

**Construction Office Performance Measures
for All Contracts Completed During
Fiscal Year 2001/2002**

State Construction Office Quality Measures July 1, 2002									
Measure Description	District	Number of Contracts	Total Original Contract Amount	% Time Increase of Original Days	% Cost Increase Over Original Amount	% Total CEI Cost Of Present Amount	% of Contracts with Interest Paid	Customer Satisfaction Survey	MRP Characteristics (All Types)
Source of Measure		Quarter Report	Quarter Report	Quarter Report	Quarter Report	Quarter Report	Quarter Report	Department Annual Survey	Maintenance Office Annual Survey New Construction Completed
	1	52	\$ 132,410,552	16.8%	18.2%	12.4%			
	2	66	\$ 236,886,559	17.9%	10.9%	11.6%			
	3	54	\$ 147,056,310	15.3%	5.1%	11.1%			
	4	39	\$ 110,351,781	17.8%	18.1%	16.5%			
	5	50	\$ 181,808,951	10.2%	11.2%	7.1%			
	6	24	\$ 94,132,332	2.6%	0.7%	15.7%			
	7	28	\$ 100,073,470	31.1%	18.0%	12.0%			
	8	10	\$ 101,610,774	29.6%	19.1%	12.4%			
	Totals	323	\$ 1,104,330,729	17.1%	12.3%	11.8%			
	Performance Targets			20%	10%	12%	5	80%	95%

Performance Measure

Description

Number of Contracts This is the number of contracts passed during this period

Total Original Amount This is the total value of all contracts passed during this period.

% Time This is the increase in time (based on Days Used) over the original days expressed as a percentage of the Original Days.

% Cost This is the increase in cost (based on Actual Expenditures) over the original contract amount expressed as a percentage of the Original Contract Amount

% Total CEI This is the Total Cost for all Construction Engineering Inspection expressed as a percentage of the Present Contract Amount.

% of Contracts with Interest Paid This is the percent of contracts that had some interest paid at time Final Payment was made.

Customer Satisfaction Survey This is the percent from the Department's Customer Satisfaction Survey that covered the State Construction Program

MRP Characteristics This is the grade received from the Maintenance Office on new construction contracts included in their annual survey