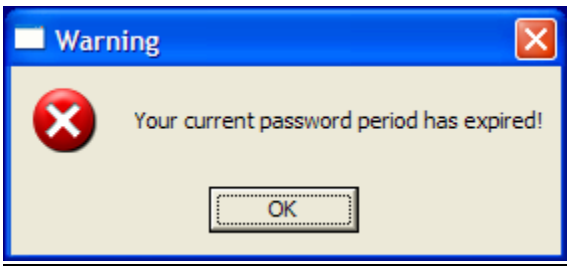
FDOT Construction Software Common Errors

This document is provided as a guide to troubleshoot common errors encou ntered when installing and using FDOT Construction Software installation.

Error – "Your current password period has expired"

Causes – This error message (shown below) typically occurs for one of two reasons when entering passwords; either the software installed on the PC is not the latest version or the software is installed on a server.



Solutions:

1. The primary cause of this error message is not having the latest software installed. To correct this problem, download the latest version of the software from the ECSO website and install it.
2. The FDOT Construction Software will not run from a server and trying to do so usually results in this error message being displayed. To correct this problem, delete the software from the server and install it locally on the PC.
3. In rare cases, neither of the two solutions listed above fix the problem. If this occurs, manually delete the FDOT Construction Software (there is no uninstall feature for these programs) and reinstall it.

Error – "Error 0203 error in saving message"

Causes – This error message is usually caused because the user does not have permissions to write to a necessary hard drive area.

Solution:
The System Administrator must give modify rights to the user for the programs' directory, generally C:\CSISYS.

Error – "Queue edit registration"

This error message is very rare. If this error occurs, the software must be manually deleted (there is no uninstall feature for these programs) and reinstalled.

If the software is generating an error message not discussed above, please contact Shannon Miles for assistance.