130	8,080	12,474
Life-Sustaining/Other	9,417	7,241	7,418
TOTAL TRIPS	60,643	44,622	34,981

Passenger Trips By Revenue Source	2023	2024	2025
CTD	54,588	38,351	34,637
AHCA	0	0	0
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	6,055	6,271	344
TOTAL TRIPS	60,643	44,622	34,981

Trips by Provider Type	2023	2024	2025
CTC	59,130	43,313	9,218
Transportation Operator	1,513	1,309	25,763
Coordination Contractor	0	0	0
TOTAL TRIPS	60,643	44,622	34,981

Vehicle Data	2023	2024	2025
Vehicle Miles	449,248	384,820	223,322
Roadcalls	17	12	0
Accidents	0	0	3
Vehicles	23	23	13
Drivers	20	20	8

Financial and General Data	2023	2024	2025
Expenses	\$ 1,772,110	\$ 1,769,224	\$ 1,314,474
Revenues	\$ 1,722,110	\$ 1,458,414	\$ 1,314,474
Commendations	0	0	0
Complaints	0	0	1
Passenger No-Shows	922	585	244
Unmet Trip Requests	277	258	0

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.00	0.00	1.34
Miles between Roadcalls	26,426	32,068	0
Avg. Trips per Passenger	54.24	47.88	129.08
Cost per Trip	\$29.22	\$39.65	\$37.58
Cost per Paratransit Trip	\$29.22	\$39.65	\$37.58
Cost per Total Mile	\$3.94	\$4.60	\$5.89
Cost per Paratransit Mile	\$3.94	\$4.60	\$5.89

County: Okaloosa
 CTC: Okaloosa County BOCC
 Contact: Booker Tyrone Parker
 600 Transit Way
 Fort Walton Beach, FL 32547
 850-609-7003
 Email: Tparker@myokaloosa.com

Demographics	Number
Total County Population	212,021
Unduplicated Head Count	685



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	2,629	2,961	2,800
Complementary ADA	0	0	0
Paratransit	47,119	53,844	58,106
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	49,748	56,805	60,906

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	21,945	25,285	27,670
Employment	20,463	23,475	25,826
Ed/Train/DayCare	872	989	483
Nutritional	2,633	3,029	2,576
Life-Sustaining/Other	3,835	4,027	4,351
TOTAL TRIPS	49,748	56,805	60,906

Passenger Trips By Revenue Source	2023	2024	2025
CTD	24,391	26,698	35,608
AHCA	7,875	9,612	805
APD	0	0	0
DOEA	2,405	2,803	0
DOE	16	17	0
Other	15,061	17,675	24,493
TOTAL TRIPS	49,748	56,805	60,906

Trips by Provider Type	2023	2024	2025
CTC	0	0	0
Transportation Operator	49,748	56,805	60,906
Coordination Contractor	0	0	0
TOTAL TRIPS	49,748	56,805	60,906

Vehicle Data	2023	2024	2025
Vehicle Miles	504,587	597,358	623,403
Roadcalls	20	14	15
Accidents	8	15	11
Vehicles	32	32	32
Drivers	50	50	50

Financial and General Data	2023	2024	2025
Expenses	\$ 2,974,337	\$ 2,811,391	\$ 4,718,987
Revenues	\$ 3,128,344	\$ 3,563,081	\$ 3,720,879
Commendations	22	21	9
Complaints	18	21	15
Passenger No-Shows	4,187	7,066	6,226
Unmet Trip Requests	1,403	4,789	4,312

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	1.59	2.51	1.76
Miles between Roadcalls	25,229	42,668	41,560
Avg. Trips per Passenger	90.29	84.28	88.91
Cost per Trip	\$59.79	\$49.49	\$77.48
Cost per Paratransit Trip	\$59.79	\$49.49	\$77.48
Cost per Total Mile	\$5.89	\$4.71	\$7.57
Cost per Paratransit Mile	\$5.89	\$4.71	\$7.57

County: Okeechobee
 CTC: MTM Transit, LLC
 Contact: Felix Collazo
 4650 US 27 South
 Sebring, FL 33870
 863-381-3437
 Email: fcollazo@mtm-inc.net

Demographics	Number
Total County Population	39,870
Unduplicated Head Count	57



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	8,641	7,397	5,434
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	8,641	7,397	5,434

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	5,772	4,550	2,682
Employment	87	347	388
Ed/Train/DayCare	107	591	159
Nutritional	2,500	1,330	696
Life-Sustaining/Other	175	579	1,509
TOTAL TRIPS	8,641	7,397	5,434

Passenger Trips By Revenue Source	2023	2024	2025
CTD	2,290	863	843
AHCA	0	0	0
APD	0	0	0
DOEA	1,121	1,279	1,258
DOE	0	0	0
Other	5,230	5,255	3,333
TOTAL TRIPS	8,641	7,397	5,434

Trips by Provider Type	2023	2024	2025
CTC	0	0	2,824
Transportation Operator	8,641	7,397	2,610
Coordination Contractor	0	0	0
TOTAL TRIPS	8,641	7,397	5,434

Vehicle Data	2023	2024	2025
Vehicle Miles	137,924	58,020	49,846
Roadcalls	0	0	0
Accidents	0	0	0
Vehicles	3	3	2
Drivers	3	3	3

Financial and General Data	2023	2024	2025
Expenses	\$ 393,509	\$ 376,480	\$ 254,877
Revenues	\$ 399,055	\$ 387,312	\$ 269,069
Commendations	5	13	11
Complaints	6	5	4
Passenger No-Shows	285	115	124
Unmet Trip Requests	52	96	35

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	0	0	0
Avg. Trips per Passenger	75.14	94.83	95.33
Cost per Trip	\$45.54	\$50.90	\$46.90
Cost per Paratransit Trip	\$45.54	\$50.90	\$46.90
Cost per Total Mile	\$2.85	\$6.49	\$5.11
Cost per Paratransit Mile	\$2.85	\$6.49	\$5.11

County: Orange
 CTC: Central Florida Regional Transportation Authority
 Contact: Selita Stubbs
 455 N Garland Avenue
 Orlando, FL 32801
 407-254-6039
 Email: SStubbs@golynx.com

Demographics	Number
Total County Population	1,427,403
Unduplicated Head Count	25,635



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	246,398	298,299	333,135
Deviated FR	43,958	31,923	62,599
Complementary ADA	262,466	333,404	188,756
Paratransit	246,203	221,669	351,539
TNC	32,354	43,296	81,632
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	831,379	928,591	1,017,661

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	159,916	176,432	187,627
Employment	107,885	117,797	124,567
Ed/Train/DayCare	153,216	166,331	166,553
Nutritional	33,002	35,400	34,271
Life-Sustaining/Other	377,360	432,631	504,643
TOTAL TRIPS	831,379	928,591	1,017,661

Passenger Trips By Revenue Source	2023	2024	2025
CTD	105,713	116,631	130,040
AHCA	2,973	278	6,164
APD	92,365	100,354	95,210
DOEA	15,983	15,735	12,192
DOE	0	0	0
Other	614,345	695,593	774,055
TOTAL TRIPS	831,379	928,591	1,017,661

Trips by Provider Type	2023	2024	2025
CTC	249,326	330,222	395,734
Transportation Operator	412,610	417,077	438,433
Coordination Contractor	169,443	181,292	183,494
TOTAL TRIPS	831,379	928,591	1,017,661

Vehicle Data	2023	2024	2025
Vehicle Miles	4,585,058	5,098,939	5,326,973
Roadcalls	275	184	192
Accidents	15	25	20
Vehicles	220	215	209
Drivers	526	527	492

Financial and General Data	2023	2024	2025
Expenses	\$ 27,802,822	\$ 31,166,096	\$ 38,128,345
Revenues	\$ 27,704,154	\$ 27,969,709	\$ 31,326,887
Commendations	42	55	55
Complaints	752	939	824
Passenger No-Shows	26,510	29,827	29,200
Unmet Trip Requests	0	0	0

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.33	0.49	0.38
Miles between Roadcalls	16,673	27,712	27,745
Avg. Trips per Passenger	36.03	41.72	39.70
Cost per Trip	\$33.44	\$33.56	\$37.47
Cost per Paratransit Trip	\$48.26	\$49.60	\$54.90
Cost per Total Mile	\$6.06	\$6.11	\$7.16
Cost per Paratransit Mile	\$6.27	\$6.22	\$7.41

County: Osceola
 CTC: Central Florida Regional Transportation Authority
 Contact: Selita Stubbs
 455 N Garland Avenue
 Orlando, FL 32801
 407-254-6039
 Email: SStubbs@golynx.com

Demographics	Number
Total County Population	393,745
Unduplicated Head Count	7,780



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	71,535	86,603	103,763
Deviated FR	23,056	20,057	27,349
Complementary ADA	64,553	85,415	47,565
Paratransit	60,335	51,711	88,054
TNC	3,465	5,290	17,778
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	222,944	249,076	284,509

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	33,059	35,862	38,950
Employment	28,608	32,908	36,486
Ed/Train/DayCare	37,694	40,046	38,588
Nutritional	12,272	13,401	14,671
Life-Sustaining/Other	111,311	126,859	155,814
TOTAL TRIPS	222,944	249,076	284,509

Passenger Trips By Revenue Source	2023	2024	2025
CTD	25,153	27,524	30,634
AHCA	0	0	0
APD	26,711	26,063	23,233
DOEA	7,546	7,588	9,487
DOE	0	0	0
Other	163,534	187,901	221,155
TOTAL TRIPS	222,944	249,076	284,509

Trips by Provider Type	2023	2024	2025
CTC	73,399	106,660	131,112
Transportation Operator	107,165	99,706	111,500
Coordination Contractor	42,380	42,710	41,897
TOTAL TRIPS	222,944	249,076	284,509

Vehicle Data	2023	2024	2025
Vehicle Miles	1,158,982	1,358,053	1,471,498
Roadcalls	67	106	114
Accidents	3	4	9
Vehicles	53	59	62
Drivers	86	84	93

Financial and General Data	2023	2024	2025
Expenses	\$ 7,148,310	\$ 7,890,930	\$ 9,452,876
Revenues	\$ 7,093,492	\$ 6,816,644	\$ 8,007,043
Commendations	31	13	22
Complaints	300	361	235
Passenger No-Shows	5,709	6,625	6,627
Unmet Trip Requests	0	0	0

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.26	0.29	0.61
Miles between Roadcalls	17,298	12,812	12,908
Avg. Trips per Passenger	40.39	36.22	36.57
Cost per Trip	\$32.06	\$31.68	\$33.23
Cost per Paratransit Trip	\$47.43	\$48.55	\$51.22
Cost per Total Mile	\$6.17	\$5.81	\$6.42
Cost per Paratransit Mile	\$6.29	\$5.90	\$6.65

County: Palm Beach
 CTC: Palm Beach County Board of Commissioners
 Contact: Ron Jones
 50 South Military Train
 West Palm Beach, FL 33415
 561-812-5360
 Email: rxjones@pbc.gov

Demographics	Number
Total County Population	1,494,805
Unduplicated Head Count	10,289



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	54,372	0
Deviated FR	0	0	0
Complementary ADA	613,316	618,638	584,304
Paratransit	131,148	143,627	140,614
TNC	0	0	228,815
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	744,464	816,637	953,733

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	102,371	117,133	134,855
Employment	185,479	172,267	208,125
Ed/Train/DayCare	254,133	292,146	331,129
Nutritional	62,371	77,591	69,483
Life-Sustaining/Other	140,110	157,500	210,141
TOTAL TRIPS	744,464	816,637	953,733

Passenger Trips By Revenue Source	2023	2024	2025
CTD	91,398	156,682	116,005
AHCA	0	0	0
APD	0	0	0
DOEA	33,267	42,924	50,576
DOE	0	0	0
Other	619,799	617,031	787,152
TOTAL TRIPS	744,464	816,637	953,733

Trips by Provider Type	2023	2024	2025
CTC	0	54,372	0
Transportation Operator	744,464	762,265	953,733
Coordination Contractor	0	0	0
TOTAL TRIPS	744,464	816,637	953,733

Vehicle Data	2023	2024	2025
Vehicle Miles	10,871,016	11,211,707	13,100,125
Roadcalls	848	1,230	793
Accidents	126	95	82
Vehicles	294	315	348
Drivers	448	439	488

Financial and General Data	2023	2024	2025
Expenses	\$ 47,180,752	\$ 61,710,541	\$ 80,185,969
Revenues	\$ 47,180,752	\$ 61,710,541	\$ 80,185,969
Commendations	1,779	1,871	1,585
Complaints	1,679	1,184	1,091
Passenger No-Shows	25,731	24,029	24,387
Unmet Trip Requests	0	0	0

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	1.16	0.85	0.63
Miles between Roadcalls	12,820	9,115	16,520
Avg. Trips per Passenger	91.44	89.82	92.69
Cost per Trip	\$63.38	\$75.57	\$84.08
Cost per Paratransit Trip	\$63.38	\$80.96	\$98.42
Cost per Total Mile	\$4.34	\$5.50	\$6.12
Cost per Paratransit Mile	\$4.34	\$5.50	\$6.62

County: Pasco
 CTC: Pasco County Public Transportation
 Contact: Jannina Elkin
 8620 Galen Wilson Blvd
 Port Richey, FL 34668
 727-834-3200
 Email: jelkin@gopasco.com

Demographics	Number
Total County Population	569,211
Unduplicated Head Count	1,162



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	30,405	33,830	24,600
Deviated FR	0	0	0
Complementary ADA	3,608	2,517	2,622
Paratransit	113,355	87,153	79,993
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	147,368	123,500	107,215

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	27,133	19,114	18,420
Employment	21,208	13,044	12,414
Ed/Train/DayCare	56,351	58,318	48,461
Nutritional	8,322	6,346	3,897
Life-Sustaining/Other	34,354	26,678	24,023
TOTAL TRIPS	147,368	123,500	107,215

Passenger Trips By Revenue Source	2023	2024	2025
CTD	55,621	53,339	42,312
AHCA	11,629	0	0
APD	23,935	29,823	29,196
DOEA	10,482	13,426	8,915
DOE	0	0	0
Other	45,701	26,912	26,792
TOTAL TRIPS	147,368	123,500	107,215

Trips by Provider Type	2023	2024	2025
CTC	72,740	72,019	56,048
Transportation Operator	0	0	0
Coordination Contractor	74,628	51,481	51,167
TOTAL TRIPS	147,368	123,500	107,215

Vehicle Data	2023	2024	2025
Vehicle Miles	692,444	738,420	621,460
Roadcalls	4	21	22
Accidents	1	6	2
Vehicles	70	62	62
Drivers	103	79	65

Financial and General Data	2023	2024	2025
Expenses	\$ 3,727,521	\$ 3,713,635	\$ 3,274,000
Revenues	\$ 3,727,521	\$ 3,587,778	\$ 3,274,002
Commendations	77	28	20
Complaints	15	8	23
Passenger No-Shows	724	670	491
Unmet Trip Requests	0	0	0

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.14	0.81	0.32
Miles between Roadcalls	173,111	35,163	28,248
Avg. Trips per Passenger	110.89	115.53	92.27
Cost per Trip	\$25.29	\$30.07	\$30.54
Cost per Paratransit Trip	\$31.68	\$41.00	\$39.44
Cost per Total Mile	\$5.38	\$5.03	\$5.27
Cost per Paratransit Mile	\$5.35	\$4.98	\$5.24

County: Pinellas
 CTC: Pinellas Suncoast Transit Authority
 Contact: Ross Silvers
 3201 Scherer Dr.
 Saint Petersburg, FL 33716
 727-540-1844
 Email: rsilvers@psta.net

Demographics	Number
Total County Population	959,918
Unduplicated Head Count	17,061



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	1,089,490	1,707,628	1,687,274
Deviated FR	0	0	0
Complementary ADA	155,469	186,670	191,695
Paratransit	246,545	272,941	435,392
TNC	11,479	28,569	39,355
Taxi	6,499	5,286	9,191
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	1,509,482	2,201,094	2,362,907

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	611,878	895,823	1,038,284
Employment	426,787	889,757	833,560
Ed/Train/DayCare	214,216	205,744	242,623
Nutritional	85,193	57,089	74,824
Life-Sustaining/Other	171,408	152,681	173,616
TOTAL TRIPS	1,509,482	2,201,094	2,362,907

Passenger Trips By Revenue Source	2023	2024	2025
CTD	1,110,675	1,707,628	1,575,485
AHCA	1,059	487	1,452
APD	79,581	81,600	91,611
DOEA	62,446	62,286	76,437
DOE	0	0	0
Other	255,721	349,093	617,922
TOTAL TRIPS	1,509,482	2,201,094	2,362,907

Trips by Provider Type	2023	2024	2025
CTC	1,107,947	1,707,628	1,927,515
Transportation Operator	364,581	453,401	375,001
Coordination Contractor	36,954	40,065	60,391
TOTAL TRIPS	1,509,482	2,201,094	2,362,907

Vehicle Data	2023	2024	2025
Vehicle Miles	2,998,476	3,388,269	4,426,562
Roadcalls	39	40	58
Accidents	13	12	27
Vehicles	303	339	250
Drivers	558	579	628

Financial and General Data	2023	2024	2025
Expenses	\$ 15,925,833	\$ 16,140,953	\$ 18,120,549
Revenues	\$ 17,141,958	\$ 17,162,183	\$ 21,560,633
Commendations	0	53	47
Complaints	0	344	195
Passenger No-Shows	0	0	0
Unmet Trip Requests	0	0	0

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.43	0.35	0.61
Miles between Roadcalls	76,884	84,707	76,320
Avg. Trips per Passenger	86.95	136.73	138.50
Cost per Trip	\$10.55	\$7.33	\$7.67
Cost per Paratransit Trip	\$33.26	\$29.81	\$24.51
Cost per Total Mile	\$5.31	\$4.76	\$4.09
Cost per Paratransit Mile	\$4.75	\$4.39	\$3.67

County: Polk
 CTC: Lakeland Area Mass Transit District
 Contact: Marcia Roberson
 1212 George Jenkins Blvd.
 Lakeland, FL 33815
 863-797-9541
 Email: mroberson@ridecitrus.com

Demographics	Number
Total County Population	736,229
Unduplicated Head Count	2,849



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	202,727	248,986	180,354
Deviated FR	7,708	7,582	7,550
Complementary ADA	49,288	54,122	54,291
Paratransit	71,698	68,642	90,366
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	331,421	379,332	332,561

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	66,229	77,838	112,091
Employment	7,773	10,584	26,833
Ed/Train/DayCare	81,148	79,432	90,367
Nutritional	6,795	9,215	30,227
Life-Sustaining/Other	169,476	202,263	73,043
TOTAL TRIPS	331,421	379,332	332,561

Passenger Trips By Revenue Source	2023	2024	2025
CTD	107,338	137,641	94,398
AHCA	7,703	10,625	11,316
APD	26,450	19,354	19,338
DOEA	2,666	0	0
DOE	29,554	43,603	34,774
Other	157,710	168,109	172,735
TOTAL TRIPS	331,421	379,332	332,561

Trips by Provider Type	2023	2024	2025
CTC	280,426	334,086	261,515
Transportation Operator	0	0	0
Coordination Contractor	50,995	45,246	71,046
TOTAL TRIPS	331,421	379,332	332,561

Vehicle Data	2023	2024	2025
Vehicle Miles	778,063	883,024	1,102,732
Roadcalls	68	85	74
Accidents	2	5	3
Vehicles	129	117	130
Drivers	243	225	237

Financial and General Data	2023	2024	2025
Expenses	\$ 5,508,624	\$ 6,165,371	\$ 5,960,274
Revenues	\$ 5,462,571	\$ 6,231,324	\$ 5,873,725
Commendations	31	2	12
Complaints	169	46	125
Passenger No-Shows	501	397	466
Unmet Trip Requests	21	10	1

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.26	0.57	0.27
Miles between Roadcalls	11,442	10,389	14,902
Avg. Trips per Passenger	91.28	124.45	116.73
Cost per Trip	\$16.62	\$16.25	\$17.92
Cost per Paratransit Trip	\$41.28	\$45.63	\$38.02
Cost per Total Mile	\$7.08	\$6.98	\$5.41
Cost per Paratransit Mile	\$6.83	\$6.74	\$5.25

County: Putnam
 CTC: Ride Solution, Inc.
 Contact: Boyd Thompson
 220 N 11 St.
 Palatka, FL 32177
 386-325-9999
 Email: boyd@theridesolution.org

Demographics	Number
Total County Population	73,604
Unduplicated Head Count	1,638



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	2,484	0	0
Deviated FR	47,251	29,260	18,051
Complementary ADA	0	0	0
Paratransit	15,733	20,188	16,683
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	2,446	1,009	1,106
TOTAL TRIPS	67,914	50,457	35,840

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	15,672	16,495	12,843
Employment	9,559	8,296	7,112
Ed/Train/DayCare	10,057	8,952	5,321
Nutritional	6,257	4,693	2,202
Life-Sustaining/Other	26,369	12,021	8,362
TOTAL TRIPS	67,914	50,457	35,840

Passenger Trips By Revenue Source	2023	2024	2025
CTD	28,511	18,814	15,536
AHCA	528	759	1,366
APD	13,232	9,960	5,536
DOEA	0	0	0
DOE	0	0	0
Other	25,643	20,924	13,402
TOTAL TRIPS	67,914	50,457	35,840

Trips by Provider Type	2023	2024	2025
CTC	67,914	50,457	35,840
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	67,914	50,457	35,840

Vehicle Data	2023	2024	2025
Vehicle Miles	612,603	507,969	428,362
Roadcalls	5	4	7
Accidents	0	2	0
Vehicles	26	19	17
Drivers	24	18	16

Financial and General Data	2023	2024	2025
Expenses	\$ 2,576,352	\$ 2,559,594	\$ 2,282,365
Revenues	\$ 2,567,042	\$ 2,270,913	\$ 2,273,364
Commendations	3	0	1
Complaints	0	0	1
Passenger No-Shows	0	0	0
Unmet Trip Requests	0	0	0

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.00	0.40	0.00
Miles between Roadcalls	122,521	126,992	61,195
Avg. Trips per Passenger	33.26	23.51	21.88
Cost per Trip	\$37.94	\$50.73	\$63.68
Cost per Paratransit Trip	\$39.38	\$50.73	\$63.68
Cost per Total Mile	\$4.21	\$5.04	\$5.33
Cost per Paratransit Mile	\$4.21	\$5.04	\$5.33

County: Saint Johns
 CTC: St. Johns County Council on Aging, Inc.
 Contact: Matt McCord
 180 Marine St.
 Saint Augustine, FL 32084
 904-209-3718
 Email: mmccord@stjohnscoa.com

Demographics	Number
Total County Population	278,722
Unduplicated Head Count	3,589



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	108,553	97,260	90,436
Complementary ADA	0	0	0
Paratransit	41,733	42,758	45,258
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	150,286	140,018	135,694

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	21,349	19,671	18,917
Employment	2,518	1,970	1,752
Ed/Train/DayCare	2,189	1,757	2,372
Nutritional	11,657	17,717	19,731
Life-Sustaining/Other	112,573	98,903	92,922
TOTAL TRIPS	150,286	140,018	135,694

Passenger Trips By Revenue Source	2023	2024	2025
CTD	27,359	27,139	26,275
AHCA	0	0	0
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	122,927	112,879	109,419
TOTAL TRIPS	150,286	140,018	135,694

Trips by Provider Type	2023	2024	2025
CTC	150,286	140,018	135,694
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	150,286	140,018	135,694

Vehicle Data	2023	2024	2025
Vehicle Miles	1,109,573	1,115,462	1,156,562
Roadcalls	7	9	3
Accidents	4	3	2
Vehicles	47	49	39
Drivers	57	61	59

Financial and General Data	2023	2024	2025
Expenses	\$ 3,710,334	\$ 3,873,555	\$ 3,639,407
Revenues	\$ 3,561,016	\$ 3,952,804	\$ 3,334,824
Commendations	10	11	11
Complaints	8	7	6
Passenger No-Shows	503	88	189
Unmet Trip Requests	0	0	0

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.36	0.27	0.17
Miles between Roadcalls	158,510	123,940	385,521
Avg. Trips per Passenger	36.29	35.77	37.81
Cost per Trip	\$24.69	\$27.66	\$26.82
Cost per Paratransit Trip	\$24.69	\$27.66	\$26.82
Cost per Total Mile	\$3.34	\$3.47	\$3.15
Cost per Paratransit Mile	\$3.34	\$3.47	\$3.15

County: Saint Lucie
 CTC: St. Lucie County Board of County Commissioners
 Contact: Adolfo Covelli
 2300 Virginia Avenue
 Fort Pierce, FL 34982
 772-462-1798
 Email: covellia@stlucieco.org

Demographics	Number
Total County Population	334,682
Unduplicated Head Count	6,304



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	54,521	66,632
Paratransit	119,940	290,631	153,100
TNC	33,521	13,010	9,195
Taxi	23,604	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	177,065	358,162	228,927

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	74,268	234,008	127,749
Employment	18,182	13,920	15,650
Ed/Train/DayCare	39,898	49,085	27,491
Nutritional	6,521	7,558	31,624
Life-Sustaining/Other	38,196	53,591	26,413
TOTAL TRIPS	177,065	358,162	228,927

Passenger Trips By Revenue Source	2023	2024	2025
CTD	27,808	97,749	26,777
AHCA	612	183,582	0
APD	361	0	0
DOEA	15,622	16,311	19,678
DOE	0	0	0
Other	132,662	60,520	182,472
TOTAL TRIPS	177,065	358,162	228,927

Trips by Provider Type	2023	2024	2025
CTC	0	0	0
Transportation Operator	144,913	152,270	200,429
Coordination Contractor	32,152	205,892	28,498
TOTAL TRIPS	177,065	358,162	228,927

Vehicle Data	2023	2024	2025
Vehicle Miles	1,739,136	2,719,410	1,708,809
Roadcalls	58	84	96
Accidents	14	17	7
Vehicles	115	118	79
Drivers	111	115	89

Financial and General Data	2023	2024	2025
Expenses	\$ 4,740,308	\$ 9,985,536	\$ 8,643,056
Revenues	\$ 4,689,897	\$ 11,459,310	\$ 8,643,056
Commendations	92	31	29
Complaints	19	29	15
Passenger No-Shows	10,498	7,788	8,052
Unmet Trip Requests	2,529	0	0

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.80	0.63	0.41
Miles between Roadcalls	29,985	32,374	17,800
Avg. Trips per Passenger	22.23	46.38	36.31
Cost per Trip	\$26.77	\$27.88	\$37.75
Cost per Paratransit Trip	\$28.09	\$28.56	\$38.19
Cost per Total Mile	\$2.73	\$3.67	\$5.06
Cost per Paratransit Mile	\$2.80	\$3.67	\$5.17

County: Santa Rosa
 CTC: Tri-County Community Council Inc
 Contact: Joel Paul, Jr.
 302 North Oklahoma
 Bonifay, FL 32425
 850-547-3689

Email: joel@tricountycommunitycouncil.com

Demographics	Number
Total County Population	188,994
Unduplicated Head Count	271



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	18,068	17,811	18,762
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	18,068	17,811	18,762

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	7,656	7,007	6,783
Employment	8,297	7,642	7,852
Ed/Train/DayCare	345	40	743
Nutritional	8	5	131
Life-Sustaining/Other	1,762	3,117	3,253
TOTAL TRIPS	18,068	17,811	18,762

Passenger Trips By Revenue Source	2023	2024	2025
CTD	10,818	15,336	16,305
AHCA	0	6	6
APD	2,424	2,421	2,451
DOEA	0	32	0
DOE	0	0	0
Other	4,826	16	0
TOTAL TRIPS	18,068	17,811	18,762

Trips by Provider Type	2023	2024	2025
CTC	18,068	17,811	18,762
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	18,068	17,811	18,762

Vehicle Data	2023	2024	2025
Vehicle Miles	203,534	210,020	232,887
Roadcalls	3	0	0
Accidents	1	0	1
Vehicles	10	10	8
Drivers	16	9	10

Financial and General Data	2023	2024	2025
Expenses	\$ 726,370	\$ 754,358	\$ 752,219
Revenues	\$ 725,402	\$ 661,102	\$ 605,382
Commendations	0	0	0
Complaints	2	0	0
Passenger No-Shows	4	4	19
Unmet Trip Requests	6	8	17

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.49	0.00	0.43
Miles between Roadcalls	67,845	0	0
Avg. Trips per Passenger	81.39	70.96	69.23
Cost per Trip	\$40.20	\$42.35	\$40.09
Cost per Paratransit Trip	\$40.20	\$42.35	\$40.09
Cost per Total Mile	\$3.57	\$3.59	\$3.23
Cost per Paratransit Mile	\$3.57	\$3.59	\$3.23

County: Sarasota
 CTC: Sarasota County Board of County Commissioners
 Contact: Seth Kling
 5303 Pinkney Ave.
 Sarasota, FL 34233
 941-861-1021
 Email: skling@scgov.net

Demographics	Number
Total County Population	439,392
Unduplicated Head Count	2,381



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	82,767	92,623	81,640
Paratransit	90,304	93,242	62,721
TNC	6,073	5,671	12,915
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	179,144	191,536	157,276

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	41,759	40,685	37,650
Employment	25,509	27,267	25,590
Ed/Train/DayCare	77,143	80,362	47,342
Nutritional	957	575	221
Life-Sustaining/Other	33,776	42,647	46,473
TOTAL TRIPS	179,144	191,536	157,276

Passenger Trips By Revenue Source	2023	2024	2025
CTD	52,387	38,881	35,486
AHCA	2,376	1,637	0
APD	0	0	1,805
DOEA	0	0	0
DOE	0	0	0
Other	124,381	151,018	119,985
TOTAL TRIPS	179,144	191,536	157,276

Trips by Provider Type	2023	2024	2025
CTC	0	0	0
Transportation Operator	153,001	162,501	153,954
Coordination Contractor	26,143	29,035	3,322
TOTAL TRIPS	179,144	191,536	157,276

Vehicle Data	2023	2024	2025
Vehicle Miles	1,423,044	1,744,765	1,485,784
Roadcalls	14	12	15
Accidents	0	0	0
Vehicles	120	121	93
Drivers	181	177	153

Financial and General Data	2023	2024	2025
Expenses	\$ 8,718,481	\$ 8,942,448	\$ 10,149,329
Revenues	\$ 8,614,682	\$ 8,352,323	\$ 10,274,030
Commendations	12	35,879	56,430
Complaints	50	2,319	3,720
Passenger No-Shows	2,875	5,696	5,400
Unmet Trip Requests	0	0	0

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	101,646	145,397	99,052
Avg. Trips per Passenger	60.95	58.11	66.05
Cost per Trip	\$48.67	\$46.69	\$64.53
Cost per Paratransit Trip	\$49.94	\$48.11	\$60.75
Cost per Total Mile	\$6.13	\$5.13	\$6.83
Cost per Paratransit Mile	\$6.15	\$5.22	\$6.04

County: Seminole
 CTC: Central Florida Regional Transportation Authority
 Contact: Selita Stubbs
 455 N Garland Avenue
 Orlando, FL 32801
 407-254-6039
 Email: SStubbs@golynx.com

Demographics	Number
Total County Population	471,321
Unduplicated Head Count	8,437



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	79,484	96,226	109,225
Deviated FR	16,201	14,208	26,274
Complementary ADA	80,750	93,775	63,580
Paratransit	46,356	30,348	55,855
TNC	4,848	7,602	17,948
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	227,639	242,159	272,882

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	46,722	41,405	41,383
Employment	31,511	30,334	33,660
Ed/Train/DayCare	20,109	22,849	24,972
Nutritional	6,710	5,692	3,512
Life-Sustaining/Other	122,587	141,879	169,355
TOTAL TRIPS	227,639	242,159	272,882

Passenger Trips By Revenue Source	2023	2024	2025
CTD	23,412	24,980	30,481
AHCA	0	0	0
APD	5,626	6,300	6,496
DOEA	12,504	10,877	3,814
DOE	0	0	0
Other	186,097	200,002	232,091
TOTAL TRIPS	227,639	242,159	272,882

Trips by Provider Type	2023	2024	2025
CTC	80,983	110,434	135,499
Transportation Operator	119,941	110,374	122,438
Coordination Contractor	26,715	21,351	14,945
TOTAL TRIPS	227,639	242,159	272,882

Vehicle Data	2023	2024	2025
Vehicle Miles	1,178,172	1,149,778	1,180,537
Roadcalls	85	70	81
Accidents	1	2	6
Vehicles	57	48	44
Drivers	89	90	83

Financial and General Data	2023	2024	2025
Expenses	\$ 7,880,314	\$ 8,749,066	\$ 9,902,872
Revenues	\$ 7,633,164	\$ 7,383,471	\$ 7,990,477
Commendations	16	8	15
Complaints	272	305	197
Passenger No-Shows	6,330	7,006	6,786
Unmet Trip Requests	0	0	0

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.08	0.17	0.51
Miles between Roadcalls	13,861	16,425	14,575
Avg. Trips per Passenger	32.89	31.80	32.34
Cost per Trip	\$34.62	\$36.13	\$36.29
Cost per Paratransit Trip	\$53.74	\$60.59	\$60.29
Cost per Total Mile	\$6.69	\$7.61	\$8.39
Cost per Paratransit Mile	\$6.88	\$7.82	\$8.73

County: Sumter
 CTC: Sumter County Board of County Commissioners, Sumter County Transit
 Contact: Deborah Snyder
 7375 Powell Road
 Wildwood, FL 34785
 352-689-4400
 Email: Deborah.Snyder@sumtercountyfl.gov

Demographics	Number
Total County Population	131,832
Unduplicated Head Count	410



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	3,375	5,176	3,638
Complementary ADA	0	0	0
Paratransit	41,300	38,836	39,640
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	44,675	44,012	43,278

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	8,314	6,316	8,487
Employment	10,050	10,746	11,179
Ed/Train/DayCare	13,074	11,796	8,633
Nutritional	3,409	4,199	4,511
Life-Sustaining/Other	9,828	10,955	10,468
TOTAL TRIPS	44,675	44,012	43,278

Passenger Trips By Revenue Source	2023	2024	2025
CTD	25,335	24,588	27,426
AHCA	0	0	0
APD	12,163	11,255	7,895
DOEA	2,237	1,739	2,521
DOE	0	0	0
Other	4,940	6,430	5,436
TOTAL TRIPS	44,675	44,012	43,278

Trips by Provider Type	2023	2024	2025
CTC	0	0	0
Transportation Operator	44,675	44,012	43,278
Coordination Contractor	0	0	0
TOTAL TRIPS	44,675	44,012	43,278

Vehicle Data	2023	2024	2025
Vehicle Miles	375,166	358,945	379,760
Roadcalls	5	3	3
Accidents	5	4	7
Vehicles	18	20	20
Drivers	24	25	21

Financial and General Data	2023	2024	2025
Expenses	\$ 1,377,281	\$ 1,534,409	\$ 1,589,927
Revenues	\$ 1,368,749	\$ 1,534,409	\$ 1,573,803
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	680	670	623
Unmet Trip Requests	0	0	0

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	1.33	1.11	1.84
Miles between Roadcalls	75,033	119,648	126,587
Avg. Trips per Passenger	121.73	124.33	105.56
Cost per Trip	\$30.83	\$34.86	\$36.74
Cost per Paratransit Trip	\$30.83	\$34.86	\$36.74
Cost per Total Mile	\$3.67	\$4.27	\$4.19
Cost per Paratransit Mile	\$3.67	\$4.27	\$4.19

County: Suwannee
 CTC: Suwannee Valley Transit Authority
 Contact: Candice Kennon
 1907 Voyles St SW
 Live Oak, FL 32064
 386-208-6321
 Email: candice.kennon@ridesvta.com

Demographics	Number
Total County Population	43,881
Unduplicated Head Count	189



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	17,255	24,081	26,671
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	17,255	24,081	26,671

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	3,964	3,618	4,157
Employment	984	858	1,078
Ed/Train/DayCare	9,492	13,605	19,390
Nutritional	7	4	93
Life-Sustaining/Other	2,808	5,996	1,953
TOTAL TRIPS	17,255	24,081	26,671

Passenger Trips By Revenue Source	2023	2024	2025
CTD	4,237	4,838	6,209
AHCA	0	0	0
APD	9,123	13,335	18,943
DOEA	0	0	0
DOE	0	0	0
Other	3,895	5,908	1,519
TOTAL TRIPS	17,255	24,081	26,671

Trips by Provider Type	2023	2024	2025
CTC	9,160	11,671	8,599
Transportation Operator	0	0	0
Coordination Contractor	8,095	12,410	18,072
TOTAL TRIPS	17,255	24,081	26,671

Vehicle Data	2023	2024	2025
Vehicle Miles	291,822	235,694	255,115
Roadcalls	5	3	3
Accidents	1	3	0
Vehicles	15	15	18
Drivers	29	38	40

Financial and General Data	2023	2024	2025
Expenses	\$ 443,172	\$ 656,892	\$ 668,846
Revenues	\$ 647,876	\$ 667,156	\$ 658,017
Commendations	0	0	0
Complaints	0	0	1
Passenger No-Shows	120	91	315
Unmet Trip Requests	0	0	0

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.34	1.27	0.00
Miles between Roadcalls	58,364	78,565	85,038
Avg. Trips per Passenger	103.32	134.53	141.12
Cost per Trip	\$25.68	\$27.28	\$25.08
Cost per Paratransit Trip	\$25.68	\$27.28	\$25.08
Cost per Total Mile	\$1.52	\$2.79	\$2.62
Cost per Paratransit Mile	\$1.52	\$2.79	\$2.62

County: Taylor
 CTC: Big Bend Transit, Inc.
 Contact: Shawn Mitchell
 Post Office Box 1721
 Tallahassee, FL 32302
 850-574-6266

Email: smitchell@bigbendtransit.org

Demographics	Number
Total County Population	21,421
Unduplicated Head Count	122



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	2,724	3,249	2,930
Complementary ADA	0	0	0
Paratransit	8,918	7,513	5,387
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	11,642	10,762	8,317

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	4,080	3,638	1,716
Employment	1,609	152	93
Ed/Train/DayCare	1,806	0	0
Nutritional	1,329	0	440
Life-Sustaining/Other	2,818	6,972	6,068
TOTAL TRIPS	11,642	10,762	8,317

Passenger Trips By Revenue Source	2023	2024	2025
CTD	6,664	5,882	5,092
AHCA	1,327	521	51
APD	526	375	76
DOEA	0	0	0
DOE	0	0	0
Other	3,125	3,984	3,098
TOTAL TRIPS	11,642	10,762	8,317

Trips by Provider Type	2023	2024	2025
CTC	11,642	10,762	8,317
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	11,642	10,762	8,317

Vehicle Data	2023	2024	2025
Vehicle Miles	211,888	220,458	195,926
Roadcalls	2	1	0
Accidents	0	0	0
Vehicles	11	10	9
Drivers	6	6	6

Financial and General Data	2023	2024	2025
Expenses	\$ 687,328	\$ 544,641	\$ 476,066
Revenues	\$ 786,380	\$ 495,110	\$ 476,066
Commendations	3	0	2
Complaints	0	1	0
Passenger No-Shows	205	176	96
Unmet Trip Requests	0	0	0

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	105,944	220,458	0
Avg. Trips per Passenger	24.46	33.84	68.17
Cost per Trip	\$59.04	\$50.61	\$57.24
Cost per Paratransit Trip	\$59.04	\$50.61	\$57.24
Cost per Total Mile	\$3.24	\$2.47	\$2.43
Cost per Paratransit Mile	\$3.24	\$2.47	\$2.43

County: Union
 CTC: Suwannee River Economic Council, Inc.
 Contact: Matt Pearson
 PO Box 70
 Live Oak, FL 32064
 386-362-4115
 Email: mpearson@suwanneec.net

Demographics	Number
Total County Population	15,524
Unduplicated Head Count	127



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	4,871	4,486	3,390
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	4,871	4,486	3,390

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	4,594	3,855	2,804
Employment	0	0	0
Ed/Train/DayCare	0	0	0
Nutritional	119	420	375
Life-Sustaining/Other	158	211	211
TOTAL TRIPS	4,871	4,486	3,390

Passenger Trips By Revenue Source	2023	2024	2025
CTD	2,161	1,987	1,914
AHCA	2,311	1,982	1,096
APD	0	0	0
DOEA	75	183	132
DOE	0	0	0
Other	324	334	248
TOTAL TRIPS	4,871	4,486	3,390

Trips by Provider Type	2023	2024	2025
CTC	4,871	4,486	3,390
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	4,871	4,486	3,390

Vehicle Data	2023	2024	2025
Vehicle Miles	102,804	97,667	100,204
Roadcalls	2	3	1
Accidents	0	0	1
Vehicles	7	8	8
Drivers	8	9	8

Financial and General Data	2023	2024	2025
Expenses	\$ 466,492	\$ 614,554	\$ 652,353
Revenues	\$ 629,871	\$ 623,966	\$ 602,411
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	177	184	145
Unmet Trip Requests	0	0	0

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.00	0.00	1.00
Miles between Roadcalls	51,402	32,556	100,204
Avg. Trips per Passenger	20.21	18.85	26.69
Cost per Trip	\$95.77	\$136.99	\$192.43
Cost per Paratransit Trip	\$95.77	\$136.99	\$192.43
Cost per Total Mile	\$4.54	\$6.29	\$6.51
Cost per Paratransit Mile	\$4.54	\$6.29	\$6.51

County: Volusia
 CTC: County of Volusia d/b/a VOTRAN
 Contact: Bobbie King
 950 Big Tree Road
 South Daytona, FL 32119
 386-804-2616
 Email: bgking@volusia.org

Demographics	Number
Total County Population	558,520
Unduplicated Head Count	4,217



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	242,858	241,866	228,078
TNC	0	0	0
Taxi	36,371	26,809	13,976
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	279,229	268,675	242,054

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	89,285	82,361	74,923
Employment	52,359	52,707	47,042
Ed/Train/DayCare	92,528	89,552	60,998
Nutritional	14,099	17,526	18,314
Life-Sustaining/Other	30,958	26,529	40,777
TOTAL TRIPS	279,229	268,675	242,054

Passenger Trips By Revenue Source	2023	2024	2025
CTD	30,629	31,660	26,416
AHCA	0	0	0
APD	14,017	12,371	41,824
DOEA	0	0	0
DOE	6,721	9,173	9,125
Other	227,862	215,471	164,689
TOTAL TRIPS	279,229	268,675	242,054

Trips by Provider Type	2023	2024	2025
CTC	132,435	124,555	111,836
Transportation Operator	88,758	94,116	83,751
Coordination Contractor	58,036	50,004	46,467
TOTAL TRIPS	279,229	268,675	242,054

Vehicle Data	2023	2024	2025
Vehicle Miles	2,555,842	2,165,288	1,884,748
Roadcalls	42	50	57
Accidents	17	21	21
Vehicles	135	113	125
Drivers	231	214	177

Financial and General Data	2023	2024	2025
Expenses	\$ 10,913,854	\$ 11,479,755	\$ 10,858,501
Revenues	\$ 10,913,854	\$ 11,479,755	\$ 10,646,195
Commendations	263	67	56
Complaints	377	298	66
Passenger No-Shows	9,400	11,008	9,969
Unmet Trip Requests	0	0	0

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.67	0.97	1.11
Miles between Roadcalls	60,853	43,306	33,066
Avg. Trips per Passenger	22.57	63.70	57.40
Cost per Trip	\$39.09	\$42.73	\$44.86
Cost per Paratransit Trip	\$39.22	\$40.10	\$45.50
Cost per Total Mile	\$4.27	\$5.30	\$5.76
Cost per Paratransit Mile	\$4.19	\$5.01	\$5.85

County: Wakulla
 CTC: Wakulla Senior Citizens Council, Inc.
 Contact: Lara Edwards
 33 Michael Drive
 Crawfordville, FL 32327
 850-926-7145
 Email: l.edwards@wakullaseniorcitizens.com

Demographics	Number
Total County Population	33,732
Unduplicated Head Count	353



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	13,618	15,449	9,647
TNC	5,177	0	9,882
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	18,795	15,449	19,529

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	5,332	4,795	4,472
Employment	6,006	2,123	2,821
Ed/Train/DayCare	1,218	832	1,440
Nutritional	5,717	5,920	7,881
Life-Sustaining/Other	522	1,779	2,915
TOTAL TRIPS	18,795	15,449	19,529

Passenger Trips By Revenue Source	2023	2024	2025
CTD	12,502	7,678	9,882
AHCA	1,114	1,216	1,130
APD	0	0	0
DOEA	0	0	0
DOE	57	8	0
Other	5,122	6,547	8,517
TOTAL TRIPS	18,795	15,449	19,529

Trips by Provider Type	2023	2024	2025
CTC	13,618	15,449	9,647
Transportation Operator	5,177	0	9,882
Coordination Contractor	0	0	0
TOTAL TRIPS	18,795	15,449	19,529

Vehicle Data	2023	2024	2025
Vehicle Miles	334,749	265,259	248,869
Roadcalls	0	0	0
Accidents	0	0	0
Vehicles	10	10	9
Drivers	8	9	10

Financial and General Data	2023	2024	2025
Expenses	\$ 752,880	\$ 880,150	\$ 1,083,078
Revenues	\$ 668,755	\$ 917,696	\$ 1,009,303
Commendations	0	0	1
Complaints	0	0	3
Passenger No-Shows	50	140	311
Unmet Trip Requests	0	0	0

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	0	0	0
Avg. Trips per Passenger	57.83	42.68	55.32
Cost per Trip	\$40.06	\$56.97	\$55.46
Cost per Paratransit Trip	\$42.73	\$56.97	\$61.03
Cost per Total Mile	\$2.25	\$3.32	\$4.35
Cost per Paratransit Mile	\$2.01	\$3.32	\$3.79

County: Walton
 CTC: Tri-County Community Council Inc
 Contact: Joel Paul, Jr.
 302 North Oklahoma
 Bonifay, FL 32425
 850-547-3689
 Email: joel@tricountycommunitycouncil.com

Demographics	Number
Total County Population	76,618
Unduplicated Head Count	474



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	188	0	0
Complementary ADA	0	0	0
Paratransit	22,284	21,438	21,344
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	22,472	21,438	21,344

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	6,816	8,377	8,280
Employment	3,959	3,029	3,152
Ed/Train/DayCare	5,451	4,899	4,776
Nutritional	179	29	75
Life-Sustaining/Other	6,067	5,104	5,061
TOTAL TRIPS	22,472	21,438	21,344

Passenger Trips By Revenue Source	2023	2024	2025
CTD	15,493	15,383	13,783
AHCA	0	0	0
APD	1,334	1,068	1,130
DOEA	2	0	0
DOE	0	0	0
Other	5,643	4,987	6,431
TOTAL TRIPS	22,472	21,438	21,344

Trips by Provider Type	2023	2024	2025
CTC	22,472	21,438	21,344
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
TOTAL TRIPS	22,472	21,438	21,344

Vehicle Data	2023	2024	2025
Vehicle Miles	276,055	253,637	225,447
Roadcalls	0	0	0
Accidents	7	0	4
Vehicles	17	12	11
Drivers	13	10	8

Financial and General Data	2023	2024	2025
Expenses	\$ 795,745	\$ 755,669	\$ 1,032,665
Revenues	\$ 785,660	\$ 701,527	\$ 1,069,300
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	98	121	115
Unmet Trip Requests	55	48	19

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	2.54	0.00	1.77
Miles between Roadcalls	0	0	0
Avg. Trips per Passenger	44.24	46.81	45.03
Cost per Trip	\$35.41	\$35.25	\$48.38
Cost per Paratransit Trip	\$35.41	\$35.25	\$48.38
Cost per Total Mile	\$2.88	\$2.98	\$4.58
Cost per Paratransit Mile	\$2.88	\$2.98	\$4.58

County: Washington
 CTC: Tri-County Community Council Inc
 Contact: Joel Paul, Jr.
 302 North Oklahoma
 Bonifay, FL 32425
 850-547-3689

Email: joel@tricountycommunitycouncil.com

Demographics	Number
Total County Population	25,014
Unduplicated Head Count	173



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	11,548	10,298	8,113
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	11,548	10,298	8,113

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	4,026	2,911	2,618
Employment	3,275	3,128	2,916
Ed/Train/DayCare	683	16	320
Nutritional	4	279	203
Life-Sustaining/Other	3,560	3,964	2,056
TOTAL TRIPS	11,548	10,298	8,113

Passenger Trips By Revenue Source	2023	2024	2025
CTD	6,773	6,365	4,492
AHCA	101	60	0
APD	4,628	3,837	3,621
DOEA	0	0	0
DOE	0	0	0
Other	46	36	0
TOTAL TRIPS	11,548	10,298	8,113

Trips by Provider Type	2023	2024	2025
CTC	11,454	10,259	8,100
Transportation Operator	94	39	13
Coordination Contractor	0	0	0
TOTAL TRIPS	11,548	10,298	8,113

Vehicle Data	2023	2024	2025
Vehicle Miles	144,261	143,566	127,462
Roadcalls	2	2	0
Accidents	0	0	0
Vehicles	8	8	5
Drivers	5	3	3

Financial and General Data	2023	2024	2025
Expenses	\$ 459,939	\$ 476,319	\$ 541,117
Revenues	\$ 457,262	\$ 442,067	\$ 518,592
Commendations	0	1	0
Complaints	0	0	0
Passenger No-Shows	33	24	41
Unmet Trip Requests	80	40	16

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	72,130	71,783	0
Avg. Trips per Passenger	39.55	43.82	46.90
Cost per Trip	\$39.83	\$46.25	\$66.70
Cost per Paratransit Trip	\$39.83	\$46.25	\$66.70
Cost per Total Mile	\$3.19	\$3.32	\$4.25
Cost per Paratransit Mile	\$3.19	\$3.32	\$4.25

Fiscal Year 2024-2025

Statewide Data Sets

2024-25 Trips by Service Type

FY24/25 Trips By Service Type

County	Fixed Route/Fixed Schedule					Paratransit		
	Daily Pass Trips	Weekly Pass Trips	Monthly Pass Trips	Complementary ADA Service	Deviated Fixed Route	Ambulatory	Non Ambulatory	Stretcher
Alachua	0	0	0	47,497	0	11,633	4,627	0
Baker	0	0	0	0	2,110	15,023	4,380	0
Bay	0	0	0	0	17	80,983	11,277	0
Bradford	0	0	0	0	0	21,631	4,206	0
Brevard	336,421	14,214	27,948	0	0	115,653	10,814	0
Broward	0	0	871,101	704,504	0	529,180	99,360	0
Calhoun	0	0	0	0	0	7,910	2,112	78
Charlotte	0	0	0	0	0	19,823	6,739	0
Citrus	0	0	0	0	0	89,413	12,006	0
Clay	0	0	0	0	21,987	17,694	5,905	0
Collier	0	0	0	96,052	0	60,058	9,334	0
Columbia	0	0	0	0	0	11,748	2,479	0
Desoto	0	0	0	0	22,156	3,014	1,138	0
Dixie	0	0	0	0	0	5,775	628	0
Duval	0	0	0	211,243	0	30,048	8,311	0
Escambia	0	0	0	45,252	0	40,794	6,316	0
Flagler	0	0	0	0	0	72,544	12,969	0
Franklin	0	0	0	0	0	4,269	140	0
Gadsden	0	0	0	0	30,864	25,806	2,385	0
Gilchrist	0	0	0	0	0	3,583	2,022	0
Glades	0	0	0	0	0	2,678	501	0
Gulf	0	0	0	0	0	16,385	829	0
Hamilton	0	0	0	0	0	3,889	8	0
Hardee	0	0	0	0	0	20,013	4,365	0
Hendry	0	0	0	0	0	11,965	2,204	0
Hernando	0	0	0	0	0	53,445	7,532	0
Highlands	0	0	0	0	0	50,556	8,519	0
Hillsborough	97	0	468,302	0	0	539,976	85,356	0
Holmes	0	0	0	0	0	5,231	815	87
Indian River	0	0	0	38,051	0	66,111	8,693	0
Jackson	0	0	0	0	0	26,430	6,232	116
Jefferson	0	0	0	0	5,262	13,060	860	0
Lafayette	0	0	0	0	0	1,405	378	0
Lake	0	0	0	18,634	399	103,482	11,735	0

FY24/25 Trips By Service Type

County	Fixed Route/Fixed Schedule					Paratransit		
	Daily Pass Trips	Weekly Pass Trips	Monthly Pass Trips	Complementary ADA Service	Deviated Fixed Route	Ambulatory	Non Ambulatory	Stretcher
Lee	0	0	6,612	156	0	196,576	100,385	0
Leon	0	0	5,712	28,480	1,908	16,385	5,915	0
Levy	0	0	0	0	0	14,515	2,002	0
Liberty	0	0	0	0	0	6,715	315	0
Madison	0	0	0	0	1,936	4,766	1,083	0
Manatee	0	0	0	50,093	0	46,112	11,075	0
Marion	0	0	0	22,719	6,344	62,919	20,848	0
Martin	0	0	0	0	0	61,477	10,781	0
Miami-Dade	6,862	16,761	1,420,283	0	0	349,095	50,819	1
Monroe	0	0	0	0	0	27,963	5,309	0
Nassau	0	0	0	0	0	29,921	5,060	0
Okaloosa	0	0	0	0	2,800	47,792	10,314	0
Okeechobee	0	0	0	0	0	4,906	528	0
Orange	180,154	25,657	127,324	188,756	62,599	273,129	78,410	0
Osceola	56,114	7,991	39,658	47,565	27,349	71,440	16,614	0
Palm Beach	0	0	0	584,304	0	123,372	17,242	0
Pasco	0	0	24,600	2,622	0	69,586	10,407	0
Pinellas	0	1,924	1,685,350	191,695	0	346,930	88,462	0
Polk	22,385	0	157,969	54,291	7,550	54,371	35,324	671
Putnam	0	0	0	0	18,051	12,744	3,939	0
Saint Johns	0	0	0	0	90,436	23,504	21,636	118
Saint Lucie	0	0	0	66,632	0	114,920	38,180	0
Santa Rosa	0	0	0	0	0	16,672	2,090	0
Sarasota	0	0	0	81,640	0	52,847	9,874	0
Seminole	59,067	8,412	41,746	63,580	26,274	40,619	15,236	0
Sumter	0	0	0	0	3,638	37,232	2,408	0
Suwannee	0	0	0	0	0	22,555	4,116	0
Taylor	0	0	0	0	2,930	4,904	483	0
Union	0	0	0	0	0	2,682	708	0
Volusia	0	0	0	0	0	175,517	52,561	0
Wakulla	0	0	0	0	0	8,913	734	0
Walton	0	0	0	0	0	19,518	1,826	0
Washington	0	0	0	0	0	7,028	1,072	13
TOTAL	661,100	74,959	4,876,605	2,543,766	334,610	4,428,833	970,931	1,084

FY24/25 Trips By Service Type

County	Other				Total Trips by Service Type	Trips By Provider Type			Total Trips by Provider Type
	Taxi	TNC	Volunteer	School Board (School Bus)		CTC Trips	Operator Trips	CC Trips	
Alachua	0	0	0	0	63,757	63,757	0	0	63,757
Baker	0	0	0	0	21,513	21,513	0	0	21,513
Bay	0	12,643	0	0	104,920	0	104,920	0	104,920
Bradford	0	0	0	0	25,837	9,024	0	16,813	25,837
Brevard	0	0	0	12,522	517,572	517,572	0	0	517,572
Broward	0	0	0	0	2,204,145	871,101	980,558	352,486	2,204,145
Calhoun	0	0	0	0	10,100	10,100	0	0	10,100
Charlotte	0	0	0	0	26,562	22,293	0	4,269	26,562
Citrus	0	0	0	0	101,419	31,257	0	70,162	101,419
Clay	0	0	0	0	45,586	0	45,586	0	45,586
Collier	0	0	0	0	165,444	0	120,925	44,519	165,444
Columbia	0	0	0	0	14,227	14,169	0	58	14,227
Desoto	0	0	0	0	26,308	0	26,308	0	26,308
Dixie	0	0	0	0	6,403	6,403	0	0	6,403
Duval	0	0	0	0	249,602	0	249,602	0	249,602
Escambia	0	0	0	0	92,362	0	92,362	0	92,362
Flagler	0	0	0	0	85,513	85,513	0	0	85,513
Franklin	0	0	0	0	4,409	4,409	0	0	4,409
Gadsden	0	0	0	0	59,055	59,055	0	0	59,055
Gilchrist	0	0	0	0	5,605	5,605	0	0	5,605
Glades	0	0	0	0	3,179	0	3,179	0	3,179
Gulf	0	0	0	0	17,214	17,214	0	0	17,214
Hamilton	0	0	0	0	3,897	3,897	0	0	3,897
Hardee	0	0	0	0	24,378	3,402	2,817	18,159	24,378
Hendry	0	0	0	0	14,169	0	7,757	6,412	14,169
Hernando	0	0	0	0	60,977	15,457	0	45,520	60,977
Highlands	0	0	0	0	59,075	18,716	14,326	26,033	59,075
Hillsborough	0	0	0	0	1,093,731	575,731	0	518,000	1,093,731
Holmes	0	0	0	0	6,133	6,046	87	0	6,133
Indian River	0	0	0	0	112,855	38,051	46,495	28,309	112,855
Jackson	0	0	0	0	32,778	32,778	0	0	32,778
Jefferson	0	0	0	0	19,182	19,182	0	0	19,182
Lafayette	0	0	0	0	1,783	1,783	0	0	1,783
Lake	0	0	0	0	134,250	0	66,005	68,245	134,250

FY24/25 Trips By Service Type

County	Other				Total Trips by Service Type	Trips By Provider Type			Total Trips by Provider Type
	Taxi	TNC	Volunteer	School Board (School Bus)		CTC Trips	Operator Trips	CC Trips	
Lee	0	0	0	0	303,729	31,033	0	272,696	303,729
Leon	48,007	5,694	0	0	112,101	39,932	72,169	0	112,101
Levy	0	0	0	0	16,517	16,517	0	0	16,517
Liberty	0	0	0	0	7,030	7,030	0	0	7,030
Madison	0	0	0	0	7,785	7,785	0	0	7,785
Manatee	0	0	0	0	107,280	75,130	0	32,150	107,280
Marion	0	0	0	0	112,830	80,441	0	32,389	112,830
Martin	0	0	0	0	72,258	0	26,248	46,010	72,258
Miami-Dade	0	0	0	0	1,843,821	1,443,906	0	399,915	1,843,821
Monroe	0	0	0	0	33,272	2,790	0	30,482	33,272
Nassau	0	0	0	0	34,981	9,218	25,763	0	34,981
Okaloosa	0	0	0	0	60,906	0	60,906	0	60,906
Okeechobee	0	0	0	0	5,434	2,824	2,610	0	5,434
Orange	0	81,632	0	0	1,017,661	395,734	438,433	183,494	1,017,661
Osceola	0	17,778	0	0	284,509	131,112	111,500	41,897	284,509
Palm Beach	0	228,815	0	0	953,733	0	953,733	0	953,733
Pasco	0	0	0	0	107,215	56,048	0	51,167	107,215
Pinellas	9,191	39,355	0	0	2,362,907	1,927,515	375,001	60,391	2,362,907
Polk	0	0	0	0	332,561	261,515	0	71,046	332,561
Putnam	0	0	1,106	0	35,840	35,840	0	0	35,840
Saint Johns	0	0	0	0	135,694	135,694	0	0	135,694
Saint Lucie	0	9,195	0	0	228,927	0	200,429	28,498	228,927
Santa Rosa	0	0	0	0	18,762	18,762	0	0	18,762
Sarasota	0	12,915	0	0	157,276	0	153,954	3,322	157,276
Seminole	0	17,948	0	0	272,882	135,499	122,438	14,945	272,882
Sumter	0	0	0	0	43,278	0	43,278	0	43,278
Suwannee	0	0	0	0	26,671	8,599	0	18,072	26,671
Taylor	0	0	0	0	8,317	8,317	0	0	8,317
Union	0	0	0	0	3,390	3,390	0	0	3,390
Volusia	13,976	0	0	0	242,054	111,836	83,751	46,467	242,054
Wakulla	0	9,882	0	0	19,529	9,647	9,882	0	19,529
Walton	0	0	0	0	21,344	21,344	0	0	21,344
Washington	0	0	0	0	8,113	8,100	13	0	8,113
TOTAL	71,174	435,857	1,106	12,522	14,412,547	7,439,586	4,441,035	2,531,926	14,412,547

2024-25 Trips by Purpose

FY24/25 Trips By Purpose

County	Medical			Employment			Education, Training, Daycare		
	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total
Alachua	34,336	0	34,336	13,506	0	13,506	852	0	852
Baker	9,645	0	9,645	1,348	0	1,348	6,191	0	6,191
Bay	14,745	0	14,745	25,194	0	25,194	19,948	0	19,948
Bradford	7,061	682	7,743	0	0	0	0	16,131	16,131
Brevard	58,142	0	58,142	195,324	0	195,324	179,756	0	179,756
Broward	306,695	54,884	361,579	114,009	3,581	117,590	169,506	149,319	318,825
Calhoun	5,745	0	5,745	5	0	5	772	0	772
Charlotte	6,417	768	7,185	3,209	0	3,209	4,505	3,501	8,006
Citrus	6,989	35,783	42,772	8,416	0	8,416	2,728	30,871	33,599
Clay	3,238	0	3,238	797	0	797	3,221	0	3,221
Collier	34,148	7,399	41,547	23,255	0	23,255	32,675	37,120	69,795
Columbia	4,529	37	4,566	433	0	433	8,401	0	8,401
Desoto	3,481	0	3,481	627	0	627	0	0	0
Dixie	5,385	0	5,385	0	0	0	0	0	0
Duval	44,147	0	44,147	61,592	0	61,592	24,493	0	24,493
Escambia	28,375	0	28,375	50,150	0	50,150	2,680	0	2,680
Flagler	22,470	0	22,470	14,451	0	14,451	39,336	0	39,336
Franklin	2,895	0	2,895	398	0	398	0	0	0
Gadsden	4,990	0	4,990	30,602	0	30,602	9,500	0	9,500
Gilchrist	4,990	0	4,990	0	0	0	0	0	0
Glades	2,911	0	2,911	0	0	0	0	0	0
Gulf	5,543	0	5,543	5,059	0	5,059	1,093	0	1,093
Hamilton	1,041	0	1,041	0	0	0	1,700	0	1,700
Hardee	2,816	574	3,390	567	0	567	1,793	12,527	14,320
Hendry	6,851	0	6,851	467	0	467	198	4,645	4,843
Hernando	6,726	1,366	8,092	882	1,821	2,703	950	41,423	42,373
Highlands	16,124	2,083	18,207	3,339	0	3,339	9,912	18,744	28,656
Hillsborough	59,581	51,975	111,556	19,425	48,711	68,136	9,278	129,421	138,699
Holmes	2,570	0	2,570	1,779	0	1,779	480	0	480
Indian River	24,336	555	24,891	36,203	79	36,282	9,737	26,004	35,741
Jackson	20,644	0	20,644	5,343	0	5,343	2,515	0	2,515
Jefferson	2,790	0	2,790	1,383	0	1,383	0	0	0
Lafayette	1,260	0	1,260	0	0	0	320	0	320
Lake	30,097	1,333	31,430	8,254	85	8,339	12,486	23,472	35,958

FY24/25 Trips By Purpose

County	Medical			Employment			Education, Training, Daycare		
	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total
Lee	7,509	121,461	128,970	5,053	0	5,053	3,305	148,350	151,655
Leon	26,568	0	26,568	46,298	0	46,298	16,255	0	16,255
Levy	6,786	0	6,786	34	0	34	7,656	0	7,656
Liberty	4,189	0	4,189	614	0	614	820	0	820
Madison	2,786	0	2,786	1,250	0	1,250	0	0	0
Manatee	26,334	0	26,334	13,826	2	13,828	16,179	23,780	39,959
Marion	40,144	0	40,144	4,796	701	5,497	6,569	15,688	22,257
Martin	16,192	4,054	20,246	5,562	814	6,376	164	33,505	33,669
Miami-Dade	0	108,664	108,664	0	1,671	1,671	0	107,089	107,089
Monroe	1,916	6,597	8,513	176	2,930	3,106	0	16,972	16,972
Nassau	8,792	0	8,792	1,605	0	1,605	4,692	0	4,692
Okaloosa	27,670	0	27,670	25,826	0	25,826	483	0	483
Okeechobee	2,682	0	2,682	388	0	388	159	0	159
Orange	167,343	20,284	187,627	124,567	0	124,567	52,430	114,123	166,553
Osceola	38,383	567	38,950	36,486	0	36,486	11,781	26,807	38,588
Palm Beach	134,855	0	134,855	208,125	0	208,125	331,129	0	331,129
Pasco	16,986	1,434	18,420	11,555	859	12,414	2,834	45,627	48,461
Pinellas	1,031,273	7,011	1,038,284	832,084	1,476	833,560	208,021	34,602	242,623
Polk	90,578	21,513	112,091	26,807	26	26,833	56,792	33,575	90,367
Putnam	12,843	0	12,843	7,112	0	7,112	5,321	0	5,321
Saint Johns	18,917	0	18,917	1,752	0	1,752	2,372	0	2,372
Saint Lucie	123,152	4,597	127,749	15,650	0	15,650	18,411	9,080	27,491
Santa Rosa	6,783	0	6,783	7,852	0	7,852	743	0	743
Sarasota	36,190	1,460	37,650	25,590	0	25,590	45,494	1,848	47,342
Seminole	41,174	209	41,383	33,660	0	33,660	18,475	6,497	24,972
Sumter	8,487	0	8,487	11,179	0	11,179	8,633	0	8,633
Suwannee	4,157	0	4,157	1,078	0	1,078	1,318	18,072	19,390
Taylor	1,716	0	1,716	93	0	93	0	0	0
Union	2,804	0	2,804	0	0	0	0	0	0
Volusia	72,850	2,073	74,923	47,042	0	47,042	21,514	39,484	60,998
Wakulla	4,472	0	4,472	2,821	0	2,821	1,440	0	1,440
Walton	8,280	0	8,280	3,152	0	3,152	4,776	0	4,776
Washington	2,618	0	2,618	2,916	0	2,916	320	0	320
TOTAL	2,787,142	457,363	3,244,505	2,130,966	62,756	2,193,722	1,403,112	1,168,277	2,571,389

FY24/25 Trips By Purpose

County	Nutritional			Life-Sustaining Other			System Total		
	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total
Alachua	2,429	0	2,429	12,634	0	12,634	63,757	0	63,757
Baker	3,098	0	3,098	1,231	0	1,231	21,513	0	21,513
Bay	5,698	0	5,698	39,335	0	39,335	104,920	0	104,920
Bradford	1,164	0	1,164	799	0	799	9,024	16,813	25,837
Brevard	8,760	0	8,760	75,590	0	75,590	517,572	0	517,572
Broward	143,742	37,504	181,246	1,117,707	107,198	1,224,905	1,851,659	352,486	2,204,145
Calhoun	2,257	0	2,257	1,321	0	1,321	10,100	0	10,100
Charlotte	3,586	0	3,586	4,576	0	4,576	22,293	4,269	26,562
Citrus	8,089	702	8,791	5,035	2,806	7,841	31,257	70,162	101,419
Clay	4,993	0	4,993	33,337	0	33,337	45,586	0	45,586
Collier	4,636	0	4,636	26,211	0	26,211	120,925	44,519	165,444
Columbia	22	0	22	784	21	805	14,169	58	14,227
Desoto	31	0	31	22,169	0	22,169	26,308	0	26,308
Dixie	348	0	348	670	0	670	6,403	0	6,403
Duval	0	0	0	119,370	0	119,370	249,602	0	249,602
Escambia	2,670	0	2,670	8,487	0	8,487	92,362	0	92,362
Flagler	5,986	0	5,986	3,270	0	3,270	85,513	0	85,513
Franklin	11	0	11	1,105	0	1,105	4,409	0	4,409
Gadsden	58	0	58	13,905	0	13,905	59,055	0	59,055
Gilchrist	130	0	130	485	0	485	5,605	0	5,605
Glades	213	0	213	55	0	55	3,179	0	3,179
Gulf	4,207	0	4,207	1,312	0	1,312	17,214	0	17,214
Hamilton	894	0	894	262	0	262	3,897	0	3,897
Hardee	309	951	1,260	734	4,107	4,841	6,219	18,159	24,378
Hendry	29	1,767	1,796	212	0	212	7,757	6,412	14,169
Hernando	4,161	0	4,161	2,738	910	3,648	15,457	45,520	60,977
Highlands	2,938	0	2,938	729	5,206	5,935	33,042	26,033	59,075
Hillsborough	326,112	7,813	333,925	161,335	280,080	441,415	575,731	518,000	1,093,731
Holmes	960	0	960	344	0	344	6,133	0	6,133
Indian River	1,049	283	1,332	13,221	1,388	14,609	84,546	28,309	112,855
Jackson	2,111	0	2,111	2,165	0	2,165	32,778	0	32,778
Jefferson	193	0	193	14,816	0	14,816	19,182	0	19,182
Lafayette	127	0	127	76	0	76	1,783	0	1,783
Lake	8,740	3,944	12,684	6,428	39,411	45,839	66,005	68,245	134,250

FY24/25 Trips By Purpose

County	Nutritional			Life-Sustaining Other			System Total		
	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total
Lee	1,853	2,321	4,174	13,313	564	13,877	31,033	272,696	303,729
Leon	1,121	0	1,121	21,859	0	21,859	112,101	0	112,101
Levy	2	0	2	2,039	0	2,039	16,517	0	16,517
Liberty	193	0	193	1,214	0	1,214	7,030	0	7,030
Madison	0	0	0	3,749	0	3,749	7,785	0	7,785
Manatee	6,718	0	6,718	12,073	8,368	20,441	75,130	32,150	107,280
Marion	22,348	0	22,348	6,584	16,000	22,584	80,441	32,389	112,830
Martin	918	835	1,753	3,412	6,802	10,214	26,248	46,010	72,258
Miami-Dade	0	29,137	29,137	1,443,906	153,354	1,597,260	1,443,906	399,915	1,843,821
Monroe	0	453	453	698	3,530	4,228	2,790	30,482	33,272
Nassau	12,474	0	12,474	7,418	0	7,418	34,981	0	34,981
Okaloosa	2,576	0	2,576	4,351	0	4,351	60,906	0	60,906
Okeechobee	696	0	696	1,509	0	1,509	5,434	0	5,434
Orange	511	33,760	34,271	489,316	15,327	504,643	834,167	183,494	1,017,661
Osceola	148	14,523	14,671	155,814	0	155,814	242,612	41,897	284,509
Palm Beach	69,483	0	69,483	210,141	0	210,141	953,733	0	953,733
Pasco	3,897	0	3,897	20,776	3,247	24,023	56,048	51,167	107,215
Pinellas	69,343	5,481	74,824	161,795	11,821	173,616	2,302,516	60,391	2,362,907
Polk	29,812	415	30,227	57,526	15,517	73,043	261,515	71,046	332,561
Putnam	2,202	0	2,202	8,362	0	8,362	35,840	0	35,840
Saint Johns	19,731	0	19,731	92,922	0	92,922	135,694	0	135,694
Saint Lucie	21,838	9,786	31,624	21,378	5,035	26,413	200,429	28,498	228,927
Santa Rosa	131	0	131	3,253	0	3,253	18,762	0	18,762
Sarasota	221	0	221	46,459	14	46,473	153,954	3,322	157,276
Seminole	224	3,288	3,512	164,404	4,951	169,355	257,937	14,945	272,882
Sumter	4,511	0	4,511	10,468	0	10,468	43,278	0	43,278
Suwannee	93	0	93	1,953	0	1,953	8,599	18,072	26,671
Taylor	440	0	440	6,068	0	6,068	8,317	0	8,317
Union	375	0	375	211	0	211	3,390	0	3,390
Volusia	17,055	1,259	18,314	37,126	3,651	40,777	195,587	46,467	242,054
Wakulla	7,881	0	7,881	2,915	0	2,915	19,529	0	19,529
Walton	75	0	75	5,061	0	5,061	21,344	0	21,344
Washington	203	0	203	2,056	0	2,056	8,113	0	8,113
TOTAL	846,824	154,222	1,001,046	4,712,577	689,308	5,401,885	11,880,621	2,531,926	14,412,547

2024-25 Trips by Passenger Type

FY24/25 Trips By Passenger Type

County	Older Adults			Children At Risk			Persons With Disabilities		
	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total
Alachua	17,727	0	17,727	6,298	0	6,298	16,940	0	16,940
Baker	11,457	0	11,457	0	0	0	5,266	0	5,266
Bay	25,956	0	25,956	1,186	0	1,186	2,765	0	2,765
Bradford	6,976	0	6,976	55	0	55	203	16,813	17,016
Brevard	172,961	0	172,961	38,848	0	38,848	88,671	0	88,671
Broward	613,501	101,396	714,897	0	0	0	704,504	251,090	955,594
Calhoun	7,495	0	7,495	23	0	23	528	0	528
Charlotte	9,207	4,269	13,476	2,697	0	2,697	4,682	0	4,682
Citrus	11,075	0	11,075	223	0	223	9,272	70,162	79,434
Clay	23,083	0	23,083	0	0	0	19,287	0	19,287
Collier	4,182	21,271	25,453	119	0	119	53,512	23,248	76,760
Columbia	6,011	58	6,069	12	0	12	804	0	804
Desoto	2,376	0	2,376	0	0	0	365	0	365
Dixie	3,125	0	3,125	4	0	4	122	0	122
Duval	0	0	0	0	0	0	249,602	0	249,602
Escambia	16,625	0	16,625	0	0	0	55,417	0	55,417
Flagler	31,840	0	31,840	0	0	0	29,929	0	29,929
Franklin	1,269	0	1,269	9	0	9	2	0	2
Gadsden	6,514	0	6,514	179	0	179	1,789	0	1,789
Gilchrist	4,357	0	4,357	17	0	17	119	0	119
Glades	476	0	476	0	0	0	2,603	0	2,603
Gulf	9,187	0	9,187	63	0	63	6	0	6
Hamilton	1,834	0	1,834	1,725	0	1,725	0	0	0
Hardee	4,126	0	4,126	0	0	0	1,258	18,159	19,417
Hendry	872	1,767	2,639	0	0	0	6,147	4,645	10,792
Hernando	11,613	13,656	25,269	0	0	0	3,407	21,850	25,257
Highlands	23,283	0	23,283	0	0	0	7,882	26,033	33,915
Hillsborough	9,972	84	10,056	0	1,115	1,115	42,292	511,995	554,287
Holmes	2,088	0	2,088	0	0	0	3,797	0	3,797
Indian River	15,271	0	15,271	0	0	0	69,275	27,784	97,059
Jackson	2,539	0	2,539	26	0	26	15,325	0	15,325
Jefferson	5,049	0	5,049	15	0	15	1,723	0	1,723
Lafayette	1,158	0	1,158	12	0	12	11	0	11
Lake	38,683	0	38,683	99	0	99	18,046	68,245	86,291

FY24/25 Trips By Passenger Type

County	Older Adults			Children At Risk			Persons With Disabilities		
	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total
Lee	11,010	266,524	277,534	0	0	0	11,909	6,172	18,081
Leon	33,416	0	33,416	1,714	0	1,714	68,400	0	68,400
Levy	7,898	0	7,898	0	0	0	1,934	0	1,934
Liberty	2,393	0	2,393	26	0	26	315	0	315
Madison	2,916	0	2,916	5	0	5	199	0	199
Manatee	0	8,285	8,285	105	0	105	71,810	23,865	95,675
Marion	10,779	0	10,779	10	0	10	64,744	32,389	97,133
Martin	17,901	10,133	28,034	0	0	0	8,268	35,801	44,069
Miami-Dade	0	83,247	83,247	0	6,912	6,912	0	146,177	146,177
Monroe	569	15,879	16,448	0	181	181	1,256	14,422	15,678
Nassau	23,908	0	23,908	0	0	0	6,362	0	6,362
Okaloosa	25,565	0	25,565	529	0	529	13,962	0	13,962
Okeechobee	4,553	0	4,553	0	0	0	578	0	578
Orange	212,782	38,172	250,954	25,226	0	25,226	169,315	145,322	314,637
Osceola	51,229	567	51,796	7,103	0	7,103	48,371	25,258	73,629
Palm Beach	379,658	0	379,658	0	0	0	326,558	0	326,558
Pasco	25,338	6,081	31,419	17	280	297	3,777	39,779	43,556
Pinellas	65,522	4,755	70,277	2	0	2	478,858	49,708	528,566
Polk	13,984	10,052	24,036	23,140	670	23,810	79,984	53,176	133,160
Putnam	11,876	0	11,876	0	0	0	13,532	0	13,532
Saint Johns	15,381	0	15,381	0	0	0	27,393	0	27,393
Saint Lucie	95,916	19,678	115,594	0	0	0	92,209	4,747	96,956
Santa Rosa	9,239	0	9,239	0	0	0	5,144	0	5,144
Sarasota	0	0	0	0	0	0	153,954	2,770	156,724
Seminole	57,594	5,800	63,394	8,668	0	8,668	52,652	8,901	61,553
Sumter	19,985	0	19,985	1,098	0	1,098	8,778	0	8,778
Suwannee	4,416	0	4,416	0	0	0	353	18,072	18,425
Taylor	2,576	0	2,576	0	0	0	749	0	749
Union	2,809	0	2,809	36	0	36	111	0	111
Volusia	1,493	0	1,493	13,894	0	13,894	180,200	46,467	226,667
Wakulla	7,849	0	7,849	0	0	0	4,512	0	4,512
Walton	8,018	0	8,018	6,431	0	6,431	6,689	0	6,689
Washington	4,272	0	4,272	0	0	0	3,621	0	3,621
TOTAL	2,232,733	611,674	2,844,407	139,614	9,158	148,772	3,322,048	1,693,050	5,015,098

FY24/25 Trips by Passenger Type

County	Low Income			Other			System Total		
	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total
Alachua	22,792	0	22,792	0	0	0	63,757	0	63,757
Baker	460	0	460	4,330	0	4,330	21,513	0	21,513
Bay	6,542	0	6,542	68,471	0	68,471	104,920	0	104,920
Bradford	1,790	0	1,790	0	0	0	9,024	16,813	25,837
Brevard	155,939	0	155,939	61,153	0	61,153	517,572	0	517,572
Broward	533,654	0	533,654	0	0	0	1,851,659	352,486	2,204,145
Calhoun	504	0	504	1,550	0	1,550	10,100	0	10,100
Charlotte	1,761	0	1,761	3,946	0	3,946	22,293	4,269	26,562
Citrus	6,154	0	6,154	4,533	0	4,533	31,257	70,162	101,419
Clay	3,216	0	3,216	0	0	0	45,586	0	45,586
Collier	63,112	0	63,112	0	0	0	120,925	44,519	165,444
Columbia	0	0	0	7,342	0	7,342	14,169	58	14,227
Desoto	1,411	0	1,411	22,156	0	22,156	26,308	0	26,308
Dixie	3,152	0	3,152	0	0	0	6,403	0	6,403
Duval	0	0	0	0	0	0	249,602	0	249,602
Escambia	15,702	0	15,702	4,618	0	4,618	92,362	0	92,362
Flagler	23,088	0	23,088	656	0	656	85,513	0	85,513
Franklin	130	0	130	2,999	0	2,999	4,409	0	4,409
Gadsden	31,741	0	31,741	18,832	0	18,832	59,055	0	59,055
Gilchrist	1,112	0	1,112	0	0	0	5,605	0	5,605
Glades	100	0	100	0	0	0	3,179	0	3,179
Gulf	4,746	0	4,746	3,212	0	3,212	17,214	0	17,214
Hamilton	0	0	0	338	0	338	3,897	0	3,897
Hardee	312	0	312	523	0	523	6,219	18,159	24,378
Hendry	724	0	724	14	0	14	7,757	6,412	14,169
Hernando	437	7,283	7,720	0	2,731	2,731	15,457	45,520	60,977
Highlands	1,785	0	1,785	92	0	92	33,042	26,033	59,075
Hillsborough	521,417	4,806	526,223	2,050	0	2,050	575,731	518,000	1,093,731
Holmes	248	0	248	0	0	0	6,133	0	6,133
Indian River	0	525	525	0	0	0	84,546	28,309	112,855
Jackson	14,888	0	14,888	0	0	0	32,778	0	32,778
Jefferson	666	0	666	11,729	0	11,729	19,182	0	19,182
Lafayette	602	0	602	0	0	0	1,783	0	1,783
Lake	2,433	0	2,433	6,744	0	6,744	66,005	68,245	134,250

FY24/25 Trips by Passenger Type

County	Low Income			Other			System Total		
	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total
Lee	6,061	0	6,061	2,053	0	2,053	31,033	272,696	303,729
Leon	1,118	0	1,118	7,453	0	7,453	112,101	0	112,101
Levy	6,685	0	6,685	0	0	0	16,517	0	16,517
Liberty	1,673	0	1,673	2,623	0	2,623	7,030	0	7,030
Madison	1,638	0	1,638	3,027	0	3,027	7,785	0	7,785
Manatee	0	0	0	3,215	0	3,215	75,130	32,150	107,280
Marion	4,903	0	4,903	5	0	5	80,441	32,389	112,830
Martin	79	0	79	0	76	76	26,248	46,010	72,258
Miami-Dade	1,443,905	56,247	1,500,152	1	107,332	107,333	1,443,906	399,915	1,843,821
Monroe	965	0	965	0	0	0	2,790	30,482	33,272
Nassau	2,996	0	2,996	1,715	0	1,715	34,981	0	34,981
Okaloosa	20,850	0	20,850	0	0	0	60,906	0	60,906
Okeechobee	303	0	303	0	0	0	5,434	0	5,434
Orange	16,054	0	16,054	410,790	0	410,790	834,167	183,494	1,017,661
Osceola	4,351	16,072	20,423	131,558	0	131,558	242,612	41,897	284,509
Palm Beach	13,130	0	13,130	234,387	0	234,387	953,733	0	953,733
Pasco	25,018	3,864	28,882	1,898	1,163	3,061	56,048	51,167	107,215
Pinellas	1,758,113	5,928	1,764,041	21	0	21	2,302,516	60,391	2,362,907
Polk	82,561	7,148	89,709	61,846	0	61,846	261,515	71,046	332,561
Putnam	10,432	0	10,432	0	0	0	35,840	0	35,840
Saint Johns	0	0	0	92,920	0	92,920	135,694	0	135,694
Saint Lucie	10,247	741	10,988	2,057	3,332	5,389	200,429	28,498	228,927
Santa Rosa	4,379	0	4,379	0	0	0	18,762	0	18,762
Sarasota	0	552	552	0	0	0	153,954	3,322	157,276
Seminole	3,995	48	4,043	135,028	196	135,224	257,937	14,945	272,882
Sumter	9,157	0	9,157	4,260	0	4,260	43,278	0	43,278
Suwannee	0	0	0	3,830	0	3,830	8,599	18,072	26,671
Taylor	144	0	144	4,848	0	4,848	8,317	0	8,317
Union	434	0	434	0	0	0	3,390	0	3,390
Volusia	0	0	0	0	0	0	195,587	46,467	242,054
Wakulla	10	0	10	7,158	0	7,158	19,529	0	19,529
Walton	206	0	206	0	0	0	21,344	0	21,344
Washington	220	0	220	0	0	0	8,113	0	8,113
TOTAL	4,850,245	103,214	4,953,459	1,335,981	114,830	1,450,811	11,880,621	2,531,926	14,412,547

2024-25 Trips by Revenue Source

FY24/25 Trips By Revenue Source

County	AHCA			APD			CTD			DEO		
	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total
Alachua	0	0	0	0	0	0	10,543	0	10,543	0	0	0
Baker	460	0	460	0	0	0	5,762	0	5,762	0	0	0
Bay	0	0	0	13,206	0	13,206	35,057	0	35,057	0	0	0
Bradford	3,212	0	3,212	0	16,813	16,813	4,616	0	4,616	0	0	0
Brevard	0	0	0	26,793	0	26,793	54,838	0	54,838	0	0	0
Broward	0	97,037	97,037	0	35,284	35,284	1,147,155	0	1,147,155	0	0	0
Calhoun	4,840	0	4,840	0	0	0	2,800	0	2,800	0	0	0
Charlotte	0	4,269	4,269	0	0	0	15,077	0	15,077	0	0	0
Citrus	0	0	0	0	61,742	61,742	24,100	0	24,100	0	0	0
Clay	0	0	0	0	0	0	10,953	0	10,953	0	0	0
Collier	0	21,271	21,271	0	21,908	21,908	24,810	0	24,810	0	0	0
Columbia	0	0	0	7,823	0	7,823	5,969	0	5,969	0	0	0
Desoto	0	0	0	0	0	0	1,279	0	1,279	0	0	0
Dixie	2,904	0	2,904	0	0	0	2,962	0	2,962	0	0	0
Duval	0	0	0	0	0	0	30,000	0	30,000	0	0	0
Escambia	0	0	0	0	0	0	19,127	0	19,127	0	0	0
Flagler	0	0	0	0	0	0	18,927	0	18,927	0	0	0
Franklin	1,626	0	1,626	0	0	0	2,783	0	2,783	0	0	0
Gadsden	1,316	0	1,316	2,393	0	2,393	9,116	0	9,116	0	0	0
Gilchrist	2,229	0	2,229	0	0	0	2,970	0	2,970	0	0	0
Glades	0	0	0	0	0	0	1,952	0	1,952	0	0	0
Gulf	1,175	0	1,175	1,932	0	1,932	11,278	0	11,278	0	0	0
Hamilton	0	0	0	0	0	0	3,784	0	3,784	0	0	0
Hardee	0	0	0	0	18,159	18,159	1,368	0	1,368	0	0	0
Hendry	0	0	0	0	4,645	4,645	3,826	0	3,826	0	0	0
Hernando	0	0	0	0	18,208	18,208	13,498	0	13,498	0	0	0
Highlands	0	0	0	0	13,101	13,101	9,739	0	9,739	0	0	0
Hillsborough	0	23,892	23,892	0	110,755	110,755	491,639	0	491,639	0	0	0
Holmes	0	0	0	1,342	0	1,342	4,706	0	4,706	0	0	0
Indian River	0	0	0	0	27,784	27,784	46,495	0	46,495	0	0	0
Jackson	14,477	0	14,477	4,261	0	4,261	11,016	0	11,016	0	0	0
Jefferson	761	0	761	1,323	0	1,323	8,163	0	8,163	0	0	0
Lafayette	324	0	324	0	0	0	1,328	0	1,328	0	0	0
Lake	0	0	0	6,171	28,465	34,636	27,130	0	27,130	0	0	0

FY24/25 Trips By Revenue Source

County	AHCA			APD			CTD			DEO		
	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total
Lee	0	166,255	166,255	0	1,875	1,875	16,740	0	16,740	0	0	0
Leon	0	0	0	0	0	0	27,663	0	27,663	0	0	0
Levy	0	0	0	1,934	0	1,934	7,002	0	7,002	0	0	0
Liberty	1,946	0	1,946	0	0	0	4,929	0	4,929	0	0	0
Madison	177	0	177	1,409	0	1,409	3,633	0	3,633	0	0	0
Manatee	0	0	0	11,815	16,514	28,329	9,902	0	9,902	0	0	0
Marion	0	0	0	0	28,438	28,438	24,456	0	24,456	0	0	0
Martin	0	0	0	0	35,648	35,648	15,945	0	15,945	0	0	0
Miami-Dade	0	15,737	15,737	0	50,044	50,044	1,443,905	0	1,443,905	0	0	0
Monroe	0	13,055	13,055	0	5,176	5,176	2,790	0	2,790	0	0	0
Nassau	0	0	0	0	0	0	34,637	0	34,637	0	0	0
Okaloosa	805	0	805	0	0	0	35,608	0	35,608	0	0	0
Okeechobee	0	0	0	0	0	0	843	0	843	0	0	0
Orange	0	6,164	6,164	0	95,210	95,210	130,040	0	130,040	0	0	0
Osceola	0	0	0	0	23,233	23,233	30,634	0	30,634	0	0	0
Palm Beach	0	0	0	0	0	0	116,005	0	116,005	0	0	0
Pasco	0	0	0	0	29,196	29,196	42,312	0	42,312	0	0	0
Pinellas	726	726	1,452	57,619	33,992	91,611	1,575,485	0	1,575,485	0	0	0
Polk	0	11,316	11,316	0	19,338	19,338	94,398	0	94,398	0	0	0
Putnam	1,366	0	1,366	5,536	0	5,536	15,536	0	15,536	0	0	0
Saint Johns	0	0	0	0	0	0	26,275	0	26,275	0	0	0
Saint Lucie	0	0	0	0	0	0	26,777	0	26,777	0	0	0
Santa Rosa	6	0	6	2,451	0	2,451	16,305	0	16,305	0	0	0
Sarasota	0	0	0	0	1,805	1,805	35,486	0	35,486	0	0	0
Seminole	0	0	0	0	6,496	6,496	30,481	0	30,481	0	0	0
Sumter	0	0	0	7,895	0	7,895	27,426	0	27,426	0	0	0
Suwannee	0	0	0	871	18,072	18,943	6,209	0	6,209	0	0	0
Taylor	51	0	51	76	0	76	5,092	0	5,092	0	0	0
Union	1,096	0	1,096	0	0	0	1,914	0	1,914	0	0	0
Volusia	0	0	0	0	41,824	41,824	26,416	0	26,416	0	0	0
Wakulla	1,130	0	1,130	0	0	0	9,882	0	9,882	0	0	0
Walton	0	0	0	1,130	0	1,130	13,783	0	13,783	0	0	0
Washington	0	0	0	3,621	0	3,621	4,492	0	4,492	0	0	0
TOTAL	40,627	359,722	400,349	159,601	763,725	923,326	5,927,767	0	5,927,767	0	0	0

FY24/25 Trips By Revenue Source

County	DCF			DOE			DOEA			DOH		
	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total
Alachua	0	0	0	0	0	0	757	0	757	0	0	0
Baker	0	0	0	0	0	0	0	0	0	0	0	0
Bay	0	0	0	0	0	0	5,813	0	5,813	0	0	0
Bradford	0	0	0	0	0	0	369	0	369	0	0	0
Brevard	0	0	0	27,948	0	27,948	11,838	0	11,838	0	0	0
Broward	0	9,098	9,098	0	19,694	19,694	0	44,977	44,977	0	0	0
Calhoun	0	0	0	0	0	0	2,421	0	2,421	0	0	0
Charlotte	0	0	0	0	0	0	2,309	0	2,309	0	0	0
Citrus	0	0	0	0	0	0	0	0	0	0	0	0
Clay	0	0	0	0	0	0	0	0	0	0	0	0
Collier	0	0	0	0	0	0	23	0	23	0	0	0
Columbia	0	0	0	0	0	0	0	57	57	6	0	6
Desoto	0	0	0	0	0	0	0	0	0	0	0	0
Dixie	0	0	0	0	0	0	65	0	65	0	0	0
Duval	0	0	0	0	0	0	0	0	0	0	0	0
Escambia	0	0	0	0	0	0	0	0	0	0	0	0
Flagler	0	0	0	0	0	0	5,046	0	5,046	0	0	0
Franklin	0	0	0	0	0	0	0	0	0	0	0	0
Gadsden	0	0	0	98	0	98	0	0	0	0	0	0
Gilchrist	0	0	0	0	0	0	0	0	0	0	0	0
Glades	0	0	0	0	0	0	0	0	0	0	0	0
Gulf	0	0	0	0	0	0	2,829	0	2,829	0	0	0
Hamilton	0	0	0	0	0	0	37	0	37	8	0	8
Hardee	0	0	0	0	0	0	1,320	0	1,320	0	0	0
Hendry	0	0	0	0	0	0	0	1,767	1,767	0	0	0
Hernando	0	0	0	0	0	0	1,959	0	1,959	0	0	0
Highlands	0	0	0	0	0	0	3,669	0	3,669	0	0	0
Hillsborough	0	8,654	8,654	0	0	0	12,959	0	12,959	0	0	0
Holmes	0	0	0	0	0	0	0	0	0	0	0	0
Indian River	0	0	0	0	0	0	0	0	0	0	0	0
Jackson	0	0	0	0	0	0	2,098	0	2,098	0	0	0
Jefferson	0	0	0	0	0	0	0	0	0	0	0	0
Lafayette	0	0	0	0	0	0	0	0	0	0	0	0
Lake	0	0	0	0	0	0	4,937	0	4,937	0	0	0

FY24/25 Trips By Revenue Source

County	DCF			DOE			DOEA			DOH		
	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total
Lee	0	0	0	0	0	0	0	0	0	0	0	0
Leon	0	0	0	0	0	0	0	0	0	0	0	0
Levy	0	0	0	0	0	0	20	0	20	0	0	0
Liberty	0	0	0	0	0	0	150	0	150	0	0	0
Madison	0	0	0	0	0	0	0	0	0	0	0	0
Manatee	0	0	0	0	0	0	105	8,022	8,127	0	0	0
Marion	0	0	0	0	0	0	0	0	0	0	0	0
Martin	0	0	0	0	0	0	0	0	0	0	62	62
Miami-Dade	0	4,494	4,494	0	4,805	4,805	0	5,805	5,805	0	0	0
Monroe	0	0	0	0	0	0	0	0	0	0	0	0
Nassau	0	0	0	0	0	0	0	0	0	0	0	0
Okaloosa	0	0	0	0	0	0	0	0	0	0	0	0
Okeechobee	0	0	0	0	0	0	1,258	0	1,258	0	0	0
Orange	0	0	0	0	0	0	0	12,192	12,192	0	0	0
Osceola	0	0	0	0	0	0	0	9,487	9,487	0	0	0
Palm Beach	0	0	0	0	0	0	50,576	0	50,576	0	0	0
Pasco	0	3,180	3,180	0	0	0	8,915	0	8,915	0	0	0
Pinellas	0	8,828	8,828	0	0	0	76,437	0	76,437	0	0	0
Polk	16,341	0	16,341	34,774	0	34,774	0	0	0	10,190	0	10,190
Putnam	0	0	0	0	0	0	0	0	0	0	0	0
Saint Johns	0	0	0	0	0	0	0	0	0	0	0	0
Saint Lucie	0	0	0	0	0	0	0	19,678	19,678	0	298	298
Santa Rosa	0	0	0	0	0	0	0	0	0	0	0	0
Sarasota	0	0	0	0	0	0	0	0	0	0	0	0
Seminole	0	0	0	0	0	0	0	3,814	3,814	0	0	0
Sumter	0	0	0	0	0	0	2,521	0	2,521	0	0	0
Suwannee	0	0	0	0	0	0	0	0	0	21	0	21
Taylor	0	0	0	0	0	0	0	0	0	0	0	0
Union	0	0	0	0	0	0	132	0	132	0	0	0
Volusia	0	0	0	6,572	2,553	9,125	0	0	0	0	0	0
Wakulla	0	0	0	0	0	0	0	0	0	0	0	0
Walton	0	0	0	0	0	0	0	0	0	0	0	0
Washington	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL	16,341	34,254	50,595	69,392	27,052	96,444	198,563	105,799	304,362	10,225	360	10,585

FY24/25 Trips By Revenue Source

County	DJJ			FDOT			Local Government		
	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total
Alachua	0	0	0	0	0	0	52,457	0	52,457
Baker	0	0	0	12,507	0	12,507	0	0	0
Bay	0	0	0	27,623	0	27,623	4,847	0	4,847
Bradford	0	0	0	827	0	827	0	0	0
Brevard	0	0	0	108,638	0	108,638	121,161	0	121,161
Broward	0	0	0	0	0	0	704,504	66,738	771,242
Calhoun	0	0	0	0	0	0	0	0	0
Charlotte	0	0	0	4,503	0	4,503	404	0	404
Citrus	0	0	0	7,103	7,718	14,821	54	0	54
Clay	0	0	0	0	0	0	34,633	0	34,633
Collier	0	0	0	12,349	201	12,550	48,470	0	48,470
Columbia	0	0	0	1	0	1	1	0	1
Desoto	0	0	0	24,887	0	24,887	142	0	142
Dixie	0	0	0	472	0	472	0	0	0
Duval	0	0	0	0	0	0	219,602	0	219,602
Escambia	0	0	0	2,324	0	2,324	45,252	0	45,252
Flagler	0	0	0	59,067	0	59,067	2,340	0	2,340
Franklin	0	0	0	0	0	0	0	0	0
Gadsden	0	0	0	9,356	0	9,356	30,864	0	30,864
Gilchrist	0	0	0	406	0	406	0	0	0
Glades	0	0	0	1,227	0	1,227	0	0	0
Gulf	0	0	0	0	0	0	0	0	0
Hamilton	0	0	0	1	0	1	1	0	1
Hardee	0	0	0	3,379	0	3,379	152	0	152
Hendry	0	0	0	3,931	0	3,931	0	0	0
Hernando	0	0	0	0	25,036	25,036	0	0	0
Highlands	0	0	0	17,682	12,932	30,614	1,952	0	1,952
Hillsborough	0	0	0	0	105,610	105,610	71,133	234,462	305,595
Holmes	0	0	0	0	0	0	0	0	0
Indian River	0	0	0	0	0	0	38,051	0	38,051
Jackson	0	0	0	0	0	0	0	0	0
Jefferson	0	0	0	0	0	0	5,262	0	5,262
Lafayette	0	0	0	131	0	131	0	0	0
Lake	0	0	0	8,686	0	8,686	19,080	0	19,080

FY24/25 Trips By Revenue Source

County	DJJ			FDOT			Local Government		
	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total
Lee	0	0	0	6,558	97,704	104,262	6,061	6,273	12,334
Leon	0	0	0	7,433	0	7,433	75,097	0	75,097
Levy	0	0	0	7,560	0	7,560	0	0	0
Liberty	0	0	0	0	0	0	5	0	5
Madison	0	0	0	0	0	0	1,936	0	1,936
Manatee	0	0	0	4	4	8	53,304	0	53,304
Marion	0	0	0	33,255	1,504	34,759	11	0	11
Martin	0	0	0	0	0	0	10,303	76	10,379
Miami-Dade	0	2,756	2,756	0	53,589	53,589	1	93,934	93,935
Monroe	0	0	0	0	0	0	0	11,627	11,627
Nassau	0	0	0	344	0	344	0	0	0
Okaloosa	0	0	0	20,519	0	20,519	20	0	20
Okeechobee	0	0	0	3,239	0	3,239	94	0	94
Orange	0	0	0	541	10,351	10,892	52,884	20,211	73,095
Osceola	0	0	0	133	567	700	25,023	334	25,357
Palm Beach	0	0	0	0	0	0	787,152	0	787,152
Pasco	0	0	0	2,622	14,810	17,432	994	0	994
Pinellas	0	0	0	82,951	0	82,951	162,871	8,852	171,723
Polk	1,894	0	1,894	54,291	0	54,291	26,162	0	26,162
Putnam	0	0	0	12,296	0	12,296	0	0	0
Saint Johns	0	0	0	90,436	0	90,436	0	0	0
Saint Lucie	0	0	0	19,186	533	19,719	147,184	4,049	151,233
Santa Rosa	0	0	0	0	0	0	0	0	0
Sarasota	0	0	0	0	0	0	118,468	0	118,468
Seminole	0	0	0	223	2,395	2,618	21,876	0	21,876
Sumter	0	0	0	5,436	0	5,436	0	0	0
Suwannee	0	0	0	1	0	1	1	0	1
Taylor	0	0	0	0	0	0	2,930	0	2,930
Union	0	0	0	248	0	248	0	0	0
Volusia	0	0	0	113,743	1,254	114,997	30,349	0	30,349
Wakulla	0	0	0	0	0	0	0	0	0
Walton	0	0	0	0	0	0	0	0	0
Washington	0	0	0	0	0	0	0	0	0
TOTAL	1,894	2,756	4,650	766,119	334,208	1,100,327	2,923,088	446,556	3,369,644

FY24/25 Trips By Revenue Source

County	Local Non Government			Other Fed/State Programs			Total by Revenue Source		
	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total
Alachua	0	0	0	0	0	0	63,757	0	63,757
Baker	2,784	0	2,784	0	0	0	21,513	0	21,513
Bay	18,357	0	18,357	17	0	17	104,920	0	104,920
Bradford	0	0	0	0	0	0	9,024	16,813	25,837
Brevard	166,356	0	166,356	0	0	0	517,572	0	517,572
Broward	0	76,570	76,570	0	3,088	3,088	1,851,659	352,486	2,204,145
Calhoun	39	0	39	0	0	0	10,100	0	10,100
Charlotte	0	0	0	0	0	0	22,293	4,269	26,562
Citrus	0	702	702	0	0	0	31,257	70,162	101,419
Clay	0	0	0	0	0	0	45,586	0	45,586
Collier	4,606	1,139	5,745	30,667	0	30,667	120,925	44,519	165,444
Columbia	369	1	370	0	0	0	14,169	58	14,227
Desoto	0	0	0	0	0	0	26,308	0	26,308
Dixie	0	0	0	0	0	0	6,403	0	6,403
Duval	0	0	0	0	0	0	249,602	0	249,602
Escambia	170	0	170	25,489	0	25,489	92,362	0	92,362
Flagler	133	0	133	0	0	0	85,513	0	85,513
Franklin	0	0	0	0	0	0	4,409	0	4,409
Gadsden	5,912	0	5,912	0	0	0	59,055	0	59,055
Gilchrist	0	0	0	0	0	0	5,605	0	5,605
Glades	0	0	0	0	0	0	3,179	0	3,179
Gulf	0	0	0	0	0	0	17,214	0	17,214
Hamilton	66	0	66	0	0	0	3,897	0	3,897
Hardee	0	0	0	0	0	0	6,219	18,159	24,378
Hendry	0	0	0	0	0	0	7,757	6,412	14,169
Hernando	0	2,276	2,276	0	0	0	15,457	45,520	60,977
Highlands	0	0	0	0	0	0	33,042	26,033	59,075
Hillsborough	0	26,186	26,186	0	8,441	8,441	575,731	518,000	1,093,731
Holmes	0	0	0	85	0	85	6,133	0	6,133
Indian River	0	525	525	0	0	0	84,546	28,309	112,855
Jackson	926	0	926	0	0	0	32,778	0	32,778
Jefferson	3,673	0	3,673	0	0	0	19,182	0	19,182
Lafayette	0	0	0	0	0	0	1,783	0	1,783
Lake	1	39,780	39,781	0	0	0	66,005	68,245	134,250

FY24/25 Trips By Revenue Source

County	Local Non Government			Other Fed/State Programs			Total by Revenue Source		
	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total
Lee	1,674	589	2,263	0	0	0	31,033	272,696	303,729
Leon	1,908	0	1,908	0	0	0	112,101	0	112,101
Levy	1	0	1	0	0	0	16,517	0	16,517
Liberty	0	0	0	0	0	0	7,030	0	7,030
Madison	630	0	630	0	0	0	7,785	0	7,785
Manatee	0	7,610	7,610	0	0	0	75,130	32,150	107,280
Marion	22,719	2,447	25,166	0	0	0	80,441	32,389	112,830
Martin	0	10,224	10,224	0	0	0	26,248	46,010	72,258
Miami-Dade	0	96,306	96,306	0	72,445	72,445	1,443,906	399,915	1,843,821
Monroe	0	624	624	0	0	0	2,790	30,482	33,272
Nassau	0	0	0	0	0	0	34,981	0	34,981
Okaloosa	10	0	10	3,944	0	3,944	60,906	0	60,906
Okeechobee	0	0	0	0	0	0	5,434	0	5,434
Orange	334,422	2	334,424	316,280	39,364	355,644	834,167	183,494	1,017,661
Osceola	104,080	3,572	107,652	82,742	4,704	87,446	242,612	41,897	284,509
Palm Beach	0	0	0	0	0	0	953,733	0	953,733
Pasco	110	3,981	4,091	1,095	0	1,095	56,048	51,167	107,215
Pinellas	19,907	2,948	22,855	326,520	5,045	331,565	2,302,516	60,391	2,362,907
Polk	23,465	40,392	63,857	0	0	0	261,515	71,046	332,561
Putnam	1,106	0	1,106	0	0	0	35,840	0	35,840
Saint Johns	18,983	0	18,983	0	0	0	135,694	0	135,694
Saint Lucie	0	3,940	3,940	7,282	0	7,282	200,429	28,498	228,927
Santa Rosa	0	0	0	0	0	0	18,762	0	18,762
Sarasota	0	1,344	1,344	0	173	173	153,954	3,322	157,276
Seminole	109,756	2	109,758	95,601	2,238	97,839	257,937	14,945	272,882
Sumter	0	0	0	0	0	0	43,278	0	43,278
Suwannee	1,496	0	1,496	0	0	0	8,599	18,072	26,671
Taylor	168	0	168	0	0	0	8,317	0	8,317
Union	0	0	0	0	0	0	3,390	0	3,390
Volusia	18,507	836	19,343	0	0	0	195,587	46,467	242,054
Wakulla	0	0	0	8,517	0	8,517	19,529	0	19,529
Walton	0	0	0	6,431	0	6,431	21,344	0	21,344
Washington	0	0	0	0	0	0	8,113	0	8,113
TOTAL	862,334	321,996	1,184,330	904,670	135,498	1,040,168	11,880,621	2,531,926	14,412,547

2024-25 System Organization Type by County

FY24/25 System Organization Type by County

County	Private Non Profit			Private For Profit			City Government			County		
	CTC	Op	CC	CTC	Op	CC	CTC	Op	CC	CTC	Op	CC
Alachua	0	0	0	1	0	0	0	0	0	0	0	0
Baker	1	0	0	0	0	0	0	0	0	0	0	0
Bay	0	0	0	0	2	0	0	0	0	1	0	0
Bradford	1	0	1	0	0	0	0	0	0	0	0	0
Brevard	0	0	0	0	0	0	0	0	0	1	0	0
Broward	0	1	12	0	1	0	0	2	5	1	0	0
Calhoun	1	0	0	0	0	0	0	0	0	0	0	0
Charlotte	0	0	1	0	0	0	0	0	0	1	0	0
Citrus	0	0	1	0	0	0	0	0	0	1	0	0
Clay	0	0	0	0	1	0	0	0	0	0	0	0
Collier	0	0	3	0	1	0	0	0	0	1	0	0
Columbia	0	0	1	0	0	0	0	0	0	0	0	0
Desoto	0	0	0	1	1	0	0	0	0	0	0	0
Dixie	1	0	0	0	0	0	0	0	0	0	0	0
Duval	0	1	0	0	1	0	0	0	0	0	0	0
Escambia	0	0	0	0	1	0	0	0	0	1	0	0
Flagler	0	0	0	0	0	0	0	0	0	1	0	0
Franklin	1	0	0	0	0	0	0	0	0	0	0	0
Gadsden	1	0	0	0	0	0	0	0	0	0	0	0
Gilchrist	1	0	0	0	0	0	0	0	0	0	0	0
Glades	0	0	0	0	1	0	0	0	0	1	0	0
Gulf	1	0	0	0	0	0	0	0	0	0	0	0
Hamilton	0	0	0	0	0	0	0	0	0	0	0	0
Hardee	0	0	1	1	1	0	0	0	0	0	0	0
Hendry	0	0	2	0	1	0	0	0	0	1	0	0
Hernando	1	0	1	0	0	0	0	0	0	0	0	0
Highlands	0	0	1	1	1	0	0	0	0	0	0	0
Hillsborough	0	0	11	0	0	1	0	0	0	1	0	0
Holmes	1	0	0	0	0	0	0	0	0	0	1	0
Indian River	1	1	2	0	3	0	0	0	0	0	0	0
Jackson	1	0	0	0	0	0	0	0	0	0	0	0
Jefferson	1	0	0	0	0	0	0	0	0	0	0	0
Lafayette	1	0	0	0	0	0	0	0	0	0	0	0
Lake	0	0	4	0	1	3	0	0	0	1	0	0

FY24/25 System Organization Type by County

County	Private Non Profit			Private For Profit			City Government			County		
	CTC	Op	CC	CTC	Op	CC	CTC	Op	CC	CTC	Op	CC
Lee	0	0	3	0	0	1	0	0	0	1	0	0
Leon	0	1	0	0	2	0	1	0	0	0	0	0
Levy	0	0	0	0	0	0	0	0	0	1	0	0
Liberty	0	0	0	0	0	0	0	0	0	1	0	0
Madison	1	0	0	0	0	0	0	0	0	0	0	0
Manatee	0	0	3	0	0	1	0	0	0	1	0	0
Marion	1	0	3	0	0	0	0	0	0	0	0	0
Martin	1	3	4	0	1	0	0	0	0	0	0	0
Miami-Dade	0	0	30	0	0	1	0	0	1	1	0	0
Monroe	1	0	1	0	0	0	0	0	0	0	0	1
Nassau	0	0	0	0	1	0	0	0	0	0	0	0
Okaloosa	0	0	0	0	1	0	0	0	0	1	0	0
Okeechobee	0	0	0	1	1	0	0	0	0	0	0	0
Orange	0	0	8	0	0	1	0	0	0	0	0	0
Osceola	0	0	3	0	0	0	0	0	0	0	0	0
Palm Beach	0	0	0	0	2	0	0	0	0	1	0	0
Pasco	0	0	4	0	0	0	0	0	0	1	0	0
Pinellas	0	4	8	0	4	0	0	0	1	0	0	0
Polk	0	0	4	0	0	1	0	0	0	0	0	0
Putnam	1	0	0	0	0	0	0	0	0	0	0	0
Saint Johns	1	0	0	0	0	0	0	0	0	0	0	0
Saint Lucie	0	1	1	0	3	0	0	0	0	1	0	1
Santa Rosa	1	0	0	0	0	0	0	0	0	0	0	0
Sarasota	0	0	3	0	2	0	0	0	0	1	0	0
Seminole	0	0	3	0	0	0	0	0	0	0	0	0
Sumter	0	0	0	0	1	0	0	0	0	1	0	0
Suwannee	0	0	1	0	0	0	0	0	0	0	0	0
Taylor	1	0	0	0	0	0	0	0	0	0	0	0
Union	1	0	0	0	0	0	0	0	0	0	0	0
Volusia	0	0	3	0	4	0	0	0	0	1	1	0
Wakulla	1	0	0	0	1	0	0	0	0	0	0	0
Walton	1	0	0	0	0	0	0	0	0	0	0	0
Washington	1	0	0	0	0	0	0	0	0	0	1	0
TOTAL	26	12	123	5	39	9	1	2	7	24	3	2

FY24/25 System Organization Type by County

County	Public Transit Authority			School Board (School Bus)			Other			Total By Type			Total System
	CTC	Op	CC	CTC	Op	CC	CTC	Op	CC	CTC	Op	CC	
Alachua	0	0	0	0	0	0	0	0	0	1	0	0	1
Baker	0	0	0	0	0	0	0	0	0	1	0	0	1
Bay	0	0	0	0	0	0	0	0	0	1	2	0	3
Bradford	0	0	0	0	0	0	0	0	0	1	0	1	2
Brevard	0	0	0	0	0	0	0	0	0	1	0	0	1
Broward	0	0	0	0	0	0	0	0	0	1	4	17	22
Calhoun	0	0	0	0	0	0	0	0	0	1	0	0	1
Charlotte	0	0	0	0	0	0	0	0	0	1	0	1	2
Citrus	0	0	0	0	0	0	0	0	0	1	0	1	2
Clay	1	0	0	0	0	0	0	0	0	1	1	0	2
Collier	0	0	0	0	0	0	0	0	0	1	1	3	5
Columbia	1	0	0	0	0	0	0	0	0	1	0	1	2
Desoto	0	0	0	0	0	0	0	0	0	1	1	0	2
Dixie	0	0	0	0	0	0	0	0	0	1	0	0	1
Duval	1	0	0	0	0	0	0	0	0	1	2	0	3
Escambia	0	0	0	0	0	0	0	0	0	1	1	0	2
Flagler	0	0	0	0	0	0	0	0	0	1	0	0	1
Franklin	0	0	0	0	0	0	0	0	0	1	0	0	1
Gadsden	0	0	0	0	0	0	0	0	0	1	0	0	1
Gilchrist	0	0	0	0	0	0	0	0	0	1	0	0	1
Glades	0	0	0	0	0	0	0	0	0	1	1	0	2
Gulf	0	0	0	0	0	0	0	0	0	1	0	0	1
Hamilton	1	0	0	0	0	0	0	0	0	1	0	0	1
Hardee	0	0	0	0	0	0	0	0	0	1	1	1	3
Hendry	0	0	0	0	0	0	0	0	0	1	1	2	4
Hernando	0	0	0	0	0	0	0	0	0	1	0	1	2
Highlands	0	0	0	0	0	0	0	0	0	1	1	1	3
Hillsborough	0	0	1	0	0	0	0	0	0	1	0	13	14
Holmes	0	0	0	0	0	0	0	0	0	1	1	0	2
Indian River	0	0	0	0	0	0	0	0	0	1	4	2	7
Jackson	0	0	0	0	0	0	0	0	0	1	0	0	1
Jefferson	0	0	0	0	0	0	0	0	0	1	0	0	1
Lafayette	0	0	0	0	0	0	0	0	0	1	0	0	1
Lake	0	0	0	0	0	0	0	0	0	1	1	7	9

FY24/25 System Organization Type by County

County	Public Transit Authority			School Board (School Bus)			Other			Total By Type			Total System	
	CTC	Op	CC	CTC	Op	CC	CTC	Op	CC	CTC	Op	CC		
Lee	0	0	0	0	0	0	0	0	0	1	0	4	5	
Leon	0	0	0	0	0	0	0	0	0	1	3	0	4	
Levy	0	0	0	0	0	0	0	0	0	1	0	0	1	
Liberty	0	0	0	0	0	0	0	0	0	1	0	0	1	
Madison	0	0	0	0	0	0	0	0	0	1	0	0	1	
Manatee	0	0	0	0	0	0	0	0	0	1	0	4	5	
Marion	0	0	0	0	0	0	0	0	0	1	0	3	4	
Martin	0	0	0	0	0	0	0	0	0	1	4	4	9	
Miami-Dade	0	0	0	0	0	0	0	0	0	1	0	32	33	
Monroe	0	0	0	0	0	0	0	0	0	1	0	2	3	
Nassau	1	0	0	0	0	0	0	0	0	1	1	0	2	
Okaloosa	0	0	0	0	0	0	0	0	0	1	1	0	2	
Okeechobee	0	0	0	0	0	0	0	0	0	1	1	0	2	
Orange	1	0	0	0	0	0	0	1	0	1	1	9	11	
Osceola	1	0	0	0	0	0	0	1	0	1	1	3	5	
Palm Beach	0	0	0	0	0	0	0	0	0	1	2	0	3	
Pasco	0	0	0	0	0	0	0	0	0	1	0	4	5	
Pinellas	1	0	0	0	0	0	0	0	0	1	8	9	18	
Polk	0	0	0	0	0	0	0	1	1	1	0	6	7	
Putnam	0	0	0	0	0	0	0	0	0	1	0	0	1	
Saint Johns	0	0	0	0	0	0	0	0	0	1	0	0	1	
Saint Lucie	0	0	0	0	0	0	0	0	0	1	4	2	7	
Santa Rosa	0	0	0	0	0	0	0	0	0	1	0	0	1	
Sarasota	0	0	0	0	0	0	0	0	0	1	2	3	6	
Seminole	1	0	0	0	0	0	0	1	0	1	1	3	5	
Sumter	0	0	0	0	0	0	0	0	0	1	1	0	2	
Suwannee	1	0	0	0	0	0	0	0	0	1	0	1	2	
Taylor	0	0	0	0	0	0	0	0	0	1	0	0	1	
Union	0	0	0	0	0	0	0	0	0	1	0	0	1	
Volusia	0	0	0	0	0	0	0	1	0	1	6	3	10	
Wakulla	0	0	0	0	0	0	0	0	0	1	1	0	2	
Walton	0	0	0	0	0	0	0	0	0	1	0	0	1	
Washington	0	0	0	0	0	0	0	0	0	1	1	0	2	
TOTAL	10	0	1	0	0	0	0	1	4	1	67	60	143	270

2024-25 Driver Information

FY24/25 Driver Information

County	CTC & Transportation Operators		Coordination Contractor		Total Drivers
	Full/Part Time Drivers	Volunteer Drivers	Full/Part Time Drivers	Volunteer Drivers	
Alachua	24	0	0	0	24
Baker	20	0	0	0	20
Bay	48	0	0	0	48
Bradford	8	0	24	0	32
Brevard	24	121	0	0	145
Broward	495	0	361	0	856
Calhoun	12	0	0	0	12
Charlotte	18	3	3	0	24
Citrus	16	0	32	0	48
Clay	22	0	0	0	22
Collier	55	0	18	0	73
Columbia	7	0	2	0	9
Desoto	12	0	0	0	12
Dixie	8	0	0	0	8
Duval	135	0	0	0	135
Escambia	31	0	0	0	31
Flagler	29	0	0	0	29
Franklin	2	0	0	0	2
Gadsden	21	0	0	0	21
Gilchrist	8	0	0	0	8
Glades	17	0	0	0	17
Gulf	7	0	0	0	7
Hamilton	6	0	0	0	6
Hardee	2	0	20	0	22
Hendry	17	0	4	0	21
Hernando	6	0	42	0	48
Highlands	22	0	56	0	78
Hillsborough	48	0	707	0	755
Holmes	4	0	0	0	4
Indian River	62	0	49	0	111
Jackson	16	0	0	0	16
Jefferson	10	0	0	0	10
Lafayette	3	0	0	0	3
Lake	28	0	121	0	149

FY24/25 Driver Information

County	CTC & Transportation Operators		Coordination Contractor		Total Drivers
	Full/Part Time Drivers	Volunteer Drivers	Full/Part Time Drivers	Volunteer Drivers	
Lee	66	0	44	27	137
Leon	83	0	0	0	83
Levy	6	0	0	0	6
Liberty	9	0	0	0	9
Madison	4	0	0	0	4
Manatee	35	0	39	0	74
Marion	43	0	21	0	64
Martin	38	0	85	0	123
Miami-Dade	0	0	725	1	726
Monroe	9	0	23	0	32
Nassau	8	0	0	0	8
Okaloosa	50	0	0	0	50
Okeechobee	3	0	0	0	3
Orange	212	0	280	0	492
Osceola	66	0	27	0	93
Palm Beach	488	0	0	0	488
Pasco	19	0	46	0	65
Pinellas	371	8	248	1	628
Polk	117	0	118	2	237
Putnam	14	2	0	0	16
Saint Johns	59	0	0	0	59
Saint Lucie	73	0	16	0	89
Santa Rosa	10	0	0	0	10
Sarasota	145	0	8	0	153
Seminole	70	0	13	0	83
Sumter	21	0	0	0	21
Suwannee	2	0	38	0	40
Taylor	6	0	0	0	6
Union	8	0	0	0	8
Volusia	69	0	108	0	177
Wakulla	10	0	0	0	10
Walton	8	0	0	0	8
Washington	3	0	0	0	3
TOTAL	3,368	134	3,278	31	6,811

2024-25 Summary of Vehicle Information

FY24/25 Summary of Vehicle Information

County	CTC/Operator Miles								CC Paratransit Miles	System Total Miles
	Deviated Fixed Route	ADA	Paratransit	TNC	Taxi	School Board (School Bus)	Volunteers	Total		
Alachua	0	575,506	227,077	0	0	0	0	802,583	0	802,583
Baker	84,360	0	344,760	0	0	0	0	429,120	0	429,120
Bay	26	0	791,413	119,943	0	0	0	911,382	0	911,382
Bradford	0	0	186,092	0	0	0	0	186,092	145,995	332,087
Brevard	0	0	1,251,769	0	0	25,836	0	1,277,605	0	1,277,605
Broward	0	12,286,200	2,652,225	0	0	0	0	14,938,425	1,130,744	16,069,169
Calhoun	0	0	253,576	0	0	0	0	253,576	0	253,576
Charlotte	0	0	649,478	0	0	0	0	649,478	39,419	688,897
Citrus	0	0	485,438	0	0	0	0	485,438	303,131	788,569
Clay	206,686	0	396,834	0	0	0	0	603,520	0	603,520
Collier	0	1,272,872	491,119	0	0	0	0	1,763,991	205,322	1,969,313
Columbia	0	0	125,773	0	0	0	0	125,773	534	126,307
Desoto	47,293	0	35,719	0	0	0	0	83,012	0	83,012
Dixie	0	0	159,525	0	0	0	0	159,525	0	159,525
Duval	0	2,193,953	471,060	0	0	0	0	2,665,013	0	2,665,013
Escambia	0	379,786	646,663	0	0	0	0	1,026,449	0	1,026,449
Flagler	0	0	680,773	0	0	0	0	680,773	0	680,773
Franklin	0	0	131,944	0	0	0	0	131,944	0	131,944
Gadsden	244,813	0	503,636	0	0	0	0	748,449	0	748,449
Gilchrist	0	0	106,349	0	0	0	0	106,349	0	106,349
Glades	0	0	80,496	0	0	0	0	80,496	0	80,496
Gulf	0	0	586,214	0	0	0	0	586,214	0	586,214
Hamilton	0	0	59,170	0	0	0	0	59,170	0	59,170
Hardee	0	0	87,231	0	0	0	0	87,231	50,170	137,401
Hendry	0	0	124,806	0	0	0	0	124,806	16,974	141,780
Hernando	0	0	212,356	0	0	0	0	212,356	335,483	547,839
Highlands	0	0	517,436	0	0	0	0	517,436	51,883	569,319
Hillsborough	0	0	1,080,988	0	0	0	0	1,080,988	2,956,225	4,037,213
Holmes	0	0	136,953	0	0	0	0	136,953	0	136,953
Indian River	0	235,069	518,918	0	0	0	0	753,987	166,079	920,066
Jackson	0	0	657,330	0	0	0	0	657,330	0	657,330
Jefferson	100,928	0	285,016	0	0	0	0	385,944	0	385,944
Lafayette	0	0	73,206	0	0	0	0	73,206	0	73,206
Lake	5,817	280,070	720,179	0	0	0	0	1,006,066	263,289	1,269,355

FY24/25 Summary of Vehicle Information

County	CTC/Operator Miles							Total	CC Paratransit Miles	System Total Miles
	Deviated Fixed Route	ADA	Paratransit	TNC	Taxi	School Board (School Bus)	Volunteers			
Lee	0	0	220,768	0	0	0	0	220,768	812,166	1,032,934
Leon	23,227	192,887	252,391	28,867	299,970	0	0	797,342	0	797,342
Levy	0	0	287,239	0	0	0	0	287,239	0	287,239
Liberty	0	0	183,803	0	0	0	0	183,803	0	183,803
Madison	8,068	0	126,497	0	0	0	0	134,565	0	134,565
Manatee	0	533,084	243,899	0	0	0	0	776,983	163,738	940,721
Marion	53,696	141,084	678,969	0	0	0	0	873,749	181,835	1,055,584
Martin	0	0	144,364	0	0	0	0	144,364	269,145	413,509
Miami-Dade	0	0	0	0	0	0	0	0	1,751,820	1,751,820
Monroe	0	0	98,681	0	0	0	0	98,681	152,868	251,549
Nassau	0	0	223,322	0	0	0	0	223,322	0	223,322
Okaloosa	1,826	0	621,577	0	0	0	0	623,403	0	623,403
Okeechobee	0	0	49,846	0	0	0	0	49,846	0	49,846
Orange	293,491	2,174,523	1,132,019	857,524	0	0	0	4,457,557	869,416	5,326,973
Osceola	150,059	617,779	344,032	216,946	0	0	0	1,328,816	142,682	1,471,498
Palm Beach	0	9,439,325	1,341,532	2,319,268	0	0	0	13,100,125	0	13,100,125
Pasco	0	26,174	253,583	0	0	0	0	279,757	341,703	621,460
Pinellas	0	2,419,394	1,500,571	145,118	88,569	0	0	4,153,652	272,910	4,426,562
Polk	60,397	399,565	168,529	0	0	0	0	628,491	474,241	1,102,732
Putnam	281,771	0	143,825	0	0	0	2,766	428,362	0	428,362
Saint Johns	703,374	0	453,188	0	0	0	0	1,156,562	0	1,156,562
Saint Lucie	0	385,378	1,033,820	86,079	0	0	0	1,505,277	203,532	1,708,809
Santa Rosa	0	0	232,887	0	0	0	0	232,887	0	232,887
Sarasota	0	663,563	769,285	32,780	0	0	0	1,465,628	20,156	1,485,784
Seminole	78,114	624,490	208,745	174,001	0	0	0	1,085,350	95,187	1,180,537
Sumter	35,409	0	344,351	0	0	0	0	379,760	0	379,760
Suwannee	0	0	135,084	0	0	0	0	135,084	120,031	255,115
Taylor	33,850	0	162,076	0	0	0	0	195,926	0	195,926
Union	0	0	100,204	0	0	0	0	100,204	0	100,204
Volusia	0	0	1,607,422	0	110,100	0	0	1,717,522	167,226	1,884,748
Wakulla	0	0	155,183	93,686	0	0	0	248,869	0	248,869
Walton	0	0	225,447	0	0	0	0	225,447	0	225,447
Washington	0	0	127,462	0	0	0	0	127,462	0	127,462
TOTAL	2,413,205	34,840,702	29,302,123	4,074,212	498,639	25,836	2,766	71,157,483	11,703,904	82,861,387

FY24/25 Summary of Vehicle Information

County	Roadcalls			Accidents			Wheelchair Accessible Vehicles			Number of Vehicles		
	CTC/Op	CC	Total	CTC/Op	CC	Total	CTC/Op	CC	Total	CTC/Op	CC	Total
Alachua	18	0	18	5	0	5	30	0	30	31	0	31
Baker	3	0	3	0	0	0	25	0	25	25	0	25
Bay	11	0	11	6	0	6	25	0	25	25	0	25
Bradford	1	3	4	0	0	0	6	7	13	6	10	16
Brevard	17	0	17	0	0	0	86	0	86	116	0	116
Broward	230	11	241	85	4	89	317	96	413	385	228	613
Calhoun	4	0	4	0	0	0	7	0	7	16	0	16
Charlotte	26	8	34	13	1	14	27	3	30	32	3	35
Citrus	20	5	25	0	1	1	22	10	32	22	40	62
Clay	0	0	0	14	0	14	0	0	0	29	0	29
Collier	46	3	49	25	0	25	35	6	41	35	11	46
Columbia	2	0	2	1	0	1	8	4	12	9	4	13
Desoto	0	0	0	0	0	0	6	0	6	6	0	6
Dixie	0	0	0	1	0	1	8	0	8	8	0	8
Duval	0	0	0	79	0	79	0	0	0	100	0	100
Escambia	3	0	3	7	0	7	38	0	38	38	0	38
Flagler	0	0	0	0	0	0	27	0	27	27	0	27
Franklin	3	0	3	0	0	0	0	0	0	9	0	9
Gadsden	7	0	7	0	0	0	21	0	21	21	0	21
Gilchrist	2	0	2	0	0	0	8	0	8	8	0	8
Glades	0	0	0	0	0	0	4	0	4	4	0	4
Gulf	2	0	2	0	0	0	8	0	8	14	0	14
Hamilton	1	0	1	2	0	2	8	0	8	9	0	9
Hardee	0	0	0	0	0	0	2	2	4	2	6	8
Hendry	17	0	17	0	0	0	7	2	9	7	4	11
Hernando	8	3	11	0	0	0	11	7	18	11	33	44
Highlands	9	0	9	0	0	0	26	5	31	26	10	36
Hillsborough	16	432	448	7	38	45	69	142	211	69	319	388
Holmes	0	0	0	0	0	0	5	0	5	7	0	7
Indian River	5	3	8	1	0	1	48	9	57	49	28	77
Jackson	8	0	8	1	0	1	11	0	11	27	0	27
Jefferson	0	0	0	0	0	0	10	0	10	10	0	10
Lafayette	1	0	1	0	0	0	5	0	5	5	0	5
Lake	48	2	50	5	2	7	42	10	52	42	41	83

FY24/25 Summary of Vehicle Information

County	Roadcalls			Accidents			Wheelchair Accessible Vehicles			Number of Vehicles		
	CTC/Op	CC	Total	CTC/Op	CC	Total	CTC/Op	CC	Total	CTC/Op	CC	Total
Lee	65	36	101	44	7	51	56	43	99	60	79	139
Leon	55	0	55	4	0	4	36	0	36	85	0	85
Levy	6	0	6	0	0	0	11	0	11	12	0	12
Liberty	1	0	1	0	0	0	6	0	6	14	0	14
Madison	5	0	5	0	0	0	6	0	6	6	0	6
Manatee	31	3	34	11	1	12	36	21	57	36	26	62
Marion	16	0	16	3	0	3	46	8	54	46	30	76
Martin	2	1	3	0	0	0	21	20	41	26	59	85
Miami-Dade	0	26	26	0	9	9	0	127	127	0	304	304
Monroe	0	13	13	0	2	2	5	18	23	7	36	43
Nassau	0	0	0	3	0	3	0	0	0	13	0	13
Okaloosa	15	0	15	11	0	11	30	0	30	32	0	32
Okeechobee	0	0	0	0	0	0	2	0	2	2	0	2
Orange	122	70	192	19	1	20	111	38	149	111	98	209
Osceola	99	15	114	9	0	9	35	15	50	35	27	62
Palm Beach	793	0	793	82	0	82	321	0	321	348	0	348
Pasco	20	2	22	1	1	2	20	6	26	20	42	62
Pinellas	58	0	58	24	3	27	75	15	90	188	62	250
Polk	68	6	74	2	1	3	90	21	111	90	40	130
Putnam	7	0	7	0	0	0	16	0	16	17	0	17
Saint Johns	3	0	3	2	0	2	38	0	38	39	0	39
Saint Lucie	95	1	96	6	1	7	58	19	77	58	21	79
Santa Rosa	0	0	0	1	0	1	5	0	5	8	0	8
Sarasota	15	0	15	0	0	0	65	6	71	87	6	93
Seminole	81	0	81	6	0	6	36	3	39	36	8	44
Sumter	3	0	3	7	0	7	20	0	20	20	0	20
Suwannee	3	0	3	0	0	0	3	6	9	4	14	18
Taylor	0	0	0	0	0	0	9	0	9	9	0	9
Union	1	0	1	1	0	1	7	0	7	8	0	8
Volusia	52	5	57	19	2	21	80	25	105	80	45	125
Wakulla	0	0	0	0	0	0	8	0	8	9	0	9
Walton	0	0	0	4	0	4	9	0	9	11	0	11
Washington	0	0	0	0	0	0	5	0	5	5	0	5
TOTAL	2,124	648	2,772	511	74	585	2,218	694	2,912	2,752	1,634	4,386

2024-25 Revenue Summary

FY24/25 Revenue Summary

County	AHCA	APD	CTD	DEO	DCF	DOE	DOEA	DOH
Alachua	\$0	\$0	\$660,187	\$0	\$0	\$0	\$37,145	\$0
Baker	\$17,797	\$0	\$243,551	\$0	\$0	\$0	\$0	\$0
Bay	\$0	\$194,628	\$761,443	\$0	\$0	\$0	\$21,003	\$0
Bradford	\$160,056	\$186,746	\$126,731	\$0	\$0	\$0	\$5,668	\$0
Brevard	\$0	\$137,646	\$1,631,089	\$0	\$0	\$4,326	\$43,106	\$0
Broward	\$864,134	\$527,744	\$5,311,190	\$0	\$154,204	\$273,169	\$733,852	\$0
Calhoun	\$412,264	\$0	\$164,324	\$0	\$0	\$0	\$5,897	\$0
Charlotte	\$279,528	\$0	\$382,335	\$0	\$0	\$0	\$27,517	\$0
Citrus	\$0	\$671,247	\$563,403	\$0	\$0	\$0	\$0	\$0
Clay	\$0	\$0	\$451,850	\$0	\$0	\$0	\$0	\$0
Collier	\$327,401	\$434,117	\$765,349	\$0	\$0	\$0	\$2,910	\$0
Columbia	\$0	\$158,428	\$205,359	\$0	\$0	\$0	\$338	\$116
Desoto	\$0	\$0	\$82,133	\$0	\$0	\$0	\$0	\$0
Dixie	\$206,812	\$0	\$166,764	\$0	\$0	\$0	\$939	\$0
Duval	\$0	\$0	\$1,238,537	\$0	\$0	\$0	\$0	\$0
Escambia	\$0	\$0	\$863,828	\$0	\$0	\$0	\$0	\$0
Flagler	\$0	\$0	\$627,374	\$0	\$0	\$0	\$34,349	\$0
Franklin	\$94,433	\$0	\$278,279	\$0	\$0	\$0	\$0	\$0
Gadsden	\$58,775	\$41,118	\$383,725	\$0	\$0	\$1,616	\$0	\$0
Gilchrist	\$144,204	\$0	\$128,556	\$0	\$0	\$0	\$0	\$0
Glades	\$0	\$0	\$127,161	\$0	\$0	\$0	\$0	\$0
Gulf	\$123,191	\$14,695	\$347,436	\$0	\$0	\$0	\$16,405	\$0
Hamilton	\$0	\$0	\$119,529	\$0	\$0	\$0	\$25,000	\$154
Hardee	\$0	\$195,675	\$82,792	\$0	\$0	\$0	\$15,840	\$0
Hendry	\$0	\$52,721	\$241,869	\$0	\$0	\$0	\$74,214	\$0
Hernando	\$0	\$626,502	\$418,337	\$0	\$0	\$0	\$21,505	\$0
Highlands	\$0	\$178,498	\$702,978	\$0	\$0	\$0	\$46,308	\$0
Hillsborough	\$807,813	\$1,020,361	\$1,907,225	\$0	\$476,986	\$0	\$395,214	\$0
Holmes	\$0	\$28,624	\$339,876	\$0	\$0	\$0	\$0	\$0
Indian River	\$0	\$237,549	\$1,595,729	\$0	\$0	\$0	\$0	\$0
Jackson	\$904,282	\$50,408	\$495,664	\$0	\$0	\$0	\$31,734	\$0
Jefferson	\$50,856	\$40,067	\$199,822	\$0	\$0	\$0	\$0	\$0
Lafayette	\$32,063	\$0	\$105,709	\$0	\$0	\$0	\$0	\$0
Lake	\$0	\$545,636	\$873,678	\$0	\$0	\$0	\$95,831	\$0

FY24/25 Revenue Summary

County	AHCA	APD	CTD	DEO	DCF	DOE	DOEA	DOH
Lee	\$1,935,727	\$31,327	\$840,630	\$0	\$0	\$0	\$0	\$0
Leon	\$0	\$0	\$718,584	\$0	\$0	\$0	\$0	\$0
Levy	\$0	\$24,509	\$545,397	\$0	\$0	\$0	\$351	\$0
Liberty	\$106,886	\$0	\$223,147	\$0	\$0	\$0	\$4,203	\$0
Madison	\$24,370	\$44,040	\$205,066	\$0	\$0	\$0	\$0	\$0
Manatee	\$0	\$285,282	\$471,792	\$0	\$0	\$0	\$165,188	\$0
Marion	\$0	\$987,590	\$818,587	\$0	\$0	\$0	\$0	\$0
Martin	\$0	\$312,310	\$628,469	\$0	\$0	\$0	\$0	\$3,464
Miami-Dade	\$1,730,329	\$1,218,386	\$5,494,059	\$0	\$275,314	\$138,561	\$99,495	\$0
Monroe	\$394,358	\$67,650	\$299,565	\$0	\$0	\$0	\$0	\$0
Nassau	\$0	\$0	\$670,356	\$0	\$0	\$0	\$0	\$0
Okaloosa	\$99,233	\$0	\$1,020,472	\$0	\$0	\$0	\$0	\$0
Okeechobee	\$0	\$0	\$44,024	\$0	\$0	\$0	\$15,096	\$0
Orange	\$1,814,219	\$992,345	\$2,161,229	\$0	\$0	\$0	\$402,554	\$0
Osceola	\$0	\$191,284	\$509,129	\$0	\$0	\$0	\$282,286	\$0
Palm Beach	\$0	\$0	\$3,051,000	\$0	\$0	\$0	\$350,000	\$0
Pasco	\$0	\$473,729	\$626,546	\$0	\$47,484	\$0	\$285,185	\$0
Pinellas	\$410,504	\$1,312,102	\$4,317,280	\$0	\$661,807	\$0	\$694,522	\$0
Polk	\$201,389	\$283,291	\$994,260	\$0	\$33,367	\$94,561	\$0	\$23,534
Putnam	\$39,276	\$63,842	\$447,020	\$0	\$0	\$0	\$0	\$0
Saint Johns	\$0	\$0	\$711,913	\$0	\$0	\$0	\$0	\$0
Saint Lucie	\$0	\$0	\$939,180	\$0	\$0	\$0	\$301,438	\$12,024
Santa Rosa	\$117	\$40,001	\$472,512	\$0	\$0	\$0	\$0	\$0
Sarasota	\$0	\$58,047	\$1,102,380	\$0	\$0	\$0	\$0	\$0
Seminole	\$0	\$80,988	\$506,586	\$0	\$0	\$0	\$121,788	\$0
Sumter	\$0	\$0	\$369,443	\$0	\$0	\$0	\$0	\$0
Suwannee	\$0	\$107,029	\$212,131	\$0	\$0	\$0	\$0	\$401
Taylor	\$6,935	\$922	\$228,646	\$0	\$0	\$0	\$0	\$0
Union	\$74,605	\$0	\$130,496	\$0	\$0	\$0	\$2,028	\$0
Volusia	\$0	\$418,377	\$1,397,618	\$0	\$0	\$135,192	\$0	\$0
Wakulla	\$43,890	\$0	\$711,704	\$0	\$0	\$0	\$35,842	\$0
Walton	\$0	\$8,508	\$642,849	\$0	\$0	\$0	\$0	\$0
Washington	\$0	\$45,534	\$233,858	\$0	\$0	\$0	\$0	\$0
TOTAL	\$11,365,447	\$12,389,503	\$54,339,740	\$0	\$1,649,162	\$647,425	\$4,394,751	\$39,693

FY24/25 Revenue Summary

County	DJJ	FDOT	Local Government	Local Non Government	Other Fed/State Programs	Total Revenue	Revenue By Provider Type		Total Revenue by Provider Type
							CTC/Op Revenue	CC Revenue	
Alachua	\$0	\$0	\$3,202,567	\$90,977	\$0	\$3,990,876	\$3,990,876	\$0	\$3,990,876
Baker	\$0	\$529,435	\$241,698	\$192,971	\$15,777	\$1,241,229	\$1,241,229	\$0	\$1,241,229
Bay	\$0	\$1,862,163	\$202,925	\$86,299	\$0	\$3,128,461	\$3,128,461	\$0	\$3,128,461
Bradford	\$0	\$396,493	\$0	\$14,081	\$0	\$889,775	\$703,029	\$186,746	\$889,775
Brevard	\$0	\$3,790,112	\$936,822	\$394,481	\$0	\$6,937,582	\$6,937,582	\$0	\$6,937,582
Broward	\$0	\$0	\$51,583,141	\$1,309,132	\$0	\$60,756,56	\$55,200,812	\$5,555,754	\$60,756,566
Calhoun	\$0	\$705,352	\$18,115	\$12,882	\$5,388	\$1,324,222	\$1,324,222	\$0	\$1,324,222
Charlotte	\$0	\$179,936	\$1,202,859	\$0	\$0	\$2,072,175	\$1,792,647	\$279,528	\$2,072,175
Citrus	\$0	\$1,327,480	\$434,055	\$59,626	\$0	\$3,055,811	\$2,292,526	\$763,285	\$3,055,811
Clay	\$0	\$0	\$584,032	\$37,577	\$0	\$1,073,459	\$1,073,459	\$0	\$1,073,459
Collier	\$0	\$849,502	\$3,270,992	\$399,392	\$2,069,550	\$8,119,213	\$7,253,035	\$866,178	\$8,119,213
Columbia	\$0	\$348,820	\$62,728	\$61,646	\$0	\$837,435	\$836,957	\$478	\$837,435
Desoto	\$0	\$161,960	\$16,417	\$0	\$0	\$260,510	\$260,510	\$0	\$260,510
Dixie	\$0	\$379,354	\$0	\$23,184	\$0	\$777,053	\$777,053	\$0	\$777,053
Duval	\$0	\$218,722	\$25,596,285	\$698,945	\$0	\$27,752,48	\$27,752,489	\$0	\$27,752,489
Escambia	\$0	\$1,387,237	\$1,806,179	\$282,997	\$0	\$4,340,241	\$4,340,241	\$0	\$4,340,241
Flagler	\$0	\$1,253,044	\$144,698	\$47,915	\$0	\$2,107,380	\$2,107,380	\$0	\$2,107,380
Franklin	\$0	\$200,956	\$12,360	\$2,234	\$0	\$588,262	\$588,262	\$0	\$588,262
Gadsden	\$0	\$501,924	\$373,746	\$145,873	\$0	\$1,506,777	\$1,506,777	\$0	\$1,506,777
Gilchrist	\$0	\$383,519	\$0	\$14,284	\$0	\$670,563	\$670,563	\$0	\$670,563
Glades	\$0	\$122,588	\$102,402	\$0	\$0	\$352,151	\$352,151	\$0	\$352,151
Gulf	\$0	\$300,435	\$48,732	\$5,853	\$0	\$856,747	\$856,747	\$0	\$856,747
Hamilton	\$0	\$80,010	\$12,604	\$5,488	\$0	\$242,785	\$242,785	\$0	\$242,785
Hardee	\$0	\$189,962	\$15,444	\$0	\$0	\$499,713	\$304,038	\$195,675	\$499,713
Hendry	\$0	\$383,703	\$191,857	\$0	\$0	\$944,364	\$817,429	\$126,935	\$944,364
Hernando	\$0	\$186,188	\$0	\$36,863	\$0	\$1,289,395	\$599,301	\$690,094	\$1,289,395
Highlands	\$0	\$1,128,074	\$75,573	\$0	\$0	\$2,131,431	\$1,868,140	\$263,291	\$2,131,431
Hillsborough	\$0	\$4,354,913	\$17,367,149	\$972,074	\$250,629	\$27,552,36	\$10,050,225	\$17,502,139	\$27,552,364
Holmes	\$0	\$146,580	\$4,000	\$12,519	\$3,498	\$535,097	\$535,097	\$0	\$535,097
Indian River	\$0	\$2,001,978	\$474,654	\$72,222	\$0	\$4,382,132	\$4,092,583	\$289,549	\$4,382,132
Jackson	\$0	\$327,834	\$10,787	\$60,088	\$0	\$1,880,797	\$1,880,797	\$0	\$1,880,797
Jefferson	\$0	\$221,211	\$139,737	\$49,744	\$0	\$701,437	\$701,437	\$0	\$701,437
Lafayette	\$0	\$330,596	\$0	\$13,245	\$0	\$481,613	\$481,613	\$0	\$481,613
Lake	\$0	\$3,699,843	\$1,478,768	\$570,524	\$0	\$7,264,280	\$6,360,632	\$903,648	\$7,264,280

FY24/25 Revenue Summary

County	DJJ	FDOT	Local Government	Local Non Government	Other Fed/State Programs	Total Revenue	Revenue By Provider Type		Total Revenue by Provider Type
							CTC/Op Revenue	CC Revenue	
Lee	\$0	\$550,716	\$680,655	\$109,872	\$0	\$4,148,927	\$1,449,650	\$2,699,277	\$4,148,927
Leon	\$0	\$734,606	\$1,009,637	\$26,153	\$0	\$2,488,980	\$2,488,980	\$0	\$2,488,980
Levy	\$0	\$417,467	\$0	\$18,924	\$0	\$1,006,648	\$1,006,648	\$0	\$1,006,648
Liberty	\$0	\$535,981	\$100,731	\$0	\$0	\$970,948	\$970,948	\$0	\$970,948
Madison	\$0	\$280,779	\$16,780	\$14,117	\$0	\$585,152	\$585,152	\$0	\$585,152
Manatee	\$0	\$1,157,855	\$3,873,663	\$488,456	\$0	\$6,442,236	\$5,501,422	\$940,814	\$6,442,236
Marion	\$0	\$2,377,848	\$1,299,022	\$774,479	\$0	\$6,257,526	\$5,139,773	\$1,117,753	\$6,257,526
Martin	\$0	\$18,275	\$503,200	\$390,072	\$0	\$1,855,790	\$1,147,338	\$708,452	\$1,855,790
Miami-Dade	\$113,495	\$809,974	\$1,015,719	\$3,059,411	\$1,778,455	\$15,733,198	\$6,129,059	\$9,604,139	\$15,733,198
Monroe	\$0	\$271,395	\$1,277,184	\$17,486	\$0	\$2,327,638	\$612,811	\$1,714,827	\$2,327,638
Nassau	\$0	\$243,244	\$387,955	\$12,919	\$0	\$1,314,474	\$1,314,474	\$0	\$1,314,474
Okaloosa	\$0	\$2,369,701	\$125,977	\$105,496	\$0	\$3,720,879	\$3,720,879	\$0	\$3,720,879
Okeechobee	\$0	\$194,133	\$15,816	\$0	\$0	\$269,069	\$269,069	\$0	\$269,069
Orange	\$0	\$18,780	\$20,021,627	\$3,168,352	\$2,747,781	\$31,326,887	\$27,118,975	\$4,207,912	\$31,326,887
Osceola	\$0	\$22,840	\$5,241,811	\$919,233	\$840,460	\$8,007,043	\$7,286,854	\$720,189	\$8,007,043
Palm Beach	\$0	\$0	\$74,829,969	\$1,955,000	\$0	\$80,185,969	\$80,185,969	\$0	\$80,185,969
Pasco	\$0	\$879,883	\$331,749	\$398,675	\$230,751	\$3,274,002	\$2,175,900	\$1,098,102	\$3,274,002
Pinellas	\$0	\$2,340,579	\$9,950,055	\$962,968	\$910,816	\$21,560,633	\$19,430,292	\$2,130,341	\$21,560,633
Polk	\$4,929	\$2,013,850	\$1,125,759	\$1,098,785	\$0	\$5,873,725	\$4,419,847	\$1,453,878	\$5,873,725
Putnam	\$0	\$1,623,977	\$57,150	\$19,200	\$22,899	\$2,273,364	\$2,273,364	\$0	\$2,273,364
Saint Johns	\$0	\$2,222,123	\$276,489	\$124,299	\$0	\$3,334,824	\$3,334,824	\$0	\$3,334,824
Saint Lucie	\$0	\$1,407,763	\$5,744,802	\$237,849	\$0	\$8,643,056	\$7,813,717	\$829,339	\$8,643,056
Santa Rosa	\$0	\$46,259	\$18,000	\$24,895	\$3,598	\$605,382	\$605,382	\$0	\$605,382
Sarasota	\$0	\$2,308,178	\$3,856,100	\$476,389	\$2,472,936	\$10,274,030	\$9,597,255	\$676,775	\$10,274,030
Seminole	\$0	\$6,157	\$5,519,381	\$945,413	\$810,164	\$7,990,477	\$7,732,613	\$257,864	\$7,990,477
Sumter	\$0	\$250,868	\$949,092	\$4,400	\$0	\$1,573,803	\$1,573,803	\$0	\$1,573,803
Suwannee	\$0	\$216,532	\$39,127	\$82,797	\$0	\$658,017	\$568,630	\$89,387	\$658,017
Taylor	\$0	\$176,062	\$47,040	\$16,461	\$0	\$476,066	\$476,066	\$0	\$476,066
Union	\$0	\$380,232	\$0	\$15,050	\$0	\$602,411	\$602,411	\$0	\$602,411
Volusia	\$0	\$6,070,479	\$1,605,710	\$1,018,819	\$0	\$10,646,195	\$10,034,809	\$611,386	\$10,646,195
Wakulla	\$0	\$116,556	\$35,024	\$66,287	\$0	\$1,009,303	\$1,009,303	\$0	\$1,009,303
Walton	\$0	\$336,206	\$40,828	\$28,336	\$12,573	\$1,069,300	\$1,069,300	\$0	\$1,069,300
Washington	\$0	\$214,288	\$9,290	\$13,547	\$2,075	\$518,592	\$518,592	\$0	\$518,592
TOTAL	\$118,424	\$58,563,510	\$249,616,668	\$22,267,256	\$12,177,350	\$427,568,929	\$371,085,194	\$56,483,735	\$427,568,929

2024-25 Expense Summary

FY24/25 Expense Summary

County	Expense Sources						
	Labor	Fringe Benefits	Services	Materials & Supplies	Utilities	Insurance	Taxes
Alachua	\$1,873,626	\$84,335	\$85,548	\$379,603	\$57,626	\$362,172	\$3,861
Baker	\$626,342	\$154,708	\$93,206	\$227,509	\$22,406	\$112,388	\$1,534
Bay	\$203,145	\$91,603	\$140,339	\$65,759	\$50,244	\$41,765	\$0
Bradford	\$346,625	\$169,729	\$18,547	\$111,899	\$18,177	\$98,384	\$1,713
Brevard	\$1,838,403	\$485,374	\$1,836,426	\$667,622	\$30,950	\$123,467	\$0
Broward	\$3,907,859	\$1,135,678	\$804,820	\$4,602,286	\$309,382	\$901,492	\$90,968
Calhoun	\$444,929	\$97,138	\$35,667	\$106,408	\$16,066	\$69,082	\$0
Charlotte	\$537,247	\$217,518	\$988,462	\$118,820	\$63,339	\$8,051	\$0
Citrus	\$1,251,538	\$461,350	\$300,518	\$719,778	\$18,239	\$105,369	\$1,678
Clay	\$0	\$0	\$21,478	\$178,409	\$0	\$11,472	\$0
Collier	\$656,582	\$107,581	\$1,120,595	\$826,256	\$68,921	\$49,195	\$20,544
Columbia	\$498,858	\$181,497	\$55,151	\$31,722	\$26,661	\$100,742	\$187
Desoto	\$67,043	\$14,794	\$10,531	\$17,893	\$927	\$13,093	\$0
Dixie	\$234,222	\$109,556	\$18,933	\$97,810	\$21,576	\$29,355	\$650
Duval	\$2,919,013	\$1,661,647	\$2,704,650	\$1,464,741	\$95,987	\$40,355	\$0
Escambia	\$87,947	\$41,973	\$0	\$196,928	\$0	\$14,548	\$0
Flagler	\$1,103,192	\$634,794	\$135,147	\$175,907	\$20,143	\$27,376	\$0
Franklin	\$194,284	\$25,561	\$45,846	\$53,643	\$6,154	\$53,040	\$178
Gadsden	\$644,957	\$217,968	\$96,561	\$320,200	\$12,983	\$160,953	\$629
Gilchrist	\$231,077	\$107,680	\$20,866	\$94,191	\$14,051	\$29,190	\$571
Glades	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Gulf	\$314,100	\$33,629	\$72,639	\$73,237	\$8,565	\$6,519	\$4,610
Hamilton	\$136,916	\$49,986	\$15,204	\$8,745	\$7,645	\$16,485	\$52
Hardee	\$141,736	\$28,404	\$82,811	\$38,727	\$3,609	\$33,627	\$1,165
Hendry	\$58,195	\$6,324	\$21,803	\$4,891	\$1,260	\$8,205	\$0
Hernando	\$624,675	\$153,266	\$29,574	\$360,696	\$21,642	\$235,988	\$21,882
Highlands	\$634,585	\$131,369	\$83,865	\$181,448	\$12,851	\$123,932	\$3,109
Hillsborough	\$12,828,628	\$4,440,851	\$4,891,472	\$2,074,807	\$202,498	\$1,089,941	\$2,747
Holmes	\$236,292	\$51,793	\$11,734	\$114,325	\$11,816	\$52,960	\$160
Indian River	\$1,061,238	\$243,696	\$319,364	\$158,906	\$20,929	\$163,830	\$1,638
Jackson	\$1,001,931	\$289,799	\$62,645	\$267,714	\$39,017	\$235,153	\$419
Jefferson	\$329,264	\$98,752	\$52,713	\$115,634	\$10,146	\$73,499	\$275
Lafayette	\$170,707	\$89,880	\$12,148	\$78,343	\$9,350	\$24,671	\$476
Lake	\$744,192	\$227,816	\$813,597	\$757,078	\$29,886	\$256,594	\$138

FY24/25 Expense Summary

Expense Sources							
County	Labor	Fringe Benefits	Services	Materials & Supplies	Utilities	Insurance	Taxes
Lee	\$1,974,074	\$616,373	\$949,260	\$461,872	\$44,420	\$43,554	\$583
Leon	\$562,087	\$242,868	\$51,653	\$279,886	\$0	\$0	\$0
Levy	\$647,213	\$242,982	\$25,748	\$137,385	\$10,712	\$0	\$0
Liberty	\$334,461	\$196,026	\$0	\$20,388	\$17,000	\$35,000	\$0
Madison	\$269,681	\$116,528	\$45,804	\$92,090	\$4,642	\$36,143	\$292
Manatee	\$3,058,455	\$1,141,797	\$837,078	\$484,092	\$39,451	\$503,623	\$789
Marion	\$2,477,897	\$555,624	\$343,870	\$619,252	\$74,113	\$829,493	\$61,601
Martin	\$300,473	\$33,350	\$48,247	\$43,612	\$3,059	\$121,792	\$8,343
Miami-Dade	\$5,155,084	\$969,590	\$1,382,240	\$1,073,787	\$142,554	\$2,047,425	\$197,532
Monroe	\$949,170	\$275,015	\$402,757	\$115,524	\$14,035	\$320,250	\$5
Nassau	\$230,004	\$0	\$162,395	\$110,439	\$10,738	\$52,840	\$0
Okaloosa	\$415,992	\$63,865	\$0	\$283,581	\$48,000	\$4,110	\$0
Okeechobee	\$63,297	\$14,082	\$9,827	\$16,832	\$944	\$11,875	\$0
Orange	\$5,492,188	\$1,452,793	\$868,801	\$2,367,921	\$149,977	\$649,342	\$82,578
Osceola	\$1,161,494	\$434,952	\$158,886	\$675,080	\$34,349	\$75,947	\$25,025
Palm Beach	\$4,897,336	\$2,137,455	\$0	\$20,800	\$242,500	\$0	\$0
Pasco	\$1,454,040	\$490,229	\$45,685	\$524,376	\$26,119	\$125,600	\$6,695
Pinellas	\$6,289,045	\$1,112,955	\$1,707,790	\$918,872	\$156,584	\$2,096,629	\$367,977
Polk	\$3,322,161	\$1,087,550	\$300,933	\$629,767	\$40,147	\$176,352	\$7,115
Putnam	\$933,748	\$222,729	\$279,587	\$287,422	\$52,899	\$463,692	\$2,807
Saint Johns	\$1,935,455	\$234,956	\$8,746	\$406,513	\$57,379	\$644,076	\$0
Saint Lucie	\$626,278	\$273,249	\$68,848	\$82,282	\$24,427	\$80,287	\$0
Santa Rosa	\$343,083	\$62,809	\$10,680	\$235,234	\$23,197	\$56,215	\$31
Sarasota	\$280,445	\$84,016	\$148,490	\$3,087	\$7,720	\$19,836	\$5,933
Seminole	\$913,572	\$444,939	\$184,776	\$723,923	\$23,047	\$23,910	\$26,449
Sumter	\$0	\$0	\$0	\$60,367	\$0	\$20,524	\$0
Suwannee	\$317,455	\$100,262	\$28,988	\$27,304	\$14,013	\$73,972	\$98
Taylor	\$225,055	\$71,802	\$39,112	\$73,104	\$7,557	\$37,180	\$224
Union	\$196,811	\$110,580	\$15,967	\$111,739	\$14,249	\$46,846	\$614
Volusia	\$3,569,829	\$1,251,768	\$392,424	\$1,203,609	\$34,154	\$434,767	\$1,491
Wakulla	\$343,024	\$6,438	\$7,471	\$69,525	\$5,179	\$6,164	\$25,957
Walton	\$401,086	\$105,592	\$14,947	\$101,184	\$28,509	\$67,218	\$175
Washington	\$228,333	\$55,699	\$10,801	\$59,987	\$15,591	\$44,305	\$115
TOTAL	\$85,317,674	\$26,054,922	\$23,554,671	\$27,012,771	\$2,600,311	\$13,821,860	\$981,613

FY24/25 Expense Summary

County	Expense Sources					
	Miscellaneous	Interest	Leases & Rentals	Capital Purchases	Contributed Services	Allocated Indirect Expenses
Alachua	\$5,129	\$19,025	\$94,969	\$34,094	\$0	\$178,455
Baker	\$3,954	\$0	\$6,804	\$3,360	\$0	\$0
Bay	\$49,461	\$0	\$2,808	\$969,635	\$0	\$0
Bradford	\$15,989	\$0	\$15,456	\$154,258	\$14,081	\$0
Brevard	\$2,987	\$0	\$2,336	\$0	\$0	\$582,879
Broward	\$18,804	\$4	\$4,965	\$80,396	\$36,375	\$167,972
Calhoun	\$6,504	\$0	\$0	\$502,773	\$0	\$0
Charlotte	\$1,215	\$0	\$5,930	\$0	\$0	\$131,593
Citrus	\$11,984	\$0	\$0	\$288,282	\$0	\$88,787
Clay	\$0	\$0	\$0	\$0	\$0	\$0
Collier	\$2,844	\$0	\$19,308	\$279,540	\$0	\$109,246
Columbia	\$5,975	\$47	\$2,939	\$158,612	\$0	\$828
Desoto	\$1,683	\$0	\$3,409	\$981	\$0	\$17,999
Dixie	\$2,290	\$0	\$0	\$140,942	\$18,529	\$0
Duval	\$380,814	\$0	\$10,728	\$0	\$0	\$3,628,504
Escambia	\$0	\$0	\$0	\$0	\$0	\$0
Flagler	\$0	\$0	\$10,821	\$0	\$0	\$0
Franklin	\$7,201	\$0	\$7,638	\$161,256	\$0	\$0
Gadsden	\$15,445	\$4,263	\$32,818	\$0	\$0	\$0
Gilchrist	\$1,990	\$0	\$0	\$146,397	\$14,284	\$0
Glades	\$0	\$0	\$0	\$0	\$0	\$0
Gulf	\$4,054	\$0	\$13,231	\$161,256	\$0	\$0
Hamilton	\$1,647	\$0	\$810	\$43,726	\$0	\$0
Hardee	\$2,062	\$0	\$3,977	\$1,143	\$0	\$30,117
Hendry	\$0	\$0	\$0	\$0	\$0	\$1,864
Hernando	\$636	\$172	\$5,524	\$56,331	\$0	\$63,807
Highlands	\$12,781	\$0	\$24,620	\$7,135	\$64,474	\$128,995
Hillsborough	\$104,756	\$15,973	\$0	\$1,168,172	\$8,588	\$102,036
Holmes	\$18,970	\$0	\$0	\$28,430	\$0	\$0
Indian River	\$31,745	\$0	\$946	\$0	\$0	\$0
Jackson	\$18,941	\$0	\$16,303	\$67,640	\$0	\$236,322
Jefferson	\$9,996	\$1,788	\$9,370	\$0	\$0	\$0
Lafayette	\$624	\$0	\$0	\$142,730	\$11,745	\$0
Lake	\$78	\$0	\$12,860	\$801,927	\$0	\$0

FY24/25 Expense Summary

County	Expense Sources					
	Miscellaneous	Interest	Leases & Rentals	Capital Purchases	Contributed Services	Allocated Indirect Expenses
Lee	\$1,284	\$0	\$0	\$38,458	\$0	\$19,049
Leon	\$0	\$0	\$0	\$0	\$0	\$0
Levy	\$12,705	\$0	\$0	\$157,085	\$0	\$0
Liberty	\$0	\$0	\$17,007	\$328,904	\$0	\$50,000
Madison	\$9,686	\$1,513	\$8,773	\$0	\$0	\$0
Manatee	\$91,111	\$54	\$11,808	\$54,653	\$0	\$203,620
Marion	\$62,061	\$12,395	\$95,893	\$400,825	\$1,000	\$2,786
Martin	\$42,542	\$14	\$0	\$0	\$0	\$100,940
Miami-Dade	\$160,970	\$88,245	\$11,509	\$692,673	\$620,290	\$1,305,351
Monroe	\$182,236	\$0	\$5,053	\$241,749	\$0	\$210,923
Nassau	\$5,600	\$0	\$0	\$0	\$0	\$32,480
Okaloosa	\$0	\$0	\$0	\$294,376	\$0	\$0
Okeechobee	\$1,592	\$0	\$3,474	\$958	\$0	\$18,590
Orange	\$166,084	\$0	\$269,787	\$55,846	\$0	\$58,715
Osceola	\$49,937	\$0	\$63,385	\$0	\$0	\$24,428
Palm Beach	\$860,417	\$0	\$0	\$7,774,467	\$0	\$0
Pasco	\$2,372	\$139	\$294	\$358,756	\$0	\$223,701
Pinellas	\$744,383	\$1,945	\$284,227	\$823,633	\$84,087	\$781,264
Polk	\$35,079	\$1,600	\$6,180	\$164,816	\$0	\$14,454
Putnam	\$21,842	\$0	\$17,639	\$0	\$0	\$0
Saint Johns	\$26,014	\$0	\$0	\$0	\$0	\$326,268
Saint Lucie	\$5,327	\$3,052	\$0	\$248,616	\$0	\$0
Santa Rosa	\$9,700	\$0	\$11,270	\$0	\$0	\$0
Sarasota	\$386,677	\$0	\$0	\$1,484,769	\$0	\$1,815
Seminole	\$46,321	\$0	\$76,488	\$23,301	\$0	\$6,235
Sumter	\$0	\$0	\$0	\$24,545	\$0	\$0
Suwannee	\$3,470	\$0	\$1,545	\$83,368	\$0	\$18,371
Taylor	\$11,553	\$1,925	\$8,554	\$0	\$0	\$0
Union	\$831	\$0	\$0	\$140,216	\$14,500	\$0
Volusia	\$21,251	\$7,509	\$0	\$138,597	\$0	\$602,337
Wakulla	\$60,236	\$0	\$1,889	\$62,913	\$0	\$0
Walton	\$24,906	\$0	\$0	\$254,284	\$34,764	\$0
Washington	\$23,821	\$0	\$0	\$101,332	\$0	\$0
TOTAL	\$3,810,567	\$159,663	\$1,203,345	\$19,348,156	\$922,717	\$9,470,731

FY24/25 Expense Summary

County	Purchased Transportation Services					Total Expenses	Expenses by Provider Type		Total Expenses by Provider Type
	Bus Pass	School Board	TNC	Taxi	Contracted Services		CTC/Op Expenses	CC Expenses	
Alachua	\$0	\$0	\$0	\$0	\$0	\$3,178,443	\$3,178,443	\$0	\$3,178,443
Baker	\$0	\$0	\$0	\$0	\$0	\$1,252,211	\$1,252,211	\$0	\$1,252,211
Bay	\$0	\$0	\$192,851	\$0	\$1,215,862	\$3,023,472	\$3,023,472	\$0	\$3,023,472
Bradford	\$0	\$0	\$0	\$0	\$0	\$964,858	\$674,645	\$290,213	\$964,858
Brevard	\$17,530	\$0	\$0	\$0	\$0	\$5,587,974	\$5,587,974	\$0	\$5,587,974
Broward	\$699,736	\$0	\$0	\$0	\$47,893,867	\$60,654,604	\$55,200,812	\$5,453,792	\$60,654,604
Calhoun	\$0	\$0	\$0	\$0	\$0	\$1,278,567	\$1,278,567	\$0	\$1,278,567
Charlotte	\$0	\$0	\$0	\$0	\$0	\$2,072,175	\$1,792,647	\$279,528	\$2,072,175
Citrus	\$0	\$0	\$0	\$0	\$0	\$3,247,523	\$2,292,526	\$954,997	\$3,247,523
Clay	\$0	\$0	\$0	\$0	\$862,100	\$1,073,459	\$1,073,459	\$0	\$1,073,459
Collier	\$0	\$0	\$0	\$0	\$5,240,259	\$8,500,871	\$7,641,231	\$859,640	\$8,500,871
Columbia	\$0	\$0	\$0	\$0	\$0	\$1,063,219	\$1,019,063	\$44,156	\$1,063,219
Desoto	\$0	\$0	\$0	\$0	\$351,713	\$500,066	\$500,066	\$0	\$500,066
Dixie	\$0	\$0	\$0	\$0	\$0	\$673,863	\$673,863	\$0	\$673,863
Duval	\$0	\$0	\$0	\$0	\$14,846,050	\$27,752,489	\$27,752,489	\$0	\$27,752,489
Escambia	\$0	\$0	\$0	\$0	\$4,340,241	\$4,681,637	\$4,681,637	\$0	\$4,681,637
Flagler	\$0	\$0	\$0	\$0	\$0	\$2,107,380	\$2,107,380	\$0	\$2,107,380
Franklin	\$0	\$0	\$0	\$0	\$0	\$554,801	\$554,801	\$0	\$554,801
Gadsden	\$0	\$0	\$0	\$0	\$0	\$1,506,777	\$1,506,777	\$0	\$1,506,777
Gilchrist	\$0	\$0	\$0	\$0	\$0	\$660,297	\$660,297	\$0	\$660,297
Glades	\$0	\$0	\$0	\$0	\$331,697	\$331,697	\$331,697	\$0	\$331,697
Gulf	\$0	\$0	\$0	\$0	\$0	\$691,840	\$691,840	\$0	\$691,840
Hamilton	\$0	\$0	\$0	\$0	\$0	\$281,216	\$281,216	\$0	\$281,216
Hardee	\$0	\$0	\$0	\$0	\$129,228	\$496,606	\$300,931	\$195,675	\$496,606
Hendry	\$0	\$0	\$0	\$0	\$798,453	\$900,995	\$798,453	\$102,542	\$900,995
Hernando	\$0	\$0	\$0	\$0	\$0	\$1,574,193	\$884,099	\$690,094	\$1,574,193
Highlands	\$0	\$0	\$0	\$0	\$938,754	\$2,347,918	\$2,009,484	\$338,434	\$2,347,918
Hillsborough	\$621,992	\$0	\$0	\$0	\$0	\$27,552,461	\$10,050,225	\$17,502,236	\$27,552,461
Holmes	\$0	\$0	\$0	\$0	\$10,609	\$537,089	\$537,089	\$0	\$537,089
Indian River	\$0	\$0	\$0	\$0	\$2,363,480	\$4,365,772	\$4,012,847	\$352,925	\$4,365,772
Jackson	\$0	\$0	\$0	\$0	\$0	\$2,235,884	\$2,235,884	\$0	\$2,235,884
Jefferson	\$0	\$0	\$0	\$0	\$0	\$701,437	\$701,437	\$0	\$701,437
Lafayette	\$0	\$0	\$0	\$0	\$0	\$540,674	\$540,674	\$0	\$540,674
Lake	\$0	\$0	\$0	\$0	\$3,620,114	\$7,264,280	\$6,360,632	\$903,648	\$7,264,280

FY24/25 Expense Summary

County	Purchased Transportation Services					Total Expenses	Expenses by Provider Type		Total Expenses by Provider Type
	Bus Pass	School Board	TNC	Taxi	Contracted Services		CTC/Op Expenses	CC Expenses	
Lee	\$0	\$0	\$0	\$0	\$0	\$4,148,927	\$1,449,650	\$2,699,277	\$4,148,927
Leon	\$18,088	\$0	\$66,989	\$727,099	\$540,310	\$2,488,980	\$2,488,980	\$0	\$2,488,980
Levy	\$0	\$0	\$0	\$0	\$0	\$1,233,830	\$1,233,830	\$0	\$1,233,830
Liberty	\$0	\$0	\$0	\$0	\$0	\$998,786	\$998,786	\$0	\$998,786
Madison	\$0	\$0	\$0	\$0	\$0	\$585,152	\$585,152	\$0	\$585,152
Manatee	\$0	\$0	\$0	\$0	\$0	\$6,426,531	\$5,501,422	\$925,109	\$6,426,531
Marion	\$0	\$0	\$0	\$0	\$0	\$5,536,810	\$4,776,312	\$760,498	\$5,536,810
Martin	\$0	\$0	\$0	\$0	\$1,092,403	\$1,794,775	\$1,166,590	\$628,185	\$1,794,775
Miami-Dade	\$5,494,059	\$0	\$0	\$0	\$0	\$19,341,309	\$5,951,396	\$13,389,913	\$19,341,309
Monroe	\$0	\$0	\$0	\$0	\$0	\$2,716,717	\$940,760	\$1,775,957	\$2,716,717
Nassau	\$0	\$0	\$0	\$0	\$709,978	\$1,314,474	\$1,314,474	\$0	\$1,314,474
Okaloosa	\$0	\$0	\$0	\$0	\$3,609,063	\$4,718,987	\$4,718,987	\$0	\$4,718,987
Okeechobee	\$0	\$0	\$0	\$0	\$113,406	\$254,877	\$254,877	\$0	\$254,877
Orange	\$112,173	\$0	\$4,915,824	\$0	\$21,486,316	\$38,128,345	\$32,789,291	\$5,339,054	\$38,128,345
Osceola	\$34,939	\$0	\$1,070,579	\$0	\$5,643,875	\$9,452,876	\$8,703,895	\$748,981	\$9,452,876
Palm Beach	\$0	\$0	\$8,835,966	\$0	\$55,417,028	\$80,185,969	\$80,185,969	\$0	\$80,185,969
Pasco	\$15,994	\$0	\$0	\$0	\$0	\$3,274,000	\$2,175,898	\$1,098,102	\$3,274,000
Pinellas	\$2,290,474	\$0	\$202,470	\$258,214	\$0	\$18,120,549	\$16,004,786	\$2,115,763	\$18,120,549
Polk	\$174,120	\$0	\$0	\$0	\$0	\$5,960,274	\$4,419,847	\$1,540,427	\$5,960,274
Putnam	\$0	\$0	\$0	\$0	\$0	\$2,282,365	\$2,282,365	\$0	\$2,282,365
Saint Johns	\$0	\$0	\$0	\$0	\$0	\$3,639,407	\$3,639,407	\$0	\$3,639,407
Saint Lucie	\$0	\$0	\$252,068	\$0	\$6,978,622	\$8,643,056	\$7,813,717	\$829,339	\$8,643,056
Santa Rosa	\$0	\$0	\$0	\$0	\$0	\$752,219	\$752,219	\$0	\$752,219
Sarasota	\$0	\$0	\$1,379,930	\$0	\$6,346,611	\$10,149,329	\$9,974,756	\$174,573	\$10,149,329
Seminole	\$36,778	\$0	\$1,080,816	\$0	\$6,292,317	\$9,902,872	\$9,467,281	\$435,591	\$9,902,872
Sumter	\$0	\$0	\$0	\$0	\$1,484,491	\$1,589,927	\$1,589,927	\$0	\$1,589,927
Suwannee	\$0	\$0	\$0	\$0	\$0	\$668,846	\$535,936	\$132,910	\$668,846
Taylor	\$0	\$0	\$0	\$0	\$0	\$476,066	\$476,066	\$0	\$476,066
Union	\$0	\$0	\$0	\$0	\$0	\$652,353	\$652,353	\$0	\$652,353
Volusia	\$0	\$0	\$0	\$480,115	\$2,720,650	\$10,858,501	\$10,034,809	\$823,692	\$10,858,501
Wakulla	\$0	\$0	\$494,282	\$0	\$0	\$1,083,078	\$1,083,078	\$0	\$1,083,078
Walton	\$0	\$0	\$0	\$0	\$0	\$1,032,665	\$1,032,665	\$0	\$1,032,665
Washington	\$0	\$0	\$0	\$0	\$1,133	\$541,117	\$541,117	\$0	\$541,117
TOTAL	\$9,515,883	\$0	\$18,491,775	\$1,465,428	\$195,378,630	\$439,110,717	\$377,725,466	\$61,385,251	\$439,110,717

2024-25 Other Reported Data

FY24/25 Other Reported Data

County	CTC / Transportation Operator UDPHC	Coordination Contractor UDPHC	Total UDPHC	Unmet Trip Requests	Passenger No Shows	Complaints	Commendations
Alachua	1,443	0	1,443	10	8,906	6	67
Baker	508	0	508	70	437	0	0
Bay	722	0	722	115	3,328	3	104
Bradford	302	43	345	0	388	0	0
Brevard	11,322	0	11,322	24	8,624	28	30
Broward	11,945	3,290	15,235	0	126,903	4,264	950
Calhoun	457	0	457	0	70	0	0
Charlotte	2,871	75	2,946	1,973	1,478	71	31
Citrus	657	191	848	0	1,108	50	39
Clay	290	0	290	0	258	15	1
Collier	1,351	148	1,499	118	7,557	59	9
Columbia	173	5	178	0	648	1	0
Desoto	71	0	71	42	4	0	4
Dixie	207	0	207	0	214	0	0
Duval	3,403	0	3,403	0	1,821	936	212
Escambia	761	0	761	0	1,385	10	58
Flagler	1,299	0	1,299	892	2,724	4	13
Franklin	112	0	112	4	132	0	0
Gadsden	375	0	375	0	1,045	0	0
Gilchrist	205	0	205	0	198	0	0
Glades	40	0	40	6	171	0	0
Gulf	283	0	283	233	939	0	0
Hamilton	50	0	50	0	362	0	0
Hardee	45	32	77	18	123	3	4
Hendry	148	152	300	14	383	0	0
Hernando	417	202	619	0	395	12	65
Highlands	428	131	559	332	728	36	67
Hillsborough	3,309	13,251	16,560	181	3,966	20	309
Holmes	372	0	372	12	24	0	0
Indian River	6,211	91	6,302	0	313	25	66
Jackson	1,272	0	1,272	3	528	7	2
Jefferson	181	0	181	0	2,170	3	0
Lafayette	96	0	96	0	239	0	0
Lake	430	511	941	0	3,245	29	5

FY24/25 Other Reported Data

County	CTC / Transportation Operator UDPHC	Coordination Contractor UDPHC	Total UDPHC	Unmet Trip Requests	Passenger No Shows	Complaints	Commendations
Lee	265	625	890	0	819	13	14
Leon	1,093	0	1,093	0	3,300	183	0
Levy	271	0	271	74	193	0	5
Liberty	209	0	209	234	528	2	3
Madison	142	0	142	0	156	0	0
Manatee	1,077	348	1,425	1	547	24	47
Marion	1,551	152	1,703	0	3,967	10	46
Martin	889	461	1,350	0	381	18	32
Miami-Dade	9,659	32,238	41,897	0	0	0	0
Monroe	128	619	747	921	243	0	0
Nassau	271	0	271	0	244	1	0
Okaloosa	685	0	685	4,312	6,226	15	9
Okeechobee	57	0	57	35	124	4	11
Orange	23,802	1,833	25,635	0	29,200	824	55
Osceola	7,570	210	7,780	0	6,627	235	22
Palm Beach	10,289	0	10,289	0	24,387	1,091	1,585
Pasco	842	320	1,162	0	491	23	20
Pinellas	12,770	4,291	17,061	0	0	195	47
Polk	2,408	441	2,849	1	466	125	12
Putnam	1,638	0	1,638	0	0	1	1
Saint Johns	3,589	0	3,589	0	189	6	11
Saint Lucie	2,191	4,113	6,304	0	8,052	15	29
Santa Rosa	271	0	271	17	19	0	0
Sarasota	2,018	363	2,381	0	5,400	3,720	56,430
Seminole	8,301	136	8,437	0	6,786	197	15
Sumter	410	0	410	0	623	0	0
Suwannee	155	34	189	0	315	1	0
Taylor	122	0	122	0	96	0	2
Union	127	0	127	0	145	0	0
Volusia	3,803	414	4,217	0	9,969	66	56
Wakulla	353	0	353	0	311	3	1
Walton	474	0	474	19	115	0	0
Washington	173	0	173	16	41	0	0
TOTAL	149,359	64,720	214,079	9,677	290,774	12,354	60,489

Glossary

The following glossary is intended to coordinate terminology within the Florida Coordinated Transportation System. It is imperative that when certain words or phrases are used, the definition must be universally acknowledged.

Accidents: when used in reference to the AOR, the total number of reportable accidents that occurred whereby the result was either property damage of \$1000.00 or more, or personal injury that required evacuation to a medical facility, or a combination of both.

Actual Expenditure Report (AER): an annual report completed by each state member agency and each official planning agency, to inform the Commission in writing, before September 15 of each year of the specific amount of funds the agency expended for transportation disadvantaged services.

Advance Reservation Service: shared or individual paratransit service that is readily delivered with at least prior day notification, seven days a week, 24 hours a day.

Agency: an official, officer, commission, authority, council, committee, department, division, bureau, board, section, or any other unit or entity of the state or of a city, town, municipality, county, or other local governing body or a private non-profit transportation service providing entity.

Americans with Disabilities Act (ADA): a federal law, P.L. 101-336, signed by the President of the United States on July 26, 1990 providing protection for Persons with Disabilities.

Annual Operating Report (AOR): an annual report prepared by the community transportation coordinator detailing its designated service area operating statistics for the most recent operating year.

Annual Performance Report (APR): an annual report issued by the Commission for the Transportation Disadvantaged that combines all the data submitted in the Annual Operating Reports and the Commissions Annual Report.

Automotive Service Excellence (ASE): a series of tests that certify the skills of automotive technicians in a variety of maintenance areas.

Availability: a measure of the capability of a transportation system to be used by potential riders, such as the hours the system is in operation, the route spacing, the seating availability, and the pick-up and delivery time parameters.

Bus: any motor vehicle designed for carrying more than 10 passengers and used for the transportation of persons for compensation.

Bus Lane: a street or highway lane intended primarily for buses, either all day or during specified periods, but used by other traffic under certain circumstances.

Bus Stop: a waiting, boarding, and disembarking area, usually designated by distinctive signs and by curbs or pavement markings.

Center for Urban Transportation Research (CUTR): a research group located at the University of South Florida's College of Engineering.

Certified Minority Business Enterprise (CMBE): any small business concern which is organized to engage in commercial transactions, which is domiciled in Florida, and which is at least 51 percent owned by minority persons and whose management and daily operations are controlled by such persons. These businesses should be certified by the Florida Department of Management Services.

Chapter 427, Florida Statutes: the Florida statute establishing the Commission for the Transportation Disadvantaged and prescribing its duties and responsibilities.

Commendation: any documented compliment of any aspect of the coordinated system, including personnel, vehicle, service, etc.

Commercial Drivers License (CDL): a license required if a driver operates a commercial motor vehicle, including a vehicle that carries 16 or more passengers (including the driver), or a vehicle weighing more than 26,000 pounds.

Commission: the Florida Commission for the Transportation Disadvantaged (CTD) as authorized in Section 427.013, Florida Statutes.

Commission for the Transportation Disadvantaged (Commission): an independent agency created in 1989 to accomplish the coordination of transportation services provided to the transportation disadvantaged. Replaced the Coordinating Council on the Transportation Disadvantaged.

Community Transportation Coordinator (CTC): (formerly referred to as coordinated community transportation provider) a transportation entity competitively procured or

recommended by the appropriate official planning agency and local Coordinating Board and approved by the Commission, to ensure that safe, quality coordinated transportation services are provided or arranged in a cost-effective manner to serve the transportation disadvantaged in a designated service area.

Competitive Procurement: obtaining a transportation operator or other services through a competitive process based upon Commission-approved procurement guidelines, as established in accordance with Chapter 287, Florida Statutes.

Complaint: any documented customer concern involving timeliness, vehicle condition, quality of service, personnel behavior, and other operational policies.

Complete (or Full) Brokerage: type of CTC network in which the CTC does not provide any on-street transportation services itself, but contracts with transportation operators or coordination contractors for the delivery of all transportation services.

Coordinated Transportation System: includes the CTC, the transportation operators and coordination contractors under contract with the CTC, the official planning agency, and local Coordinating Board involved in the provision of service delivery to the transportation disadvantaged within the designated service area.

Coordinated Trips: passenger trips provided by or arranged through a CTC.

Coordinating Board: an entity in each designated service area composed of representatives who provide assistance to the community transportation coordinator relative to the coordination of transportation disadvantaged services.

Coordination: the arrangement for the provision of transportation services to the transportation disadvantaged in a manner that is cost effective, safe, efficient, and reduces fragmentation and duplication of services. Coordination is not the same as total consolidation of transportation disadvantaged services in any given service area.

Coordination Contract: a written contract between the community transportation coordinator and an agency who receives transportation disadvantaged funds and performs some, if not all of, its own services, as well as services to others, when such service has been analyzed by the CTC and proven to be a safer, more effective and more efficient service from a total system perspective. The Commission's standard contract reflects the specific terms and conditions that will apply to those agencies who perform their own transportation, as well as joint utilization and cost provisions for transportation services to and from the coordinator.

Deadhead: the miles or hours that a vehicle travels when out of revenue service. From dispatch point to first pick-up, and from last drop-off to home base, or movements from home base to maintenance garage or fuel depot, and return.

Demand Response: a paratransit service that is readily delivered with less than prior day notification, seven days a week, 24 hours a day. This service can be either an individual or shared ride.

Designated Service Area: a geographical area subject to approval by the Commission, which defines the community where coordinated transportation services will be provided to the transportation disadvantaged.

Deviated Fixed-Route Service: Any system of transporting individuals, including the provision of designated public transportation service by public entities and the provision of transportation service by private entities, including, but not limited to, specific public transportation service which is not a fixed-route system.

Disabled Passenger: anyone with a physical or mental impairment that substantially limits at least one of the major life activities (i.e., caring for oneself, walking, seeing, hearing, speaking, learning).

Dispatcher: the person responsible for having every scheduled run leave the yard or garage on time and maintain a schedule, matching the work force with the workload on a minute-by-minute basis. In demand-response transportation, the person who assigns the customers to vehicles and notifies the appropriate drivers.

Driver Hour: the period of one hour that a person works whose main responsibility is to drive vehicles.

Economies of Scale: cost savings resulting from combined resources (e.g., joint purchasing agreements that result in a lower cost per gallon or quantity discount for fuel).

Effectiveness Measure: a performance measure that indicates the level of consumption per unit of output.

Passenger trips per vehicle mile is an example of an effectiveness measure.

Efficiency Measure: a performance measure that evaluates the level of resources expended to achieve a given level of output. An example of an efficiency measure is operating cost per vehicle mile.

Emergency: any occurrence, or threat thereof, whether accidental, natural or caused by man, in war or in peace, which results or may result in substantial denial of services to a designated service area for the transportation disadvantaged.

Emergency Fund: transportation disadvantaged trust fund monies set aside to address emergency situations, and which can be utilized by direct contract, without competitive bidding, between the Commission and an entity to handle transportation services during a time of emergency.

Employees: the total number of persons employed in an organization.

Fixed Route: (also known as Fixed Route/Fixed Schedule) service in which the vehicle (s) repeatedly follows a consistent time schedule and stopping points over the same route, whereby such schedule, route or service is not at the user's request (e.g. conventional city bus, fixed guideway).

Florida Administrative Code (FAC): a set of administrative codes regulating the State of Florida.

Florida Coordinated Transportation System (FCTS): a transportation system responsible for coordination and

service provisions for the transportation disadvantaged as outlined in Chapter 427, Florida Statutes.

Florida Department of Transportation (FDOT): a governmental entity. The Commission for the Transportation Disadvantaged is housed under the Florida Department of Transportation for administrative purposes.

Florida Statutes (FS): the laws governing the State of Florida.

Full Time Equivalent (FTE): a measure used to determine the number of employees based on a 40-hour work week. One FTE equals 40 work hours per week.

Fully Allocated Costs: the total cost, including the value of donations, contributions, grants or subsidies, of providing coordinated transportation, including those services which are purchased through transportation operators or provided through coordination contracts.

General Trips: passenger trips by individuals to destinations of their choice, not associated with any agency program.

Goal: broad conditions that define what the organization hopes to achieve.

Grievance Process or Procedure: a formal grievance is a written complaint to document any concern or an unresolved service complaint regarding the separation or administration of TD service by the Transportation Operator, Community Transportation Coordinator, designated official planning agency, or local Coordinating Board. Provides a channel for the adjustment of grievances through discussions at progressively higher levels of authority, culminating in mediation, if necessary.

In Service: the time a vehicle begins the route to provide transportation service to the time the route is completed.

In-Take Clerk/Reservationist: an individual whose primary responsibility is to accept requests for trips, enter dates on requests, determine eligibility and provide customer service.

Latent Demand: demand that is not active (i.e., the potential demand of persons who are not presently in the market for a good or service).

Limited Access: the inability of a vehicle, facility or equipment to permit entry or exit to all persons. Lack of accessibility of vehicle, facility or other equipment.

Load Factor: the ratio of use to capacity of equipment or a facility during a specified time period.

Local Coordinating Board (LCB): an entity in each designated service area composed of representatives appointed by the official planning agency. Its purpose is to provide assistance to the community transportation coordinator concerning the coordination of transportation disadvantaged services.

Local Government: an elected and/or appointed public body existing to coordinate, govern, plan, fund, and administer public services within a designated, limited geographic area of the state.

Local Government Comprehensive Plan: a plan that meets the requirements of Chapters 163.3177 and 163.3178, Florida Statutes.

Management Information System (MIS): the mechanism that collects and reports key operating and financial information for managers on a continuing and regular basis.

Memorandum of Agreement (MOA): the state contract included in the transportation disadvantaged service plan for transportation disadvantaged services purchased by federal, state, or local government transportation disadvantaged funds. This agreement is between the Commission and the community transportation coordinator and recognizes the community transportation coordinator as being responsible for the arrangement of the provision of transportation disadvantaged services for a designated service area.

Metropolitan Planning Organization (MPO): the area-wide organization responsible for conducting the continuous, cooperative and comprehensive transportation planning and programming in accordance with the provisions of 23 U.S.C. s. 134, as provided in 23 U.S.C. s. 104(f)(3). Also serves as the official planning agency referred to in Chapter 427, F.S.

Network Type: describes how a community transportation coordinator provides service, whether as a complete brokerage, partial brokerage, or sole provider.

Non-coordinated Trip: a trip provided by an agency, entity, or operator who is in whole or in part subsidized by local, state, or federal funds, and who does not have coordination/operator contract with the community transportation coordinator.

Non-sponsored Trip: transportation disadvantaged services that are sponsored in whole by the Transportation Disadvantaged Trust Fund.

Objective: specific, measurable conditions that the organization establishes to achieve its goals.

Off Peak: a period of day or night during which travel activity is generally low and a minimum of transit service is operated.

Official Planning Agency (OPA): the official body or agency designated by the Commission to fulfill the functions of transportation disadvantaged planning. The Metropolitan Planning Organization shall serve as the planning agency in areas covered by such organizations.

Operating Cost: the sum of all expenditures that can be associated with the operation and maintenance of the system during the particular period under consideration.

Operating Cost per Driver Hour: operating costs divided by the number of driver hours, a measure of the cost efficiency of delivered service.

Operating Cost per Passenger Trip: operating costs divided by the total number of passenger trips, a measure of the efficiency of transporting riders. One of the key indicators of comparative performance of transit properties since it reflects both the efficiency with which service is delivered and the market demand for the service.

Operating Cost per Vehicle Mile: operating costs divided by the number of vehicle miles, a measure of the cost efficiency of delivered service.

Operating Environment: describes whether the community transportation coordinator provides service in an urban or rural service area.

Operating Expenses: sum of all expenses associated with the operation and maintenance of a transportation system.

Operating Revenues: all revenues and subsidies utilized by the operator in the provision of transportation services.

Operating Statistics: data on various characteristics of operations, including passenger trips, vehicle miles, operating costs, revenues, vehicles, employees, accidents, and road calls.

Operator Contract: a written contract between the community transportation coordinator and a transportation operator to perform transportation services.

Organization Type: describes the structure of a community transportation coordinator, whether it is a private-for-profit, private non-profit, government, quasi-government, or transit agency.

Paratransit: elements of public transit that provide service between specific origins and destinations selected by the individual user with such service being provided at a time that is agreed upon between the user and the provider of the service. Paratransit services are provided by sedans, vans, buses, and other vehicles.

Partial Brokerage: type of CTC network in which the CTC provides some of the on-street transportation services and contracts with one or more other transportation operators, including coordination contractors, to provide the other portion of the on-street transportation disadvantaged services, including coordination contractors.

Passenger Miles: a measure of service utilization which represents the cumulative sum of the distances ridden by each passenger. This is a duplicated mileage count. For example: If 10 people ride together for 10 miles, there would be 100 passenger miles.

Passenger Trip: a unit of service provided each time a passenger enters the vehicle, is transported, then exits the vehicle. Each different destination would constitute a passenger trip. This unit of service is also known as a one-way passenger trip.

Passenger Trips per Driver Hour: a performance measure used to evaluate service effectiveness by calculating the total number of passenger trips divided by the number of driver hours.

Passenger Trips per Vehicle Mile: a performance measure used to evaluate service effectiveness by calculating the total number of passenger trips divided by the number of vehicle miles.

Performance Measure: statistical representation of how well an activity, task, or function is being performed. Usually computed from operating statistics by relating a measure of service output or utilization to a measure of service input or cost.

Potential TD Population: (formerly referred to as TD Category I) includes Persons with Disabilities, senior citizens, low-income persons, and high risk or at risk children. These persons are eligible to receive certain governmental and social service agency subsidies for program-related trips.

Program Trip: a passenger trip supplied or sponsored by a human service agency for the purpose of transporting clients to and from a program of that agency (e.g., sheltered workshops, congregate dining, and job training).

Public Transit: means the transporting of people by conveyances or systems of conveyances traveling on land or water, local or regional in nature, and available for use by the public. Public transit systems may be governmental or privately owned. Public transit specifically includes those forms of transportation commonly known as paratransit.

Purchased Transportation: transportation services provided for an entity by a public or private transportation provider based on a written contract.

Request for Proposals (RFP): a competitive procurement process.

Request for Qualifications (RFQ): a competitive procurement process.

Reserve Fund: transportation disadvantaged trust fund monies set aside each budget year to ensure adequate cash is available for incoming reimbursement requests when estimated revenues do not materialize.

Revenue Hours: total vehicle hours used in providing passenger transportation, excluding deadhead time.

Revenue Miles: the total number of paratransit service miles driven while TD passengers are riding on the vehicles. This figure should be calculated from first passenger pick-up until the last passenger drop-off, excluding any breaks in actual

passenger transport. For example: if 10 passengers rode 10 miles together, there would be 10 revenue miles.

Ridesharing: the sharing of a vehicle by clients of two or more agencies, thus allowing for greater cost efficiency and improved vehicle utilization.

Roadcall: any in-service interruptions caused by failure of some functionally necessary element of the vehicle, whether the rider is transferred or not. Roadcalls exclude accidents.

Rule 41-2, F.A.C.: the rule adopted by the Commission for the Transportation Disadvantaged to implement provisions established in Chapter 427, F.S.

Scheduler: a person who prepares an operating schedule for vehicles on the basis of passenger demand, level of service, and other operating elements such as travel times or equipment availability.

Shuttle: a transit service that operates on a short route, or in a small geographical area, often as an extension to the service of a longer route.

Sole Source: (also referred to as Sole Provider) network type in which the CTC provides all the transportation disadvantaged services.

Sponsored Trip: a passenger trip that is subsidized in part or in whole by a local, state, or federal government funding source (not including monies provided by the TD Trust Fund).

Standard: something established by authority, custom, or general consent as a model or example.

Stretcher Service: a form of non-emergency paratransit service whereby the rider is transported on a stretcher, litter, gurney, or other device that does not meet the dimensions of a wheelchair as defined in the Americans with Disabilities Act.

Subscription Service: a regular and recurring service in which schedules are prearranged, to meet the travel needs of riders who sign up for the service in advance. The service is characterized by the fact that the same passengers are picked up at the same location and time and are transported to the same location, and then returned to the point of origin in the same manner.

System Safety Program Plan (SSPP): a documented organized approach and guide to accomplishing a system safety program set forth in Florida Rule 14-90.

Total Fleet: this includes all revenue vehicles held at the end of the fiscal year, including those in storage, emergency contingency, awaiting sale, etc.

Total Quality Management (TQM): a management philosophy utilizing measurable goals and objectives to achieve quality management practices.

Transportation Alternative: those specific transportation services that are approved by rule to be acceptable transportation alternatives, and defined in s. 427.018, F. S.

Transportation Disadvantaged (TD): those persons, including children as defined in s. 411.202 F.S., who because of physical or mental disability, income status, or inability to drive due to age or disability are unable to transport

themselves or to purchase transportation and have no other form of transportation available. These persons are, therefore, dependent upon others to obtain access to health care, employment, education, shopping, or medically necessary or life-sustaining activities.

Transportation Disadvantaged Funds: local government, state, or available federal funds that are for the transportation of the transportation disadvantaged. Such funds may include, but are not limited to, funds for planning, Medicaid transportation, administration, operation, procurement, and maintenance of vehicles or equipment and capital investments. Transportation disadvantaged funds do not include funds for the transportation of children to public schools.

Transportation Disadvantaged Population: (formerly referred to as TD Category II) persons, including children, who, because of disability, income status, or inability to drive due to age or disability are unable to transport themselves.

Transportation Disadvantaged Service Plan (TDSP): a five-year implementation plan, with annual updates developed by the CTC and the planning agency which contains the provisions of service delivery in the coordinated transportation system. The plan shall be reviewed and recommended by the local Coordinating Board.

Transportation Disadvantaged Trust Fund: a fund administered by the Commission for the Transportation Disadvantaged in which all fees collected for the transportation disadvantaged program shall be deposited. The funds deposited will be appropriated by the legislature

to the Commission to carry out the Commissions responsibilities. Funds that are deposited may be used to subsidize a portion of a transportation disadvantaged persons transportation costs which are not sponsored by an agency.

Transportation Network Carrier (TNC): is a company which hires people to give rides to others in their own personal cars for a fee, or fare.

Transportation Operator: a public, private for profit, or private non-profit entity engaged by the community transportation coordinator to provide service to the transportation disadvantaged pursuant to an approved coordinated transportation system transportation disadvantaged service plan.

Transportation Operator Contract: the Commissions standard coordination/operator contract between the community transportation coordinator and the transportation operator that outlines the terms and conditions for any services to be performed.

Trend Analysis: a common technique used to analyze the performance of an organization over a period of time.

Trip Priorities: various methods for restricting or rationing trips.

Trip Sheet: a record kept of specific information required by ordinance, rule or operating procedure for a period of time worked by the driver of a public passenger vehicle in demand-response service. Also known as a driver log.

U.S. Department of Health and Human Services (USDHHS): a federal agency regulating health and human services.

U.S. Department of Transportation (USDOT): a federal agency regulating the transportation field.

Unduplicated Passenger Head Count (UPHC): the actual number of people that were provided paratransit transportation services, not including personal care attendants, non-paying escorts, or persons provided fixed schedule/fixed route service.

Unmet Trip Requests/Unmet Need: the number of trips desired but not provided because of insufficient service supply, most commonly due to lack of adequate funding.

Urbanized Area: a city (or twin cities) that has a population of 50,000 or more (central city) and surrounding incorporated and unincorporated areas that meet certain criteria of population size of density.

Van Pool: a prearranged ride-sharing service in which several people travel together on a regular basis in a van. Van pools are commonly company-sponsored van that has a regular volunteer driver.

Vehicle Inventory: an inventory of vehicles used by the CTC, transportation operators, and coordination contractors for the provision of transportation disadvantaged services.

Vehicle Miles: the total distance traveled by revenue vehicles, including both revenue miles and deadhead miles.

Vehicle Miles per Vehicle: a performance measure used to evaluate resource utilization and rate of vehicle

depreciation, calculated by dividing the number of vehicle miles by the total number of vehicles.

Vehicles: number of vehicles owned by the transit agency that are available for use in providing services.

Volunteers: individuals who do selected tasks for the community transportation coordinator or its contracted operator, for little or no compensation.

Will-Calls: these are trips that are requested on a demand response basis, usually for a return trip. The transportation provider generally knows to expect a request for a will-call trip but cannot schedule the trip in advance because the provider does not know the exact time a passenger will call to request his/her trip.

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