Diane Gollhofer, PE

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Dispute Review Panel Member

- 40 years of "hands on" experience directing and overseeing major public work (rail, roadways, airports, and facilities) construction projects, ranging up to \$1 billion as Dallas Area Rapid Transit's (DART) Assistant Vice President of Construction Management and President of DGR Consultants LLC.
- Dispute Avoidance and Resolution Experience
 - O As President-Elect and Director of the Dispute Resolution Board Foundation (DRBF), Diane has expanded her knowledge and experience with DRB's and regularly provides training of the DRB Administration & Practice Workshop to others for DRBF. She has received additional DRB training and is gaining DRB practice experience as an apprentice in the DRBF Apprentice Program. She also actively presents DRB principles and concepts at association conferences.
 - As the Central Region DRBF Representative in the 1990's, Diane successfully brought and implemented the DRB concept to DART, where she successfully used both the 3-person and single member panels for over 15 years.
 - Along with the DRB initiative, Diane led the development and implementation of Construction Management/General Contractor (CMGC) project delivery for DART, the precursor to design/build, a first for Texas and second for US.
 - Authored DART's Construction Manager Manual and DRB contract provisions.
 - Currently, Diane provides services to Agencies and Contractors for Dispute Avoidance and Resolution on Design/Build, CMGC and Design-Bid-Build Contracts.
- Provides strong team leadership, partnering, motivational, and communication skills as evidenced by the successful "claims free" construction completion, testing, commissioning, and turnover to revenue service of the longest light rail project (\$1 billion DART Green Line) in the country, on time, within budget and without claims.
- Extensive experience and respect obtained by providing "results-oriented", timely, and knowledgeable reviews of procurement, design, and construction documents as a subcontractor on the following contracts.
 - DART Silver Line Commuter Rail DB Contract
 - o TxDOT's Dispute Avoidance and Resolution Consultant
 - DFW Airport Dispute Avoidance and Resolution Consultant for Major Program/Design/Construction/Operation and Maintenance Contracts
 - TEX Rail CMGC Contract
 - DART Design and Construction Management Contracts
 - FTA Project Management Overview Contract
- In-depth knowledge of project controls; including many years of developing, preparing, and utilizing construction schedules, resource-loading estimates, and project costing and years of successfully negotiating complex construction changes and disputes.

Experience

DGR Consultants LLC, Dallas, Texas

President and Owner, • October 2011- present

- Established an engineering consulting firm specializing in program and construction management. Diane has used her extensive experience in alternative project delivery, partnering, contract dispute avoidance and resolution to assist Owners and Contractors in closing out projects claim free.
 - Contracts have included: FTA PMO CM oversight; TxDOT Claims Management; DFW International Airport Claims Management; DART and Trinity Metro Project Management and Construction Management support; various Contractors and Consultants providing Project Management, Construction Management and Claims Support.

DART, Dallas, Texas

Assistant Vice President, Construction Management, • 2002 – October 2011

- Responsible for leading the award-winning construction of the longest light rail program in the country (DART's Green Line), building a safe, reliable and costeffective transportation system. This system included 28 miles, 20 stations, bridges, roadway, test track section and service and inspection facility (NWROF).
- Responsible for overseeing the successful construction of the Double track expansion of the TRE commuter line linking Dallas to Ft. Worth consisting of a mile long double track bridge, built safely during active train operations, one side at a time, in compliance with FRA rules and regulations.
- Responsible for leading coordination and negotiations with contractors, consultants, affected freight railroads, TXDOT, Love Field Airport, the cities of Dallas, Farmers Branch, and Carrolton, and internal departments such as: real estate, risk management, operations and maintenance with positive partnering results.
- Oversight and management have resulted in significant schedule and budgetary benefits (<5% contingency usage) during a period of soaring labor and material costs.
 Some of these included:
 - Integrating fast track approaches to system coordination saving 6 months.
 - Reducing risk by incorporating market adjustments capabilities for material purchases.
- Contracting Officer Representative for a \$210 million General Engineering Consultant contract. Actions resulted in a \$326,000 settlement for deficient design - a first for the agency.
- Developed budgets and work plans with lean staffing and held tight control over scope creep, resulting in actual costs below budget.
- Instituted an award-winning safety program including background checks, badging and bi-lingual training resulting in lost work hour cost of 75% less than industry standard.

- Oversaw the miscellaneous construction task order staff and contracts, consisted of over 300 task orders for a contract cost of less than \$6 million.
- Responsible for leading and managing a professional DART staff, over 200 consultant staff and over 2000 contractor personnel.

Licenses and TxDOT Precertification's

Texas Firm Professional Engineer – License no. F-13896 Texas Professional Engineer - License no 68944. TxDOT 11.1.1 – Roadway/CM and Inspection TxDOT 11.2.1 - Major Bridge/CM and Inspection

Education

Texas A&M University, College Station, TX

Bachelor of Science in Civil Engineering with Construction Management Specialty 1984

Dispute Foundation Board Foundation (DRBF) Training

Advanced Chairing Workshop
Administration and Practice Workshop training
Refresher 2021
Caltrans DRB Training 10/2021

USACE Training Courses

- USACE General Construction Quality Verification
- USACE Estimating for Construction Modifications
- USACE Electrical and Mechanical Quality Verification

Professional Organizations

- 1. Dispute Resolution Foundation Region 1 Director & Co-chair Transit Committee
- Women in Transportation Seminar (WTS) Leadership Team, Advisory Panel, Membership Director, past Corporate Partnership Chair and Program Chair
- SAME Small Business Committee
- American Council of Engineering Companies
- ASQ Member Design and Construction Division
- National Transit Institute Fellow
- Fair Park Texas Foundation Advisory Board Member

Awards

- Women in Transportation (WTS) DFW Chapter Member of the Year 2018
- Regional Hispanic Contractor Association (RHCA)
 - Luna Business Advocate of the Year 2018
 - Luna Established Firm of the Year 2016
 - Luna Rising Star Firm of the Year 2013

Projects

\$1 billion DART Light Rail Green Line - 28 miles, 20 stations, and service and inspection facility (NWROF), completed on time and within budget

- First DART project to use a CM/GC project delivery system approach.
- Project contingency usage less than 5% (10% industry standard).
- 2011 Institute of Transportation Engineering Public Agency Award of Excellence
- 2010 ASCE Texas Outstanding Civil Engineering Achievement.
- 2010 Dallas Business Journal Real Estate Deal and Community Impact Project
- NWROF Awarded 2010 Texas Construction "Best Transportation Project"

Owner DART: Diane set up and used DRB's for the \$1 billion program - 2006-2011

- Contractor: Archer Western
- Project: CMGC1 Southeast Corridor aerial structures,
 roads, utilities, tracks,
 systems
- Location: Dallas, TX
- Bid award value: \$423 million
- Dates of service: May 2006 to September 2011

- Contractor: Archer Western Herzog JV
- Project: CMGC 3 Northwest Corridor aerial structures,
 roads, utilities, tracks,
 systems
- Location: Dallas,
 Farmers Branch, and
 Carrollton, TX
- Bid award value: \$471 million
- Dates of service: May 2007 to September 2011

- Contractor: Archer Western
- Project: Northwest
 Rail Operating Facility
 buildings, track yard, infrastructure
- o Location: Dallas, TX
- Bid award value: \$90 million
- Dates of service: May 2006 to September 2011
- Renovation of the Historic Interurban Trolley Barn to DART's Transit Police Headquarters.
 - Maintained Texas State Historical status.
 - Obtained LEED® Platinum Certification (first publicly owned building listed on the National Register of Historic Places to achieve this certification).
- Double track expansion of the TRE commuter line linking Dallas to Ft. Worth consisting of a mile-long bridge
 - Built safely during active train operations
- Level Boarding Initiative raising station platform heights by 8 inches in the CBD mall
 - 2009 Project Silver Leadership Award Construction Owners of America Association (COAA).

o **DART's 24-mile Light Rail Build-out Program** including: Blue Line and Red Line Plano Extensions and the Global Landscaping Contract. Opened 2002.

Owner DART: Diane set up and used DRB's for the \$1 billion program - 1997-2002

- Contractor: Lane Construction
- Project: Northeast Corridor Line Section G-1 – underground tie-in, utilities and roadways – heavy civil
- Location: Dallas, TX
- Bid award value: \$21 million
- Dates of service: January 1999 to March 2001
- Contractor: GLF
- Project: Northeast Corridor Line Section G-2 – bridges including one over LBJ Freeway – heavy civil
- Location: Dallas, TX
- o Bid award value: \$52 million
- Dates of service: May 1999 to February 2001
- Contractor: Hensel Phelps
- Project: Northeast Corridor Line Section G-3 – utilities, roadway and track – heavy civil
- Location: Garland, TX
- Bid award value: \$46 million
- Dates of service: August 1999 to July 2001
- Contractor: Hensel Phelps
- Project: Service & Inspection Facility Expansion (S&I) - buildings
- o Location: Dallas, TX
- o Bid award value: \$9 million
- Dates of service: June 1999 to June 2000

- o Contractor: GLF
- Project: Northcentral Corridor Line Section NC-3 – aerial structures, utilities and roadways – heavy civil
- Location: Dallas, TX
- o Bid award value: \$66 million
- Dates of service: February 1999 to May 2001
- Contractor: Archer Western
- Project: Northcentral Corridor Line Section NC-4 –bridge over LBJ Freeway – heavy civil
- o Location: Richardson, TX
- o Bid award value: \$62 million
- Dates of service: February 1999 to April 2001
- Contractor: Martin K Eby
- Project: Northcentral Corridor Line Section NC-5 – heavy civil
- o Location: Plano, TX
- o Bid award value: \$35 million
- Dates of service: November 1999 to July 2001

 DART's 20-mile light rail start-up program, which included downtown mall and service and inspection facility with bioremediation. First use of DRB. Opened 1996.

Owner: DART

Contractor: Gilbert Texas

Project: CBD Mall – transit, roadway, heavy civil and utilities

Location: Downtown Dallas
 Bid award value: \$100 million
 Dates of service: 1993-1996