

# EXECUTIVE SUMMARY

## DISCUSSION AND RESULTS

**BENTLEY**



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# Section 1

## General Information of Study

### 1.0 Background

The Florida Department of Transportation (FDOT) requested services for updating and improving the existing Florida "Interstate Rest Area Facilities Condition Assessment and Needs Study" completed by Post, Buckley, Schuh & Jernigan, Inc. (PBS&J) in Fall 1993. The original study developed by PBS&J was intended to be a 30-year plan for upgrading the facilities and services associated with Florida interstate rest areas. The study was based upon data collected from 1992 to 1993 for facility conditions and anticipated traffic loads for the next 30 years. Due to the rapid population and traffic growth as well as updated district and statewide priorities, the 1993 study was determined to be obsolete in 2005, and a new assessment was requested.

### 1.1 Authorization

Bentley Architects + Engineers (BAE) of Longwood, FL was selected by the FDOT in July 2005 to provide professional consulting Architectural and Engineering services associated with the assessment and needs of the existing Florida rest area facilities. BAE utilized the expertise of Sims Wilkerson Engineering (SWE) for mechanical, electrical, and plumbing services and the McDonald

Group International, Inc. for water plant and wastewater systems evaluations.

### 1.2 Scope of Services

The 2005 FDOT Rest Area Assessment Study used the existing 1993 study as a starting point for report organization and data collection methodology. A full review of the previous study was conducted by the various disciplines to determine which areas were required for review and what improvements could be provided to the overall study.

Individual tasks for the report development included:

- ❖ Review current study recommendations
- ❖ Investigate current conditions of existing Florida rest areas
- ❖ Evaluate the current and projects needs of the traveling public
- ❖ Provide prioritization of rest areas for use in a rehabilitation/development plan

The study was to include direct consultant interaction with FDOT district coordinators, management contractors, and maintenance staff to determine areas for improvement beyond the scope of the original 1993 study. Additionally, the consultant was asked to seek public input as to the condition of the rest areas and the amenities provided.

The FDOT asked the consultant to provide answers and recommendations to the following questions:

- ❖ Has the rest area operational environment changed?



- ❖ What are the expectations for future Florida rest areas?
- ❖ What facilities and services need to be provided?
- ❖ Are the existing facilities adequate to provide these services?
- ❖ What facilities need to be added/removed?
- ❖ Can the department work with private businesses to provide these services?
- ❖ Is parking adequate to serve the current and future traffic loads?
- ❖ Are utility services (waste management) available?
- ❖ Are available utilities adequate to meet future rest area demands?
- ❖ Are there any interstate roadway/bridge projects planned that may affect the future development of rest areas?

Additional guidance for the scope of the 2005 study was based upon the guidelines and requirements set forth by the American Association of State Highway and Transportation Officials (AASHTO) "Guide for Development of Rest Areas on Major Arterials and Freeways" established in 2001 (see Appendix A). The guide was developed by a committee of transportation officials with specific expertise in rest design and planning development from all regions of the country. The guide provided detailed information regarding the development of an assessment study, upgrading existing facilities, locating new facilities, and detailed site development for current and future rest areas. The guide is widely considered to be the most up-to-date

source from AASHTO for recommendations associated with rest area management and development.

### 1.3 Schedule

The schedule set forth by the FDOT and agreed upon by the consultant provided an 11 month schedule from August 2005 through July 2006 for the development and issuance of the 2005 study. A supplemental agreement to expand the scope of the report provided an additional 7 month schedule from September 2006 through March 2007. The key aspects of the study developments were allocated to the following durations and were to be accomplished in order:

1. Update Rest Area Study (12 weeks)
2. Assess Rest Area Needs (24 weeks)
3. Develop Report (12 weeks)
4. Expanded Rest Area Needs (28 weeks)

The final version of the 2005 study was to be provided to the FDOT for distribution and use in March 2007.





# Section 2

## Development of Study

### 2.0 General Information

The development of the study was divided into five distinct areas of detail:

1. Existing Report Review
2. Data Collection Development
3. Preliminary Site Visits
4. Data Collection Modification
5. Statewide Site Visits

Senior level architects, engineers, and administrative personnel were included in all aspects of the study development and provided various recommendations for improvement based on their area of expertise.

### 2.1 Existing Report Review

The 1993 rest area assessment plan consisted of seven volumes; six for each of the districts that contained interstate rest areas and one for an executive summary of findings. District Six which was comprised of Monroe and Miami-Dade counties did not contain any interstate rest areas at the time of the study. The 2005 study is divided in the same manner with an executive summary and volumes for each individual district.

Detailed analysis of each rest area was divided into four primary areas of focus in the 1993 study:

1. General (Information)
2. Buildings
3. Potable Water and Wastewater
4. Site Facilities and Grounds

Since the previous report was issued, FDOT as well as other state and local governments have focused additional resources towards accessibility requirements associated with the Americans with Disabilities Act (ADA). Rest areas are now expected to be in full compliance with current state and national accessibility design and building requirements to allow all patrons to access and use the facilities. Because of the increased importance of this focus point, we expanded upon the previous report sections and provided the following areas for detailed analysis:

1. General Information
2. Building
3. Site
4. ADA Compliance
5. Water Plant and Wastewater Treatment Facilities

The 1993 study did not differentiate between the ages of the rest areas and thus, applied the same methods for analyzing each facility. For the 2005 study, the FDOT requested that all facilities receive a full comprehensive review based on the guidelines provided in the expanded scope. A further discussion of the details for comprehensive reviews can be found in Section 3 of this Executive Summary.

An additional area of focus for the existing rest area study was a basic cost breakdown for the recommended improvements to each facility. As



part of the expanded scope requested by the FDOT for the 2005 study, we have provided a basic line item generalized opinion of cost for each deficiency and recommended improvement to each facility. Additionally, the cost of fully abandoning the waste water treatment facilities at rest areas containing such systems was also included to assist with work program decision making.

A full review by our architects and engineers as well as input provided from FDOT staff noted that the overall organization of the 1993 study was less than desirable. The sections within each district volume were found to be difficult to follow and decreased the overall effectiveness of the report. Figures, tables, and appendices required readers to look in different parts of each rest area assessment to receive the complete detailed analysis of a particular topic. A primary goal of the 2005 study was to provide a highly organized and readable product that used technology advances since 1993 to improve upon the deliverables. Sections and sub-sections were provided numbers that carried through from the photograph folders to the comprehensive workbooks to the rest area reports. This integration of all data elements into a single system is an improvement which should increase the overall usefulness of the report for future FDOT planning and management.

The final area of comparison was in regards to the integration of consumer feedback into the report. The 1993 study did not provide any discussion of patron comments for each rest area or the rest area system in Florida overall. The updated 2005 assessment focused on providing additional feedback from the people who the rest areas are designed to service.

## 2.2 Data Collection Development

A variety of data collection methods were used for the development of the 2005 study that included:

- ❖ Comprehensive Integrated Scoring Workbooks
- ❖ General Comments Worksheets
- ❖ Digital Pictures
- ❖ Consumer Surveys
- ❖ Maintenance Staff Surveys
- ❖ Security Staff Surveys

A highly detailed analysis of all aspects of the facility, a comprehensive scoring workbook was developed. The workbook called upon many of the scoring elements used in the 1993 assessment but combined various survey forms into a single integrated program. Data from building, site, accessibility compliance, and wastewater treatment facilities were combined into a single summary sheet with scores provided for each area. The comprehensive workbook is provided as Appendix B of this report.

For all facilities, a general comment worksheet was developed to provide documentation of known deficiencies through interviews with on-site staff. The worksheets were an additional tool in the capturing of information for the comprehensive reviews.

Digital photographs were a vital tool for capturing data for each of the rest areas during site visits to the facilities. Since the 1993 study, advancements in technology have allowed for extremely clear and detailed pictures to be provided and we felt it necessary to make this



a major focus of data collection. A photographic check-list was developed for use at each of the comprehensive review areas and was used to ensure all scored aspects were captured for future reference. Upon completion of a comprehensive site visit, the pictures were downloaded into an electronic file system for analysis. The file system was structured to mimic the same nomenclature of the various scoring areas of the comprehensive workbook. An example of the file structure is provided in Appendix C and electronic copies of the photographs are provided in each comprehensive rest area review.

A method of data collection that was not utilized as part of the earlier study was consumer interviews. The primary focus of the FDOT for rest areas is to provide a safe, user friendly facility which is accessible to all patrons. We found it highly important to interview consumers at each rest area to document overall opinions about important aspects of the facility. The consumer surveys provided an additional perspective beyond the consulting group and on-site staff views for improvements. An example of the consumer survey form is provided as Appendix D of this report.

On-site staff for the rest areas are exposed to the deficiencies of the facility on a daily basis and serve as a good source of data. Prior to a site visit, a maintenance survey form was distributed to each rest area staff to provide feedback on existing conditions and known problems. The surveys allowed for advance knowledge of problematic areas and allowed for additional focus on these elements during our site visit. The staff forms also provided additional data for problems that may have

occurred during the overnight hours; a period of time left unaccounted for in the scheduled site visits. An example of the maintenance staff survey form is included as Appendix E of this report.

With security services provided at all Florida rest areas between 4pm and 8am, we felt it necessary to receive data and feedback from on-site security personnel. The Florida Highway Patrol or contracted security company were provided with a survey form to note issues that occur during the overnight hours which may relate to the overall analysis of the facility. An example of the security staff survey form is included as Appendix F of this report.

## 2.3 Preliminary Site Visits

With the data collection tools developed, six facilities around the Orlando area were selected for preliminary site visits. The following rest areas were visited on the noted dates and received the listed level of review:

- ❖ Seminole County, Interstate 4, Eastbound, Comprehensive Review, Oct. 31, 2005
- ❖ Seminole County, Interstate 4, Westbound, Comprehensive Review, Oct. 31, 2005
- ❖ Polk County, Interstate 4, Eastbound, Cursory Review, Oct. 31, 2005
- ❖ Polk County, Interstate 4, Westbound, Cursory Review, Oct. 31, 2005
- ❖ North Brevard County, Interstate 95, Northbound, Comprehensive Review, Nov. 1, 2005



- ❖ North Brevard County, Interstate 95, Southbound, Comprehensive Review, Nov. 1, 2005

Each preliminary site visit was attended by staff including at least one architect, structural engineer, civil engineer, mechanical engineer, electrical engineer, water/wastewater facility specialist, and administrative representative. Each form and workbook was used to validate the application of our data collection methods. Areas for modification and improvement to the forms were noted and were later implemented.

## 2.4 Data Collection Modifications

Upon completion of the six preliminary rest area reviews, modifications were made to the comprehensive workbook to better streamline the data collection process. One noted modification was the re-organization of the various sections and sub-sections of the workbook based on order in which they were reviewed. We determined through the preliminary site visits that evaluations typically started with site elements related to approach signage and ramp conditions and then preceded into the automobile and truck parking areas. Other elements within the workbook were re-sequenced to reduce backtracking during future site visits.

## 2.5 Statewide Site Visits

Two project managers for the building, site, and accessibility compliance aspects of the study and one sub consultant for the water/wastewater facilities traveled separately to each of the 52 existing interstate rest areas and 4 welcome centers in Florida. The only interstate rest areas that were not visited were the eastbound and westbound Interstate-10

facilities in Duval County that are scheduled for closure in early 2007.

The majority of site visits were conducted between November 2005 and March 2006 with a variety of day and week-long trips. The expanded scope request in late 2006 required additional site visits to be conducted between November 2006 and December 2006. Consulting staff conducted comprehensive reviews at each of the applicable facilities using the data collection methods discussed in section 2.2 of this report.

Comprehensive reviews typically ranged in duration from two to three hours, with older facilities occasional in excess of three hours. During the visits, the consultant team was typically met and accompanied by the rest area services/contract manager, but district contract managers and even FDOT district coordinators participated in portions of the study.



# Section 3

## Methodology of Scoring

### 3.0 General Information

The methodology of scoring primarily affected the use of the comprehensive workbook which was used to evaluate older rest areas in the state.

With any assessment study, scoring is subject to personal perspective of the condition of the element being scored. Where one team may evaluate a roof to be in poor condition, another team may determine that it is in average condition.

To reduce the overall scoring discrepancies related to differing personal perspectives, we directed the same team to travel to and evaluate all 56 facilities in Florida. Scoring criteria were then applied consistently through the entire site visit process and likely improved the overall accuracy of the report.

Scoring methods were developed for each of the 4 primary evaluation areas of the comprehensive study:

1. Site
2. Building
3. ADA Compliance
4. Water Plant & Wastewater Treatment

Each area of evaluation will be discussed further in this section of the report. Scoring for

site, building, and water/wastewater facilities were generally accepted to be based on personal perspective of the evaluator. Accessibility compliance was generally based on a pass/fail system for individual items for each area of accessibility requirements.

Each element was given a weighted percentage for the overall score of that section. For example, the sub-category of "roof" under the section "building" was comprised of four elements; roof, soffit, fascia, and gutters/downspouts. The main element of concerns for roofs is typically the actual roof material and whether or not any leaks persist. With this in mind, the weighting for that element was 60% relative to 10% and 20% for the other elements in that sub-section. Similar methodology was applied to the sub-categories for building, site, and water/wastewater facilities. The weighting for the sub-sections under ADA compliance were made at the summary level and not at the individual sub-sections.

### 3.1 Site Evaluation

Twelve sub-sections were developed encompassing all of the elements necessary to provide complete evaluation of the rest area site features. A description of each sub-section is provided as follows.

#### *Approach & Exiting Signage*

Signage approaching the facility is fairly important to provide consumers ample warning time to allow for a safe exit from the interstate. We evaluated signage approaching the facility with a preferred notice starting at 2 miles prior to the rest area. Visibility of signage was also evaluated to ensure that signs were not



obstructed by tree overgrowth or placed too far off of the interstate roadway surface. Additionally, the visibility of the main rest area building and parking area from the interstate were evaluated since they are key elements for consumer confidence in safety and use of the facility. Understanding of approach and exit signage was evaluated to ensure clear direction was provided.

### *Ramps*

Because rest area roadway configurations vary greatly across the state of Florida, criteria for the ramp zone was established. For the purposes of evaluation, the ramps were considered to be only the expanded lane areas for entrance and exit along the interstate roadway surface. The ramps evaluation area ended or began where islands or medians were provided to divide the roadway surfaces. Rest areas which required exiting the interstate and using a local roadway for access or were part of a recreational area were given an average score for ramps. Pavement condition was evaluated for any surface cracks or edge damage due to age. Since truck parking on shoulders has become a major issue, shoulder condition was included as a separate element for ramps. Clear zones associated with signage or delineators placed too close to the ramp surface were also evaluated.

### *Interior Roadway*

Any roadway section excluding the parking area aisles and ramps were evaluated for under the interior roadway sub-category. Pavement condition was evaluated for any surface cracks or edge damage due to age. Since truck parking on shoulders has become a major issue, shoulder condition was evaluated for damage. Clear zones associated with

signage or delineators placed too close to the roadway were also evaluated. Additionally, any roadway sections, particularly in and out of the truck parking areas were evaluated for tight turns which would affect the overall clear zone of the roadway.

### *Rest Area Signage*

The directional signage associated with the roadways, parking areas, and facilities of the site for the rest area were evaluated under the category of rest area signage. Pavement markings and signage along the roadway surfaces were evaluated for fading paint and damaged or missing signs. Signage which may have been obstructed by trees or other site elements where included under visibility for this sub-category. A review of any conflicting or confusing signage was part of the overall understanding portion of the evaluation for rest area signage.

### *Auto Parking*

The primary focus of the automobile parking sub-category was to evaluate the capacity and condition of the space. A count of all automobile parking spaces in the main parking areas of the site was compared to the capacity requirements found through traffic volume analysis. Facilities meeting or exceeding the parking capacity were given a "5" and facilities failing to meet capacity were scored as "1". Parking spaces along picnic loop roads and in other areas which were considered to be "remote" were not included in the parking space totals. Similar scoring methodology was applied to the number of handicap accessible parking spaces required based on the current parking capacity. Facilities meeting or exceeding the parking capacity were given a "5" and facilities failing to meet capacity were



scored as "1". With truck parking on the shoulders of auto parking areas being an issue in some cases, shoulder damage was included as a scoring element for this sub-category. Pavement condition was evaluated for any surface cracks or edge damage due to age.

#### *Truck & RV Parking*

The primary focus of the truck and RV parking sub-category was to evaluate the capacity and condition of the space. A count of all truck and RV parking spaces in the main parking areas of the site was compared to the capacity requirements found through traffic volume analysis. Facilities meeting or exceeding the parking capacity were given a "5" and facilities failing to meet capacity were scored as "1". Parking spaces along picnic loop roads and in other areas which were considered to be "remote" were not included in the parking space totals. The turning radii in and out of truck and RV parking spaces was evaluated based on observations and measurements and were scored based on tight turning conditions. Shoulder damage was included as part of the sub-category which was evaluated by noting any damaged delineators, signage, and grassy areas. Pavement condition was evaluated for any surface cracks or edge damage due to age.

#### *Drainage*

Some of the older facilities that received comprehensive reviews were built prior to the creation of the Water Management Districts or stormwater permitting through FDEP. With this in mind, the drainage sub-category was based on observations of stormwater ponds, storm sewers, swales and collection areas if applicable. The scoring was also based on the

observations provided by on-site staff of any standing water issues along portions of the site.

#### *Sidewalk*

The primary access routes along the parking areas and main building were evaluated under the sidewalk sub-category for overall condition and safety. Minor cracks were considered to be average, but large cracks and tripping hazards caused by settlement were given lower scores.

#### *Ancillary Facilities*

Three areas were included under the ancillary facilities sub-category for the site evaluation of the overall report: vending services area, dog walk area, and picnic area. The vending services area was evaluated based upon condition, protection from wind/rain, and the selection of vending machines provided to patrons. The dog walk area was evaluated based upon the signage provided near the parking and building areas as well as the signage and marking for the actual walking space. The picnic area was evaluated for the overall condition of the picnic pavilions, accessibility from parking areas or roadway, and safety and visibility issues.

#### *Grounds & Landscaping*

Trees, shrubs, and plants were evaluated as a whole for whether or not they were well maintained and the general age of the landscaping. Any dead vegetation or debris piles which were observed were also used in the overall scoring for this sub-category.

#### *Lighting*

Light fixtures mounted on walls or poles around the parking areas and along the pathways to the main building were evaluated under this



sub-category. The lights were scored based on their observed condition and whether or not any damage existed. A similar method of evaluation was used for light poles located around the site.

### *Safety & Security*

The lighting portion of the safety and security section of the scoring evaluation was used for all lighting aspects of the rest area including site and building. Photometric surveys of the lighting conditions were not conducted as part of this assessment, but on-site personnel provided observations of areas where additional lighting was recommended. Observations of interior spaces and the location of lighting along exterior areas were considered as part of the scoring process. The telephone portion of the safety and security sub-category was based upon the placement of a post-mounted emergency call box at the rest area. The proximity of the call box to the main building and the overall condition of the box were included in the scoring process.

## 3.2 Building Evaluation

Seven sub-sections were developed encompassing all of the elements necessary to provide complete evaluation of the rest area building features. A description of each sub-section is provided as follows:

### *Roof*

The material of the roofing was noted based on observation and on-site personnel comments, but the evaluation of this item was based upon the condition associated with water leaks. General wear or deterioration was considered, but reports of leaks and observations of current water issues were the primary means for

evaluation. Soffits, fascia, gutters, downspouts, and scuppers were evaluated based on general condition and any noticeable damage or ineffectiveness.

### *Exterior*

The exterior finish of the building consisted of noting the material type as well as any fading, water stains, or damage to the overall finish. A perimeter walk of the main building was conducted at each rest area and any structural cracks through masonry (primarily) were noted and incorporated into the scoring for the exterior wall structure. With the older facilities, windows were not always used; in cases where windows did not exist, an average score of "3" was applied to not affect the overall ranking of the sub-category. Windows that did exist were scored based on general observations of material type and condition. Similar to windows, doors were not always present, in cases where doors did not exist, an average score of "3" was applied to not affect the overall ranking of the sub-category. Doors that did exist were scored based on general observations of material type and condition. Louvers were treated in the same manner as windows and doors based upon use at the facility. The signage around the exterior of the building was evaluated based on the age and condition of the signage and whether not all of the appropriate signage was provided.

### *Interior*

The material type and general condition of the flooring material was used in the evaluation of the floor finish. Any chipping, cracks, or missing tiles were noted and incorporated into the score. Similar to floor finish, the wall material was observed and the general condition and any damage were used as the





basis for scoring. Where the structural condition of the interior wall surface could be observed, notes of any cracks or failures were analyzed to determine a ranking for the structural element of this sub-category. The material type of the toilet partitions were noted to indicate what types of material appear to be better maintained than others. Any wear or damage to the partitions was used as the determination for score of this element. Toilet accessories were generally accepted as being the toilet paper dispensers and additional features that were provided in the stalls or toilet rooms and were scored based on condition. Millwork was deemed to be any additional design element such as furniture or casework, which was not already accounted for by another scoring item. Millwork was rarely found in the older facilities, though many of the newer rest areas and welcome centers provided displays and cases. Signage along the interior of the building was ranked based on general condition and whether or not all applicable signage was provided. The material type of the ceiling was generally noted as well as any water stains or damage, all which helped to determine the elements score.

#### *Fixtures*

The casing material and relative age of the hand dryers were noted as part of this element for the fixture sub-category. Any inoperable units were also noted as part of the evaluation and were considered in the scoring for hand dryers. Soap dispensers were tested for operational effectiveness and were noted for any clogs or maintenance issues. Dispensers which were missing or located in a hard to access location were all noted where applicable. Trash receptacles were scored based on the material type, condition, and

whether they were fixed to the restroom walls. Mirrors were evaluated for the general condition of the mirror frames as well as any scratches or surface damage observed.

#### *Mechanical*

Evaluations of mechanical elements for the comprehensive rest area assessments were typically limited to observations of equipment and on-site staff reports of deficiencies. Maintenance contracts ensure the repair of any problematic mechanical components, but the overall condition of the entire system is generally overlooked. The mechanical evaluation section of the workbook was based on providing an overall review of the system as a whole. Air handlers were scored based on a review of installation dates, general housing conditions, and maintenance reports. Units which were inoperable or had repeated failures were also noted where applicable. The condensing units were scored using the same criteria as the air handlers with any damaged or missing handler units noted. Condensate drains were primarily scored based on any deficiencies noted; drains operating properly were given an average score. Refrigerant piping was observed for any damaged or missing insulation and scored accordingly. Duct work associated with a central air heating/cooling system was observed for the use of insulation and for any dents or rust along the ductwork. The lift station for each rest area received a more detailed evaluation than other elements of the mechanical sub-category. Observations were made of the exterior and interior of the lift station well and compared with any reports of leaks or failures. The control boards for the lift station were opened and observed for update switches and gauges, or deficiencies due to more maintenance. The



pump controls were checked for manual operation and any pump failures were documented.

### *Lighting & Electrical*

Evaluations of electrical elements for the comprehensive rest area assessments were typically limited to observations of equipment and on-site staff reports of deficiencies. Maintenance contracts ensure the repair of any problematic electrical components, but the overall condition of the entire system is generally overlooked. The electrical evaluation section of the workbook was based on providing an overall review of the system as a whole. Light fixtures and switches along the interior of the building were evaluated based on observed conditions and general operation. Any reports from on-site staff of frayed wires or problematic fixtures were also included in the scoring. Power system reviews were mainly limited to the main breaker boards and panels found in the electrical spaces of the main building. All boards and panels were opened where permissible and documented for relative age and condition. Documentation of emergency exit signage and lighting was an additional element of the lighting & electrical sub-category and based on fixtures being provided. If lightning and fire protection services were not found at a rest area, a low score was provided to denote a need for these elements.

### *Plumbing*

Evaluations of plumbing elements for the comprehensive rest area assessments were typically limited to observations of systems and on-site staff reports of deficiencies. Maintenance contracts ensure the repair of any problematic plumbing components, but the

overall condition of the entire system is generally overlooked. The plumbing evaluation section of the workbook was based on providing an overall review of the system as a whole. The lavatories were observed in the men's, women's, and family restrooms (where applicable) for surface cracks and general condition. Water closets and urinals were evaluated based upon the same criteria as the lavatories in each portion of the restroom facilities. Fixture counts were provided for all lavatories, water closets, and urinals at the facility to determine if the rest area meets current capacity requirements. The material type of the piping chase was documented and observed for relative age and condition. On-site staff reported any on-going maintenance issues and observations of current leaks or corrosion were documented and related to the score.

## 3.3 Accessibility Compliance

As part of the comprehensive rest area assessments, a detailed review of all site and building elements associated with accessibility was completed. The section was entitled "ADA Compliance" but was a combination of Americans with Disability Act guidelines and Florida Building Code Chapter 11 requirements.

Unlike the site, building, and water/wastewater portions of the comprehensive workbook, all elements of the accessibility compliance section were evaluated on a pass/fail basis using the Department of Justice Code for Federal Regulations ADA Standards for Accessible Design and Florida building Code (see Appendix A). Measurements and



testing were done in accordance with the aforementioned accessibility guidelines for each element listed in the various sub-sections of the comprehensive workbook.

Each element of the various sub-categories of the comprehensive workbook reference the section from the standard from which they were developed. The elements were also phrased in great detail to provide a full understanding of each element which was required to be evaluated.

Because of the level of detail provided in the accessibility compliance section and the nature of the pass/fail scoring system, additional description of the scoring methodology is not required.

### 3.4 Water Plant & Wastewater Treatment

Prior to visiting each drinking water and waste treatment facility, it was important to retrieve the records for permitting, compliance enforcement monitoring, and discharge monitoring report summaries for all facilities. This allows for better focus on potential physical deficiencies during the field visits.

Three years of discharge monitoring reports for wastewater treatment plants were retrieved for all facilities from the central FDEP office in Tallahassee.

Records at each State FDEP District office or delegated local agency office were then reviewed to obtain information about the facility's permit and the compliance enforcement record. The permit record details wastewater plant tanks capacity, disposal

system type, area, and capacity, and states what standards the plant must meet. Sometimes the permits stipulate mandatory improvements are required or unusual special conditions.

There are usually annual FDEP inspection reports available for each wastewater plant.

For drinking water plants, there are sanitary surveys reports available, which detail tank sizes, well, pump, and treatment system data, as well as summarize demand and compliance enforcement data. In addition, information concerning monitoring and health based violations, if any, was obtained from the United States Environmental Protection Agency (USEPA).

Each drinking water plant and wastewater plant was visited and its main operating components observed using a checklist. For this report, the primary concern was with non-functional equipment or deteriorated equipment or tanks that would potentially require capital improvements to upgrade.

Facilities were scored with respect to both how well they perform as determined from file reviews of their permitting, monitoring and compliance/enforcement record, as well as their physical condition. A score of "3" means these items were in average, satisfactory condition. Scores below three mean some improvement is needed, while scores above three would indicate facilities are in exceptional condition.



# Section 4

## Discussion of Overall Findings

### 4.0 General Information

Throughout the full assessment of all 56 facilities, the consulting firm determined that the Florida rest areas were in good condition in regards to serving the traveling public. A visitor to a Florida rest area will generally find a clean facility which offers safe access to the restrooms and other features and will be able to continue on with their trip. However, not every facility met the full needs of the traveling public, particularly the older facilities which received comprehensive evaluations. Additionally, there are some overall areas for improvement that affect certain districts and/or statewide rest area facilities. This section will provide a discussion of overall findings associated with the rest area system as a whole; individual rest area findings are provided in the additional district report volumes.

### 4.1 Geographical Findings

The geographical dispersion of rest areas along all of Florida's interstates was considered to be good, but two areas for future planning were identified and are discussed as follows.

#### *Rest Areas in Urbanized Locations*

Florida currently consists of four primary urbanized areas; Miami, Tampa, Orlando, and Jacksonville, each of which are serviced by one or more interstates. Additional smaller

urban centers exist throughout the state, but currently do not have a major effect on the overall capacity of rest area services provided. The parking space and fixture requirements for a rest area are determined from a number of factors used to reduce the overall Average Annual Daily Traffic (AADT) for a peak day scenario. The four major urbanized areas in Florida see daily commuter traffic volumes which greatly exceed traffic volumes for non-urbanized areas of the state. These cities and suburbs typically provide an ample supply of service stations and food service establishments a short distance from the interstate, fulfilling the needs of the traveling public. Additionally, as the volumes continue to increase in these locations, rest areas will have to expand to a point where motorist will have to walk a significant distance to the main building due to an extremely large parking area. With this in mind, the focus for the future of regional rest area planning in Florida is suggested to be in the rural areas of the state. Areas such as the panhandle (District 3), North Florida (District 2 excluding Jacksonville), and the Central part of Florida's East Coast (Districts 4 & 5 from Jacksonville to West Palm Beach) were categorized as rural. For these areas, the rest areas are vital in providing services to motorists where facilities are not otherwise provided. We suggest allocating future resources to the renovation or replacement of existing rest areas in these locations.

#### *Seminole County*

The Seminole County rest areas have the greatest volume of traffic (AADT) of any facilities in the state and fail to meet the parking and fixture requirements by a large margin. The site is located in a suburban area north of Orlando and is bordered by heavy residential and



industrial areas. Services such as restrooms and food are provided north and south of the rest area only a short distance off mainline exits. We recommend closing the Seminole County rest areas in the near future due to space limitations and capacity demand. The Duval County rest areas just west of Jacksonville on Interstate 10 (I-10) are currently scheduled to be abandoned for similar reasons. Similar reasoning was used in the closing of the Orange County rest areas on I-4 near Walt Disney World in the 1990's. However, closing the Seminole County rest areas would leave I-4 from Daytona Beach to Tampa with only one set of rest areas, Polk County. We suggest adding a new set of facilities further east on I-4 around the Deland area to provide services for patrons traveling in the Volusia County area. Deland is far enough away from Orlando and Daytona Beach so as not to be affected by the current heavy daily commute traffic.

## 4.2 Site Findings

Site conditions throughout the state varied greatly based on the age of the facility, but were generally considered to meet the needs of most patrons with one exception, truck parking. Below is a discussion of this major issue along with additional findings associated with rest area site improvements.

### *Truck Parking*

The inadequate capacity of most older rest areas to accommodate current commercial truck volumes is the number one issue facing Florida facilities. Of the 56 facilities which received comprehensive reviews, less than 50% met the current requirements for truck parking capacity. Through observations and discussions with on-site rest area staff, the problem of truck parking

goes well beyond the parking areas. We observed shoulder damage ranging from minor to severe at off-ramps, interior roadways, parking areas, and on-ramps at the majority of the older facilities surveyed. Not only do trucks parking along the shoulder cause damage to the site, but they are a major safety issue for vehicles using the interstate and the rest areas. The lack of truck facilities is so critical in some areas that trucks use mainline entrance ramps and exit ramps remote from the rest area for overnight parking. State and Local law enforcement have attempted to crackdown on the problem with regular stops at rest areas overnight asking drivers to move from illegal parking locations, but the problem persists.

Truck drivers were surveyed as part of our comprehensive surveys to determine suggestions they had to improve this problem. One likely area for additional truck parking would be the weigh stations located throughout the state. However, drivers reported problems with inspection staff regarding overnight parking and random inspections, which discourage drivers from using the facility and getting the required amount of rest. We suggest a review of weigh station policies to determine if protocol can be modified to better accommodate overnight truck parking. Weigh stations are design for commercial trucks and could be expanded to provide services for trucks only, similar to a rest area. Newer facilities are being designed and constructed to include parking areas and restroom buildings for drivers to use. A campaign to make truckers aware of these improved services will likely reduce rest area volumes and improve overall safety.

A more likely solution would be for the FDOT to establish a partnership with private truck



stop/travel center providers throughout the state to provide additional capacity near major interstates. Travel centers are designed to cater specifically to trucks and their drivers and provide additional services such as restaurants and repair facilities which far exceed the capabilities of a rest area. A review of the internet for national travel center chains that provided facilities in Florida with 50 or more truck parking spaces were as follows:

- ❖ Travel Centers of America – 6 Facilities
- ❖ Pilot Travel Centers – 11 Facilities
- ❖ Flying J Travel Centers – 5 Facilities

A review of programming for future rest area repairs or new facilities should include a comparison with private travel centers in close proximity. For the 3 major providers mentioned above we have developed a spreadsheet which provides location of each facility, number of truck parking spaces, and nearest rest area(s) with distance. A summary of this data can be found in Appendix G of this report.

### *Storage Sheds*

A common response for improvement at virtually every comprehensive assessment rest area we visited was the need for adequate storage for outside maintenance equipment. We observed lawn mowers, trimmers, blowers, and other power equipment stored in a variety of locations including the piping chase, along sidewalks, and in grassy areas near the main building. Some facilities had older storage sheds, but most were deteriorated or inadequate for the size and amount of equipment required to maintain the site. The majority of sites have adequate space for a concrete slab and small metal building or pre-

fabricated storage structure to be constructed in close proximity to the services entrances of the main building. Power equipment left outside is a liability issue for the FDOT should a child or person happen upon the equipment. Though reports of theft were very low, equipment left in the open has the potential of also being stolen. Newer facilities which received comprehensive reviews as part of the assessment study typically had storage facilities provided, but a survey of these rest areas should be made as well.

### *Picnic Pavilions*

Security has become a top priority of the FDOT regarding the rest area system with nighttime security provided by state, local, or contracted services at every facility in the state. An additional step to aid in security was the closing of the picnic loop roads from dawn to dusk at every facility where a loop road was provided. Though these two steps have greatly reduced the overall security issues at most Florida rest areas, problems remain at a few noted locations. The Lee and Pasco County rest areas were found to have significant issues with prostitution during the daytime hours, primarily in and around the picnic areas. A design issue of these facilities was that the picnic loops extended significantly away from the building and trees and bushes typically obstructed the view to and from the main building. Lee County has such a reoccurring issue that security staff now patrols the site 24-hours a day. Though these problems seem to be isolated to just a few facilities, intuition would say the problem could relocate to other similar facilities. Additionally, the majority of rest areas which received a comprehensive assessment had old concrete roof valley style pavilions which typically had a high rate of leaks and should be replaced. With this in mind, we



suggest closing/demolishing all picnic loop roads and providing newer picnic pavilions adjacent to the main building. Newer facilities have moved away from using picnic loop roads; we recommend this change for any facility covered under a comprehensive survey that is not closed or replaced entirely.

### 4.3 Building Findings

The building elements of the rest area are typically the most visible aspect of the facility to the public. Patrons see the majority of the building such as the exterior, lobby, and restrooms whereas most of the site design issues tend to go unnoticed. Additional less visible elements of the building include leaky roofs, poor plumbing systems, and interrupted power services. A discussion of general findings associated with the buildings is provided as follows.

#### *Emergency Generators*

Of the 56 facilities receiving comprehensive assessments, only those facilities built in the last few years had emergency generators provided on-site. In recent years, the trend to install automatic lavatory and water closet controls has been implemented at new and old rest areas throughout Florida. Only a handful of older facilities still have manual controls for bathroom fixtures. Unfortunately, any time there is an interruption in power service due to weather or failures, the automatic restroom fixtures are rendered useless. In cases where portable emergency generators are unavailable for an extended period of time; the rest area may be required to bring in portable toilets or shutdown entirely. In a hurricane evacuation situation, rest areas play a vital role in ensuring public safety and services. Water closets which

cannot be flushed by automatic controls may continue to be used by an urgent public; this is a significant health issue. We suggest the installation of permanent emergency generators at all Florida rest areas within the next few years. Generators should provide adequate power so that all restroom fixtures continue to operate for an extended period of time.

### 4.4 Accessibility Compliance

One of the strong points for the Florida rest area system was the overall compliance with the Americans with Disabilities Act (ADA) and Florida Building Code Chapter 11 regarding facility accessibility. The majority of the 56 facilities receiving comprehensive assessments scored very high in regards to accessible features and fixtures at each facility. However, some areas at all facilities should receive an additional review due to missing elements or updated requirements. A discussion of accessibility requirement issues is provided as follows.

#### *Detectable Warnings*

Curbs ramps were typically provided between the accessible parking space surface and the sidewalk or pathway along the primary exterior route to the main building. But one common accessibility requirement that has been ignored is the use of detectable warnings and contrasting color at the curb ramps. Detectable warnings, primarily in the form of truncated domes, provide a physical cue to visually alert patrons of the change in elevation associated with the curb ramp. More than 75% of the rest areas receiving comprehensive reviews lacked detectable warnings at the primary curb ramp adjacent to the accessible parking spaces. Additionally, the use of



contrasting colors between the curb ramp and the surrounding sidewalk and pathway services was lacking at the majority of facilities. Providing a contrasting color for the curb ramp gives a cue for patrons with limited visual capacity to note the change in elevation. We also found that providing a contrasting color for the curb ramp improves safety for all patrons, preventing trip hazards or falls in way of the curb ramps.

#### *Braille and Raised Characters*

Fewer than 50% of the rest areas receiving comprehensive assessments provided appropriate Braille and raised characters on the signage for the accessible facilities. It is important that the primary accessible facility have the pictograph for accessibility, raised characters, and Braille on a sign mounted 60 inches above the finish floor grade on wall to the latch side of the door. This signage feature is a necessity for patrons who are visually impaired who are accessing the facility on their own.

## 4.5 Water Plant & Wastewater Treatment Findings

The water plant and wastewater treatment facilities have been an important issue for the FDOT in recent years. The cost of maintaining treatment facilities and the reoccurring maintenance issues have guided the move towards tying into local utilities wherever possible. However, roughly half of the facilities receiving comprehensive assessments were serviced by a combination of water plants and wastewater treatment facilities. A discussion of findings associated with these facilities is provided as follows.

#### *Drinking Water Plants*

Almost all of the drinking water plants maintain system pressure using hydropneumatic tanks. These are steel vessels normally pressurized to about 60 psi. A significant number of these tanks are in the range of 15-20 years old. Many do not appear to have been certified to have been constructed to *American Society of Mechanical Engineers (ASME)* standards. Without interior inspections, the condition of interior coatings and corrosion is unknown, but can be expected to be more deteriorated in older tanks.

Older, uninspected pressure tanks, particularly those that have a history of corrosion, leaks, and patching or welding represent a significant potential hazard to operating staff and members of the public. Several non-FDOT tanks in the state have been reported by FDEP to have explosively ruptured in the last several years.

All pressure tanks operated by the FDOT should be given an internal and external tank inspection by a qualified tank inspection engineer and replaced as recommended.

There are a number of drinking water treatment plants equipped with aeration, softening or filtration systems, and a few have reverse osmosis treatment systems. In a number of cases the characteristics of the raw water makes some advanced treatment clearly desirable, if not essential. However, all FDOT drinking water plants are considered "transient non community" public systems, meaning all they are required to test the finished water for is nitrate and adequate disinfection. Where the raw water does not present an obvious health hazard or is aesthetically unpalatable, additional treatment represents additional





maintenance and operating costs to the FDOT. It is recommended to evaluate the need for such treatment and remove it in future water plant upgrades if appropriate.

#### *Wastewater Treatment Plants*

Almost all FDOT wastewater treatment plants that are required to test for effluent nitrate have above normal intermittent problems meeting the nitrate standard. ("Above normal" is a subjective opinion meaning as compared to most other similar sized domestic wastewater treatment plants).

Most of FDOT wastewater treatment plants utilize a simple extended aeration treatment process, which is not specifically designed to remove nitrate.

A number of FDOT wastewater plants are designed with special tanks for nitrate removal but still have problems. This appears to be a combination of both the exceptional level of ammonia found in FDOT raw wastewater as well as the need for operational skill and time that may be above standard FDEP operating time and operator class requirements. Chemical addition to control pH, a supplemental organic feed, proper running of certain pumps, are typical features found to be essential to make facilities with high ammonia content operate properly. It takes more than the typical 1/2 hour per day required by FDEP to run the necessary operational tests, make the adjustments needed, and operation may require more specialized training and experience than that required for the standard Class C operator.

The FDOT facilities which do not have these problems are those that do not have to test for nitrate. These are facilities that discharge to

"slow rate" systems like spray fields or drip tube systems over large areas.

It is recommended that in future upgrades, FDOT use "slow rate" land application systems rather than percolation ponds or drain fields for effluent disposal.

One of the facilities with the most serious problem is the I-75 rest area in Broward County. This facility is under an administrative order to cease all discharge due to phosphorus violations of the Everglades Protection Act. Effluent from the plant is being trucked across the state to be discharged at the FDOT rest area in Collier County.

Consultant engineers for the FDOT are going through a complicated permitting process to attempt to get permission to discharge the plant effluent into a deep injection well at the site.

A facility that is not having significant effluent discharge violations but is at risk for being shut down is Baker County. A condition in its operating permit requires that when the ground water table at the disposal site reaches a certain level, the drinking water plant must be shut down, which would effectively close the rest area. Although records were not found that indicate this condition developed, it remains an ongoing risk.

The location of each FDOT wastewater treatment plant was examined in relation to the nearest large regional wastewater treatment plant (considered as one either publicly or privately operated and at least 100,000 gpd capacity) using the coordinates of all plants in the state of Florida in a mapping program. A significant number of FDOT rest areas were found to be within 7 miles (as measured along identifiable roads) of a regional facility. In some cases these are privately operated, in others



they are operated by the Department of Corrections or public utilities. It is recommended that for all future upgrades, the feasibility of connection to these regional facilities be closely examined.

# Section 5 Discussion of Consumer Responses

## 5.0 General Information

A significant addition to the 2005 rest area assessment study was the introduction of consumer surveys and responses to the report. Previously, a consumer comment box at each of the rest areas was the sole means to receive feedback and data regarding the performance of individual facilities and the Florida rest area system.

A minimum of 10 consumers were interviewed as part of each comprehensive rest area assessment. The complete study yielded a total of 560 persons interviewed using the form provided in Appendix D of this report. A discussion of the compiled data for five important questions is provided below.

### 5.1 Importance of Rest Areas

560 patrons at 56 rest areas throughout Florida were asked the following question:

“How important are rest areas to you? (Not Important, Semi-Important, or Very Important)”

Of the people surveyed, 85% rated rest areas as “very important” as shown in the graph provided in Figure 5.1.

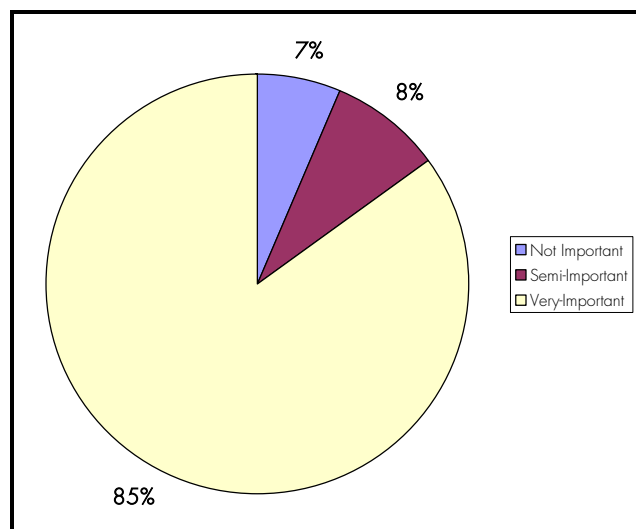


Figure 5.1 – Rest Area Importance

The response from consumers for this particular question solidifies the need to continue to maintain and develop rest areas throughout the state. Even though Florida continues to see ever expanding urbanized areas and commercial services provided adjacent to interstates, people visiting rest areas still find them important for travel.

### 5.2 Cleanliness of Rest Areas

560 patrons at 56 rest areas throughout Florida were asked the following question:

“How clean are the facilities? (Not Clean, Semi-Clean, or Very Clean)”

Of the people surveyed, 90% rated the rest area facilities as being “very clean” as shown in the graph provided in Figure 5.2.

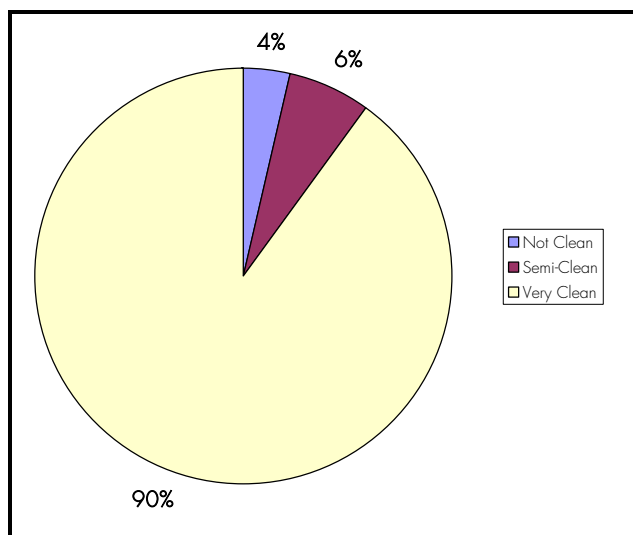


Figure 5.2 – Rest Area Cleanliness

The response from consumers for this particular question shows that the maintenance contracts and staff which are assigned cleaning duties for the rest areas are doing a good job. As part of the comprehensive reviews, we found that all restroom facilities were very well maintained from a cleanliness standpoint. Maintaining facilities to the highest level of cleanliness regardless of the rest areas age is vitally important in satisfying the traveling public.

### 5.3 Safety of Rest Areas

560 patrons at 56 rest areas throughout Florida were asked the following question:

“How safe do you consider this rest area?  
(Not Safe, Semi-Safe, or Very Safe)”

Of the people surveyed, 89% rated the rest area facilities as being “very safe” as shown in the graph provided in Figure 5.3.

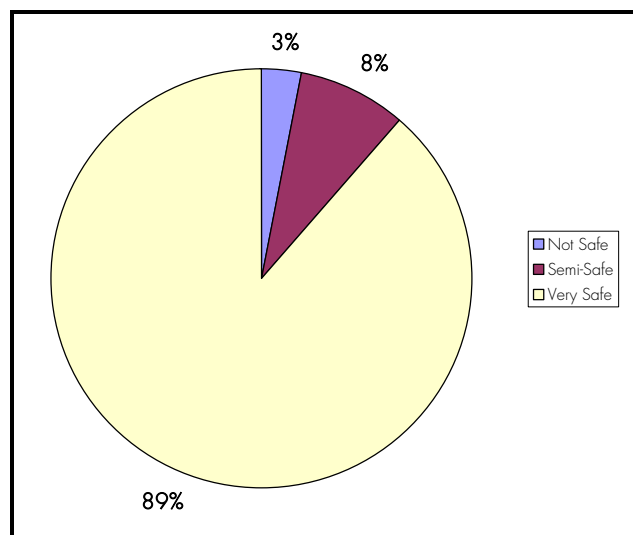


Figure 5.3 – Rest Area Safety

The response from consumers for this particular question shows that the steps taken by the FDOT and the security staff at the rest areas across the state are allowing the majority of patrons to feel safe. One item of note is that all of the surveys were taken during the hours of 8am and 5pm which create a bias towards daytime travelers. The majority of volume at rest areas, with the exception of commercial truck traffic, is typically seen during the daytime hours so the results of the survey question are still valid. Though some security problems exist at various rest areas, the general public is typically unaffected and unaware of such issues.

### 5.4 Reason for Stopping

560 patrons at 56 rest areas throughout Florida were asked the following question:

“What is the primary reason for this current (rest area) stop? (Use restroom, water/snacks, rest, travel information, telephone, eat/picnic, dispose of waste or other)”

Of the people surveyed, 57% of patron's primary reason for visiting the facility was to use the restrooms. 18% of people stopped primarily to rest and another 11% stopped for "other" reasons. "Other" reasons listed included walking pets, repair vehicle, and sightseeing. The results of this question are present in the graph provided in Figure 5.4.

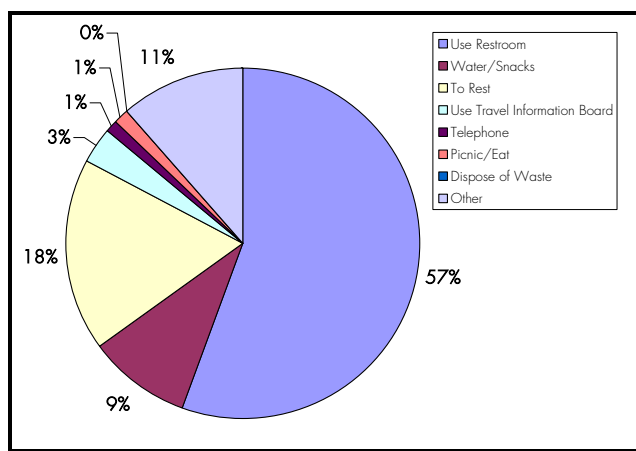


Figure 5.4 – Primary Reason for Stop

The response from consumers for this particular question show funding allocation should continue to be focused on the restrooms as opposed to additional services which are provided. A notable item of importance is that only 1% of patrons surveyed stopped primarily to use the telephone. With cellular telephone service available virtually everywhere in Florida, the use of standard payphones has become nearly obsolete. But it is important to keep in mind that text service telephones are important for patrons who are hearing impaired and need to place a phone call.

## 5.5 Distance Between Rest Areas

560 patrons at 56 rest areas throughout Florida were asked the following question:

"How far apart should rest areas be spaced?"

Of the people surveyed, 29% of patrons stated that the rest areas were already well spaced or did not know how far to space the rest areas. 25% of people responded "41 to 60 Miles apart" and 20% responded "21 to 40 Miles apart." The results of this question are present in the graph provided in Figure 5.4.

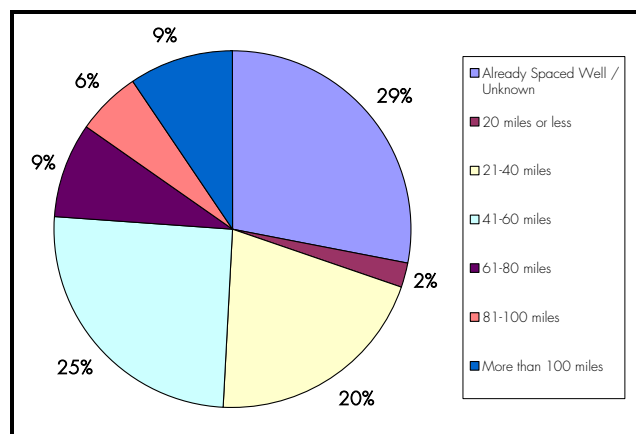


Figure 5.5 – Distance between Rest Areas

The majority of people responding to the survey question with the response "already spaced well/unknown" felt that the existing layout of rest areas throughout Florida were adequate. This figure coupled with the data for the 41 to 60 mile apart response equate to 54% of total responses. The majority of Florida rest areas are located between 40 and 60 miles apart which means the method for placement of facilities is adequate. Some exceptions exist such as the 133 miles between the St. Lucie County rest areas and the southern end of Interstate 95, but the majority of regions have adequate rest area spacing.



# Section 6

## Priority for Rest Area Improvements

### 6.0 General Information

The comprehensive assessments were performed at all 56 facilities using the workbook and scoring criteria discussed in section 4 of the report and allowed for the detailed ranking of each individual facility. The ranking was based upon the four primary areas of evaluation: site, building, accessibility compliance, and water plant/wastewater treatment facilities.

Each of the 56 facilities receiving comprehensive assessments had the areas of site, building, and accessibility compliance included as part of their scoring process. The water plant/wastewater treatment facilities were not able to be applied to the score of every facility. If a plant provided service to two rest areas (i.e. eastbound and westbound), the scoring for this areas was provided under the rest area side where the wastewater plant was located. For example, the Jefferson County eastbound facility has the wastewater treatment facility for the eastbound and westbound rest areas. Water plants for both directions thus were included under the water plant/wastewater treatment section of the comprehensive assessment for the Jefferson County eastbound facility. Because a low score for the treatment facility would affect only the eastbound facility, the overall ranking of each rest area did not include treatment facilities.

Due to the high financial burden of water plants and wastewater treatment facilities, independent funding for improvements or replacements beyond the regular scope of rest area repairs is typical. With this in mind, an independent ranking of the priority for treatment facility improvements is provided in this section of the report.

### 6.1 Statewide Overall Rankings

The overall priority rankings of comprehensive assessments for the entire state were based on averaging the site, building, and accessibility compliance scores for the rest area; each element was equally weighted. The overall ranking for the state is provided in Table 6.1A. Since the priority of repairs may be focused on a particular aspect of the rest area facility rather than the entire overall facility ranking, the overall ranking by primary area of evaluation are provided as follows: site (Table 6.1B), building (Table 6.1C), accessibility compliance (Table 6.1D), and water plant/wastewater treatment (Table 6.1E).

The executive summaries for each comprehensive facility review are provided in sequential order by 5-digit state rest area number following the tables of this section. Additional information of each review can be found in the respective district volumes for each facility.



Table 6.1A – Statewide Overall Priority Rankings

State Priority	Rest Area No.	District	County	Direction	Interstate	Mile Post	Site	Building	ADA	Overall
1	10370	1	Manatee	NB/SB	275	7	46.2	44.1	85.5	58.6
2	70360	7	Pinellas	NB/SB	275	13	49.6	45.7	84.4	59.9
3	30091	3	Jefferson	EB	10	233	40.7	53.6	89.4	61.2
4	10280	1	Lee	NB/SB	75	131	46.9	47.6	91.6	62.0
5	30092	3	Jefferson	WB	10	233	50.4	50.8	89.4	63.5
6	20111	2	Suwannee	EB	10	294	55.6	58.7	79.7	64.7
7	70242	7	Pasco	SB	75	278	52.5	52.2	89.4	64.7
8	30070	3	Gadsden	EB/WB	10	162	58.5	55.5	80.2	64.7
9	30081	3	Leon	EB	10	194	50.1	61.4	83.2	64.9
10	20332	2	St. Johns (S)	SB	95	303	57.1	50.1	87.9	65.0
11	10270	1	Charlotte	NB/SB	75	161	53.5	54.2	88.1	65.3
12	20331	2	St. Johns (S)	NB	95	302	55.1	53.0	89.2	65.8
13	70241	7	Pasco	NB	75	278	55.6	52.2	91.7	66.5
14	50342	5	Brevard (N)	SB	95	227	56.5	52.9	90.4	66.6
15	50221	5	Seminole	EB	4	96	47.3	57.5	95.4	66.7
16	20161	2	Columbia	NB	75	413	55.1	59.4	86.2	66.9
17	40392	4	St. Lucie	SB	95	133	62.9	51.6	86.6	67.0
18	70251	7	Hillsborough	NB	75	238	58.1	51.6	91.4	67.0
19	30082	3	Leon	WB	10	194	54.7	62.6	84.5	67.3
20	50341	5	Brevard (N)	NB	95	225	59.1	52.8	90.4	67.4
21	50222	5	Seminole	WB	4	94	51.3	57.5	95.4	68.1
22	40391	4	St. Lucie	NB	95	133	62.4	50.4	91.7	68.2
23	20112	2	Columbia	WB	10	295	59.8	59.6	85.5	68.3
24	50191	5	Sumter	NB	75	307	57.5	54.9	93.3	68.6
25	50192	5	Sumter	SB	75	308	61.2	53.4	92.4	69.0
26	30061	3	Jackson	EB	10	133	61.9	65.2	82.9	70.0
27	30062	3	Jackson	WB	10	133	63.1	63.9	83.9	70.3
28	20162	2	Columbia	SB	75	413	63.7	60.5	88.3	70.8
29	30050	3	Holmes	EB/WB	10	96	56.4	70.9	86.7	71.3
30	10290	1	Collier	NB/SB	75	63	63.4	66.8	85.0	71.7
31	50182	5	Marion	SB	75	345	65.9	56.8	95.1	72.6
32	50181	5	Marion	NB	75	345	71.0	55.7	95.4	74.0
33	20171	2	Alachua	NB	75	383	60.4	77.4	93.0	76.9
34	20172	2	Alachua	SB	75	382	64.3	75.3	91.5	77.0
35	10202	1	Polk	WB	4	46	70.6	74.0	95.9	80.2
36	40490	4	Broward	NB/SB	75	34	78.8	73.4	88.9	80.4
37	10201	1	Polk	EB	4	46	74.7	73.4	95.8	81.3
38	20310	2	Nassau	SB	95	378	77.8	79.1	95.0	84.0
39	30010	3	Escambia	EB	10	4	82.8	77.7	94.1	84.9
40	20102	2	Madison	WB	10	265	84.8	78.7	92.9	85.5
41	20101	2	Madison	EB	10	265	84.1	79.2	93.8	85.7
42	50382	5	Brevard (S)	SB	95	169	83.9	85.4	93.1	87.5
43	20322	2	St. Johns (N)	SB	95	331	77.1	90.4	96.8	88.1
44	20321	2	St. Johns (N)	NB	95	331	77.9	90.5	96.8	88.4
45	50381	5	Brevard (S)	NB	95	168	86.9	86.2	93.1	88.7
46	30020	3	Jackson	NB/SB	US 231	0	87.0	88.2	91.8	89.0
47	70252	7	Hillsborough	SB	75	238	85.5	91.9	95.9	91.1
48	20122	2	Baker	WB	10	318	85.3	93.1	95.4	91.3
49	20121	2	Baker	EB	10	318	85.8	93.8	96.3	92.0
50	40402	4	Martin	SB	95	107	86.3	92.6	97.2	92.0
51	40401	4	Martin	NB	95	106	89.2	90.6	97.2	92.3
52	30032	3	Santa Rosa	WB	10	29	88.3	94.7	95.9	93.0
53	20140	2	Hamilton	SB	75	470	84.8	96.1	99.1	93.3
54	30041	3	Okaloosa	EB	10	59	90.8	95.3	94.7	93.6
55	30031	3	Santa Rosa	EB	10	29	90.3	94.7	95.9	93.6
56	30042	3	Okaloosa	WB	10	61	91.3	95.5	95.9	94.2



Table 6.1B – Site - Statewide Overall Priority Rankings

State Priority	Rest Area No.	District	County	Direction	Interstate	Mile Post	Site
1	30091	3	Jefferson	EB	10	233	40.7
2	10370	1	Manatee	NB/SB	275	7	46.2
3	10280	1	Lee	NB/SB	75	131	46.9
4	50221	5	Seminole	EB	4	96	47.3
5	70360	7	Pinellas	NB/SB	275	13	49.6
6	30081	3	Leon	EB	10	194	50.1
7	30092	3	Jefferson	WB	10	233	50.4
8	50222	5	Seminole	WB	4	94	51.3
9	70242	7	Pasco	SB	75	278	52.5
10	10270	1	Charlotte	NB/SB	75	161	53.5
11	30082	3	Leon	WB	10	194	54.7
12	20331	2	St. Johns	NB	95	302	55.1
13	20161	2	Columbia	NB	75	413	55.1
14	20111	2	Suwannee	EB	10	294	55.6
15	70241	7	Pasco	NB	75	278	55.6
16	30050	3	Holmes	EB/WB	10	96	56.4
17	50342	5	Brevard	SB	95	227	56.5
18	20332	2	St. Johns	SB	95	303	57.1
19	50191	5	Sumter	NB	75	307	57.5
20	70251	7	Hillsborough	NB	75	238	58.1
21	30070	3	Gadsden	EB/WB	10	162	58.5
22	50341	5	Brevard	NB	95	225	59.1
23	20112	2	Columbia	WB	10	295	59.8
24	20171	2	Alachua	NB	75	383	60.4
25	50192	5	Sumter	SB	75	308	61.2
26	30061	3	Jackson	EB	10	133	61.9
27	40391	4	St. Lucie	NB	95	133	62.4
28	40392	4	St. Lucie	SB	95	133	62.9
29	30062	3	Jackson	WB	10	133	63.1
30	10290	1	Collier	NB/SB	75	63	63.4
31	20162	2	Columbia	SB	75	413	63.7
32	20172	2	Alachua	SB	75	382	64.3
33	50182	5	Marion	SB	75	345	65.9
34	10202	1	Polk	WB	4	46	70.6
35	50181	5	Marion	NB	75	345	71.0
36	10201	1	Polk	EB	4	46	74.7
37	20322	2	St. Johns	SB	95	331	77.1
38	20310	2	Nassau	SB	95	378	77.8
39	20321	2	St. Johns	NB	95	331	77.9
40	40490	4	Broward	NB/SB	75	34	78.8
41	30010	3	Escambia	EB	10	4	82.8
42	50382	5	Brevard	SB	95	169	83.9
43	20101	2	Madison	EB	10	265	84.1
44	20102	2	Madison	WB	10	265	84.8
45	20140	2	Hamilton	SB	75	470	84.8
46	20122	2	Baker	WB	10	318	85.3
47	70252	7	Hillsborough	SB	75	238	85.5
48	20121	2	Baker	EB	10	318	85.8
49	40402	4	Martin	SB	95	107	86.3
50	50381	5	Brevard	NB	95	168	86.9
51	30020	3	Jackson	NB/SB	US 231	0	87.0
52	30032	3	Santa Rosa	WB	10	29	88.3
53	40401	4	Martin	NB	95	106	89.2
54	30031	3	Santa Rosa	EB	10	29	90.3
55	30041	3	Okaloosa	EB	10	59	90.8
56	30042	3	Okaloosa	WB	10	61	91.3





Table 6.1C – Building - Statewide Overall Priority Rankings

State Priority	Rest Area No.	District	County	Direction	Interstate	Mile Post	Building
1	10370	1	Manatee	NB/SB	275	7	44.1
2	70360	7	Pinellas	NB/SB	275	13	45.7
3	10280	1	Lee	NB/SB	75	131	47.6
4	20332	2	St. Johns	SB	95	303	50.1
5	40391	4	St. Lucie	NB	95	133	50.4
6	30092	3	Jefferson	WB	10	233	50.8
7	40392	4	St. Lucie	SB	95	133	51.6
8	70251	7	Hillsborough	NB	75	238	51.6
9	70242	7	Pasco	SB	75	278	52.2
10	70241	7	Pasco	NB	75	278	52.2
11	50341	5	Brevard	NB	95	225	52.8
12	50342	5	Brevard	SB	95	227	52.9
13	20331	2	St. Johns	NB	95	302	53.0
14	50192	5	Sumter	SB	75	308	53.4
15	30091	3	Jefferson	EB	10	233	53.6
16	10270	1	Charlotte	NB/SB	75	161	54.2
17	50191	5	Sumter	NB	75	307	54.9
18	30070	3	Gadsden	EB/WB	10	162	55.5
19	50181	5	Marion	NB	75	345	55.7
20	50182	5	Marion	SB	75	345	56.8
21	50221	5	Seminole	EB	4	96	57.5
22	50222	5	Seminole	WB	4	94	57.5
23	20111	2	Suwannee	EB	10	294	58.7
24	20161	2	Columbia	NB	75	413	59.4
25	20112	2	Columbia	WB	10	295	59.6
26	20162	2	Columbia	SB	75	413	60.5
27	30081	3	Leon	EB	10	194	61.4
28	30082	3	Leon	WB	10	194	62.6
29	30062	3	Jackson	WB	10	133	63.9
30	30061	3	Jackson	EB	10	133	65.2
31	10290	1	Collier	NB/SB	75	63	66.8
32	30050	3	Holmes	EB/WB	10	96	70.9
33	40490	4	Broward	NB/SB	75	34	73.4
34	10201	1	Polk	EB	4	46	73.4
35	10202	1	Polk	WB	4	46	74.0
36	20172	2	Alachua	SB	75	382	75.3
37	20171	2	Alachua	NB	75	383	77.4
38	30010	3	Escambia	EB	10	4	77.7
39	20102	2	Madison	WB	10	265	78.7
40	20310	2	Nassau	SB	95	378	79.1
41	20101	2	Madison	EB	10	265	79.2
42	50382	5	Brevard	SB	95	169	85.4
43	50381	5	Brevard	NB	95	168	86.2
44	30020	3	Jackson	NB/SB	US 231	0	88.2
45	20322	2	St Johns	SB	95	331	90.4
46	20321	2	St Johns	NB	95	331	90.5
47	40401	4	Martin	NB	95	106	90.6
48	70252	7	Hillsborough	SB	75	238	91.9
49	40402	4	Martin	SB	95	107	92.6
50	20122	2	Baker	WB	10	318	93.1
51	20121	2	Baker	EB	10	318	93.8
52	30032	3	Santa Rosa	WB	10	29	94.7
53	30031	3	Santa Rosa	EB	10	29	94.7
54	30041	3	Okaloosa	EB	10	59	95.3
55	30042	3	Okaloosa	WB	10	61	95.5
56	20140	2	Hamilton	SB	75	470	96.1



Table 6.1D – ADA Compliance - Statewide Overall Priority Rankings

State Priority	Rest Area No.	District	County	Direction	Interstate	Mile Post	ADA
1	20111	2	Suwannee	EB	10	294	79.7
2	30070	3	Gadsden	EB/WB	10	162	80.2
3	30061	3	Jackson	EB	10	133	82.9
4	30081	3	Leon	EB	10	194	83.2
5	30062	3	Jackson	WB	10	133	83.9
6	70360	7	Pinellas	NB/SB	275	13	84.4
7	30082	3	Leon	WB	10	194	84.5
8	10290	1	Collier	NB/SB	75	63	85.0
9	10370	1	Manatee	NB/SB	275	7	85.5
10	20112	2	Columbia	WB	10	295	85.5
11	20161	2	Columbia	NB	75	413	86.2
12	40392	4	St. Lucie	SB	95	133	86.6
13	30050	3	Holmes	EB/WB	10	96	86.7
14	20332	2	St. Johns	SB	95	303	87.9
15	10270	1	Charlotte	NB/SB	75	161	88.1
16	20162	2	Columbia	SB	75	413	88.3
17	40490	4	Broward	NB/SB	75	34	88.9
18	20331	2	St. Johns	NB	95	302	89.2
19	30091	3	Jefferson	EB	10	233	89.4
20	30092	3	Jefferson	WB	10	233	89.4
21	70242	7	Pasco	SB	75	278	89.4
22	50342	5	Brevard	SB	95	227	90.4
23	50341	5	Brevard	NB	95	225	90.4
24	70251	7	Hillsborough	NB	75	238	91.4
25	20172	2	Alachua	SB	75	382	91.5
26	10280	1	Lee	NB/SB	75	131	91.6
27	70241	7	Pasco	NB	75	278	91.7
28	40391	4	St. Lucie	NB	95	133	91.7
29	30020	3	Jackson	NB/SB	US 231	0	91.8
30	50192	5	Sumter	SB	75	308	92.4
31	20102	2	Madison	WB	10	265	92.9
32	20171	2	Alachua	NB	75	383	93.0
33	50382	5	Brevard	SB	95	169	93.1
34	50381	5	Brevard	NB	95	168	93.1
35	50191	5	Sumter	NB	75	307	93.3
36	20101	2	Madison	EB	10	265	93.8
37	30010	3	Escambia	EB	10	4	94.1
38	30041	3	Okaloosa	EB	10	59	94.7
39	20310	2	Nassau	SB	95	378	95.0
40	50182	5	Marion	SB	75	345	95.1
41	50221	5	Seminole	EB	4	96	95.4
42	50222	5	Seminole	WB	4	94	95.4
43	50181	5	Marion	NB	75	345	95.4
44	20122	2	Baker	WB	10	318	95.4
45	10201	1	Polk	EB	4	46	95.8
46	10202	1	Polk	WB	4	46	95.9
47	70252	7	Hillsborough	SB	75	238	95.9
48	30032	3	Santa Rosa	WB	10	29	95.9
49	30031	3	Santa Rosa	EB	10	29	95.9
50	30042	3	Okaloosa	WB	10	61	95.9
51	20121	2	Baker	EB	10	318	96.3
52	20322	2	St Johns	SB	95	331	96.8
53	20321	2	St Johns	NB	95	331	96.8
54	40402	4	Martin	SB	95	107	97.2
55	40401	4	Martin	NB	95	106	97.2
56	20140	2	Hamilton	SB	75	470	99.1



Table 6.1E – Water Plant/Wastewater - Statewide Overall Priority Rankings

State Priority	Rest Area No.	District	County	Direction	Interstate	Mile Post	WP/WWTF
1	40490	4	Broward	NB/SB	75	34	44.6
2	50192	5	Sumter	SB	75	308	49.6
3	70251	7	Hillsborough	NB	75	238	50.6
4	50181	5	Marion	NB	75	345	51.7
5	30061	3	Jackson	EB	10	133	52.5
6	10290	1	Collier	NB/SB	75	63	53.9
7	20162	2	Columbia	SB	75	413	54.6
8	40401	4	Martin	NB	95	106	55.3
9	10280	1	Lee	NB/SB	75	131	55.4
10	30070	3	Gadsden	EB/WB	10	162	57.3
11	20121	2	Baker	EB	10	318	57.3
12	30042	3	Okaloosa	WB	10	61	58.7
13	20102	2	Madison	WB	10	265	59.8
14	30020	3	Jackson	NB/SB	US 231	0	66.9
15	20112	2	Columbia	WB	10	295	67.8
16	30091	3	Jefferson	EB	10	233	69.7



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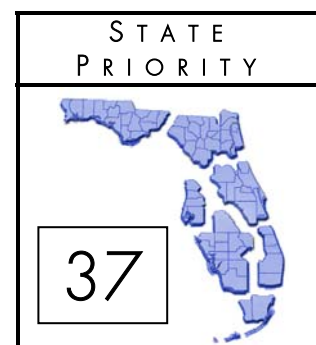
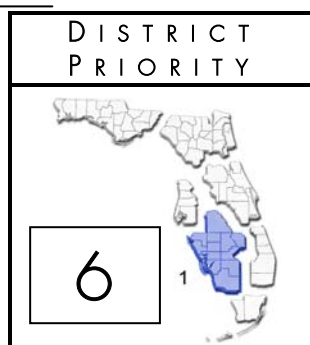
REST AREA NO.: 10201  
DISTRICT NO.: 1  
COUNTY: POLK  
INTERSTATE NO.: I-4  
DIRECTION: EASTBOUND  
MILE POST: 46



Site, Building, and ADA Compliance Visit: Nov 13, 2006

**Consumer Comments:**

- ❖ 90% of consumers felt the rest area signage was adequate.
- ❖ 67% of consumers' primary reason for stopping was to use the restroom.
- ❖ 100% of consumers felt the rest area was very clean.
- ❖ 90% of consumers felt the parking was adequate.
- ❖ 100% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Site	Auto Parking	Did not meet the required number of parking spaces based on current criteria.	\$98,624
1.3.2	Site	Truck & RV Parking	Did not meet the required number of parking spaces based on current criteria.	\$100,291
Subtotal				\$198,915
1.3.3	Building	Mechanical	No heating or cooling system was installed.	\$142,866
Subtotal				\$142,866
<b>Major Deficiencies Repair Total</b>				<b>\$341,781</b>

**1.4 Minor Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Ancillary Facilities	Dog walk signs are too small, are not defined.	\$1,851
1.4.2	Site	Safety & Security	No emergency post-mounted phone provided.	\$2,000
Subtotal				\$3,851
1.4.3	Building	Roof	On-site staff reported some roof and gutter leaks.	\$2,415
1.4.4	Building	Lighting & Electrical	No fire protection provided.	\$2,000
Subtotal				\$4,415
1.4.5	ADA	Parking	No signage for van accessible spaces provided.	\$698
1.4.6	ADA	Exterior Routes	Gaps in grating around palm trees are greater than 1/2" and are unsafe.	\$1,000
1.4.7	ADA	Curb Ramps	No truncated domes provided at curb ramps.	\$2,400
1.4.8	ADA	Telephone	No TDD text telephone service was provided.	\$1,208
Subtotal				\$5,306
<b>Minor Deficiencies Repair Total</b>				<b>\$13,572</b>



### 1.6 Recommended Improvements

Item No.	Section	Sub-Section	Description	Cost
1.6.1	Building	Electrical	Permanent emergency generators are recommended for the facility since some of the restroom fixtures have automatic controls and any power loss would render the fixture unusable.	\$80,000
Subtotal				\$80,000
<b>Recommended Improvement Total</b>				<b>\$80,000</b>

Estimated Total Repair and Improvement Costs \$435,353



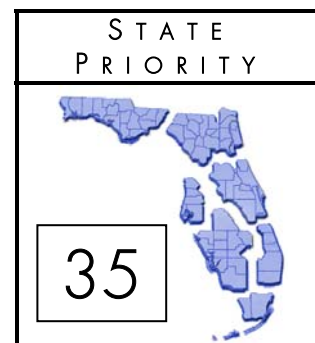
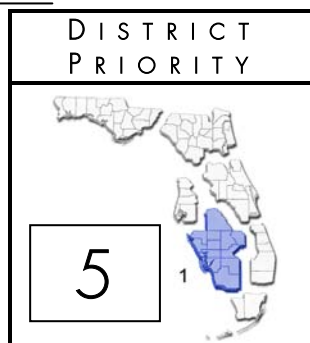
REST AREA NO.: 10202  
DISTRICT NO.: 1  
COUNTY: POLK  
INTERSTATE NO.: I-4  
DIRECTION: WESTBOUND  
MILE POST: 46



Site, Building, and ADA Compliance Visit: Nov 13, 2006

**Consumer Comments:**

- ❖ 100% of consumers felt the rest area signage was adequate.
- ❖ 54% of consumers' primary reason for stopping was to use the restroom.
- ❖ 90% of consumers felt the rest area as very clean.
- ❖ 80% of consumers felt the parking was adequate.
- ❖ 100% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Site	Auto Parking	Did not meet the required number of parking spaces based on current criteria.	\$90,221
1.3.2	Site	Truck & RV Parking	Did not meet the required number of parking spaces based on current criteria.	\$59,070
Subtotal				\$149,291
1.3.3	Building	Mechanical	No heating or cooling system was installed.	\$142,866
Subtotal				\$142,866
<b>Major Deficiencies Repair Total</b>				<b>\$292,157</b>

**1.4 Minor Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Interior Roadways	Noticeable shoulder damage leaving truck parking.	\$181,886
1.4.2	Site	Safety & Security	No emergency post-mounted phone provided.	\$2,000
Subtotal				\$183,886
1.4.3	Building	Roof	On-site staff reported some roof and gutter leaks.	\$2,415
1.4.4	Building	Lighting & Electrical	No fire protection provided.	\$2,000
Subtotal				\$4,415
1.4.5	ADA	Parking	No signage for van accessible spaces provided.	\$698
1.4.6	ADA	Exterior Routes	Gaps in grating around palm trees are greater than 1/2" and are unsafe.	\$1,000
1.4.7	ADA	Curb Ramps	No truncated domes provided at curb ramps.	\$2,400
Subtotal				\$4,098
<b>Minor Deficiencies Repair Total</b>				<b>\$192,399</b>



### 1.6 Recommended Improvements

Item No.	Section	Sub-Section	Description	Cost
1.6.1	Building	Electrical	Permanent emergency generators are recommended for the facility since some of the restroom fixtures have automatic controls and any power loss would render the fixture unusable.	\$80,000
Subtotal				\$80,000
<b>Recommended Improvement Total</b>				<b>\$80,000</b>

Estimated Total Repair and Improvement Costs \$564,556





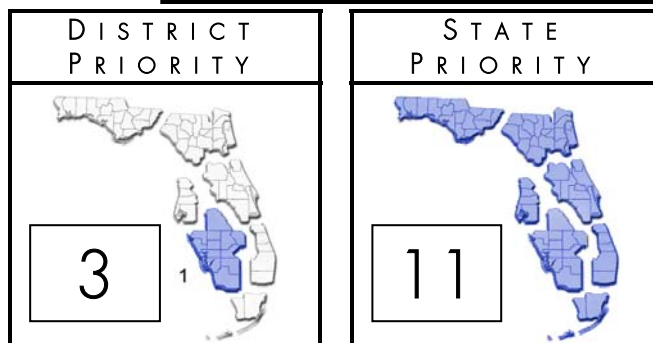
REST AREA NO.: 10270  
 DISTRICT NO.: 1  
 COUNTY: CHARLOTTE  
 INTERSTATE NO.: I-75  
 DIRECTION: NORTHBOUND / SOUTHBOUND  
 MILE POST: 161

Site, Building, and ADA Compliance Visit: Feb 21, 2006



**Consumer Comments:**

- ❖ 80% of consumers felt the rest area signage was adequate.
- ❖ 54% of consumers' primary reason for stopping was to use the restroom.
- ❖ 90% of consumers felt the rest area as very clean.
- ❖ 90% of consumers felt the parking was adequate.
- ❖ 90% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Site	Auto Parking	Did not meet the required number of parking spaces based on current criteria.	\$465,835
1.3.2	Site	Truck & RV Parking	Did not meet the required number of parking spaces based on current criteria.	\$770,230
1.3.3	Site	Truck & RV Parking	Does not meet the required turning radii standards for access in and out of spaces/area.	\$29,690
Subtotal				\$1,265,755
1.3.4	Building	Mechanical	With the exception of the family restrooms, no heating or cooling system was installed.	\$218,760
1.3.5	Building	Plumbing	Did not meet the required number of lavatories, water closets and urinals for the men's and women's restrooms.	\$533,562
1.3.6	Building	Plumbing	Pipe chasing had significant leaks and system problems.	\$58,769
Subtotal				\$811,091
<b>Major Deficiencies Repair Total</b>				<b>\$2,076,846</b>



### 1.4 Minor Deficiencies

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Approach & Exit	Earlier notice of the rest area should be provided along the approach.	\$6,646
1.4.2	Site	Interior Roadway	Shoulder damage from truck parking and run-offs.	\$32,907
1.4.3	Site	Truck & RV Parking	Shoulder damage from truck parking and run-offs.	\$32,907
1.4.4	Site	Truck & RV Parking	Pavement cracking and in need of resurfacing.	\$219,531
1.4.5	Site	Sidewalk	Minor trip hazards noted along the pathways towards the main building.	\$320
1.4.6	Site	Lighting	Some conventional light poles still missing from Hurricane Charlie.	\$8,000
1.4.7	Site	Safety & Security	It appears additional lighting is needed in the Men's and Women's restrooms.	\$6,000
Subtotal				\$306,311
1.4.8	Building	Exterior	Numerous structural cracks noted in masonry walls.	\$6,000
1.4.9	Building	Interior	Lavatories and water closets did not have automatic fixtures.	\$8,100
1.4.10	Building	Lighting & Electrical	No exit signs installed.	\$2,400
1.4.11	Building	Lighting & Electrical	No lightning or fire protection provided.	\$11,500
Subtotal				\$28,000
1.4.12	ADA	Parking	No signage for van accessible spaces provided.	\$698
1.4.13	ADA	Curb Ramps	Parked cars blocked curb ramp in auto parking area.	\$631
1.4.14	ADA	Curb Ramps	Ramp was too narrow and flares were too steep.	\$854
1.4.15	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$1,200
1.4.16	ADA	Telephone	No signage provided for TDD text telephone service.	\$50
1.4.17	ADA	Signage	No raised characters or Braille provided on directional signage.	\$625
Subtotal				\$4,058
<b>Minor Deficiencies Repair Total</b>				<b>\$338,369</b>

### 1.6 Recommended Improvements

Item No.	Section	Sub-Section	Description	Cost
1.6.1	Building	Electrical	Permanent emergency generators are recommended for the facility since some of the restroom fixtures have automatic controls and any power loss would render the fixture unusable.	\$60,000
1.6.2	Building	Exterior	A storage facility (shed) is suggested for all landscaping and other large maintenance equipment.	\$10,750
Subtotal				\$70,750
<b>Recommended Improvement Total</b>				<b>\$70,750</b>

**Estimated Total Repair and Improvement Costs \$2,485,965**



REST AREA NO.: 10280  
 DISTRICT NO.: 1  
 COUNTY: LEE  
 INTERSTATE NO.: I-75  
 DIRECTION: NORTHBOUND / SOUTHBOUND  
 MILE POST: 131

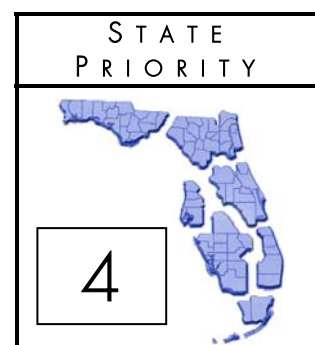
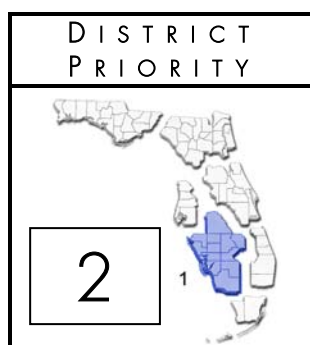


Site, Building, and ADA Compliance Visit: Feb 21, 2006

Waste Water Facility and Water Plant Visit: Dec 13, 2005

**Consumer Comments:**

- ❖ 50% of consumers felt the rest area signage was adequate.
- ❖ 45% of consumers' primary reason for stopping was to use the restroom and 27% to rest.
- ❖ 100% of consumers felt the rest area as very clean.
- ❖ 100% of consumers felt the parking was adequate.
- ❖ 100% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Site	Approach & Exit	Additional signage needed from mainline off-ramps to rest area entrance road.	\$6,646
1.3.2	Site	Auto Parking	Did not meet the required number of parking spaces based on current criteria.	\$685,181
1.3.3	Site	Truck & RV Parking	Did not meet the required number of parking spaces based on current criteria.	\$1,442,149
1.3.4	Site	Truck & RV Parking	Does not meet the required turning radii standards for access in and out of spaces/area.	\$59,380
1.3.5	Site	Anvillary Facilities	Picnic pavilions are a haven for criminal activity (prostitution) and require 24-hour security.	\$312,166
Subtotal				\$2,505,522
1.3.6	Building	Exterior	Numerous structural cracks noted along the exterior of the main building.	\$10,000
1.3.7	Building	Mechanical	With the exception of the family restrooms, no heating or cooling system was installed.	\$268,549
1.3.8	Building	Plumbing	Did not meet the required number of lavatories, water closets and urinals in men's/women's restrooms.	\$1,361,017
Subtotal				\$1,639,566
<b>Major Deficiencies Repair Total</b>				<b>\$4,145,088</b>



#### 1.4 Minor Deficiencies

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Approach & Exit	Earlier notice of the rest area along the approach.	\$6,646
1.4.2	Site	Interior Roadway	Shoulder damage from truck parking and run-offs.	\$48,146
1.4.3	Site	Truck & RV Parking	Shoulder damage from truck parking and run-offs.	\$88,268
1.4.4	Site	Sidewalk	Minor trip hazards noted along the pathways.	\$320
1.4.5	Site	Ancillary Facilities	Canopy for vending area was damaged.	\$1,610
1.4.6	Site	Ancillary Facilities	Signage for dog walk area was too small.	\$2,468
1.4.7	Site	Safety & Security	It appears additional lighting is needed in the Men's and Women's restrooms.	\$6,000
Subtotal				\$153,458
1.4.8	Building	Interior	Some structural cracks noted along the interior walls of the men's and women's restrooms.	\$5,000
1.4.9	Building	Interior	All fixtures were deteriorating and needed updating.	\$2,415
1.4.10	Building	Lighting & Electrical	Power system needs updating, breakers failed	\$1,000
1.4.11	Building	Lighting & Electrical	No exit signs installed.	\$2,400
1.4.12	Building	Lighting & Electrical	No lightning or fire protection provided.	\$11,500
1.4.13	Building	Plumbing	Lavatories and water closets need to be replaced	\$32,889
Subtotal				\$55,204
1.4.14	ADA	Parking	No signage for van accessible spaces provided.	\$698
1.4.15	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$1,800
1.4.16	ADA	Signage	No raised characters or Braille provided on directional signage.	\$805
Subtotal				\$3,303
<b>Minor Deficiencies Repair Total</b>				<b>\$211,965</b>

#### 1.6 Recommended Improvements

Item No.	Section	Sub-Section	Description	Cost
1.6.1	Site	Ancillary Facilities	Due to prostitution issue at picnic pavilions for this facility, we suggest closing the picnic loop road completely and relocation newer pavilions closer to the main building.	\$310,166
Subtotal				\$310,166
1.6.2	Building	Exterior	Facility should be closed due to lower usage, crime, and proximity to services.	\$0
1.6.3	Building	Exterior	A storage facility (shed) is suggested for all landscaping and other large maintenance equipment.	\$2,000
1.6.4	Building	Electrical	Permanent emergency generators are recommended for the facility since some of the restroom fixtures have automatic controls and any power loss would render the fixture unusable.	\$70,000
Subtotal				\$72,000
<b>Recommended Improvement Total</b>				<b>\$382,166</b>

#### 5.9 Water/Waste Water Facility Abandonment

Item No.	Section	Sub-Section	Description	Cost
5.9.1	WWTF	Facility Abandonment	Total construction costs for new pipelines and equipment to support water main and waste water force mains.	\$0
5.9.2	WWTF	Facility Abandonment	Total cost of expected connection and impact fees for new water and waste water mains.	\$0
5.9.3	WWTF	Facility Abandonment	Total cost for terminating and abandoning on-site water and waste water treatment facilities.	\$0
Subtotal				\$0
<b>WWTF Facility Abandonment Total</b>				<b>\$0</b>

Estimated Total Repair and Improvement Costs \$4,739,219



REST AREA NO.: 10290  
 DISTRICT NO.: 1  
 COUNTY: COLLIER  
 INTERSTATE NO.: I-75  
 DIRECTION: NORTHBOUND / SOUTHBOUND  
 MILE POST: 63

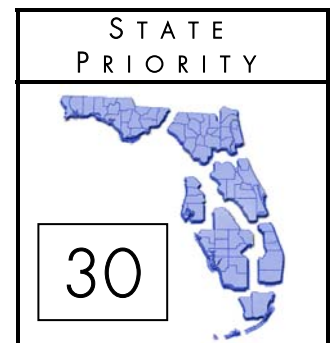
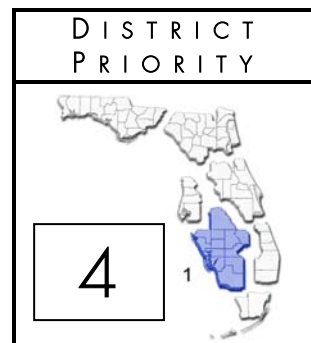


Site, Building, and ADA Compliance Visit: Nov 16, 2006

Waste Water Facility and Water Plant Visit: Apr. 13, 2006

**Consumer Comments:**

- ❖ 100% of consumers felt the rest area signage was adequate.
- ❖ 54% of consumers' primary reason for stopping was to use the restroom.
- ❖ 100% of consumers felt the rest area as very clean.
- ❖ 100% of consumers felt the parking was adequate.
- ❖ 100% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Site	Auto Parking	Did not meet the required number of parking spaces based on current criteria.	\$148,637
1.3.2	Site	Truck & RV Parking	Did not meet the required number of parking spaces based on current criteria.	\$1,105,590
Subtotal				\$1,254,227
1.3.3	Building	Plumbing	Did not meet the required number of men's and women's restroom fixtures.	\$460,682
Subtotal				\$460,682
1.3.4	ADA	Signage	Accessibility sign is not provided anywhere along the exterior or interior of the building.	\$805
Subtotal				\$805
<b>Major Deficiencies Repair Total</b>				<b>\$1,715,714</b>



### 1.4 Minor Deficiencies

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Approach & Exit	Earlier notice of the rest area should be provided along the mainline.	\$13,292
1.4.2	Site	Interior Roadway	Shoulder damage from truck parking and run-offs.	\$133,740
1.4.3	Site	Truck & RV Parking	Shoulder damage from truck parking and run-offs.	\$53,496
1.4.4	Site	Ancillary Facilities	No dog walk signage or area provided.	\$3,702
Subtotal				\$204,230
1.4.5	Building	Mechanical	Climate control units do not provide adequate cooling capacity for the facility during the summer.	\$195,748
1.4.6	Building	Lighting & Electrical	No lightning or fire protection provided.	\$11,500
1.4.7	Building	Plumbing	Numerous leaks reported in both piping chases.	\$79,625
Subtotal				\$286,873
1.4.8	ADA	Parking	No signage for van accessible spaces provided.	\$698
1.4.9	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$3,600
1.4.10	ADA	Telephones	No TDD signage was provided for accessible telephone.	\$32
Subtotal				\$4,330
<b>Minor Deficiencies Repair Total</b>				<b>\$495,433</b>

### 1.6 Recommended Improvements

Item No.	Section	Sub-Section	Description	Cost
1.6.1	Building	Exterior	A storage facility (shed) is suggested for all landscaping and other large maintenance equipment.	\$13,270
1.6.2	Building	Electrical	Permanent emergency generators are recommended for the facility since some of the restroom fixtures have automatic controls and any power loss would render the fixture unusable.	\$80,000
Subtotal				\$93,270
<b>Recommended Improvements Total</b>				<b>\$93,270</b>

### 5.9 Water/Waste Water Facility Abandonment

Item No.	Section	Sub-Section	Description	Cost
5.9.1	WWTF	Facility Abandonment	Total construction costs for new pipelines and equipment to support water main and waste water force mains.	\$22,886,046
5.9.2	WWTF	Facility Abandonment	Total cost of expected connection and impact fees for new water and waste water mains.	\$300,000
5.9.3	WWTF	Facility Abandonment	Total cost for terminating and abandoning on-site water and waste water treatment facilities.	\$105,000
Subtotal				\$23,291,046
<b>WWTF Facility Abandonment Total</b>				<b>\$23,291,046</b>

Estimated Total Repair and Improvement Costs **\$25,595,463**



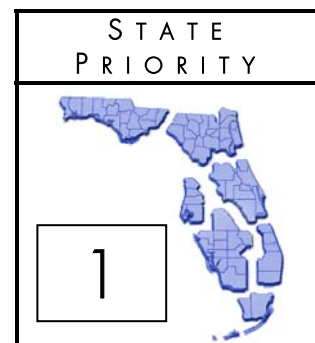
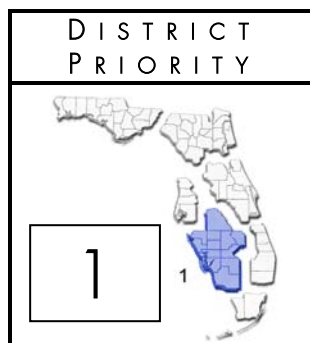
REST AREA NO.: 10370  
 DISTRICT NO.: 1  
 COUNTY: MANATEE  
 INTERSTATE NO.: I-275  
 DIRECTION: NORTHBOUND / SOUTHBOUND  
 MILE POST: 7



Site, Building, and ADA Compliance Visit: Feb 22, 2006

**Consumer Comments:**

- ❖ 100% of consumers felt the rest area signage was adequate.
- ❖ 33% of consumers' primary reason for stopping was to use the restroom and 27% to rest.
- ❖ 90% of consumers felt the rest area as very clean.
- ❖ 90% of consumers felt the parking was adequate.
- ❖ 80% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Site	Auto Parking	Did not meet the required number of parking spaces based on current criteria.	\$10,058,750
1.3.2	Site	Truck & RV Parking	Did not meet the required number of parking spaces based on current criteria.	\$14,890,660
1.3.3	Site	Truck & RV Parking	Does not meet the required turning radii standards for access in and out of spaces/area.	\$23,752
1.3.4	Site	Drainage	Stormwater run-off drains directly to the ocean.	\$289,662
1.3.5	Site	Sidewalk	Portions of sidewalk have collapsed into ocean.	\$73,946
Subtotal				\$25,336,770
1.3.6	Building	Exterior	Numerous structural cracks noted along the exterior of the main building.	\$20,000
1.3.7	Building	Interior	Numerous structural cracks noted along the interior of the main building.	\$20,000
1.3.8	Building	Mechanical	No heating or cooling system was installed.	\$249,536
1.3.9	Building	Plumbing	Did not meet the required number of lavatories, water closets and urinals in men's/women's restrooms.	\$546,375
Subtotal				\$835,911
1.3.10	ADA	Toilet Rooms	No family restroom or fully dedicated facilities.	\$911,260
Subtotal				\$911,260
<b>Major Deficiencies Repair Total</b>				<b>\$27,083,941</b>



### 1.4 Minor Deficiencies

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Approach & Exit	Earlier notice of the rest area along the approach.	\$6,646
1.4.2	Site	Interior Roadway	Shoulder damage from truck parking and run-offs.	\$53,496
1.4.3	Site	Truck & RV Parking	Shoulder damage from truck parking and run-offs.	\$58,846
1.4.4	Site	Ancillary Facilities	Signage for dog walk area was too small.	\$2,468
1.4.5	Site	Ancillary Facilities	Picnic pavilions were old and had cracking in roof.	\$464,166
1.4.6	Site	Safety & Security	It appears additional lighting is needed in the lobby.	\$3,000
1.4.7	Site	Safety & Security	No emergency phone provided.	\$1,900
Subtotal				\$590,522

### 1.4 Minor Deficiencies (Continued)

Item No.	Section	Sub-Section	Description	Cost
1.4.8	Building	Roof	Numerous roof leaks reported by on-site staff.	\$4,830
1.4.9	Building	Interior	Ceiling had numerous water stains and paint damage.	\$3,220
1.4.10	Building	Fixtures	Most hand dryers were not operating/poor condition.	\$1,888
1.4.11	Building	Lighting & Electrical	Power system needs updating, breakers deteriorated.	\$2,000
1.4.12	Building	Lighting & Electrical	No exit signs installed.	\$2,400
1.4.13	Building	Lighting & Electrical	No lightning or fire protection provided.	\$11,500
1.4.14	Building	Plumbing	Piping chase deteriorated, needs replacement.	\$38,083
Subtotal				\$63,921
1.4.15	ADA	Parking	No signage for van accessible spaces provided.	\$698
1.4.16	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$2,400
1.4.17	ADA	Signage	No raised characters or Braille provided on directional signage.	\$805
Subtotal				\$3,903
<b>Minor Deficiencies Repair Total</b>				<b>\$658,346</b>

### 1.6 Recommended Improvements

Item No.	Section	Sub-Section	Description	Cost
1.6.1	Building	Exterior	Facility should be closed due to lower usage, crime, and proximity to services.	\$0
1.6.2	Building	Exterior	A storage facility (shed) is suggested for all landscaping and other large maintenance equipment.	\$13,250
1.6.3	Building	Electrical	Permanent emergency generators are recommended for the facility since some of the restroom fixtures have automatic controls and any power loss would render the fixture unusable.	\$70,000
Subtotal				\$83,250
<b>Recommended Improvement Total</b>				<b>\$83,250</b>

Estimated Total Repair and Improvement Costs \$27,825,537





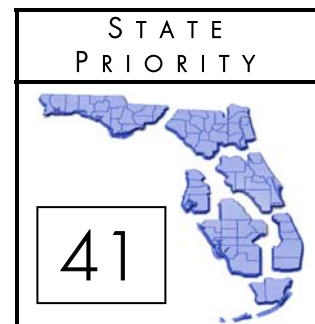
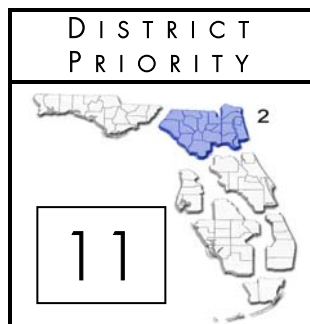
REST AREA NO.: 20101  
DISTRICT NO.: 2  
COUNTY: MADISON  
INTERSTATE NO.: I-10  
DIRECTION: EASTBOUND  
MILE POST: 265



Site, Building, and ADA Compliance Visit: Dec 18, 2006

**Consumer Comments:**

- ❖ 80% of consumers felt the rest area signage was adequate.
- ❖ 50% of consumers' primary reason for stopping was to use the restroom.
- ❖ 100% of consumers felt the rest area as very clean.
- ❖ 100% of consumers felt the parking was adequate.
- ❖ 100% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Site	Auto Parking	Did not meet the required number of accessible parking spaces based on current criteria.	\$1,162
Subtotal				\$1,162
1.3.2	Building	Plumbing	Did not meet the required number of women's restroom fixtures based on current criteria.	\$252,766
Subtotal				\$252,766
<b>Major Deficiencies Repair Total</b>				<b>\$253,928</b>

**1.4 Minor Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Rest Area Signage	Additional signage denoting Men's and Women's restrooms needed.	\$805
1.4.2	Site	Ancillary Facilities	Additional signage for dog walk needed.	\$1,330
1.4.3	Site	Safety & Security	No post-mounted emergency phone provided.	\$2,000
Subtotal				\$4,135
1.4.4	Building	Lighting & Electrical	No lightning or fire protection provided.	\$26,500
1.4.5	Building	Plumbing	Pipe hangers are missing in both piping chases.	\$6,000
Subtotal				\$32,500
1.4.6	ADA	Parking	No signage for van accessible parking spaces.	\$698
1.4.7	ADA	Telephones	No TDD signage was provided for accessible telephone.	\$32
1.4.8	ADA	Signage	Background of family restroom is same color as wall, no visual contrast in color.	\$805
Subtotal				\$1,535
<b>Minor Deficiencies Repair Total</b>				<b>\$38,170</b>



### 1.6 Recommended Improvements

Item No.	Section	Sub-Section	Description	Cost
1.6.1	Building	Electrical	Permanent emergency generators are recommended for the facility since some of the restroom fixtures have automatic controls and any power loss would render the fixture unusable.	\$70,000
Subtotal				\$70,000
<b>Recommended Improvements Total</b>				<b>\$70,000</b>

Estimated Total Repair and Improvement Costs \$362,098



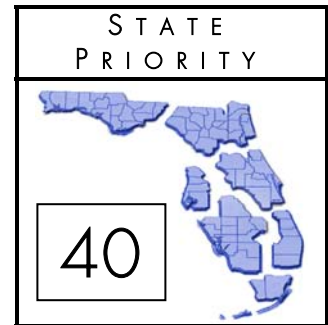
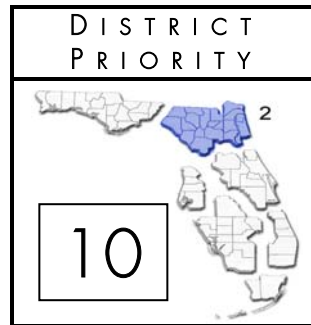
REST AREA NO.: 20102  
 DISTRICT NO.: 2  
 COUNTY: MADISON  
 INTERSTATE NO.: I-10  
 DIRECTION: WESTBOUND  
 MILE POST: 265



Site, Building, and ADA Compliance Visit: Dec 18, 2006  
 Waste Water Facility and Water Plant Visit: Dec 21, 2006

**Consumer Comments:**

- ❖ 90% of consumers felt the rest area signage was adequate.
- ❖ 50% of consumers' primary reason for stopping was to use the restroom.
- ❖ 100% of consumers felt the rest area as very clean.
- ❖ 100% of consumers felt the parking was adequate.
- ❖ 100% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Site	Auto Parking	Did not meet the required number of accessible parking spaces based on current criteria.	\$1,162
Subtotal				\$1,162
1.3.2	Building	Plumbing	Did not meet the required number of women's restroom fixtures based on current criteria.	\$245,766
Subtotal				\$245,766
<b>Major Deficiencies Repair Total</b>				<b>\$246,928</b>

**1.4 Minor Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Rest Area Signage	Additional signage denoting Men's and Women's restrooms needed.	\$500
1.4.2	Site	Ancillary Facilities	Additional signage for dog walk needed.	\$1,330
1.4.3	Site	Safety & Security	No post-mounted emergency phone provided.	\$2,000
Subtotal				\$3,830



### 1.4 Minor Deficiencies (Continued)

Item No.	Section	Sub-Section	Description	Cost
1.4.4	Building	Exterior	Minor damage noted on 1 exterior door.	\$500
1.4.5	Building	Lighting & Electrical	No lightning or fire protection provided.	\$26,500
1.4.6	Building	Plumbing	Pipe hangers are missing in both piping chases.	\$6,000
Subtotal				\$33,000
1.4.7	ADA	Parking	No signage for van accessible parking spaces.	\$698
1.4.8	ADA	Telephones	No TDD signage was provided for accessible telephone.	\$32
1.4.9	ADA	Doors & Gates	Family restroom doors close too quickly.	\$50
1.4.10	ADA	Signage	Background of family restroom is same color as wall, no visual contrast in color.	\$805
Subtotal				\$1,585
<b>Minor Deficiencies Repair Total</b>				<b>\$38,415</b>

### 1.6 Recommended Improvements

Item No.	Section	Sub-Section	Description	Cost
1.6.1	Building	Electrical	Permanent emergency generators are recommended for the facility since some of the restroom fixtures have automatic controls and any power loss would render the fixture unusable.	\$70,000
Subtotal				\$70,000
<b>Recommended Improvements Total</b>				<b>\$70,000</b>

### 5.9 Water/Waste Water Facility Abandonment

Item No.	Section	Sub-Section	Description	Cost
5.9.1	WWTF	Facility Abandonment	Total construction costs for new pipelines and equipment to support water main and waste water force mains.	\$1,904,720
5.9.2	WWTF	Facility Abandonment	Total cost of expected connection and impact fees for new water and waste water mains.	\$69,365
5.9.3	WWTF	Facility Abandonment	Total cost for terminating and abandoning on-site water and waste water treatment facilities.	\$105,000
Subtotal				\$2,079,085
<b>WWTF Facility Abandonment Total</b>				<b>\$2,079,085</b>

Estimated Total Repair and Improvement Costs \$2,434,428



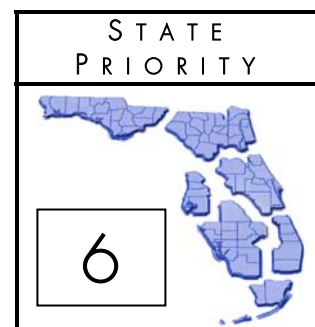
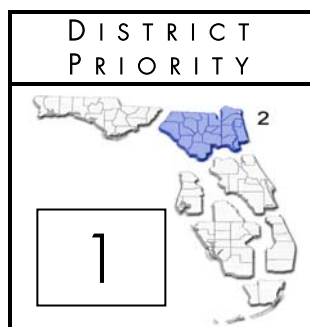
REST AREA NO.: 20111  
DISTRICT NO.: 2  
COUNTY: SUWANNEE  
INTERSTATE NO.: I-10  
DIRECTION: EASTBOUND  
MILE POST: 294



Site, Building, and ADA Compliance Visit: Jan 25, 2006

**Consumer Comments:**

- ❖ 100% of consumers felt the rest area signage was adequate.
- ❖ 46% of consumers' primary reason for stopping was to use the restroom.
- ❖ 70% of consumers felt the rest area as very clean.
- ❖ 90% of consumers felt the parking was adequate.
- ❖ 90% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Site	Ramps	Significant shoulder damage at on and off ramps due to truck parking along shoulder.	\$28,888
1.3.2	Site	Auto Parking	Did not meet the required number of parking spaces based on current criteria.	\$97,895
1.3.3	Site	Truck & RV Parking	Did not meet the required number of parking spaces based on current criteria.	\$506,080
1.3.4	Site	Truck & RV Parking	Does not meet the required turning radii standards for access in and out of spaces/area.	\$35,628
Subtotal				\$668,491
1.3.5	Building	Plumbing	Did not meet the required number of lavatories, water closets and urinals in men's/women's restrooms.	\$462,862
Subtotal				\$462,862
1.3.6	ADA	Toilet Rooms	No family restroom or fully accessible facilities were provided.	\$354,201
Subtotal				\$354,201
<b>Major Deficiencies Repair Total</b>				<b>\$1,485,554</b>



### 1.4 Minor Deficiencies

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Interior Roadway	Shoulder damage from truck parking and run-offs.	\$50,821
1.4.2	Site	Signage	Some signs were older/damaged, need updating	\$3,324
1.4.3	Site	Truck & RV Parking	Shoulder damage from truck parking and run-offs.	\$21,398
1.4.4	Site	Sidewalk	Minor trip hazards noted along the pathways.	\$629
1.4.5	Site	Ancillary Facilities	Signage for dog walk area was too small.	\$2,468
1.4.6	Site	Ancillary Facilities	Picnic pavilions were old and had cracking in roof.	\$227,083
1.4.7	Site	Safety & Security	Staff reports additional lighting need behind main building.	\$3,000
Subtotal				\$308,723
1.4.8	Building	Roof	Gutter needed above men's and women's restroom entrances.	\$805
1.4.9	Building	Exterior	Some directional signs for old and damaged.	\$3,220
1.4.10	Building	Interior	No signage provided for accessible facilities.	\$805
1.4.11	Building	Fixtures	Hand dryers were old and need to be replaced.	\$1,488
1.4.12	Building	Mechanical	Insulation was torn/damaged on air ducts.	\$3,000
1.4.13	Building	Lighting & Electrical	No exit signs installed.	\$2,400
1.4.14	Building	Lighting & Electrical	No lightning or fire protection provided.	\$11,500
1.4.15	Building	Plumbing	Piping chase was corroded/missing pipe hangers.	\$32,143
Subtotal				\$55,361
1.4.16	ADA	Parking	No signage for van accessible spaces provided.	\$698
1.4.17	ADA	Exterior Routes	No signage for accessible facilities was provided.	\$2,093
1.4.18	ADA	Exterior Routes	Accessible route had a slope greater than 1:20.	\$5,000
1.4.19	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$1,800
1.4.20	ADA	Telephones	No volume control was provided on pay phones.	\$3,220
1.4.21	ADA	Entrances & Exits	No accessible entrance/exit signage was provided.	\$1,000
1.4.22	ADA	Toilet Rooms	Accessible stall was only 48 inches wide.	\$1,000
1.4.23	ADA	Signage	No raised characters or Braille provided on directional signage.	\$805
Subtotal				\$15,616
<b>Minor Deficiencies Repair Total</b>				<b>\$379,700</b>

### 1.6 Recommended Improvements

Item No.	Section	Sub-Section	Description	Cost
1.6.1	Building	Exterior	A storage facility (shed) is suggested for all landscaping and other large maintenance equipment.	\$13,270
1.6.2	Building	Electrical	Permanent emergency generators are recommended for the facility since some of the restroom fixtures have automatic controls and any power loss would render the fixture unusable.	\$60,000
Subtotal				\$73,270
<b>Recommended Improvements Total</b>				<b>\$73,270</b>

Estimated Total Repair and Improvement Costs \$1,938,524



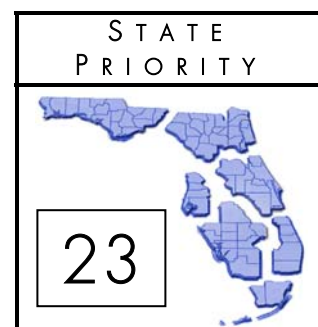
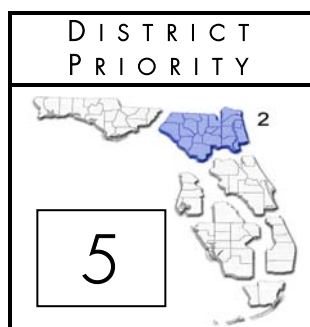
REST AREA NO.: 20112  
DISTRICT NO.: 2  
COUNTY: COLUMBIA  
INTERSTATE NO.: I-10  
DIRECTION: WESTBOUND  
MILE POST: 295



Site, Building, and ADA Compliance Visit: Jan 25, 2006  
Waste Water Facility and Water Plant Visit: Jan 24, 2006

**Consumer Comments:**

- ❖ 100% of consumers felt the rest area signage was adequate.
- ❖ 67% of consumers' primary reason for stopping was to use the restroom.
- ❖ 80% of consumers felt the rest area as very clean.
- ❖ 60% of consumers felt the parking was adequate.
- ❖ 90% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Site	Ramps	Significant shoulder damage at on and off ramps due to truck parking along shoulder.	\$33,702
1.3.2	Site	Truck & RV Parking	Did not meet the required number of parking spaces based on current criteria.	\$516,499
1.3.3	Site	Truck & RV Parking	Does not meet the required turning radii standards for access in and out of spaces/area.	\$565,953
Subtotal				\$1,116,154
1.3.4	Building	Plumbing	Did not meet the required number of lavatories, water closets and urinals in men's/women's restrooms.	\$509,955
Subtotal				\$509,955
<b>Major Deficiencies Repair Total</b>				<b>\$1,626,109</b>

**1.4 Minor Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Approch & Exit	Earlier notice of the rest area should be provided.	\$3,323
1.4.2	Site	Interior Roadway	Shoulder damage from truck parking and run-offs.	\$106,992
1.4.3	Site	Truck & RV Parking	Shoulder damage from truck parking and run-offs.	\$26,748
1.4.4	Site	Sidewalk	Minor trip hazards noted along the pathways.	\$629
1.4.5	Site	Ancillary Facilities	Picnic pavilions were old and had cracking in roof.	\$227,083
1.4.6	Site	Safety & Security	Staff reports additional lighting need behind main building.	\$300
Subtotal				\$365,075



#### 1.4 Minor Deficiencies (Continued)

Item No.	Section	Sub-Section	Description	Cost
1.4.7	Building	Roof	Gutter needed above men's and women's restroom entrances.	\$805
1.4.8	Building	Exterior	Some directional signs for old and damaged.	\$3,220
1.4.9	Building	Interior	No signage provided for accessible facilities.	\$805
1.4.10	Building	Mechanical	Insulation was torn/damaged on air ducts/drains.	\$3,000
1.4.11	Building	Mechanical	One pump at lift station was inoperable.	\$8,000
1.4.12	Building	Lighting & Electrical	No lightning or fire protection provided.	\$11,500
1.4.13	Building	Plumbing	Piping chase was corroded/missing pipe hangers.	\$32,143
Subtotal				\$59,473
1.4.14	ADA	Parking	No signage for van accessible spaces provided.	\$698
1.4.15	ADA	Exterior Routes	No signage for accessible facilities was provided.	\$805
1.4.16	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$1,800
1.4.17	ADA	Telephones	No volume control was provided on pay phones.	\$1,207
1.4.18	ADA	Entrances & Exits	No accessible entrance/exit signage was provided.	\$805
1.4.19	ADA	Signage	No raised characters or Braille provided on directional signage.	\$805
Subtotal				\$6,120
<b>Minor Deficiencies Repair Total</b>				<b>\$430,668</b>

#### 1.6 Recommended Improvements

Item No.	Section	Sub-Section	Description	Cost
1.6.1	Building	Exterior	A storage facility (shed) is suggested for all landscaping and other large maintenance equipment.	\$13,270
1.6.2	Building	Electrical	Permanent emergency generators are recommended for the facility since some of the restroom fixtures have automatic controls and any power loss would render the fixture unusable.	\$60,000
Subtotal				\$73,270
<b>Recommended Improvements Total</b>				<b>\$73,270</b>

#### 5.9 Water/Waste Water Facility Abandonment

Item No.	Section	Sub-Section	Description	Cost
5.9.1	WWTF	Facility Abandonment	Total construction costs for new pipelines and equipment to support water main and waste water force mains.	\$5,780,352
5.9.2	WWTF	Facility Abandonment	Total cost of expected connection and impact fees for new water and waste water mains.	\$437,000
5.9.3	WWTF	Facility Abandonment	Total cost for terminating and abandoning on-site water and waste water treatment facilities.	\$105,000
Subtotal				\$6,322,352
<b>WWTF Facility Abandonment Total</b>				<b>\$6,322,352</b>

Estimated Total Repair and Improvement Costs \$8,452,399





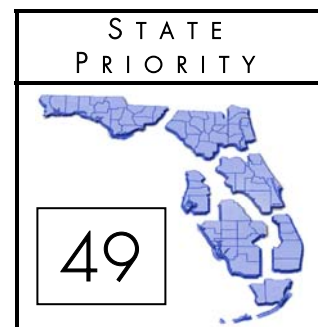
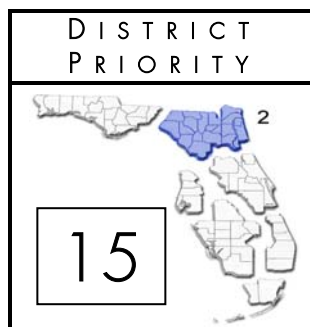
REST AREA NO.: 20121  
DISTRICT NO.: 2  
COUNTY: BAKER  
INTERSTATE NO.: I-10  
DIRECTION: EASTBOUND  
MILE POST: 318



Site, Building, and ADA Compliance Visit: Dec 19, 2006  
Waste Water Facility and Water Plant Visit: Dec 20, 2005

**Consumer Comments:**

- ❖ 80% of consumers felt the rest area signage was adequate.
- ❖ 70% of consumers' primary reason for stopping was to use the restroom.
- ❖ 100% of consumers felt the rest area as very clean.
- ❖ 100% of consumers felt the parking was adequate.
- ❖ 90% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Site	Auto Parking	Did not meet the required number of accessible parking spaces based on current criteria.	\$11,016
Subtotal				\$11,016
<b>Major Deficiencies Repair Total</b>				<b>\$11,016</b>

**1.4 Minor Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Building	Interior	Epoxy coated floors in restrooms have a number of cracks.	\$1,200
1.4.2	Building	Lighting & Electrical	No lightning or fire protection provided.	\$11,500
Subtotal				\$12,700
1.4.3	ADA	Parking	No signage for van accessible parking spaces.	\$698
1.4.4	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$2,400
Subtotal				\$3,098
<b>Minor Deficiencies Repair Total</b>				<b>\$15,798</b>

**1.6 Recommended Improvements**

Item No.	Section	Sub-Section	Description	Cost
1.6.1	Building	Electrical	Permanent emergency generators are recommended for the facility since some of the restroom fixtures have automatic controls and any power loss would render the fixture unusable.	\$60,000
Subtotal				\$60,000
<b>Recommended Improvements Total</b>				<b>\$60,000</b>



### 5.9 Water/Waste Water Facility Abandonment

Item No.	Section	Sub-Section	Description	Cost
5.9.1	WWTF	Facility Abandonment	Total construction costs for new pipelines and equipment to support water main and waste water force mains.	\$6,716,619
5.9.2	WWTF	Facility Abandonment	Total cost of expected connection and impact fees for new water and waste water mains.	\$437,000
5.9.3	WWTF	Facility Abandonment	Total cost for terminating and abandoning on-site water and waste water treatment facilities.	\$105,000
			Subtotal	\$7,258,619
			<b>WWTF Facility Abandonment Total</b>	<b>\$7,258,619</b>

Estimated Total Repair and Improvement Costs \$7,345,433



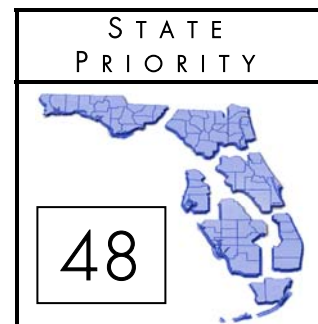
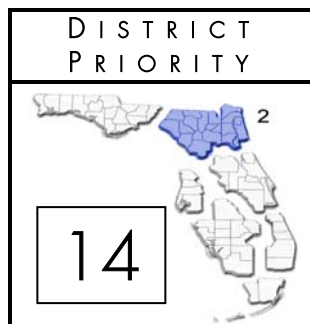
REST AREA NO.: 20122  
 DISTRICT NO.: 2  
 COUNTY: BAKER  
 INTERSTATE NO.: I-10  
 DIRECTION: WESTBOUND  
 MILE POST: 318



Site, Building, and ADA Compliance Visit: Dec 19, 2006

**Consumer Comments:**

- ❖ 90% of consumers felt the rest area signage was adequate.
- ❖ 67% of consumers' primary reason for stopping was to use the restroom.
- ❖ 100% of consumers felt the rest area as very clean.
- ❖ 100% of consumers felt the parking was adequate.
- ❖ 80% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Site	Auto Parking	Did not meet the required number of accessible parking spaces based on current criteria.	\$11,016
Subtotal				\$11,016
<b>Major Deficiencies Repair Total</b>				<b>\$11,016</b>

**1.4 Minor Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Ramps	Some shoulder damage was noted along the on ramp due to truck parking.	\$48,146
Subtotal				\$48,146
1.4.2	Building	Interior	Epoxy coated floors in restrooms have a number of cracks.	\$1,200
1.4.3	Building	Lighting & Electrical	No lightning or fire protection provided.	\$11,500
Subtotal				\$12,700
1.4.4	ADA	Parking	No signage for van accessible parking spaces.	\$698
1.4.5	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$2,400
Subtotal				\$3,098
<b>Minor Deficiencies Repair Total</b>				<b>\$63,944</b>



### 1.6 Recommended Improvements

Item No.	Section	Sub-Section	Description	Cost
1.6.1	Building	Electrical	Permanent emergency generators are recommended for the facility since some of the restroom fixtures have automatic controls and any power loss would render the fixture unusable.	\$60,000
Subtotal				\$60,000
<b>Recommended Improvements Total</b>				<b>\$60,000</b>

Estimated Total Repair and Improvement Costs \$134,960



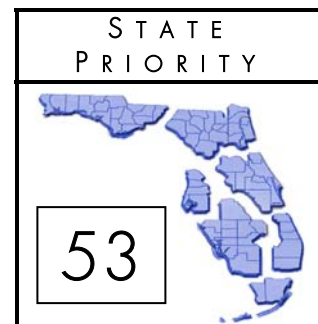
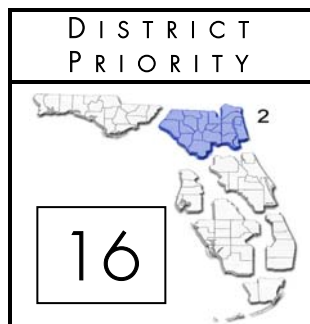
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 DISTRICT NO.: 2  
 COUNTY: HAMILTON  
 INTERSTATE NO.: I-75  
 DIRECTION: SOUTHBOUND  
 MILE POST: 470



Site, Building, and ADA Compliance Visit: Dec 19, 2006

**Consumer Comments:**

- ❖ 100% of consumers felt the rest area signage was adequate.
- ❖ 35% of consumers' primary reason for stopping was to use the restroom, 29% was to use the travel information boards.
- ❖ 100% of consumers felt the rest area as very clean.
- ❖ 100% of consumers felt the parking was adequate.
- ❖ 100% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Site	Ramps	Significant shoulder damage was noted along the on-ramp.	\$41,727
1.3.2	Site	Truck & RV Parking	Did not meet the required number of parking spaces based on current criteria.	\$1,433,846
Subtotal				\$1,475,573
<b>Major Deficiencies Repair Total</b>				<b>\$1,475,573</b>

**1.4 Minor Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Safety & Security	No post-mounted emergency phone provided.	\$1,500
Subtotal				\$1,500
1.4.2	Building	Interior	Signage for women's restroom was hard to see when entering from avot parking area.	\$403
Subtotal				\$403
1.4.3	ADA	Telephones	No TDD signage was provided for accessible telephone.	\$32
Subtotal				\$32
<b>Minor Deficiencies Repair Total</b>				<b>\$1,935</b>

Estimated Total Repair and Improvement Costs \$1,477,508



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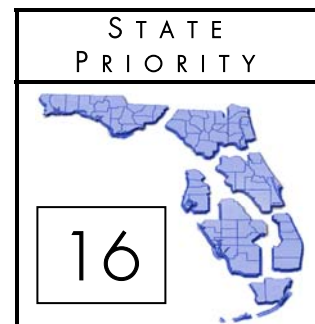
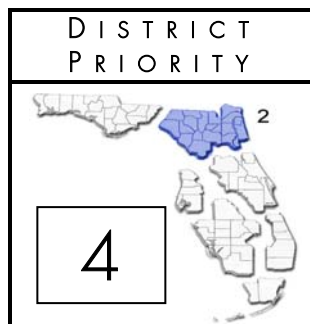
REST AREA NO.: 20161  
 DISTRICT NO.: 2  
 COUNTY: COLUMBIA  
 INTERSTATE NO.: I-75  
 DIRECTION: NORTHBOUND  
 MILE POST: 413



Site, Building, and ADA Compliance Visit: Jan 24, 2006

**Consumer Comments:**

- ❖ 90% of consumers felt the rest area signage was adequate.
- ❖ 73% of consumers' primary reason for stopping was to use the restroom.
- ❖ 70% of consumers felt the rest area as very clean.
- ❖ 70% of consumers felt the parking was adequate.
- ❖ 90% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Site	Ramps	Significant shoulder damage at on and off ramps due to truck parking along shoulder.	\$32,097
1.3.2	Site	Interior Roadway	Significant shoulder damage in and out of truck parking	\$38,784
1.3.3	Site	Auto Parking	Did not meet the required number of parking spaces based on current criteria.	\$84,729
1.3.4	Site	Truck & RV Parking	Did not meet the required number of parking spaces based on current criteria.	\$265,174
1.3.5	Site	Truck & RV Parking	Does not meet the required turning radii standards for access in and out of spaces/area.	\$35,628
Subtotal				\$456,412
1.3.6	Building	Plumbing	Did not meet the required number of lavatories, water closets and urinals in men's/women's restrooms.	\$868,883
1.3.7	Building	Plumbing	On-site staff reported numerous underground piping breaks/failures.	\$100,000
Subtotal				\$968,883
<b>Major Deficiencies Repair Total</b>				<b>\$1,425,295</b>



### 1.4 Minor Deficiencies

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Approach & Exit	Earlier notice of the rest area should be provided.	\$6,646
1.4.2	Site	Truck & RV Parking	Shoulder damage from truck parking and run-offs.	\$64,195
1.4.3	Site	Drainage	Stormwater drains and basins clogged with debris.	\$2,054
Subtotal				\$72,895
1.4.4	Building	Exterior	Some windows and screens were cracked or damaged.	\$4,830
1.4.5	Building	Exterior	Signage for family restroom was too small.	\$1,000
1.4.6	Building	Interior	No signage for accessible stall was provided.	\$805
1.4.7	Building	Fixtures	Hand dryers and other fixtures were damaged.	\$1,688
1.4.8	Building	Mechanical	A/C-Heating units were deteriorating, one was not	\$15,000
1.4.9	Building	Lighting & Electrical	Power systems were deteriorating, boards needed updating.	\$10,000
1.4.10	Building	Lighting & Electrical	No lightning or fire protection provided.	\$11,500
Subtotal				\$44,823
1.4.11	ADA	Parking	Van Parking space was too far from main building.	\$98
1.4.12	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$1,747
1.4.13	ADA	Signage	No directional signage provided to additional accessible stalls.	\$2,220
1.4.14	ADA	Signage	No raised characters or Braille provided on directional signage.	\$805
Subtotal				\$4,870
<b>Minor Deficiencies Repair Total</b>				<b>\$122,588</b>

### 1.6 Recommended Improvements

Item No.	Section	Sub-Section	Description	Cost
1.6.1	Building	Exterior	A storage facility (shed) is suggested for all landscaping and other large maintenance equipment.	\$13,270
1.6.2	Building	Electrical	Permanent emergency generators are recommended for the facility since some of the restroom fixtures have automatic controls and any power loss would render	\$100,000
Subtotal				\$113,270
<b>Recommended Improvements Total</b>				<b>\$113,270</b>

**Estimated Total Repair and Improvement Costs \$1,661,153**





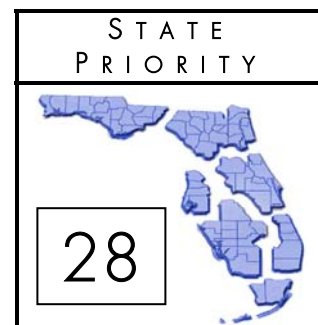
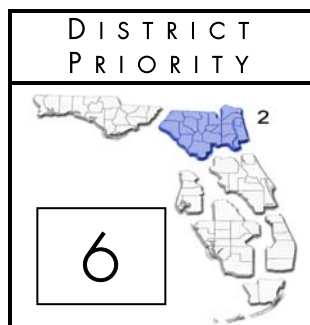
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 DISTRICT NO.: 2  
 COUNTY: COLUMBIA  
 INTERSTATE NO.: I-75  
 DIRECTION: SOUTHBOUND  
 MILE POST: 413

Site, Building, and ADA Compliance Visit: Jan 24, 2006  
 Waste Water Facility and Water Plant Visit: Dec 20, 2005



**Consumer Comments:**

- ❖ 80% of consumers felt the rest area signage was adequate.
- ❖ 50% of consumers' primary reason for stopping was to use the restroom and 42% was to rest.
- ❖ 60% of consumers felt the rest area as very clean.
- ❖ 100% of consumers felt the parking was adequate.
- ❖ 90% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Site	Auto Parking	Did not meet the required number of parking spaces based on current criteria.	\$97,131
1.3.2	Site	Truck & RV Parking	Did not meet the required number of parking spaces based on current criteria.	\$388,836
1.3.3	Site	Truck & RV Parking	Does not meet the required turning radii standards for access in and out of spaces/area.	\$35,628
Subtotal				\$521,595
1.3.4	Building	Plumbing	Did not meet the required number of lavatories, water closets and urinals in men's/women's restrooms.	\$892,980
1.3.5	Building	Plumbing	On-site staff reported numerous underground piping breaks/failures.	\$100,000
Subtotal				\$992,980
<b>Major Deficiencies Repair Total</b>				<b>\$1,514,575</b>



### 1.4 Minor Deficiencies

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Ramps	Shoulder damage from truck parking and run-offs.	\$32,097
1.4.2	Site	Interior Roadway	Shoulder damage from truck parking and run-offs.	\$38,784
1.4.3	Site	Ancillary Facilities	Picnic pavilions were old and had cracking in roof.	\$397,395
Subtotal				\$468,276
1.4.4	Building	Exterior	Some window screens were cracked or damaged.	\$500
1.4.5	Building	Interior	No signage provided for accessible facilities.	\$805
1.4.6	Building	Fixtures	Hand dryers were old and need to be replaced.	\$400
1.4.7	Building	Mechanical	Grade mounted units were deteriorating and need updating.	\$15,000
1.4.8	Building	Mechanical	One lift station pump was not operating.	\$8,000
1.4.9	Building	Lighting & Electrical	Power systems were deteriorating, board need updating.	\$10,000
1.4.10	Building	Lighting & Electrical	No lightning or fire protection provided.	\$11,500
Subtotal				\$46,205
1.4.11	ADA	Parking	One van parking space too far from main entrance.	\$98
1.4.12	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$1,800
1.4.13	ADA	Signage	No directional signage to extra accessible stalls in men's and women's restrooms.	\$805
1.4.14	ADA	Signage	No raised characters or Braille provided on directional signage.	\$805
Subtotal				\$3,508
<b>Minor Deficiencies Repair Total</b>				<b>\$517,989</b>

### 1.6 Recommended Improvements

Item No.	Section	Sub-Section	Description	Cost
1.6.1	Building	Exterior	A storage facility (shed) is suggested for all landscaping and other large maintenance equipment.	\$2,000
1.6.2	Building	Electrical	Permanent emergency generators are recommended for the facility since some of the restroom fixtures have automatic controls and any power loss would render the fixture unusable.	\$100,000
Subtotal				\$102,000
<b>Recommended Improvements Total</b>				<b>\$102,000</b>

### 5.9 Water/Waste Water Facility Abandonment

Item No.	Section	Sub-Section	Description	Cost
5.9.1	WWTF	Facility Abandonment	Total construction costs for new pipelines and equipment to support water main and waste water force mains.	\$419,893
5.9.2	WWTF	Facility Abandonment	Total cost of expected connection and impact fees for new water and waste water mains.	\$270,000
5.9.3	WWTF	Facility Abandonment	Total cost for terminating and abandoning on-site water and waste water treatment facilities.	\$105,000
Subtotal				\$794,893
<b>WWTF Facility Abandonment Total</b>				<b>\$794,893</b>

Estimated Total Repair and Improvement Costs **\$2,929,457**



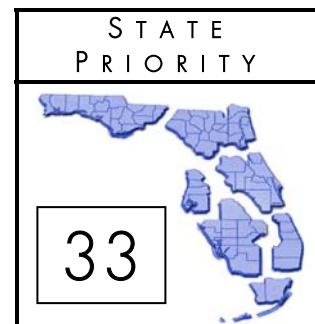
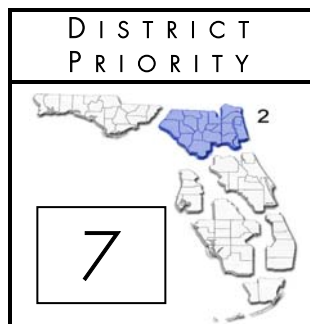
REST AREA NO.: 20171  
 DISTRICT NO.: 2  
 COUNTY: ALACHUA  
 INTERSTATE NO.: I-75  
 DIRECTION: NORTHBOUND  
 MILE POST: 383



Site, Building, and ADA Compliance Visit: Jan 23, 2006

**Consumer Comments:**

- ❖ 60% of consumers felt the rest area signage was adequate.
- ❖ 56% of consumers' primary reason for stopping was to use the restroom.
- ❖ 100% of consumers felt the rest area as very clean.
- ❖ 100% of consumers felt the parking was adequate.
- ❖ 100% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Site	Auto Parking	Did not meet the required number of parking spaces based on current criteria.	\$11,016
1.3.2	Site	Truck & RV Parking	Did not meet the required number of parking spaces based on current criteria.	\$1,975,337
Subtotal				\$1,986,353
1.3.3	Building	Plumbing	Did not meet the required number of lavatories, water closets and urinals in men's/women's restrooms.	\$337,866
Subtotal				\$337,866
<b>Major Deficiencies Repair Total</b>				<b>\$2,324,219</b>

**1.4 Minor Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Approach & Exit	Earlier notice of the rest area should be provided.	\$6,646
1.4.2	Site	Rest Area Signage	Signage for auto/truck park split should be improved.	\$309
1.4.3	Site	Safety & Security	No emergency post-mounted phone provided.	\$1,900
Subtotal				\$8,855
1.4.4	Building	Lighting & Electrical	No lightning or fire protection provided.	\$11,500
Subtotal				\$11,500



#### 1.4 Minor Deficiencies (Continued)

Item No.	Section	Sub-Section	Description	Cost
1.4.5	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$1,800
1.4.6	ADA	Ramps	Front ramp towards main building exceeded a 1:20 slope.	\$6,288
1.4.7	ADA	Signage	Handrail on front ramp had a 6-foot gap between ending and edge of building.	\$269
1.4.8	ADA	Signage	No raised characters provided on directional signage.	\$1,610
Subtotal				\$9,967
<b>Minor Deficiencies Repair Total</b>				<b>\$30,322</b>

#### 1.6 Recommended Improvements

Item No.	Section	Sub-Section	Description	Cost
1.6.1	Site	Truck Parking	Truck parking is only 12% of the required current capacity. Likelihood of expansion is marginal. Recommend providing advance signage designating "No Truck Parking" and directing trucks to the next facility 30 miles away.	\$18,309
Subtotal				\$18,309
1.6.2	Building	Exterior	A storage facility (shed) is suggested for all landscaping and other large maintenance equipment.	\$13,270
1.6.3	Building	Electrical	Permanent emergency generators are recommended for the facility since some of the restroom fixtures have automatic controls and any power loss would render the fixtures unusable.	\$100,000
Subtotal				\$113,270
<b>Recommended Improvements Total</b>				<b>\$131,579</b>

Estimated Total Repair and Improvement Costs \$2,486,120



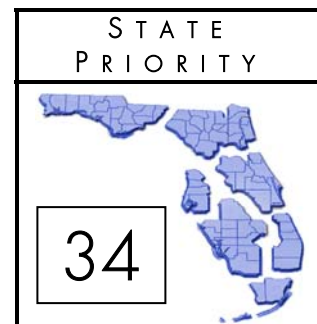
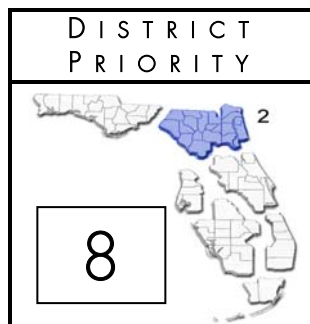
REST AREA NO.: 20172  
 DISTRICT NO.: 2  
 COUNTY: ALACHUA  
 INTERSTATE NO.: I-75  
 DIRECTION: SOUTHBOUND  
 MILE POST: 382



Site, Building, and ADA Compliance Visit: Jan 23, 2006

**Consumer Comments:**

- ❖ 80% of consumers felt the rest area signage was adequate.
- ❖ 64% of consumers' primary reason for stopping was to use the restroom.
- ❖ 100% of consumers felt the rest area as very clean.
- ❖ 100% of consumers felt the parking was adequate.
- ❖ 90% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.2	Site	Truck & RV Parking	Did not meet the required number of parking spaces based on current criteria.	\$1,727,902
Subtotal				\$1,727,902
1.3.3	Building	Plumbing	Did not meet the required number of lavatories, water closets and urinals in men's/women's restrooms.	\$337,866
Subtotal				\$337,866
<b>Major Deficiencies Repair Total</b>				<b>\$2,065,768</b>

**1.4 Minor Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Approach & Exit	Earlier notice of the rest area should be provided.	\$6,646
1.4.2	Site	Ramps	Clear space along ramps inadequate, sign damage observed.	\$665
Subtotal				\$7,311
1.4.3	Building	Lighting & Electrical	No lightning or fire protection provided.	\$11,500
Subtotal				\$11,500



#### 1.4 Minor Deficiencies (Continued)

Item No.	Section	Sub-Section	Description	Cost
1.4.4	ADA	Parking	Cross-slope in auto parking area exceeded 1:50 slope.	\$65,207
1.4.5	ADA	Accessible Routes	Ramp to main building poorly marked and hidden behind bushes.	\$997
1.4.6	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$1,800
1.4.7	ADA	Ramps	Front ramp towards main building exceeded a 1:20 slope.	\$4,192
1.4.8	ADA	Signage	No raised characters provided on directional signage.	\$1,610
Subtotal				\$73,806
<b>Minor Deficiencies Repair Total</b>				<b>\$92,617</b>

#### 1.6 Recommended Improvements

Item No.	Section	Sub-Section	Description	Cost
1.6.1	Site	Truck Parking	Truck parking is only 24% of the required current capacity. Likelihood of expansion is marginal. Recommend providing advance signage designating "No Truck Parking" and directing trucks to the next facility 3.5 miles away.	\$18,309
Subtotal				\$18,309
1.6.2	Building	Exterior	A storage facility (shed) is suggested for all landscaping and other large maintenance equipment.	\$13,270
1.6.3	Building	Electrical	Permanent emergency generators are recommended for the facility since some of the restroom fixtures have automatic controls and any power loss would render the fixtures unusable.	\$100,000
Subtotal				\$113,270
<b>Recommended Improvements Total</b>				<b>\$131,579</b>

Estimated Total Repair and Improvement Costs \$2,289,964



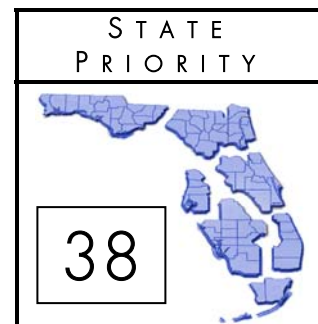
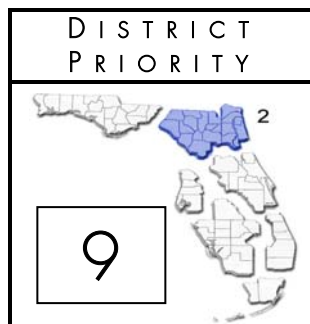
REST AREA NO.: 20130  
 DISTRICT NO.: 2  
 COUNTY: NASSAU  
 INTERSTATE NO.: I-95  
 DIRECTION: SOUTHBOUND  
 MILE POST: 378



Site, Building, and ADA Compliance Visit: Dec 20, 2006

**Consumer Comments:**

- ❖ 90% of consumers felt the rest area signage was adequate.
- ❖ 41% of consumers' primary reason for stopping was to use the restroom, 29% was to use the travel information boards.
- ❖ 80% of consumers felt the rest area was very clean.
- ❖ 100% of consumers felt the parking was adequate.
- ❖ 100% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Site	Truck & RV Parking	Did not meet the required number of parking spaces based on current criteria.	\$73,431
Subtotal				\$73,431
<b>Major Deficiencies Repair Total</b>				<b>\$73,431</b>

**1.4 Minor Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Ramps	Moderate shoulder damage was noted along the shoulder of the on-ramp due to truck parking.	\$52,158
1.4.2	Site	Drainage	On-site staff reported some areas with standing water around the truck parking area.	\$66,122
Subtotal				\$118,280
1.4.3	Building	Lighting & Electrical	No fire protection services provided.	\$2,000
Subtotal				\$2,000
1.4.4	ADA	Parking	No signage for van accessible spaces provided.	\$1,395
1.4.5	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$7,200
1.4.6	ADA	Telephones	No TDD signage was provided for accessible telephone.	\$32
1.4.7	ADA	Signage	Braille was not provided in the appropriate locations for the family restrooms.	\$805
Subtotal				\$9,432
<b>Minor Deficiencies Repair Total</b>				<b>\$129,712</b>



### 1.6 Recommended Improvements

Item No.	Section	Sub-Section	Description	Cost
1.6.1	Building	Electrical	Permanent emergency generators are recommended for the facility since some of the restroom fixtures have automatic controls and any power loss would render the fixtures unusable.	\$250,000
Subtotal				\$250,000
<b>Recommended Improvements Total</b>				<b>\$250,000</b>

Estimated Total Repair and Improvement Costs \$453,143





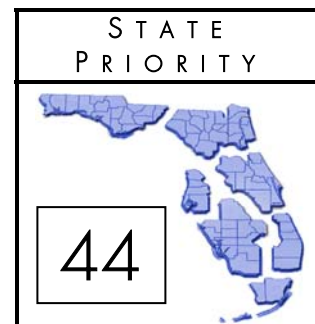
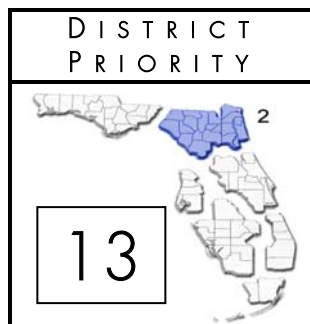
REST AREA NO.: 20321  
 DISTRICT NO.: 2  
 COUNTY: ST. JOHNS  
 INTERSTATE NO.: I-95  
 DIRECTION: NORTHBOUND  
 MILE POST: 331



Site, Building, and ADA Compliance Visit: Dec 20, 2006

**Consumer Comments:**

- ❖ 90% of consumers felt the rest area signage was adequate.
- ❖ 57% of consumers' primary reason for stopping was to use the restroom.
- ❖ 100% of consumers felt the rest area as very clean.
- ❖ 90% of consumers felt the parking was adequate.
- ❖ 100% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Site	Auto Parking	Did not meet the required number of accessible parking spaces based on current criteria.	\$57,230
Subtotal				\$57,230
1.3.2	Building	Plumbing	Did not meet the required number of restroom fixtures based on current criteria.	\$970,961
Subtotal				\$970,961
<b>Major Deficiencies Repair Total</b>				<b>\$1,028,191</b>

**1.4 Minor Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Ancillary Facilities	Dog Walk is too far from building and in area marked for poisonous snakes, needs relocation.	\$2,660
Subtotal				\$2,660
1.4.2	Building	Exterior	Architectural moldings are made of styrofoam and are deteriorating or missing.	\$2,000
1.4.3	Building	Lighting & Electrical	No fire protection provided.	\$2,000
Subtotal				\$4,000
1.4.4	ADA	Parking	No signage for van accessible parking spaces.	\$698
1.4.5	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$3,600
Subtotal				\$4,298
<b>Minor Deficiencies Repair Total</b>				<b>\$10,958</b>



### 1.6 Recommended Improvements

Item No.	Section	Sub-Section	Description	Cost
1.6.1	Building	Electrical	Permanent emergency generators are recommended for the facility since some of the restroom fixtures have automatic controls and any power loss would render the fixture unusable.	\$60,000
Subtotal				\$60,000
<b>Recommended Improvements Total</b>				<b>\$60,000</b>

Estimated Total Repair and Improvement Costs \$1,099,149



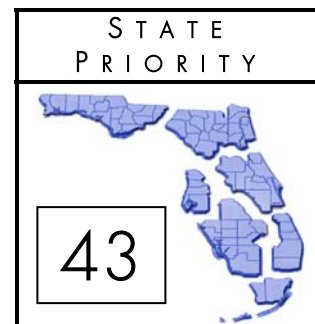
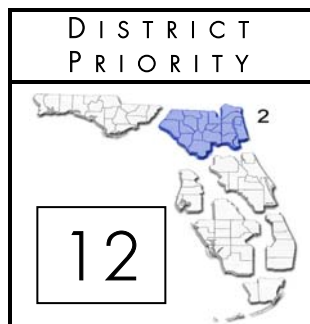
REST AREA NO.: 20322  
 DISTRICT NO.: 2  
 COUNTY: ST. JOHNS  
 INTERSTATE NO.: I-95  
 DIRECTION: SOUTHBOUND  
 MILE POST: 331



Site, Building, and ADA Compliance Visit: Dec 20, 2006

**Consumer Comments:**

- ❖ 90% of consumers felt the rest area signage was adequate.
- ❖ 50% of consumers' primary reason for stopping was to use the restroom.
- ❖ 100% of consumers felt the rest area as very clean.
- ❖ 100% of consumers felt the parking was adequate.
- ❖ 100% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Site	Auto Parking	Did not meet the required number of accessible parking spaces based on current criteria.	\$61,431
Subtotal				\$61,431
1.3.2	Building	Plumbing	Did not meet the required number of restroom fixtures based on current criteria.	\$970,961
Subtotal				\$970,961
<b>Major Deficiencies Repair Total</b>				<b>\$1,032,392</b>

**1.4 Minor Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Ramps	Heavy damage noted along on-ramp shoulder.	\$58,845
1.4.2	Site	Ancillary Facilities	Dog Walk is too far from building and in area marked for poisonous snakes, needs relocation.	\$1,330
Subtotal				\$60,175
1.4.3	Building	Exterior	Architectural moldings are made of styrofoam and are deteriorating or missing.	\$2,000
1.4.4	Building	Mechanical	Condensate drain in mechanical room was damaged or clogged, standing water observed.	\$1,000
1.4.5	Building	Lighting & Electrical	No fire protection provided.	\$2,000
Subtotal				\$5,000
1.4.6	ADA	Parking	No signage for van accessible parking spaces.	\$698
1.4.7	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$3,600
Subtotal				\$4,298
<b>Minor Deficiencies Repair Total</b>				<b>\$69,473</b>



### 1.6 Recommended Improvements

Item No.	Section	Sub-Section	Description	Cost
1.6.1	Building	Electrical	Permanent emergency generators are recommended for the facility since some of the restroom fixtures have automatic controls and any power loss would render the fixture unusable.	\$60,000
Subtotal				\$60,000
<b>Recommended Improvements Total</b>				<b>\$60,000</b>

Estimated Total Repair and Improvement Costs \$1,161,865



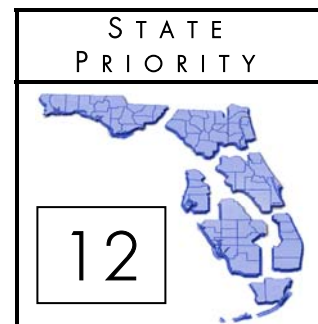
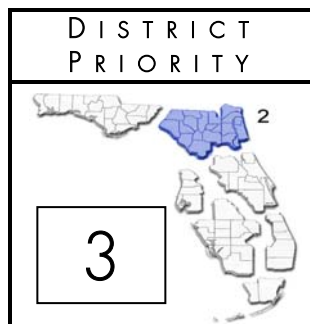
REST AREA NO.: 20331  
 DISTRICT NO.: 2  
 COUNTY: ST. JOHNS  
 INTERSTATE NO.: I-95  
 DIRECTION: NORTHBOUND  
 MILE POST: 302



Site, Building, and ADA Compliance Visit: Jan 26, 2006

**Consumer Comments:**

- ❖ 80% of consumers felt the rest area signage was adequate.
- ❖ 67% of consumers' primary reason for stopping was to use the restroom.
- ❖ 90% of consumers felt the rest area as very clean.
- ❖ 80% of consumers felt the parking was adequate.
- ❖ 90% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Site	Ramps	Severe shoulder damage at on and off ramps due to truck parking along shoulder.	\$77,034
1.3.2	Site	Auto Parking	Did not meet the required number of parking spaces based on current criteria.	\$173,659
1.3.3	Site	Truck & RV Parking	Does not meet the required turning radii standards for access in and out of spaces/area.	\$53,442
1.3.4	Site	Truck & RV Parking	Shoulder had severe damage due to truck parking.	\$134,809
Subtotal				\$438,944
1.3.5	Building	Mechanical	With the exception of the family restrooms, no heating or cooling system was provided.	\$171,065
1.3.6	Building	Plumbing	On-site staff reported numerous underground piping breaks/failures.	\$3,466
Subtotal				\$174,531
<b>Major Deficiencies Repair Total</b>				<b>\$613,475</b>



### 1.4 Minor Deficiencies

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Interior Roadway	Shoulder damage from truck parking and run-offs.	\$34,772
1.4.2	Site	Drainage	Catch basins drain poorly, not able to maintain and mow the area.	\$2,282
1.4.3	Site	Ancillary Facilities	Picnic pavilions were old and had cracking in roof structure.	\$454,166
1.4.4	Site	Safety & Security	On-site staff reported low lighting conditions existed in and around the building and truck parking.	\$10,000
Subtotal				\$501,220
1.4.5	Building	Fixtures	All fixtures were deteriorating and needed updating.	\$9,915
1.4.6	Building	Lighting & Electrical	No exit signs were provided in restrooms.	\$2,400
1.4.7	Building	Lighting & Electrical	No lightning or fire protection provided.	\$11,500
Subtotal				\$23,815
1.4.8	ADA	Parking	No signage for van accessible spaces provided.	\$1,395
1.4.9	ADA	Curb Ramps	Ramp was too narrow and flares were too steep.	\$854
1.4.10	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$1,200
1.4.11	ADA	Signage	No raised characters or Braille provided on directional signage.	\$805
Subtotal				\$4,254
<b>Minor Deficiencies Repair Total</b>				<b>\$529,289</b>

### 1.6 Recommended Improvements

Item No.	Section	Sub-Section	Description	Cost
1.6.1	Site	Truck Parking	Shoulder damage in the truck parking area was severe and could be prevented with curbing or concrete delineators along the entire shoulder.	\$134,809
Subtotal				\$134,809
1.6.2	Building	Exterior	A storage facility (shed) is suggested for all landscaping and other large maintenance equipment.	\$13,270
1.6.3	Building	Interior	The facility had no doors on the men's and women's restroom entrances which had been a problem in the past when the rest was ordered to be evacuated during a hurricane and the facility could not be secured.	\$5,152
1.6.4	Building	Electrical	Permanent emergency generators are recommended for the facility since some of the restroom fixtures have automatic controls and any power loss would render the fixtures unusable.	\$60,000
Subtotal				\$78,422
<b>Recommended Improvements Total</b>				<b>\$213,231</b>

Estimated Total Repair and Improvement Costs \$1,355,995



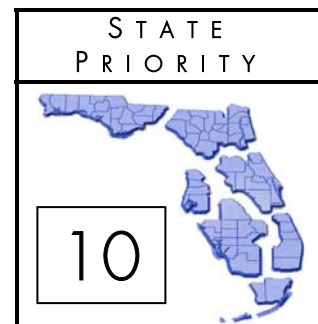
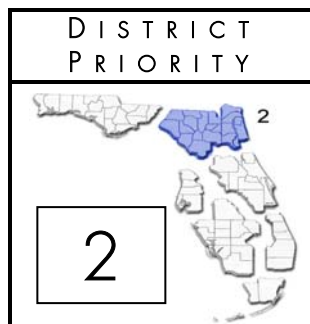
REST AREA NO.: 20332  
 DISTRICT NO.: 2  
 COUNTY: ST. JOHNS  
 INTERSTATE NO.: I-95  
 DIRECTION: SOUTHBOUND  
 MILE POST: 303



Site, Building, and ADA Compliance Visit: Jan 26, 2006

**Consumer Comments:**

- ❖ 80% of consumers felt the rest area signage was adequate.
- ❖ 80% of consumers' primary reason for stopping was to use the restroom.
- ❖ 100% of consumers felt the rest area as very clean.
- ❖ 90% of consumers felt the parking was adequate.
- ❖ 90% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Site	Ramps	Severe shoulder damage at on and off ramps due to truck parking along shoulder.	\$70,614
1.3.2	Site	Auto Parking	Did not meet the required number of parking spaces based on current criteria.	\$173,659
1.3.3	Site	Truck & RV Parking	Does not meet the required turning radii standards for access in and out of spaces/area.	\$182,545
1.3.4	Site	Truck & RV Parking	Shoulder had severe damage due to truck parking.	\$176,536
Subtotal				\$603,354
1.3.5	Building	Mechanical	With the exception of the family restrooms, no heating or cooling system was provided.	\$171,065
1.3.6	Building	Plumbing	On-site staff reported numerous underground piping breaks/failures.	\$3,466
Subtotal				\$174,531
<b>Major Deficiencies Repair Total</b>				<b>\$777,885</b>



### 1.4 Minor Deficiencies

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Interior Roadway	Shoulder damage from truck parking and run-offs.	\$16,049
1.4.2	Site	Drainage	Catch basins drain poorly, not able to maintain and mow the area.	\$2,282
1.4.3	Site	Ancillary Facilities	Picnic pavilions were old and had cracking in roof structure.	\$510,937
1.4.4	Site	Safety & Security	On-site staff reported low lighting conditions existed in and around the building and truck parking.	\$10,000
Subtotal				\$539,268
1.4.5	Building	Exterior	Numerous structural cracks noted in masonry walls.	\$5,000
1.4.6	Building	Fixtures	All fixtures were deteriorating and needed updating.	\$9,915
1.4.7	Building	Lighting & Electrical	No exit signs were provided in restrooms.	\$2,400
1.4.8	Building	Lighting & Electrical	No lightning or fire protection provided.	\$11,500
Subtotal				\$28,815
1.4.9	ADA	Parking	No signage for van accessible spaces provided.	\$698
1.4.10	ADA	Curb Ramps	Ramp was too narrow and flares were too steep.	\$854
1.4.11	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$1,200
1.4.12	ADA	Signage	No raised characters or Braille provided on directional signage.	\$805
Subtotal				\$3,557
<b>Minor Deficiencies Repair Total</b>				<b>\$571,640</b>

### 1.6 Recommended Improvements

Item No.	Section	Sub-Section	Description	Cost
1.6.1	Site	Truck Parking	Shoulder damage in the truck parking area was severe and could be prevented with curbing or concrete delineators along the entire shoulder.	\$46,119
Subtotal				\$46,119
1.6.2	Building	Exterior	A storage facility (shed) is suggested for all landscaping and other large maintenance equipment.	\$13,270
1.6.3	Building	Interior	The facility had no doors on the men's and women's restroom entrances which had been a problem in the past when the rest was ordered to be evacuated during a hurricane and the facility could not be secured.	\$5,152
1.6.4	Building	Electrical	Permanent emergency generators are recommended for the facility since some of the restroom fixtures have automatic controls and any power loss would render the fixtures unusable.	\$60,000
Subtotal				\$78,422
<b>Recommended Improvements Total</b>				<b>\$124,541</b>

Estimated Total Repair and Improvement Costs \$1,474,066





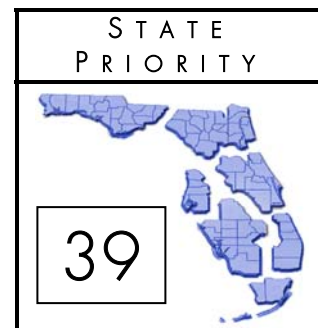
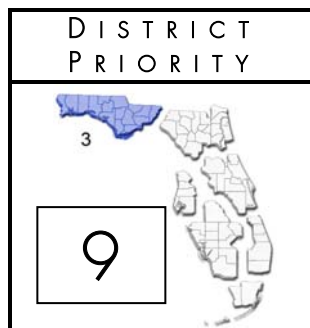
REST AREA NO.: 30010  
 DISTRICT NO.: 3  
 COUNTY: ESCAMBIA  
 INTERSTATE NO.: I-10  
 DIRECTION: EASTBOUND  
 MILE POST: 04



Site, Building, and ADA Compliance Visit: Dec 13, 2006

**Consumer Comments:**

- ❖ 80% of consumers felt the rest area signage was adequate.
- ❖ 42% of consumers' primary reason for stopping was to use the restroom, 25% was to use the travel information boards.
- ❖ 80% of consumers felt the rest area as very clean.
- ❖ 100% of consumers felt the parking was adequate.
- ❖ 100% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Site	Truck & RV Parking	Did not meet the required number of parking spaces based on current criteria.	\$57,070
Subtotal				\$57,070
<b>Major Deficiencies Repair Total</b>				<b>\$57,070</b>

**1.4 Minor Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Approach & Exit	Additional signage is needed starting 2 miles prior to the facility.	\$3,323
1.4.2	Site	Safety & Security	No post-mounted emergency phone was provided.	\$2,000
Subtotal				\$5,323
1.4.3	Building	Plumbing	Some of the piping chase areas were extremely narrow (less than 24") and were virtually inaccessible. Additional access points are needed.	\$7,500
Subtotal				\$7,500
1.4.4	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$6,000
1.4.5	ADA	Telephones	No TDD signage was provided for accessible telephone.	\$32
1.4.6	ADA	Signage	Braille was not provided in the appropriate locations for the family restrooms.	\$805
Subtotal				\$6,837
<b>Minor Deficiencies Repair Total</b>				<b>\$19,660</b>

Estimated Total Repair and Improvement Costs \$76,730



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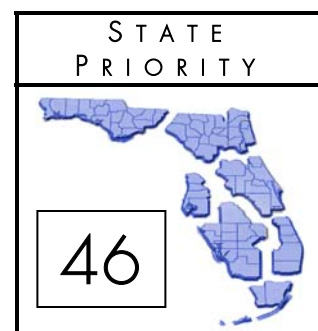
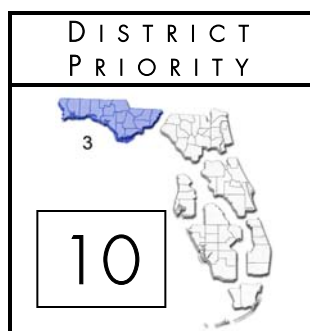
REST AREA NO.: 30020  
 DISTRICT NO.: 3  
 COUNTY: JACKSON  
 INTERSTATE NO.: US 231  
 DIRECTION: NORTHBOUND /  
 SOUTHBOUND  
 MILE POST: 0



Site, Building, and ADA Compliance Visit: Dec 11, 2006  
 Waste Water Facility and Water Plant Visit: Jan 22, 2007

**Consumer Comments:**

- ❖ 100% of consumers felt the rest area signage was adequate.
- ❖ 36% of consumers' primary reason for stopping was to use the restroom, 29% was to use the travel information boards.
- ❖ 100% of consumers felt the rest area as very clean.
- ❖ 100% of consumers felt the parking was adequate.
- ❖ 100% of consumers felt the rest area was very safe.



**1.4 Minor Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Approach & Exit	Additional signage need along northbound approach since facility is accessible from both directions.	\$16,616
1.4.2	Site	Truck & RV Parking	Turning radii into parking spaces at the north end of lot appeared to be tight.	\$11,876
Subtotal				\$28,492
1.4.3	ADA	Parking	No van accessible parking signage provided.	\$698
1.4.4	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$3,000
1.4.5	ADA	Telephones	No TDD signage was provided for accessible telephone.	\$32
1.4.6	ADA	Doors & Gates	Doors entering lobby were difficult to open; suggest automatic opening device.	\$2,000
1.4.7	ADA	Signage	Additional direction signage to the restrooms needed along the rear of the building.	\$3,220
1.4.8	ADA	Signage	Braille was not provided in the appropriate locations for the family restrooms.	\$805
Subtotal				\$9,755
<b>Minor Deficiencies Repair Total</b>				<b>\$38,247</b>



**5.9 Water/Waste Water Facility Abandonment**

Item No.	Section	Sub-Section	Description	Cost
5.9.1	WWTF	Facility Abandonment	Total construction costs for new pipelines and equipment to support water main and waste water force mains.	\$6,554,605
5.9.2	WWTF	Facility Abandonment	Total cost of expected connection and impact fees for new water and waste water mains.	\$108,000
5.9.3	WWTF	Facility Abandonment	Total cost for terminating and abandoning on-site water and waste water treatment facilities.	\$105,000
Subtotal				\$6,767,605
<b>WWTF Facility Abandonment Total</b>				<b>\$6,767,605</b>

Estimated Total Repair and Improvement Costs \$6,805,852



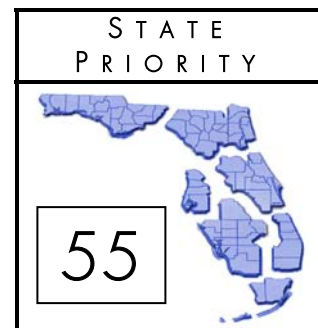
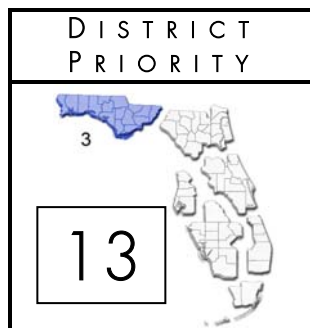
REST AREA NO.: 30031  
 DISTRICT NO.: 3  
 COUNTY: SANTA ROSA  
 INTERSTATE NO.: I-10  
 DIRECTION: EASTBOUND  
 MILE POST: 29



Site, Building, and ADA Compliance Visit: Dec 13, 2006

**Consumer Comments:**

- ❖ 100% of consumers felt the rest area signage was adequate.
- ❖ 83% of consumers' primary reason for stopping was to use the restroom.
- ❖ 80% of consumers felt the rest area as very clean.
- ❖ 100% of consumers felt the parking was adequate.
- ❖ 100% of consumers felt the rest area was very safe.



**1.4 Minor Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Drainage	Some standing water was noted along the shoulder of the on and off ramps.	\$16,041
Subtotal				\$16,041
1.4.2	Building	Interior	Signs which extend from the wall should be provided for the entrances to the men's and women's restrooms.	\$805
Subtotal				\$805
1.4.3	ADA	Parking	No van accessible parking signage provided.	\$698
1.4.4	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$4,800
1.4.5	ADA	Telephones	No TDD signage was provided for accessible telephone.	\$32
Subtotal				\$5,530
<b>Minor Deficiencies Repair Total</b>				<b>\$22,376</b>

Estimated Total Repair and Improvement Costs \$22,376



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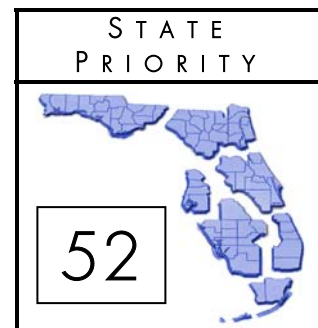
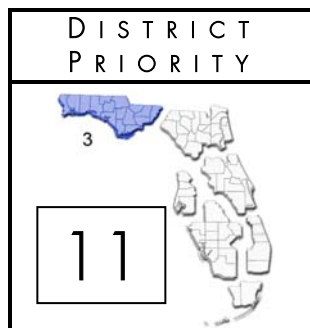
REST AREA NO.: 30032  
 DISTRICT NO.: 3  
 COUNTY: SANTA ROSA  
 INTERSTATE NO.: I-10  
 DIRECTION: WESTBOUND  
 MILE POST: 29



Site, Building, and ADA Compliance Visit: Dec 12, 2006

**Consumer Comments:**

- ❖ 100% of consumers felt the rest area signage was adequate.
- ❖ 50% of consumers' primary reason for stopping was to use the restroom.
- ❖ 100% of consumers felt the rest area as very clean.
- ❖ 100% of consumers felt the parking was adequate.
- ❖ 100% of consumers felt the rest area was very safe.



**1.4 Minor Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Ramps	Some minor shoulder damage noted due to truck parking.	\$69,545
1.4.2	Site	Interior Roadways	Some minor shoulder damage noted due to truck parking.	\$77,569
1.4.3	Site	Drainage	Some standing water was noted along the shoulder of the on and off ramps.	\$89,620
Subtotal				\$236,734
1.4.4	Building	Interior	Signs which extend from the wall should be provided for the entrances to the men's and women's restrooms.	\$805
Subtotal				\$805
1.4.5	ADA	Parking	No van accessible parking signage provided.	\$698
1.4.6	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$4,800
1.4.7	ADA	Telephones	No TDD signage was provided for accessible telephone.	\$32
Subtotal				\$5,530
<b>Minor Deficiencies Repair Total</b>				<b>\$243,069</b>

Estimated Total Repair and Improvement Costs \$243,069



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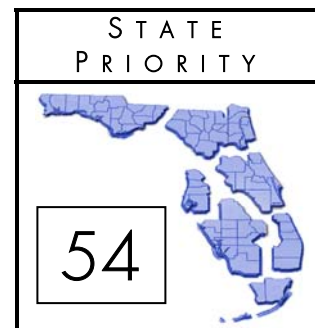
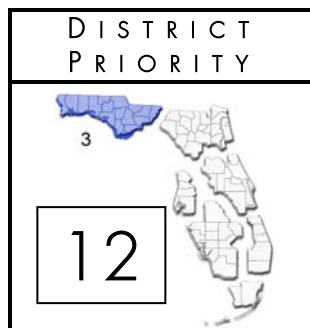
REST AREA NO.: 30041  
DISTRICT NO.: 3  
COUNTY: OKALOOSA  
INTERSTATE NO.: I-10  
DIRECTION: EASTBOUND  
MILE POST: 59



Site, Building, and ADA Compliance Visit: Dec 12, 2006

**Consumer Comments:**

- ❖ 100% of consumers felt the rest area signage was adequate.
- ❖ 53% of consumers' primary reason for stopping was to use the restroom.
- ❖ 90% of consumers felt the rest area as very clean.
- ❖ 100% of consumers felt the parking was adequate.
- ❖ 90% of consumers felt the rest area was very safe.



**1.4 Minor Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Truck & RV Parking	Turning radii are tight leaving parking spaces along the far side of lot.	\$35,628
1.4.2	Site	Ancillary Facilities	Additional dog walk signage is needed, area is not well defined.	\$1,234
Subtotal				\$36,862
1.4.3	ADA	Parking	No van accessible parking signage provided.	\$698
1.4.4	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$3,000
1.4.5	ADA	Telephones	No TDD signage was provided for accessible telephone.	\$32
Subtotal				\$3,730
<b>Minor Deficiencies Repair Total</b>				<b>\$40,592</b>

Estimated Total Repair and Improvement Costs \$40,592



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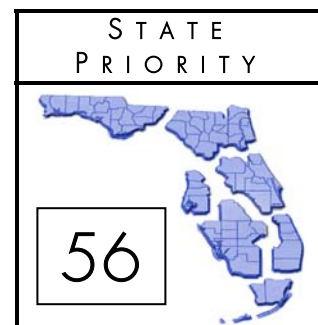
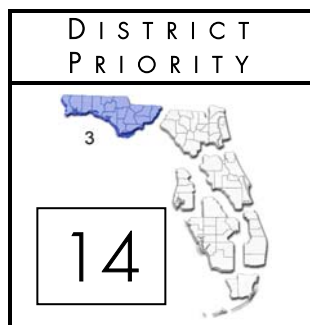
REST AREA NO.: 30042  
 DISTRICT NO.: 3  
 COUNTY: OKALOOSA  
 INTERSTATE NO.: I-10  
 DIRECTION: WESTBOUND  
 MILE POST: 61



Site, Building, and ADA Compliance Visit: Dec 12, 2006  
 Waste Water Facility and Water Plant Visit: Jan 22, 2007

**Consumer Comments:**

- ❖ 100% of consumers felt the rest area signage was adequate.
- ❖ 71% of consumers' primary reason for stopping was to use the restroom.
- ❖ 100% of consumers felt the rest area as very clean.
- ❖ 100% of consumers felt the parking was adequate.
- ❖ 100% of consumers felt the rest area was very safe.



**1.4 Minor Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Truck & RV Parking	Turning radii are tight leaving parking spaces along the far side of lot.	\$35,628
1.4.2	Site	Ancillary Facilities	Additional dog walk signage is needed, area is not well defined.	\$1,234
Subtotal				\$36,862
1.4.3	ADA	Parking	No van accessible parking signage provided.	\$698
1.4.4	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$3,000
1.4.5	ADA	Telephones	No TDD signage was provided for accessible telephone.	\$32
Subtotal				\$3,730
<b>Minor Deficiencies Repair Total</b>				<b>\$40,592</b>



### 5.9 Water/Waste Water Facility Abandonment

Item No.	Section	Sub-Section	Description	Cost
5.9.1	WWTF	Facility Abandonment	Total construction costs for new pipelines and equipment to support water main and waste water force mains.	\$1,634,474
5.9.2	WWTF	Facility Abandonment	Total cost of expected connection and impact fees for new water and waste water mains.	\$171,400
5.9.3	WWTF	Facility Abandonment	Total cost for terminating and abandoning on-site water and waste water treatment facilities.	\$105,000
			Subtotal	\$1,910,874
			<b>WWTF Facility Abandonment Total</b>	<b>\$1,910,874</b>

Estimated Total Repair and Improvement Costs \$1,951,466



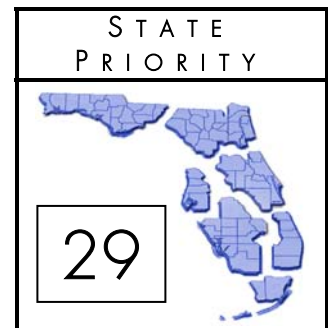
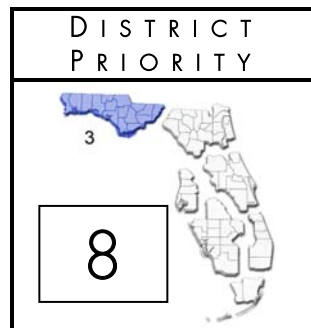
REST AREA NO.: 30050  
 DISTRICT NO.: 3  
 COUNTY: HOLMES  
 INTERSTATE NO.: I-10  
 DIRECTION: EASTBOUND / WESTBOUND  
 MILE POST: 96



Site, Building, and ADA Compliance Visit: Feb 07, 2006

**Consumer Comments:**

- ❖ 100% of consumers felt the rest area signage was adequate.
- ❖ 73% of consumers' primary reason for stopping was to use the restroom.
- ❖ 100% of consumers felt the rest area as very clean.
- ❖ 90% of consumers felt the parking was adequate.
- ❖ 90% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Site	Approach & Exit	Rest area requires drivers to exit mainline and use local roads for access.	\$9,969
1.3.2	Site	Truck & RV Parking	Did not meet the required number of parking spaces based on current criteria.	\$1,963,227
1.3.3	Site	Truck & RV Parking	Does not meet the required turning radii standards for access in and out of spaces/area.	\$23,752
Subtotal				\$1,996,948
1.3.4	Building	Plumbing	Did not meet the required number of lavatories, water closets and urinals for the men's and women's restrooms.	\$433,181
Subtotal				\$433,181
<b>Major Deficiencies Repair Total</b>				<b>\$2,430,129</b>



### 1.4 Minor Deficiencies

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Approach & Exit	Rest area not visible from mainline, suggest providing additional signage.	\$3,323
1.4.2	Site	Rest Area Signage	Sign entering car and truck parking split points cars towards picnic area.	\$332
1.4.3	Site	Truck & RV Parking	Shoulder damage from truck parking and run-offs.	\$37,447
1.4.4	Site	Drainage	Swale around perimeter had standing water.	\$90,990
1.4.5	Site	Sidewalk	Minor trip hazards noted along the pathways towards the main building.	\$629
1.4.6	Site	Ancillary Facilities	Vending services are unprotected from weather.	\$10,465
1.4.7	Site	Ancillary Facilities	Picnic pavilions are old and hard to access.	\$283,854
1.4.8	Site	Safety & Security	On-site staff reported low lighting conditions around building.	\$10,000
Subtotal				\$437,040
1.4.9	Building	Lighting & Electrical	It appears low lighting conditions exist in the Men's and Women's restrooms.	\$7,500
1.4.10	Building	Lighting & Electrical	No lightning or fire protection provided.	\$11,500
1.4.11	Building	Plumbing	Men's and Women's piping chases were old with rust noted on numerous pipes.	\$59,962
Subtotal				\$78,962
1.4.12	ADA	Parking	No signage for van accessible spaces provided.	\$698
1.4.13	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$1,200
1.4.14	ADA	Telephones	Clear floor space impeded by vending machines and trash cans.	\$100
1.4.15	ADA	Signage	No Braille provided on directional signage.	\$805
Subtotal				\$2,803
<b>Minor Deficiencies Repair Total</b>				<b>\$518,805</b>

### 1.6 Recommended Improvements

Item No.	Section	Sub-Section	Description	Cost
1.6.1	Building	Exterior	A storage facility (shed) is suggested for all landscaping and other large maintenance equipment.	\$13,270
1.6.2	Building	Electrical	Permanent emergency generators are recommended for the facility since some of the restroom fixtures have automatic controls and any power loss would render the fixture unusable.	\$60,000
Subtotal				\$73,270
<b>Recommended Improvement Total</b>				<b>\$73,270</b>

Estimated Total Repair and Improvement Costs \$3,022,204



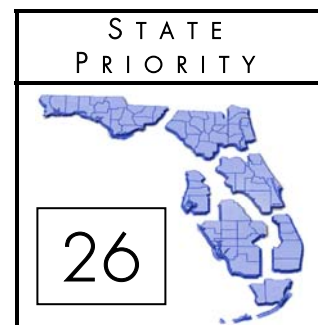
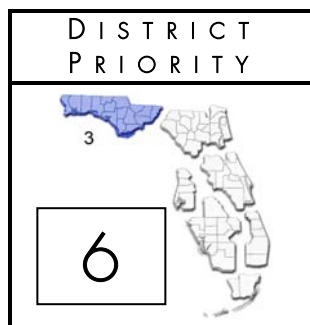
REST AREA NO.: 30061  
DISTRICT NO.: 3  
COUNTY: JACKSON  
INTERSTATE NO.: I-10  
DIRECTION: EASTBOUND  
MILE POST: 133



Site, Building, and ADA Compliance Visit: Feb 07, 2006  
Waste Water Facility and Water Plant Visit: Apr 13, 2006

**Consumer Comments:**

- ❖ 100% of consumers felt the rest area signage was adequate.
- ❖ 62% of consumers' primary reason for stopping was to use the restroom.
- ❖ 80% of consumers felt the rest area as very clean.
- ❖ 90% of consumers felt the parking was adequate.
- ❖ 100% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Site	Truck & RV Parking	Did not meet the required number of parking spaces based on current criteria.	\$1,328,195
Subtotal				\$1,328,195
1.3.2	Building	Plumbing	Did not meet the required number of lavatories, water closets and urinals in men's/women's restrooms.	\$513,388
Subtotal				\$513,388
1.3.3	ADA	Toilet Rooms	No family restroom or fully accessible facilities were provided.	\$354,201
Subtotal				\$354,201
<b>Major Deficiencies Repair Total</b>				<b>\$2,195,784</b>

**1.4 Minor Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Ramps	Shoulder damage along on-ramp to mainline.	\$48,146
1.4.2	Site	Interior Roadway	Some shoulder parking and/or run-off damage.	\$58,845
1.4.3	Site	Rest Area Signage	Additional auto parking areas are not clearly marked.	\$617
1.4.4	Site	Drainage	Standing water noted in some perimeter swales.	\$6,484
1.4.5	Site	Sidewalk	Minor trip hazards noted along the pathways.	\$524
1.4.6	Site	Ancillary Facilities	Vending area was completely unprotected from weather.	\$10,465
1.4.7	Site	Ancillary Facilities	Dog walk area not clearly defined, poor signage.	\$1,851
1.4.8	Site	Ancillary Facilities	Picnic pavilions were old and had cracking in roof.	\$113,524
Subtotal				\$240,456



#### 1.4 Minor Deficiencies (Continued)

Item No.	Section	Sub-Section	Description	Cost
1.4.9	Building	Roof	Gutter needed above men's and women's restroom entrances.	\$1,610
1.4.10	Building	Exterior	Signs for accessible stalls were missing.	\$805
1.4.11	Building	Exterior	Doors showed signs of rust and damage.	\$2,000
1.4.12	Building	Interior	No signage provided for accessible facilities.	\$805
1.4.13	Building	Mechanical	Insulation was torn/damaged on air ducts/drains.	\$5,000
1.4.14	Building	Lighting & Electrical	Older power boards and breakers noted.	\$2,000
1.4.15	Building	Lighting & Electrical	No lightning or fire protection provided.	\$11,500
Subtotal				\$23,720
1.4.16	ADA	Parking	No signage for van accessible spaces provided.	\$698
1.4.17	ADA	Parking	Accessible parking is not on the shortest possible route to main building.	\$985
1.4.18	ADA	Exterior Routes	No signage to accessible restroom provided along exterior route.	\$805
1.4.19	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$1,200
1.4.20	ADA	Ramps	Handrail for main access ramp did not meet height requirements.	\$3,276
1.4.21	ADA	Toilet Rooms	Accessible stalls did not meet width and fixture guidelines.	\$282,555
1.4.22	ADA	Signage	No raised characters or Braille provided on directional signage.	\$805
Subtotal				\$290,324
<b>Minor Deficiencies Repair Total</b>				<b>\$554,500</b>

#### 1.6 Recommended Improvements

Item No.	Section	Sub-Section	Description	Cost
1.6.1	Building	Exterior	A storage facility (shed) is suggested for all landscaping and other large maintenance equipment.	\$13,270
1.6.2	Building	Electrical	Permanent emergency generators are recommended for the facility since some of the restroom fixtures have automatic controls and any power loss would render the fixture unusable.	\$60,000
Subtotal				\$73,270
<b>Recommended Improvements Total</b>				<b>\$73,270</b>

#### 5.9 Water/Waste Water Facility Abandonment

Item No.	Section	Sub-Section	Description	Cost
5.9.1	WWTF	Facility Abandonment	Total construction costs for new pipelines and equipment to support water main and waste water force mains.	\$1,897,440
5.9.2	WWTF	Facility Abandonment	Total cost of expected connection and impact fees for new water and waste water mains.	\$3,125
5.9.3	WWTF	Facility Abandonment	Total cost for terminating and abandoning on-site water and waste water treatment facilities.	\$105,000
Subtotal				\$2,005,565
<b>WWTF Facility Abandonment Total</b>				<b>\$2,005,565</b>

Estimated Total Repair and Improvement Costs **\$4,829,119**





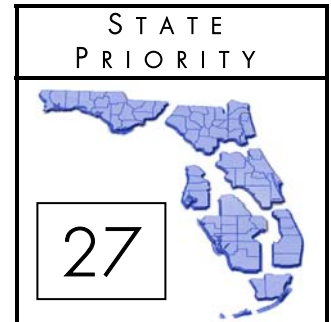
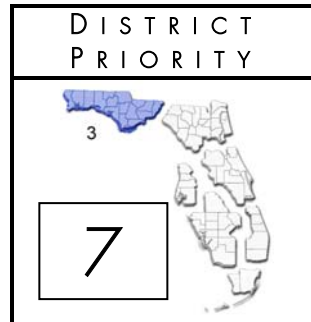
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 DISTRICT NO.: 3  
 COUNTY: JACKSON  
 INTERSTATE NO.: I-10  
 DIRECTION: WESTBOUND  
 MILE POST: 133



Site, Building, and ADA Compliance Visit: Feb 07, 2006

**Consumer Comments:**

- ❖ 100% of consumers felt the rest area signage was adequate.
- ❖ 58% of consumers' primary reason for stopping was to use the restroom.
- ❖ 100% of consumers felt the rest area as very clean.
- ❖ 80% of consumers felt the parking was adequate.
- ❖ 90% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Site	Truck & RV Parking	Did not meet the required number of parking spaces based on current criteria.	\$581,518
1.3.2	Site	Truck & RV Parking	Did not meet the required turning radii standards for access in and out of spaces/area.	\$29,690
1.3.3	Site	Drainage	Collection area not provided, poor drainage through site.	\$121,661
Subtotal				\$732,869
1.3.4	Building	Plumbing	Did not meet the required number of lavatories, water closets and urinals in men's/women's restrooms.	\$513,388
Subtotal				\$513,388
1.3.5	ADA	Toilet Rooms	No family restroom or fully accessible facilities were provided.	\$354,201
Subtotal				\$354,201
<b>Major Deficiencies Repair Total</b>				<b>\$1,600,458</b>



### 1.4 Minor Deficiencies

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Sidewalk	Trip hazards noted in sidewalk approaching main building.	\$524
1.4.2	Site	Ancillary Facilities	Vending area was completely unprotected from weather.	\$10,465
1.4.3	Site	Ancillary Facilities	Dog walk area not clearly defined, poor signage.	\$1,234
1.4.4	Site	Ancillary Facilities	No pathways were provided to the picnic pavilions.	\$5,240
Subtotal				\$17,463
1.4.5	Building	Roof	Gutter needed above men's and women's restroom entrances.	\$1,610
1.4.6	Building	Exterior	Signs for accessible stalls were missing.	\$805
1.4.7	Building	Exterior	Doors showed signs of rust and damage.	\$2,000
1.4.8	Building	Interior	No signage provided for accessible facilities.	\$805
1.4.9	Building	Mechanical	Insulation was torn/damaged on air ducts/drains.	\$5,000
1.4.10	Building	Mechanical	Lift station well and control board were deteriorated.	\$30,000
1.4.11	Building	Lighting & Electrical	Older power boards and breakers noted.	\$2,000
1.4.12	Building	Lighting & Electrical	No lightning or fire protection provided.	\$11,500
Subtotal				\$53,720
1.4.13	ADA	Parking	No signage for van accessible spaces provided.	\$698
1.4.14	ADA	Exterior Routes	No signage to accessible restroom provided along exterior route.	\$805
1.4.15	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$1,800
1.4.16	ADA	Toilet Rooms	Accessible stalls did not meet width and fixture guidelines.	\$282,555
1.4.17	ADA	Signage	No raised characters or Braille provided on directional signage.	\$805
Subtotal				\$286,663
<b>Minor Deficiencies Repair Total</b>				<b>\$357,846</b>

### 1.6 Recommended Improvements

Item No.	Section	Sub-Section	Description	Cost
1.6.1	Building	Exterior	A storage facility (shed) is suggested for all landscaping and other large maintenance equipment.	\$13,270
1.6.2	Building	Electrical	Permanent emergency generators are recommended for the facility since some of the restroom fixtures have automatic controls and any power loss would render the fixture unusable.	\$60,000
Subtotal				\$73,270
<b>Recommended Improvements Total</b>				<b>\$73,270</b>

Estimated Total Repair and Improvement Costs **\$2,031,574**



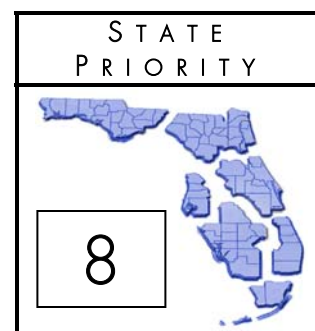
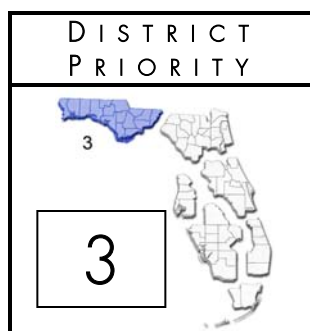
REST AREA NO.: 30070  
 DISTRICT NO.: 3  
 COUNTY: GADSDEN  
 INTERSTATE NO.: I-10  
 DIRECTION: EASTBOUND / WESTBOUND  
 MILE POST: 162



Site, Building, and ADA Compliance Visit: Feb 08, 2006  
 Waste Water Facility and Water Plant Visit: Apr 13, 2006

**Consumer Comments:**

- ❖ 50% of consumers felt the rest area signage was adequate.
- ❖ 64% of consumers' primary reason for stopping was to use the restroom.
- ❖ 100% of consumers felt the rest area as very clean.
- ❖ 100% of consumers felt the parking was adequate.
- ❖ 90% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Site	Approach & Exit	Facility had approximately 1.5 miles of interior roadway from westbound ramp until entrance to auto parking area; confusing to patrons.	\$9,969
1.3.2	Site	Rest Area Signage	Directional signage to auto parking area is inadequate, poor direction to accessible parking.	\$1,234
1.3.3	Site	Truck & RV Parking	Did not meet the required number of parking spaces based on current criteria.	\$52,145
Subtotal				\$63,348
1.3.4	Building	Exterior	Significant number of full height structural cracks noted in main building walls.	\$7,000
1.3.5	Building	Plumbing	Did not meet the required number of lavatories, water closets and urinals for the men's and women's restrooms.	\$311,126
Subtotal				\$318,126
<b>Major Deficiencies Repair Total</b>				<b>\$381,474</b>



#### 1.4 Minor Deficiencies

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Sidewalk	Minor trip hazards noted along the pathways towards the main building.	\$419
1.4.2	Site	Ancillary Facilities	Vending services are unprotected from weather.	\$10,465
1.4.3	Site	Ancillary Facilities	Dog walking area not clearly defined, poor signage.	\$2,468
1.4.4	Site	Safety & Security	On-site staff reported low lighting conditions around building.	\$20,000
1.4.5	Site	Safety & Security	Emergency phone located away from main access routes to building.	\$2,000
Subtotal				\$35,352
1.4.6	Building	Interior	Several structural cracks noted in restroom walls.	\$7,000
1.4.7	Building	Mechanical	Insulation was torn/damaged on ducts/drains.	\$500
1.4.8	Building	Mechanical	Lift station control board was deteriorated.	\$20,000
1.4.9	Building	Lighting & Electrical	Older panel boards and breakers noted.	\$2,000
1.4.10	Building	Lighting & Electrical	No lightning or fire protection provided.	\$11,500
1.4.11	Building	Plumbing	Chase piping showed signs of corrosion and minor leaks.	\$70,729
Subtotal				\$111,729
1.4.12	ADA	Parking	No signage for van accessible spaces provided.	\$1,395
1.4.13	ADA	Parking	All accessible parking not on the shortest possible route to main building.	\$849
1.4.14	ADA	Exterior Routes	No signage for accessible restroom was provided along exterior route.	\$805
1.4.15	ADA	Telephones	No text telephone (TDD) service provided.	\$1,207
1.4.16	ADA	Ramps	Handrail for main access ramp did not meet height requirements.	\$2,340
1.4.17	ADA	Signage	No Braille or raised characters provided on signage.	\$805
Subtotal				\$7,401
<b>Minor Deficiencies Repair Total</b>				<b>\$154,482</b>

#### 1.6 Recommended Improvements

Item No.	Section	Sub-Section	Description	Cost
1.6.1	Building	Exterior	A storage facility (shed) is suggested for all landscaping and other large maintenance equipment.	\$13,270
1.6.2	Building	Electrical	Permanent emergency generators are recommended for the facility.	\$60,000
Subtotal				\$73,270
<b>Recommended Improvement Total</b>				<b>\$73,270</b>

#### 5.9 Water/Waste Water Facility Abandonment

Item No.	Section	Sub-Section	Description	Cost
5.9.1	WWTF	Facility Abandonment	Total construction costs for new pipelines and equip to support water main and waste water force mains.	\$5,836,731
5.9.2	WWTF	Facility Abandonment	Total cost of expected connection and impact fees for new water and waste water mains.	\$500
5.9.3	WWTF	Facility Abandonment	Total cost for terminating and abandoning on-site water and waste water treatment facilities.	\$105,000
Subtotal				\$5,942,231
<b>WWTF Facility Abandonment Total</b>				<b>\$5,942,231</b>

Estimated Total Repair and Improvement Costs **\$6,551,457**



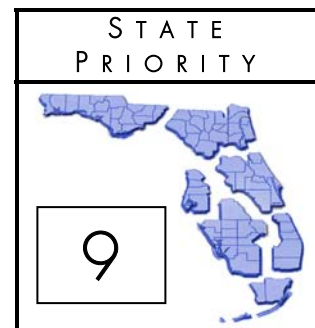
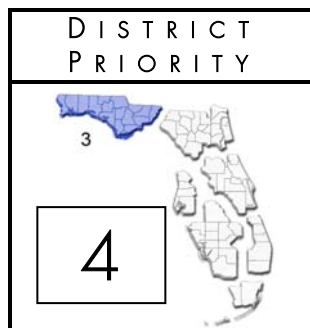
REST AREA NO.: 30081  
 DISTRICT NO.: 3  
 COUNTY: LEON  
 INTERSTATE NO.: I-10  
 DIRECTION: EASTBOUND  
 MILE POST: 194



Site, Building, and ADA Compliance Visit: Feb 08, 2006

**Consumer Comments:**

- ❖ 100% of consumers felt the rest area signage was adequate.
- ❖ 45% of consumers' primary reason for stopping was to use the restroom and 36% was to rest.
- ❖ 100% of consumers felt the rest area as very clean.
- ❖ 90% of consumers felt the parking was adequate.
- ❖ 100% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Site	Auto Parking	Did not meet the required number of parking spaces based on current criteria.	\$88,930
1.3.2	Site	Truck & RV Parking	Did not meet the required number of parking spaces based on current criteria.	\$813,044
1.3.3	Site	Truck & RV Parking	Did not meet the required turning radii standards for access in and out of spaces/area.	\$17,814
1.3.4	Site	Drainage	Major erosion areas noted along picnic loop road.	\$120
1.3.5	Site	Ground & Landscaping	Downed trees from 2004 hurricane season were still not removed at time of visit.	\$6,750
Subtotal				\$926,658
1.3.6	Building	Mechanical	Lift station had one pump down, a history of overflow failures, and control board issues.	\$30,000
Subtotal				\$30,000
1.3.7	ADA	Toilet Rooms	No family restroom or fully accessible facilities were provided.	\$354,201
Subtotal				\$354,201
<b>Major Deficiencies Repair Total</b>				<b>\$1,310,859</b>



### 1.4 Minor Deficiencies

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Approach & Exit	Earlier notice of the rest area should be provided.	\$3,323
1.4.2	Site	Ramps	Shoulder damage along on-ramp to mainline.	\$24,073
1.4.3	Site	Ancillary Facilities	Picnic pavilions were old and had cracking in roof.	\$340,625
1.4.4	Site	Safety & Security	Low lighting conditions reported behind main building.	\$3,000
Subtotal				\$371,021
1.4.5	Building	Exterior	Signs for accessible restrooms were missing.	\$805
1.4.6	Building	Interior	No signage provided for accessible facilities.	\$805
1.4.7	Building	Lighting & Electrical	No lightning or fire protection provided.	\$11,500
1.4.8	Building	Plumbing	Men's and women's piping chases had some corrosion and needed additional pipe clean-outs.	\$10,000
Subtotal				\$23,110
1.4.9	ADA	Parking	No signage for van accessible spaces provided.	\$698
1.4.10	ADA	Exterior Routes	1 oversized grate opening along travel way towards main building.	\$1,289
1.4.11	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$1,200
1.4.12	ADA	Drinking Fountains	Wall-mounted fountains were too high above finished floor.	\$2,000
1.4.13	ADA	Entrances & Exits	No accessible entrance/exit signage was provided.	\$805
1.4.14	ADA	Doors & Gates	Missing handles for restroom doors.	\$300
Subtotal				\$6,292
<b>Minor Deficiencies Repair Total</b>				<b>\$400,423</b>

### 1.6 Recommended Improvements

Item No.	Section	Sub-Section	Description	Cost
1.6.1	Building	Exterior	A storage facility (shed) is suggested for all landscaping and other large maintenance equipment.	\$13,270
1.6.2	Building	Electrical	Permanent emergency generators are recommended for the facility since some of the restroom fixtures have automatic controls and any power loss would render the fixture unusable.	\$60,000
Subtotal				\$73,270
<b>Recommended Improvements Total</b>				<b>\$73,270</b>

Estimated Total Repair and Improvement Costs \$1,784,552



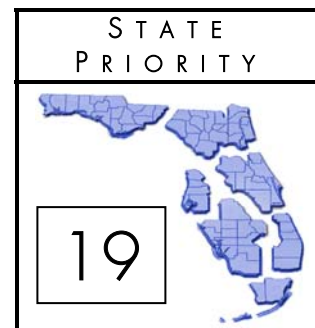
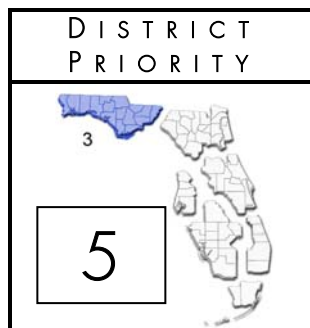
REST AREA NO.: 30082  
DISTRICT NO.: 3  
COUNTY: LEON  
INTERSTATE NO.: I-10  
DIRECTION: WESTBOUND  
MILE POST: 194

Site, Building, and ADA Compliance Visit: Feb 08, 2006



**Consumer Comments:**

- ❖ 90% of consumers felt the rest area signage was adequate.
- ❖ 69% of consumers' primary reason for stopping was to use the restroom.
- ❖ 100% of consumers felt the rest area as very clean.
- ❖ 100% of consumers felt the parking was adequate.
- ❖ 80% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Site	Ramps	Significant shoulder damaged was noted on both side of the on-ramp.	\$38,517
1.3.2	Site	Auto Parking	Did not meet the required number of parking spaces based on current criteria.	\$105,534
1.3.3	Site	Truck & RV Parking	Did not meet the required number of parking spaces based on current criteria.	\$813,044
1.3.4	Site	Truck & RV Parking	Did not meet the required turning radii standards for access in and out of spaces/area.	\$23,752
Subtotal				\$980,847
1.3.5	Building	Plumbing	Did not meet the required number of lavatories, water closets and urinals for the men's and women's restrooms.	\$322,547
Subtotal				\$322,547
1.3.6	ADA	Toilet Rooms	No family restroom or fully accessible facilities were provided.	\$354,201
Subtotal				\$354,201
<b>Major Deficiencies Repair Total</b>				<b>\$1,657,595</b>



### 1.4 Minor Deficiencies

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Approach & Exit	Earlier notice of the rest area should be provided.	\$6,646
1.4.2	Site	Interior Roadway	Some shoulder damage noted in and out of truck parking area.	\$40,699
1.4.3	Site	Truck & RV Parking	Some shoulder damage noted along far edge of truck parking area.	\$24,073
1.4.4	Site	Ancillary Facilities	Picnic pavilions were old and had cracking in roof.	\$454,166
1.4.5	Site	Safety & Security	Low lighting conditions reported behind main building.	\$3,000
Subtotal				\$528,584
1.4.6	Building	Exterior	Signs for accessible restrooms were missing.	\$805
1.4.7	Building	Interior	No signage provided for accessible facilities.	\$805
1.4.8	Building	Mechanical	Some torn/damaged ductwork insulation noted.	\$5,000
1.4.9	Building	Lighting & Electrical	Older lighting on building and inside restrooms should be upgraded.	\$4,000
1.4.10	Building	Lighting & Electrical	No lightning or fire protection provided.	\$11,500
1.4.11	Building	Plumbing	Men's and women's piping chases had some corrosion and needed additional pipe clean-outs.	\$10,000
Subtotal				\$32,110
1.4.12	ADA	Parking	No signage for van accessible spaces provided.	\$698
1.4.13	ADA	Exterior Routes	1 oversized grate opening along travel way towards main building.	\$1,289
1.4.14	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$1,200
1.4.15	ADA	Entrances & Exits	No accessible entrance/exit signage was provided.	\$805
1.4.16	ADA	Doors & Gates	Missing handles for restroom doors.	\$300
Subtotal				\$4,292
<b>Minor Deficiencies Repair Total</b>				<b>\$564,986</b>

### 1.6 Recommended Improvements

Item No.	Section	Sub-Section	Description	Cost
1.6.1	Building	Exterior	A storage facility (shed) is suggested for all landscaping and other large maintenance equipment.	\$13,270
1.6.2	Building	Electrical	Permanent emergency generators are recommended for the facility since some of the restroom fixtures have automatic controls and any power loss would render the fixture unusable.	\$60,000
Subtotal				\$73,270
<b>Recommended Improvements Total</b>				<b>\$73,270</b>

Estimated Total Repair and Improvement Costs \$2,295,851





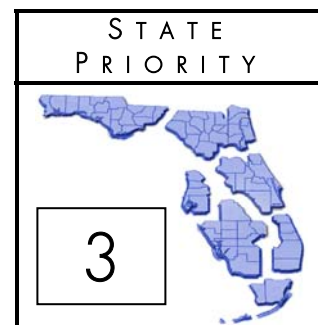
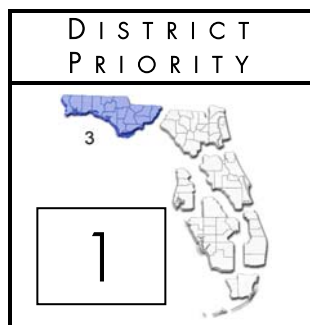
REST AREA NO.: 30091  
 DISTRICT NO.: 3  
 COUNTY: JEFFERSON  
 INTERSTATE NO.: I-10  
 DIRECTION: EASTBOUND  
 MILE POST: 233



Site, Building, and ADA Compliance Visit: Feb 09, 2006  
 Waste Water Facility and Water Plant Visit: Dec 21, 2006

**Consumer Comments:**

- ❖ 90% of consumers felt the rest area signage was adequate.
- ❖ 54% of consumers' primary reason for stopping was to use the restroom.
- ❖ 80% of consumers felt the rest area as very clean.
- ❖ 100% of consumers felt the parking was adequate.
- ❖ 70% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Site	Interior Roadways	Significant pavement damage in and out of truck area.	\$20,863
1.3.2	Site	Auto Parking	Did not meet the required number of parking spaces based on current criteria.	\$38,716
1.3.3	Site	Truck & RV Parking	Did not meet the required number of parking spaces based on current criteria.	\$557,719
1.3.4	Site	Truck & RV Parking	Did not meet the required turning radii standards for access in and out of spaces/area.	\$35,628
1.3.5	Site	Truck & RV Parking	Major pavement damage along far side of truck parking area.	\$28,888
Subtotal				\$681,814
1.3.6	Building	Plumbing	Did not meet the required number of lavatories, water closets and urinals in men's/women's restrooms.	\$550,896
Subtotal				\$550,896
<b>Major Deficiencies Repair Total</b>				<b>\$1,232,710</b>



#### 1.4 Minor Deficiencies

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Approach & Exit	Earlier notice of the rest area should be provided.	\$6,646
1.4.2	Site	Ramps	Some cracking and potholes at offramp.	\$11,772
1.4.3	Site	Ramps	Some shoulder damage noted along on-ramp.	\$25,411
1.4.4	Site	Interior Roadway	Some shoulder damage due to truck parking noted.	\$49,484
1.4.5	Site	Auto Parking	Pavement cracking and markings need replacement.	\$18,919
1.4.6	Site	Truck & RV Parking	Pavement cracking and markings need replacement.	\$73,047
1.4.7	Site	Drainage	Standing water reported in low lying areas of site.	\$37,504
1.4.8	Site	Sidewalk	Minor trip hazards noted along the pathways.	\$629
1.4.9	Site	Ancillary Facilities	Vending area was unprotected from weather.	\$6,000
1.4.10	Site	Ancillary Facilities	Dog walking area not clearly defined, poor signage.	\$1,851
Subtotal				\$231,263
1.4.11	Building	Roof	Corrugated metal roof was brittle and cracking.	\$1,000
1.4.12	Building	Roof	Gutter needed above men's and women's restroom door.	\$805
1.4.13	Building	Exterior	Doors showed signs of rust and damage.	\$1,600
1.4.14	Building	Mechanical	Insulation was torn/damaged on air ducts/lines.	\$5,000
1.4.15	Building	Mechanical	Lift station control board was old and pumps failed.	\$30,000
1.4.16	Building	Lighting & Electrical	Older power boards and breakers noted.	\$3,000
1.4.17	Building	Lighting & Electrical	No lightning or fire protection provided.	\$11,500
Subtotal				\$52,905
1.4.18	ADA	Parking	No signage for van accessible spaces provided.	\$698
1.4.19	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$1,200
1.4.20	ADA	Signage	No raised characters or Braille provided on signage.	\$805
Subtotal				\$2,703
<b>Minor Deficiencies Repair Total</b>				<b>\$286,871</b>

#### 1.6 Recommended Improvements

Item No.	Section	Sub-Section	Description	Cost
1.6.1	Site	Interior Roadway	Wet site, significant issues related to the ground settling. Relocate parking or building to dry land.	\$10,000,000
Subtotal				\$10,000,000
1.6.2	Building	Exterior	A storage facility (shed) is suggested for all landscaping and other large maintenance equipment.	\$13,270
1.6.3	Building	Electrical	Permanent emergency generators are recommended for the facility.	\$60,000
Subtotal				\$73,270
<b>Recommended Improvements Total</b>				<b>\$10,073,270</b>

#### 5.9 Water/Waste Water Facility Abandonment

Item No.	Section	Sub-Section	Description	Cost
5.9.1	WWTF	Facility Abandonment	Total construction costs for new pipelines and equip to support water main and waste water force mains.	\$4,936,886
5.9.2	WWTF	Facility Abandonment	Total cost of expected connection and impact fees for new water and waste water mains.	\$437,000
5.9.3	WWTF	Facility Abandonment	Total cost for terminating and abandoning on-site water and waste water treatment facilities.	\$105,000
Subtotal				\$5,478,886
<b>WWTF Facility Abandonment Total</b>				<b>\$5,478,886</b>

Estimated Total Repair and Improvement Costs \$17,071,737



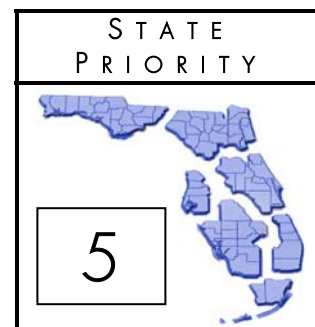
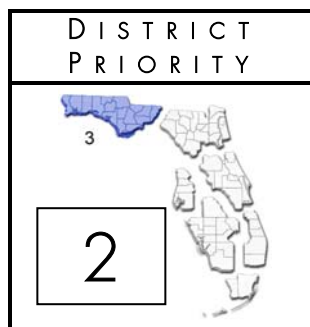
REST AREA NO.: 30092  
 DISTRICT NO.: 3  
 COUNTY: JEFFERSON  
 INTERSTATE NO.: I-10  
 DIRECTION: WESTBOUND  
 MILE POST: 233



Site, Building, and ADA Compliance Visit: Feb 09, 2006  
 Waste Water Facility and Water Plant Visit: Dec 21, 2006

**Consumer Comments:**

- ❖ 100% of consumers felt the rest area signage was adequate.
- ❖ 64% of consumers' primary reason for stopping was to use the restroom.
- ❖ 90% of consumers felt the rest area as very clean.
- ❖ 80% of consumers felt the parking was adequate.
- ❖ 80% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Site	Interior Roadways	Significant shoulder damage in and out of truck area.	\$38,517
1.3.2	Site	Auto Parking	Did not meet the required number of parking spaces based on current criteria.	\$38,716
1.3.3	Site	Truck & RV Parking	Did not meet the required number of parking spaces based on current criteria.	\$475,278
1.3.4	Site	Truck & RV Parking	Did not meet the required turning radii standards for access in and out of spaces/area.	\$35,628
1.3.5	Site	Truck & RV Parking	Major shoulder damage along far side of truck parking area.	\$25,678
Subtotal				\$613,817
1.3.6	Building	Plumbing	Did not meet the required number of lavatories, water closets and urinals in men's/women's restrooms.	\$550,896
Subtotal				\$550,896
<b>Major Deficiencies Repair Total</b>				<b>\$1,164,713</b>



### 1.4 Minor Deficiencies

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Approach & Exit	Earlier notice of the rest area should be provided.	\$3,323
1.4.2	Site	Ramps	Some shoulder damage noted along both ramps.	\$113,946
1.4.3	Site	Auto Parking	Pavement cracking and markings need replacement.	\$16,817
1.4.4	Site	Truck & RV Parking	Pavement cracking and markings need replacement.	\$70,420
1.4.5	Site	Sidewalk	Minor trip hazards noted along the pathways.	\$629
1.4.6	Site	Ancillary Facilities	Vending area was unprotected from weather.	\$6,500
1.4.7	Site	Ancillary Facilities	Dog walking area not clearly defined, poor signage.	\$1,851
Subtotal				\$213,486
1.4.8	Building	Roof	Corrugated metal roof was brittle and cracking.	\$1,000
1.4.9	Building	Roof	Gutter needed above men's and women's restroom entrances.	\$500
1.4.10	Building	Exterior	Some structural cracking noted above men's restroom doorway.	\$2,000
1.4.11	Building	Exterior	Doors showed signs of rust and damage.	\$1,600
1.4.12	Building	Mechanical	Insulation was torn/damaged on air ducts/lines.	\$5,000
1.4.13	Building	Mechanical	Lift station pump failures on a regular basis.	\$16,000
1.4.14	Building	Lighting & Electrical	Older power boards and breakers noted.	\$3,000
1.4.15	Building	Lighting & Electrical	No lightning or fire protection provided.	\$11,500
Subtotal				\$40,600
1.4.16	ADA	Parking	No signage for van accessible spaces provided.	\$698
1.4.17	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$1,200
1.4.18	ADA	Signage	No raised characters or Braille provided on directional signage.	\$805
Subtotal				\$2,703
<b>Minor Deficiencies Repair Total</b>				<b>\$256,789</b>

### 1.6 Recommended Improvements

Item No.	Section	Sub-Section	Description	Cost
1.6.1	Building	Exterior	A storage facility (shed) is suggested for all landscaping and other large maintenance equipment.	\$13,270
1.6.2	Building	Electrical	Permanent emergency generators are recommended for the facility since some of the restroom fixtures have automatic controls and any power loss would render the fixture unusable.	\$60,000
Subtotal				\$73,270
<b>Recommended Improvements Total</b>				<b>\$73,270</b>

Estimated Total Repair and Improvement Costs \$1,494,772



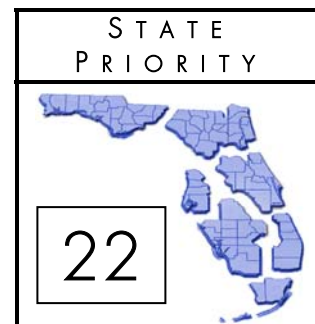
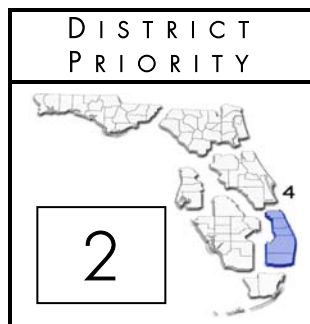
REST AREA NO.: 40391  
 DISTRICT NO.: 4  
 COUNTY: ST. LUCIE  
 INTERSTATE NO.: I-95  
 DIRECTION: NORTHBOUND  
 MILE POST: 133



Site, Building, and ADA Compliance Visit: Nov 22, 2005

**Consumer Comments:**

- ❖ 60% of consumers felt the rest area signage was adequate.
- ❖ 64% of consumers' primary reason for stopping was to use the restroom.
- ❖ 90% of consumers felt the rest area as very clean.
- ❖ 100% of consumers felt the parking was adequate.
- ❖ 90% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Building	Exterior	Numerous full-height structural cracks noted.	\$17,000
1.3.2	Building	Plumbing	Did not meet the required number of lavatories, water closets and urinals in men's/women's restrooms.	\$497,781
Subtotal				\$514,781
1.3.3	ADA	Toilet Rooms	No family restroom or fully accessible facilities were provided.	\$354,201
Subtotal				\$354,201
<b>Major Deficiencies Repair Total</b>				<b>\$868,982</b>



### 1.4 Minor Deficiencies

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Approach & Exit	Earlier notice of the rest area should be provided.	\$6,646
1.4.2	Site	Ramps	Some shoulder parking and/or run-off damage.	\$52,961
1.4.3	Site	Interior Roadways	Some shoulder parking and/or run-off damage.	\$39,052
1.4.4	Site	Drainage	Standing water noted along mainline and around auto parking areas.	\$111,096
1.4.5	Site	Ancillary Facilities	Dog walk area not clearly defined, poor signage.	\$1,234
1.4.6	Site	Ancillary Facilities	Picnic pavilion roofs had hurricane damage.	\$4,000
1.4.7	Site	Safety & Security	On-site staff reported additional lighting needed by rear parking area.	\$3,000
Subtotal				\$217,989
1.4.8	Building	Roof	Numerous roof leaks reported at time of visit.	\$4,830
1.4.9	Building	Interior	Numerous ceiling leaks reported at time of visit.	\$3,220
1.4.10	Building	Lighting & Electrical	No lightning or fire protection provided.	\$11,500
1.4.11	Building	Plumbing	Some leaks in piping chases, pipe hangers missing.	\$43,862
Subtotal				\$63,412
1.4.12	ADA	Parking	No signage for van accessible spaces provided.	\$698
1.4.13	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$3,600
1.4.14	ADA	Telephones	No text telephone (TDD) service provided.	\$2,515
Subtotal				\$6,813
<b>Minor Deficiencies Repair Total</b>				<b>\$288,214</b>

### 1.6 Recommended Improvements

Item No.	Section	Sub-Section	Description	Cost
1.6.1	Building	Exterior	A storage facility (shed) is suggested for all landscaping and other large maintenance equipment.	\$13,270
1.6.2	Building	Electrical	Permanent emergency generators are recommended for the facility since some of the restroom fixtures have automatic controls and any power loss would render the fixture unusable.	\$75,000
Subtotal				\$88,270
<b>Recommended Improvements Total</b>				<b>\$88,270</b>

Estimated Total Repair and Improvement Costs \$1,245,466



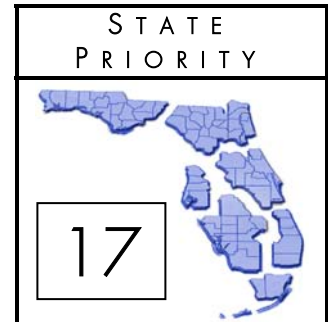
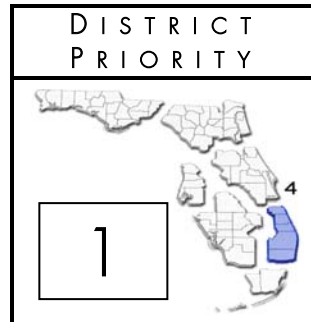
REST AREA NO.: 40392  
 DISTRICT NO.: 4  
 COUNTY: ST. LUCIE  
 INTERSTATE NO.: I-95  
 DIRECTION: SOUTHBOUND  
 MILE POST: 133



Site, Building, and ADA Compliance Visit: Nov 22, 2005

**Consumer Comments:**

- ❖ 80% of consumers felt the rest area signage was adequate.
- ❖ 50% of consumers' primary reason for stopping was to use the restroom.
- ❖ 100% of consumers felt the rest area as very clean.
- ❖ 80% of consumers felt the parking was adequate.
- ❖ 80% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Building	Exterior	Numerous full-height structural cracks noted.	\$17,000
1.3.2	Building	Plumbing	Did not meet the required number of lavatories, water closets and urinals in men's/women's restrooms.	\$524,346
Subtotal				\$541,346
1.3.3	ADA	Toilet Rooms	No family restroom or fully accessible facilities were provided.	\$354,201
Subtotal				\$354,201
<b>Major Deficiencies Repair Total</b>				<b>\$895,547</b>



### 1.4 Minor Deficiencies

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Approach & Exit	Earlier notice of the rest area should be provided.	\$6,646
1.4.2	Site	Ramps	Some shoulder parking and/or run-off damage.	\$59,380
1.4.3	Site	Interior Roadways	Some shoulder parking and/or run-off damage.	\$81,849
1.4.4	Site	Drainage	Standing water noted along mainline and around auto parking areas.	\$125,985
1.4.5	Site	Ancillary Facilities	Dog walk area not clearly defined, poor signage.	\$1,234
1.4.6	Site	Ancillary Facilities	Picnic pavilion roofs had hurricane damage.	\$4,000
1.4.7	Site	Safety & Security	On-site staff reported additional lighting needed by rear parking area.	\$3,000
Subtotal				\$282,094
1.4.8	Building	Roof	Numerous roof leaks reported at time of visit.	\$4,830
1.4.9	Building	Interior	Some leaks and water stains noted on ceiling.	\$3,220
1.4.10	Building	Lighting & Electrical	No lightning or fire protection provided.	\$11,500
1.4.11	Building	Plumbing	Some leaks in piping chases, pipe hangers missing.	\$43,862
Subtotal				\$63,412
1.4.12	ADA	Parking	No signage for van accessible spaces provided.	\$698
1.4.13	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$3,600
1.4.14	ADA	Telephones	No text telephone (TDD) service provided.	\$2,415
Subtotal				\$6,713
<b>Minor Deficiencies Repair Total</b>				<b>\$352,219</b>

### 1.6 Recommended Improvements

Item No.	Section	Sub-Section	Description	Cost
1.6.1	Building	Exterior	A storage facility (shed) is suggested for all landscaping and other large maintenance equipment.	\$11,270
1.6.2	Building	Electrical	Permanent emergency generators are recommended for the facility since some of the restroom fixtures have automatic controls and any power loss would render the fixture unusable.	\$75,000
Subtotal				\$86,270
<b>Recommended Improvements Total</b>				<b>\$86,270</b>

Estimated Total Repair and Improvement Costs \$1,334,036





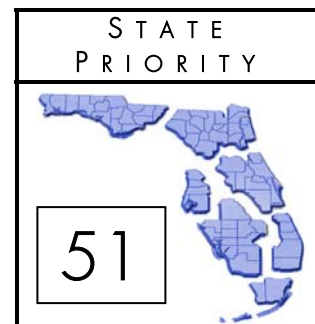
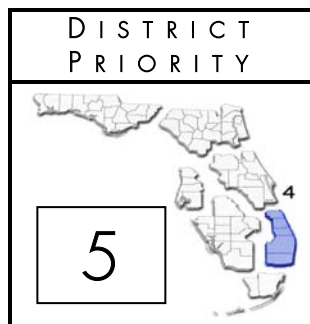
REST AREA NO.: 40401  
 DISTRICT NO.: 4  
 COUNTY: MARTIN  
 INTERSTATE NO.: I-95  
 DIRECTION: NORTHBOUND  
 MILE POST: 106



Site, Building, and ADA Compliance Visit: Nov 15, 2006

**Consumer Comments:**

- ❖ 90% of consumers felt the rest area signage was adequate.
- ❖ 31% of consumers' primary reason for stopping was to use the restroom, 46% was to purchase water/snack.
- ❖ 100% of consumers felt the rest area as very clean.
- ❖ 100% of consumers felt the parking was adequate.
- ❖ 90% of consumers felt the rest area was very safe.



**1.4 Minor Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Rest Area Signage	More signage is needed for the additional auto parking spaces which can only be accessed from the end of the lot.	\$1,395
Subtotal				\$1,395
1.4.2	Building	Interior	Minor structural cracking was noted along the base of the wall in both piping chase, ants were visible.	\$10,000
1.4.3	Building	Mechanical	Ductwork was reportedly installed incorrectly for the facility, reducing the effectiveness of the cooling system.	\$5,000
Subtotal				\$15,000
1.4.4	ADA	Parking	No van accessible parking signage provided.	\$698
1.4.5	ADA	Telephones	No TDD phone service was provided at this facility.	\$1,208
Subtotal				\$1,906
<b>Minor Deficiencies Repair Total</b>				<b>\$18,301</b>



### 5.9 Water/Waste Water Facility Abandonment

Item No.	Section	Sub-Section	Description	Cost
5.9.1	WWTF	Facility Abandonment	Total construction costs for new pipelines and equipment to support water main and waste water force mains.	\$2,814,576
5.9.2	WWTF	Facility Abandonment	Total cost of expected connection and impact fees for new water and waste water mains.	\$373,200
5.9.3	WWTF	Facility Abandonment	Total cost for terminating and abandoning on-site water and waste water treatment facilities.	\$105,000
			Subtotal	\$3,292,776
			<b>WWTF Facility Abandonment Total</b>	<b>\$3,292,776</b>

Estimated Total Repair and Improvement Costs \$3,311,077



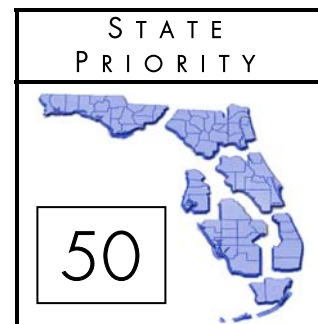
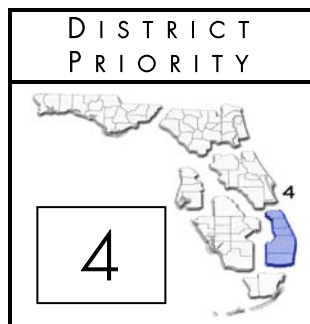
REST AREA NO.: 40402  
 DISTRICT NO.: 4  
 COUNTY: MARTIN  
 INTERSTATE NO.: I-95  
 DIRECTION: SOUTHBOUND  
 MILE POST: 107



Site, Building, and ADA Compliance Visit: Nov 15, 2006

**Consumer Comments:**

- ❖ 100% of consumers felt the rest area signage was adequate.
- ❖ 62% of consumers' primary reason for stopping was to use the restroom, 23% was to purchase water/snack.
- ❖ 100% of consumers felt the rest area as very clean.
- ❖ 100% of consumers felt the parking was adequate.
- ❖ 90% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Site	Ramps	Severe shoulder damage noted along on-ramp due to truck parking.	\$54,566
Subtotal				\$54,566
<b>Major Deficiencies Repair Total</b>				<b>\$54,566</b>

**1.4 Minor Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Interior Roadway	Some minor shoulder damage was observed leading in and out of the truck parking area.	\$39,319
1.4.2	Site	Rest Area Signage	More signage is needed for the additional auto parking spaces which can only be accessed from the end of the lot.	\$1,395
Subtotal				\$39,319
1.4.3	Building	Mechanical	Ductwork was reportedly installed incorrectly for the facility, reducing the effectiveness of the cooling system.	\$7,000
Subtotal				\$7,000
1.4.4	ADA	Parking	No van accessible parking signage provided.	\$698
1.4.5	ADA	Telephones	No TDD phone service was provided at this facility.	\$1,208
Subtotal				\$1,906
<b>Minor Deficiencies Repair Total</b>				<b>\$48,225</b>

Estimated Total Repair and Improvement Costs \$102,791



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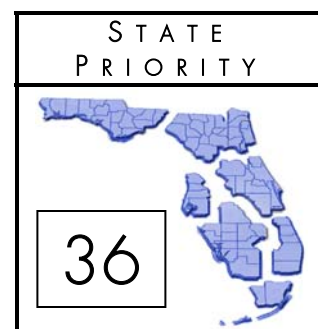
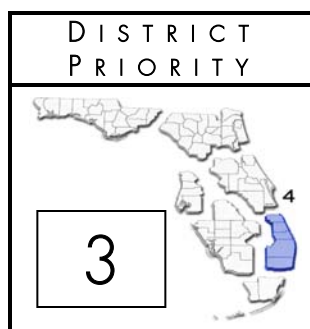
REST AREA NO.: 40490  
 DISTRICT NO.: 4  
 COUNTY: BROWARD  
 INTERSTATE NO.: I-75  
 DIRECTION: NORTHBOUND /  
 SOUTHBOUND  
 MILE POST: 34



Site, Building, and ADA Compliance Visit: Nov 16, 2006  
 Waste Water Facility and Water Plant Visit: April 13, 2006

**Consumer Comments:**

- ❖ 90% of consumers felt the rest area signage was adequate.
- ❖ 75% of consumers' primary reason for stopping was to use the restroom.
- ❖ 100% of consumers felt the rest area as very clean.
- ❖ 100% of consumers felt the parking was adequate.
- ❖ 100% of consumers felt the rest area was very safe.



**1.4 Minor Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Approach & Exit	Earlier notice of the rest area should be provided along the mainline.	\$13,292
1.4.2	Site	Rest Area Signage	More directional signage from parking areas to mainline necessary; interior road network confusing.	\$2,790
Subtotal				\$16,082
1.4.3	Building	Lighting & Electrical	No lightning or fire protection provided.	\$11,500
Subtotal				\$11,500
1.4.4	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$2,400
1.4.5	ADA	Telephones	No phone service provided, no TDD phone provided.	\$1,780
Subtotal				\$4,180
<b>Minor Deficiencies Repair Total</b>				<b>\$31,762</b>

**1.6 Recommended Improvements**

Item No.	Section	Sub-Section	Description	Cost
1.6.1	Building	Exterior	A storage facility (shed) is suggested for all landscaping and other large maintenance equipment.	\$13,270
Subtotal				\$13,270
<b>Recommended Improvements Total</b>				<b>\$13,270</b>



### 5.9 Water/Waste Water Facility Abandonment

Item No.	Section	Sub-Section	Description	Cost
5.9.1	WWTF	Facility Abandonment	Total construction costs for new pipelines and equipment to support water main and waste water force mains.	\$9,032,728
5.9.2	WWTF	Facility Abandonment	Total cost of expected connection and impact fees for new water and waste water mains.	\$238,541
5.9.3	WWTF	Facility Abandonment	Total cost for terminating and abandoning on-site water and waste water treatment facilities.	\$105,000
			Subtotal	\$9,376,269
			<b>WWTF Facility Abandonment Total</b>	<b>\$9,376,269</b>

Estimated Total Repair and Improvement Costs \$9,421,301



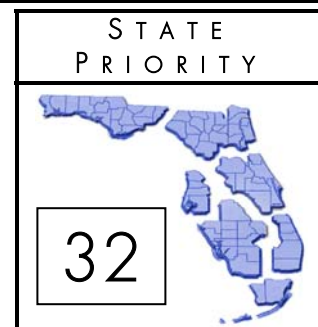
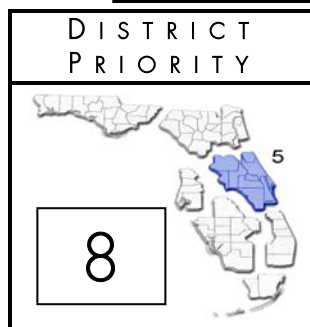
REST AREA NO.: 50181  
 DISTRICT NO.: 5  
 COUNTY: MARION  
 INTERSTATE NO.: I-75  
 DIRECTION: NORTHBOUND  
 MILE POST: 345



Site, Building, and ADA Compliance Visit: March 14, 2006  
 Waste Water Facility and Water Plant Visit: Dec 16, 2005

**Consumer Comments:**

- ❖ 100% of consumers felt the rest area signage was adequate.
- ❖ 54% of consumers' primary reason for stopping was to use the restroom.
- ❖ 70% of consumers felt the rest area as very clean.
- ❖ 90% of consumers felt the parking was adequate.
- ❖ 70% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Site	Auto Parking	Did not meet the required number of parking spaces based on current criteria.	\$163,950
Subtotal				\$163,950
1.3.2	Building	Interior	Large structural crack in women's restroom wall under concrete roof tee.	\$12,415
1.3.3	Building	Mechanical	No heating or cooling system was provided.	\$202,760
1.3.4	Building	Mechanical	Lift station pump inoperable, waste was near overflow at time of visit.	\$30,000
1.3.5	Building	Plumbing	Did not meet the required number of lavatories, water closets and urinals in men's/women's restrooms.	\$712,516
Subtotal				\$957,691
<b>Major Deficiencies Repair Total</b>				<b>\$1,121,641</b>



#### 1.4 Minor Deficiencies

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Ramps	Some shoulder parking and/or run-off damage.	\$49,216
1.4.2	Site	Ancillary Facilities	Signage for dog walk area was too small.	\$2,468
Subtotal				\$51,684
1.4.3	Building	Roof	Minor roof leaks reported by on-site staff.	\$1,500
1.4.4	Building	Lighting & Electrical	No lightning or fire protection provided.	\$11,500
Subtotal				\$13,000
1.4.5	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$3,600
1.4.6	ADA	Telephones	TDD phone was not fully accessible, trash can blocked access.	\$100
Subtotal				\$3,700
<b>Minor Deficiencies Repair Total</b>				<b>\$68,384</b>

#### 1.6 Recommended Improvements

Item No.	Section	Sub-Section	Description	Cost
1.6.1	Building	Exterior	A storage facility (shed) is suggested for all landscaping and other large maintenance equipment.	\$13,270
1.6.2	Building	Electrical	Permanent emergency generators are recommended for the facility since some of the restroom fixtures have automatic controls and any power loss would render the fixture unusable.	\$100,000
Subtotal				\$113,270
<b>Recommended Improvements Total</b>				<b>\$113,270</b>

#### 5.9 Water/Waste Water Facility Abandonment

Item No.	Section	Sub-Section	Description	Cost
5.9.1	WWTF	Facility Abandonment	Total construction costs for new pipelines and equipment to support water main and waste water force mains.	\$1,022,794
5.9.2	WWTF	Facility Abandonment	Total cost of expected connection and impact fees for new water and waste water mains.	\$423,280
5.9.3	WWTF	Facility Abandonment	Total cost for terminating and abandoning on-site water and waste water treatment facilities.	\$120,000
Subtotal				\$1,566,074
<b>WWTF Facility Abandonment Total</b>				<b>\$1,566,074</b>

Estimated Total Repair and Improvement Costs \$2,869,369





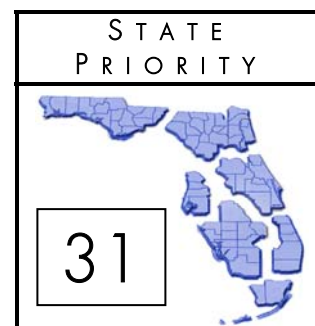
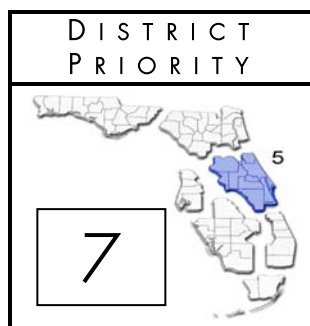
REST AREA NO.: 50182  
 DISTRICT NO.: 5  
 COUNTY: MARION  
 INTERSTATE NO.: I-75  
 DIRECTION: SOUTHBOUND  
 MILE POST: 345



Site, Building, and ADA Compliance Visit: March 14, 2006

**Consumer Comments:**

- ❖ 90% of consumers felt the rest area signage was adequate.
- ❖ 64% of consumers' primary reason for stopping was to use the restroom.
- ❖ 80% of consumers felt the rest area as very clean.
- ❖ 90% of consumers felt the parking was adequate.
- ❖ 70% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Site	Auto Parking	Did not meet the required number of parking spaces based on current criteria.	\$101,333
Subtotal				\$101,333
1.3.2	Building	Interior	Large structural crack in women's restroom wall under concrete roof tee.	\$10,000
1.3.3	Building	Mechanical	No heating or cooling system was provided.	\$202,760
1.3.4	Building	Plumbing	Did not meet the required number of lavatories, water closets and urinals in men's/women's restrooms.	\$712,516
Subtotal				\$925,276
<b>Major Deficiencies Repair Total</b>				<b>\$1,026,609</b>



#### 1.4 Minor Deficiencies

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Ramps	Some shoulder parking and/or run-off damage.	\$58,845
1.4.2	Site	Ancillary Facilities	Signage for dog walk area was too small.	\$2,468
Subtotal				\$61,313
1.4.3	Building	Roof	Minor roof leaks reported by on-site staff.	\$2,415
1.4.4	Building	Lighting & Electrical	No lightning or fire protection provided.	\$11,500
Subtotal				\$13,915
1.4.5	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$3,600
1.4.6	ADA	Telephones	TDD phone was not fully accessible, trash can blocked access.	\$100
Subtotal				\$3,700
<b>Minor Deficiencies Repair Total</b>				<b>\$78,928</b>

#### 1.6 Recommended Improvements

Item No.	Section	Sub-Section	Description	Cost
1.6.1	Building	Exterior	A storage facility (shed) is suggested for all landscaping and other large maintenance equipment.	\$13,270
1.6.2	Building	Electrical	Permanent emergency generators are recommended for the facility since some of the restroom fixtures have automatic controls and any power loss would render the fixture unusable.	\$100,000
Subtotal				\$113,270
<b>Recommended Improvements Total</b>				<b>\$113,270</b>

Estimated Total Repair and Improvement Costs \$1,218,807



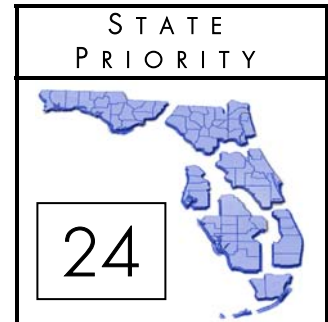
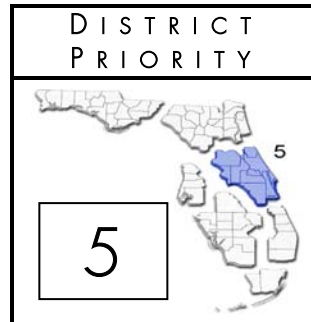
REST AREA NO.: 50191  
 DISTRICT NO.: 5  
 COUNTY: SUMTER  
 INTERSTATE NO.: I-75  
 DIRECTION: NORTHBOUND  
 MILE POST: 307



Site, Building, and ADA Compliance Visit: March 14, 2006

**Consumer Comments:**

- ❖ 80% of consumers felt the rest area signage was adequate.
- ❖ 46% of consumers' primary reason for stopping was to use the restroom, 23% was to rest.
- ❖ 90% of consumers felt the rest area as very clean.
- ❖ 90% of consumers felt the parking was adequate.
- ❖ 100% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Site	Auto Parking	Did not meet the required number of parking spaces based on current criteria.	\$67,923
1.3.2	Site	Truck & RV Parking	Did not meet the required turning radii standards for access in and out of spaces/area.	\$41,566
Subtotal				\$109,489
1.3.3	Building	Mechanical	No heating or cooling system was provided.	\$115,413
1.3.4	Building	Plumbing	Piping system used pressurized air and required frequent repairs, operation was poor.	\$116,562
Subtotal				\$231,975
<b>Major Deficiencies Repair Total</b>				<b>\$341,464</b>



### 1.4 Minor Deficiencies

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Ramps	Some shoulder parking and/or run-off damage.	\$42,262
1.4.2	Site	Interior Roadway	Some shoulder parking and/or run-off damage.	\$19,258
1.4.3	Site	Truck & RV Parking	Some shoulder parking and/or run-off damage.	\$47,611
1.4.4	Site	Ancillary Facilities	Picnic pavilions were old and had cracking in roof.	\$454,166
1.4.5	Site	Ancillary Facilities	Signage for dog walk area was too small.	\$2,468
1.4.6	Site	Safety & Security	No post-mounted emergency phone provided.	\$2,000
Subtotal				\$567,765
1.4.7	Building	Roof	Minor roof leaks reported by on-site staff.	\$2,415
1.4.8	Building	Roof	Cracking noted along fascia boards.	\$2,898
1.4.9	Building	Interior	Some cracks noted in upper portions of interior walls in men's and women's restrooms.	\$5,000
1.4.10	Building	Lighting & Electrical	No lightning or fire protection provided.	\$11,500
Subtotal				\$21,813
1.4.11	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$1,200
1.4.12	ADA	Signage	No Braille or raised characters provided on directional signage.	\$805
Subtotal				\$2,005
<b>Minor Deficiencies Repair Total</b>				<b>\$591,583</b>

### 1.6 Recommended Improvements

Item No.	Section	Sub-Section	Description	Cost
1.6.1	Building	Exterior	A storage facility (shed) is suggested for all landscaping and other large maintenance equipment.	\$13,270
1.6.2	Building	Electrical	Permanent emergency generators are recommended for the facility since some of the restroom fixtures have automatic controls and any power loss would render the fixture unusable.	\$60,000
Subtotal				\$73,270
<b>Recommended Improvements Total</b>				<b>\$73,270</b>

Estimated Total Repair and Improvement Costs \$1,006,317



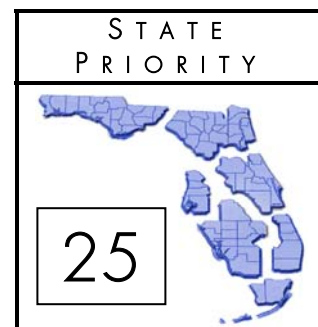
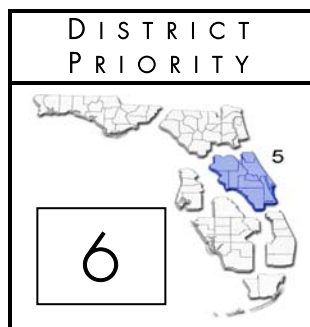
REST AREA NO.: 50192  
 DISTRICT NO.: 5  
 COUNTY: SUMTER  
 INTERSTATE NO.: I-75  
 DIRECTION: SOUTHBOUND  
 MILE POST: 308



Site, Building, and ADA Compliance Visit: March 14, 2006  
 Waste Water Facility and Water Plant Visit: Dec 14, 2005

**Consumer Comments:**

- ❖ 80% of consumers felt the rest area signage was adequate.
- ❖ 62% of consumers' primary reason for stopping was to use the restroom.
- ❖ 100% of consumers felt the rest area as very clean.
- ❖ 100% of consumers felt the parking was adequate.
- ❖ 100% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Site	Interior Roadway	Significant shoulder damage in and out of truck parking area.	\$54,566
1.3.2	Site	Truck & RV Parking	Did not meet the required turning radii standards for access in and out of spaces/area.	\$23,752
Subtotal				\$78,318
1.3.3	Building	Mechanical	No heating or cooling system was provided.	\$115,413
1.3.4	Building	Plumbing	Piping system used pressurized air and required frequent repairs, operation was poor.	\$116,562
Subtotal				\$231,975
<b>Major Deficiencies Repair Total</b>				<b>\$310,293</b>



### 1.4 Minor Deficiencies

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Ramps	Some shoulder parking and/or run-off damage.	\$46,274
1.4.2	Site	Truck & RV Parking	Some shoulder parking and/or run-off damage.	\$74,894
1.4.3	Site	Ancillary Facilities	Picnic pavilions were old and had cracking in roof.	\$624,478
1.4.4	Site	Ancillary Facilities	Signage for dog walk area was too small.	\$2,468
1.4.5	Site	Safety & Security	No post-mounted emergency phone provided.	\$2,000
Subtotal				\$750,114
1.4.6	Building	Roof	Minor roof leaks reported by on-site staff.	\$2,415
1.4.7	Building	Roof	Cracking noted along fascia boards.	\$2,898
1.4.8	Building	Interior	Some cracks noted in upper portions of interior walls in men's and women's restrooms.	\$7,415
1.4.9	Building	Lighting & Electrical	No lightning or fire protection provided.	\$11,500
Subtotal				\$24,228
1.4.10	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$2,400
1.4.11	ADA	Signage	No Braille or raised characters provided on directional signage.	\$805
Subtotal				\$3,205
<b>Minor Deficiencies Repair Total</b>				<b>\$777,547</b>

### 1.6 Recommended Improvements

Item No.	Section	Sub-Section	Description	Cost
1.6.1	Building	Exterior	A storage facility (shed) is suggested for all landscaping and other large maintenance equipment.	\$13,270
1.6.2	Building	Electrical	Permanent emergency generators are recommended for the facility since some of the restroom fixtures have automatic controls and any power loss would render the fixture unusable.	\$60,000
Subtotal				\$73,270
<b>Recommended Improvements Total</b>				<b>\$73,270</b>

### 5.9 Water/Waste Water Facility Abandonment

Item No.	Section	Sub-Section	Description	Cost
5.9.1	WWTF	Facility Abandonment	Total construction costs for new pipelines and equipment to support water main and waste water force mains.	\$2,262,655
5.9.2	WWTF	Facility Abandonment	Total cost of expected connection and impact fees for new water and waste water mains.	\$437,000
5.9.3	WWTF	Facility Abandonment	Total cost for terminating and abandoning on-site water and waste water treatment facilities.	\$105,000
Subtotal				\$2,804,655
<b>WWTF Facility Abandonment Total</b>				<b>\$2,804,655</b>

Estimated Total Repair and Improvement Costs **\$3,965,765**



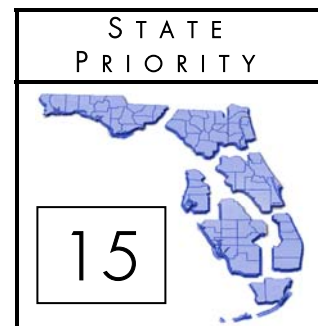
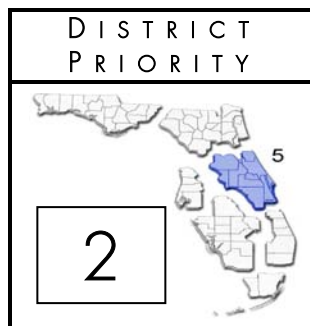
REST AREA NO.: 50221  
 DISTRICT NO.: 5  
 COUNTY: SEMINOLE  
 INTERSTATE NO.: I-4  
 DIRECTION: EASTBOUND  
 MILE POST: 96



Site, Building, and ADA Compliance Visit: Oct 31, 2005

**Consumer Comments:**

- ❖ 100% of consumers felt the rest area signage was adequate.
- ❖ 45% of consumers' primary reason for stopping was to use the restroom, 36% was for water/snack.
- ❖ 100% of consumers felt the rest area as very clean.
- ❖ 60% of consumers felt the parking was adequate.
- ❖ 80% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Site	Ramps	On and off ramps had significant shoulder damage due to truck parking	\$54,566
1.3.2	Site	Auto Parking	Did not meet the required number of parking spaces based on current criteria.	\$617,678
1.3.3	Site	Truck & RV Parking	Did not meet the required number of parking spaces based on current criteria.	\$475,278
1.3.4	Site	Truck & RV Parking	Did not meet the required turning radii standards for access in and out of spaces/area.	\$23,752
1.3.5	Site	Truck & RV Parking	Significant shoulder damage due to truck parking.	\$141,229
Subtotal				\$1,312,503
1.3.6	Building	Mechanical	No heating or cooling system was provided.	\$213,054
1.3.7	Building	Plumbing	Did not meet the required number of lavatories, water closets and urinals for the men's and women's restrooms.	\$1,338,993
Subtotal				\$1,552,047
<b>Major Deficiencies Repair Total</b>				<b>\$2,864,550</b>



### 1.4 Minor Deficiencies

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Approach & Exit	Earlier notice of rest area should be provided.	\$3,323
1.4.2	Site	Interior Roadway	Some shoulder parking and/or run-off damage.	\$58,845
1.4.3	Site	Drainage	Erosion noted around catch pond on rear of property.	\$388
1.4.4	Site	Ancillary Facilities	Picnic pavilions were old and had cracking in roof.	\$454,166
1.4.5	Site	Ancillary Facilities	Signage for dog walk area was too small.	\$1,851
1.4.6	Site	Safety & Security	Low lighting conditions in men's and women's restrooms.	\$4,000
Subtotal				\$522,573
1.4.7	Building	Roof	Minor roof leaks reported by on-site staff.	\$2,415
1.4.8	Building	Exterior	Some full height cracks noted through masonry/brick.	\$2,112
1.4.9	Building	Lighting & Electrical	No lightning or fire protection provided.	\$11,500
Subtotal				\$16,027
1.4.10	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$1,200
Subtotal				\$1,200
<b>Minor Deficiencies Repair Total</b>				<b>\$539,800</b>

### 1.6 Recommended Improvements

Item No.	Section	Sub-Section	Description	Cost
1.6.1	Site	Auto, Truck & RV Parking	Recommend closing the rest area and building a new facility in the Deland area due to limited space and capacity at current rest area location.	\$0
Subtotal				\$0
1.6.2	Building	Exterior	A storage facility (shed) is suggested for all landscaping and other large maintenance equipment.	\$13,270
1.6.3	Building	Electrical	Permanent emergency generators are recommended for the facility since some of the restroom fixtures have automatic controls and any power loss would render the fixture unusable.	\$80,000
Subtotal				\$93,270
<b>Recommended Improvements Total</b>				<b>\$93,270</b>

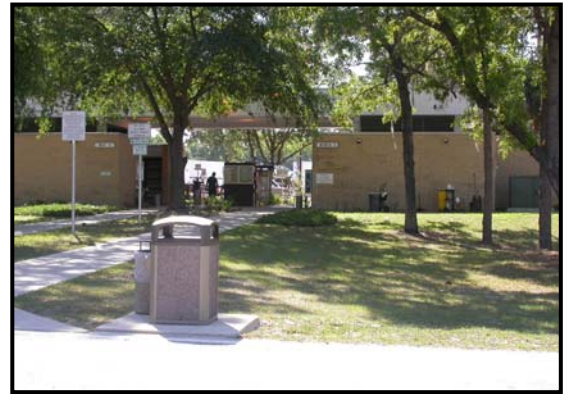
Estimated Total Repair and Improvement Costs \$3,497,620





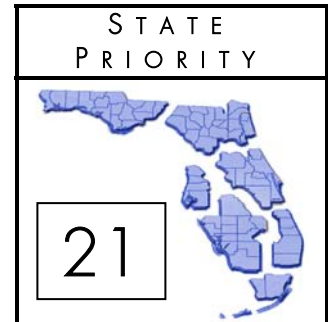
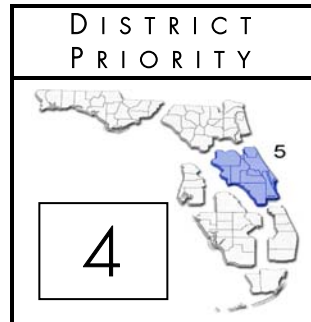
REST AREA NO.: 50222  
 DISTRICT NO.: 5  
 COUNTY: SEMINOLE  
 INTERSTATE NO.: I-4  
 DIRECTION: WESTBOUND  
 MILE POST: 94

Site, Building, and ADA Compliance Visit: Oct 31, 2005



**Consumer Comments:**

- ❖ 70% of consumers felt the rest area signage was adequate.
- ❖ 53% of consumers' primary reason for stopping was to use the restroom.
- ❖ 80% of consumers felt the rest area as very clean.
- ❖ 70% of consumers felt the parking was adequate.
- ❖ 100% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Site	Auto Parking	Did not meet the required number of parking spaces based on current criteria.	\$629,080
1.3.2	Site	Truck & RV Parking	Did not meet the required number of parking spaces based on current criteria.	\$1,064,369
1.3.3	Site	Truck & RV Parking	Did not meet the required turning radii standards for access in and out of spaces/area.	\$29,690
1.3.4	Site	Truck & RV Parking	Significant shoulder damage due to truck parking.	\$147,648
Subtotal				\$1,870,787
1.3.5	Building	Mechanical	No heating or cooling system was provided.	\$213,054
1.3.6	Building	Plumbing	Did not meet the required number of lavatories, water closets and urinals for the men's and women's restrooms.	\$1,338,993
Subtotal				\$1,552,047
<b>Major Deficiencies Repair Total</b>				<b>\$3,422,834</b>



### 1.4 Minor Deficiencies

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Approach & Exit	Earlier notice of rest area should be provided.	\$3,323
1.4.2	Site	Ramps	Some shoulder parking and/or run-off damage.	\$29,423
1.4.3	Site	Interior Roadway	Some shoulder parking and/or run-off damage.	\$64,195
1.4.4	Site	Drainage	Erosion noted around catch pond on rear of property.	\$485
1.4.5	Site	Ancillary Facilities	Picnic pavilions were old and had cracking in roof.	\$424,166
1.4.6	Site	Ancillary Facilities	Signage for dog walk area was too small.	\$1,851
1.4.7	Site	Safety & Security	Low lighting conditions in men's and women's restrooms.	\$4,000
Subtotal				\$527,443
1.4.8	Building	Roof	Minor roof leaks reported by on-site staff.	\$2,415
1.4.9	Building	Exterior	Some full height cracks noted through masonry/brick.	\$2,000
1.4.10	Building	Lighting & Electrical	No lightning or fire protection provided.	\$11,500
Subtotal				\$15,915
1.4.11	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$1,200
Subtotal				\$1,200
<b>Minor Deficiencies Repair Total</b>				<b>\$544,558</b>

### 1.6 Recommended Improvements

Item No.	Section	Sub-Section	Description	Cost
1.6.1	Site	Auto, Truck & RV Parking	Recommend closing the rest area and building a new facility in the Deland area due to limited space and capacity at current rest area location.	\$0
Subtotal				\$0
1.6.2	Building	Exterior	A storage facility (shed) is suggested for all landscaping and other large maintenance equipment.	\$13,270
1.6.3	Building	Electrical	Permanent emergency generators are recommended for the facility since some of the restroom fixtures have automatic controls and any power loss would render the fixture unusable.	\$80,000
Subtotal				\$93,270
<b>Recommended Improvements Total</b>				<b>\$93,270</b>

Estimated Total Repair and Improvement Costs \$4,060,662



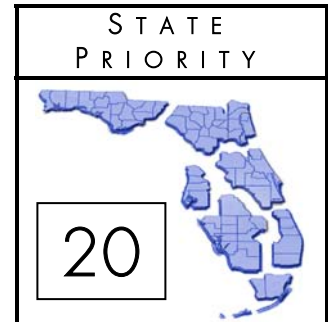
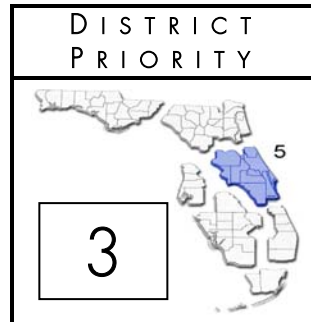
REST AREA NO.: 50341  
 DISTRICT NO.: 5  
 COUNTY: BREVARD  
 INTERSTATE NO.: I-95  
 DIRECTION: NORTHBOUND  
 MILE POST: 225



Site, Building, and ADA Compliance Visit: Oct 31, 2005

**Consumer Comments:**

- ❖ 80% of consumers felt the rest area signage was adequate.
- ❖ 46% of consumers' primary reason for stopping was to use the restroom, 31% was to rest.
- ❖ 90% of consumers felt the rest area as very clean.
- ❖ 70% of consumers felt the parking was adequate.
- ❖ 90% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Site	Auto Parking	Did not meet the required number of parking spaces based on current criteria.	\$59,521
Subtotal				\$59,521
1.3.2	Building	Mechanical	No heating or cooling system was provided.	\$129,086
1.3.3	Building	Plumbing	Did not meet the required number of lavatories, water closets and urinals for the men's and women's restrooms.	\$377,146
Subtotal				\$506,232
<b>Major Deficiencies Repair Total</b>				<b>\$565,753</b>



### 1.4 Minor Deficiencies

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Approach & Exit	Earlier notice of rest area should be provided.	\$3,323
1.4.2	Site	Ramps	Some shoulder parking and/or run-off damage.	\$58,845
1.4.3	Site	Interior Roadway	Some shoulder parking and/or run-off damage.	\$125,715
1.4.4	Site	Truck & RV Parking	Some shoulder parking and/or run-off damage.	\$112,341
1.4.5	Site	Rest Area Signage	Trucks Only and Picnic Area signs are confusing.	\$1,395
1.4.6	Site	Ancillary Facilities	Picnic pavilions were old and had cracking in roof.	\$454,166
1.4.7	Site	Ancillary Facilities	Signage for dog walk area was too small.	\$1,234
1.4.8	Site	Safety & Security	Low lighting conditions in men's and women's restrooms.	\$4,000
Subtotal				\$761,019
1.4.9	Building	Roof	Minor roof leaks reported by on-site staff.	\$2,415
1.4.10	Building	Exterior	Some full height cracks noted through masonry/brick.	\$5,000
1.4.11	Building	Lighting & Electrical	No lightning or fire protection provided.	\$11,500
Subtotal				\$18,915
1.4.12	ADA	Parking	No signage provided for van accessible parking.	\$698
1.4.13	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$1,800
1.4.14	ADA	Telephones	Volume control and Telephone Text Services were not provided.	\$1,208
1.4.15	ADA	Signage	No raised characters or Braille provided on directional signage.	\$805
Subtotal				\$4,511
<b>Minor Deficiencies Repair Total</b>				<b>\$784,445</b>

### 1.6 Recommended Improvements

Item No.	Section	Sub-Section	Description	Cost
1.6.1	Building	Exterior	A storage facility (shed) is suggested for all landscaping and other large maintenance equipment.	\$13,270
1.6.2	Building	Electrical	Permanent emergency generators are recommended for the facility since some of the restroom fixtures have automatic controls and any power loss would render the fixture unusable.	\$60,000
Subtotal				\$73,270
<b>Recommended Improvements Total</b>				<b>\$73,270</b>

Estimated Total Repair and Improvement Costs \$1,423,468



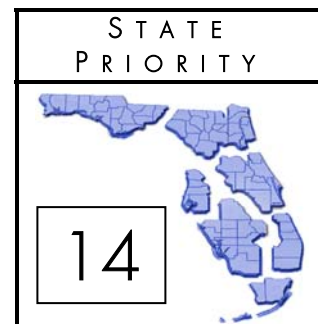
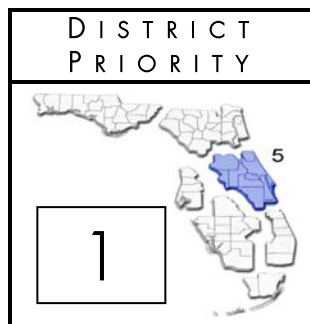
REST AREA NO.: 50342  
 DISTRICT NO.: 5  
 COUNTY: BREVARD  
 INTERSTATE NO.: I-95  
 DIRECTION: SOUTHBOUND  
 MILE POST: 227



Site, Building, and ADA Compliance Visit: Oct 31, 2005

**Consumer Comments:**

- ❖ 60% of consumers felt the rest area signage was adequate.
- ❖ 57% of consumers' primary reason for stopping was to use the restroom.
- ❖ 71% of consumers felt the rest area as very clean.
- ❖ 89% of consumers felt the parking was adequate.
- ❖ 60% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Site	Ramps	On-ramp had significant shoulder damage due to truck parking.	\$34,023
1.3.2	Site	Interior Roadway	Major shoulder damage between the truck parking are and the on-ramp.	\$34,023
1.3.3	Site	Auto Parking	Did not meet the required number of parking spaces based on current criteria.	\$59,521
Subtotal				\$127,567
1.3.4	Building	Mechanical	No heating or cooling system was provided.	\$129,086
1.3.5	Building	Plumbing	Did not meet the required number of lavatories, water closets and urinals for the men's and women's restrooms.	\$403,711
Subtotal				\$532,797
<b>Major Deficiencies Repair Total</b>				<b>\$660,364</b>



### 1.4 Minor Deficiencies

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Approach & Exit	Earlier notice of rest area should be provided.	\$3,323
1.4.2	Site	Truck & RV Parking	Some shoulder parking and/or run-off damage.	\$40,122
1.4.3	Site	Ancillary Facilities	Picnic pavilions were old and had cracking in roof.	\$340,625
1.4.4	Site	Ancillary Facilities	Signage for dog walk area was too small.	\$1,234
1.4.5	Site	Safety & Security	Low lighting conditions in men's and women's restrooms.	\$4,000
Subtotal				\$389,304
1.4.6	Building	Roof	Minor roof leaks reported by on-site staff.	\$2,415
1.4.7	Building	Exterior	Minor cracks noted through brick/masonry.	\$5,000
1.4.8	Building	Interior	Cracks and missing wall tile noted in restrooms.	\$5,000
1.4.9	Building	Lighting & Electrical	No lightning or fire protection provided.	\$11,500
Subtotal				\$23,915
1.4.10	ADA	Parking	No signage provided for van accessible parking.	\$698
1.4.11	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$1,800
1.4.12	ADA	Telephones	Volume control and Telephone Text Services were not provided.	\$1,208
1.4.13	ADA	Signage	No raised characters or Braille provided on directional signage.	\$805
Subtotal				\$4,511
<b>Minor Deficiencies Repair Total</b>				<b>\$417,730</b>

### 1.6 Recommended Improvements

Item No.	Section	Sub-Section	Description	Cost
1.6.1	Building	Exterior	A storage facility (shed) is suggested for all landscaping and other large maintenance equipment.	\$13,270
1.6.2	Building	Electrical	Permanent emergency generators are recommended for the facility since some of the restroom fixtures have automatic controls and any power loss would render the fixture unusable.	\$60,000
Subtotal				\$73,270
<b>Recommended Improvements Total</b>				<b>\$73,270</b>

Estimated Total Repair and Improvement Costs \$1,151,364



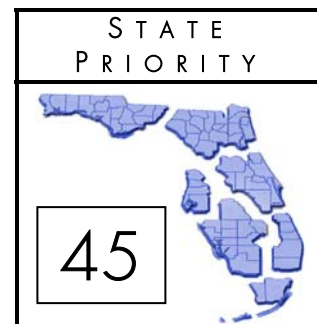
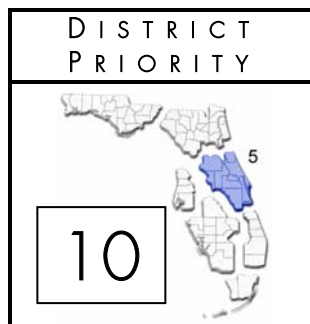
REST AREA NO.: 50381  
 DISTRICT NO.: 5  
 COUNTY: BREVARD  
 INTERSTATE NO.: I-95  
 DIRECTION: SOUTHBOUND  
 MILE POST: 168



Site, Building, and ADA Compliance Visit: Nov 20, 2006

**Consumer Comments:**

- ❖ 100% of consumers felt the rest area signage was adequate.
- ❖ 41% of consumers' primary reason for stopping was to use the restroom, 35% was to rest.
- ❖ 100% of consumers felt the rest area as very clean.
- ❖ 100% of consumers felt the parking was adequate.
- ❖ 100% of consumers felt the rest area was very safe.



**1.4 Minor Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.4.1	ADA	Parking	No van accessible parking signage provided.	\$698
1.4.2	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$2,400
1.4.3	ADA	Telephones	No volume control or text telephone service provided at facility.	\$1,708
Subtotal				\$4,806
<b>Minor Deficiencies Repair Total</b>				<b>\$4,806</b>

Estimated Total Repair and Improvement Costs \$4,806



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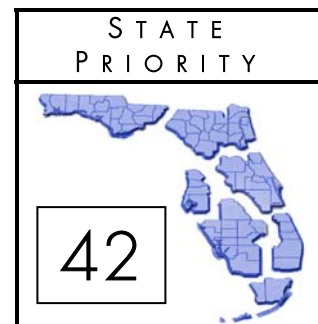
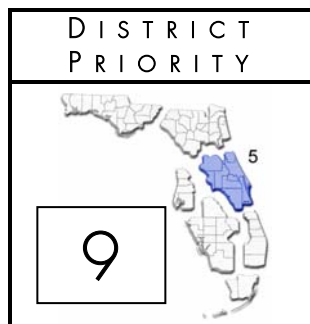
REST AREA NO.: 50382  
 DISTRICT NO.: 5  
 COUNTY: BREVARD  
 INTERSTATE NO.: I-95  
 DIRECTION: SOUTHBOUND  
 MILE POST: 169



Site, Building, and ADA Compliance Visit: Nov 20, 2006

**Consumer Comments:**

- ❖ 80% of consumers felt the rest area signage was adequate.
- ❖ 62% of consumers' primary reason for stopping was to use the restroom.
- ❖ 100% of consumers felt the rest area as very clean.
- ❖ 100% of consumers felt the parking was adequate.
- ❖ 90% of consumers felt the rest area was very safe.



**1.4 Minor Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Approach & Exit	Next right signage only, not enough notice of approaching facility.	\$13,292
1.4.2	Site	Ramps	Minor shoulder damage noted along on-ramp due to truck parking.	\$21,398
Subtotal				\$34,690
1.4.3	ADA	Parking	No van accessible parking signage provided.	\$698
1.4.4	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$2,400
1.4.5	ADA	Telephones	No volume control or text telephone service provided at facility.	\$1,708
Subtotal				\$4,806
<b>Minor Deficiencies Repair Total</b>				<b>\$39,496</b>

Estimated Total Repair and Improvement Costs \$39,496



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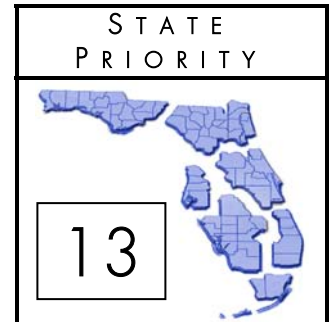
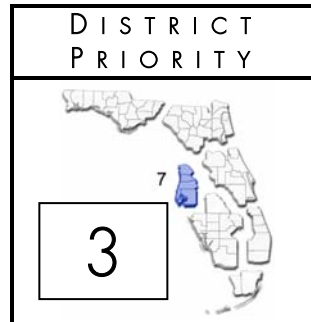
REST AREA NO.: 70241  
 DISTRICT NO.: 7  
 COUNTY: PASCO  
 INTERSTATE NO.: I-75  
 DIRECTION: NORTHBOUND  
 MILE POST: 278



Site, Building, and ADA Compliance Visit: Feb 23, 2006

**Consumer Comments:**

- ❖ 100% of consumers felt the rest area signage was adequate.
- ❖ 54% of consumers' primary reason for stopping was to use the restroom and 23% to rest.
- ❖ 100% of consumers felt the rest area as very clean.
- ❖ 90% of consumers felt the parking was adequate.
- ❖ 100% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Site	Auto Parking	Did not meet the required number of parking spaces based on current criteria.	\$53,320
1.3.2	Site	Truck & RV Parking	Did not meet the required turning radii standards for access in and out of spaces/area.	\$47,504
1.3.3	Site	Ancillary Facilities	Picnic pavilions are a haven for criminal activity (prostitution) and are not visible from the rest area building.	\$357,038
Subtotal				\$457,862
1.3.4	Building	Plumbing	Did not meet the required number of lavatories, water closets and urinals for the men's and women's restrooms.	\$954,642
Subtotal				\$954,642
1.3.5	ADA	Toilet Rooms	No family restroom or fully dedicated accessible stall was provided.	\$354,201
Subtotal				\$354,201
<b>Major Deficiencies Repair Total</b>				<b>\$1,766,705</b>



### 1.4 Minor Deficiencies

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Approach & Exit	Earlier notice of rest area should be provided.	\$3,323
1.4.2	Site	Ramps	Some shoulder parking and/or run-off damage.	\$21,398
1.4.3	Site	Interior Roadway	Some shoulder parking and/or run-off damage.	\$64,195
1.4.4	Site	Ancillary Facilities	Signage for dog walk area was too small.	\$1,234
1.4.5	Site	Safety & Security	Low lighting conditions in men's and women's restrooms.	\$3,000
1.4.6	Site	Safety & Security	No emergency post-mounted phone provided.	\$2,000
Subtotal				\$95,150
1.4.7	Building	Exterior	Some structural cracks noted along walls for men's and women's restrooms.	\$10,000
1.4.8	Building	Mechanical	Lift station pumps had operating issues, control board was deteriorated.	\$40,000
1.4.9	Building	Lighting & Electrical	No emergency lighting installed.	\$1,000
1.4.10	Building	Lighting & Electrical	No exist signs installed.	\$1,000
1.4.11	Building	Lighting & Electrical	No lightning or fire protection provided.	\$11,500
1.4.12	Building	Plumbing	Lavatories and water closets were cracked and need to be replaced.	\$27,431
Subtotal				\$90,931
1.4.13	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$3,600
1.4.14	ADA	Signage	No raised characters or Braille provided on directional signage.	\$805
Subtotal				\$4,405
<b>Minor Deficiencies Repair Total</b>				<b>\$190,486</b>

### 1.6 Recommended Improvements

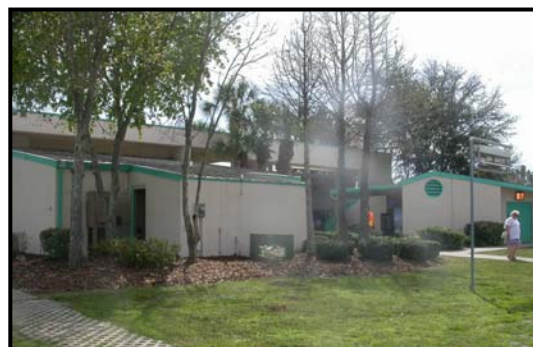
Item No.	Section	Sub-Section	Description	Cost
1.6.1	Building	Exterior	A storage facility (shed) is suggested for all landscaping and other large maintenance equipment.	\$13,270
1.6.2	Building	Electrical	Permanent emergency generators are recommended for the facility since some of the restroom fixtures have automatic controls and any power loss would render the fixture unusable.	\$60,000
Subtotal				\$73,270
<b>Recommended Improvements Total</b>				<b>\$73,270</b>

Estimated Total Repair and Improvement Costs \$2,030,461



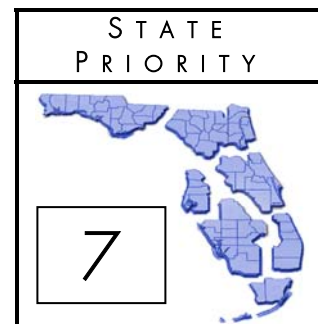
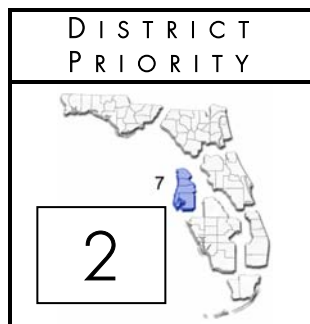
REST AREA NO.: 70242  
 DISTRICT NO.: 7  
 COUNTY: PASCO  
 INTERSTATE NO.: I-75  
 DIRECTION: SOUTHBOUND  
 MILE POST: 278

Site, Building, and ADA Compliance Visit: Feb 23, 2006



**Consumer Comments:**

- ❖ 100% of consumers felt the rest area signage was adequate.
- ❖ 50% of consumers' primary reason for stopping was to use the restroom and 25% to rest.
- ❖ 90% of consumers felt the rest area as very clean.
- ❖ 100% of consumers felt the parking was adequate.
- ❖ 80% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Site	Auto Parking	Did not meet the required number of parking spaces based on current criteria.	\$32,313
1.3.2	Site	Truck & RV Parking	Did not meet the required turning radii standards for access in and out of spaces/area.	\$47,504
1.3.3	Site	Ancillary Facilities	Picnic pavilions are a haven for criminal activity (prostitution) and are not visible from the rest area building.	\$186,725
Subtotal				\$266,542
1.3.4	Building	Mechanical	Lift station pumps and control board were down at time of visit, portable toilets required.	\$40,000
1.3.5	Building	Plumbing	Did not meet the required number of lavatories, water closets and urinals for the men's and women's restrooms.	\$954,642
Subtotal				\$994,642
1.3.6	ADA	Toilet Rooms	No family restroom or fully dedicated accessible stall was provided.	\$354,201
Subtotal				\$354,201
<b>Major Deficiencies Repair Total</b>				<b>\$1,615,385</b>



### 1.4 Minor Deficiencies

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Approach & Exit	Earlier notice of rest area should be provided.	\$3,323
1.4.2	Site	Ramps	Some shoulder parking and/or run-off damage.	\$53,496
1.4.3	Site	Interior Roadway	Some shoulder parking and/or run-off damage.	\$80,779
1.4.4	Site	Truck & RV Parking	Some shoulder parking and/or run-off damage.	\$77,034
1.4.5	Site	Ancillary Facilities	Signage for dog walk area was too small.	\$1,234
1.4.6	Site	Safety & Security	Low lighting conditions in men's and women's restrooms.	\$3,000
1.4.7	Site	Safety & Security	No emergency post-mounted phone provided.	\$2,000
Subtotal				\$220,866
1.4.8	Building	Exterior	Some structural cracks noted along walls for men's and women's restrooms.	\$10,000
1.4.9	Building	Lighting & Electrical	No exist signs installed.	\$1,000
1.4.10	Building	Lighting & Electrical	No lightning or fire protection provided.	\$11,500
1.4.11	Building	Plumbing	Piping chase had leaks and failures on a weekly basis.	\$71,412
Subtotal				\$93,912

### 1.4 Minor Deficiencies (Continued)

Item No.	Section	Sub-Section	Description	Cost
1.4.12	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$3,600
1.4.13	ADA	Signage	No raised characters or Braille provided on directional signage.	\$805
Subtotal				\$4,405
<b>Minor Deficiencies Repair Total</b>				<b>\$319,183</b>

### 1.6 Recommended Improvements

Item No.	Section	Sub-Section	Description	Cost
1.6.1	Building	Exterior	A storage facility (shed) is suggested for all landscaping and other large maintenance equipment.	\$13,270
1.6.2	Building	Electrical	Permanent emergency generators are recommended for the facility since some of the restroom fixtures have automatic controls and any power loss would render the fixture unusable.	\$60,000
Subtotal				\$73,270
<b>Recommended Improvements Total</b>				<b>\$73,270</b>

Estimated Total Repair and Improvement Costs \$2,007,838



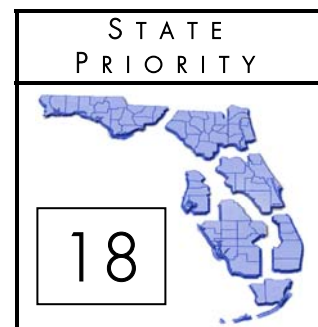
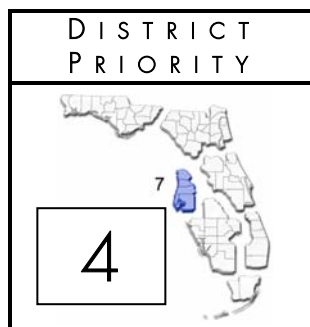
REST AREA NO.: 70251  
 DISTRICT NO.: 7  
 COUNTY: HILLSBOROUGH  
 INTERSTATE NO.: I-75  
 DIRECTION: NORTHBOUND  
 MILE POST: 238



Site, Building, and ADA Compliance Visit: Feb 22, 2006  
 Waste Water Facility and Water Plant Visit: Nov 02, 2005

**Consumer Comments:**

- ❖ 90% of consumers felt the rest area signage was adequate.
- ❖ 38% of consumers' primary reason for stopping was to use the restroom and 23% for snacks/drinks.
- ❖ 80% of consumers felt the rest area was very clean.
- ❖ 90% of consumers felt the parking was adequate.
- ❖ 100% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Site	Truck & RV Parking	Did not meet the required turning radii standards for access in and out of spaces/area.	\$47,504
1.3.2	Site	Truck & RV Parking	Significant shoulder damage due to truck parking and run-offs.	\$128,390
Subtotal				\$175,894
1.3.3	Building	Plumbing	Did not meet the required number of lavatories, water closets and urinals for the men's and women's restrooms.	\$599,006
Subtotal				\$599,006
<b>Major Deficiencies Repair Total</b>				<b>\$774,900</b>

**1.4 Minor Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Ramps	Some shoulder parking and/or run-off damage.	\$85,593
1.4.2	Site	Interior Roadway	Some shoulder parking and/or run-off damage.	\$123,040
1.4.3	Site	Ancillary Facilities	Signage for dog walk area was too small.	\$1,234
1.4.4	Site	Safety & Security	Low lighting conditions in men's and women's restrooms.	\$3,000
1.4.5	Site	Safety & Security	No emergency post-mounted phone provided.	\$2,000
Subtotal				\$214,867



#### 1.4 Minor Deficiencies (Continued)

Item No.	Section	Sub-Section	Description	Cost
1.4.6	Building	Interior	Structural cracks noted along rear wall in men's restroom.	\$10,000
1.4.7	Building	Mechanical	Lift station pumps had operating issues, control board was deteriorated.	\$40,000
1.4.8	Building	Lighting & Electrical	Power system deteriorated and needs upgrade.	\$2,000
1.4.9	Building	Lighting & Electrical	No exist signs installed.	\$1,000
1.4.10	Building	Lighting & Electrical	No lightning or fire protection provided.	\$11,500
1.4.11	Building	Plumbing	Piping chase missing pipe hangers, older system.	\$250
Subtotal				\$64,750
1.4.12	ADA	Parking	No signage provided for van accessible parking.	\$1,395
1.4.13	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$5,400
1.4.14	ADA	Signage	No raised characters or Braille provided on directional signage.	\$805
Subtotal				\$7,600
<b>Minor Deficiencies Repair Total</b>				<b>\$287,217</b>

#### 1.6 Recommended Improvements

Item No.	Section	Sub-Section	Description	Cost
1.6.1	Site	Truck & RV Parking	Though the existing number of truck parking spaces exceeds the current design requirement, additional truck parking is needed based on the should damage noted along interior roadway.	\$648,161
Subtotal				\$648,161
1.6.2	Building	Exterior	A storage facility (shed) is suggested for all landscaping and other large maintenance equipment.	\$13,270
1.6.3	Building	Electrical	Permanent emergency generators are recommended for the facility since some of the restroom fixtures have automatic controls and any power loss would render the fixture unusable.	\$60,000
Subtotal				\$73,270
<b>Recommended Improvements Total</b>				<b>\$721,431</b>

#### 5.9 Water/Waste Water Facility Abandonment

Item No.	Section	Sub-Section	Description	Cost
5.9.1	WWTF	Facility Abandonment	Total construction costs for new pipelines and equipment to support water main and waste water force mains.	\$993,332
5.9.2	WWTF	Facility Abandonment	Total cost of expected connection and impact fees for new water and waste water mains.	\$224,475
5.9.3	WWTF	Facility Abandonment	Total cost for terminating and abandoning on-site water and waste water treatment facilities.	\$105,000
Subtotal				\$1,322,807
<b>WWTF Facility Abandonment Total</b>				<b>\$1,322,807</b>

Estimated Total Repair and Improvement Costs **\$3,106,355**





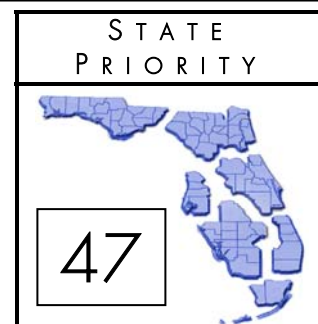
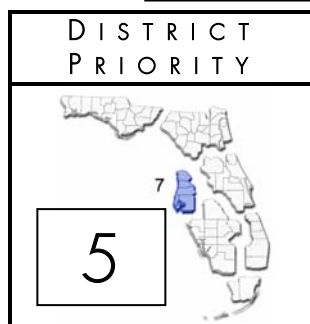
REST AREA NO.: 70252  
 DISTRICT NO.: 7  
 COUNTY: HILLSBOROUGH  
 INTERSTATE NO.: I-75  
 DIRECTION: SOUTHBOUND  
 MILE POST: 238



Site, Building, and ADA Compliance Visit: Dec 06, 2006

**Consumer Comments:**

- ❖ 90% of consumers felt the rest area signage was adequate.
- ❖ 77% of consumers' primary reason for stopping was to use the restroom.
- ❖ 100% of consumers felt the rest area as very clean.
- ❖ 100% of consumers felt the parking was adequate.
- ❖ 90% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Building	Plumbing	Did not meet the required number of women's water closet fixtures based on current volume.	\$164,167
Subtotal				\$164,167
<b>Minor Deficiencies Repair Total</b>				<b>\$164,167</b>

**1.4 Minor Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Interior Roadway	Minor shoulder damage noted along roads leading in and out of truck parking area.	\$171,187
1.4.2	Site	Truck & RV Parking	Minor shoulder damage noted along the far side of the truck parking area.	\$37,447
1.4.3	Site	Ancillary Facilities	Additional signage need for dog walk area, the space is not well defined.	\$2,468
1.4.4	Site	Safety & Security	No emergency post-mounted found provided at this facility.	\$2,000
Subtotal				\$213,102
1.4.5	Building	Electrical	No fire protection services provided.	\$2,000
Subtotal				\$2,000
1.4.6	ADA	Parking	No van accessible parking signage provided.	\$1,395
1.4.7	ADA	Curb Ramps	No detectable warnings provided at curb ramps.	\$7,200
1.4.8	ADA	Telephones	No volume control or text telephone service provided at facility.	\$1,708
Subtotal				\$10,303
<b>Minor Deficiencies Repair Total</b>				<b>\$225,405</b>

Estimated Total Repair and Improvement Costs \$389,572



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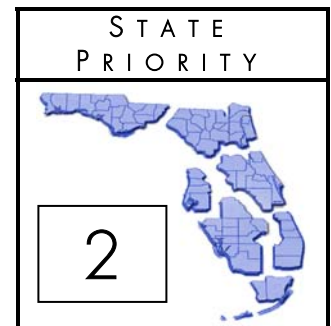
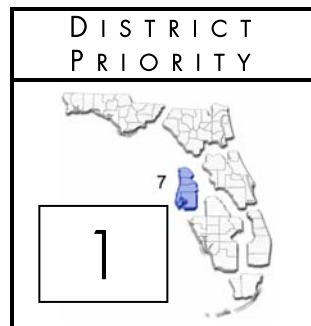
REST AREA NO.: 70360  
 DISTRICT NO.: 7  
 COUNTY: PINELLAS  
 INTERSTATE NO.: I-275  
 DIRECTION: NORTHBOUND / SOUTHBOUND  
 MILE POST: 13



Site, Building, and ADA Compliance Visit: Feb 22, 2006

**Consumer Comments:**

- ❖ 100% of consumers felt the rest area signage was adequate.
- ❖ 33% of consumers' primary reason for stopping was to use the restroom, 27% stopped to rest, and another 27% stopped for the scenery.
- ❖ 90% of consumers felt the rest area as very clean.
- ❖ 90% of consumers felt the parking was adequate.
- ❖ 80% of consumers felt the rest area was very safe.



**1.3 Major Deficiencies**

Item No.	Section	Sub-Section	Description	Cost
1.3.1	Site	Auto Parking	Did not meet the required number of parking spaces based on current criteria.	\$9,828,540
1.3.2	Site	Truck & RV Parking	Did not meet the required number of parking spaces based on current criteria.	\$5,788,590
1.3.3	Site	Truck & RV Parking	Does not meet the required turning radii standards for access in and out of spaces/area.	\$41,566
1.3.4	Site	Drainage	Stormwater run-off drains directly to the ocean.	\$259,054
Subtotal				\$15,917,750
1.3.5	Building	Exterior	Numerous structural cracks noted along the exterior of the main building.	\$30,000
1.3.6	Building	Mechanical	No heating or cooling system was installed.	\$225,664
1.3.7	Building	Plumbing	Did not meet the required number of lavatories, water closets and urinals in men's/women's restrooms.	\$1,409,168
Subtotal				\$1,664,832
1.3.8	ADA	Toilet Rooms	No family restroom or fully dedicated facilities.	\$354,021
Subtotal				\$354,021
<b>Major Deficiencies Repair Total</b>				<b>\$17,936,603</b>



### 1.4 Minor Deficiencies

Item No.	Section	Sub-Section	Description	Cost
1.4.1	Site	Approach & Exit	Earlier notice of the rest area along the approach.	\$13,292
1.4.2	Site	Interior Roadway	Shoulder damage from truck parking and run-offs.	\$10,699
1.4.3	Site	Truck & RV Parking	Shoulder damage from truck parking and run-offs.	\$34,772
1.4.4	Site	Ancillary Facilities	Signage for dog walk area was too small.	\$1,543
1.4.5	Site	Ancillary Facilities	Picnic pavilions were old and had cracking in roof.	\$227,083
1.4.6	Site	Safety & Security	Additional lighting needed in lobby area of main building.	\$2,000
1.4.7	Site	Safety & Security	No emergency phone provided.	\$2,000
Subtotal				\$291,389
1.4.8	Building	Roof	Numerous roof leaks reported by on-site staff.	\$1,500
1.4.9	Building	Interior	Masonry walls had some structural cracks noted.	\$10,000
1.4.10	Building	Interior	Ceiling had numerous water stains and paint damage.	\$3,220
1.4.11	Building	Lighting & Electrical	Power system needs updating, breakers deteriorated.	\$3,000
1.4.12	Building	Lighting & Electrical	Exit signage and emergency lighting needs upgrade.	\$1,000
1.4.13	Building	Lighting & Electrical	No lightning or fire protection provided.	\$11,500
1.4.14	Building	Plumbing	Piping chase deteriorated, needs replacement.	\$54,275
Subtotal				\$84,495
1.4.15	ADA	Parking	No signage for van accessible spaces provided.	\$698
1.4.16	ADA	Signage	No raised characters or Braille provided on directional signage.	\$805
Subtotal				\$1,503
<b>Minor Deficiencies Repair Total</b>				<b>\$377,387</b>

### 1.6 Recommended Improvements

Item No.	Section	Sub-Section	Description	Cost
1.6.1	Building	Exterior	Facility should be closed because it can not be expanded due to site limitations and it fails to meet fixture and parking requirements. Ample services are provided north and south of the facility.	\$0
1.6.2	Building	Exterior	A storage facility (shed) is suggested for all landscaping and other large maintenance equipment.	\$13,270
1.6.3	Building	Electrical	Permanent emergency generators are recommended for the facility since some of the restroom fixtures have automatic controls and any power loss would render the fixture unusable.	\$100,000
Subtotal				\$113,270
<b>Recommended Improvement Total</b>				<b>\$113,270</b>

Estimated Total Repair and Improvement Costs \$18,427,260



## Appendix A – References

1. AASHTO. 2001. *Guide for Development of Rest Areas on Major Arterials and Freeways*. American Association of State Highway and Transportation Officials: Washington, D.C.
2. *Code of Federal Regulations, ADA Standards for Accessible Design*. 28 CFR Part 36, July 1, 1994. United States Department of Justice: Washington, D.C.
3. *2004 Florida Building Code*. October 2004. International Code Council, Inc.: Falls Church, Virginia.



## Appendix B – Rest Area Comprehensive Workbook

1. SUMMARY SHEET		District No.:	Rest Area No.:
		County:	Interstate No.:
		Direction:	Mile Post:
Description	Total Score	Weight	Weighted Score
<b>2. Site</b>			
2.1 Approach + Existing Signage	100.0	6%	6.0
2.2 Ramps	100.0	8%	8.0
2.3 Interior Roadway	100.0	8%	8.0
2.4 Rest Area Signage	100.0	6%	6.0
2.5 Auto Parking	100.0	12%	12.0
2.6 Truck/RV Parking	100.0	15%	15.0
2.7 Drainage	100.0	8%	8.0
2.8 Sidewalk	100.0	5%	5.0
2.9 Ancillary Facilities	100.0	6%	6.0
2.10 Grounds/Landscaping	100.0	5%	5.0
2.11 Lighting	100.0	9%	9.0
2.12 Safety/Security	100.0	12%	12.0
<b>Total Site</b>			<b>100.0</b>
<b>3. Building</b>			
3.1 Roof	100.0	20%	20.0
3.2 Exterior	100.0	15%	15.0
3.3 Interior	100.0	15%	15.0
3.4 Fixtures	100.0	15%	15.0
3.5 Mechanical	100.0	10%	10.0
3.6 Electrical	100.0	10%	10.0
3.7 Plumbing	100.0	15%	15.0
<b>Total Building</b>			<b>100.0</b>
<b>4. ADA Compliance</b>			
4.1 Parking	10.0	10%	10.0
4.2 Exterior Accessible Routes	14.0	10%	10.0
4.3 Curb Ramps	17.0	10%	10.0
4.4 Drinking Fountains	4.0	5%	5.0
4.5 Telephones	11.0	5%	5.0
4.6 Ramps	12.0	10%	10.0
4.7 Entrances & Exits	7.0	10%	10.0
4.8 Doors & Gates	11.0	10%	10.0
4.9 Rooms & Spaces	3.0	5%	5.0
4.10 Toilet Rooms	34.0	15%	15.0
4.11 Signage	11.0	10%	10.0
<b>Total ADA Compliance</b>			<b>100.0</b>
<b>5. Waste Water Treatment Facility</b>			
5.1 Water Plant Records Evaluation	100.0	20%	20.0
5.2 Water Plant Field Evaluation	100.0	30%	30.0
5.3 WWTF Records Evaluation	100.0	20%	20.0
5.4 WWTF Field Evaluation	100.0	30%	30.0
<b>Total Waste Water Treatment Facility</b>			<b>100.0</b>



## Appendix B – Rest Area Comprehensive Workbook (Continued)

### 2. SITE

District No.: 0  
County: 0  
Direction: 0

Rest Area No.: 0  
Interstate No.: 0  
Mile Post: 0

Description	Weight	Score (1=Poor and 5=Excellent)	Weighted Score	Comments	Notes for Reviewer
<b>2.1 Approach &amp; Exiting Signage</b>					
Signs / Pavement markings	30%	5	30		1 - Dated / Poor Condition 5 - Recently Replaced
Visibility	35%	5	35		1 - Poor Visibility 5 - Excellent Visibility
Understanding	35%	5	35		1 - Confusing Direction 5 - Clear Direction
<b>Total Approach Signage</b>			<b>100</b>		
<b>2.2 Ramps</b>					
Condition of Pavement	40%	5	40		1 - Extremely Poor condition 5 - Recently Resurfaced
Condition of Shoulder	30%	5	30		1 - Extremely Poor condition 5 - Recently Resurfaced
Clear Zone	30%	5	30		1 - Obstructed or inadequate 5 - Unobstructed
<b>Total Ramps</b>			<b>100</b>		
<b>2.3 Interior Roadway</b>					
Condition of Pavement	40%	5	40		1 - Extremely Poor condition 5 - Recently Resurfaced
Condition of Shoulder	30%	5	30		1 - Extremely Poor condition 5 - Recently Resurfaced
Clear Zone	30%	5	30		1 - Obstructed or inadequate 5 - Unobstructed
<b>Total Interior Roadway</b>			<b>100</b>		
<b>2.4 Rest Area Signage</b>					
Signs / Pavement markings	30%	5	30		1 - Dated / Poor Condition 5 - Recently Replaced
Visibility	35%	5	35		1 - Poor Visibility 5 - Excellent Visibility
Understanding	35%	5	35		1 - Confusing Direction 5 - Clear Direction
<b>Total Rest Area Signage</b>			<b>100</b>		



## Appendix B – Rest Area Comprehensive Workbook (Continued)

### 2. SITE (Continued)

District No.: 0  
County: 0  
Direction: 0

Rest Area No.: 0  
Interstate No.: 0  
Mile Post: 0

Description	Weight	Score (1=Poor and 5=Excellent)	Weighted Score	Comments	Notes for Reviewer
<b>2.5 Auto Parking</b>					
Number of spaces	40%	5	40		1 - Does not meet criteria 5 - Meets or exceeds criteria
Handicap Spaces	10%	5	10		1 - Does not meet criteria 5 - Meets or exceeds criteria
Misuse of Shoulder	20%	5	20		1 - Extremely Poor condition 5 - Recently Resurfaced
Condition of Pavement	30%	5	30		1 - Extremely Poor condition 5 - Recently Resurfaced
<b>Total Auto Parking</b>			<b>100</b>		
<b>2.6 Truck/RV Parking</b>					
Number of spaces	40%	5	40		1 - Does not meet criteria 5 - Meets or exceeds criteria
Turning Radii	10%	5	10		1 - Does not meet criteria 5 - Meets or exceeds criteria
Misuses of Shoulder	20%	5	20		1 - Extremely Poor condition 5 - Recently Resurfaced
Condition of Pavement	30%	5	30		1 - Extremely Poor condition 5 - Recently Resurfaced
<b>Total Truck/RV Parking</b>			<b>100</b>		
<b>2.7 Drainage</b>					
Storm Water Management Facility	50%	5	50		Includes Pond and ditches 1 - Eroded and evidence of overtopping berm
Storm Sewer System	50%	5	50		Includes structures and pipes 1 - Blocked and obstructed / deteriorated
<b>Total Drainage</b>			<b>100</b>		
<b>2.8 Sidewalk</b>					
General Condition	100%	5	100		1 - Cracked and Displaced 5 - Recently Replaced
<b>Total Sidewalk</b>			<b>100</b>		





## Appendix B – Rest Area Comprehensive Workbook (Continued)

### 2. SITE (Continued)

District No.: 0  
County: 0  
Direction: 0

Rest Area No.: 0  
Interstate No.: 0  
Mile Post: 0

Description	Weight	Score (1=Poor and 5=Excellent)	Weighted Score	Comments	Notes for Reviewer
<b>2.9 Ancillary Facilities</b>					
Vending Area	30%	5	30		Optimum number - 6 machines 1 - No Vending Area 5 - Vending Area with at least 6
Dog walk area	30%	5	30		1 - Poorly located 5 - Good location with adequate space
Picnic Area	40%	5	40		1 - Poor condition 5 - New or in Excellent condition
<b>Total Ancillary Facilities</b>			<b>100</b>		
<b>2.10 Grounds/Landscaping</b>					
Trees & Shrubs	80%	5	80		1 - Poor Condition 5 - Well maintained and healthy
Plants	20%	5	20		1 - Poor Condition 5 - Well maintained and healthy
<b>Total Grounds/Landscaping</b>			<b>100</b>		
<b>2.11 Lighting</b>					
Lights	60%	5	60		1 - Missing/Broken Lights 5 - New or Excellent Cond.
Poles	40%	5	40		1 - Missing/Broken Poles 5 - New or Excellent Cond.
<b>Total Lighting</b>			<b>100</b>		
<b>2.12 Safety/Security</b>					
Lighting	70%	5	70		1 - Poor Lighting Conditions 5 - Excellent/Well Lit
Telephone	30%	5	30		1 - Close Proximity, New/Excel 5 - Unsafe Location/Damaged
<b>Total Safety/Security</b>			<b>100</b>		



## Appendix B – Rest Area Comprehensive Workbook (Continued)

### 3. BUILDING

District No.: 0  
County: 0  
Direction: 0

Rest Area No.: 0  
Interstate No.: 0  
Mile Post: 0

Description	Weight	Score (1=Poor and 5=Excellent)	Weighted Score	Comments	Notes for Reviewer
<b>3.1 Roof</b>					
Roof	60%	5	60	Material Type =	General condition / leaks
Soffit	10%	5	10		General Condition
Fascia	10%	5	10		General Condition
Gutters/Downspouts	20%	5	20		General Condition / Operational
<b>Total Roof</b>			<b>100</b>		
<b>3.2 Exterior</b>					
Exterior Finish	25%	5	25		General Condition
Exterior Walls (Structural)	40%	5	40		Signs of Structural Cracks, overstress, etc.
Windows	5%	5	5		General Condition / Leaks
Doors	15%	5	15		General Condition
Louvers	5%	5	5		General Condition
Signs	10%	5	10		General Condition or lack of
<b>Total Exterior</b>			<b>100</b>		



## Appendix B – Rest Area Comprehensive Workbook (Continued)

### 3. BUILDING (Continued)

District No.: 0  
County: 0  
Direction: 0

Rest Area No.: 0  
Interstate No.: 0  
Mile Post: 0

Description	Weight	Score (1=Poor and 5=Excellent)	Weighted Score	Comments	Notes for Reviewer
<b>3.3 Interior</b>					
Flooring	25%	5	25		General Condition
Wall finishes	20%	5	20		General Condition
Wall Condition (Structural)	20%	5	20		Cracks, Settlement of Bearing Walls
Toilet Partitions	15%	5	15		General Condition
Toilet Accessories	5%	5	5		Dispensers
Millwork	5%	5	5		General Condition
Signs	5%	5	5		General Condition
Ceiling	5%	5	5		General Condition
<b>Total Interior</b>			<b>100</b>		
<b>3.4 Fixtures</b>					
Hand Dryers / Towel Dispensers	25%	5	25		General Condition / Operational
Soap Dispensers	25%	5	25		General Condition / Operational
Trash Receptacles	25%	5	25		General Condition / Operational
Mirrors	25%	5	25		General Condition / Operational
<b>Total Fixtures</b>			<b>100</b>		



## Appendix B – Rest Area Comprehensive Workbook (Continued)

### 3. BUILDING (Continued)

District No.: 0  
County: 0  
Direction: 0

Rest Area No.: 0  
Interstate No.: 0  
Mile Post: 0

Description	Weight	Score (1=Poor and 5=Excellent)	Weighted Score	Comments	Notes for Reviewer
<b>3.5 Mechanical</b>					
Air handlers	20%	5	20		Check for Rust or deterioration
Condensing Units	20%	5	20		Check for Rust or deterioration
Condensate Drains	5%	5	5		Free flowing
Refrigerant Piping	10%	5	10		Torn Insulation
Ducts / Grilles	10%	5	10		Torn or wet insulation
Lift Station	35%	5	35		Damaged or Poor Function
<b>Total Mechanical</b>			<b>100</b>		
<b>3.6 Lighting/Electrical</b>					
Lighting/Switching	30%	5	30		Operational issues Lens & Trim condition
Power Systems	50%	5	50		Generators, panel boards, disconnects, conduits
Exit signs/Emergency lighting	10%	5	10		Are all operational/test batteries
Lightning protection / Fire Alarm System	10%	5	10		Lightning System condition/ Serviced
<b>Total Lighting/Electrical</b>			<b>100</b>		
<b>3.7 Plumbing</b>					
Lavatories	25%	5	25	No. of Lavatories =	General Condition / Operational
Water Closets	25%	5	25	No. of Water Closets=	General Condition / Operational
Urinals	25%	5	25	No. of Urinals =	General Condition / Operational
Chase Piping	25%	5	25		Chase Piping/ Hanger Conditions
<b>Total Plumbing</b>			<b>100</b>		



## Appendix B – Rest Area Comprehensive Workbook (Continued)

### 4. ADA COMPLIANCE

District No.: 0  
County: 0  
Direction: 0

Rest Area No.: 0  
Interstate No.: 0  
Mile Post: 0

Section	Item	Technical Requirements	Comments	Yes=1 No=0
<b>4.1 Parking</b>				
	Parking Type: General Use	General Use: (Use table in 4.1.2(5)(a)):	Total Parking Spaces: ? Number Accessible: ? Number Van Accessible: ?	
4.1.2(5); 4.6.1	Number - Accessible Parking Spaces:	Where parking spaces are provided for self-parking by employees or visitors or both, are the required number of accessible parking spaces complying with 4.6 (see below) provided? (See Minimum Requirements Summary Sheet A) (All or some of the accessible parking spaces may be in a different location if equivalent or greater accessibility is ensured.)		1
	Each Area/Lot:	Are the accessible parking spaces located in each specific area/lot? OR If the accessible parking spaces are in a different location, is equivalent or greater accessibility provided in terms of distance from the accessible entrance, cost and convenience?		1
	Van Accessible Spaces:	Is one in every eight accessible parking spaces (but not less than one) designated "van accessible?"		1
4.6.2	Serving Accessible Entrance:	Are accessible parking spaces which serve a particular building on the shortest accessible route of travel from adjacent parking to the building's accessible entrance?		1
	Multiple Accessible Entrances:	If the building has multiple accessible entrances with adjacent parking, are the accessible parking spaces on the shortest accessible route of travel to the parking facility's accessible pedestrian entrance?		1
4.6.3	Width of Parking Space:	Are accessible parking spaces, including van spaces, at least 96 inches wide with a demarcated access aisle? (Two spaces may share a common aisle. See Figure 9)		1
4.1.2(5)(a)	Width of Car Access Aisles:	Are all other access aisles at least 60 inches wide?		1
4.6.3	Level:	Are the accessible parking spaces and access aisles level with no slope greater than 1:50 in all directions? (This means a curb ramp cannot project into the access aisle.)		1
4.6.3, 4.3.6, 4.5.1	Surface:	Are access aisles stable, firm, and slip resistant?		1
4.6.4	Signs - Accessible Parking Spaces:	Does each accessible parking space have a vertical sign, which is unobscured by a parked vehicle, showing the International Symbol of Accessibility?		1
<b>Total Parking</b>				<b>10</b>



## Appendix B – Rest Area Comprehensive Workbook (Continued)

### 4. ADA COMPLIANCE (Continued)

District No.: 0  
County: 0  
Direction: 0

Rest Area No.: 0  
Interstate No.: 0  
Mile Post: 0

Section	Item	Technical Requirements	Comments	Yes=1 No=0
<b>4.2 Exterior Accessible Routes</b>				
4.1.2(1), 4.3.2(1)	Accessible Route Site - Public Transportation	Is there an accessible route within the boundary of the site linking an accessible building entrance with the following, if provided: public transportation stops; passenger loading zones; public streets and sidewalks?		1
	Route for General Public:	Does the accessible route generally coincide with the route for the general public, to the maximum extent feasible?		1
4.3.3	Accessible Route Size - Width:	Is the accessible route at least 36 inches wide except at doorways or gates?		1
4.3.4	Passing Spaces	If the accessible route is less than 60 inches wide, are there passing spaces at least 60 inches wide and 60 inches long or intersecting walks allowing passing at reasonable intervals not exceeding 200 feet?		1
4.3.5, 4.4.2	Provisions for Persons Who Are Blind - Head Room:	Is there at least 80 inches clear head room on an accessible route?		1
4.4.2	Cane Detectable Barrier Where Head Room is Less Than 80 Inches:	If there is less than 80 inches clear head room in an area adjoining an accessible route, is there a cane detectable barrier within 27 inches of the floor? (See Figure 8(c-1))		1
4.4.1	Protruding Objects:	If objects mounted to the wall have leading edges between 27 and 80 inches from the floor, do they project less than 4 inches into the pathway? (Wall mounted objects with leading edges at or below 27 inches may project any amount so long as the required		1
		Is there an accessible path at least 36 inches clear alongside the protruding object?		1
4.3.7	Slopes - Cross Slope	Is the cross slope of the accessible route no greater than 1:50?		1
	Walkway Slope:	Is the slope of the accessible route no greater than 1:20?		1
4.3.6, 4.5.1	Surface:	Are accessible route surfaces stable, firm and slipresistant?		1
4.5.4	Grates:	Is the smaller dimension of grate openings no more than 1/2 inch, and are long dimensions of rectangular gaps placed perpendicular to the usual direction of travel?		1
4.1.2(7), 4.30.7	Symbols:	If provided, are the following elements identified by the International Symbol of Accessibility? (a) accessible parking spaces; (b) accessible passenger loading zones; (c) accessible entrances when not all are accessible; (d) accessible toilet and bathing facilities		1
4.1.3(8)(d)	Directions to Accessible Entrance:	When not all entrances are accessible, is there directional signage indicating the accessible route to an accessible entrance?		1
<b>Total Exterior Accessible Routes</b>				<b>14</b>



## Appendix B – Rest Area Comprehensive Workbook (Continued)

### 4. ADA COMPLIANCE (Continued)

District No.: 0  
County: 0  
Direction: 0

Rest Area No.: 0  
Interstate No.: 0  
Mile Post: 0

Section	Item	Technical Requirements	Comments	Yes=1 No=0
<b>4.3 Curb Ramps</b>				
4.7.1	Curb Ramp - Location:	Is there a curb ramp wherever an accessible route crosses a curb?		1
4.7.2, 4.8.2	Slope:	Is the slope of the curb ramp 1:12 or less in new construction?		1
4.7.2	Transition:	Is the transition from the curb ramp to the walkway and to the road or gutter flush and free of abrupt changes?		1
4.7.3	Width:	Is the width of the curb ramp, not including the flared sides, at least 36 inches?		1
4.7.4, 4.5.1	Surface:	Is the surface of the curb ramp stable, firm and slip-resistant?		1
4.7.5	Side Flares:	If the curb ramp is located where pedestrians must walk across it or where it is not protected by handrails or guard rails, does it have flared sides?		1
	Side Flare Slope	Do these flared sides have a slope of 1:10 or less?		1
		Where the space at the top of the ramp is less than 48 inches and wheelchair users must use the side flares for access, do the flared sides have a slope of 1:12 or less? (See Figure 12(a))		1
4.7.5	Returned Curbs:	If sharp return curb cuts are present, is pedestrian cross traffic prohibited by walls, guardrails, shrubbery, or other elements? (See Figure 12(b))		1
4.7.7	Detectable Warning:	Does the curb ramp have a detectable warning?		1
4.29.2	Domes:	Does the detectable warning consist of raised truncated domes?		1
	Visual Contrast:	Does the detectable warning contrast visually with adjoining surfaces (light-on-dark or dark-on-light)? Is the material used to provide contrast an integral part of the walking surface?		1
4.7.8	Parked Vehicles:	Are curb ramps located or protected so that they will not be obstructed by parked vehicles?		1
4.7.9	Curb Ramps at Crosswalks:	Are curb ramps at crosswalks wholly contained within the crosswalk lines, except for the flared sides?		1
	Bottom of Diagonal:	Is there at least 48 inches clear space within the crosswalk lines at the bottom of a diagonal curb ramp?		1
	Straight Curb:	If the diagonal curb ramp has flared sides, is there at least a 24 inch segment of straight curb located on each side of the curb ramp within the crosswalk lines?		1
4.7.11	Island:	Where an accessible pathway crosses an island, is it cut through at street level? <b>OR</b> Are there curb ramps on both sides and a level area at least 48 inches long between them? (With a 6 inch high curb, the island will be at least 16 feet wide.)		1
<b>Total Curb Ramps</b>				<b>17</b>



## Appendix B – Rest Area Comprehensive Workbook (Continued)

### 4. ADA COMPLIANCE (Continued)

District No.: 0  
County: 0  
Direction: 0

Rest Area No.: 0  
Interstate No.: 0  
Mile Post: 0

Section	Item	Technical Requirements	Comments	Yes=1 No=0
<b>4.4 Drinking Fountains</b>				
4.1.3(10)(a), 4.15.1	Water Fountains:	Where there is only one drinking fountain on a floor, is there one accessible to wheelchair users in accordance with 4.15 (see below) and one accessible to persons who have difficulty bending or stooping (e.g., drinking fountains mounted at standard height or a water cooler)?		1
4.15.5(2)	Clearance - Fountains Without Knee Space:	If the unit is free-standing or built-in and does not have a clear space underneath it, does it have a clear floor space alongside it at least 30 by 48 inches which allows a wheelchair user to make a parallel approach? (See Figures 27(c) and (d))		1
4.15.5(1)	Fountains With Knee Space:	If the unit is wall- or post-mounted, is there a clear knee space between the bottom of the apron and the floor which is at least 27 inches high, 30 inches wide, and 17 to 19 inches deep? (See Figures 27(a) and (b))		1
4.15.4	Controls - Location:	Are the controls located on the front or the side near the front edge?		1
<b>Total Drinking Fountains</b>				<b>4</b>
<b>4.5 Telephones</b>				
4.1.17(a), 4.31.2, 4.2.4	Clear Floor Space:	Does the accessible telephone have at least 30 by 48 inches clear floor space that allows either a forward or parallel approach by wheelchair users? (Where two or more banks of public telephones are provided on a floor, at least one telephone per floor must allow a forward approach and be mounted so the highest operable part is no higher than 48 inches.)		1
	Accessible Route	Is there an accessible route at least 36 inches wide adjoining or overlapping the clear floor space?		1
4.31.3, 4.2.5	Forward Reach Telephone:	If the clear floor space allows only a forward approach, is the highest operable part of the telephone no more than 48 inches from the floor?		1
4.31.3, 4.2.6	Side Reach Telephone:	If the clear floor space allows only a parallel approach, is the highest operable part of the telephone no more than 54 inches from the floor?		1
4.31.6	Controls:	Does the telephone have pushbutton controls unless such service is unavailable?		1
4.1.3(17)(b)	Volume Controls	Is each accessible telephone equipped with a volume control?		1
4.30.7(2)	Signs:	Are volume controlled telephones identified by a sign showing a handset with radiating sound waves?		1
	Hearing Aid Compatible:	Are telephones hearing aid compatible?		1





## Appendix B – Rest Area Comprehensive Workbook (Continued)

### 4. ADA COMPLIANCE (Continued)

District No.: 0  
County: 0  
Direction: 0

Rest Area No.: 0  
Interstate No.: 0  
Mile Post: 0

Section	Item	Technical Requirements	Comments	Yes=1 No=0
<b>4.5 Telephones (Continued)</b>				
4.1.3(17)(c)	Text Telephones/ TDDs - General:	If there are 4 or more public pay telephones (with at least one in an interior location), is there at least one interior public text telephone?		1
4.30.7(3)	TDD Symbol:	Are required text telephones identified by the international TDD symbol?		1
4.31.4, 4.4.1	Protruding Objects:	If a wall-mounted telephone has leading edges between 27 and 80 inches from the floor, does it project less than 4 inches into the pathway? (Wall mounted telephones or their enclosures with leading edges at or below 27 inches may project any amount so long as the required clear width of an accessible route is not reduced.)		1
<b>Total Telephones</b>				<b>11</b>
<b>4.6 Ramps</b>				
4.8.1	Ramps:	Does each part of an accessible route with a slope greater than 1:20 comply with 4.8 (See below)? (For curb ramps use Form 4: Curb Ramps)		1
	Maximum Rise:	Is the rise for any run a maximum of 30 inches?		1
4.8.6	Cross Slope:	Is the cross slope of the ramp surface no greater than 1:50?		1
4.8.6; 4.5	Surface:	Is the ramp surface stable, firm and slip-resistant?		1
4.8.3	Clear Width:	Is the clear width (between handrails) of the ramp at least 36 inches? 4.8.4 Landings: Is there a level landing at the top and bottom of each ramp and each ramp run?		1
	Size:	Is each landing at least as wide as the ramp and at least 60 inches long?		1
		Where the ramp changes direction, is there a landing of at least 60 by 60 inches?		1
4.8.7	Edge Protection:	If a ramp or landing has a drop off, does it have a minimum 2 inch curb, a wall, railings, or projecting surfaces which prevent people from falling off?		1
4.8.5	Handrails:	If the ramp rises more than 6 inches or is longer than 72 inches, does it have a handrail on each side? (Handrails are not required on curb ramps or adjacent to seating in assembly areas.)		1



## Appendix B – Rest Area Comprehensive Workbook (Continued)

### 4. ADA COMPLIANCE (Continued)

District No.: 0  
County: 0  
Direction: 0

Rest Area No.: 0  
Interstate No.: 0  
Mile Post: 0

Section	Item	Technical Requirements	Comments	Yes=1 No=0
<b>4.6 Ramps (Continued)</b>				
	Height:	Is the top of the handrail between 34 and 38 inches above the ramp surface?		1
	Handrail Extension:	At ends of handrails, are there at least 12 inches of handrail, parallel to the floor or ground surface, extending beyond the top and bottom of the ramp segment?		1
4.8.5, 4.26.2	Clearance:	Is the clear space between handrails and walls exactly 1-1/2 inches?		1
<b>Total Ramps</b>				<b>12</b>
<b>4.7 Entrances &amp; Exits</b>				
4.1.3(8)(a)	Entrances - Number Accessible:	Are at least 50% of all public entrances accessible?		1
	Primary Entrance:	Where feasible, are the accessible entrances the entrances used by the majority of the people visiting or working in the building?		1
4.1.3(8)(c), 4.14.2		Public Entrance: If the only entrance is a service entrance, is it accessible?		1
4.1.2(7), 4.30.1	Directional Signs:	If an entrance is not accessible, are there directional signs indicating the location of the nearest accessible entrance?		1
4.1.3(7)(a), 4.13.1	Doors:	At each accessible entrance to a building or facility, is there at least one accessible door meeting the requirements of 4.13? (Use Form 8: Doors and Gates)		1
4.1.3(16), 4.30.1	Exit Door Signs:	Do signs which designate exit doors comply with 4.30.4, 4.30.5, and 4.30.6? (Use Form 11: Signage)		1
4.1.3(16), 4.30.1		Does the directional signage comply with 4.30.2, 4.30.3, and 4.30.5? (Use Form 11: Signage)		1
<b>Total Entrances &amp; Exits</b>				<b>7</b>



## Appendix B – Rest Area Comprehensive Workbook (Continued)

### 4. ADA COMPLIANCE (Continued)

District No.: 0  
County: 0  
Direction: 0

Rest Area No.: 0  
Interstate No.: 0  
Mile Post: 0

Section	Item	Technical Requirements	Comments	Yes=1 No=0
<b>4.8 Doors &amp; Gates</b>				
4.1.3(7), 4.13.1	Doors - Accessible Entrances:	Is there at least one accessible door complying with 4.13 (see below) at each accessible entrance to the building or facility?		1
	Accessible Routes:	Does each door that is an element of an accessible route comply with 4.13 (See below)?		1
4.13.5	Clear Opening:	When a door is open 90 degrees, is there a clear opening width at least 32 inches measured between the face of the door and the door stop on the latch side?		1
4.13.4	Double Leaf Doors:	If the doorway has two independently operated door leaves, does at least one active leaf provide at least a 32 inch clear opening width?		1
4.13.6	Maneuvering Space:	If the door is not automatic or power assisted, does it have maneuvering space relative to the direction of approach as shown in Figure 25?		1
4.13.8	Thresholds:	Is the threshold at doorways no higher than 3/4 inch in height for exterior sliding doors? Is the threshold no higher than 1/2 inch for other doors? If there is a raised threshold, is it beveled at 1:2 or less?		1
4.13.9	Hardware:	Are all handles, locks, and latches or other operative devices operable with one hand?		1
		Are they operable without tight grasping, pinching, or twisting of the wrist? (U-shaped handles, levers, and push type mechanisms are acceptable designs.)		1
		Is the force required to operate the controls no greater than 5 lbf? (This does not apply to the force required to retract latch bolts or to disengage other devices that only hold the door in a closed position.)		1
		Is the operating hardware mounted no higher than 48 inches above the floor?		1
4.13.10	Door Closers:	If the door has a closer, is the closer adjusted so that from an open position of 70 degrees, the door will take at least 3 seconds to move to a point 3 inches from the latch (measured to the leading edge of the door)?		1
<b>Total Doors &amp; Gates</b>				<b>11</b>
<b>4.9 Rooms &amp; Spaces</b>				
4.3.3	Aisles:	Are aisles between permanently built-in case work or partitions at least 36 inches wide (or at least 32 inches wide for a length not to exceed 24 inches)? (See Figure 8(e))		1
4.4.1	Protruding Objects:	If objects mounted to the wall have leading edges between 27 and 80 inches from the floor, do they project less than 4 inches into the accessible space? (Wall mounted objects with leading edges at or below 27 inches may project any amount so long as they do not reduce the required clear width of an accessible route.)		1
4.27.4		Are controls operable with one hand, and without tight grasping, pinching, or twisting of the wrist?		1
<b>Total Rooms &amp; Spaces</b>				<b>3</b>



## Appendix B – Rest Area Comprehensive Workbook (Continued)

### 4. ADA COMPLIANCE (Continued)

District No.: 0  
County: 0  
Direction: 0

Rest Area No.: 0  
Interstate No.: 0  
Mile Post: 0

Section	Item	Technical Requirements	Comments	Yes=1 No=0
<b>4.10 Toilet Rooms</b>				
4.1	Accessibility:	Is there at least one restroom that is fully accessible?		1
		If there are inaccessible restrooms, are there signs that give directions to accessible ones?		1
4.22.1	Accessible Route:	Is there a 36" wide path to all fixtures?		1
		4.22.3; 4.23.3 Maneuvering Space: Is there an unobstructed turning space (a 60-inch diameter circle or T-shaped space) in the toilet/bath room? (See Figure 3a) (The clear floor space of fixtures and controls, the accessible route, and the turning space may overlap.)		1
		Does the door swing not intrude into the clear floor space at any fixture?		1
4.22.4, 4.23.4	Toilet Stalls - Standard Stall:	If toilet stalls are provided, is at least one a standard stall at least 60 inches wide complying with 4.17?		1
4.17.3	Size and Arrangement:	Does the size and arrangement of the standard toilet stall comply with Figure 30 (Arrangements may be reversed.)		1
	Stall Width:	Is the stall at least 60 inches wide?		1
	Stall Depth:	If the toilet is wall mounted, is the stall at least 56 inches deep?		1
		If the toilet is a floor mounted model, is the stall at least 59 inches deep?		1
	Door Location:	Is the stall door located at the "open" side of the toilet stall?		1
	Door Operation	Is the stall door operable with a closed fist, inside and out?		1
4.17.5, 4.13.5	Stall Door Width:	When the stall door is open 90 degrees, is there a clear opening of at least 32 inches measured between the face of the door and the edge of the partition on the latch side?		1
	Door Swing:	If the stall door swings into the stall, is there at least 36 inches additional depth in the stall so that it does not encroach on the clear floor space required at the toilet and is there at least 18 inches of maneuvering space at the latch side of the door? (See Figure 30b)		1
	Approach Aisle:	If the stall door swings out and the approach is from the latch side, is the aisle approaching the stall at least 42 inches wide? <b>OR</b> If the stall door swings out and the approach is from the hinge side, is the aisle approaching the stall at least 48 inches wide?		1
4.17.5, 4.13.6	Maneuvering Space:	If the stall door opens out at the end of an aisle, is there at least 18 inches of maneuvering space at the latch side of the stall door?		1
4.17.6	Grab Bars In Standard Stall:	Are the grab bars in the standard stall placed as shown in Figure 30 (a), (c), and (d)?		1



## Appendix B – Rest Area Comprehensive Workbook (Continued)

### 4. ADA COMPLIANCE (Continued)

District No.: 0  
County: 0  
Direction: 0

Rest Area No.: 0  
Interstate No.: 0  
Mile Post: 0

Section	Item	Technical Requirements	Comments	Yes=1 No=0
<b>4.10 Toilet Rooms &amp; Bathrooms (Continued)</b>				
4.22.4; 4.23.4	Additional Toilet Stall:	Where 6 or more toilet stalls are provided, in addition to the 60 inch wide standard stall, is at least one stall 36 inches wide with an outward swinging, self-closing door provided?		1
4.22.4, 4.23.4	Accessible Toilets:	Is the centerline of the toilet 18 inches from a wall or partition?		1
4.16.3	Toilet Seat:	Is the top of the toilet seat between 17 and 19 inches from the floor?		1
4.16.5; 4.27.4	Toilet Flush Controls:	Are flush controls automatic or operable with one hand without tight grasping, pinching or twisting of the wrist? Are they located on the side away from the wall?		1
4.18.3, 4.2.4	Clear Floor Space:	Is there a clear floor space at least 30 by 48 inches which allows a forward approach to the urinal?		1
		Does the clear floor space adjoin or overlap an accessible route?		1
4.18.4, 4.27.4	Urinal Flush Controls:	Are the flush controls automatic or operable with one hand without tight grasping, pinching, or twisting of the wrist?		1
4.22.6, 4.23.6	Lavatories:	If lavatories are provided, does at least one lavatory meet the following requirements?		1
4.19.2	Rim Height:	Is the lavatory rim or counter surface no higher than 34 inches above the finish floor?		1
	Size	Is the accessible lavatory no less than 19" wide & 17" deep?		1
	Knee Clearance:	Is there a clearance of at least 29 inches from the floor to the bottom of the apron? (See Figure 31)		1
4.19.3, 4.2.4	Clear Floor Space:	Is there a clear floor space at least 30 by 48 inches in front of the lavatory allowing a forward approach?		1
4.19.4	Pipe Shielding:	Are hot water pipes and drain pipes insulated or otherwise configured to protect against contact?		1
4.19.5, 4.27.4	Faucet Operation:	Can the faucet be operated with one hand without tight grasping, pinching, or twisting of the wrist?		1
4.22.6, 4.23.6, 4.19.6	Mirrors:	Where mirrors are provided, does at least one mirror have a bottom edge of the reflecting surface no higher than 40 inches from the floor?		1
4.22.7, 4.23.7	Dispensers - Location:	Is at least one of each dispenser type accessible and on an accessible route?		1
4.27.3	Dispenser Height:	If a forward approach is provided, is the highest operable part no higher than 48 inches?		1
<b>Total Toilet Rooms &amp; Bathrooms</b>				<b>34</b>



## Appendix B – Rest Area Comprehensive Workbook (Continued)

### 4. ADA COMPLIANCE (Continued)

District No.: 0  
County: 0  
Direction: 0

Rest Area No.: 0  
Interstate No.: 0  
Mile Post: 0

Section	Item	Technical Requirements	Comments	Yes=1 No=0
<b>4.11 Signage</b>				
4.1.2(7), 4.1.3(16), 4.30.1	Directional and Informational Signs:	Do signs which provide direction to, or information about, functional spaces of the building comply with 4.30.2, 4.30.3, and 4.30.5. <b>EXCEPTION: Building directories, menus, and all other signs which are temporary are not required to comply.</b>		1
4.30.3	Character Size:	Are the characters on such signs sized according to viewing distance with characters on overhead signs at least 3 inches high?		1
4.30.5	Finish:	Do the characters and backgrounds on such signs have a non-glare finish?		1
	Contrast:	Do the characters contrast with their background (light-on-dark or dark-on-light)?		1
4.30.4	Raised and Braille Characters:	Are the characters on such signs raised and accompanied by Grade II Braille?		1
	Pictograms:	If a pictorial symbol (pictogram) is used to designate permanent rooms and spaces, is the pictogram accompanied by the equivalent verbal description placed directly below the pictogram? (The verbal description must be in raised letters and accompanied by Grade II Braille.) (If the International Symbol of Accessibility or other information in addition to room and space designation is included on the sign, it does not have to be raised and accompanied by Grade II Braille.)		1
	Character Size:	Are the raised characters on such signs between 5/8 inch and 2 inches high and raised at least 1/32 inch?		1
4.30.5	Finish:	Do the characters and background on such signs have a non-glare finish?		1
	Contrast:	Do the characters on such signs contrast with their background (light-on-dark or dark-on-light)?		1
4.30.6	Mounting Location:	Are such signs mounted on the wall adjacent to the latch side of the door? (At double leaf doors, are the signs placed on the nearest adjacent wall?)		1
	Mounting Height:	Are such signs mounted with their centerline 60 inches above the ground surface?		1
<b>Total Signage</b>				<b>11</b>



## Appendix B – Rest Area Comprehensive Workbook (Continued)

### 5. WASTE WATER TREATMENT FACILITY

District No.: 0  
County: 0  
Direction: 0

Rest Area No.: 0  
Interstate No.: 0  
Mile Post: 0

Description	Weight	Score (1=Poor and 5=Excellent)	Weighted Score	Comments	Notes for Reviewer
<b>5.1 Water Plant Records Evaluation</b>					
Review of Facility Permit	25%	5	25		General Condition
Monthly Operating Reports	25%	5	25		General Condition
Sanitary Survey Summary	25%	5	25		General Condition
Compliance Enforcement Activity	25%	5	25		General Condition
<b>Total Water Plant Records Evaluation</b>			<b>100</b>		
<b>5.2 Water Plant Field Evaluation</b>					
General Appearance	15%	5	15		General Condition
Finished Water Aesthetics	10%	5	10		General Condition
Flow Metering	15%	5	15		General Condition
Water Wells	15%	5	15		General Condition
Disinfection System	15%	5	15		General Condition
Hydropneumatic Tanks	15%	5	15		General Condition
Treatment System	15%	5	15		General Condition
<b>Total Water Plan Field Evaluation</b>			<b>100</b>		
<b>5.3 Waste Water Treatment Facility Records Evaluation</b>					
Review of Facility Permit	25%	5	25		General Condition
Discharge Monitoring Reports	25%	5	25		General Condition
Compliance Enforcement Activity	25%	5	25		General Condition
Facility Hydraulic Capacity	25%	5	25		General Condition
<b>Total WWTF Record Evaluation</b>			<b>100</b>		



## Appendix B – Rest Area Comprehensive Workbook (Continued)

### 5. WASTE WATER TREATMENT FACILITY

District No.: 0  
County: 0  
Direction: 0

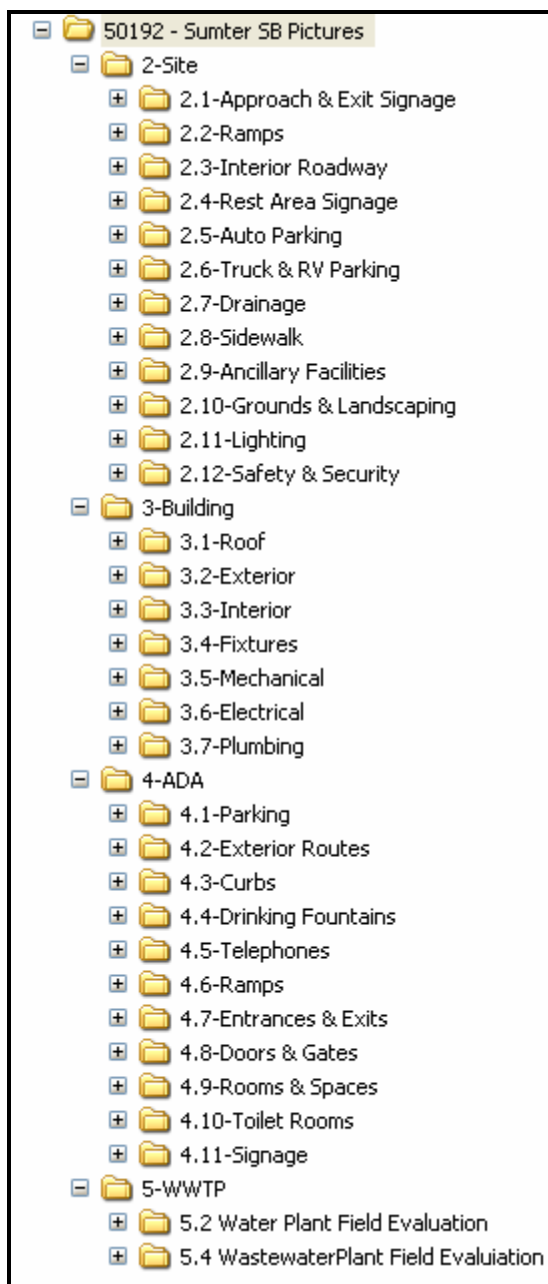
Rest Area No.: 0  
Interstate No.: 0  
Mile Post: 0

Description	Weight	Score (1=Poor and 5=Excellent)	Weighted Score	Comments	Notes for Reviewer
<b>5.4 Waste Water Treatment Facility Field Evaluation</b>					
General Appearance	6%	5	6		General Condition / Operational
Plant Site Records	3%	5	3		General Condition / Operational
Plant Construction Method	3%	5	3		General Condition / Operational
Plant Manufacturer	2%	5	2		General Condition / Operational
Plant Washdown Water Supply	5%	5	5		General Condition / Operational
Back Flow Preventer Status	6%	5	6		General Condition / Operational
Controlled Site Access	5%	5	5		General Condition / Operational
Plant Pump Stations	7%	5	7		General Condition / Operational
Flow Metering	7%	5	7		General Condition / Operational
Pretreatment	7%	5	7		General Condition / Operational
Flow Equalization	7%	5	7		General Condition / Operational
Aeration Supply System	7%	5	7		General Condition / Operational
Plant Process	7%	5	7		General Condition / Operational
Final Settling Tank	7%	5	7		General Condition / Operational
Sludge Digestion and Disposal	7%	5	7		General Condition / Operational
Disinfection/ Filtration	7%	5	7		General Condition / Operational
Effluent Disposal	7%	5	7		General Condition / Operational
<b>Total WWTF Field Evaluation</b>			<b>100</b>		





## Appendix C – File Structure of Digital Photographs





## Appendix D – Rest Area Consumer Survey Form



**BENTLEY ARCHITECTS + ENGINEERS, INC.**

Contract # C8F91  
FIN: 41888113201

### TRAVELING PUBLIC

REST AREA LOCATION: \_\_\_\_\_ DISTRICT: \_\_\_\_\_  
 NORTHBOUND (  ) SOUTHBOUND (  ) EASTBOUND (  ) WESTBOUND (  )

Purpose of Trip: Business \_\_\_\_\_ Personal \_\_\_\_\_  
 Type of Vehicle: Car \_\_\_\_\_ RV \_\_\_\_\_ Bus \_\_\_\_\_ Commercial Truck \_\_\_\_\_  
 Number of Adults Traveling: Male: \_\_\_\_\_ Female: \_\_\_\_\_

Where did your trip start (City/State)? \_\_\_\_\_

Where is your destination? (City/State)? \_\_\_\_\_

Approximate number of hours since last stop? \_\_\_\_\_

How often do you travel this route?  Daily  Weekly/ \_\_\_\_\_  Monthly/ \_\_\_\_\_  Yearly/ \_\_\_\_\_

Did you stop at any other rest area this trip?  Yes  No

How far apart should rest areas be spaced? \_\_\_\_\_

Where in Florida are more rest areas needed? \_\_\_\_\_

Did you feel the signage for the rest area was adequate/easy to read?  Yes  No

If not, please explain. \_\_\_\_\_

What is the primary reason for this current stop?

1. \_\_\_\_\_ Use Restroom    2. \_\_\_\_\_ Water/Snacks    3. \_\_\_\_\_ To Rest    4. \_\_\_\_\_ Use Travel Information Board  
 5. \_\_\_\_\_ Telephone    6. \_\_\_\_\_ Eat/Picnic    7. \_\_\_\_\_ Dispose of refuse    8. Other \_\_\_\_\_

How important are rest areas to you? Not Important    Semi-Important    Very Important

How clean are the facilities? Not Clean    Semi-Clean    Very Clean

Is parking adequate? Not Adequate    Semi-Adequate    Very Adequate

How safe do you consider this rest area? Not Safe    Semi-Safe    Very Safe



## Appendix D – Rest Area Consumer Survey Form (Continued)

Page 2  
5/12/2006

How important are the following facilities to be located at a Rest Area?

Pet Area	NOT Important	Low Importance	High Importance
Telephones	NOT Important	Low Importance	High Importance
Picnic Tables	NOT Important	Low Importance	High Importance
Vending Machines	NOT Important	Low Importance	High Importance
Automatic Bathroom Fixtures (hands free)	NOT Important	Low Importance	High Importance
Electrical Outlet	NOT Important	Low Importance	High Importance
Recycling Receptacle	NOT Important	Low Importance	High Importance
Trash Receptacle	NOT Important	Low Importance	High Importance
Tourism Information	NOT Important	Low Importance	High Importance
Wireless Internet Access	NOT Important	Low Importance	High Importance

Other

Additional Comments:



## Appendix E – Rest Area Maintenance Staff Survey Form



**BENTLEY ARCHITECTS + ENGINEERS, INC.**

Contract # C8F91  
FIN: 41888113201

### DEPARTMENT STAFF/MAINTENANCE

REST AREA LOCATION:

NORTHBOUND  SOUTHBOUND  EASTBOUND  WESTBOUND

INTERSTATE MILE POST: DISTRICT:

DATE:

\*\*\*If there is an item of concern specific to one directional facility, please note accordingly.\*\*\*

DISTRICT COORDINATOR:

Responsible Security Company:

Primary Security Contact Name:

Address:

Phone Number:

What are the typical daily peak hours of use for TRUCKS?  AM  PM to  AM  PM

What are the typical daily peak hours of use for CARS?  AM  PM to  AM  PM

#### PARKING

Is there enough parking for TRUCKS?  Yes  No

Is there enough parking for CARS?  Yes  No

Do trucks form queues along the exit and entrance ramps?  Yes  No

How frequently (daily, weekends, holidays, etc.)?

Have you observed any unusual parking characteristics or practices at this rest area?  Yes  No

In the daytime, have you usually found parking:

Cars                      Uncrowded                      1/4                      1/2                      3/4                      Full                      Overflow on Ramp

RV                              Uncrowded                      1/4                      1/2                      3/4                      Full                      Overflow on Ramp

Buses                              Uncrowded                      1/4                      1/2                      3/4                      Full                      Overflow on Ramp

Commercial Trucks                      Uncrowded                      1/4                      1/2                      3/4                      Full                      Overflow on Ramp

How long do people usually stay in the daytime?

In the night or early morning, have you found parking:

Cars                              Uncrowded                      1/4                      1/2                      3/4                      Full                      Overflow on Ramp



## Appendix E – Rest Area Maintenance Staff Survey Form (Continued)

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RV	Uncrowded	1/4	1/2	3/4	Full	Overflow on Ramp
Buses	Uncrowded	1/4	1/2	3/4	Full	Overflow on Ramp
Commercial Trucks	Uncrowded	1/4	1/2	3/4	Full	Overflow on Ramp

How long do people usually stay in the nighttime?

### FACILITIES (Please note peak season means holidays and weekend travel)

Do lines typically form for facility use during peak season travel?

Do lines typically form for facility use during off-peak season travel?

Have any problems been reported regarding disabled accessibility?  Yes  No

If so, please define?

Identify any reoccurring electrical, mechanical (HVAC), and plumbing problems on site.

Are picnic areas frequently used?  Yes  No

Are the picnic areas being used as intended by visitors?  Yes  No

Is the number of pavilions adequate for the frequency of usage?  Yes  No

Are lighting levels considered sufficient?  Yes  No

If not, please explain.

Identify any premature wearing or failures of facility materials?

What facility designs and materials are recommended for use?

Not recommended?

Are there any problems with the water supply or wastewater plants?  Yes  No

Describe.

Has this facility been cited by regulatory agencies?  Yes  No

When? For What?

Are utilities on-site reliable?  Yes  No

Are power outages common?  Yes  No

Is telephone service needed?  Yes  No Reliable?  Yes  No

Is storage for maintenance equipment adequate?  Yes  No

Are consumable supplies adequately stocked to prevent outages?  Yes  No

After significant rains, do accesses or parking areas puddle water?  Yes  No Explain:

To what extent & depth? Are unisex facilities available or signs displayed for assisted facility use?  Yes  No

### SAFETY

Is this rest area considered safe?  Yes  No

If not, please explain?



## Appendix E – Rest Area Maintenance Staff Survey Form (Continued)

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Is vandalism a problem?  Yes  No

If so, what type and to what extent?

Have there been any reported police matters in the last 12 months?

What kinds?

How frequent?

Caused by? (lighting, facility, etc.)?

### GENERAL

What are the most common user comments reported?

What improvements (including safety and security) are recommended to enhance the public's use of this facility?

Additional Comments:



## Appendix F – Rest Area Security Staff Survey Form

**BENTLEY** ARCHITECTS + ENGINEERS, INC.

Contract # C8F91  
FIN: 41888113201

### SECURITY STAFF

**REST AREA LOCATION:**

NORTHBOUND     SOUTHBOUND     EASTBOUND     WESTBOUND

INTERSTATE MILE POST: \_\_\_\_\_ DISTRICT: \_\_\_\_\_

**\*\*\*If there is an item of concern specific to one directional facility, please note accordingly.\*\*\***

\*Please provide contact information in case additional information is required

Responsible Security Company:

Primary Security Contact Name (Your Name):

Work Phone Number: \_\_\_\_\_

PARKING:

Is there enough parking for TRUCKS?     Yes     No

Is there enough parking for CARS?     Yes     No

Do trucks form queues along the exit and entrance ramps?     Yes     No

How frequently (daily, holidays, weekends, etc.)? \_\_\_\_\_

FACILITY ISSUES/USE:

Are lighting levels in the building area adequate?     Yes     No

Are lighting levels in the parking areas adequate?     Yes     No

If not, please be specific where more lighting is needed.

SAFETY:

Is vandalism a problem?     Yes     No

If so, what type and to what extent?

Are there any reoccurring crime problems?     Yes     No

Please explain.

What improvements (including safety and security) are recommended to enhance the public's use of this facility?

Additional Comments:



## Appendix G – Major Private Truck Stops/Travel Centers in Florida

### Travel Centers of America

Facility Name	Facility No.	Interstate	Exit No.	No. of Spaces	Nearest Rest Area(s)	Miles from Rest Area(s)
Baldwin	125	I-10	343	90	Baker	12
Jacksonville South	126	I-95	329	137	St. Johns	2
Marianna	178	I-10	142	112	Jackson	9
Tampa	158	I-4	10	81	Polk	36
Vero Beach	197	I-95	147	162	St. Lucie	14
Wildwood	53	I-75	329	170	Marion	16

### Pilot Travel Centers

Facility Name	Facility No.	Interstate	Exit No.	No. of Spaces	Nearest Rest Area(s)	Miles from Rest Area(s)
Baldwin	87	I-10	343	50	Baker	12
Fort Meyers	352	I-75	139	80	Lee	8
Fort Pierce	327	I-95	129	100	St. Lucie	4
Fort Pierce	90	I-95	129	100	St. Lucie	4
Jacksonville	91	I-95	329	30	St. Johns	2
Marianna	374	I-10	141	90	Jackson	8
Midway	425	I-10	192	90	Leon	2
Ocala	424	I-75	358	125	Marion	13
Ocala	92	I-75	359	130	Marion	14
Ocala	293	I-75	341	60	Marion	4
Punta Gorda	94	I-75	161	70	Charlotte	0

### Flying J Travel Centers

Facility Name	Facility No.	Interstate	Exit No.	No. of Spaces	Nearest Rest Area(s)	Miles from Rest Area(s)
Dade City	N/A	I-75	285	180	Pasco	7
Quincy (Midway)	N/A	I-10	192	150	Leon	2
Seffner	N/A	I-4	10	30	Polk	36
St. Augustine	N/A	I-95	305	160	St. Johns	2
St. Lucie	N/A	I-95	131	156	St. Lucie	2