

Florida Commission for the



**Transportation  
Disadvantaged**



# **2023-2024 Annual Operating Report**

**County Summaries and  
Data Tables**



**January 1, 2025**

[www.fdot.gov/ctd/](http://www.fdot.gov/ctd/)



## 2023-24 COORDINATED TRANSPORTATION OPERATING DATA REPORT

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Each September, CTCs are required to compile and submit operating data on their respective service areas within the AOR to CTD (s. 427.0155(2), F.S., and Rule 41-2.007(6), F.A.C.). The AOR provides a **macro-level, systemwide** overview of all coordinated transportation services provided to the TD population, including trips funded by CTD and other purchasing agencies.

The AOR data reflect aggregate totals of all trips (sponsored and non-sponsored) provided in the fiscal year, including:

- Total unduplicated passenger head count (UDPHC) served by the Coordinated System;
- Total number of Coordinated System trips and miles provided by service type (e.g., fixed route, paratransit, Transportation Network Company or Taxicab, etc.), revenue source, passenger type (i.e., person with a disability, older adult, etc.), and trip purpose;
- Total number of unmet trip requests, no-shows, complaints, and commendations;
- A summary of revenues from each of the purchasing agencies and expenses categorized by the source (labor, benefits, services, supplies, taxes, etc.); and
- Qualitative data on the CTC, such as network type (not-for-profit, for-profit, governmental), operating environment (rural or urban), whether the CTC provides out-of-county trips, and listings of any transportation operators.

Additionally, a county's AOR may include data on services provided by "coordination contractors," which are agencies that have a written contract with the CTC to perform some, if not all, of its own transportation services to a segment within the TD population (e.g., a day program serving individuals with IDD). The contractor provides data on its services (trips and miles) to the CTC, which is compiled within the AOR. As the AOR represents a compilation of data derived from the submission of each individual CTC, there are inconsistencies in the way this data is gathered and reported from some 60 different sources. This inconsistency is increased when the CTC includes information from coordination contractors, where the CTC does not have oversight or ability to verify the data submitted by these organizations. Though the AOR may provide a "summary" of services provided in each county, CTD cannot currently authenticate the accuracy of data reported across all performance measures within the AOR.



**Fiscal Year 2023-2024**

**Statewide Summary**

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Contact: Florida Commission for the  
Transportation Disadvantaged  
605 Suwannee Street, MS 49  
Tallahassee, FL 32399-0450  
850-410-5700  
800-983-2435

Website: <https://ctd.fdot.gov>

Demographics	Number
Statewide Population	21,634,529
Unduplicated Head Count	187,588



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	3,939,150	3,837,093	5,373,680
Deviated FR	320,228	376,833	326,975
Complementary ADA	2,144,801	2,403,047	2,718,494
Paratransit	4,105,025	4,786,970	4,831,995
TNC	38,494	96,917	114,287
Taxi	45,765	106,897	78,016
School Board (School Bus)	13,212	14,066	13,602
Volunteers	5,380	2,446	1,009
<b>TOTAL TRIPS</b>	<b>10,612,055</b>	<b>11,624,269</b>	<b>13,458,058</b>

#### Passenger Trips By Trip Purpose

Medical	2,364,468	2,518,314	3,025,015
Employment	1,694,988	1,668,746	2,114,061
Ed/Train/DayCare	1,915,597	2,484,183	2,556,166
Nutritional	616,332	911,319	923,895
Life-Sustaining/Other	4,020,670	4,041,707	4,838,921
<b>TOTAL TRIPS</b>	<b>10,612,055</b>	<b>11,624,269</b>	<b>13,458,058</b>

#### Passenger Trips By Revenue Source

CTD	4,190,777	4,327,352	5,918,300
AHCA	157,399	268,129	447,140
APD	812,500	997,636	918,225
DOEA	230,597	365,056	285,006
DOE	114,065	120,693	101,143
Other	5,106,717	5,545,403	5,788,244
<b>TOTAL TRIPS</b>	<b>10,612,055</b>	<b>11,624,269</b>	<b>13,458,058</b>

#### Trips by Provider Type

CTC	5,257,062	5,421,804	6,970,554
Transportation Operator	3,328,265	3,802,210	4,085,127
Coordination Contractor	2,026,728	2,400,255	2,402,377
<b>TOTAL TRIPS</b>	<b>10,612,055</b>	<b>11,624,269</b>	<b>13,458,058</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	65,359,113	73,258,120	79,187,677
Roadcalls	2,165	3,020	2,908
Accidents	401	429	511
Vehicles	4,598	4,490	4,394
Drivers	5,904	6,082	6,343

#### Financial and General Data

Expenses	\$278,790,926	\$330,857,548	\$381,814,036
Revenues	\$299,488,692	\$335,085,193	\$374,495,333
Commendations	2,206	3,930	39,442
Complaints	7,965	8,650	10,000
Passenger No-Shows	189,718	262,699	269,684
Unmet Trip Requests	13,197	8,840	8,612

#### Performance Measures

Accidents per 100,000 Miles	0.61	0.59	0.65
Miles between Roadcalls	30,189	24,258	27,231
Avg. Trips per Passenger	55.68	60.15	71.74
Cost per Trip	\$26.27	\$28.46	\$28.37
Cost per Paratransit Trip	\$41.58	\$42.56	\$46.67
Cost per Total Mile	\$4.27	\$4.52	\$4.82
Cost per Paratransit Mile	\$4.22	\$4.51	\$4.73



# **2023-24 CTC System Information**



## FY23/24 Community Transportation Coordinator System Information

County	Operating Environment	Coordinator Name	Organization Type	Network Type
Alachua	URBAN	MV Transportation, Inc.	Private For Profit	Sole Source
Baker	RURAL	Baker County Council On Aging, Inc.	Private Non Profit	Sole Source
Bay	URBAN	Bay County Board of County Commissioners	County	Complete Brokerage
Bradford	RURAL	Suwannee River Economic Council, Inc.	Private Non Profit	Partial Brokerage
Brevard	URBAN	Space Coast Area Transit	County	Sole Source
Broward	URBAN	Broward County	County	Partial Brokerage
Calhoun	RURAL	Calhoun County Senior Citizens	Private Non Profit	Sole Source
Charlotte	URBAN	Charlotte County BOCC Transit Division	County	Partial Brokerage
Citrus	RURAL	Citrus County Transit	County	Partial Brokerage
Clay	RURAL	Jacksonville Transportation Authority	Public Transit Authority	Partial Brokerage
Collier	URBAN	Collier County Board of County Commissioners	County	Complete Brokerage
Columbia	RURAL	Suwannee Valley Transit Authority	Public Transit Authority	Sole Source
Desoto	RURAL	MTM Transit, LLC	Private For Profit	Complete Brokerage
Dixie	RURAL	Suwannee River Economic Council, Inc.	Private Non Profit	Partial Brokerage
Duval	URBAN	Jacksonville Transportation Authority	Public Transit Authority	Partial Brokerage
Escambia	URBAN	Escambia County	County	Complete Brokerage
Flagler	URBAN	Flagler County Public Transportation	County	Sole Source
Franklin	RURAL	Gulf County ARC & Transportation	Private Non Profit	Sole Source
Gadsden	RURAL	Big Bend Transit, Inc.	Private Non Profit	Sole Source
Gilchrist	RURAL	Suwannee River Economic Council, Inc.	Private Non Profit	Partial Brokerage
Glades	RURAL	Hendry County BOCC	County	Complete Brokerage
Gulf	RURAL	Gulf County ARC & Transportation	Private Non Profit	Sole Source
Hamilton	RURAL	Suwannee Valley Transit Authority	Public Transit Authority	Sole Source
Hardee	RURAL	MTM Transit, LLC	Private For Profit	Complete Brokerage
Hendry	RURAL	Hendry County BOCC	County	Complete Brokerage
Hernando	RURAL	You Thrive Florida	Private Non Profit	Sole Source
Highlands	RURAL	MTM Transit, LLC	Private For Profit	Complete Brokerage
Hillsborough	URBAN	Hillsborough County Board of County Commissioners	County	Partial Brokerage
Holmes	RURAL	Tri-County Community Council Inc	Private Non Profit	Partial Brokerage
Indian River	URBAN	Senior Resource Association, Inc.	Private Non Profit	Partial Brokerage
Jackson	RURAL	Jackson Co. Trans. dba JTrans	Private Non Profit	Sole Source
Jefferson	RURAL	Big Bend Transit, Inc.	Private Non Profit	Sole Source
Lafayette	RURAL	Suwannee River Economic Council, Inc.	Private Non Profit	Partial Brokerage
Lake	RURAL	Lake County Board of County Commissioners	County	Complete Brokerage
Lee	URBAN	Lee County Board of County Commissioners	County	Sole Source
Leon	URBAN	StarMetro - City of Tallahassee	City Government	Partial Brokerage
Levy	RURAL	Levy Board of County Commissioners	County	Sole Source

## FY23/24 Community Transportation Coordinator System Information

County	Operating Environment	Coordinator Name	Organization Type	Network Type
Liberty	RURAL	Liberty County Transit	County	Sole Source
Madison	RURAL	Big Bend Transit, Inc.	Private Non Profit	Sole Source
Manatee	URBAN	Manatee County Area Transit	County	Partial Brokerage
Marion	RURAL	Marion Senior Services, Inc.	Private Non Profit	Partial Brokerage
Martin	URBAN	Senior Resource Association, Inc.	Private Non Profit	Complete Brokerage
Miami-Dade	URBAN	Miami-Dade DTPW	County	Sole Source
Monroe	RURAL	Guidance/Care Center	Private Non Profit	Partial Brokerage
Nassau	RURAL	Nassau County Council on Aging, Inc.	Private Non Profit	Partial Brokerage
Okaloosa	URBAN	Okaloosa County BOCC	County	Complete Brokerage
Okeechobee	RURAL	MTM Transit, LLC	Private For Profit	Complete Brokerage
Orange	URBAN	Central Florida Regional Transportation Authority	Public Transit Authority	Partial Brokerage
Osceola	URBAN	Central Florida Regional Transportation Authority	Public Transit Authority	Partial Brokerage
Palm Beach	URBAN	Palm Beach County Board of Commissioners	County	Partial Brokerage
Pasco	RURAL	Pasco County Public Transportation	County	Partial Brokerage
Pinellas	URBAN	Pinellas Suncoast Transit Authority	Public Transit Authority	Partial Brokerage
Polk	URBAN	Lakeland Area Mass Transit District	Other	Partial Brokerage
Putnam	RURAL	Ride Solution, Inc.	Private Non Profit	Sole Source
Saint Johns	RURAL	St. Johns County Council on Aging, Inc.	Private Non Profit	Sole Source
Saint Lucie	URBAN	St. Lucie County Board of County Commissioners	County	Complete Brokerage
Santa Rosa	RURAL	Tri-County Community Council Inc	Private Non Profit	Partial Brokerage
Sarasota	URBAN	Sarasota County Board of County Commissioners	County	Complete Brokerage
Seminole	URBAN	Central Florida Regional Transportation Authority	Public Transit Authority	Partial Brokerage
Sumter	RURAL	Sumter County Board of County Commissioners, Sumter County Transit	County	Complete Brokerage
Suwannee	RURAL	Suwannee Valley Transit Authority	Public Transit Authority	Sole Source
Taylor	RURAL	Big Bend Transit, Inc.	Private Non Profit	Sole Source
Union	RURAL	Suwannee River Economic Council, Inc.	Private Non Profit	Partial Brokerage
Volusia	URBAN	County of Volusia d/b/a VOTRAN	County	Partial Brokerage
Wakulla	RURAL	Wakulla Senior Citizens Council, Inc.	Private Non Profit	Partial Brokerage
Walton	RURAL	Tri-County Community Council Inc	Private Non Profit	Sole Source
Washington	RURAL	Tri-County Community Council Inc	Private Non Profit	Partial Brokerage
<b>Operating Environment Totals:</b>		<b>Rural - 41</b>	<b>Urban - 26</b>	
<b>Network Type Totals:</b>		<b>Complete Brokerage - 15</b>	<b>Partial Brokerage - 29</b>	<b>Sole Source - 23</b>
<b>Organization Type Totals:</b>		<b>Private For Profit - 5</b>	<b>City Government - 1</b>	<b>County - 24</b>
		<b>Private Non Profit - 27</b>	<b>School Board - 0</b>	<b>Other - 1</b>
		<b>Public Transit Authority - 9</b>		



## **2023-24 Performance Measures**

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### FY23/24 Performance Measures

County	Cost Per Trip	Cost Per Paratransit Trip	Cost Per Paratransit Mile	Cost Per Total Mile	Average Trip Per Passenger	Accidents per 100,000 Miles	Miles Between Roadcalls
Alachua	\$56.53	\$56.53	\$4.35	\$4.35	51.54	0.95	64,606
Baker	\$52.29	\$52.29	\$2.54	\$2.54	40.54	0	94,328
Bay	\$46.35	\$50.25	\$5.91	\$5.54	91.15	0.96	51,826
Bradford	\$18.52	\$18.52	\$3.06	\$3.06	81.51	0.78	254,829
Brevard	\$11.83	\$49.33	\$4.22	\$4.14	48.17	0.08	80,014
Broward	\$23.47	\$39.23	\$3.01	\$3.06	184.78	0.79	116,617
Calhoun	\$67.85	\$67.85	\$3.07	\$3.07	23.81	0	84,417
Charlotte	\$43.97	\$43.97	\$3.42	\$3.42	18.50	0.81	30,694
Citrus	\$30.70	\$30.70	\$4.67	\$4.67	105.77	0.15	46,368
Clay	\$18.13	\$18.13	\$1.72	\$1.72	163.17	0	0
Collier	\$46.55	\$46.55	\$4.37	\$4.37	96.75	3.12	28,743
Columbia	\$78.13	\$78.13	\$8.54	\$8.54	96.25	3.84	18,618
Desoto	\$16.13	\$16.13	\$4.70	\$4.70	270.88	0	0
Dixie	\$93.92	\$93.92	\$4.20	\$4.20	18.26	0	0
Duval	\$99.39	\$99.39	\$10.09	\$10.09	77.01	0	0
Escambia	\$43.65	\$43.65	\$4.47	\$4.47	104.94	0.96	1,044,205
Flagler	\$23.05	\$23.05	\$2.90	\$2.90	97.06	0.29	0
Franklin	\$125.83	\$125.83	\$4.20	\$4.20	39.37	0	43,981
Gadsden	\$28.10	\$28.10	\$2.34	\$2.34	32.28	0	88,942
Gilchrist	\$89.85	\$89.85	\$4.78	\$4.78	18.87	0	100,719
Glades	\$96.58	\$96.58	\$3.48	\$3.48	83.33	0	0
Gulf	\$40.19	\$40.19	\$1.18	\$1.18	60.83	0	293,107
Hamilton	\$78.22	\$78.22	\$6.58	\$6.58	100.28	0	0
Hardee	\$20.58	\$20.58	\$3.56	\$3.56	296.54	0	0
Hendry	\$60.97	\$60.97	\$5.40	\$5.40	19.87	1.61	7,747
Hernando	\$27.68	\$27.68	\$3.07	\$3.07	84.29	0	102,215
Highlands	\$35.20	\$35.20	\$3.29	\$3.29	98.49	0.91	73,296
Hillsborough	\$26.44	\$47.71	\$5.98	\$6.05	61.63	0.44	10,956
Holmes	\$85.32	\$85.32	\$3.69	\$3.69	18.70	0	146,124
Indian River	\$40.28	\$40.28	\$6.27	\$6.27	18.98	0	52,790
Jackson	\$59.23	\$59.23	\$3.01	\$3.01	28.32	0	137,069
Jefferson	\$41.48	\$41.48	\$2.57	\$2.57	55.93	0	56,777
Lafayette	\$99.55	\$99.55	\$3.27	\$3.27	19.78	0	113,915
Lake	\$53.23	\$53.23	\$5.55	\$5.55	103.66	1.00	35,105

### FY23/24 Performance Measures

County	Cost Per Trip	Cost Per Paratransit Trip	Cost Per Paratransit Mile	Cost Per Total Mile	Average Trip Per Passenger	Accidents per 100,000 Miles	Miles Between Roadcalls
Lee	\$40.34	\$40.34	\$5.18	\$5.18	109.88	2.01	28,458
Leon	\$19.23	\$24.83	\$2.73	\$2.57	102.36	0.77	11,607
Levy	\$47.91	\$47.91	\$3.07	\$3.07	73.63	0	98,142
Liberty	\$114.08	\$114.08	\$4.03	\$4.03	30.40	0	0
Madison	\$55.60	\$55.60	\$3.79	\$3.79	38.63	0	25,499
Manatee	\$60.19	\$60.19	\$7.13	\$7.13	78.91	1.01	21,204
Marion	\$48.59	\$48.59	\$4.96	\$4.96	62.57	0.29	130,437
Martin	\$34.02	\$34.02	\$5.39	\$5.39	54.07	0	198,908
Miami-Dade	\$9.43	\$25.53	\$6.47	\$9.47	63.60	0.42	42,325
Monroe	\$70.06	\$70.06	\$9.06	\$9.06	35.51	0.37	29,698
Nassau	\$39.65	\$39.65	\$4.60	\$4.60	47.88	0	32,068
Okaloosa	\$49.49	\$49.49	\$4.71	\$4.71	84.28	2.51	42,668
Okeechobee	\$50.90	\$50.90	\$6.49	\$6.49	94.83	0	0
Orange	\$33.56	\$49.60	\$6.22	\$6.11	41.72	0.49	27,712
Osceola	\$31.68	\$48.55	\$5.90	\$5.81	36.22	0.29	12,812
Palm Beach	\$75.57	\$80.96	\$5.50	\$5.50	89.82	0.85	9,115
Pasco	\$30.07	\$41.00	\$4.98	\$5.03	115.53	0.81	35,163
Pinellas	\$7.33	\$29.81	\$4.39	\$4.76	136.73	0.35	84,707
Polk	\$16.25	\$45.63	\$6.74	\$6.98	124.45	0.57	10,389
Putnam	\$50.73	\$50.73	\$5.04	\$5.04	23.51	0.40	126,992
Saint Johns	\$27.66	\$27.66	\$3.47	\$3.47	35.77	0.27	123,940
Saint Lucie	\$27.88	\$28.56	\$3.67	\$3.67	46.38	0.63	32,374
Santa Rosa	\$42.35	\$42.35	\$3.59	\$3.59	70.96	0	0
Sarasota	\$46.69	\$48.11	\$5.22	\$5.13	58.11	0	145,397
Seminole	\$36.13	\$60.59	\$7.82	\$7.61	31.80	0.17	16,425
Sumter	\$34.86	\$34.86	\$4.27	\$4.27	124.33	1.11	119,648
Suwannee	\$27.28	\$27.28	\$2.79	\$2.79	134.53	1.27	78,565
Taylor	\$50.61	\$50.61	\$2.47	\$2.47	33.84	0	220,458
Union	\$136.99	\$136.99	\$6.29	\$6.29	18.85	0	32,556
Volusia	\$42.73	\$40.10	\$5.01	\$5.30	63.70	0.97	43,306
Wakulla	\$56.97	\$56.97	\$3.32	\$3.32	42.68	0	0
Walton	\$35.25	\$35.25	\$2.98	\$2.98	46.81	0	0
Washington	\$46.25	\$46.25	\$3.32	\$3.32	43.82	0	71,783



# **2023-24 County Summaries**

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County: Alachua  
 CTC: MV Transportation, Inc.  
 Contact: Gary Luke  
 3713 SW 42nd Ave Ste 3  
 Gainesville, FL 32608  
 352-375-2784  
 Email: [gary.luke@mvtransit.com](mailto:gary.luke@mvtransit.com)

Demographics	Number
Total County Population	279,729
Unduplicated Head Count	1,253



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	36,110	38,400	47,204
Paratransit	15,738	18,491	17,371
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>51,848</b>	<b>56,891</b>	<b>64,575</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	31,272	32,189	34,229
Employment	8,026	10,582	12,066
Ed/Train/DayCare	973	808	1,665
Nutritional	1,974	1,642	2,498
Life-Sustaining/Other	9,603	11,670	14,117
<b>TOTAL TRIPS</b>	<b>51,848</b>	<b>56,891</b>	<b>64,575</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	10,705	12,034	11,304
AHCA	0	0	0
APD	0	0	0
DOEA	826	890	892
DOE	0	0	0
Other	40,317	43,967	52,379
<b>TOTAL TRIPS</b>	<b>51,848</b>	<b>56,891</b>	<b>64,575</b>

Trips by Provider Type	2022	2023	2024
CTC	51,848	56,891	64,575
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
<b>TOTAL TRIPS</b>	<b>51,848</b>	<b>56,891</b>	<b>64,575</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	672,172	754,552	839,882
Roadcalls	27	17	13
Accidents	7	7	8
Vehicles	35	37	37
Drivers	21	24	24

Financial and General Data	2022	2023	2024
Expenses	\$ 2,206,470	\$ 2,735,625	\$ 3,650,605
Revenues	\$ 2,041,718	\$ 3,116,786	\$ 3,802,274
Commendations	79	59	58
Complaints	8	11	5
Passenger No-Shows	1,946	2,506	4,203
Unmet Trip Requests	282	61	21

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	1.04	0.93	0.95
Miles between Roadcalls	24,895	44,385	64,606
Avg. Trips per Passenger	48.50	53.57	51.54
Cost per Trip	\$42.56	\$48.09	\$56.53
Cost per Paratransit Trip	\$42.56	\$48.09	\$56.53
Cost per Total Mile	\$3.28	\$3.63	\$4.35
Cost per Paratransit Mile	\$3.28	\$3.63	\$4.35

County: Baker  
 CTC: Baker County Council On Aging, Inc.  
 Contact: Virginia Braddock  
 9264 Buck Starling Road  
 Macclenny, FL 32063  
 904-259-9315  
 Email: [gbraddock@bakercoa.org](mailto:gbraddock@bakercoa.org)

Demographics	Number
Total County Population	27,969
Unduplicated Head Count	566



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	2,912	2,934	2,357
Complementary ADA	0	0	0
Paratransit	16,087	19,525	20,588
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>18,999</b>	<b>22,459</b>	<b>22,945</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	9,885	10,588	9,287
Employment	1,294	1,590	1,455
Ed/Train/DayCare	4,475	5,144	6,792
Nutritional	2,546	4,190	4,117
Life-Sustaining/Other	799	947	1,294
<b>TOTAL TRIPS</b>	<b>18,999</b>	<b>22,459</b>	<b>22,945</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	5,442	6,286	4,468
AHCA	1,833	3,029	1,949
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	11,724	13,144	16,528
<b>TOTAL TRIPS</b>	<b>18,999</b>	<b>22,459</b>	<b>22,945</b>

Trips by Provider Type	2022	2023	2024
CTC	18,999	22,459	22,945
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
<b>TOTAL TRIPS</b>	<b>18,999</b>	<b>22,459</b>	<b>22,945</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	384,254	452,048	471,642
Roadcalls	6	5	5
Accidents	4	0	0
Vehicles	26	24	23
Drivers	18	17	17

Financial and General Data	2022	2023	2024
Expenses	\$ 1,111,848	\$ 1,310,333	\$ 1,199,757
Revenues	\$ 1,240,096	\$ 1,450,371	\$ 1,359,991
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	375	559	475
Unmet Trip Requests	56	128	82

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	1.04	0.00	0.00
Miles between Roadcalls	64,042	90,410	94,328
Avg. Trips per Passenger	37.47	40.18	40.54
Cost per Trip	\$58.52	\$58.34	\$52.29
Cost per Paratransit Trip	\$58.52	\$58.34	\$52.29
Cost per Total Mile	\$2.89	\$2.90	\$2.54
Cost per Paratransit Mile	\$2.89	\$2.90	\$2.54

County: Bay  
 CTC: Bay County Board of County Commissioners  
 Contact: Lamar Hobbs  
 1010 Cone Avenue  
 Panama City, FL 32401  
 850-248-8161  
 Email: [lhobbs@baycountyfl.gov](mailto:lhobbs@baycountyfl.gov)

Demographics	Number
Total County Population	181,055
Unduplicated Head Count	680



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	38	5	0
Complementary ADA	0	0	0
Paratransit	47,909	60,956	54,259
TNC	0	0	7,724
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>47,947</b>	<b>60,961</b>	<b>61,983</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	10,703	11,729	15,155
Employment	5,764	7,918	7,767
Ed/Train/DayCare	3,680	12,248	0
Nutritional	7,730	4,719	6,674
Life-Sustaining/Other	20,070	24,347	32,387
<b>TOTAL TRIPS</b>	<b>47,947</b>	<b>60,961</b>	<b>61,983</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	19,174	20,013	31,708
AHCA	111	49	6
APD	14,674	13,748	13,662
DOEA	3,599	6,211	4,844
DOE	0	0	0
Other	10,389	20,940	11,763
<b>TOTAL TRIPS</b>	<b>47,947</b>	<b>60,961</b>	<b>61,983</b>

Trips by Provider Type	2022	2023	2024
CTC	0	0	0
Transportation Operator	45,623	48,713	61,983
Coordination Contractor	2,324	12,248	0
<b>TOTAL TRIPS</b>	<b>47,947</b>	<b>60,961</b>	<b>61,983</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	345,058	376,581	518,256
Roadcalls	7	7	10
Accidents	3	6	5
Vehicles	36	29	24
Drivers	24	26	23

Financial and General Data	2022	2023	2024
Expenses	\$ 1,759,935	\$ 2,249,799	\$ 2,872,808
Revenues	\$ 1,453,451	\$ 2,280,193	\$ 2,262,211
Commendations	2	12	13
Complaints	5	6	14
Passenger No-Shows	307	756	1,135
Unmet Trip Requests	0	0	54

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.87	1.59	0.96
Miles between Roadcalls	49,294	53,797	51,826
Avg. Trips per Passenger	36.54	88.48	91.15
Cost per Trip	\$36.71	\$36.91	\$46.35
Cost per Paratransit Trip	\$36.71	\$36.91	\$50.25
Cost per Total Mile	\$5.10	\$5.97	\$5.54
Cost per Paratransit Mile	\$5.10	\$5.97	\$5.91

County: Bradford  
 CTC: Suwannee River Economic Council, Inc.  
 Contact: Matt Pearson  
 PO Box 70  
 Live Oak, FL 32064  
 386-362-4115  
 Email: [mattpearson@suwanneec.net](mailto:mattpearson@suwanneec.net)

Demographics	Number
Total County Population	27,816
Unduplicated Head Count	516



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	19,473	39,240	42,058
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>19,473</b>	<b>39,240</b>	<b>42,058</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	9,077	10,367	8,781
Employment	11	0	0
Ed/Train/DayCare	9,738	27,810	31,190
Nutritional	0	459	1,444
Life-Sustaining/Other	647	604	643
<b>TOTAL TRIPS</b>	<b>19,473</b>	<b>39,240</b>	<b>42,058</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	3,682	4,530	4,912
AHCA	4,675	4,915	3,837
APD	10,161	28,664	31,812
DOEA	0	115	553
DOE	0	0	0
Other	955	1,016	944
<b>TOTAL TRIPS</b>	<b>19,473</b>	<b>39,240</b>	<b>42,058</b>

Trips by Provider Type	2022	2023	2024
CTC	9,312	10,576	10,246
Transportation Operator	0	0	0
Coordination Contractor	10,161	28,664	31,812
<b>TOTAL TRIPS</b>	<b>19,473</b>	<b>39,240</b>	<b>42,058</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	244,836	300,383	254,829
Roadcalls	0	3	1
Accidents	1	1	2
Vehicles	17	14	15
Drivers	24	30	30

Financial and General Data	2022	2023	2024
Expenses	\$ 614,261	\$ 743,200	\$ 779,066
Revenues	\$ 798,047	\$ 978,604	\$ 833,393
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	479	586	459
Unmet Trip Requests	0	0	0

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.41	0.33	0.78
Miles between Roadcalls	0	100,128	254,829
Avg. Trips per Passenger	28.89	70.45	81.51
Cost per Trip	\$31.54	\$18.94	\$18.52
Cost per Paratransit Trip	\$31.54	\$18.94	\$18.52
Cost per Total Mile	\$2.51	\$2.47	\$3.06
Cost per Paratransit Mile	\$2.51	\$2.47	\$3.06

County: Brevard  
 CTC: Space Coast Area Transit  
 Contact: Terry Jordan  
 401 South Varr Avenue  
 Cocoa, FL 32922  
 321-635-7815  
 Email: [terry.jordan@brevardfl.gov](mailto:terry.jordan@brevardfl.gov)

Demographics	Number
Total County Population	610,723
Unduplicated Head Count	9,301



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	433,522	410,780	327,287
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	105,174	117,413	107,147
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	13,212	14,066	13,602
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>551,908</b>	<b>542,259</b>	<b>448,036</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	67,564	61,735	53,185
Employment	229,919	214,497	168,397
Ed/Train/DayCare	186,932	187,005	149,690
Nutritional	1,681	3,055	3,389
Life-Sustaining/Other	65,812	75,967	73,375
<b>TOTAL TRIPS</b>	<b>551,908</b>	<b>542,259</b>	<b>448,036</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	53,900	54,289	57,795
AHCA	0	0	0
APD	32,786	23,682	26,343
DOEA	6,177	6,036	4,001
DOE	16,116	17,880	25,200
Other	442,929	440,372	334,697
<b>TOTAL TRIPS</b>	<b>551,908</b>	<b>542,259</b>	<b>448,036</b>

Trips by Provider Type	2022	2023	2024
CTC	551,908	542,259	448,036
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
<b>TOTAL TRIPS</b>	<b>551,908</b>	<b>542,259</b>	<b>448,036</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	1,168,602	1,185,065	1,280,216
Roadcalls	16	14	16
Accidents	3	2	1
Vehicles	165	128	131
Drivers	138	139	152

Financial and General Data	2022	2023	2024
Expenses	\$ 5,229,943	\$ 5,738,614	\$ 5,301,149
Revenues	\$ 7,162,648	\$ 6,450,739	\$ 7,167,510
Commendations	3	12	12
Complaints	5	3	13
Passenger No-Shows	7,866	7,289	7,263
Unmet Trip Requests	23	22	9

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.26	0.17	0.08
Miles between Roadcalls	73,038	84,648	80,014
Avg. Trips per Passenger	54.21	54.19	48.17
Cost per Trip	\$9.48	\$10.58	\$11.83
Cost per Paratransit Trip	\$49.72	\$48.70	\$49.33
Cost per Total Mile	\$4.48	\$4.84	\$4.14
Cost per Paratransit Mile	\$4.54	\$4.95	\$4.22

County: Broward  
 CTC: Broward County  
 Contact: Paul Strobis  
 1 N University Drive  
 Plantation, FL 33324  
 954-357-8321  
 Email: [pstrobis@broward.org](mailto:pstrobis@broward.org)

Demographics	Number
Total County Population	1,940,907
Unduplicated Head Count	11,178



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	174,288	217,164	848,819
Deviated FR	0	0	0
Complementary ADA	467,243	568,975	626,233
Paratransit	488,388	629,294	590,446
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>1,129,919</b>	<b>1,415,433</b>	<b>2,065,498</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	195,319	254,382	345,806
Employment	57,510	81,155	124,885
Ed/Train/DayCare	195,434	287,567	308,691
Nutritional	77,810	132,791	170,030
Life-Sustaining/Other	603,846	659,538	1,116,086
<b>TOTAL TRIPS</b>	<b>1,129,919</b>	<b>1,415,433</b>	<b>2,065,498</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	344,019	424,961	1,100,253
AHCA	54,955	96,269	86,834
APD	72,131	71,415	49,963
DOEA	31,090	37,042	41,564
DOE	51,319	59,213	16,056
Other	576,405	726,533	770,828
<b>TOTAL TRIPS</b>	<b>1,129,919</b>	<b>1,415,433</b>	<b>2,065,498</b>

Trips by Provider Type	2022	2023	2024
CTC	173,468	217,164	848,819
Transportation Operator	637,794	776,772	877,667
Coordination Contractor	318,657	421,497	339,012
<b>TOTAL TRIPS</b>	<b>1,129,919</b>	<b>1,415,433</b>	<b>2,065,498</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	11,913,738	13,527,364	15,859,934
Roadcalls	100	192	136
Accidents	35	5	125
Vehicles	591	611	604
Drivers	593	643	702

Financial and General Data	2022	2023	2024
Expenses	\$ 36,867,504	\$ 43,492,585	\$ 48,468,097
Revenues	\$ 36,905,750	\$ 43,529,297	\$ 48,530,802
Commendations	448	565	612
Complaints	3,168	3,961	3,351
Passenger No-Shows	82,712	107,959	101,768
Unmet Trip Requests	0	0	0

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.29	0.04	0.79
Miles between Roadcalls	119,137	70,455	116,617
Avg. Trips per Passenger	115.04	134.43	184.78
Cost per Trip	\$32.63	\$30.73	\$23.47
Cost per Paratransit Trip	\$37.70	\$35.77	\$39.23
Cost per Total Mile	\$3.09	\$3.22	\$3.06
Cost per Paratransit Mile	\$3.02	\$3.17	\$3.01

County: Calhoun  
 CTC: Calhoun County Senior Citizens  
 Contact: Marilyn Russell  
 16859 NE Cayson Street  
 Blountstown, FL 32424  
 850-674-4163  
 Email: [senior1@gtcom.net](mailto:senior1@gtcom.net)

Demographics	Number
Total County Population	13,753
Unduplicated Head Count	481



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	9,636	11,416	11,454
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>9,636</b>	<b>11,416</b>	<b>11,454</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	6,006	7,014	6,599
Employment	320	65	3
Ed/Train/DayCare	31	1,082	1,046
Nutritional	2,662	2,647	3,039
Life-Sustaining/Other	617	608	767
<b>TOTAL TRIPS</b>	<b>9,636</b>	<b>11,416</b>	<b>11,454</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	2,609	2,580	3,714
AHCA	4,200	6,170	5,519
APD	0	0	0
DOEA	2,788	2,617	2,140
DOE	0	0	0
Other	39	49	81
<b>TOTAL TRIPS</b>	<b>9,636</b>	<b>11,416</b>	<b>11,454</b>

Trips by Provider Type	2022	2023	2024
CTC	9,636	11,416	11,454
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
<b>TOTAL TRIPS</b>	<b>9,636</b>	<b>11,416</b>	<b>11,454</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	234,565	244,226	253,252
Roadcalls	1	2	3
Accidents	0	0	0
Vehicles	14	14	14
Drivers	11	13	12

Financial and General Data	2022	2023	2024
Expenses	\$ 665,004	\$ 627,128	\$ 777,174
Revenues	\$ 847,443	\$ 985,268	\$ 1,076,121
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	96	85	75
Unmet Trip Requests	0	0	0

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	234,565	122,113	84,417
Avg. Trips per Passenger	18.82	25.04	23.81
Cost per Trip	\$69.01	\$54.93	\$67.85
Cost per Paratransit Trip	\$69.01	\$54.93	\$67.85
Cost per Total Mile	\$2.84	\$2.57	\$3.07
Cost per Paratransit Mile	\$2.84	\$2.57	\$3.07

County: Charlotte  
 CTC: Charlotte County BOCC Transit Division  
 Contact: Heidi Maddox  
 545 Theresa Blvd  
 Port Charlotte, FL 33954  
 941-833-6234  
 Email: [heidi.maddox@charlottecountyfl.gov](mailto:heidi.maddox@charlottecountyfl.gov)

Demographics	Number
Total County Population	189,900
Unduplicated Head Count	2,062



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	27,991	23,324	38,150
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>27,991</b>	<b>23,324</b>	<b>38,150</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	5,872	6,064	8,180
Employment	8,296	6,764	7,284
Ed/Train/DayCare	5,232	3,265	14,675
Nutritional	4,229	1,633	1,365
Life-Sustaining/Other	4,362	5,598	6,646
<b>TOTAL TRIPS</b>	<b>27,991</b>	<b>23,324</b>	<b>38,150</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	20,946	18,595	19,649
AHCA	0	0	6,820
APD	0	0	0
DOEA	2,151	1,403	1,422
DOE	0	0	0
Other	4,894	3,326	10,259
<b>TOTAL TRIPS</b>	<b>27,991</b>	<b>23,324</b>	<b>38,150</b>

Trips by Provider Type	2022	2023	2024
CTC	27,991	23,324	24,510
Transportation Operator	0	0	0
Coordination Contractor	0	0	13,640
<b>TOTAL TRIPS</b>	<b>27,991</b>	<b>23,324</b>	<b>38,150</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	180,267	234,213	491,108
Roadcalls	2	23	16
Accidents	0	0	4
Vehicles	38	34	39
Drivers	22	22	35

Financial and General Data	2022	2023	2024
Expenses	\$ 1,180,002	\$ 1,021,868	\$ 1,677,404
Revenues	\$ 1,180,002	\$ 1,021,868	\$ 1,677,404
Commendations	0	0	11
Complaints	62	41	75
Passenger No-Shows	509	339	2,573
Unmet Trip Requests	693	1,021	1,216

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.00	0.00	0.81
Miles between Roadcalls	90,134	10,183	30,694
Avg. Trips per Passenger	28.22	21.28	18.50
Cost per Trip	\$42.16	\$43.81	\$43.97
Cost per Paratransit Trip	\$42.16	\$43.81	\$43.97
Cost per Total Mile	\$6.55	\$4.36	\$3.42
Cost per Paratransit Mile	\$6.55	\$4.36	\$3.42

County: Citrus  
 CTC: Citrus County Transit  
 Contact: Joanne Granger  
 1300 S Lecanto Highway  
 Lecanto, FL 34461  
 352-527-7634  
 Email: [Joanne.Granger@citrusbocc.com](mailto:Joanne.Granger@citrusbocc.com)

Demographics	Number
Total County Population	155,173
Unduplicated Head Count	934



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	91,403	88,544	98,791
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>91,403</b>	<b>88,544</b>	<b>98,791</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	39,009	37,969	41,756
Employment	19,464	18,543	6,198
Ed/Train/DayCare	18,160	16,628	33,020
Nutritional	7,036	10,193	10,728
Life-Sustaining/Other	7,734	5,211	7,089
<b>TOTAL TRIPS</b>	<b>91,403</b>	<b>88,544</b>	<b>98,791</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	19,113	22,256	23,115
AHCA	0	0	0
APD	45,879	56,280	61,672
DOEA	0	0	0
DOE	0	0	0
Other	26,411	10,008	14,004
<b>TOTAL TRIPS</b>	<b>91,403</b>	<b>88,544</b>	<b>98,791</b>

Trips by Provider Type	2022	2023	2024
CTC	23,933	26,697	28,309
Transportation Operator	0	0	0
Coordination Contractor	67,470	61,847	70,482
<b>TOTAL TRIPS</b>	<b>91,403</b>	<b>88,544</b>	<b>98,791</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	526,307	614,471	649,150
Roadcalls	6	11	14
Accidents	0	0	1
Vehicles	58	61	57
Drivers	46	46	55

Financial and General Data	2022	2023	2024
Expenses	\$ 2,368,845	\$ 2,569,994	\$ 3,032,405
Revenues	\$ 2,272,851	\$ 2,160,759	\$ 2,781,144
Commendations	25	48	23
Complaints	29	81	24
Passenger No-Shows	840	839	1,005
Unmet Trip Requests	120	0	0

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.00	0.00	0.15
Miles between Roadcalls	87,718	55,861	46,368
Avg. Trips per Passenger	99.68	86.38	105.77
Cost per Trip	\$25.92	\$29.03	\$30.70
Cost per Paratransit Trip	\$25.92	\$29.03	\$30.70
Cost per Total Mile	\$4.50	\$4.18	\$4.67
Cost per Paratransit Mile	\$4.50	\$4.18	\$4.67

County: Clay  
 CTC: Jacksonville Transportation Authority  
 Contact: Donovan Calicker  
 100 Myrtle Ave N  
 Jacksonville, FL 32204  
 904-633-5808  
 Email: [dcalicker@jtafla.com](mailto:dcalicker@jtafla.com)

Demographics	Number
Total County Population	219,650
Unduplicated Head Count	256



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	21,835	22,656	21,471
Complementary ADA	0	0	0
Paratransit	12,207	16,402	20,301
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>34,042</b>	<b>39,058</b>	<b>41,772</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	7,250	3,803	2,995
Employment	792	1,399	1,086
Ed/Train/DayCare	724	1,749	1,692
Nutritional	766	977	4,528
Life-Sustaining/Other	24,510	31,130	31,471
<b>TOTAL TRIPS</b>	<b>34,042</b>	<b>39,058</b>	<b>41,772</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	12,207	16,402	20,301
AHCA	0	0	0
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	21,835	22,656	21,471
<b>TOTAL TRIPS</b>	<b>34,042</b>	<b>39,058</b>	<b>41,772</b>

Trips by Provider Type	2022	2023	2024
CTC	0	0	0
Transportation Operator	34,042	39,058	41,772
Coordination Contractor	0	0	0
<b>TOTAL TRIPS</b>	<b>34,042</b>	<b>39,058</b>	<b>41,772</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	420,736	412,019	439,141
Roadcalls	23	12	0
Accidents	0	0	0
Vehicles	26	25	25
Drivers	18	18	18

Financial and General Data	2022	2023	2024
Expenses	\$ 609,804	\$ 721,845	\$ 757,394
Revenues	\$ 609,804	\$ 721,845	\$ 757,394
Commendations	1	5	0
Complaints	9	0	0
Passenger No-Shows	132	546	0
Unmet Trip Requests	0	0	0

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	18,293	34,335	0
Avg. Trips per Passenger	144.86	157.49	163.17
Cost per Trip	\$17.91	\$18.48	\$18.13
Cost per Paratransit Trip	\$17.91	\$18.48	\$18.13
Cost per Total Mile	\$1.45	\$1.75	\$1.72
Cost per Paratransit Mile	\$1.45	\$1.75	\$1.72

County: Collier  
 CTC: Collier County Board of County Commissioners  
 Contact: Brian Wells  
 3299 Tamiami Trl E Suite 103  
 Naples, FL 34112  
 239-252-5841  
 Email: [brian.wells@colliercountyfl.gov](mailto:brian.wells@colliercountyfl.gov)

Demographics	Number
Total County Population	380,221
Unduplicated Head Count	1,617



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	55,292	79,514	89,647
Paratransit	53,752	54,285	66,791
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>109,044</b>	<b>133,799</b>	<b>156,438</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	34,708	30,953	29,437
Employment	16,632	20,987	16,773
Ed/Train/DayCare	47,968	62,297	70,016
Nutritional	337	271	86
Life-Sustaining/Other	9,399	19,291	40,126
<b>TOTAL TRIPS</b>	<b>109,044</b>	<b>133,799</b>	<b>156,438</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	19,602	24,306	25,646
AHCA	0	0	7,491
APD	23,274	26,724	23,405
DOEA	92	45	27
DOE	0	0	0
Other	66,076	82,724	99,869
<b>TOTAL TRIPS</b>	<b>109,044</b>	<b>133,799</b>	<b>156,438</b>

Trips by Provider Type	2022	2023	2024
CTC	0	0	0
Transportation Operator	74,986	104,025	115,320
Coordination Contractor	34,058	29,774	41,118
<b>TOTAL TRIPS</b>	<b>109,044</b>	<b>133,799</b>	<b>156,438</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	1,101,252	1,439,870	1,667,067
Roadcalls	17	33	58
Accidents	15	28	52
Vehicles	47	42	43
Drivers	53	56	70

Financial and General Data	2022	2023	2024
Expenses	\$ 5,914,126	\$ 7,207,957	\$ 7,282,387
Revenues	\$ 5,203,820	\$ 6,788,334	\$ 6,820,221
Commendations	20	24	15
Complaints	70	49	96
Passenger No-Shows	6,447	9,047	8,925
Unmet Trip Requests	347	182	248

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	1.36	1.94	3.12
Miles between Roadcalls	64,780	43,632	28,743
Avg. Trips per Passenger	86.75	88.49	96.75
Cost per Trip	\$54.24	\$53.87	\$46.55
Cost per Paratransit Trip	\$54.24	\$53.87	\$46.55
Cost per Total Mile	\$5.37	\$5.01	\$4.37
Cost per Paratransit Mile	\$5.37	\$5.01	\$4.37

County: Columbia  
 CTC: Suwannee Valley Transit Authority  
 Contact: Candice Kennon  
 1907 Voyles St, SW  
 Live Oak, FL 32064  
 386-208-6321  
 Email: [Candice.Kennon@ridesvta.com](mailto:Candice.Kennon@ridesvta.com)

Demographics	Number
Total County Population	69,832
Unduplicated Head Count	148



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	13,563	14,527	14,245
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>13,563</b>	<b>14,527</b>	<b>14,245</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	4,799	4,722	4,558
Employment	251	107	371
Ed/Train/DayCare	7,595	8,279	8,274
Nutritional	166	17	12
Life-Sustaining/Other	752	1,402	1,030
<b>TOTAL TRIPS</b>	<b>13,563</b>	<b>14,527</b>	<b>14,245</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	6,140	5,684	5,077
AHCA	0	0	0
APD	5,318	5,772	7,464
DOEA	221	323	419
DOE	0	643	188
Other	1,884	2,105	1,097
<b>TOTAL TRIPS</b>	<b>13,563</b>	<b>14,527</b>	<b>14,245</b>

Trips by Provider Type	2022	2023	2024
CTC	13,341	14,203	13,826
Transportation Operator	0	0	0
Coordination Contractor	222	324	419
<b>TOTAL TRIPS</b>	<b>13,563</b>	<b>14,527</b>	<b>14,245</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	276,485	152,814	130,326
Roadcalls	0	4	7
Accidents	0	1	5
Vehicles	20	19	14
Drivers	14	14	9

Financial and General Data	2022	2023	2024
Expenses	\$ 1,166,661	\$ 1,269,182	\$ 1,112,893
Revenues	\$ 992,470	\$ 2,131,161	\$ 1,121,404
Commendations	0	1	0
Complaints	0	1	0
Passenger No-Shows	681	887	524
Unmet Trip Requests	0	0	0

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.00	0.65	3.84
Miles between Roadcalls	0	38,204	18,618
Avg. Trips per Passenger	75.35	101.59	96.25
Cost per Trip	\$86.02	\$87.37	\$78.13
Cost per Paratransit Trip	\$86.02	\$87.37	\$78.13
Cost per Total Mile	\$4.22	\$8.31	\$8.54
Cost per Paratransit Mile	\$4.22	\$8.31	\$8.54

County: Desoto  
 CTC: MTM Transit, LLC  
 Contact: Felix Collazo  
 4650 US 27 South  
 Sebring, FL 33870  
 863-381-3437  
 Email: [fcollazo@mtm-inc.net](mailto:fcollazo@mtm-inc.net)

Demographics	Number
Total County Population	34,258
Unduplicated Head Count	120



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	12,907	29,346	27,364
Complementary ADA	0	0	0
Paratransit	8,511	5,542	5,141
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>21,418</b>	<b>34,888</b>	<b>32,505</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	8,060	5,183	4,562
Employment	29	196	491
Ed/Train/DayCare	0	2	16
Nutritional	237	123	67
Life-Sustaining/Other	13,092	29,384	27,369
<b>TOTAL TRIPS</b>	<b>21,418</b>	<b>34,888</b>	<b>32,505</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	1,604	2,212	1,113
AHCA	0	0	0
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	19,814	32,676	31,392
<b>TOTAL TRIPS</b>	<b>21,418</b>	<b>34,888</b>	<b>32,505</b>

Trips by Provider Type	2022	2023	2024
CTC	0	0	0
Transportation Operator	21,418	34,888	32,505
Coordination Contractor	0	0	0
<b>TOTAL TRIPS</b>	<b>21,418</b>	<b>34,888</b>	<b>32,505</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	217,588	129,645	111,456
Roadcalls	5	1	0
Accidents	0	1	0
Vehicles	20	15	8
Drivers	12	10	11

Financial and General Data	2022	2023	2024
Expenses	\$ 633,292	\$ 514,667	\$ 524,214
Revenues	\$ 665,904	\$ 521,921	\$ 541,956
Commendations	5	9	20
Complaints	0	4	14
Passenger No-Shows	26	17	28
Unmet Trip Requests	12	82	72

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.00	0.77	0.00
Miles between Roadcalls	43,518	129,645	0
Avg. Trips per Passenger	113.93	222.22	270.88
Cost per Trip	\$29.57	\$14.75	\$16.13
Cost per Paratransit Trip	\$29.57	\$14.75	\$16.13
Cost per Total Mile	\$2.91	\$3.97	\$4.70
Cost per Paratransit Mile	\$2.91	\$3.97	\$4.70

County: Dixie  
 CTC: Suwannee River Economic Council, Inc.  
 Contact: Matt Pearson  
 PO Box 70  
 Live Oak, FL 32064  
 386-362-4115  
 Email: [mattpearson@suwanneec.net](mailto:mattpearson@suwanneec.net)

Demographics	Number
Total County Population	16,737
Unduplicated Head Count	370



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	5,810	7,387	6,757
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>5,810</b>	<b>7,387</b>	<b>6,757</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	5,593	6,638	5,501
Employment	0	0	2
Ed/Train/DayCare	0	2	1
Nutritional	1	210	497
Life-Sustaining/Other	216	537	756
<b>TOTAL TRIPS</b>	<b>5,810</b>	<b>7,387</b>	<b>6,757</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	2,584	3,354	3,360
AHCA	2,795	3,441	2,808
APD	0	0	0
DOEA	0	60	116
DOE	0	0	0
Other	431	532	473
<b>TOTAL TRIPS</b>	<b>5,810</b>	<b>7,387</b>	<b>6,757</b>

Trips by Provider Type	2022	2023	2024
CTC	5,810	7,387	6,757
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
<b>TOTAL TRIPS</b>	<b>5,810</b>	<b>7,387</b>	<b>6,757</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	151,604	169,758	151,079
Roadcalls	2	2	0
Accidents	2	0	0
Vehicles	10	9	9
Drivers	8	10	9

Financial and General Data	2022	2023	2024
Expenses	\$ 525,283	\$ 486,204	\$ 634,600
Revenues	\$ 747,387	\$ 786,874	\$ 753,891
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	265	361	310
Unmet Trip Requests	0	0	0

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	1.32	0.00	0.00
Miles between Roadcalls	75,802	84,879	0
Avg. Trips per Passenger	13.45	17.93	18.26
Cost per Trip	\$90.41	\$65.82	\$93.92
Cost per Paratransit Trip	\$90.41	\$65.82	\$93.92
Cost per Total Mile	\$3.46	\$2.86	\$4.20
Cost per Paratransit Mile	\$3.46	\$2.86	\$4.20

County: Duval  
 CTC: Jacksonville Transportation Authority  
 Contact: Donavan Calicker  
 100 Myrtle Ave N  
 Jacksonville, FL 32204  
 904-633-5805  
 Email: [dcalicker@jtafla.com](mailto:dcalicker@jtafla.com)

Demographics	Number
Total County Population	995,708
Unduplicated Head Count	3,268



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	181,664	203,325	222,349
Paratransit	16,862	19,569	29,309
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>198,526</b>	<b>222,894</b>	<b>251,658</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	42,974	49,747	53,111
Employment	48,052	57,990	62,835
Ed/Train/DayCare	11,748	20,151	21,559
Nutritional	8,634	4,101	10,924
Life-Sustaining/Other	87,118	90,905	103,229
<b>TOTAL TRIPS</b>	<b>198,526</b>	<b>222,894</b>	<b>251,658</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	16,862	19,569	33,186
AHCA	0	0	0
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	181,664	203,325	218,472
<b>TOTAL TRIPS</b>	<b>198,526</b>	<b>222,894</b>	<b>251,658</b>

Trips by Provider Type	2022	2023	2024
CTC	0	0	0
Transportation Operator	198,526	222,894	251,658
Coordination Contractor	0	0	0
<b>TOTAL TRIPS</b>	<b>198,526</b>	<b>222,894</b>	<b>251,658</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	2,355,157	2,261,859	2,478,820
Roadcalls	83	74	0
Accidents	0	0	0
Vehicles	93	100	100
Drivers	100	111	110

Financial and General Data	2022	2023	2024
Expenses	\$ 17,245,788	\$ 20,403,639	\$ 25,011,683
Revenues	\$ 17,245,788	\$ 20,403,639	\$ 25,011,683
Commendations	329	278	47
Complaints	495	328	217
Passenger No-Shows	11,598	8,211	11,116
Unmet Trip Requests	0	0	0

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	28,375	30,566	0
Avg. Trips per Passenger	61.12	72.77	77.01
Cost per Trip	\$86.87	\$91.54	\$99.39
Cost per Paratransit Trip	\$86.87	\$91.54	\$99.39
Cost per Total Mile	\$7.32	\$9.02	\$10.09
Cost per Paratransit Mile	\$7.32	\$9.02	\$10.09

County: Escambia  
 CTC: Escambia County  
 Contact: Rodriques Kimbrough  
 1515 W Fairfield Drive  
 Pensacola, FL 32501  
 850-595-3221  
 Email: [rkimbrough@myescambia.com](mailto:rkimbrough@myescambia.com)

Demographics	Number
Total County Population	321,296
Unduplicated Head Count	1,018



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	46,905	46,909	47,231
Paratransit	57,628	63,810	59,593
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>104,533</b>	<b>110,719</b>	<b>106,824</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	34,494	33,859	31,257
Employment	59,510	63,825	59,980
Ed/Train/DayCare	2,227	4,466	4,520
Nutritional	3,367	4,663	2,232
Life-Sustaining/Other	4,935	3,906	8,835
<b>TOTAL TRIPS</b>	<b>104,533</b>	<b>110,719</b>	<b>106,824</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	24,583	27,211	17,150
AHCA	0	0	0
APD	0	0	0
DOEA	4,767	6,247	1,808
DOE	192	1,017	293
Other	74,991	76,244	87,573
<b>TOTAL TRIPS</b>	<b>104,533</b>	<b>110,719</b>	<b>106,824</b>

Trips by Provider Type	2022	2023	2024
CTC	0	0	0
Transportation Operator	104,533	110,719	106,824
Coordination Contractor	0	0	0
<b>TOTAL TRIPS</b>	<b>104,533</b>	<b>110,719</b>	<b>106,824</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	981,553	1,165,878	1,044,205
Roadcalls	19	12	1
Accidents	6	12	10
Vehicles	43	44	41
Drivers	40	35	31

Financial and General Data	2022	2023	2024
Expenses	\$ 4,159,509	\$ 4,233,789	\$ 4,662,826
Revenues	\$ 4,159,509	\$ 4,233,789	\$ 4,662,826
Commendations	91	70	73
Complaints	17	27	11
Passenger No-Shows	3,959	2,593	1,487
Unmet Trip Requests	91	0	0

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.61	1.03	0.96
Miles between Roadcalls	51,661	97,156	1,044,205
Avg. Trips per Passenger	128.89	109.62	104.94
Cost per Trip	\$39.79	\$38.24	\$43.65
Cost per Paratransit Trip	\$39.79	\$38.24	\$43.65
Cost per Total Mile	\$4.24	\$3.63	\$4.47
Cost per Paratransit Mile	\$4.24	\$3.63	\$4.47

County: Flagler  
 CTC: Flagler County Public Transportation  
 Contact: Mike Dickson  
 1769 E Moody Blvd  
 Bunnell, FL 32110  
 386-313-4191  
 Email: [mdickson@flaglercounty.com](mailto:mdickson@flaglercounty.com)

Demographics	Number
Total County Population	117,515
Unduplicated Head Count	896



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	79,935	80,538	86,966
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	60	0	0
<b>TOTAL TRIPS</b>	<b>79,995</b>	<b>80,538</b>	<b>86,966</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	20,762	19,610	22,090
Employment	12,723	13,435	14,684
Ed/Train/DayCare	34,221	36,597	40,269
Nutritional	6,226	7,652	6,073
Life-Sustaining/Other	6,063	3,244	3,850
<b>TOTAL TRIPS</b>	<b>79,995</b>	<b>80,538</b>	<b>86,966</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	14,700	47,516	72,537
AHCA	0	0	0
APD	0	0	0
DOEA	47,342	20,999	5,921
DOE	0	0	0
Other	17,953	12,023	8,508
<b>TOTAL TRIPS</b>	<b>79,995</b>	<b>80,538</b>	<b>86,966</b>

Trips by Provider Type	2022	2023	2024
CTC	79,995	80,538	86,966
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
<b>TOTAL TRIPS</b>	<b>79,995</b>	<b>80,538</b>	<b>86,966</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	652,564	669,084	690,853
Roadcalls	3	0	0
Accidents	0	1	2
Vehicles	33	33	27
Drivers	26	29	29

Financial and General Data	2022	2023	2024
Expenses	\$ 1,867,801	\$ 1,665,990	\$ 2,004,460
Revenues	\$ 1,867,801	\$ 1,665,990	\$ 2,004,460
Commendations	8	93	11
Complaints	22	4	5
Passenger No-Shows	3,147	3,051	4,080
Unmet Trip Requests	1,516	2,034	634

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.00	0.15	0.29
Miles between Roadcalls	217,521	0	0
Avg. Trips per Passenger	34.16	97.03	97.06
Cost per Trip	\$23.35	\$20.69	\$23.05
Cost per Paratransit Trip	\$23.35	\$20.69	\$23.05
Cost per Total Mile	\$2.86	\$2.49	\$2.90
Cost per Paratransit Mile	\$2.86	\$2.49	\$2.90

County: Franklin  
 CTC: Gulf County ARC & Transportation  
 Contact: Kristen Garcia  
 122 Water Plant Rd  
 Port Saint Joe, FL 32456  
 850-229-6327  
 Email: [gtran@fairpoint.net](mailto:gtran@fairpoint.net)

Demographics	Number
Total County Population	12,276
Unduplicated Head Count	112



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	4,154	2,795	4,409
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>4,154</b>	<b>2,795</b>	<b>4,409</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	3,835	2,668	2,895
Employment	70	11	398
Ed/Train/DayCare	0	4	0
Nutritional	10	15	11
Life-Sustaining/Other	239	97	1,105
<b>TOTAL TRIPS</b>	<b>4,154</b>	<b>2,795</b>	<b>4,409</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	2,111	1,016	2,783
AHCA	2,043	1,779	1,626
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	0	0	0
<b>TOTAL TRIPS</b>	<b>4,154</b>	<b>2,795</b>	<b>4,409</b>

Trips by Provider Type	2022	2023	2024
CTC	4,154	2,795	4,409
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
<b>TOTAL TRIPS</b>	<b>4,154</b>	<b>2,795</b>	<b>4,409</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	95,244	117,621	131,944
Roadcalls	0	0	3
Accidents	0	0	0
Vehicles	9	9	9
Drivers	2	1	2

Financial and General Data	2022	2023	2024
Expenses	\$ 373,288	\$ 384,612	\$ 554,801
Revenues	\$ 640,834	\$ 399,141	\$ 588,262
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	159	98	132
Unmet Trip Requests	0	0	4

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	0	0	43,981
Avg. Trips per Passenger	27.15	22.72	39.37
Cost per Trip	\$89.86	\$137.61	\$125.83
Cost per Paratransit Trip	\$89.86	\$137.61	\$125.83
Cost per Total Mile	\$3.92	\$3.27	\$4.20
Cost per Paratransit Mile	\$3.92	\$3.27	\$4.20

County: Gadsden  
 CTC: Big Bend Transit, Inc.  
 Contact: Shawn Mitchell  
 Post Office Box 1721  
 Tallahassee, FL 32302  
 850-574-6266

Email: [smitchell@bigbendtransit.org](mailto:smitchell@bigbendtransit.org)

Demographics	Number
Total County Population	43,746
Unduplicated Head Count	2,063



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	34,750	41,521	40,399
Complementary ADA	0	0	0
Paratransit	18,225	30,696	26,193
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>52,975</b>	<b>72,217</b>	<b>66,592</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	4,758	9,292	5,523
Employment	30,051	35,596	31,696
Ed/Train/DayCare	7,873	11,908	10,114
Nutritional	12	113	56
Life-Sustaining/Other	10,281	15,308	19,203
<b>TOTAL TRIPS</b>	<b>52,975</b>	<b>72,217</b>	<b>66,592</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	11,823	15,707	14,572
AHCA	1,489	4,373	2,820
APD	174	2,034	2,680
DOEA	0	0	0
DOE	396	395	124
Other	39,093	49,708	46,396
<b>TOTAL TRIPS</b>	<b>52,975</b>	<b>72,217</b>	<b>66,592</b>

Trips by Provider Type	2022	2023	2024
CTC	52,975	72,217	66,592
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
<b>TOTAL TRIPS</b>	<b>52,975</b>	<b>72,217</b>	<b>66,592</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	654,608	804,396	800,480
Roadcalls	6	12	9
Accidents	0	0	0
Vehicles	26	25	28
Drivers	13	14	20

Financial and General Data	2022	2023	2024
Expenses	\$ 1,467,893	\$ 1,912,632	\$ 1,870,930
Revenues	\$ 1,531,768	\$ 1,906,128	\$ 1,282,045
Commendations	0	0	3
Complaints	2	0	0
Passenger No-Shows	949	2,020	1,411
Unmet Trip Requests	7	3	0

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	109,101	67,033	88,942
Avg. Trips per Passenger	31.24	36.85	32.28
Cost per Trip	\$27.71	\$26.48	\$28.10
Cost per Paratransit Trip	\$27.71	\$26.48	\$28.10
Cost per Total Mile	\$2.24	\$2.38	\$2.34
Cost per Paratransit Mile	\$2.24	\$2.38	\$2.34

County: Gilchrist  
 CTC: Suwannee River Economic Council, Inc.  
 Contact: Matt Pearson  
 PO Box 70  
 Live Oak, FL 32064  
 386-362-4115  
 Email: [mpearson@suwanneeec.net](mailto:mpearson@suwanneeec.net)

Demographics	Number
Total County Population	18,070
Unduplicated Head Count	284



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	4,747	5,094	5,359
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>4,747</b>	<b>5,094</b>	<b>5,359</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	4,550	4,788	4,887
Employment	0	0	0
Ed/Train/DayCare	0	0	0
Nutritional	2	26	37
Life-Sustaining/Other	195	280	435
<b>TOTAL TRIPS</b>	<b>4,747</b>	<b>5,094</b>	<b>5,359</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	1,925	1,621	2,536
AHCA	2,460	3,117	2,484
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	362	356	339
<b>TOTAL TRIPS</b>	<b>4,747</b>	<b>5,094</b>	<b>5,359</b>

Trips by Provider Type	2022	2023	2024
CTC	4,747	5,094	5,359
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
<b>TOTAL TRIPS</b>	<b>4,747</b>	<b>5,094</b>	<b>5,359</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	101,069	113,173	100,719
Roadcalls	0	0	1
Accidents	1	0	0
Vehicles	10	9	9
Drivers	8	10	9

Financial and General Data	2022	2023	2024
Expenses	\$ 408,492	\$ 434,398	\$ 481,483
Revenues	\$ 531,287	\$ 574,549	\$ 441,368
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	164	147	204
Unmet Trip Requests	0	0	0

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.99	0.00	0.00
Miles between Roadcalls	0	0	100,719
Avg. Trips per Passenger	15.46	18.32	18.87
Cost per Trip	\$86.05	\$85.28	\$89.85
Cost per Paratransit Trip	\$86.05	\$85.28	\$89.85
Cost per Total Mile	\$4.04	\$3.84	\$4.78
Cost per Paratransit Mile	\$4.04	\$3.84	\$4.78

County: Glades  
 CTC: Hendry County BOCC  
 Contact: Kelly O'Nan  
 99 E Cowboy Way  
 LaBelle, FL 33935  
 863-612-4727  
 Email: [konan@hendryfla.net](mailto:konan@hendryfla.net)

Demographics	Number
Total County Population	12,179
Unduplicated Head Count	40



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	2,156	3,011	3,333
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>2,156</b>	<b>3,011</b>	<b>3,333</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	1,893	2,226	2,745
Employment	0	0	0
Ed/Train/DayCare	0	127	308
Nutritional	4	18	161
Life-Sustaining/Other	259	640	119
<b>TOTAL TRIPS</b>	<b>2,156</b>	<b>3,011</b>	<b>3,333</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	2,003	2,108	1,997
AHCA	0	0	0
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	153	903	1,336
<b>TOTAL TRIPS</b>	<b>2,156</b>	<b>3,011</b>	<b>3,333</b>

Trips by Provider Type	2022	2023	2024
CTC	2,156	903	0
Transportation Operator	0	2,108	3,333
Coordination Contractor	0	0	0
<b>TOTAL TRIPS</b>	<b>2,156</b>	<b>3,011</b>	<b>3,333</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	70,601	87,276	92,509
Roadcalls	2	2	0
Accidents	0	0	0
Vehicles	3	3	4
Drivers	3	3	5

Financial and General Data	2022	2023	2024
Expenses	\$ 194,270	\$ 344,060	\$ 321,891
Revenues	\$ 194,270	\$ 304,163	\$ 318,064
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	79	106	101
Unmet Trip Requests	8	11	0

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	35,300	43,638	0
Avg. Trips per Passenger	13.31	12.29	83.33
Cost per Trip	\$90.11	\$114.27	\$96.58
Cost per Paratransit Trip	\$90.11	\$114.27	\$96.58
Cost per Total Mile	\$2.75	\$3.94	\$3.48
Cost per Paratransit Mile	\$2.75	\$3.94	\$3.48

County: Gulf  
 CTC: Gulf County ARC & Transportation  
 Contact: Kristen Garcia  
 P.O. Box 8  
 Port Saint Joe, FL 32457  
 850-229-6327  
 Email: [gtran@fairpoint.net](mailto:gtran@fairpoint.net)

Demographics	Number
Total County Population	15,002
Unduplicated Head Count	283



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	14,875	15,254	17,214
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>14,875</b>	<b>15,254</b>	<b>17,214</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	4,630	5,019	5,543
Employment	4,222	4,636	5,059
Ed/Train/DayCare	1,012	1,257	1,093
Nutritional	3,979	3,674	4,207
Life-Sustaining/Other	1,032	668	1,312
<b>TOTAL TRIPS</b>	<b>14,875</b>	<b>15,254</b>	<b>17,214</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	4,291	5,440	11,278
AHCA	1,961	2,297	1,175
APD	4,039	4,302	1,932
DOEA	2,856	3,215	2,829
DOE	0	0	0
Other	1,728	0	0
<b>TOTAL TRIPS</b>	<b>14,875</b>	<b>15,254</b>	<b>17,214</b>

Trips by Provider Type	2022	2023	2024
CTC	14,875	15,254	17,214
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
<b>TOTAL TRIPS</b>	<b>14,875</b>	<b>15,254</b>	<b>17,214</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	312,116	254,648	586,214
Roadcalls	0	0	2
Accidents	0	0	0
Vehicles	13	13	14
Drivers	9	10	7

Financial and General Data	2022	2023	2024
Expenses	\$ 596,398	\$ 576,638	\$ 691,840
Revenues	\$ 757,806	\$ 581,625	\$ 856,747
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	395	908	939
Unmet Trip Requests	1	96	233

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	0	0	293,107
Avg. Trips per Passenger	48.77	52.60	60.83
Cost per Trip	\$40.09	\$37.80	\$40.19
Cost per Paratransit Trip	\$40.09	\$37.80	\$40.19
Cost per Total Mile	\$1.91	\$2.26	\$1.18
Cost per Paratransit Mile	\$1.91	\$2.26	\$1.18

County: Hamilton  
 CTC: Suwannee Valley Transit Authority  
 Contact: Candice Kennon  
 1907 Voyles St, SW  
 Live Oak, FL 32064  
 386-208-6321  
 Email: [candice.kennon@ridesvta.com](mailto:candice.kennon@ridesvta.com)

Demographics	Number
Total County Population	13,492
Unduplicated Head Count	46



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	7,774	11,889	4,613
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>7,774</b>	<b>11,889</b>	<b>4,613</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	1,259	1,002	725
Employment	294	0	0
Ed/Train/DayCare	3,784	8,038	2,134
Nutritional	1,963	1,785	1,270
Life-Sustaining/Other	474	1,064	484
<b>TOTAL TRIPS</b>	<b>7,774</b>	<b>11,889</b>	<b>4,613</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	4,741	4,766	4,097
AHCA	0	0	0
APD	136	0	0
DOEA	0	0	0
DOE	0	0	0
Other	2,897	7,123	516
<b>TOTAL TRIPS</b>	<b>7,774</b>	<b>11,889</b>	<b>4,613</b>

Trips by Provider Type	2022	2023	2024
CTC	7,774	11,889	4,613
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
<b>TOTAL TRIPS</b>	<b>7,774</b>	<b>11,889</b>	<b>4,613</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	89,495	156,539	54,859
Roadcalls	0	2	0
Accidents	1	0	0
Vehicles	5	5	9
Drivers	4	3	6

Financial and General Data	2022	2023	2024
Expenses	\$ 387,589	\$ 422,108	\$ 360,831
Revenues	\$ 340,927	\$ 704,892	\$ 386,843
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	389	573	333
Unmet Trip Requests	0	0	0

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	1.12	0.00	0.00
Miles between Roadcalls	0	78,270	0
Avg. Trips per Passenger	143.96	188.71	100.28
Cost per Trip	\$49.86	\$35.50	\$78.22
Cost per Paratransit Trip	\$49.86	\$35.50	\$78.22
Cost per Total Mile	\$4.33	\$2.70	\$6.58
Cost per Paratransit Mile	\$4.33	\$2.70	\$6.58

County: Hardee  
 CTC: MTM Transit, LLC  
 Contact: Felix Collazo  
 4650 US 27 South  
 Sebring, FL 33870  
 863-381-3437  
 Email: [fcollazo@mtm-inc.net](mailto:fcollazo@mtm-inc.net)

Demographics	Number
Total County Population	25,528
Unduplicated Head Count	85



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	30,395	29,015	25,206
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>30,395</b>	<b>29,015</b>	<b>25,206</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	4,350	3,541	3,670
Employment	884	421	647
Ed/Train/DayCare	17,442	17,623	14,378
Nutritional	1,902	2,738	2,469
Life-Sustaining/Other	5,817	4,692	4,042
<b>TOTAL TRIPS</b>	<b>30,395</b>	<b>29,015</b>	<b>25,206</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	649	959	478
AHCA	0	0	0
APD	25,042	24,406	19,274
DOEA	339	969	1,336
DOE	0	0	0
Other	4,365	2,681	4,118
<b>TOTAL TRIPS</b>	<b>30,395</b>	<b>29,015</b>	<b>25,206</b>

Trips by Provider Type	2022	2023	2024
CTC	0	0	0
Transportation Operator	5,353	4,609	5,932
Coordination Contractor	25,042	24,406	19,274
<b>TOTAL TRIPS</b>	<b>30,395</b>	<b>29,015</b>	<b>25,206</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	119,402	145,281	145,497
Roadcalls	1	3	0
Accidents	0	0	0
Vehicles	10	10	10
Drivers	36	34	22

Financial and General Data	2022	2023	2024
Expenses	\$ 443,376	\$ 398,163	\$ 518,615
Revenues	\$ 455,102	\$ 401,190	\$ 530,829
Commendations	3	4	7
Complaints	1	2	6
Passenger No-Shows	150	60	62
Unmet Trip Requests	6	36	44

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	119,402	48,427	0
Avg. Trips per Passenger	206.77	263.77	296.54
Cost per Trip	\$14.59	\$13.72	\$20.58
Cost per Paratransit Trip	\$14.59	\$13.72	\$20.58
Cost per Total Mile	\$3.71	\$2.74	\$3.56
Cost per Paratransit Mile	\$3.71	\$2.74	\$3.56

County: Hendry  
 CTC: Hendry County BOCC  
 Contact: Kelly O'Nan  
 99 E Cowboy Way  
 LaBelle, FL 33935  
 863-612-4727  
 Email: [konan@hendryfla.net](mailto:konan@hendryfla.net)

Demographics	Number
Total County Population	39,902
Unduplicated Head Count	553



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	4,764	9,072	10,987
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>4,764</b>	<b>9,072</b>	<b>10,987</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	4,409	4,924	5,058
Employment	17	78	469
Ed/Train/DayCare	0	3,873	5,307
Nutritional	16	18	0
Life-Sustaining/Other	322	179	153
<b>TOTAL TRIPS</b>	<b>4,764</b>	<b>9,072</b>	<b>10,987</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	4,430	3,677	3,658
AHCA	0	0	0
APD	0	3,203	3,285
DOEA	0	0	0
DOE	0	0	0
Other	334	2,192	4,044
<b>TOTAL TRIPS</b>	<b>4,764</b>	<b>9,072</b>	<b>10,987</b>

Trips by Provider Type	2022	2023	2024
CTC	4,764	0	0
Transportation Operator	0	5,207	5,909
Coordination Contractor	0	3,865	5,078
<b>TOTAL TRIPS</b>	<b>4,764</b>	<b>9,072</b>	<b>10,987</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	99,636	103,118	123,954
Roadcalls	37	8	16
Accidents	1	2	2
Vehicles	5	7	9
Drivers	5	7	12

Financial and General Data	2022	2023	2024
Expenses	\$ 432,168	\$ 561,419	\$ 669,912
Revenues	\$ 432,168	\$ 721,270	\$ 665,109
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	192	231	361
Unmet Trip Requests	7	24	7

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	1.00	1.94	1.61
Miles between Roadcalls	2,693	12,890	7,747
Avg. Trips per Passenger	10.78	17.72	19.87
Cost per Trip	\$90.72	\$61.88	\$60.97
Cost per Paratransit Trip	\$90.72	\$61.88	\$60.97
Cost per Total Mile	\$4.34	\$5.44	\$5.40
Cost per Paratransit Mile	\$4.34	\$5.44	\$5.40

County: Hernando  
 CTC: You Thrive Florida  
 Contact: Kris J. Bates  
 1122 Ponce De Leon Blvd  
 Brooksville, FL 34601  
 352-799-1510  
 Email: [kbates@youthrivefl.org](mailto:kbates@youthrivefl.org)

Demographics	Number
Total County Population	196,621
Unduplicated Head Count	673



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	59,743	67,353	56,729
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>59,743</b>	<b>67,353</b>	<b>56,729</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	10,659	10,517	8,661
Employment	2,269	2,646	2,794
Ed/Train/DayCare	43,630	50,659	41,369
Nutritional	1,638	2,036	2,503
Life-Sustaining/Other	1,547	1,495	1,402
<b>TOTAL TRIPS</b>	<b>59,743</b>	<b>67,353</b>	<b>56,729</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	11,584	10,965	10,121
AHCA	0	0	0
APD	17,941	21,867	17,743
DOEA	945	1,720	2,250
DOE	0	0	0
Other	29,273	32,801	26,615
<b>TOTAL TRIPS</b>	<b>59,743</b>	<b>67,353</b>	<b>56,729</b>

Trips by Provider Type	2022	2023	2024
CTC	12,529	12,685	12,371
Transportation Operator	0	0	0
Coordination Contractor	47,214	54,668	44,358
<b>TOTAL TRIPS</b>	<b>59,743</b>	<b>67,353</b>	<b>56,729</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	464,122	532,047	511,073
Roadcalls	2	1	5
Accidents	0	0	0
Vehicles	47	38	39
Drivers	55	61	56

Financial and General Data	2022	2023	2024
Expenses	\$ 1,393,050	\$ 1,393,174	\$ 1,569,989
Revenues	\$ 1,403,373	\$ 1,378,254	\$ 1,560,860
Commendations	34	55	67
Complaints	6	10	13
Passenger No-Shows	397	516	382
Unmet Trip Requests	0	0	0

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	232,061	532,047	102,215
Avg. Trips per Passenger	70.20	87.59	84.29
Cost per Trip	\$23.32	\$20.68	\$27.68
Cost per Paratransit Trip	\$23.32	\$20.68	\$27.68
Cost per Total Mile	\$3.00	\$2.62	\$3.07
Cost per Paratransit Mile	\$3.00	\$2.62	\$3.07

County: Highlands  
 CTC: MTM Transit, LLC  
 Contact: Felix Collazo  
 4650 US 27 South  
 Sebring, FL 33870  
 863-381-3437  
 Email: [fcollazo@mtm-inc.net](mailto:fcollazo@mtm-inc.net)

Demographics	Number
Total County Population	102,339
Unduplicated Head Count	626



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	62,396	60,936	61,657
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>62,396</b>	<b>60,936</b>	<b>61,657</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	29,243	25,947	21,913
Employment	7,645	5,839	6,122
Ed/Train/DayCare	17,379	19,942	23,984
Nutritional	3,039	3,257	3,917
Life-Sustaining/Other	5,090	5,951	5,721
<b>TOTAL TRIPS</b>	<b>62,396</b>	<b>60,936</b>	<b>61,657</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	19,850	14,682	15,959
AHCA	0	0	0
APD	12,290	12,238	13,352
DOEA	1,793	2,322	3,029
DOE	0	0	0
Other	28,463	31,694	29,317
<b>TOTAL TRIPS</b>	<b>62,396</b>	<b>60,936</b>	<b>61,657</b>

Trips by Provider Type	2022	2023	2024
CTC	0	0	0
Transportation Operator	40,691	35,523	34,544
Coordination Contractor	21,705	25,413	27,113
<b>TOTAL TRIPS</b>	<b>62,396</b>	<b>60,936</b>	<b>61,657</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	531,858	615,256	659,661
Roadcalls	10	2	9
Accidents	2	5	6
Vehicles	42	36	42
Drivers	90	83	78

Financial and General Data	2022	2023	2024
Expenses	\$ 2,093,487	\$ 2,189,299	\$ 2,170,181
Revenues	\$ 2,080,322	\$ 2,055,735	\$ 2,143,797
Commendations	8	15	25
Complaints	15	40	26
Passenger No-Shows	1,369	928	525
Unmet Trip Requests	109	368	384

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.38	0.81	0.91
Miles between Roadcalls	53,186	307,628	73,296
Avg. Trips per Passenger	32.28	81.79	98.49
Cost per Trip	\$33.55	\$35.93	\$35.20
Cost per Paratransit Trip	\$33.55	\$35.93	\$35.20
Cost per Total Mile	\$3.94	\$3.56	\$3.29
Cost per Paratransit Mile	\$3.94	\$3.56	\$3.29

County: Hillsborough  
 CTC: Hillsborough County Board of County Commissioners  
 Contact: Karen Smith  
 2709 E Hanna Ave  
 Tampa, FL 33610  
 813-272-7272  
 Email: [smithk@hillsboroughcounty.org](mailto:smithk@hillsboroughcounty.org)

Demographics	Number
Total County Population	1,468,560
Unduplicated Head Count	15,299



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	289,023	345,927	426,100
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	407,965	442,627	516,704
TNC	0	0	0
Taxi	762	5	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>697,750</b>	<b>788,559</b>	<b>942,804</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	140,507	129,308	132,940
Employment	51,909	53,003	56,111
Ed/Train/DayCare	104,646	157,265	150,789
Nutritional	222,752	280,963	321,290
Life-Sustaining/Other	177,936	168,020	281,674
<b>TOTAL TRIPS</b>	<b>697,750</b>	<b>788,559</b>	<b>942,804</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	299,434	375,019	397,907
AHCA	3,117	1,679	22,737
APD	98,858	143,190	119,674
DOEA	1,435	15,330	12,217
DOE	0	0	0
Other	294,906	253,341	390,269
<b>TOTAL TRIPS</b>	<b>697,750</b>	<b>788,559</b>	<b>942,804</b>

Trips by Provider Type	2022	2023	2024
CTC	359,949	431,076	530,014
Transportation Operator	762	5	0
Coordination Contractor	337,039	357,478	412,790
<b>TOTAL TRIPS</b>	<b>697,750</b>	<b>788,559</b>	<b>942,804</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	3,411,478	3,871,684	4,119,351
Roadcalls	300	502	376
Accidents	25	19	18
Vehicles	296	281	343
Drivers	590	582	744

Financial and General Data	2022	2023	2024
Expenses	\$ 19,348,199	\$ 21,288,324	\$ 24,930,902
Revenues	\$ 19,298,677	\$ 20,656,924	\$ 25,033,768
Commendations	128	138	189
Complaints	36	19	18
Passenger No-Shows	2,794	3,651	3,441
Unmet Trip Requests	15	21	25

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.73	0.49	0.44
Miles between Roadcalls	11,372	7,713	10,956
Avg. Trips per Passenger	40.87	40.98	61.63
Cost per Trip	\$27.73	\$27.00	\$26.44
Cost per Paratransit Trip	\$47.06	\$47.68	\$47.71
Cost per Total Mile	\$5.67	\$5.50	\$6.05
Cost per Paratransit Mile	\$5.64	\$5.45	\$5.98

County: Holmes  
 CTC: Tri-County Community Council Inc  
 Contact: Joel Paul, Jr  
 302 North Oklahoma  
 Bonifay, FL 32425  
 850-547-3689  
 Email: [joel@tricountycommunitycouncil.com](mailto:joel@tricountycommunitycouncil.com)

Demographics	Number
Total County Population	19,529
Unduplicated Head Count	338



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	8,147	11,140	6,321
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>8,147</b>	<b>11,140</b>	<b>6,321</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	2,143	2,398	2,766
Employment	1,081	1,291	1,528
Ed/Train/DayCare	3,548	6,140	0
Nutritional	3	5	345
Life-Sustaining/Other	1,372	1,306	1,682
<b>TOTAL TRIPS</b>	<b>8,147</b>	<b>11,140</b>	<b>6,321</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	3,330	3,441	4,848
AHCA	0	8	10
APD	1,295	1,542	1,432
DOEA	0	0	0
DOE	2	25	0
Other	3,520	6,124	31
<b>TOTAL TRIPS</b>	<b>8,147</b>	<b>11,140</b>	<b>6,321</b>

Trips by Provider Type	2022	2023	2024
CTC	8,054	11,000	6,101
Transportation Operator	93	140	220
Coordination Contractor	0	0	0
<b>TOTAL TRIPS</b>	<b>8,147</b>	<b>11,140</b>	<b>6,321</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	112,230	103,009	146,124
Roadcalls	1	1	1
Accidents	0	0	0
Vehicles	14	10	10
Drivers	8	8	5

Financial and General Data	2022	2023	2024
Expenses	\$ 714,761	\$ 408,073	\$ 539,279
Revenues	\$ 667,297	\$ 368,041	\$ 502,541
Commendations	0	0	1
Complaints	0	1	0
Passenger No-Shows	13	36	33
Unmet Trip Requests	35	21	3

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	112,230	103,009	146,124
Avg. Trips per Passenger	21.00	29.95	18.70
Cost per Trip	\$87.73	\$36.63	\$85.32
Cost per Paratransit Trip	\$87.73	\$36.63	\$85.32
Cost per Total Mile	\$6.37	\$3.96	\$3.69
Cost per Paratransit Mile	\$6.37	\$3.96	\$3.69

County: Indian River  
 CTC: Senior Resource Association, Inc.  
 Contact: Karen Deigl  
 694 14th St.  
 Vero Beach, FL 32960  
 772-569-0111  
 Email: [kdeigl@sramail.org](mailto:kdeigl@sramail.org)

Demographics	Number
Total County Population	160,986
Unduplicated Head Count	3,898



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	32,900	31,541	37,832
Paratransit	28,477	39,511	36,163
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>61,377</b>	<b>71,052</b>	<b>73,995</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	25,005	25,237	24,809
Employment	5,312	5,449	8,204
Ed/Train/DayCare	18,731	26,155	27,326
Nutritional	0	250	1,280
Life-Sustaining/Other	12,329	13,961	12,376
<b>TOTAL TRIPS</b>	<b>61,377</b>	<b>71,052</b>	<b>73,995</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	13,834	13,275	10,882
AHCA	0	0	0
APD	12,480	23,438	23,917
DOEA	0	0	0
DOE	0	0	0
Other	35,063	34,339	39,196
<b>TOTAL TRIPS</b>	<b>61,377</b>	<b>71,052</b>	<b>73,995</b>

Trips by Provider Type	2022	2023	2024
CTC	32,900	31,541	39,489
Transportation Operator	13,834	13,275	10,086
Coordination Contractor	14,643	26,236	24,420
<b>TOTAL TRIPS</b>	<b>61,377</b>	<b>71,052</b>	<b>73,995</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	514,407	522,929	475,106
Roadcalls	5	6	9
Accidents	1	1	0
Vehicles	62	63	56
Drivers	58	69	66

Financial and General Data	2022	2023	2024
Expenses	\$ 2,639,210	\$ 2,499,143	\$ 2,980,246
Revenues	\$ 3,166,256	\$ 3,037,795	\$ 2,784,625
Commendations	16	22	44
Complaints	13	15	24
Passenger No-Shows	207	134	111
Unmet Trip Requests	7	0	0

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.19	0.19	0.00
Miles between Roadcalls	102,881	87,155	52,790
Avg. Trips per Passenger	15.26	17.32	18.98
Cost per Trip	\$43.00	\$35.17	\$40.28
Cost per Paratransit Trip	\$43.00	\$35.17	\$40.28
Cost per Total Mile	\$5.13	\$4.78	\$6.27
Cost per Paratransit Mile	\$5.13	\$4.78	\$6.27

County: Jackson  
 CTC: Jackson Co. Trans. dba JTrans  
 Contact: Sharon Peeler  
 3988 Old Cottondale Rd  
 Marianna, FL 32448  
 850-482-7433  
 Email: [speeler@jtrans.org](mailto:speeler@jtrans.org)

Demographics	Number
Total County Population	47,704
Unduplicated Head Count	1,231



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	33,363	36,641	34,857
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>33,363</b>	<b>36,641</b>	<b>34,857</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	18,267	21,554	22,569
Employment	8,438	9,032	6,789
Ed/Train/DayCare	1,512	1,133	1,421
Nutritional	2,762	2,558	1,959
Life-Sustaining/Other	2,384	2,364	2,119
<b>TOTAL TRIPS</b>	<b>33,363</b>	<b>36,641</b>	<b>34,857</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	8,941	10,985	9,476
AHCA	14,579	16,370	17,145
APD	5,960	6,428	5,133
DOEA	2,757	2,553	1,959
DOE	0	0	0
Other	1,126	305	1,144
<b>TOTAL TRIPS</b>	<b>33,363</b>	<b>36,641</b>	<b>34,857</b>

Trips by Provider Type	2022	2023	2024
CTC	33,363	36,641	34,857
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
<b>TOTAL TRIPS</b>	<b>33,363</b>	<b>36,641</b>	<b>34,857</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	639,117	675,095	685,346
Roadcalls	5	3	5
Accidents	1	0	0
Vehicles	14	26	26
Drivers	17	17	17

Financial and General Data	2022	2023	2024
Expenses	\$ 1,802,725	\$ 1,920,267	\$ 2,064,595
Revenues	\$ 2,181,946	\$ 2,517,981	\$ 2,376,004
Commendations	0	0	0
Complaints	2	5	2
Passenger No-Shows	592	654	566
Unmet Trip Requests	42	76	6

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.16	0.00	0.00
Miles between Roadcalls	127,823	225,032	137,069
Avg. Trips per Passenger	25.26	28.85	28.32
Cost per Trip	\$54.03	\$52.41	\$59.23
Cost per Paratransit Trip	\$54.03	\$52.41	\$59.23
Cost per Total Mile	\$2.82	\$2.84	\$3.01
Cost per Paratransit Mile	\$2.82	\$2.84	\$3.01

County: Jefferson  
 CTC: Big Bend Transit, Inc.  
 Contact: Shawn Mitchell  
 Post Office Box 1721  
 Tallahassee, FL 32302  
 850-574-6266

Email: [smitchell@bigbendtransit.org](mailto:smitchell@bigbendtransit.org)

Demographics	Number
Total County Population	14,458
Unduplicated Head Count	378



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	0	226	3,978
Complementary ADA	0	0	0
Paratransit	14,077	16,481	17,164
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>14,077</b>	<b>16,707</b>	<b>21,142</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	4,122	4,695	4,033
Employment	2,840	2,660	2,546
Ed/Train/DayCare	1,585	512	360
Nutritional	2,784	3,950	3,416
Life-Sustaining/Other	2,746	4,890	10,787
<b>TOTAL TRIPS</b>	<b>14,077</b>	<b>16,707</b>	<b>21,142</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	11,598	11,113	10,876
AHCA	536	1,379	796
APD	1,512	1,700	1,617
DOEA	0	0	0
DOE	0	0	0
Other	431	2,515	7,853
<b>TOTAL TRIPS</b>	<b>14,077</b>	<b>16,707</b>	<b>21,142</b>

Trips by Provider Type	2022	2023	2024
CTC	14,077	16,707	21,142
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
<b>TOTAL TRIPS</b>	<b>14,077</b>	<b>16,707</b>	<b>21,142</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	223,537	304,579	340,664
Roadcalls	1	4	6
Accidents	0	0	0
Vehicles	8	12	12
Drivers	6	7	11

Financial and General Data	2022	2023	2024
Expenses	\$ 652,803	\$ 882,126	\$ 877,072
Revenues	\$ 654,619	\$ 1,048,070	\$ 824,462
Commendations	3	2	2
Complaints	0	1	0
Passenger No-Shows	180	271	232
Unmet Trip Requests	2	2	0

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	223,537	76,145	56,777
Avg. Trips per Passenger	75.28	64.01	55.93
Cost per Trip	\$46.37	\$52.80	\$41.48
Cost per Paratransit Trip	\$46.37	\$52.80	\$41.48
Cost per Total Mile	\$2.92	\$2.90	\$2.57
Cost per Paratransit Mile	\$2.92	\$2.90	\$2.57

County: Lafayette  
 CTC: Suwannee River Economic Council, Inc.  
 Contact: Matt Pearson  
 PO Box 70  
 Live Oak, FL 32064  
 386-362-4115  
 Email: [mpearson@suwanneeec.net](mailto:mpearson@suwanneeec.net)

Demographics	Number
Total County Population	8,107
Unduplicated Head Count	189



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	4,053	2,162	3,739
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>4,053</b>	<b>2,162</b>	<b>3,739</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	1,521	1,867	2,254
Employment	0	0	0
Ed/Train/DayCare	2,481	0	1,332
Nutritional	0	6	153
Life-Sustaining/Other	51	289	0
<b>TOTAL TRIPS</b>	<b>4,053</b>	<b>2,162</b>	<b>3,739</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	3,244	1,293	2,848
AHCA	537	708	649
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	272	161	242
<b>TOTAL TRIPS</b>	<b>4,053</b>	<b>2,162</b>	<b>3,739</b>

Trips by Provider Type	2022	2023	2024
CTC	4,053	2,162	3,739
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
<b>TOTAL TRIPS</b>	<b>4,053</b>	<b>2,162</b>	<b>3,739</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	101,691	108,467	113,915
Roadcalls	0	3	1
Accidents	0	0	0
Vehicles	5	5	5
Drivers	3	4	4

Financial and General Data	2022	2023	2024
Expenses	\$ 260,201	\$ 275,867	\$ 372,227
Revenues	\$ 395,602	\$ 431,066	\$ 380,404
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	193	55	770
Unmet Trip Requests	0	0	0

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	0	36,156	113,915
Avg. Trips per Passenger	28.74	15.01	19.78
Cost per Trip	\$64.20	\$127.60	\$99.55
Cost per Paratransit Trip	\$64.20	\$127.60	\$99.55
Cost per Total Mile	\$2.56	\$2.54	\$3.27
Cost per Paratransit Mile	\$2.56	\$2.54	\$3.27

County: Lake  
 CTC: Lake County Board of County Commissioners  
 Contact: Jill Brown  
 2440 US Highway 441/27  
 Fruitland, FL 34731  
 352-901-0606  
 Email: [jill.brown@lakecountyfl.gov](mailto:jill.brown@lakecountyfl.gov)

Demographics	Number
Total County Population	386,829
Unduplicated Head Count	1,306



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	604	626	560
Complementary ADA	18,777	19,036	19,557
Paratransit	96,918	106,370	115,261
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>116,299</b>	<b>126,032</b>	<b>135,378</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	41,003	34,800	29,474
Employment	4,021	5,231	8,129
Ed/Train/DayCare	37,641	45,532	45,589
Nutritional	9,129	9,072	13,129
Life-Sustaining/Other	24,505	31,397	39,057
<b>TOTAL TRIPS</b>	<b>116,299</b>	<b>126,032</b>	<b>135,378</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	19,321	25,489	26,050
AHCA	6,869	0	0
APD	35,287	34,873	35,871
DOEA	2,515	2,480	5,384
DOE	0	0	0
Other	52,307	63,190	68,073
<b>TOTAL TRIPS</b>	<b>116,299</b>	<b>126,032</b>	<b>135,378</b>

Trips by Provider Type	2022	2023	2024
CTC	0	0	0
Transportation Operator	52,436	59,987	67,037
Coordination Contractor	63,863	66,045	68,341
<b>TOTAL TRIPS</b>	<b>116,299</b>	<b>126,032</b>	<b>135,378</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	1,101,917	1,124,507	1,298,896
Roadcalls	56	49	37
Accidents	11	19	13
Vehicles	92	82	86
Drivers	188	187	166

Financial and General Data	2022	2023	2024
Expenses	\$ 4,638,701	\$ 6,036,862	\$ 7,206,656
Revenues	\$ 4,952,909	\$ 5,185,897	\$ 7,347,402
Commendations	6	10	5
Complaints	6	7	12
Passenger No-Shows	1,900	1,740	2,355
Unmet Trip Requests	0	0	0

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	1.00	1.69	1.00
Miles between Roadcalls	19,677	22,949	35,105
Avg. Trips per Passenger	67.46	103.90	103.66
Cost per Trip	\$39.89	\$47.90	\$53.23
Cost per Paratransit Trip	\$39.89	\$47.90	\$53.23
Cost per Total Mile	\$4.21	\$5.37	\$5.55
Cost per Paratransit Mile	\$4.21	\$5.37	\$5.55

County: Lee  
 CTC: Lee County Board of County Commissioners  
 Contact: Virginia L Walters  
 3401 Metro Parkway  
 Ft Myers, FL 33901  
 239-533-0353  
 Email: [VWalters@leegov.com](mailto:VWalters@leegov.com)

Demographics	Number
Total County Population	772,902
Unduplicated Head Count	932



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	2
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	78,338	103,415	102,407
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>78,338</b>	<b>103,415</b>	<b>102,409</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	32,347	28,617	23,269
Employment	5,195	8,465	6,185
Ed/Train/DayCare	30,492	59,859	67,475
Nutritional	3,127	1,883	1,879
Life-Sustaining/Other	7,177	4,591	3,601
<b>TOTAL TRIPS</b>	<b>78,338</b>	<b>103,415</b>	<b>102,409</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	24,524	27,252	17,826
AHCA	18,127	34,758	38,002
APD	441	1,999	2,993
DOEA	0	0	0
DOE	0	0	0
Other	35,246	39,406	43,588
<b>TOTAL TRIPS</b>	<b>78,338</b>	<b>103,415</b>	<b>102,409</b>

Trips by Provider Type	2022	2023	2024
CTC	24,525	27,818	21,254
Transportation Operator	0	0	0
Coordination Contractor	53,813	75,597	81,155
<b>TOTAL TRIPS</b>	<b>78,338</b>	<b>103,415</b>	<b>102,409</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	939,653	776,048	796,812
Roadcalls	36	15	28
Accidents	2	67	16
Vehicles	154	143	135
Drivers	157	150	140

Financial and General Data	2022	2023	2024
Expenses	\$ 2,990,610	\$ 3,295,618	\$ 4,131,409
Revenues	\$ 3,114,424	\$ 3,399,783	\$ 3,385,253
Commendations	2	3	5
Complaints	19	11	8
Passenger No-Shows	636	806	487
Unmet Trip Requests	0	0	0

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.21	8.63	2.01
Miles between Roadcalls	26,101	51,737	28,458
Avg. Trips per Passenger	53.55	79.67	109.88
Cost per Trip	\$38.18	\$31.87	\$40.34
Cost per Paratransit Trip	\$38.18	\$31.87	\$40.34
Cost per Total Mile	\$3.18	\$4.25	\$5.18
Cost per Paratransit Mile	\$3.18	\$4.25	\$5.18

County: Leon  
 CTC: StarMetro - City of Tallahassee  
 Contact: Jorge J. Puente  
 555 South Appleyard Drive  
 Tallahassee, FL 32304  
 850-891-5412  
 Email: [Jorge.Puente@TalGov.com](mailto:Jorge.Puente@TalGov.com)

Demographics	Number
Total County Population	294,128
Unduplicated Head Count	1,180



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	5,244	5,232	5,244
Deviated FR	7,800	9,069	4,511
Complementary ADA	30,715	43,648	36,857
Paratransit	19,628	22,629	25,121
TNC	0	0	3,125
Taxi	13,780	40,418	45,921
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>77,167</b>	<b>120,996</b>	<b>120,779</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	17,500	28,071	23,499
Employment	20,596	32,067	36,363
Ed/Train/DayCare	20,321	19,871	18,433
Nutritional	1,250	492	887
Life-Sustaining/Other	17,500	40,495	41,597
<b>TOTAL TRIPS</b>	<b>77,167</b>	<b>120,996</b>	<b>120,779</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	18,096	29,213	35,011
AHCA	0	0	0
APD	300	6,996	0
DOEA	0	0	0
DOE	0	0	0
Other	58,771	84,787	85,768
<b>TOTAL TRIPS</b>	<b>77,167</b>	<b>120,996</b>	<b>120,779</b>

Trips by Provider Type	2022	2023	2024
CTC	0	44,205	40,686
Transportation Operator	77,167	76,791	80,093
Coordination Contractor	0	0	0
<b>TOTAL TRIPS</b>	<b>77,167</b>	<b>120,996</b>	<b>120,779</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	826,743	905,991	905,357
Roadcalls	80	313	78
Accidents	3	3	7
Vehicles	90	134	103
Drivers	119	125	121

Financial and General Data	2022	2023	2024
Expenses	\$ 1,576,991	\$ 2,556,973	\$ 2,323,072
Revenues	\$ 2,413,902	\$ 2,556,973	\$ 2,323,072
Commendations	1	7	1
Complaints	203	289	140
Passenger No-Shows	2,500	3,666	4,029
Unmet Trip Requests	0	0	0

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.36	0.33	0.77
Miles between Roadcalls	10,334	2,895	11,607
Avg. Trips per Passenger	61.73	99.42	102.36
Cost per Trip	\$20.44	\$21.13	\$19.23
Cost per Paratransit Trip	\$24.53	\$25.88	\$24.83
Cost per Total Mile	\$1.91	\$2.82	\$2.57
Cost per Paratransit Mile	\$1.87	\$3.01	\$2.73

County: Levy  
 CTC: Levy Board of County Commissioners  
 Contact: Connie Conley  
 970 E Hathaway Ave.  
 Bronson, FL 32621  
 352-486-3485  
 Email: [conley-connie@levycounty.org](mailto:conley-connie@levycounty.org)

Demographics	Number
Total County Population	43,268
Unduplicated Head Count	256



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	23,890	21,268	18,848
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>23,890</b>	<b>21,268</b>	<b>18,848</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	6,359	7,172	6,088
Employment	35	1	25
Ed/Train/DayCare	15,296	11,985	4,119
Nutritional	105	547	232
Life-Sustaining/Other	2,095	1,563	8,384
<b>TOTAL TRIPS</b>	<b>23,890</b>	<b>21,268</b>	<b>18,848</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	6,326	6,125	5,630
AHCA	0	0	0
APD	4,790	3,040	2,603
DOEA	220	794	269
DOE	0	0	0
Other	12,554	11,309	10,346
<b>TOTAL TRIPS</b>	<b>23,890</b>	<b>21,268</b>	<b>18,848</b>

Trips by Provider Type	2022	2023	2024
CTC	23,890	21,268	18,848
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
<b>TOTAL TRIPS</b>	<b>23,890</b>	<b>21,268</b>	<b>18,848</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	275,148	267,124	294,427
Roadcalls	4	1	3
Accidents	0	0	0
Vehicles	16	16	12
Drivers	5	6	6

Financial and General Data	2022	2023	2024
Expenses	\$ 897,864	\$ 917,928	\$ 903,008
Revenues	\$ 1,173,465	\$ 848,677	\$ 810,988
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	145	242	256
Unmet Trip Requests	0	0	0

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	68,787	267,124	98,142
Avg. Trips per Passenger	100.80	79.95	73.63
Cost per Trip	\$37.58	\$43.16	\$47.91
Cost per Paratransit Trip	\$37.58	\$43.16	\$47.91
Cost per Total Mile	\$3.26	\$3.44	\$3.07
Cost per Paratransit Mile	\$3.26	\$3.44	\$3.07

County: Liberty  
 CTC: Liberty County Transit  
 Contact: Monica Welles  
 P.O. Box 399  
 Bristol, FL 32321  
 850-643-2524  
 Email: [libertyt@gtcom.net](mailto:libertyt@gtcom.net)

Demographics	Number
Total County Population	7,704
Unduplicated Head Count	191



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	4,745	6,153	5,806
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>4,745</b>	<b>6,153</b>	<b>5,806</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	2,522	2,806	3,787
Employment	331	609	205
Ed/Train/DayCare	4	42	0
Nutritional	228	242	193
Life-Sustaining/Other	1,660	2,454	1,621
<b>TOTAL TRIPS</b>	<b>4,745</b>	<b>6,153</b>	<b>5,806</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	2,995	3,241	3,247
AHCA	1,454	2,709	2,376
APD	0	0	0
DOEA	206	203	181
DOE	0	0	0
Other	90	0	2
<b>TOTAL TRIPS</b>	<b>4,745</b>	<b>6,153</b>	<b>5,806</b>

Trips by Provider Type	2022	2023	2024
CTC	4,745	6,153	5,806
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
<b>TOTAL TRIPS</b>	<b>4,745</b>	<b>6,153</b>	<b>5,806</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	153,939	172,623	164,193
Roadcalls	1	1	0
Accidents	1	0	0
Vehicles	19	17	19
Drivers	12	10	9

Financial and General Data	2022	2023	2024
Expenses	\$ 429,698	\$ 726,368	\$ 662,359
Revenues	\$ 533,599	\$ 808,038	\$ 788,051
Commendations	0	0	0
Complaints	1	0	0
Passenger No-Shows	103	266	241
Unmet Trip Requests	71	11	187

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.65	0.00	0.00
Miles between Roadcalls	153,939	172,623	0
Avg. Trips per Passenger	22.28	30.16	30.40
Cost per Trip	\$90.56	\$118.05	\$114.08
Cost per Paratransit Trip	\$90.56	\$118.05	\$114.08
Cost per Total Mile	\$2.79	\$4.21	\$4.03
Cost per Paratransit Mile	\$2.79	\$4.21	\$4.03

County: Madison  
 CTC: Big Bend Transit, Inc.  
 Contact: Shawn Mitchell  
 Post Office Box 1721  
 Tallahassee, FL 32302  
 850-574-6266

Email: [smitchell@bigbendtransit.org](mailto:smitchell@bigbendtransit.org)

Demographics	Number
Total County Population	17,986
Unduplicated Head Count	270



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	1,574	2,001	1,904
Complementary ADA	0	0	0
Paratransit	8,861	10,798	8,525
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>10,435</b>	<b>12,799</b>	<b>10,429</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	3,047	4,801	4,437
Employment	3,335	3,713	2,187
Ed/Train/DayCare	2,392	2,517	0
Nutritional	496	754	0
Life-Sustaining/Other	1,165	1,014	3,805
<b>TOTAL TRIPS</b>	<b>10,435</b>	<b>12,799</b>	<b>10,429</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	6,357	4,973	4,186
AHCA	557	3,363	2,045
APD	2,213	1,522	1,317
DOEA	0	0	0
DOE	0	0	0
Other	1,308	2,941	2,881
<b>TOTAL TRIPS</b>	<b>10,435</b>	<b>12,799</b>	<b>10,429</b>

Trips by Provider Type	2022	2023	2024
CTC	10,435	12,799	10,429
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
<b>TOTAL TRIPS</b>	<b>10,435</b>	<b>12,799</b>	<b>10,429</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	185,157	185,523	152,992
Roadcalls	2	8	6
Accidents	0	0	0
Vehicles	8	7	7
Drivers	3	3	3

Financial and General Data	2022	2023	2024
Expenses	\$ 649,044	\$ 666,479	\$ 579,851
Revenues	\$ 622,224	\$ 805,804	\$ 527,998
Commendations	1	0	2
Complaints	0	0	0
Passenger No-Shows	136	382	268
Unmet Trip Requests	0	0	2

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	92,578	23,190	25,499
Avg. Trips per Passenger	51.66	44.75	38.63
Cost per Trip	\$62.20	\$52.07	\$55.60
Cost per Paratransit Trip	\$62.20	\$52.07	\$55.60
Cost per Total Mile	\$3.51	\$3.59	\$3.79
Cost per Paratransit Mile	\$3.51	\$3.59	\$3.79

County: Manatee  
 CTC: Manatee County Area Transit  
 Contact: Benita L. Zarr  
 2411 Tallevast Rd  
 Sarasota, FL 34243  
 941-708-7426  
 Email: [benita.zarr@mymanatee.org](mailto:benita.zarr@mymanatee.org)

Demographics	Number
Total County Population	405,069
Unduplicated Head Count	1,336



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	324	132	0
Deviated FR	0	0	0
Complementary ADA	39,185	41,408	49,819
Paratransit	54,758	58,558	55,602
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>94,267</b>	<b>100,098</b>	<b>105,421</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	21,851	25,248	27,064
Employment	9,880	12,355	14,391
Ed/Train/DayCare	33,086	38,803	38,422
Nutritional	3,234	3,965	5,720
Life-Sustaining/Other	26,216	19,727	19,824
<b>TOTAL TRIPS</b>	<b>94,267</b>	<b>100,098</b>	<b>105,421</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	6,705	6,438	7,819
AHCA	0	0	0
APD	30,950	28,743	26,819
DOEA	578	9,027	8,893
DOE	0	0	0
Other	56,034	55,890	61,890
<b>TOTAL TRIPS</b>	<b>94,267</b>	<b>100,098</b>	<b>105,421</b>

Trips by Provider Type	2022	2023	2024
CTC	65,515	69,056	75,764
Transportation Operator	0	0	0
Coordination Contractor	28,752	31,042	29,657
<b>TOTAL TRIPS</b>	<b>94,267</b>	<b>100,098</b>	<b>105,421</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	1,111,427	792,169	890,578
Roadcalls	47	48	42
Accidents	17	15	9
Vehicles	75	72	64
Drivers	68	67	68

Financial and General Data	2022	2023	2024
Expenses	\$ 5,131,669	\$ 5,972,773	\$ 6,345,381
Revenues	\$ 5,140,304	\$ 5,972,773	\$ 6,345,599
Commendations	8	66	67
Complaints	13	23	24
Passenger No-Shows	447	419	493
Unmet Trip Requests	83	1	1

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	1.53	1.89	1.01
Miles between Roadcalls	23,647	16,504	21,204
Avg. Trips per Passenger	68.41	80.46	78.91
Cost per Trip	\$54.44	\$59.67	\$60.19
Cost per Paratransit Trip	\$54.62	\$59.75	\$60.19
Cost per Total Mile	\$4.62	\$7.54	\$7.13
Cost per Paratransit Mile	\$4.62	\$7.54	\$7.13

County: Marion  
 CTC: Marion Senior Services, Inc.  
 Contact: Clayton Murch  
 1101 SW 20 CT  
 Ocala, FL 34471  
 352-620-3519

Email: [cmurch@marionseniorservices.org](mailto:cmurch@marionseniorservices.org)

Demographics	Number
Total County Population	378,225
Unduplicated Head Count	1,704



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	4,620	7,040	6,812
Complementary ADA	14,925	18,074	20,080
Paratransit	51,213	62,660	79,719
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>70,758</b>	<b>87,774</b>	<b>106,611</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	39,527	40,482	40,282
Employment	2,468	4,557	5,071
Ed/Train/DayCare	10,064	20,490	20,530
Nutritional	14,922	17,291	18,931
Life-Sustaining/Other	3,777	4,954	21,797
<b>TOTAL TRIPS</b>	<b>70,758</b>	<b>87,774</b>	<b>106,611</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	21,327	23,665	26,127
AHCA	0	0	0
APD	3,557	13,879	27,203
DOEA	0	0	0
DOE	0	0	0
Other	45,874	50,230	53,281
<b>TOTAL TRIPS</b>	<b>70,758</b>	<b>87,774</b>	<b>106,611</b>

Trips by Provider Type	2022	2023	2024
CTC	63,255	72,135	75,647
Transportation Operator	0	0	0
Coordination Contractor	7,503	15,639	30,964
<b>TOTAL TRIPS</b>	<b>70,758</b>	<b>87,774</b>	<b>106,611</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	907,333	1,019,072	1,043,496
Roadcalls	6	4	8
Accidents	3	4	3
Vehicles	65	65	70
Drivers	59	63	81

Financial and General Data	2022	2023	2024
Expenses	\$ 3,981,296	\$ 4,434,623	\$ 5,180,288
Revenues	\$ 3,387,207	\$ 3,358,860	\$ 4,139,743
Commendations	24	8	41
Complaints	10	17	13
Passenger No-Shows	2,262	3,203	3,714
Unmet Trip Requests	0	0	0

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.33	0.39	0.29
Miles between Roadcalls	151,222	254,768	130,437
Avg. Trips per Passenger	45.65	55.87	62.57
Cost per Trip	\$56.27	\$50.52	\$48.59
Cost per Paratransit Trip	\$56.27	\$50.52	\$48.59
Cost per Total Mile	\$4.39	\$4.35	\$4.96
Cost per Paratransit Mile	\$4.39	\$4.35	\$4.96

County: Martin  
 CTC: Senior Resource Association, Inc.  
 Contact: Karen Deigl  
 694 14th Street  
 Vero Beach, FL 32960  
 772-569-0111  
 Email: [kdeigl@sramail.org](mailto:kdeigl@sramail.org)

Demographics	Number
Total County Population	159,399
Unduplicated Head Count	1,166



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	46,299	61,610	63,043
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>46,299</b>	<b>61,610</b>	<b>63,043</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	7,229	17,350	19,544
Employment	1,980	2,480	7,148
Ed/Train/DayCare	30,812	32,031	30,970
Nutritional	112	1,008	1,369
Life-Sustaining/Other	6,166	8,741	4,012
<b>TOTAL TRIPS</b>	<b>46,299</b>	<b>61,610</b>	<b>63,043</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	10,015	22,215	22,027
AHCA	0	0	0
APD	22,838	25,185	21,577
DOEA	0	0	0
DOE	0	0	0
Other	13,446	14,210	19,439
<b>TOTAL TRIPS</b>	<b>46,299</b>	<b>61,610</b>	<b>63,043</b>

Trips by Provider Type	2022	2023	2024
CTC	0	0	0
Transportation Operator	10,015	22,215	28,972
Coordination Contractor	36,284	39,395	34,071
<b>TOTAL TRIPS</b>	<b>46,299</b>	<b>61,610</b>	<b>63,043</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	272,161	356,534	397,816
Roadcalls	6	4	2
Accidents	0	0	0
Vehicles	53	52	49
Drivers	78	108	108

Financial and General Data	2022	2023	2024
Expenses	\$ 757,712	\$ 1,664,541	\$ 2,145,000
Revenues	\$ 747,134	\$ 1,219,083	\$ 1,481,725
Commendations	11	38	35
Complaints	17	27	22
Passenger No-Shows	211	343	411
Unmet Trip Requests	94	0	0

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	45,360	89,134	198,908
Avg. Trips per Passenger	64.84	53.81	54.07
Cost per Trip	\$16.37	\$27.02	\$34.02
Cost per Paratransit Trip	\$16.37	\$27.02	\$34.02
Cost per Total Mile	\$2.78	\$4.67	\$5.39
Cost per Paratransit Mile	\$2.78	\$4.67	\$5.39

County: Miami-Dade  
 CTC: Miami-Dade DTPW  
 Contact: Mia Marin  
 701 NW 1st Court Suite 1300  
 Miami, FL 33136  
 786-469-5061  
 Email: [mia.marin@miamidade.gov](mailto:mia.marin@miamidade.gov)

Demographics	Number
Total County Population	2,688,237
Unduplicated Head Count	26,079



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	1,529,248	1,135,335	1,240,284
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	494,913	570,081	418,457
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>2,024,161</b>	<b>1,705,416</b>	<b>1,658,741</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	133,159	85,081	61,355
Employment	1,967	1,658	714
Ed/Train/DayCare	164,304	178,886	208,086
Nutritional	55,058	113,243	33,278
Life-Sustaining/Other	1,669,673	1,326,548	1,355,308
<b>TOTAL TRIPS</b>	<b>2,024,161</b>	<b>1,705,416</b>	<b>1,658,741</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	1,529,247	1,135,334	1,240,283
AHCA	8,276	28,995	16,022
APD	31,388	98,290	54,033
DOEA	41,182	78,099	7,769
DOE	7,509	5,172	6,481
Other	406,559	359,526	334,153
<b>TOTAL TRIPS</b>	<b>2,024,161</b>	<b>1,705,416</b>	<b>1,658,741</b>

Trips by Provider Type	2022	2023	2024
CTC	1,529,248	1,135,335	1,240,284
Transportation Operator	0	0	0
Coordination Contractor	494,913	570,081	418,457
<b>TOTAL TRIPS</b>	<b>2,024,161</b>	<b>1,705,416</b>	<b>1,658,741</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	1,996,026	2,023,016	1,650,665
Roadcalls	35	35	39
Accidents	3	12	7
Vehicles	316	344	241
Drivers	462	338	417

Financial and General Data	2022	2023	2024
Expenses	\$ 11,151,611	\$ 12,863,693	\$ 15,638,986
Revenues	\$ 15,318,708	\$ 15,011,294	\$ 13,476,567
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	0	0	0
Unmet Trip Requests	0	0	0

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.15	0.59	0.42
Miles between Roadcalls	57,029	57,800	42,325
Avg. Trips per Passenger	62.14	83.66	63.60
Cost per Trip	\$5.51	\$7.54	\$9.43
Cost per Paratransit Trip	\$22.42	\$22.49	\$25.53
Cost per Total Mile	\$5.59	\$6.36	\$9.47
Cost per Paratransit Mile	\$5.56	\$6.34	\$6.47

County: Monroe  
 CTC: Guidance/Care Center  
 Contact: Lisa Marciniak  
 3000 41st St., Ocean  
 Marathon, FL 33050  
 305-434-7660

Email: [lisa.marciniak@westcare.com](mailto:lisa.marciniak@westcare.com)

Demographics	Number
Total County Population	82,044
Unduplicated Head Count	974



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	18	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	38,653	34,781	34,583
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>38,671</b>	<b>34,781</b>	<b>34,583</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	9,403	10,557	9,951
Employment	2,055	1,871	1,897
Ed/Train/DayCare	18,255	16,175	17,229
Nutritional	709	876	1,402
Life-Sustaining/Other	8,249	5,302	4,104
<b>TOTAL TRIPS</b>	<b>38,671</b>	<b>34,781</b>	<b>34,583</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	6,652	4,286	3,853
AHCA	13,011	13,113	13,224
APD	0	0	3,333
DOEA	0	0	0
DOE	0	0	0
Other	19,008	17,382	14,173
<b>TOTAL TRIPS</b>	<b>38,671</b>	<b>34,781</b>	<b>34,583</b>

Trips by Provider Type	2022	2023	2024
CTC	3,411	4,286	3,853
Transportation Operator	3,241	0	0
Coordination Contractor	32,019	30,495	30,730
<b>TOTAL TRIPS</b>	<b>38,671</b>	<b>34,781</b>	<b>34,583</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	327,436	296,118	267,285
Roadcalls	24	13	9
Accidents	0	0	1
Vehicles	50	44	46
Drivers	52	30	33

Financial and General Data	2022	2023	2024
Expenses	\$ 2,078,887	\$ 2,156,300	\$ 2,422,743
Revenues	\$ 1,894,527	\$ 1,994,182	\$ 2,199,927
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	45	71	91
Unmet Trip Requests	137	217	131

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.00	0.00	0.37
Miles between Roadcalls	13,643	22,778	29,698
Avg. Trips per Passenger	47.57	46.44	35.51
Cost per Trip	\$53.76	\$62.00	\$70.06
Cost per Paratransit Trip	\$53.78	\$61.99	\$70.06
Cost per Total Mile	\$6.35	\$7.28	\$9.06
Cost per Paratransit Mile	\$6.35	\$7.28	\$9.06

County: Nassau  
 CTC: Nassau County Council on Aging, Inc.  
 Contact: Michael Hays  
 1901 Island Walk Way  
 Fernandina Beach, FL 32034  
 904-261-0700  
 Email: [mhays@nassaucountycoa.org](mailto:mhays@nassaucountycoa.org)

Demographics	Number
Total County Population	91,538
Unduplicated Head Count	932



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	4,392	5,766	5,943
Complementary ADA	0	0	0
Paratransit	37,407	54,877	38,679
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>41,799</b>	<b>60,643</b>	<b>44,622</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	20,040	29,654	21,606
Employment	4,576	3,916	2,755
Ed/Train/DayCare	3,199	6,526	4,940
Nutritional	6,266	11,130	8,080
Life-Sustaining/Other	7,718	9,417	7,241
<b>TOTAL TRIPS</b>	<b>41,799</b>	<b>60,643</b>	<b>44,622</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	37,407	54,588	38,351
AHCA	0	0	0
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	4,392	6,055	6,271
<b>TOTAL TRIPS</b>	<b>41,799</b>	<b>60,643</b>	<b>44,622</b>

Trips by Provider Type	2022	2023	2024
CTC	40,672	59,130	43,313
Transportation Operator	1,127	1,513	1,309
Coordination Contractor	0	0	0
<b>TOTAL TRIPS</b>	<b>41,799</b>	<b>60,643</b>	<b>44,622</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	361,848	449,248	384,820
Roadcalls	6	17	12
Accidents	0	0	0
Vehicles	23	23	23
Drivers	16	20	20

Financial and General Data	2022	2023	2024
Expenses	\$ 1,318,357	\$ 1,772,110	\$ 1,769,224
Revenues	\$ 1,318,357	\$ 1,722,110	\$ 1,458,414
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	655	922	585
Unmet Trip Requests	344	277	258

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	60,308	26,426	32,068
Avg. Trips per Passenger	50.30	54.24	47.88
Cost per Trip	\$31.54	\$29.22	\$39.65
Cost per Paratransit Trip	\$31.54	\$29.22	\$39.65
Cost per Total Mile	\$3.64	\$3.94	\$4.60
Cost per Paratransit Mile	\$3.64	\$3.94	\$4.60

County: Okaloosa  
 CTC: Okaloosa County BOCC  
 Contact: Booker Tyrone Parker  
 600 Transit Way  
 Fort Walton Beach, FL 32547  
 850-609-7003  
 Email: [Tparker@myokaloosa.com](mailto:Tparker@myokaloosa.com)

Demographics	Number
Total County Population	212,021
Unduplicated Head Count	674



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	2,080	2,629	2,961
Complementary ADA	0	0	0
Paratransit	37,285	47,119	53,844
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>39,365</b>	<b>49,748</b>	<b>56,805</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	18,069	21,945	25,285
Employment	16,989	20,463	23,475
Ed/Train/DayCare	661	872	989
Nutritional	1,884	2,633	3,029
Life-Sustaining/Other	1,762	3,835	4,027
<b>TOTAL TRIPS</b>	<b>39,365</b>	<b>49,748</b>	<b>56,805</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	22,681	24,391	26,698
AHCA	4,221	7,875	9,612
APD	0	0	0
DOEA	1,618	2,405	2,803
DOE	0	16	17
Other	10,845	15,061	17,675
<b>TOTAL TRIPS</b>	<b>39,365</b>	<b>49,748</b>	<b>56,805</b>

Trips by Provider Type	2022	2023	2024
CTC	0	0	0
Transportation Operator	39,365	49,748	56,805
Coordination Contractor	0	0	0
<b>TOTAL TRIPS</b>	<b>39,365</b>	<b>49,748</b>	<b>56,805</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	429,055	504,587	597,358
Roadcalls	27	20	14
Accidents	6	8	15
Vehicles	32	32	32
Drivers	50	50	50

Financial and General Data	2022	2023	2024
Expenses	\$ 2,575,869	\$ 2,974,337	\$ 2,811,391
Revenues	\$ 2,575,869	\$ 3,128,344	\$ 3,563,081
Commendations	12	22	21
Complaints	17	18	21
Passenger No-Shows	5,024	4,187	7,066
Unmet Trip Requests	973	1,403	4,789

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	1.40	1.59	2.51
Miles between Roadcalls	15,891	25,229	42,668
Avg. Trips per Passenger	103.87	90.29	84.28
Cost per Trip	\$65.44	\$59.79	\$49.49
Cost per Paratransit Trip	\$65.44	\$59.79	\$49.49
Cost per Total Mile	\$6.00	\$5.89	\$4.71
Cost per Paratransit Mile	\$6.00	\$5.89	\$4.71

County: Okeechobee  
 CTC: MTM Transit, LLC  
 Contact: Felix Collazo  
 4650 US 27 South  
 Sebring, FL 33870  
 863-381-3437  
 Email: [fcollazo@mtm-inc.net](mailto:fcollazo@mtm-inc.net)

Demographics	Number
Total County Population	39,870
Unduplicated Head Count	78



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	10,165	8,641	7,397
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>10,165</b>	<b>8,641</b>	<b>7,397</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	5,948	5,772	4,550
Employment	582	87	347
Ed/Train/DayCare	97	107	591
Nutritional	3,275	2,500	1,330
Life-Sustaining/Other	263	175	579
<b>TOTAL TRIPS</b>	<b>10,165</b>	<b>8,641</b>	<b>7,397</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	1,481	2,290	863
AHCA	0	0	0
APD	0	0	0
DOEA	1,005	1,121	1,279
DOE	0	0	0
Other	7,679	5,230	5,255
<b>TOTAL TRIPS</b>	<b>10,165</b>	<b>8,641</b>	<b>7,397</b>

Trips by Provider Type	2022	2023	2024
CTC	0	0	0
Transportation Operator	10,165	8,641	7,397
Coordination Contractor	0	0	0
<b>TOTAL TRIPS</b>	<b>10,165</b>	<b>8,641</b>	<b>7,397</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	128,315	137,924	58,020
Roadcalls	4	0	0
Accidents	0	0	0
Vehicles	6	3	3
Drivers	6	3	3

Financial and General Data	2022	2023	2024
Expenses	\$ 429,796	\$ 393,509	\$ 376,480
Revenues	\$ 451,929	\$ 399,055	\$ 387,312
Commendations	5	5	13
Complaints	10	6	5
Passenger No-Shows	464	285	115
Unmet Trip Requests	21	52	96

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	32,079	0	0
Avg. Trips per Passenger	89.96	75.14	94.83
Cost per Trip	\$42.28	\$45.54	\$50.90
Cost per Paratransit Trip	\$42.28	\$45.54	\$50.90
Cost per Total Mile	\$3.35	\$2.85	\$6.49
Cost per Paratransit Mile	\$3.35	\$2.85	\$6.49

County: Orange  
 CTC: Central Florida Regional Transportation Authority  
 Contact: Norman Hickling  
 455 N Garland Avenue  
 Orlando, FL 32801  
 407-254-6169  
 Email: [NHickling@golynx.com](mailto:NHickling@golynx.com)

Demographics	Number
Total County Population	1,427,403
Unduplicated Head Count	22,258



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	194,482	246,398	298,299
Deviated FR	48,203	43,958	31,923
Complementary ADA	238,068	262,466	333,404
Paratransit	210,337	246,203	221,669
TNC	18,653	32,354	43,296
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>709,743</b>	<b>831,379</b>	<b>928,591</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	146,586	159,916	176,432
Employment	98,285	107,885	117,797
Ed/Train/DayCare	121,743	153,216	166,331
Nutritional	25,724	33,002	35,400
Life-Sustaining/Other	317,405	377,360	432,631
<b>TOTAL TRIPS</b>	<b>709,743</b>	<b>831,379</b>	<b>928,591</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	95,216	105,713	116,631
AHCA	1,436	2,973	278
APD	84,495	92,365	100,354
DOEA	7,726	15,983	15,735
DOE	0	0	0
Other	520,870	614,345	695,593
<b>TOTAL TRIPS</b>	<b>709,743</b>	<b>831,379</b>	<b>928,591</b>

Trips by Provider Type	2022	2023	2024
CTC	194,482	249,326	330,222
Transportation Operator	377,628	412,610	417,077
Coordination Contractor	137,633	169,443	181,292
<b>TOTAL TRIPS</b>	<b>709,743</b>	<b>831,379</b>	<b>928,591</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	4,081,594	4,585,058	5,098,939
Roadcalls	176	275	184
Accidents	44	15	25
Vehicles	226	220	215
Drivers	444	526	527

Financial and General Data	2022	2023	2024
Expenses	\$ 23,484,584	\$ 27,802,822	\$ 31,166,096
Revenues	\$ 30,699,298	\$ 27,704,154	\$ 27,969,709
Commendations	102	42	55
Complaints	920	752	939
Passenger No-Shows	23,242	26,510	29,827
Unmet Trip Requests	0	0	0

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	1.08	0.33	0.49
Miles between Roadcalls	23,191	16,673	27,712
Avg. Trips per Passenger	33.73	36.03	41.72
Cost per Trip	\$33.09	\$33.44	\$33.56
Cost per Paratransit Trip	\$45.94	\$48.26	\$49.60
Cost per Total Mile	\$5.75	\$6.06	\$6.11
Cost per Paratransit Mile	\$5.87	\$6.27	\$6.22

County: Osceola  
 CTC: Central Florida Regional Transportation Authority  
 Contact: Norman Hickling  
 455 N Garland Avenue  
 Orlando, FL 32801  
 407-254-6169  
 Email: [NHickling@golynx.com](mailto:NHickling@golynx.com)

Demographics	Number
Total County Population	393,745
Unduplicated Head Count	6,877



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	53,326	71,535	86,603
Deviated FR	22,480	23,056	20,057
Complementary ADA	56,879	64,553	85,415
Paratransit	41,815	60,335	51,711
TNC	1,886	3,465	5,290
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>176,386</b>	<b>222,944</b>	<b>249,076</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	30,842	33,059	35,862
Employment	25,002	28,608	32,908
Ed/Train/DayCare	28,373	37,694	40,046
Nutritional	2,303	12,272	13,401
Life-Sustaining/Other	89,866	111,311	126,859
<b>TOTAL TRIPS</b>	<b>176,386</b>	<b>222,944</b>	<b>249,076</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	24,476	25,153	27,524
AHCA	0	0	0
APD	22,210	26,711	26,063
DOEA	1,353	7,546	7,588
DOE	0	0	0
Other	128,347	163,534	187,901
<b>TOTAL TRIPS</b>	<b>176,386</b>	<b>222,944</b>	<b>249,076</b>

Trips by Provider Type	2022	2023	2024
CTC	53,326	73,399	106,660
Transportation Operator	97,049	107,165	99,706
Coordination Contractor	26,011	42,380	42,710
<b>TOTAL TRIPS</b>	<b>176,386</b>	<b>222,944</b>	<b>249,076</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	1,008,224	1,158,982	1,358,053
Roadcalls	20	67	106
Accidents	9	3	4
Vehicles	49	53	59
Drivers	69	86	84

Financial and General Data	2022	2023	2024
Expenses	\$ 5,792,922	\$ 7,148,310	\$ 7,890,930
Revenues	\$ 7,661,524	\$ 7,093,492	\$ 6,816,644
Commendations	32	31	13
Complaints	489	300	361
Passenger No-Shows	4,688	5,709	6,625
Unmet Trip Requests	0	0	0

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.89	0.26	0.29
Miles between Roadcalls	50,411	17,298	12,812
Avg. Trips per Passenger	38.26	40.39	36.22
Cost per Trip	\$32.84	\$32.06	\$31.68
Cost per Paratransit Trip	\$47.06	\$47.43	\$48.55
Cost per Total Mile	\$5.75	\$6.17	\$5.81
Cost per Paratransit Mile	\$5.82	\$6.29	\$5.90

County: Palm Beach  
 CTC: Palm Beach County Board of Commissioners  
 Contact: Lou Ferri  
 50 South Military Train  
 West Palm Beach, FL 33415  
 561-812-5350  
 Email: [LFerri@pbc.gov](mailto:LFerri@pbc.gov)

Demographics	Number
Total County Population	1,494,805
Unduplicated Head Count	9,092



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	158,594	0	54,372
Deviated FR	0	0	0
Complementary ADA	560,221	613,316	618,638
Paratransit	104,471	131,148	143,627
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>823,286</b>	<b>744,464</b>	<b>816,637</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	99,467	102,371	117,133
Employment	332,902	185,479	172,267
Ed/Train/DayCare	237,534	254,133	292,146
Nutritional	33,378	62,371	77,591
Life-Sustaining/Other	120,005	140,110	157,500
<b>TOTAL TRIPS</b>	<b>823,286</b>	<b>744,464</b>	<b>816,637</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	142,169	91,398	156,682
AHCA	0	0	0
APD	0	0	0
DOEA	0	33,267	42,924
DOE	0	0	0
Other	681,117	619,799	617,031
<b>TOTAL TRIPS</b>	<b>823,286</b>	<b>744,464</b>	<b>816,637</b>

Trips by Provider Type	2022	2023	2024
CTC	158,594	0	54,372
Transportation Operator	664,692	744,464	762,265
Coordination Contractor	0	0	0
<b>TOTAL TRIPS</b>	<b>823,286</b>	<b>744,464</b>	<b>816,637</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	9,919,499	10,871,016	11,211,707
Roadcalls	552	848	1,230
Accidents	112	126	95
Vehicles	310	294	315
Drivers	377	448	439

Financial and General Data	2022	2023	2024
Expenses	\$ 33,464,080	\$ 47,180,752	\$ 61,710,541
Revenues	\$ 33,464,080	\$ 47,180,752	\$ 61,710,541
Commendations	446	1,779	1,871
Complaints	1,757	1,679	1,184
Passenger No-Shows	2,228	25,731	24,029
Unmet Trip Requests	0	0	0

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	1.13	1.16	0.85
Miles between Roadcalls	17,970	12,820	9,115
Avg. Trips per Passenger	102.65	91.44	89.82
Cost per Trip	\$40.65	\$63.38	\$75.57
Cost per Paratransit Trip	\$49.73	\$63.38	\$80.96
Cost per Total Mile	\$3.37	\$4.34	\$5.50
Cost per Paratransit Mile	\$3.33	\$4.34	\$5.50

County: Pasco  
 CTC: Pasco County Public Transportation  
 Contact: Jannina Elkin  
 8620 Galen Wilson Blvd  
 Port Richey, FL 34668  
 727-834-3200  
 Email: [jelkin@gopasco.com](mailto:jelkin@gopasco.com)

Demographics	Number
Total County Population	569,211
Unduplicated Head Count	1,069



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	21,303	30,405	33,830
Deviated FR	0	0	0
Complementary ADA	1,938	3,608	2,517
Paratransit	103,334	113,355	87,153
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>126,575</b>	<b>147,368</b>	<b>123,500</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	31,078	27,133	19,114
Employment	15,096	21,208	13,044
Ed/Train/DayCare	49,562	56,351	58,318
Nutritional	6,814	8,322	6,346
Life-Sustaining/Other	24,025	34,354	26,678
<b>TOTAL TRIPS</b>	<b>126,575</b>	<b>147,368</b>	<b>123,500</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	39,865	55,621	53,339
AHCA	0	11,629	0
APD	33,606	23,935	29,823
DOEA	15,126	10,482	13,426
DOE	0	0	0
Other	37,978	45,701	26,912
<b>TOTAL TRIPS</b>	<b>126,575</b>	<b>147,368</b>	<b>123,500</b>

Trips by Provider Type	2022	2023	2024
CTC	61,709	72,740	72,019
Transportation Operator	0	0	0
Coordination Contractor	64,866	74,628	51,481
<b>TOTAL TRIPS</b>	<b>126,575</b>	<b>147,368</b>	<b>123,500</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	695,610	692,444	738,420
Roadcalls	10	4	21
Accidents	1	1	6
Vehicles	79	70	62
Drivers	98	103	79

Financial and General Data	2022	2023	2024
Expenses	\$ 3,159,262	\$ 3,727,521	\$ 3,713,635
Revenues	\$ 3,137,361	\$ 3,727,521	\$ 3,587,778
Commendations	25	77	28
Complaints	30	15	8
Passenger No-Shows	918	724	670
Unmet Trip Requests	0	0	0

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.14	0.14	0.81
Miles between Roadcalls	69,561	173,111	35,163
Avg. Trips per Passenger	107.54	110.89	115.53
Cost per Trip	\$24.96	\$25.29	\$30.07
Cost per Paratransit Trip	\$29.91	\$31.68	\$41.00
Cost per Total Mile	\$4.54	\$5.38	\$5.03
Cost per Paratransit Mile	\$4.53	\$5.35	\$4.98

County: Pinellas  
 CTC: Pinellas Suncoast Transit Authority  
 Contact: Ross Silvers  
 3201 Scherer Dr.  
 Saint Petersburg, FL 33716  
 727-540-1844  
 Email: [rsilvers@psta.net](mailto:rsilvers@psta.net)

Demographics	Number
Total County Population	959,918
Unduplicated Head Count	16,098



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	812,011	1,089,490	1,707,628
Deviated FR	0	0	0
Complementary ADA	158,933	155,469	186,670
Paratransit	207,374	246,545	272,941
TNC	0	11,479	28,569
Taxi	0	6,499	5,286
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>1,178,318</b>	<b>1,509,482</b>	<b>2,201,094</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	518,166	611,878	895,823
Employment	420,965	426,787	889,757
Ed/Train/DayCare	110,150	214,216	205,744
Nutritional	39,937	85,193	57,089
Life-Sustaining/Other	89,100	171,408	152,681
<b>TOTAL TRIPS</b>	<b>1,178,318</b>	<b>1,509,482</b>	<b>2,201,094</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	846,566	1,110,675	1,707,628
AHCA	1,731	1,059	487
APD	71,849	79,581	81,600
DOEA	35,563	62,446	62,286
DOE	0	0	0
Other	222,609	255,721	349,093
<b>TOTAL TRIPS</b>	<b>1,178,318</b>	<b>1,509,482</b>	<b>2,201,094</b>

Trips by Provider Type	2022	2023	2024
CTC	812,011	1,107,947	1,707,628
Transportation Operator	333,136	364,581	453,401
Coordination Contractor	33,171	36,954	40,065
<b>TOTAL TRIPS</b>	<b>1,178,318</b>	<b>1,509,482</b>	<b>2,201,094</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	2,045,864	2,998,476	3,388,269
Roadcalls	13	39	40
Accidents	11	13	12
Vehicles	366	303	339
Drivers	565	558	579

Financial and General Data	2022	2023	2024
Expenses	\$ 12,393,567	\$ 15,925,833	\$ 16,140,953
Revenues	\$ 14,740,184	\$ 17,141,958	\$ 17,162,183
Commendations	0	0	53
Complaints	0	0	344
Passenger No-Shows	0	0	0
Unmet Trip Requests	0	0	0

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.54	0.43	0.35
Miles between Roadcalls	157,374	76,884	84,707
Avg. Trips per Passenger	85.97	86.95	136.73
Cost per Trip	\$10.52	\$10.55	\$7.33
Cost per Paratransit Trip	\$29.81	\$33.26	\$29.81
Cost per Total Mile	\$6.06	\$5.31	\$4.76
Cost per Paratransit Mile	\$5.34	\$4.75	\$4.39

County: Polk  
 CTC: Lakeland Area Mass Transit District  
 Contact: Marcia Roberson  
 1212 George Jenkins Blvd.  
 Lakeland, FL 33815  
 863-733-4222  
 Email: [MRoberson@ridecitrus.com](mailto:MRoberson@ridecitrus.com)

Demographics	Number
Total County Population	736,229
Unduplicated Head Count	3,048



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	200,652	202,727	248,986
Deviated FR	8,868	7,708	7,582
Complementary ADA	48,694	49,288	54,122
Paratransit	54,842	71,698	68,642
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>313,056</b>	<b>331,421</b>	<b>379,332</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	71,796	66,229	77,838
Employment	7,381	7,773	10,584
Ed/Train/DayCare	54,126	81,148	79,432
Nutritional	3,050	6,795	9,215
Life-Sustaining/Other	176,703	169,476	202,263
<b>TOTAL TRIPS</b>	<b>313,056</b>	<b>331,421</b>	<b>379,332</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	99,278	107,338	137,641
AHCA	1,734	7,703	10,625
APD	18,857	26,450	19,354
DOEA	2,060	2,666	0
DOE	29,436	29,554	43,603
Other	161,691	157,710	168,109
<b>TOTAL TRIPS</b>	<b>313,056</b>	<b>331,421</b>	<b>379,332</b>

Trips by Provider Type	2022	2023	2024
CTC	276,992	280,426	334,086
Transportation Operator	0	0	0
Coordination Contractor	36,064	50,995	45,246
<b>TOTAL TRIPS</b>	<b>313,056</b>	<b>331,421</b>	<b>379,332</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	833,205	778,063	883,024
Roadcalls	91	68	85
Accidents	3	2	5
Vehicles	140	129	117
Drivers	270	243	225

Financial and General Data	2022	2023	2024
Expenses	\$ 5,362,754	\$ 5,508,624	\$ 6,165,371
Revenues	\$ 5,322,439	\$ 5,462,571	\$ 6,231,324
Commendations	29	31	2
Complaints	119	169	46
Passenger No-Shows	460	501	397
Unmet Trip Requests	33	21	10

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.36	0.26	0.57
Miles between Roadcalls	9,156	11,442	10,389
Avg. Trips per Passenger	133.33	91.28	124.45
Cost per Trip	\$17.13	\$16.62	\$16.25
Cost per Paratransit Trip	\$45.85	\$41.28	\$45.63
Cost per Total Mile	\$6.44	\$7.08	\$6.98
Cost per Paratransit Mile	\$6.19	\$6.83	\$6.74

County: Putnam  
 CTC: Ride Solution, Inc.  
 Contact: Boyd Thompson  
 220 N 11 St.  
 Palatka, FL 32177  
 386-325-9999

Email: [boyd@theridesolution.org](mailto:boyd@theridesolution.org)

Demographics	Number
Total County Population	73,604
Unduplicated Head Count	2,146



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	1,242	2,484	0
Deviated FR	33,475	47,251	29,260
Complementary ADA	0	0	0
Paratransit	10,361	15,733	20,188
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	5,320	2,446	1,009
<b>TOTAL TRIPS</b>	<b>50,398</b>	<b>67,914</b>	<b>50,457</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	10,005	15,672	16,495
Employment	12,306	9,559	8,296
Ed/Train/DayCare	10,395	10,057	8,952
Nutritional	10,265	6,257	4,693
Life-Sustaining/Other	7,427	26,369	12,021
<b>TOTAL TRIPS</b>	<b>50,398</b>	<b>67,914</b>	<b>50,457</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	19,553	28,511	18,814
AHCA	161	528	759
APD	10,395	13,232	9,960
DOEA	0	0	0
DOE	0	0	0
Other	20,289	25,643	20,924
<b>TOTAL TRIPS</b>	<b>50,398</b>	<b>67,914</b>	<b>50,457</b>

Trips by Provider Type	2022	2023	2024
CTC	50,398	67,914	50,457
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
<b>TOTAL TRIPS</b>	<b>50,398</b>	<b>67,914</b>	<b>50,457</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	530,883	612,603	507,969
Roadcalls	5	5	4
Accidents	0	0	2
Vehicles	25	26	19
Drivers	20	24	18

Financial and General Data	2022	2023	2024
Expenses	\$ 2,261,086	\$ 2,576,352	\$ 2,559,594
Revenues	\$ 2,812,327	\$ 2,567,042	\$ 2,270,913
Commendations	1	3	0
Complaints	1	0	0
Passenger No-Shows	0	0	0
Unmet Trip Requests	2	0	0

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.00	0.00	0.40
Miles between Roadcalls	106,177	122,521	126,992
Avg. Trips per Passenger	69.23	33.26	23.51
Cost per Trip	\$44.86	\$37.94	\$50.73
Cost per Paratransit Trip	\$46.00	\$39.38	\$50.73
Cost per Total Mile	\$4.26	\$4.21	\$5.04
Cost per Paratransit Mile	\$4.26	\$4.21	\$5.04

County: Saint Johns  
 CTC: St. Johns County Council on Aging, Inc.  
 Contact: Matt McCord  
 180 Marine St.  
 Saint Augustine, FL 32084  
 904-209-3718  
 Email: [mmccord@stjohnscoa.com](mailto:mmccord@stjohnscoa.com)

Demographics	Number
Total County Population	278,722
Unduplicated Head Count	3,914



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	91,135	108,553	97,260
Complementary ADA	0	0	0
Paratransit	37,107	41,733	42,758
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>128,242</b>	<b>150,286</b>	<b>140,018</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	19,573	21,349	19,671
Employment	3,603	2,518	1,970
Ed/Train/DayCare	2,058	2,189	1,757
Nutritional	7,378	11,657	17,717
Life-Sustaining/Other	95,630	112,573	98,903
<b>TOTAL TRIPS</b>	<b>128,242</b>	<b>150,286</b>	<b>140,018</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	26,666	27,359	27,139
AHCA	0	0	0
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	101,576	122,927	112,879
<b>TOTAL TRIPS</b>	<b>128,242</b>	<b>150,286</b>	<b>140,018</b>

Trips by Provider Type	2022	2023	2024
CTC	128,242	150,286	140,018
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
<b>TOTAL TRIPS</b>	<b>128,242</b>	<b>150,286</b>	<b>140,018</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	974,342	1,109,573	1,115,462
Roadcalls	6	7	9
Accidents	3	4	3
Vehicles	37	47	49
Drivers	56	57	61

Financial and General Data	2022	2023	2024
Expenses	\$ 3,697,010	\$ 3,710,334	\$ 3,873,555
Revenues	\$ 3,256,243	\$ 3,561,016	\$ 3,952,804
Commendations	10	10	11
Complaints	8	8	7
Passenger No-Shows	727	503	88
Unmet Trip Requests	0	0	0

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.31	0.36	0.27
Miles between Roadcalls	162,390	158,510	123,940
Avg. Trips per Passenger	39.35	36.29	35.77
Cost per Trip	\$28.83	\$24.69	\$27.66
Cost per Paratransit Trip	\$28.83	\$24.69	\$27.66
Cost per Total Mile	\$3.79	\$3.34	\$3.47
Cost per Paratransit Mile	\$3.79	\$3.34	\$3.47

County: Saint Lucie  
 CTC: St. Lucie County Board of County Commissioners  
 Contact: Adolfo Covelli  
 2300 Virginia Avenue  
 Fort Pierce, FL 34982  
 772-462-1798  
 Email: [covellia@stlucieco.org](mailto:covellia@stlucieco.org)

Demographics	Number
Total County Population	334,682
Unduplicated Head Count	7,722



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	54,521
Paratransit	135,574	119,940	290,631
TNC	10,984	33,521	13,010
Taxi	14,220	23,604	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>160,778</b>	<b>177,065</b>	<b>358,162</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	76,716	74,268	234,008
Employment	11,617	18,182	13,920
Ed/Train/DayCare	31,285	39,898	49,085
Nutritional	1,671	6,521	7,558
Life-Sustaining/Other	39,489	38,196	53,591
<b>TOTAL TRIPS</b>	<b>160,778</b>	<b>177,065</b>	<b>358,162</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	27,567	27,808	97,749
AHCA	756	612	183,582
APD	19,791	361	0
DOEA	3,625	15,622	16,311
DOE	0	0	0
Other	109,039	132,662	60,520
<b>TOTAL TRIPS</b>	<b>160,778</b>	<b>177,065</b>	<b>358,162</b>

Trips by Provider Type	2022	2023	2024
CTC	0	0	0
Transportation Operator	122,555	144,913	152,270
Coordination Contractor	38,223	32,152	205,892
<b>TOTAL TRIPS</b>	<b>160,778</b>	<b>177,065</b>	<b>358,162</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	1,440,348	1,739,136	2,719,410
Roadcalls	131	58	84
Accidents	25	14	17
Vehicles	123	115	118
Drivers	115	111	115

Financial and General Data	2022	2023	2024
Expenses	\$ 4,233,028	\$ 4,740,308	\$ 9,985,536
Revenues	\$ 4,233,027	\$ 4,689,897	\$ 11,459,310
Commendations	86	92	31
Complaints	24	19	29
Passenger No-Shows	3,769	10,498	7,788
Unmet Trip Requests	4,952	2,529	0

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	1.74	0.80	0.63
Miles between Roadcalls	10,995	29,985	32,374
Avg. Trips per Passenger	24.83	22.23	46.38
Cost per Trip	\$26.33	\$26.77	\$27.88
Cost per Paratransit Trip	\$22.84	\$28.09	\$28.56
Cost per Total Mile	\$2.94	\$2.73	\$3.67
Cost per Paratransit Mile	\$2.54	\$2.80	\$3.67

County: Santa Rosa  
 CTC: Tri-County Community Council Inc  
 Contact: Joel Paul, Jr  
 302 North Oklahoma  
 Bonifay, FL 32425  
 850-547-3689  
 Email: [joel@tricountycommunitycouncil.com](mailto:joel@tricountycommunitycouncil.com)

Demographics	Number
Total County Population	188,994
Unduplicated Head Count	251



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	19,339	18,068	17,811
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>19,339</b>	<b>18,068</b>	<b>17,811</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	9,079	7,656	7,007
Employment	7,965	8,297	7,642
Ed/Train/DayCare	427	345	40
Nutritional	35	8	5
Life-Sustaining/Other	1,833	1,762	3,117
<b>TOTAL TRIPS</b>	<b>19,339</b>	<b>18,068</b>	<b>17,811</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	11,089	10,818	15,336
AHCA	0	0	6
APD	2,232	2,424	2,421
DOEA	0	0	32
DOE	0	0	0
Other	6,018	4,826	16
<b>TOTAL TRIPS</b>	<b>19,339</b>	<b>18,068</b>	<b>17,811</b>

Trips by Provider Type	2022	2023	2024
CTC	19,339	18,068	17,811
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
<b>TOTAL TRIPS</b>	<b>19,339</b>	<b>18,068</b>	<b>17,811</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	181,324	203,534	210,020
Roadcalls	5	3	0
Accidents	4	1	0
Vehicles	12	10	10
Drivers	11	16	9

Financial and General Data	2022	2023	2024
Expenses	\$ 713,308	\$ 726,370	\$ 754,358
Revenues	\$ 711,344	\$ 725,402	\$ 661,102
Commendations	0	0	0
Complaints	1	2	0
Passenger No-Shows	38	4	4
Unmet Trip Requests	5	6	8

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	2.21	0.49	0.00
Miles between Roadcalls	36,265	67,845	0
Avg. Trips per Passenger	80.24	81.39	70.96
Cost per Trip	\$36.88	\$40.20	\$42.35
Cost per Paratransit Trip	\$36.88	\$40.20	\$42.35
Cost per Total Mile	\$3.93	\$3.57	\$3.59
Cost per Paratransit Mile	\$3.93	\$3.57	\$3.59

County: Sarasota  
 CTC: Sarasota County Board of County Commissioners  
 Contact: Seth Kling  
 5303 Pinkney Ave.  
 Sarasota, FL 34233  
 941-861-1021  
 Email: [skling@scgov.net](mailto:skling@scgov.net)

Demographics	Number
Total County Population	439,392
Unduplicated Head Count	3,296



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	84,702	82,767	92,623
Paratransit	68,437	90,304	93,242
TNC	3,833	6,073	5,671
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>156,972</b>	<b>179,144</b>	<b>191,536</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	42,389	41,759	40,685
Employment	25,457	25,509	27,267
Ed/Train/DayCare	64,133	77,143	80,362
Nutritional	1,017	957	575
Life-Sustaining/Other	23,976	33,776	42,647
<b>TOTAL TRIPS</b>	<b>156,972</b>	<b>179,144</b>	<b>191,536</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	47,226	52,387	38,881
AHCA	1,022	2,376	1,637
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	108,724	124,381	151,018
<b>TOTAL TRIPS</b>	<b>156,972</b>	<b>179,144</b>	<b>191,536</b>

Trips by Provider Type	2022	2023	2024
CTC	0	0	0
Transportation Operator	137,928	153,001	162,501
Coordination Contractor	19,044	26,143	29,035
<b>TOTAL TRIPS</b>	<b>156,972</b>	<b>179,144</b>	<b>191,536</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	1,214,767	1,423,044	1,744,765
Roadcalls	14	14	12
Accidents	8	0	0
Vehicles	129	120	121
Drivers	189	181	177

Financial and General Data	2022	2023	2024
Expenses	\$ 6,960,938	\$ 8,718,481	\$ 8,942,448
Revenues	\$ 6,702,823	\$ 8,614,682	\$ 8,352,323
Commendations	7	12	35,879
Complaints	15	50	2,319
Passenger No-Shows	2,267	2,875	5,696
Unmet Trip Requests	0	0	0

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.66	0.00	0.00
Miles between Roadcalls	86,769	101,646	145,397
Avg. Trips per Passenger	89.14	60.95	58.11
Cost per Trip	\$44.35	\$48.67	\$46.69
Cost per Paratransit Trip	\$45.00	\$49.94	\$48.11
Cost per Total Mile	\$5.73	\$6.13	\$5.13
Cost per Paratransit Mile	\$5.73	\$6.15	\$5.22

County: Seminole  
 CTC: Central Florida Regional Transportation Authority  
 Contact: Norman Hickling  
 455 N Garland Avenue  
 Orlando, FL 32801  
 407-254-6169  
 Email: [NHickling@golynx.com](mailto:NHickling@golynx.com)

Demographics	Number
Total County Population	471,321
Unduplicated Head Count	7,615



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	65,873	79,484	96,226
Deviated FR	17,612	16,201	14,208
Complementary ADA	71,650	80,750	93,775
Paratransit	47,589	46,356	30,348
TNC	3,138	4,848	7,602
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>205,862</b>	<b>227,639</b>	<b>242,159</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	49,529	46,722	41,405
Employment	27,837	31,511	30,334
Ed/Train/DayCare	17,318	20,109	22,849
Nutritional	4,482	6,710	5,692
Life-Sustaining/Other	106,696	122,587	141,879
<b>TOTAL TRIPS</b>	<b>205,862</b>	<b>227,639</b>	<b>242,159</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	25,063	23,412	24,980
AHCA	0	0	0
APD	5,549	5,626	6,300
DOEA	7,677	12,504	10,877
DOE	0	0	0
Other	167,573	186,097	200,002
<b>TOTAL TRIPS</b>	<b>205,862</b>	<b>227,639</b>	<b>242,159</b>

Trips by Provider Type	2022	2023	2024
CTC	65,873	80,983	110,434
Transportation Operator	110,865	119,941	110,374
Coordination Contractor	29,124	26,715	21,351
<b>TOTAL TRIPS</b>	<b>205,862</b>	<b>227,639</b>	<b>242,159</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	1,120,720	1,178,172	1,149,778
Roadcalls	40	85	70
Accidents	16	1	2
Vehicles	60	57	48
Drivers	80	89	90

Financial and General Data	2022	2023	2024
Expenses	\$ 7,342,697	\$ 7,880,314	\$ 8,749,066
Revenues	\$ 8,879,508	\$ 7,633,164	\$ 7,383,471
Commendations	46	16	8
Complaints	193	272	305
Passenger No-Shows	5,166	6,330	7,006
Unmet Trip Requests	0	0	0

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	1.43	0.08	0.17
Miles between Roadcalls	28,018	13,861	16,425
Avg. Trips per Passenger	31.08	32.89	31.80
Cost per Trip	\$35.67	\$34.62	\$36.13
Cost per Paratransit Trip	\$52.67	\$53.74	\$60.59
Cost per Total Mile	\$6.55	\$6.69	\$7.61
Cost per Paratransit Mile	\$6.66	\$6.88	\$7.82

County: Sumter Demographics Number  
 CTC: Sumter County Board of County Commissioners, Sumter County Transit  
 Contact: Deborah Snyder Total County Population 131,832  
 7375 Powell Road  
 Wildwood, FL 34785 Unduplicated Head Count 354  
 352-689-4400  
 Email: [Deborah.Snyder@sumtercountyfl.gov](mailto:Deborah.Snyder@sumtercountyfl.gov)



<b>Trips By Type of Service</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>
Fixed Route (FR)	0	0	0
Deviated FR	2,141	3,375	5,176
Complementary ADA	0	0	0
Paratransit	42,195	41,300	38,836
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>44,336</b>	<b>44,675</b>	<b>44,012</b>

<b>Passenger Trips By Trip Purpose</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>
Medical	8,907	8,314	6,316
Employment	8,479	10,050	10,746
Ed/Train/DayCare	15,563	13,074	11,796
Nutritional	2,224	3,409	4,199
Life-Sustaining/Other	9,163	9,828	10,955
<b>TOTAL TRIPS</b>	<b>44,336</b>	<b>44,675</b>	<b>44,012</b>

<b>Passenger Trips By Revenue Source</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>
CTD	19,200	25,335	24,588
AHCA	0	0	0
APD	13,915	12,163	11,255
DOEA	539	2,237	1,739
DOE	0	0	0
Other	10,682	4,940	6,430
<b>TOTAL TRIPS</b>	<b>44,336</b>	<b>44,675</b>	<b>44,012</b>

<b>Trips by Provider Type</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>
CTC	0	0	0
Transportation Operator	44,336	44,675	44,012
Coordination Contractor	0	0	0
<b>TOTAL TRIPS</b>	<b>44,336</b>	<b>44,675</b>	<b>44,012</b>

<b>Vehicle Data</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>
Vehicle Miles	405,956	375,166	358,945
Roadcalls	0	5	3
Accidents	0	5	4
Vehicles	21	18	20
Drivers	21	24	25

<b>Financial and General Data</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>
Expenses	\$ 1,192,977	\$ 1,377,281	\$ 1,534,409
Revenues	\$ 1,101,730	\$ 1,368,749	\$ 1,534,409
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	722	680	670
Unmet Trip Requests	2,830	0	0

<b>Performance Measures</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>
Accidents per 100,000 Miles	0.00	1.33	1.11
Miles between Roadcalls	0	75,033	119,648
Avg. Trips per Passenger	305.77	121.73	124.33
Cost per Trip	\$26.91	\$30.83	\$34.86
Cost per Paratransit Trip	\$26.91	\$30.83	\$34.86
Cost per Total Mile	\$2.94	\$3.67	\$4.27
Cost per Paratransit Mile	\$2.94	\$3.67	\$4.27

County: Suwannee  
 CTC: Suwannee Valley Transit Authority  
 Contact: Candice Kennon  
 1907 Voyles St, SW  
 Live Oak, FL 32064  
 386-208-6321  
 Email: [candice.kennon@ridesvta.com](mailto:candice.kennon@ridesvta.com)

Demographics	Number
Total County Population	43,881
Unduplicated Head Count	179



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	15,529	17,255	24,081
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>15,529</b>	<b>17,255</b>	<b>24,081</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	4,698	3,964	3,618
Employment	534	984	858
Ed/Train/DayCare	7,575	9,492	13,605
Nutritional	3	7	4
Life-Sustaining/Other	2,719	2,808	5,996
<b>TOTAL TRIPS</b>	<b>15,529</b>	<b>17,255</b>	<b>24,081</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	5,098	4,237	4,838
AHCA	0	0	0
APD	7,477	9,123	13,335
DOEA	0	0	0
DOE	0	0	0
Other	2,954	3,895	5,908
<b>TOTAL TRIPS</b>	<b>15,529</b>	<b>17,255</b>	<b>24,081</b>

Trips by Provider Type	2022	2023	2024
CTC	8,941	9,160	11,671
Transportation Operator	0	0	0
Coordination Contractor	6,588	8,095	12,410
<b>TOTAL TRIPS</b>	<b>15,529</b>	<b>17,255</b>	<b>24,081</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	131,827	291,822	235,694
Roadcalls	0	5	3
Accidents	1	1	3
Vehicles	11	15	15
Drivers	11	29	38

Financial and General Data	2022	2023	2024
Expenses	\$ 371,894	\$ 443,172	\$ 656,892
Revenues	\$ 349,042	\$ 647,876	\$ 667,156
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	141	120	91
Unmet Trip Requests	0	0	0

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.76	0.34	1.27
Miles between Roadcalls	0	58,364	78,565
Avg. Trips per Passenger	95.27	103.32	134.53
Cost per Trip	\$23.95	\$25.68	\$27.28
Cost per Paratransit Trip	\$23.95	\$25.68	\$27.28
Cost per Total Mile	\$2.82	\$1.52	\$2.79
Cost per Paratransit Mile	\$2.82	\$1.52	\$2.79

County: Taylor  
 CTC: Big Bend Transit, Inc.  
 Contact: Shawn Mitchell  
 Post Office Box 1721  
 Tallahassee, FL 32302  
 850-574-6266

Email: [smitchell@bigbendtransit.org](mailto:smitchell@bigbendtransit.org)

Demographics	Number
Total County Population	21,421
Unduplicated Head Count	318



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	2,379	2,724	3,249
Complementary ADA	0	0	0
Paratransit	9,973	8,918	7,513
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>12,352</b>	<b>11,642</b>	<b>10,762</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	3,372	4,080	3,638
Employment	2,141	1,609	152
Ed/Train/DayCare	2,631	1,806	0
Nutritional	1,092	1,329	0
Life-Sustaining/Other	3,116	2,818	6,972
<b>TOTAL TRIPS</b>	<b>12,352</b>	<b>11,642</b>	<b>10,762</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	8,844	6,664	5,882
AHCA	562	1,327	521
APD	753	526	375
DOEA	0	0	0
DOE	0	0	0
Other	2,193	3,125	3,984
<b>TOTAL TRIPS</b>	<b>12,352</b>	<b>11,642</b>	<b>10,762</b>

Trips by Provider Type	2022	2023	2024
CTC	12,352	11,642	10,762
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
<b>TOTAL TRIPS</b>	<b>12,352</b>	<b>11,642</b>	<b>10,762</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	218,818	211,888	220,458
Roadcalls	0	2	1
Accidents	0	0	0
Vehicles	10	11	10
Drivers	6	6	6

Financial and General Data	2022	2023	2024
Expenses	\$ 673,734	\$ 687,328	\$ 544,641
Revenues	\$ 686,518	\$ 786,380	\$ 495,110
Commendations	1	3	0
Complaints	1	0	1
Passenger No-Shows	128	205	176
Unmet Trip Requests	0	0	0

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	0	105,944	220,458
Avg. Trips per Passenger	28.79	24.46	33.84
Cost per Trip	\$54.54	\$59.04	\$50.61
Cost per Paratransit Trip	\$54.54	\$59.04	\$50.61
Cost per Total Mile	\$3.08	\$3.24	\$2.47
Cost per Paratransit Mile	\$3.08	\$3.24	\$2.47

County: Union  
 CTC: Suwannee River Economic Council, Inc.  
 Contact: Matt Pearson  
 PO Box 70  
 Live Oak, FL 32064  
 386-362-4115  
 Email: [mpearson@suwanneeec.net](mailto:mpearson@suwanneeec.net)

Demographics	Number
Total County Population	15,524
Unduplicated Head Count	238



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	3,530	4,871	4,486
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>3,530</b>	<b>4,871</b>	<b>4,486</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	3,435	4,594	3,855
Employment	0	0	0
Ed/Train/DayCare	14	0	0
Nutritional	0	119	420
Life-Sustaining/Other	81	158	211
<b>TOTAL TRIPS</b>	<b>3,530</b>	<b>4,871</b>	<b>4,486</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	1,558	2,161	1,987
AHCA	1,748	2,311	1,982
APD	0	0	0
DOEA	0	75	183
DOE	0	0	0
Other	224	324	334
<b>TOTAL TRIPS</b>	<b>3,530</b>	<b>4,871</b>	<b>4,486</b>

Trips by Provider Type	2022	2023	2024
CTC	3,530	4,871	4,486
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
<b>TOTAL TRIPS</b>	<b>3,530</b>	<b>4,871</b>	<b>4,486</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	97,865	102,804	97,667
Roadcalls	3	2	3
Accidents	1	0	0
Vehicles	8	7	8
Drivers	8	8	9

Financial and General Data	2022	2023	2024
Expenses	\$ 470,372	\$ 466,492	\$ 614,554
Revenues	\$ 581,084	\$ 629,871	\$ 623,966
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	102	177	184
Unmet Trip Requests	0	0	0

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	1.02	0.00	0.00
Miles between Roadcalls	32,622	51,402	32,556
Avg. Trips per Passenger	14.18	20.21	18.85
Cost per Trip	\$133.25	\$95.77	\$136.99
Cost per Paratransit Trip	\$133.25	\$95.77	\$136.99
Cost per Total Mile	\$4.81	\$4.54	\$6.29
Cost per Paratransit Mile	\$4.81	\$4.54	\$6.29

County: Volusia  
 CTC: County of Volusia d/b/a VOTRAN  
 Contact: Bobbie King  
 950 Big Tree Road  
 South Daytona, FL 32119  
 386-804-2616  
 Email: [bgking@volusia.org](mailto:bgking@volusia.org)

Demographics	Number
Total County Population	558,520
Unduplicated Head Count	4,218



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	170,544	242,858	241,866
TNC	0	0	0
Taxi	17,003	36,371	26,809
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>187,547</b>	<b>279,229</b>	<b>268,675</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	70,725	89,285	82,361
Employment	27,856	52,359	52,707
Ed/Train/DayCare	37,416	92,528	89,552
Nutritional	7,466	14,099	17,526
Life-Sustaining/Other	44,084	30,958	26,529
<b>TOTAL TRIPS</b>	<b>187,547</b>	<b>279,229</b>	<b>268,675</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	27,039	30,629	31,660
AHCA	0	0	0
APD	0	14,017	12,371
DOEA	0	0	0
DOE	9,022	6,721	9,173
Other	151,486	227,862	215,471
<b>TOTAL TRIPS</b>	<b>187,547</b>	<b>279,229</b>	<b>268,675</b>

Trips by Provider Type	2022	2023	2024
CTC	78,369	132,435	124,555
Transportation Operator	68,856	88,758	94,116
Coordination Contractor	40,322	58,036	50,004
<b>TOTAL TRIPS</b>	<b>187,547</b>	<b>279,229</b>	<b>268,675</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	1,426,901	2,555,842	2,165,288
Roadcalls	76	42	50
Accidents	5	17	21
Vehicles	111	135	113
Drivers	188	231	214

Financial and General Data	2022	2023	2024
Expenses	\$ 9,497,212	\$ 10,913,854	\$ 11,479,755
Revenues	\$ 9,497,212	\$ 10,913,854	\$ 11,479,755
Commendations	148	263	67
Complaints	146	377	298
Passenger No-Shows	825	9,400	11,008
Unmet Trip Requests	0	0	0

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.35	0.67	0.97
Miles between Roadcalls	18,775	60,853	43,306
Avg. Trips per Passenger	16.75	22.57	63.70
Cost per Trip	\$50.64	\$39.09	\$42.73
Cost per Paratransit Trip	\$55.69	\$39.22	\$40.10
Cost per Total Mile	\$6.66	\$4.27	\$5.30
Cost per Paratransit Mile	\$6.66	\$4.19	\$5.01

County: Wakulla  
 CTC: Wakulla Senior Citizens Council, Inc.  
 Contact: Lara Edwards  
 33 Michael Drive  
 Crawfordville, FL 32327  
 850-926-7145  
 Email: [l.edwards@wakullaseniorecitizens.com](mailto:l.edwards@wakullaseniorecitizens.com)

Demographics	Number
Total County Population	33,732
Unduplicated Head Count	362



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	9,415	13,618	15,449
TNC	0	5,177	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>9,415</b>	<b>18,795</b>	<b>15,449</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	3,699	5,332	4,795
Employment	1,686	6,006	2,123
Ed/Train/DayCare	424	1,218	832
Nutritional	3,342	5,717	5,920
Life-Sustaining/Other	264	522	1,779
<b>TOTAL TRIPS</b>	<b>9,415</b>	<b>18,795</b>	<b>15,449</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	6,097	12,502	7,678
AHCA	443	1,114	1,216
APD	0	0	0
DOEA	0	0	0
DOE	71	57	8
Other	2,804	5,122	6,547
<b>TOTAL TRIPS</b>	<b>9,415</b>	<b>18,795</b>	<b>15,449</b>

Trips by Provider Type	2022	2023	2024
CTC	9,415	13,618	15,449
Transportation Operator	0	5,177	0
Coordination Contractor	0	0	0
<b>TOTAL TRIPS</b>	<b>9,415</b>	<b>18,795</b>	<b>15,449</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	194,515	334,749	265,259
Roadcalls	0	0	0
Accidents	0	0	0
Vehicles	9	10	10
Drivers	8	8	9

Financial and General Data	2022	2023	2024
Expenses	\$ 477,529	\$ 752,880	\$ 880,150
Revenues	\$ 582,558	\$ 668,755	\$ 917,696
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	17	50	140
Unmet Trip Requests	181	0	0

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	0	0	0
Avg. Trips per Passenger	35.53	57.83	42.68
Cost per Trip	\$50.72	\$40.06	\$56.97
Cost per Paratransit Trip	\$50.72	\$42.73	\$56.97
Cost per Total Mile	\$2.45	\$2.25	\$3.32
Cost per Paratransit Mile	\$2.45	\$2.01	\$3.32

County: Walton  
 CTC: Tri-County Community Council Inc  
 Contact: Joel Paul, Jr  
 302 North Oklahoma  
 Bonifay, FL 32425  
 850-547-3689  
 Email: [joel@tricountycommunitycouncil.com](mailto:joel@tricountycommunitycouncil.com)

Demographics	Number
Total County Population	76,618
Unduplicated Head Count	458



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	423	188	0
Complementary ADA	0	0	0
Paratransit	22,535	22,284	21,438
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>22,958</b>	<b>22,472</b>	<b>21,438</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	7,454	6,816	8,377
Employment	4,831	3,959	3,029
Ed/Train/DayCare	4,843	5,451	4,899
Nutritional	29	179	29
Life-Sustaining/Other	5,801	6,067	5,104
<b>TOTAL TRIPS</b>	<b>22,958</b>	<b>22,472</b>	<b>21,438</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	15,454	15,493	15,383
AHCA	0	0	0
APD	1,409	1,334	1,068
DOEA	426	2	0
DOE	2	0	0
Other	5,667	5,643	4,987
<b>TOTAL TRIPS</b>	<b>22,958</b>	<b>22,472</b>	<b>21,438</b>

Trips by Provider Type	2022	2023	2024
CTC	22,958	22,472	21,438
Transportation Operator	0	0	0
Coordination Contractor	0	0	0
<b>TOTAL TRIPS</b>	<b>22,958</b>	<b>22,472</b>	<b>21,438</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	303,161	276,055	253,637
Roadcalls	2	0	0
Accidents	4	7	0
Vehicles	19	17	12
Drivers	11	13	10

Financial and General Data	2022	2023	2024
Expenses	\$ 819,792	\$ 795,745	\$ 755,669
Revenues	\$ 833,258	\$ 785,660	\$ 701,527
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	98	98	121
Unmet Trip Requests	9	55	48

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	1.32	2.54	0.00
Miles between Roadcalls	151,580	0	0
Avg. Trips per Passenger	40.42	44.24	46.81
Cost per Trip	\$35.71	\$35.41	\$35.25
Cost per Paratransit Trip	\$35.71	\$35.41	\$35.25
Cost per Total Mile	\$2.70	\$2.88	\$2.98
Cost per Paratransit Mile	\$2.70	\$2.88	\$2.98

County: Washington  
 CTC: Tri-County Community Council Inc  
 Contact: Joel Paul, Jr  
 302 North Oklahoma  
 Bonifay, FL 32425  
 850-547-3689  
 Email: [joel@tricountycommunitycouncil.com](mailto:joel@tricountycommunitycouncil.com)

Demographics	Number
Total County Population	25,014
Unduplicated Head Count	235



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	12,273	11,548	10,298
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>12,273</b>	<b>11,548</b>	<b>10,298</b>

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	4,450	4,026	2,911
Employment	3,410	3,275	3,128
Ed/Train/DayCare	642	683	16
Nutritional	59	4	279
Life-Sustaining/Other	3,712	3,560	3,964
<b>TOTAL TRIPS</b>	<b>12,273</b>	<b>11,548</b>	<b>10,298</b>

Passenger Trips By Revenue Source	2022	2023	2024
CTD	7,959	6,773	6,365
AHCA	0	101	60
APD	4,248	4,628	3,837
DOEA	0	0	0
DOE	0	0	0
Other	66	46	36
<b>TOTAL TRIPS</b>	<b>12,273</b>	<b>11,548</b>	<b>10,298</b>

Trips by Provider Type	2022	2023	2024
CTC	12,224	11,454	10,259
Transportation Operator	49	94	39
Coordination Contractor	0	0	0
<b>TOTAL TRIPS</b>	<b>12,273</b>	<b>11,548</b>	<b>10,298</b>

Vehicle Data	2022	2023	2024
Vehicle Miles	150,183	144,261	143,566
Roadcalls	0	2	2
Accidents	0	0	0
Vehicles	13	8	8
Drivers	7	5	3

Financial and General Data	2022	2023	2024
Expenses	\$ 480,089	\$ 459,939	\$ 476,319
Revenues	\$ 465,831	\$ 457,262	\$ 442,067
Commendations	0	0	1
Complaints	0	0	0
Passenger No-Shows	47	33	24
Unmet Trip Requests	83	80	40

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.00	0.00	0.00
Miles between Roadcalls	0	72,130	71,783
Avg. Trips per Passenger	41.60	39.55	43.82
Cost per Trip	\$39.12	\$39.83	\$46.25
Cost per Paratransit Trip	\$39.12	\$39.83	\$46.25
Cost per Total Mile	\$3.20	\$3.19	\$3.32
Cost per Paratransit Mile	\$3.20	\$3.19	\$3.32



**Fiscal Year 2023-2024**  
**Statewide Data Tables**

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## **2023-24 Trips By Service Type**

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### FY23/24 Trips By Service Type

County	Fixed Route/Fixed Schedule					Paratransit		
	Daily Pass Trips	Weekly Pass Trips	Monthly Pass Trips	Complementary ADA Service	Deviated Fixed Route	Ambulatory	Non Ambulatory	Stretcher
Alachua	0	0	0	47,204	0	13,162	4,209	0
Baker	0	0	0	0	2,357	15,645	4,943	0
Bay	0	0	0	0	0	42,987	11,272	0
Bradford	0	0	0	0	0	37,585	4,473	0
Brevard	292,430	9,657	25,200	0	0	95,164	11,983	0
Broward	0	0	848,819	626,233	0	446,591	136,211	7,644
Calhoun	0	0	0	0	0	8,807	2,556	91
Charlotte	0	0	0	0	0	28,009	10,141	0
Citrus	0	0	0	0	0	89,002	9,789	0
Clay	0	0	0	0	21,471	15,273	5,028	0
Collier	0	0	0	89,647	0	62,254	4,537	0
Columbia	0	0	0	0	0	12,295	1,950	0
Desoto	0	0	0	0	27,364	3,848	1,293	0
Dixie	0	0	0	0	0	5,963	794	0
Duval	0	0	0	222,349	0	21,969	7,340	0
Escambia	0	0	0	47,231	0	55,198	4,395	0
Flagler	0	0	0	0	0	71,885	15,081	0
Franklin	0	0	0	0	0	4,269	140	0
Gadsden	0	0	0	0	40,399	23,996	2,197	0
Gilchrist	0	0	0	0	0	3,668	1,691	0
Glades	0	0	0	0	0	2,380	953	0
Gulf	0	0	0	0	0	16,385	829	0
Hamilton	0	0	0	0	0	4,613	0	0
Hardee	0	0	0	0	0	18,916	6,290	0
Hendry	0	0	0	0	0	9,817	1,170	0
Hernando	0	0	0	0	0	50,198	6,531	0
Highlands	0	0	0	0	0	51,959	9,698	0
Hillsborough	180	0	425,920	0	0	452,609	64,095	0
Holmes	0	0	0	0	0	4,928	1,173	220
Indian River	0	0	0	37,832	0	30,994	5,169	0
Jackson	0	0	0	0	0	28,871	5,986	0
Jefferson	0	0	0	0	3,978	15,664	1,500	0
Lafayette	0	0	0	0	0	2,974	765	0
Lake	0	0	0	19,557	560	103,608	11,653	0

### FY23/24 Trips By Service Type

County	Fixed Route/Fixed Schedule					Paratransit		
	Daily Pass Trips	Weekly Pass Trips	Monthly Pass Trips	Complementary ADA Service	Deviated Fixed Route	Ambulatory	Non Ambulatory	Stretcher
Lee	0	0	2	0	0	84,016	18,391	0
Leon	0	0	5,244	36,857	4,511	18,811	6,310	0
Levy	0	0	0	0	0	17,048	1,800	0
Liberty	0	0	0	0	0	5,271	535	0
Madison	0	0	0	0	1,904	7,816	709	0
Manatee	0	0	0	49,819	0	44,265	11,337	0
Marion	0	0	0	20,080	6,812	59,492	20,227	0
Martin	0	0	0	0	0	51,079	11,964	0
Miami-Dade	5,465	15,508	1,219,311	0	0	342,704	63,073	12,680
Monroe	0	0	0	0	0	27,684	6,899	0
Nassau	0	0	0	0	5,943	32,292	6,387	0
Okaloosa	0	0	0	0	2,961	38,075	15,769	0
Okeechobee	0	0	0	0	0	6,285	1,112	0
Orange	149,280	25,299	123,720	333,404	31,923	193,383	28,286	0
Osceola	43,339	7,345	35,919	85,415	20,057	47,455	4,256	0
Palm Beach	0	0	54,372	618,638	0	127,711	15,916	0
Pasco	0	0	33,830	2,517	0	76,404	10,749	0
Pinellas	0	7,734	1,699,894	186,670	0	263,228	9,713	0
Polk	20,686	0	228,300	54,122	7,582	46,986	21,656	0
Putnam	0	0	0	0	29,260	17,077	3,111	0
Saint Johns	0	0	0	0	97,260	21,161	21,395	202
Saint Lucie	0	0	0	54,521	0	218,343	70,391	1,897
Santa Rosa	0	0	0	0	0	15,914	1,897	0
Sarasota	0	0	0	92,623	0	81,293	11,949	0
Seminole	48,155	8,161	39,910	93,775	14,208	27,559	2,789	0
Sumter	0	0	0	0	5,176	37,110	1,726	0
Suwannee	0	0	0	0	0	20,606	3,475	0
Taylor	0	0	0	0	3,249	6,638	875	0
Union	0	0	0	0	0	3,878	608	0
Volusia	0	0	0	0	0	181,185	60,681	0
Wakulla	0	0	0	0	0	14,459	990	0
Walton	0	0	0	0	0	20,050	1,388	0
Washington	0	0	0	0	0	8,030	2,229	39
<b>TOTAL</b>	<b>559,535</b>	<b>73,704</b>	<b>4,740,441</b>	<b>2,718,494</b>	<b>326,975</b>	<b>4,014,794</b>	<b>794,428</b>	<b>22,773</b>

**FY23/24 Trips By Service Type**

County	Other				Total Trips by Service Type	Trips By Provider Type			Total Trips by Provider Type
	Taxi	TNC	Volunteer	School Board (School Bus)		CTC Trips	Operator Trips	CC Trips	
Alachua	0	0	0	0	64,575	64,575	0	0	64,575
Baker	0	0	0	0	22,945	22,945	0	0	22,945
Bay	0	7,724	0	0	61,983	0	61,983	0	61,983
Bradford	0	0	0	0	42,058	10,246	0	31,812	42,058
Brevard	0	0	0	13,602	448,036	448,036	0	0	448,036
Broward	0	0	0	0	2,065,498	848,819	877,667	339,012	2,065,498
Calhoun	0	0	0	0	11,454	11,454	0	0	11,454
Charlotte	0	0	0	0	38,150	24,510	0	13,640	38,150
Citrus	0	0	0	0	98,791	28,309	0	70,482	98,791
Clay	0	0	0	0	41,772	0	41,772	0	41,772
Collier	0	0	0	0	156,438	0	115,320	41,118	156,438
Columbia	0	0	0	0	14,245	13,826	0	419	14,245
Desoto	0	0	0	0	32,505	0	32,505	0	32,505
Dixie	0	0	0	0	6,757	6,757	0	0	6,757
Duval	0	0	0	0	251,658	0	251,658	0	251,658
Escambia	0	0	0	0	106,824	0	106,824	0	106,824
Flagler	0	0	0	0	86,966	86,966	0	0	86,966
Franklin	0	0	0	0	4,409	4,409	0	0	4,409
Gadsden	0	0	0	0	66,592	66,592	0	0	66,592
Gilchrist	0	0	0	0	5,359	5,359	0	0	5,359
Glades	0	0	0	0	3,333	0	3,333	0	3,333
Gulf	0	0	0	0	17,214	17,214	0	0	17,214
Hamilton	0	0	0	0	4,613	4,613	0	0	4,613
Hardee	0	0	0	0	25,206	0	5,932	19,274	25,206
Hendry	0	0	0	0	10,987	0	5,909	5,078	10,987
Hernando	0	0	0	0	56,729	12,371	0	44,358	56,729
Highlands	0	0	0	0	61,657	0	34,544	27,113	61,657
Hillsborough	0	0	0	0	942,804	530,014	0	412,790	942,804
Holmes	0	0	0	0	6,321	6,101	220	0	6,321
Indian River	0	0	0	0	73,995	39,489	10,086	24,420	73,995
Jackson	0	0	0	0	34,857	34,857	0	0	34,857
Jefferson	0	0	0	0	21,142	21,142	0	0	21,142
Lafayette	0	0	0	0	3,739	3,739	0	0	3,739
Lake	0	0	0	0	135,378	0	67,037	68,341	135,378

**FY23/24 Trips By Service Type**

County	Other				Total Trips by Service Type	Trips By Provider Type			Total Trips by Provider Type
	Taxi	TNC	Volunteer	School Board (School Bus)		CTC Trips	Operator Trips	CC Trips	
Lee	0	0	0	0	102,409	21,254	0	81,155	102,409
Leon	45,921	3,125	0	0	120,779	40,686	80,093	0	120,779
Levy	0	0	0	0	18,848	18,848	0	0	18,848
Liberty	0	0	0	0	5,806	5,806	0	0	5,806
Madison	0	0	0	0	10,429	10,429	0	0	10,429
Manatee	0	0	0	0	105,421	75,764	0	29,657	105,421
Marion	0	0	0	0	106,611	75,647	0	30,964	106,611
Martin	0	0	0	0	63,043	0	28,972	34,071	63,043
Miami-Dade	0	0	0	0	1,658,741	1,240,284	0	418,457	1,658,741
Monroe	0	0	0	0	34,583	3,853	0	30,730	34,583
Nassau	0	0	0	0	44,622	43,313	1,309	0	44,622
Okaloosa	0	0	0	0	56,805	0	56,805	0	56,805
Okeechobee	0	0	0	0	7,397	0	7,397	0	7,397
Orange	0	43,296	0	0	928,591	330,222	417,077	181,292	928,591
Osceola	0	5,290	0	0	249,076	106,660	99,706	42,710	249,076
Palm Beach	0	0	0	0	816,637	54,372	762,265	0	816,637
Pasco	0	0	0	0	123,500	72,019	0	51,481	123,500
Pinellas	5,286	28,569	0	0	2,201,094	1,707,628	453,401	40,065	2,201,094
Polk	0	0	0	0	379,332	334,086	0	45,246	379,332
Putnam	0	0	1,009	0	50,457	50,457	0	0	50,457
Saint Johns	0	0	0	0	140,018	140,018	0	0	140,018
Saint Lucie	0	13,010	0	0	358,162	0	152,270	205,892	358,162
Santa Rosa	0	0	0	0	17,811	17,811	0	0	17,811
Sarasota	0	5,671	0	0	191,536	0	162,501	29,035	191,536
Seminole	0	7,602	0	0	242,159	110,434	110,374	21,351	242,159
Sumter	0	0	0	0	44,012	0	44,012	0	44,012
Suwannee	0	0	0	0	24,081	11,671	0	12,410	24,081
Taylor	0	0	0	0	10,762	10,762	0	0	10,762
Union	0	0	0	0	4,486	4,486	0	0	4,486
Volusia	26,809	0	0	0	268,675	124,555	94,116	50,004	268,675
Wakulla	0	0	0	0	15,449	15,449	0	0	15,449
Walton	0	0	0	0	21,438	21,438	0	0	21,438
Washington	0	0	0	0	10,298	10,259	39	0	10,298
<b>TOTAL</b>	<b>78,016</b>	<b>114,287</b>	<b>1,009</b>	<b>13,602</b>	<b>13,458,058</b>	<b>6,970,554</b>	<b>4,085,127</b>	<b>2,402,377</b>	<b>13,458,058</b>



## **2023-24 Trips by Purpose**

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### FY23/24 Trips By Purpose

County	Medical			Employment			Education, Training, Daycare		
	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total
Alachua	34,229	0	34,229	12,066	0	12,066	1,665	0	1,665
Baker	9,287	0	9,287	1,455	0	1,455	6,792	0	6,792
Bay	15,155	0	15,155	7,767	0	7,767	0	0	0
Bradford	8,159	622	8,781	0	0	0	0	31,190	31,190
Brevard	53,185	0	53,185	168,397	0	168,397	149,690	0	149,690
Broward	296,421	49,385	345,806	122,168	2,717	124,885	169,008	139,683	308,691
Calhoun	6,599	0	6,599	3	0	3	1,046	0	1,046
Charlotte	5,564	2,616	8,180	7,284	0	7,284	3,651	11,024	14,675
Citrus	6,515	35,241	41,756	6,198	0	6,198	1,303	31,717	33,020
Clay	2,995	0	2,995	1,086	0	1,086	1,692	0	1,692
Collier	26,317	3,120	29,437	16,773	0	16,773	32,018	37,998	70,016
Columbia	4,386	172	4,558	371	0	371	8,274	0	8,274
Desoto	4,562	0	4,562	491	0	491	16	0	16
Dixie	5,501	0	5,501	2	0	2	1	0	1
Duval	53,111	0	53,111	62,835	0	62,835	21,559	0	21,559
Escambia	31,257	0	31,257	59,980	0	59,980	4,520	0	4,520
Flagler	22,090	0	22,090	14,684	0	14,684	40,269	0	40,269
Franklin	2,895	0	2,895	398	0	398	0	0	0
Gadsden	5,523	0	5,523	31,696	0	31,696	10,114	0	10,114
Gilchrist	4,887	0	4,887	0	0	0	0	0	0
Glades	2,745	0	2,745	0	0	0	308	0	308
Gulf	5,543	0	5,543	5,059	0	5,059	1,093	0	1,093
Hamilton	725	0	725	0	0	0	2,134	0	2,134
Hardee	2,919	751	3,670	647	0	647	651	13,727	14,378
Hendry	5,058	0	5,058	469	0	469	229	5,078	5,307
Hernando	7,330	1,331	8,661	1,020	1,774	2,794	1,003	40,366	41,369
Highlands	19,744	2,169	21,913	6,122	0	6,122	4,463	19,521	23,984
Hillsborough	68,245	64,695	132,940	20,781	35,330	56,111	8,198	142,591	150,789
Holmes	2,766	0	2,766	1,528	0	1,528	0	0	0
Indian River	24,767	42	24,809	8,078	126	8,204	3,401	23,925	27,326
Jackson	22,569	0	22,569	6,789	0	6,789	1,421	0	1,421
Jefferson	4,033	0	4,033	2,546	0	2,546	360	0	360
Lafayette	2,254	0	2,254	0	0	0	1,332	0	1,332
Lake	28,582	892	29,474	7,455	674	8,129	10,819	34,770	45,589

### FY23/24 Trips By Purpose

County	Medical			Employment			Education, Training, Daycare		
	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total
Lee	8,479	14,790	23,269	6,185	0	6,185	2,237	65,238	67,475
Leon	23,499	0	23,499	36,363	0	36,363	18,433	0	18,433
Levy	6,088	0	6,088	25	0	25	4,119	0	4,119
Liberty	3,787	0	3,787	205	0	205	0	0	0
Madison	4,437	0	4,437	2,187	0	2,187	0	0	0
Manatee	27,063	1	27,064	14,350	41	14,391	17,148	21,274	38,422
Marion	40,282	0	40,282	4,617	454	5,071	5,740	14,790	20,530
Martin	17,979	1,565	19,544	6,438	710	7,148	312	30,658	30,970
Miami-Dade	0	61,355	61,355	0	714	714	0	208,086	208,086
Monroe	2,318	7,633	9,951	24	1,873	1,897	0	17,229	17,229
Nassau	21,606	0	21,606	2,755	0	2,755	4,940	0	4,940
Okaloosa	25,285	0	25,285	23,475	0	23,475	989	0	989
Okeechobee	4,550	0	4,550	347	0	347	591	0	591
Orange	160,289	16,143	176,432	117,797	0	117,797	50,763	115,568	166,331
Osceola	35,299	563	35,862	32,908	0	32,908	12,043	28,003	40,046
Palm Beach	117,133	0	117,133	172,267	0	172,267	292,146	0	292,146
Pasco	17,862	1,252	19,114	12,127	917	13,044	10,560	47,758	58,318
Pinellas	884,620	11,203	895,823	887,941	1,816	889,757	194,732	11,012	205,744
Polk	76,748	1,090	77,838	10,427	157	10,584	47,157	32,275	79,432
Putnam	16,495	0	16,495	8,296	0	8,296	8,952	0	8,952
Saint Johns	19,671	0	19,671	1,970	0	1,970	1,757	0	1,757
Saint Lucie	86,964	147,044	234,008	13,819	101	13,920	29,914	19,171	49,085
Santa Rosa	7,007	0	7,007	7,642	0	7,642	40	0	40
Sarasota	38,249	2,436	40,685	27,267	0	27,267	53,887	26,475	80,362
Seminole	37,665	3,740	41,405	30,334	0	30,334	16,548	6,301	22,849
Sumter	6,316	0	6,316	10,746	0	10,746	11,796	0	11,796
Suwannee	3,618	0	3,618	858	0	858	1,195	12,410	13,605
Taylor	3,638	0	3,638	152	0	152	0	0	0
Union	3,855	0	3,855	0	0	0	0	0	0
Volusia	80,199	2,162	82,361	52,705	2	52,707	46,706	42,846	89,552
Wakulla	4,795	0	4,795	2,123	0	2,123	832	0	832
Walton	8,377	0	8,377	3,029	0	3,029	4,899	0	4,899
Washington	2,911	0	2,911	3,128	0	3,128	16	0	16
<b>TOTAL</b>	<b>2,593,002</b>	<b>432,013</b>	<b>3,025,015</b>	<b>2,066,655</b>	<b>47,406</b>	<b>2,114,061</b>	<b>1,325,482</b>	<b>1,230,684</b>	<b>2,556,166</b>

### FY23/24 Trips By Purpose

County	Nutritional			Life-Sustaining Other			System Total		
	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total
Alachua	2,498	0	2,498	14,117	0	14,117	64,575	0	64,575
Baker	4,117	0	4,117	1,294	0	1,294	22,945	0	22,945
Bay	6,674	0	6,674	32,387	0	32,387	61,983	0	61,983
Bradford	1,444	0	1,444	643	0	643	10,246	31,812	42,058
Brevard	3,389	0	3,389	73,375	0	73,375	448,036	0	448,036
Broward	132,323	37,707	170,030	1,006,566	109,520	1,116,086	1,726,486	339,012	2,065,498
Calhoun	3,039	0	3,039	767	0	767	11,454	0	11,454
Charlotte	1,365	0	1,365	6,646	0	6,646	24,510	13,640	38,150
Citrus	9,318	1,410	10,728	4,975	2,114	7,089	28,309	70,482	98,791
Clay	4,528	0	4,528	31,471	0	31,471	41,772	0	41,772
Collier	86	0	86	40,126	0	40,126	115,320	41,118	156,438
Columbia	12	0	12	783	247	1,030	13,826	419	14,245
Desoto	67	0	67	27,369	0	27,369	32,505	0	32,505
Dixie	497	0	497	756	0	756	6,757	0	6,757
Duval	10,924	0	10,924	103,229	0	103,229	251,658	0	251,658
Escambia	2,232	0	2,232	8,835	0	8,835	106,824	0	106,824
Flagler	6,073	0	6,073	3,850	0	3,850	86,966	0	86,966
Franklin	11	0	11	1,105	0	1,105	4,409	0	4,409
Gadsden	56	0	56	19,203	0	19,203	66,592	0	66,592
Gilchrist	37	0	37	435	0	435	5,359	0	5,359
Glades	161	0	161	119	0	119	3,333	0	3,333
Gulf	4,207	0	4,207	1,312	0	1,312	17,214	0	17,214
Hamilton	1,270	0	1,270	484	0	484	4,613	0	4,613
Hardee	1,441	1,028	2,469	274	3,768	4,042	5,932	19,274	25,206
Hendry	0	0	0	153	0	153	5,909	5,078	10,987
Hernando	2,503	0	2,503	515	887	1,402	12,371	44,358	56,729
Highlands	3,917	0	3,917	298	5,423	5,721	34,544	27,113	61,657
Hillsborough	317,966	3,324	321,290	114,824	166,850	281,674	530,014	412,790	942,804
Holmes	345	0	345	1,682	0	1,682	6,321	0	6,321
Indian River	1,280	0	1,280	12,049	327	12,376	49,575	24,420	73,995
Jackson	1,959	0	1,959	2,119	0	2,119	34,857	0	34,857
Jefferson	3,416	0	3,416	10,787	0	10,787	21,142	0	21,142
Lafayette	153	0	153	0	0	0	3,739	0	3,739
Lake	8,690	4,439	13,129	11,491	27,566	39,057	67,037	68,341	135,378

### FY23/24 Trips By Purpose

County	Nutritional			Life-Sustaining Other			System Total		
	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total
Lee	944	935	1,879	3,409	192	3,601	21,254	81,155	102,409
Leon	887	0	887	41,597	0	41,597	120,779	0	120,779
Levy	232	0	232	8,384	0	8,384	18,848	0	18,848
Liberty	193	0	193	1,621	0	1,621	5,806	0	5,806
Madison	0	0	0	3,805	0	3,805	10,429	0	10,429
Manatee	5,720	0	5,720	11,483	8,341	19,824	75,764	29,657	105,421
Marion	18,931	0	18,931	6,077	15,720	21,797	75,647	30,964	106,611
Martin	911	458	1,369	3,332	680	4,012	28,972	34,071	63,043
Miami-Dade	0	33,278	33,278	1,240,284	115,024	1,355,308	1,240,284	418,457	1,658,741
Monroe	0	1,402	1,402	1,511	2,593	4,104	3,853	30,730	34,583
Nassau	8,080	0	8,080	7,241	0	7,241	44,622	0	44,622
Okaloosa	3,029	0	3,029	4,027	0	4,027	56,805	0	56,805
Okeechobee	1,330	0	1,330	579	0	579	7,397	0	7,397
Orange	621	34,779	35,400	417,829	14,802	432,631	747,299	181,292	928,591
Osceola	73	13,328	13,401	126,043	816	126,859	206,366	42,710	249,076
Palm Beach	77,591	0	77,591	157,500	0	157,500	816,637	0	816,637
Pasco	6,346	0	6,346	25,124	1,554	26,678	72,019	51,481	123,500
Pinellas	51,244	5,845	57,089	142,492	10,189	152,681	2,161,029	40,065	2,201,094
Polk	8,675	540	9,215	191,079	11,184	202,263	334,086	45,246	379,332
Putnam	4,693	0	4,693	12,021	0	12,021	50,457	0	50,457
Saint Johns	17,717	0	17,717	98,903	0	98,903	140,018	0	140,018
Saint Lucie	0	7,558	7,558	21,573	32,018	53,591	152,270	205,892	358,162
Santa Rosa	5	0	5	3,117	0	3,117	17,811	0	17,811
Sarasota	543	32	575	42,555	92	42,647	162,501	29,035	191,536
Seminole	101	5,591	5,692	136,160	5,719	141,879	220,808	21,351	242,159
Sumter	4,199	0	4,199	10,955	0	10,955	44,012	0	44,012
Suwannee	4	0	4	5,996	0	5,996	11,671	12,410	24,081
Taylor	0	0	0	6,972	0	6,972	10,762	0	10,762
Union	420	0	420	211	0	211	4,486	0	4,486
Volusia	16,780	746	17,526	22,281	4,248	26,529	218,671	50,004	268,675
Wakulla	5,920	0	5,920	1,779	0	1,779	15,449	0	15,449
Walton	29	0	29	5,104	0	5,104	21,438	0	21,438
Washington	279	0	279	3,964	0	3,964	10,298	0	10,298
<b>TOTAL</b>	<b>771,495</b>	<b>152,400</b>	<b>923,895</b>	<b>4,299,047</b>	<b>539,874</b>	<b>4,838,921</b>	<b>11,055,681</b>	<b>2,402,377</b>	<b>13,458,058</b>



## **2023-24 Trips by Passenger Type**

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## FY23/24 Trips By Passenger Type

County	Older Adults			Children At Risk			Persons With Disabilities		
	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total
Alachua	17,954	0	17,954	6,378	0	6,378	17,158	0	17,158
Baker	10,561	0	10,561	0	0	0	5,484	0	5,484
Bay	25,910	0	25,910	149	0	149	0	0	0
Bradford	6,279	0	6,279	38	0	38	1,640	31,812	33,452
Brevard	157,584	0	157,584	34,346	0	34,346	74,271	0	74,271
Broward	561,136	111,510	672,646	0	0	0	626,233	227,502	853,735
Calhoun	9,017	0	9,017	22	0	22	811	0	811
Charlotte	10,172	13,640	23,812	2,843	0	2,843	6,005	0	6,005
Citrus	10,132	0	10,132	383	0	383	9,664	70,482	80,146
Clay	21,303	0	21,303	0	0	0	17,545	0	17,545
Collier	4,589	14,462	19,051	89	0	89	49,720	26,136	75,856
Columbia	5,004	419	5,423	0	0	0	851	0	851
Desoto	3,393	0	3,393	0	0	0	162	0	162
Dixie	2,828	0	2,828	30	0	30	794	0	794
Duval	0	0	0	0	0	0	251,658	0	251,658
Escambia	19,285	0	19,285	0	0	0	63,222	0	63,222
Flagler	31,960	0	31,960	0	0	0	30,649	0	30,649
Franklin	1,269	0	1,269	9	0	9	2	0	2
Gadsden	7,966	0	7,966	11	0	11	3,494	0	3,494
Gilchrist	2,479	0	2,479	14	0	14	1,691	0	1,691
Glades	478	0	478	0	0	0	2,661	0	2,661
Gulf	9,187	0	9,187	63	0	63	6	0	6
Hamilton	1,851	0	1,851	2,417	0	2,417	18	0	18
Hardee	3,771	0	3,771	0	0	0	1,564	19,274	20,838
Hendry	1,131	1,496	2,627	0	0	0	4,161	3,582	7,743
Hernando	8,512	13,307	21,819	0	0	0	3,306	21,292	24,598
Highlands	23,296	0	23,296	0	0	0	8,703	27,113	35,816
Hillsborough	3,287	177	3,464	0	1,508	1,508	33,292	404,154	437,446
Holmes	1,758	0	1,758	0	0	0	4,256	0	4,256
Indian River	17,965	0	17,965	0	0	0	31,610	23,917	55,527
Jackson	2,502	0	2,502	53	0	53	14,693	0	14,693
Jefferson	1,674	0	1,674	4	0	4	4,605	0	4,605
Lafayette	1,099	0	1,099	79	0	79	765	0	765
Lake	41,100	665	41,765	20	0	20	14,084	67,676	81,760

### FY23/24 Trips By Passenger Type

County	Older Adults			Children At Risk			Persons With Disabilities		
	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total
Lee	8,727	65,837	74,564	0	0	0	10,206	15,318	25,524
Leon	39,560	0	39,560	1,266	0	1,266	56,486	0	56,486
Levy	7,239	0	7,239	0	0	0	2,603	0	2,603
Liberty	3,519	0	3,519	24	0	24	0	0	0
Madison	1,760	0	1,760	2	0	2	433	0	433
Manatee	392	8,789	9,181	0	0	0	70,048	11,504	81,552
Marion	8,982	0	8,982	209	0	209	60,946	30,964	91,910
Martin	19,030	6,610	25,640	0	0	0	9,531	27,228	36,759
Miami-Dade	0	153,905	153,905	0	2,143	2,143	0	145,407	145,407
Monroe	2,804	12,421	15,225	0	201	201	167	18,108	18,275
Nassau	30,221	0	30,221	44	0	44	7,707	0	7,707
Okaloosa	23,235	0	23,235	560	0	560	14,759	0	14,759
Okeechobee	5,718	0	5,718	0	0	0	988	0	988
Orange	199,175	40,977	240,152	21,544	0	21,544	167,897	140,315	308,212
Osceola	44,174	563	44,737	5,432	0	5,432	43,214	26,774	69,988
Palm Beach	383,659	0	383,659	0	0	0	358,061	0	358,061
Pasco	30,189	6,363	36,552	890	342	1,232	4,027	39,250	43,277
Pinellas	64,834	6,980	71,814	0	16	16	485,836	28,996	514,832
Polk	1,650	0	1,650	31,774	0	31,774	82,390	45,246	127,636
Putnam	17,660	0	17,660	0	0	0	9,960	0	9,960
Saint Johns	12,995	0	12,995	12	0	12	27,203	0	27,203
Saint Lucie	86,068	37,362	123,430	0	62,870	62,870	52,412	57,139	109,551
Santa Rosa	7,369	0	7,369	0	0	0	7,099	0	7,099
Sarasota	0	0	0	0	0	0	156,830	27,727	184,557
Seminole	50,785	12,079	62,864	7,417	0	7,417	49,229	8,532	57,761
Sumter	19,494	0	19,494	875	0	875	7,758	0	7,758
Suwannee	3,793	0	3,793	0	0	0	403	12,410	12,813
Taylor	2,620	0	2,620	7	0	7	1,291	0	1,291
Union	3,133	0	3,133	32	0	32	608	0	608
Volusia	3,004	0	3,004	0	0	0	215,667	50,004	265,671
Wakulla	5,893	0	5,893	0	0	0	1,682	0	1,682
Walton	9,234	0	9,234	4,994	0	4,994	6,967	0	6,967
Washington	3,012	0	3,012	25	0	25	6,872	0	6,872
<b>TOTAL</b>	<b>2,126,360</b>	<b>507,562</b>	<b>2,633,922</b>	<b>122,055</b>	<b>67,080</b>	<b>189,135</b>	<b>3,204,058</b>	<b>1,607,862</b>	<b>4,811,920</b>

### FY23/24 Trips by Passenger Type

County	Low Income			Other			System Total		
	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total
Alachua	23,085	0	23,085	0	0	0	64,575	0	64,575
Baker	1,949	0	1,949	4,951	0	4,951	22,945	0	22,945
Bay	0	0	0	35,924	0	35,924	61,983	0	61,983
Bradford	2,289	0	2,289	0	0	0	10,246	31,812	42,058
Brevard	130,614	0	130,614	51,221	0	51,221	448,036	0	448,036
Broward	539,117	0	539,117	0	0	0	1,726,486	339,012	2,065,498
Calhoun	401	0	401	1,203	0	1,203	11,454	0	11,454
Charlotte	3,578	0	3,578	1,912	0	1,912	24,510	13,640	38,150
Citrus	5,550	0	5,550	2,580	0	2,580	28,309	70,482	98,791
Clay	2,924	0	2,924	0	0	0	41,772	0	41,772
Collier	60,922	520	61,442	0	0	0	115,320	41,118	156,438
Columbia	0	0	0	7,971	0	7,971	13,826	419	14,245
Desoto	1,568	0	1,568	27,382	0	27,382	32,505	0	32,505
Dixie	3,105	0	3,105	0	0	0	6,757	0	6,757
Duval	0	0	0	0	0	0	251,658	0	251,658
Escambia	18,447	0	18,447	5,870	0	5,870	106,824	0	106,824
Flagler	23,618	0	23,618	739	0	739	86,966	0	86,966
Franklin	130	0	130	2,999	0	2,999	4,409	0	4,409
Gadsden	31,907	0	31,907	23,214	0	23,214	66,592	0	66,592
Gilchrist	1,175	0	1,175	0	0	0	5,359	0	5,359
Glades	194	0	194	0	0	0	3,333	0	3,333
Gulf	4,746	0	4,746	3,212	0	3,212	17,214	0	17,214
Hamilton	0	0	0	327	0	327	4,613	0	4,613
Hardee	523	0	523	74	0	74	5,932	19,274	25,206
Hendry	538	0	538	79	0	79	5,909	5,078	10,987
Hernando	553	7,097	7,650	0	2,662	2,662	12,371	44,358	56,729
Highlands	2,447	0	2,447	98	0	98	34,544	27,113	61,657
Hillsborough	492,699	6,951	499,650	736	0	736	530,014	412,790	942,804
Holmes	235	0	235	72	0	72	6,321	0	6,321
Indian River	0	503	503	0	0	0	49,575	24,420	73,995
Jackson	17,608	0	17,608	1	0	1	34,857	0	34,857
Jefferson	8,978	0	8,978	5,881	0	5,881	21,142	0	21,142
Lafayette	1,796	0	1,796	0	0	0	3,739	0	3,739
Lake	4,589	0	4,589	7,244	0	7,244	67,037	68,341	135,378

**FY23/24 Trips by Passenger Type**

County	Low Income			Other			System Total		
	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total	CTC/ Operator	Coordination Contractor	Total
Lee	2,321	0	2,321	0	0	0	21,254	81,155	102,409
Leon	14,431	0	14,431	9,036	0	9,036	120,779	0	120,779
Levy	9,006	0	9,006	0	0	0	18,848	0	18,848
Liberty	0	0	0	2,263	0	2,263	5,806	0	5,806
Madison	4,345	0	4,345	3,889	0	3,889	10,429	0	10,429
Manatee	0	0	0	5,324	9,364	14,688	75,764	29,657	105,421
Marion	5,497	0	5,497	13	0	13	75,647	30,964	106,611
Martin	411	0	411	0	233	233	28,972	34,071	63,043
Miami-Dade	1,240,283	46,269	1,286,552	1	70,733	70,734	1,240,284	418,457	1,658,741
Monroe	835	0	835	47	0	47	3,853	30,730	34,583
Nassau	3,421	0	3,421	3,229	0	3,229	44,622	0	44,622
Okaloosa	18,251	0	18,251	0	0	0	56,805	0	56,805
Okeechobee	691	0	691	0	0	0	7,397	0	7,397
Orange	8,966	0	8,966	349,717	0	349,717	747,299	181,292	928,591
Osceola	3,079	15,373	18,452	110,467	0	110,467	206,366	42,710	249,076
Palm Beach	69,740	0	69,740	5,177	0	5,177	816,637	0	816,637
Pasco	34,288	4,125	38,413	2,625	1,401	4,026	72,019	51,481	123,500
Pinellas	1,610,359	3,867	1,614,226	0	206	206	2,161,029	40,065	2,201,094
Polk	147,499	0	147,499	70,773	0	70,773	334,086	45,246	379,332
Putnam	22,837	0	22,837	0	0	0	50,457	0	50,457
Saint Johns	0	0	0	99,808	0	99,808	140,018	0	140,018
Saint Lucie	11,853	25,317	37,170	1,937	23,204	25,141	152,270	205,892	358,162
Santa Rosa	3,343	0	3,343	0	0	0	17,811	0	17,811
Sarasota	0	1,308	1,308	5,671	0	5,671	162,501	29,035	191,536
Seminole	2,840	405	3,245	110,537	335	110,872	220,808	21,351	242,159
Sumter	7,716	0	7,716	8,169	0	8,169	44,012	0	44,012
Suwannee	0	0	0	7,475	0	7,475	11,671	12,410	24,081
Taylor	2,242	0	2,242	4,602	0	4,602	10,762	0	10,762
Union	713	0	713	0	0	0	4,486	0	4,486
Volusia	0	0	0	0	0	0	218,671	50,004	268,675
Wakulla	8	0	8	7,866	0	7,866	15,449	0	15,449
Walton	243	0	243	0	0	0	21,438	0	21,438
Washington	389	0	389	0	0	0	10,298	0	10,298
<b>TOTAL</b>	<b>4,610,892</b>	<b>111,735</b>	<b>4,722,627</b>	<b>992,316</b>	<b>108,138</b>	<b>1,100,454</b>	<b>11,055,681</b>	<b>2,402,377</b>	<b>13,458,058</b>



## **2023-24 Trips By Revenue Source**

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### FY23/24 Trips By Revenue Source

County	AHCA			APD			CTD			DEO		
	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total
Alachua	0	0	0	0	0	0	11,304	0	11,304	0	0	0
Baker	1,949	0	1,949	0	0	0	4,468	0	4,468	0	0	0
Bay	6	0	6	13,662	0	13,662	31,708	0	31,708	0	0	0
Bradford	3,837	0	3,837	0	31,812	31,812	4,912	0	4,912	0	0	0
Brevard	0	0	0	26,343	0	26,343	57,795	0	57,795	0	0	0
Broward	0	86,834	86,834	0	49,963	49,963	1,100,253	0	1,100,253	0	0	0
Calhoun	5,519	0	5,519	0	0	0	3,714	0	3,714	0	0	0
Charlotte	0	6,820	6,820	0	0	0	19,649	0	19,649	0	0	0
Citrus	0	0	0	0	61,672	61,672	23,115	0	23,115	0	0	0
Clay	0	0	0	0	0	0	20,301	0	20,301	0	0	0
Collier	0	7,491	7,491	0	23,405	23,405	25,646	0	25,646	0	0	0
Columbia	0	0	0	7,464	0	7,464	5,077	0	5,077	0	0	0
Desoto	0	0	0	0	0	0	1,113	0	1,113	0	0	0
Dixie	2,808	0	2,808	0	0	0	3,360	0	3,360	0	0	0
Duval	0	0	0	0	0	0	33,186	0	33,186	0	0	0
Escambia	0	0	0	0	0	0	17,150	0	17,150	0	0	0
Flagler	0	0	0	0	0	0	72,537	0	72,537	0	0	0
Franklin	1,626	0	1,626	0	0	0	2,783	0	2,783	0	0	0
Gadsden	2,820	0	2,820	2,680	0	2,680	14,572	0	14,572	0	0	0
Gilchrist	2,484	0	2,484	0	0	0	2,536	0	2,536	0	0	0
Glades	0	0	0	0	0	0	1,997	0	1,997	0	0	0
Gulf	1,175	0	1,175	1,932	0	1,932	11,278	0	11,278	0	0	0
Hamilton	0	0	0	0	0	0	4,097	0	4,097	0	0	0
Hardee	0	0	0	0	19,274	19,274	478	0	478	0	0	0
Hendry	0	0	0	0	3,285	3,285	3,658	0	3,658	0	0	0
Hernando	0	0	0	0	17,743	17,743	10,121	0	10,121	0	0	0
Highlands	0	0	0	0	13,352	13,352	15,959	0	15,959	0	0	0
Hillsborough	0	22,737	22,737	0	119,674	119,674	397,907	0	397,907	0	0	0
Holmes	10	0	10	1,432	0	1,432	4,848	0	4,848	0	0	0
Indian River	0	0	0	0	23,917	23,917	10,882	0	10,882	0	0	0
Jackson	17,145	0	17,145	5,133	0	5,133	9,476	0	9,476	0	0	0
Jefferson	796	0	796	1,617	0	1,617	10,876	0	10,876	0	0	0
Lafayette	649	0	649	0	0	0	2,848	0	2,848	0	0	0
Lake	0	0	0	5,461	30,410	35,871	26,050	0	26,050	0	0	0

### FY23/24 Trips By Revenue Source

County	AHCA			APD			CTD			DEO		
	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total
Lee	0	38,002	38,002	0	2,993	2,993	17,826	0	17,826	0	0	0
Leon	0	0	0	0	0	0	35,011	0	35,011	0	0	0
Levy	0	0	0	2,603	0	2,603	5,630	0	5,630	0	0	0
Liberty	2,376	0	2,376	0	0	0	3,247	0	3,247	0	0	0
Madison	2,045	0	2,045	1,317	0	1,317	4,186	0	4,186	0	0	0
Manatee	0	0	0	12,410	14,409	26,819	7,819	0	7,819	0	0	0
Marion	0	0	0	0	27,203	27,203	26,127	0	26,127	0	0	0
Martin	0	0	0	0	21,577	21,577	22,027	0	22,027	0	0	0
Miami-Dade	0	16,022	16,022	0	54,033	54,033	1,240,283	0	1,240,283	0	0	0
Monroe	0	13,224	13,224	0	3,333	3,333	3,853	0	3,853	0	0	0
Nassau	0	0	0	0	0	0	38,351	0	38,351	0	0	0
Okaloosa	9,612	0	9,612	0	0	0	26,698	0	26,698	0	0	0
Okeechobee	0	0	0	0	0	0	863	0	863	0	0	0
Orange	0	278	278	0	100,354	100,354	116,631	0	116,631	0	0	0
Osceola	0	0	0	0	26,063	26,063	27,524	0	27,524	0	0	0
Palm Beach	0	0	0	0	0	0	156,682	0	156,682	0	0	0
Pasco	0	0	0	0	29,823	29,823	53,339	0	53,339	0	0	0
Pinellas	0	487	487	69,946	11,654	81,600	1,707,628	0	1,707,628	0	0	0
Polk	0	10,625	10,625	0	19,354	19,354	137,641	0	137,641	0	0	0
Putnam	759	0	759	9,960	0	9,960	18,814	0	18,814	0	0	0
Saint Johns	0	0	0	0	0	0	27,139	0	27,139	0	0	0
Saint Lucie	0	183,582	183,582	0	0	0	97,749	0	97,749	0	0	0
Santa Rosa	6	0	6	2,421	0	2,421	15,336	0	15,336	0	0	0
Sarasota	0	1,637	1,637	0	0	0	38,881	0	38,881	0	0	0
Seminole	0	0	0	0	6,300	6,300	24,980	0	24,980	0	0	0
Sumter	0	0	0	11,255	0	11,255	24,588	0	24,588	0	0	0
Suwannee	0	0	0	925	12,410	13,335	4,838	0	4,838	0	0	0
Taylor	521	0	521	375	0	375	5,882	0	5,882	0	0	0
Union	1,982	0	1,982	0	0	0	1,987	0	1,987	0	0	0
Volusia	0	0	0	0	12,371	12,371	31,660	0	31,660	0	0	0
Wakulla	1,216	0	1,216	0	0	0	7,678	0	7,678	0	0	0
Walton	0	0	0	1,068	0	1,068	15,383	0	15,383	0	0	0
Washington	60	0	60	3,837	0	3,837	6,365	0	6,365	0	0	0
<b>TOTAL</b>	<b>59,401</b>	<b>387,739</b>	<b>447,140</b>	<b>181,841</b>	<b>736,384</b>	<b>918,225</b>	<b>5,918,300</b>	<b>0</b>	<b>5,918,300</b>	<b>0</b>	<b>0</b>	<b>0</b>

**FY23/24 Trips By Revenue Source**

County	DCF			DOE			DOEA			DOH		
	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total
Alachua	0	0	0	0	0	0	892	0	892	0	0	0
Baker	0	0	0	0	0	0	0	0	0	0	0	0
Bay	0	0	0	0	0	0	4,844	0	4,844	0	0	0
Bradford	0	0	0	0	0	0	553	0	553	0	0	0
Brevard	0	0	0	25,200	0	25,200	4,001	0	4,001	0	0	0
Broward	0	7,969	7,969	0	16,056	16,056	0	41,564	41,564	0	0	0
Calhoun	0	0	0	0	0	0	2,140	0	2,140	0	0	0
Charlotte	0	0	0	0	0	0	1,422	0	1,422	0	0	0
Citrus	0	0	0	0	0	0	0	0	0	0	0	0
Clay	0	0	0	0	0	0	0	0	0	0	0	0
Collier	0	0	0	0	0	0	27	0	27	0	0	0
Columbia	0	0	0	188	0	188	0	419	419	0	0	0
Desoto	0	0	0	0	0	0	0	0	0	0	0	0
Dixie	0	0	0	0	0	0	116	0	116	0	0	0
Duval	0	0	0	0	0	0	0	0	0	0	0	0
Escambia	0	0	0	293	0	293	1,808	0	1,808	0	0	0
Flagler	0	0	0	0	0	0	5,921	0	5,921	0	0	0
Franklin	0	0	0	0	0	0	0	0	0	0	0	0
Gadsden	0	0	0	124	0	124	0	0	0	0	0	0
Gilchrist	0	0	0	0	0	0	0	0	0	0	0	0
Glades	0	0	0	0	0	0	0	0	0	0	0	0
Gulf	0	0	0	0	0	0	2,829	0	2,829	0	0	0
Hamilton	0	0	0	0	0	0	0	0	0	0	0	0
Hardee	0	0	0	0	0	0	1,336	0	1,336	0	0	0
Hendry	0	0	0	0	0	0	0	0	0	0	0	0
Hernando	0	0	0	0	0	0	2,250	0	2,250	0	0	0
Highlands	0	0	0	0	0	0	3,029	0	3,029	0	0	0
Hillsborough	0	9,828	9,828	0	0	0	12,217	0	12,217	0	0	0
Holmes	0	0	0	0	0	0	0	0	0	5	0	5
Indian River	0	0	0	0	0	0	0	0	0	0	0	0
Jackson	0	0	0	0	0	0	1,959	0	1,959	0	0	0
Jefferson	0	0	0	0	0	0	0	0	0	0	0	0
Lafayette	0	0	0	0	0	0	0	0	0	0	0	0
Lake	0	0	0	0	0	0	5,384	0	5,384	0	0	0

**FY23/24 Trips By Revenue Source**

County	DCF			DOE			DOEA			DOH		
	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total
Lee	0	0	0	0	0	0	0	0	0	0	0	0
Leon	0	0	0	0	0	0	0	0	0	0	0	0
Levy	0	0	0	0	0	0	269	0	269	0	0	0
Liberty	0	0	0	0	0	0	181	0	181	0	0	0
Madison	0	0	0	0	0	0	0	0	0	0	0	0
Manatee	0	0	0	0	0	0	392	8,501	8,893	0	0	0
Marion	0	0	0	0	0	0	0	0	0	0	0	0
Martin	0	0	0	0	0	0	0	0	0	0	0	0
Miami-Dade	0	4,705	4,705	0	6,481	6,481	0	7,769	7,769	0	0	0
Monroe	0	0	0	0	0	0	0	0	0	0	0	0
Nassau	0	0	0	0	0	0	0	0	0	0	0	0
Okaloosa	0	0	0	17	0	17	2,803	0	2,803	0	0	0
Okeechobee	0	0	0	0	0	0	1,279	0	1,279	0	0	0
Orange	0	0	0	0	0	0	0	15,735	15,735	0	0	0
Osceola	0	0	0	0	0	0	0	7,588	7,588	0	0	0
Palm Beach	0	0	0	0	0	0	42,924	0	42,924	0	0	0
Pasco	0	1,202	1,202	0	0	0	13,426	0	13,426	0	0	0
Pinellas	0	8,781	8,781	0	0	0	62,286	0	62,286	0	0	0
Polk	22,212	9,213	31,425	43,603	0	43,603	0	0	0	9,713	0	9,713
Putnam	0	0	0	0	0	0	0	0	0	0	0	0
Saint Johns	0	0	0	0	0	0	0	0	0	0	0	0
Saint Lucie	0	0	0	0	0	0	0	16,311	16,311	0	486	486
Santa Rosa	0	0	0	0	0	0	32	0	32	0	0	0
Sarasota	0	0	0	0	0	0	0	0	0	0	0	0
Seminole	0	0	0	0	0	0	0	10,877	10,877	0	0	0
Sumter	0	0	0	0	0	0	1,739	0	1,739	0	0	0
Suwannee	0	0	0	0	0	0	0	0	0	16	0	16
Taylor	0	0	0	0	0	0	0	0	0	0	0	0
Union	0	0	0	0	0	0	183	0	183	0	0	0
Volusia	0	0	0	9,173	0	9,173	0	0	0	0	0	0
Wakulla	0	0	0	8	0	8	0	0	0	0	0	0
Walton	0	0	0	0	0	0	0	0	0	10	0	10
Washington	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>22,212</b>	<b>41,698</b>	<b>63,910</b>	<b>78,606</b>	<b>22,537</b>	<b>101,143</b>	<b>176,242</b>	<b>108,764</b>	<b>285,006</b>	<b>9,744</b>	<b>486</b>	<b>10,230</b>

### FY23/24 Trips By Revenue Source

County	DJJ			FDOT			Local Government		
	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total
Alachua	0	0	0	0	0	0	52,379	0	52,379
Baker	0	0	0	13,754	0	13,754	0	0	0
Bay	0	0	0	4,524	0	4,524	4,232	0	4,232
Bradford	0	0	0	944	0	944	0	0	0
Brevard	0	0	0	88,852	0	88,852	102,454	0	102,454
Broward	0	0	0	0	0	0	626,233	76,574	702,807
Calhoun	0	0	0	0	0	0	0	0	0
Charlotte	0	0	0	2,437	0	2,437	1,002	0	1,002
Citrus	0	0	0	5,074	8,246	13,320	120	0	120
Clay	0	0	0	0	0	0	21,471	0	21,471
Collier	0	0	0	6,277	7,850	14,127	61,621	0	61,621
Columbia	0	0	0	1	0	1	1	0	1
Desoto	0	0	0	31,202	0	31,202	190	0	190
Dixie	0	0	0	473	0	473	0	0	0
Duval	0	0	0	0	0	0	218,472	0	218,472
Escambia	0	0	0	603	0	603	62,698	0	62,698
Flagler	0	0	0	4,327	0	4,327	4,086	0	4,086
Franklin	0	0	0	0	0	0	0	0	0
Gadsden	0	0	0	5,997	0	5,997	31,139	0	31,139
Gilchrist	0	0	0	339	0	339	0	0	0
Glades	0	0	0	1,336	0	1,336	0	0	0
Gulf	0	0	0	0	0	0	0	0	0
Hamilton	0	0	0	1	0	1	1	0	1
Hardee	0	0	0	3,807	0	3,807	311	0	311
Hendry	0	0	0	2,249	0	2,249	2	0	2
Hernando	0	0	0	0	24,397	24,397	0	0	0
Highlands	0	0	0	14,799	13,758	28,557	757	0	757
Hillsborough	0	0	0	0	1,985	1,985	118,606	90,799	209,405
Holmes	0	0	0	0	0	0	18	0	18
Indian River	0	0	0	0	0	0	38,693	0	38,693
Jackson	0	0	0	0	0	0	0	0	0
Jefferson	0	0	0	0	0	0	3,978	0	3,978
Lafayette	0	0	0	242	0	242	0	0	0
Lake	0	0	0	10,008	0	10,008	20,134	0	20,134

**FY23/24 Trips By Revenue Source**

County	DJJ			FDOT			Local Government		
	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total
Lee	0	0	0	3,428	2,150	5,578	0	2,151	2,151
Leon	0	0	0	8,528	0	8,528	72,729	0	72,729
Levy	0	0	0	10,345	0	10,345	0	0	0
Liberty	0	0	0	0	0	0	2	0	2
Madison	0	0	0	0	0	0	1,904	0	1,904
Manatee	0	0	0	4	4	8	55,139	0	55,139
Marion	0	0	0	29,291	3,170	32,461	149	0	149
Martin	0	155	155	0	0	0	6,945	0	6,945
Miami-Dade	0	2,854	2,854	0	36,598	36,598	1	94,436	94,437
Monroe	0	0	0	0	0	0	0	13,238	13,238
Nassau	0	0	0	6,271	0	6,271	0	0	0
Okaloosa	0	0	0	14,557	0	14,557	83	0	83
Okeechobee	0	0	0	4,909	0	4,909	346	0	346
Orange	0	0	0	639	21,218	21,857	26,636	12,753	39,389
Osceola	0	0	0	231	563	794	18,070	2,726	20,796
Palm Beach	0	0	0	0	0	0	617,031	0	617,031
Pasco	0	0	0	2,517	15,812	18,329	821	0	821
Pinellas	0	0	0	83,878	775	84,653	230,956	10,658	241,614
Polk	1,772	0	1,772	7,582	0	7,582	36,755	62	36,817
Putnam	0	0	0	20,922	0	20,922	1	0	1
Saint Johns	0	0	0	97,260	0	97,260	1	0	1
Saint Lucie	0	0	0	6,226	0	6,226	13,010	2,582	15,592
Santa Rosa	0	0	0	0	0	0	6	0	6
Sarasota	0	0	0	7,463	0	7,463	84,353	0	84,353
Seminole	0	0	0	280	1,855	2,135	11,721	0	11,721
Sumter	0	0	0	5,176	0	5,176	167	0	167
Suwannee	0	0	0	1	0	1	1	0	1
Taylor	0	0	0	0	0	0	3,249	0	3,249
Union	0	0	0	334	0	334	0	0	0
Volusia	0	0	0	104,471	0	104,471	60,737	0	60,737
Wakulla	0	0	0	0	0	0	0	0	0
Walton	0	0	0	0	0	0	5	0	5
Washington	0	0	0	0	0	0	2	0	2
<b>TOTAL</b>	<b>1,772</b>	<b>3,009</b>	<b>4,781</b>	<b>611,559</b>	<b>138,381</b>	<b>749,940</b>	<b>2,609,418</b>	<b>305,979</b>	<b>2,915,397</b>

### FY23/24 Trips By Revenue Source

County	Local Non Government			Other Fed/State Programs			Total by Revenue Source		
	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total
Alachua	0	0	0	0	0	0	64,575	0	64,575
Baker	2,774	0	2,774	0	0	0	22,945	0	22,945
Bay	3,007	0	3,007	0	0	0	61,983	0	61,983
Bradford	0	0	0	0	0	0	10,246	31,812	42,058
Brevard	143,391	0	143,391	0	0	0	448,036	0	448,036
Broward	0	60,052	60,052	0	0	0	1,726,486	339,012	2,065,498
Calhoun	81	0	81	0	0	0	11,454	0	11,454
Charlotte	0	6,820	6,820	0	0	0	24,510	13,640	38,150
Citrus	0	564	564	0	0	0	28,309	70,482	98,791
Clay	0	0	0	0	0	0	41,772	0	41,772
Collier	5,368	2,372	7,740	16,381	0	16,381	115,320	41,118	156,438
Columbia	1,095	0	1,095	0	0	0	13,826	419	14,245
Desoto	0	0	0	0	0	0	32,505	0	32,505
Dixie	0	0	0	0	0	0	6,757	0	6,757
Duval	0	0	0	0	0	0	251,658	0	251,658
Escambia	6,847	0	6,847	17,425	0	17,425	106,824	0	106,824
Flagler	95	0	95	0	0	0	86,966	0	86,966
Franklin	0	0	0	0	0	0	4,409	0	4,409
Gadsden	9,260	0	9,260	0	0	0	66,592	0	66,592
Gilchrist	0	0	0	0	0	0	5,359	0	5,359
Glades	0	0	0	0	0	0	3,333	0	3,333
Gulf	0	0	0	0	0	0	17,214	0	17,214
Hamilton	514	0	514	0	0	0	4,613	0	4,613
Hardee	0	0	0	0	0	0	5,932	19,274	25,206
Hendry	0	1,793	1,793	0	0	0	5,909	5,078	10,987
Hernando	0	2,218	2,218	0	0	0	12,371	44,358	56,729
Highlands	0	3	3	0	0	0	34,544	27,113	61,657
Hillsborough	0	20,570	20,570	1,284	147,197	148,481	530,014	412,790	942,804
Holmes	2	0	2	6	0	6	6,321	0	6,321
Indian River	0	503	503	0	0	0	49,575	24,420	73,995
Jackson	1,144	0	1,144	0	0	0	34,857	0	34,857
Jefferson	3,875	0	3,875	0	0	0	21,142	0	21,142
Lafayette	0	0	0	0	0	0	3,739	0	3,739
Lake	0	37,931	37,931	0	0	0	67,037	68,341	135,378

### FY23/24 Trips By Revenue Source

County	Local Non Government			Other Fed/State Programs			Total by Revenue Source		
	CTC / Op	CC	Total	CTC / Op	CC	Total	CTC / Op	CC	Total
Lee	0	35,859	35,859	0	0	0	21,254	81,155	102,409
Leon	4,511	0	4,511	0	0	0	120,779	0	120,779
Levy	1	0	1	0	0	0	18,848	0	18,848
Liberty	0	0	0	0	0	0	5,806	0	5,806
Madison	977	0	977	0	0	0	10,429	0	10,429
Manatee	0	6,743	6,743	0	0	0	75,764	29,657	105,421
Marion	20,080	591	20,671	0	0	0	75,647	30,964	106,611
Martin	0	12,339	12,339	0	0	0	28,972	34,071	63,043
Miami-Dade	0	134,834	134,834	0	60,725	60,725	1,240,284	418,457	1,658,741
Monroe	0	935	935	0	0	0	3,853	30,730	34,583
Nassau	0	0	0	0	0	0	44,622	0	44,622
Okaloosa	18	0	18	3,017	0	3,017	56,805	0	56,805
Okeechobee	0	0	0	0	0	0	7,397	0	7,397
Orange	299,072	10,942	310,014	304,321	20,012	324,333	747,299	181,292	928,591
Osceola	86,882	1,850	88,732	73,659	3,920	77,579	206,366	42,710	249,076
Palm Beach	0	0	0	0	0	0	816,637	0	816,637
Pasco	91	4,644	4,735	1,825	0	1,825	72,019	51,481	123,500
Pinellas	6,335	2,430	8,765	0	5,280	5,280	2,161,029	40,065	2,201,094
Polk	74,808	5,898	80,706	0	94	94	334,086	45,246	379,332
Putnam	1	0	1	0	0	0	50,457	0	50,457
Saint Johns	15,618	0	15,618	0	0	0	140,018	0	140,018
Saint Lucie	0	2,931	2,931	35,285	0	35,285	152,270	205,892	358,162
Santa Rosa	4	0	4	6	0	6	17,811	0	17,811
Sarasota	10	27,398	27,408	31,794	0	31,794	162,501	29,035	191,536
Seminole	96,565	2	96,567	87,262	2,317	89,579	220,808	21,351	242,159
Sumter	1,087	0	1,087	0	0	0	44,012	0	44,012
Suwannee	5,890	0	5,890	0	0	0	11,671	12,410	24,081
Taylor	735	0	735	0	0	0	10,762	0	10,762
Union	0	0	0	0	0	0	4,486	0	4,486
Volusia	12,630	37,633	50,263	0	0	0	218,671	50,004	268,675
Wakulla	0	0	0	6,547	0	6,547	15,449	0	15,449
Walton	74	0	74	4,898	0	4,898	21,438	0	21,438
Washington	12	0	12	22	0	22	10,298	0	10,298
<b>TOTAL</b>	<b>802,854</b>	<b>417,855</b>	<b>1,220,709</b>	<b>583,732</b>	<b>239,545</b>	<b>823,277</b>	<b>11,055,681</b>	<b>2,402,377</b>	<b>13,458,058</b>



## **2023-24 System Organization Type by County**

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### FY23/24 System Organization Type by County

County	Private Non Profit			Private For Profit			City Government			County		
	CTC	Op	CC	CTC	Op	CC	CTC	Op	CC	CTC	Op	CC
Alachua	0	0	0	1	0	0	0	0	0	0	0	0
Baker	1	0	0	0	0	0	0	0	0	0	0	0
Bay	0	0	0	0	2	0	0	0	0	1	0	0
Bradford	1	0	1	0	0	0	0	0	0	0	0	0
Brevard	0	0	0	0	0	0	0	0	0	1	0	0
Broward	0	1	12	0	1	0	0	2	6	1	0	0
Calhoun	1	0	0	0	0	0	0	0	0	0	0	0
Charlotte	0	0	1	0	0	0	0	0	0	1	0	0
Citrus	0	0	1	0	0	0	0	0	0	1	0	0
Clay	0	0	0	0	1	0	0	0	0	0	0	0
Collier	0	0	3	0	1	0	0	0	0	1	0	0
Columbia	0	0	1	0	0	0	0	0	0	0	0	0
Desoto	0	0	0	1	1	0	0	0	0	0	0	0
Dixie	1	0	0	0	0	0	0	0	0	0	0	0
Duval	0	1	0	0	1	0	0	0	0	0	0	0
Escambia	0	0	0	0	1	0	0	0	0	1	0	0
Flagler	0	0	0	0	0	0	0	0	0	1	0	0
Franklin	1	0	0	0	0	0	0	0	0	0	0	0
Gadsden	1	0	0	0	0	0	0	0	0	0	0	0
Gilchrist	1	0	0	0	0	0	0	0	0	0	0	0
Glades	0	0	0	0	1	0	0	0	0	1	0	0
Gulf	1	0	0	0	0	0	0	0	0	0	0	0
Hamilton	0	0	0	0	0	0	0	0	0	0	0	0
Hardee	0	0	1	1	1	0	0	0	0	0	0	0
Hendry	0	0	2	0	1	0	0	0	0	1	0	0
Hernando	1	0	1	0	0	0	0	0	0	0	0	0
Highlands	0	0	1	1	1	0	0	0	0	0	0	0
Hillsborough	0	0	10	0	0	1	0	0	0	1	0	0
Holmes	1	0	0	0	0	0	0	0	0	0	1	0
Indian River	1	1	2	0	2	0	0	0	0	0	0	0
Jackson	1	0	0	0	0	0	0	0	0	0	0	0
Jefferson	1	0	0	0	0	0	0	0	0	0	0	0
Lafayette	1	0	0	0	0	0	0	0	0	0	0	0
Lake	0	0	5	0	1	2	0	0	0	1	0	0

### FY23/24 System Organization Type by County

County	Private Non Profit			Private For Profit			City Government			County		
	CTC	Op	CC	CTC	Op	CC	CTC	Op	CC	CTC	Op	CC
Lee	0	0	4	0	0	0	0	0	0	1	0	0
Leon	0	1	0	0	3	0	1	0	0	0	0	0
Levy	0	0	0	0	0	0	0	0	0	1	0	0
Liberty	0	0	0	0	0	0	0	0	0	1	0	0
Madison	1	0	0	0	0	0	0	0	0	0	0	0
Manatee	0	0	3	0	0	1	0	0	0	1	0	0
Marion	1	0	3	0	0	0	0	0	0	0	0	0
Martin	1	3	4	0	1	0	0	0	0	0	0	0
Miami-Dade	0	0	23	0	0	0	0	0	1	1	0	0
Monroe	1	0	1	0	0	0	0	0	0	0	0	1
Nassau	1	0	0	0	1	0	0	0	0	0	0	0
Okaloosa	0	0	0	0	1	0	0	0	0	1	0	0
Okeechobee	0	0	0	1	1	0	0	0	0	0	0	0
Orange	0	0	8	0	0	2	0	0	0	0	0	0
Osceola	0	0	3	0	0	0	0	0	0	0	0	0
Palm Beach	0	0	0	0	2	0	0	0	0	1	0	0
Pasco	0	0	4	0	0	0	0	0	0	1	0	0
Pinellas	0	3	9	0	2	0	0	0	1	0	0	0
Polk	0	0	5	0	0	0	0	0	0	0	0	0
Putnam	1	0	0	0	0	0	0	0	0	0	0	0
Saint Johns	1	0	0	0	0	0	0	0	0	0	0	0
Saint Lucie	0	1	2	0	3	2	0	0	0	1	0	1
Santa Rosa	1	0	0	0	0	0	0	0	0	0	0	0
Sarasota	0	0	3	0	2	0	0	0	0	1	0	0
Seminole	0	0	3	0	0	0	0	0	0	0	0	0
Sumter	0	0	0	0	1	0	0	0	0	1	0	0
Suwannee	0	0	1	0	0	0	0	0	0	0	0	0
Taylor	1	0	0	0	0	0	0	0	0	0	0	0
Union	1	0	0	0	0	0	0	0	0	0	0	0
Volusia	0	0	3	0	4	0	0	0	0	1	0	0
Wakulla	1	1	0	0	0	0	0	0	0	0	0	0
Walton	1	0	0	0	0	0	0	0	0	0	0	0
Washington	1	0	0	0	0	0	0	0	0	0	1	0
<b>TOTAL</b>	<b>27</b>	<b>12</b>	<b>120</b>	<b>5</b>	<b>36</b>	<b>8</b>	<b>1</b>	<b>2</b>	<b>8</b>	<b>24</b>	<b>2</b>	<b>2</b>

### FY23/24 System Organization Type by County

County	Public Transit Authority			School Board (School Bus)			Other			Total By Type			Total System
	CTC	Op	CC	CTC	Op	CC	CTC	Op	CC	CTC	Op	CC	
Alachua	0	0	0	0	0	0	0	0	0	1	0	0	1
Baker	0	0	0	0	0	0	0	0	0	1	0	0	1
Bay	0	0	0	0	0	0	0	0	0	1	2	0	3
Bradford	0	0	0	0	0	0	0	0	0	1	0	1	2
Brevard	0	0	0	0	0	0	0	0	0	1	0	0	1
Broward	0	0	0	0	0	0	0	0	0	1	4	18	23
Calhoun	0	0	0	0	0	0	0	0	0	1	0	0	1
Charlotte	0	0	0	0	0	0	0	0	0	1	0	1	2
Citrus	0	0	0	0	0	0	0	0	0	1	0	1	2
Clay	1	0	0	0	0	0	0	0	0	1	1	0	2
Collier	0	0	0	0	0	0	0	0	0	1	1	3	5
Columbia	1	0	0	0	0	0	0	0	0	1	0	1	2
Desoto	0	0	0	0	0	0	0	0	0	1	1	0	2
Dixie	0	0	0	0	0	0	0	0	0	1	0	0	1
Duval	1	0	0	0	0	0	0	0	0	1	2	0	3
Escambia	0	0	0	0	0	0	0	0	0	1	1	0	2
Flagler	0	0	0	0	0	0	0	0	0	1	0	0	1
Franklin	0	0	0	0	0	0	0	0	0	1	0	0	1
Gadsden	0	0	0	0	0	0	0	0	0	1	0	0	1
Gilchrist	0	0	0	0	0	0	0	0	0	1	0	0	1
Glades	0	0	0	0	0	0	0	0	0	1	1	0	2
Gulf	0	0	0	0	0	0	0	0	0	1	0	0	1
Hamilton	1	0	0	0	0	0	0	0	0	1	0	0	1
Hardee	0	0	0	0	0	0	0	0	0	1	1	1	3
Hendry	0	0	0	0	0	0	0	0	0	1	1	2	4
Hernando	0	0	0	0	0	0	0	0	0	1	0	1	2
Highlands	0	0	0	0	0	0	0	0	0	1	1	1	3
Hillsborough	0	0	1	0	0	0	0	0	0	1	0	12	13
Holmes	0	0	0	0	0	0	0	0	0	1	1	0	2
Indian River	0	0	0	0	0	0	0	0	0	1	3	2	6
Jackson	0	0	0	0	0	0	0	0	0	1	0	0	1
Jefferson	0	0	0	0	0	0	0	0	0	1	0	0	1
Lafayette	0	0	0	0	0	0	0	0	0	1	0	0	1
Lake	0	0	0	0	0	0	0	0	0	1	1	7	9

**FY23/24 System Organization Type by County**

County	Public Transit Authority			School Board (School Bus)			Other			Total By Type			Total System
	CTC	Op	CC	CTC	Op	CC	CTC	Op	CC	CTC	Op	CC	
Lee	0	0	0	0	0	0	0	0	0	1	0	4	5
Leon	0	0	0	0	0	0	0	0	0	1	4	0	5
Levy	0	0	0	0	0	0	0	0	0	1	0	0	1
Liberty	0	0	0	0	0	0	0	0	0	1	0	0	1
Madison	0	0	0	0	0	0	0	0	0	1	0	0	1
Manatee	0	0	0	0	0	0	0	0	0	1	0	4	5
Marion	0	0	0	0	0	0	0	0	0	1	0	3	4
Martin	0	0	0	0	0	0	0	0	0	1	4	4	9
Miami-Dade	0	0	0	0	0	0	0	0	0	1	0	24	25
Monroe	0	0	0	0	0	0	0	0	0	1	0	2	3
Nassau	0	0	0	0	0	0	0	0	0	1	1	0	2
Okaloosa	0	0	0	0	0	0	0	0	0	1	1	0	2
Okeechobee	0	0	0	0	0	0	0	0	0	1	1	0	2
Orange	1	0	0	0	0	0	0	2	0	1	2	10	13
Osceola	1	0	0	0	0	0	0	2	0	1	2	3	6
Palm Beach	0	0	0	0	0	0	0	0	0	1	2	0	3
Pasco	0	0	0	0	0	0	0	0	0	1	0	4	5
Pinellas	1	0	0	0	0	0	0	0	0	1	5	10	16
Polk	0	0	0	0	0	0	1	0	0	1	0	5	6
Putnam	0	0	0	0	0	0	0	0	0	1	0	0	1
Saint Johns	0	0	0	0	0	0	0	0	0	1	0	0	1
Saint Lucie	0	0	0	0	0	0	0	0	0	1	4	5	10
Santa Rosa	0	0	0	0	0	0	0	0	0	1	0	0	1
Sarasota	0	0	0	0	0	0	0	0	0	1	2	3	6
Seminole	1	0	0	0	0	0	0	2	0	1	2	3	6
Sumter	0	0	0	0	0	0	0	0	0	1	1	0	2
Suwannee	1	0	0	0	0	0	0	0	0	1	0	1	2
Taylor	0	0	0	0	0	0	0	0	0	1	0	0	1
Union	0	0	0	0	0	0	0	0	0	1	0	0	1
Volusia	0	0	0	0	0	0	0	1	0	1	5	3	9
Wakulla	0	0	0	0	0	0	0	0	0	1	1	0	2
Walton	0	0	0	0	0	0	0	0	0	1	0	0	1
Washington	0	0	0	0	0	0	0	0	0	1	1	0	2
<b>TOTAL</b>	<b>9</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>7</b>	<b>0</b>	<b>67</b>	<b>59</b>	<b>139</b>	<b>265</b>



## **2023-24 Driver Information**

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### FY23/24 Driver Information

County	CTC & Transportation Operators		Coordination Contractor		Total Drivers
	Full/Part Time Drivers	Volunteer Drivers	Full/Part Time Drivers	Volunteer Drivers	
Alachua	24	0	0	0	24
Baker	17	0	0	0	17
Bay	23	0	0	0	23
Bradford	10	0	20	0	30
Brevard	24	128	0	0	152
Broward	444	0	258	0	702
Calhoun	12	0	0	0	12
Charlotte	23	9	3	0	35
Citrus	19	0	36	0	55
Clay	18	0	0	0	18
Collier	49	0	21	0	70
Columbia	6	0	3	0	9
Desoto	11	0	0	0	11
Dixie	9	0	0	0	9
Duval	110	0	0	0	110
Escambia	31	0	0	0	31
Flagler	29	0	0	0	29
Franklin	2	0	0	0	2
Gadsden	20	0	0	0	20
Gilchrist	9	0	0	0	9
Glades	5	0	0	0	5
Gulf	7	0	0	0	7
Hamilton	6	0	0	0	6
Hardee	2	0	20	0	22
Hendry	8	0	4	0	12
Hernando	6	0	44	6	56
Highlands	22	0	56	0	78
Hillsborough	47	0	697	0	744
Holmes	5	0	0	0	5
Indian River	37	0	29	0	66
Jackson	17	0	0	0	17
Jefferson	11	0	0	0	11
Lafayette	4	0	0	0	4
Lake	29	0	137	0	166

### FY23/24 Driver Information

County	CTC & Transportation Operators		Coordination Contractor		Total Drivers
	Full/Part Time Drivers	Volunteer Drivers	Full/Part Time Drivers	Volunteer Drivers	
Lee	68	0	43	29	140
Leon	121	0	0	0	121
Levy	6	0	0	0	6
Liberty	9	0	0	0	9
Madison	3	0	0	0	3
Manatee	31	0	37	0	68
Marion	43	0	38	0	81
Martin	23	0	85	0	108
Miami-Dade	0	0	416	1	417
Monroe	11	0	22	0	33
Nassau	20	0	0	0	20
Okaloosa	50	0	0	0	50
Okeechobee	3	0	0	0	3
Orange	211	0	316	0	527
Osceola	58	0	26	0	84
Palm Beach	439	0	0	0	439
Pasco	17	0	62	0	79
Pinellas	336	11	231	1	579
Polk	115	0	109	1	225
Putnam	15	3	0	0	18
Saint Johns	61	0	0	0	61
Saint Lucie	59	0	56	0	115
Santa Rosa	9	0	0	0	9
Sarasota	160	0	17	0	177
Seminole	72	0	18	0	90
Sumter	25	0	0	0	25
Suwannee	3	0	35	0	38
Taylor	6	0	0	0	6
Union	9	0	0	0	9
Volusia	98	0	116	0	214
Wakulla	9	0	0	0	9
Walton	10	0	0	0	10
Washington	3	0	0	0	3
<b>TOTAL</b>	<b>3,199</b>	<b>151</b>	<b>2,955</b>	<b>38</b>	<b>6,343</b>



## **2023-24 Summary of Vehicle Information**

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## FY23/24 Summary of Vehicle Information

County	CTC/Operator Miles								CC Paratransit Miles	System Total Miles
	Deviated Fixed Route	ADA	Paratransit	TNC	Taxi	School Board (School Bus)	Volunteers	Total		
Alachua	0	582,428	257,454	0	0	0	0	839,882	0	839,882
Baker	86,092	0	385,550	0	0	0	0	471,642	0	471,642
Bay	0	0	461,627	56,629	0	0	0	518,256	0	518,256
Bradford	0	0	181,380	0	0	0	0	181,380	73,449	254,829
Brevard	0	0	1,252,198	0	0	28,018	0	1,280,216	0	1,280,216
Broward	0	11,587,556	2,481,589	0	0	0	0	14,069,14	1,790,789	15,859,934
Calhoun	0	0	253,252	0	0	0	0	253,252	0	253,252
Charlotte	0	0	444,570	0	0	0	0	444,570	46,538	491,108
Citrus	0	0	402,855	0	0	0	0	402,855	246,295	649,150
Clay	194,847	0	244,294	0	0	0	0	439,141	0	439,141
Collier	0	977,287	406,525	0	0	0	0	1,383,812	283,255	1,667,067
Columbia	0	0	126,548	0	0	0	0	126,548	3,778	130,326
Desoto	45,302	0	66,154	0	0	0	0	111,456	0	111,456
Dixie	0	0	151,079	0	0	0	0	151,079	0	151,079
Duval	0	2,156,942	321,878	0	0	0	0	2,478,820	0	2,478,820
Escambia	0	332,445	711,760	0	0	0	0	1,044,205	0	1,044,205
Flagler	0	0	690,853	0	0	0	0	690,853	0	690,853
Franklin	0	0	131,944	0	0	0	0	131,944	0	131,944
Gadsden	318,538	0	481,942	0	0	0	0	800,480	0	800,480
Gilchrist	0	0	100,719	0	0	0	0	100,719	0	100,719
Glades	0	0	92,509	0	0	0	0	92,509	0	92,509
Gulf	0	0	586,214	0	0	0	0	586,214	0	586,214
Hamilton	0	0	54,859	0	0	0	0	54,859	0	54,859
Hardee	0	0	85,964	0	0	0	0	85,964	59,533	145,497
Hendry	0	0	110,168	0	0	0	0	110,168	13,786	123,954
Hernando	0	0	180,682	0	0	0	0	180,682	330,391	511,073
Highlands	0	0	605,687	0	0	0	0	605,687	53,974	659,661
Hillsboroug	0	0	1,027,888	0	0	0	0	1,027,888	3,091,463	4,119,351
Holmes	0	0	146,124	0	0	0	0	146,124	0	146,124
Indian River	0	246,852	70,645	0	0	0	0	317,497	157,609	475,106
Jackson	0	0	685,346	0	0	0	0	685,346	0	685,346
Jefferson	109,912	0	230,752	0	0	0	0	340,664	0	340,664
Lafayette	0	0	113,915	0	0	0	0	113,915	0	113,915
Lake	7,411	293,424	714,907	0	0	0	0	1,015,742	283,154	1,298,896

### FY23/24 Summary of Vehicle Information

County	CTC/Operator Miles								CC Paratransit Miles	System Total Miles
	Deviated Fixed Route	ADA	Paratransit	TNC	Taxi	School Board (School Bus)	Volunteers	Total		
Lee	0	0	230,482	0	0	0	0	230,482	566,330	796,812
Leon	49,668	314,989	239,093	15,424	286,183	0	0	905,357	0	905,357
Levy	0	0	294,427	0	0	0	0	294,427	0	294,427
Liberty	0	0	164,193	0	0	0	0	164,193	0	164,193
Madison	7,925	0	145,067	0	0	0	0	152,992	0	152,992
Manatee	0	520,810	211,788	0	0	0	0	732,598	157,980	890,578
Marion	57,062	143,534	674,244	0	0	0	0	874,840	168,656	1,043,496
Martin	0	0	161,007	0	0	0	0	161,007	236,809	397,816
Miami-	0	0	0	0	0	0	0	0	1,650,665	1,650,665
Monroe	0	0	110,947	0	0	0	0	110,947	156,338	267,285
Nassau	18,620	0	366,200	0	0	0	0	384,820	0	384,820
Okaloosa	1,755	0	595,603	0	0	0	0	597,358	0	597,358
Okeechobe	0	0	58,020	0	0	0	0	58,020	0	58,020
Orange	279,190	2,998,493	542,315	417,489	0	0	0	4,237,487	861,452	5,098,939
Osceola	145,409	901,291	116,160	64,151	0	0	0	1,227,011	131,042	1,358,053
Palm Beach	0	9,730,420	1,481,287	0	0	0	0	11,211,70	0	11,211,707
Pasco	0	25,293	297,695	0	0	0	0	322,988	415,432	738,420
Pinellas	0	1,917,534	936,183	157,766	108,409	0	0	3,119,892	268,377	3,388,269
Polk	59,678	380,781	218,608	0	0	0	0	659,067	223,957	883,024
Putnam	335,261	0	163,179	0	0	0	9,529	507,969	0	507,969
Saint Johns	695,934	0	419,528	0	0	0	0	1,115,462	0	1,115,462
Saint Lucie	0	85,326	894,441	36,053	0	0	0	1,015,820	1,703,590	2,719,410
Santa Rosa	0	0	210,020	0	0	0	0	210,020	0	210,020
Sarasota	0	738,112	893,600	32,167	0	0	0	1,663,879	80,886	1,744,765
Seminole	81,838	749,282	101,391	77,579	0	0	0	1,010,090	139,688	1,149,778
Sumter	35,807	0	323,138	0	0	0	0	358,945	0	358,945
Suwannee	0	0	133,275	0	0	0	0	133,275	102,419	235,694
Taylor	34,567	0	185,891	0	0	0	0	220,458	0	220,458
Union	0	0	97,667	0	0	0	0	97,667	0	97,667
Volusia	0	0	1,682,496	0	230,704	0	0	1,913,200	252,088	2,165,288
Wakulla	0	0	265,259	0	0	0	0	265,259	0	265,259
Walton	0	0	253,637	0	0	0	0	253,637	0	253,637
Washingto	0	0	143,566	0	0	0	0	143,566	0	143,566
<b>TOTAL</b>	<b>2,564,81</b>	<b>34,682,79</b>	<b>26,870,238</b>	<b>857,258</b>	<b>625,296</b>	<b>28,018</b>	<b>9,529</b>	<b>65,637,9</b>	<b>13,549,723</b>	<b>79,187,67</b>

### FY23/24 Summary of Vehicle Information

County	Roadcalls			Accidents			Wheelchair Accessible Vehicles			Number of Vehicles		
	CTC/Op	CC	Total	CTC/Op	CC	Total	CTC/Op	CC	Total	CTC/Op	CC	Total
Alachua	13	0	13	8	0	8	34	0	34	37	0	37
Baker	5	0	5	0	0	0	23	0	23	23	0	23
Bay	10	0	10	5	0	5	24	0	24	24	0	24
Bradford	0	1	1	2	0	2	6	6	12	6	9	15
Brevard	16	0	16	1	0	1	98	0	98	131	0	131
Broward	102	34	136	120	5	125	297	82	379	366	238	604
Calhoun	3	0	3	0	0	0	7	0	7	14	0	14
Charlotte	16	0	16	4	0	4	31	3	34	36	3	39
Citrus	12	2	14	0	1	1	21	10	31	21	36	57
Clay	0	0	0	0	0	0	0	0	0	25	0	25
Collier	58	0	58	52	0	52	33	3	36	33	10	43
Columbia	7	0	7	5	0	5	9	4	13	10	4	14
Desoto	0	0	0	0	0	0	8	0	8	8	0	8
Dixie	0	0	0	0	0	0	9	0	9	9	0	9
Duval	0	0	0	0	0	0	0	0	0	100	0	100
Escambia	1	0	1	10	0	10	41	0	41	41	0	41
Flagler	0	0	0	2	0	2	27	0	27	27	0	27
Franklin	3	0	3	0	0	0	0	0	0	9	0	9
Gadsden	9	0	9	0	0	0	23	0	23	28	0	28
Gilchrist	1	0	1	0	0	0	9	0	9	9	0	9
Glades	0	0	0	0	0	0	4	0	4	4	0	4
Gulf	2	0	2	0	0	0	8	0	8	14	0	14
Hamilton	0	0	0	0	0	0	8	0	8	9	0	9
Hardee	0	0	0	0	0	0	2	3	5	2	8	10
Hendry	16	0	16	2	0	2	5	3	8	5	4	9
Hernando	1	4	5	0	0	0	13	5	18	13	26	39
Highlands	9	0	9	6	0	6	32	5	37	32	10	42
Hillsborough	18	358	376	8	10	18	68	112	180	68	275	343
Holmes	1	0	1	0	0	0	8	0	8	10	0	10
Indian River	2	7	9	0	0	0	26	8	34	30	26	56
Jackson	5	0	5	0	0	0	10	0	10	26	0	26
Jefferson	6	0	6	0	0	0	11	0	11	12	0	12
Lafayette	1	0	1	0	0	0	5	0	5	5	0	5
Lake	28	9	37	10	3	13	42	10	52	42	44	86

### FY23/24 Summary of Vehicle Information

County	Roadcalls			Accidents			Wheelchair Accessible Vehicles			Number of Vehicles		
	CTC/Op	CC	Total	CTC/Op	CC	Total	CTC/Op	CC	Total	CTC/Op	CC	Total
Lee	24	4	28	16	0	16	54	37	91	60	75	135
Leon	78	0	78	7	0	7	103	0	103	103	0	103
Levy	3	0	3	0	0	0	12	0	12	12	0	12
Liberty	0	0	0	0	0	0	8	0	8	19	0	19
Madison	6	0	6	0	0	0	7	0	7	7	0	7
Manatee	41	1	42	7	2	9	36	21	57	36	28	64
Marion	8	0	8	3	0	3	46	7	53	46	24	70
Martin	2	0	2	0	0	0	18	12	30	18	31	49
Miami-Dade	0	39	39	0	7	7	0	138	138	0	241	241
Monroe	0	9	9	0	1	1	4	20	24	8	38	46
Nassau	12	0	12	0	0	0	23	0	23	23	0	23
Okaloosa	14	0	14	15	0	15	30	0	30	32	0	32
Okeechobee	0	0	0	0	0	0	3	0	3	3	0	3
Orange	126	58	184	24	1	25	113	33	146	113	102	215
Osceola	103	3	106	4	0	4	33	14	47	33	26	59
Palm Beach	1,230	0	1,230	95	0	95	288	0	288	315	0	315
Pasco	18	3	21	4	2	6	20	5	25	20	42	62
Pinellas	40	0	40	10	2	12	103	16	119	270	69	339
Polk	83	2	85	4	1	5	88	12	100	88	29	117
Putnam	4	0	4	2	0	2	17	0	17	19	0	19
Saint Johns	9	0	9	3	0	3	48	0	48	49	0	49
Saint Lucie	79	5	84	14	3	17	57	56	113	57	61	118
Santa Rosa	0	0	0	0	0	0	7	0	7	10	0	10
Sarasota	12	0	12	0	0	0	75	9	84	103	18	121
Seminole	68	2	70	2	0	2	36	7	43	36	12	48
Sumter	3	0	3	4	0	4	20	0	20	20	0	20
Suwannee	1	2	3	2	1	3	3	6	9	4	11	15
Taylor	1	0	1	0	0	0	10	0	10	10	0	10
Union	3	0	3	0	0	0	8	0	8	8	0	8
Volusia	42	8	50	21	0	21	0	23	23	71	42	113
Wakulla	0	0	0	0	0	0	8	0	8	10	0	10
Walton	0	0	0	0	0	0	0	0	0	12	0	12
Washington	2	0	2	0	0	0	7	0	7	8	0	8
<b>TOTAL</b>	<b>2,357</b>	<b>551</b>	<b>2,908</b>	<b>472</b>	<b>39</b>	<b>511</b>	<b>2,227</b>	<b>670</b>	<b>2,897</b>	<b>2,852</b>	<b>1,542</b>	<b>4,394</b>



## **2023-24 Revenue Summary**

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## FY23/24 Revenue Summary

County	AHCA	APD	CTD	DEO	DCF	DOE	DOEA	DOH
Alachua	\$0	\$0	\$530,795	\$0	\$0	\$0	\$41,011	\$0
Baker	\$67,366	\$0	\$240,160	\$0	\$0	\$0	\$0	\$0
Bay	\$25	\$189,673	\$652,846	\$0	\$0	\$0	\$21,077	\$0
Bradford	\$188,677	\$198,149	\$163,804	\$0	\$0	\$0	\$8,494	\$0
Brevard	\$0	\$125,987	\$1,727,233	\$0	\$0	\$5,094	\$6,000	\$0
Broward	\$711,411	\$562,518	\$5,102,550	\$0	\$155,235	\$258,757	\$817,451	\$0
Calhoun	\$412,246	\$0	\$152,515	\$0	\$0	\$0	\$5,177	\$0
Charlotte	\$155,536	\$0	\$537,047	\$0	\$0	\$0	\$21,294	\$0
Citrus	\$0	\$583,312	\$580,385	\$0	\$0	\$0	\$0	\$0
Clay	\$0	\$0	\$462,188	\$0	\$0	\$0	\$0	\$0
Collier	\$225,726	\$476,614	\$744,198	\$0	\$0	\$0	\$2,552	\$0
Columbia	\$0	\$130,911	\$231,394	\$0	\$0	\$4,603	\$2,340	\$0
Desoto	\$0	\$0	\$56,569	\$0	\$0	\$0	\$0	\$0
Dixie	\$183,551	\$0	\$317,226	\$0	\$0	\$0	\$1,676	\$0
Duval	\$0	\$0	\$1,213,507	\$0	\$0	\$0	\$0	\$0
Escambia	\$0	\$0	\$748,570	\$0	\$0	\$12,780	\$78,920	\$0
Flagler	\$0	\$0	\$520,739	\$0	\$0	\$0	\$97,384	\$0
Franklin	\$94,433	\$0	\$278,279	\$0	\$0	\$0	\$0	\$0
Gadsden	\$76,574	\$43,247	\$393,992	\$0	\$0	\$5,203	\$0	\$0
Gilchrist	\$132,283	\$0	\$111,644	\$0	\$0	\$0	\$0	\$0
Glades	\$0	\$0	\$157,056	\$0	\$0	\$0	\$0	\$0
Gulf	\$123,191	\$14,695	\$347,436	\$0	\$0	\$0	\$16,405	\$0
Hamilton	\$0	\$0	\$139,472	\$0	\$0	\$0	\$0	\$0
Hardee	\$0	\$214,129	\$26,366	\$0	\$0	\$0	\$16,164	\$0
Hendry	\$0	\$52,502	\$254,293	\$0	\$0	\$0	\$0	\$0
Hernando	\$0	\$559,785	\$352,771	\$0	\$0	\$0	\$24,750	\$0
Highlands	\$0	\$163,289	\$878,561	\$0	\$0	\$0	\$36,444	\$0
Hillsborough	\$784,592	\$1,016,604	\$1,814,816	\$0	\$378,985	\$0	\$564,404	\$0
Holmes	\$598	\$30,903	\$334,155	\$0	\$0	\$0	\$0	\$674
Indian River	\$0	\$192,130	\$367,387	\$0	\$0	\$0	\$0	\$0
Jackson	\$961,151	\$54,718	\$399,943	\$0	\$0	\$0	\$27,815	\$0
Jefferson	\$45,009	\$16,395	\$198,432	\$0	\$0	\$0	\$0	\$0
Lafayette	\$55,657	\$0	\$123,894	\$0	\$0	\$0	\$0	\$0
Lake	\$0	\$718,923	\$826,311	\$0	\$0	\$0	\$56,532	\$0

## FY23/24 Revenue Summary

County	AHCA	APD	CTD	DEO	DCF	DOE	DOEA	DOH
Lee	\$2,202,612	\$56,444	\$708,093	\$0	\$0	\$0	\$0	\$0
Leon	\$0	\$0	\$614,831	\$0	\$0	\$0	\$0	\$0
Levy	\$0	\$38,510	\$367,399	\$0	\$0	\$0	\$5,587	\$0
Liberty	\$73,998	\$0	\$226,600	\$0	\$0	\$0	\$4,785	\$0
Madison	\$47,182	\$26,985	\$183,422	\$0	\$0	\$0	\$0	\$0
Manatee	\$0	\$298,459	\$340,912	\$0	\$0	\$0	\$156,516	\$0
Marion	\$0	\$535,067	\$854,309	\$0	\$0	\$0	\$0	\$0
Martin	\$0	\$79,460	\$969,466	\$0	\$0	\$0	\$0	\$0
Miami-Dade	\$1,431,310	\$540,699	\$4,955,417	\$0	\$223,283	\$294,032	\$77,870	\$0
Monroe	\$390,533	\$38,402	\$385,278	\$0	\$0	\$0	\$0	\$0
Nassau	\$0	\$0	\$524,090	\$0	\$0	\$0	\$0	\$0
Okaloosa	\$113,304	\$0	\$876,926	\$0	\$0	\$500	\$9,848	\$0
Okeechobee	\$0	\$0	\$42,322	\$0	\$0	\$0	\$15,348	\$0
Orange	\$1,365,880	\$916,447	\$2,347,415	\$0	\$0	\$0	\$542,222	\$0
Osceola	\$0	\$139,017	\$553,972	\$0	\$0	\$0	\$174,878	\$0
Palm Beach	\$0	\$0	\$3,136,928	\$0	\$0	\$0	\$350,000	\$0
Pasco	\$0	\$380,347	\$679,015	\$0	\$51,849	\$0	\$390,229	\$0
Pinellas	\$50,026	\$865,680	\$3,517,891	\$0	\$706,127	\$0	\$914,253	\$0
Polk	\$233,561	\$319,037	\$1,315,590	\$0	\$549,586	\$87,783	\$0	\$15,208
Putnam	\$23,341	\$126,677	\$429,862	\$0	\$0	\$0	\$0	\$0
Saint Johns	\$0	\$0	\$663,362	\$0	\$0	\$0	\$0	\$0
Saint Lucie	\$4,570,711	\$0	\$1,003,699	\$0	\$0	\$0	\$211,113	\$19,110
Santa Rosa	\$172	\$47,980	\$450,372	\$0	\$0	\$0	\$615	\$0
Sarasota	\$35,139	\$0	\$1,073,195	\$0	\$0	\$0	\$0	\$0
Seminole	\$0	\$71,552	\$502,769	\$0	\$0	\$0	\$308,102	\$0
Sumter	\$0	\$0	\$365,017	\$0	\$0	\$0	\$0	\$0
Suwannee	\$0	\$96,701	\$177,741	\$0	\$0	\$0	\$0	\$351
Taylor	\$25,098	\$3,142	\$185,749	\$0	\$0	\$0	\$0	\$0
Union	\$122,616	\$0	\$261,953	\$0	\$0	\$0	\$2,811	\$0
Volusia	\$0	\$255,309	\$1,438,548	\$0	\$0	\$27,519	\$0	\$0
Wakulla	\$53,825	\$0	\$615,020	\$0	\$0	\$99	\$0	\$0
Walton	\$0	\$9,573	\$470,135	\$0	\$0	\$0	\$0	\$336
Washington	\$2,938	\$60,927	\$228,789	\$0	\$0	\$0	\$0	\$0
<b>TOTAL</b>	<b>\$14,960,272</b>	<b>\$10,250,899</b>	<b>\$51,452,621</b>	<b>\$0</b>	<b>\$2,065,065</b>	<b>\$696,370</b>	<b>\$5,010,067</b>	<b>\$35,679</b>

## FY23/24 Revenue Summary

County	DJJ	FDOT	Local Government	Local Non Government	Other Fed/State Programs	Total Revenue	Revenue By Provider Type		Total Revenue by Provider Type
							CTC/Op Revenue	CC Revenue	
Alachua	\$0	\$0	\$3,140,111	\$90,357	\$0	\$3,802,274	\$3,802,274	\$0	\$3,802,274
Baker	\$0	\$740,327	\$105,614	\$189,690	\$16,834	\$1,359,991	\$1,359,991	\$0	\$1,359,991
Bay	\$0	\$1,263,825	\$91,349	\$43,416	\$0	\$2,262,211	\$2,262,211	\$0	\$2,262,211
Bradford	\$0	\$256,069	\$0	\$18,200	\$0	\$833,393	\$635,244	\$198,149	\$833,393
Brevard	\$0	\$3,388,905	\$943,436	\$970,855	\$0	\$7,167,510	\$7,167,510	\$0	\$7,167,510
Broward	\$0	\$0	\$39,726,292	\$1,196,588	\$0	\$48,530,80	\$43,119,734	\$5,411,068	\$48,530,802
Calhoun	\$0	\$468,493	\$16,946	\$14,325	\$6,419	\$1,076,121	\$1,076,121	\$0	\$1,076,121
Charlotte	\$0	\$100,923	\$862,604	\$0	\$0	\$1,677,404	\$1,521,868	\$155,536	\$1,677,404
Citrus	\$0	\$1,343,571	\$224,977	\$48,899	\$0	\$2,781,144	\$2,114,989	\$666,155	\$2,781,144
Clay	\$0	\$0	\$263,036	\$32,170	\$0	\$757,394	\$757,394	\$0	\$757,394
Collier	\$0	\$380,787	\$3,609,670	\$421,115	\$959,559	\$6,820,221	\$5,998,137	\$822,084	\$6,820,221
Columbia	\$0	\$663,079	\$61,723	\$27,354	\$0	\$1,121,404	\$1,119,064	\$2,340	\$1,121,404
Desoto	\$0	\$468,311	\$17,076	\$0	\$0	\$541,956	\$541,956	\$0	\$541,956
Dixie	\$0	\$231,712	\$0	\$19,726	\$0	\$753,891	\$753,891	\$0	\$753,891
Duval	\$0	\$47,887	\$23,137,528	\$612,761	\$0	\$25,011,68	\$25,011,683	\$0	\$25,011,683
Escambia	\$0	\$493,455	\$2,736,800	\$298,853	\$293,448	\$4,662,826	\$4,662,826	\$0	\$4,662,826
Flagler	\$0	\$912,255	\$424,791	\$49,291	\$0	\$2,004,460	\$2,004,460	\$0	\$2,004,460
Franklin	\$0	\$200,956	\$12,360	\$2,234	\$0	\$588,262	\$588,262	\$0	\$588,262
Gadsden	\$0	\$368,186	\$270,504	\$124,339	\$0	\$1,282,045	\$1,282,045	\$0	\$1,282,045
Gilchrist	\$0	\$185,036	\$0	\$12,405	\$0	\$441,368	\$441,368	\$0	\$441,368
Glades	\$0	\$125,197	\$35,811	\$0	\$0	\$318,064	\$318,064	\$0	\$318,064
Gulf	\$0	\$300,435	\$48,732	\$5,853	\$0	\$856,747	\$856,747	\$0	\$856,747
Hamilton	\$0	\$197,995	\$12,604	\$36,772	\$0	\$386,843	\$386,843	\$0	\$386,843
Hardee	\$0	\$257,082	\$17,088	\$0	\$0	\$530,829	\$316,700	\$214,129	\$530,829
Hendry	\$0	\$207,973	\$132,060	\$18,281	\$0	\$665,109	\$594,326	\$70,783	\$665,109
Hernando	\$0	\$533,380	\$0	\$90,174	\$0	\$1,560,860	\$954,934	\$605,926	\$1,560,860
Highlands	\$0	\$1,005,343	\$60,145	\$15	\$0	\$2,143,797	\$1,839,681	\$304,116	\$2,143,797
Hillsborough	\$0	\$7,791,070	\$11,233,387	\$1,082,260	\$367,650	\$25,033,76	\$8,687,896	\$16,345,872	\$25,033,768
Holmes	\$0	\$118,690	\$1,000	\$13,894	\$2,627	\$502,541	\$502,541	\$0	\$502,541
Indian River	\$0	\$1,904,079	\$318,415	\$2,614	\$0	\$2,784,625	\$2,592,495	\$192,130	\$2,784,625
Jackson	\$0	\$863,643	\$12,954	\$55,780	\$0	\$2,376,004	\$2,376,004	\$0	\$2,376,004
Jefferson	\$0	\$369,984	\$148,550	\$46,092	\$0	\$824,462	\$824,462	\$0	\$824,462
Lafayette	\$0	\$187,087	\$0	\$13,766	\$0	\$380,404	\$380,404	\$0	\$380,404
Lake	\$0	\$3,878,861	\$1,470,873	\$395,902	\$0	\$7,347,402	\$6,413,620	\$933,782	\$7,347,402

## FY23/24 Revenue Summary

County	DJJ	FDOT	Local Government	Local Non Government	Other Fed/State Programs	Total Revenue	Revenue By Provider Type		Total Revenue by Provider Type
							CTC/Op Revenue	CC Revenue	
Lee	\$0	\$261,894	\$118,671	\$37,539	\$0	\$3,385,253	\$981,546	\$2,403,707	\$3,385,253
Leon	\$0	\$580,682	\$833,990	\$293,569	\$0	\$2,323,072	\$2,323,072	\$0	\$2,323,072
Levy	\$0	\$313,567	\$0	\$85,925	\$0	\$810,988	\$810,988	\$0	\$810,988
Liberty	\$0	\$418,518	\$64,150	\$0	\$0	\$788,051	\$788,051	\$0	\$788,051
Madison	\$0	\$234,347	\$16,572	\$19,490	\$0	\$527,998	\$527,998	\$0	\$527,998
Manatee	\$0	\$1,141,520	\$3,938,184	\$470,008	\$0	\$6,345,599	\$5,464,628	\$880,971	\$6,345,599
Marion	\$0	\$1,120,802	\$1,172,711	\$456,854	\$0	\$4,139,743	\$3,518,566	\$621,177	\$4,139,743
Martin	\$7,729	\$26,362	\$159,059	\$239,649	\$0	\$1,481,725	\$1,154,887	\$326,838	\$1,481,725
Miami-Dade	\$130,974	\$546,506	\$710,904	\$2,915,890	\$1,649,682	\$13,476,567	\$5,303,981	\$8,172,586	\$13,476,567
Monroe	\$0	\$0	\$1,357,900	\$27,814	\$0	\$2,199,927	\$429,983	\$1,769,944	\$2,199,927
Nassau	\$0	\$110,196	\$150,000	\$62,578	\$611,550	\$1,458,414	\$1,458,414	\$0	\$1,458,414
Okaloosa	\$0	\$2,359,132	\$109,017	\$94,354	\$0	\$3,563,081	\$3,563,081	\$0	\$3,563,081
Okeechobee	\$0	\$312,154	\$17,488	\$0	\$0	\$387,312	\$387,312	\$0	\$387,312
Orange	\$0	\$72,306	\$16,748,071	\$3,467,778	\$2,509,590	\$27,969,709	\$24,083,609	\$3,886,100	\$27,969,709
Osceola	\$0	\$31,435	\$4,375,107	\$868,717	\$673,518	\$6,816,644	\$6,293,332	\$523,312	\$6,816,644
Palm Beach	\$0	\$0	\$55,577,945	\$2,645,668	\$0	\$61,710,541	\$61,710,541	\$0	\$61,710,541
Pasco	\$0	\$740,249	\$873,209	\$343,758	\$129,122	\$3,587,778	\$2,852,613	\$735,165	\$3,587,778
Pinellas	\$0	\$1,596,543	\$8,615,725	\$559,962	\$335,976	\$17,162,183	\$15,343,910	\$1,818,273	\$17,162,183
Polk	\$11,572	\$2,051,545	\$1,280,745	\$366,064	\$633	\$6,231,324	\$4,987,597	\$1,243,727	\$6,231,324
Putnam	\$0	\$1,616,384	\$47,196	\$27,453	\$0	\$2,270,913	\$2,270,913	\$0	\$2,270,913
Saint Johns	\$0	\$2,863,277	\$276,489	\$149,676	\$0	\$3,952,804	\$3,952,804	\$0	\$3,952,804
Saint Lucie	\$0	\$1,380,627	\$3,809,831	\$464,219	\$0	\$11,459,310	\$5,989,053	\$5,470,257	\$11,459,310
Santa Rosa	\$0	\$127,195	\$18,000	\$13,557	\$3,211	\$661,102	\$661,102	\$0	\$661,102
Sarasota	\$0	\$394,438	\$4,158,872	\$596,960	\$2,093,719	\$8,352,323	\$8,288,443	\$63,880	\$8,352,323
Seminole	\$0	\$10,340	\$4,757,038	\$987,046	\$746,624	\$7,383,471	\$6,925,166	\$458,305	\$7,383,471
Sumter	\$0	\$366,028	\$799,364	\$4,000	\$0	\$1,534,409	\$1,534,409	\$0	\$1,534,409
Suwannee	\$0	\$326,839	\$39,127	\$26,397	\$0	\$667,156	\$585,974	\$81,182	\$667,156
Taylor	\$0	\$209,255	\$47,435	\$24,431	\$0	\$495,110	\$495,110	\$0	\$495,110
Union	\$0	\$223,001	\$0	\$13,585	\$0	\$623,966	\$623,966	\$0	\$623,966
Volusia	\$0	\$6,239,398	\$2,376,020	\$1,142,961	\$0	\$11,479,755	\$10,998,911	\$480,844	\$11,479,755
Wakulla	\$0	\$186,679	\$37,053	\$25,020	\$0	\$917,696	\$917,696	\$0	\$917,696
Walton	\$0	\$151,028	\$37,252	\$21,924	\$11,279	\$701,527	\$701,527	\$0	\$701,527
Washington	\$0	\$127,907	\$5,505	\$14,051	\$1,950	\$442,067	\$442,067	\$0	\$442,067
<b>TOTAL</b>	<b>\$150,275</b>	<b>\$55,394,750</b>	<b>\$201,665,066</b>	<b>\$22,400,878</b>	<b>\$10,413,391</b>	<b>\$374,495,333</b>	<b>\$319,636,995</b>	<b>\$54,858,338</b>	<b>\$374,495,333</b>



## **2023-24 Expense Summary**

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## FY23/24 Expense Summary

County	Expense Sources						
	Labor	Fringe Benefits	Services	Materials & Supplies	Utilities	Insurance	Taxes
Alachua	\$1,876,069	\$76,971	\$79,177	\$636,237	\$58,923	\$389,145	\$3,344
Baker	\$579,152	\$134,014	\$77,602	\$225,579	\$20,829	\$136,261	\$589
Bay	\$163,073	\$77,245	\$239,576	\$56,884	\$41,867	\$36,620	\$0
Bradford	\$320,315	\$151,410	\$16,610	\$146,701	\$17,757	\$87,835	\$3,779
Brevard	\$1,896,038	\$436,812	\$1,591,232	\$653,662	\$29,671	\$83,247	\$0
Broward	\$3,556,750	\$1,102,877	\$717,429	\$4,426,746	\$301,775	\$786,664	\$77,897
Calhoun	\$419,620	\$88,719	\$32,106	\$90,036	\$22,605	\$55,952	\$0
Charlotte	\$472,916	\$184,482	\$649,628	\$152,352	\$40,926	\$14,560	\$0
Citrus	\$1,186,433	\$416,647	\$296,022	\$694,043	\$52,142	\$121,724	\$1,269
Clay	\$0	\$0	\$0	\$204,828	\$0	\$8,678	\$0
Collier	\$642,515	\$135,688	\$282,633	\$831,034	\$78,083	\$42,801	\$21,008
Columbia	\$476,723	\$193,034	\$66,061	\$153,987	\$31,801	\$67,935	\$126
Desoto	\$45,475	\$12,382	\$3,865	\$8,850	\$1,567	\$0	\$0
Dixie	\$209,640	\$99,154	\$20,520	\$97,795	\$17,212	\$27,542	\$540
Duval	\$1,064,490	\$636,294	\$330,243	\$1,899,976	\$17,750	\$18,161	\$0
Escambia	\$81,605	\$41,947	\$0	\$166,269	\$0	\$12,021	\$0
Flagler	\$1,182,489	\$576,877	\$39,584	\$151,369	\$19,324	\$23,950	\$0
Franklin	\$194,284	\$25,561	\$45,846	\$53,643	\$6,154	\$53,040	\$178
Gadsden	\$759,821	\$231,116	\$102,772	\$328,708	\$15,634	\$157,712	\$441
Gilchrist	\$203,024	\$95,059	\$23,480	\$94,224	\$17,940	\$27,335	\$421
Glades	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Gulf	\$314,100	\$33,629	\$72,639	\$73,237	\$8,565	\$6,519	\$4,610
Hamilton	\$155,569	\$63,106	\$21,620	\$50,396	\$10,408	\$19,485	\$41
Hardee	\$101,099	\$19,028	\$75,219	\$27,502	\$3,844	\$19,313	\$568
Hendry	\$41,048	\$14,127	\$11,720	\$6,009	\$417	\$7,327	\$72
Hernando	\$455,499	\$143,903	\$68,511	\$237,782	\$23,653	\$354,216	\$6,443
Highlands	\$332,512	\$73,812	\$19,866	\$86,158	\$11,376	\$23,707	\$2,449
Hillsborough	\$12,179,607	\$4,503,523	\$2,899,854	\$2,226,981	\$148,614	\$894,277	\$3,916
Holmes	\$213,396	\$51,148	\$10,744	\$121,171	\$16,568	\$66,026	\$160
Indian River	\$1,007,310	\$206,774	\$301,074	\$199,835	\$29,638	\$153,676	\$487
Jackson	\$962,739	\$257,179	\$54,161	\$285,605	\$36,344	\$179,753	\$467
Jefferson	\$301,971	\$101,347	\$49,435	\$117,287	\$9,158	\$54,284	\$160
Lafayette	\$160,849	\$70,495	\$11,348	\$77,692	\$8,888	\$25,686	\$398
Lake	\$670,929	\$150,866	\$2,102,273	\$830,069	\$36,966	\$348,164	\$7,627

## FY23/24 Expense Summary

County	Expense Sources						
	Labor	Fringe Benefits	Services	Materials & Supplies	Utilities	Insurance	Taxes
Lee	\$1,797,717	\$730,916	\$838,878	\$394,891	\$57,539	\$71,996	\$8,772
Leon	\$437,850	\$132,879	\$10,722	\$173,319	\$0	\$0	\$0
Levy	\$515,184	\$194,959	\$25,845	\$141,970	\$8,740	\$13,458	\$0
Liberty	\$269,126	\$162,650	\$0	\$72,617	\$13,400	\$35,000	\$0
Madison	\$270,475	\$118,127	\$44,449	\$81,108	\$4,149	\$36,864	\$125
Manatee	\$3,081,948	\$1,146,500	\$923,497	\$469,820	\$33,525	\$277,184	\$830
Marion	\$2,425,205	\$563,942	\$342,786	\$651,537	\$85,564	\$438,520	\$9,663
Martin	\$593,865	\$86,045	\$138,757	\$89,455	\$4,425	\$182,816	\$4,744
Miami-Dade	\$4,365,336	\$897,244	\$803,125	\$1,243,000	\$194,566	\$1,835,410	\$31,332
Monroe	\$945,988	\$271,784	\$115,773	\$155,085	\$14,195	\$291,900	\$0
Nassau	\$916,315	\$0	\$263,695	\$199,186	\$4,077	\$216,971	\$408
Okaloosa	\$396,861	\$49,506	\$0	\$252,159	\$46,000	\$3,960	\$0
Okeechobee	\$32,791	\$8,888	\$2,715	\$5,945	\$1,123	\$0	\$0
Orange	\$5,234,001	\$1,091,547	\$809,078	\$2,402,517	\$136,769	\$287,071	\$68,447
Osceola	\$968,594	\$291,769	\$151,740	\$611,807	\$28,942	\$50,325	\$19,293
Palm Beach	\$4,776,508	\$1,852,782	\$20,250	\$4,631	\$199,892	\$0	\$0
Pasco	\$1,651,042	\$625,113	\$41,364	\$652,025	\$23,974	\$180,548	\$6,555
Pinellas	\$5,495,822	\$929,348	\$1,581,303	\$853,792	\$181,993	\$1,489,927	\$279,556
Polk	\$3,356,136	\$1,155,133	\$378,602	\$753,045	\$43,052	\$87,380	\$1,334
Putnam	\$1,154,303	\$270,597	\$263,233	\$320,861	\$58,971	\$454,432	\$1,954
Saint Johns	\$1,917,939	\$239,921	\$8,323	\$625,503	\$53,600	\$690,084	\$0
Saint Lucie	\$2,528,223	\$152,812	\$234,022	\$673,770	\$24,655	\$504,757	\$81,318
Santa Rosa	\$371,018	\$71,098	\$12,622	\$198,239	\$18,759	\$55,538	\$24
Sarasota	\$359,024	\$110,989	\$151,373	\$21,058	\$4,947	\$48,604	\$4,259
Seminole	\$927,046	\$326,551	\$188,871	\$731,921	\$24,727	\$28,259	\$21,808
Sumter	\$0	\$0	\$0	\$58,086	\$0	\$14,785	\$0
Suwannee	\$283,419	\$99,256	\$32,430	\$92,881	\$15,611	\$56,386	\$62
Taylor	\$275,483	\$83,115	\$40,698	\$74,128	\$7,351	\$46,192	\$201
Union	\$166,778	\$95,563	\$17,892	\$120,898	\$14,117	\$43,960	\$482
Volusia	\$4,019,019	\$1,299,370	\$345,412	\$1,272,134	\$28,779	\$464,467	\$1,326
Wakulla	\$180,641	\$13,234	\$8,432	\$67,991	\$11,327	\$53,576	\$20,940
Walton	\$380,902	\$86,696	\$14,187	\$105,104	\$32,002	\$69,434	\$183
Washington	\$212,844	\$50,683	\$10,806	\$105,416	\$21,558	\$44,587	\$115
<b>TOTAL</b>	<b>\$82,534,463</b>	<b>\$23,614,243</b>	<b>\$18,133,730</b>	<b>\$29,088,546</b>	<b>\$2,534,728</b>	<b>\$12,378,007</b>	<b>\$700,721</b>

## FY23/24 Expense Summary

County	Expense Sources					
	Miscellaneous	Interest	Leases & Rentals	Capital Purchases	Contributed Services	Allocated Indirect Expenses
Alachua	\$7,991	\$18,784	\$131,947	\$183,719	\$0	\$188,298
Baker	\$5,321	\$0	\$6,710	\$13,700	\$0	\$0
Bay	\$58,456	\$0	\$2,978	\$804,874	\$0	\$0
Bradford	\$1,562	\$0	\$14,631	\$266	\$18,200	\$0
Brevard	\$16,947	\$0	\$13,484	\$0	\$0	\$564,059
Broward	\$27,067	\$1,100	\$4,033	\$57,139	\$64,801	\$112,094
Calhoun	\$3,430	\$0	\$0	\$64,706	\$0	\$0
Charlotte	\$554	\$0	\$4,943	\$0	\$0	\$157,043
Citrus	\$47,171	\$0	\$0	\$139,310	\$0	\$77,644
Clay	\$10,182	\$0	\$0	\$0	\$0	\$0
Collier	\$4,166	\$0	\$34,659	\$358,942	\$0	\$105,102
Columbia	\$16,011	\$0	\$2,663	\$104,176	\$0	\$376
Desoto	\$4,212	\$802	\$6,003	\$0	\$0	\$42,161
Dixie	\$2,019	\$0	\$0	\$140,452	\$19,726	\$0
Duval	\$21,861	\$0	\$0	\$0	\$0	\$6,521,771
Escambia	\$0	\$0	\$0	\$0	\$0	\$0
Flagler	\$0	\$0	\$10,867	\$0	\$0	\$0
Franklin	\$7,201	\$0	\$7,638	\$161,256	\$0	\$0
Gadsden	\$20,891	\$4,519	\$37,000	\$212,316	\$0	\$0
Gilchrist	\$1,887	\$0	\$0	\$5,708	\$12,405	\$0
Glades	\$0	\$0	\$0	\$0	\$0	\$0
Gulf	\$4,054	\$0	\$13,231	\$161,256	\$0	\$0
Hamilton	\$5,240	\$0	\$872	\$34,094	\$0	\$0
Hardee	\$2,287	\$493	\$3,485	\$0	\$0	\$34,035
Hendry	\$0	\$0	\$0	\$0	\$0	\$1,672
Hernando	\$18,781	\$0	\$399	\$196,863	\$0	\$63,939
Highlands	\$15,721	\$3,079	\$21,067	\$0	\$31,331	\$148,760
Hillsborough	\$67,739	\$7,581	\$7,289	\$1,613,097	\$9,370	\$88,020
Holmes	\$39,651	\$0	\$0	\$0	\$0	\$0
Indian River	\$32,166	\$0	\$1,020	\$0	\$0	\$14,647
Jackson	\$29,885	\$0	\$16,016	\$6,124	\$0	\$236,322
Jefferson	\$8,767	\$1,956	\$12,230	\$220,477	\$0	\$0
Lafayette	\$1,038	\$0	\$0	\$2,067	\$13,766	\$0
Lake	\$0	\$0	\$12,600	\$829,711	\$0	\$6,000

## FY23/24 Expense Summary

County	Expense Sources					
	Miscellaneous	Interest	Leases & Rentals	Capital Purchases	Contributed Services	Allocated Indirect Expenses
Lee	\$19,851	\$0	\$0	\$197,347	\$0	\$13,502
Leon	\$0	\$0	\$0	\$0	\$0	\$0
Levy	\$2,852	\$0	\$0	\$0	\$0	\$0
Liberty	\$0	\$0	\$2,534	\$57,032	\$0	\$50,000
Madison	\$6,888	\$1,667	\$10,768	\$5,231	\$0	\$0
Manatee	\$182,546	\$108	\$10,702	\$0	\$0	\$218,721
Marion	\$83,079	\$608	\$18,570	\$558,245	\$1,500	\$1,069
Martin	\$16,593	\$0	\$78	\$0	\$0	\$102,700
Miami-Dade	\$53,847	\$78,308	\$7,197	\$888,398	\$17,617	\$268,188
Monroe	\$439,311	\$0	\$7,648	\$37,091	\$0	\$143,968
Nassau	\$2,001	\$0	\$0	\$0	\$0	\$56,375
Okaloosa	\$0	\$0	\$0	\$244,096	\$0	\$0
Okeechobee	\$2,839	\$641	\$4,292	\$0	\$0	\$30,512
Orange	\$91,605	\$0	\$195,271	\$33,497	\$0	\$100,113
Osceola	\$36,274	\$0	\$37,183	\$0	\$0	\$16,869
Palm Beach	\$186,527	\$0	\$0	\$7,089,545	\$0	\$0
Pasco	\$1,424	\$231	\$209	\$170,459	\$0	\$323,903
Pinellas	\$575,628	\$2,515	\$279,254	\$981,479	\$110,527	\$649,070
Polk	\$64,985	\$938	\$0	\$91,279	\$0	\$15,870
Putnam	\$11,953	\$0	\$23,290	\$0	\$0	\$0
Saint Johns	\$30,099	\$0	\$0	\$0	\$0	\$308,086
Saint Lucie	\$6,665	\$11,387	\$382,948	\$295,176	\$0	\$619,684
Santa Rosa	\$9,321	\$0	\$10,427	\$7,312	\$0	\$0
Sarasota	\$337,674	\$0	\$0	\$0	\$0	\$1,839
Seminole	\$27,601	\$0	\$50,506	\$26,228	\$0	\$6,872
Sumter	\$9,759	\$0	\$0	\$0	\$0	\$0
Suwannee	\$9,441	\$0	\$1,307	\$51,141	\$0	\$14,958
Taylor	\$6,475	\$1,522	\$9,476	\$0	\$0	\$0
Union	\$1,393	\$0	\$0	\$139,886	\$13,585	\$0
Volusia	\$0	\$1,694	\$0	\$30,927	\$0	\$489,706
Wakulla	\$51,560	\$0	\$453	\$61,072	\$8,831	\$0
Walton	\$33,695	\$0	\$0	\$0	\$33,466	\$0
Washington	\$26,115	\$0	\$0	\$0	\$0	\$0
<b>TOTAL</b>	<b>\$2,810,259</b>	<b>\$137,933</b>	<b>\$1,417,878</b>	<b>\$16,275,694</b>	<b>\$355,125</b>	<b>\$11,793,948</b>

### FY23/24 Expense Summary

County	Purchased Transportation Services					Total Expenses	Expenses by Provider Type		Total Expenses by Provider Type
	Bus Pass	School Board	TNC	Taxi	Contracted Services		CTC/Op Expenses	CC Expenses	
Alachua	\$0	\$0	\$0	\$0	\$0	\$3,650,605	\$3,650,605	\$0	\$3,650,605
Baker	\$0	\$0	\$0	\$0	\$0	\$1,199,757	\$1,199,757	\$0	\$1,199,757
Bay	\$0	\$0	\$146,185	\$0	\$1,245,050	\$2,872,808	\$2,872,808	\$0	\$2,872,808
Bradford	\$0	\$0	\$0	\$0	\$0	\$779,066	\$518,286	\$260,780	\$779,066
Brevard	\$15,997	\$0	\$0	\$0	\$0	\$5,301,149	\$5,301,149	\$0	\$5,301,149
Broward	\$734,858	\$0	\$0	\$0	\$36,496,867	\$48,468,097	\$43,119,734	\$5,348,363	\$48,468,097
Calhoun	\$0	\$0	\$0	\$0	\$0	\$777,174	\$777,174	\$0	\$777,174
Charlotte	\$0	\$0	\$0	\$0	\$0	\$1,677,404	\$1,521,868	\$155,536	\$1,677,404
Citrus	\$0	\$0	\$0	\$0	\$0	\$3,032,405	\$2,087,079	\$945,326	\$3,032,405
Clay	\$0	\$0	\$0	\$0	\$533,706	\$757,394	\$757,394	\$0	\$757,394
Collier	\$0	\$0	\$0	\$0	\$4,745,756	\$7,282,387	\$6,460,709	\$821,678	\$7,282,387
Columbia	\$0	\$0	\$0	\$0	\$0	\$1,112,893	\$1,102,534	\$10,359	\$1,112,893
Desoto	\$0	\$0	\$0	\$0	\$398,897	\$524,214	\$524,214	\$0	\$524,214
Dixie	\$0	\$0	\$0	\$0	\$0	\$634,600	\$634,600	\$0	\$634,600
Duval	\$0	\$0	\$0	\$0	\$14,501,137	\$25,011,683	\$25,011,683	\$0	\$25,011,683
Escambia	\$0	\$0	\$0	\$0	\$4,360,984	\$4,662,826	\$4,662,826	\$0	\$4,662,826
Flagler	\$0	\$0	\$0	\$0	\$0	\$2,004,460	\$2,004,460	\$0	\$2,004,460
Franklin	\$0	\$0	\$0	\$0	\$0	\$554,801	\$554,801	\$0	\$554,801
Gadsden	\$0	\$0	\$0	\$0	\$0	\$1,870,930	\$1,870,930	\$0	\$1,870,930
Gilchrist	\$0	\$0	\$0	\$0	\$0	\$481,483	\$481,483	\$0	\$481,483
Glades	\$0	\$0	\$0	\$0	\$321,891	\$321,891	\$321,891	\$0	\$321,891
Gulf	\$0	\$0	\$0	\$0	\$0	\$691,840	\$691,840	\$0	\$691,840
Hamilton	\$0	\$0	\$0	\$0	\$0	\$360,831	\$360,831	\$0	\$360,831
Hardee	\$0	\$0	\$0	\$0	\$231,742	\$518,615	\$304,486	\$214,129	\$518,615
Hendry	\$0	\$0	\$0	\$0	\$587,520	\$669,912	\$587,520	\$82,392	\$669,912
Hernando	\$0	\$0	\$0	\$0	\$0	\$1,569,989	\$964,063	\$605,926	\$1,569,989
Highlands	\$0	\$0	\$0	\$0	\$1,400,343	\$2,170,181	\$1,841,052	\$329,129	\$2,170,181
Hillsborough	\$281,034	\$0	\$0	\$0	\$0	\$24,930,902	\$8,687,895	\$16,243,007	\$24,930,902
Holmes	\$0	\$0	\$0	\$0	\$20,415	\$539,279	\$539,279	\$0	\$539,279
Indian River	\$0	\$0	\$0	\$0	\$1,033,619	\$2,980,246	\$2,642,383	\$337,863	\$2,980,246
Jackson	\$0	\$0	\$0	\$0	\$0	\$2,064,595	\$2,064,595	\$0	\$2,064,595
Jefferson	\$0	\$0	\$0	\$0	\$0	\$877,072	\$877,072	\$0	\$877,072
Lafayette	\$0	\$0	\$0	\$0	\$0	\$372,227	\$372,227	\$0	\$372,227
Lake	\$0	\$0	\$0	\$0	\$2,211,451	\$7,206,656	\$6,272,874	\$933,782	\$7,206,656

### FY23/24 Expense Summary

County	Purchased Transportation Services					Total Expenses	Expenses by Provider Type		Total Expenses by Provider Type
	Bus Pass	School Board	TNC	Taxi	Contracted Services		CTC/Op Expenses	CC Expenses	
Lee	\$0	\$0	\$0	\$0	\$0	\$4,131,409	\$1,515,624	\$2,615,785	\$4,131,409
Leon	\$16,606	\$0	\$34,424	\$620,906	\$896,366	\$2,323,072	\$2,323,072	\$0	\$2,323,072
Levy	\$0	\$0	\$0	\$0	\$0	\$903,008	\$903,008	\$0	\$903,008
Liberty	\$0	\$0	\$0	\$0	\$0	\$662,359	\$662,359	\$0	\$662,359
Madison	\$0	\$0	\$0	\$0	\$0	\$579,851	\$579,851	\$0	\$579,851
Manatee	\$0	\$0	\$0	\$0	\$0	\$6,345,381	\$5,464,628	\$880,753	\$6,345,381
Marion	\$0	\$0	\$0	\$0	\$0	\$5,180,288	\$4,641,427	\$538,861	\$5,180,288
Martin	\$0	\$0	\$0	\$0	\$925,522	\$2,145,000	\$1,241,696	\$903,304	\$2,145,000
Miami-Dade	\$4,955,418	\$0	\$0	\$0	\$0	\$15,638,986	\$5,358,432	\$10,280,554	\$15,638,986
Monroe	\$0	\$0	\$0	\$0	\$0	\$2,422,743	\$654,492	\$1,768,251	\$2,422,743
Nassau	\$0	\$0	\$0	\$0	\$110,196	\$1,769,224	\$1,769,224	\$0	\$1,769,224
Okaloosa	\$0	\$0	\$0	\$0	\$1,818,809	\$2,811,391	\$2,811,391	\$0	\$2,811,391
Okeechobee	\$0	\$0	\$0	\$0	\$286,734	\$376,480	\$376,480	\$0	\$376,480
Orange	\$52,359	\$0	\$1,999,762	\$0	\$18,664,059	\$31,166,096	\$26,319,782	\$4,846,314	\$31,166,096
Osceola	\$15,201	\$0	\$244,335	\$0	\$5,418,598	\$7,890,930	\$7,304,985	\$585,945	\$7,890,930
Palm Beach	\$0	\$0	\$0	\$0	\$47,580,406	\$61,710,541	\$61,710,541	\$0	\$61,710,541
Pasco	\$36,788	\$0	\$0	\$0	\$0	\$3,713,635	\$2,814,425	\$899,210	\$3,713,635
Pinellas	\$1,937,661	\$0	\$392,873	\$111,161	\$289,044	\$16,140,953	\$14,307,391	\$1,833,562	\$16,140,953
Polk	\$217,617	\$0	\$0	\$0	\$0	\$6,165,371	\$4,987,597	\$1,177,774	\$6,165,371
Putnam	\$0	\$0	\$0	\$0	\$0	\$2,559,594	\$2,559,594	\$0	\$2,559,594
Saint Johns	\$0	\$0	\$0	\$0	\$0	\$3,873,555	\$3,873,555	\$0	\$3,873,555
Saint Lucie	\$0	\$0	\$129,169	\$0	\$4,340,950	\$9,985,536	\$5,070,245	\$4,915,291	\$9,985,536
Santa Rosa	\$0	\$0	\$0	\$0	\$0	\$754,358	\$754,358	\$0	\$754,358
Sarasota	\$0	\$0	\$0	\$0	\$7,902,681	\$8,942,448	\$8,611,287	\$331,161	\$8,942,448
Seminole	\$16,890	\$0	\$351,122	\$0	\$6,020,664	\$8,749,066	\$8,196,289	\$552,777	\$8,749,066
Sumter	\$0	\$0	\$0	\$0	\$1,451,779	\$1,534,409	\$1,534,409	\$0	\$1,534,409
Suwannee	\$0	\$0	\$0	\$0	\$0	\$656,892	\$541,242	\$115,650	\$656,892
Taylor	\$0	\$0	\$0	\$0	\$0	\$544,641	\$544,641	\$0	\$544,641
Union	\$0	\$0	\$0	\$0	\$0	\$614,554	\$614,554	\$0	\$614,554
Volusia	\$0	\$0	\$0	\$1,782,067	\$1,744,854	\$11,479,755	\$10,998,911	\$480,844	\$11,479,755
Wakulla	\$0	\$0	\$0	\$0	\$402,093	\$880,150	\$880,150	\$0	\$880,150
Walton	\$0	\$0	\$0	\$0	\$0	\$755,669	\$755,669	\$0	\$755,669
Washington	\$0	\$0	\$0	\$0	\$4,195	\$476,319	\$476,319	\$0	\$476,319
<b>TOTAL</b>	<b>\$8,280,429</b>	<b>\$0</b>	<b>\$3,297,870</b>	<b>\$2,514,134</b>	<b>\$165,946,328</b>	<b>\$381,814,036</b>	<b>\$322,799,730</b>	<b>\$59,014,306</b>	<b>\$381,814,036</b>



## **2023-24 Other Reported Data**

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### FY23/24 Other Reported Data

County	CTC / Transportation Operator UDPHC	Coordination Contractor UDPHC	Total UDPHC	Unmet Trip Requests	Passenger No Shows	Complaints	Commendations
Alachua	1,253	0	1,253	21	4,203	5	58
Baker	566	0	566	82	475	0	0
Bay	680	0	680	54	1,135	14	13
Bradford	471	45	516	0	459	0	0
Brevard	9,301	0	9,301	9	7,263	13	12
Broward	7,812	3,366	11,178	0	101,768	3,351	612
Calhoun	481	0	481	0	75	0	0
Charlotte	1,982	80	2,062	1,216	2,573	75	11
Citrus	735	199	934	0	1,005	24	23
Clay	256	0	256	0	0	0	0
Collier	1,349	268	1,617	248	8,925	96	15
Columbia	148	0	148	0	524	0	0
Desoto	120	0	120	72	28	14	20
Dixie	370	0	370	0	310	0	0
Duval	3,268	0	3,268	0	11,116	217	47
Escambia	1,018	0	1,018	0	1,487	11	73
Flagler	896	0	896	634	4,080	5	11
Franklin	112	0	112	4	132	0	0
Gadsden	2,063	0	2,063	0	1,411	0	3
Gilchrist	284	0	284	0	204	0	0
Glades	40	0	40	0	101	0	0
Gulf	283	0	283	233	939	0	0
Hamilton	46	0	46	0	333	0	0
Hardee	51	34	85	44	62	6	7
Hendry	125	428	553	7	361	0	0
Hernando	453	220	673	0	382	13	67
Highlands	510	116	626	384	525	26	25
Hillsborough	3,206	12,093	15,299	25	3,441	18	189
Holmes	338	0	338	3	33	0	1
Indian River	3,801	97	3,898	0	111	24	44
Jackson	1,231	0	1,231	6	566	2	0
Jefferson	378	0	378	0	232	0	2
Lafayette	189	0	189	0	770	0	0
Lake	809	497	1,306	0	2,355	12	5

### FY23/24 Other Reported Data

County	CTC / Transportation Operator UDPHC	Coordination Contractor UDPHC	Total UDPHC	Unmet Trip Requests	Passenger No Shows	Complaints	Commendations
Lee	322	610	932	0	487	8	5
Leon	1,180	0	1,180	0	4,029	140	1
Levy	256	0	256	0	256	0	0
Liberty	191	0	191	187	241	0	0
Madison	270	0	270	2	268	0	2
Manatee	1,080	256	1,336	1	493	24	67
Marion	1,560	144	1,704	0	3,714	13	41
Martin	830	336	1,166	0	411	22	35
Miami-Dade	8,000	18,079	26,079	0	0	0	0
Monroe	146	828	974	131	91	0	0
Nassau	932	0	932	258	585	0	0
Okaloosa	674	0	674	4,789	7,066	21	21
Okeechobee	78	0	78	96	115	5	13
Orange	20,489	1,769	22,258	0	29,827	939	55
Osceola	6,046	831	6,877	0	6,625	361	13
Palm Beach	9,092	0	9,092	0	24,029	1,184	1,871
Pasco	750	319	1,069	0	670	8	28
Pinellas	9,652	6,446	16,098	0	0	344	53
Polk	2,352	696	3,048	10	397	46	2
Putnam	2,146	0	2,146	0	0	0	0
Saint Johns	3,914	0	3,914	0	88	7	11
Saint Lucie	2,510	5,212	7,722	0	7,788	29	31
Santa Rosa	251	0	251	8	4	0	0
Sarasota	2,131	1,165	3,296	0	5,696	2,319	35,879
Seminole	7,390	225	7,615	0	7,006	305	8
Sumter	354	0	354	0	670	0	0
Suwannee	149	30	179	0	91	0	0
Taylor	318	0	318	0	176	1	0
Union	238	0	238	0	184	0	0
Volusia	3,591	627	4,218	0	11,008	298	67
Wakulla	362	0	362	0	140	0	0
Walton	458	0	458	48	121	0	0
Washington	235	0	235	40	24	0	1
<b>TOTAL</b>	<b>132,572</b>	<b>55,016</b>	<b>187,588</b>	<b>8,612</b>	<b>269,684</b>	<b>10,000</b>	<b>39,442</b>



## Glossary

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The following glossary is intended to coordinate terminology within the Florida Coordinated Transportation System. It is imperative that when certain words or phrases are used, the definition must be universally acknowledged.

**Accidents:** when used in reference to the AOR, the total number of reportable accidents that occurred whereby the result was either property damage of \$1000.00 or more, or personal injury that required evacuation to a medical facility, or a combination of both.

**Actual Expenditure Report (AER):** an annual report completed by each state member agency and each official planning agency, to inform the Commission in writing, before September 15 of each year of the specific amount of funds the agency expended for transportation disadvantaged services.

**Advance Reservation Service:** shared or individual paratransit service that is readily delivered with at least prior day notification, seven days a week, 24 hours a day.

**Agency:** an official, officer, commission, authority, council, committee, department, division, bureau, board, section, or any other unit or entity of the state or of a city, town, municipality, county, or other local governing body or a private non-profit transportation service providing entity.

**Americans with Disabilities Act (ADA):** a federal law, P.L. 101-336, signed by the President of the United States on July 26, 1990 providing protection for Persons with Disabilities.

**Annual Operating Report (AOR):** an annual report prepared by the community transportation coordinator detailing its designated service area operating statistics for the most recent operating year.

**Annual Performance Report (APR):** an annual report issued by the Commission for the Transportation Disadvantaged that combines all the data submitted in the Annual Operating Reports and the Commissions Annual Report.

**Automotive Service Excellence (ASE):** a series of tests that certify the skills of automotive technicians in a variety of maintenance areas.

**Availability:** a measure of the capability of a transportation system to be used by potential riders, such as the hours the system is in operation, the route spacing, the seating availability, and the pick-up and delivery time parameters.

**Bus:** any motor vehicle designed for carrying more than 10 passengers and used for the transportation of persons for compensation.

**Bus Lane:** a street or highway lane intended primarily for buses, either all day or during specified periods, but used by other traffic under certain circumstances.

**Bus Stop:** a waiting, boarding, and disembarking area, usually designated by distinctive signs and by curbs or pavement markings.

**Center for Urban Transportation Research (CUTR):** a research group located at the University of South Florida's College of Engineering.

**Certified Minority Business Enterprise (CMBE):** any small business concern which is organized to engage in commercial transactions, which is domiciled in Florida, and which is at least 51 percent owned by minority persons and whose management and daily operations are controlled by such persons. These businesses should be certified by the Florida Department of Management Services.

**Chapter 427, Florida Statutes:** the Florida statute establishing the Commission for the Transportation Disadvantaged and prescribing its duties and responsibilities.

**Commendation:** any documented compliment of any aspect of the coordinated system, including personnel, vehicle, service, etc.

**Commercial Drivers License (CDL):** a license required if a driver operates a commercial motor vehicle, including a vehicle that carries 16 or more passengers (including the driver), or a vehicle weighing more than 26,000 pounds.

**Commission:** the Florida Commission for the Transportation Disadvantaged (CTD) as authorized in Section 427.013, Florida Statutes.

**Commission for the Transportation Disadvantaged (Commission):** an independent agency created in 1989 to accomplish the coordination of transportation services provided to the transportation disadvantaged. Replaced the Coordinating Council on the Transportation Disadvantaged.

**Community Transportation Coordinator (CTC):** (formerly referred to as coordinated community transportation provider) a transportation entity competitively procured or

recommended by the appropriate official planning agency and local Coordinating Board and approved by the Commission, to ensure that safe, quality coordinated transportation services are provided or arranged in a cost-effective manner to serve the transportation disadvantaged in a designated service area.

**Competitive Procurement:** obtaining a transportation operator or other services through a competitive process based upon Commission-approved procurement guidelines, as established in accordance with Chapter 287, Florida Statutes.

**Complaint:** any documented customer concern involving timeliness, vehicle condition, quality of service, personnel behavior, and other operational policies.

**Complete (or Full) Brokerage:** type of CTC network in which the CTC does not provide any on-street transportation services itself, but contracts with transportation operators or coordination contractors for the delivery of all transportation services.

**Coordinated Transportation System:** includes the CTC, the transportation operators and coordination contractors under contract with the CTC, the official planning agency, and local Coordinating Board involved in the provision of service delivery to the transportation disadvantaged within the designated service area.

**Coordinated Trips:** passenger trips provided by or arranged through a CTC.

**Coordinating Board:** an entity in each designated service area composed of representatives who provide assistance to the community transportation coordinator relative to the coordination of transportation disadvantaged services.

**Coordination:** the arrangement for the provision of transportation services to the transportation disadvantaged in a manner that is cost effective, safe, efficient, and reduces fragmentation and duplication of services. Coordination is not the same as total consolidation of transportation disadvantaged services in any given service area.

**Coordination Contract:** a written contract between the community transportation coordinator and an agency who receives transportation disadvantaged funds and performs some, if not all of, its own services, as well as services to others, when such service has been analyzed by the CTC and proven to be a safer, more effective and more efficient service from a total system perspective. The Commission's standard contract reflects the specific terms and conditions that will apply to those agencies who perform their own transportation, as well as joint utilization and cost provisions for transportation services to and from the coordinator.

**Deadhead:** the miles or hours that a vehicle travels when out of revenue service. From dispatch point to first pick-up, and from last drop-off to home base, or movements from home base to maintenance garage or fuel depot, and return.

**Demand Response:** a paratransit service that is readily delivered with less than prior day notification, seven days a week, 24 hours a day. This service can be either an individual or shared ride.

**Designated Service Area:** a geographical area subject to approval by the Commission, which defines the community where coordinated transportation services will be provided to the transportation disadvantaged.

**Deviated Fixed-Route Service:** Any system of transporting individuals, including the provision of designated public transportation service by public entities and the provision of transportation service by private entities, including, but not limited to, specific public transportation service which is not a fixed-route system.

**Disabled Passenger:** anyone with a physical or mental impairment that substantially limits at least one of the major life activities (i.e., caring for oneself, walking, seeing, hearing, speaking, learning).

**Dispatcher:** the person responsible for having every scheduled run leave the yard or garage on time and maintain a schedule, matching the work force with the workload on a minute-by-minute basis. In demand-response transportation, the person who assigns the customers to vehicles and notifies the appropriate drivers.

**Driver Hour:** the period of one hour that a person works whose main responsibility is to drive vehicles.

**Economies of Scale:** cost savings resulting from combined resources (e.g., joint purchasing agreements that result in a lower cost per gallon or quantity discount for fuel).

**Effectiveness Measure:** a performance measure that indicates the level of consumption per unit of output.

Passenger trips per vehicle mile is an example of an effectiveness measure.

**Efficiency Measure:** a performance measure that evaluates the level of resources expended to achieve a given level of output. An example of an efficiency measure is operating cost per vehicle mile.

**Emergency:** any occurrence, or threat thereof, whether accidental, natural or caused by man, in war or in peace, which results or may result in substantial denial of services to a designated service area for the transportation disadvantaged.

**Emergency Fund:** transportation disadvantaged trust fund monies set aside to address emergency situations, and which can be utilized by direct contract, without competitive bidding, between the Commission and an entity to handle transportation services during a time of emergency.

**Employees:** the total number of persons employed in an organization.

**Fixed Route:** (also known as Fixed Route/Fixed Schedule) service in which the vehicle (s) repeatedly follows a consistent time schedule and stopping points over the same route, whereby such schedule, route or service is not at the user's request (e.g. conventional city bus, fixed guideway).

**Florida Administrative Code (FAC):** a set of administrative codes regulating the State of Florida.

**Florida Coordinated Transportation System (FCTS):** a transportation system responsible for coordination and

service provisions for the transportation disadvantaged as outlined in Chapter 427, Florida Statutes.

**Florida Department of Transportation (FDOT):** a governmental entity. The Commission for the Transportation Disadvantaged is housed under the Florida Department of Transportation for administrative purposes.

**Florida Statutes (FS):** the laws governing the State of Florida.

**Full Time Equivalent (FTE):** a measure used to determine the number of employees based on a 40-hour work week. One FTE equals 40 work hours per week.

**Fully Allocated Costs:** the total cost, including the value of donations, contributions, grants or subsidies, of providing coordinated transportation, including those services which are purchased through transportation operators or provided through coordination contracts.

**General Trips:** passenger trips by individuals to destinations of their choice, not associated with any agency program.

**Goal:** broad conditions that define what the organization hopes to achieve.

**Grievance Process or Procedure:** a formal grievance is a written complaint to document any concern or an unresolved service complaint regarding the separation or administration of TD service by the Transportation Operator, Community Transportation Coordinator, designated official planning agency, or local Coordinating Board. Provides a channel for the adjustment of grievances through discussions at progressively higher levels of authority, culminating in mediation, if necessary.

**In Service:** the time a vehicle begins the route to provide transportation service to the time the route is completed.

**In-Take Clerk/Reservationist:** an individual whose primary responsibility is to accept requests for trips, enter dates on requests, determine eligibility and provide customer service.

**Latent Demand:** demand that is not active (i.e., the potential demand of persons who are not presently in the market for a good or service).

**Limited Access:** the inability of a vehicle, facility or equipment to permit entry or exit to all persons. Lack of accessibility of vehicle, facility or other equipment.

**Load Factor:** the ratio of use to capacity of equipment or a facility during a specified time period.

**Local Coordinating Board (LCB):** an entity in each designated service area composed of representatives appointed by the official planning agency. Its purpose is to provide assistance to the community transportation coordinator concerning the coordination of transportation disadvantaged services.

**Local Government:** an elected and/or appointed public body existing to coordinate, govern, plan, fund, and administer public services within a designated, limited geographic area of the state.

**Local Government Comprehensive Plan:** a plan that meets the requirements of Chapters 163.3177 and 163.3178, Florida Statutes.

**Management Information System (MIS):** the mechanism that collects and reports key operating and financial information for managers on a continuing and regular basis.

**Memorandum of Agreement (MOA):** the state contract included in the transportation disadvantaged service plan for transportation disadvantaged services purchased by federal, state, or local government transportation disadvantaged funds. This agreement is between the Commission and the community transportation coordinator and recognizes the community transportation coordinator as being responsible for the arrangement of the provision of transportation disadvantaged services for a designated service area.

**Metropolitan Planning Organization (MPO):** the area-wide organization responsible for conducting the continuous, cooperative and comprehensive transportation planning and programming in accordance with the provisions of 23 U.S.C. s. 134, as provided in 23 U.S.C. s. 104(f)(3). Also serves as the official planning agency referred to in Chapter 427, F.S.

**Network Type:** describes how a community transportation coordinator provides service, whether as a complete brokerage, partial brokerage, or sole provider.

**Non-coordinated Trip:** a trip provided by an agency, entity, or operator who is in whole or in part subsidized by local, state, or federal funds, and who does not have coordination/operator contract with the community transportation coordinator.

**Non-sponsored Trip:** transportation disadvantaged services that are sponsored in whole by the Transportation Disadvantaged Trust Fund.

**Objective:** specific, measurable conditions that the organization establishes to achieve its goals.

**Off Peak:** a period of day or night during which travel activity is generally low and a minimum of transit service is operated.

**Official Planning Agency (OPA):** the official body or agency designated by the Commission to fulfill the functions of transportation disadvantaged planning. The Metropolitan Planning Organization shall serve as the planning agency in areas covered by such organizations.

**Operating Cost:** the sum of all expenditures that can be associated with the operation and maintenance of the system during the particular period under consideration.

**Operating Cost per Driver Hour:** operating costs divided by the number of driver hours, a measure of the cost efficiency of delivered service.

**Operating Cost per Passenger Trip:** operating costs divided by the total number of passenger trips, a measure of the efficiency of transporting riders. One of the key indicators of comparative performance of transit properties since it reflects both the efficiency with which service is delivered and the market demand for the service.

**Operating Cost per Vehicle Mile:** operating costs divided by the number of vehicle miles, a measure of the cost efficiency of delivered service.

**Operating Environment:** describes whether the community transportation coordinator provides service in an urban or rural service area.

**Operating Expenses:** sum of all expenses associated with the operation and maintenance of a transportation system.

**Operating Revenues:** all revenues and subsidies utilized by the operator in the provision of transportation services.

**Operating Statistics:** data on various characteristics of operations, including passenger trips, vehicle miles, operating costs, revenues, vehicles, employees, accidents, and road calls.

**Operator Contract:** a written contract between the community transportation coordinator and a transportation operator to perform transportation services.

**Organization Type:** describes the structure of a community transportation coordinator, whether it is a private-for-profit, private non-profit, government, quasi-government, or transit agency.

**Paratransit:** elements of public transit that provide service between specific origins and destinations selected by the individual user with such service being provided at a time that is agreed upon between the user and the provider of the service. Paratransit services are provided by sedans, vans, buses, and other vehicles.

**Partial Brokerage:** type of CTC network in which the CTC provides some of the on-street transportation services and contracts with one or more other transportation operators, including coordination contractors, to provide the other portion of the on-street transportation disadvantaged services, including coordination contractors.

**Passenger Miles:** a measure of service utilization which represents the cumulative sum of the distances ridden by each passenger. This is a duplicated mileage count. For example: If 10 people ride together for 10 miles, there would be 100 passenger miles.

**Passenger Trip:** a unit of service provided each time a passenger enters the vehicle, is transported, then exits the vehicle. Each different destination would constitute a passenger trip. This unit of service is also known as a one-way passenger trip.

**Passenger Trips per Driver Hour:** a performance measure used to evaluate service effectiveness by calculating the total number of passenger trips divided by the number of driver hours.

**Passenger Trips per Vehicle Mile:** a performance measure used to evaluate service effectiveness by calculating the total number of passenger trips divided by the number of vehicle miles.

**Performance Measure:** statistical representation of how well an activity, task, or function is being performed. Usually computed from operating statistics by relating a measure of service output or utilization to a measure of service input or cost.

**Potential TD Population:** (formerly referred to as TD Category I) includes Persons with Disabilities, senior citizens, low-income persons, and high risk or at risk children. These persons are eligible to receive certain governmental and social service agency subsidies for program-related trips.

**Program Trip:** a passenger trip supplied or sponsored by a human service agency for the purpose of transporting clients to and from a program of that agency (e.g., sheltered workshops, congregate dining, and job training).

**Public Transit:** means the transporting of people by conveyances or systems of conveyances traveling on land or water, local or regional in nature, and available for use by the public. Public transit systems may be governmental or privately owned. Public transit specifically includes those forms of transportation commonly known as paratransit.

**Purchased Transportation:** transportation services provided for an entity by a public or private transportation provider based on a written contract.

**Request for Proposals (RFP):** a competitive procurement process.

**Request for Qualifications (RFQ):** a competitive procurement process.

**Reserve Fund:** transportation disadvantaged trust fund monies set aside each budget year to ensure adequate cash is available for incoming reimbursement requests when estimated revenues do not materialize.

**Revenue Hours:** total vehicle hours used in providing passenger transportation, excluding deadhead time.

**Revenue Miles:** the total number of paratransit service miles driven while TD passengers are riding on the vehicles. This figure should be calculated from first passenger pick-up until the last passenger drop-off, excluding any breaks in actual

passenger transport. For example: if 10 passengers rode 10 miles together, there would be 10 revenue miles.

**Ridesharing:** the sharing of a vehicle by clients of two or more agencies, thus allowing for greater cost efficiency and improved vehicle utilization.

**Roadcall:** any in-service interruptions caused by failure of some functionally necessary element of the vehicle, whether the rider is transferred or not. Roadcalls exclude accidents.

**Rule 41-2, F.A.C.:** the rule adopted by the Commission for the Transportation Disadvantaged to implement provisions established in Chapter 427, F.S.

**Scheduler:** a person who prepares an operating schedule for vehicles on the basis of passenger demand, level of service, and other operating elements such as travel times or equipment availability.

**Shuttle:** a transit service that operates on a short route, or in a small geographical area, often as an extension to the service of a longer route.

**Sole Source:** (also referred to as Sole Provider) network type in which the CTC provides all the transportation disadvantaged services.

**Sponsored Trip:** a passenger trip that is subsidized in part or in whole by a local, state, or federal government funding source (not including monies provided by the TD Trust Fund).

**Standard:** something established by authority, custom, or general consent as a model or example.

**Stretcher Service:** a form of non-emergency paratransit service whereby the rider is transported on a stretcher, litter, gurney, or other device that does not meet the dimensions of a wheelchair as defined in the Americans with Disabilities Act.

**Subscription Service:** a regular and recurring service in which schedules are prearranged, to meet the travel needs of riders who sign up for the service in advance. The service is characterized by the fact that the same passengers are picked up at the same location and time and are transported to the same location, and then returned to the point of origin in the same manner.

**System Safety Program Plan (SSPP):** a documented organized approach and guide to accomplishing a system safety program set forth in Florida Rule 14-90.

**Total Fleet:** this includes all revenue vehicles held at the end of the fiscal year, including those in storage, emergency contingency, awaiting sale, etc.

**Total Quality Management (TQM):** a management philosophy utilizing measurable goals and objectives to achieve quality management practices.

**Transportation Alternative:** those specific transportation services that are approved by rule to be acceptable transportation alternatives, and defined in s. 427.018, F. S.

**Transportation Disadvantaged (TD):** those persons, including children as defined in s. 411.202 F.S., who because of physical or mental disability, income status, or inability to drive due to age or disability are unable to transport

themselves or to purchase transportation and have no other form of transportation available. These persons are, therefore, dependent upon others to obtain access to health care, employment, education, shopping, or medically necessary or life-sustaining activities.

**Transportation Disadvantaged Funds:** local government, state, or available federal funds that are for the transportation of the transportation disadvantaged. Such funds may include, but are not limited to, funds for planning, Medicaid transportation, administration, operation, procurement, and maintenance of vehicles or equipment and capital investments. Transportation disadvantaged funds do not include funds for the transportation of children to public schools.

**Transportation Disadvantaged Population:** (formerly referred to as TD Category II) persons, including children, who, because of disability, income status, or inability to drive due to age or disability are unable to transport themselves.

**Transportation Disadvantaged Service Plan (TDSP):** a five-year implementation plan, with annual updates developed by the CTC and the planning agency which contains the provisions of service delivery in the coordinated transportation system. The plan shall be reviewed and recommended by the local Coordinating Board.

**Transportation Disadvantaged Trust Fund:** a fund administered by the Commission for the Transportation Disadvantaged in which all fees collected for the transportation disadvantaged program shall be deposited. The funds deposited will be appropriated by the legislature

to the Commission to carry out the Commission's responsibilities. Funds that are deposited may be used to subsidize a portion of a transportation disadvantaged person's transportation costs which are not sponsored by an agency.

**Transportation Network Carrier (TNC):** is a company which hires people to give rides to others in their own personal cars for a fee, or fare.

**Transportation Operator:** a public, private for profit, or private non-profit entity engaged by the community transportation coordinator to provide service to the transportation disadvantaged pursuant to an approved coordinated transportation system transportation disadvantaged service plan.

**Transportation Operator Contract:** the Commission's standard coordination/operator contract between the community transportation coordinator and the transportation operator that outlines the terms and conditions for any services to be performed.

**Trend Analysis:** a common technique used to analyze the performance of an organization over a period of time.

**Trip Priorities:** various methods for restricting or rationing trips.

**Trip Sheet:** a record kept of specific information required by ordinance, rule or operating procedure for a period of time worked by the driver of a public passenger vehicle in demand-response service. Also known as a driver log.

**U.S. Department of Health and Human Services (USDHHS):** a federal agency regulating health and human services.

**U.S. Department of Transportation (USDOT):** a federal agency regulating the transportation field.

**Unduplicated Passenger Head Count (UPHC):** the actual number of people that were provided paratransit transportation services, not including personal care attendants, non-paying escorts, or persons provided fixed schedule/fixed route service.

**Unmet Trip Requests/Unmet Need:** the number of trips desired but not provided because of insufficient service supply, most commonly due to lack of adequate funding.

**Urbanized Area:** a city (or twin cities) that has a population of 50,000 or more (central city) and surrounding incorporated and unincorporated areas that meet certain criteria of population size of density.

**Van Pool:** a prearranged ride-sharing service in which several people travel together on a regular basis in a van. Van pools are commonly company-sponsored van that has a regular volunteer driver.

**Vehicle Inventory:** an inventory of vehicles used by the CTC, transportation operators, and coordination contractors for the provision of transportation disadvantaged services.

**Vehicle Miles:** the total distance traveled by revenue vehicles, including both revenue miles and deadhead miles.

**Vehicle Miles per Vehicle:** a performance measure used to evaluate resource utilization and rate of vehicle

depreciation, calculated by dividing the number of vehicle miles by the total number of vehicles.

**Vehicles:** number of vehicles owned by the transit agency that are available for use in providing services.

**Volunteers:** individuals who do selected tasks for the community transportation coordinator or its contracted operator, for little or no compensation.

**Will-Calls:** these are trips that are requested on a demand response basis, usually for a return trip. The transportation provider generally knows to expect a request for a will-call trip but cannot schedule the trip in advance because the provider does not know the exact time a passenger will call to request his/her trip.



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