

FDOTConnect General Workspace Setup Configuration and Troubleshooting Q&A – 10/17/2024

Q: I'm using ORD CE 2022 Release 3 inside a ProjectWise Drive project. The FDOT menu is not loaded.

A: Is your Workspace in ProjectWise? Also, the FDOT menu only is available when you are in either the "OpenRoads Modeling" and "Survey" workflows.

Q: The FDOT Menu is not showing, it's not inside ProjectWise. It's a Project Inside ProjectWise DRIVE.

A: Best thing would be to submit a support ticket so we can do a meeting to go over your setup.

Q: How to change the configuration setting, if it is installed incorrectly?

A: Best answer is to submit a support request so we can walk you through it. There are 2 System variables & 2 registry entries required for each release. The easy answer is to point the installer to the correct location during installation, and not change it later.

Q: As previously mentioned, if the F and I letters don't show up correctly, Do I need to reinstall the software?

A: That would be the easiest solution, if you still have issues then submit a support request and we'll trouble shoot with you.

Q: I work remotely and use a VPN to connect to the server in my office. I notice ORD can be slow and hangs up quite often. Do you recommend I verify that I don't have the server version and reinstall the software if I do? Would support walk me through this?

A: If your actual DGN files are on the server that can really slow things down also.

Q: Is the local C:\WorkSets\ folder required? I have seen this before where this was used specifically for quantity calculations, but the actual project files were kept on a remote server or PW.

A: We are doing a webinar on FDOTConnect2023 and PW Managed Workspaces on Thursday 11/14. But the short answer is you need to use PW Drive with your worksets for FDOT applications to work correctly, in regard to Worksets. Workspaces can be managed but workset require PW Drive

Q: Feature Request to just add a service ticket generator in the FDOT Tools menu of the Connect Software? Or make it part of the workspace doctor/tools set? Any word

on release dates or patches related to Drainage issues? We want to update but we are concerned at the issues it could present.

A: The drainage issue for 2023 is in testing with Bentley right now. Whether they will make it available in 2023 update is still in question.

Q: It is sometimes confusing using a specific version of the Connect edition. How to know if the DGN needs be opened in 10.9, 10.10, 10.11, 10.12 or now 2023?

A: The only tool that can possibly show you that information is the "Civil File Manager", otherwise when attempting to open the file you will get the prompt for older or newer schema encountered.