

2020-21 Innovation and Service Development Grant Approved Projects

Service Area	Applicant Name	Applicant Type (CTC / TNC)	Project Description	Funding (90%)
Alachua	MV Contract Transportation	CTC	Continue the Santa Fe Express Transportation to Rural Areas (EXTRA) Program. Provide transportation to and from Santa Fe College utilizing two morning and afternoon routes (High Springs/Alachua and Hawthorne). Santa Fe College would provide a 10% match on this grant. This project provides an opportunity for students who live in rural areas, with little to no access to transportation, access to higher education and job training. This project would also provide connectivity to the Gainesville fixed route system. Project would be for Fall and Spring semesters.	\$49,099.00
Bradford	Suwannee River Economic Council	CTC	Continue to provide on-demand service (within 60 minutes) for job training, employment, education, nutrition, health care and other life sustaining services. Project goal is to provide 200 trips/month.	\$42,293.00
Citrus	Citrus County	CTC	Continue to provide Veterans intercounty door-to-door transportation to VA Hospitals in Tampa, The Villages and Gainesville. Trips would be provided weekly on scheduled days. Estimates providing 600 trips for this year.	\$51,457.00
DeSoto, Hardee, Highlands and Okeechobee	MV Contract Transportation	CTC	Provide on-demand transportation to TD eligible clients in need of immediate, but not emergency, medical transportation including direct ride home from dialysis and hospital discharge. Service will be available 24/7. Estimates providing 5,700 trips.	\$238,500.00
Duval (Baker, Clay, Nassau, Putnam, St. Johns)	JTA	CTC	Provide on-demand transportation to homeless veterans enrolled or attempting to enroll in Veterans Affairs and/or Support Services for Veteran Families homeless programs who cannot get transportation. JTA is partnering with Patriot Services Group (PSG) who will leverage their existing partnership with One Call utilizing their RelayRide platform to book trips with TNCs (Lyft and Uber). Through this partnership, the JTA and PSG will be able to maximize limited resources and coordinate services to ensure that veteran's transportation needs are being covered. Estimated coordinating approximately 3,282 TD trips.	\$47,262.00
Escambia, Santa Rosa	i-Enable Solutions	TNC	Provide a door-to-door, ride share service to individuals with Intellectual and Developmental Disabilities to employment, vocational training, and other community activities. Scheduled and on-demand services include extended days and hours of operation with cross-county mobility for Escambia and Santa Rosa counties. Services will be available Monday-Sunday 6 am - 11 pm. Estimates providing 15,120 trips for this 2-county area.	\$313,688.00
Flagler	Flagler Co BOCC	CTC	Continue to provide dialysis transportation with expanded hours of service to accommodate transportation needs for treatment. Estimates providing 11,856 dialysis trips for FY2020-21.	\$366,568.00

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Hernando	Mid Florida Community Services	CTC	Continue to operate the expanded service location, hours, and days. Service will be provided to all areas of the county Monday - Friday 6:00 am - 4:00 pm without limiting rural areas to one or two days per week. Transportation is also provided to 3 connector stops for the fixed route service allowing travel into Pasco County. Employment, recreational, and same day additional trips will also be provided based on availability. Continue to implement a Veterans Reduced Fare Program. Ride purpose is unlimited - not just to/from local VA clinic.	\$239,987.00
Hernando, Hillsborough, Manatee, Pasco, Pinellas	UZURV Holdings, Inc.	TNC	TD Tampa Bay Region. Partnering with Tampa Bay Regional Transit Authority (TBARTA) to provide transportation and regional/cross-county, weekend and evening trips to eligible TD persons residing in the 5 counties identified for all trip purposes. UZURV will provide on-demand and scheduled ambulatory and wheelchair trips 7 days a week. Services are direct, non-stop and door-to-door. Estimates providing 17,500 trips for approximately 200 riders between 12/1/2020 - 6/30/2021. TBARTA providing \$150,000 to fund various activities to support this project such as marketing, reporting, customer satisfaction surveys, etc.	\$817,047.00
Hillsborough	Hillsborough County BOCC	CTC	Continue to provide expanded service hours to include weekend transportation service to all TD riders. Will continue with Saturday service and as the ridership increases, will phase in Sunday service. Estimates providing 4,160 trips.	\$222,084.00
Lafayette	Suwannee River Economic Council	CTC	Continue to provide daily transportation to Taylor County for employment and education/job training. The primary emphasis for this project is to provide transportation to Big Bend Technical College (BBTC). BBTC provides educational opportunities in the fields of nursing, welding, electrical, etc.	\$45,153.00
Martin	Senior Resource Association	CTC	Continue to provide enhanced transportation services to and from dialysis treatment by guaranteeing a "non-shared" ride and less time on the vehicle (45 minutes max). Estimated providing 370 trips/month.	\$189,000.00
Orange/ Osceola/ Seminole	LYNX	CTC	Continue to provide door-to-door trips to and/or from health care facilities including, but not limited to, dialysis, chemotherapy and hospitals. Trips will be scheduled utilizing a mobility management approach matching the most appropriate provider in LYNX's network with the needs of the rider while maintaining cost effectiveness. Provider network includes but is not limited to TNCs and taxis.	\$1,228,821.00
Pinellas (TD Late Shift)	Pinellas Suncoast Transit Authority	CTC	Continue to utilize TNC, taxi and wheelchair van service providers to provide affordable, on-demand (within 20 minutes of request), door-to-door trips to or from work outside of traditional bus hours, as well as daytime, urgent trips that cannot be pre-scheduled or served by fixed route. In addition, will provide on-demand rides to work to "essential workers" at "essential businesses" if they can no longer get to or from work due to reduced bus service. This program can be activated during any emergency and deactivated when bus service returns to normal.	\$683,190.00

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Pinellas (TD Direct Connect)	Pinellas Suncoast Transit Authority	CTC	Provide first mile/last mile transportation to or from a transportation hub. Transportation will be provided by a TNC, taxi or wheelchair provider. Focus will be for persons of low-income. Amount provided for trip cost will be set at \$9 TNC/Taxi and \$34 wheelchair and is based on 3 mile trip. The majority of population lives within 3 miles of fixed route services. Approved project for 3 years contingent upon funding and performance. Estimates providing 25,400 trips for FY2020-21 with a 1% increase for each additional year. FY 2020-21 \$238,600 Total Project FY 2021-22 \$276,430 Total Project FY 2022-23 \$319,440 Total Project	\$214,740.00
St Lucie (Indian River, Martin and Okeechobee)	St Lucie Co BOCC	CTC	Provide on-demand and prescheduled transportation to persons with intellectual or developmental disabilities (IDD) residing in St. Lucie County and persons with IDD residing in Indian River, Martin, and Okeechobee Counties who are accessing services and activities in St. Lucie County. Service will be available 7 days per week from 6:00 am - 8 pm.	\$225,000.00
St Lucie (Direct Connect)	St Lucie Co BoOCC	CTC	Continue to provide 24-hour advance reservation "after-hour" transportation services utilizing taxis, car services and rideshare providers to destinations within St Lucie County. This year would include some employment trips (on a small scale) to Indian River and Martin Counties. This service is known as "Direct Connect."	\$180,000.00
St Lucie (Dialysis)	St Lucie Co BOCC	CTC	Continue to provide a dedicated dialysis transportation service reducing travel time by eliminating all other stops with a reduced pickup window of 30 minutes. Once treatment is complete, client can contact dispatch for pickup. Clients will receive fare-free door-to-door transportation to and from 6 dialysis treatment centers in the county. Riders must schedule 24 hours in advance but can schedule up to 2 weeks in advance. Estimates providing over 11,000 trips.	\$135,000.00
			TOTAL	\$5,288,889.00