FLORIDA DEPARTMENT OF TRANSPORTATION

2016
FLORIDA TRANSIT INFORMATION and PERFORMANCE HANDBOOK
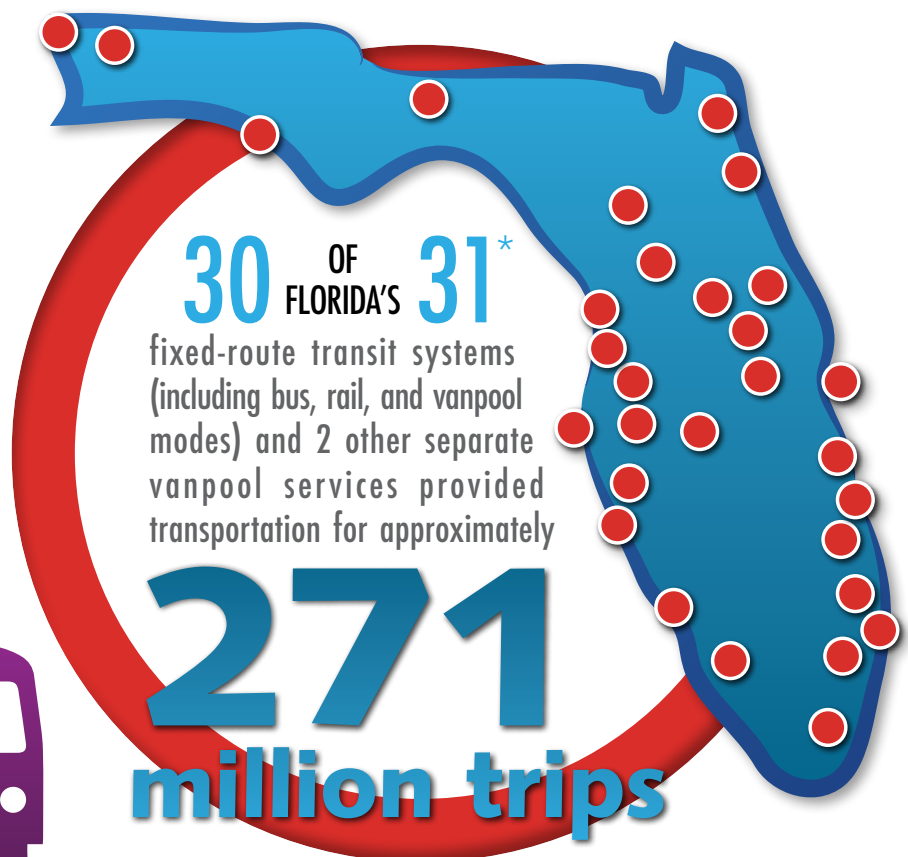
FDOT

www.dot.state.fl.us | (850) 414-4500

This Handbook offers a general overview of public transit in the State of Florida. The information in the following pages provides insight into transit's contribution to meeting the statewide transportation objectives and mission of the Florida Department of Transportation (FDOT). Additionally, the information is used in reporting statewide performance measures.

Public transit plays an important role in maintaining the livability of Florida's growing communities. Transit not only helps alleviate traffic congestion and improve air quality, but also provides mobility for many of Florida's citizens, as well as visitors and tourists to the Sunshine State. Transit also plays a critical role in meeting the mobility and accessibility needs of transit-dependent Floridians and visitors who, due to physical handicap, age, or economic disadvantage, cannot drive or own an automobile. By providing mobility and accessibility to millions of Florida's residents and visitors, transit helps to improve the overall quality of life in Florida's communities.

This Handbook provides a synopsis of FDOT's transit resources, a profile of Florida's transit systems, and a snapshot of their performance in 2015. Although there are rural and urban transit systems in Florida, the focus of this handbook is on Florida's urban fixed-route transit systems. Information about Florida's demand-response transit systems can be obtained from the Annual Operations Report published by Florida's Commission for the Transportation Disadvantaged.

FDOT
Mission

To provide a safe transportation system that ensures the mobility of people and goods, enhances economic prosperity and preserves the quality of our environment and communities.

30 OF FLORIDA'S **31***

fixed-route transit systems (including bus, rail, and vanpool modes) and 2 other separate vanpool services provided transportation for approximately

271
million trips

* *Citrus County Transit is an urban fixed-route system that will begin reporting NTD data in 2015/2016.*

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FDOT Public Transit Office

THE MISSION of the FDOT Transit Office is to "identify, support, advance, and manage cost-effective, efficient, and safe transportation systems and alternatives to maximize the passenger-carrying capacity of surface transportation facilities."

The FDOT Transit Office consists of three sections (Transit Planning; Grants Administration; Transit Operations and Safety), each of which has specific areas of responsibility.

Transit Planning

The Transit Planning unit is responsible for statewide transit planning, legislative, and policy analysis, developing and monitoring the implementation of state transit development planning (TDP) rules and guidelines, performance monitoring, transit information systems, transit facilities planning, transit oriented development, technical assistance, research and training. Some of the programs and activities implemented and managed by the Transit Planning unit in fulfillment of these responsibilities are:

Development of Florida's transit strategic plan; preparation of transportation development plan (TDP) policy guidance and training; development and support of the Florida Transit Information System (FTIS), Transit Boardings Estimation and Simulation Tool (TBEST), Florida Transit Planning Network (FTPN); integration of transit in traffic system management and operations systems (TSM&O), and travel demand modeling; bus operations on shoulders, premium transit project development processes, and development of transit performance measures and transit capacity and quality of service measures.

Grants Administration and Commuter Assistance

The Grants Administration and Commuter Assistance unit provides financial and technical assistance to Florida's transit agencies and commuter assistance services. Staff also coordinates with and provides technical assistance to the Commission for the Transportation Disadvantaged. This unit's responsibilities fall into eight areas: Federal Transit Administration coordination; grant management; financial management; rural transit technical assistance; urban transit technical assistance; innovative finance; commuter assistance; and legislative analysis.

Transit Operations and Safety

The Transit Operations and Safety unit is responsible for developing and implementing transit programs that provide services and technical assistance to support transit operational and maintenance functions and activities. This unit also develops standards and oversees compliance with State and Federal regulations. Some of the programs administered by the Transit Operations and Safety unit include the Florida Operations Network, the Transit-Research-Inspection-Procurement Services, and the Transit Maintenance Analysis & Resource Center.

Additional information about FDOT transit resources can be found on these websites:

FDOT Transit Office

Florida Transit Planning Network

Florida Transit Forum

Transit-Research-Inspection-Procurement Services (TRIPS)

Transit Maintenance Analysis and Resource Center (TMAARC)

Substance Abuse Management

Transit Bus Safety Resource Guide

Transit Safety Network

Transit Safety Programs

Commuter Assistance Program

Transit Boardings Estimation and Simulation Tool (TBEST)

Florida Transit Information System (FTIS)

Florida's Transit Systems

Rail Systems in Florida

Skyway Express
Jacksonville Transportation Authority

SunRail
Florida Commuter Rail Authority
Florida Dept. of Transportation

TECO Line Streetcar
Hillsborough Area Regional Transit Authority

Tri-Rail
The South Florida Regional Transportation Authority

Metrorail & Metromover
Miami-Dade Transit operates a heavy rail system

In 2015, there were 31 urban fixed-route systems operating in Florida that reported to the National Transit Database (NTD).

During 2015, Florida's transit agencies ranged in size from the four-vehicle system in Hernando County to the 1,028-vehicle system operating in Miami-Dade County. The systems included in this edition of the Handbook represent only those that reported to the National Transit Database in 2015. More information on public transit in Florida can be found at the following website: www.dot.state.fl.us/transit.

Citrus County Transit is an urban fixed-route system that will begin reporting NTD data in 2015/2016.

Charlotte County Transit Division and the Tampa Bay Area Regional Transportation Authority (TBARTA) are required to report vanpool information to NTD; however, neither agency operates a fixed-route system. Please note that Charlotte's and TBARTA's vanpool numbers are included in the Florida totals on page 5, where applicable.
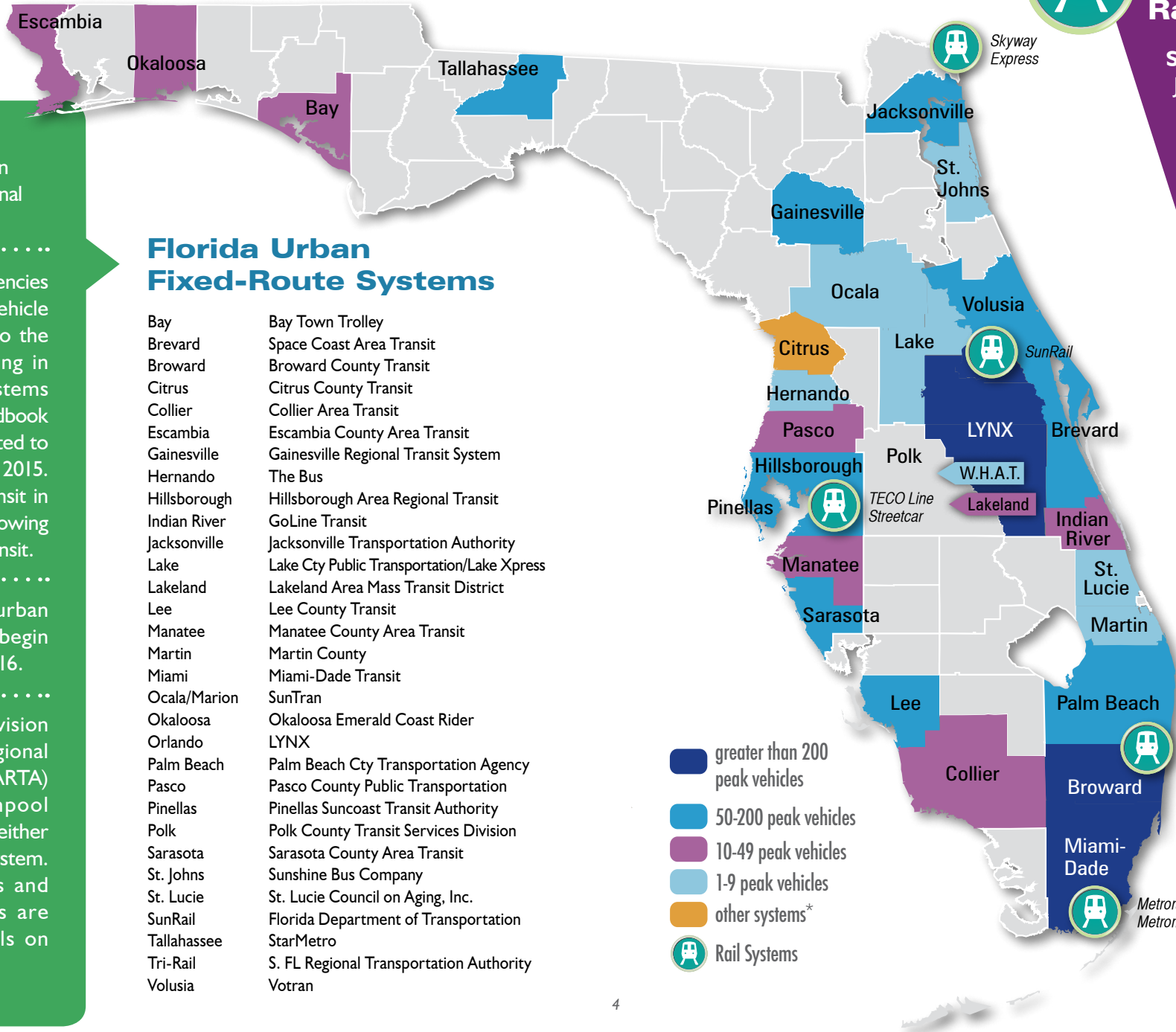
Florida Urban Fixed-Route Systems

Bay	Bay Town Trolley
Brevard	Space Coast Area Transit
Broward	Broward County Transit
Citrus	Citrus County Transit
Collier	Collier Area Transit
Escambia	Escambia County Area Transit
Gainesville	Gainesville Regional Transit System
Hernando	The Bus
Hillsborough	Hillsborough Area Regional Transit
Indian River	GoLine Transit
Jacksonville	Jacksonville Transportation Authority
Lake	Lake Cty Public Transportation/Lake Xpress
Lakeland	Lakeland Area Mass Transit District
Lee	Lee County Transit
Manatee	Manatee County Area Transit
Martin	Martin County
Miami	Miami-Dade Transit
Ocala/Marion	SunTran
Okaloosa	Okaloosa Emerald Coast Rider
Orlando	LYNX
Palm Beach	Palm Beach Cty Transportation Agency
Pasco	Pasco County Public Transportation
Pinellas	Pinellas Suncoast Transit Authority
Polk	Polk County Transit Services Division
Sarasota	Sarasota County Area Transit
St. Johns	Sunshine Bus Company
St. Lucie	St. Lucie Council on Aging, Inc.
SunRail	Florida Department of Transportation
Tallahassee	StarMetro
Tri-Rail	S. FL Regional Transportation Authority
Volusia	Votran

Map labels: Escambia, Okaloosa, Bay, Tallahassee, Jacksonville, St. Johns, Gainesville, Ocala, Volusia, Lake, Citrus, Hernando, Pasco, LYNX, Brevard, Hillsborough, Polk, W.H.A.T., Lakeland, Pinellas, TECO Line Streetcar, Indian River, St. Lucie, Manatee, Martin, Sarasota, Lee, Collier, Palm Beach, Broward, Miami-Dade, Skyway Express, SunRail, Tri-Rail, Metrorail & Metromover

Legend:
- greater than 200 peak vehicles
- 50-200 peak vehicles
- 10-49 peak vehicles
- 1-9 peak vehicles
- other systems*
- Rail Systems

What's New This Year?

"SunRail's southern expansion into Osceola County began in April 2016 with four new stations now under construction. Plans also include double tracking most of the corridor, improving grade crossings and building the four new stations and platforms. The expansion should be complete in early 2018!"

Florida's Urban Fixed-Route Transit System Summaries

2014 and 2015 Statewide Totals

FDOT Public Transit Office
605 Suwannee St., Mail Station 26, Tallahassee, FL 32399-0450
(850) 414-4500
www.dot.state.fl.us/Transit

In 2015, 30 fixed-route transit systems in Florida reported ridership and other data. In addition, five systems operate at least one rail mode. The data shown below and on the following pages represent fixed-route bus, rail services, and vanpool services only (excludes demand-response service) for 2014 and 2015 from the National Transit Database. The data shown below represent closed-out, validated numbers as of September 2016. However, it is possible that some figures may be updated in the subsequent reporting year. Please see page 4 of this Handbook for more information on Florida's transit systems.

These totals include vanpool services provided by Charlotte County and TBARTA, except for Route Miles and Resident Access to Transit, which exclude all systems' vanpool data. Passenger Trips per Employee FTE excludes purchased transportation data.

		2014	2015
GENERAL INFORMATION	Service Area Population	15,801,180	16,641,353
	Service Area Population Density	1,163.0	1,285.2
	Operating Expense	$1,108,863,708	$1,191,866,309
	Operating Revenue	$313,981,819	$315,765,393
SERVICE SUPPLIED	Total Annual Revenue Miles	143,421,564	145,701,039
	Total Annual Revenue Hours	9,861,182	10,054,298
	Total Revenue Vehicles	4,005	4,122
	Peak Vehicles	3,174	3,238
	Route Miles	15,945.0	15,612.6
SERVICE USAGE	Annual Passenger Trips	277,464,779	270,776,337
	Annual Passenger Miles	1,589,902,688	1,569,808,344
	Average Trip Length	5.7	5.8
QUALITY OF SERVICE	Resident Access to Transit*	n/a	40.61%
	Weekday Span of Service (hours)	17.5	17.5
COST EFFICIENCY	Operating Expense per Revenue Mile	$7.73	$8.18
	Operating Expense per Revenue Hour	$112.45	$118.54
	Operating Revenue per Operating Expense	28.32%	26.49%
	Passenger Trips per Employee FTE	29,832	27,684
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$4.00	$4.40
	Operating Expense per Passenger Mile	$0.70	$0.76
	Operating Expense per Capita	$70.18	$71.62
	Farebox Recovery Ratio	25.40%	23.29%
	Average Fare	$1.02	$1.03
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	1.93	1.86
	Passenger Trips per Revenue Hour	28.14	26.93
	Passenger Trips per Capita	17.56	16.27
	Revenue Miles Between Safety Incidents	142,425	149,437
	Revenue Miles Between Failures	3,974	3,965

* Resident Access to Transit is defined as the percent of the state's population that resides within one half-mile of an urban fixed transit route (motorbus or rail service). Because Florida's transit systems typically provide demand-response (e.g., Dial-a-Ride) or other services beyond a half-mile boundary around their fixed routes, a transit system's total service area population as reported in NTD is usually larger than its fixed-route service area. Approximately 84 percent of Florida's population resides within these total service area populations. Please see the definition for Resident Access to Transit in the Glossary of this document.

Bay Town Trolley

Ms. Nancy Lohr, General Manager
919 Massalina Drive
Panama City, FL 32401
(850) 769-0557
www.baytowntrolley.org
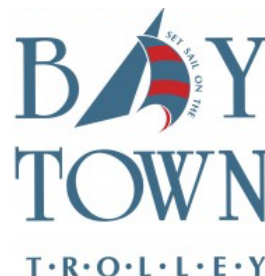
Bay Town Trolley provides contracted deviated fixed-route service in the Panama City Urbanized area and Bay Area Transportation provides demand-response service throughout Bay County. The Bay County Transportation Planning Organization (TPO) governs both services. Data representing the Bay Town Trolley's motorbus service for 2014 and 2015 are shown below.

		2014	2015
GENERAL INFORMATION	Service Area Population	105,192	105,192
	Service Area Population Density	1,813.7	1,813.7
	Operating Expense	$2,176,644	$2,816,586
	Operating Revenue	$618,074	$737,497
SERVICE SUPPLIED	Total Annual Revenue Miles	513,576	523,006
	Total Annual Revenue Hours	40,334	40,448
	Total Revenue Vehicles	16	17
	Peak Vehicles	11	11
	Route Miles	142.0	142.0
SERVICE USAGE	Annual Passenger Trips	680,635	656,505
	Annual Passenger Miles	2,655,924	2,560,373
	Average Trip Length	3.9	3.9
QUALITY OF SERVICE	Resident Access to Transit	n/a	42.66%
	Weekday Span of Service (hours)	14.5	14.5
COST EFFICIENCY	Operating Expense per Revenue Mile	$4.24	$5.39
	Operating Expense per Revenue Hour	$53.97	$69.63
	Operating Revenue per Operating Expense	28.40%	26.18%
	Passenger Trips per Employee FTE	n/a	n/a
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$3.20	$4.29
	Operating Expense per Passenger Mile	$0.82	$1.10
	Operating Expense per Capita	$20.69	$26.78
	Farebox Recovery Ratio	26.10%	21.81%
	Average Fare	$0.83	$0.94
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	1.33	1.26
	Passenger Trips per Revenue Hour	16.87	16.23
	Passenger Trips per Capita	6.47	6.24
	Revenue Miles Between Safety Incidents	51,358	130,752
	Revenue Miles Between Failures	7,665	17,434

Broward County Transit (BCT)

Mr. Timothy Garling, Director
One N. University Drive, Suite 3100-A
Plantation, FL 33324
(954) 357-8300
www.broward.org/BCT

Broward County Transit is an agency of Broward County government responsible for operating a fixed-route motorbus service with several routes connecting with Palm Tran (in Palm Beach County), Miami-Dade Transit, and Tri-Rail (commuter rail service). In addition to fixed-route bus service, BCT also partners with many municipalities within the county to provide Community Bus services, including Fort Lauderdale's Sun Trolley, and offers contracted paratransit service. BCT and Broward Community Bus data for the years 2014 and 2015 are provided below.

		2014	2015
GENERAL INFORMATION	Service Area Population	1,838,844	1,869,235
	Service Area Population Density	4,485.0	4,559.1
	Operating Expense	$115,898,030	$116,873,329
	Operating Revenue	$38,227,326	$40,441,447
SERVICE SUPPLIED	Total Annual Revenue Miles	16,882,576	17,128,355
	Total Annual Revenue Hours	1,246,868	1,295,982
	Total Revenue Vehicles	411	440
	Peak Vehicles	333	350
	Route Miles	1,889.4	1,710.5
SERVICE USAGE	Annual Passenger Trips	40,825,445	39,759,952
	Annual Passenger Miles	178,481,601	174,239,587
	Average Trip Length	4.4	4.4
QUALITY OF SERVICE	Resident Access to Transit	n/a	42.47%
	Weekday Span of Service (hours)	20.2	20.2
COST EFFICIENCY	Operating Expense per Revenue Mile	$6.86	$6.82
	Operating Expense per Revenue Hour	$92.95	$90.18
	Operating Revenue per Operating Expense	32.98%	34.60%
	Passenger Trips per Employee FTE	35,881	35,913
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$2.84	$2.94
	Operating Expense per Passenger Mile	$0.65	$0.67
	Operating Expense per Capita	$63.03	$62.52
	Farebox Recovery Ratio	29.90%	29.37%
	Average Fare	$0.85	$0.86
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	2.42	2.32
	Passenger Trips per Revenue Hour	32.74	30.68
	Passenger Trips per Capita	22.20	21.27
	Revenue Miles Between Safety Incidents	106,180	87,838
	Revenue Miles Between Failures	7,867	8,156

Collier Area Transit (CAT)

Ms. Michelle Edwards-Arnold, Director
8300 Radio Road
Naples, FL 34104
(239) 252-7777
www.colliergov.net/CAT

Collier Area Transit is part of the Alternative Transportation Modes Department of Collier County Transportation, which is governed by the Collier County Board of County Commissioners. CAT provides fixed-route service in Collier County. Demand-response services are provided by Collier Area Paratransit. The data below represent CAT's 2014 and 2015 fixed-route purchased motorbus services.

		2014	2015
GENERAL INFORMATION	Service Area Population	323,785	323,785
	Service Area Population Density	159.9	159.9
	Operating Expense	$6,524,735	$6,058,489
	Operating Revenue	$1,215,109	$1,471,388
SERVICE SUPPLIED	Total Annual Revenue Miles	1,235,516	1,320,547
	Total Annual Revenue Hours	66,889	70,310
	Total Revenue Vehicles	23	24
	Peak Vehicles	16	17
	Route Miles	385.7	410.4
SERVICE USAGE	Annual Passenger Trips	1,181,530	1,094,103
	Annual Passenger Miles	8,743,322	8,096,362
	Average Trip Length	7.4	7.4
QUALITY OF SERVICE	Resident Access to Transit	n/a	38.06%
	Weekday Span of Service (hours)	16.7	17.1
COST EFFICIENCY	Operating Expense per Revenue Mile	$5.28	$4.59
	Operating Expense per Revenue Hour	$97.55	$86.17
	Operating Revenue per Operating Expense	18.62%	24.29%
	Passenger Trips per Employee FTE	n/a	n/a
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$5.52	$5.54
	Operating Expense per Passenger Mile	$0.75	$0.75
	Operating Expense per Capita	$20.15	$18.71
	Farebox Recovery Ratio	18.62%	18.86%
	Average Fare	$1.03	$1.04
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	0.96	0.83
	Passenger Trips per Revenue Hour	17.66	15.56
	Passenger Trips per Capita	3.65	3.38
	Revenue Miles Between Safety Incidents	247,103	440,182
	Revenue Miles Between Failures	42,604	42,598

Escambia County Area Transit (ECAT)

Mr. Mike Crittenden, General Manager
1515 West Fairfield Drive
Pensacola, FL 32501
(850) 595-3228
www.goecat.com

ESCAMBIA COUNTY AREA TRANSIT

Escambia County Area Transit is a department of the county government. A five-member elected Board of County Commissioners governs the department. In addition to providing purchased fixed-route motorbus service, ECAT contracts to provide demand-response transportation services. 2014 and 2015 motorbus data for ECAT are shown below.

		2014	2015
GENERAL INFORMATION	Service Area Population	341,765	341,765
	Service Area Population Density	1,466.8	1,466.8
	Operating Expense	$8,984,762	$6,762,013
	Operating Revenue	$1,980,889	$1,976,327
SERVICE SUPPLIED	Total Annual Revenue Miles	1,493,426	1,482,981
	Total Annual Revenue Hours	101,304	86,387
	Total Revenue Vehicles	47	43
	Peak Vehicles	31	33
	Route Miles	315.0	315.0
SERVICE USAGE	Annual Passenger Trips	1,516,649	1,494,210
	Annual Passenger Miles	9,338,387	9,199,850
	Average Trip Length	6.2	6.2
QUALITY OF SERVICE	Resident Access to Transit	n/a	36.53%
	Weekday Span of Service (hours)	14.2	20.3
COST EFFICIENCY	Operating Expense per Revenue Mile	$6.02	$4.56
	Operating Expense per Revenue Hour	$88.69	$78.28
	Operating Revenue per Operating Expense	22.05%	29.23%
	Passenger Trips per Employee FTE	n/a	n/a
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$5.92	$4.53
	Operating Expense per Passenger Mile	$0.96	$0.74
	Operating Expense per Capita	$26.29	$19.79
	Farebox Recovery Ratio	20.40%	15.59%
	Average Fare	$1.21	$0.71
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	1.02	1.01
	Passenger Trips per Revenue Hour	14.97	17.30
	Passenger Trips per Capita	4.44	4.37
	Revenue Miles Between Safety Incidents	186,678	741,491
	Revenue Miles Between Failures	10,023	15,448

Gainesville Regional Transit System

Mr. Jesus Gomez, Director
34 SE 13 Road
Gainesville, FL 32601
(352) 334-2600
www.go-rts.com

The Regional Transit System (RTS) is a department of the City of Gainesville. An elected seven-member Commission governs the RTS. The Commission receives input from an advisory board comprised of citizens from the community. The RTS serves the City of Gainesville and parts of Alachua County with fixed-route motorbus service and contracts to provide demand-response transportation services throughout the City of Gainesville and up to three-quarters of a mile beyond its fixed-route network. The data shown below represent fixed-route motorbus data for RTS in 2014 and 2015.

		2014	2015
GENERAL INFORMATION	Service Area Population	160,000	163,990
	Service Area Population Density	2,105.3	2,157.8
	Operating Expense	$22,633,015	$21,516,231
	Operating Revenue	$15,215,898	$14,331,889
SERVICE SUPPLIED	Total Annual Revenue Miles	3,428,040	3,552,939
	Total Annual Revenue Hours	298,200	302,943
	Total Revenue Vehicles	123	128
	Peak Vehicles	104	107
	Route Miles	286.6	286.6
SERVICE USAGE	Annual Passenger Trips	10,814,433	10,251,248
	Annual Passenger Miles	28,398,701	26,919,777
	Average Trip Length	2.6	2.6
QUALITY OF SERVICE	Resident Access to Transit	n/a	34.69%
	Weekday Span of Service (hours)	22.7	22.5
COST EFFICIENCY	Operating Expense per Revenue Mile	$6.60	$6.06
	Operating Expense per Revenue Hour	$75.90	$71.02
	Operating Revenue per Operating Expense	67.23%	66.61%
	Passenger Trips per Employee FTE	38,608	35,516
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$2.09	$2.10
	Operating Expense per Passenger Mile	$0.80	$0.80
	Operating Expense per Capita	$141.46	$131.20
	Farebox Recovery Ratio	64.43%	63.85%
	Average Fare	$1.35	$1.34
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	3.15	2.89
	Passenger Trips per Revenue Hour	36.27	33.84
	Passenger Trips per Capita	67.59	62.51
	Revenue Miles Between Safety Incidents	685,608	236,863
	Revenue Miles Between Failures	8,812	9,577

Hernando (TransHernando Express)

Ms. Vera Matthews, General Manager
1525 East Jefferson Avenue
Brooksville, FL 34601
(352) 754-4444
www.hernandobus.com

The County contracts with Trans-Hernando to operate THE Bus, Hernando County's fixed-route transportation service. Trans-Hernando reports to the Metropolitan Planning Organization and a five-member Board of County Commissioners. The transit system provides fixed-route transit service to the city of Brooksville and Spring Hill, with a shuttle connecting the two areas. Trans-Hernando Para-Transit also provides demand-response service throughout Hernando County. 2014 and 2015 data representing THE Bus's fixed-route motorbus service are shown below. The County received a reporting waiver from FTA in 2015 and did not report passenger miles. Passenger miles for 2015 were estimating using average trip length from 2014 and passenger trips from 2015.

		2014	2015
GENERAL INFORMATION	Service Area Population	87,136	87,479
	Service Area Population Density	1,383.1	1,388.6
	Operating Expense	$843,282	$747,355
	Operating Revenue	$111,586	$128,298
SERVICE SUPPLIED	Total Annual Revenue Miles	225,165	229,513
	Total Annual Revenue Hours	12,459	12,438
	Total Revenue Vehicles	8	4
	Peak Vehicles	4	4
	Route Miles	60.2	83.7
SERVICE USAGE	Annual Passenger Trips	89,640	92,986
	Annual Passenger Miles	564,732	230,605
	Average Trip Length	6.3	2.5
QUALITY OF SERVICE	Resident Access to Transit	n/a	31.18%
	Weekday Span of Service (hours)	12.5	12.5
COST EFFICIENCY	Operating Expense per Revenue Mile	$3.75	$3.26
	Operating Expense per Revenue Hour	$67.68	$60.09
	Operating Revenue per Operating Expense	13.23%	17.17%
	Passenger Trips per Employee FTE	n/a	n/a
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$9.41	$8.04
	Operating Expense per Passenger Mile	$1.49	$3.24
	Operating Expense per Capita	$9.68	$8.54
	Farebox Recovery Ratio	8.08%	8.62%
	Average Fare	$0.76	$0.69
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	0.40	0.41
	Passenger Trips per Revenue Hour	7.19	7.48
	Passenger Trips per Capita	1.03	1.06
	Revenue Miles Between Safety Incidents	n/a	n/a
	Revenue Miles Between Failures	n/a	n/a

Hillsborough Area Regional Transit Authority (HART)

Ms. Katharine Eagan, Chief Executive Officer
1201 E. 7th Avenue
Tampa, FL 33605
(813) 254-4278
www.gohart.org

The Hillsborough Area Regional Transit Authority (HART) operates motorbus service as well as the TECO Line Streetcar connecting downtown with the Ybor City Historic District. Paratransit service is provided for the City of Tampa, the City of Temple Terrace, and unincorporated Hillsborough County. The authority is governed by a Board of Directors comprised of twelve representatives appointed by the governing bodies of its members and the Governor of the State of Florida. 2014 and 2015 data for HART's fixed-route bus and rail services are shown below.

		2014	2015
GENERAL INFORMATION	Service Area Population	875,598	875,598
	Service Area Population Density	3,433.7	3,433.7
	Operating Expense	$63,270,537	$67,336,865
	Operating Revenue	$17,426,797	$17,282,934
SERVICE SUPPLIED	Total Annual Revenue Miles	8,027,637	8,145,562
	Total Annual Revenue Hours	648,318	658,540
	Total Revenue Vehicles	210	198
	Peak Vehicles	165	165
	Route Miles	1,140.2	1,035.2
SERVICE USAGE	Annual Passenger Trips	15,334,839	15,291,574
	Annual Passenger Miles	74,527,155	81,192,805
	Average Trip Length	4.9	5.3
QUALITY OF SERVICE	Resident Access to Transit	n/a	42.27%
	Weekday Span of Service (hours)	21.3	21.2
COST EFFICIENCY	Operating Expense per Revenue Mile	$7.88	$8.27
	Operating Expense per Revenue Hour	$97.59	$102.25
	Operating Revenue per Operating Expense	27.54%	25.67%
	Passenger Trips per Employee FTE	23,906	23,191
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$4.13	$4.40
	Operating Expense per Passenger Mile	$0.85	$0.83
	Operating Expense per Capita	$72.26	$76.90
	Farebox Recovery Ratio	25.07%	23.83%
	Average Fare	$1.03	$1.05
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	1.91	1.88
	Passenger Trips per Revenue Hour	23.65	23.22
	Passenger Trips per Capita	17.51	17.46
	Revenue Miles Between Safety Incidents	109,968	95,830
	Revenue Miles Between Failures	2,753	2,776

Indian River (GoLine)

Ms. Karen Deigl, Chief Executive Officer
694 14th Street
Vero Beach, FL 32960
(772) 569-0903
www.GoLineIRT.com

Senior Resource Association operates as the Transit Element of Indian River County, in a quasi-governmental status under the five-member elected Board of County Commissioners. It is governed by a volunteer Board of Directors. Community Coach serves the rural and urbanized portions of Indian River County. The system provides point deviation motorbus services, and demand-response van, wheelchair, and stretcher services. The data shown below represent 2014 and 2015 motorbus services.

		2014	2015
GENERAL INFORMATION	Service Area Population	143,696	143,696
	Service Area Population Density	665.3	665.3
	Operating Expense	$2,474,869	$3,502,348
	Operating Revenue	$11,617	$15,814
SERVICE SUPPLIED	Total Annual Revenue Miles	919,016	1,333,817
	Total Annual Revenue Hours	46,763	67,982
	Total Revenue Vehicles	24	26
	Peak Vehicles	14	16
	Route Miles	314.0	358.0
SERVICE USAGE	Annual Passenger Trips	1,079,838	1,425,065
	Annual Passenger Miles	5,645,546	7,524,343
	Average Trip Length	5.2	5.3
QUALITY OF SERVICE	Resident Access to Transit	n/a	35.68%
	Weekday Span of Service (hours)	13.0	13.0
COST EFFICIENCY	Operating Expense per Revenue Mile	$2.69	$2.63
	Operating Expense per Revenue Hour	$52.92	$51.52
	Operating Revenue per Operating Expense	0.47%	0.45%
	Passenger Trips per Employee FTE	26,888	n/a
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$2.29	$2.46
	Operating Expense per Passenger Mile	$0.44	$0.47
	Operating Expense per Capita	$17.22	$24.37
	Farebox Recovery Ratio	n/a	n/a
	Average Fare	n/a	n/a
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	1.17	1.07
	Passenger Trips per Revenue Hour	23.09	20.96
	Passenger Trips per Capita	7.51	9.92
	Revenue Miles Between Safety Incidents	459,508	666,909
	Revenue Miles Between Failures	65,644	266,763

Jacksonville Transportation Authority (JTA)

Mr. Nathaniel Ford, Chief Executive Officer
121 West Forsyth Street, Suite 200
Jacksonville, FL 32202
(904) 630-3181
www.jtafla.com

Jacksonville Transportation Authority is an independent authority that is governed by a seven-member, appointed Board of Directors. The Jacksonville system provides its services within Duval County and northern Clay County (Orange Park). JTA transportation services include fixed-route motorbus, automated guideway (Skyway Express), and demand-response. The data below represent JTA's 2014 and 2015 fixed-route services (motorbus and automated guideway).

		2014	2015
GENERAL INFORMATION	Service Area Population	985,050	1,001,311
	Service Area Population Density	1,231.3	1,254.8
	Operating Expense	$72,528,324	$76,612,129
	Operating Revenue	$12,389,863	$12,326,724
SERVICE SUPPLIED	Total Annual Revenue Miles	8,908,996	8,726,040
	Total Annual Revenue Hours	625,343	633,352
	Total Revenue Vehicles	181	181
	Peak Vehicles	163	155
	Route Miles	1,107.4	814.4
SERVICE USAGE	Annual Passenger Trips	12,225,824	12,950,091
	Annual Passenger Miles	75,896,683	71,527,663
	Average Trip Length	6.2	5.5
QUALITY OF SERVICE	Resident Access to Transit	n/a	44.58%
	Weekday Span of Service (hours)	22.4	22.5
COST EFFICIENCY	Operating Expense per Revenue Mile	$8.14	$8.78
	Operating Expense per Revenue Hour	$115.98	$120.96
	Operating Revenue per Operating Expense	17.08%	16.09%
	Passenger Trips per Employee FTE	18,257	18,706
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$5.93	$5.92
	Operating Expense per Passenger Mile	$0.96	$1.07
	Operating Expense per Capita	$73.63	$76.51
	Farebox Recovery Ratio	15.28%	14.16%
	Average Fare	$0.91	$0.84
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	1.37	1.48
	Passenger Trips per Revenue Hour	19.55	20.45
	Passenger Trips per Capita	12.41	12.93
	Revenue Miles Between Safety Incidents	112,772	107,729
	Revenue Miles Between Failures	14,369	12,739

Lake County Public Transportation (LakeXpress)

Ms. Amye King, Interim Director
2440 U.S. Highway 441/27
Fruitland Park, FL 34731
(352) 323-5733
www.ridelakexpress.com

LakeXpress operates by contract under the Lake County Board of County Commissioners. Services provided include fixed-route LakeXpress and the Lake County Connection for demand-response service. LakeXpress was started in May 2007 and the County has served as the Community Transportation Coordinator since 2001. Data for 2014 and 2015 are shown below. *If an agency has only one safety incident, the revenue miles between safety incidents is equal to the number of revenue miles.*

		2014	2015
GENERAL INFORMATION	Service Area Population	97,497	97,497
	Service Area Population Density	1,373.2	1,373.2
	Operating Expense	$2,114,801	$2,390,543
	Operating Revenue	$223,370	$324,488
SERVICE SUPPLIED	Total Annual Revenue Miles	408,106	408,433
	Total Annual Revenue Hours	23,195	23,272
	Total Revenue Vehicles	12	15
	Peak Vehicles	7	7
	Route Miles	146.1	145.7
SERVICE USAGE	Annual Passenger Trips	318,371	307,566
	Annual Passenger Miles	2,139,453	2,078,485
	Average Trip Length	6.7	6.8
QUALITY OF SERVICE	Resident Access to Transit	n/a	41.43%
	Weekday Span of Service (hours)	13.8	13.8
COST EFFICIENCY	Operating Expense per Revenue Mile	$5.18	$5.85
	Operating Expense per Revenue Hour	$91.17	$102.72
	Operating Revenue per Operating Expense	10.56%	13.57%
	Passenger Trips per Employee FTE	n/a	n/a
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$6.64	$7.77
	Operating Expense per Passenger Mile	$0.99	$1.15
	Operating Expense per Capita	$21.69	$24.52
	Farebox Recovery Ratio	6.75%	6.20%
	Average Fare	$0.45	$0.48
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	0.78	0.75
	Passenger Trips per Revenue Hour	13.73	13.22
	Passenger Trips per Capita	3.27	3.15
	Revenue Miles Between Safety Incidents	408,106	408,433
	Revenue Miles Between Failures	1,000	3,461

Lakeland Area Mass Transit District (Citrus Connection)

Mr. Tom Phillips, Executive Director
1212 George Jenkins Blvd.
Lakeland, FL 33815
(863) 688-7433
www.ridecitrus.com

Lakeland Area Mass Transit District is an independent district governed by a five-member Board of Directors. The District serves the greater Lakeland area via fixed-route motorbus services (Citrus Connection) and demand-response services. The data below represent 2014 and 2015 motorbus data.

		2014	2015
GENERAL INFORMATION	Service Area Population	145,000	312,388
	Service Area Population Density	1,883.1	4,057.0
	Operating Expense	$7,498,552	$6,424,382
	Operating Revenue	$1,633,457	$1,129,322
SERVICE SUPPLIED	Total Annual Revenue Miles	1,306,728	1,163,580
	Total Annual Revenue Hours	84,110	79,660
	Total Revenue Vehicles	37	31
	Peak Vehicles	32	27
	Route Miles	373.4	353.4
SERVICE USAGE	Annual Passenger Trips	1,511,349	1,355,697
	Annual Passenger Miles	8,905,713	8,045,245
	Average Trip Length	5.9	5.9
QUALITY OF SERVICE	Resident Access to Transit	n/a	38.83%
	Weekday Span of Service (hours)	21.1	19.1
COST EFFICIENCY	Operating Expense per Revenue Mile	$5.74	$5.52
	Operating Expense per Revenue Hour	$89.15	$80.65
	Operating Revenue per Operating Expense	21.78%	17.58%
	Passenger Trips per Employee FTE	14,774	17,192
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$4.96	$4.74
	Operating Expense per Passenger Mile	$0.84	$0.80
	Operating Expense per Capita	$51.71	$20.57
	Farebox Recovery Ratio	19.87%	4.42%
	Average Fare	$0.99	$0.21
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	1.16	1.17
	Passenger Trips per Revenue Hour	17.97	17.02
	Passenger Trips per Capita	10.42	4.34
	Revenue Miles Between Safety Incidents	435,576	387,860
	Revenue Miles Between Failures	2,537	2,968

Lee County Transit (LeeTran)

Mr. Steve Myers, Transit Director
3401 Metro Parkway
Fort Myers, FL 33901
(239) 533-8726
www.rideleetran.com

Lee County Transit is an independent division of the Lee County Government. The Lee County Board of County Commissioners, a five-member public policy body, governs the division. LeeTran provides public transportation services to Lee County via fixed-route motorbus services and contracted demand-response services. In addition, LeeTran contractually provides vanpool service. LeeTran's fixed-route motorbus and vanpool data for 2014 and 2015 are shown below.

		2014	2015
GENERAL INFORMATION	Service Area Population	470,588	479,489
	Service Area Population Density	3,619.9	3,688.4
	Operating Expense	$15,764,030	$16,560,962
	Operating Revenue	$4,697,956	$3,735,265
SERVICE SUPPLIED	Total Annual Revenue Miles	3,065,800	3,169,181
	Total Annual Revenue Hours	187,143	196,082
	Total Revenue Vehicles	80	78
	Peak Vehicles	66	67
	Route Miles	551.0	538.0
SERVICE USAGE	Annual Passenger Trips	3,985,691	3,759,763
	Annual Passenger Miles	21,832,933	20,191,281
	Average Trip Length	5.5	5.4
QUALITY OF SERVICE	Resident Access to Transit	n/a	36.08%
	Weekday Span of Service (hours)	17.5	17.5
COST EFFICIENCY	Operating Expense per Revenue Mile	$5.14	$5.23
	Operating Expense per Revenue Hour	$84.24	$84.46
	Operating Revenue per Operating Expense	29.80%	22.55%
	Passenger Trips per Employee FTE	23,222	20,742
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$3.96	$4.40
	Operating Expense per Passenger Mile	$0.72	$0.82
	Operating Expense per Capita	$33.50	$34.54
	Farebox Recovery Ratio	18.97%	19.51%
	Average Fare	$0.75	$0.86
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	1.30	1.19
	Passenger Trips per Revenue Hour	21.30	19.17
	Passenger Trips per Capita	8.47	7.84
	Revenue Miles Between Safety Incidents	235,831	137,790
	Revenue Miles Between Failures	27,871	27,321

LYNX Transit (Central Florida Regional Transit Authority)

Mr. Edward L. Johnson, Chief Executive Officer
455 North Garland Avenue
Orlando, FL 32801
(407) 841-2279
www.golynx.com

LYNX is an independent authority that is governed by a Board of Directors. The authority provides service to Orange County (including Orlando, Winter Park, Maitland, and others), Seminole County (including Altamonte Springs, Casselberry, and Sanford), and Osceola County (including Kissimmee and St. Cloud). LYNX provides fixed-route motorbus service (including commuter bus and the Lymmo rapid bus), paratransit service, transportation-disadvantaged coordination, a five-county regional ridesharing assistance program, and vanpool service. 2014 and 2015 fixed-route motorbus and vanpool data for LYNX are provided below.

		2014	2015
GENERAL INFORMATION	Service Area Population	1,959,812	2,005,728
	Service Area Population Density	772.2	789.7
	Operating Expense	$95,330,587	$94,853,774
	Operating Revenue	$31,040,036	$31,147,854
SERVICE SUPPLIED	Total Annual Revenue Miles	17,247,024	18,016,845
	Total Annual Revenue Hours	1,166,185	1,202,978
	Total Revenue Vehicles	458	490
	Peak Vehicles	389	399
	Route Miles	1,742.6	1,725.8
SERVICE USAGE	Annual Passenger Trips	29,367,232	28,858,525
	Annual Passenger Miles	168,163,405	164,303,474
	Average Trip Length	5.7	5.7
QUALITY OF SERVICE	Resident Access to Transit	n/a	46.63%
	Weekday Span of Service (hours)	24.3	23.4
COST EFFICIENCY	Operating Expense per Revenue Mile	$5.53	$5.26
	Operating Expense per Revenue Hour	$81.75	$78.85
	Operating Revenue per Operating Expense	32.56%	32.84%
	Passenger Trips per Employee FTE	29,607	29,180
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$3.25	$3.29
	Operating Expense per Passenger Mile	$0.57	$0.58
	Operating Expense per Capita	$48.64	$47.29
	Farebox Recovery Ratio	29.12%	28.29%
	Average Fare	$0.95	$0.93
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	1.70	1.60
	Passenger Trips per Revenue Hour	25.18	23.99
	Passenger Trips per Capita	14.98	14.39
	Revenue Miles Between Safety Incidents	141,369	166,823
	Revenue Miles Between Failures	10,033	14,589

Manatee County Area Transit (MCAT)

Mr. William Steele, Transit Division Manager
1108 26th Avenue East
Bradenton, FL 34208
(941) 747-8621
www.ridemcat.org

Manatee County Area Transit is a division within the Community Services Department of Manatee County. The Board of County Commissioners governs the division. MCAT provides service to the urbanized parts of Manatee County via fixed-route motorbus services and demand-response services. 2014 and 2015 data for MCAT's fixed-route motorbus services are provided on this page. *If an agency has zero safety incidents, revenue miles between safety incidents is n/a.*

		2014	2015
GENERAL INFORMATION	Service Area Population	322,833	322,833
	Service Area Population Density	434.5	434.5
	Operating Expense	$8,056,800	$8,480,255
	Operating Revenue	$1,051,574	$1,059,256
SERVICE SUPPLIED	Total Annual Revenue Miles	1,256,941	1,345,968
	Total Annual Revenue Hours	86,845	95,373
	Total Revenue Vehicles	30	36
	Peak Vehicles	20	23
	Route Miles	235.0	267.0
SERVICE USAGE	Annual Passenger Trips	1,824,120	1,760,490
	Annual Passenger Miles	8,646,329	7,357,672
	Average Trip Length	4.7	4.2
QUALITY OF SERVICE	Resident Access to Transit	n/a	37.97%
	Weekday Span of Service (hours)	17.3	17.3
COST EFFICIENCY	Operating Expense per Revenue Mile	$6.41	$6.30
	Operating Expense per Revenue Hour	$92.77	$88.92
	Operating Revenue per Operating Expense	13.05%	12.49%
	Passenger Trips per Employee FTE	25,726	23,426
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$4.42	$4.82
	Operating Expense per Passenger Mile	$0.93	$1.15
	Operating Expense per Capita	$24.96	$26.27
	Farebox Recovery Ratio	11.50%	11.81%
	Average Fare	$0.51	$0.57
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	1.45	1.31
	Passenger Trips per Revenue Hour	21.00	18.46
	Passenger Trips per Capita	5.65	5.45
	Revenue Miles Between Safety Incidents	628,471	n/a
	Revenue Miles Between Failures	1,768	2,133

Martin County

Ms. Claudette Mahan, Transit Manager
2401 SE Monterey Road
Stuart, FL 34996
(772) 463-2860
www.martin.fl.us/transit

Martin County contracts to provide fixed-route motorbus, deviated fixed-route motorbus, shared ride Americans with Disabilities Act (ADA) services, and general paratransit services. 2014 and 2015 motorbus data are displayed below. *If an agency has zero safety incidents, revenue miles between safety incidents in n/a. If an agency has one safety incident, revenue miles between safety incidents is equal to revenue miles.*

		2014	2015
GENERAL INFORMATION	Service Area Population	146,000	149,806
	Service Area Population Density	206.8	2,304.7
	Operating Expense	$797,155	$849,468
	Operating Revenue	$38,606	$33,483
SERVICE SUPPLIED	Total Annual Revenue Miles	172,785	225,884
	Total Annual Revenue Hours	12,486	15,186
	Total Revenue Vehicles	7	8
	Peak Vehicles	5	5
	Route Miles	76.0	79.5
SERVICE USAGE	Annual Passenger Trips	36,146	38,320
	Annual Passenger Miles	334,591	401,312
	Average Trip Length	9.3	10.5
QUALITY OF SERVICE	Resident Access to Transit	n/a	35.79%
	Weekday Span of Service (hours)	12.0	12.4
COST EFFICIENCY	Operating Expense per Revenue Mile	$4.61	$3.76
	Operating Expense per Revenue Hour	$63.84	$55.94
	Operating Revenue per Operating Expense	4.84%	3.94%
	Passenger Trips per Employee FTE	n/a	n/a
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$22.05	$22.17
	Operating Expense per Passenger Mile	$2.38	$2.12
	Operating Expense per Capita	$5.46	$5.67
	Farebox Recovery Ratio	4.84%	3.94%
	Average Fare	$1.07	$0.87
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	0.21	0.17
	Passenger Trips per Revenue Hour	2.89	2.52
	Passenger Trips per Capita	0.25	0.26
	Revenue Miles Between Safety Incidents	172,785	n/a
	Revenue Miles Between Failures	86,393	16,135

Miami-Dade Transit (MDT)

Ms. Alice N. Bravo, P.E., Director
Overtown Transit Village
701 NW 1st Court, Suite 1700
Miami, FL 33136
(786) 469-5406
www.miamidade.gov/transit

Miami-Dade Transit is the largest transit agency in Florida, operating throughout Miami-Dade County, southern Broward County, and northern Monroe County. MDT is governed by Miami-Dade County, and is responsible for the management, construction, and operation of its services and facilities. Passengers have access to Metrobus, Metrorail (a 22-station heavy rail system), and Metromover (an automated people-mover system that serves the downtown Miami, Brickell and Omni areas). Paratransit is available through MDT's Special Transportation Service. Vanpool service is provided by Miami Lakes-vRide, Inc. The data shown below represent all of MDT's fixed-route services and area vanpool services (excluding paratransit operations) for 2014 and 2015.

		2014	2015
GENERAL INFORMATION	Service Area Population	2,496,435	2,496,435
	Service Area Population Density	8,158.3	8,158.3
	Operating Expense	$442,428,104	$469,257,904
	Operating Revenue	$133,841,886	$129,092,286
SERVICE SUPPLIED	Total Annual Revenue Miles	42,030,762	41,927,274
	Total Annual Revenue Hours	3,008,768	2,991,108
	Total Revenue Vehicles	1,291	1,298
	Peak Vehicles	1,032	1,028
	Route Miles	1,969.3	2,016.3
SERVICE USAGE	Annual Passenger Trips	109,674,441	105,198,299
	Annual Passenger Miles	636,551,487	628,602,637
	Average Trip Length	5.8	6.0
QUALITY OF SERVICE	Resident Access to Transit	n/a	39.10%
	Weekday Span of Service (hours)	24.0	24.0
COST EFFICIENCY	Operating Expense per Revenue Mile	$10.53	$11.19
	Operating Expense per Revenue Hour	$147.05	$156.88
	Operating Revenue per Operating Expense	30.25%	27.51%
	Passenger Trips per Employee FTE	34,573	29,858
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$4.03	$4.46
	Operating Expense per Passenger Mile	$0.70	$0.75
	Operating Expense per Capita	$177.22	$187.97
	Farebox Recovery Ratio	26.52%	24.71%
	Average Fare	$1.07	$1.10
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	2.61	2.51
	Passenger Trips per Revenue Hour	36.45	35.17
	Passenger Trips per Capita	43.93	42.14
	Revenue Miles Between Safety Incidents	150,648	180,721
	Revenue Miles Between Failures	1,965	1,859

Florida's Urban Fixed-Route Transit System Summaries

Okaloosa County (The Wave)

Mr. Bob Berkstresser, General Manager
600 Transit Way
Fort Walton Beach, FL 32547
(850) 833-9168
www.ecrider.org

The Okaloosa County Board of County Commissioners contracts to operate The Emerald Coast Rider (EC Rider), a fixed-route bus system providing service in Fort Walton Beach and Crestview. In addition, demand-response services are provided by the county. 2014 and 2015 data representing EC Rider's fixed-route motorbus service are presented below. *If an agency has zero safety incidents, revenue miles between safety incidents is n/a.*

		2014	2015
GENERAL INFORMATION	Service Area Population	191,917	196,512
	Service Area Population Density	1,599.3	1,637.6
	Operating Expense	$1,304,876	$1,049,383
	Operating Revenue	$223,708	$131,173
SERVICE SUPPLIED	Total Annual Revenue Miles	400,359	377,468
	Total Annual Revenue Hours	31,362	27,809
	Total Revenue Vehicles	18	20
	Peak Vehicles	12	12
	Route Miles	214.5	217.0
SERVICE USAGE	Annual Passenger Trips	162,298	139,389
	Annual Passenger Miles	746,571	627,251
	Average Trip Length	4.6	4.5
QUALITY OF SERVICE	Resident Access to Transit	n/a	41.23%
	Weekday Span of Service (hours)	13.0	13.0
COST EFFICIENCY	Operating Expense per Revenue Mile	$3.26	$2.78
	Operating Expense per Revenue Hour	$41.61	$37.74
	Operating Revenue per Operating Expense	17.14%	12.50%
	Passenger Trips per Employee FTE	n/a	n/a
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$8.04	$7.53
	Operating Expense per Passenger Mile	$1.75	$1.67
	Operating Expense per Capita	$6.80	$5.34
	Farebox Recovery Ratio	16.62%	12.50%
	Average Fare	$1.34	$0.94
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	0.41	0.37
	Passenger Trips per Revenue Hour	5.17	5.01
	Passenger Trips per Capita	0.85	0.71
	Revenue Miles Between Safety Incidents	n/a	n/a
	Revenue Miles Between Failures	44,484	16,412

Palm Beach County Transportation Agency (Palm Tran)

Mr. Clinton B. Forbes, Executive Director
3201 Electronics Way
West Palm Beach, FL 33407
(561) 841-4200
www.palmtran.org

Palm Tran is a not-for-profit corporation owned by Palm Beach County that is governed by the seven-member Board of County Commissioners. The corporation provides transit services throughout Palm Beach County. Palm Tran operates fixed-route motorbus services and feeder bus services to the Tri-Rail system. In addition, Palm Tran offers route deviation through the LINK and demand-response services through its paratransit operation, Palm Tran CONNECTION. 2014 and 2015 motorbus data for Palm Tran are provided below.

		2014	2015
GENERAL INFORMATION	Service Area Population	1,268,782	1,268,782
	Service Area Population Density	3,476.1	3,476.1
	Operating Expense	$52,551,544	$55,617,355
	Operating Revenue	$12,097,212	$12,397,613
SERVICE SUPPLIED	Total Annual Revenue Miles	7,312,791	7,269,862
	Total Annual Revenue Hours	431,696	481,081
	Total Revenue Vehicles	156	162
	Peak Vehicles	130	131
	Route Miles	1,018.0	1,020.0
SERVICE USAGE	Annual Passenger Trips	11,426,791	10,773,438
	Annual Passenger Miles	74,718,004	69,725,661
	Average Trip Length	6.5	6.5
QUALITY OF SERVICE	Resident Access to Transit	n/a	39.30%
	Weekday Span of Service (hours)	17.8	17.8
COST EFFICIENCY	Operating Expense per Revenue Mile	$7.19	$7.65
	Operating Expense per Revenue Hour	$121.73	$115.61
	Operating Revenue per Operating Expense	23.02%	22.29%
	Passenger Trips per Employee FTE	25,944	22,391
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$4.60	$5.16
	Operating Expense per Passenger Mile	$0.70	$0.80
	Operating Expense per Capita	$41.42	$43.84
	Farebox Recovery Ratio	21.50%	19.05%
	Average Fare	$0.99	$0.98
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	1.56	1.48
	Passenger Trips per Revenue Hour	26.47	22.39
	Passenger Trips per Capita	9.01	8.49
	Revenue Miles Between Safety Incidents	88,106	105,360
	Revenue Miles Between Failures	3,260	3,098

Pasco County Public Transportation (PCPT)

Mr. Kurt M. Scheible, Acting Public Transportation Director
8620 Galen Wilson Boulevard
Port Richey, FL 34668
(727) 834-3322
www.ridepcpt.com

Pasco County Public Transportation is a division of Pasco County Government, governed by the five-member Pasco County Commission. Fixed-route bus service is provided in urbanized West Pasco County and the municipalities of East Pasco County. Demand-response (advance reservation) service is available throughout Pasco County. The data provided below represent PCPT's fixed-route motorbus data for 2014 and 2015.

		2014	2015
GENERAL INFORMATION	Service Area Population	475,502	475,502
	Service Area Population Density	638.3	638.3
	Operating Expense	$4,685,978	$4,344,846
	Operating Revenue	$1,038,121	$865,640
SERVICE SUPPLIED	Total Annual Revenue Miles	1,303,381	1,313,825
	Total Annual Revenue Hours	71,200	71,205
	Total Revenue Vehicles	43	43
	Peak Vehicles	18	18
	Route Miles	363.0	363.0
SERVICE USAGE	Annual Passenger Trips	959,855	868,242
	Annual Passenger Miles	6,964,682	6,090,099
	Average Trip Length	7.3	7.0
QUALITY OF SERVICE	Resident Access to Transit	n/a	36.70%
	Weekday Span of Service (hours)	15.6	15.6
COST EFFICIENCY	Operating Expense per Revenue Mile	$3.60	$3.31
	Operating Expense per Revenue Hour	$65.81	$61.02
	Operating Revenue per Operating Expense	22.15%	19.92%
	Passenger Trips per Employee FTE	19,686	16,344
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$4.88	$5.00
	Operating Expense per Passenger Mile	$0.67	$0.71
	Operating Expense per Capita	$9.85	$9.14
	Farebox Recovery Ratio	22.15%	19.92%
	Average Fare	$1.08	$1.00
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	0.74	0.66
	Passenger Trips per Revenue Hour	13.48	12.19
	Passenger Trips per Capita	2.02	1.83
	Revenue Miles Between Safety Incidents	260,676	262,765
	Revenue Miles Between Failures	7,622	7,026

Pinellas Suncoast Transit Authority (PSTA)

Mr. Brad Miller, Chief Executive Officer
3201 Scherer Drive
St. Petersburg, FL 33716
(727) 540-1800
www.psta.net

The Pinellas Suncoast Transit Authority (PSTA) is the public transit provider for Pinellas County. In addition, two express routes travel between Pinellas County and Tampa, located in neighboring Hillsborough County. PSTA is an independent agency governed by an eleven-member Board of Directors comprised of elected officials and private citizen appointees. PSTA provides fixed-route motorbus services, commuter bus services, and demand-response services. PSTA's fixed-route motorbus and commuter bus data for 2014 and 2015 are shown below.

		2014	2015
GENERAL INFORMATION	Service Area Population	850,758	944,553
	Service Area Population Density	2,444.7	2,714.2
	Operating Expense	$57,180,605	$56,749,299
	Operating Revenue	$14,371,863	$13,289,573
SERVICE SUPPLIED	Total Annual Revenue Miles	9,176,346	9,339,357
	Total Annual Revenue Hours	641,039	651,199
	Total Revenue Vehicles	223	243
	Peak Vehicles	182	185
	Route Miles	967.9	928.0
SERVICE USAGE	Annual Passenger Trips	14,184,320	14,578,488
	Annual Passenger Miles	68,926,684	67,812,743
	Average Trip Length	4.9	4.7
QUALITY OF SERVICE	Resident Access to Transit	n/a	42.78%
	Weekday Span of Service (hours)	21.0	19.3
COST EFFICIENCY	Operating Expense per Revenue Mile	$6.23	$6.08
	Operating Expense per Revenue Hour	$89.20	$87.15
	Operating Revenue per Operating Expense	25.13%	23.42%
	Passenger Trips per Employee FTE	24,792	26,127
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$4.03	$3.89
	Operating Expense per Passenger Mile	$0.83	$0.84
	Operating Expense per Capita	$67.21	$60.08
	Farebox Recovery Ratio	24.48%	22.25%
	Average Fare	$0.99	$0.87
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	1.55	1.56
	Passenger Trips per Revenue Hour	22.13	22.39
	Passenger Trips per Capita	16.67	15.43
	Revenue Miles Between Safety Incidents	99,743	119,735
	Revenue Miles Between Failures	7,485	7,319

Polk County Transit Services Division

Mr. Tom Phillips, Executive Director
1290 Golfview Avenue, Building F
Bartow, FL 33830
(863) 534-5500
www.polk-county.net

Winter Haven Area Transit (WHAT) began operating in 1999 with Polk County Transit Services as the Administrative Agent and Project Manager. Polk County Transit Services provides fixed-route motorbus services in the City of Winter Haven. The WHAT system is governed by a Policy Board. Demand-response services are also provided. 2014 and 2015 motorbus data for Polk County/WHAT are presented below. *If an agency has zero safety incidents, revenue miles between safety incidents is n/a.*

		2014	2015
GENERAL INFORMATION	Service Area Population	201,289	650,092
	Service Area Population Density	4,193.5	13,543.6
	Operating Expense	$1,007,810	$1,041,868
	Operating Revenue	$111,984	$210,751
SERVICE SUPPLIED	Total Annual Revenue Miles	371,696	348,441
	Total Annual Revenue Hours	20,744	19,855
	Total Revenue Vehicles	15	13
	Peak Vehicles	8	6
	Route Miles	186.3	186.0
SERVICE USAGE	Annual Passenger Trips	230,123	220,261
	Annual Passenger Miles	1,760,441	1,737,186
	Average Trip Length	7.7	7.9
QUALITY OF SERVICE	Resident Access to Transit	n/a	40.43%
	Weekday Span of Service (hours)	13.0	13.0
COST EFFICIENCY	Operating Expense per Revenue Mile	$2.71	$2.99
	Operating Expense per Revenue Hour	$48.58	$52.47
	Operating Revenue per Operating Expense	11.11%	20.23%
	Passenger Trips per Employee FTE	8,625	13,506
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$4.38	$4.73
	Operating Expense per Passenger Mile	$0.57	$0.60
	Operating Expense per Capita	$5.01	$1.60
	Farebox Recovery Ratio	n/a	8.04%
	Average Fare	n/a	$0.38
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	0.62	0.63
	Passenger Trips per Revenue Hour	11.09	11.09
	Passenger Trips per Capita	1.14	0.34
	Revenue Miles Between Safety Incidents	n/a	n/a
	Revenue Miles Between Failures	5,995	10,559

St. Johns County Council on Aging, Inc. (Sunshine Bus)

Ms. Rebecca Yanni, Executive Director
180 Marine Street
St. Augustine, FL 32084
(904) 209-3716
www.sunshinebus.net

The Sunshine Bus Company operates under contract by St. Johns County Council on Aging, Inc. Services provided include fixed-route motorbus and demand-response operations. 2014 and 2015 data for the motorbus mode are shown below. St. Johns County received a reporting waiver from FTA in 2015 and did not report passenger miles. Passenger miles for 2014 were estimating using average trip length from 2014 and passenger trips from 2015. *If an agency has zero safety incidents, revenue miles between safety incidents in n/a.*

		2014	2015
GENERAL INFORMATION	Service Area Population	195,823	195,823
	Service Area Population Density	326.4	326.4
	Operating Expense	$932,598	$1,016,473
	Operating Revenue	$165,181	$114,454
SERVICE SUPPLIED	Total Annual Revenue Miles	480,511	525,411
	Total Annual Revenue Hours	23,210	24,559
	Total Revenue Vehicles	11	8
	Peak Vehicles	7	8
	Route Miles	105.0	185.0
SERVICE USAGE	Annual Passenger Trips	259,402	293,239
	Annual Passenger Miles	2,142,660	2,422,154
	Average Trip Length	8.3	8.3
QUALITY OF SERVICE	Resident Access to Transit	n/a	40.70%
	Weekday Span of Service (hours)	12.8	14.6
COST EFFICIENCY	Operating Expense per Revenue Mile	$1.94	$1.93
	Operating Expense per Revenue Hour	$40.18	$41.39
	Operating Revenue per Operating Expense	17.71%	11.26%
	Passenger Trips per Employee FTE	n/a	n/a
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$3.60	$3.47
	Operating Expense per Passenger Mile	$0.44	$0.42
	Operating Expense per Capita	$4.76	$5.19
	Farebox Recovery Ratio	10.48%	11.26%
	Average Fare	$0.38	$0.39
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	0.54	0.56
	Passenger Trips per Revenue Hour	11.18	11.94
	Passenger Trips per Capita	1.32	1.50
	Revenue Miles Between Safety Incidents	n/a	n/a
	Revenue Miles Between Failures	240,256	n/a

St. Lucie Council on Aging, Inc.

Mr. Darrell J. Drummond, CEO
Ms. Marianne Arbore, Transit Director
1505 Orange Avenue
Fort Pierce, FL 34950
(772) 464-7433
www.treasurecoastconnector.com

Council on Aging of St. Lucie, Inc. operates Community Transit, a demand-response system, and the Treasure Coast Connector, a regional fixed-route system connecting St. Lucie and Martin Counties. The data shown below represent the fixed-route services for 2014 and 2015.

		2014	2015
GENERAL INFORMATION	Service Area Population	283,866	291,028
	Service Area Population Density	496.3	508.8
	Operating Expense	$1,544,934	$1,527,427
	Operating Revenue	$241,271	$256,313
SERVICE SUPPLIED	Total Annual Revenue Miles	311,977	312,968
	Total Annual Revenue Hours	22,072	22,176
	Total Revenue Vehicles	12	12
	Peak Vehicles	8	8
	Route Miles	83.8	83.8
SERVICE USAGE	Annual Passenger Trips	186,093	187,142
	Annual Passenger Miles	2,572,027	2,434,980
	Average Trip Length	13.8	13.0
QUALITY OF SERVICE	Resident Access to Transit	n/a	37.69%
	Weekday Span of Service (hours)	11.0	11.0
COST EFFICIENCY	Operating Expense per Revenue Mile	$4.95	$4.88
	Operating Expense per Revenue Hour	$70.00	$68.88
	Operating Revenue per Operating Expense	15.62%	16.78%
	Passenger Trips per Employee FTE	8,277	9,872
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$8.30	$8.16
	Operating Expense per Passenger Mile	$0.60	$0.63
	Operating Expense per Capita	$5.44	$5.25
	Farebox Recovery Ratio	14.31%	14.68%
	Average Fare	$1.19	$1.20
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	0.60	0.60
	Passenger Trips per Revenue Hour	8.43	8.44
	Passenger Trips per Capita	0.66	0.64
	Revenue Miles Between Safety Incidents	51,996	62,594
	Revenue Miles Between Failures	44,568	62,594

Sarasota County Area Transit (SCAT)

Mr. Rocky A. Burke, Transit Director
5303 Pinkney Avenue
Sarasota, FL 34233
(941) 861-5000
www.scgov.net/SCAT

Sarasota County Area Transit is a member of the Sarasota County Government. The five-member Board of County Commissioners governs the agency. SCAT serves the urbanized portion of Sarasota County (including the municipalities of Longboat Key, Sarasota, Venice, Englewood, and North Port) via fixed-route motorbus services, commuter bus services, and demand-response services. SCAT's 2014 and 2015 motorbus and commuter bus data are provided below.

		2014	2015
GENERAL INFORMATION	Service Area Population	388,559	393,807
	Service Area Population Density	1,726.9	1,734.8
	Operating Expense	$17,099,475	$17,215,390
	Operating Revenue	$1,953,748	$1,848,532
SERVICE SUPPLIED	Total Annual Revenue Miles	3,185,765	3,257,479
	Total Annual Revenue Hours	203,369	214,970
	Total Revenue Vehicles	77	73
	Peak Vehicles	53	53
	Route Miles	578.0	641.0
SERVICE USAGE	Annual Passenger Trips	2,874,408	2,742,108
	Annual Passenger Miles	15,375,433	14,539,644
	Average Trip Length	5.3	5.3
QUALITY OF SERVICE	Resident Access to Transit	n/a	36.65%
	Weekday Span of Service (hours)	17.9	17.9
COST EFFICIENCY	Operating Expense per Revenue Mile	$5.37	$5.28
	Operating Expense per Revenue Hour	$84.08	$80.08
	Operating Revenue per Operating Expense	11.43%	10.74%
	Passenger Trips per Employee FTE	16,043	14,794
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$5.95	$6.28
	Operating Expense per Passenger Mile	$1.11	$1.18
	Operating Expense per Capita	$44.01	$43.72
	Farebox Recovery Ratio	10.79%	10.43%
	Average Fare	$0.64	$0.65
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	0.90	0.84
	Passenger Trips per Revenue Hour	14.13	12.76
	Passenger Trips per Capita	7.40	6.96
	Revenue Miles Between Safety Incidents	455,109	325,748
	Revenue Miles Between Failures	15,170	6,228

South Florida Regional Transportation Authority (Tri-Rail)

Mr. Jack Stephens, Executive Director
800 NW 33rd Street
Pompano Beach, FL 33064
(954) 942-7245
www.tri-rail.com

The South Florida Regional Transportation Authority is an independent authority established by the Florida Legislature. A nine-member appointed Board of Directors governs the SFRTA. The SFRTA operates and manages the commuter rail system, Tri-Rail, as well as select motorbus services throughout Broward, Miami-Dade and Palm Beach counties. This page shows 2014 and 2015 data for these services. In 2014, 82 percent of the annual passenger trips shown were for commuter rail mode (4,201,040) with the remainder for motorbus services (921,631). Similarly, in 2015, 81 percent of the annual passenger trips shown were for commuter rail (4,400,977) with the remainder for the motorbus (1,001,058). *Safety incidents for commuter rail services are not reported in the NTD.*

		2014	2015
GENERAL INFORMATION	Service Area Population	5,502,379	5,502,379
	Service Area Population Density	4,444.6	4,444.6
	Operating Expense	$68,267,317	$79,695,037
	Operating Revenue	$13,366,453	$13,479,425
SERVICE SUPPLIED	Total Annual Revenue Miles	4,188,469	4,280,349
	Total Annual Revenue Hours	174,894	180,337
	Total Revenue Vehicles	108	110
	Peak Vehicles	62	65
	Route Miles	306.2	306.2
SERVICE USAGE	Annual Passenger Trips	5,402,035	5,363,719
	Annual Passenger Miles	123,570,529	122,222,512
	Average Trip Length	22.9	22.8
QUALITY OF SERVICE	Resident Access to Transit	n/a	39.08%
	Weekday Span of Service (hours)	19.6	19.6
COST EFFICIENCY	Operating Expense per Revenue Mile	$16.30	$18.62
	Operating Expense per Revenue Hour	$390.34	$441.92
	Operating Revenue per Operating Expense	19.58%	16.91%
	Passenger Trips per Employee FTE	n/a	n/a
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$12.64	$14.86
	Operating Expense per Passenger Mile	$0.55	$0.65
	Operating Expense per Capita	$12.41	$14.48
	Farebox Recovery Ratio	18.75%	16.04%
	Average Fare	$2.37	$2.38
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	1.29	1.25
	Passenger Trips per Revenue Hour	30.89	29.74
	Passenger Trips per Capita	0.98	0.97
	Revenue Miles Between Safety Incidents	n/a	n/a
	Revenue Miles Between Failures	72,215	37,547

Space Coast Area Transit (SCAT)

Mr. James P. Liesenfelt, Transit Director
401 South Varr Avenue
Cocoa, FL 32922
(321) 635-7815
www.321transit.com

Space Coast Area Transit is a department of Brevard County. The department is governed by the five-member Brevard County Commission. Space Coast provides transit service throughout Brevard County via fixed-route motorbus services, demand-response services, and vanpool services. 2014 and 2015 data representing Space Coast's motorbus and vanpool services are shown on this page.

		2014	2015
GENERAL INFORMATION	Service Area Population	554,354	554,354
	Service Area Population Density	2,115.9	2,115.9
	Operating Expense	$7,388,743	$7,232,076
	Operating Revenue	$1,669,237	$1,726,064
SERVICE SUPPLIED	Total Annual Revenue Miles	2,765,038	2,759,924
	Total Annual Revenue Hours	112,220	114,938
	Total Revenue Vehicles	125	125
	Peak Vehicles	79	76
	Route Miles	379.0	381.0
SERVICE USAGE	Annual Passenger Trips	2,483,257	2,517,701
	Annual Passenger Miles	21,052,936	20,658,257
	Average Trip Length	8.5	8.2
QUALITY OF SERVICE	Resident Access to Transit	n/a	37.82%
	Weekday Span of Service (hours)	18.4	18.4
COST EFFICIENCY	Operating Expense per Revenue Mile	$2.67	$2.62
	Operating Expense per Revenue Hour	$65.84	$62.92
	Operating Revenue per Operating Expense	22.59%	23.87%
	Passenger Trips per Employee FTE	52,095	31,153
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$2.98	$2.87
	Operating Expense per Passenger Mile	$0.35	$0.35
	Operating Expense per Capita	$13.33	$13.05
	Farebox Recovery Ratio	21.58%	20.98%
	Average Fare	$0.64	$0.60
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	0.90	0.91
	Passenger Trips per Revenue Hour	22.13	21.90
	Passenger Trips per Capita	4.48	4.54
	Revenue Miles Between Safety Incidents	197,503	275,992
	Revenue Miles Between Failures	46,865	49,284

StarMetro (Tallahassee)

Mr. Terry Lowe, Executive Director
555 Appleyard Drive
Tallahassee, FL 32304
(850) 891-5200
www.talgov.com/starmetro

StarMetro is a department of the City of Tallahasseegovernment. It is governed by a Board of Directors that is comprised of four elected commissioners and one elected mayor. StarMetro serves the City of Tallahassee by providing fixed-route motorbus service and demand-response service to its community. Evening, weekend, and holiday demand-response services are provided via contract. StarMetro's 2014 and 2015 motorbus data are provided below.

		2014	2015
GENERAL INFORMATION	Service Area Population	162,310	162,310
	Service Area Population Density	1,591.3	1,591.3
	Operating Expense	$12,832,773	$13,806,484
	Operating Revenue	$4,736,729	$5,577,158
SERVICE SUPPLIED	Total Annual Revenue Miles	2,246,364	2,015,458
	Total Annual Revenue Hours	222,973	207,990
	Total Revenue Vehicles	74	80
	Peak Vehicles	58	65
	Route Miles	235.0	236.0
SERVICE USAGE	Annual Passenger Trips	4,260,333	3,732,277
	Annual Passenger Miles	13,527,920	11,651,149
	Average Trip Length	3.2	3.1
QUALITY OF SERVICE	Resident Access to Transit	n/a	35.34%
	Weekday Span of Service (hours)	17.3	17.3
COST EFFICIENCY	Operating Expense per Revenue Mile	$5.71	$6.85
	Operating Expense per Revenue Hour	$57.55	$66.38
	Operating Revenue per Operating Expense	36.91%	40.40%
	Passenger Trips per Employee FTE	23,393	21,526
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$3.01	$3.70
	Operating Expense per Passenger Mile	$0.95	$1.18
	Operating Expense per Capita	$79.06	$85.06
	Farebox Recovery Ratio	34.39%	38.24%
	Average Fare	$1.04	$1.41
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	1.90	1.85
	Passenger Trips per Revenue Hour	19.11	17.94
	Passenger Trips per Capita	26.25	22.99
	Revenue Miles Between Safety Incidents	83,199	83,977
	Revenue Miles Between Failures	14,682	12,441

SunRail (Central Florida Commuter Rail)

Ms. Nicola Liquori, Executive Director
801 SunRail Drive
Sanford, FL 32771
(855) 724-5411
www.SunRail.com

SunRail is a commuter rail service that began operating in May 2014. The service connects Orange and Volusia Counties through Downtown Orlando. The five-member Central Florida Commuter Rail Commission Governing Board will act in an advisory capacity to FDOT for the first seven years of SunRail operations, and will assume operation and maintenance of the system in the eighth year of operation. SunRail only operated during the last six weeks of NTD report year 2014, and not all data were available to be published. The data available for 2014 and 2015 are shown below. *Safety incidents for commuter rail services are not reported in the NTD.*

		2014	2015
GENERAL INFORMATION	Service Area Population	255,483	255,483
	Service Area Population Density	2,322.6	2,322.6
	Operating Expense	n/a	$33,667,907
	Operating Revenue	n/a	$5,665,684
SERVICE SUPPLIED	Total Annual Revenue Miles	n/a	636,033
	Total Annual Revenue Hours	n/a	20,648
	Total Revenue Vehicles	n/a	30
	Peak Vehicles	n/a	30
	Route Miles	31.8	63.5
SERVICE USAGE	Annual Passenger Trips	169,939	959,037
	Annual Passenger Miles	2,611,853	14,058,081
	Average Trip Length	15.4	14.7
QUALITY OF SERVICE	Resident Access to Transit	n/a	47.43%
	Weekday Span of Service (hours)	18.3	20.6
COST EFFICIENCY	Operating Expense per Revenue Mile	n/a	$52.93
	Operating Expense per Revenue Hour	n/a	$1,630.57
	Operating Revenue per Operating Expense	n/a	16.83%
	Passenger Trips per Employee FTE	n/a	n/a
COST EFFECTIVENESS	Operating Expense per Passenger Trip	n/a	$35.11
	Operating Expense per Passenger Mile	n/a	$2.39
	Operating Expense per Capita	n/a	$131.78
	Farebox Recovery Ratio	n/a	6.29%
	Average Fare	n/a	$2.21
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	n/a	1.51
	Passenger Trips per Revenue Hour	n/a	46.45
	Passenger Trips per Capita	0.67	3.75
	Revenue Miles Between Safety Incidents	n/a	n/a
	Revenue Miles Between Failures	n/a	318,017

SunTran (Ocala/Marion)

Ms. Gennie Garcia, General Manager
1805 NE 30th Avenue, Building 900
Ocala, FL 34470
(352) 401-6999
www.suntran.org

SunTran is governed by the Ocala/Marion MPO and provides purchased fixed-route motorbus services on six routes in Ocala and Silver Springs Shores. Contracted demand-response services are also provided. 2014 and 2015 data for SunTran's motorbus services are shown below. *If an agency has zero safety incidents, revenue miles between safety incidents in n/a.*

		2014	2015
GENERAL INFORMATION	Service Area Population	64,655	64,655
	Service Area Population Density	1,175.5	1,175.5
	Operating Expense	$2,419,203	$2,466,168
	Operating Revenue	$388,684	$431,711
SERVICE SUPPLIED	Total Annual Revenue Miles	487,296	492,050
	Total Annual Revenue Hours	31,065	31,505
	Total Revenue Vehicles	9	10
	Peak Vehicles	6	6
	Route Miles	143.5	143.5
SERVICE USAGE	Annual Passenger Trips	436,063	417,920
	Annual Passenger Miles	2,352,254	2,336,238
	Average Trip Length	5.4	5.6
QUALITY OF SERVICE	Resident Access to Transit	n/a	37.10%
	Weekday Span of Service (hours)	24.0	17.0
COST EFFICIENCY	Operating Expense per Revenue Mile	$4.96	$5.01
	Operating Expense per Revenue Hour	$77.88	$78.28
	Operating Revenue per Operating Expense	16.07%	17.51%
	Passenger Trips per Employee FTE	n/a	n/a
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$5.55	$5.90
	Operating Expense per Passenger Mile	$1.03	$1.06
	Operating Expense per Capita	$37.42	$38.14
	Farebox Recovery Ratio	14.69%	13.65%
	Average Fare	$0.81	$0.81
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	0.89	0.85
	Passenger Trips per Revenue Hour	14.04	13.27
	Passenger Trips per Capita	6.74	6.46
	Revenue Miles Between Safety Incidents	n/a	n/a
	Revenue Miles Between Failures	4,641	5,291

County of Volusia (VOTRAN)

Mr. Steve Sherrer, General Manager
950 Big Tree Road
South Daytona, FL 32119
(386) 756-7496
www.votran.org

VOTRAN is a part of Volusia County's General Fund. It is governed by a Board of Directors that is comprised of seven County Council members. VOTRAN provides public transportation services throughout Volusia County via fixed-route motorbus services, paratransit services, and vanpool services. 2014 and 2015 data for VOTRAN's motorbus and vanpool services are shown below.

		2014	2015
GENERAL INFORMATION	Service Area Population	494,593	494,593
	Service Area Population Density	409.8	409.8
	Operating Expense	$13,107,723	$13,956,367
	Operating Revenue	$3,385,055	$3,554,014
SERVICE SUPPLIED	Total Annual Revenue Miles	2,661,492	2,701,340
	Total Annual Revenue Hours	166,808	171,980
	Total Revenue Vehicles	77	70
	Peak Vehicles	60	56
	Route Miles	599.0	577.0
SERVICE USAGE	Annual Passenger Trips	3,746,922	3,487,760
	Annual Passenger Miles	15,596,252	14,333,385
	Average Trip Length	4.2	4.1
QUALITY OF SERVICE	Resident Access to Transit	n/a	38.18%
	Weekday Span of Service (hours)	18.0	18.0
COST EFFICIENCY	Operating Expense per Revenue Mile	$4.92	$5.17
	Operating Expense per Revenue Hour	$78.58	$81.15
	Operating Revenue per Operating Expense	25.82%	25.47%
	Passenger Trips per Employee FTE	27,088	24,287
COST EFFECTIVENESS	Operating Expense per Passenger Trip	$3.50	$4.00
	Operating Expense per Passenger Mile	$0.84	$0.97
	Operating Expense per Capita	$26.50	$28.22
	Farebox Recovery Ratio	21.02%	20.74%
	Average Fare	$0.74	$0.83
SERVICE EFFECTIVENESS	Passenger Trips per Revenue Mile	1.41	1.29
	Passenger Trips per Revenue Hour	22.46	20.28
	Passenger Trips per Capita	7.58	7.05
	Revenue Miles Between Safety Incidents	241,954	135,067
	Revenue Miles Between Failures	4,597	4,480

**Charlotte County
Transit Division**

Mr. Gordon Burger
Director
25490 Airport Rd
Punta Gorda, FL 33950
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**Tampa Bay Area Regional
Transportation Authority (TBARTA)**

Mr. Ramond Chiaramonte
Executive Director
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In addition to Florida's 30 urban fixed-route transit systems, the 2015 statewide totals presented on page 5 also contain data for two separate vanpool operators, Charlotte County and the Tampa Bay Area Regional Transportation Authority (TBARTA). 2015 data for these two vanpool services are shown below. *If an agency has zero safety incidents, revenue miles between safety incidents in n/a.*

		Charlotte County	TBARTA
GENERAL INFORMATION	Service Area Population	173,115	2,395,997
	Service Area Population Density	749.4	938.1
	Operating Expense	$149,993	$1,287,603
	Operating Revenue	$111,241	$871,775
SERVICE SUPPLIED	Total Annual Revenue Miles	58,092	1,313,057
	Total Annual Revenue Hours	3,677	38,328
	Total Revenue Vehicles	7	99
	Peak Vehicles	7	98
	Route Miles	n/a	n/a
SERVICE USAGE	Annual Passenger Trips	6,068	195,154
	Annual Passenger Miles	195,444	6,492,089
	Average Trip Length	32.2	33.3
QUALITY OF SERVICE	Resident Access to Transit	n/a	n/a
	Weekday Span of Service (hours)	n/a	n/a
COST EFFICIENCY	Operating Expense Per Revenue Mile	$2.58	$0.98
	Operating Expense Per Revenue Hour	$40.79	$33.59
	Operating Revenue Per Operating Expense	74.16%	67.71%
	Passenger Trips Per Employee FTE	4,038	n/a
COST EFFECTIVENESS	Operating Expense Per Passenger Trip	$24.72	$6.60
	Operating Expense Per Passenger Mile	$0.77	$0.20
	Operating Expense Per Capita	$0.87	$0.54
	Farebox Recovery Ratio	n/a	67.71%
	Average Fare	n/a	$4.47
SERVICE EFFECTIVENESS	Passenger Trips Per Revenue Mile	0.10	0.15
	Passenger Trips Per Revenue Hour	1.65	5.09
	Passenger Trips Per Capita	0.04	0.08
	Revenue Miles Between Safety Incidents	n/a	n/a
	Revenue Miles Between Failures	n/a	187,580

General Information

System	Service Area Population		Service Area Population Density		Operating Expense		Operating Revenue	
	2014	2015	2014	2015	2014	2015	2014	2015
Bay Town Trolley	105,192	105,192	1,813.7	1,813.7	$2,176,644	$2,816,586	$618,074	$737,497
Broward County Transit	1,838,844	1,869,235	4,485.0	4,559.1	$115,898,030	$116,873,329	$38,227,326	$40,441,447
Collier Area Transit	323,785	323,785	159.9	159.9	$6,524,735	$6,058,489	$1,215,109	$1,471,388
Escambia County Area Transit	341,765	341,765	1,466.8	1,466.8	$8,984,762	$6,762,013	$1,980,889	$1,976,327
Gainesville Regional Transit System	160,000	163,990	2,105.3	2,157.8	$22,633,015	$21,516,231	$15,215,898	$14,331,889
Hernando (TransHernando Express)	87,136	87,479	1,383.1	1,388.6	$843,282	$747,355	$111,586	$128,298
Hillsborough Area Regional Transit	875,598	875,598	3,433.7	3,433.7	$63,270,537	$67,336,865	$17,426,797	$17,282,934
Indian River (GoLine)	143,696	143,696	665.3	665.3	$2,474,869	$3,502,348	$11,617	$15,814
Jacksonville Transportation Authority	985,050	1,001,311	1,231.3	1,254.8	$72,528,324	$76,612,129	$12,389,863	$12,326,724
Lake County Public Transp. (LakeXpress)	97,497	97,497	1,373.2	1,373.2	$2,114,801	$2,390,543	$223,370	$324,488
Lakeland Area Mass Transit District	145,000	312,388	1,883.1	4,057.0	$7,498,552	$6,424,382	$1,633,457	$1,129,322
Lee County Transit	470,588	479,489	3,619.9	3,688.4	$15,764,030	$16,560,962	$4,697,956	$3,735,265
LYNX Transit	1,959,812	2,005,728	772.2	789.7	$95,330,587	$94,853,774	$31,040,036	$31,147,854
Manatee County Area Transit	322,833	322,833	434.5	434.5	$8,056,800	$8,480,255	$1,051,574	$1,059,256
Martin County	146,000	149,806	206.8	2,304.7	$797,155	$849,468	$38,606	$33,483
Miami-Dade Transit	2,496,435	2,496,435	8,158.3	8,158.3	$442,428,104	$469,257,904	$133,841,886	$129,092,286
Okaloosa County Transit (The WAVE)	191,917	196,512	1,599.3	1,637.6	$1,304,876	$1,049,383	$223,708	$131,173
Palm Beach County Transportation Agency	1,268,782	1,268,782	3,476.1	3,476.1	$52,551,544	$55,617,355	$12,097,212	$12,397,613
Pasco County Public Transportation	475,502	475,502	638.3	638.3	$4,685,978	$4,344,846	$1,038,121	$865,640
Pinellas Suncoast Transit Authority	850,758	944,553	2,444.7	2,714.2	$57,180,605	$56,749,299	$14,371,863	$13,289,573
Polk County Transit Svcs. Div. & WHAT	201,289	650,092	4,193.5	13,543.6	$1,007,810	$1,041,868	$111,984	$210,751
St. Johns County (Sunshine Bus)	195,823	195,823	326.4	326.4	$932,598	$1,016,473	$165,181	$114,454
St. Lucie County Council on Aging, Inc.	283,866	291,028	496.3	508.8	$1,544,934	$1,527,427	$241,271	$256,313
Sarasota County Area Transit	388,559	393,807	1,726.9	1,734.8	$17,099,475	$17,215,390	$1,953,748	$1,848,532
S. Florida Regional Transportation Authority	5,502,379	5,502,379	4,444.6	4,444.6	$68,267,317	$79,695,037	$13,366,453	$13,479,425
Space Coast Area Transit	554,354	554,354	2,115.9	2,115.9	$7,388,743	$7,232,076	$1,669,237	$1,726,064
StarMetro (Tallahassee)	162,310	162,310	1,591.3	1,591.3	$12,832,773	$13,806,484	$4,736,729	$5,577,158
SunRail (Central Florida Commuter Rail)	255,483	255,483	2,322.6	2,322.6	n/a	$33,667,907	n/a	$5,665,684
SunTran (Ocala)	64,655	64,655	1,175.5	1,175.5	$2,419,203	$2,466,168	$388,684	$431,711
Volusia County dba VOTRAN	494,593	494,593	409.8	409.8	$13,107,723	$13,956,367	$3,385,055	$3,554,014

Florida Transit System Summary 2014 & 2015

Service Supplied

System	Total Annual Revenue Miles		Total Annual Revenue Hours		Total Revenue Vehicles		Peak Vehicles		Route Miles	
	2014	2015	2014	2015	2014	2015	2014	2015	2014	2015
Bay Town Trolley	513,576	523,006	40,334	40,448	16	17	11	11	142.0	142.0
Broward County Transit	16,882,576	17,128,355	1,246,868	1,295,982	411	440	333	350	1,889.4	1,710.5
Collier Area Transit	1,235,516	1,320,547	66,889	70,310	23	24	16	17	385.7	410.4
Escambia County Area Transit	1,493,426	1,482,981	101,304	86,387	47	43	31	33	315.0	315.0
Gainesville Regional Transit System	3,428,040	3,552,939	298,200	302,943	123	128	104	107	286.6	286.6
Hernando (TransHernando Express)	225,165	229,513	12,459	12,438	8	4	4	4	60.2	83.7
Hillsborough Area Regional Transit	8,027,637	8,145,562	648,318	658,540	210	198	165	165	1,140.2	1,035.2
Indian River (GoLine)	919,016	1,333,817	46,763	67,982	24	26	14	16	314.0	358.0
Jacksonville Transportation Authority	8,908,996	8,726,040	625,343	633,352	181	181	163	155	1,107.4	814.4
Lake County Public Transp. (LakeXpress)	408,106	408,433	23,195	23,272	12	15	7	7	146.1	145.7
Lakeland Area Mass Transit District	1,306,728	1,163,580	84,110	79,660	37	31	32	27	373.4	353.4
Lee County Transit	3,065,800	3,169,181	187,143	196,082	80	78	66	67	551.0	538.0
LYNX Transit	17,247,024	18,016,845	1,166,185	1,202,978	458	490	389	399	1,742.6	1,725.8
Manatee County Area Transit	1,256,941	1,345,968	86,845	95,373	30	36	20	23	235.0	267.0
Martin County	172,785	225,884	12,486	15,186	7	8	5	5	76.0	79.5
Miami-Dade Transit	42,030,762	41,927,274	3,008,768	2,991,108	1,291	1,298	1,032	1,028	1,969.3	2,016.3
Okaloosa County Transit (The WAVE)	400,359	377,468	31,362	27,809	18	20	12	12	214.5	217.0
Palm Beach County Transportation Agency	7,312,791	7,269,862	431,696	481,081	156	162	130	131	1,018.0	1,020.0
Pasco County Public Transportation	1,303,381	1,313,825	71,200	71,205	43	43	18	18	363.0	363.0
Pinellas Suncoast Transit Authority	9,176,346	9,339,357	641,039	651,199	223	243	182	185	967.9	928.0
Polk County Transit Svcs. Div. & WHAT	371,696	348,441	20,744	19,855	15	13	8	6	186.3	186.0
St. Johns County (Sunshine Bus)	480,511	525,411	23,210	24,559	11	8	7	8	105.0	185.0
St. Lucie County Council on Aging, Inc.	311,977	312,968	22,072	22,176	12	12	8	8	83.8	83.8
Sarasota County Area Transit	3,185,765	3,257,479	203,369	214,970	77	73	53	53	578.0	641.0
S. Florida Regional Transportation Authority	4,188,469	4,280,349	174,894	180,337	108	110	62	65	306.2	306.2
Space Coast Area Transit	2,765,038	2,759,924	112,220	114,938	125	125	79	76	379.0	381.0
StarMetro (Tallahassee)	2,246,364	2,015,458	222,973	207,990	74	80	58	65	235.0	236.0
SunRail (Central Florida Commuter Rail)	n/a	636,033	n/a	20,648	n/a	30	n/a	30	31.8	63.5
SunTran (Ocala)	487,296	492,050	31,065	31,505	9	10	6	6	143.5	143.5
Volusia County dba VOTRAN	2,661,492	2,701,340	166,808	171,980	77	70	60	56	599.0	577.0

The data shown in this table represent closed-out, validated numbers as of September 2016. However, it is possible that some figures may be updated in the subsequent reporting year.

Florida Transit System Summary 2014 & 2015

Service Usage and Quality of Service

System	Annual Passenger Trips		Annual Passenger Miles		Avg. Trip (miles)		Resident Access to Transit		Weekday Span of Service (hrs)	
	2014	2015	2014	2015	2014	2015	2014	2015	2014	2015
Bay Town Trolley	680,635	656,505	2,655,924	2,560,373	3.9	3.9	n/a	42.66%	14.5	14.5
Broward County Transit	40,825,445	39,759,952	178,481,601	174,239,587	4.4	4.4	n/a	42.47%	20.2	20.2
Collier Area Transit	1,181,530	1,094,103	8,743,322	8,096,362	7.4	7.4	n/a	38.06%	16.7	17.1
Escambia County Area Transit	1,516,649	1,494,210	9,338,387	9,199,850	6.2	6.2	n/a	36.53%	14.2	20.3
Gainesville Regional Transit System	10,814,433	10,251,248	28,398,701	26,919,777	2.6	2.6	n/a	34.69%	22.7	22.5
Hernando (TransHernando Express)	89,640	92,986	564,732	230,605	6.3	2.5	n/a	31.18%	12.5	12.5
Hillsborough Area Regional Transit	15,334,839	15,291,574	74,527,155	81,192,805	4.9	5.3	n/a	42.27%	21.3	21.2
Indian River (GoLine)	1,079,838	1,425,065	5,645,546	7,524,343	5.2	5.3	n/a	35.68%	13.0	13.0
Jacksonville Transportation Authority	12,225,824	12,950,091	75,896,683	71,527,663	6.2	5.5	n/a	44.58%	22.4	22.5
Lake County Public Transp. (LakeXpress)	318,371	307,566	2,139,453	2,078,485	6.7	6.8	n/a	41.43%	13.8	13.8
Lakeland Area Mass Transit District	1,511,349	1,355,697	8,905,713	8,045,245	5.9	5.9	n/a	38.83%	21.1	19.1
Lee County Transit	3,985,691	3,759,763	21,832,933	20,191,281	5.5	5.4	n/a	36.08%	17.5	17.5
LYNX Transit	29,367,232	28,858,525	168,163,405	164,303,474	5.7	5.7	n/a	46.63%	24.3	23.4
Manatee County Area Transit	1,824,120	1,760,490	8,646,329	7,357,672	4.7	4.2	n/a	37.97%	17.3	17.3
Martin County	36,146	38,320	334,591	401,312	9.3	10.5	n/a	35.79%	12.0	12.4
Miami-Dade Transit	109,674,441	105,198,299	636,551,487	628,602,637	5.8	6.0	n/a	39.10%	24.0	24.0
Okaloosa County Transit (The WAVE)	162,298	139,389	746,571	627,251	4.6	4.5	n/a	41.23%	13.0	13.0
Palm Beach County Transportation Agency	11,426,791	10,773,438	74,718,004	69,725,661	6.5	6.5	n/a	39.30%	17.8	17.8
Pasco County Public Transportation	959,855	868,242	6,964,682	6,090,099	7.3	7.0	n/a	36.70%	15.6	15.6
Pinellas Suncoast Transit Authority	14,184,320	14,578,488	68,926,684	67,812,743	4.9	4.7	n/a	42.78%	21.0	19.3
Polk County Transit Svcs. Div. & WHAT	230,123	220,261	1,760,441	1,737,186	7.7	7.9	n/a	40.43%	13.0	13.0
St. Johns County (Sunshine Bus)	259,402	293,239	2,142,660	2,422,154	8.3	8.3	n/a	40.70%	12.8	14.6
St. Lucie County Council on Aging, Inc.	186,093	187,142	2,572,027	2,434,980	13.8	13.0	n/a	37.69%	11.0	11.0
Sarasota County Area Transit	2,874,408	2,742,108	15,375,433	14,539,644	5.3	5.3	n/a	36.65%	17.9	17.9
S. Florida Regional Transportation Authority	5,402,035	5,363,719	123,570,529	122,222,512	22.9	22.8	n/a	39.08%	19.6	19.6
Space Coast Area Transit	2,483,257	2,517,701	21,052,936	20,658,257	8.5	8.2	n/a	37.82%	18.4	18.4
StarMetro (Tallahassee)	4,260,333	3,732,277	13,527,920	11,651,149	3.2	3.1	n/a	35.34%	17.3	17.3
SunRail (Central Florida Commuter Rail)	169,939.0	959,037	2,611,853.0	14,058,081	15.4	14.7	n/a	47.43%	18.3	20.6
SunTran (Ocala)	436,063	417,920	2,352,254	2,336,238	5.4	5.6	n/a	37.10%	24.0	17.0
Volusia County dba VOTRAN	3,746,922	3,487,760	15,596,252	14,333,385	4.2	4.1	n/a	38.18%	18.0	18.0

The data shown in this table represent closed-out, validated numbers as of September 2016. However, it is possible that some figures may be updated in the subsequent reporting year.

Florida Transit System Summary 2014 & 2015

Cost Efficiency

System	Operating Expense per Revenue Mile		Operating Expense per Revenue Hour		Operating Revenue per Operating Expense		Passenger Trips per Employee FTE*	
	2014	2015	2014	2015	2014	2015	2014	2015
Bay Town Trolley	$4.24	$5.39	$53.97	$69.63	28.40%	26.18%	n/a	n/a
Broward County Transit	$6.86	$6.82	$92.95	$90.18	32.98%	34.60%	35,881	35,913
Collier Area Transit	$5.28	$4.59	$97.55	$86.17	18.62%	24.29%	n/a	n/a
Escambia County Area Transit	$6.02	$4.56	$88.69	$78.28	22.05%	29.23%	n/a	n/a
Gainesville Regional Transit System	$6.60	$6.06	$75.90	$71.02	67.23%	66.61%	38,608	35,516
Hernando (TransHernando Express)	$3.75	$3.26	$67.68	$60.09	13.23%	17.17%	n/a	n/a
Hillsborough Area Regional Transit	$7.88	$8.27	$97.59	$102.25	27.54%	25.67%	23,906	23,191
Indian River (GoLine)	$2.69	$2.63	$52.92	$51.52	0.47%	0.45%	26,888	n/a
Jacksonville Transportation Authority	$8.14	$8.78	$115.98	$120.96	17.08%	16.09%	18,257	18,706
Lake County Public Transp. (LakeXpress)	$5.18	$5.85	$91.17	$102.72	10.56%	13.57%	n/a	n/a
Lakeland Area Mass Transit District	$5.74	$5.52	$89.15	$80.65	21.78%	17.58%	14,774	17,192
Lee County Transit	$5.14	$5.23	$84.24	$84.46	29.80%	22.55%	23,222	20,742
LYNX Transit	$5.53	$5.26	$81.75	$78.85	32.56%	32.84%	29,607	29,180
Manatee County Area Transit	$6.41	$6.30	$92.77	$88.92	13.05%	12.49%	25,726	23,426
Martin County	$4.61	$3.76	$63.84	$55.94	4.84%	3.94%	n/a	n/a
Miami-Dade Transit	$10.53	$11.19	$147.05	$156.88	30.25%	27.51%	34,573	29,858
Okaloosa County Transit (The WAVE)	$3.26	$2.78	$41.61	$37.74	17.14%	12.50%	n/a	n/a
Palm Beach County Transportation Agency	$7.19	$7.65	$121.73	$115.61	23.02%	22.29%	25,944	22,391
Pasco County Public Transportation	$3.60	$3.31	$65.81	$61.02	22.15%	19.92%	19,686	16,344
Pinellas Suncoast Transit Authority	$6.23	$6.08	$89.20	$87.15	25.13%	23.42%	24,792	26,127
Polk County Transit Svcs. Div. & WHAT	$2.71	$2.99	$48.58	$52.47	11.11%	20.23%	8,625	13,506
St. Johns County (Sunshine Bus)	$1.94	$1.93	$40.18	$41.39	17.71%	11.26%	n/a	n/a
St. Lucie County Council on Aging, Inc.	$4.95	$4.88	$70.00	$68.88	15.62%	16.78%	8,277	9,872
Sarasota County Area Transit	$5.37	$5.28	$84.08	$80.08	11.43%	10.74%	16,043	14,794
S. Florida Regional Transportation Authority	$16.30	$18.62	$390.34	$441.92	19.58%	16.91%	n/a	n/a
Space Coast Area Transit	$2.67	$2.62	$65.84	$62.92	22.59%	23.87%	52,095	31,153
StarMetro (Tallahassee)	$5.71	$6.85	$57.55	$66.38	36.91%	40.40%	23,393	21,526
SunRail (Central Florida Commuter Rail)	n/a	$52.93	n/a	$1,630.57	n/a	16.83%	n/a	n/a
SunTran (Ocala)	$4.96	$5.01	$77.88	$78.28	16.07%	17.51%	n/a	n/a
Volusia County dba VOTRAN	$4.92	$5.17	$78.58	$81.15	25.82%	25.47%	27,088	24,287

* excludes purchased transportation information
The data shown in this table represent closed-out, validated numbers as of September 2016. However, it is possible that some figures may be updated in the subsequent reporting year.

Florida Transit System Summary 2014 & 2015

Cost Effectiveness

System	Operating Expense per Passenger Trip		Operating Expense per Passenger Mile		Operating Expense per Capita		Farebox Recovery Ratio		Average Fare	
	2014	2015	2014	2015	2014	2015	2014	2015	2014	2015
Bay Town Trolley	$3.20	$4.29	$0.82	$1.10	$20.69	$26.78	26.10%	21.81%	$0.83	$0.94
Broward County Transit	$2.84	$2.94	$0.65	$0.67	$63.03	$62.52	29.90%	29.37%	$0.85	$0.86
Collier Area Transit	$5.52	$5.54	$0.75	$0.75	$20.15	$18.71	18.62%	18.86%	$1.03	$1.04
Escambia County Area Transit	$5.92	$4.53	$0.96	$0.74	$26.29	$19.79	20.40%	15.59%	$1.21	$0.71
Gainesville Regional Transit System	$2.09	$2.10	$0.80	$0.80	$141.46	$131.20	64.43%	63.85%	$1.35	$1.34
Hernando (TransHernando Express)	$9.41	$8.04	$1.49	$3.24	$9.68	$8.54	8.08%	8.62%	$0.76	$0.69
Hillsborough Area Regional Transit	$4.13	$4.40	$0.85	$0.83	$72.26	$76.90	25.07%	23.83%	$1.03	$1.05
Indian River (GoLine)	$2.29	$2.46	$0.44	$0.47	$17.22	$24.37	n/a	n/a	n/a	n/a
Jacksonville Transportation Authority	$5.93	$5.92	$0.96	$1.07	$73.63	$76.51	15.28%	14.16%	$0.91	$0.84
Lake County Public Transp. (LakeXpress)	$6.64	$7.77	$0.99	$1.15	$21.69	$24.52	6.75%	6.20%	$0.45	$0.48
Lakeland Area Mass Transit District	$4.96	$4.74	$0.84	$0.80	$51.71	$20.57	19.87%	4.42%	$0.99	$0.21
Lee County Transit	$3.96	$4.40	$0.72	$0.82	$33.50	$34.54	18.97%	19.51%	$0.75	$0.86
LYNX Transit	$3.25	$3.29	$0.57	$0.58	$48.64	$47.29	29.12%	28.29%	$0.95	$0.93
Manatee County Area Transit	$4.42	$4.82	$0.93	$1.15	$24.96	$26.27	11.50%	11.81%	$0.51	$0.57
Martin County	$22.05	$22.17	$2.38	$2.12	$5.46	$5.67	4.84%	3.94%	$1.07	$0.87
Miami-Dade Transit	$4.03	$4.46	$0.70	$0.75	$177.22	$187.97	26.52%	24.71%	$1.07	$1.10
Okaloosa County Transit (The WAVE)	$8.04	$7.53	$1.75	$1.67	$6.80	$5.34	16.62%	12.50%	$1.34	$0.94
Palm Beach County Transportation Agency	$4.60	$5.16	$0.70	$0.80	$41.42	$43.84	21.50%	19.05%	$0.99	$0.98
Pasco County Public Transportation	$4.88	$5.00	$0.67	$0.71	$9.85	$9.14	22.15%	19.92%	$1.08	$1.00
Pinellas Suncoast Transit Authority	$4.03	$3.89	$0.83	$0.84	$67.21	$60.08	24.48%	22.25%	$0.99	$0.87
Polk County Transit Svcs. Div. & WHAT	$4.38	$4.73	$0.57	$0.60	$5.01	$1.60	n/a	8.04%	n/a	$0.38
St. Johns County (Sunshine Bus)	$3.60	$3.47	$0.44	$0.42	$4.76	$5.19	10.48%	11.26%	$0.38	$0.39
St. Lucie County Council on Aging, Inc.	$8.30	$8.16	$0.60	$0.63	$5.44	$5.25	14.31%	14.68%	$1.19	$1.20
Sarasota County Area Transit	$5.95	$6.28	$1.11	$1.18	$44.01	$43.72	10.79%	10.43%	$0.64	$0.65
S. Florida Regional Transportation Authority	$12.64	$14.86	$0.55	$0.65	$12.41	$14.48	18.75%	16.04%	$2.37	$2.38
Space Coast Area Transit	$2.98	$2.87	$0.35	$0.35	$13.33	$13.05	21.58%	20.98%	$0.64	$0.60
StarMetro (Tallahassee)	$3.01	$3.70	$0.95	$1.18	$79.06	$85.06	34.39%	38.24%	$1.04	$1.41
SunRail (Central Florida Commuter Rail)	n/a	$35.11	n/a	$2.39	n/a	$131.78	n/a	6.29%	n/a	$2.21
SunTran (Ocala)	$5.55	$5.90	$1.03	$1.06	$37.42	$38.14	14.69%	13.65%	$0.81	$0.81
Volusia County dba VOTRAN	$3.50	$4.00	$0.84	$0.97	$26.50	$28.22	21.02%	20.74%	$0.74	$0.83

The data shown in this table represent closed-out, validated numbers as of September 2016. However, it is possible that some figures may be updated in the subsequent reporting year.

Florida Transit System Summary 2014 & 2015

Service Effectivness

System	Passenger Trips per Revenue Mile		Passenger Trips per Revenue Hour		Passenger Trips per Capita		Revenue Miles between Safety Incidents		Revenue Miles between Failures	
	2014	2015	2014	2015	2014	2015	2014	2015	2014	2015
Bay Town Trolley	1.33	1.26	16.87	16.23	6.47	6.24	51,358	130,752	7,665	17,434
Broward County Transit	2.42	2.32	32.74	30.68	22.20	21.27	106,180	87,838	7,867	8,156
Collier Area Transit	0.96	0.83	17.66	15.56	3.65	3.38	247,103	440,182	42,604	42,598
Escambia County Area Transit	1.02	1.01	14.97	17.30	4.44	4.37	186,678	741,491	10,023	15,448
Gainesville Regional Transit System	3.15	2.89	36.27	33.84	67.59	62.51	685,608	236,863	8,812	9,577
Hernando (TransHernando Express)	0.40	0.41	7.19	7.48	1.03	1.06	n/a	n/a	n/a	n/a
Hillsborough Area Regional Transit	1.91	1.88	23.65	23.22	17.51	17.46	109,968	95,830	2,753	2,776
Indian River (GoLine)	1.17	1.07	23.09	20.96	7.51	9.92	459,508	666,909	65,644	266,763
Jacksonville Transportation Authority	1.37	1.48	19.55	20.45	12.41	12.93	112,772	107,729	14,369	12,739
Lake County Public Transp. (LakeXpress)	0.78	0.75	13.73	13.22	3.27	3.15	408,106	408,433	1,000	3,461
Lakeland Area Mass Transit District	1.16	1.17	17.97	17.02	10.42	4.34	435,576	387,860	2,537	2,968
Lee County Transit	1.30	1.19	21.30	19.17	8.47	7.84	235,831	137,790	27,871	27,321
LYNX Transit	1.70	1.60	25.18	23.99	14.98	14.39	141,369	166,823	10,033	14,589
Manatee County Area Transit	1.45	1.31	21.00	18.46	5.65	5.45	628,471	n/a	1,768	2,133
Martin County	0.21	0.17	2.89	2.52	0.25	0.26	172,785	n/a	86,393	16,135
Miami-Dade Transit	2.61	2.51	36.45	35.17	43.93	42.14	150,648	180,721	1,965	1,859
Okaloosa County Transit (The WAVE)	0.41	0.37	5.17	5.01	0.85	0.71	n/a	n/a	44,484	16,412
Palm Beach County Transportation Agency	1.56	1.48	26.47	22.39	9.01	8.49	88,106	105,360	3,260	3,098
Pasco County Public Transportation	0.74	0.66	13.48	12.19	2.02	1.83	260,676	262,765	7,622	7,026
Pinellas Suncoast Transit Authority	1.55	1.56	22.13	22.39	16.67	15.43	99,743	119,735	7,485	7,319
Polk County Transit Svcs. Div. & WHAT	0.62	0.63	11.09	11.09	1.14	0.34	n/a	n/a	5,995	10,559
St. Johns County (Sunshine Bus)	0.54	0.56	11.18	11.94	1.32	1.50	n/a	n/a	240,256	n/a
St. Lucie County Council on Aging, Inc.	0.60	0.60	8.43	8.44	0.66	0.64	51,996	62,594	44,568	62,594
Sarasota County Area Transit	0.90	0.84	14.13	12.76	7.40	6.96	455,109	325,748	15,170	6,228
S. Florida Regional Transportation Authority	1.29	1.25	30.89	29.74	0.98	0.97	n/a	n/a	72,215	37,547
Space Coast Area Transit	0.90	0.91	22.13	21.90	4.48	4.54	197,503	275,992	46,865	49,284
StarMetro (Tallahassee)	1.90	1.85	19.11	17.94	26.25	22.99	83,199	83,977	14,682	12,441
SunRail (Central Florida Commuter Rail)	n/a	1.51	n/a	46.45	0.7	3.75	n/a	n/a	n/a	318,017
SunTran (Ocala)	0.89	0.85	14.04	13.27	6.74	6.46	n/a	n/a	4,641	5,291
Volusia County dba VOTRAN	1.41	1.29	22.46	20.28	7.58	7.05	241,954	135,067	4,597	4,480

The data shown in this table represent closed-out, validated numbers as of September 2016. However, it is possible that some figures may be updated in the subsequent reporting year.

Florida Transit Systems' Fixed-Route Fares (as of September 2016)

System	Cash Fare		Express Fare		Transfer Fare		Daily Fare		Weekly Pass		Monthly Pass	
	Regular	Discount	Regular	Discount	Regular	Discount	Regular	Discount	Regular	Discount	Regular	Discount
Bay Town Trolley	$1.50	$0.75	n/a	n/a	FREE	n/a	$4.00	n/a	n/a	n/a	$35.00	n/a
Broward County Transit	$2.00	$1.00	$2.65	$1.30	varies	n/a	$5.00	$4.00	$20.00	n/a	$70.00	$40-$50
Collier Area Transit	$1.50	$0.75	$2.50	$1.25	$0.75	$0.35	$4.00	$2.00	$15.00	$7.50	$35.00	$17.50
City of Ft. Lauderdale (SunTrolley)	FREE	FREE	FREE	FREE	FREE	FREE	FREE	FREE	FREE	FREE	FREE	FREE
Escambia County Area Transit	$1.75	$0.85	n/a	n/a	FREE	n/a	$5.25	n/a	$14.50	n/a	$47.00	$35.00
Gainesville Regional Transit System	$1.50	$0.75	n/a	n/a	n/a	n/a	$3.00	n/a	n/a	n/a	$35.00	$17.50
Hernando (TransHernando Express)	$1.25	$0.60	n/a	n/a	$0.50	n/a	n/a	n/a	n/a	n/a	$25.00	$12.50
Hillsborough Area Regional Transit	$2.00	$1.00		$1.50	n/a	n/a	$4.00	$2.00	n/a	n/a	$65.00	$32.50
Indian River (GoLine)	FREE	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Jacksonville Transportation Authority	$1.50	$0.75*	$2.00	$1.50	n/a	n/a	$4.00	$1.50	$16.00	n/a	$50.00	$30.00
Lake County Public Transp. (LakeXpress)	$1.00	$0.50	n/a	n/a	FREE	n/a	$3.00	$1.50	n/a	n/a	$30.00	$15.00
Lakeland Area Mass Transit District	$1.50	$0.75**	n/a	n/a	n/a	n/a	$3.00	$1.50**	$12.00	n/a	$47.00	n/a
Lee County Transit	$1.50	$0.75	n/a	n/a	n/a	n/a	$4.00	n/a	$15.00	$11.00	$40.00	$23.00
LYNX Transit	$2.00	$1.00	$6.50	$3.25	FREE	n/a	$4.50	$2.25	$16.00	$8.00	$50.00	$25.00
Manatee County Area Transit	$1.50	$0.75*	n/a	n/a	n/a	n/a	$4.00	$2.00	$12.00	$6.00	$40.00	$20.00
Martin County	$1.50	n/a	$2.00	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Miami-Dade Transit	$2.25	$1.10*	$2.65	$1.30	varies	varies	$5.65	$2.80	$29.25	$14.60	$112.50	$56.25
Okaloosa County Transit (The WAVE)	$1.50	$0.75	$2.00	$1.00	FREE	n/a	n/a	n/a	n/a	n/a	$30.00	$15.00
Palm Beach County Transportation Agency	$2.00	$1.00	n/a	n/a	varies	n/a	$5.00	$3.50	n/a	n/a	$70.00	$55.00
Pasco County Public Transportation	$1.50	$0.75	n/a	n/a	n/a	n/a	$3.75	$1.85	n/a	n/a	$37.50	$18.75
Pinellas Suncoast Transit Authority	$2.25	$1.10**	$3.00	$1.50	n/a	n/a	$5.00	$2.50	$25.00	12.5	$70.00	$35.00
Polk County Transit Servs. Div. & WHAT	$1.50	$0.75**	n/a	n/a	n/a	n/a	$3.00	$1.50**	$12.00	n/a	$47.00	n/a
St. Johns County (Sunshine Bus)	$1.00	$0.50	n/a	n/a	n/a	n/a	$3.00	$1.50	n/a	n/a	$30.00	$15.00
St. Lucie Council on Aging, Inc.	$2.00	$1.00	n/a	n/a	n/a	n/a	$5.00	$2.50	n/a	n/a	$50.00	$25.00
Sarasota County Area Transit	$1.25	$0.60	$2.50	$1.25	varies	n/a	$4.00	n/a	$20.00	$10.00	$50.00	$25.00
Space Coast Area Transit	$1.50	$0.75	n/a	n/a	FREE	n/a	n/a	n/a	n/a	n/a	$42.00	$21.00
StarMetro (Tallahassee)	$1.25	$0.60	n/a	n/a	FREE	n/a	$3.00	n/a	$10.00	$7.50	$38.00	n/a
SunTran (Ocala)	$1.50	$0.75	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	$45.00	$23.00
Volusia County dba VOTRAN	$1.75	$0.85	n/a	n/a	n/a	n/a	$3.75	$1.85	$13.00	$6.50	$46.00	$23.00
S. Florida Regional Transportation Authority	Tiered fare system ranging from $2.50 to $6.90 for one-way trips, depending on number of zones traveled.						$5.00	$2.50	n/a	n/a	$145.00	$72.50
SunRail (Central Florida Commuter Rail)	Tiered fare system ranging from $2.00 to $5.00 for one-way trips, depending on number of zones traveled.						n/a	n/a	$17.00 -$42.50	$8.50 -$21.25	$56.00 -$140.00	$28.00 -$70.00

* In Jacksonville, seniors age 60 and over ride free. In Manatee, seniors age 80 and over ride free. In Miami, those age 65 and over can ride free with a Golden Passport and veterans ride free with a Patriot Passport.
** For students, Lakeland, Polk, and Pinellas have a separate discounted cash fare ($1.25). Lakeland and Polk have a separate daily discounted fare for students ($2.50).

Glossary of Terms

Automated Guideway (MG): A fixed-guideway transit system that operates with automated (driverless) individual vehicles or multi-car trains. Service may be on a fixed schedule or in response to a passenger-activated call button.

Bus Rapid Transit (RB): Fixed-route bus systems that either (1) operate their routes predominantly on fixed-guideways (other than on highway HOV or shoulder lanes, such as for commuter bus service) or (2) that operate routes of high-frequency service with the following elements: Substantial transit stations, traffic signal priority or pre-emption, low-floor vehicles or level-platform boarding, and separate branding of the service. High-frequency service is defined as 10-minute peak and 15-minute off-peak headways for at least 14 hours of service operations per day. This mode may include portions of service that are fixed-guideway and non-fixed-guideway.

Commuter Bus (CB): Fixed-route bus systems that are primarily connecting outlying areas with a central city through bus service that operates with at least five miles of continuous closed-door service. This service typically operates using motorcoaches (aka over-the-road buses), and usually features peak scheduling, multiple-trip tickets, and multiple stops in outlying areas with limited stops in the central city.

Commuter Rail (CR): Short-haul rail passenger service operating in metropolitan and suburban areas, whether within or across the geographical boundaries of a state, usually characterized by reduced fare, multiple ride, and commutation tickets and by morning and evening peak period operations.

Demand-Response Service (DR): Any system of transporting individuals, including the provision of designated transportation service by public or private entities, which is not a fixed-route system. This type of service is also known as "paratransit."

Demand-Response Taxi (DT): A special form of the demand response mode operated through taxicab providers. The mode is always purchased transportation type of service.

Deviated Fixed Route Service: Transit service that operates along a fixed alignment or path at generally fixed times, but may deviate from the route alignment to collect or drop off passengers who have requested the deviation.

Directly Operated (DO): Transportation service provided directly by a transit agency, using their employees to supply the necessary labor to operate the revenue vehicles. This includes instances where an agency's employees provide purchased transportation (PT) services to the agency through a contractual agreement.

Fixed Guideway: Any public transportation facility that utilizes and occupies a separate right-of-way or rails for the exclusive use of public transportation service including, but not limited to, fixed rail, automated guideway transit, and exclusive facilities for buses and other high-occupancy vehicles.

Heavy Rail (HR): Transit service using rail cars with motive capability, driven by electric power usually drawn from a third rail, configured for passenger traffic, and usually operated on exclusive rights-of-way.

Motorbus (MB): Mode of service involving passenger revenue vehicles operating on fixed routes and schedules on roadways.

Park-and-Ride: Parking garages and/or pavement used for parking passengers' automobiles, either free or for a fee, while they use transit system facilities. The garages/lots are generally used as collector sites for rail or bus service. They may also serve as collector sites for vanpools or carpools, and may sometimes serve as transit centers.

Purchased Transportation (PT): Transportation service provided to a public agency from a public or private transportation provider based on a written contract. It does not include franchising, licensing operations, management services, or private conventional bus service.

Streetcar Rail (SR): This mode is for rail transit systems operating entire routes predominantly on streets in mixed-traffic. This service typically operates with single-car trains powered by overhead catenaries and with frequent stops.

Vanpool (VP): A transit mode comprised of vans, small buses and other vehicles operating as a ride sharing arrangement, providing transportation to a group of individuals traveling directly between their homes and a regular destination within the same geographical area. The vehicles have a minimum seating capacity of seven persons, including the driver.

GENERAL INFORMATION

Operating Expense: Reported total spending on operations, including administration, maintenance, and operation of service vehicles.

Operating Revenue: All revenues directly generated through the operation of the transit agency. Includes passenger fares, special transit fares, school bus service revenues, freight tariffs, charter service revenues, auxiliary transportation revenues, subsidy from other sectors of operations, and non-transportation revenues.

Service Area Population: A measure of access to transit service in terms of population served. The reporting transit agency determines the service area boundaries and population for most transit services using the definitions contained in the Americans with Disabilities Act of 1990 (ADA). This measure is reported at the system level, not by mode operated.

Service Area Population Density: Represents persons per square mile based on the service area population and service area size reported in the National Transit Database.

SERVICE SUPPLIED

Peak Vehicles: This refers to the number of vehicles operated in maximum (peak) service. It represents the number of revenue vehicles operated to meet the annual maximum service requirement, i.e., the revenue vehicle count during the peak hours of the peak days/weeks of the peak season (typically the rush period). Vehicles operated in maximum service exclude atypical days or one-time special events.

Route Miles: Number of directional route miles as reported in NTD data; defined as the mileage that service operates in each direction over routes traveled by public transportation vehicles in revenue service.

Total Annual Revenue Hours: Total hours of operation by revenue service vehicles in active revenue service.

Total Annual Revenue Miles: Number of annual miles of vehicle operation while in active service (available to pick up revenue passengers). This number is smaller than vehicle miles because of the exclusion of deadhead miles such as vehicle miles from the garage to the start of service, vehicle miles from the end of service to the garage, driver training, and other miscellaneous miles that are not considered to be in direct revenue service.

Total Revenue Vehicles: Number of vehicles available for use by the transit agency to meet the annual maximum service requirement. Total revenue vehicles includes spares, out-of-service vehicles, and vehicles in or awaiting maintenance, but excludes vehicles awaiting sale and emergency contingency vehicles.

SERVICE USAGE

Annual Passenger Miles: Number of annual passenger trips multiplied by the system's average trip length (in miles). This number provides a measure of the total number of passenger miles of transportation service consumed, and is typically derived based on sampling.

Annual Passenger Trips: Annual number of passenger boardings on the transit vehicles. A trip is counted each time a passenger boards a transit vehicle. Thus, if a passenger has to transfer between buses to reach a destination, he/she is counted as making two passenger trips.

Average Trip Length: Annual passenger miles divided by annual passenger trips.

QUALITY OF SERVICE

Resident Access to Transit: Provides the percentage of the population within a half-mile of fixed-route transit. This measure provides refined information compared to what is currently available in the NTD. For example, this measure provides a slightly narrower definition of access than the NTD service area definition which is a three-quarter-mile buffer around fixed routes. In addition, many of the Florida transit agencies that report in the urban NTD report their county populations as their service areas because they also offer county-wide demand-response service in addition to fixed-route services, and service area population is reported by system, not mode, in the NTD. Geographic Information Systems (GIS) were used along with General Transit Feed Specification (GTFS) data and data available from the American Community Survey (ACS) to compute this measure.

Weekday Span of Service: The number of hours that transit service is provided on a representative weekday in the operation of the transit agency. This indicator is determined by computing the number of hours between the values reported in the NTD for average weekday *time service begins* and *time service ends*. For transit agencies with more than one mode, the system total span of service takes into account the hours of operation for all modes and reports the span of hours that any transit service is provided on a typical weekday.

COST EFFICIENCY

Operating Expense Per Revenue Hour: Operating expense divided by total annual revenue hours; a key comparative measure which factors out vehicle speed. This is often important because vehicle speed is strongly influenced by local traffic conditions.

Operating Expense Per Revenue Mile: Operating expense divided by total annual revenue miles; a measure of the efficiency with which service is delivered and is another key comparative indicator.

Operating Revenue Per Operating Expense: Ratio of revenue generated through operation of the transit agency with respect to total operating expense.

Passenger Trips Per Employee FTE: Ratio of total passenger trips to system total full-time equivalents. Another measure of overall labor productivity.

Total Employee FTEs: Total number of payroll employees of the transit agency in terms of full-time equivalents (FTEs). All employees classified as capital are not included in this Handbook.

COST EFFECTIVENESS

Average Fare: Passenger fare revenues divided by the total number of passenger trips.

Farebox Recovery Ratio: Ratio of passenger fares to total operating expenses; an indicator of the share of total operating costs that is covered by the passengers' fares.

Operating Expense Per Capita: Annual operating budget divided by the service area population; a measure of the resource commitment to transit by the community.

Operating Expense Per Passenger Mile: Operating expense divided by the number of passenger miles; takes into account the impact of trip length on performance because some operators provide lengthy trips while others provide mainly shorter trips.

Operating Expense Per Passenger Trip: Operating expenditures divided by the total annual ridership; a measure of the efficiency of transporting riders; one of the key indicators of comparative performance of transit properties since it reflects both the efficiency with which service is delivered and the market demands for the service.

Passenger Fare Revenue: Revenue generated annually from carrying passengers in regularly scheduled service.

SERVICE EFFECTIVENESS

Passenger Trips Per Capita: Average number of transit boardings per person per year. This number is larger in areas where public transportation is emphasized and in areas where there are more transit dependent persons, and is a measure of the extent to which the public utilizes transit in a given service area.

Passenger Trips Per Revenue Hour: The ratio of annual passenger trips to total annual revenue hours of operation; reports on the effectiveness of the service because hours are generally a better representation of the resources consumed in providing service.

Passenger Trips Per Revenue Mile: The ratio of annual passenger trips to total annual revenue miles of service; a key indicator of service effectiveness that is influenced by the levels of demand and the supply of service provided.

Revenue Miles Between Failures: Number of total annual revenue miles divided by the number of revenue vehicle system failures; an indicator of the average frequency of delays because of a problem with the equipment.

Revenue Miles Between Safety Incidents: Number of total annual revenue miles divided by the number of major safety incidents; reports the average interval, in miles, between incidents.

Revenue Vehicle System Failures: Total number of failures that occur during revenue service, deadheading, and layovers. A failure is classified as the breakdown of either a major or minor element of the revenue vehicle's mechanical system.

Safety Incident: A collision, derailment, fire, hazardous material spill, act of nature, evacuation, or an event not otherwise classified occurring on transit right-of-way, in a transit revenue facility, in a transit maintenance facility, or involving a transit revenue vehicle and meeting established NTD thresholds.

The Florida Department of Transportation is decentralized in accordance with legislative mandates. Each of the seven districts is managed by a District Secretary. The districts vary in organizational structure; however, each district, except for the Turnpike, District 8, has an Office of Modal Development (OMD), managed by a District Modal Development Manager. OMD organizational structures also vary from district to district, but each district OMD is responsible for transit, aviation, rail and seaport functions within their districts.

District OMDs coordinate with the FDOT Central Office in policy, planning and technical issues, but they are more involved in the day-to-day administration of FDOT's transit programs at the local level. They work more directly with local governments, transit agencies and Metropolitan Planning Organizations (MPOs) to address transit issues and programs specific to their districts. District OMD staff often represent the FDOT at local transit meetings and serve on local project committees. For information on FDOT transit activities in your district please contact your district PTO at the following addresses and phone numbers:

District	District Phone	Transit Agencies
1	(863) 519-2300 1-800-292-3368	Collier Area Transit; Lakeland Area Mass Transit District (CitrusConnection); Lee County Transit (LeeTran); Manatee County Area Transit (MCAT); Sarasota County Area Transit (SCAT); Polk County Transit Services
2	(904) 360-5457 1-800-207-8236	Jacksonville Transportation Authority (JTA); Regional Transit System (RTS, Gainesville); St. Johns County (The Sunshine Bus Co.)
3	(850) 330-1205 1-888-638-0250	Escambia County Area Transit (ECAT); Okaloosa County (EC Rider), Bay County TPO (Bay Town Trolley); City of Tallahassee (StarMetro)
4	(954) 777-4110 1-866-336-8435	Broward County Transit (BCT); Palm Beach County (Palm Tran); Council on Aging of St. Lucie, Inc.; Indian River County; Martin County; South Florida Regional Transportation Authority (Tri-Rail)
5	(386) 943-5479 1-800-780-7102	Central Florida RTA(Lynx); Space Coast Area Transit; Volusia County (Votran); Ocala (SunTran); Lake County (LakeXpress); SunRail (FL Department of Transportation)
6	(305) 470-5349 1-800-435-2368	Miami-Dade Transit (MDT); South Florida Regional Transportation Authority (Tri-Rail)
7	(813) 975-6060 1-800-226-7220	Citrus County Transit; Hillsborough Area Regional Transit Authority (HART); Pinellas Suncoast Transit Authority (PSTA); Pasco County Public Transportation; THE Bus (Hernando County Transit)