

Password Resets Equal Opportunity Compliance (EOC) System

The FDOT Security Office team resets EOC passwords and grants users access to all FDOT systems including the EOC system. Therefore, when a user is locked out or has their EOC access revoked, it means their **password needs to be reset**.

For EOC password resets, please follow the process below:

1. The user should send an email to the **FDOT Service Desk** at fdot.servicedesk@dot.state.fl.us with the following information:
 - Ø **Provide their EOC user ID**
 - Ø **Provide their First and Last Name**
 - Ø **Make a request in the email that they need their password reset**
2. The FDOT Service Desk will forward the request to the FDOT Security Office team.
3. The FDOT Security Office team will reset the password and email the user their temporary password.



FDOT computer security Policy does not allow sharing of EOC user IDs and passwords. Each user must have their own EOC account. Failure to follow this policy will result in the account being revoked.