

For potentially 7.8 million people in Florida, finding transportation may be a daily challenge due to a physical or mental disability, age, or income. They depend on others for access to doctor visits, work, school, grocery and drug stores.

The Florida Commission for the Transportation Disadvantaged can help.



For more information, contact:

Florida Commission for the
Transportation Disadvantaged
605 Suwannee Street, MS-49
Tallahassee, FL 32399-0450

Phone: (850) 410-5700
Toll Free: (800) 983-2435
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Web Site: www.fdot.gov/ctd

Florida Commission for the



**Transportation
Disadvantaged**

This Information is available in accessible formats upon request.



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Transportation Disadvantaged's 5 Key Elements



WHO ARE WE?

The Florida Legislature created the Commission for the Transportation in 1989. Its mission is to ensure the availability of efficient, cost-effective, and quality transportation services for transportation disadvantaged persons.

Through this coordinated effort, over 14 million trips are provided annually! With each \$1 dollar invested, over \$7 dollars are returned to benefit the State of Florida.

The Commission sets policies and provides direction in the areas of quality assurance, technical assistance and training, contract management, and financial accountability. The Commission also administers the Transportation Disadvantaged Trust Fund and implements all provisions in Chapter 427.013, F.S.



WHO IS ELIGIBLE?

Those who cannot obtain their own transportation due to a disability, age, or income, are eligible.



WHERE AND HOW ARE SERVICES PROVIDED?

The Transportation Disadvantaged program is a coordinated state-wide effort which groups riders together for a shared ride service. Transportation services are available in all 67 Florida counties. Federal and state funded agencies join together to provide the necessary transportation to medical, life-sustaining, employment, and educational locations.

Each county has a Community Transportation Coordinator (CTC), who provides and arranges the transportation. To find out who the CTC is in your county, call 1-800-983-2435, or go to our website at: www.fdot.gov/ctd. You must contact your CTC to determine if you are eligible, and to schedule your ride.



WHO CAN YOU CALL FOR HELP OR INFORMATION?

The Commission has a toll free helpline to assist persons who want to find out where to go for transportation assistance, get answers to questions about the program, or report a problem with transportation services. Just call 1-800-983-2435 or dial 711 for Florida Relay Services (for hearing or speech impaired persons). English and Spanish speaking Customer Service Representatives are available from 8:00 a.m. to 5:00 p.m. (Eastern Time), Monday thru Friday. For after hours or weekends, a message may be left on the voicemail system and the call will be returned the next business day.



HOW CAN YOU HELP?

Not all trips that are needed can be provided because of limited funds, but you can help! When you register or renew the tag on your car, truck, or boat simply check the box on the registration form to contribute \$1 or more to the Transportation Disadvantaged. Every dollar donated will go towards providing trips in the county where they were donated.